### RECEIVED

October 1, 2012

**DCT 0 9 2012** 

HEALTH FACILITIES & SERVICES REVIEW BOARD

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, 2nd Floor Springfield, Illinois 62761

RE: The Healthcare Center at Monarch Landing, Project 12-036

Dear Chairman Galassie:

I'm writing you today to urge you to approve the Certificate of Need request to construct 96 skilled nursing beds on the campus of Monarch Landing in Naperville, Illinois.

The over-65 population is the fastest growing segment of our service area population and additional skilled nursing beds will be needed to meet their needs. Monarch Landing already provides essential primary care services for its residents through its partnership with the Edward Medical Group. Enhancing the continuum of care with skilled nursing beds will enhance both the quality of care and the quality of life for area residents, allowing them to stay within their chosen community and maintain continuity with their primary care provider.

Thank you for your consideration of this request.

Sincerely,

Bill Kottmann

President

**Edward Health Ventures** 





Mr. Dale Galassie, Chairman

Illinois Health Facilities and Services Review Board

The Health Care Center at Monarch Landing
Project Number 12-036

Dear Mr. Galassie:



My husband and I have been together for 61 years. Please let us spend our last days together.

Sincerely, Joan Everett Mr. Dale Galassie, Chairman

Illinois Health Facilities and Services Review Board

The Healthcare Center at Monarch Landing

Project Number 12-036

Dear Mr. Galassie,

Both my wife and I are 82 years old and celebrated our 61<sup>st</sup> wedding anniversary in September of this year. We have lived at Monarch Landing for over five years and are very happy here. The saddest circumstances we have seen while living here is when someone has to move away for care they cannot receive here. If they are single they must leave their friends and thus not have the benefit of the support of the Monarch Landing family. If one of a couple has to move away for such care it leaves the spouse the choice of leaving their friends here to also move to be close to their spouse or staying here but not being able to be with their spouse on a daily basis. Neither choice is a happy one.

I hope we never have to make that choice. If we have the requested Health Center one of us can stay in our apartment home, continue to have the support of our friends and still spend time each day with our loved one. The older we get, the more important this becomes to us and the more difficult it becomes to be separated from each other.

Please help us have the benefit of our own Health Center right here at Monarch Landing.

Sincerely,

Curtis Everett

Chairman Dale Galassie
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2<sup>nd</sup> Floor
Springfield, Illinois 62761

Re: The Healthcare Center at Monarch Landing Project Number 12-036

Dear Chairman Galassie:

My husband and I moved to Monarch Landing in July of 2008. One of the reasons we made this life changing decision, sooner than later, was to enable us to "age in place" in a continuing care retirement community. The inclusion of skilled nursing services would provide a seamless transition and was especially appealing to me because of accessibility within the community. My disability has required the use of a wheelchair for over 60 years due to polio in 1952 and when my husband was in rehabilitation outside the community, I experienced the difficulty of visiting him daily.

The Monarch Landing Residence and Care Agreement stipulates that Monarch Landing is a continuing care retirement community and is a certified continuing care provider under the laws of the State of Illinois. References made to the Healthcare Center include both Assisted Living Units and Nursing Units.

When we signed this contract, which involved a substantial financial investment, we believed the terms of continuity of care would be fulfilled. We now feel this obligation is being nullified.

We love the Monarch Landing lifestyle and look forward to our Healthcare Center being built.

Please reconsider your decision and approve the Certificate of Need for Skilled Nursing Services. Thank you.

Sincerely,

John & Patricia Rosof

2004 Audubon Ave., Apt. 103

Naperville, IL 60563



October 5, 2012

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, 2nd Floor Springfield, Illinois 62761

RE: The Healthcare Center at Monarch Landing, Project 12-036

Dear Chairman Galassie:

I am writing to urge the Illinois Health Facilities and Services Review Board to approve Naperville Senior Care's application for a Certificate of Need for construction of 96 skilled nursing beds on the campus of Monarch Landing in Naperville, Illinois.

As a continuing care retirement community (CCRC), Monarch Landing has a contractual and moral obligation to provide its residents with the continuum of care. As such, assisted living, skilled nursing and long term care are required. Those services allow the residents to "age in place" in a community they have chosen to live out the remainder of their years and in a manner that does not extricate them from that community.

The proximity of the skilled nursing facility is integral to meeting its mission. For example, in situations in which one spouse needs long term care, the skilled facility allows access to the other spouse living in the more independent part of the community without further severing the marriage relationship. Friendships, activities and all the social supports provided by the retirement community can continue to be an integral part of both spouses' lives even though their levels of functioning may differ.

