

**ILLINOIS HEALTH FACILITIES and SERVICES REVIEW BOARD (HFSRB)
PROJECT HEARING REPORT**

Applicant: Riverside Medical Center, Kankakee
Project Number: 12-089
Hearing Date: Thursday, January 10, 2013
Location: Frankfort Park District, 140 Oak Street, Frankfort Illinois
Time: 10:00 AM - 12:00 PM

Hearing Officer: Alexis Kendrick
Staff Support: Courtney Avery, Administrator
HFSRB Representative: Dale Galassie, Board Member

Hearing Requested by: Riverside Medical Center, Kankakee

The following summarizes the attendance figures:

Oral/Written Presentations:

Support: 20
Oppose: 10

Registered Attendance Only

Support: 21
Oppose: 19
Neutral: 4

Total individuals registered: 74



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Patricia K. Vilt

Address 1010 Peony Lane

City Bourbonnais State IL Zip 60914

Signature Patricia K. Vilt

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Riverside Medical
Center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

#2

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION
 Name (Please Print) THOMAS SENESKA
 Address 1423 Chicago Road
 City Chicago Heights State ILL Zip 60411
 Signature Thomas Seneska

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
FRANCISCAN ST. JAMES HEALTH

III. POSITION (please circle appropriate position)
 Support Oppose

IV. Testimony (please circle)
Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) DAVID WALLACE

Address 5130 COURT ST.

City MONROE State FL Zip 60449

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

RIVERSIDE MEDICAL

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

4

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

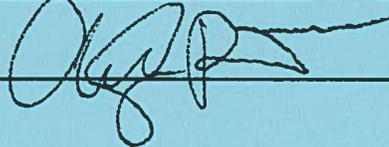
Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Andrew Pacini

Address 23047 Firenze Dr

City Frankfort State IL Zip 60423

Signature 

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

resident

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

and

Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION
 Name (Please Print) Sloane Bradshaw
 Address 480 NEBRASKA CT B
 City FRANKFORT State IL Zip 60423
 Signature Sloane Bradshaw

II. REPRESENTATION *(This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)*
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

III. POSITION *(please circle appropriate position)*

Support Oppose

IV. Testimony *(please circle)*

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) KEVIN J. HACK.

Address 2445 N. 1480 E. Rd.

City Ashtabun State IL. Zip 60911

Signature *Kevin J. Hack*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

RIVERSIDE MEDICAL CENTER

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION
 Name (Please Print) Pat Murphy
 Address 23041 Firenze Dr
 City Frankfort State IL Zip 60423
 Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
Resident - Home Owners Assoc
VISTANA of Frankfort

III. POSITION (please circle appropriate position)
 Support Oppose

IV. Testimony (please circle)
Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Jessica Kebert

Address 75822 S Sunrise Ct

City Monee State IL Zip 60449

Signature Jessica J Kebert

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

private citizen

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Margaret Ondrey

Address 422 Leahy Circle

City Manteno State IL Zip 60950

Signature Margaret Ondrey

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Riverside Medical Center

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION
 Name (Please Print) Richard Heim
 Address 17800 Kedzie
 City Harold Crest State IL Zip 60429
 Signature Richard Heim

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
Advocate South Suburban
Hospital

III. POSITION (please circle appropriate position)
 Support Oppose

IV. Testimony (please circle)
Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) DAVE PUENT

Address 420 LINDEN CT.

City FRANKFORT State ILL. Zip 60423

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

RESIDENT OF FRANKFORT AND
EMPLOYEE OF RIVERSIDE MED. CTR.

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Steven Decker

Address 18330 Buckhorn

City Troy Park State IL Zip 60472

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Riverside medical center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) RONALD LAWTON

Address 17801 S. KILDEN AVE

City HAZEL CAST State IL Zip 60729

Signature *R. Lawton*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

ADVOCATE SOUTH SUBURBAN HOSPITAL

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) CARL MADONICH

Address 1318 Heather rd

City Bon/Bonnais State IL Zip 62914

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Riverside Medical Center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Patrick Mardin

Address 680 Leahy

City Monteno State Ill Zip 60950

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Riverside Medical Center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Sharon Otten

Address 17800 S. Kedzie Avenue

City Hazel Crest State IL Zip 60429

Signature Sharon Otten

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Advocate Health Care

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) KATHY GAGLIANO

Address 891 EXETER TURN

City BOURBONNAIS State IL Zip 60914

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

- Personal testimony

- Representing MILNER BROADCASTING OF BOURBONNAIS, IL

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

Both

Written

Will read letter submitted



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Aiane McGrath

Address 805 W. Joliet Hwy

City New Lenox State IL Zip 60451

Signature Aiane McGrath

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

New Lenox Resident and
Employee of Riverside Medical
Center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Karen James

Address 17800 Kedzie

City Hazel Crest State IL Zip 60429

Signature KJames

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Advocate Health Care

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Ryan Meinens
 Address 22634 Nature Creek Circle
 City Frankfort State IL Zip 60423
 Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care) Riverside Medical Center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Dave Duda
 Address 278 W 9000 W Rd
 City MAINTENANCE State IL Zip 60900
 Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Lisa Lagger

Address 333 N madison St

City Joliet State IL Zip 60435

Signature *Lisa Lagger*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Presence Saint Joseph medical Center

III. POSITION (please circle appropriate position)

Support

Oppose

IV. Testimony (please circle)

Oral

Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Mike Van Mill

Address 200 E COURT ST

City Kankakee State IL Zip _____

Signature Michael J Van Mill

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care) Economic Alliance of Kankakee County

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Judith Prete on behalf of Lisa Degan
 Address 21045 W. Thelma / 1489 Armour Rd *Retired St. Rep.*
 City Wilmington IL 60481 State Bourbonnais IL Zip 60914
 Signature Judith Prete

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
Representing former State Representative Lisa Degan
79th District

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION
 Name (Please Print) RUTH COLBY
 Address SILVER CROSS HOSPITAL
 City NEW DOUX State IL Zip 60951
 Signature Ruth Colby

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
SILVER CROSS HOSPITAL

III. POSITION (please circle appropriate position)
 Support Oppose

IV. Testimony (please circle)
Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION
 Name (Please Print) MARGARET FRIDGE
 Address 350 N. WALL
 City FRANKFEE State IL Zip 60901
 Signature Margaret Fridge

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)
 Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)
RIVERSIDE MEDICAL CENTER

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) PHILLIP KAMKIC

Address 3383 TOULOUSE

City BOURBONAS State IL Zip 60914

Signature Phillip Kamkic

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

RIVERSIDE HEALTH CARE

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Appearance Only Registration Form

Facility Name: Riverside Medical Center - Frankfort

Testimony

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) CHIRAG DESAI

Address 11055 JEWELIA DR

City FRANKFORT State IL Zip 60423

Signature *[Handwritten Signature]*

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

III. POSITION (Circle appropriate position)

Support

Oppose

Neutral



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

Public Hearing Testimony Registration Form

Facility Name: Riverside Medical Center - Frankfort

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Sherrri Guertin

Address 115 Barrington Dr

City Bourbonnais State IL Zip 60914

Signature [Handwritten Signature]

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

Riverside Medical Center

III. POSITION (please circle appropriate position)

Support Oppose

IV. Testimony (please circle)

Oral Written



STATE OF ILLINOIS
HEALTH FACILITIES AND SERVICES REVIEW

~~Public Hearing Appearance Only Registration Form~~

Facility Name: Riverside Medical Center - Frankfort

Testimony

Project Number: 12-089

I. IDENTIFICATION

Name (Please Print) Maria Neuhaus

Address 11195 Siena Dr

City Frankfort State IL Zip 60123

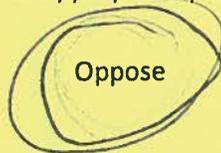
Signature Maria Neuhaus

II. REPRESENTATION (This section is to be filled if the witness is appearing on behalf of any group, organization or other entity.)

