

**"ORIGINAL"**

13-007

ILLINOIS HEALTH FACILITIES AND SERVICES REVIEW BOARD  
APPLICATION FOR PERMIT**RECEIVED****SECTION I. IDENTIFICATION, GENERAL INFORMATION, AND CERTIFICATION**

FEB 13 2013

**This Section must be completed for all projects.**HEALTH FACILITIES &  
SERVICES REVIEW BOARD**Facility/Project Identification**

Facility Name: Preferred SurgiCenter, LLC		
Street Address: 10 Orland Square Drive		
City and Zip Code: Orland Park, Illinois 60462		
County: Cook	Health Service Area: 7	Health Planning Area: A-04

**Applicant /Co-Applicant Identification****[Provide for each co-applicant [refer to Part 1130.220].**

Exact Legal Name: Preferred SurgiCenter, LLC
Address: 10 Orland Square Drive, Orland Park, Illinois 60462
Name of Registered Agent: Naser Rustom, M.D.
Name of Chief Executive Officer: Naser Rustom, M.D. (Sole Member)
CEO Address: 4941 North Kedzie Avenue, Chicago, Illinois 60605
Telephone Number: (773) 237-0755

**Type of Ownership of Applicant/Co-Applicant**

<input type="checkbox"/> Non-profit Corporation	<input type="checkbox"/> Partnership	
<input type="checkbox"/> For-profit Corporation	<input type="checkbox"/> Governmental	
<input checked="" type="checkbox"/> Limited Liability Company	<input type="checkbox"/> Sole Proprietorship	<input type="checkbox"/> Other

- o Corporations and limited liability companies must provide an **Illinois certificate of good standing.**
- o Partnerships must provide the name of the state in which organized and the name and address of each partner specifying whether each is a general or limited partner.

**APPEND DOCUMENTATION AS ATTACHMENT-1 IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

**Primary Contact****[Person to receive all correspondence or inquiries during the review period]**

Name: Robyn Fina
Title: Manager
Company Name: Preferred SurgiCenter, LLC
Address: 10 Orland Square Drive, Orland Park, Illinois 60462
Telephone Number: (708) 942-6000
E-mail Address: mrsillinois2000@aol.com
Fax Number: (708) 942-6001

**Additional Contact****[Person who is also authorized to discuss the application for permit]**

Name: Clare Ranalli
Title: Attorney
Company Name: Holland & Knight LLP
Address: 131 South Dearborn Street, Floor 30, Chicago, Illinois 60603
Telephone Number: (312) 578-6567
E-mail Address: Clare.Ranalli@hkllaw.com
Fax Number: (312) 578-6666

**Additional Contact**

[Person who is also authorized to discuss the application for permit]

Name: Joseph Hylak-Reinholtz
Title: Attorney
Company Name: Holland & Knight LLP
Address: 131 South Dearborn Street, Floor 30, Chicago, Illinois 60603
Telephone Number: (312) 715-5885
E-mail Address: JHReinholtz@hkllaw.com
Fax Number: (312) 578-6666

**Post Permit Contact**

[Person to receive all correspondence subsequent to permit issuance-**THIS PERSON MUST BE EMPLOYED BY THE LICENSED HEALTH CARE FACILITY AS DEFINED AT 20 ILCS 3960**

Name: Robyn Fina
Title: Manager
Company Name: Preferred SurgiCenter, LLC
Address: 10 Orland Square Drive, Orland Park, Illinois 60462
Telephone Number: (708) 942-6000
E-mail Address: mrsillinois2000@aol.com
Fax Number: (708) 942-6001

**Site Ownership**

[Provide this information for each applicable site]

Exact Legal Name of Site Owner: Orland Park Medical Plaza, LLC
Address of Site Owner: 10 Orland Square Drive, Orland Park, Illinois 60462
Street Address or Legal Description of Site: Proof of ownership or control of the site is to be provided as Attachment 2. Examples of proof of ownership are property tax statement, tax assessor's documentation, deed, notarized statement of the corporation attesting to ownership, an option to lease, a letter of intent to lease or a lease.
APPEND DOCUMENTATION AS <u>ATTACHMENT-2</u> , IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**Operating Identity/Licensee**

[Provide this information for each applicable facility, and insert after this page.]

Exact Legal Name: Preferred SurgiCenter, LLC
Address: 10 Orland Square Drive, Orland Park, Illinois 60462
<input type="checkbox"/> Non-profit Corporation <input type="checkbox"/> Partnership <input type="checkbox"/> For-profit Corporation <input type="checkbox"/> Governmental <input checked="" type="checkbox"/> Limited Liability Company <input type="checkbox"/> Sole Proprietorship <input type="checkbox"/> Other
<ul style="list-style-type: none"> <li>o Corporations and limited liability companies must provide an Illinois Certificate of Good Standing.</li> <li>o Partnerships must provide the name of the state in which organized and the name and address of each partner specifying whether each is a general or limited partner.</li> <li>o <b>Persons with 5 percent or greater interest in the licensee must be identified with the % of ownership.</b></li> </ul>
APPEND DOCUMENTATION AS <u>ATTACHMENT-3</u> , IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**Organizational Relationships**

Provide (for each co-applicant) an organizational chart containing the name and relationship of any person or entity who is related (as defined in Part 1130.140). If the related person or entity is participating in the development or funding of the project, describe the interest and the amount and type of any financial contribution.

APPEND DOCUMENTATION AS ATTACHMENT-4, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**Flood Plain Requirements**

[Refer to application instructions.]

Provide documentation that the project complies with the requirements of Illinois Executive Order #2006-5 pertaining to construction activities in special flood hazard areas. As part of the flood plain requirements please provide a map of the proposed project location showing any identified floodplain areas. Floodplain maps can be printed at [www.FEMA.gov](http://www.FEMA.gov) or [www.illinoisfloodmaps.org](http://www.illinoisfloodmaps.org). **This map must be in a readable format.** In addition please provide a statement attesting that the project complies with the requirements of Illinois Executive Order #2006-5 (<http://www.hfsrb.illinois.gov>).

APPEND DOCUMENTATION AS **ATTACHMENT -5**, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**Historic Resources Preservation Act Requirements**

[Refer to application instructions.]

Provide documentation regarding compliance with the requirements of the Historic Resources Preservation Act.

APPEND DOCUMENTATION AS **ATTACHMENT-6**, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**DESCRIPTION OF PROJECT****1. Project Classification**

[Check those applicable - refer to Part 1110.40 and Part 1120.20(b)]

<p>Part 1110 Classification:</p> <p><input checked="" type="checkbox"/> Substantive</p> <p><input type="checkbox"/> Non-Substantive</p>	<p>Part 1120 Applicability or Classification: [Check one only.]</p> <p><input type="checkbox"/> Part 1120 Not Applicable</p> <p><input type="checkbox"/> Category A Project</p> <p><input checked="" type="checkbox"/> Category B Project</p> <p><input type="checkbox"/> DHS or DVA Project</p>
---	--

## 2. Narrative Description

Provide in the space below, a brief narrative description of the project. Explain **WHAT** is to be done in **State Board defined terms**, **NOT WHY** it is being done. If the project site does NOT have a street address, include a legal description of the site. Include the rationale regarding the project's classification as substantive or non-substantive.

Preferred SurgiCenter, LLC ("Applicant") proposes to establish a multi-specialty ambulatory surgical treatment center ("ASTC") with five (5) "treatment rooms." The treatment rooms will include three (3) operating rooms and two (2) procedure rooms ("Project"). The ASTC will be located at 10 Orland Square Drive, Orland Park, Illinois 60462. The Project's site is located within Health Service Area 7.

The proposed ASTC will consist of 8,500 departmental gross square feet ("DGSF") of clinical space and 2,500 DGSF of non-clinical space, for a total of 11,000 DGSF of space.

The Project will be located within an existing structure and will require the modernization of existing space (i.e., no new construction will be required for the Project).

The categories of surgical specialties that will be provided at the proposed ASTC will include the following: (i) pain management, (ii) gastroenterology, and (iii) general surgery. None of the physicians making referrals to the proposed ASTC will hold an ownership interest in the ASTC.

The Project involves the establishment of a new health care facility; therefore, this is a Substantive project. The proposed ASTC is a Category B project because the Project's total cost is greater than \$2 million.

**Project Costs and Sources of Funds**

Complete the following table listing all costs (refer to Part 1120.110) associated with the project. When a project or any component of a project is to be accomplished by lease, donation, gift, or other means, the fair market or dollar value (refer to Part 1130.140) of the component must be included in the estimated project cost. If the project contains non-reviewable components that are not related to the provision of health care, complete the second column of the table below. Note, the use and sources of funds must equal.

<b>Project Costs and Sources of Funds</b>			
<b>USE OF FUNDS</b>	<b>CLINICAL</b>	<b>NONCLINICAL</b>	<b>TOTAL</b>
Preplanning Costs	\$46,364	\$13,636	\$60,000
Site Survey and Soil Investigation	\$0	\$0	\$0
Site Preparation	\$106,335	\$31,275	\$137,610
Off Site Work	\$0	\$0	\$0
New Construction Contracts	\$0	\$0	\$0
Modernization Contracts	\$1,700,000	\$500,000	\$2,200,000
Contingencies	\$212,500	\$62,500	\$275,000
Architectural/Engineering Fees	\$198,591	\$58,409	\$257,000
Consulting and Other Fees	\$38,636	\$11,364	\$50,000
Movable or Other Equipment (not in construction contracts)	\$1,350,000	\$150,000	\$1,500,000
Bond Issuance Expense (project related)	\$0	\$0	\$0
Net Interest Expense During Construction (project related)	\$0	\$0	\$0
Fair Market Value of Leased Space or Equipment	\$765,000	\$225,000	\$990,000
Other Costs To Be Capitalized	\$0	\$0	\$0
Acquisition of Building/Other Property (excluding land)	\$0	\$0	\$0
<b>TOTAL USES OF FUNDS</b>	<b>\$4,417,426</b>	<b>\$1,052,184</b>	<b>\$5,469,610</b>
<b>SOURCE OF FUNDS</b>	<b>CLINICAL</b>	<b>NONCLINICAL</b>	<b>TOTAL</b>
Cash and Securities	\$4,417,426	\$1,052,184	\$5,469,610
Pledges	\$0	\$0	\$0
Gifts and Bequests	\$0	\$0	\$0
Bond Issues (project related)	\$0	\$0	\$0
Mortgages	\$0	\$0	\$0
Leases (fair market value)	\$0	\$0	\$0
Governmental Appropriations	\$0	\$0	\$0
Grants	\$0	\$0	\$0
Other Funds and Sources	\$0	\$0	\$0
<b>TOTAL SOURCES OF FUNDS</b>	<b>\$4,417,426</b>	<b>\$1,052,184</b>	<b>\$5,469,610</b>
<b>NOTE: ITEMIZATION OF EACH LINE ITEM MUST BE PROVIDED AT ATTACHMENT-7, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.</b>			

**Related Project Costs**

Provide the following information, as applicable, with respect to any land related to the project that will be or has been acquired during the last two calendar years:

Land acquisition is related to project	<input type="checkbox"/> Yes	<input checked="" type="checkbox"/> No
Purchase Price: \$	_____	
Fair Market Value: \$	_____	

The project involves the establishment of a new facility or a new category of service  
 Yes     No

If yes, provide the dollar amount of all **non-capitalized** operating start-up costs (including operating deficits) through the first full fiscal year when the project achieves or exceeds the target utilization specified in Part 1100.

Estimated start-up costs and operating deficit cost is \$100,000.

**Project Status and Completion Schedules**

Indicate the stage of the project's architectural drawings:

None or not applicable                       Preliminary

Schematics     Final Working

Anticipated project completion date (refer to Part 1130.140): July 1, 2014

Indicate the following with respect to project expenditures or to obligation (refer to Part 1130.140):

Purchase orders, leases or contracts pertaining to the project have been executed.

Project obligation is contingent upon permit issuance. Provide a copy of the contingent "certification of obligation" document, highlighting any language related to CON Contingencies

Project obligation will occur after permit issuance.

**APPEND DOCUMENTATION AS ATTACHMENT-8, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

**State Agency Submittals -- NONE OF THE FOLLOWING APPLY (APPLICANT IS A NEW ENTITY)**

Are the following submittals up to date as applicable:

Cancer Registry

APORS

All formal document requests such as IDPH Questionnaires and Annual Bed Reports have been submitted

All reports regarding outstanding permits

**Failure to be up to date with these requirements will result in the application for permit being deemed incomplete.**

**Cost Space Requirements**

Provide in the following format, the department/area **DGSF** or the building/area **BGSF** and cost. The type of gross square footage either **DGSF** or **BGSF** must be identified. The sum of the department costs **MUST** equal the total estimated project costs. Indicate if any space is being reallocated for a different purpose. Include outside wall measurements plus the department's or area's portion of the surrounding circulation space. **Explain the use of any vacated space.**

Dept. / Area	Cost	Gross Square Feet		Amount of Proposed Total Gross Square Feet That Is:			
		Existing	Proposed	New Const.	Modernized	As Is	Vacated Space
<b>REVIEWABLE</b>							
Medical Surgical							
Intensive Care							
Diagnostic Radiology							
MRI							
Total Clinical							
<b>NON REVIEWABLE</b>							
Administrative							
Parking							
Gift Shop							
Total Non-clinical							
<b>TOTAL</b>							

APPEND DOCUMENTATION AS ATTACHMENT-9, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**Facility Bed Capacity and Utilization -- NOT APPLICABLE**

Complete the following chart, as applicable. Complete a separate chart for each facility that is a part of the project and insert following this page. Provide the existing bed capacity and utilization data for the latest **Calendar Year for which the data are available**. **Include observation days in the patient day totals for each bed service**. Any bed capacity discrepancy from the Inventory will result in the application being deemed **incomplete**.

<b>FACILITY NAME:</b>		<b>CITY:</b>			
<b>REPORTING PERIOD DATES:</b>		<b>From:</b>	<b>to:</b>		
<b>Category of Service</b>	<b>Authorized Beds</b>	<b>Admissions</b>	<b>Patient Days</b>	<b>Bed Changes</b>	<b>Proposed Beds</b>
Medical/Surgical					
Obstetrics					
Pediatrics					
Intensive Care					
Comprehensive Physical Rehabilitation					
Acute/Chronic Mental Illness					
Neonatal Intensive Care					
General Long Term Care					
Specialized Long Term Care					
Long Term Acute Care					
Other ((identify))					
<b>TOTALS:</b>					

**CERTIFICATION**

The application must be signed by the authorized representative(s) of the applicant entity. The authorized representative(s) are:

- o in the case of a corporation, any two of its officers or members of its Board of Directors;
- o in the case of a limited liability company, any two of its managers or members (or the sole manger or member when two or more managers or members do not exist);
- o in the case of a partnership, two of its general partners (or the sole general partner, when two or more general partners do not exist);
- o in the case of estates and trusts, two of its beneficiaries (or the sole beneficiary when two or more beneficiaries do not exist); and
- o in the case of a sole proprietor, the individual that is the proprietor.

**This Application for Permit is filed on the behalf of Preferred SurgiCenter, LLC \* in accordance with the requirements and procedures of the Illinois Health Facilities Planning Act. The undersigned certifies that he or she has the authority to execute and file this application for permit on behalf of the applicant entity. The undersigned further certifies that the data and information provided herein, and appended hereto, are complete and correct to the best of his or her knowledge and belief. The undersigned also certifies that the permit application fee required for this application is sent herewith or will be paid upon request.**

  
 \_\_\_\_\_  
 SIGNATURE

**Naser Rustom, M.D.**

\_\_\_\_\_  
PRINTED NAME

**Sole Member of LLC**

\_\_\_\_\_  
PRINTED TITLE

\_\_\_\_\_  
SIGNATURE

\_\_\_\_\_  
PRINTED NAME

\_\_\_\_\_  
PRINTED TITLE

Notarization:  
 Subscribed and sworn to before me  
 this 7th day of February, 2013

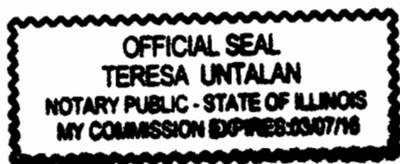
Notarization:  
 Subscribed and sworn to before me  
 this \_\_\_\_ day of \_\_\_\_\_, 2013

  
 \_\_\_\_\_  
 Signature of Notary

\_\_\_\_\_  
Signature of Notary

Seal

Seal



\*Insert EXACT legal name of the applicant

### SECTION III – BACKGROUND, PURPOSE OF THE PROJECT, AND ALTERNATIVES - INFORMATION REQUIREMENTS

This Section is applicable to all projects except those that are solely for discontinuation with no project costs.

#### Criterion 1110.230 – Background, Purpose of the Project, and Alternatives

READ THE REVIEW CRITERION and provide the following required information:

##### BACKGROUND OF APPLICANT

1. A listing of all health care facilities owned or operated by the applicant, including licensing, and certification if applicable.
2. A certified listing of any adverse action taken against any facility owned and/or operated by the applicant during the three years prior to the filing of the application.
3. Authorization permitting HFSRB and DPH access to any documents necessary to verify the information submitted, including, but not limited to: official records of DPH or other State agencies; the licensing or certification records of other states, when applicable; and the records of nationally recognized accreditation organizations. **Failure to provide such authorization shall constitute an abandonment or withdrawal of the application without any further action by HFSRB.**
4. If, during a given calendar year, an applicant submits more than one application for permit, the documentation provided with the prior applications may be utilized to fulfill the information requirements of this criterion. In such instances, the applicant shall attest the information has been previously provided, cite the project number of the prior application, and certify that no changes have occurred regarding the information that has been previously provided. The applicant is able to submit amendments to previously submitted information, as needed, to update and/or clarify data.

**APPEND DOCUMENTATION AS ATTACHMENT-11, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM. EACH ITEM (1-4) MUST BE IDENTIFIED IN ATTACHMENT 11.**

##### PURPOSE OF PROJECT

1. Document that the project will provide health services that improve the health care or well-being of the market area population to be served.
2. Define the planning area or market area, or other, per the applicant's definition.
3. Identify the existing problems or issues that need to be addressed, as applicable and appropriate for the project. [See 1110.230(b) for examples of documentation.]
4. Cite the sources of the information provided as documentation.
5. Detail how the project will address or improve the previously referenced issues, as well as the population's health status and well-being.
6. Provide goals with quantified and measurable objectives, with specific timeframes that relate to achieving the stated goals **as appropriate.**

For projects involving modernization, describe the conditions being upgraded if any. For facility projects, include statements of age and condition and regulatory citations if any. For equipment being replaced, include repair and maintenance records.

**NOTE: Information regarding the "Purpose of the Project" will be included in the State Agency Report. APPEND DOCUMENTATION AS ATTACHMENT-12, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM. EACH ITEM (1-6) MUST BE IDENTIFIED IN ATTACHMENT 12.**

**ALTERNATIVES**

- 1) Identify **ALL** of the alternatives to the proposed project:

Alternative options **must** include:

- A) Proposing a project of greater or lesser scope and cost;
  - B) Pursuing a joint venture or similar arrangement with one or more providers or entities to meet all or a portion of the project's intended purposes; developing alternative settings to meet all or a portion of the project's intended purposes;
  - C) Utilizing other health care resources that are available to serve all or a portion of the population proposed to be served by the project; and
  - D) Provide the reasons why the chosen alternative was selected.
- 2) Documentation shall consist of a comparison of the project to alternative options. The comparison shall address issues of total costs, patient access, quality and financial benefits in both the short term (within one to three years after project completion) and long term. This may vary by project or situation. **FOR EVERY ALTERNATIVE IDENTIFIED THE TOTAL PROJECT COST AND THE REASONS WHY THE ALTERNATIVE WAS REJECTED MUST BE PROVIDED.**
- 3) The applicant shall provide empirical evidence, including quantified outcome data that verifies improved quality of care, as available.

**APPEND DOCUMENTATION AS ATTACHMENT-13, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

**SECTION IV - PROJECT SCOPE, UTILIZATION, AND UNFINISHED/SHELL SPACE**

**Criterion 1110.234 - Project Scope, Utilization, and Unfinished/Shell Space**

READ THE REVIEW CRITERION and provide the following information:

**SIZE OF PROJECT:**

1. Document that the amount of physical space proposed for the proposed project is necessary and not excessive. **This must be a narrative.**
2. If the gross square footage exceeds the BGSF/DGSF standards in Appendix B, justify the discrepancy by documenting one of the following::
  - a. Additional space is needed due to the scope of services provided, justified by clinical or operational needs, as supported by published data or studies;
  - b. The existing facility's physical configuration has constraints or impediments and requires an architectural design that results in a size exceeding the standards of Appendix B;
  - c. The project involves the conversion of existing space that results in excess square footage.

Provide a narrative for any discrepancies from the State Standard. A table must be provided in the following format with Attachment 14.

SIZE OF PROJECT				
DEPARTMENT/SERVICE	PROPOSED BGSF/DGSF	STATE STANDARD	DIFFERENCE	MET STANDARD?

APPEND DOCUMENTATION AS ATTACHMENT-14, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**PROJECT SERVICES UTILIZATION:**

This criterion is applicable only to projects or portions of projects that involve services, functions or equipment for which HFSRB has established utilization standards or occupancy targets in 77 Ill. Adm. Code 1100.

Document that in the second year of operation, the annual utilization of the service or equipment shall meet or exceed the utilization standards specified in 1110.Appendix B. **A narrative of the rationale that supports the projections must be provided.**

A table must be provided in the following format with Attachment 15.

UTILIZATION					
	DEPT./ SERVICE	HISTORICAL UTILIZATION (PATIENT DAYS) (TREATMENTS) ETC.	PROJECTED UTILIZATION	STATE STANDARD	MET STANDARD?
YEAR 1					
YEAR 2					

APPEND DOCUMENTATION AS ATTACHMENT-15, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**UNFINISHED OR SHELL SPACE -- NOT APPLICABLE**

Provide the following information:

1. Total gross square footage of the proposed shell space;
2. The anticipated use of the shell space, specifying the proposed GSF to be allocated to each department, area or function;
3. Evidence that the shell space is being constructed due to
  - a. Requirements of governmental or certification agencies; or
  - b. Experienced increases in the historical occupancy or utilization of those areas proposed to occupy the shell space.
4. Provide:
  - a. Historical utilization for the area for the latest five-year period for which data are available; and
  - b. Based upon the average annual percentage increase for that period, projections of future utilization of the area through the anticipated date when the shell space will be placed into operation.

APPEND DOCUMENTATION AS ATTACHMENT-16, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**ASSURANCES -- NOT APPLICABLE**

Submit the following:

1. Verification that the applicant will submit to HFSRB a CON application to develop and utilize the shell space, regardless of the capital thresholds in effect at the time or the categories of service involved.
2. The estimated date by which the subsequent CON application (to develop and utilize the subject shell space) will be submitted; and
3. The anticipated date when the shell space will be completed and placed into operation.

APPEND DOCUMENTATION AS ATTACHMENT-17, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**SECTION VII - SERVICE SPECIFIC REVIEW CRITERIA**

This Section is applicable to all projects proposing establishment, expansion or modernization of categories of service that are subject to CON review, as provided in the Illinois Health Facilities Planning Act [20 ILCS 3960]. It is comprised of information requirements for each category of service, as well as charts for each service, indicating the review criteria that must be addressed for each action (establishment, expansion and modernization). After identifying the applicable review criteria for each category of service involved, read the criteria and provide the required information, AS APPLICABLE TO THE CRITERIA THAT MUST BE ADDRESSED:

**H. Non-Hospital Based Ambulatory Surgery**

This section is applicable to all projects proposing to establish or modernize a non-hospital based ambulatory surgical treatment center or to the addition of surgical specialties.

**1. Criterion 1110.1540(a), Scope of Services Provided**

Read the criterion and complete the following:

a. Indicate which of the following types of surgery are being proposed:

<input type="checkbox"/> Cardiovascular	<input type="checkbox"/> Obstetrics/Gynecology	<input checked="" type="checkbox"/> Pain Management
<input type="checkbox"/> Dermatology	<input type="checkbox"/> Ophthalmology	<input type="checkbox"/> Podiatry
<input checked="" type="checkbox"/> Gastroenterology	<input type="checkbox"/> Oral/Maxillofacial	<input type="checkbox"/> Thoracic
<input checked="" type="checkbox"/> General/Other	<input type="checkbox"/> Orthopedic	<input type="checkbox"/> Otolaryngology
<input type="checkbox"/> Neurology	<input type="checkbox"/> Plastic	<input type="checkbox"/> Urology

b. Indicate if the project will result in a  limited or  a multi-specialty ASTC.

**2. Criterion 1110.1540(b), Target Population**

Read the criterion and provide the following:

- On a map (8 1/2" x 11"), outline the intended geographic services area (GSA).
- Indicate the population within the GSA and how this number was obtained.
- Provide the travel time in all directions from the proposed location to the GSA borders and indicate how this travel time was determined.

**3. Criterion 1110.1540(c), Projected Patient Volume**

Read the criterion and provide signed letters from physicians that contain the following:

- The number of referrals anticipated annually for each specialty.
- For the past 12 months, the name and address of health care facilities to which patients were referred, including the number of patients referred for each surgical specialty by facility.
- A statement that the projected patient volume will come from within the proposed GSA.
- A statement that the information in the referral letter is true and correct to the best of his or her belief.

**4. Criterion 1110.1540(d), Treatment Room Need Assessment**

Read the criterion and provide:

- a. The number of procedure rooms proposed.
- b. The estimated time per procedure including clean-up and set-up time and the methodology used in arriving at this figure.

**5. Criterion 1110.1540(e), Impact on Other Facilities**

Read the criterion and provide:

- a. A copy of the letter sent to area surgical facilities regarding the proposed project's impact on their workload. NOTE: This letter must contain: a description of the project including its size, cost, and projected workload; the location of the proposed project; and a request that the facility administrator indicate what the impact of the proposed project will be on the existing facility.
- b. A list of the facilities contacted. NOTE: Facilities must be contacted by a service that provides documentation of receipt such as the US. Postal Service, FedEx or UPS. The documentation must be included in the application for permit.

**6. Criterion 1110.1540(f), Establishment of New Facilities**

Read the criterion and provide:

- a. A list of services that the proposed facility will provide that are not currently available in the GSA; or
- b. Documentation that the existing facilities in the GSA have restrictive admission policies; or
- c. For co-operative ventures,
  - a. Patient origin data that documents the existing hospital is providing outpatient surgery services to the target population of the GSA, and
  - b. The hospital's surgical utilization data for the latest 12 months, and
  - c. Certification that the existing hospital will not increase its operating room capacity until such a time as the proposed project's operating rooms are operating at or above the target utilization rate for a period of twelve full months; and
  - d. Certification that the proposed charges for comparable procedures at the ASTC will be lower than those of the existing hospital.

**7. Criterion 1110.1540(g), Charge Commitment**

Read the criterion and provide:

- a. A complete list of the procedures to be performed at the proposed facility with the proposed charge shown for each procedure.
- b. A letter from the owner and operator of the proposed facility committing to maintain the above charges for the first two years of operation.

**8. Criterion 1110.1540(h), Change in Scope of Service -- NOT APPLICABLE**

Read the criterion and, if applicable, document that existing programs do not currently provide the service proposed or are not accessible to the general population of the geographic area in which the facility is located.

APPEND DOCUMENTATION AS ATTACHMENT-27, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

The following Sections **DO NOT** need to be addressed by the applicants or co-applicants responsible for funding or guaranteeing the funding of the project if the applicant has a bond rating of A- or better from Fitch's or Standard and Poor's rating agencies, or A3 or better from Moody's (the rating shall be affirmed within the latest 18 month period prior to the submittal of the application):

- Section 1120.120 Availability of Funds – Review Criteria
- Section 1120.130 Financial Viability – Review Criteria
- Section 1120.140 Economic Feasibility – Review Criteria, subsection (a)

**VIII. - 1120.120 - Availability of Funds**

The applicant shall document that financial resources shall be available and be equal to or exceed the estimated total project cost plus any related project costs by providing evidence of sufficient financial resources from the following sources, as applicable: **Indicate the dollar amount to be provided from the following sources:**

\$4,479,610		a)	Cash and Securities – statements (e.g., audited financial statements, letters from financial institutions, board resolutions) as to:
_____		1)	the amount of cash and securities available for the project, including the identification of any security, its value and availability of such funds; and
		2)	interest to be earned on depreciation account funds or to be earned on any asset from the date of applicant's submission through project completion;
_____		b)	Pledges – for anticipated pledges, a summary of the anticipated pledges showing anticipated receipts and discounted value, estimated time table of gross receipts and related fundraising expenses, and a discussion of past fundraising experience.
_____		c)	Gifts and Bequests – verification of the dollar amount, identification of any conditions of use, and the estimated time table of receipts;
\$990,000		d)	Debt – a statement of the estimated terms and conditions (including the debt time period, variable or permanent interest rates over the debt time period, and the anticipated repayment schedule) for any interim and for the permanent financing proposed to fund the project, including:
FMV of Lease		1)	For general obligation bonds, proof of passage of the required referendum or evidence that the governmental unit has the authority to issue the bonds and evidence of the dollar amount of the issue, including any discounting anticipated;
		2)	For revenue bonds, proof of the feasibility of securing the specified amount and interest rate;
		3)	For mortgages, a letter from the prospective lender attesting to the expectation of making the loan in the amount and time indicated, including the anticipated interest rate and any conditions associated with the mortgage, such as, but not limited to, adjustable interest rates, balloon payments, etc.;
		4)	For any lease, a copy of the lease, including all the terms and conditions, including any purchase options, any capital improvements to the property and provision of capital equipment;
		5)	For any option to lease, a copy of the option, including all terms and conditions.
_____		e)	Governmental Appropriations – a copy of the appropriation Act or ordinance accompanied by a statement of funding availability from an official of the governmental unit. If funds are to be made available from subsequent fiscal years, a copy of a resolution or other action of the governmental unit attesting to this intent;
_____		f)	Grants – a letter from the granting agency as to the availability of funds in terms of the amount and time of receipt;
_____		g)	All Other Funds and Sources – verification of the amount and type of any other funds that will be used for the project.
<b>\$5,469,610</b>		<b>TOTAL FUNDS AVAILABLE</b>	

**APPEND DOCUMENTATION AS ATTACHMENT-39, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

**IX. 1120.130 - Financial Viability**

All the applicants and co-applicants shall be identified, specifying their roles in the project funding or guaranteeing the funding (sole responsibility or shared) and percentage of participation in that funding.

**Financial Viability Waiver**

The applicant is not required to submit financial viability ratios if:

1. All of the projects capital expenditures are completely funded through internal sources
2. The applicant's current debt financing or projected debt financing is insured or anticipated to be insured by MBIA (Municipal Bond Insurance Association Inc.) or equivalent
3. The applicant provides a third party surety bond or performance bond letter of credit from an A rated guarantor.

See Section 1120.130 Financial Waiver for information to be provided

**APPEND DOCUMENTATION AS ATTACHMENT 40, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

The applicant or co-applicant that is responsible for funding or guaranteeing funding of the project shall provide viability ratios for the latest three years for which audited financial statements are available and for the first full fiscal year at target utilization, but no more than two years following project completion. When the applicant's facility does not have facility specific financial statements and the facility is a member of a health care system that has combined or consolidated financial statements, the system's viability ratios shall be provided. If the health care system includes one or more hospitals, the system's viability ratios shall be evaluated for conformance with the applicable hospital standards.

Provide Data for Projects Classified as:	Category A or Category B (last three years)			Category B (Projected)
Enter Historical and/or Projected Years:				
Current Ratio				
Net Margin Percentage	<b>NOT APPLICABLE</b>			
Percent Debt to Total Capitalization				
Projected Debt Service Coverage				
Days Cash on Hand				
Cushion Ratio				

Provide the methodology and worksheets utilized in determining the ratios detailing the calculation and applicable line item amounts from the financial statements. Complete a separate table for each co-applicant and provide worksheets for each.

**2. Variance**

Applicants not in compliance with any of the viability ratios shall document that another organization, public or private, shall assume the legal responsibility to meet the debt obligations should the applicant default.

**APPEND DOCUMENTATION AS ATTACHMENT 41, IN NUMERICAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

**X. 1120.140 - Economic Feasibility**

**This section is applicable to all projects subject to Part 1120.**

**A. Reasonableness of Financing Arrangements**

The applicant shall document the reasonableness of financing arrangements by submitting a notarized statement signed by an authorized representative that attests to one of the following:

- 1) That the total estimated project costs and related costs will be funded in total with cash and equivalents, including investment securities, unrestricted funds, received pledge receipts and funded depreciation; or
- 2) That the total estimated project costs and related costs will be funded in total or in part by borrowing because:
  - A) A portion or all of the cash and equivalents must be retained in the balance sheet asset accounts in order to maintain a current ratio of at least 2.0 times for hospitals and 1.5 times for all other facilities; or
  - B) Borrowing is less costly than the liquidation of existing investments, and the existing investments being retained may be converted to cash or used to retire debt within a 60-day period.

**B. Conditions of Debt Financing**

This criterion is applicable only to projects that involve debt financing. The applicant shall document that the conditions of debt financing are reasonable by submitting a notarized statement signed by an authorized representative that attests to the following, as applicable:

- 1) That the selected form of debt financing for the project will be at the lowest net cost available;
- 2) That the selected form of debt financing will not be at the lowest net cost available, but is more advantageous due to such terms as prepayment privileges, no required mortgage, access to additional indebtedness, term (years), financing costs and other factors;
- 3) That the project involves (in total or in part) the leasing of equipment or facilities and that the expenses incurred with leasing a facility or equipment are less costly than constructing a new facility or purchasing new equipment.

**C. Reasonableness of Project and Related Costs**

Read the criterion and provide the following:

1. Identify each department or area impacted by the proposed project and provide a cost and square footage allocation for new construction and/or modernization using the following format (insert after this page).

COST AND GROSS SQUARE FEET BY DEPARTMENT OR SERVICE										
Department (list below)	A	B	C		D	E		G	H	Total Cost (G + H)
	Cost/Square Foot New	Mod.	Gross Sq. Ft. New	Circ.*	Gross Sq. Ft. Mod.	Circ.*	Const. \$ (A x C)	Mod. \$ (B x E)		
Contingency										
<b>TOTALS</b>										

\* Include the percentage (%) of space for circulation

**D. Projected Operating Costs**

The applicant shall provide the projected direct annual operating costs (in current dollars per equivalent patient day or unit of service) for the first full fiscal year at target utilization but no more than two years following project completion. Direct cost means the fully allocated costs of salaries, benefits and supplies for the service.

**E. Total Effect of the Project on Capital Costs**

The applicant shall provide the total projected annual capital costs (in current dollars per equivalent patient day) for the first full fiscal year at target utilization but no more than two years following project completion.

APPEND DOCUMENTATION AS ATTACHMENT 42, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

**XI. Safety Net Impact Statement**

**SAFETY NET IMPACT STATEMENT that describes all of the following must be submitted for ALL SUBSTANTIVE AND DISCONTINUATION PROJECTS:**

1. The project's material impact, if any, on essential safety net services in the community, to the extent that it is feasible for an applicant to have such knowledge.
2. The project's impact on the ability of another provider or health care system to cross-subsidize safety net services, if reasonably known to the applicant.
3. How the discontinuation of a facility or service might impact the remaining safety net providers in a given community, if reasonably known by the applicant.

**Safety Net Impact Statements shall also include all of the following:**

1. For the 3 fiscal years prior to the application, a certification describing the amount of charity care provided by the applicant. The amount calculated by hospital applicants shall be in accordance with the reporting requirements for charity care reporting in the Illinois Community Benefits Act. Non-hospital applicants shall report charity care, at cost, in accordance with an appropriate methodology specified by the Board.
2. For the 3 fiscal years prior to the application, a certification of the amount of care provided to Medicaid patients. Hospital and non-hospital applicants shall provide Medicaid information in a manner consistent with the information reported each year to the Illinois Department of Public Health regarding "Inpatients and Outpatients Served by Payor Source" and "Inpatient and Outpatient Net Revenue by Payor Source" as required by the Board under Section 13 of this Act and published in the Annual Hospital Profile.
3. Any information the applicant believes is directly relevant to safety net services, including information regarding teaching, research, and any other service.

**A table in the following format must be provided as part of Attachment 43.**

Safety Net Information per PA 96-0031			
CHARITY CARE			
Charity (# of patients)	Year	Year	Year
Inpatient			
Outpatient			
<b>Total</b>			
Charity (cost in dollars)	Year	Year	Year
Inpatient			
Outpatient			
<b>Total</b>			
MEDICAID			
Medicaid (# of patients)	Year	Year	Year
Inpatient			
Outpatient			
<b>Total</b>			
Medicaid (revenue)	Year	Year	Year
Inpatient			
Outpatient			
<b>Total</b>			

**APPEND DOCUMENTATION AS ATTACHMENT-43, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.**

**XII. Charity Care Information**

Charity Care information **MUST** be furnished for **ALL** projects.

1. All applicants and co-applicants shall indicate the amount of charity care for the latest three **audited** fiscal years, the cost of charity care and the ratio of that charity care cost to net patient revenue.
2. If the applicant owns or operates one or more facilities, the reporting shall be for each individual facility located in Illinois. If charity care costs are reported on a consolidated basis, the applicant shall provide documentation as to the cost of charity care; the ratio of that charity care to the net patient revenue for the consolidated financial statement; the allocation of charity care costs; and the ratio of charity care cost to net patient revenue for the facility under review.
3. If the applicant is not an existing facility, it shall submit the facility's projected patient mix by payer source, anticipated charity care expense and projected ratio of charity care to net patient revenue by the end of its second year of operation.

Charity care" means care provided by a health care facility for which the provider does not expect to receive payment from the patient or a third-party payer. (20 ILCS 3960/3) Charity Care **must** be provided at cost.

A table in the following format must be provided for all facilities as part of Attachment 44.

CHARITY CARE			
	Year	Year	Year
Net Patient Revenue			
Amount of Charity Care (charges)			
Cost of Charity Care			

APPEND DOCUMENTATION AS **ATTACHMENT-44**, IN NUMERIC SEQUENTIAL ORDER AFTER THE LAST PAGE OF THE APPLICATION FORM.

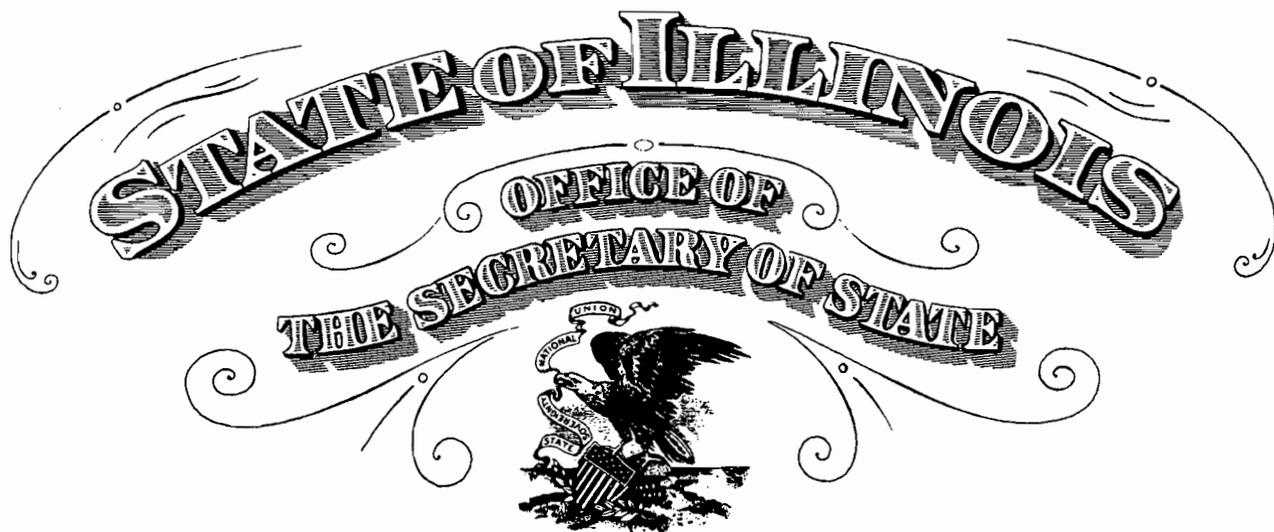
After paginating the entire, completed application, indicate in the chart below, the page numbers for the attachments included as part of the project's application for permit:

<b>INDEX OF ATTACHMENTS</b>		
<b>ATTACHMENT NO.</b>		<b>PAGES</b>
1	Applicant/Coapplicant Identification including Certificate of Good Standing	24-25
2	Site Ownership	26-31
3	Persons with 5 percent or greater interest in the licensee must be identified with the % of ownership.	32-33
4	Organizational Relationships (Organizational Chart) Certificate of Good Standing Etc.	34
5	Flood Plain Requirements	35-37
6	Historic Preservation Act Requirements	38-57
7	Project and Sources of Funds Itemization	58
8	Obligation Document if required	N/A
9	Cost Space Requirements	59
10	Discontinuation	N/A
11	Background of the Applicant	60-65
12	Purpose of the Project	66-169
13	Alternatives to the Project	170-171
14	Size of the Project	172
15	Project Service Utilization	173
16	Unfinished or Shell Space	N/A
17	Assurances for Unfinished/Shell Space	N/A
18	Master Design Project	N/A
19	Mergers, Consolidations and Acquisitions	N/A
	<b>Service Specific:</b>	
20	Medical Surgical Pediatrics, Obstetrics, ICU	N/A
21	Comprehensive Physical Rehabilitation	N/A
22	Acute Mental Illness	N/A
23	Neonatal Intensive Care	N/A
24	Open Heart Surgery	N/A
25	Cardiac Catheterization	N/A
26	In-Center Hemodialysis	N/A
27	Non-Hospital Based Ambulatory Surgery	174-199
28	General Long Term Care	N/A
29	Specialized Long Term Care	N/A
30	Selected Organ Transplantation	N/A
31	Kidney Transplantation	N/A
32	Subacute Care Hospital Model	N/A
33	Post Surgical Recovery Care Center	N/A
34	Children's Community-Based Health Care Center	N/A
35	Community-Based Residential Rehabilitation Center	N/A
36	Long Term Acute Care Hospital	N/A
37	Clinical Service Areas Other than Categories of Service	N/A
38	Freestanding Emergency Center Medical Services	N/A
	<b>Financial and Economic Feasibility:</b>	
39	Availability of Funds	200-202
40	Financial Waiver	203
41	Financial Viability	204
42	Economic Feasibility	205-212
43	Safety Net Impact Statement	213-223
44	Charity Care Information	224-228
APP-1	Physician Referral Letters	230-242
APP-2	Impact Statement Letters Mailing List	243-244
APP-3	Impact Statement Letters	245-297
APP-4	MapQuest Time & Distance	298-488
APP-5	Impact Statement Letter - Certified Mail Receipts & Received Impact Ltrs.	489-510

**ATTACHMENT 1**

**Applicant Ownership Information**

Please find attached a Certificate of Good Standing issued by the Illinois Secretary of State for Preferred SurgiCenter, LLC, which is the entity that will own and operate the proposed ASTC.



**To all to whom these Presents Shall Come, Greeting:**

*I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that*

PREFERRED SURGICENTER, LLC, HAVING ORGANIZED IN THE STATE OF ILLINOIS ON JANUARY 30, 2013, APPEARS TO HAVE COMPLIED WITH ALL PROVISIONS OF THE LIMITED LIABILITY COMPANY ACT OF THIS STATE, AND AS OF THIS DATE IS IN GOOD STANDING AS A DOMESTIC LIMITED LIABILITY COMPANY IN THE STATE OF ILLINOIS.



Authentication #: 1303102374

Authenticate at: <http://www.cyberdriveillinois.com>

***In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 31ST day of JANUARY A.D. 2013 .***

*Jesse White*

SECRETARY OF STATE

## **ATTACHMENT 2**

### **Site Ownership**

The proposed ASTC will be built in a building located at 10 Orland Square Drive, Orland Park, Illinois 60462. The building is owned by Orland Park Medical Plaza, LLC (the "Owner"). Evidence of site ownership by the Owner is provided in the form of an executed Letter of Intent to Lease between the Owner and the CON permit applicant Preferred SurgiCenter, LLC. A copy of the Letter of Intent to Lease is attached hereto, immediately following this page.

# Orland Park Medical Plaza, LLC

10 Orland Square Drive  
Orland Park, Illinois 60462

---

February 7, 2013

Preferred SurgiCenter, LLC  
10 Orland Square Drive  
Orland Park, IL 60462  
Attention: Naser Rustom, M.D.

**RE: Letter of Intent – 10 Orland Square Drive, Orland Park, Illinois 60462**

Dear Dr. Rustom:

This letter of intent (“Letter of Intent”) outlines the basic business terms and conditions upon which Orland Park Medical Plaza, LLC, (“Landlord”), the owner of the Building (defined below) would be willing to enter into negotiations of a lease (the “Lease”) for a portion of the Building with Preferred SurgiCenter, LLC (“Tenant”), it being understood that additional terms and conditions remain to be negotiated between the parties.

1. **BUILDING:**

10 Orland Square Drive, Orland Park, IL, 60462, containing approximately 36,000 square feet, PIN # 27-10-300-018-0000 (the “Building”)

2. **USE:**

Surgery center, medical office, administrative purposes and any other lawful purpose.

3. **PREMISES:**

The Premises shall consist of approximately 11,000 square feet of the Building, subject to a more accurate determination based upon the preparation of a final floor plan for the Premises. The Premises is generally depicted on Exhibit A attached hereto. Landlord will lease the Premises to Tenant "as-is".

4. **LEASE COMMENCEMENT:**

The “Lease Commencement Date” shall be first day of the calendar month following the date on which the Tenant obtains approval of its certificate of need ("CON") permit application from the Illinois Health Facilities and Services Review Board (the "State Board"), as further defined in Section 10 of this Letter of Intent. Tenant will construct the improvements for the Premises at Tenant's expense.

5. **LEASE TERM:**

The lease term shall be for a period of ten (10) years commencing on the Lease Commencement Date (the “Lease Term”).

6. **BASE RENT:**

The fair market rental value of the Premises is approximately \$10.50 per square foot. Notwithstanding the fair market rental value, base rent for the Premises, payable monthly in advance during the Lease Term, shall be ten dollars (\$10.00) per month.

7. **ADDITIONAL RENT:**

Tenant will pay its proportionate share of operating expenses and real estate taxes for the Building.

8. **OPTION TO RENEW:**

Landlord shall provide Tenant with the option to renew the Lease for two (2) additional five (5) year periods (each a "Renewal Period") on the same terms and conditions as were applicable during the initial Lease Term.

9. **PARKING:**

Tenant, Tenant's employees, visitors and clients shall have the right to use the parking facilities of the Building in common with all other tenants and visitors of the Building.

10. **CERTIFICATE OF NEED CONTINGENCY:**

Landlord and Tenant understand and agree that the establishment of a surgery center in the State of Illinois is subject to the requirements of the Illinois Health Facilities Planning Act, 20 ILCS 3960/1 et seq. and, thus, the Tenant cannot establish a surgery center on the Premises or execute a binding real estate lease in connection therewith unless the Tenant obtains a CON permit from the State Board. Tenant agrees to proceed using its commercially reasonable best efforts to submit an application for a CON permit and to prosecute said application to obtain the CON permit from the State Board. In light of the foregoing facts, the parties agree that they shall promptly proceed with due diligence to negotiate the terms of a definitive lease agreement and execute such agreement prior to the approval of the CON permit; provided, however, that such lease shall not be binding on either party prior to the approval of the CON permit and the lease agreement shall contain a contingency clause indicating that the lease agreement shall contain a contingency clause indicating that the lease agreement is not effective pending CON approval. Assuming the CON permit is granted, the effective date of the lease agreement shall be the Lease Commencement Date. In the event that the State Board does not grant a CON permit to the Tenant, neither party shall have any further obligation to the other party with regard to the negotiations, lease or Premises contemplated by this Letter of Intent.

The terms and conditions set forth above shall not be binding upon Landlord or Tenant until such time as the lease and all related documents have been (i) approved by Tenant and Landlord, and their respective principals, Boards of Directors and legal counsel, and (ii) fully executed by both Tenant and Landlord and delivered to the other party. Either party may withdraw from negotiations at any time for any reason, without liability to the other.

Please indicate your acceptance of the above terms and conditions by executing below and returning to the undersigned.

Very Truly Yours,

LANDLORD:

Orland Park Medical Plaza, LLC

By:   
Title: President

AGREED AND ACCEPTED:

Preferred SurgiCenter, LLC

By:   
Title: President

**EXHIBIT A**

**Floor Plan**

**(See attached)**



**ATTACHMENT 3**

**Operating Entity/Licensee Information**

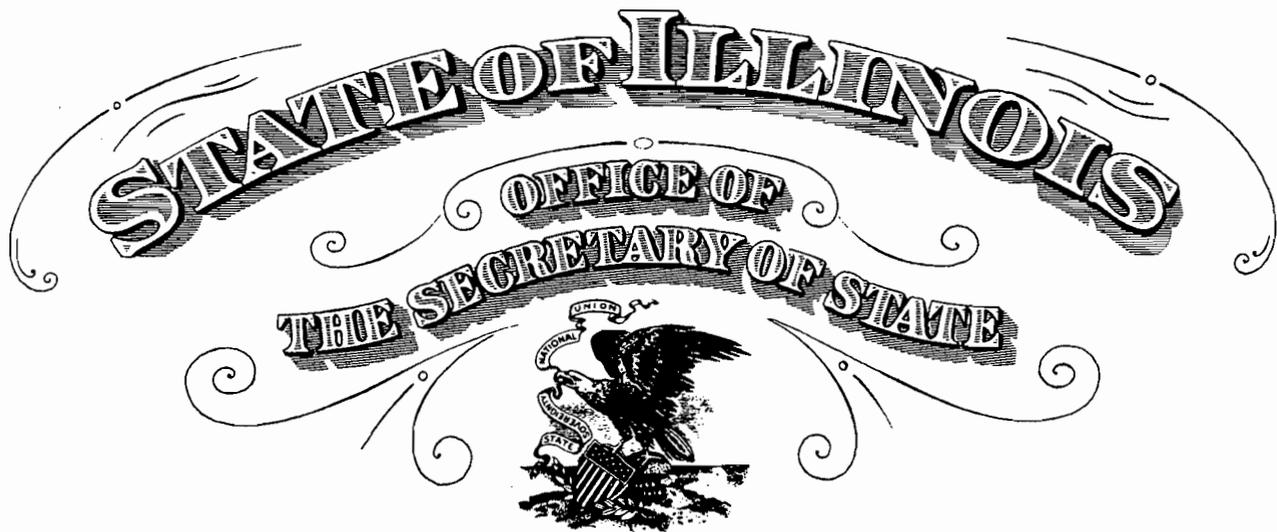
**I. Certificate of Good Standing**

Please find attached a Certificate of Good Standing issued by the Illinois Secretary of State for Preferred SurgiCenter, LLC, which is the entity that will own and operate the proposed ASTC.

**II. Ownership Disclosures**

The following persons hold a 5 percent (5%) or greater ownership interest in the CON applicant entity Preferred SurgiCenter, LLC:

<b>Name</b>	<b>Entity/Individual</b>	<b>Ownership %</b>
Naser Rustom, M.D.	Individual	100.0%



**To all to whom these Presents Shall Come, Greeting:**

*I, Jesse White, Secretary of State of the State of Illinois, do hereby certify that*

PREFERRED SURGICENTER, LLC, HAVING ORGANIZED IN THE STATE OF ILLINOIS ON JANUARY 30, 2013, APPEARS TO HAVE COMPLIED WITH ALL PROVISIONS OF THE LIMITED LIABILITY COMPANY ACT OF THIS STATE, AND AS OF THIS DATE IS IN GOOD STANDING AS A DOMESTIC LIMITED LIABILITY COMPANY IN THE STATE OF ILLINOIS.



Authentication #: 1303102374

Authenticate at: <http://www.cyberdriveillinois.com>

***In Testimony Whereof, I hereto set my hand and cause to be affixed the Great Seal of the State of Illinois, this 31ST day of JANUARY A.D. 2013 .***

*Jesse White*

SECRETARY OF STATE

**ATTACHMENT 4**

**Organizational Relationship**

**Preferred SurgiCenter, LLC**

an Illinois Limited Liability Company

Naser Rustom, M.D.  
Sole Member: 100.0%



No Subsidiary Companies

## **ATTACHMENT 5**

### **Flood Plain Requirements**

The proposed project's site is not located within a flood plain, as evidenced by the attached flood plain map. Although the Federal Emergency Management Agency ("FEMA") website shows that flood plains do exist in panel #0701, the site is not in or even near the designated flood plains. Accordingly, the project is in compliance with the requirements of Illinois Executive Order #2005-5.

A flood plain map, identifying the proposed site of the ASTC, is attached immediately following this page. The map shows that the site of the proposed project does not fall within or near any flood plain areas. In addition, a second map showing the area of the project generally is attached with the flood plain map as an additional reference for helping locate the project site.

MAP SCALE 1" = 500'

0 250 500 FEET  
0 100 200 METERS

**FIRM**  
FLOOD INSURANCE RATE MAP  
COOK COUNTY,  
ILLINOIS  
AND FURTHER WATER AREAS

PANEL 8074J

PANEL 781 OF 832

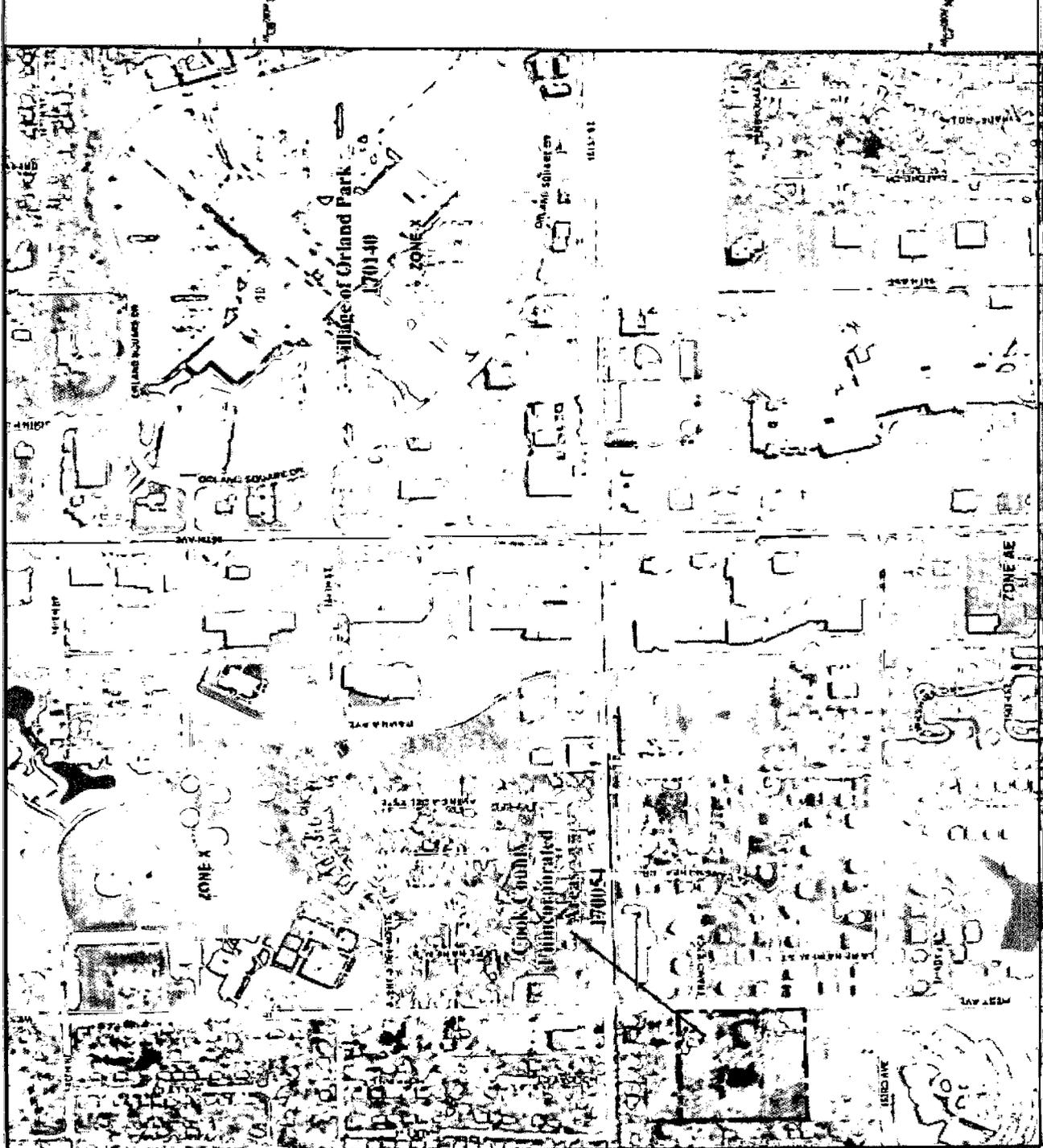
THIS MAP ACCORDS WITH THE FOLLOWING:

DATE	1986	1981	1977
REVISION	1	1	1
BY	...	...	...
FOR	...	...	...

MAP NUMBER  
1701C074J  
MAP REVISED  
AUGUST 19, 2008

Federal Emergency Management Agency

THIS IS A PRELIMINARY FIRM. It is subject to change without notice. The map shows the extent of the flood hazard area which has been determined by the data on the map. It is not intended to be used as a basis for any other purpose. For more information, contact the Federal Emergency Management Agency, 1215 Lincoln Blvd., Room 5000, Alexandria, VA 22304.





**ATTACHMENT 6**

**Illinois Historical Preservation Letter**

Please find attached immediately after this page a letter submitted by Preferred SurgiCenter, LLC (the "Applicant") to the Illinois Historic Preservation Agency (the "HPA"), which explains why the site of the Applicant's proposed ambulatory surgical treatment center will not adversely affect historic resources, and which requests the HPA to provide a "clearance letter" concluding the same. The Applicant will submit the clearance letter to the Illinois Health Facilities and Services Review Board once it is obtained from the HPA.

**ATTACHMENT 6**

**Illinois Historical Preservation Letter**

# Holland & Knight

131 South Dearborn Street | Chicago, IL 60603 | T 312.263.3600 | F 312.578.6666  
Holland & Knight LLP | www.hklaw.com

JOSEPH HYLAK-REINHOLTZ  
312 715 5885  
joseph.hylak-teinholtz@hklaw.com

COPY

February 7, 2013

Illinois Historic Preservation Agency  
1 Old State Capitol Plaza  
Springfield, Illinois 62701-1512  
Attention: Director Amy Martin

***Re: Illinois Certificate of Need ("CON") Clearance Letter Request***

Dear Director Martin:

We represent Preferred SurgiCenter, LLC (the "Applicant") in pursuing a CON from the Health Facilities & Services Review Board to establish an Ambulatory Surgery Treatment Center ("ASTC") at 10 Orland Square Drive, Orland Park, Illinois 60462. Specifically, the Applicant is planning to modernize existing space within a multi-unit complex to accommodate a new, multi-specialty ASTC (the "Project"). The Illinois State Agency Historic Resources Preservation Act, 20 ILCS 3420/1 et seq. (the "Act"), provides that written notice of a proposed undertaking shall be given to the Director of the Illinois Historic Preservation Agency ("HPA") either by a State agency or a recipient of its funds, licenses or permits when the proposed undertaking might affect historic, architectural or archaeological resources. In addition, the CON application process requires a letter from the HPA regarding any construction project's impact on possible architecturally significant or historical structures.

Enclosed is the information necessary for the HPA to conduct a review of the Project to determine whether any historic, architectural or archaeological sites might be impacted by the Project. Specifically, we are enclosing the following information to you for review:

1. General project description and address;
2. Topographic or metropolitan map showing the general location of the project;
3. Photographs of any standing buildings/structure within the project area; and
4. Addresses for buildings/structures, if present.

The ASTC will be built within an existing structure (the "Main Building"), which already has an occupant that provides medical services. The Project will not alter the exterior of the Main Building in any significant manner, with most of the modernization efforts taking place in the interior of the Main Building. The Project will modernize 11,000 gross square feet of existing, unoccupied space to accommodate the proposed ASTC.

The Main Building is located on a 2.5 acre lot and has a total of 36,000 gross square feet. The Main Building and its lot are in a zoning area identified as a COR-Mixed Use District by the Village of Orland Park, Illinois. There are four (4) structures that surround or are in the immediate vicinity of the Main Building. None of these structures have historic value. The other buildings that surround the Main Building include the following: (i) a strip mall located to the north, (ii) Orland Square Mall located to the south and southeast, (iii) a church located to the east, and (iv) a recently-constructed bank building located to the west. To our knowledge, neither the Main Building nor any of the surrounding buildings are architecturally-significant, have been designated as a historic site or are known to have any historic significance. Further, there are no state-designated historical sites in the vicinity of the Main Building.

Upon review of the information provided in this letter, kindly forward confirmation to my attention indicating whether, in the HPA's opinion, the Project will have any impact on a historical or architecturally significant building or structure.

Thank you for your consideration. If you have questions, please contact me at (312) 715-5885.

Respectfully Submitted,

HOLLAND & KNIGHT LLP



Joseph Hylak-Reinholtz, Esq.

Enclosures

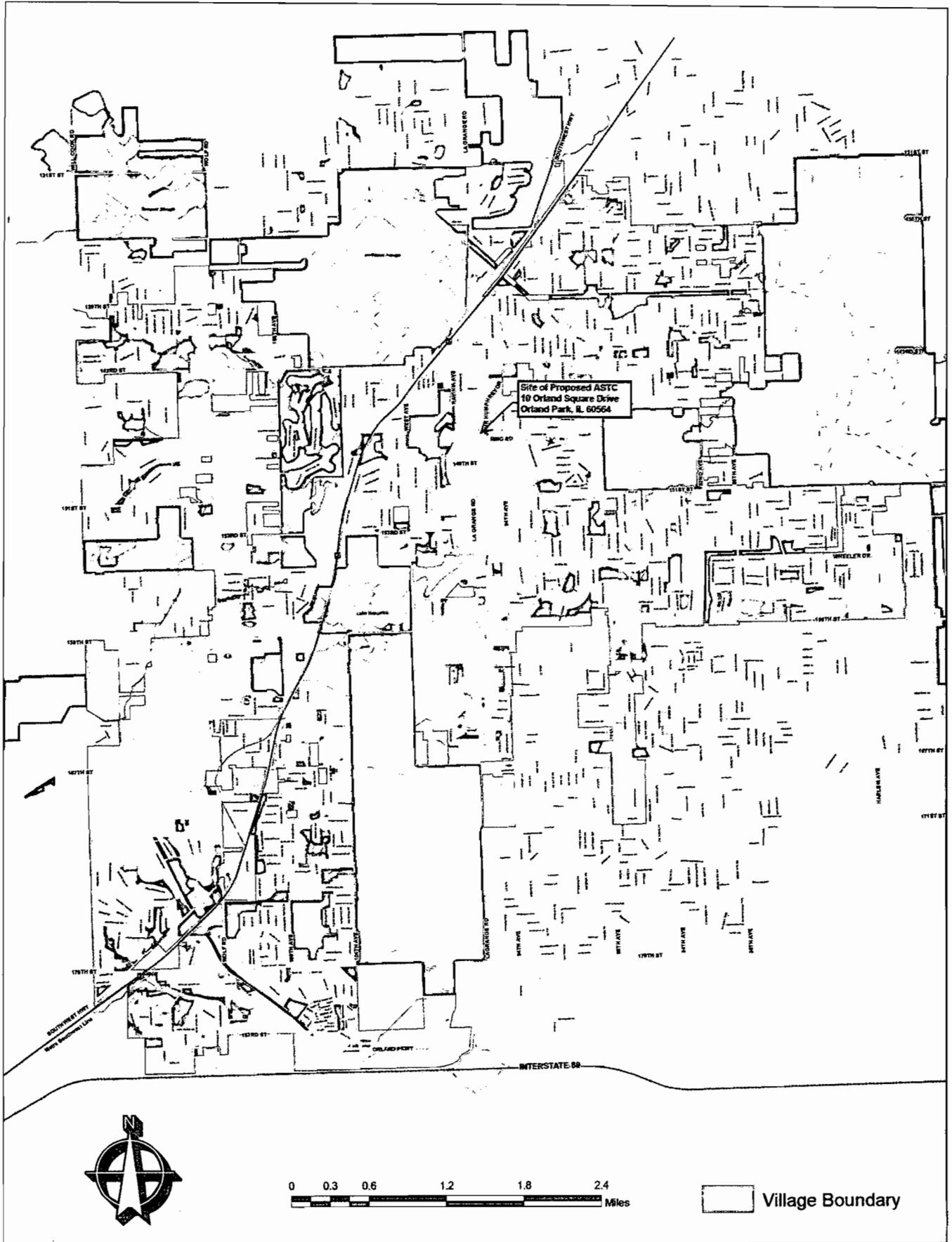
**Exhibit A**

**General Location of the Project**

(see attached)



# Village of Orland Park Street Map



**Exhibit B**

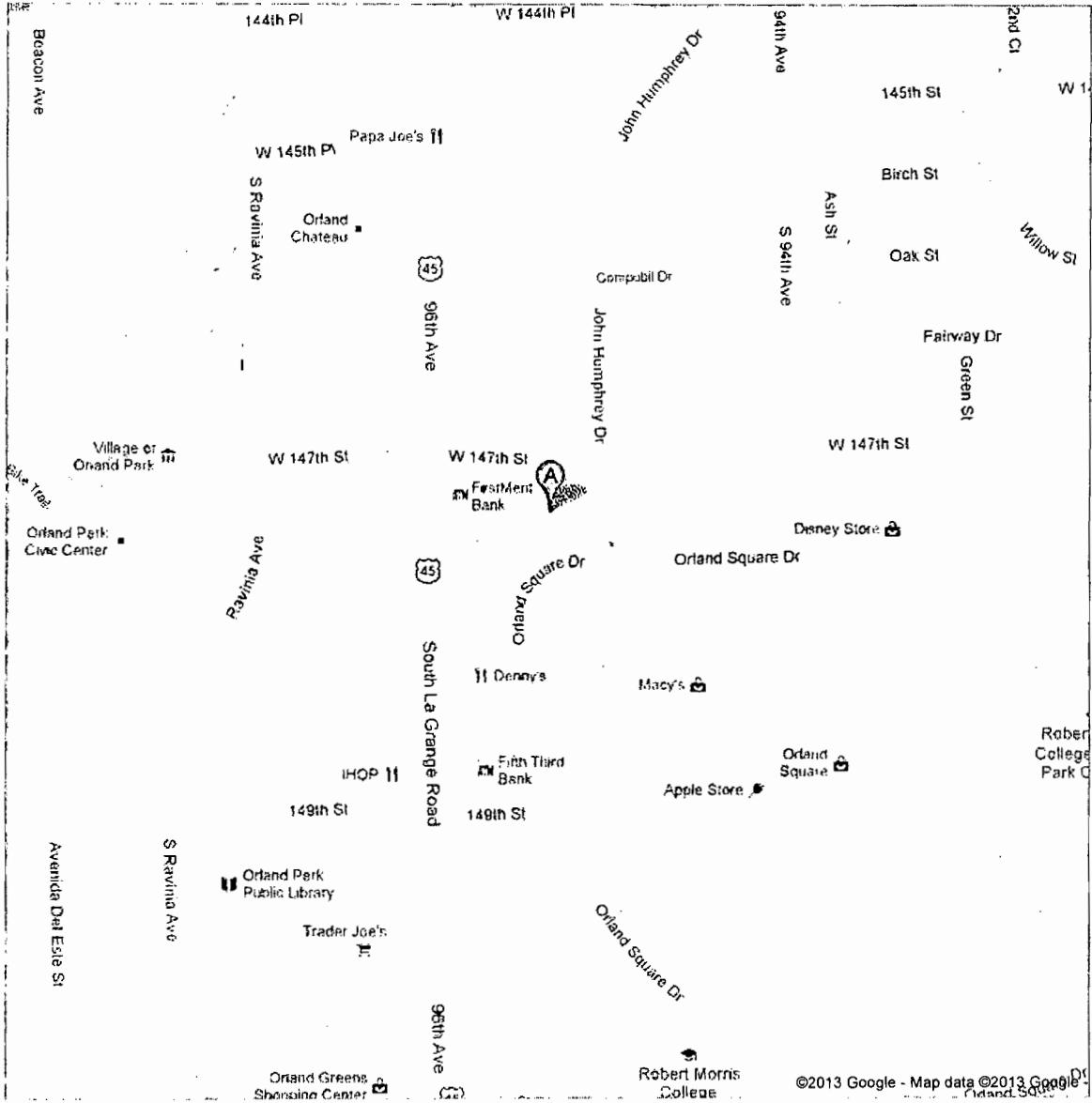
**Maps of Area Surrounding the Project**

(see attached)



Address 10 Orland Square Dr  
Orland Park, IL 60462

Get Google Maps on your phone  
 Text the word "GMAPS" to 466453



44

**MAP SCALE 1" = 500'**

0 500 1000 FEET

0 500 1000 METERS

**FIRM**  
**FLOOD INSURANCE RATE MAP**  
**LEWIS COUNTY,**  
**MISSOURI**  
**AND INCORPORATED SUBS**

**PANEL 794 OF 833**  
 THESE MAPS ARE FOR THE LEWIS COUNTY LEADERSHIP

**MAP NUMBER**  
 175121701A  
**MAP REVISED**  
 AUGUST 19, 2005

**Panel 794 of 833**  
 Federal Emergency Management Agency

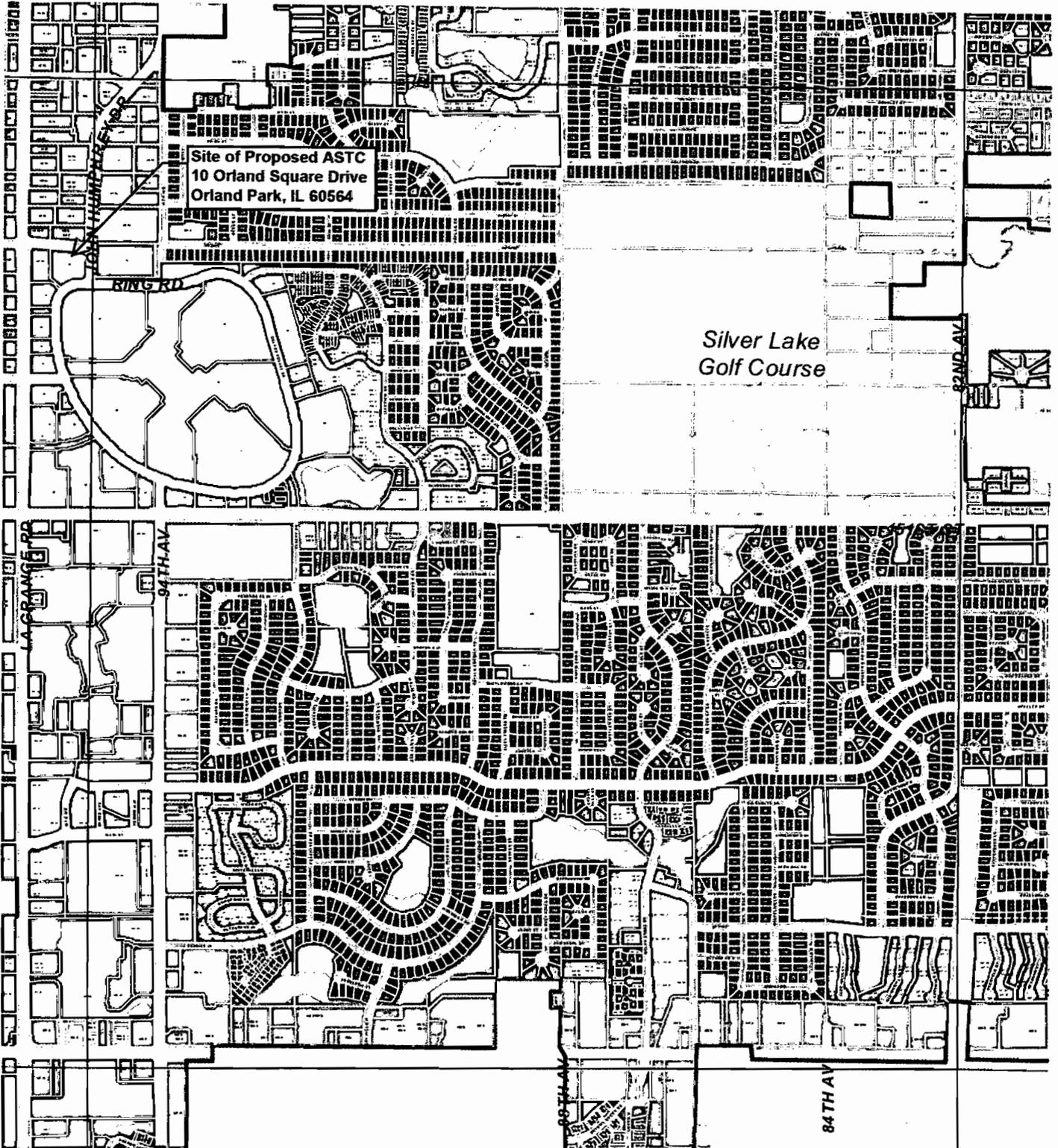
This map was prepared by the Federal Emergency Management Agency (FEMA) under contract to the U.S. Army Corps of Engineers (USACE). The USACE is the lead agency for the development and maintenance of the National Flood Insurance Program (NFIP). The NFIP is a federal program that provides flood insurance to property owners in participating communities. The NFIP is authorized by the National Flood Insurance Act of 1968. The NFIP is administered by FEMA. The NFIP is a federal program that provides flood insurance to property owners in participating communities. The NFIP is authorized by the National Flood Insurance Act of 1968. The NFIP is administered by FEMA.





# Village of Orland Park Zoning Map

## Area 7



Site of Proposed ASTC  
10 Orland Square Drive  
Orland Park, IL 60564

Silver Lake  
Golf Course

**E\_Zoning**

BIZ	COR	MFG	ORI	E-1	R-1	R-2	R-2A	R-3	R-3A	R-4	COH	R5B	VCD	LSPD	Q
-----	-----	-----	-----	-----	-----	-----	------	-----	------	-----	-----	-----	-----	------	---

Development Services Department, Village of Orland Park Last Updated on 02/2/10



Exhibit C-1

**Photo 1**

This photograph shows the front of building in which the proposed ASTC will be located. The ASTC will be built in the space to the left of the main entrance.



Exhibit C-2

**Photo 2**

This photograph also shows the front of building in which the proposed ASTC will be located. This photograph provides a close up view of the building's main entrance.



Exhibit C-3

**Photo 3**

This photograph also shows the front of building in which the proposed ASTC will be located; but, provides a closer view of the space where the ASTC will be built.

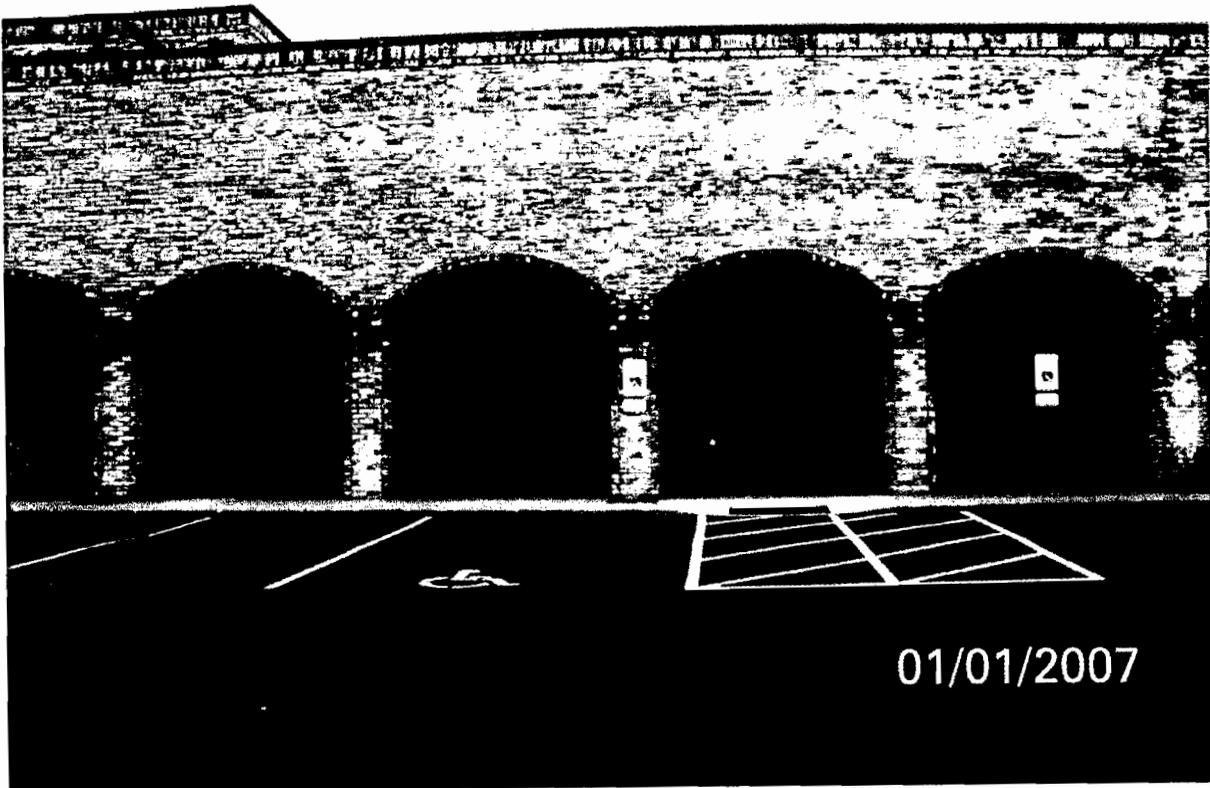


Exhibit C-4

**Photo 4**

This photograph also shows the front of building in which the proposed ASTC will be located. This photograph shows the space of the building that is presently occupied by another medical care provider. This is the right hand side of the property. The ASTC will be located in the left hand side of the property.



Exhibit C-5

**Photo 5**

Photograph 5 shows the rear of the building in which the proposed ASTC will be located.



Exhibit C-6

**Photo 6**

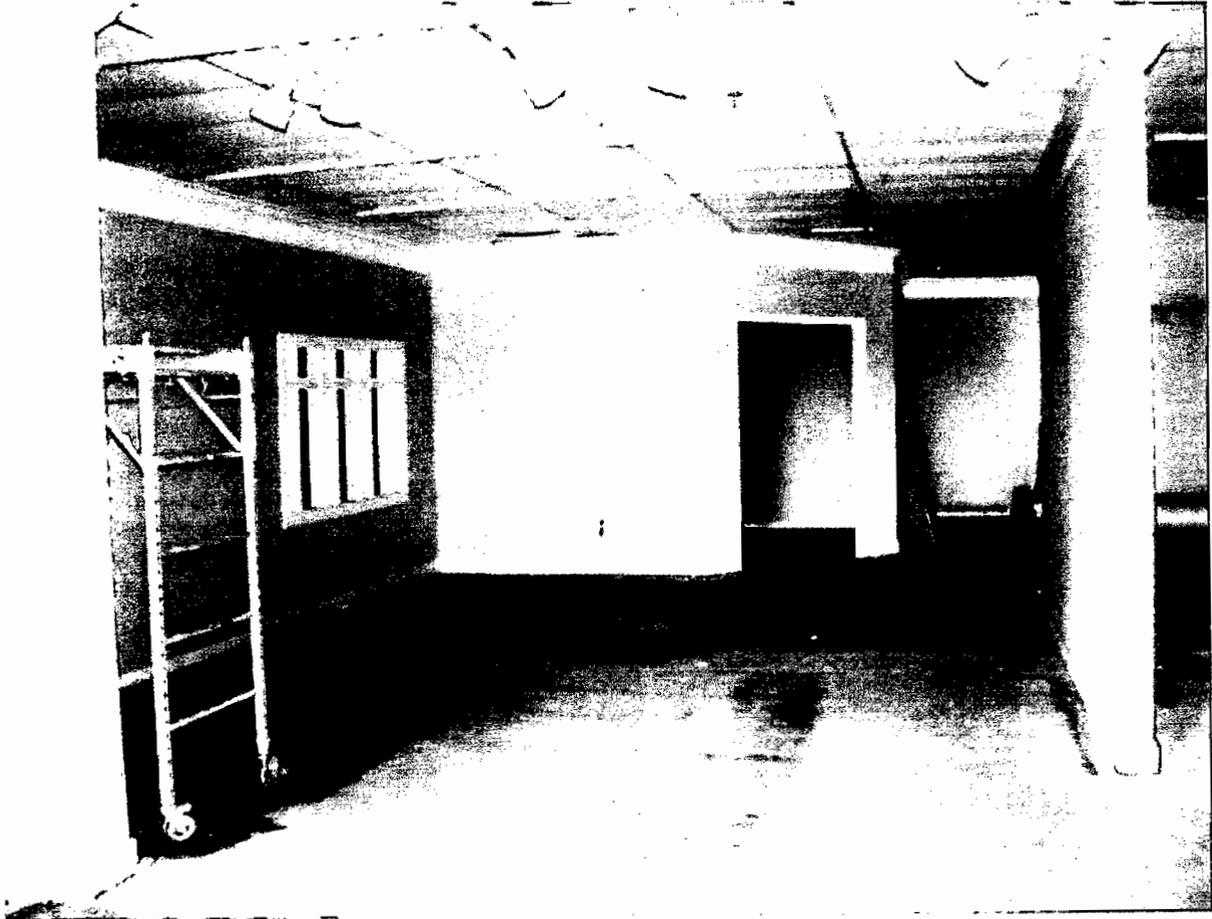
This photograph also shows the interior of the building, and specifically, the space in which the proposed ASTC will be located.



**Exhibit C-7**

**Photo 7**

This photograph is another picture showing the interior of the building, and specifically, the space in which the proposed ASTC will be located.

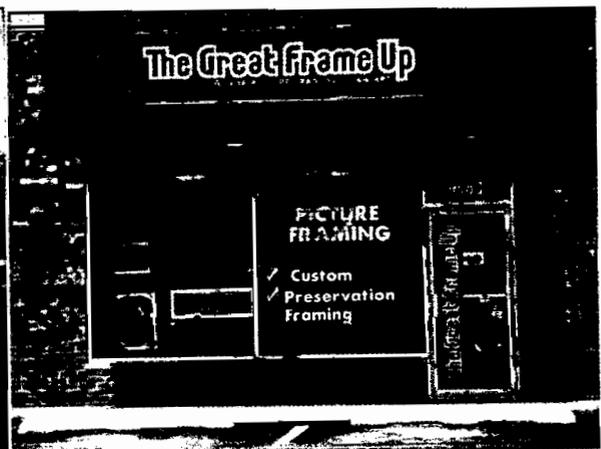
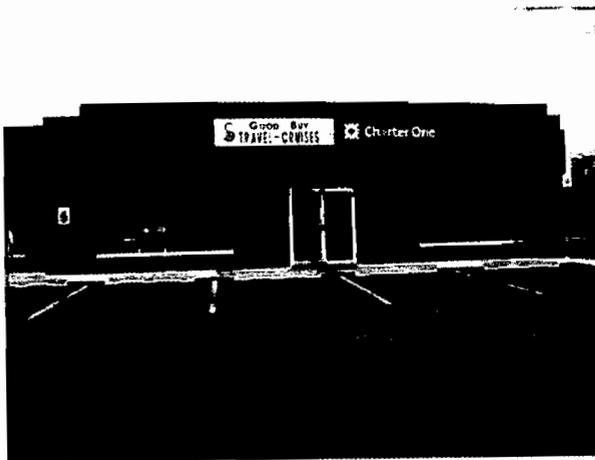


**Exhibit C-8**

**Photos 8 - 10**

Address: 9500 Block of West 147<sup>th</sup> Street, Orland Park, Illinois.

Description: The following three photographs show the strip mall building that is located immediately to the north of 10 Orland Square Drive, Orland Park, Illinois. As evidenced by this series of photographs, there are no structures that are or appear to be of historic value.



**Exhibit C-9**

**Photo 11**

**Address:** 288 Orland Square Drive, Orland Park, Illinois.

**Description:** This photograph shows the building immediately adjacent to the south and southeast of 10 Orland Square Drive, Orland Park, Illinois. As evidenced by this photograph, the existing nearby building is a wing of Orland Square Shopping Mall and is not a structure that is or appears to be of historic value.

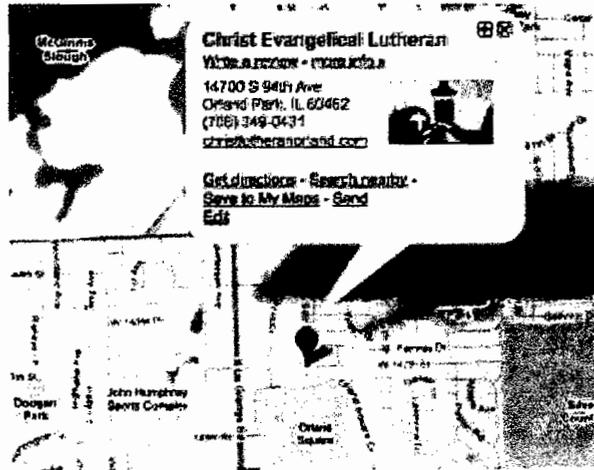


**Exhibit C-10**

**Photos 12 and 13**

Address: 14700 South 94<sup>th</sup> Avenue, Orland Park, Illinois.

Description: two photographs are for the building immediately to the east of 10 Orland Square Drive, Orland Park, Illinois. The property to the east is the site of Christ Evangelical Lutheran Church. As evidenced by the photograph below, the existing church building is not a structure that is or appears to be of historic value.



**Exhibit C-11**

**Photos 14 and 15**

**Address:** 14701 South LaGrange Road, Orland Park, Illinois.

**Description:** This series of photographs show the building located immediately to the west of 10 Orland Square Drive, Orland Park, Illinois. The building is of recent construction and is occupied by First Merit Bank. As evidenced by these photographs, there are no structures that are or appear to be of historic value.



