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HEALTH FACILITIES &
SERVICES REVIEW BOARD

**STATE OF ILLINOIS
BEFORE THE HEALTH FACILITIES AND
SERVICES REVIEW BOARD**

**IN RE THE MATTER OF:
Health Healing Request, Health Facilities Planning Act
PROJECT: Project 11-052
Holy Family Medical Center in Des Plaines**

TRANSCRIPT OF PROCEEDINGS

SEPTEMBER 7, 2011

ORIGINAL

NATIONWIDE SCHEDULING

OFFICES: MISSOURI Springfield Jefferson City Kansas City Columbia Rolla Cape Girardeau ■ KANSAS Overland Park ■ ILLINOIS Springfield

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STATE OF ILLINOIS
BEFORE THE HEALTH FACILITIES AND
SERVICES REVIEW BOARD

IN RE THE MATTER OF:)
Health Healing Request,)
Health Facilities Planning Act)
PROJECT: Project 11-052, Holy)
Family Medical Center in)
Des Plaines.)

TRANSCRIPT OF PROCEEDINGS HELD ON
SEPTEMBER 7, 2011 AT 2:00 P.M.

BEFORE: MR. JUAN MORADO, JR., Hearing
Officer
MR. DALE W. GALASSIE, Chairman
MS. CATHERINE CLARKE, Administrative
Assistant

1 APPEARANCES:

2 ILLINOIS HEALTH FACILITIES AND SERVICES
3 REVIEW BOARD
4 525 West Jefferson Street, 2nd Floor
5 Springfield, Illinois 62702
6 217-782-3516
7 MR. JUAN MORADO, and
8 MS. CATHERINE M. CLARKE

9 ALSO PRESENT:

10 MR. DALE GALASSIE, Chairman
11 MR. JOHN BAIRD, Executive Vice President
12 and Chief Executive Officer of Holy Family
13 Medical Center
14 SISTER ELIZABETH KOZINSKI, Sisters of the
15 Holy Family of Nazareth;
16 MR. BOB BULGER, Senior Vice President,
17 Mission Resurrection Health Care.
18 MR. DENNIS AENLLE, Holy Family Medical
19 Center;
20 MR. BRIAN CRAWFORD, Holy Family Medical
21 Center.

22 ALSO PRESENT:

23 The Court Reporter:
24 Ms. Patricia A. Armstrong, CSR, RPR,
25 Illinois CSR No. 084-001766
26 Midwest Litigation Services
27 711 North Eleventh Street
28 St. Louis, Missouri 63101
29 (314) 644-2191

1 HEARING OFFICER MORADO: Good afternoon.
2 My name is Juan Morado, Assistant General Counsel
3 for the Illinois Health Facilities and Services
4 Review Board. Joining me today is Chairman Dale
5 Galassie along with Catherine Clarke.

6 My purpose here today is to act as
7 the Hearing Officer and Facilitator for Project
8 11-052, Holy Family Medical Center in Des Plaines.
9 As per the rules of the Illinois Health Facilities
10 and Services Review Board, I would like to read
11 the legal notice into the record.

12 In accordance with the requirements
13 of the Illinois Health Facilities Planning Act,
14 notice is given of receipt to transfer ownership
15 of a hospital. Project 11-052, Holy Family
16 Medical Center, Des Plaines.

17 Applicants: Holy Family Medical
18 Center, Provena Health, Resurrection Health Care
19 Corporation and Cana Lakes Health Care.

20 The applicants propose to transfer to
21 Cana Lakes Health Care, ownership of the 188 bed
22 long term acute care hospital located at 100 North
23 River Road, Des Plaines. The project's cost is
24 \$166,499,169. A public hearing is to be held by
25 the Illinois Department of Public Health pursuant

1 to the Illinois Health Facilities Planning Act.

2 The hearing is open to the public and
3 will afford an opportunity for parties with
4 interest to present written and/or verbal comments
5 relevant to the project.

6 All allegations or assertions should
7 be relevant to the need for the proposed project
8 and be supportive with two copies of documentation
9 or materials that are printed or typed on paper
10 size eight and a half by 11.

11 The public hearing will take place
12 pursuant to Part 1130.910. The hearing is
13 scheduled for September 7, 2011 at 2:00 p.m. here
14 at the Des Plaines Library, 1501 Ellinwood Street,
15 Des Plaines, Illinois 60116.

16 Consideration by the State Board has
17 been tentatively scheduled for October 12 - 13,
18 2011 State Board meeting.

19 Any person wanting to submit written
20 comments on this project must submit these
21 comments by 9:00 a.m., September 22, 2011. End of
22 the legal notice.

23 If you have not done so, please sign
24 in using the appropriate registration forms, which
25 are making their way around now.

1 There are two testimony registration
2 forms, one for individuals in support of the
3 project and one for individuals in opposition of
4 the project.

5 In addition, there is a sign-in sheet
6 that I will ask you to sign while you are leaving
7 if you can just to register your attendance here
8 even if you are not going to be providing
9 testimony.

10 To ensure that the Illinois Health
11 Facilities and Services Review Board's public
12 hearings protect the privacy and maintain the
13 confidentiality of an individual's health
14 information covered entities, as defined by the
15 Health Insurance Portability Act of 1996, such as
16 facilities, hospital providers, health plans and
17 health care clearinghouses, submitting oral or
18 written testimony that discloses protected health
19 information of individuals shall have a valid
20 written authorization from that individual.

21 The authorization shall allow the
22 covered entity to share the individual's protected
23 health information at this hearing.

24 Those of you who came with prepared
25 written text, you may submit your written

1 testimony without giving an oral presentation.
2 However, if you choose to give oral testimony,
3 please be as brief as possible.

4 I ask that you limit your testimony
5 to two or three minutes.

6 After you have concluded your
7 remarks, please provide me with two copies.

8 Prior to beginning your remarks,
9 please give the court reporter the spelling of
10 your complete name.

11 Individuals providing oral testimony
12 will be called in the order according to sign-in.

13 Please hold any questions regarding
14 today's proceedings until everyone has had an
15 opportunity to be present.

16 We are going to begin with the
17 representatives of the applicants.

18 I have Mr. John Baird as the first
19 speaker.

20 MR. BAIRD: Thank you. Good afternoon. My
21 name is John Baird. I am the Executive Vice
22 President and Chief Executive Officer of Holy
23 Family Medical Center here in Des Plaines founded
24 in 1961, our 50th year. Holy Family Medical
25 Center is a faith based long-term acute care

1 hospital that specializes in providing care for
2 patients who are critically ill with complex
3 conditions and must be hospitalized for an
4 extended period.

5 Holy Family Medical Center is part of
6 a system of hospitals and other health care
7 facilities known as Resurrection Health Care.

8 Resurrection Health Care is a
9 Catholic health care system co-sponsored by the
10 Sisters of the Resurrection and the Sisters of the
11 Holy Family of Nazareth.

12 Resurrection Health Care Corporation
13 and Provena Health are proposing a merger of the
14 two systems that will better position the combined
15 new ministries hospitals long term care
16 facilities, outpatient centers and other programs
17 and facilities to continue to serve the patients
18 and communities that have traditionally looked to
19 those facilities for care.

20 Details on the decision to merge and
21 the structure of the transaction are included in
22 the certificate of need applications filed in July
23 of 2011.

24 After the merger, Holy Family Medical
25 Center will continue to operate as a Catholic

1 facility consistent with the ethical and religious
2 directives for Catholic Health Care.

3 We will continue to operate a long
4 term acute care hospital and no change in our
5 license will be required.

6 We do not expect any hospital
7 programs, service or staffing changes to occur as
8 a result of this merger.

9 Our hospitals' generous financial
10 assistance policy was compared side by side with
11 financial assistance policy of Provena hospitals.
12 We jointly developed a comprehensive new financial
13 assistance policy for the proposed new ministry
14 that is even more generous.

15 Our policy is patient and family
16 centered and appropriately identifies patients
17 that are unable to pay for medically necessary
18 services.