Entity, Organization, etc. represented in this appearance (i.e., ABC Concerned Citizens for Health Care)

III. POSITION (Circle appropriate position)

Support



Oppose

Neutral

One copy

**PUBLIC HEARING TESTIMONY
IN OPPOSITION TO PROJECT # 12-096
SILVER CROSS EMERGICARE CENTER- FRANKFORT
January 10, 2013**

Good afternoon. My name is Lisa Lager, and I am the Chief Relations Officer at Presence Saint Joseph Medical Center in Joliet. I am here today to document Presence Saint Joseph's opposition to Silver Cross Hospital's proposal to establish a freestanding emergency center in Frankfort.

at least and numerous immediate care centers
With three hospitals currently serving the area, there is ample access to emergency services for the residents of the far southwestern suburbs. There is no need for this project.

As the Board may recall, in 2009 Silver Cross opened a Freestanding Emergency Center in Homer Glen, to the northeast of Joliet. Just less than a year ago Silver Cross relocated its hospital from Joliet to New Lenox, leaving Presence Saint Joseph as the only hospital remaining in Joliet. Now Silver Cross is proposing to establish an FEC in Frankfort.

Homer Glen, New Lenox and Frankfort are among the most stable and affluent communities in our shared service area.

We would hope that the Health Facilities and Services Review Board sees this proposal for what it is---an attempt by Silver Cross to increase its market share in these affluent communities by opening another feeder for its hospital.

While we are proud of our history of providing care for all in need, regardless of their ability to pay, in the current environment we must be aware of trends. In 2011, before Silver Cross left Joliet, 15.4% of our admissions were Medicaid recipients and 2.6% were provided full charity care. In 2012, following the relocation of Silver Cross to New Lenox, our Medicaid percentage increased to ~~15.4%~~ 15.7% and our charity care to ~~2.6%~~ 4.2%.

This project is not needed by the community, and we urge the IHFSRB to reject the Silver Cross application.

15.7% ~~15.4%~~ } 4.2
doubled to

Lisa Lager

1 copy

**PUBLIC HEARING TESTIMONY
IN OPPOSITION TO PROJECT # 12-089
RIVERSIDE MEDICAL CENTER NORTH CAMPUS
January 10, 2013**

Good morning. My name is Lisa Lager, and I am the Chief Relations Officer at Presence Saint Joseph Medical Center in Joliet. I am here today to document Presence Saint Joseph's opposition to Riverside Medical Center's proposal to establish a freestanding emergency center in Frankfort.

This project is not needed. Access to emergency services for the residents of the far southwestern suburbs is not unreasonable, with three hospitals currently serving the area, along w/numerous immediate ^{at least} care centers.

Riverside Medical Center is located 24.8 miles to the south of the Frankfort site. We believe this project to be little more than an attempt by Riverside to expand its service area, at the expense of the hospitals that historically and currently serve the residents of this area.

Thank you for the opportunity to state Presence Saint Joseph's position in opposition to this project.

Lisa Lager

January 10, 2013

Illinois Health Facilities and Service Review Board
525 West Jefferson, 2nd Floor
Springfield, IL 62751

Re: Opposition to the Riverside Medical Center – Frankfort, Project #12-089

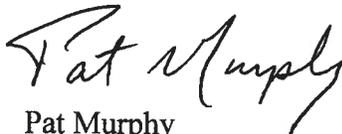
My Name Is Pat Murphy and I am a board member for the Home Owners Association for Vistana of Frankfort. After reviewing Riverside's application, it is clear that there is a lack of need for this proposed ED in this location.

Riverside's proposed service area is already well covered by existing hospitals and would cause duplication of many existing services. It would also decrease the quality of care by subjecting a majority of their proposed service area to further proximity and longer distances to emergency care. Furthermore, since this proposed FEC cannot treat many acute situations, it would create unnecessary patient transfers delaying proper care that could have been made from the existing hospitals in the first place.

As a Frankfort resident, a father of two, and a representative of the residents of my subdivision, I also have to mention the extremely negative impact Riverside's proposal would have on the residential community. The land in their proposal is NOT currently zoned for such a facility and many of us looked into that when we purchased our homes. Riverside's proposal would destroy the quality of life for hundreds of households that surround this location and will have a negative impact on the necessary growth of these subdivisions. The construction necessary would inflict unnecessary financial and logistical burdens on many of our homeowners. With an estimated 27 visits a day in the first year, families and our children, which we have over 60 in our subdivision alone, would be subject to greater traffic problems and an overall decrease in safety along with added siren noise and helicopter traffic.

I strongly urge you to reject Riverside's proposal and thank you for the opportunity to speak.

Sincerely,



Pat Murphy
23041 Firenze Dr
Frankfort, IL 60448

PUBLIC HEARING TESTIMONY
IN OPPOSITION TO RIVERSIDE MEDICAL CENTER NORTH CAMPUS
PROJECT # 12-096

FRANCISCAN ALLIANCE
CORPORATE OFFICE
Mishawaka

FRANCISCAN
ST. ANTHONY HEALTH
Crown Point

FRANCISCAN
ST. ANTHONY HEALTH
Michigan City

FRANCISCAN
ST. ELIZABETH HEALTH
Crawfordsville

FRANCISCAN
ST. ELIZABETH HEALTH
Lafayette Central

FRANCISCAN
ST. ELIZABETH HEALTH
Lafayette East

FRANCISCAN
ST. JAMES HEALTH
Chicago Heights

FRANCISCAN
ST. JAMES HEALTH
Olympia Fields

FRANCISCAN
ST. MARGARET HEALTH
Dyer

FRANCISCAN
ST. MARGARET HEALTH
Hammond

FRANCISCAN
ST. FRANCIS HEALTH
Beech Grove

FRANCISCAN
ST. FRANCIS HEALTH
Indianapolis

FRANCISCAN
ST. FRANCIS HEALTH
Mooresville

FRANCISCAN
PHYSICIANS HOSPITAL, LLC
Munster

I am here today to oppose Riverside Medical Center's proposal to establish a freestanding emergency center in Frankfort. My name is Thomas W. Senesac, and I am the Chief Financial Officer with Franciscan St. James Health. Franciscan St. James operates two hospitals in the far southwestern suburbs: Franciscan St. James- Chicago Heights and Franciscan St. James-Olympia Fields. These two hospitals each operate emergency departments classified by IDPH as "comprehensive", and both emergency departments have excess capacity, and diminishing utilization. Therefore, this project is not needed.

The far southwestern suburbs have been well-served by the hospitals located in the surrounding communities for many years, and Riverside's attempt to develop a facility 25 miles from its main campus, in a community that they have never drawn a significant number of patients from, simply doesn't make sense

We as operators of community hospitals must all be aware of the uncertainties that lie ahead, and if we are going to continue with our charitable missions, it is incumbent upon us to be aware of changes in our markets, and the proposed FEC will result in a change that will have significant repercussions on St. James Health, and particularly our Olympia Fields hospital.

This project is not needed by the community, and we urge the IHFSRB to disapprove this project.

January 8, 2013

Illinois Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My daughter was born at Riverside Medical Center. It was because of the excellent nursing staff and physicians at Riverside, that she is a happy, healthy little girl today.

My delivery was a scary day as she presented cord prolapse. In many cases, cord prolapse leads to brain damage or death of the baby because the oxygen and blood supply is cut off. I cannot say what my family's outcome would have been had I been at a different hospital. What I do know is the amazing staff at Riverside was able to give me the family I had been dreaming of for many years.

Now my daughter is two years old, and it is probably just a matter of time before something happens causing us to need an emergency room. She is a pretty daring and adventurous girl so stitches or a broken bone could be a real possibility in our future, as well as a late-night high fever or rash.

If my child is sick or hurt, I want to be sure I'm taking her to the best possible place that I can reach quickly. Having emergency care in Frankfort would be much more convenient for me. The roads from my house to the Frankfort location are mainly less busy, country roads, whereas traveling to the nearest ER right now means taking busy streets with many stoplights. All of this added congestion increases the possibility of further accidents and harm. As a parent, I try to avoid as many dangerous situations as possible.

I'm excited to hear that the great care that I know Riverside provides is going to be so close to home.

Sincerely,

A handwritten signature in black ink that reads "Jessica Kebert". The signature is written in a cursive style with a large initial 'J' and 'K'.