**ATTACHMENT 7**

**Project Costs and Sources of Funds**

<b>Project Costs and Sources of Funds</b>			
<b>USE OF FUNDS</b>	<b>CLINICAL</b>	<b>NONCLINICAL</b>	<b>TOTAL</b>
Preplanning Costs	\$46,364	\$13,636	\$60,000
Site Survey and Soil Investigation	\$0	\$0	\$0
Site Preparation	\$106,335	\$31,275	\$137,610
Off Site Work	\$0	\$0	\$0
New Construction Contracts	\$0	\$0	\$0
Modernization Contracts	\$1,700,000	\$500,000	\$2,200,000
Contingencies	\$212,500	\$62,500	\$275,000
Architectural/Engineering Fees	\$198,591	\$58,409	\$257,000
Consulting and Other Fees	\$38,636	\$11,364	\$50,000
Movable or Other Equipment (not in construction contracts)	\$1,350,000	\$150,000	\$1,500,000
Bond Issuance Expense (project related)	\$0	\$0	\$0
Net Interest Expense During Construction (project related)	\$0	\$0	\$0
Fair Market Value of Leased Space or Equipment	\$765,000	\$225,000	\$990,000
Other Costs To Be Capitalized	\$0	\$0	\$0
Acquisition of Building/Other Property (excluding land)	\$0	\$0	\$0
<b>TOTAL USES OF FUNDS</b>	<b>\$4,417,426</b>	<b>\$1,052,184</b>	<b>\$4,417,426</b>
<b>SOURCE OF FUNDS</b>	<b>CLINICAL</b>	<b>NONCLINICAL</b>	<b>TOTAL</b>
Cash and Securities	\$4,417,426	\$1,052,184	\$4,417,426
Pledges	\$0	\$0	\$0
Gifts and Bequests	\$0	\$0	\$0
Bond Issues (project related)	\$0	\$0	\$0
Mortgages	\$0	\$0	\$0
Leases (fair market value)	\$0	\$0	\$0
Governmental Appropriations	\$0	\$0	\$0
Grants	\$0	\$0	\$0
Other Funds and Sources	\$0	\$0	\$0
<b>TOTAL SOURCES OF FUNDS</b>	<b>\$4,417,426</b>	<b>\$1,052,184</b>	<b>\$4,417,426</b>

**ATTACHMENT 9**

**Cost Space Requirements**

Dept. / Area	Cost	Gross Square Feet		Amount of Proposed Total Gross Square Feet That IS:			
		Existing	Proposed	New Const.	Modernized	As Is	Vacated Space
<b>Reviewable</b>							
Non-Hospital Based ASTC	\$4,417,426				8,500 DGSF		
<i>Total Clinical</i>	\$4,417,426				8,500 DGSF		
<b>Non Reviewable</b>							
Administrative, Waiting Room(s), Reception Area, Medical Record Storage, Other Non-Clinical	\$1,052,184				2,500 DGSF		
<i>Total Nonclinical</i>	\$1,052,184				2,500 DGSF		
<b>Total</b>	<b>\$5,469,610</b>				<b>11,000 DGSF</b>		

**ATTACHMENT 11**

**Criterion 1110.230 -- Background of Applicant**

See attached.

## Preferred SurgiCenter

10 Orland Square Drive  
Orland Park, Illinois 60462

February 7, 2013

Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson St., 2nd Floor  
Springfield IL 62761  
Attention: Mr. Dale Galassie, Board Chairman

### Re: Background of Applicant

Dear Chairman Galassie:

Pursuant to 77 Ill. Adm. Code § 1110.230: Background of the Applicant, Preferred SurgiCenter, LLC (the "Applicant") hereby certifies the following statements:

#### I. Facilities Owned or Operated by Applicant

The Applicant is a newly formed company and does not own, operate, or manage any other ambulatory surgical treatment centers or any other type of health care facilities or health care provider entities. Accordingly, the Applicant's company, nor its sole owner, do not have any history regarding adverse action taken against the Applicant's facility or its owner. The Applicant's company that will own and operate the proposed surgery center is wholly-owned by Naser Rustom, M.D., a physician board-certified in internal medicine who has been practicing medicine in this specialty for nearly 30 years. Throughout his career, Dr. Rustom has maintained a high-level of professionalism in his practice of medicine. He has never been sanctioned by Medicare, Medicaid, or any other governmental health care program. He has never been sued for medical malpractice. Furthermore, Dr. Rustom has never been subject to disciplinary action by any medical board either in Illinois or in any other jurisdiction. In addition, the Applicant will seek accreditation for the surgery center from The Joint Commission. Based on the foregoing, the Applicant, and its sole owner Dr. Rustom, are fit, willing, and able and have the qualifications, background, and character to adequately provide the proper standard of health care services for the community.

#### II. No Adverse Action Certification

Pursuant to 77 Ill. Adm. Code 1110.230(b), the Applicant hereby certifies that no adverse actions have been taken against any health care facility owned or operated by the Applicant during the three (3) years prior to filing of this certificate of need application.

#### III. Authorization

Pursuant to 77 Ill. Adm. Code 1110.230(b), the Applicant hereby authorizes the Illinois Health Facilities and Services Review Board and the Illinois Department of Public Health ("IDPH") to access any documents necessary to verify the information submitted, including, but not limited to: (i) official records of IDPH or other State of Illinois agencies; (ii) the licensing or

certification of records of other states, where applicable; and (iii) the records of nationally recognized accreditation organizations.

IV. Prior Applications

The Applicant has not submitted a prior application for permit this calendar year.

Respectfully Submitted,



Naser Rustom, M.D.  
Sole Member  
Preferred SurgiCenter, LLC

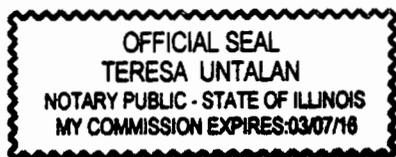
NOTARY:

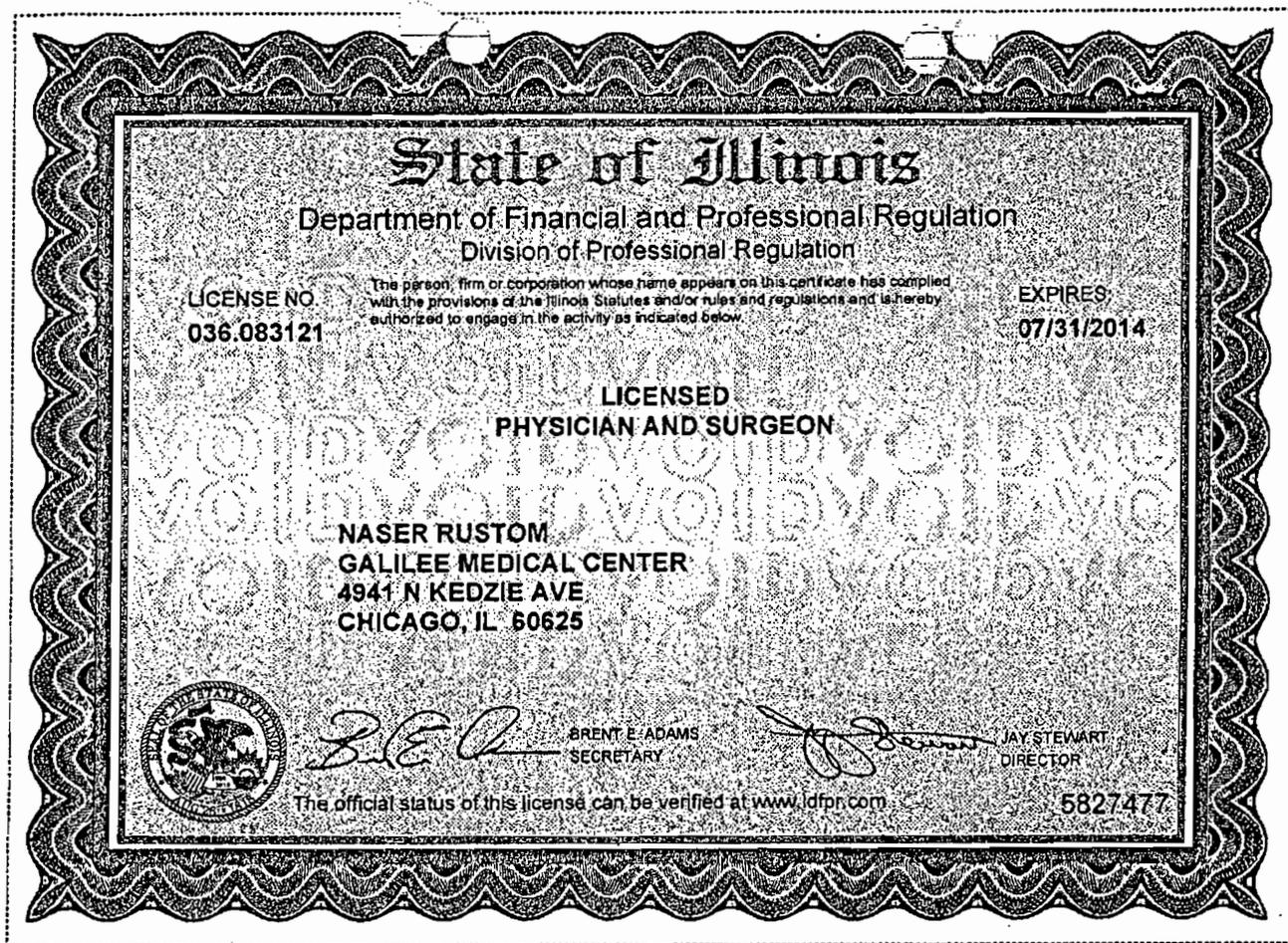
Subscribed and sworn to me this 7<sup>th</sup> day of February, 2013



Notary Public

Seal:





LICENSE NO  
036.083121

The person, firm or corporation whose name appears on this certificate has complied with the provisions of the Illinois Statutes and/or rules and regulations and is hereby authorized to engage in the activity as indicated below.

EXPIRES:  
07/31/2014

LICENSED  
PHYSICIAN AND SURGEON

NASER RUSTOM  
GALILEE MEDICAL CENTER  
4941 N KEDZIE AVE  
CHICAGO, IL 60625



*Brent E. Adams*

BRENT E. ADAMS  
SECRETARY

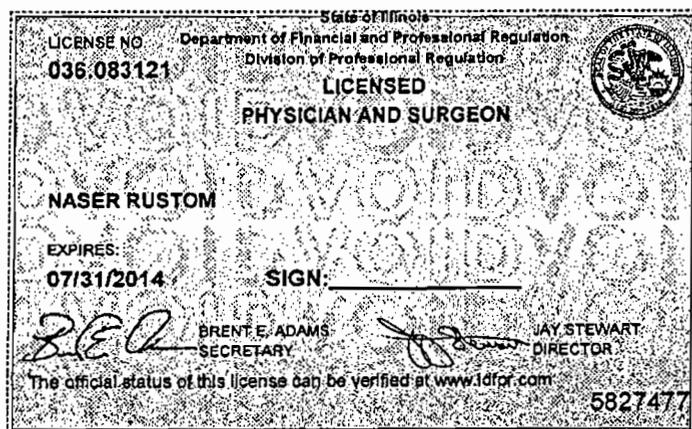
*Jay Stewart*

JAY STEWART  
DIRECTOR

The official status of this license can be verified at [www.idfpr.com](http://www.idfpr.com)

5827477

Cut on Dotted Line >



LICENSE NO Department of Financial and Professional Regulation  
036.083121 Division of Professional Regulation

LICENSED  
PHYSICIAN AND SURGEON

NASER RUSTOM

EXPIRES:  
07/31/2014

SIGN: \_\_\_\_\_

*Brent E. Adams*

BRENT E. ADAMS  
SECRETARY

*Jay Stewart*

JAY STEWART  
DIRECTOR

The official status of this license can be verified at [www.idfpr.com](http://www.idfpr.com)

5827477

Cut on Dotted Line >

20110517-1/00470

CURRICULUM VITAE

-----**NASER RUSTOM, MD**-----

4941 N. KEDZIE AVE  
CHICAGO, IL. 60625

Tel (773) 237-3500  
Fax (773) 237-0785

-----**Internal Medicine**-----

**PROFILE**

Currently practicing as an Internal Medicine in Chicago land area, with an accomplished background managing and practicing multi clinics. Speaks Arabic fluently, but also culturally diverse in backgrounds. Holds high patient population in all the practice locations, which can complement any services needed for any Hospitals/facilities within the area.

---

**EDUCATION**

**MEDICAL EDUCATION**

University of Damascus - Faculty of Medicine- Damascus, Syrian Arab Republic  
Doctor of Medicine (1978-1984)

**INTERNSHIP**

Mercy Hospital and Medical Center- Chicago, Illinois  
Internal Medicine (1989-1990)

**RESIDENCY**

Cook County Hospital – Chicago, Illinois  
Internal Medicine (1990-1992)

**BOARD CERTIFICATION**

Board Eligible – Internal Medicine – 1992  
ECFMG - # 400-355-4 (1987, 1992)

**LICENSE AND CERTIFICATE**

Illinois License #	036083121
Control Substance License	336066400
DEA	BR2928642
UPIN	F43791
NPI	1154374171

**PRACTICE AND EXPERIENCE**

**CLINICAL RESEARCHER(Academics)-1987-1988**

Cook County Hospital, Chicago, Illinois

**CLERKSHIP STAFF- 1985-1986**

Wythenshawe and Withington Hospital, Manchester, Great Britain

**PROFESSIONAL MEMBERSHIPS**

**AMA (American Medical Associations)**

## **HOSPITAL AFFILIATIONS**

**WEISS MEMORIAL HOSPITAL – Chicago, Illinois (ACTIVE)**

**ILLINOIS MASONIC MEDICAL HOSPITAL-Chicago, Illinois (NOT ACTIVE)**

**ST MARY'S OF NAZARETH HOSPITAL – Chicago, Illinois (NOT ACTIVE)**

**SWEDISH COVENANT HOSPITAL – Chicago, Illinois (NOT ACTIVE)**

**NORWEGIAN AMERICAN HOSPITAL- Chicago, Illinois (NOT ACTIVE)**

**ATTACHMENT 12**

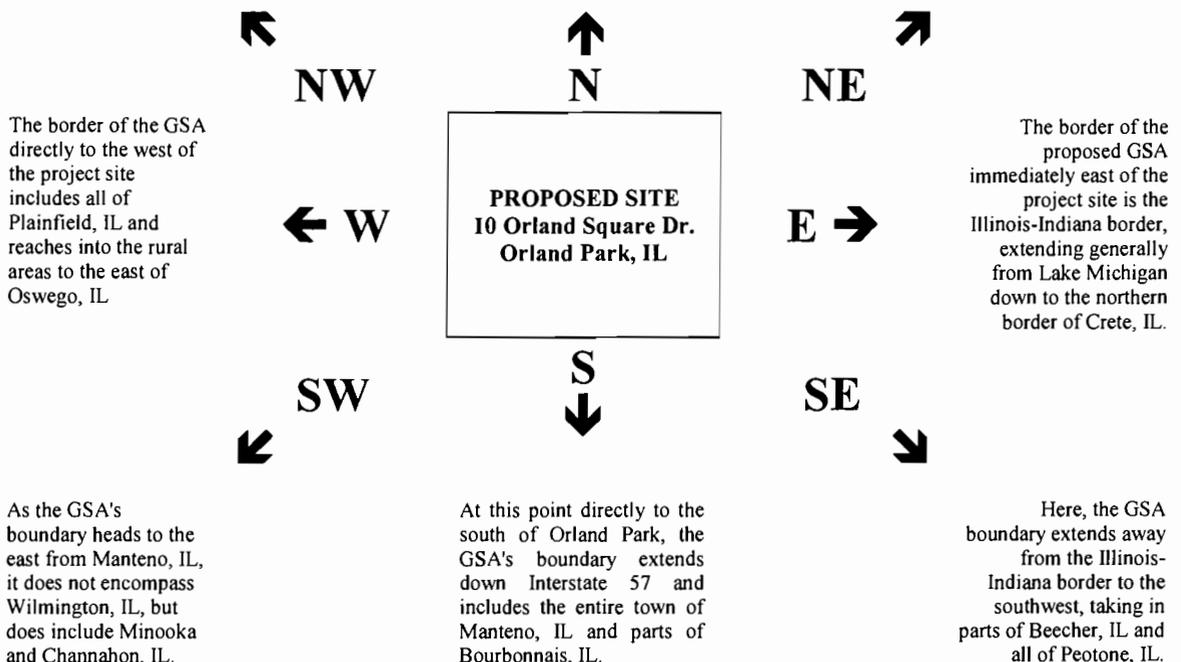
**Criterion 1110.230 -- Purpose of the Project**

1. The proposed ambulatory surgical treatment center (the "ASTC") will provide health services that improve the health care and well-being of the population that resides in the geographic area intended to be served by the proposed ASTC. Preferred SurgiCenter, LLC (the "Applicant"), and its sole owner Dr. Naser Rustom (the "Sole Owner"), seek State Board approval to establish a multi-specialty ASTC, which will allow the creation of a first-of-its-kind health care facility that provides culturally sensitive health care services to persons who are of Arabic descent and are practicing Muslims who follow Islamic Divine Law (also referred to as "Shari'a Law"). Although the Sole Owner intends to serve such persons at the ASTC and to ensure that the site is compliant with Shari'a Law, the Sole Owner will also provide health care services to persons of all faiths, and is developing the ASTC to appeal to persons of all faiths and cultural backgrounds.
2. The proposed ASTC will be located at 10 Orland Square Drive, Orland Park, Illinois 60462. This site is in Health Service Area 7 and Hospital Planning Area A-04. The Applicant proposes a geographic service area (the "GSA") that includes all areas falling within a forty-five (45) minute drive time radius surrounding the site. The borders of the proposed GSA can be defined using the following geographic reference points:

Due to certain municipalities close proximity to exits off of key interstate highways such as I-88, the northwest border of the GSA reaches out to include the villages of Lisle and Warrenville, IL

The border directly to the north of the project site extends into Cook County's near northwest suburbs, including the towns of Wood Dale, Bensenville, Franklin Park, River Grove and Elmwood Park, IL. Inclusion of these towns results from easy access to expressways.

The GSA's NE border begins at the Lake Michigan shoreline, extending west at the northern border of Chicago zip code 60614. The NE boundary extends west, making zip codes 60625, 60630, and 60634 the NE border.



**ATTACHMENT 12**

**Criterion 1110.230 -- Purpose of the Project**

*A map of the proposed GSA showing its boundary is provided immediately following this Attachment 12.*

3. The primary purpose of this project is to establish an ASTC that is able to meet the needs of all individuals residing within the GSA. The Applicant plans to establish an ASTC, which offers the highest quality of care, the latest technology, and the most advanced procedures from leading surgeons in their respective fields. *The Applicant intends to offer these high-quality services without regard to an individual patient's income level, ethnicity, cultural background, and/or religious faith. Furthermore, caring for the sick and the weak is a collective, societal responsibility according to the teachings of Islam.* As such, the Applicant will enroll in the Medicaid program and establish a charity care program, both of which will be explained further at Attachments 43 and 44. Accordingly, the Applicant's overriding goal with this project is to establish a multi-specialty ASTC that appeals to the general population as a whole; but, to the trained eye, the ASTC will also be the first-ever surgery center that is designed and operated in a manner that is fully compliant with the Shari'a Law.

The following discussion points are also main purposes of this project:

A. ASTCs are More Cost Effective Than Hospital Outpatient Departments.

It is well known that ASTCs are more cost effective than hospital outpatient departments ("HOPDs"). As a general rule, federal Medicare reimbursements to surgery centers are at a lower cost when compared with the equivalent procedure performed in an HOPD setting. The same is true under the Illinois Medicaid system, which reimburses ASTCs at a rate 75% of the equivalent hospital rate. The Applicant will be enrolling in the Medicare and Medicaid programs; and a number of cases currently performed at hospitals will be relocated to the new this ASTC. This transfer of some elective operative cases from the hospital setting to a lower-cost ASTC setting should result in cost savings to the Medicare and Medicaid programs.

B. A New Multi-Specialty ASTC Will Not Harm Existing Providers; Project's Primary Goal is to Serve the Needs of Every Person in the GSA.

The proposed ASTC will not harm existing surgery centers and hospitals in the GSA that are the closest in proximity to the proposed ASTC's site because many of these providers are meeting or notably exceeding State Board standards. For example, the proposed GSA encompasses a geographic area that includes 50 existing surgery centers. However, of these 50, only 16 are within a 30 minute drive time radius from the proposed site, with the remaining 34 being within the City of Chicago or in the near west and northwest suburbs.

Of the closest ASTCs (i.e., those sites within a 30 minute drive time radius of Orland Park, Illinois), three have been recently approved and do not have utilization data on file with the State Board. Of the 13 remaining existing surgery centers, five have operating rooms ("ORs") that are fully utilized (i.e., each OR meets or exceeds 100% of the 1,500 hours of surgical time/OR state board standard) and another three are operating near or

**ATTACHMENT 12**

**Criterion 1110.230 -- Purpose of the Project**

beyond 70% utilization. Two ASTCs with the greatest under-utilization are single specialty ASTCs that do not offer any of the surgical specialties being proposed in this CON permit application.

Similar performance is seen among the hospitals that fall within the proposed GSA. In regards to the hospitals in closest proximity to the proposed ASTC (i.e., those within a 30 minute drive time radius), well over half of the existing hospitals are either fully utilizing their ORs or are experiencing utilization rates ranging from 70% to 80%. In fact, four of the 13 hospitals are at or exceed 100% capacity, while another four hospitals have utilization rates between 70% and 80%. While it is true that some of the existing hospital-based ORs are notably under-utilized, it is likely that factors outside of the State Board's control are influencing patient choice and their individual physician's willingness to use these facilities. In addition, many hospital ORs are held open for trauma cases or certain types of procedures, which lowers OR utilization on paper, but is necessary to provide acute operative services.

### C. Proposed ASTC Will Address the Health Care Needs of the Growing Arabic Population Living in Chicago's Southwest Suburbs.

Two studies are attached to this application that discuss the complex needs of Muslim-American patients, and show how the health care system in the United States is failing to meet the needs of patient who adhere to the daily tenets of the Islamic faith. The studies explain how certain values and cultural practices of American Muslims play a significant role in community health disparities among this population group because negative experiences with western medicine are negatively influencing future health behaviors and healthcare-seeking patterns among this group of patients. In fact, in the geographic areas where there is a growing Arabic population, more and more examples arise that illustrate how our western health care system has yet to adapt to the challenges raised by patients who follow Islamic culture and religious practices.

As of the 2010 decennial census, there are approximately 3 million Arab Americans living in the United States. According to U.S. Census Bureau data, about one of every three Arab Americans lives in one of the nation's six largest metropolitan areas. In fact, about 90 percent live in urban areas. The cities with largest Arab American populations are Los Angeles, Detroit, New York, Chicago and Washington, D.C.

In the Chicagoland area, there are two geographic areas where there is a notable concentration of persons of Arabic descent. The first area is the north side of the City of Chicago and into some near northwest suburbs such as Skokie, Illinois. Two maps are included with this Attachment 12 that illustrate the size of this Arabic population cluster. The first map, a zip code map for the City of Chicago, identifies the zip code areas with the largest Arabic populations that lie within the city limits. The areas highlighted in pink represent the top 10 zip code areas where persons of Arabic descent are living. The areas highlighted in orange show the next 10 most populous zip code areas with the highest concentration of persons who are identified as Arabic.

The second map included with this attachment is a zip code map illustrating the areas with the highest concentration of persons of Arabic descent living in Chicago's suburban

### ATTACHMENT 12

Criterion 1110.230 -- Purpose of the Project

communities. The extension of the north-side Arabic population cluster into suburbs like Skokie can be seen on this map.

The most significant population cluster in the suburban, and the most populous cluster in regards to persons of Arabic descent overall, is located in Chicago's southwest suburbs. This Arabic population cluster includes three zip code areas located within the City of Chicago that border or are near Oak Lawn, Illinois (see the City of Chicago zip code map). This area extends down through Orland Park, Illinois, and continues expanding towards Chicago's far south and southwest suburbs. Importantly, the proposed ASTC's site is located within this population cluster, and is ideally located in Orland Park as it is centrally located to the suburbs with the highest Arabic populations and the areas where population growth is likely to occur.

Future migration of Arabs into the south and southwest suburbs is likely because of the area's proximity to southeast Michigan. Southeast Michigan is home to one of the nation's longest-standing and largest Muslim-American population centers. Nearly 200,000 Muslim Americans call southeast Michigan home. As a result, the south and southwest suburbs offer an ideal location for any Arab family who family or friends living in southeast Michigan or nearby in northwest Indiana. Thus, areas such as Orland Park, Illinois offer Arab families great access to the city by expressway or public transportation, but also quick access to expressways heading towards Indiana and Michigan.

As the attached maps illustrate, the most notable Arab population cluster is found in Chicago's southwest suburbs, with most of the zip code areas with significant Arabic population located within the proposed GSA. The continued migration of Muslim-Americans to the south and southwest makes Orland Park, Illinois the ideal location to establish a health care facility that is designed to meet the needs of this growing population group.

#### D. Location is Important, But Proper Design and Staff Training Are Essential.

Beyond location, another element critical to establishing a health care facility that will treat Muslim-Americans who practice the Islamic faith, is to provide a health care facility that is designed to comport with Shari'a Law, but just as important, has staff who are sufficiently trained and understand the religious needs of these Muslim-Americans.

##### (a) Proper Design

Most American health care facilities are not designed with Arabic patients in mind. In fact, the Applicant is not aware of any health care facility in Illinois that has been designed using the precepts of Shari'a Law to guide the design and development process. Therefore, CON approval would make the proposed ASTC a first-of-its-kind. In order to design a health care facility that complies with Islamic principles, the Applicant needs to include certain adjustments to the clinical and non-clinical areas of the facility. For example, a Shari'a Law-compliant ASTC will need to make accommodations to address the following needs:

- Additional space is necessary to allow for Muslim's daily prayers. Prayer is required in Islam five times a day; therefore, it is important to incorporate sufficient space into design to accommodate patients, staff and physicians who desire to meet their daily prayer obligations at the required times each day.
- Adequate washing facilities are also essential. Each prayer session must be preceded by a ritual ablution. This ablution, or "washing", is called wudu' and is intended to purify one's bad acts by washing hands, feet and face. As a result, the ASTC will include additional washing areas.
- Although there is considerable variation in degrees of separation of the sexes in the different Arab countries, as a general rule, male-female interaction in Islamic societies is limited to the family unit and is explicitly defined by Shari'a Law. For example, eye contact is frequently avoided and the amount of clothing that is permissible in front of a non-family member must be taken into account. Thus, additional walls and partitions may need to be constructed to ensure an adequate amount of privacy.

(b) Addressing the Needs of Muslim-American Patients

Two studies are included with this attachment that reveal some of the challenges faced by patients who practice the Islamic faith and adhere to Shari'a Law (see citations A and B below). For example, these studies revealed the following:

- Muslims who participated in the study said that in most U.S. health care settings, Muslim-Americans often run the risk of being treated negatively by physicians and health care facility staff when they request accommodations based on their religious and cultural beliefs.
- Other participants described U.S. health care facilities as "unwelcoming" and often create hostile or unfriendly environments that result in Muslim-Americans choosing to avoid accessing health care services in the future. Consequently, future decisions to forgo needed health care services could be harmful or fatal if a prior experience leads a person to avoid seeing a doctor or visiting the local hospital where untrained staff are employed or have an unwillingness to make accommodations. In sum, Muslim-Americans who have negative experiences at U.S. health care facilities can negatively influence their future health care decision-making, which could lead to more severe and/or more costly health care services.
- Participants added that obtaining health care services from a provider of the same gender is very important. However, many health care facilities, even those located in Arabic population centers, are not aware of this major tenet of Shari'a Law, and for those providers that were aware, it is common to find periods of time where facility staff are only fully one gender and same-sex staff and practitioners are not readily available.

Based on these sentiments, the Applicant plans to only employ staff and engage physicians to work at the ASTC who understand the Middle Eastern medical context and each patient's specific country of origin because it is in these environments where many Muslim-Americans formed their attitudes, beliefs and practices towards obtaining and receiving health care services. By gaining this knowledge on every patient, Muslim-American patients served at the proposed ASTC will be treated appropriately throughout every stage of their medical procedures, a fact which should encourage positive decision-making when future health care treatments become necessary.

E. Multi-Specialty ASTC Will Ensure That Arabic Patients Have the Opportunity to Access to the Full Spectrum of Surgical Services.

Although this CON permit application includes physician referral letters for three surgical specialties, the Applicant hopes to continue recruiting physicians who are sensitive to the needs of Arabic patients and who can provide a wider array of services so that Arab patients in need of surgical services can obtain those services at a Shari'a Law-compliant facility as quick as possible. This is important because there are no alternatives to the proposed ASTC that offer the same level of care and attention that is desired by Muslim-American patients. Therefore, it is critical that this ASTC be allowed to expand its services without future CON approval as additional regulatory delays could restrict or hinder access to essential health care services.

G. Accommodating the Muslim-American Population Will Not Alienate Non-Muslim Patients.

The Applicant's plan to accommodate Muslim-American patients, and to design the ASTC in a manner that complies with Shari'a Law, will not discourage non-Muslim patients from utilizing the ASTC. The Applicant intends to create a health care facility that appeals to the community as a whole, a place where persons of every race, color, ancestry, religion, sex, sexual orientation, age, handicap, marital status, parental status, military discharge status, or national origin feel welcome. Therefore, the ASTC will be designed with neutral décor and signage, and advertising campaigns that are likely to reach the community as a whole will be carefully crafted to ensure that wide-spread marketing efforts do not send a message or create any misconceptions that the ASTC is only for persons who are Muslim-American. From the public's point of view, Preferred SurgiCenter should only be perceived as a state-of-the-art facility that provides high-quality health care services in a convenient outpatient setting.

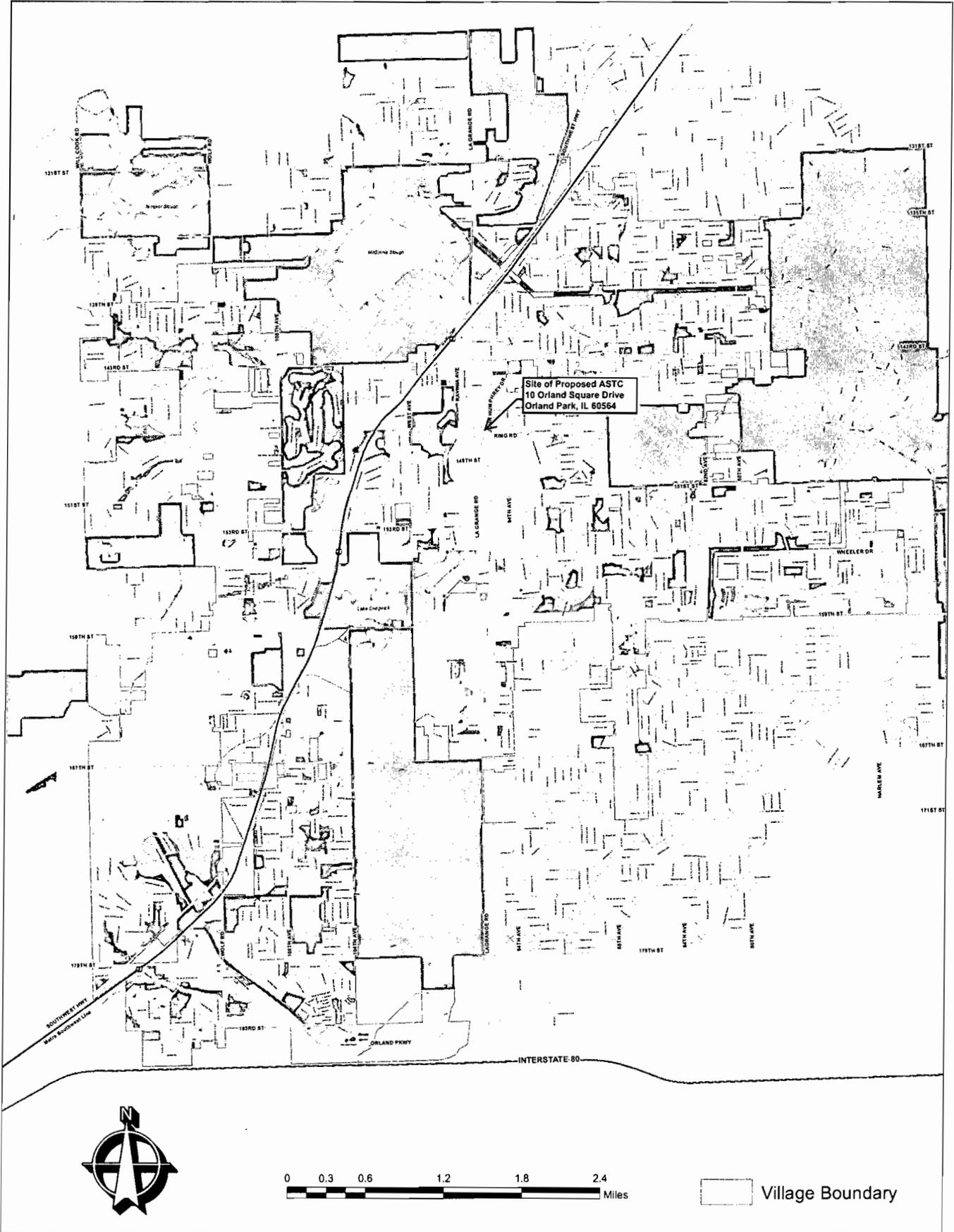
4. The documents cited below, which are included immediately following this attachment, provide detailed information about the problems identified by the Applicant in the narrative above:
  - A. Adnan Hammad, Ph.D., et al., Guide to the Arab Culture: Health Care Delivery to the Arab American Community, ARAB COMMUNITY CENTER FOR ECONOMIC AND SOCIAL SERVICES (April 1999).

- B. Aasim Padela, M.D., M.S., et al., Meeting the Needs of American Muslims: Challenges and Strategies for Healthcare Settings, INSTITUTE FOR SOCIAL POLICY AND UNDERSTANDING (June 2011).
  - C. A Health Care Provider's Guide to Islamic Religious Practices, COUNCIL ON AMERICAN-ISLAMIC RELATIONS (2005).
  - D. City of Chicago Zip Code Map: Arabic Population Centers in the City of Chicago.
  - E. Chicago Suburbs Zip Code Map: Arabic Population Centers in the Chicagoland Area.
  - F. U.S. Census Bureau Data: Zip Codes with the Highest Percentage of Arabs in Illinois, *available at* ZipAtlas.com, last visited February 1, 2013.
  - G. U.S. Census Bureau Data: Zip Codes with the Highest Percentage of Arabs in Illinois, *available at* ZipAtlas.com, last visited February 4, 2013.
  - H. U.S. Census Bureau Data: Arab Population in Selected Places (2000 Census).
5. As discussed above, no ASTC in the Chicagoland area is designed to comply with Shari'a Law, employs staff and/or engages surgeons who are knowledgeable and respectful to the needs of Muslim-American patients, and is able to offer its patients the wide array of services typically offered at multi-specialty ASTCs. In addition, ASTCs are cost saving ventures in the context of Medicaid and Medicare reimbursement, which is important because the Applicant plans to enroll in both of these government-sponsored health care programs.
  6. This project's goals are as follows: (i) to provide a cost-effective alternative to higher-cost hospital based care that appeals to persons of every faith and cultural background, (ii) to establish the first-ever ASTC that comports with Shari'a Law but also is a surgery center that appeals to the public as a whole, (iii) to provide educated and caring staff who can meet the needs of Muslim-American patients residing in the southwest suburbs and provide health care services that respect the values and cultural practices of the Islamic faith, (iv) to create a health care setting where Muslim-American patients are comfortable and encouraged to continue accessing health care services in the future, and (v) to increase access to surgical services to all persons living in the proposed GSA by providing a high-quality setting in a convenient location.
  7. In addition to the foregoing, the project involves the modernization of existing space, which will have a net positive effect on the community of Orland Park, Illinois. First, the project will lead to the continued development of unused retail space, creating a new business in the community that provides new jobs for the area and generating additional tax revenue for the Village of Orland Park. This is a good step for a community that witnessed Plunkett Furniture, the former tenant of the building in which the ASTC will be located, go out of business after providing the area resident's with home furnishings for nearly 100 years. It will be good for the community to see unused space be converted to a business that provides a beneficial service to the area's residents. Moreover, a new

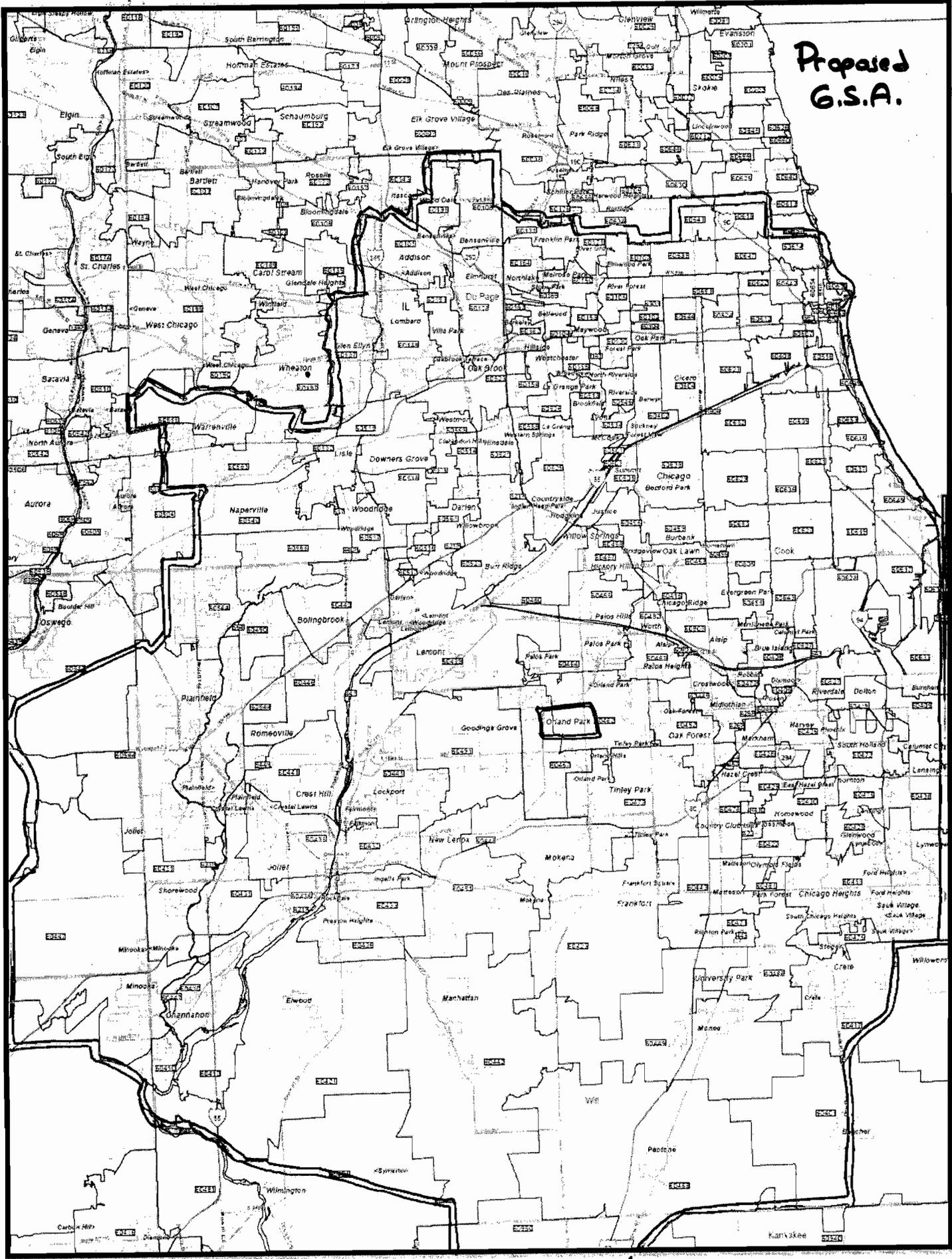
health care provider, centrally located in the southwest suburbs in an area with easy access to major transportation routes, will have a positive effect because the ASTC will create enhanced access to health care services.



# Village of Orland Park Street Map



Proposed  
G.S.A.



75 ↙ Includes: ↘  
- Markno  
- Bar barnais

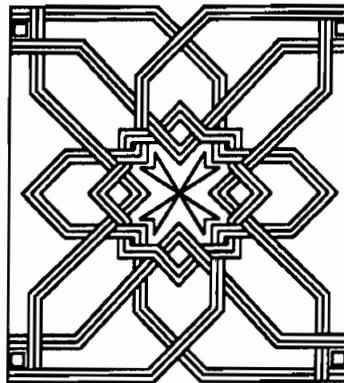
# **ACCESS**

**Arab Community Center for Economic and Social Services**

## **Community Health Center**

**Public Health Education and Research Department**

# **Guide to Arab Culture: Health Care Delivery to the Arab American Community**



**ACCESS Guide to Arab Culture: Health Care Delivery to the Arab American Community**

**Prepared by:**

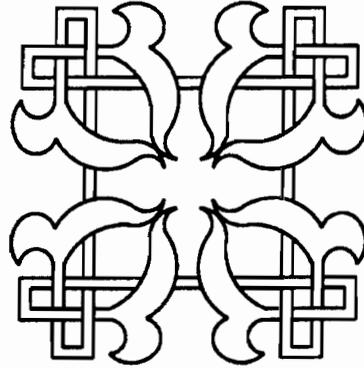
Adnan Hammad, Ph.D.,  
Rashid Kysia, M.P.H.,  
Raja Rabah, M.D.,  
Rosina Hassoun Ph.D.,  
Michael Connelly, B.A., B.S.

**April, 1999**

Copyright © 1999 ACCESS Community Health Center  
Health Research Unit  
9708 Dix Ave.  
Dearborn, MI 48120  
(313) 842-0700  
FAX (313) 841-6340

**ALL RIGHTS RESERVED.**

No portion of this work may be reproduced in any form or by any electronic or mechanical means without permission in writing from ACCESS Community Health Center



### **Acknowledgements**

The ACCESS Community Health Center is deeply indebted to each participant of this project, as well as, public and community health organizations and agencies. This Guide to Arab Culture will, hopefully, lead to more understanding to the Arab and Arab American cultural needs and how they impact health care delivery to the Arab American Community.

Our sincere gratitude goes to the Michigan Department of Community Health which, generously funded this project. We extend special thanks to our community agencies who gave their insight to this project .

ACCESS Community Health Center thanks the project team and colleagues who helped me to complete this project: Raja Rabah, M.D., Rashid Kysia, M.P.H., Michael Connelly, B.A., B.S., and Rosina Hassoun Ph.D..

We believe the present study will be of use for all decision-making, planners, community members, and all those interested in applied community health in general and the betterment of medically underserved Arab American health in particular.

Finally, this guide is an evolving project that will likely go through several iterations and editions in the future. We hope that it will prove useful and that feedback from its users will enable us to provide improvements.

Adnan Hammad, Ph.D.  
Director, ACCESS Community Health Center  
April , 22, 1999

## Table of Contents

Foreword .....	iii
Preface on Medical Anthropology.....	iv
<b>I. INTRODUCTION.....</b>	<b>1</b>
Who is an Arab?.....	1
Immigration to the United States.....	2
<b>II. ARAB AMERICANS IN THE STATE OF MICHIGAN.....</b>	<b>4</b>
Socio-Economic Background of the Local Community.....	4
Environmental Health in Southwest Wayne County.....	5
<b>III. HEALTH AND HEALING IN THE ARAB MIDDLE EAST.....</b>	<b>7</b>
The History Of Arabic Medicine.....	7
Health Context of the Modern Middle East.....	9
<i>Traditional Sector</i> .....	9
<i>Development of the Modern Sector</i> .....	10
<i>Service Sector Structure</i> .....	10
<i>Service Availability and Accessibility</i> .....	10
<i>Public Health in the Arab World</i> .....	10
<b>IV. UNDERSTANDING ISLAMIC SOCIO-RELIGIOUS BEHAVIOR.....</b>	<b>12</b>
Basic Beliefs.....	12
Dietary Restrictions.....	14
Modesty and Sex Separation.....	15
Dependency on God.....	16
Fear of God’s Punishment.....	16
<b>V. ARAB CULTURAL ISSUES IN HEALTH CARE.....</b>	<b>17</b>
The Arab Family Structure.....	17
<i>Shame and Honor</i> .....	18
<i>Marriage and Divorce</i> .....	18
Children.....	19
Time and Social Interchange .....	21
Birth and Death.....	22
<b>REFERENCES.....</b>	<b>25</b>
<b>APPENDICES.....</b>	<b>26</b>
Appendix A: Other Salient Background Features Related to the Middle East.....	26
Appendix B: Arabic Phrases.....	28
Appendix C: Tables.....	29
<i>Table 1. Health Statistics from the Arab World</i> .....	29
<i>Table 2. Median Age at Marriage by Age Categories in Arab Countries</i> .....	30

## Foreword

The need for a guide to Arabic culture designed specifically for health care providers grew from my own work and personal experience. As director of the ACCESS (Arab Community Center for Economic and Social Services) Community Health Center in Dearborn, Michigan, I have heard the Concerns of numerous Arab clients about their experiences with the Western health system. Funding agencies and other organizations have often requested information. Finally, it was also a recent personal experience that strengthened my determination to write this guide. The myths, stereotyping, and ignorance about Arab and Islamic culture stand in the way of providing sensitive and quality health care to Arab patients. The following cultural guide is designed to address these problems and to provide a detailed introduction to Arabic culture. The sections on health and healing in the Arab Middle East and on Islamic socio-religious behavior are designed to provide a practical and realistic view of Arab culture and Islam. The section on the health care sector in the Middle East is based on many years of experience in the management of health services in the Arab World and provides a unique perspective not found in other sources.

The following guide has been produced with the intention of addressing the lack of cross-cultural comprehension between the health providers and the Arab American health care consumer. It has been designed to help doctors, nurses, midwives, health administrators and planners to better comprehend the needs and preferences of the Arab American patient/client.

Though it is impossible to complete a cross-cultural bridge with one work such as this, we have put forth a beginning. We hope that you, as one involved in health care, will read and act on the content of this guide. The five sections will give you an overview of Arab culture and society and will provide you with an Arabic patient perspective you might not otherwise know. Included are specific anecdotes and descriptions that may parallel certain medical situations where an enhanced cultural understanding would be beneficial. The material contained in the appendix includes more in depth views of history, customs, and language, that you may read now or use to further your Arabic education in the future. We hope that you will read the main content of the guide as soon as you are able, for the sooner we share an increased understanding the sooner both you and those you serve in the health care field will benefit from it. Then keep this on a shelf or in your personal library, and use it for reference if you ever need it in the future. Regardless of your position in the health care field, we feel that this guide will be a foundation for you to establish a fruitful connection with your Arabic patients and partners in health. This is the beginning, your subsequent experiences will solidify and make the bridge whole.

It is our desire that health care providers apply this information with discretion, mindful of individual, regional, religious, and ethnic diversity within Arab culture. We hope that the end result will be more satisfactory medical experiences for both providers and patients.

Sincerely,

Adnan Hammad, Ph.D.  
Director, ACCESS Community Health Center

## Preface on Medical Anthropology

### Anthropological Medicine:

"Sickness is, in essence, a condition of persons unwanted by themselves, and conceptions, theories, and experiences of sickness are elements of socially transmitted cultural systems...the anthropological perspective conceives of sickness in terms of the perceptions and experiences of patients. And the perception and experience of sickness by individuals is fundamentally shaped by their cultural setting. As individuals grow up in society, they are taught how to label their sickness experiences; they learn the cultural explanations of these conditions, the standard treatments, and the appropriate responses to others with the same conditions. It is the patient's experiences and life goals that define the distinction of normal and abnormal function ...."

(Robert Hahn 1995: 267)

We are living in one of the most volatile periods of human history- in an age when masses of humans and information race around the planet at incredible speeds. All things, including distant cultures and new diseases, are just a plane ride away. At this time in history there are more people living on this small planet than have ever lived before- all with a need for proper health care, sanitation, food, and a decent quality of life. The United States enjoys one of the highest standards of living but is also facing a challenge in providing quality health care for all. The 1980-1990's has been a period of very high immigration rates- cities like Miami, Chicago, and Los Angeles are now dominated by populations of immigrants that arrived since 1965. At the same time the numbers of foreign born physicians, social workers, and health care workers are also increasing. In addition to being a nation of immigrants, America has also become a worldwide backup health care provider for people who can afford to pay for American medical technology from countries around the globe. "Medical tourism", people visiting the US only for medical care, is an increasing phenomenon.

In the midst of these changes, the skyrocketing cost of health care has given birth to the concept of managed care. The rationing of health care and the numbers of patients per day has placed great pressures on physicians and health care providers. In the midst of this crisis in care, there is an apparent lessening of faith in biomedicine (the standard model taught in US medical schools). Concurrently, there has been a tremendous rise in interest in "alternative" health care. The number one complaint by patients is not about the type of medications or medical technology, it is that their doctors do not take the time to listen to them (Good and Good 1982).

Physicians and social workers are crying out for help in coping with patient expectations and with methods to deal with the rapid changes. Two decades ago, a health care worker would not have considered asking an anthropologist or a native healer to accompany them on rounds. Today, clinical anthropology, cultural and linguistic specialists, and integrated medicine (the integration of ethnomedicine, and/or "alternative" medicine with biomedicine) are not uncommon aspects of medicine in the United States. The need for specific cultural information on different ethnic groups and people of differing linguistic and religious backgrounds is increasingly important for health care providers and other care givers in American society. For this reason, this guide to Arab culture was written as another tool for care providers. With approximately 3 million Arabs in the United States and with American hospitals soliciting paying customers from the Middle East, the need for such information is greatest in states like Michigan, California, New York, and Illinois which have large populations of Arab Americans.

One of the dangers in writing a guide to a culture is that the guide reports on normative behaviors. In the case of this guide, the normative behaviors refer to recent unacculturated Arabs and cultural norms for the Arab World. Even in the Arab World there are 21 different countries, numerous sub-cultures, and religious and ethnic minorities. A great danger lies in the misuse of a little knowledge without critical thought. Diversity exists in every group of humans. In addition, the one greatest aspect of immigrant life is cultural change through acculturation and for some by assimilation. Therefore, any such guide must be applied with caution and common sense.

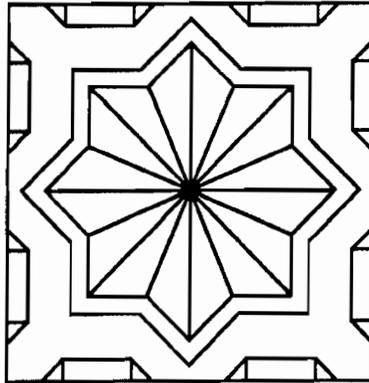
Each individual needs to be assessed along a scale of acculturation and change. We also must avoid jumping to assumptions. Just because a person wears traditional ethnic dress may not mean that they lack English language skills or if a woman wears traditional clothing that she does not work outside the home. And the converse may be true of someone wearing typical western clothing. We have to evaluate each person using a number of cultural clues and when in doubt learn to ask questions in a culturally sensitive fashion. We also have to be ready to reevaluate them as they undergo change.

On a recent trip to a physician's office, upon realizing I was an ethnic American the physician asked me if I did "anything weird" in referring to my cultural practices. Suffice it to say that I am looking for a new doctor. Learning to evaluate our own level of cultural competency is also part of the ongoing effort to provide better care. It is really difficult to be honest in performing a self evaluation of our cultural competence (see appendix) no one wants to admit that we may suffer from cultural insensitivity, cultural blindness, or in the worse case, harbor negative stereotypes and prejudice. It is also important to remember that no one, not even the most accomplished anthropologist, can be totally competent in and knowledgeable of all cultures. There is a learning curve with each culture and rather than emphasize our weaknesses, we can relish the feeling of accomplishment as we become more aware and comfortable with each new situation.

While working in the Arab community in Dearborn, Michigan, I remember seeing a particular young Arab girl. She was dressed in an extra large football T-shirt that almost covered her from head to foot, over a pair of blue jeans. She had on tennis shoes. She also wore a brightly colored scarf covering her hair and on top of it all a baseball cap worn backwards. On a number of occasions, I saw her on her in-line roller skates cruising the sidewalk. She had accommodated both her religious requirement for modest dress and the need for typical American teenage self-expression. I think of her often when I think of the Arab American experience.

Nothing in the typical American stereotyping of Arabs prepares Americans for dealing with the complexity of Arab culture. The gulf of misunderstanding between the West and East is large and runs in both directions. If ever there was a need for understanding between people, it is here. Hopefully, this small guide to Arabic culture will provide a first step on an adventure of discovery. Every culture has something of value to teach us, if we listen.

Rosina Hassoun, Ph.D.,  
Medical Anthropologist



## I. INTRODUCTION

Arabs in the state of Michigan are the third largest minority group and the fastest growing population in the state (Michigan Department of Health 1988). Despite this fact, knowledge of Arab culture has not increased accordingly among the general population. With respect to health care, many providers continue to find themselves in a position in which they are unable to understand the cultural patterns of their diverse patient populations nor comprehend the health-related behavioral motivations of these patients. Moreover, health providers tend to perceive client satisfaction from their own perspective, without the ability to view their clients' culturally specific perceptions of these services.

There has been a prevailing assumption in the health care field that the Arab immigrant patient should assimilate to the Western views of health and disease. From a health economy point of view, this assumption is flawed, since the burden of understanding must be carried by the provider more so than the consumer. Consumer satisfaction is measured by what the consumer him or herself feels about the service received, rather than what the provider perceives as appropriate service. Therefore, in our transforming American society, competence in understanding cultural diversity is an essential component in effective health care delivery. Understanding the Middle Eastern health environment, the cultural perceptions of health and illness, and the social factors that interplay in the patient's personal decisions are essential for the betterment of health service provision to this population.

### **Who is an Arab?**

The term Arab is associated with a particular region of the world. Almost all of the people in the region extending from the Atlantic coast of Northern Africa to the Arabian Gulf (See map from Teebi, 1997) call themselves Arabs. The classification is based largely on common language (Arabic) and a shared sense of geographic, historical, and cultural identity. The term Arab is not a racial classification, but includes peoples with widely varied physical features. The total population of the Arab world is approximately 230 million in 22 nations (UNDP, 1993). As the map illustrates there are 10 Arab countries in Africa (Morocco, Mauritania, Algeria, Tunisia, Libya, Sudan, Somalia, Eritrea, Djibouti and Egypt) and 12 countries in Asia (Iraq, Jordan, Lebanon, Syria, Kuwait, Bahrain, Qatar, Oman, United Arab Emirates, Saudi Arabia, Yemen, and the people of Palestine). Palestinians are presently either living under Israeli rule, autonomy of partial Palestinian Authority, or dispersed throughout the

world). Despite the national boundaries drawn between the Arabs in the post-colonial period, the Arabs on the popular level view themselves as a unified entity.

Arabs are not homogeneous with respect to religious belief, but include Christians, Jews, and Muslims. The large majority of Arabs are Muslim (92%), however, in total the Arabs comprise only about 17% of the Islamic population worldwide (with other substantial populations in Indonesia/Malaysia, South Asia, Iran, Central Asia, Turkey, and Sub-Saharan Africa). The religion of Islam is closely associated with Arab identity because of the origin of Islam in the Arabian peninsula and the fact that the language of Arabic is the sacred language of the Holy Qur'an.

Within Arabic countries live other minority groups as well. Thus there may be found social and familial mixing with other groups such as Persians, Turks, Kurds, Berbers, and other minorities. Differences within Arabic culture also exist between those from urban versus rural areas. The makeup of specific Arab countries is quite variable, for example, while only 29% of the population of Yemen hails from city life, 84% of those in Lebanon call an urban region home. Fertility is high in the Arab world while so are many negative health indicators such as IMR (infant mortality rate), but no statistic is consistent throughout the Arab countries (see Appendix C) (Deeb, 1997). These varied backgrounds must be kept in mind when one tries to apply the cultural norms described in the following pages. No practice is universal, and behaviors and attitudes, while they may follow certain guidelines or common influences, are incredibly variable despite being born from the same culture.

### **Immigration to the United States**

Arab immigration to the United States began as early as the 1890s and has been marked by distinct periods of population movement. The first wave of immigrants from the Arab Middle East was largely (90%) Christian immigrating from the then Ottoman Turkish administered district of Syria (which included Syria, Lebanon, Jordan and part of Palestine). These immigrants came to the United States seeking better economic opportunities. Among the minority of Muslim immigrants there were individuals escaping Turkish military recruitment after 1908 (Abraham, S.Y. 1981). Among all immigrants from the Arab Middle East, this first influx assimilated American norms and integrated into the society with the greatest ease and economic success. Of today's Arab Americans, 50% descend from immigrants that arrived in the United States between 1890 and 1940 (Abraham and Abraham 1983).