19 It is also our goal to provide
20 accessible and effective health services while
21 maintaining our fiscal viability.

22 Efforts will be made to effectively
23 communicate the availability of financial
24 assistance to patients, families and the
25 communities we serve.

1 Our hospital will continue to follow
2 Illinois Hospital Uninsured Patient Discount Act,
3 Illinois Fair Patient billing act and all other
4 applicable laws relating to the provision of care
5 to the underserved.

6 In summary, this proposed merger will
7 enable this hospital and its current new sister
8 facilities to strengthen access to high quality,
9 Catholic Health Care, improve our combined
10 financial viability, enhance clinical
11 capabilities, improved employee and medical staff
12 satisfaction and importantly position the new
13 Health Care systems for innovation and adaption
14 under Health Care reform.

15 Thank you for this opportunity to
16 explain the importance and value to the community
17 of this proposed merger.

18 CHAIRMAN GALASSIE: Thank you.

19 HEARING OFFICER MORADO: Thank you.

20 Next up we have Sister Elizabeth
21 Kozinski.

22 SISTER ELIZABETH KOZINSKI: I am Sister
23 Elizabeth Kozinski, a member of the religious
24 congregation for the Sisters of the Holy Family of
25 Nazareth, and I serve on the sponsorship Board of

1 Resurrection Health Care.

2 I am speaking today on behalf of my
3 own congregation as well as the co-sponsors of
4 Resurrection Health Care, the Sisters of the
5 Resurrection and the member body of Provena
6 Health, the Franciscan Sisters of the Sacret
7 Heart, the Servants of the Holy Heart of Mary, and
8 the Sisters of Mercy of the Americas.

9 I would like to welcome all of you
10 who have joined us here today and express my
11 sincere appreciation to the Illinois Health
12 Facilities and Services Review Board for the
13 conscientious and hard work done to enable this
14 hearing to take place in a timely and organized
15 manner.

16 I am representing the five
17 communities of Women Religious who in faith and
18 home seek the approval of the Illinois Health
19 Facilities and Services Review Board to form a new
20 Catholic Health Ministry to serve the citizens of
21 Illinois through a merger of Provena Health and
22 Resurrection Health Care Corporation as well as
23 our combined hospitals and other facilities and
24 providers.

25 As individual Health systems, Provena

1 Health and Resurrection Health Care have long
2 provided compassionate healing to those in need.

3 In keeping with the true spirit of
4 the courageous sisters who came before us, ours
5 has been a ministry deeply focused on quality care
6 for all regardless of one's ability to pay.

7 Now, as we anticipate health reform
8 and the sweeping changes that will transform the
9 delivery of cases as we have come to know it, we
10 are keenly aware that the key to sustaining and
11 growing our person-centered mission lies in the
12 strength of enduring partnerships we forged today.

13 Jointly rooted in the traditions of
14 Catholic Health Care, the new ministry will be
15 distinguished by an ability to deliver quality
16 care across the continuum from a broad and
17 complimentary base of leading edge hospital and
18 other vocations linked with committed physician
19 networks from a foundation steeped in the shared
20 heritage and a set of values, the new ministry
21 will give rise to an enormously potential to truly
22 improve the wellbeing of generations of Illinois
23 residents to come.

24 With the dedicated and talented
25 combined team of nearly 5,000 physicians, both

1 employed and independent supported by over 22,000
2 employees, the new ministry will play an important
3 role in the economy, vitality of its communities
4 in which we serve through our hospitals and other
5 facilities.

6 Above all our partnership will remain
7 true to the hallmarks of Catholic identity.
8 Promoting and protecting the dignity of every
9 individual from conception to death, caring for
10 the poor and the vulnerable and properly
11 stewarding our precious people and financial
12 resources.

13 Before I complete, I would like to
14 also enter into the record a letter of support
15 from his excellency, Cardinal George, Archbishop
16 of Chicago.

17 In his letter he says, in part, "I am
18 grateful for the willingness of our State's
19 premier Catholic providers to collaborate in order
20 to meet the current challenges of Healthcare.

