

November 30, 2011

11-095

VIA U.S. MAIL

Mr. Dale Galassie
Chair
Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd Floor
Springfield, Illinois 62761

RE: Letter of Support for Palos Hills Surgery Center, LLC

Dear Mr. Galassie:

I am writing this letter in support of the approval of Palos Hills Surgery Center, LLC certificate of need application. I am a nurse case manager for a large self-insured corporation. It is with great confidence that I can state Dr. Kronen and Dr. Fakhouri are among the most qualified and skilled physicians in the area, and I have never hesitated referring injured workers to their practice.

Not only will Palos Hills Surgery Center provide quality services, but it will also serve as a centralized location where our employees can receive a full continuum of services for injuries to the hand and upper extremities. The ambulatory surgical treatment center will provide pre-operative, surgical, and post-operative services, which will be of great convenience to them. In the past, our employees have been forced to seek care from multiple locations, which can lead to a delay in much needed care. Additionally, uncoordinated care often results in bad patient outcomes. Palos Hills Surgery Center will serve as a solution to these problems and allow our injured employees to reenter the workforce in a timelier manner.

Moreover, there is a current shortage of skilled hand surgeons in the Palos Hills area, and we have found it to be extremely difficult to locate surgeons who can treat our employees with hand and upper extremity injuries. Consequently, many of our workers have sought care in an emergency room. This is extremely problematic due to the fact that these injuries are often complex and difficult to evaluate and treat. Accordingly, they are best treated in facilities where the injured worker can receive pre-operative, surgical, and post-operative services in one centralized location. Thus, the proposed facility will provide our employees with efficient, effective care and increase better outcomes.

For the reasons explained in this letter, the proposed ambulatory surgical treatment center has my strong support, and I, therefore, ask that you approve Palos Hills Surgery Center's certificate of need application.

Sincerely,

Kyle Elmer, RN

Kyle Elmer, RN

Fax Transmission

To: MR. Dale Galassie Date: 11/30/11

Fax#: 1-217-785-4111 Pages: 2

From: KYLE ELNER, RN, COHN-S
847-318-4535

Subject: