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SEP 06 2011

HEALTH FACILITIES &
SERVICES REVIEW BOARD

**STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD**

**RE: PROJECT #11-053
SAINT ELIZABETH HOSPITAL**

PUBLIC HEARING

AUGUST 23, 2011

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STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW BOARD

ORIGINAL

PUBLIC HEARING

Re: Project #11-053
Saint Elizabeth Hospital

North Pulaski Public Library

4300 West North Avenue

Chicago, Illinois

August 23, 2011

12:00 o'clock p.m.

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APPEARANCE

Courtney Avery - Administrator for the
Illinois Health Facilities and Service Review Board

Dr. James Burden, Board Member

Midwest Litigation Services
David J. Demski, CSR 084-004386
711 N. 11th Street
St. Louis, MO 63101
314 644 2191
1 800 280 3376

1 MS. AVERY: Good afternoon, everyone.

2 I'm Courtney Avery, Administrator for the
3 Illinois Health Facilities and Services Review Board.
4 Joining me today is Dr. James Burden, Health Facilities
5 and Service Review Board Member, and our court reporter
6 for today from Midwest Litigation Services is
7 David Demski. Our purpose here today is to act as the
8 hearing officer and facilitator for Project No. 11-053,
9 Saint Elizabeth's Hospital.

10 As per the rules of the Illinois Health
11 Facilities and Services Review Board, I would like to
12 read the legal notice into the record.

13 In accordance with the requirements of the
14 Illinois Health Facilities Planning Act, notice is given
15 of receipt to transfer ownership of a hospital, Project
16 No. 11-053, Saint Elizabeth's Hospital of Chicago. The
17 applicants are Saints Mary and Elizabeth Medical Center,
18 Provena Health, Resurrection Health Care Corporation,
19 and Cana Lakes Health Care. The applicants propose to
20 transfer to Cana Lakes Health Care ownership of a
21 108-bed community hospital located at 1431 North
22 Claremont, Chicago. The project cost is \$51,828,180.

23 A Public Hearing is to be held by the
24 Illinois Department of Public Health pursuant to the
25 Illinois Health Facilities Planning Act. The hearing is

1 open to the public and will afford an opportunity for
2 parties with interest to present written and/or verbal
3 comments related to the project. All allegations or
4 assertions should be relevant to the need for the
5 proposed project and supported with two copies of
6 documentation or materials that are printed or typed on
7 paper size 8-1/2 by 11.

8 The Public Hearing will take place pursuant
9 to Part 1130.910. The hearing is scheduled for August
10 the 23rd, 2011 at 12:00 p.m., located at North Pulaski
11 Public Library, 4300 West North Avenue, Chicago,
12 Illinois, 60639.

13 If you have not done so, please sign in
14 using the appropriate registration forms. There are
15 two speaker registration forms, one for individuals
16 in support of the project, one for individuals in
17 opposition of the project. In addition, there is a
18 sign-in sheet for individuals to register attendance
19 who do not wish to provide testimony.

20 To ensure that the Illinois Health
21 Facilities and Services Review Board's public meetings
22 protect the privacy and maintain the confidentiality of
23 an individual's health information, covered entities, as
24 defined by the Health Insurance Portability Act of 1996,
25 such as facilities, hospital providers, health plans,

1 and health care clearinghouses, submitting oral or
2 written testimony that discloses protected health
3 information of individuals shall have a valid written
4 authorization from that individual. The authorization
5 shall allow the covered entity to share the individual's
6 protected health information at this hearing.

7 For those of you who came with a prepared
8 text of their testimony, you may choose to submit the
9 written text without giving oral presentation. However,
10 if you are giving oral testimony, please be as brief as
11 possible. I ask that you limit your testimony to three
12 minutes. After you have concluded your remarks, please
13 provide two copies, if possible.

14 Prior to beginning your remarks, please give
15 the court reporter the spelling of your complete name.
16 Individuals providing oral testimony will be called in
17 the order according to sign-in and we will begin with
18 representatives from the applicant and today that is
19 Margaret McDermott.

