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HEALTH FACILITIES &  
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**STATE OF ILLINOIS  
BEFORE THE HEALTH FACILITIES AND  
SERVICES REVIEW BOARD**

**IN RE THE MATTER OF:  
Health Hearing Request, Health Facilities Planning Act  
PROJECT: 11-040  
Provena Mercy Medical Center**

**TRANSCRIPT OF PROCEEDINGS**

**SEPTEMBER 7, 2011**

**ORIGINAL**

**NATIONWIDE SCHEDULING**

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STATE OF ILLINOIS  
BEFORE THE HEALTH FACILITIES AND  
SERVICES REVIEW BOARD

IN RE THE MATTER OF: )  
Health Hearing Request, )  
Health Facilities Planning Act )  
PROJECT: 11-040, Provena Mercy )  
Medical Center. )

TRANSCRIPT OF PROCEEDINGS had in the  
above-entitled matter at 555 South Eola Road,  
Aurora, Illinois, on the 7th day of September,  
A.D. 2011, at 10:00 a.m.

BEFORE: MR. JUAN MORADO, JR., Hearing  
Officer; and  
MR. DALE W. GALASSIE, M.A., Chairman  
MS. CATHERINE CLARKE, Administrative  
Assistant

1 APPEARANCES:

2 ILLINOIS HEALTH FACILITIES AND SERVICES  
3 REVIEW BOARD  
4 525 West Jefferson Street, 2nd Floor  
5 Springfield, Illinois 62702  
6 217-782-3516  
7 MR. JUAN MORADO, and  
8 MS. CATHERINE M. CLARKE

9 ALSO PRESENT:

10 MR. DALE GALASSIE, Chairman;  
11 SISTER MARGARET MARY HINZ, Board Member of  
12 Provena Mercy Medical Center;  
13 MS. LISA LAGGER, Assistant Vice President  
14 of Public Relations and Marketing for  
15 Provena Health;  
16 MR. GEORGE EINHORN, interim president and  
17 chief executive officer of Provena Mercy  
18 Medical Center;  
19 MR. TOM NEHRING, System Senior Vice  
20 President of Mission Services at Provena  
21 Health;  
22 MS. SUSAN MENNENGA, Provena Mercy Medical  
23 Center;  
24 MR. THOMAS R. RUSSE, Provena Governing  
25 Board Chair;  
MR. PAUL E. BELTER, Provena Mercy Medical  
Center;  
MR. MARC CRESCENZO, Provena Mercy Medical  
Center;  
MR. DAVID MC NARY, Provena Mercy Medical  
Center;  
MS. HEATHER J. GATES, Provena Mercy Medical  
Center;  
MS. TERESE RAABE, Rush-Copley Medical  
Center;  
MS. DIANE HAMGREAVES, Provena Mercy Medical  
Center;  
MS. STIZETTE MAHNEKE, Provena Mercy Medical  
Center.

ALSO PRESENT:

22 The Court Reporter:  
23 Ms. Patricia A. Armstrong, CSR, RPR,  
24 Illinois CSR No. 084-001766  
25 Midwest Litigation Services  
711 North Eleventh Street  
St. Louis, Missouri 63101  
(314) 644-2191

1 CHAIRMAN GALASSIE: Good morning. For  
2 those of you who are speaking when it is your turn  
3 to speak if would you just come up to the table  
4 for our court reporter, if you would introduce  
5 yourself, spell your name and let us know who it  
6 is that you are representing.

7 My name is Dale Galassie, good  
8 morning. I am Chair of the board. I am happy to  
9 be here today. So welcome all of you.

10 I will call the meeting to order and  
11 the Provena Medicine applicants present and  
12 members interested in speaking.

13 Sister, I think you are first up.

14 SISTER MARGARET MARY HINZ: Good morning.  
15 My name is Sister Margaret Mary Hinz, H-i-n-z, and  
16 I am a member of the Sisters of Mercy of the  
17 Americas religious community.

18 I am speaking today on behalf of the  
19 Member Body Provena Health, which includes the  
20 Franciscan Sisters of the Sacret Heart, the  
21 Servants of the Holy Heart of Mary and the Sisters  
22 of Mercy of the Americas; and on behalf of the  
23 Sponsorship Council of Resurrection Health Care,  
24 which includes the Sisters of the Holy Family of  
25 Nazareth and the Sisters of the Resurrection.

1 I am very pleased to be here today to  
2 share with the community an overview of what is a  
3 very exciting new chapter in the history of  
4 Provena Mercy Medical Center and for our health  
5 system as a whole.

