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May 15, 2012

MAY 17 2012 12-025

HEALTH FACILITIES &  
SERVICES REVIEW BOARD

From: Ronald & Janet A. Joy

1220 North Kennicott Blvd., Arlington Hts., IL 60004

To: Illinois Health Services Review Board

Attention: Dale Galassie, Chairman

It has come to our attention the "Lutheran Home Services", located in Arlington Hts, has requested your board to grant the "Home" permission to expand/improve their services to the elderly and infirm residents at the home. With this letter, we wish to give a perspective of this "business" as neighbors who have lived across the street for thirty-six years.

Please note we use the descriptive, "business", to describe the organization. They have aggressively expanded their original mission as an "old age home" to a multi-million dollar enterprise that now includes several age-related enterprises across Illinois and beyond. While we don't object to their running a viable business, we do object to their contention that their expansion is **necessary** for their continued operation. Enclosed, are copies of advertisements for services from the home. We could not find advertisements for their re-hab program but have been told numerous times (and know of two instances) where people of all ages from outside the home use them for physical rehabilitation.

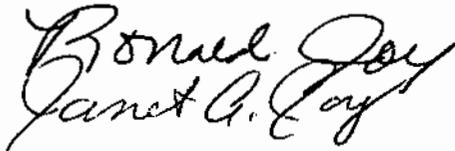
The most telling aspect of their intentions occurred when a for-profit organization went before the Arlington Heights trustees to seek permission to build a re-hab facility on Arlington Hts. Road. The Lutheran Home Services spoke at the meeting and adamantly opposed the project as jeopardizing their operation. What? They claim to want re-hab capability only for their own residents.

We understand the motivation for this. Outside doctors operate in their facility to bring in patients from outside

their campus. A nursery school and a day-care for seniors brings money into their organization even though these services do not involve their on-campus residents. The existing re-hab facilities and proposed expansion of this service expand their business model far from their stated mission of caring for the needs of their residents.

The "Lutheran Home Services" are an excellent example of mission creep. They are now a huge business with dubious claims as a non-profit entity. We are asking you to deny them permission to further expand their business model. They are a savvy business who have skillfully used an original mission and government programs to expand and compete with local businesses. This should stop.

Sincerely,

A handwritten signature in cursive script that reads "Ronald Joy" on the top line and "Janet A. Joy" on the bottom line.

Ronald & Janet A. Joy

(847) 394-2098

[ronaldjoy40@sbcglobal.net](mailto:ronaldjoy40@sbcglobal.net)

cc. Arlene Mulder, Mayor of Arlington Heights

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Anthony M. Spill, D.D.S., M.D.  
William L. Perlebas, D.D.S.

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INFO CALL Ann Marie Michaelis 1-800-950-9952 www.4LPi.com



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**Cherished Place**  
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www.CherishedPlace.org

Cherished Place is a contracted provider for the Veteran's Administration and the Department on Aging's Community Care Program. Transportation and activity benefits provided.

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Spring

Spring is busting my sloth. It's not just to be re-evaluated. My spring cleaning extends beyond the blower for the time to clean up and join the season's brighter place. Don't get me the traditional, cleaning chores up a sweat clean the windows, but a clearer view the effort. Then windows and letting spring breezes is the bagel. Looking out to the world, spring-cleaning the vehicle's exterior gets washed. Okay, now, my car's react badly to so been exposed to. The inside of a like to keep it fairer, stuff tends to p