20 MS. MCDERMOTT: My name is Margaret
21 McDermott. M-c-D-e-r-m-o-t-t. I am the Executive Vice
22 President and Chief Executive Officer of Saints Mary and
23 Elizabeth Medical Center which includes Saint Elizabeth
24 Hospital.

25 Deeply connected to its community,

1 Saint Mary and Elizabeth Medical Center is located in
2 Chicago's near northwest side, serving many of Chicago's
3 poorest neighborhoods, including West Town, Logan
4 Square, Humboldt Park, Pilsen, Near West Side, Lawndale,
5 Garfield Park, and Austin.

6 Saints Mary and Elizabeth is part of a
7 system of hospitals and other health care facilities
8 known as Resurrection Health Care. Resurrection Health
9 Care is a Catholic health care system cosponsored by the
10 Sisters of the Resurrection and the Sisters of the Holy
11 Family of Nazareth.

12 Resurrection Health Care Corporation and
13 Provena Health are proposing a merger of the two systems
14 that will better position the combined new Ministry's
15 hospitals, long-term care facilities, outpatient centers
16 and other programs and facilities, to continue to serve
17 the patients and communities that have traditionally
18 looked to these facilities for care. Details on the
19 decision to merge and the structure of the transaction
20 are included in these Certificate of Need Applications
21 filed in July 2011.

22 After the merger, Saints Mary and Elizabeth
23 Medical Center will continue to operate as a Catholic
24 health facility, consistent with the Ethical and
25 Religious Directives For Catholic Health Care. We will

1 continue to operate as a general acute care hospital and
2 no change in our license will be required. We do not
3 expect any hospital program, service, or staffing
4 changes to occur as a result of this merger.

5 Our hospital's generous financial assistance
6 policy was compared side-by-side with the financial
7 assistance policy of Provena hospitals. As a result,
8 we have jointly developed a comprehensive new financial
9 assistance policy for the proposed new Ministry that is
10 even more generous and establishes guidelines for the
11 provision of financial assistance to assist individuals
12 in financial need and other medically underserved
13 individuals to obtain appropriate medical services. Our
14 policy is patient and family centered and appropriately
15 identifies patients that are unable to pay for medically
16 necessary services. It is also our goal to provide
17 accessible and effective health services while
18 maintaining our fiscal viability. Efforts will be made
19 to effectively communicate the availability of financial
20 assistance to our patients, families, and communities we
21 serve.

22 Our hospital will continue to follow the
23 Illinois Hospital Uninsured Patient Discount Act, the
24 Illinois Fair Patient Billing Act, and all other
25 applicable laws pertaining to the provision of care to

1 the underserved.

2 In summary, this proposed merger will enable
3 this hospital and its current and new sister facilities
4 to strengthen access to high-quality care, Catholic
5 health care, improve our combined financial viability,
6 enhance clinical capabilities, improve employee and
7 medical staff satisfaction, and importantly, positions
8 our new health system for innovation and adaption to
9 health care reform.

10 As a result of the merger, Saints Mary and
11 Elizabeth Medical Center will be better positioned for
12 the future, to continue making substantial and unique
13 contributions to the health and welfare of the diverse
14 populations we serve.

15 I thank you for this opportunity to explain
16 the importance and value to the community of this
17 proposed merger.

18 MS. AVERY: Thank you.

19 Next we have Sister Clara Kusek.

20 SISTER KUSEK: I am Sister Clara Frances
21 Kusek, K-u-s-e-k, a member of the Religious Congregation
22 of the Sisters of the Resurrection. I'm a member of the
23 Sponsorship Board, and serve as Executive Vice President
24 of Mission for Resurrection Health Care.

25 I'm speaking today on behalf of my own

1 Congregation as well as the cosponsors of Resurrection
2 Health Care, the Sisters of the Holy Family of Nazareth,
3 and the Member Body of Provena Health, the Franciscan
4 Sisters of the Sacred Heart, the Servants of the Holy
5 Heart of Mary, and the Sisters of Mercy of the Americas.

6 I would like to welcome all who have joined
7 us here today and express my sincere appreciation to the
8 Illinois Health Facilities and Services Planning Board
9 for the conscientious and hard work done to enable this
10 hearing to take place in an organized and timely manner.

