

## Roate, George

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**From:** John Kniery [JKniery@foleyandassociates.com]  
**Sent:** Monday, September 19, 2011 2:08 PM  
**To:** Constantino, Mike; Avery, Courtney; Roate, George  
**Cc:** Jay Scharer; Randy Morris  
**Subject:** 11-060 Naperville Fertility Center  
**Attachments:** Support Letter Mr. & Mrs. Guilbo.pdf; Support Letter Ms. Gerard.pdf; Support Letter Ms. Rueffer.pdf; Support Letter Mr. Koleva.pdf; Support Letter Ms. Mannon.pdf; Support Letter Mr. & Mrs. Rukel.pdf

Please accept the attached letters of public comment as additional support for the above subject project. Thanks.

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**RECEIVED**  
SEP 19 2011  
HEALTH FACILITIES &  
SERVICES REVIEW BOARD

Debbie & Frank Guilbo  
204 Mondovi Drive  
Oswego, IL 60543  
September 14, 2011

Ms. Courtney Avery, Administrator  
Illinois Health Facilities & Services Review  
Board Illinois Dept. of Public Health  
525 W. Jefferson Street, Second Floor  
Springfield, IL 62761

Dear Ms. Avery:

I am writing this letter to support approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street (aka 11 West Benton Street & 15 North Washington Street), Naperville, IL 60540 by Randy Morris, M.D.

One of the reasons we chose IVF1 with Dr. Morris was because of the convenience with them having an office in Naperville. Trying to get pregnant is a very stressful situation for all involved, so when looking for a fertility center you want one that offers convenience in location and the best quality of care. Little did we know at the time that we would have to make several trips to the downtown Chicago office for procedures. These procedures were in the morning hours during rush hour traffic, making it very hard and inconvenient for us to get to. However, we considered them to be one of the top programs in the area and didn't want to go elsewhere just because of the inconveniences. For us suburban people, it would be most beneficial to have a full service facility in the suburbs. I hope you approve this Certificate of Need, because it would be very much appreciated by the many people who want the quality of care IVF1 can provide, but don't want the inconveniences of going downtown to receive it.

Sincerely,



Debbie & Frank Guilbo

Amy Rueffer  
13337 Vicarage Dr  
Plainfield, IL. 60585

September 16, 2011

Ms Courtney Avery  
Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

Dear Ms Avery:

I am a prior and most likely future, patient of Dr Randy Morris and I am writing this letter to support approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street (aka 11 West Benton Street & 15 North Washington Street), Naperville, IL 60540 by Randy Morris, M.D.

The reality is that infertility affects a growing number of couples and a facility like this would allow Dr Morris and his staff to provide access to fertility services to many more patients. We were lucky to have had a relatively short fertility journey and were able to become pregnant in just less than a year after we began working with IVF1. That year was incredibly stressful and involved a number of procedures and appointments to realize our dream of beginning a family. In the roughly nine months it took to become pregnant it involved numerous appointments at Dr Morris' Naperville office for tests and procedures, a trip to the surgical center he operates at in Naperville for a laparoscopic procedure and three trips to his surgical center in Chicago for IVF procedures.

Working with a local doctor was important to me as I was aware of the amount of times I would need to travel to the office. However, although I was aware of the many times I would be in the office I was still surprised when we actually calculated how many miles we travelled on our fertility journey to Dr Morris' facilities. In fact, one of the most stressful moments of my life occurred on the day we had to travel to Chicago for our second embryo transfer. We gave ourselves an hour and a half to drive and park on what should have been a roughly forty-five minute trip. Due to an accident on the expressway the trip ended up taking close to three hours due to a lane closure and traffic backup. I have never felt more panic than when the reality set in that we were going to be over an hour late for our appointment. I wasn't sure exactly how long we could expect Dr Morris to sit and wait for us to arrive when we knew the importance of arriving timely. At that point we had thawed the last of our remaining embryos and had gone through all the medications and procedures to prepare for the transfer. If Dr Morris hadn't been patient and waited for us I don't know what would have happened: certainly we wouldn't be enjoying a happy, healthy seven month old boy today! A centralized facility in Naperville would have allowed us to avoid a terribly stressful situation on a day that leaves you feeling anxious enough as it is.