6 I would also express my sincere  
7 appreciation to the Illinois Health Facilities and  
8 Services Review Board for their efforts to enable  
9 this hearing to take place in a timely and  
10 organized fashion.

11 By way of background, Provena Health  
12 is a Catholic health ministry that includes six  
13 hospitals, including Provena Mercy, 16 long-term  
14 care and senior residential facilities, numerous  
15 clinics, five home health agencies and other  
16 health related activities operating in Illinois  
17 and Indiana.

18 At the encouragement of Joseph  
19 Cardinal Bernadine, Provena Health came into being  
20 on December 1, 1977 from a human need to provide  
21 exceptional and compassionate health care  
22 services, and to be a sign of hope to all those in  
23 communities it serves.

24 With a mission to build communities  
25 of healing and hope by compassionately responding

1 to human need in the spirit of Jesus Christ, we  
2 have served our communities since our first  
3 hospitals opened their doors as early as 1882.

4 From our very beginnings, we have  
5 been called to be much more than just a provider  
6 of health services.

7 Rather, we are steeped in a culture  
8 that is committed to responding to the needs of  
9 those we are privileged to serve delivering high  
10 quality care that is accessible to all.

11 Today, I am representing the five  
12 communities of women religious, who in faith and  
13 hope seek the approval of the Illinois Health  
14 Facilities and Services Review Board to form a new  
15 Catholic Health Ministry to serve the citizens of  
16 Illinois through a merger of Provena Health and  
17 Resurrection Health Care Corporation.

18 As individual health systems, Provena  
19 Health and Resurrection Healthcare have long  
20 provided compassionate healing to those in need.  
21 In keeping with the true spirit of the courageous  
22 sisters who came before us, ours have been  
23 ministries deeply focused on quality care for all,  
24 regardless of one's ability to pay.

25 Now, as we anticipate health reform

1 and the sweeping changes that will transform the  
2 delivery of care as we have come to know it, we  
3 are keenly aware that the key to sustaining and  
4 growing our person-centered mission lies in the  
5 strength of enduring partnerships we forge today.

6 Jointly rooted in the traditions of  
7 Catholic Healthcare, the new Ministry will be  
8 distinguished by an ability to deliver quality  
9 care across the continuum from a broad and  
10 complementary base of leading edge locations and  
11 physician networks.

12 From a foundation steeped in a shared  
13 heritage and set of values, the new ministry would  
14 give rise to an enormous potential to truly  
15 improve the wellbeing of generations of  
16 Illinoisans to come.

17 With a dedicated and talented  
18 combined team of nearly 5,000 physicians supported  
19 by over 22,000 employees, the new ministry will  
20 play an important role in the economic vitality of  
21 the communities in which we serve.

22 Above all, our partnership will  
23 remain true to the hallmarks of our Catholic  
24 identity promoting and protecting the dignity of  
25 every individual from conception to death, caring

1 for the poor and vulnerable and properly  
2 stewarding our precious people and financial  
3 resources.

4 Finally, I would like to also enter  
5 into the record a letter of support from His  
6 Eminence, Francis Cardinal George, Archbishop of  
7 Chicago.

8 In his letter he says, in part, "I am  
9 grateful for the willingness of our State's  
10 premier Catholic providers to collaborate in order  
11 to meet the current challenges of Healthcare. As  
12 they do now, the combined systems will operate  
13 without any restrictive admissions policies  
14 related to race, ethnic backgrounds, religion,  
15 payment source, or any other factor. The new  
16 system will continue to admit Medicare and  
17 Medicaid recipients and to care for those patients  
18 in need of charity care. This merger has my full  
19 support."

20 In conclusion, the combined Provena  
21 Health and Resurrection Healthcare will strengthen  
22 and expand access to an exceptional tradition of  
23 quality care and service millions of Illinois  
24 residents who have come to know and depend upon  
25 for more than a century.

1                   On behalf of the women religious  
2 whose communities are sponsoring the proposal  
3 before you, we prayerfully request your approval.

4                   God bless you and thank you very  
5 much.

6                   CHAIRMAN GALASSIE: Thank you, Sister.

7                   We have some brief housekeeping  
8 matters to do.

9                   HEARING OFFICER MORADO: Good morning. I  
10 apologize for my tardiness. I would like to just  
11 read this statement into the record.

12                   Good morning. I am Juan Morado,  
13 Assistant General Counsel for the Illinois Health  
14 Facilities and Services Review Board. Joining me  
15 today is Chairman Dale Galassie along with  
16 Catherine Clarke.

