

**RECEIVED**

AUG 26 2011

HEALTH FACILITIES &  
SERVICES REVIEW BOARD

11-043

MEMO

Re: Public Hearing  
Our lady of the Resurrection

Date: August 22, 2011

Place: Austin – Irving Park Library 6100 West Irving Park Road Chicago, IL 60634

Time: 1:00 pm

Hearing Officers: Courtney Avery and Dr. James Burden

- 
- 0 Individuals were in attendance but provided no testimony
  - 9 Individuals provided support testimony
  - 9 Individuals provided written testimony
  - 0 Individuals provided opposition testimony



STATE OF ILLINOIS  
**HEALTH FACILITIES AND SERVICES REVIEW BOARD**

✓

**Public Hearing Form**

Facility or Project Name: **Our Lady of the Resurrection**

Project Number: **11-043**

Date: **August 22, 2011** Time: **1:00 pm**

**TESTIMONY TO SUPPORT PROJECT**

IDENTIFICATION

Name (Please Print) MARTIN JUDD

City Chicago Zip 60634

Signature Martin Judd

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Our Lady of the Resurrection Medical  
Center



STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD



Public Hearing Form

Facility or Project Name: Our Lady of the Resurrection

Project Number: 11-043

Date: August 22, 2011 Time: 1:00 pm

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) Meg Lewis-Sidime

City Chicago Zip 12 60601

Signature *Meg Lewis-Sidime*

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Assume Council 31



STATE OF ILLINOIS  
**HEALTH FACILITIES AND SERVICES REVIEW BOARD**



**Public Hearing Form**

Facility or Project Name: **Our Lady of the Resurrection**

Project Number: **11-043**

Date: **August 22, 2011** Time: **1:00 pm**

**TESTIMONY TO SUPPORT PROJECT**

IDENTIFICATION

Name (Please Print) Sister Patricia Ann Koschalke

City Des Plaines Zip 60016

Signature Sister Patricia Ann Koschalke

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Resurrection HealthCare

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STATE OF ILLINOIS  
**HEALTH FACILITIES AND SERVICES REVIEW BOARD**



**Public Hearing Form**

Facility or Project Name: **Our Lady of the Resurrection**

Project Number: **11-043**

Date: **August 22, 2011** Time: **1:00 pm**

**TESTIMONY TO SUPPORT PROJECT**

IDENTIFICATION

Name (Please Print) ROBERT BULGER

City PARK RIDGE, IL Zip 60068

Signature Robert Bulger

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

RESURRECTION HEALTH CARE



STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Our Lady of the Resurrection

Project Number: 11-043

Date: August 22, 2011 Time: 1:00 pm

TESTIMONY TO SUPPORT PROJECT

Robert Clarke on behalf of  
IDENTIFICATION

Name (Please Print) Shieish Shah MD

City Chicago Zip 60634

Signature Robert Clarke

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Our Lady of the Resurrection Medical Center  
Medical staff



STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD

✓

Public Hearing Form

Facility or Project Name: Our Lady of the Resurrection

Project Number: 11-043

Date: August 22, 2011 Time: 1:00 pm

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION Christine Connolly on behalf of  
Name (Please Print) Ted Szabo

City Chicago Zip 60634

Signature Chris Connolly

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)  
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

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STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD

✓

Public Hearing Form

Facility or Project Name: Our Lady of the Resurrection

Project Number: 11-043

Date: August 22, 2011 Time: 1:00 pm

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print)

Julie Derrig on behalf of Father Jason Malave

City

Chicago IL

Zip

60634

Signature

*[Handwritten Signature]*

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)  
Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

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STATE OF ILLINOIS

HEALTH FACILITIES AND SERVICES REVIEW BOARD



Public Hearing Form

Facility or Project Name: Our Lady of the Resurrection

Project Number: 11-043

Date: August 22, 2011 Time: 1:00 pm

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION Name (Please Print) MARIA SALEMI ON BEHALF OF SHARON O'MALLEY