Monarch Landing has been operating since 2006 without a skilled nursing facility and has suffered the fragmentation of uprooted couples, transient relationships and wrenching transitions of care.

As a primary care physician at Sedgebrook Retirement Community, Monarch Landing's sister community in Linconlshire, Illinois, I can personally attest to how critically important it is to a senior population to have the continuum of care available in one integrated location. It contributes to building a solid and cohesive community which, in turn, contributes to a healthy and prospering aging process.

Sincerely,

Elliott Kroger, MD FACP

- Ellutt Kang, ms

**Medical Director** 

Sedgebrook Retirement Community

800 Audubon Way

Lincolnshire, IL 60069

October 2, 2012

Illinois Health Facilities and Services Review Board 525 West Jefferson Street, 2nd Floor Springfield, Illinois 62761

RE: The Healthcare Center at Monarch Landing, Project 12-036

Dear Chairman Galassie:

The purpose of my letter is to urge the Illinois Health Facilities and Services Review Board to approve Naperville Senior Care's application for a Certificate of Need for construction of 96 skilled nursing beds on the campus of Monarch Landing in Naperville, Illinois.

Monarch Landing opened in 2006 with the intent of becoming a full continuum of care provider, offering independent and assisted living, and skilled nursing care. This senior living model enables residents to age gracefully, knowing they will have access to the necessary care and services when needed.

In my role, as the Medical Director of Monarch Landing, I provide medical direction and oversight to the residents of Monarch Landing. Residents have peace of mind, knowing that as they age and as their care needs progress, I will monitor their medical care needs, ensuring a heightened level of quality and consistency. My concern is that if residents are required to seek skilled nursing services outside of Monarch Landing, they may be forced to choose new primary care physicians and healthcare providers. This break in continuity of care can cause fragmented communication and information, resulting in medication errors and other poor health outcomes.

When residents require skilled nursing services, they are in their most frail condition; therefore, it is critical that we ensure they have access to high-quality, consistent healthcare services.

Thank you for your consideration of this request.

Sincerely,

Constantine J. Wonais, MD Edward Medical Group 2255 Monarch Drive Naperville, IL 60563



## SEDGEBROOK MEDICAL CENTER

4 October 2012

Illinois Health Facilities and Services Review Board 525 West Jefferson Street 2<sup>nd</sup> Floor Springfield, IL 62761

Re: The Healthcare Center/Skilled Nursing Facility at Monarch Landing: Project 12-036

Dear Chairman Galassie:

I am writing in support of the application for a Certificate of Need for the construction and implementation of the 96-bed skilled nursing facility at Monarch Landing Retirement Community in Naperville, IL.

Monarch Landing Retirement Community is our sister campus and I have had the privilege of caring for the residents as their physician for several months while they were looking for a new physician. Our current practice in Lincolnshire, IL has a skilled nursing facility on our campus for over 3 years and the ability to care from our patients in this capacity has made for a seamless hospital to rehabilitation to home transition. We consider this model as ideal—which is having the sub acute rehabilitation facility for our patients coming out of the hospital and also the skilled nursing capabilities to care for our patients during the continuum of their entire life-span. In addition, there are countless times we have been about to avoid hospitalizations and care for our patients in our facility where they still can get the appropriate care (nursing, intravenous medications, X-rays, phlebotomy, wound care, etc.). Obviously, this is a large savings compared to even a short hospital stay and allows the patient the psychosocial benefit of socialization and visits by their fellow residents and neighbors. The construction of our Lincolnshire facility was also contested in terms of whether we should be given a Certificate of Need and now we have a thriving skilled facility.

Thank you for hearing my request.

Sincerely,

Kimberly Jenson, MD

#### Leila F. Zweibel 2044 Audubon Avenue – Apt. 104 Naperville, IL 60563

October 3, 2012

Chairman Dale Galassie
IL Health Facilities and Services Review Board
525 West Jefferson Street, 2<sup>nd</sup> Floor
Springfield, IL 62761

Dear Chairman Galassie,

I am writing to you in the hope that my comments may contribute to the approval of the CON for "The Healthcare Center at Monarch Landing, Project Number 12-036."