Jessica Kebert
25822 S. Sunrise Court
Monee, IL 60449

January 8, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761
To the Illinois Health Planning Board:

RE: Riverside Medical Center's freestanding emergency department

I am Kevin Hack, Director of the Ambulance/EMS System at Riverside Medical Center. Having spent my career in the area of emergency medicine, I have seen firsthand the life-saving benefit timely emergency services can provide an individual and their family.

I have seen the smiles and tears of joy on the face of a wife, when medication and oxygen administered quickly have revived her husband and brought him back, out of danger. Sadly, I have also seen the anguish and tears of unspeakable pain on the face of a mother whose child did not get medical attention quickly enough. There is no greater sorrow.

The presence of Riverside's freestanding emergency department solves many issues for emergency personnel and for the community. Having this emergency resource in Frankfort will allow area EMS teams to make more efficient calls and avoid long transports to hospitals for situations that require an emergency room doctor.

While some are trying to make an issue over ambulance noise and disruption to area homes, in a facility of this size, providing these services, such disruptions will be rare. But on those occasions when there may be a flashing light or a siren, the benefit they represent of timely, emergency medical treatment being provided to someone's father, husband, wife, mother, grandfather, or child cannot be understated.

Thank you and I urge your approval of Riverside's proposed freestanding emergency center.

Sincerely,



Kevin J. Hack, MOL, EMT-P
Director of Ambulance/ EMS System
Riverside Medical Center
1490 East Walnut
Watseka, IL 60970

January 7, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

My name is Margaret Ondrey, and my family and I are long-time residents of Manteno. Through our own experiences, as well as those of extended family and friends, we are all too well aware that our nearest care for emergencies is what often feels like a world away. To reach emergency care, we must drive at least 25 minutes south or endure a minimum of one half hour drive north. Either option can feel like an eternity when you or someone you love is ill or injured.

Recently, a soccer player on one of my children's teams tore an ACL during a game. Although no ambulance was required, the injury was extremely painful, and the child had to endure a 40 minute drive to the nearest emergency room for care. I truly believe that Riverside Medical Center's proposed emergency care center to be located at Steger Road and Route 45 would be beneficial to the area's residents living between Manteno and Frankfort. It would offer the expedience and reassurance of immediate quality care. *quality care*

There are many different levels of emergencies ranging from simply urgent to severely life-threatening. Hospital-based emergency rooms are specifically designed to treat those who are very ill or severely injured and who may possibly require hospital admission, surgery or life-saving intervention and treatment. These individuals should be treated first over someone who comes in with a sprained ankle or cut finger, and often those less severe emergencies must wait for attention while emergency personnel work with those with much more serious needs.

As a mother, I believe having an emergency care center for the more basic of life's emergencies is very beneficial. Those suffering sports injuries, fractures, lacerations and even asthma exacerbations, injuries and illnesses may not require life-saving measures but are still experiencing pain and anxiety and are in need of care without delays. Riverside's history of quality and excellence combined with a location in an area of need will bring peace of mind to my family and many others in the community.

Sincerely,

Margaret Ondrey

Margaret Ondrey
422 Leahy Circle
Manteno, Il. 60950

815-468-6522

January 8, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

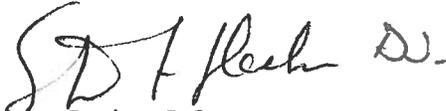
My name is Dr. Steven Decker, and I am an emergency physician with the Emergency Physician Medical Group (EPMG). In my line of work, the word critical is most often associated with time. Thus, I want to take this time to state my support for Riverside's proposed freestanding emergency care center in Frankfort. I strongly believe the need for this center is critical to this area, and the time to act on this proposal is now.

Currently, the average travel time to access emergency health care in Frankfort often exceeds a half hour. Thirty minutes can mean the difference between faster and better outcomes for a patient or longer recoveries and potentially life-threatening complications. A half hour can cause a child with a non-life threatening injury to reach a threshold of pain and anxiety that must also be addressed. In the case of someone suffering a stroke, thirty minutes without treatment can mean a life that is changed forever.

Emergencies can happen to anyone at any time in any neighborhood. Serious illnesses, accidents, broken bones or lacerations are not predictable nor are the levels of traffic congestion one must deal with to reach care in the event of an emergency. Expedient access to quality emergency care is critical for anyone, no matter the age, the condition or the residence.

My experience as a resident of the area has shown me that the population, development and traffic will only continue to grow. As an emergency medicine physician, I understand that this trend will result in even greater travel times for ambulance transports and families if they are required to seek care at hospital emergency rooms located outside the community. Riverside's proposed site at the corner of Steger Road and LaGrange Road/Route 45 will offer a convenient option for emergency care closer to home with less waiting and quicker response—a critical decision for our community, but one I am confident we can all live well with.

Sincerely,



Steven Decker, D.O.

Emergency Physicians Medical Group, PC
350 N. Wall St.
Kankakee, IL 60901
Phone: (815) 935-7500

January 7, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My name is Sloane Bradshaw, and I have lived in Frankfort for 21 years. During this time, I have struggled to find reliable and close medical care.

Over the years, I have had approximately five to eight doctors; all who have left the area or were associated with an affiliate health care system that went out of business. Currently, my family does not have a doctor, and we use one of the chain store pharmacy's quick clinics because of the proximity and convenience. Although not the best choice, it does fit our busy schedules.

However, raising two children in Frankfort, I often wondered and worried where we would go if we had an emergency. Thankfully, my children have not experienced any emergencies, but I have. In 2011, I suffered a concussion as the result of an accident and lost consciousness. An ambulance was called, and I was brought to Silver Cross Hospital in Joliet suffering with nausea and restrained. It was a horrific 25 minute plus ride. Had emergency care been closer, I could have been examined, treated, released and been back in the comfort of my home much more quickly than I was.

With more than two decades in the community, I have talked with many of my fellow community members about the need for quality emergency care, close to home. Silver Cross is too far, and the nearest urgent care is north of Interstate 80. I am confident that Riverside's freestanding emergency care center with diagnostics and lab services would be well-utilized by the communities it is intending to serve.

Sincerely,

A handwritten signature in cursive script that reads "Sloane Bradshaw". The ink is dark and the signature is fluid and legible.

Sloane Bradshaw
480 Nebraska Court B
Frankfort, IL 60423



January 8, 2013

350 N. Wall Street
Kankakee, IL 60901
815-933.1671

Illinois Health Facilities and Services Review Board
525 West Jefferson Street – 2nd Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My name is Patt Vilt and I am Vice President of Finance at Riverside Medical Center.

Riverside owns 26 acres at the intersection of Steger and LaGrange Roads. For convenience of area residents, Riverside has proposed a free standing emergency center that will be located in the northeast corner of the property. Our investment in the community will include a one-story 10,000 square foot building. The Center will offer emergency care, radiology and laboratory services and will have space for 2 primary care physicians. The current plans are to have a generous set back from the road with effective design and landscaping to minimize concerns of noise.

The goal of the project is to improve access to emergency care for the region. The patient service area, which includes southeastern Will County and northeastern Kankakee County, currently faces a shortage of emergency care providers. Riverside is familiar with small communities and their needs and has been a provider to these residents for many years. Development of this project is a continuation of Riverside meeting the needs of the residents and bringing care to the patients rather than having the patients come to the care.

Free standing emergency care centers are a national trend that allows patients to receive care more timely and at a lower cost. Development of free standing emergency care centers is a movement that will continue in order to accommodate patient needs. The trend is smaller and more local care so medicine can come to where the patients are located.

Further, Riverside wants to be a good business neighbor as we have in other communities we serve and we will continue the tradition of being a supportive community partner. The projected emergency care volumes are estimated at 25 patients per day, which is approximately 1 patient per hour and any other traffic would be non-emergent. The location for the Center is already on a well-traveled route and these services would have a minimal impact on traffic flow. LaGrange Road is a major thoroughfare with existing ambulance activity occurring on this access way.