City CHICAGO Zip 60634

Signature Maria Salemi

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

RESURRECTION HEALTH CARE



STATE OF ILLINOIS  
HEALTH FACILITIES AND SERVICES REVIEW BOARD

Public Hearing Form

Facility or Project Name: Our Lady of the Resurrection

Project Number: 11-043

Date: August 22, 2011 Time: 1:00 pm

TESTIMONY TO SUPPORT PROJECT

IDENTIFICATION

Name (Please Print) BRIAN CRAWFORD

City Oak Park Zip 60302

Signature Brian R Crawford

I. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Resurrection Health Care + various

community members

PUBLIC HEARING TESTIMONY  
AUGUST 22, 2011

IHFSRB Project #11-043  
OUR LADY OF THE RESURRECTION MEDICAL CENTER

Good morning, my name is Martin Judd. I am the Executive Vice-President and Chief Executive Officer of Our Lady of the Resurrection Medical Center in Chicago. Deeply connected to its community, Our Lady of the Resurrection Medical Center has been providing health care to residents of Chicago's northwest side for more than 50 years. The hospital serves the communities of Logan Square, Humboldt Park, Belmont/Cragin, Austin, Dunning, Avondale, Irving Park, Jefferson Park, Elmwood Park and Portage Park.

Our Lady of the Resurrection is part of the system of hospitals and other health care facilities known as Resurrection Health Care. Resurrection Health Care is a Catholic health care system co-sponsored by the Sisters of the Resurrection and the Sisters of the Holy Family of Nazareth.

Resurrection Health Care Corporation and Provena Health are proposing a merger of the two systems that will better position the combined new Ministry's hospitals, long term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities for care. Details on the decision to merge and the structure of the transaction are included in the Certificate of Need Applications filed in July, 2011.

~~At this time, I would like to read into the record a letter from the Chief Executive officers of both Resurrection Health Care and Provena Health. I will also submit a copy of this letter in writing with my testimony.~~

~~[Joint letter from Sandra Bruce and Guy Wiebking]~~

After the merger, Our Lady of the Resurrection will continue to operate as a Catholic facility, consistent with the Ethical and Religious Directives for Catholic Health Care. We will continue to operate as a general acute care hospital and no change in our license will be required. We do not expect any hospital program, service or staffing changes to occur as a result of this merger.

Our hospital's generous financial assistance policy was compared side-by-side with the financial assistance policy of Provena hospitals. As a result, we have jointly developed a comprehensive new financial assistance policy for the proposed new Ministry that is even more generous, and establishes guidelines for the provision of financial assistance to assist individuals in financial need and other medically underserved individuals to obtain appropriate medical services. Our policy is patient and family centered and appropriately identifies patients that are unable to pay for medically necessary services. It is also our goal to provide accessible and effective health services while maintaining our fiscal viability. Efforts will be made to effectively communicate the availability of financial assistance to patients, families and the communities we serve.

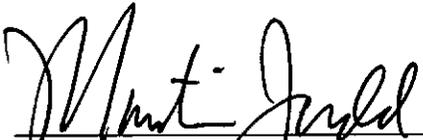
Our hospital will continue to follow the Illinois Hospital Uninsured Patient Discount Act, the Illinois Fair Patient Billing Act, and all other applicable laws relating to the provision of care to the underserved.

In summary, this proposed merger will enable this hospital and its current and new sister facilities to strengthen access to high quality, Catholic Health Care, improve our combined financial viability, enhance clinical capabilities, improve employee and medical staff satisfaction

and, importantly, positions the new health care system for innovation and adaptation under health care reform.

As a result of the merger, Our Lady of the Resurrection Medical Center will be better positioned for the future to continue making substantial and unique contributions to the health and welfare of the diverse populations we serve.

Thank you for this opportunity explain the importance and value to the community of this proposed merger.



Martin Judd  
Executive Vice President and CEO  
Our Lady of the Resurrection Medical Center

8/17/11  
Date



**PROVENA  
Health**

19065 Hickory Creek Drive, Suite 300  
Mokena, IL 60448  
708 478 7967 Tel



**Resurrection  
Health Care**

7435 West Talcott Avenue  
Chicago, IL 60631  
773 792 5555 Tel

August 17, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield IL 62761

RE: IHFSRB Projects #11-40 -- #11-53

Dear Ms. Avery,

In early July, after several months of talks among the Sponsoring Congregations and between the Boards of Provena Health and Resurrection Health Care, as well as due diligence and discernment, we reached an agreement to come together to form a new patient, resident and family centered health Ministry that will serve a large portion of Illinois. The size and scope of the new Ministry will improve financial viability through a new structure that focuses on savings in corporate and administrative costs, while concentrating resources in our local health care ministries where care is provided. A new parent organization will oversee the existing Provena Health and Resurrection Health Care corporations.

Throughout the lengthy and thorough decision process, we came to realize our unique similarities. Our new Ministry will support innovation and growth under health reform. The new Ministry will be designed to excel at the patient, resident and family experience and provide high quality care and value across the continuum. In partnership with our physicians and employees, we are committed to building healthy communities by identifying community health needs and developing strategies to keep people healthy, as well as caring for the sick.

More than 4.5 million people live in areas we serve. The combined Ministry will encompass 13 hospitals, 28 long-term care and senior residential facilities, more than 50 primary and specialty care clinics, six home health agencies and the second largest behavioral health services program in the state. In addition, the Ministry includes Resurrection University, a fully-accredited, not-for-profit, Catholic-based specialty school for health sciences. We will have nearly 5,000 physicians and more than 22,000 employees.

We would like to express our sincere gratitude to the Illinois Health Facilities and Services Review Board for giving us the opportunity to tell our story at today's public hearing. We respect and appreciate the conscientious work to make this series of hearings possible so that we, our supporters, stakeholders and community partners have the opportunity to speak about our plans.

Sincerely,

Guy R. Wiebking  
President and Chief Executive Officer  
Provena Health

Sandra Bruce, FACHE  
President and Chief Executive Officer  
Resurrection Health Care

**Testimony of AFSCME Council 31  
To the Illinois Health Facilities and Services Review Board  
regarding the merger of  
Resurrection Health Care and Provena Health**

**Our Lady of the Resurrection Medical Center Public Hearing (11-043)**

According to the statute, the purpose of the Illinois Health Facilities Planning Act is “to establish an orderly and comprehensive health care delivery system that will guarantee the availability of quality health care to the general public.”

AFSCME Council 31 supports the merger of Resurrection Health Care and Provena Health in the hope that it will result in improved availability of quality health care.

As nurses know from experience and as multiple studies have confirmed, two critical factors impact availability of quality healthcare—adequate nurse staffing levels at the bedside, and policies that contribute to the retention of experienced caregivers.

For this reason, we urge the Health Facilities and Services Review Board to consider the current nurse staffing and employee benefit plans at the two systems and require the applicants to adopt the policies and practices that will help ensure the provision of the highest quality healthcare to the new system’s patients.

In any hospital merger the parties are faced with integrating staffing and personnel policies that may differ significantly. Too often mergers focused on a narrow view of cost reduction lead to cuts in staffing levels and employee benefits that reduce them to the level of the lowest common denominator.

The nurses at Resurrection Health Care who are working with AFSCME to form a union are hopeful that this merger will not only be an opportunity for increased efficiency, but also an opportunity to raise the standards for patient care rather than lower them.

Currently Resurrection hospitals and Provena hospitals have significant differences in nurse staffing levels and employee benefits.

Average RN staffing levels per patient day at Resurrection hospitals are significantly below averages at Provena hospitals in each category reported to the Illinois Department of Public Health.

In Critical Care units average RN staffing levels at Resurrection hospitals were 4% below the average level at Provena hospitals according to data reported to the Illinois Department of Public Health. In Medical Surgical units the Resurrection staffing level was 13% below that of Provena hospitals. And in Mother/Baby units the Resurrection average was almost 30% lower than RN staffing at Provena hospitals.

On the other hand, Provena's retirement plan compares poorly to that of Resurrection. Provena froze its defined benefit pension in 2003, while Resurrection's pension is still in place, although significantly underfunded. Resurrection employees are concerned that the merger may lead to "standardizing" benefits in favor of the more restrictive Provena plan, a move that would not only hurt employees, but also impact the hospitals' ability to

attract and retain seasoned nurses with the knowledge and experience needed to deliver the highest quality care.

In conclusion, while we recognize that the issues we are raising are not generally among those considered by the Board, AFSCME is urging the members of this board to take seriously the charge to protect and promote quality care. It should consider the significant challenges facing those serving at the bedside and direct Resurrection Health Care and Provena Health to ensure that the merger of the two systems results in higher quality patient care by improving staffing and employee relations practices.

PUBLIC HEARING TESTIMONY  
AUGUST 22, 2011

IHFSRB Project #11-043  
OUR LADY OF THE RESURRECTION MEDICAL CENTER

I am Sister Patricia Ann Koschalke, a member of the Religious Congregation of the Sisters of the Holy Family of Nazareth. I Chair the Sponsorship Board and serve on the Board of Directors of Resurrection Health Care. Prior to my Board experience, I served as the Chief Executive Officer of Holy Family Medical Center for 23 years, where I gained a deep understanding of the health care needs of communities.

I am speaking today on behalf of my own Congregation, as well as the co-Sponsors of Resurrection Health Care, the Sisters of the Resurrection, and the Member Body of Provena Health, the Franciscan Sisters of the Sacred Heart, the Servants of the Holy Heart of Mary and the Sisters of Mercy of the Americas.