When I moved here in October 2009, I was informed that the groundbreaking for our Skilled Nursing Care Healthcare Center was "imminent," and that it would be up and running within two years. This was a major factor in my decision to move to Monarch Landing, as the promise of a full continuum of care was the most essential ingredient in my long-term care plan

Over the past three years, I have seen so many fellow residents join the ranks of the walker, scooter, and wheelchair brigade, and at least as many struggling with some form of cognitive impairment. How tragic to see them struggling along, hoping that they will be around long enough to enter the Healthcare Center that they already require. How wonderful it would be for them to receive Skilled Nursing care, close to their families and the many friends that they have made while living in this wonderfully supportive community.

As an elected member of the Resident Advisory Council, people tend to seek me out to discuss their problems and/or concerns. Most of these meetings portend the seriousness of their medical needs and the frustration they are experiencing waiting for the CON approval, so that the project may finally begin. These individuals deserve to have their worries, fears and sadness relieved with the uplifting news that "help is on the way!"

I respectfully urge you to help move this process forward. I intend to be at the Review Board Meeting on October 30<sup>th</sup>/31<sup>st</sup>, and look forward to the opportunity to shake your hand in thanks.

Respectfully yours,

Teila F. Zweibel
Leila F. Zweibel

Chairman Dale Galassic

Health Facilities and Services Review Board

525 West Jefferson Street, 2<sup>nd</sup> floor

Springfield, Ilinois 62761

Re: Health Care Center at Monarch Landing, Number 12 - 036

Dear Mr. Dale Galassic:

Thank you for your and your Board's interest in considering the need for a much needed Health Care Center at Monarch Landing.

My wife and I have loved and cared for each other for 66 years of a wonderful marriage. As you well know, a catastrophic illness can affect us at any time at our age. If it should happen to me, my wife would not be able to come and visit me daily if I had to be sent to a facility miles away. Taxi fare would be very expensive since such illnesses can affect one a long time. I am sure that you realize that visitation by loved ones is very therapeutic.

As a pastor I have visited members in numerous retirement centers. None have impressed us as much as Monarch Landing even though the Health Care Center has not yet been built as is promised in our contract. Many advantages that we have here helped us to decide coming here rather than some other center that may have Health Care Facilities.

In view of the uncertainty of the future of our health, it would give me, especially, peace of mind knowing that you understand our need for a resident Health Care Center and vote to approve it.

Thank you for your caring service to our State and Communities.

Leonard Llutar

Leonard L. Sukut

2033 Butterfly Lane, 311

Naperville. Illinois 60563

#### Laura Gilbertson

5S649 Wright Street Naperville, IL 60563

October 2, 2012

Dale Galassie
Chairman
Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, IL 62761

ma Lilbertson

Subject: The Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie,

My parents have lived at Monarch Landing for five years and choose Monarch Landing for specific reasons. They wanted a place to retire that they knew they would not be separated from each other or from their community of friends if a health event warranted skilled nursing services. My family has seen the importance of having the support of friends and family and having continuing care. My grandparents spent their retired years until their passing at a facility that had continuing care from being healthy to the end of life and it gave my family much comfort knowing that they were in surroundings familiar to them and around their friends. It was seeing how this benefited my grandparents during times of poor health that lead my parents to want the same for themselves.

When my parents moved to Monarch Landing, I felt at ease knowing that the Healthcare Center at Monarch Landing was approved and would be built insuring they would have the health care services they needed as they grew older. I am concerned now that the Healthcare Center at Monarch Landing might not be approved and my parents would have to be separated from each other and their friends if their health requires skilled nursing services. It has been well documented the importance of social support for the health of seniors as they age. I hope you consider that it is important for the residents at Monarch Landing to have the support they need for their emotional, spiritual, and physical health when a health event occurs and approve the Healthcare Center at Monarch Landing.

Sincerely yours,

Laura Gilbertson

2033 Butterfly Lane CC121 Naperville, IL 60563 October 3, 2012

#### Chairman Galassie and Members of the Board,

It is time for the members of the board to "Step Up to the Plate" and cast their vote for construction to go ahead on the medical center at Monarch Landing.

There are several huge hospitals and medical centers in the area available to Monarch Landing residents but many of us, due to age and infirmity, are just overwhelmed by the prospect of using them.

A small, close to home place where patients can be comfortable, safe, skillfully cared for, and easily visited by family and friends, as promised by the developer when we purchased, is urgently needed. Your "Go Ahead" vote is needed now.

Thank you,

Esther Jacobson

(Monarch Landing Resident)

Robert E. Braden Sharron M. Braden 2033 Butterfly Lane – Apt. CC-526 Naperville, IL 60563 630-637-9559

October 1, 2012

Chairman Dale Galassie
IL Health Facilities and Services Review Board
525 West Jefferson Street, 2<sup>nd</sup> Floor
Springfield, IL 62761

#### RE: The Healthcare Center at Monarch Landing, Project Number 12-036

Dear Chairman Galassie:

We are relatively newcomers to Monarch Landing, having moved in on December 27, 2011. A key factor in the choice of Monarch Landing was the promise of the planned Healthcare Center with skilled nursing, assisted living, and complete healthcare availability.

In the time that we have lived here, we have learned that all of the other residents place an extremely high priority on the completion of the Healthcare Center. Their expectations of available skilled care nursing and assisted living services are uppermost on their minds. Every Resident Meeting involves many questions as to the progress on the completion of the Healthcare Center.

I know that all the residents of Monarch Landing share our opinion that the Healthcare Center would not be a complete facility without skilled nursing capability. If one spouse requires skilled nursing care, it would be a major benefit for the other spouse to be able to visit them without leaving the campus.

I'm sure that <u>everyone</u> can agree that the need for skilled nursing care in this country is <u>not</u> likely to diminish in the future years.

Sincerely,

Polest & Braden Robert E. Braden Sharron M. Braden

Sharron M. Braden

Chairman Dale Galassie

October 4, 2012

Illinois Health Facilities and Service Review Board

525 W. Jefferson Street, 2<sup>nd</sup> Floor

Springfield, Illinois 62761

Subject: The Health Care Center at Monarch Landing, Project12-036

Mr. Chairman and Committee

As a member of the community at Monarch Landing I am asking you and your committee to reconsider you recent vote rejecting our request for approval to build the Monarch Landing Health Center.

Many of us that moved to Monarch Landing did so because we were getting older and had concerns for our health and well being in the years to come. So we selected a CCRC that offered all we were looking for. New modern facility with planned activities, physical fitness room, swimming pool, a vibrant community and the promise of a modern Health Center to alleviate our concerns about our physical and mental health in our later years. And here lies the problem.

The Health Center that we were promised seven years ago by the original developer and by the current owner who came in after the bankruptcy by the former owner. Maybe now you and your committee can see some of our frustration. The new owner got everything under control and designed an adequate facility. Everything was done so the CON was applied for. Now of course you know that you and your committee rejected our request. This was unwelcome news.

We want this health center for these reasons;

1. We were promised the health center by both the original developer and the current owner.

- 2. We want a facility on our campus so that our spouse, friends and the community can easily visit us in the health center. This is especially important if the recovery is prolonged.
- 3. It would be very inconvenient for our elderly residents to drive or take public transportation several miles away to visit spouses and friends especially in our Illinois weather and traffic.

I respectfully request you reconsider and approve our request for Monarch Landings CON.

Sincerely,

Patrick A. White

Patrick a. white

Ruth Ann White

Ruth ann behite

# **Fax**

To: Chairman Dale Galassie	From: Beth Fairbanks
Company Health Facilities & Serv. Rov. t	Pages: Including cover sheet
Fax: 217-785-4111	<b>Date:</b> 10/9/2012
Email:	
Phone: 217-782-3516	Re: project # 12-036
A Commonte:	

October 7, 2012

Chairman Dale Galassie Illinois Health Facilities & Services Review Board 525 West Jefferson Street, 2<sup>nd</sup> floor Springfield, IL 62761 TEL 217-782-3516 FAX 217-785-4111

RE: The Healthcare Center at Monarch Landing, project # 12-036

Chairman Galassie

I was informed that you are conducting a review regarding the need for Skilled Nursing services at Monarch Landing in Naperville. I wanted to express my concern and desire for those type of services on the premises of Monarch Landing.

My parents have lived at Monarch Landing for 4 years now. My father has needed the use of a Skilled Nursing services 3 times. If there had been services at a Health Care Center on the Monarch Landing campus, it would have lessened the stress on both my parents. My mom would not have had to drive everyday to see him and consequently my father would not have needed to worry about her. As my dad ages, his need for Skilled Nursing services will be a reality. My father cannot drive and therefore if my mother were in need of Skilled Nursing services now, his ability to see her as often as he wanted would not be possible.

Having services on site will give me peace of mind, knowing that my parents are not separated by miles if a situation occurs where either of them need Skilled Nursing services. They would stay in close contact with one another as well as with their friends that live at Monarch Landing.

When my parents moved to Monarch, there were plans to build a Skilled Nursing facility on site; due to the economy that was put on hold. I do hope that this plan is not abandoned.