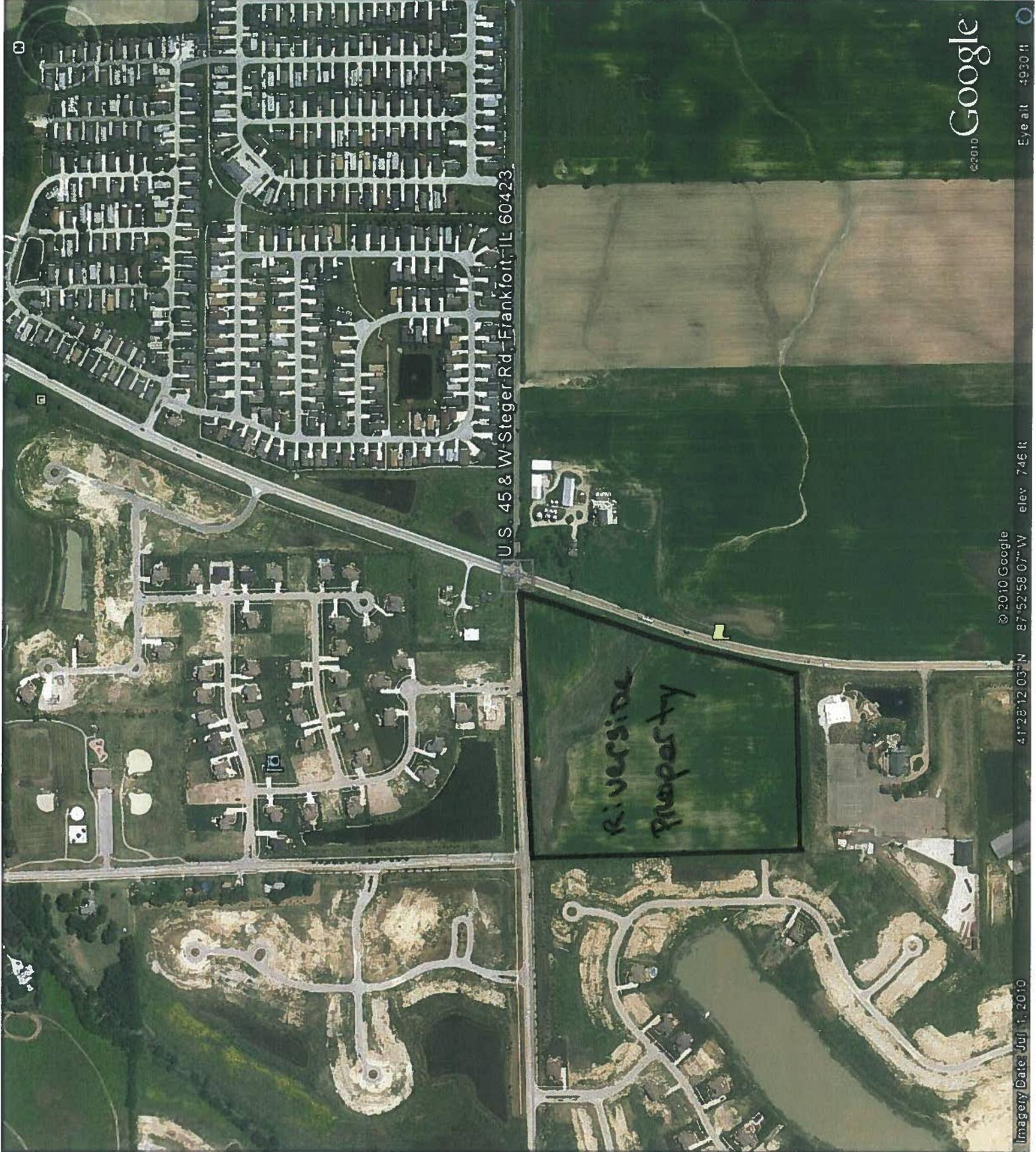
Support of this project will allow residents to receive high quality necessary health care services within easy access by reducing drive times and will benefit the residents of the area.

Respectfully,

A handwritten signature in black ink, appearing to read "Patricia K. Vilt", is written over a circular stamp or seal.

Patricia K. Vilt

1010 Peony Lane
Bourbonnais, IL 60914



U.S. 45 & W Steger Rd - Frankfort, IL 60423

Riverside Property

©2010 Google

Imagery Date: Jul 1, 2010

© 2010 Google 41°28'12.03"N 87°52'58.07"W

elev. 746 ft

Eye alt. 4930 ft

January 7, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My name is Dave Puent, and as 36 year resident of Frankfort, I would like to state my enthusiastic support for the proposed Riverside freestanding 24 -hour emergency care center. Ironically, it's been almost 36 years to the day since I moved into Frankfort. In these years, I have seen many changes in this community. I can still recall when the closest thing to grocer in town was a small convenience store. If you intended to shop, you needed to travel.

Now, three and a half decades later we have multiple super markets in town including Jewel, Dominick's, Walt's and even a Mariano's Fresh Market currently under construction. However, even after 36 years, despite the growth of the area, I still have to drive at least 25 minutes out of town for 24-hour emergency health care. Trust me; having raised a family in Frankfort, I've driven to each and every hospital's emergency department over the years for asthma, broken bones, stitches, etc.

As not only a long-term member of the Frankfort community, but also as a 22 year employee of Riverside Medical Center, I can assure you that bringing Riverside's quality of care to an area in need of emergency services would be a benefit for all. With that said, the introduction of Riverside's world-class quality health care services and commitment to the communities it serves would be proudly supported by me as well as my Frankfort friends and neighbors!

Sincerely,

A handwritten signature in blue ink that reads "Dave Puent". The signature is stylized with a large, looped initial "D" and a long, sweeping underline.

Dave Puent
420 Linden Court
Frankfort, IL 60423
PHONE: (815) 469-2453



January 8, 2013

350 N. Wall Street
Kankakee, IL 60901
815-933-1671

Illinois Health Facilities and Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

To the Illinois Health Planning Board:

Riverside is a regional health system based in Kankakee, IL. Riverside has been nationally recognized for the quality of health care we deliver. We are a Teaching Hospital as well as a Nursing Magnet hospital. We have established health care facilities in four surrounding counties: Kankakee, Iroquois, Grundy, and Will counties (please see the map attached).

Riverside has a long history of providing outpatient, community-based health care services. In particular, we established our first community-based health center over twenty years ago in Will County. On the attached map are the many locations that we have established in order to provide a widely-distributed health care network. These services provide more accessible and less costly care closer to the patients we serve.

In 2004, Riverside purchased land at Rt. 45 and Steger Rd. Since that time, we have worked hard to determine exactly what services would best meet the needs of the community and the region. In addition to working with the Village of Frankfort, we conducted market research and held focus groups to give us an accurate picture of what services were needed. Based on that input, Emergency Care services and access to more physicians were identified as the most significant needs in the region. We have proposed an Emergency Care Center that will include medical offices and diagnostic services.

We have no intention of building an inpatient hospital at this location. There is a significant trend away from inpatient services. Riverside's experience in successfully developing and delivering outpatient services will be applied to this proposed project.

With the passage of the Affordable Care Act, approximately one million more people in the State of Illinois will have insurance, but unfortunately they will have limited access to an already over-burdened primary care system. This trend is predicted to increase the demand for ED services throughout the country. Our freestanding emergency department will be open 24/7 and be available to any and all people who need care.

In addition to impact of the Affordable Care Act, our research indicates there will be a significant need for this facility as a result of the rapidly-expanding senior population and the projected census growth in the surrounding communities. Our research also shows that this project and its' target service area will have little impact on any of the other Emergency Departments in the surrounding region. Please note our target service area map attached.

In conclusion, on behalf of Riverside Medical Center, I respectfully request that the Health Facilities Planning Board approve Riverside's application for a FSED.

