

12-025

May 11, 2012

RECEIVED

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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Dear Mr. Galassie:

As involved residents of Arlington Heights for over fifty years, my late husband and I had always been aware of the value Luther Village offers to this community. It was approximately seven years ago that we chose to downsize to our final home at LV. During this time both my husband and I had short term stays at Lutheran Home. Unfortunately because of some 'insider' information I have informed my son John Beauvais, M.D. who has my healthcare power of attorney not to automatically admit me to Lutheran Home if/when I am unable to live independently.

The enclosed letters from Phil Hemmer, a Lutheran Home Administrator, were sent to residents via in-house mail. Some read and tossed the request and some probably performed as requested. I choose to convey my thoughts directly to you.

While modernization seems a good business response to the impending arrival of a competitive rehab facility, it concerns me that previously there has been no urgency to protect residents from chilled rooms in the winter due to single pane windows or to guard their lives with a sprinkler system in the Olson Pavilion as required by Arlington Heights. At the infomercial meetings which were held in the past few months, there was no comment made to my charge of inadequate supervisory staff in the dietary department on weekends. My husband had contracted C. difficile; it became my responsibility to bring in food appropriate to his condition – there was no one on staff who could make the change.

Based on my experiences it seems appropriate to deny Lutheran Home's request to expand the facility which will leave a lasting impact on the Luther Village campus. Instead I would suggest that Lutheran Home be required to be compliant regarding the sprinkler system and to winterize the drafty rooms. Recently we have learned that there is a need to replace the foundation of the chapel on the campus. These maintenance measures should be dealt with prior to any attempt to give a superficial face lift to an older building.

Sincerely,

Audrey T. Beauvais

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AUDREIJ T. BEAUVAIS
Nutrition Educator



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May 7, 2012

Dear Luther Village Residents:

As you may know, The Lutheran Home is currently in the process of seeking approval from the Illinois Health Facilities and Services Review Board to modernize our skilled nursing facility. We are very excited about the opportunity to enhance the facilities in which we provide care to our residents! The enhancements that we are making include installing private bathrooms in each resident room in the Olson Pavilion and making the Olson Pavilion more energy efficient.

We would like to ask you for your support of this exciting project. Enclosed with this letter, please find a letter of support that we would like you to sign and return to the Luther Village Health Clinic by **Monday, May 14, 2012**.

On behalf of the residents, employees and the many people served by The Lutheran Home, I deeply appreciate your support. It will truly make a difference!

Sincerely,

Phil Hemmer
Lutheran Home Administrator

PH:mas

May 7, 2012

Mr. Dale Galassie
Chairman
Illinois Health Facilities and Services
Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Mr. Galassie:

I am a resident of Luther Village, an independent living community, which shares a campus with the Lutheran Home. I am writing in support of the approval by the Illinois Health Facilities and Services Review Board of a Certificate of Need for the modernization of the Lutheran Home.

I am excited that the Olson Pavilion will be remodeled so that each resident can have a private bathroom. It is a major benefit that each bathroom will be accessible for people with disabilities. It will enhance the personal privacy of the residents and the quality of care which residents receive.

The modernization will expand the space available for social activities and dining for residents and their families who come to visit them. Rehabilitation space will be expanded and upgraded to enhance the physical therapy services which residents receive. The improvements will provide sprinklers throughout the Olson Pavilion and make the environment more comfortable and energy efficient.

I ask that you grant your approval so that the Lutheran Home, which is the third largest employer in Arlington Heights, can continue to be a vital part of the Arlington Heights Community.

Sincerely,

Resident Signature