I would like to welcome all of you who have joined us here today and express my sincere appreciation to the Illinois Health Facilities and Services Planning Board for the conscientious and hard work done to enable this hearing to take place in a timely and organized fashion.

I am representing the five communities of women religious, who in faith and hope, seek the approval of the Illinois Health Facilities and Services Review Board to form a new Catholic health Ministry to serve the citizens of Illinois through a merger of Provena Health and Resurrection Healthcare Corporation, and our combined hospitals and other care facilities and providers..

As individual health systems, Provena Health and Resurrection Healthcare have long provided compassionate healing to those in need. In keeping with the true spirit of the

courageous Sisters who came before us, ours have been ministries deeply focused on quality care for all, regardless of one's ability to pay.

Now, as we anticipate Health Reform and the sweeping changes that will transform the delivery of care as we have come to know it, we are keenly aware that the key to sustaining and growing our person-centered Mission lies in the strength of enduring partnerships we forge today.

Jointly rooted in the traditions of Catholic healthcare, the new Ministry would be distinguished by an ability to deliver quality care across the continuum from a broad and complementary base of leading edge hospital and other care locations, link with committed physician networks. From a foundation steeped in a shared heritage and set of values, the new Ministry would give rise to an enormous potential to truly improve the wellbeing of generations of Illinois residents to come.

With a dedicated and talented combined team of nearly 5,000 physicians, both employed and independent, supported by over 22,000 employees, the new Ministry will play an important role in the economic vitality of the communities in which we serve through our hospitals and other facilities. Above all, our partnership will remain true to the hallmarks of our Catholic identity: promoting and protecting the dignity of every individual from conception to death, caring for the poor and vulnerable and properly stewarding our precious people and financial resources.

Before I conclude, I would like to also enter into the record a letter of support from His Excellency, Francis Cardinal George, Archbishop of Chicago. In his letter, he says, in part, "...I am grateful for the willingness of our state's premier Catholic providers to collaborate in order to

meet the current challenges of health care. As they do now, the combined systems will operate without any restrictive admissions policies related to race, ethnic background, religion, payment source, or any other factor. The new system will continue to admit Medicare and Medicaid recipients and to care for those patients in need of charity care....This merger has my full support....”

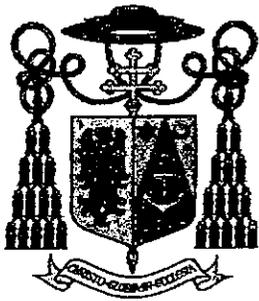
In conclusion, the combination of Provena Health’s and Resurrection Health Care’s hospitals and other care facilities and providers will strengthen and expand access to an exceptional tradition of quality care and service millions of Illinois residents who have come to know and depend upon for more than a century. On behalf of the women religious whose communities are sponsoring the applications before you, we prayerfully request your approval.

*Sister Patricia Ann Koschalke*

Sister Patricia Ann Koschalke  
Chair  
Resurrection Health Care Sponsorship Board

8-22-11

Date



ARCHDIOCESE OF CHICAGO

OFFICE OF THE ARCHBISHOP

March 17, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, Illinois 62761

Dear Ms. Avery,

Resurrection Health Care Corporation and Provena Health have proposed a merging of the two systems that will better position the combined system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to them for care. This system merger is intended to improve the financial viability of both entities as well as enhance patient, employee and medical staff satisfaction. Through a shared culture and integrated leadership, this merger would also position the combined system for innovation and adaptation under health care reform.

The proposed merger will position Resurrection and Provena to strengthen and improve access to Catholic health care in Illinois. This has long been an area of great interest and concern for me, and I am grateful for the willingness of two of our state's premier Catholic providers to collaborate in order to meet the current challenges in health care. As they do now, the combined systems will operate without any restrictive admissions policies related to race, ethnic background, religion, payment source, or any other factor. The new system will continue to admit Medicare and Medicaid recipients and to care for those patients in need of charity care.

This proposed merger has my full support and I can assure you that both Resurrection Health Care and Provena Health are working together collegially and in the best interests of their communities to strengthen and improve access to high quality, highly accountable Catholic health care in the State of Illinois.