Monarch Landing has been a wonderful place for my parents to live. It has offered them dignity and independence, not having to rely on my brother or me to care for them. We can come visit them and enjoy!

Thank you for your consideration in realizing the need of Skilled Nursing services at Monarch Landing.

Sincerely,

Beth Fairbanks Warrenville, IL

630-768-1135

Certificate of Need) for the Monarch Landing Health Center. It is so named "The Healthcare Center at Monarch Landing, Prijest Number 12-036". We have been waiting for a Skelled Nursing component to over campus for some time now.

Myour daughters live in VA, however a stepdaughter lives close by. The world be able to visit me at any time, giving me social and emotional support which will enhance my well-being.

More importantly, my friends here at Monarch six well as many friends in the Wheaton/ below Ellyn area where I lived for 45 years would have a better visitation opportunity.

The Health Center was promised by the management, and we need a full continuum of primary medical care within this promised Health Care Center on campus. Please help us to achieve this goal

Carol anne Voegeli MC 514 at Monach Landing

To: Chairman Dale Galassie Re: The Healthcare Center at Monarch Landing, Project Number Dear Sir: I am writing to you on behalt of my mother, Morma Frey, who is a 6-year resident of Monarch Landing, located in Naperville. She asked that I write concerning the CON application for the retirement community. My parents have lived at Monarch Landing since its beginning in August of 2806. My father passed away 3 weeks after moving in, and my mother is legally blind She has been able to adjust to her surroundings and so fan is living relatively independently. However, we (her surviving family), would feel much more at ease knowing that should she require skilled nursing services in the future, she could remain "on campus" without having to relocate to a different facility. We ask that you please take her needs and the needs of all Monarch Landing residents into consideration, and approve the application. (over) Sincerely, Laura Frey - in support of Project Shaunchy Number 12-036 at Monarch Landing Chairman Duce Salaquie Lelinis Heath Facilitiest Servan Reven Board, 535 West pefferson St., 2nd Floor Springfield, Selivis 62761

Klar Chairman Galassia, this letter is en regard to Monera Landing & request for afeproval (Carliferts of Need) to bruted the Health Care Center at Mouarch Funday, Project 120036. If this project would be yeproved the bulding would begin immediately then filling a lot of construction Jils after that, there would be more mora for doctors, nurses, ceretaries, a ceountants, techniciona Level Service awher, londseefer, its. This would benefit the reononey of the area. Since the budy Coomera are now agent,

rul law expect a growing med

for Health aux waspers and doctors.

On the other and of the scale, the older people are living longer, so they need them, too. Compilation for patients were make all thought Core Centerer better One can see this in she lissisted Living and Nursing homes now, and, believe me, some of their could stand some improvement now, Monecrele Landery ownership and valuely continually work was residents for people of advanced age. They Centimally stress shot we are a "family" and the residents have bought into that. We always Ray " Holle, Have are fore " to presser by and everyne about always sorge fine CHe sometimes les, but most if see feel it dream it help mothers to Complain, all see all the many many activities are run by the resident. We have a will iducated and well travelad family here and They deare their talants , translegues, teaching downse videos; etc. We even have a

series of operar on films and a Handbell and China groups. Our Computer Elul is well attended and classes are held for beginners and better computer users, 5 of our ministers who are revisits head the interfact surias and boble studies. This just a sangele of right we have available to us. This breends and "fundy" Many are the termes that I thank the good Lord that I and up here, I am sure the leadership and ownership here would continue to do and spellerite job at the new facilities. Quality makes a loig difference when you are old tall and the older you are, the more important it becomes, a lig fastor in cheoring Monarely Landing was the foromeio that we would "have the "Renoussance" Building as a continuum of our case when we needed more cares theires to be done in I years. Ivill to lankersser did away with That

the next stage of our health care. Now, the new oursership is trying to fueful that promise. They have been successful They have been successful in securing all the other governmental requirements except your and your team's Cotificate of Need. It would make a big difference to ses of lur had to more away from this complex because we meded further lare Many of us are from Ularville or this ceren the ruse of les mone tire to be close to our real families. It would be a Straumatic experience ref we lend to more away from the Confdet. It would be very difference at our age to make new friends. Dependency on where med might and up now families was how to track further to see us which would take more time and expenses, I hoke you and your toan would consider over seide of the situation and award us the Certificate of Need. He word be steeredy grague Simeraly Jours. Evera Fritz