In the late 1960s, American immigration laws were relaxed and more significant numbers of immigrants from the Arab world began to arrive to the United States. Compared to the earlier immigrants, this population is proportionately more Muslim and the people more likely to have fled their homelands due to political and social upheaval. They were forced immigrants, many of whom were rural agriculturists who were entirely unprepared for life outside their previous environment. The waves of Arab immigration have corresponded closely to the tremendous political events of the Middle East in the post-colonial period. These immigrants include civilians displaced from Palestine in the formation of Israel (1948), and the 1967 Israeli occupation of the Palestinian West Bank and Gaza Strip, as well as civilians displaced by the Lebanese war of 1977-1992 (most significantly the full-scale Israeli invasion of 1982 and subsequent occupation of southern Lebanon), the Yemeni civil war (1990s), the Iraqi government persecution of the Shi'ite minority in the early 1980s, and the Gulf War coalition assault on Iraq in 1991. Each of these upheavals displaced civilians from ancestral lands. These displaced individuals are largely from

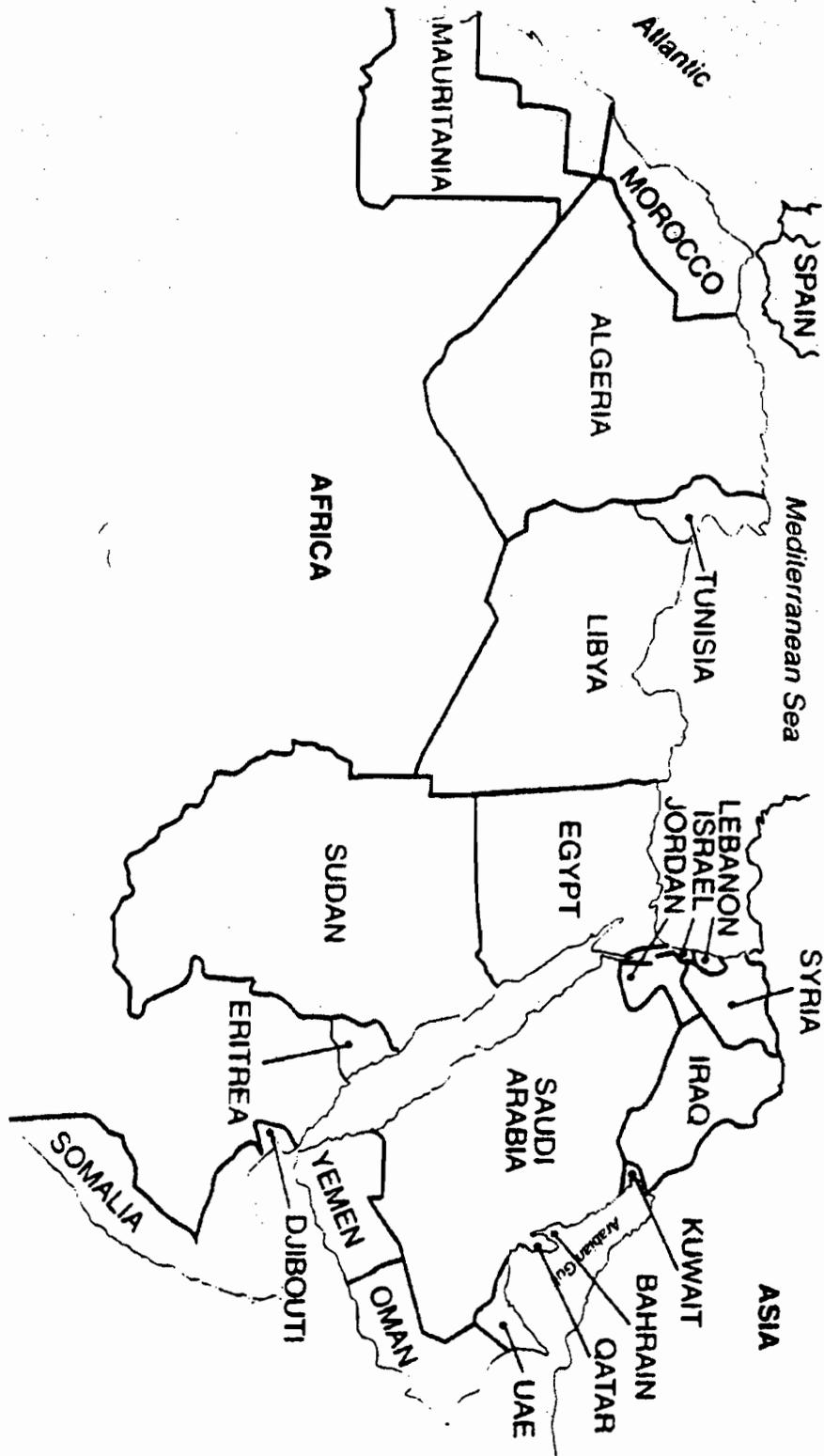
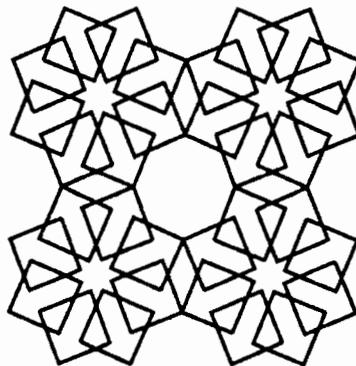


Figure 1-1. Map of the Arab world.

(The above map is from Teebi, A.S., 1997. "Introduction", in Teebi, A.S., Farag, T.I., eds. Genetic Disorders Among Arab Populations, 1997. New York: Oxford University Press).

agricultural backgrounds, representing some of the least technologically skilled and least educated segments of their respective nations of origin. Consequently, linguistic and social factors are significant barriers for health care access among many of the recent immigrants.



## II. ARAB AMERICANS IN THE STATE OF MICHIGAN

### **Socio-Economic Background of the Local Community**

The Arab population in the Metropolitan Detroit area is approximated at 250,000, 32% of whom reside in Southwest Wayne County (Abraham, S.Y. 1981). This community comprises one of the largest concentrations of Middle Eastern people living outside the Middle East, second only to Paris, France. The population varies according to political and religious affiliation and country of origin, but it is cohesively structured according to linguistic and cultural ties. The recent trend in immigration has weighted the Arab American population toward a greater proportion of immigrants born overseas (about 40%). In 1995, the Arab-origin population in Michigan had a median age of 27 years. This relatively young age is to be expected as immigrant populations tend to be younger than average. Sex distribution of the Arab population indicates that, in 1990, about 52% were males, while 48% were females.

Although the community is comprised of immigrants from varied geographic countries of origin, the cultural values are characterized by a great degree of uniformity. These cultural values play a prominent role in the health care seeking behavior among members of the community.

Employment activity, being the most important source of household income, directly affects living conditions. In 1990, the employment rate among the adult Arab population in Michigan was 69.6 %, while the remaining 30.4% were either unemployed or underemployed. Family structure among Arab Americans is predominately extended rather than nuclear. Kulwicki (1990) determined 49% of the population had five to eight persons living in the household. Statistics from the Office of the State Registrar indicate that about 20% of families in the Arab population are below the federal poverty line. This low income level for the Arab population has important implications in the unaffordability of health services for a large percentage of people. Many community members that are working, own or are employed in small shops or work several part time positions, and thus do not receive health insurance coverage through their employment. In 1994 the Wayne County Health Risk Behavior Report stated that 37% of the Arab population lacked health or medical insurance. This high rate of no medical insurance may adversely impact mortality measures and a broad range of health problems associated with obstetric care, mother and child health care, and other medical and surgical care. This high number of uninsured is expected to rise due to new federal legislation. Federal law will soon implement a policy in which any person who arrived to the United States

after August 1996 in a permanent residency status is not entitled to state Medicaid health coverage.

Literacy in English is low in the Southwest Wayne County community. Some of the residents are illiterate in both Arabic and English, while others are only literate in Arabic. Among these immigrants, educational attainment is low and employment skills are directed toward agriculture. Therefore, most of the work force in this community relies on unskilled jobs, largely in the automobile industry. As a result in the downsizing within this industry, the community has lost and continues to lose jobs. The unemployment caused by this economic contraction hits the Arab population particularly hard, since low educational levels and language skills make obtaining new jobs difficult.

Transportation is a significant barrier among low income Arab American families. A lack of transportation inhibits one's ability to access the health care system. Public transportation within the city of Dearborn is limited. Among the low income Arab American families that do have automobiles, the single family car is needed to transport the wage earner to work. Women and children are particularly affected by this barrier.

Lack of insurance coverage, and financial and linguistic barriers to regular health check-ups is predictive of a lack of preventive care and screening. Among the Arab population in Wayne County, members of low socioeconomic status are at particular risk for health problems since they tend to use medical care less regularly and neglect preventive health care, seeking attention for serious health problems only when they reach crisis proportions.

The most common leading causes of death among Arab females between the years 1989-1991 were: heart disease, cancer, cerebrovascular diseases, diabetes, accidents, and perinatal complications (Johnson, 1995). Among Arab males in the same period, the five leading causes of death were: heart disease; cancer; accidents; diabetes; and cerebrovascular diseases.

Health behavior among Arab community members in Wayne County additionally harbors a number of negative health risks. Smoking and sedentary lifestyle both are common in the Arab community in comparison to the general population of Michigan. Moreover, stress resulting from the transition to a different society and the social and economic difficulties associated with this transition might be an important contributor to poor health outcomes among the Arab population of Wayne County.

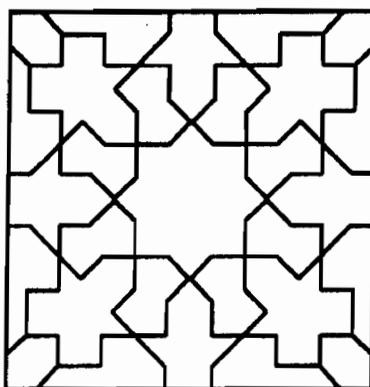
### **Environmental Health in Southwest Wayne County**

The Healthy People 2000 report states "Environmental factors play a central role in the processes of human development, health and disease....efficient programs to improve environmental health must be based on primary prevention --reductions in the amounts of toxic agents used and released into the environment each year. Additional progress in improving environmental health will come from emphasizing the prevention of human exposure to agents already released".

The physical environment of Southwest Wayne County, particularly the South End community, is a clear ecological health risk. The South End of Dearborn is among the most highly industrialized areas in Wayne County, the worst county in the nation for industrially hazardous air emission (Savoie, 1995). The community is bounded on three sides by sprawling industrial complexes. It is crisscrossed with railroad and truck routes to neighboring industrial areas. The South End region has been the central location of Ford Motor Company car production since Henry Ford established the Rouge Plant. The Ford Rouge complex is a mile long industrial expanse that emits large amounts of particulate matter into the air. Surrounding industrial operations include Great Lakes Steel, Kasle Steel, Double Eagle Steel Coating, Detroit

Coke Corporation, Allied Tar Plant, Marathon Oil Refinery, and an array of other meat packing, waste disposal, and trucking industries running along the Rouge River. Particulate emissions are exacerbated by the high flow of slag trucks that transfer slag from steel plants to the Levy Slag Company, located behind the residential portion of the South End. Each day, these trucks drive through the neighborhood regularly, emitting hot slag vapors. Consequently, the air has a distinct unpleasant odor.

Research by Savoie (1995) using 1992 data from the Toxic Release Inventory found an exceedingly high level of toxic air emission exposure. The 13 auto-related sites within the South End are required to report emissions which indicate the generation of more than 138 million pounds of toxic waste in 1992. The total release of toxic material was 50 million pounds composed of a mixture of more than 30 chemicals released into the air, soil, and water. Among the chemicals released were carcinogens including benzene, chromium, and cadmium; chromosomal mutagens known to cause both birth defects and cancers; developmental toxins including cadmium, lead, and zinc; nervous system toxins including lead, mercury, dichloro methane, and xylene. Among the health effects of chronic exposure to these pollutants are kidney, liver, and cardiovascular complications, and respiratory illnesses like emphysema, chronic bronchitis, and asthma (Savoie 1995).



### III. Health and Healing in the Arab Middle East

#### The History of Arabic Medicine By: Raja Rabah, M.D.

The sciences of health and healing among the Arabs is a tradition with roots in the earliest of recorded history. The distinct system of Islamic or Arab medicine (*unani tibb*) was formulated in its current form over one millennium ago (Hamarneh 1983:173-202). The impetus for the development of this healing system arose with the burst of Islamic civilization. In the 7th century AD, Islamic civilization emerged from the Arabian peninsula, expanding east and west and ultimately extending from Morocco and Spain (Andalusia) across the spice route to China. The Prophetic dictate to “seek knowledge as far as China” and the Islamic culture’s perception of itself as an expression of the primordial wisdom tradition stimulated widespread establishment of schools and centers of learning (Ibid 1983). The Islamic Caliphates of the 7th and 8th centuries encouraged the translation and study of scholastic works from a wide range of cultures. Islamic scholastic centers began to disseminate Islamic studies as well as absorb and integrate the scholastic inheritance of the ancient cultures, East and West. This emerging civilization synthesized wide ranging ancient Greek, Turkish, Indian, Persian, and indigenous Arab traditions within an Islamic framework, producing a comprehensive, analytic and scientific system of healing.

The Muslim scholars of medicine including Ibn Sina (Avicenna), Hunayn ibn Ishaq al-Ibadi, and al-Razi (Rhazes) revived and expounded upon the medical thought of Hippocrates, Dioscodres, Galen, and Plato, pioneering many of the elements of scientific medicine as it is known today (Hamarneh 1983:174-180). These scholars forwarded medical practice in both theory and application. For example, the physician Ibn an-Nafis predated Harvey in the discovery of pulmonary circulation (Ibid:180-82). Arab medical texts were among the foundations of the Western modern medical tradition; the canon of Ibn Sina formed half of the medical curriculum of European medical schools until the mid 17th century (Ibid:196-197).

In the 13th century, the Islamic sage Ibn Sina described medicine as “a branch of knowledge which deals with the states of health and disease in the human body, with the purpose of employing suitable means for preserving or restoring health” (Ibid). Microbial diseases were identified in a basic fashion (named *madah*) within Arabic medicine, and were described in terms of mode of infection and particular pathological effects on organs and tissue. Numerous internal and external etiologies were identified. In addition, Arab theorists noted that the mere presence of the germ did not constitute disease, but that the disease process was dependent on the state of balance of the exposed individual.

Islamic medicine followed the system of humoral pathology developed by Hippocrates. This healing system envisions the body in terms of humors--blood, phlegm, yellow bile, and black bile, corresponding to the elements of the natural world--fire, air, water, and earth. Each bodily humor possesses two natures. For example, blood is considered hot and moist, phlegm cold and moist, yellow bile hot and dry, and black bile cold and dry. The body brings together these four elements, and when this mixture is in equilibrium the human body is in a state of health. Within the humoral system, the humors were not defined as mechanical, but rather functional entities. For example, phlegm within the modern perspective has a specialized mechanical role in the body, whereas in the Arab humoral system, it is understood in a broader sense beyond the physical substance. It is a systematic functional entity, understood only in terms of its functional role in the balance within the whole organism in relation to the other three humors and three qualities.

Traditional cures were generally aimed at countering an excess or deficiency in one of the humors. For example, a particular problem might be described as an excess of cold and moisture that has invaded a particular humor or organ system. Pharmaceutical extractions might be prescribed and particular foods, spices, and teas might be taken to heat this system and to rebalance the humoral disunity. Beliefs about hot and cold effects on the bodily humors are maintained to varying degrees among Arabs as part of the transmitted cultural folk wisdom.

One of the most significant achievements of the golden age of Islamic medicine was the development of hospitals. The first hospital in the Islamic world was established as early as the 7th century in Damascus to help lepers, the blind, and disabled (Hamarnah 1983:178). This hospital utilized sophisticated methods of admission, discharge, record keeping, and administration. The early Muslim concept of the hospital became the prototype for the development of the modern hospital--an institution operated by private owners or by government and devoted to the promotion of health, the cure of diseases, and the teaching and expanding of medical knowledge. The hospitals attracted gifted students and were generously endowed by rich patrons (Ibid:179). Hospitals also served as schools of medicine to teach interns and residents. Through this system, an impressive method of testing and licensing doctors with rules and regulations for standards of practice was developed.

Islamic medical doctors utilized a variety of therapeutic approaches for the treatment of patients. Medical treatment relied primarily on exercise, baths, and diet and its modification. By the 13<sup>th</sup> century Ibnal-Bitar had recorded over 1300 drugs that were derived from plants, animals, or minerals (ACCESS Museum). Surgical techniques were known and utilized. Techniques were employed for fractures, treatment of trauma, and obstetrics. A number of Arab physicians compiled textbooks and case histories compendiums in the process of their professional duties.

The golden age of Islamic medicine extended from the 9-12th centuries. Islamic medicine did not disappear at the end of the Middle Ages with the unseating of the Arabic empire. It continued in the form of traditional healers following the Unani or Greco-Islamic system. In the colonial period, this Greco-Islamic system was undermined by emerging Western allopathic medicine and its administrative discouragement of the practice of the traditional system. The traditional health system of Arabs is still present to varying degrees throughout the Arab Middle East, though today, the number of adept practitioners (*hakim*) of the traditional Islamic medical system are few.

The traditional medical system is more pervasive in rural regions, while in the cities, Western technological medicine is now almost exclusively utilized. In other nations with significantly strong Islamic medical traditions, India and Pakistan state regulations have allowed

practitioners to be licensed after completion of special four year courses, where the curriculum includes the Canon of Avinciena.

While the Islamic system developed and expanded from the ancient Greek system, an additional system of folk belief exists in the Middle East. This system is also still prominent in the consciousness of many Arabs. Among the components of this belief are the acceptance of unseen forces that affect the individual. Within the traditional Arab world view, seen and unseen forces coexist within the material world. Unseen forces are thought to be in operation throughout the material realm, but veiled from the comprehension of most humans, excluding the spiritually adept who can perceive them. Some health disorders are attributed to unseen forces, most commonly jinn, or evil spirits. Mental disorders in particular are often attributed to the disruptive influence of these spirits.

The traditional view understands the human consciousness within this realm as a non-local entity, subject to influencing and being influenced by the thoughts and intentions of other individuals (human and jinn). There is a widespread belief that bad intentions toward a person can cause illness. The evil eye is said to affect a person when another individual is envious toward them, either knowingly or unknowingly. People are particularly aware of the evil eye around children. Turquoise pendants or verses from holy books are commonly worn. When a person complements a child, care is taken to mention God in the compliment so as to exclude jealousy that might make the child ill. These beliefs are ubiquitous in the Middle East and should be understood as an important part of the traditional world view to which disease causality is often attributed. It must be understood that the assumptions about health and illness held by Arabs is embedded in this time-held traditional system.

### **Health Context of the Modern Middle East**

It is important for health practitioners to understand the Middle Eastern medical context in their Arab patients' countries of origin. It is this environment in which many immigrant Arabs' attitudes, beliefs, and practices toward health care were formed.

Throughout the Arab World today, the Western allopathic system of cosmopolitan/technological medicine is widely available, often through a socialized government system. Availability, however, tends to be much greater in the urban centers than in the rural countryside. In addition, in many regions there tends to be a private fee-for-service sector that provides care to more wealthy patients with greater perceived quality and decreased waiting times. Public health and health education tend to be limited in the Arab nations. The idea of preventive care is an unknown luxury. Moreover, health education is highly limited. The general level of public awareness about health issues tends to be low.

#### *Traditional Sector*

Alongside the Western medical services are a number of traditional practitioners for particular health needs. These practitioners are not officially established and certified by state mechanisms, but tend to exist in many areas as individual practitioners who have apprenticed and learned their skill from other expert lay practitioners. For example, in the Levant (Lebanon, Palestine, Syria) traditional bone-setters are still considered effective healers for broken bones and some people even view their services as superior to the Western method of bone-setting. Similarly, midwives in the Levant continue to be skilled attendants for birth. Birth in the hospital, however, is considered more prestigious.

#### *Development of the Modern Sector*

The health and medical services in the Arab world were entirely based on the above described traditional *Unani Tibb* system (see appendix) established prior to the colonial period. Superimposition of Western cultural norms and rise of technological medicine in the Middle East almost entirely replaced the role of locally-based traditional healers, except in more isolated regions. A biotechnological approach to health is predominant in health care thinking: searching for technological solutions. Health ministries, are purchasing MRIs while basic prevention measures (immunizations, primary care, public health, smoking cessation) are underdeveloped.

#### *Service Sector Structure*

In general, there are two distinct types of health providers in the Arab world: the government and the private providers. The government system is the largest of the sectors. These services are funded by general taxes and are established on the basis of a social insurance system. Government services are usually open for everybody, but the quality, efficiency, and effectiveness of this system is markedly inferior to private services.

Private services are for profit. They are owned by health alliances that are analogous to HMOs. These services are limited in number and access is limited to those who have the ability to pay up front for services or through private insurance. Private services are perceived to be of better quality and impart higher social status. The private services for profit provide private doctors, tertiary care, and private labs. There are also numerous private obstetrics and gynecological hospitals.

Health ministries in the Middle East, in general, have a strong urban bias in their priority distribution of medical and health services geographically. Practically all comprehensive secondary and tertiary care is provided in the city. In contrast to the United States, the majority (over 60%) of the Middle Eastern population is based in rural agricultural regions. In these rural areas, the private for-profit health sector is virtually non-existent. The government health system normally provides limited secondary health services in these regions, though long distances must often be traveled from outlying areas to obtain these health services.

The urban bias for medical services is compounded by the desirability of urban practice in the perception of many doctors. Doctors tend to think that city practice is more prestigious and a greater experience than is rural practice. Many doctors trained in biotechnological techniques find the rural centers under-equipped without 'high tech' implements and even deficient of more basic equipment. Residents from rural areas generally visit the rural primary care centers for most conditions, and only travel to the city for care when they are very sick.

#### *Service Availability and Accessibility*

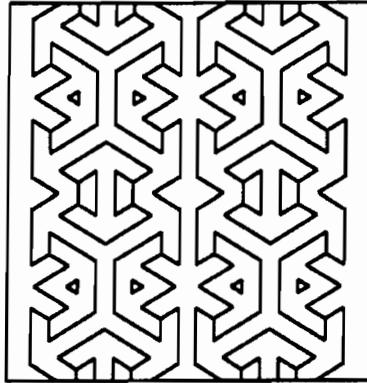
Due to the government sector provision of health care services, many poorer individuals in the Arab world do not obtain medical insurance coverage for private services. In general, these government services are accessible and are available to all citizens.

#### *Public Health in the Arab World*

Due to the bureaucratic nature of many Arab health ministries and the lack of a uniform system of record keeping in many areas, public health is notably under-developed in many Arab countries. Epidemiological data is difficult to obtain due to the lack of consistent medical charting and absence of health information collection at the state level. Consequently, epidemiology and disease morbidity/mortality tracking is conducted in a decentralized manner by associations of physicians, NGOs (non-governmental organizations), limited regional health

studies, international health bodies like the World Health Organizations, and to a limited extent, government health ministries.

Without high priority for public health, health educational materials are limited and health promotion is only in nascent form in many Arab nations. There is little widespread public discourse about health (e.g. cancer prevention or early detection screening, cholesterol, high-fat diet) putting the entire health sector at a disadvantage.



#### IV. Understanding Islamic Socio-Religious Behavior

##### Basic Beliefs

Islam is the second largest religion worldwide and is the fastest growing of the world's religions. The word Islam means submission to *Allah* (God) and is a derivation of the Arabic root *salaam*, meaning peace. A Muslim is literally "one who submits to the will of God". The system of Islam was established in the 7th century A.D., though Muslims consider Islam to be the primordial religion of devotion to God that began with the first human, Adam.

The religion of Islam is considered by Muslims as the continuation of a line of monotheist prophets, said traditionally to be 124,000 that came to different people in different times. Among these prophets are the prophets of the Abrahamic line shared in common with the Jews and Christians -- Adam, Noah (Nooh), Abraham (Ibrahim), Enoch (Idries), Moses (Musa), Soloman (Suleyman), David (Daud), and Jesus (Isa). The Prophet Muhammad, who lived in the 7th century AD, is considered the final prophet and the messenger of the final universal law for all humanity in all subsequent times. Muslims view Islam as the final synthesis of the previous revelations, including Judaism and Christianity, and accept belief in the afterlife and Final Judgment. Islam emphasizes respect for the adherents of these preceding religious forms, that of Judaism and Christianity, referring to them as *Ahl al-Kitab* (People of the Book), and considers them in a privileged status within the Islamic system. This status protected their rights as a religious minority and encouraged the People of the Book to rule themselves by their own scriptural laws.

The sacred scripture revealed to the Prophet Muhammad, the Qur'an, is considered by Muslims as pure Divine revelation and as such is the ultimate source for the judgment of human behavior. Because of the perception of the Qur'an as divinely revealed, the norms set down within the codified Islamic law are considered absolute and are not believed to be subject to temporal change. Thus, the injunctions of the Qur'an are the ultimate source of behavioral norms and social allegiance, above all man-made laws and norms.

The division of Muslims into Sunni and Shi'ite occurred on the basis of the differences between the early Muslim community after the death of the Prophet, Mohammad. The schism resulted over conflict of who was to be the Prophet's rightful successor and what was the proper method of adherence to the Qur'an and the Prophet's sayings. Despite these differences, all Muslims adhere to an essentially uniform practice with respect to the fundamentals of Divine Law and religious obligation.

Islam is a complete way of life--a social, economic, spiritual and political system. As such, it is different from religion as understood in the West. In the current Western world view,

religion and daily life tend to be viewed dichotomously, whereas the Semitic traditions of Judaism and Islam both viewed all aspects of life within the context of religion. Islamic Divine Law (*shari'a*) is believed immutable and Islamic norms are considered the ideal towards which Muslims strive to conform in all societies at all times. Islamic injunctions based on the Qur'an and way of the Prophet Muhammad (the *Sunna*) are outlined for an array of practices of daily life. These practices range from spiritual actions like prayer and meditation, to washing, eating, dress, economic activity, rules for war and peace, relationships and roles in society, family interactions, marriage, birth, and death.

The five fundamental pillars of Islam are: 1) *shahadatan*, testimony of the unity of God and the prophethood of Muhammad, 2) prayer five times daily (*salah*), 3) almsgiving and social responsibility to the poor (*zakah*), 4) fasting during the month of *Ramadan* (*sawm*), and 5) performance of the pilgrimage to Mecca, the *Hajj*.

Among the basic pillars of the religion that a health professional would be most likely to encounter is the Islamic prayer and fasting. Prayer is required in Islam five times a day (before sunrise, noon, midday, sundown, and nighttime), and must be preceded by a ritual ablution. This ablution is called wudu' and Islam stipulates that the performance of this washing include intention to purify one's bad acts and the washing of the mouth, nose, face, ears, back of the neck, hands, arms up to the elbows, and feet to the ankles. Prayer includes the recitation of certain Qur'anic verses and series of prostrations to God in the direction of Mecca (East). Sick patients who are unable to pray with full prostrations are allowed to pray sitting up in a chair or bed, and if that is not possible, then allowed to pray in the position from which they cannot move. Obligations are removed when health is threatened. Keeping this in mind health care professionals should be aware and respectful of these needs for prayer should a Muslim patient want to exercise his or her religious obligations. Clinical staff should not be taken aback if a patient asks them, "which way is east?", and staff may even volunteer this information if they know the patient is religious.

An additional pillar encountered by health professionals is the fast. Muslims observe a month long period of fasting from any sexual activity, food, or drink from dawn until dusk daily, as stipulated by the Qu'ran during the lunar month of Ramadan. Fasting is considered a method of both physical and spiritual purification and as a means to annually re-acquaint the observer with the physical sensation of hunger to foster empathy toward the poor. Because Muslims follow a lunar calendar year, the time of year that this month occurs by the solar calendar each year varies. Muslims are exempt from the fast if they are traveling or if their health is jeopardized. Women are not required to fast during menstruation or forty days postpartum. Fasting is dictated by medical considerations while women are pregnant or nursing.

Despite their illness, the Muslim patient may attempt to fast during this month. This fasting would involve the refusal of any food, drink or other substance (including pharmaceuticals) from before sunrise to after sunset. This would involve the refusal of I.V.s, tablets and enemas. If this appears to be a life threatening situation, health care practitioners may talk with an elder in the patient's family or an Imam from the community Mosque who may persuade the patient that in his or her current state fasting is not appropriate. For the Muslim patient observing the fast, a light meal (*suhour*) before dawn should be provided. At the time of sunset, a larger meal is taken (*iftar*) and this meal is often eaten with a group of other Muslims. Considerations should be taken for the family of the patient who might require different visiting hours, and the probability of mental fatigue toward the end of the fast. These circumstances should also be understood for Muslim health care personnel.

At the end of the fasting month of Ramadan, Muslims celebrate one of two major religious holidays (*Eid al-fitr*) during which people of the community gather and have feasts. At the end of the hajj season, a second holiday, *'eid al-adha* is celebrated.

The concept of human freedom is understood differently in Islam from that of Western culture. Whereas in the West freedom is viewed in terms of freedom of action and personal independence, the Muslim understands freedom only in the context of social and spiritual considerations. The individual as such does not have absolute freedom or rights except through fulfillment of social and religious obligation. Such considerations apply to all spheres of life, including health behavior. This translates into the Muslim's conception of "self" being less individually defined, but instead defined by the family and participation in the Islamic community.

Misunderstanding of the totality of religious practice in Islam leads non-Muslims to form misguided topics for dialogue with Muslims and blocks their understanding of the Islamic perspective. This may translate into a number of cultural clashes related to medical care. The Islamic world view tends to emphasize the will of God as the mover of all actions and the originator of all fate and events. The humility and the dependency of humans on God are often stressed, so that it is common for Muslims to attribute some personal achievement to Allah, but fault the errors to the human being. Moreover, the Islamic norm for politeness includes not making definite assertions about the future. Instead of saying this disease is curable or we will come here next week- the Muslim will almost invariably add *In sha Allah*--God-willing. A conscientious health provider might also incorporate such a statement as "God-willing" when making assertions about the future, as the Muslim tends to perceive bold assertions about the future as arrogant disrespect for God's will and an open invitation for disaster.

The rewards and punishments from God are not limited to the afterlife, but instead can occur in the present life as well. Muslims tend to view calamity as a test that tempers the individuals spiritual development. Stories of the affliction of Job, the trials of Joseph, and Jonah in the whale are all examples of this perspective for Muslims. Although the Bible and Torah also contain similar accounts, Muslims tend to place more emphasis on these lessons than might Jews or Christians. Therefore, Muslims are sometimes perceived by health providers as fatalistic in their acceptance of bad health outcomes. This is largely the result of miscommunication between differing world views. Additionally, Muslims may sometimes be resistant to the idea that their disease is the product of a carcinogen or risk behavior rather than the result of Divine Will.