Sincerely yours,

Francis Cardinal George, O.M.I.  
Archbishop of Chicago

PUBLIC HEARING TESTIMONY  
AUGUST 22, 2011

IHFSRB Project #11-043 Our Lady of the Resurrection Medical Center  
Testimony of Bob Bulger, FACHE  
Senior Vice President, Mission  
Resurrection Health Care

Good morning. My name is Bob Bulger. I am Senior Vice President of Mission for Resurrection Health Care. I am here today in support of the merger of Provena Health and Resurrection Health Care. In my role with Resurrection Health Care, I am responsible for System Clinical Ethics activities and community benefit reporting. I also serve as Coordinator of the Ministerial Leadership Preparation Program of the Francis Cardinal George Center for Ministerial Leadership and oversee interpreter services for those with limited English proficiency.

In my 20 years with Resurrection, as well as through my experience as a Permanent Deacon for the Archdiocese of Chicago since 2002, I have experienced firsthand the positive impact we can make in the health of our communities' underserved and poor populations. At Resurrection Health Care, we strive to provide compassionate, family-centered care to everyone who walks through our doors. Motivated by a reverence for life and respect for those we serve, we are committed to improving the health and well-being of our community and serving all patients, regardless of financial means.

Recent statistics show that Resurrection Health Care delivered a total community benefit of over \$206 million. **Our Lady of the Resurrection Medical Center** delivered a total 2010 community benefit of \$22.6 million, \$3.2 million of which represented charity care at cost and \$4.4 million of which represented bad debt at cost. The remaining \$15 million represented activities including donations, volunteer services, language assistance, educational programs, unpaid costs of government-sponsored care, research

and subsidized health services. These numbers include all reportable contributions required by the Illinois Community Benefits Act.

These amounts not only represent an enduring commitment to serve all regardless of their ability to pay, but also underscore the critical role Catholic health care plays in the communities we serve, especially during difficult economic times.

I am pleased to submit into the record Resurrection Health Care's 2010 Community Report, which highlights more details and personal testimonies about our commitment to providing compassionate, family-centered care to everyone in our communities.

With ongoing changes to our health care delivery system, Catholic health care institutions are at the forefront of providing access to care to our communities, which include millions of current and potential patients. This is why we are seeking approval of our merger with Provena Health by the Illinois Health Facilities and Services Review Board. By joining together, we can continue to bring access to outstanding care and service to everyone who enters our doors.

Sincerely,



Bob Bulger, FACHE  
Senior Vice President, Mission  
Resurrection Health Care

8/22/2011  
Date

PUBLIC HEARING TESTIMONY

AUGUST 22, 2011

IHFSRB Project #11-043

OUR LADY OF THE RESURRECTION MEDICAL CENTER

Good morning. My name is Shirish Shah, M.D. I am the President of Our Lady of the Resurrection Medical Center's Medical Staff and I am testifying on behalf of my fellow physicians in support of the proposed merger of Provena Health and Resurrection Health Care. This merger will enable more and better resources to be brought to our hospital, which in turn will benefit the community we serve.

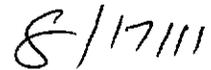
The larger scale of the combined system will result in enhanced programs and services and make them available more cost-effectively in this era of health care reform and changes in reimbursement. Our hospital and our community will benefit from such program enhancements and continuation of projects designed to best serve the patient community. Examples include completion of an integrated electronic health record (EHR) system already underway and anticipated to be implemented system-wide, enhanced physician practice-hospital integration, more efficient equipment planning, replacement and procurement systems, and expanded material management programs. All of these improvements that benefit the community are partly the result of new economies of scale, sharing of best practices for quality, and other benefits that being part of a larger system will bring.

A combined Resurrection Health Care and Provena Health system will better position the new system's hospitals, including Our Lady of the Resurrection and its long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system

merger is intended to preserve and expand access to health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,



---

Shirish Shah, M.D.  
Medical Staff President  
Our Lady of the Resurrection Medical Center

Date

PUBLIC HEARING TESTIMONY

AUGUST 22, 2011

IHFSRB Project #11-043

OUR LADY OF THE RESURRECTION MEDICAL CENTER

Good morning. My name is Ted Szabo. On behalf of the entire Board of Directors of Our Lady of the Resurrection Medical Center, I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care. In addition being a member of the Board of Directors of Our Lady of the Resurrection, I am also a real estate agent in the community.

Our Lady of the Resurrection has long distinguished itself by providing access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, the hospital will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health system will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; enhance patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,



Ted Szabo  
Member, Board of Directors  
Our Lady of the Resurrection Medical Center

B 117/111

Date

August 12, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

Project Number: 11-043

Dear Ms. Avery,

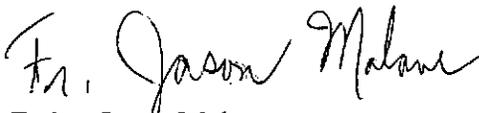
I am the Pastor at St. Bartholomew Church on Chicago's northwest side. In addition, I also serve on the board at Our Lady of the Resurrection Medical Center. I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care.

