

ATT : Chairman, Dale Galassie

RE: Healthcare Center at Monarch Landing Project Number 12-036

DATE: 9/17/12

RECEIVED

SEP 20 2012

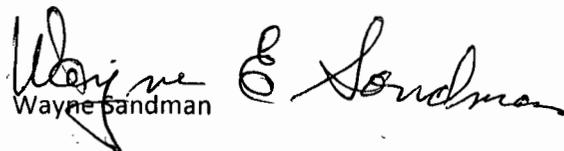
HEALTH FACILITIES &
SERVICES REVIEW BOARD

I recently had quadruple by-pass surgery followed by several complications.

After 18 days in the hospital, I was scheduled to be released to go to re-hab. A local facility was selected because of its proximity, its reputation for excellence, and our familiarity with it. The transfer was scheduled for a week end, and the re-hab facility had limited staff on duty. The admission process was very cumbersome and stressful, because the facility had limited personal information on me. A total of 80 pages, 50 informational and 30 requiring initials and/or signatures, was included in the process as well as many questions to be answered. I was a complete stranger to them. I understand the reasons for the conservative admission process, but that did not alleviate the stress. I also would have used the center for my ultimate release and re-hab, rather than struggle with it at home.

As it turned out, I was sent back to the hospital with a suspected infection after 24 hours. This hospital stay was for 3 more days, after which I was strong enough to do re-hab at home with help. The whole experience would have been less troubling for me and my family if we had a re-hab facility at Monarch Landing where much of the required information would have been available.

We moved to Monarch Landing because it's going to be our "Home for Life", including complete care. We need to have the Health Care Center to complete this life cycle.


Wayne Sandman

Monarch Landing

ATT: Chairman, Dale Galassie

RE: The Healthcare Center at Monarch Landing

DATE: 9/17/12

Dear Mr. Galassie:

In June of 2012, my husband had quadruple by-pass surgery.

We had moved to Monarch Landing in 2008. It was a difficult decision to leave our home. The promise to us—that we would have a home for life—with a health care facility adjoined, convinced us we were making the correct decision.

After the open heart surgery on June 14th, and complications from blood clots, another decision had to be made. Where were we to have my husband go, for a short time, for rehab. He needed to gain his strength back. He needed to have physical therapy. By this time, he had been hospitalized for over 2 weeks. During critical times, I had driven home to freshen up after spending the night by his side, at 5 o'clock in the morning. My children were not happy with this procedure. I am 78 years of age.

The facility closest to home was chosen. It was a Saturday, late afternoon. By Sunday at 11 p.m. he was back in the hospital. It was thought he had an infection—it was pneumonia. The facility had called me at 11 o'clock—so again, I was driving to the hospital, where I stayed with him in E.R. until 6:30 a.m. when they had a room for him.

We need a health care center. There is no question about the need for such a facility on our grounds. Each day, we hear of another person having to go away from our home for extra care-- The spouse having to go miles to visit.

After my husband's second hospital stay, he was brought home where we felt he would receive better care than at the facility where he had been the one night.

Please—understand our need. We now have over 400 residents. We surely have enough people to warrant such a facility.

Thank you for your attention to this matter.


Joan Sandman

MONARCH LANDING

September 18, 2012

Dear Mr. Galassie:

I am a resident of Monarch Landing in Naperville, IL. I'm sure you are familiar with our community.

We have all been very satisfied here until the news came to us about the possible postponement of the construction of the Health-care Center. The Center was definitely one reason many people decided this was the place to call "home" for the remainder of their life! This promise should not be broken!

Please approve the "CON."

Sincerely,

Faye J. Foda
2054 Audubon - Apt. MC-102
Naperville, IL 60563