Dr Morris' practice takes a personal approach to fertility treatment and I am so blessed to have found him. Friends have used other fertility services and each time I hear stories involving large clinics with multiple physicians it solidifies my decision that I would never choose a practice other than IVF1. At other offices the physician you have a consultation with is not the same physician who performs your egg retrievals or embryo transfers. Knowing that I could expect to deal with the same small group of phlebotomists, nurses, ultrasound technicians and ONLY Dr Morris provides an incredible peace of mind. Truthfully, over those nine months of treatments I probably spent more time with his staff than with my husband!

Ms Courtney Avery  
September 16, 2011  
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That said, I urge you to seriously consider Dr Morris' Certificate of Need to build a full service fertility facility in Naperville. We had such a positive experience with him and his staff and would never even consider using another physician. This facility would provide Dr Morris the opportunity to help many more women such as myself to achieve their dream of a happy, healthy son or daughter.

Sincerely,

A handwritten signature in cursive script that reads "Amy Rueffer". The signature is written in black ink and is positioned above the printed name.

Amy Rueffer

September 16, 2011

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

Dear Ms. Avery,

I am writing this letter to support approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street (aka 11 West Benton Street & 15 North Washington Street), Naperville, IL 60540 by Randy Morris, M.D.

I have been a patient of Dr. Morris since 2006. I have undergone several fertility treatments with him, resulting in three wonderful children. I chose Dr. Morris based on his outstanding credentials, unbeatable staff, glowing referrals, and his commitment to the overall safety and health of his patients. Over my years of being treated by Dr. Morris and his wonderful staff, the thing that I most respect and admire about Dr. Morris is his commitment to doing what is right. He will not compromise the safety and health of his patients to increase his pregnancy percentage rate. I consider IVF1 and Dr. Morris to be the best program in the area and although there are many other programs in the area, I absolutely would not even consider going to anyone else.

Through my years of being treated, I had to not only undergo rigorous testing and treatment, but my husband and I also had to miss days of work and pay for additional child care in order to travel into Chicago for some of the procedures. There were several times where I had to miss procedures or waste an entire cycle because it was too difficult to get into the city. In the winter months this became an even greater issue as we not only had to coordinate child care and time off work, but also allow for even more time and uncertainty due to the weather. In one instance we even had to arrange for overnight child care and pay for a hotel room so that we could spend the night in the city so as to not risk missing one of our procedures that was scheduled for early the next morning. Many of the procedures left me sore and uncomfortable afterwards and the commute back home was often agonizing. Having a Fertility Center in Naperville where I could receive my treatments with Dr. Morris closer to home would save me time, money, and eliminate much of the stress and discomfort that results from traveling into the city for treatment.

The fertility center proposed by Dr. Morris would not only be a benefit to me and my family, but also to the community. Cancer patients would have a close resource for fertility preservation, jobs would be created, and there would be the opportunity for collaboration with local businesses.

For these reasons I support the approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street (aka 11 West Benton Street & 15 North Washington Street), Naperville, IL 60540 by Randy Morris, M.D.

Sincerely,

  
Melanie Mannon

September 16<sup>th</sup>, 2011

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, IL 62761

Ms. Avery,

I am writing this letter to support approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street (aka 11 West Benton Street & 15 North Washington Street), Naperville, IL 60540 by Randy Morris, M.D.