As the pastor at Saint Bartholomew Parish, I have worked closely with Our Lady of the Resurrection Medical Center for many years. I urge you to support this project that will help protect access to Catholic Health Care. Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities including many of my parishioners. I am pleased that under the terms of this proposed merger, they will continue to provide the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,



Father Jason Malave  
Saint Bartholomew Church

PUBLIC HEARING TESTIMONY

August 22, 2011

IHFSRB Project #11-043

OUR LADY OF THE RESURRECTION MEDICAL CENTER

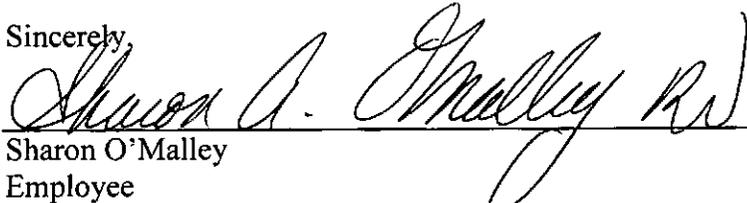
My name is Sharon O'Malley and I am an employee in the Nursing Education Department at Our Lady of the Resurrection Medical Center. I am here today in support of the proposed merger of Provena Health and Resurrection Health Care.

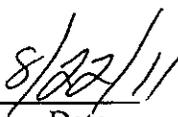
I believe that a merger between Resurrection Health Care and Provena Health will position Our Lady of the Resurrection Medical Center as well as the other Resurrection and Provena facilities to best serve the health care needs of patients in our communities. My employers have assured me that Our Lady of the Resurrection Medical Center will continue to operate as a Catholic facility and that they do not expect my job to be in jeopardy as a result of this merger. I feel confident that the combined System will expand access to health care and improve employee and physician satisfaction through our shared vision and value system.

I am just one of the 22,000 employees that will collaborate in this new System to contribute to the health and welfare of millions of patients in Illinois.

I fully support the Certificate of Need that will bring Our Lady of the Resurrection Medical Center into the new system formed by the merger of Provena Health and Resurrection Health Care. Thank you for the opportunity to present my testimony.

Sincerely,

  
Sharon O'Malley  
Employee  
Our Lady of the Resurrection Medical Center

  
Date

PUBLIC HEARING TESTIMONY  
AUGUST 22, 2011

IHFSRB Project #11-043  
OUR LADY OF THE RESURRECTION MEDICAL CENTER

Good morning. My name is Brian Crawford. I am Vice President of Public Affairs for Resurrection Health Care. On behalf of Resurrection Health Care and my colleagues at Provena Health, I would like to express our gratitude to the Illinois Health Facilities and Services Review Board for giving us and our supporters, stakeholders and community partners the opportunity to speak at today's public hearing. We also respect and appreciate the conscientious work done at this hearing by both the hearing officer and court reporter.

I especially would like to note the presence of Dr. Burden, a member of the Illinois Health Facilities and Services Review Board and thank him/~~her~~ for coming today. We were delighted to share with him/~~her~~ and others in attendance, our excitement about the benefits of the proposed merger.

We appreciate any sincere concerns that anyone may have relating to the merger of Provena Health and Resurrection Health Care. We believe that there are few, if any, legitimate concerns that may exist regarding this proposed merger and those have been addressed in the testimony of the numerous individuals who have spoken here today.

The testimony today from hospital leaders, our religious Sponsors, community leaders, elected officials, physicians, employees, civic leaders, and other supporters paint a clear picture of enthusiastic support for the merger of Provena Health and Resurrection Health Care.

Brian Crawford  
IHFSRB Project #11-043  
Our Lady of the Resurrection Medical Center

This hearing has been about the merits of the proposed merger of two Catholic Health Care systems with many similarities and many opportunities to work as one to improve access to quality health care service to millions of Illinoisans. We plan to expand access to quality health care. We do not plan to close any hospital services, programs or reduce staffing at our care delivery sites.

Both Resurrection and Provena have been committed to serving their respective communities without regard to race, ethnic background, financial resources or any other background factor, for almost 100 years. Separately, we are proud of the mission-driven charitable policies of both organizations. We have submitted into the record a new and even more generous policy, because we feel it is the right thing to do and because as a larger health care system, we expect to have more opportunity to provide financial assistance programs while still maintaining the financial viability we need in order to serve our communities.

