

## Constantino, Mike

---

**From:** Moon, Shawn K [skmoon@uhl.com]  
**Sent:** Friday, July 15, 2011 11:25 AM  
**To:** Constantino, Mike  
**Subject:** U.S. Renal Care Oak Brook Dialysis - Support Letters  
**Attachments:** Oak Brook Patient Support Letters 3.pdf

Good Morning Mike,

Please find the attached PDF copies of letters written in support of the U.S. Renal Care Oak Brook Dialysis certificate of need application, project number 11-024.

Please feel free to contact me with any questions or comments.

Thanks,

Shawn

**Shawn Kenneth Moon**

Ungaretti & Harris LLP  
70 W. Madison St. Ste. 3500  
Chicago, Illinois 60602  
(312) 977-4342 (ph)  
(312) 977-4405 (fax)  
[skmoon@uhl.com](mailto:skmoon@uhl.com)

Information contained in this email transmission is privileged and confidential. If you are not the intended recipient, do not read, distribute or reproduce this transmission (including any attachments). If you have received this email in error, please notify the sender by email reply.

To ensure compliance with requirements imposed by the IRS, we inform you that, unless otherwise expressly indicated, any U.S. federal tax advice contained in this communication (including any attachments) is not intended or written to be used, and cannot be used, for the purpose of (i) avoiding penalties under the Internal Revenue Code or (ii) promoting, marketing or recommending to another party any transaction or matter addressed herein.

June 21, 2011

Dale Galassie  
Illinois Health Facilities & Services Review Board  
525 W Jefferson St. 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: Support of the opening of US Renal Care - Oak Brook, Application #11-024

Dear Mr. Galassie:

I wish to express my strong support of the opening of a US Renal Care (USRC) dialysis center in Oak Brook, Ill. I have been a dialysis patient for nearly two years. Over a year ago, I began doing peritoneal dialysis in my home, and am being monitored by USRC's affiliates – Advanced Renal Care. I have been extremely pleased with their patient services. They make dialysis convenient for me, are available to answer questions at any time and have helped return some control of my life back to me.

Initially, after being diagnosed with renal failure, I had a temporary catheter placed and my only choice for treatment was a dialysis facility managed by Fresenius Medical Care (FMC) in Woodridge, Ill. From the start, the staff pressured me into having a fistula implanted. Posters hung on the walls with disturbing pictures of the dangers of temporary catheters. When they got wind that I would be doing peritoneal dialysis at home, they pressured me to switch my medical team and work with one of their doctors!

I was extremely dissatisfied with my experience at FMC.

I had no choice but to take a time slot mid-day, which meant 2 days a week I had to leave work early lost a considerable amount of time and money because I had no remaining sick day benefits. It was very common for FMC to run late, often 30 – 60 minutes behind schedule.

I also felt that I didn't receive quality care. From day one, the FMC technicians complained about their low pay, poor treatment by management and complained to me about other patients. This made me feel very uncomfortable. Sometimes they would enter in my wrong dry weight or dialysis treatment time! When my blood pressure would severely drop after a treatment (i.e. 60/30), they insisted I was diabetic when I knew it was dehydration from removing too much water.

I am in support of the opening of a US Renal Care (USRC) dialysis center in Oak Brook, Ill, to bring in choices for people like me, by excellent staff who take time to know me personally.

Sincerely,



Victoria Lee Tulcus  
305 E. Naperville Road  
Westmont, IL 60559

June 24, 2011

Mr. Dale Galassie  
Illinois Health Facilities & Services Review Board  
525 W. Jefferson St., 2<sup>nd</sup> Floor  
Springfield, IL 62761

Re: U.S. Renal Care Oak Brook Dialysis – Application #11-024

Dear Mr. Galassie:

I am a dialysis patient writing in support of the proposed U.S. Renal Care dialysis facility to be built in the Oak Brook-Downers Grove area. I am currently receiving peritoneal dialysis in my home, but should my health status change that would require in center treatment, I would like to choose my dialysis provider in this area. Currently there is only one provider for in-center care in the DuPage county area.

A U.S. Renal Care location in this area would stimulate quality and patient satisfaction efforts in all clinics. I believe dialysis patients deserve a choice in their health care provider and I support the approval of a U.S. Renal Care location to be built in Oak Brook.

Sincerely,



Gerald CEKANOR

5658 S. THORLOW HANSDALE, IL 60521