21 As they do now, the combined systems
22 will operate without any restrictive admissions
23 policies related to race, ethnic backgrounds,
24 religion, payment source, or any other factor.
25 The new system will continue to admit Medicare and

1 Medicaid recipients and to care for those patients
2 in need of charity care. This merger has my full
3 support." End of quote.

4 In conclusion, the combined Provena
5 Health and Resurrection Healthcare facilities and
6 providers will strengthen and expand access to an
7 exceptional tradition of quality care and service
8 to millions of Illinois residents who have come to
9 know and depend upon us for more than a century.
10 On behalf of the women religious communities who
11 are sponsoring the proposal, we are asking that
12 this application before you be prayerfully and
13 respectfully accepted. Thank you.

14 HEARING OFFICER MORADO: Thank you.

15 CHAIRMAN GALASSIE: Thank you.

16 HEARING OFFICER MORADO: Next we have
17 Mr. Robert Bulger.

18 MR. BULGER: Thank you. Good afternoon.
19 My name is Bob Bulger, B-u-l-g-e-r. I am Senior
20 Vice President of Mission for Resurrection Health
21 Care.

22 The oral portion of my testimony I
23 will present now is a small portion of my total
24 testimony.

25 I will respectfully submit my entire

1 testimony in written form for the record.

2 HEARING OFFICER MORADO: Thank you.

3 MR. BULGER: Recent statistics show that
4 Resurrection Health Care delivered a total
5 community benefit of over \$206 million dollars.

6 Holy Family Medical Center in
7 particular delivered a total of 2010 community
8 benefit of \$6.4 billion dollars, \$800,000 of which
9 represented bad debt at cost and \$1.9 million of
10 which represented bad debt at cost.

11 The remaining \$3.7 million dollars
12 represented activities including donations,
13 volunteer services, language assistance,
14 educational programs, unpaid costs of
15 government-sponsored care, research and subsidized
16 health services.

17 These numbers include all reportable
18 contributions reported and required by the
19 Illinois Community Benefits Act.

20 I am also pleased to submit into the
21 record Resurrection Health Care's 2010 community
22 report, which highlights more details and personal
23 testimonies about our commitment to providing
24 compassionate family-centered care to everyone in
25 our communities. Thank you.

1 CHAIRMAN GALASSIE: Thank you.

2 HEARING OFFICER MORADO: Thank you.

3 Next up we have Dennis Aenlle.

4 MR. AENLLE: Good afternoon. My name is
5 Dennis Aenlle. I am an employee in the rehab
6 department of Holy Family Medical Center. I am
7 here today in support of the proposed merger of
8 Provena Health and Resurrection Health Care.

9 I believe that the merger between
10 Resurrection Health Care and Provena Health will
11 position Holy Family Medical Center as well as the
12 other Resurrection and Provena facilities to best
13 serve the health care needs of the patients in our
14 communities.

15 My employers have assured me that
16 Holy Family Medical Center will continue to
17 operate as a Catholic facility and that they do
18 not expect my job to be in jeopardy as a result of
19 this merger.

20 I feel confident that the combined
21 system will expand access to health care and
22 improve employee and physician satisfaction
23 through our shared vision and value system.

24 I am just one of the 22,000 employees
25 that will collaborate in this new system to

1 contribute to the health and welfare of millions
2 of patients in Illinois.

3 I fully support the certificate of
4 need that will bring Holy Family Medical Center
5 into the new system formed by the merger of
6 Provena Health Care and Resurrection Health Care.

7 Thank you for this opportunity to
8 present testimony.

9 CHAIRMAN GALASSIE: Thank you.

10 HEARING OFFICER MORADO: Thank you. And
11 finally we have Mr. Brian Crawford.

12 MR. CRAWFORD: Good afternoon. My name is
13 Brian Crawford. I am the Vice President of Public
14 Affairs for Resurrection Health Care.

15 I would like to conclude today's
16 testimony by reading some letters of support from
17 various community leaders.

18 I especially would like to note the
19 presence of Chairman Galassie of the Illinois
20 Health Facilities and Services Review Board and
21 thank him for coming today.

22 We appreciate the opportunity to
23 be able to tell our story to you, however briefly.
24 We have had a lot of public hearings, and we
25 appreciate the patience of the Board in listening

1 to this story 15 times.