Sincerely

Phillip Kambic
President and CEO
Riverside Medical Center

RIVERSIDE Medical Center

Outpatient Centers

- Bourbonnais
- Kankakee East Court
- Manhattan
- Manteno
- Monee
- Pembroke
- Peotone
- Wilmington

Ambulance Stations

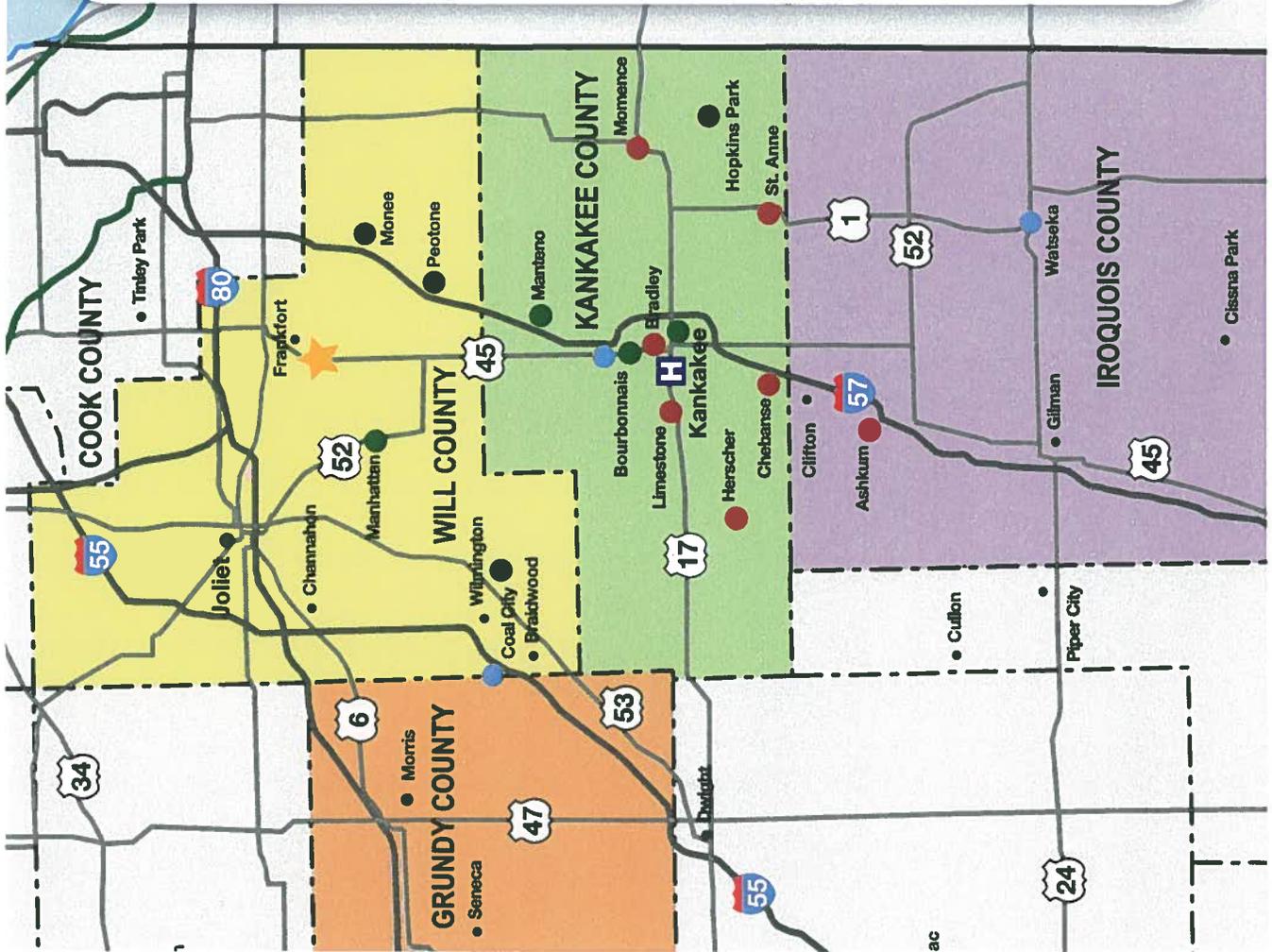
- Ashkum
- Bradley
- Chebanse
- Limestone
- Herscher
- Momence
- St. Anne

Ambulatory Care Centers

- Bourbonnais Campus
- Coal City Campus
- Watseka Campus

 **Riverside Medical Center and Senior Living Campus**

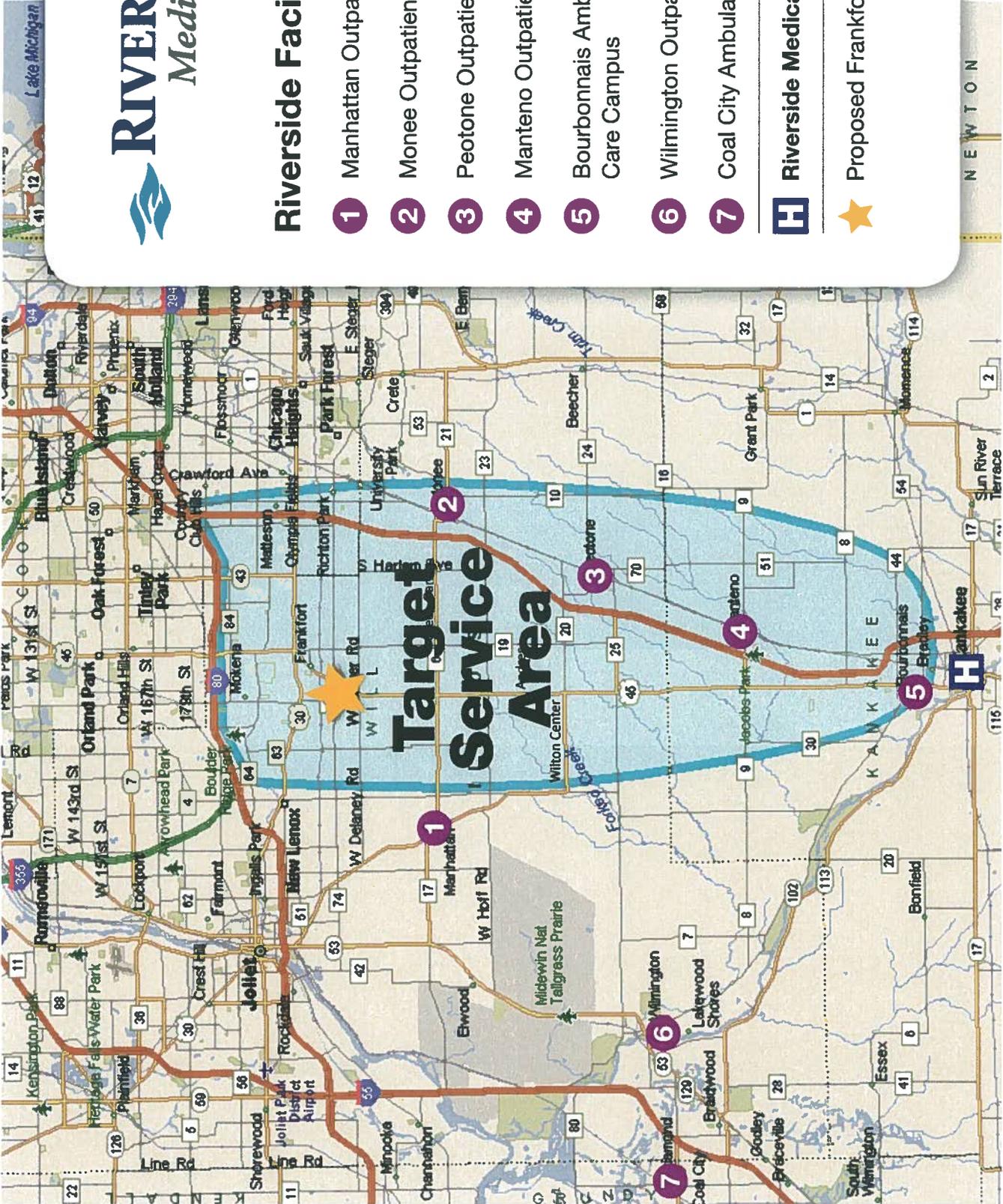
 **Proposed Frankfort Facility**





Riverside Facilities

- 1 Manhattan Outpatient Center
- 2 Monee Outpatient Center
- 3 Peotone Outpatient Center
- 4 Manteno Outpatient Center
- 5 Bourbonnais Ambulatory Care Campus
- 6 Wilmington Outpatient Center
- 7 Coal City Ambulatory Care Campus



VILLAGE OF MONEE

(708) 534-8301
FAX (708) 534-6862

WILL COUNTY
MONEE, ILLINOIS

VILLAGE HALL
5130 W. COURT ST.
MONEE, ILLINOIS 60449

January 10, 2013

*Wallace
1/10/13*

To Whom It May Concern:

My name is David L. Wallace and I am the Village Administrator for the Village of Monee. I am providing this written statement on behalf of the Village of Monee in support of Riverside Medical Center as a professional provider of medical services as well as having a proactive business model which is community friendly.