11 I'm representing the five communities of
12 women religious who, in faith and hope, seek the
13 approval of the Illinois Health Facilities and Services
14 Planning Board to form a new Catholic health care
15 Ministry to serve the citizens of Illinois through a
16 merger of Provena Health and Resurrection Health Care
17 Corporation and our combined hospitals and other health
18 care providers.

19 As individual health systems, Provena and
20 Resurrection Health Care has long provided compassionate
21 healing to those in need. In keeping with the true
22 spirit of the courageous Sisters who came before us,
23 ours has been a ministry deeply focused on quality care
24 for all, regardless of one's ability to pay.

25 Now as we anticipate health reform and the

1 sweeping changes that will transform the delivery of
2 care as we have come to know it, we are keenly aware
3 that the key to sustaining and growing our
4 person-centered mission lies in the strength of enduring
5 partnerships we forge today.

6 Jointly rooted in the traditions of Catholic
7 health care, the new Ministry will be distinguished by
8 an ability to deliver quality care along the continuum
9 from a broad and complementary base of leading edge
10 hospital and other care locations, linked with committed
11 physician networks. From a foundation steeped in a
12 shared heritage and set of values, the new Ministry will
13 give rise to an enormous potential to truly improve the
14 wellbeing of generations of Illinois residents to come.

15 With a dedicated and talented combined
16 team of nearly 5000 physicians, both employed and
17 independent, supported by over 22,000 employees, the new
18 Ministry will play an important role in the economic
19 vitality of the communities in which we serve, through
20 our hospitals and other facilities. Above all, our
21 partnership will remain true to the hallmark of our
22 Catholic identity, promoting and protecting the dignity
23 of every individual from conception to death, caring for
24 the poor and vulnerable, and properly stewarding our
25 precious people and financial resources.

1 Before I conclude, I would like to also
2 enter into the record a letter of support from His
3 Excellence, Francis Cardinal George, Archbishop of
4 Chicago. In his letter he says, in part, "I am grateful
5 for the willingness of our state's premier Catholic
6 providers to collaborate in order to meet the current
7 challenges of health care. As they do now, the combined
8 systems will operate without any restrictive admissions
9 policies related to race, ethnic background, religion,
10 payment source, or any other factor. The new system
11 will continue to admit Medicare and Medicaid recipients
12 and to care for those patients in need of charity care.
13 This merger has my full support."

14 In conclusion, the combination of Provena's
15 Health and Resurrection Health Care hospitals and other
16 care facilities and providers will strengthen and expand
17 access to an exceptional tradition of quality care and
18 service millions of Illinois residents who have come to
19 know and depend upon for more than a century. On behalf
20 of the women religious whose communities are sponsoring
21 the applications before you, we prayerfully request your
22 approval.

23 MS. AVERY: Thank you.

24 Next we have Bob Bulger.

25 MR. BULGER: Good afternoon. My name is

1 Bob Bulger, B-u-l-g-e-r. I'm the senior Vice President
2 of Mission for Resurrection Health Care and I'm here
3 today in support of the merger of Provena and
4 Resurrection Health care. In my role with Resurrection
5 Health Care, I'm responsible for System Clinical Ethics
6 activities and community benefit reporting. I also
7 serve as the Coordinator of the Ministerial Leadership
8 Preparation Program of the Francis Cardinal George
9 Center for Ministerial Leadership, and oversee
10 interpreter services for those with limited English
11 proficiency.

12 In my 20 years with Resurrection, as well
13 as through my experience as a Permanent Deacon for the
14 Archdiocese of Chicago since 2002, I have experienced
15 firsthand the positive impact we can make in the health
16 of our communities underserved and poor populations. At
17 Resurrection Health Care we strive to provide
18 compassionate family-centered care to everyone who walks
19 through our doors. Motivated by a reference for life
20 and respect for those we serve, we are committed to
21 improving the health and wellbeing of our community and
22 serving all patients, regardless of financial means.