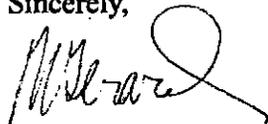
I can speak from experience during my infertility journey. I chose to have my care at IVF1 with Dr. Morris because I consider IVF1 to be the top program in the area. I was given numerous referrals to Dr. Morris. Other choices were available at the time I was a patient, but I wanted to utilize IVF1.

During this journey, the one inconvenience was the travel to Chicago for procedures. My procedure was scheduled early in the morning, causing me to leave home VERY early to avoid rush hour traffic. At the time, I had a 4 year old daughter at home to care for. I had to make arrangements for her care while my husband and I were gone most of the day. It would have been much less stressful if the procedure could have been taken care of closer to home.

I feel that having a full service fertility center in the area will be a significant benefit for the community. For example, cancer patients will have a close resource for fertility preservation procedures. It can only be a win-win situation for any person dealing with infertility.

Thank you for your consideration in this effort. I am forever grateful to Dr. Morris and IVF1 for the addition of our daughters, Ana and Leah, into our lives.

Sincerely,



Michelle Gerard  
12717 Wexford Drive  
Plainfield, IL 60585

Bogdanka Koleva  
1141 Secretariat Drive  
Naperville IL 60540  
630-548-2791

September 15, 2011  
Naperville IL

### Letter of support

I am writing this letter to support approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street, Naperville, IL 60540 (aka 11 West Benton Street & 15 North Washington Street), by Randy Morris, M.D.

I have been patient of Dr Morris between May 2008 and April 2009. I was very fortunate that on my first IVF attempt I became pregnant, had no issues with my pregnancy and now I have healthy 22 month old boy.

I live in Naperville and Dr Morris' office location and business hours were very convenient for me except the surgery center location in downtown Chicago. I had to go there twice, driving an hour each way, negotiating the traffic, and finding a parking place.

I believe the center should be allowed in the proposed location for the following reasons:

- The whole IVF treatment can be performed in one location, serving the large population of Aurora, Naperville and surrounding suburbs.
- The location is close to highway 88, allowing easy access to patients living in surrounding areas.
- Cancer patients will have a close resource for fertility preservation procedures.
- IVF1 had all patient related information posted on a secure web site, including test results, links to educational resources a patient can see anytime he wants. The quality of care was exceptional; in addition to the web site, one can get an answer on the phone when questions arise.
- Dr Morris is in network with major IL insurances, which makes his service very attractive in addition to the quality.

Sincerely,

.....  
Bogdanka Koleva

September 14, 2011

John and Melissa Rukel  
4N747 E. Blue Lake Circle  
St. Charles, IL 60175

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

Dear Ms. Avery,

I am writing this letter to support approval of the Certificate of Need for the construction of the Naperville Fertility Center, 11 North Washington Street (aka 11 West Benton Street & 15 North Washington Street), Naperville, IL 60540 by Randy Morris, M.D.

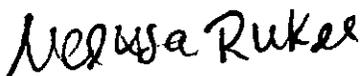
I was a patient of Dr. Morris (IVF1), from May 2010 through September 2010 and we loved everything about the practice except that the most important procedures during the IVF process were scheduled downtown Chicago.

Invitro-fertilization is an extremely trying and stressful time for all couples enduring the process. That said, having to factor in hectic trips into the city adds to the stress. When couples aren't familiar with Chicago; the commute, traffic and parking can contribute to an already very stressful and emotional situation. Adding a facility in Naperville for patients would help to avoid unnecessary stress and possibly contribute to a more favorable outcome for some couples.

Not only that, a new facility could offer cancer patients a close resource for fertility preservation procedures. I can speak from experience, when my husband was diagnosed with testicular cancer we had 72 hours before his surgery to preserve sperm. When you are faced with such a hardship, the last thing a couple wants deal with is searching for a reputable location for your needs. It would have helped a great deal if we could have had a close location under the circumstances.

Please consider Dr. Morris and my request for a new fertility center in Naperville for the best interest of couples who experience infertility.

Sincerely,



Melissa Rukel