In the late 1990s Riverside Medical Clinic opened a facility providing much needed medical services to the community. As the healthcare industry evolved, this caused a realignment of physicians which in turn called for the closing of the Monee facility in early 2009. After the closing, the property was maintained so well one would not easily realize the facility was closed. During this time communications remained open to address any issues which may have presented themselves. This is a testament to Riverside's commitment to being a good neighbor philosophy. In July of 2012, Riverside Medical Center re-opened the Monee facility as an Immediate Care / Occupational Health center. Needless to say, the Village of Monee, its residents and surrounding businesses were very happy to have this occur.

The Village of Monee is in support of the proposed Riverside Medical Center's Emergency Care facility to be located at Rt. 45 & Steger Road. With hospital emergency rooms not in close

proximity and sometimes being over utilized, the Riverside facility would most certainly help to fill that void.

In closing, I would like to say that Riverside Medical Center has been an exemplary business and the best kind of neighbor to have within a municipality.

*Wallace
2/2/2*

Respectfully Submitted,



David L. Wallace

Village Administrator

Village of Monee

January 8, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My name is Carl Maronich and I am the director of Marketing and Public Relations at Riverside Medical Center.

Riverside's proposal to locate an emergency center with medical offices and diagnostic services at Rt. 45 and Steger Rd. truly is one born out of community need and a desire for an increase in healthcare services for the region.

It was in 2004 that Riverside purchased the land at Rt. 45 and Steger Rd. The acquisition of this property was a natural extension of Riverside's growing service area. Once obtained by Riverside, the organization began investigating just which services made the most sense to locate at the site. Market studies were done, discussions were had with Village officials and others throughout the region and focus groups were conducted to get the best understanding about what service or services were most in need. All this, coupled with shifts in the healthcare landscape, have brought us to the facility we have proposed - one that meets the healthcare needs of the region.

There have been objections raised concerning an increase in traffic, noise from ambulances and various other perceived threats to the quality of life. The quality of life...an interesting phrase, considering the preservation of life is the primary focus of an emergency center and maintaining a healthy, active "quality of life" is the main objective in seeking healthcare. This facility will absolutely help those throughout the service area maintain an improved "quality of life."

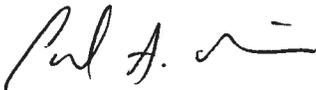
We are sensitive to those who have raised concerns. As an organization, Riverside has always worked hard to be good community partners in all of the more than a dozen locations where we have facilities. In my nearly seven years with the organization, there have been very few concerns raised by any of our neighbors. On those limited occasions where an issue came up, we worked quickly and cooperatively to get it solved.

As this project moves forward we will seek direct feedback from area residents and work with our neighbors to minimize any disruption to the community.

Riverside is an award-winning healthcare provider. The people in this region deserve to benefit from our knowledge and expertise. This proposed facility is about responding to a request for more healthcare. It's about meeting a demonstrated need for that care and, above all, it truly is about improving the quality of life.

Thank you and I urge your support of Riverside's proposed emergency center.

Respectfully submitted,



Carl A. Maronich
1318 Heather Rd.
Bourbonnais, IL 60914

January 7, 2013

Illinois Health Facilities and
Services Review Board, 2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My name is Pat Martin, and I am President and Chief Administrative Officer for HomeStar Bank and Financial services. HomeStar has locations in both Kankakee and Will Counties and has been in business for 67 years.

I want to express my support for Riverside Medical Center and its proposed freestanding emergency care center in Frankfort. I also want to convey my confidence in Riverside, as both an involved and trusted partner in the communities it serves and as well as a compassionate provider of the highest quality health care.

Riverside Medical Center, with more than 2,300 employees, is one of the largest employers in our area. Riverside's economic impact expands beyond its employees to include beneficial business relationships with area retailers, service providers, construction trades, vendors and more. Riverside continues to illustrate its commitment to meeting communities' needs through facility expansions and updates, advanced services and technologies and convenient access to quality care for areas in need.

I serve on the Kankakee County Economic Alliance Board and serve as Trustee of Kankakee Community College. I also serve as Chairman of the Oakside Board of Riverside Health System. Through my involvement in these boards, I have repeatedly experienced Riverside's passionate dedication to the development and delivery of world-class healthcare for our region. I am certain Riverside will bring this same allegiance to the Frankfort area.

I have had the privilege to be not only a witness to, but also involved in, all that Riverside does in my community. It is with this understanding and experience that I confidently support Riverside's freestanding emergency care center in Frankfort. Such a project is not only in the best interests of the Village of Frankfort but also the area businesses and residents seeking high quality emergency care close to home.

Thank you for the opportunity to support Riverside's Frankfort development effort.

Sincerely,



Patrick D. Martin
President/Chief Administrative Officer

Since 1946 • Member F.D.I.C.

3 Diversatech Drive • Manteno, IL 60950 • 815.468.BANK (2265) • www.homestarbanc.com

January 10, 2013

To: Illinois Health Facilities and Services Review Board

Re: Public Hearing—Riverside Medical Center North Campus—Frankfort, IL—Project 12-089

My name is Kathy Gagliano and I was a Frankfort resident for 13 years. I am here because I believe Frankfort needs a Free-Standing Emergency Center. I would like to share a personal story. A couple years ago my husband was involved in an automobile accident here in Frankfort and was taken by ambulance to St. James Hospital in Olympia Fields over 20 minutes away. That incident with my husband led to conversations with friends and neighbors who agreed that Frankfort needed closer emergency services. Luckily my husband wasn't badly injured but we all talked about other scenarios like someone who has a stroke, or, a more serious automobile accident. As fate would have it, last spring my husband was experiencing all the symptoms of a heart attack. Again, I had to take him over 20 minutes away with a frantic call to that emergency room telling them I was coming and to meet me at the door because I thought he was having a heart attack. Again he was lucky and was released in a couple days. I am aware of other "emergency type" accidents that have happened like my neighbor who fell off his bike on one of the paths and hit his head. Time is often so critical in emergency situations. I care about Frankfort and I feel a Free-Standing Emergency Center is needed and will help provide better outcomes and save lives.

I am also here because of Riverside Medical Center. They have proposed an emergency facility that would be operated with the optimum level of care and efficiency. And, I know Riverside will deliver what they promise! How do I know this? I have professional insight into Riverside Medical Center. I am Vice-President of Sales for Milner Broadcasting Company located in Bourbonnais. We own (4) radio stations in the Kankakee area and I have worked with the executive staff, the marketing department and the medical staff of Riverside for over 10 years. In this time I have come to realize that Riverside is no ordinary hospital. The medical staff really cares about their patients and about educating the community. Riverside physicians often take the time to come into our radio stations to personally invite our listeners to free seminars and educational sessions or to provide healthcare information. The hospital is state-of-the art with equipment and facilities that are second to none. Riverside is renowned for their programs in heart care, cancer care, neurosurgery and more! I've experienced the regard Riverside management has for their employees and in turn the accolades these employees receive from their patients. To say I have been impressed is an understatement! It is my pleasure to be able to work with such a talented staff and an organization that puts forth superior effort in all they do! I have been in the radio business for over 30 years and I can honestly say that Riverside Medical Center never ceases to amaze me. Riverside has grown in the years I have worked with them and I have seen firsthand how their many projects have developed and flourished. Riverside opened their Watseka center in the spring of 2011 offering oncology and other specialty services—this winter they have expanded those services considerably. I was there for the Grand Opening and Expansion of the Riverside Sleep Disorder Institute last winter. I was there for the opening of Riverside's FastCare Center in the local Wal-Mart. And I was involved in marketing and support for Riverside's largest expansion—their East Tower in the fall of 2011. Every time Riverside Medical Center has grown the result was an on-time project with advanced design, a commitment to excellence, a remarkable staff followed by success and then further growth!