I thank the many people who have come out today to express the support of this project. On behalf of Resurrection Health Care and Provena Health, we thank the Review Board for its consideration of this worthy project. If there is additional information that was not answered in today's hearing, we will submit it during the public comment period.

Thank you.



Brian Crawford  
Vice President, Public Affairs  
Resurrection Health Care

8-22-11

Date



Rahm Emanuel  
Mayor

Department of Police • City of Chicago  
3510 South Michigan Avenue • Chicago, Illinois 60653

Garry F. McCarthy  
Superintendent of Police

August 16, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

Project Number: 11-043

Dear Ms. Avery,

I am the Commander of the 16<sup>th</sup> District of the Chicago Police Department and a member of the Our Lady of the Resurrection Medical Center neighborhood community relations committee. I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care.

Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, they will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,

A handwritten signature in black ink, appearing to read "D. R. McNaughton".

David R. McNaughton  
Commander  
16<sup>th</sup> District, Chicago Police Department

*Illinois General Assembly*

District Office:  
5433 N. Milwaukee Avenue  
Chicago, Illinois 60630  
773/286-1115  
773/545-7106 (Fax)

Springfield Office:  
229-E Stratton Building  
Springfield, Illinois 62706  
217/782-8400  
217/557-1934 (Fax)



*Joseph M. Lyons*  
State Representative 19<sup>th</sup> District  
Assistant Majority Leader

Committees:  
Aging  
Executive  
Financial Institutions  
Telecommunications  
Tollway Oversight  
Transportation Regulation  
Veterans Affairs  
Ex-Officio - All House Committees

August 17, 2011

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Service Review Board  
525 West Jefferson  
Springfield, IL 62761  
Project Number: 11-043

Dear Ms. Avery,

I am writing to voice my support for the proposed merger of Provena Health and Resurrection Health Care. Our Lady of the Resurrection has been a valuable asset to my community, as well as some of the most underserved residents on Chicago's Northwest side.

Resurrection Health Care Hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, they will continue to provide the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities and programs for care. This system merger is intended to preserve access to Catholic Health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,

A handwritten signature in cursive script that reads "Joe Lyons".

Joseph M. Lyons



# Northwest Neighborhood Federation

3249 North Central Ave. – Chicago, Illinois 60634

773-282-9807 FAX: 773-282-0827

August 17, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

Project Number: 11-043

Dear Ms. Avery,

I am the Executive Director of the Northwest Neighborhood Federation and a member of the Our Lady of the Resurrection Medical Center neighborhood community relations committee. I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care.

Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, they will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,

Eunice M. Smith  
Executive Director  
Northwest Neighborhood Federation



POLISH AMERICAN ASSOCIATION  
*Resources for Changing Lives*

August 15, 2011

**Officers of the Board**

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Executive Director  
Gary Kenzer

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

Project Number: 11-043

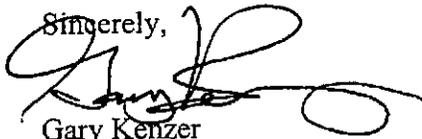
Dear Ms. Avery,

I am the Executive Director of the Polish American Association (Chicago's only Polish human service agency) and a member of the Our Lady of the Resurrection Medical Center neighborhood community relations committee. I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care.

Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, they will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care and I look forward to working with the combined leadership of the new organization to bring much needed resources to our 14,000 clients.

Sincerely,  
  
Gary Kenzer  
Executive Director  
Polish American Association

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[www.polish.org](http://www.polish.org)

**Main Office**  
3834 North Cicero  
Chicago, IL 60641  
Telephone: (773) 282-8206  
Fax: (773) 282-1324

**Learning Center**  
3815 North Cicero Ave.  
Chicago, IL 60641  
Telephone: (773) 282-1122  
Fax: (773) 282-4718

**Southwest Office**  
6276 W. Archer Avenue  
Chicago, IL 60638  
Telephone: (773) 767-7773  
Fax: (773) 767-5026

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# BELMONT-CENTRAL CHAMBER OF COMMERCE

---

5534 W. BELMONT AVENUE • CHICAGO, IL 60641 • (773) 647-1644

August 15, 2011

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

Project Number: 11-043

Dear Ms. Avery:

As the executive director of the Belmont-Central Chamber of Commerce and a member of the Our Lady of the Resurrection Medical Center neighborhood community relations committee, I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care.

Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, they will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue to serve the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,



Reid Mackin  
Executive Director  
Belmont-Central Chamber of Commerce



## Chamber of Commerce

5829 West Irving Park Road  
Chicago, Illinois 60634  
Phone: 773-777-2020  
Fax: 773-777-0202  
[www.portageparkchamber.org](http://www.portageparkchamber.org)

August 11, 2011

Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, Illinois 62761

RE: Project Number 11-403

Dear Ms. Avery:

My name is George Borovik and I am the executive director of the Portage Park Chamber of Commerce, a non-profit organization that serves the business community on the northwest side of Chicago. I also serve as a member of Our Lady of the Resurrection Medical Center's Neighborhood Community Relations Committee. I am writing this letter in support of the proposed merger of Provena Health and Resurrection Health Care.

Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am please that under the terms of this proposed merger, they will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term facilities, outpatient centers and other programs and facilities to continue serving the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring Our Lady of the Resurrection Medical Center into the new system formed by the merger of Provena Health and Resurrection Health Care.



Courtney Avery  
August 11, 2011  
Page Two

Sincerely,

**PORTAGE PARK CHAMBER OF COMMERCE**

A handwritten signature in black ink, appearing to read "George Borovik". The signature is stylized with a large initial "G" and a cursive "B".

George Borovik  
Executive Director



**JOHN ARENA**  
Alderman, 45th Ward

**Ward Office**  
4754 North Milwaukee Avenue  
Chicago, Illinois 60630  
(773) 286-4545  
(773) 685-4527 FAX  
email: ward45@cityofchicago.org

**City of Chicago**  
**City Council**  
City Hall, Room 300  
121 North LaSalle Street  
Chicago, Illinois 60602  
(312) 744-6841

**COMMITTEE**  
**MEMBERSHIPS**  
Aviation  
Economic, Capital & Technology  
Development  
License and Consumer Protection  
Special Events, Cultural Affairs &  
Recreation

August 11, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

RE: Project Number: 11-043

Dear Ms. Avery,

Resurrection Health Care hospitals have provided access to high quality care for residents of the 45<sup>th</sup> Ward and some of Chicago's most challenged communities. I am pleased that under the terms of the proposed merger of Resurrection Health Care and Provena Health, they will continue to provide further, improved service to the poor and underserved. As such, I am writing to express my support for the merger. A combined Resurrection Health Care and Provena will better serve patients and the community by providing greater accessibility to hospitals, long-term care facilities, outpatient centers and other programs and facilities. This system merger is intended to preserve access to Catholic health care, improve financial viability, increase patient, employee, and medical staff satisfaction through efficient communication and prepare the system for innovation and adaptation under health care reform.

I respectfully ask that you support the issuance of the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,

John Arena  
Alderman, 45th Ward

SPRINGFIELD OFFICE:  
M108 CAPITOL BUILDING  
SPRINGFIELD, ILLINOIS 62706  
217/782-1035



DISTRICT OFFICE:  
6107 B NORTHWEST HIGHWAY  
CHICAGO, ILLINOIS 60631  
773/763-3810

**JOHN G. MULROE**

STATE SENATOR · 10TH DISTRICT

VICE CHAIRMAN  
JUDICIARY COMMITTEE  
STATE GOVERNMENT &  
VETERANS' AFFAIRS COMMITTEE

MEMBER  
CRIMINAL LAW COMMITTEE  
EDUCATION COMMITTEE  
LABOR COMMITTEE

August 16, 2011

Ms. Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson  
Springfield, IL 62761

Project Number: 11-043

Dear Ms. Avery,

I am writing as the Illinois State Senator of the 10<sup>th</sup> District to voice my support for the proposed merger of Provena Health and Resurrection Health Care. Our Lady of the Resurrection has been an invaluable asset to the community and to some of the most underserved constituents.

Resurrection Health Care hospitals have provided access to high quality care for some of the Chicago area's most challenged communities. I am pleased that under the terms of this proposed merger, they will continue to provide at least the same levels of service to the poor and underserved.

A combined Resurrection Health Care and Provena Health will better position the new system's hospitals, long-term care facilities, outpatient centers and other programs and facilities to continue serving the patients and communities that have traditionally looked to those facilities and programs for care. This system merger is intended to preserve access to Catholic health care; improve financial viability; improve patient, employee, and medical staff satisfaction through a shared culture and integrated leadership; and position the combined system for innovation and adaptation under health care reform.

I fully support the Certificate of Need that will bring this hospital into the new system formed by the merger of Provena Health and Resurrection Health Care.

Sincerely,

A handwritten signature in black ink that reads "John G. Mulroe". The signature is written in a cursive style.

Senator John G. Mulroe  
10<sup>th</sup> District-Illinois

JGM/kas