17                   My purpose here today is to act as  
18 the Hearing Officer and Facilitator for Projects  
19 11-040, Provena Mercy Medical Center, Aurora.

20                   As per the rules of the Illinois  
21 Health Facilities and Services Review Board, I  
22 would like to read the legal notice into the  
23 record.

24                   In accordance with the requirements  
25 of the Illinois Health Facilities Planning Act,

1 notice is given of receipt to transfer ownership  
2 of a hospital.

3 Project 11-040, Provena Mercy Medical  
4 Center, Aurora. Applicants: Provena Hospitals,  
5 Provena Health, Resurrection Healthcare  
6 Corporation and Cana Lakes Health Care.

7 The applicants propose to transfer to  
8 Cana Lakes Health Care, ownership of the 299 bed  
9 community hospital, located at 1325 North Highland  
10 Avenue, Aurora. The project's cost \$336,129,667.

11 A public hearing is to be held by the  
12 Illinois Department of Public Health pursuant to  
13 the Illinois Health facilities Planning Act.

14 The hearing is open to the public and  
15 will afford an opportunity for parties with  
16 interest to present written and/or verbal comments  
17 relevant to the project.

18 All allegations or assertions should  
19 be relevant to the need for the proposed project  
20 and be supportive with two copies of documentation  
21 or materials that are printed or typed on paper  
22 size eight and a half by 11.

23 The public hearing will take place  
24 pursuant to Part 1130.910. The hearing is  
25 scheduled for September 7, 2011 at 10:00 a.m., not

1 10:10 a.m. located at the Aurora Public Library,  
2 555 South Eola Road, Aurora Illinois 60504.

3 Consideration by the State Board has  
4 been tentatively scheduled for October 12 - 13,  
5 2011 State Board meeting.

6 Any person wanting to submit written  
7 comments on this project must submit these  
8 comments by 9:00 a.m., September 22, 2011; and  
9 that's the end of the legal notice.

10 CHAIRMAN GALASSIE: Do we know where our  
11 meeting is in October?

12 MS. CLARKE: I believe it's going to be  
13 Bolingbrook.

14 CHAIRMAN GALASSIE: Thank you.

15 HEARING OFFICER MORADO: That has not been  
16 confirmed yet, but we will have it up on the  
17 website.

18 If you have not done so, please sign  
19 in using the appropriate registration forms, which  
20 are making their way around now.

21 There are two testimony registration  
22 forms, one for individuals in support of the  
23 project and one for individuals in opposition of  
24 the project.

25 In addition, there is a sign-in sheet

1 that I will ask you to sign while you are leaving  
2 if you can just to register your attendance here  
3 even if you are not going to be providing  
4 testimony.

5 To ensure that the Illinois Health  
6 Facilities and Services Review Board's public  
7 hearings protect the privacy and maintain the  
8 confidentiality of an individual's health  
9 information covered entities, as defined by the  
10 Health Insurance Portability Act of 1996, such as  
11 facilities, hospital providers, health plans and  
12 health care clearinghouses, submitting oral or  
13 written testimony that discloses protected health  
14 information of individuals shall have a valid  
15 written authorization from that individual.

16 The authorization shall allow the  
17 covered entity to share the individual's protected  
18 health information at this hearing.

19 Those of you who came with prepared  
20 written text, you may submit your written  
21 testimony without giving an oral presentation.  
22 However, if you choose to give oral testimony,  
23 please be as brief as possible.

24 I ask that you limit your testimony  
25 to two or three minutes. After you have concluded

1 your remarks, please provide me with two copies.

2 Prior to beginning your remarks,  
3 please give the court reporter the spelling of  
4 your complete name.

5 Individuals providing oral testimony  
6 will be called in the order according to sign-in.

7 Please hold any questions regarding  
8 today's proceedings until everyone has had an  
9 opportunity to be present.

10 We have already begun, of the  
11 applicants, so we are going to continue. I thank  
12 you for your patience today.

13 CHAIRMAN GALASSIE: It looks like we have  
14 George Einhorn next.

15 MR. EINHORN: Good morning. My name is  
16 George Einhorn, G-e-o-r-g-e E-i-n-h-o-r-n, and I  
17 am the interim president and chief executive  
18 officer of Provena Mercy Medical Center here in  
19 Aurora.