From the first time I became aware that Riverside had property in Frankfort I was thrilled. Riverside was eventually coming to my community! Many of my Frankfort friends and neighbors really didn't know the full scope of what Riverside Medical Center offers and I have always been happy to enlighten them. I've told them that for world class healthcare you do not have to go north to Chicago—you just go south to the nationally recognized, award-winning Riverside Medical Center in Kankakee!

In the future, for emergency care and additional medical services I sincerely hope Frankfort residents can go to the corner of Route 45 and Steger Road!

Sincerely,


Kathy Gagliano

Former Frankfort Resident

Vice-President Milner Broadcasting

January 7, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

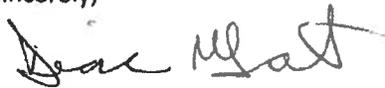
My name is Diane McGrath. As a resident of the community for twenty years, I have raised my family in the area—an area that I believe is long overdue for a facility like Riverside Medical Center's freestanding emergency care center.

Overall, my children's years growing up here went smoothly. However, there was always the fear in the back of my mind concerning the distance to the nearest hospital emergency room. Both children played soccer at the indoor sports dome in town, and the need for x-rays and attendance to injuries are pretty common occurrences. The convenience of a free standing emergency center would be a huge asset to an area such as this where sports are well-established part of the community.

In addition, as a pediatric nurse of more than 30 years, I truly welcome a facility where medical care can be promptly administered for minor pediatric illnesses, such as croup, which when left untreated have the potential to become life-threatening. Larger community hospital emergency rooms often come with wait times for care, and too often, individuals may not be willing to spare the time even when it is necessary.

In closing, rapid quality care for even life's little emergencies can mean a lot of peace of mind for families. Riverside Medical Center's freestanding emergency care center would provide that peace of mind for this area.

Sincerely,

A handwritten signature in cursive script that reads "Diane McGrath".

Diane McGrath
805 West Joliet Highway

New Lenox, Illinois 60451

January 8, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

My name is Dr. Ryan J. Meiners, and I am radiologist with Central Illinois Radiologists Associates, Ltd. (CIRA), as well as a resident of the Frankfort area. As both a medical professional and a community member, I fully support Riverside Medical Center's proposed freestanding emergency care center with laboratory and radiologic diagnostic services in this area.

As a medical professional working within radiology, I can attest to the need for emergency radiologic diagnostic services in this area. When faced with an emergent need for x-rays, CT or MRI, a half-hour drive or ambulance transport can mean undue stress and pain for most patients and even long-term negative impact on recovery outcomes for some. With the capabilities available at the Riverside Frankfort site, emergency patients requiring these scans, tests and diagnostics to determine the severity of their illness or injury would have a diagnosis and appropriate treatment more quickly.

As a father of a young family, I can also attest to how quickly an emergency can occur and how anxiety-inducing a long drive to seek emergency care can be. In the event of high fevers, broken bones or night-time worsening of an upper respiratory infection, seeking immediate relief for an ill or injured child is a parent's primary concern. A half-hour to seek care in a sick child's world feels like a lifetime for the entire family. Access to quality care within a short distance will provide greater peace of mind for many residents and their families.

Riverside's proposed emergency care center at the corner of Steger Road and Route 45 will provide much needed access to quality emergency care, advanced diagnostics and excellence in laboratory testing. The medical and residential communities will benefit greatly from the reliability, convenience and quality.

Sincerely,



Ryan J. Meiners, M.D.

22634 Nature Creek Circle
Frankfort, IL 60423

Jan. 10, 2013

I am Rich Heim, President of Advocate South Suburban Hospital in Hazel Crest, Ill. I am here today in opposition of the proposed Riverside Medical Center Freestanding Emergency Center in Frankfort.

The health care situation in our country makes it vital, now and moving forward, that health care providers work together with our government to improve access to primary care and control costs. The construction of a freestanding emergency center in this area, at this time has the potential to work against both of these vital goals.

According to a recent report commissioned by the National Quality Forum, about 50 percent of patients who visit an ED have health issues that are considered non-or semi-urgent. In these lower acuity cases, patients would be more appropriately cared for in a primary care or urgent care setting.

This emphasis on fostering the right care delivery at the right time, in the right place has already proven to reduce costs and improve the quality of healthcare services over the long term. We believe that the State should be encouraging lower cost care and not be encouraging more ED utilization.

At this time, this area is well positioned to meet the primary care needs of patients living in this community. Independent research conducted by Truven Health Analytics, shows that the current supply of primary care physicians in this area is sufficient for today as well as for the projected area population growth.

In addition to a number of primary care physician offices, the broader market area has about 30 urgent care centers able to treat non-or semi-urgent illnesses and injuries. Seven of these centers offer extended evening and weekend hours.

For more than three years, Advocate Health Care has been working with Centers of Medicare & Medicaid Services (or CMS) and Blue Cross Blue Shield of Illinois to reduce ED visit volumes and better manage the health of our population in the southern suburbs. This focus on delivering appropriate non-emergency treatment has already proven to help decrease health care cost and increase the coordinated access to care.

The construction of a freestanding emergency center in Frankfort may well work against these successful efforts, primarily driven by CMS, to provide access to healthcare services in more effective, efficient and cost-effective settings.

Jan. 10, 2013

Hello, my name is Dr. Ronald Lawton, and I am the Director of Emergency Medicine at Advocate South Suburban Hospital in Hazel Crest, Ill. I am here to offer my opinion on why a freestanding emergency center in Frankfort is not necessary at this time.

Simply put, there is ample capacity for ED visits in the market around the proposed freestanding emergency center. Applying the state utilization standard of 2,000 visits per treatment station annually, hospitals in the area of the suggested FEC have excess capacity in their collective emergency departments.

Area hospitals are currently treating approximately 1,500 patients per emergency department treatment station, annually. The proposed location of the Riverside Medical Center FEC would lower this utilization rate even further below the State's standard.

We certainly understand that the Frankfort area is one that is pegged for substantial growth in the coming years. But, we need to plan to treat all of these new area patients in appropriate settings, which will not be done by increasing access to emergency services.

Independent projections show that the number of primary care physicians in the market will be adequate to appropriately care for local patients. And the area around the proposed FEC also has about 30 urgent care centers that also offer expert care.

Our area's emergency departments do an excellent job of delivering episodic care to moderately and severely sick and injured patients. But, like most things in medicine, the more you make something available, the more it will be used.

There is no need for additional emergency services in this area that the proposed FEC would serve. For seriously ill or injured patients, there are a number of full-service hospitals / emergency rooms (Advocate South Suburban, Provena St. Joseph, Silver Cross, Palos Community and Franciscan St. James) which have shorter driving distances and travel times, from the Frankfort area, than the proposed FEC.

A freestanding emergency center likely will draw patients who can be seen by their primary care physicians, which is a higher cost and less-coordinated care setting. Insurance plans and Medicare generally pay for care in stand-alone emergency departments, just as they do for hospital-based ERs. Yet, care in an ER — whether free-standing or attached to a hospital — costs the patient and the insurance company substantially more than at doctor's offices or urgent care centers.

Based on what it could do to existing ED utilization rates, as well as how it might impact providing the right care in the right setting at the right time, I believe there is no need for a freestanding emergency center in Frankfort at this time.

Jan. 10, 2013

My name is Sharon Otten, Vice President of Patient Care Services and Chief Nursing Executive at Advocate South Suburban Hospital. I also am a member of the Advocate South Suburban Hospital PHO Board of Directors.

Advocate Health Care is the largest commercial Accountable Care Organization (ACO) in the country, and our partnership with the Centers for Medicare & Medicaid Services and Blue Cross Blue Shield of Illinois has proven that delivering care in the appropriate setting is a better way to manage the health of our Southland's population.

We believe that the State should be encouraging lower cost care and not be encouraging more ED utilization. Freestanding emergency departments have emerged as an effective way to serve people in primarily rural and medically underserved areas where access to emergency care is scarce. But, there is an adequate, and growing, supply of appropriate health care resources to meet the current and future needs in the Frankfort area.

A freestanding emergency center in Frankfort will draw a large group of patients with low acuity conditions that could, and should, be seen by their primary care physicians or at urgent care centers, which are lower cost and better-coordinated care settings.