23 Recent statistics show that Resurrection
24 Health Care delivered a total community benefit of over
25 \$206 million. Saint Elizabeth's Hospital, in

1 combination with Saint Mary of Nazareth Hospital,
2 delivered a total 2010 community benefit of \$23.1
3 million, \$5.7 million of which represented charity care
4 at cost, and \$8.2 million of which represented bad debt
5 at cost. The remaining \$9.2 million represented
6 activities, including donations, volunteer services,
7 language assistance, educational programs, unpaid costs
8 of government sponsored care, research and subsidized
9 health services. These numbers include all reportable
10 contributions required by the Illinois Community
11 Benefits Act. The State of Illinois requires that we
12 report numbers for Saint Elizabeth's Hospital and Saint
13 Mary of Nazareth Hospital together.

14 These amounts not only represent an enduring
15 commitment to all, regardless of their ability to pay,
16 but also underscore the critical role Catholic health
17 care plays in the communities we serve, especially
18 during difficult economic times.

19 I am pleased to submit into the record
20 Resurrection Health Care's 2010 Community Report which
21 highlights more details and personal testimonies about
22 our commitment to providing compassionate,
23 family-centered care to everyone in our communities.

24 With the ongoing changes to our health care
25 delivery system, Catholic health care institutions are

1 at the forefront of providing access to care to our
2 communities, which include millions of current and
3 potential patients. This is why we are seeking approval
4 of our merger with Provena Health by the Illinois Health
5 Facilities and Services Review Board. By joining
6 together, we can continue to bring access to outstanding
7 care and service to everyone who enters our doors.

8 Thank you.

9 THE COURT: Thank you.

10 Next is Susan White.

11 MS. WHITE: Good afternoon. My name is
12 Susan White and I would like to submit into the record
13 testimony from Sister Mary Ellen Goeller, Member Board
14 of Directors Saints Mary and Elizabeth Medical Center,
15 in favor of the proposed merger between Provena Health
16 and Resurrection Health Care.

17 MS. AVERY: Mr. Robert Clarke.

18 MR. CLARKE: Good morning. My name is
19 Robert Clarke, C-l-a-r-k-e. I'm submitting into the
20 record testimony in favor of the project from a
21 Dr. Nagarpu S. Reddy, President of Saints Mary and
22 Elizabeth Medical Staff.

23 MS. AVERY: Will you spell the name for the
24 court reporter, please.

25 MR. CLARKE: Absolutely.

1 N-a-g-a-r-p-u, R-e-d-d-y.

2 MS. AVERY: Thank you.

3 Next is Ms. Christine Connolly.

4 MS. CONNOLLY: Good afternoon. My name is
5 Christine Connolly, C-o-n-n-o-l-l-y. I'm submitting
6 testimony in favor of the project on behalf of
7 Mary Lasquety, L-a-s-q-u-e-t-y.

8 MS. AVERY: Thank you.

9 Next is Mr. Brian Crawford.

10 MR. CROSS: My name is Brian Crawford. It's
11 B-r-i-a-n, C-r-a-w-f-o-r-d. I am Vice President of
12 Public Affairs for Resurrection Health Care and I will
13 present the final testimony today.

14 Dr. Burden, I know it was difficult for you
15 to get here today and I especially want to thank you for
16 being a good soldier and getting here for our hearing.
17 And thanks to the hearing officer, Ms. Avery, as well.
18 I know you've heard this material several times now --

19 DR. BURDEN: We can recite it.

20 MR. CRAWFORD: I would like to read into the
21 record one letter and then I will present other letters,
22 simply present them in writing.

23 This letter is addressed to Ms. Courtney
24 Avery, Administrator Illinois Health Facilities and
25 Services Review Board, 525 West Jefferson, Springfield,

1 Illinois, 62761.

2 Dear Ms. Avery, in early July, after several
3 months of talks among the sponsoring congregations and
4 between the Boards of Provena Health and Resurrection
5 Health Care, as well as due diligence and discernment,
6 we reached an agreement to come together to form a new
7 patient resident and family-centered health Ministry
8 that will serve a large portion of Illinois. The size
9 and scope of the new Ministry will improve financial
10 viability to a new structure that focuses on savings in
11 corporate and administrative costs, while concentrating
12 on resources in our local health care Ministries where
13 care is provided. A new parent organization will
14 oversee the existing Provena Health and Resurrection
15 Health Care Corporations.