2 I would like to first enter into the
3 record signed testimony in support of this project
4 from Dr. Manish Tanna, who is the president of
5 Holy Family Medical Center.

6 I would like to present a letter
7 co-signed in support of the project co-signed by
8 Guy R. Wiebking who is President and Chief
9 Executive officer for Provena Health and Sandra
10 Bruce, President and Chief Executive Officer for
11 Resurrection Health Care.

12 I have a letter of support for the
13 project from State Representative Elaine Nekritz
14 of the 57th District.

15 I have a letter of support for the
16 project from Senator Dan Kotowski of the 33rd
17 Illinois Senate District.

18 I have a letter of support from
19 Reverend Ronald Navoy, N-a-v-o-y from St. Emily's
20 Parish in Mt. Prospect, Illinois.

21 I have a letter of support from
22 Heather Imhoff, I-m-h-o-f-f of Des Plaines Public
23 library where we sit right now.

24 I have a letter of support from Tony
25 Arredia, that's A-r-r-e-d-i-a of Maryville

1 Academy.

2 I have a letter of support from
3 Martin Moylan, M-o-y-l-a-n, the Mayor of the City
4 of Des Plaines.

5 I have a letter of support from
6 Barbara Ryan, Executive Director of the
7 Des Plaines Chamber of Commerce and Industry.

8 I have a letter of support from the
9 City manager -- I'm sorry the Community Health
10 nurse who works out of the City manager's office
11 in the City of Des Plaines Madeline R. May, M-a-y,
12 R.N.

13 And finally, I have a letter of
14 support from Carlee, C-a-r-l-e-e Drummer,
15 D-r-u-m-m-e-r, Exeutive Director of College
16 Advancement at Oakton Community college.

17 If I could just wrap up, I would like
18 to reiterate that as a result of this merger, we
19 plan to expand access to quality Health Care.

20 We do not plan to close any hospital
21 services, programs or reduce staffing or any other
22 service at any of our delivery sites. Thank you
23 very much.

24 HEARING OFFICER MORADO: Thank you.

25 CHAIRMAN GALASSIE: Thank you.

1 HEARING OFFICER MORADO: Is there anyone
2 else who wishes to testify who has not had an
3 opportunity?

4 [No response.]

5 HEARING OFFICER MORADO: Is there anyone
6 who has testified who wishes to provide additional
7 comments at this time?

8 [No response.]

9 HEARING OFFICER MORADO: I would like to
10 thank you for submitting written comments.

11 Please note that this project is
12 tentatively scheduled for consideration by the
13 State Board at its October 12 and 13th meeting.
14 The meeting location is not yet confirmed. Please
15 refer to the Board web site for the meeting
16 location.

17 The public has until 9:00 a.m.
18 September 22, 2011 to submit written comments
19 pertaining to this project.

20 Comments can be sent to the attention
21 of Courtney Avery, Illinois Health Facilities and
22 Services Review Board, 525 West Jefferson Street,
23 2nd floor, Springfield, Illinois 62761.

24 If you prefer, you may fax your
25 comments to 217-785-4111.

1 Are there any additional questions?

2 Any comments?

3 [No response.]

4 HEARING OFFICER MORADO: Hearing that there
5 are none, I deemed this public hearing adjourned.

6 Thank you.

7 CHAIRMAN GALASSIE: Well done. Thank you
8 and good luck in October.

9 (WHEREUPON, the Public Hearing
10 concluded at 2:30 p.m.)

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CERTIFICATE OF REPORTER

I, Patricia A. Armstrong, a Certified Shorthand Reporter and Registered Professional Reporter within and for the State of Illinois, do hereby certify that the Public Hearing taken on September 7, 2011, by me to the best of my ability and thereafter reduced to typewriting under my direction; that I am neither counsel for, related to, for employed by any of the parties to the action in which this hearing was taken, and further that I am not a relative or employee of any attorney or counsel employed by the parties thereto, for financially or otherwise interested in the outcome of the action.



Patricia A. Armstrong, CSR-RPR
Illinois License No. 084-001766



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