The high costs associated with ED overuse impacts both patients and payers and creates a drain on resources, locally and nationally. Unnecessary emergency department use accounts for \$38 billion in wasteful U.S. health care spending each year. According to a study commissioned by The Agency for Healthcare Research and Quality, the average cost of an ED visit is \$580 more than the cost of an office-based health care visit.

And, experts believe that for non-emergency patients the ED simply cannot provide the continuity of care that the primary care system offers. The episodic nature of ED care lacks the benefits associated with a primary care provider, including enhanced clinical diagnostic accuracy and treatment, disease prevention and patient adherence to treatment regimens.

As we continue to work with the government to find effective solutions to our growing health care crisis, it has become clear that decreasing unnecessary emergency department visits and coordinating care through primary care physicians are our foundations.



ECONOMIC ALLIANCE OF KANKAKEE COUNTY

200 East Court Street, Suite 507, Kankakee, IL 60901

Phone: (815) 935-1177 Fax: (815) 935-1181

www.kankakeecountyed.org

MICHAEL J. VAN MILL, AICP
President / CEO

January 7, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

On behalf of the Economic Alliance, we are very pleased to learn that Riverside Medical Center is planning to open services in the Frankfort area including a freestanding emergency department, diagnostic medical services and physician offices.

An emergency can happen in a moment, but gaining access to emergency care often requires 25 minutes or more of travel time on congested roads to areas outside our community. Through Riverside's commitment, the communities surrounding the Frankfort location will gain convenient access to quality emergency care and life-saving services as well as laboratory, imaging and diagnostic services.

We can testify to Riverside's reputation of award-winning care and excellent quality services. We are looking forward to this development.

Sincerely,

Michael J. Van Mill, CEcD, AICP
President and CEO

Jan. 10, 2013

I am Karen James, Planning Manager at Advocate Health Care. I am here today to address Riverside Medical Center's proposal to build a freestanding emergency center in Frankfort, Ill.

Third-party research indicates that there is no need for a FEC in the Frankfort area, now or in the immediate future. This area is well positioned to meet the primary care needs of the less sick and injured patients that, as research indicates, often seek treatment in emergency departments.

Truven Health Analytics point out that there will be enough primary care physicians to care for the area's projected population with non- and semi-urgent conditions. And, in addition to the hospital-based emergency departments in the area, there are at least 30 community-based urgent care center locations.

Then, there is the matter of unnecessary duplication of emergency services. Statistics tell us that hospitals in the area of the suggested FEC have excess capacity in their collective emergency departments, based on the State's standard of 2,000 visits per treatment station, annually.

Establishing an FEC in an area that is already well-served by existing providers has the potential to draw patient volumes and vital nursing staff away from existing hospital providers.

A decrease in volume could weaken hospitals' ability to maintain, much less expand, access to vital community benefit services such as free health and wellness screenings, health education, childhood asthma programs and school physicals.

Advocate South Suburban Hospital's emergency department consistently has to manage a 15 percent nursing vacancy rate. An adequate supply of well-qualified, experienced emergency nurses is absolutely necessary to care for seriously sick and injured patients. Building an additional FEC in the Frankfort area could add to this nursing shortage, thereby potentially compromising care at all area emergency facilities.

There appears to be little evidence that the proposed FEC will improve access for underserved populations. To the contrary, it seems that it could impair existing providers' ability to provide quality care and vital community benefits to the area.

Ruth
Colby
10/4

**Public Hearing
January 10, 2013**

Good morning, my name is Ruth Colby and I am the Chief Strategy Officer for Silver Cross Hospital. I am here today to voice our opposition to Riverside's proposed FEC for Frankfort. – the project will negatively impact other providers and Riverside Medical Center has enough capacity on its Kankakee campus for additional ED visits without expanding.

The volume projections presented in the application clearly illustrate that the visits will not come from Riverside's existing population. On page 280, Riverside states that they had 3,982 visits from their targeted service area. Yet they project 9,413 visits in 2014 – more than doubling their current market volume. An increase of 5,431 visits cannot be supported by population growth, changes in utilization or health care reform – it can only be supported by impacting other providers.

On the chart on page 280 of the application, Riverside lists current ED volume by zip code – and reports that only 38 of their ED patients visits were from Frankfort. But, 76% or 3,042 of their ED patients from the target market were from Manteno – which is located in Kankakee County. Manteno is only 10.9 miles from Riverside Medical Center, but is 17.5 miles from their proposed FEC in Frankfort. The majority of their ED patients in this market – patients from

Auth
Colby
2/1/13

Public Hearing
January 10, 2013

Manteno – would have to *travel farther* to get to their FEC than they would need to reach the ED at Riverside Medical Center.

Riverside actually acknowledged that the proposed project could have a negative impact on other area providers on page 271 of the application. Today, there are five other hospital providers in the designated service area that had larger shares of the emergency market than Riverside Medical Center. In fact, the shares for those five other providers combined, accounts for 70% of the market. It appears that this service area is being well-served by established providers.

The second reason for our opposition is that Riverside Medical Center has existing ED capacity on its campus without requiring expansion of services there or anywhere else. The most recent Illinois State data indicates that Riverside had 39,625 emergency visits for year ending June, 2012. This equates to 1,650 visits per room – well below the state standard of 2,000 – and certainly enough room to accommodate their projected incremental volume of 5,431 visits.

I want to comment on the community needs assessment for Will County that was included in the application. Silver Cross Hospital is a founding member of the MAPP process in Will County. I serve on the Executive Board of MAPP and am well aware of the access recommendations that were made through that process. The MAPP report did not suggest that a Will County access point should be

Ruth
colby
3/2/14

**Public Hearing
January 10, 2013**

created for residents of Kankakee County. Will County hospitals and many other providers have all worked together to meet create an action plan for Will County that addresses needs for this community. Hundreds, if not thousands, of hours have been spent on this collaboration. Yet, Riverside Medical Center did not participate in this MAPP process.

Lastly, I would like to comment about the legislative changes made to expand the distance required from 20 miles to 50 miles between an FEC and the home hospital. It is unclear why the Illinois legislature decided to make this very significant change. We cannot imagine why this would be an improvement to patient care. Fortunately, patients from Frankfort and surrounding communities do not have to travel more than 20 miles to receive care.

In conclusion, Riverside Medical Center's proposed FEC in Frankfort is not needed. On page 254 of their application they rejected the alternative "Do nothing", yet the data suggests that is the best alternative. They do not have enough volume from that area to justify need. Other hospitals will be negatively impacted and Riverside also made statements to that effect in their application. Their hospital-based ED is not operating at State required utilization levels. And, it is unreasonable to expect patients to be transported between Frankfort and Kankakee when there are a number of other hospitals located much closer. For

Riverside Medical Center North Campus at Frankfort, Frankfort – 12-089

**Public Hearing
January 10, 2013**

*Ruth
Cobb
3/10/14*

these reasons, we urge the Illinois Health Facilities and Services Review Board to
vote no on this project.

Lisa M. Dugan
1489 Armour Road
Bourbonnais, IL 60914
HOME: 815 937-9754

January 8, 2013

Illinois Health Facilities and
Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

To the Illinois Health Planning Board:

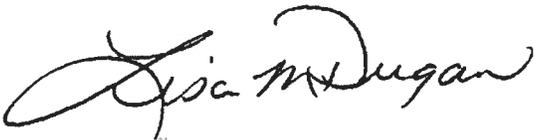
I support and look forward to Riverside's plan to open a freestanding emergency department, diagnostic medical services and physician offices in the Frankfort area.

The definition of emergency is different for everyone, but whatever your definition, access to quality care is a must. Emergencies happen every day and for many, getting to emergency care means traveling a distance on congested roads to areas outside their own community.

This community currently has a 25-minute commute to any of the existing emergency care centers. Riverside's location will bring that care and peace of mind closer to home.

Riverside reputation of award-winning care and excellent quality service is well-known. I am pleased to see that the area will have an opportunity to experience the commitment and compassion that Riverside will bring to its relationship with the community.

Sincerely,

A handwritten signature in black ink that reads "Lisa M. Dugan". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Lisa M. Dugan
Retired State Representative, 79th District