One religious tradition extols the benefit of visiting the sick. Therefore, it is common to see community members that are not related to the patient come to visit a sick Muslim. Health care professionals should understand that the extensive social support received by the Arab patient is an important part of recovery, and *not* an impediment to medical therapy.

### **Dietary Restrictions**

Islamic law, similar to Judaic religious law, stipulates a well-defined dietary code. Consumption of pork is entirely forbidden by Islam. This has presented ethical issues in modern times, as some medical products are produced through pigs and other animals. For example, genetic research has developed the ability to produce medically usable forms of insulin in pigs. Lard, gelatin (unless specified as beef gelatin), and some forms of non-soy lecithin, are pork products that are generally widespread in processed foods. Because of the prominence of these products in prepared foods, the Arab Muslim patient is often wary of hospital meals.

Based on the Qur'anic injunction against consumption of meat killed other than in the name of God, most Muslims only consume meat that is specially slaughtered according to particular standards (*halal* meat). These standards include humane treatment of the animal while slaughtering, making of a prayer and invocation of the name of God before slaughter, and draining of the animal's blood. Kosher meat is roughly equivalent to *halal* meat for Muslims. If the hospital has taken steps to prepare *halal* or Kosher meals, the Muslim patient should be reassured of this so they may eat comfortably.

For Muslims, alcohol may not be consumed in any form--as beverage, in cooking, or in non-emergency medication. Consumption of alcohol among Muslims is considered shameful and therefore abuse of alcohol and intoxicants is less common among Muslims than the general population.

### **Modesty and Sex Separation**

Although there is considerable variation in degrees of separation in the sexes in the different Arab countries, generally male/female interaction in Islamic societies is limited to the family unit and is explicitly defined by Islamic law. Sex separation is generally observed in public interactions, including separation within adolescent and adult hospital wards. It is generally inappropriate for non-family members of the opposite sex to approach for conversation or other casual encounters. Hand shakes between non-related men and women are considered improper according to Islamic norms. However, there are really four different philosophies of Islam proclaiming varying degrees of contact to be inappropriate. There are some Muslims who would expect a handshake regardless of the gender of the health practitioner. Because of this the practitioner may always extend his or her hand with the awareness that a refusal from the other party to do the same should not be considered insulting.

Eye contact is frequently avoided, regardless of Islamic philosophy. This is most often true for cross-gender interactions, the female patient might not look directly at the male practitioner when speaking or the male patient might not look directly at the female practitioner when speaking. This will naturally vary with the duration the patient has lived in a society with Western norms.

A married person that looks upon a member of the opposite sex with improper intention is considered to have committed the spiritual equivalent of adultery. Therefore, much of the Western fashion esthetic and emphasis on physical appearance in order to be attractive to the opposite sex is considered spiritually and socially damaging by Muslims. Health education messages that emphasize looking trim or utilize models that are scantily clad are ineffective for reaching a Muslim population.

Outside of the extended family unit, men and women do not tend to interact socially. Related to this is a conservative norm for modesty in Islam. Stipulations exist within Islamic law that dictate a specific amount of covering that is permissible in front of non-family members. Short or exposing clothing for both men and women, but particularly for women, is considered contrary to proper modesty behavior. It is important for health professionals to realize this requirement when examining Muslims of the opposite sex. In general, same-sex providers should be made available if possible and examinations in front of other individuals (for example, opposite sex medical interns or assistants) should be avoided. In Islamic law, these norms are suspended for life-threatening emergencies only. Strong modesty norms make issues that are related to reproductive health embarrassing. Keeping this in mind when interpretive services are needed, same sex interpreters are desirable, particularly for female patients. If this is not possible an interpreter who is of opposite gender of the patient will suffice.

### **Dependency on God**

Islam could affect the outlook on life and the everyday behavior of the Arab Muslim. Although the official teaching of Islam is largely ignored, the people in Arab society have developed a philosophy of life that includes the following religious traditional values:

- 1) a feeling of dependency on God
- 2) the fear of God's punishment on earth as well as in the hereafter
- 3) a deep-seated-respect for tradition and for the past
- 4) politeness to all and generosity

'Insha'a Allah', or the phrase 'if God wills it', looms large in the thinking of the average Arab Muslim. Implicit in this saying is the fatalism which is characteristic of most of those who use it. One hears this phrase repeated constantly, frequently in reply to a question and after looking to the future.

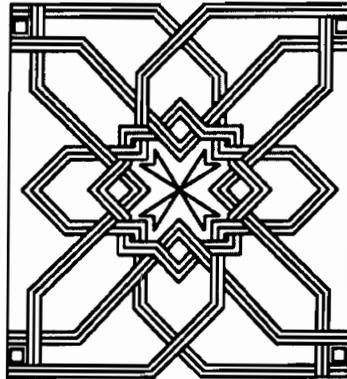
If something is lost or goes wrong, for example death etc., the Arab Moslem would not stop to examine the causes for the loss, but will merely sigh philosophically 'this is the will of God'. This phrase will similarly be reiterated by friends and relatives of the bereaved. Lutfiyya (1970) states that the same philosophy was evident in a discussion on Poverty and Birth Control that took place in one of the coffee shops in a village. The consensus of those present was that all children were born simply because God willed it. No child is born without his 'ruzzq' (livelihood) being sent down from heaven with him. Hence the child is never a burden to his family'. It is God who decides how much property and wealth anyone should have. How unwise and foolish then of anyone to try and limit his offspring, hoping that this might increase his wealth. Indeed, to practice birth control is to oppose the will of God.

The dependency on God is so strong that it tends to manifest itself in almost every phase of the Arab Moslem's behavior. It is perhaps this 'dependency on God' which evokes the greatest desire to challenge when, for example, an Arab comes to the U.S., the student has been exposed to a society which seeks reason or motive for an accident or other events, rather than acknowledging interference from a divine power (Hammad, 1989).

### **The fear of God's punishment**

Arab Muslims, as noted above, feel that God keeps a very close 'watch over them. God is interested in his everyday behavior, he will be punished for his 'bad acts', and rewarded for his 'good'. Consequently, if he commits a sin or undertakes a move which might be construed as sinful, he will ask himself "Would God be pleased or displeased with my behavior?" If he subsequently proceeds to commit the sin, he lives in fear of God's punishment and hopes that he might appease God by repentance and doing good deeds in the future. Laboring under this sense of guilt, the Arab Muslim is apt to interpret any ill-fortune that befalls him as God's retribution for the wrong he has committed. For example, a traditional Arab Muslim may report that two days after he had committed adultery, one of his sons drowned.

In summary, the fear of God's punishment tends to direct the Arab Muslim to take a course of action in his daily behavior that is in keeping with Islamic ethics. Alternatively, the idea that God can be appeased and that his forgiveness can be obtained by repentance and the offer of sacrifices, leads many Arab Moslems to deviate from Islamic teaching and to commit criminal acts (Ibid).



## V. Arab Cultural Issues in Health Care

### The Arab Family Structure

Sociologists for many years have stressed the family unit as the basic social institution of society. In the Arab world, the family structure is much more rigid and highly emphasized in comparison to the West.

Four types of family units are found in the Arab Middle East. The first and most simple structure is the nuclear unit, which consists of the father, mother, and offspring. This type of family unit is the least significant in the culture of the Arab world. Such limited units are most prominent among urban, upper class, Westernized individuals. In the rural regions where the traditional Arab norms are most intact, this form of limited unit is virtually non-existent.

The second familial unit is the *'aila* (the extended family) or the joint family. It consists of father, mother, unwed children, as well as wedded sons and their wives and children, unwed paternal aunts, and, sometimes, unwed paternal uncles. In short, this unit is composed of blood relatives plus women who were brought into the kinship through marriage. Large as it may be, this unit is an economic as well as a social unit and is governed by the grandfather or eldest male.

The third type of blood kinship unit is the *hammula*, or clan. It consists of all individuals who claim descent from the same paternal ancestor. The Arab village community is normally composed of three or four such *hammula* units, which may be called the *qabila*, and each of these units of *hammulas* are composed of several joint families.

The Arab family is the center of all loyalty, obligation, and status of its members. The social, psychological, and economic security of the Arab individual stems from membership in the extended family and this membership is the primary motivating factor for the decision making of the individual. The individual identity in Arab society tends to be much less important than the identity defined by the extended family affiliation. Family relationships are the ultimate standard to which the individual seeks social approval. The individual's loyalty and duty to his or her family are greater than any other social obligation.

From birth until death, the Arab individual is always identified with other members of the Joint family in name and social status. Once a child is born to a young couple, the people stop referring to the parents by their first names and begin calling them after the name of their child--for example, *Abu Anwar* (father of Anwar) and *Umm Anwar* (mother of Anwar). A child also adds the name of his father to his own name and often precedes it with the word *ibn*, which

means "son of". Women are related in the same fashion through the patrilineal line, and they maintain such identification even after marriage; though women do not add their husband's name to their own after marriage.

All members of a *hammula* identify and relate themselves to one another in a very systematic way. For example, a young man refers to every one of his fellow young men of the *hammula* as *ibn 'anim*, or "paternal first cousin". The same for every one of the young women referring to each other as *bint 'amm*, or "paternal female cousin". Such a system of identification shows that the Arab is necessarily a family-oriented individual, and that he is always considered an integral part of a much larger family unit than the biological one. His loyalty is always greatest to those closest in kin, but it transcends even these individuals to include the *hammula* and village to which he belongs, rather than the place in which he may be living.

### **Shame and Honor**

The feeling of kinship is so strong that the easiest way to insult an Arab is to curse one of his relatives. In an Arab's eyes, the *hammula* rather than the individual is held liable in the event of dispute or conflict. Conflicts or feuds are not normally settled by individuals, but rather settlements are mediated through an agreement of the *hammula*. In an event of a monetary settlement, the entire *hammula* is expected to contribute to such a fund.

Shame and honor are highly emphasized within this context, and personal bad action not only dishonors the individual, but also the entire family unit. This norm has a great deal of bearing on health behavior. Social norms are conservative--disapproving of out-of-wedlock relations, homosexual relations, and drug or alcohol use.

Mental illness is a condition that is highly shunned in the Middle East. While Islamic norms dictate kindness and care be given to the mentally ill, Arab social norms tend to approach mental illness with fear and social avoidance. It might be said of the ill person that he is touched by demons (*jinn*) or that God is punishing him. While it is acceptable to disclose mental stress, a breakdown is considered totally shameful and blameworthy for the individual, for his or her family, and in some instances, for his or her village.

Both chronic diseases, and mental illness are viewed as a matter of shame with this context. Illnesses are generally hidden from disclosure for fear that people will view the condition as a sign of hereditary defect or as an indication that the family has earned the wrath of Divine Will, which might affect the social standing and marriageability of all associated family members. An example was an Arabic woman who refused further diagnostic work-up after having mammogram suggestive of malignancy. Her refusal was based in her belief that if it is known that she is going to the clinic for evaluation of breast cancer her daughter would be undesirable to other families in the community as a marital partner. Only after strong reassurance that all proceedings and testing would be confidential did she comply to seek further follow-up. This has important bearing on the level of disclosure an outside surveyor, including a physician, will be able to uncover in a health interview. As described, the sick individual would often prefer to hide than to seek care and face open disclosure of the 'defect'.

### **Marriage and Divorce**

Marriage is viewed as the basic constructing unit of a strong society and is highly valued. The emphasis of marriage and natality is an ever-present social pressure among Arabs. From the youngest age, people often wish the child '*farahtik*', happiness on your wedding day. The age of marriage for women is low in comparison to United States averages and many Arab women have married during their teenage years.

Marriage is often arranged to secure wealth within a family. Thus, while marriage between two first cousins may be considered incestuous in the American context, it will be socially acceptable in Arabic contexts. The most common form of familial marriage is between paternal first cousins. In the Arabic world the rates of intermarriage range from 25% in Beirut to 90% in the Bedouins of Kuwait and Saudi Arabia. The average rate for most Arabic countries is about 40%. This practice may predispose some groups to genetic disorders including certain hemoglobinopathies (Teebi, 1997).

While Polygyny is allowed in the words of Qu'ran, it is not frequently practiced. From estimates of polygynous rates in the 1970's and earlier, in most Arab countries, less than 5% of Muslim men had more than one wife (Deeb and Sayegh, 1997).

Two fundamental generalizations may be made about divorce. First, obtaining a divorce is often more of a man's privilege. Secondly, the problem of divorce has never been as great in the Arab community as it is in many other parts of the world. Divorce is very rare among Arabs, especially in rural areas since marriage is viewed as a relationship between two hammulas rather than two individuals.

Women face some difficulties in their attempts to obtain a divorce, since the husband's agreement to the divorce is necessary. However, a woman can bring a suit against her husband in front of a *mahkamma shar'iyya* (religious court) and pronounce acceptable reasons for divorce. A number of conditions under Islamic law validate the woman's divorce. The man is required to pay for food, clothing, and shelter for his wife and children, and failure to do so is grounds for dissolution of the marriage contract. *Shi'i*, legal scholars, even recognize sexual dissatisfaction as fair grounds for acceptance of a woman's divorce petition, thus alleviating the possibility that the woman will seek satisfaction outside of the marriage and create a serious social ill.

In spite of the ease with which the man may obtain a divorce, very few husbands resort to divorce. This is so for a number of reasons. The religion of Islam, although permitting divorce, discourages it and teaches that reconciliation is better. Islam recommends to its followers that if they fear a breach between a couple, they "appoint a judge from his people and a judge from her people; and if the two desire an agreement, Allah will effect harmony between them" (Qur'an 4:35). The Prophet was reported to have said "with Allah, the most detestable of all things permitted is divorce".

Non-religious factors also discourage divorce. Important among these is the economic loss involved in a divorce case, i.e. *al-muajjal*. In addition, familial intervention usually prevents most divorce cases from happening. For emotional reasons, most men prefer to remain married to the same woman rather than divorce her and allow another man to marry her. Divorce is also considered a shameful act among the Arabs, and individuals worry that once they divorce, it will be difficult to remarry. This is reflected in an attitude that "if she was worthwhile, her husband would not have divorced her". A reciprocal, though not as prominent, attitude looks down on the divorced man.

## Children

Natality is highly respected as an Arab cultural norm. The pregnant mother is given a lot of attention from members of the family and community. A woman is often seen to be truly mature by other women only after bearing a child. Infertility within the context of marriage is viewed as a mark of shame rather than a medical condition. It can ultimately be the cause of marital separation due to the level of pressure applied by the couple's extended families. Family pressure, similarly, tends to create strong incentive for large numbers of children.

Having children as heirs is a strong motivation for marriage. The birth and care of children, especially males (who act as future means of security for the parents) play a very important role in Arab culture. As a general principle, all children born in wedlock are regarded as legitimate and viewed as gifts from God. A marriage that produces many children is considered a blessed match.

The Arab family invests a great deal of love and expectation in their children. A well-developed system of etiquette is present within the Arab family for relationships between parent and child. In general, children are highly obedient to their parents and view this obedience as a lifelong commitment that supersedes all other social commitments, including marital allegiance. Children are encouraged to live in the parents' home until marriage, and little pressure exists for the child to seek his/her own social independence. Similarly, it is shameful by Arab cultural standards to place a parent in a nursing home instead of providing the care for the parent within one's own home. The responsibility of raising children in the Arab family is extended to all adult family members, and creates a network of support that eases the burden of high natality.

Discipline of the child tends to be punishment-oriented rather than reward-oriented. In Arab norms, light physical discipline and strong verbal reprimands of the child or even screaming at the child is considered proper parenting and is viewed as correcting the child's etiquette (*adib al-walad*) rather than being seen as violence. This physical discipline most often is spanking, but may include slapping the face or hitting the body of the child. It must be emphasized that hurting the child by inflicting serious bruising or wounds is not acceptable in Arabic discipline.

In general, the well-being of the child is of concern and the fulfillment of educational and economic needs of the child is considered of great importance. In early childhood, the child is predominately trained and disciplined by the mother, who sometimes spansks the child for misbehavior. The authority of the father begins to manifest itself more strongly as the child grows older. Once the child is about age seven, it is the father who becomes the most important disciplinarian in the child's life. The child learns from an early age to obey and respect the parents and other elderly people in the family.

The children are taught a system of etiquette called *adab*, which is a set of expected behaviors that, when fulfilled, earns the child the approval of being *adib* (well mannered). Under this system, children are taught to obey their parents and respect their elders. The child is expected to rise and offer his/her seat to an older person, to talk in a respectful manner, and to kiss the hand of the elder when introduced to him. Generosity is an important behavioral norm transmitted to children. Emphasis is also placed on bravery for male children. Children are expected to courteously greet everyone that they meet regardless of whether the person is known. The phrase used in this respect is "*as-salaamu alaykum*" (peace be upon you) which is answered with "*wa alaykum as-salaam wa rahmatu Allah wa barakatuh*" (and upon you peace and God's mercy and blessings). Males greet males, older women, and their acquaintances among younger females. Females greet females, older men, and their acquaintances among younger males.

In traditional Arab society the basic socialization aim pursued by the family, whether consciously or not, is to mold the child into an obedient member of the family group, able to integrate into the working of his immediate social environment. The growing child has to learn to subordinate his wishes to his family. He has to learn that the interest of the family comes first, and has to govern his actions with the family point of view in mind (Hammad, 1989).

The sex impulse in both men and women is strictly suppressed before marriage. Sexual relations outside of marriage are considered a great social ill and a behavior that is divisive and

undermines societal stability. As such, premarital and extra-marital sexual relations are considered highly shameful and blameworthy. Girls are expected to be virgins (physically intact) at their marriage. If either a man or woman is found to be unchaste, harm and shame comes to that individual and his/her family. Emphasis on sexual abstinence among girls is greater than among boys, as the girl's dignity normally represents the honor of her family.

While rates of pre-marital sex are very high in the general U.S. population, rates of pre-marital sex are quite low for Arabic youth. Because this is such a forbidden issue the health practitioner should take great care to ensure that a question regarding sexual behavior is absolutely necessary before it is asked. On one occasion a pediatrician asked his adolescent patient, a 14 year-old, Arab girl, if she had sex. The mother, upon hearing this question became irate at her daughter thinking that because the doctor asked this question he must believe that she had intercourse. It took several days to calm the family and the girl was still obviously upset. Even if the adolescent patients are alone, questioning about sex may be psychologically disturbing to the individual if they are unmarried.

Although Islam, the established religion of the community, allows a man to marry more than one wife at a time, few people practice plurality in marriage. Polygamy is the exception, not the rule in the Arab community. One of the most important factors that motivates a man to take a second wife during his lifetime is the first wife's inability to produce children. In exceptional social circumstances, the man may take a widowed woman as a second wife to provide for her security.

### **Time and Social Interchange**

It is important for the health professional to understand the Arab context of time and space, in order to respect the patient's perspective. The general pace of Arab social interaction tends to be slower and unhurried. Arab norms stress the importance of politeness and generosity in social interaction. Within this politeness is a well-developed system of etiquette for greetings and establishing new acquaintances. It is important for a health professional not to rush his or her contact with the Arab client. In fact, if a person wishes to rush a social transaction, the person will often be told "do not worry" or "do not be nervous". When a person visits an Arab home, the host is expected to greet the visitor in a most friendly and hospitable way. Commonly, the person is told *wahlan wa sahlán* meaning you are among your own people and (treading upon) common ground (Hammad, 1989). Gifts, food, and coffee are commonly exchanged and viewed as socially obligatory. If offered food or drink, a visitor should accept the offer with gratitude and consume it in its entirety.

On invitation to the home of an Arabic family the visitor is not expected to bring a gift though it is appreciated. The visitor should expect to drink coffee during his or her stay and may receive a gift before his or her departure. The visitor may feel uncomfortable receiving a gift as they are often things that were admired by the visitor while in the home. A person may say "that's a nice statue" and then be offered that statue later at which point it would be offensive to the family if the visitor refused to accept the gesture. Thus, one should be careful on how to express admiration.

This culture difference in expressing admiration need also be considered in admiring children or the spouse of an Arab individual. Whereas a pediatrician often says, "what a beautiful child" to complement the parents, that may potentially be taken as to exhibit improper, sexual connotation. A more appropriate comment would be, "what a nice child" or "you have a very nice wife" with regards to a spouse, which would be taken in a positive manner by the individual.

An outside health professional should seek to establish a relationship of trust with the entire family, not just the patient. A common attitude within hospitals is that the family is an obstructive burden to the patients' care. For Arab patients, it should be understood that the family's presence is highly emotionally supportive and important. Therefore, the health professional should make efforts to address both the patient and the family in interactions and should seek to develop their trust. Such a trust is not readily developed, but generally withheld from Arabs until they view the outsider's character. Once this trust is developed, however, the family can play an important supportive role in health therapy and place much weight on the physician's opinion.

Some consideration of the Middle Eastern context should be taken in order to understand current norms of Arab Americans. While many Arabs have immigrated to the United States as professionals seeking economic opportunity, a number of communities are essentially refugees. In the Dearborn Southend community, for example, the bulk of residents are forced emigrants from war and social upheaval in the Middle East. Many were previously agricultural workers living in simple rural situations. High rates of illiteracy and low educational achievement are observed within that population. Moreover, many have been forcibly separated from their family, and they still must support the from abroad family left behind in war situations. Economic pressure bears heavily on these individuals.

The rural existence in the Middle East is much less technological than encountered in the United States. Unintentional injuries might be expected in the United States to some extent from the lack of familiarity with new technology. Also, due to linguistic barriers, many are unable to read instructions for machines or to read pharmaceutical instructions.

Daily life tends to be very physically active in the Middle East. People commonly conduct their daily activities by foot and walk to visit neighbors and family. Agriculture is a predominant form of livelihood that requires physical labor from dawn to dusk. In transition to American life, many Arabs find themselves much less active than previously. Physical activity tends to be low among these immigrants and the idea of exercising for its own sake seems strange and foreign. Because of cultural modesty values, men and women tend to feel shy to exercise outside or in a mixed sex atmosphere, and few sex-segregated facilities exist for them.

Diet similarly changes in transition to American society. Many Arabs live on a diet that is largely seasonal in the Middle East. They consume a high fiber intake of fruit and vegetables locally grown in the summer and dried beans and pulses in the winter. Meat is considered a luxury and is consumed infrequently. After immigration, many Arabs find much greater access to meat and tend to consume it more often. They also encounter foods that are more often processed and high in fat. This is predictive of rising rates of diabetes, cardiovascular diseases, and certain cancers that did not previously affect these individuals.

### **Birth and Death**

Among Arabs, both birth and death are usually met with great community and family participation. Within both Islamic and Arab cultural norms, these two occasions are events in which support from the extended family unit and broader community are expected.

Arabs in the state of Michigan have the highest recorded natality rates of any sub-population in the state. A state statistic established Michigan's Arab American women's average total fertility rate (TFR) is over 2.5 and though this is high within the American context, it is significantly lower than the TFRs seen in many Arab nations where the number of offspring per family ranges from 4-7 children on average. Within Arab culture, there are a number of supporting factors associated with this observed high natality. As explained previously, children

are considered the foremost source of social security and stability for the parents in old age. Within Islam, there is a tradition that "every baby comes with his own provision". This is supported by the Qur'anic verse (17:242) that states: "Do not abandon your children out of fear of poverty, We will provide for them and for you". This is consistent with the view that every event for the individual from birth to death relies on God's will. Such a conception tends to deter the use of birth control and subsequently increases the natality rate, though within Islamic legal interpretation the use of some forms of birth control is allowed. In general, both birth and death are not planned for because this is viewed as taking the will of God for granted.

Within Arabic culture, there is strong pro-natality. Respect is conferred on the individual by having a large number of successful children. For the women, the first birth is viewed as an important initiation into womanhood. The position of mother holds a great amount of respect among the Arabs. A tradition of the Prophet Muhammad states that "heaven is underneath the feet of mothers".

The women during the prenatal period are strongly supported by the surrounding family unit. Numerous family members will participate in ensuring the women's proper nutrition and offering advice. Smoking and alcohol consumption are strongly looked down upon during the pregnancy. The more traditional Arab women are not likely to participate in a hospital/health care provider mixed male/female prenatal education class. Health care providers must know that these traditional women do not mix with men in non-emergency circumstances.

Birth is normally considered a strictly feminine experience and lack of male participation in this experience (i.e. in the labor room) is normal and does not imply negligence. The typical supporting participant for the woman in delivery is the mother, sister, sister-in-law, or mother-in-law. For these expecting mothers appropriate partners for birthing classes would be these female relatives. Because of sex separation issues, a birthing class where any men were present would be uncomfortable for many Arab women. In pregnancies where the father would like to help his wife during the delivery classes may have to be done in a one-on-one fashion or the couple could be left alone to learn with the aid of a birthing video in the Arabic language.

Modesty is an important consideration in the birth space. Many Arab women are extremely uncomfortable delivering without clothes. Families might request the hospital to provide a female ob/gyn to supervise the delivery; this implies that those families do not wish to have any male staff in the birth room. Health care providers should ask Arab American clients of this preference and make prior arrangement to provide a female-only team (for both Arab Muslims and Arab Christians).

The mother and child in the post-natal period are additionally supported by a number of family and community members. Breastfeeding is traditionally encouraged within Arab societies. Islam exhorts women to breast feed her child for two years. In the post-colonial period, Western advertising promoted the idea that infant formula was more beneficial to the child, and perceptions of formula feeding became associated with cosmopolitan living among urban residents.

Death is considered the point at which the individual's actions in this life are sealed and sent forward to the afterlife for judgment. For Muslims, prolonging a person's life in this world with no possibility of further action is seen as futile and an interference with the person's passing to judgment. Islam's legal position on life support is neutral, but it is probably discouraged after the possibility of recovery is diminished. Death is not prepared for with prior funeral arrangements and for a physician to suggest that preparations should be made before a patient dies is viewed as incompetence on the part of the doctor and interference in God's will. At the

death of a patient, it is considered disrespectful for the health care professional to bypass the elder figure of the family and inform a spouse or other younger members of the family unit.

Arabs view the dead as having returned to God. The tradition exhorts Muslims to bury the dead quickly and with utmost respect and dignity (Note: Many Christian Arabs also bury their dead quickly- often on the third day in commemoration of the concept of the resurrection). At the time of death in a Muslim family, witnesses may encourage the dying patient to recite the *shahadatan* (testimony of faith) and may read Qu'ran over the individual. At death, the body is cleaned and perfumed by the family and wrapped in a simple white garb. This simple preparation is symbolic of the fact that Muslims believe that at birth and death, every human is equal, coming to the world with no possessions and leaving with nothing but the record of their deeds.

Autopsies are often refused and Arabs consider them disrespectful to the dead. An Arab family will tend to react with hostility toward pressure from physicians to consent to an autopsy and will become more suspicious with additional pressure. Embalming is only consented to if the body is to be flown overseas for burial. Cosmetic preparation of the body is not considered acceptable. Muslims often prefer not to die in the hospital due to fear that they will not receive proper funeral (*janaza*) treatment. This *janaza* includes the requirements of burying the dead with utmost respect as close as possible to the same day of death with washing, perfuming (*attar*), visitation of the dead by family and community, and group participation in their burial.

Death is an occurrence that is viewed as a community obligation in which all community members that are aware of the death must participate. Health care providers should expect a number of people to be present after the death of the patient and these individuals will want to remain with the body and assure a prompt release from the hospital for preparation and burial. Feelings are very vocally and openly expressed after death, but not before. People stay with the body until it is ready for transportation from the hospital. They begin the grief process by counseling the deceased's closest relatives. Wailing and gasping is a common reaction in grieving. If the patient who dies is young, the grieving process requires more time and significance. The death of young parents who leave small children behind is particularly traumatic with the loss of the children's primary support system. Similarly, the death of a child is a tremendous loss that is surrounded by extensive grieving.

The concept that Arabs value life less than Americans is an incorrect stereotype. However, there is a different world view and a greater acceptance of the will of God. All events *kharyun ow sharr*, happen according to the will of God. Part of being Muslim is submission to the will of God and acceptance of fate. Sickness is also the will of God. The day of your death is written for you at birth and all of life happenings are written on the Preserved Tablet. However, Arab people are also pragmatic. There is an old Arabic saying: "trust in God but tie your camel first".