16 Throughout the lengthy and thorough decision
17 process, we came to realize our unique similarities.
18 Our new Ministry will support innovation and growth
19 under health care reform. The new Ministry will be
20 designed to excel with the patient, resident, and family
21 experience and provide high-quality care and value
22 across the continuum. In partnership with our
23 physicians and employees, we are committed to building
24 healthy communities by identifying community health
25 needs and developing strategies to keep people healthy,

1 as well as caring for the sick. More than 4.5 million
2 people live in the areas we serve. The combined
3 Ministry will encompass 13 hospitals, 28 long-term care
4 and senior residential facilities, more than 50 primary
5 and specialty care clinics, six home-health agencies,
6 and the second-largest behavioral health services
7 program in the state. In addition, the Ministry
8 includes Resurrection University, a fully-accredited,
9 not-for-profit Catholic-based specialty school for
10 health sciences. We will have nearly 5000 physicians
11 and more than 22,000 employees.

12 We would like to express our sincere
13 gratitude to the Illinois Health Facilities and Services
14 Review Board for giving us the opportunity to tell our
15 story at today's Public Hearing. We respect and
16 appreciate the conscious work to make this series of
17 hearings possible so that we, our supporters,
18 stakeholders, and community partners, have the
19 opportunity to speak about our plans. Signed, sincerely
20 Guy Wiebking, President and Chief Executive Officer,
21 Provena Health, and Sandra Bruce, President and Chief
22 Executive Officer of Resurrection Health Care.

23 I would also like to submit into the record
24 today several letters in support of this project. First
25 is from Alderman Scott Waguespack of the 32nd Ward of

1 the City of Chicago, a letter of support.

2 From Billy Ocasio, who is a senior advisor
3 to Governor Pat Quinn, I have a letter of support.

4 From the Block Club Federation,
5 Magdalena E. Martinez, Executive Director, a letter of
6 support of the applications.

7 Josephinum Academy, Lourdes Weber,
8 Principal, has written a letter of support of the
9 project. Also from Josephinum Academy, Michael
10 Dougherty, President, has written a letter of support.

11 I have a letter of support from
12 Madeline Roman-Vargas, who is the Dean of the Humboldt
13 Park Vocational Education Center of Wilbur Wright
14 College.

15 Finally, I have a letter of support from
16 Marco E. Jacome, that's spelled J-a-c-o-m-e, Chief
17 Executive Officer of Health Care Alternative Systems,
18 Incorporated.

19 I'll submit all of these in writing, and
20 that concludes our testimony.

21 MS. AVERY: Thank you.

22 Is there anyone who wishes to provide
23 testimony who has not had an opportunity?

24 Hearing none.

25 Is there anyone who has testified who wishes

1 to provide additional testimony?

2 Okay. I would like to remind everyone to
3 submit your written comments to us for the record, and
4 please note that this project is tentatively scheduled
5 for consideration by the State Board at its October 12th
6 and 13th meeting. The meeting location is not yet
7 confirmed, but please refer to the HFSRB Website at
8 www.hfsrb.illinois.gov for the meeting location. This
9 information will be posted no later than September 6th.
10 The public has until 9:00 a.m. September 22nd, 2011 to
11 submit written comments pertaining to this project.
12 Comments can be sent to the attention of Courtney Avery,
13 the Illinois Health Facilities and Services Review
14 Board, 525 West Jefferson Street, Second Floor,
15 Springfield, Illinois 62761-001. Or, if you prefer,
16 you may fax your comments to (217)785-4111.

17 Are there any questions pertaining to
18 today's proceedings?

19 Hearing that there are no additional
20 questions or comments, I deem this Public Hearing
21 adjourned. Thank you.

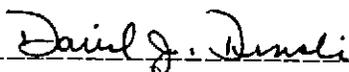
22 (The meeting adjourned
23 at 1:45 o'clock p.m.)

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C E R T I F I C A T E

DAVID J. DEMSKI, being first duly sworn on oath says that he is a court reporter doing business in the City of Chicago; that he reported in shorthand the proceedings given at the taking of said public hearing on the 23rd day of August, 2011, and that the foregoing is a true and correct transcript of his shorthand notes so taken as aforesaid, and contains all the proceedings given at said public hearing.



DAVID J. DEMSKI - CSR# 084-004386

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