20 I would like to thank you for the  
21 opportunity not only to share with the public our  
22 goals for what we hope to achieve through this  
23 merger between Provena Health and Resurrection  
24 Health Care, but to also describe the benefits of  
25 this new partnership to the people of the greater

1 Aurora community.

2 I would like to submit into the  
3 record a letter from Guy Wiebking, the president  
4 and CEO of Provena Health and Sandra Bruce, the  
5 president and chief executive officer of  
6 Resurrection Health Care, which in part states and  
7 I quote, "The size and scope of the new ministry  
8 will improve financial viability through a new  
9 structure that focuses on savings and in corporate  
10 and administrative costs while concentrating  
11 resources in our local Health Care ministries  
12 where the care is provided.

13 Concentrating resources in our local  
14 health care ministries where care is provided, I  
15 would like to really assure the Board and our  
16 community that our leaders do get it. They know  
17 that success in health care is not derived from  
18 big corporate overhead; but rather by investing in  
19 caring for people in the communities in which we  
20 are privileged to serve.

21 For local hospitals like Provena  
22 Mercy, there are a number of excellent benefits to  
23 being part of a health system, and especially one  
24 that will be amongst the largest in the State.

25 As a member of Provena Mercy, our

1 local hospital in Aurora and ultimately our  
2 patients and employees have time and time again  
3 benefited from the system's "Think globally, act  
4 local" approach.

5 From technological enhancements that  
6 provide improved quality and patient safety to  
7 leading-edge diagnostics to patients and  
8 family-centered renovations and new programs, our  
9 local hospital ministries have grown in ways we  
10 never could have without the support and resources  
11 of a greater system.

12 As health care faces unprecedented  
13 changes and as we confront decreased  
14 reimbursements as the need for charity care and  
15 financial assistance becomes greater than ever and  
16 as our aging population tests their systems like  
17 it never has before, hospital survival lies in  
18 what we at Provena call systemness.

19 That is maximizing efficiency and  
20 cost savings by centralizing back office type  
21 functions at a corporate level, so that resources  
22 can be focused on where they matter most in caring  
23 for our local communities.

24 We have some of what now as being  
25 part of Provena, and we stand to gain even more of

1 that under this new organization.

2 In fact, work is already underway to  
3 expand our charity care and financial assistance  
4 programs where the need is great due in large part  
5 to the struggling economy.

6 There, to continue to ensure that we  
7 do not lose sight of what is important to our  
8 local communities, will be our wonderful and  
9 deeply dedicated Local Board of Directors which  
10 will operate as they currently do under our new  
11 structure.

12 Our local Foundations will also  
13 continue to do the same, with our locally raised  
14 dollars staying right here in the community to  
15 make a difference in the lives of our friends and  
16 of our neighbors.

17 The partnership will also more  
18 strongly support our role as a leading employer in  
19 the markets we serve, with our employees enjoying  
20 the stability of being part of a larger health  
21 system with competitive pay and benefits, career  
22 advancement opportunities and a faith-based  
23 culture of diversity, camaraderie, respect and  
24 compassion.

25 Above all, our merger will preserve

1 and strengthen for generations to come the promise  
2 our Founding Sisters made here in Aurora over 100  
3 years ago, that through our ministry, all in need  
4 would have healing and hope in the spirit of Jesus  
5 Christ.

6 On behalf of the Provena family, I  
7 would like to thank all of you who joined us here  
8 today in person or in spirit for their support of  
9 our new future and also to the Illinois Health  
10 Facilities and Services Review Board for the  
11 opportunity to tell our story. Thank you.

12 CHAIRMAN GALASSIE: Thank you.

13 I would ask Mr. Einhorn, not today  
14 but at the board meeting in October some simple  
15 documentation or just a minute to cover what  
16 community partnerships would continue. I am very  
17 familiar with Provena. I am not so familiar with  
18 Resurrection. I know there is a long, rich  
19 history there with community partnerships. I had,  
20 at least for one, with my public health background  
21 would be interested in hearing a continuation of  
22 those community partnerships.

23 MR. EINHORN: Okay.

24 CHAIRMAN GALASSIE: Thank you.

25 HEARING OFFICER MORADO: Mr. Nehring.

1 MR. NEHRING: Thomas Nehrng, N-e-h-r-i-n-g.

2 Good morning.

3 My name is Tom Nehring, and I am  
4 System Senior Vice President of Mission Services  
5 at Provena Health.

6 I am here today in support of the  
7 merger of Provena Health and Resurrection Health  
8 Care.

9 In my role with Provena, I have been  
10 responsible for cultural integration of mission,  
11 vision, values and Catholic ministry identity,  
12 community benefit, advocacy and government  
13 relations, clinical and organizational ethics,  
14 leadership development and spirituality and  
15 spiritual care services across our health system  
16 for the past nine years.

