



Richard A. Seidler, FACHE
President and CEO

2701 17th Street
Rock Island, IL 61201
office (309) 779-2200
fax (309) 779-2399
rick.seidler@unitypoint.org

RECEIVED

MAY 22 2015

**HEALTH FACILITIES &
SERVICES REVIEW BOARD**

May 20, 2015

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
525 West Jefferson, Second Floor
Springfield, Illinois 62761

Dear Ms. Avery:

On March 26, 2013, the Health Facilities and Services Review Board approved Project # 12-101, Trinity Rock Island--Heart Center and Emergency Department. On April 19, 2015, we opened our new "Heart Center/Emergency Department Tower" and our patients, staff and physicians are all very pleased with this very important contemporary health care resource for our community.

This project houses two programs --integrated cardiovascular services and emergency/trauma services -- that many hospitals will be expanding and remodeling in the future. Because of the high level of interest in these programs and the important role your Staff and Board had in the approval of the certificate of need that made our vision a reality, we would like to invite you, your Staff, and the Board members to visit our new facility.

The Heart Center and the Emergency Department have leading edge, programmatic aspects that define how care will be provided in the future. The Heart Center has state-of-the-art cardiac catheterization and electrophysiology equipment as well as a full complement of non-invasive cardiac diagnostic testing and cardiac rehabilitation. All of these services have been busy since the day they opened.

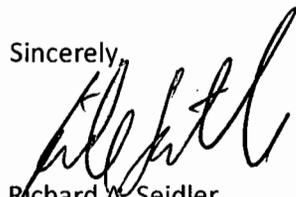
The Emergency Department has 22 treatment stations and one trauma room. It is universally configured with standardized treatment stations that utilize mobile supply carts so that any patient can be cared for in any room (excluding trauma resuscitation room and negative pressure ventilation treatment stations). Three treatment stations are outfitted with additional security measures to facilitate rapid conversion to behavioral health "safe room" treatment stations. The physical design of the ED promotes "direct bedding," with triage performed at the bedside. During peak volume periods, however, triage can also be performed in pass-through triage stations that provide direct access to treatment stations so that care is delivered seamlessly and without delay.

Supporting the reduction of potentially-avoidable admissions and accelerating throughput, a 12-bed clinical decision (observation) unit is immediately adjacent to, but physically distinct from, the main ED. This facilitates clinical oversight of the unit by emergency medicine, but in a more private and quiet environment.

One of the most interesting elements of the Emergency Department is the Crisis Stabilization Unit (CSU)-which is a shared service for behavioral health (psychiatric) patients and emergency. With the rapidly changing landscape of behavioral health care, this innovative model is important as emergency departments across Illinois are increasingly experiencing behavioral health patient visits that require continuing care until they can be transferred to an available inpatient bed or community outpatient center. The CSU is organized and equipped to care for both physical needs as well as the behavioral health needs of patients while not disrupting the care of other emergency patients. For example, within the Crisis Stabilization Unit, the "living room" provides a relaxing and non-institutional environment for medically stable behavioral health patients not requiring de-escalation or administration of psychotropic medications. Located within the secure zone of the unit, this environment is adjacent to behavioral health treatment stations and in direct line of sight of staff work zones. The goal of this unit is to provide the right level of care, to the right patients, at the right time, and within the right setting. Trinity has been contacted by facilities all over the country expressing interest in this unit and the care delivery model that is employed within its walls. Additionally, Trinity has agreed to partner with global design firm, CannonDesign for a research study on the unit's performance.

My team would welcome an opportunity to show you this exciting new facility and give you an opportunity to meet with our staff who can describe in more detail the features of this new facility. Please contact me at 309-779-2200 if you are interested. If a trip in the near term is simply too inconvenient, we would be happy to coordinate a tour anytime that you might be in the western part of the state.

Sincerely,

A handwritten signature in black ink, appearing to read 'Richard A. Seidler', written over a white background.

Richard A. Seidler
President and CEO