17 Previous to joining Provena, I did  
18 similar work for ten years at Wheaton Franciscan  
19 Healthcare, another Catholic health system.  
20 During this time I have also worked on national  
21 committees and boards involved with Catholic  
22 health care.

23 Throughout my career within Catholic  
24 health care, I have come to know that our ministry  
25 as a whole works to bring alive the Gospel vision

1 of justice and peace.

2 We answer God's call to foster  
3 healing, act with compassion, and promote wellness  
4 for all persons and communities, with special  
5 attention to our neighbors who are poor,  
6 underserved and most vulnerable. By our service,  
7 we strive to transform hurt into hope.

8 For more than 125 years, Provena  
9 Health ministries have existed for the sole  
10 purpose of caring for all regardless of their  
11 ability to pay.

12 It is a commitment that is at the  
13 core of our Mission: To build communities of  
14 healing and hope by compassionately responding to  
15 human need in the spirit of Jesus Christ.

16 It is how we concretely live out  
17 directive No. 3 of the Ethical and Religious  
18 Directives for Catholic Health Care Services given  
19 to us by the Bishops of the United States.

20 I quote, "In accord with its mission,  
21 Catholic health care should distinguish itself by  
22 service to and advocacy for those people whose  
23 social condition puts them at the margins of our  
24 society and makes them particularly vulnerable to  
25 discrimination: The poor, the uninsured and the

1 underinsured, children and the unborn, single  
2 parents, the elderly, those with incurable  
3 diseases and chemical dependencies, racial  
4 minorities, immigrants and refugees.

5 In particular, the person with mental  
6 or physical disabilities, regardless of the cause  
7 or severity, must be treated as a unique person of  
8 incomparable worth, with the same right to life  
9 and to adequate health care as all other persons,"  
10 unquote. This is what we strive to do.

11 Today, I must tell you that the needs  
12 of the poor and marginalzied are greater than  
13 ever.

14 Newly released figures, detail that  
15 our service in 2010 resulted in a charitable  
16 impact upon our communities of more than \$186  
17 million for Provena Health.

18 Nearly sixty million of that was  
19 given away in free care at cost through charitable  
20 assistance, which totaled over \$35 million, and  
21 bad debts, which equaled nearly \$25 million.

22 62 percent of that \$186 million or  
23 \$114.5 million represented combined provisions of  
24 care not fully reimbursed from State and Federal  
25 government's Medicaid and Medicare programs.

1           In addition, Provena contributed over  
2     \$12 million in community benefit services, which  
3     are specific programs and activities aimed at  
4     meeting identified community health needs.

5           Taken as a whole, Provena Health's  
6     contributions, on average, represented more than  
7     \$511,000 in charitable benefit each and every day  
8     of 2010.

9           Provena Health ministries in the  
10    greater Aurora Community, including Provena Mercy  
11    Medical Center, Provena Fox Knoll, Provena McAuley  
12    Manor and Provena Medical Group have delivered a  
13    total of 2010 charitable impact of nearly 20  
14    million dollars, 51 percent of which where 10.2  
15    million was free care at cost composed of charity  
16    care and bad debt and 30 percent of which are 5.9  
17    million represented combined provisions of care  
18    not fully from Medicare and Medicaid.

19           In addition, these ministries  
20    contributed over 3.7 million dollars in community  
21    benefits services.

22           Taken as a whole Provena's  
23    contributions in Aurora on average represented  
24    more than \$54,599 in charitable benefits each and  
25    every day of 2010.

1           These amounts not only represent an  
2 enduring commitment to serve all regardless of  
3 their ability to pay, but also underscore the  
4 critical role Provena ministries play in the  
5 communities we serve, especially during these  
6 difficult economic times.

7           We recognize that among those we  
8 serve are often those most in need. We are  
9 privileged to have their trust, and we work daily  
10 to ensure we continue to provide nationally  
11 recognized, high quality care and services to each  
12 and every individual who comes through our doors.

13           I am pleased to submit into the  
14 record Provena Health's 2010 Report to our  
15 communities which details at a much greater level  
16 our enduring commitment to serve all and the  
17 charitable impact we deliver within the  
18 communities we serve.

19           As complexities without our nation's  
20 health care system evolve, we are compelled to  
21 adapt and innovate, to preserve, strengthen and  
22 grow our ministry for the benefit of the millions  
23 of people in Illinois who depend upon us for care,  
24 and that is why we seek your approval for our  
25 partnership and collaboration with Resurrection

1 Health Care.

2 Together as Catholic healthcare  
3 providers, we will embrace the work that lies  
4 ahead to create a health care system that is  
5 available and accessible to everyone, that is  
6 health and prevention-oriented, that rewards  
7 quality not quantity.

8 That is transparent and  
9 consensus-driven and that is effective and  
10 patient-centered and that addresses health needs  
11 at all stages of life, from conception to natural  
12 death. Thank you.

13 CHAIRMAN GALASSIE: Thank you.

14 HEARING OFFICER MORADO: Thank you,  
15 Mr. Nehring.

16 CHAIRMAN GALASSIE: Next is Lisa Lager.

17 MS. LAGGER: My name is Lisa Lager,  
18 L-a-g-g-e-r. I am Assistant Vice President of  
19 Public Relations and Marketing for Provena Health.  
20 On behalf of everybody here today as well as the  
21 entire Provena Health family, we want to really  
22 thank and acknowledge the Illinois Health  
23 Facilities and Services Review Board for  
24 organizing the meetings and all of the meetings.  
25 We appreciate it so very much.

1 I am pleased to submit into the  
2 record additional letters of support from Mr. Tom  
3 Russe, who is Chair of the local Board of  
4 Directors for Provena Mercy Medical Center,  
5 Dr. Marc Crescenzo who is the medical director for  
6 the emergency department at Provena Emergency  
7 Medical center, Mayor Tom Wisner who is Mayor of  
8 the City of Aurora, Mr. Mike Saltergerall, who is  
9 the vice president of Provena Mercy Medical  
10 Center's Board of Directors, Ms. Hilary Brennan  
11 who is Chair of Provena's Foundation Board and  
12 Mr. Peter Martin and Byron Salm who are members of  
13 the local rotary club. Thank you.

14 HEARING OFFICER MORADO: Is there anyone  
15 else who has not had an opportunity to present  
16 testimony or who would like to provide comment?

17 [No response.]

18 HEARING OFFICER MORADO: Hearing none, is  
19 there anyone who has testified who wishes to  
20 provide additional comment?

21 [No response.]

22 HEARING OFFICER MORADO: Hearing none, I  
23 would like to remind everybody to please submit  
24 your written comments, which I already have.

25 Please note that the project is

1 tentatively scheduled for consideration by the  
2 State Board at its October 12th and 13th meeting.  
3 The meeting location has not yet confirmed.  
4 Please refer to the website for the Board for the  
5 meeting location. This information will be posted  
6 no later than September 6, 2011. Well, it's not  
7 up there yet. We will get it up there hopefully  
8 by the end of this week.

9 The public has until 9:00 a.m.  
10 September 22, 2011 to submit written comments  
11 pertaining to this project.

12 Comments can be sent to the attention  
13 of Courtney Avery, Illinois Health Facilities and  
14 Services Review Board, 525 West Jefferson Street,  
15 2nd Floor, Springfield Illinois, 62761. If you  
16 prefer, you may fax your comments to 217-785-4111.

17 Are there any additional questions?

18 [No response.]

19 HEARING OFFICER MORADO: Hearing that there  
20 are no questions, I would like to give  
21 Mr. Galassie an opportunity to comment.

22 CHAIRMAN GALASSIE: Impressive and  
23 compassionate testimony sincerely and, as I said,  
24 I have had some history with Provena. I have to  
25 ask, does Tim Sell still work with the

1 organization?

2 AN UNIDENTIFIED VOICE: No.

3 CHAIRMAN GALASSIE: Okay. Thank you very  
4 much. I wish you well at your next level, and  
5 let's hope this will go the best for you.

6 HEARING OFFICER MORADO: Hearing there are  
7 no additional comments, I deem this public hearing  
8 adjourned. Thank you.

9 (WHEREUPON, the public hearing  
10 concluded at 10:45 a.m.)

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CERTIFICATE OF REPORTER

I, Patricia A. Armstrong, a Certified Shorthand Reporter and Registered Professional Reporter within and for the State of Illinois, do hereby certify that the Public Hearing taken on September 7, 2011, by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, for employed by any of the parties to the action in which this hearing was taken, and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto, for financially or otherwise interested in the outcome of the action.



Patricia A. Armstrong, CSR-RPR  
Illinois License No. 084-001766



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