## REFERENCES

- Abraham, S.Y. and N. Abraham.1981. The Arab World and Arab Americans: Understanding a Neglected Minority. Detroit: Wayne State University Center for Urban Studies
- Abraham, S.Y. and N. Abraham.1983. Arabs in the New World: Studies on Arab-American Communities. Detroit: Wayne State University Center for Urban Studies
- ACCESS Cultural Museum. 2651 Saulino CT., Dearborn, Michigan. Open for viewing during most regular business hours.
- Al-Qudsi, S. "The Health Sector of a High Fertility Region: The Arab World", in Teebi, A.S., Farag, T.I., eds. Genetic Disorders Among Arab Populations, 1997. New York: Oxford University Press.
- Deeb, M.E. and Sayegh, L.G. "Population Dimensions in the Arab World", in Teebi, A.S., Farag, T.I., eds. Genetic Disorders Among Arab Populations, 1997. New York: Oxford University Press.
- Good B. and M. Del Vecchio Good 1982. "Patient requests in primary care clinics", In N.J. Chrisman and T. W. Maretzki eds. Clinically Applied Anthropology, Boston: D. Reidel.
- Helman, A. G. 1997. Culture, Health, and Illness. Third Edition. Boston: Butterwoth Heinemann.
- Hahn, R. A. 1995. Sickness and Healing: An Anthropological Perspective. New Haven and London: Yale University Press.
- Hamarnah, S. K. 1983. " The Life Sciences" In The Genius of Arab Civilization: Source of the Renaissance. Second Edition. J.R. Hayes. Editor. Cambridge: The MIT Press pp. 173-200.
- Hammad, A. 1989. Effectiveness and Efficiency in the Management of Palestinian Health Services. Ph.D. Thesis. University of Manchester. Jan. 1989.
- Hassoun, R.J.1995. A Bioanthropological Perspective of Hypertension in Arab-Americans in the Metropolitan Detroit Area. Dissertation. University of Florida, Gainesville. UMI Microfiche.
- Ingstad, B. and S. R. Whyte. 1995. Disability and Culture. Berkeley: University of California Press.
- Johnson, in Michigan Department of Public Health, 1995. Minority Health in Michigan. Lansing: Michigan.
- Kleinman, A. 1981. Patients and Healers In the Context of Culture. Berkeley: University of California Press.
- Kulwicki, A. 1990. Cardiovascular and Diabetes Survey.
- Michigan Department of Public Health, 1988. Minority Health in Michigan: Closing the Gap. Lansing: Michigan.
- Naff, A. Becoming American: The Early Arab Immigrant Experience , 1985. Carbondale and Edwardsville: Southern Illinois University Press.
- Savoie, C., 1995. Environmental Health Director of ACCESS.
- Teebi, A.S., 1997. "Introduction", in Teebi, A.S., Farag, T.I., eds. Genetic Disorders Among Arab Populations, 1997. New York: Oxford University Press.
- United Nations Development Program (UNDP) 1993: Human Development Report. Investing in Health. Oxford University Press, New York.

## Appendix A: Other Salient Background Features Related to the Middle East

### A Primer of Concepts

a. **'ayb** : The role of shame in motivation of Arab behavior. Individuals are inseparable from their family unit in the Arab world and the family is the ultimate source of allegiance and the ultimate measure of success. Disease is considered a mark of imperfection or weakness that reflects on the entire family even to the extent that family members might be unmarriageable. Disabilities and mental disturbance are the most prominent elicitors of 'ayb-oriented behavior. Arab culture holds an expectation of perfection, particularly physically.

b. **perception of mental illness**--punishment from God for the sins of the individual or his family, touched by *jinn* (usually perceived as malevolent spirits), or ridden by the devil. Mental illness is shunned. It is not uncommon to see a reluctance to send a disturbed family member to an asylum or for treatment out of desire not to recognize and disclose the problem.

c. **non-recognition of chronic disease**--stigma, 'ayb-oriented. Chronic diseases like cancer, diabetes are considered hereditary and reflect on the whole family. There is also a fear of reducing the marriageability of children by disclosure of these kinds of illnesses.

d. **belief in unseen forces**: Arabs from the Middle Ages theorized about the germ theory and it is well established within our consciousness. However, there is also an acceptance that unseen forces may cause disease such as *jinn*, by the evil eye. While *jinn* are feared as malevolent and capricious spirits that may cause illness and other evil, the evil eye can best be understood in the context of fearing the envy of others which may also be the cause of sickness or even death.

e. **deep seated respect for age and expertise**-- respect increases with age and authority. Doctors do receive a great respect and trust. Arab patients submit to that authority without questioning. This contributes to the low rate of medical-legal cases among Arabs. Perception that the doctor is incompetent or not trustworthy will not result in an open confrontation/discussion with the doctor, but instead will result in noncompliance with his directions.

f. **alternative healing**: a long tradition of treatment exists in the Arab world. The Arabs have a system of healing tradition that is over 3,000 years old, including herbalism and conception of the body as a unified system composed of interacting humors. While the Western approach is to look for the smallest particular cause, the Arab system looked for the imbalance in the body as a whole. Problems like gastrointestinal disorders, fevers, headaches, orthopedic difficulties, and fractures all have a well-established traditional approach for their alleviation. Bonesetters are considered better than orthopedic doctors in the Middle East. Traditional midwives are well skilled in the Arab World.

g. **concept of time**: In Arab culture, time is not linear and is not constricted in the way that it is in the West. Not tomorrow at 9:30AM but *insha 'Allah*" (God-willing) I'll see you before lunch. Lateness is accepted and anger about it is not understood.

h. **Arab family structures:** Extended family structure is the most common form for Arab families. There are four types of family organization: nuclear (mother, father and children found in the minority of Arab households), extended (which may also include grandparents, aunts, uncles, and cousins), *hammula* (3-4 extended families) and *qabila* (4-5 hammulas).

i. **role of the family in decision making:** The consideration of the welfare of the family takes precedence over individual considerations. Indeed, the American focus on individuality is seen as verging on pathological behavior in the Arab world. Because of the supremacy of the family, decisions are more likely to be made collectively in Arab families. Both the considerations of the family and the individual are carefully weighed. Older males, the patriarchs, of families may be asked to make health decisions for an individual family member. This role of the family complicates informed consent and confidentiality issues.

j. **position of men, women, children, elderly in the family--**men's power and influence is in the external realm, while women control the internal matters of the household. Elderly enjoy final power and respect for consultation and guidance. Children are not participants in family decisions and are expected to be obedient to the family elders.

k. **marriage:** Premarital sexual relations are considered shameful, dirty, and sinful. Marriage is a prerequisite for respect and consideration as a mature member of the society.

l. **health risk behavior:** smoking, diet, exercise--Arab culture is supportive of many risk behaviors that are not considered within the context of good health. Smoking is considered both part of manhood and of generosity. Cigarettes are offered like tea and coffee as a matter of hospitality. The Arab diet in the Arab World is considered to be healthy with a tendency toward high fiber, lots of fruit and vegetables, and fresh daily preparation of food. Meat is emphasized as good, but is generally restricted by cost. It is not a part of Arab consciousness to consider diet as a contributor to bad health. Similarly, Arab lifestyle is active due to the nature of life activities (70% rural, family visits, and walking).

Consequently, aerobics and exercise machines are considered foreign and silly. However, after immigrating to the United States, The Arab diet and lifestyle changes. The consumption of meat, snacks, fat, and sweets increases while the amount of exercise declines leading many Arab Americans, especially the elderly, to suffer from obesity, high cholesterol, and other related illnesses (Hassoun 1995).

m. **primary health care access in the Middle East and preventive service utilization:** health services and education are free and accessible in the Arab countries, but quality varies. This is why the rate of medical insurance is very low, since it is not thought of as a requirement for health care. Medical services are generally only sought when the individual is acutely sick. A doctor who does not perform some invasive procedure (injections, clinical tests) or does not prescribe medications is considered incompetent.

n. **political and social background:** organizational structures and affiliation--Arabs in the United States have a variety of national differences compounded with a wide variety of political, social and religious underpinnings. Also, social stratification exists along class and urban/rural/refugee camps.

## Appendix B: Arabic Phrases

Ahlan wa sahlān	Welcome (greeting)
Marhabah	Hello
Keef Halak	Hello, How are you?
Mabsut	Good (Happy)
Mneeh, wa ente	Fine, and you?
Esmee...	My name is ...
Naam	Yes
Lah	No
Shukran	Thank you
Afwān	You're welcome
Maa al salama	God-Bye
In'sha Allah	God-willing

## Appendix C: Tables

**Table 1. Health Statistics from the Arab World**

Country	Life Expectancy at Birth (1990-94) <sup>a</sup>	IMR (1990-1994) <sup>a</sup>	TFR (1990-1994) <sup>a</sup>	GNP per Capita (1990) (US\$) <sup>b</sup>	Total Illiteracy (%) <sup>b</sup>	Female Illiteracy (%) <sup>b</sup>	Population (millions) (1991) <sup>b</sup>	Urban (%) (1991) <sup>b</sup>
Algeria	67.5	54	4.19	1,980	55	43	25.6	52
Bahrain	74.4	23	5.38	7,130	31	23	0.5	83
Djibouti	49.0	112	6.50	1,210 <sup>c</sup>	--	--	0.5	81
Egypt	66.0	68	4.87	610	66	52	53.6	47
Iraq	65.2	63	5.83	2,140	51	40	18.7	71
Jordan	67.9	34	5.87	1,050	30	20	4.1	68
Kuwait	78.3	9	5.96	16,160	33	27	2.1	96
Lebanon	75.9	28	2.99	2,150	27	20	2.8	84
Libya	63.1	68	6.66	5,310	50	36	4.7	70
Mauritania	48.0	117	6.50	510	79	66	2.1	47
Morocco	67.2	66	3.59	1,030	62	51	25.7	48
Oman	65.0	54	6.42	6,120	--	--	1.6	11
Qatar	72.0	21	5.54	14,770	--	--	0.4	89
Saudi Arabia	69.0	56	6.85	7,820	52	38	15.4	77
Somalia	47.1	122	6.60	120	86	76	8.9	36
Sudan	51.8	99	6.26	420 <sup>c</sup>	88	73	25.9	22
Syria	63.6	44	5.56	1,160	49	36	12.8	50
Tunisia	67.8	36	3.18	1,500	44	35	8.2	54
United Arab Emirates (UAE)	75.0	22	5.99	20,140	--	--	1.6	78
West Bank and Gaza	68.7	33	7.82	--	--	--	1.6	51
Yemen	49.0	117	8.62	520	74	62	12.1	29
Total	63.4	68	5.37	--	--	--	228.9	59

IMR – Infant Mortality Rate; TFR – Total Fertility Rate; GNP – Gross National Product

a- Courbage and Khlaf [1993] in Deeb and Sayegh, 1997.

b- UNDP, World Development Report [1993] in Deeb and Sayegh, 1997.

c- UNICEF, State of the World's Children [1994] in Deeb and Sayegh, 1997.

**Table 2. Median Age at Marriage by Age Categories in Arab Countries**

Country	Year	Age Bracket					
		20-24	25-29	30-34	35-39	40-44	45-49
Bahrain	1989	--	22.5	19.9	17.9	15.6	14.8
Egypt	1991	20.3	19.0	18.4	18.0	17.6	17.1
Jordan	1990	--	21.2	19.7	18.8	18.9	18.9
Kuwait	1987	--	19.1	18.7	18.0	17.3	17.1
Morocco	1987	--	19.9	18.9	18.1	16.8	16.3
Oman	1988	16.2	15.7	15.6	15.2	15.0	14.7
Qatar	1987	--	21.4	18.0	16.6	16.5	15.9
Saudi Arabia	1987	20.3	18.1	17.2	16.5	16.5	16.6
Sudan	1989-90	--	20.5	18.1	16.4	15.8	16.3
Tunisia	1988	--	22.8	21.3	20.6	19.4	19.9
United Arab Emirates (UAE)	1987	21.0	17.7	16.8	16.3	16.0	16.2

Source: Al-Qudsi, S. (1997)



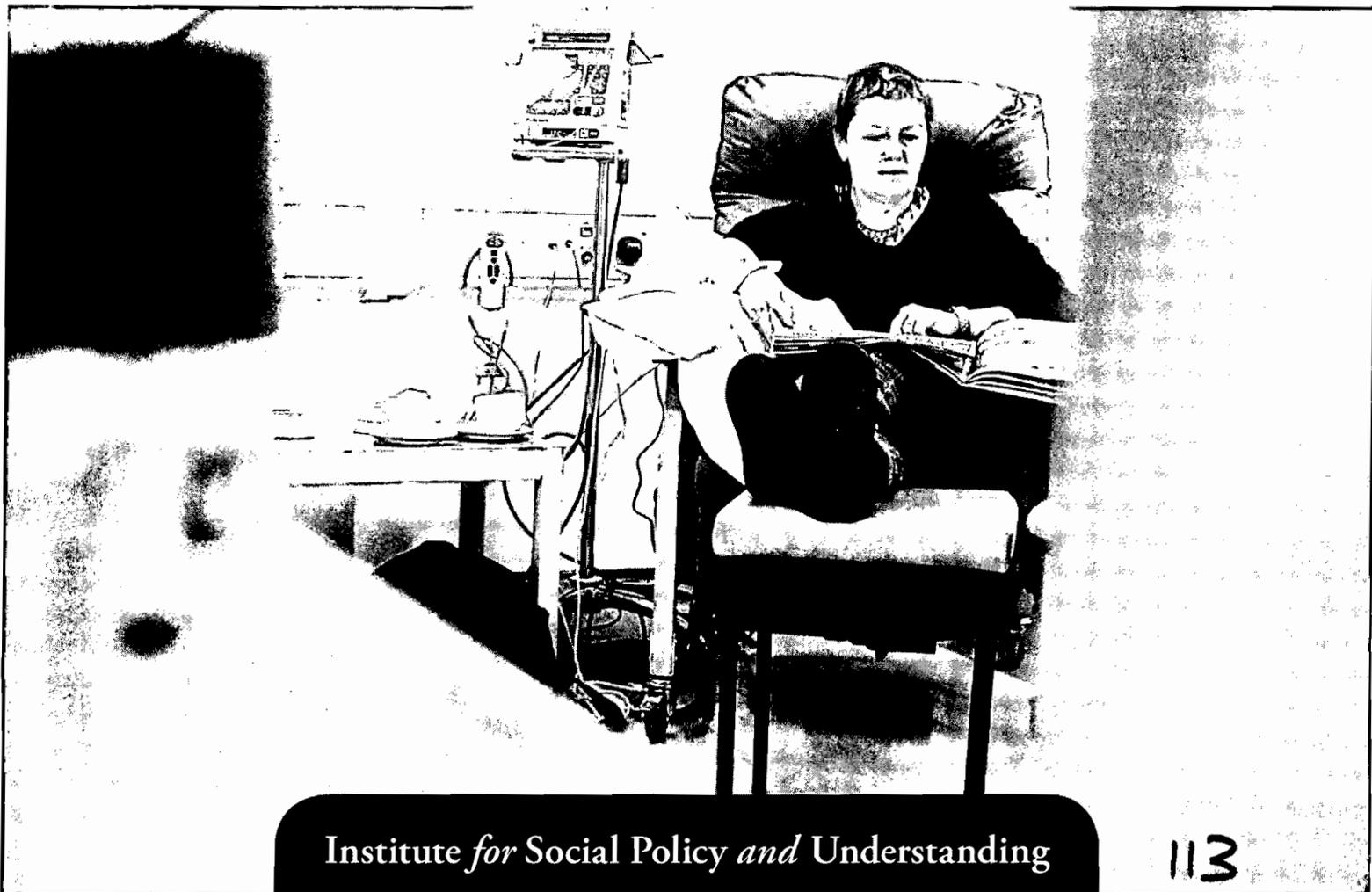
JUNE 2011

REPORT

# ISPU

## MEETING THE HEALTHCARE NEEDS OF AMERICAN MUSLIMS: Challenges and Strategies for Healthcare Settings

Aasim Padela, MD, MS, Katie Gunter, MPH, MSW, & Amal Killawi, MSW





© 2011 Institute for Social Policy and Understanding. All rights reserved. No part of this publication may be reproduced or transmitted in any form or by any means without permission in writing from the Institute for Social Policy and Understanding. The Institute for Social Policy and Understanding normally does not take institutional positions on public policy issues. The views presented here do not necessarily reflect the views of the institute, its staff, or trustees.

## About The Authors

Aasim Padela, MD MS

*ISPU Research Fellow*

Aasim Padela is an ISPU fellow and an emergency medicine physician with bachelor degrees in biomedical engineering and classical Arabic & literature. He attended Weill Cornell Medical College and completed his residency at the University of Rochester. Dr. Padela is currently completing his final year in the Robert Wood Johnson Clinical Scholars Program, where his research focuses on healthcare inequities and cultural barriers to care for American Muslim and Arab-American populations. In addition, he is a visiting fellow at the Oxford Centre for Islamic Studies (2010-11) working on an ethical framework for transnational global health initiatives and theoretical and applied Islamic bioethics. This summer Dr. Padela will be joining the faculty of the University of Chicago in the Program on Medicine and Religion, Maclean Center for Ethics, and the Section of Emergency Medicine.

Katie Gunter, MPH MSW

*Research Assistant*

Katie Gunter is a research assistant at ISPU where she contributes to grant writing and disseminating research. Ms. Gunter also works at the University of Michigan's Department of Internal Medicine and with the School of Public Health's Center on Men's Health Disparities. Her research interests include community-based participatory research (CBPR) and factors that differentially influence health, health behavior, and healthcare quality, as well as their relationship to racial and ethnic health disparities, particularly with regards to disparate patterns of health and illness among men. She has worked with non-profit organizations and in healthcare settings focused on providing healthcare to underserved populations. Ms. Gunter completed her MPH and MSW at the University of Michigan.

Amal Killawi, MSW

*Research Assistant*

Amal Killawi is a clinical social worker and research associate at the University of Michigan, where she works at the Department of Family Medicine and with the Robert Wood Johnson Foundation. Ms. Killawi served as the project manager for this study, acting as a community liaison and contributing to data collection, data analysis, and dissemination of research. As a long time community activist, she has worked with various non-profits, particularly focused on mental health and marriage and family life education. Her research interests include community-based participatory research (CBPR), health disparities, and culturally competent care. Ms. Killawi completed her Bachelor's in Psychology and Master's in Social Work at the University of Michigan.

## Acknowledgements

This study was funded by the Robert Wood Johnson Foundation Clinical Scholars Program and the Institute for Social Policy & Understanding. We thank our respondents for sharing their time and insights with us, as well as our community partners and steering committee members for their support and invaluable recruitment assistance: Muzammil Ahmed MD, Hamada Hamid DO MPH, and Shireen Zaman MA (all from the Institute for Social Policy & Understanding); Najah Bazy RN (Islamic Center of America); Adnan Hammad PhD (Arab Community Center for Economic & Social Services); Mouhib Ayyas MD (Islamic Shura Council of Michigan); and Ghalib Begg (Council of Islamic Organizations of Michigan). We also express gratitude to our academic mentors and collaborators for assistance throughout the project: Michele Heisler MD MPA (the Robert Wood Johnson Foundation's Clinical Scholars Program), Michael D. Feters MD MPH MA (Department of Family Medicine, University of Michigan) and Sonia Duffy PhD RN and Jane Forman ScD, MHS (both from the VA Ann Arbor Healthcare System). We also thank Amanda Salih MPH and Heather Tidrick MSW for helping to code manuscripts and qualitative data analysis. Lastly, a note of thanks to our troupe of research assistants, namely, Afrah Raza, Shoaib Rasheed, Ali Beydoun, Nadia Samaha, David Krass, Imen Alem, and Samia Arshad MPH, for their invaluable assistance.

## Table of Contents

5	Executive Summary
6	Introduction
7	Conceptual Model
8	Methodology, Setting, and Study Participants
9	Data Analysis
11	Beliefs about Health and Healing
13	The Need for Cultural Competence
15	Priority Healthcare Accommodations
16	The Role of Imams
20	Challenges in Providing Culturally Sensitive Healthcare
22	Recommendations
25	Conclusion

## Executive Summary

---

The Islamic values and cultural practices of American Muslims can play a role in community health disparities by influencing health behaviors and healthcare-seeking patterns and presenting challenges within the healthcare system. To date, scant empirical research has been conducted in collaboration with this community in order to better understand their beliefs and perceived challenges. This report is based on the analysis of qualitative data from semi-structured interviews and focus groups collected through a community-based participatory project with American Muslims living in southeastern Michigan. Specifically, our aim was to (1) identify key health beliefs and practices within the community, (2) gain a better understanding of these beliefs and practices and how they may impact the seeking of healthcare services, and (3) identify clinical situations that pose cultural challenges within healthcare. This report provides an overview of American Muslim health beliefs, describes how these beliefs impact healthcare-seeking practices, and recommends accommodations that can improve the healthcare experience of American Muslim patients. Understanding the links between Islamic beliefs and practices and their influence on clinical encounters provides opportunities to improve community health and deliver culturally sensitive high quality care.

## Introduction

Research has demonstrated that minority patient populations receive a lower quality of care and face significant challenges when trying to access and receive healthcare.<sup>1</sup> Among racial and ethnic groups, health disparities persist due to the confluence of structural, institutional, and interpersonal factors.<sup>1</sup> Overcoming these barriers and disparities requires that the beliefs, priorities, and healthcare needs of minority communities be understood and accommodated. Health disparities among religious minorities merit particular consideration, as religious values are very influential in an individual's and group's development and articulation of the concept of "health." Thus, a better understanding of how religious values influence health behaviors can result in the delivery of more culturally sensitive healthcare services.

American Muslims are a fast-growing, under-studied, and underserved minority. While ethnically and racially diverse, they are bound together by a shared religious tradition that shapes their worldview and informs their behavior. The major ethnic groups within the American Muslim community are indigenous African Americans, South Asians, and Arabs.<sup>2-7</sup> American Muslims may share religiously informed views on health, illness, and the healing process. For example, many aspects of healthcare may be informed by individual and personal practices of Islam- from conceptions of disease and cure to healthcare-seeking patterns and decision-making. When considering the healthcare needs of American Muslim patients, providers must be aware of the wide spectrum of adherence, religious practice, rituals, and traditions within this community. Nonetheless, areas of shared concern between different segments of this population exist and are the focus of our project.

Increasing cultural competence has been cited as part of the solution to reduce health disparities; however, "Muslim patient cultural guides" are predominantly based on provider experiences as opposed to empirical research conducted in collaboration with the community.<sup>8,9</sup> To better understand the factors that influence American Muslim health barriers and challenges, we embarked on a community-based participatory research project. This report presents an overview of American Muslim health beliefs,

---

*Research has demonstrated that minority patient populations receive a lower quality of care and face significant challenges when trying to access and receive healthcare.*

---

1 Smedley BD, Stith AY, Nelson AR, Institute of Medicine (U.S.). Committee on Understanding and Eliminating Racial and Ethnic Disparities in Health Care. Unequal treatment : confronting racial and ethnic disparities in health care. Washington, D.C.: National Academy Press; 2003.

2 Muslims American Demographic Facts. <http://www.allied-media.com/AM/>. Accessed January 19, 2010.

3 American Muslims: Population Statistics: Council on American-Islamic Relations; 2005.

4 Ba-Yunus I. Muslims of Illinois, A Demographic Report. Chicago: East-West University; 1997.

5 Obama B. Remarks by the President on a New Beginning. Cairo, Egypt; 2009.

6 Smith TW. The Muslim Population of The United States: The Methodology of Estimates Public Opinion Quarterly. 2002;66:404-417.

7 The World Almanac and Book of Facts 2001: World Almanac Books; 2001.

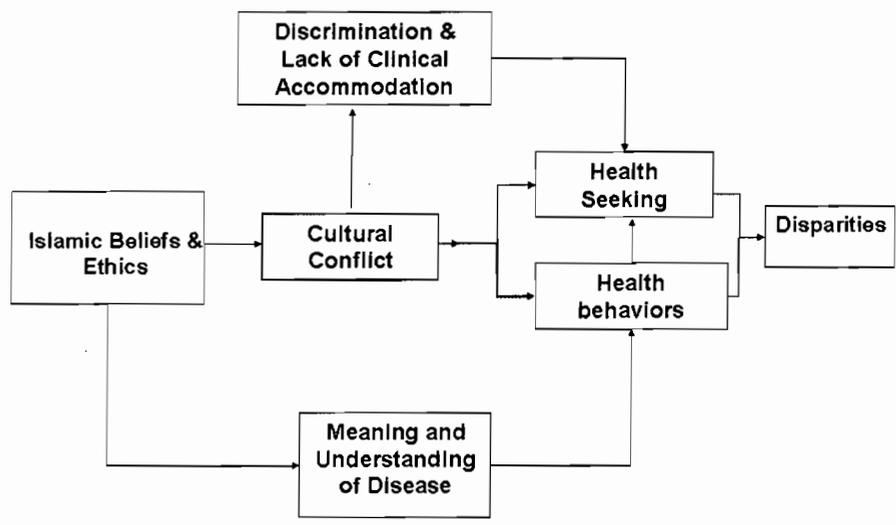
8 Markova T, Broome B. Effective communication and delivery of culturally competent health care. Urol Nurs. Jun 2007;27(3):239-242.

9 Miklancic MA. Caring for patients of diverse religious traditions: Islam, a way of life for Muslims. Home Health Nurse. Jun 2007;25(6):413-417.

describes how these beliefs impact healthcare-seeking practices, and recommends accommodations that can improve the healthcare experience of American Muslim patients.

### CONCEPTUAL MODEL

For this study, a conceptual model was synthesized from multiple theoretical models in the medical literature. Kleinman’s model of the cultural construction of clinical reality portrays patient-doctor interactions as transactions between competing explanatory models of disease and illness and thus may involve discrepancies in therapeutic goals and values.<sup>10</sup> This model provides the foundation for understanding how Islam influences Muslim patients’ cultural construction of disease and illness, as well as the meanings attached to therapeutics. The Institute of Medicine’s seminal report entitled “Unequal Treatment” cites prior experiences of discrimination, bias, and mistrust of the healthcare system as factors that influence health and healthcare-seeking behaviors. The authors posit that these mechanisms play a role in healthcare disparities of Muslim patient populations. Leiniger’s cultural care theory notes that patients who experience healthcare that is not reasonably congruent



with their beliefs and values may show signs of cultural conflict and/or ethical concern. As a result, the healthcare dynamic may be fraught with non-adherence and tension.<sup>11</sup> Together these portions

<sup>10</sup>Kleinman A, Eisenberg L, Good B. Culture, illness, and care: clinical lessons from anthropologic and cross-cultural research. *Ann Intern Med.* Feb 1978;88(2):251-258.

<sup>11</sup>Wehbe-Alamah H. Bridging generic and professional care practices for Muslim patients through use of Leininger’s culture care modes. *Contemp Nurse.* Apr 2008;28(1-2):83-97.

were synthesized into a conceptual model that guided our process of developing interview guides and shaped our approach to data analysis.

Examples that highlight pieces of our conceptual model include the potential challenge of maintaining cervical health for a Muslim woman who may believe that her illness is a test from God and an atonement for her sins. Believing that God has predestined her illness and form of death, she may delay or refuse medical treatment. Another Muslim may distrust western medicine and rely upon such alternative Muslim therapies as holy water, herbal treatments, and prayer. Thus, he may not seek medical care or adhere to the recommended therapies. A Muslim woman may seek healthcare services only from a female gynecologist. If her health plan does not list one, she may choose to postpone or avoid healthcare visits and thus not receive a pap smear for cancer screening. All of these scenarios exemplify healthcare-seeking or health behaviors that may influence healthcare disparities within this community.

## METHODOLOGY, SETTING, AND STUDY PARTICIPANTS

Southeastern Michigan is home to one of the United States' longest standing and largest Muslim American communities estimated to number, around 200,000 individuals.<sup>12-14</sup> We used a community-based participatory research design in partnering with four key community organizations: the Institute for Social Policy and Understanding (ISPU), the Arab Community Center for Economic & Social Services, and two Islamic umbrella organizations representing more than thirty-five Muslim institutions including over twenty-five mosques; the Islamic Shura Council of Michigan and the Council of Islamic Organizations of Michigan.

Members of these organizations, along with an interdisciplinary investigative team, formed part of the steering committee that guided all of the project's phases, from research question and interview guide development to participant recruitment, data analysis, and dissemination.<sup>15</sup> The interdisciplinary investigative team included a Muslim physician-researcher with expertise in Islamic bioethics and experience as an imam and volunteer healthcare chaplain, a social worker active in Muslim advocacy organizations, an experienced qualitative researcher, a senior health services researcher, a nurse-investigator with research experience within the American Muslim community, and several individuals with public health backgrounds. The project, approved by the University of Michigan's Institutional Review Board, consisted of two phases.

---

*Southeastern Michigan is home to one of the United States' longest standing and largest Muslim American communities, estimated to number around 200,000 individuals.*

---

12 Hassoun R. Arab Americans in Michigan. East Lansing: Michigan State University Press; 2005:1-17.

13 Numan FH. The Muslim Population in the United States. 1992; [http://www.uga.edu/islam/muslimpop\\_usa.html](http://www.uga.edu/islam/muslimpop_usa.html). Accessed January 27, 2010

14 Michigan. Arab Americans 2003; [http://www.aaiusa.org/page/file/f6bf1bfae54f0224af\\_3dtmvvj4h.pdf/Mldemographics.pdf](http://www.aaiusa.org/page/file/f6bf1bfae54f0224af_3dtmvvj4h.pdf/Mldemographics.pdf).

15 Israel B, Eng E, Schultz A, Parker E, Satcher D, eds. Methods in Community-Based Participatory Research in Health. San Francisco: Jossey-Bass Publications; 2005.

Phase 1: Representatives from our partner organizations and steering committee members identified the key informants and community stakeholders to be interviewed and outlined interview protocols and questions. We used a purposive maximum variation sampling method to identify community leaders with a wide variety of experiences and views.<sup>16</sup> Specifically, we attempted to interview both men and women, persons holding various positions within the community (including imams), and persons of different ethnicities, races, countries of origin, and theological branches. During Phase 1, twelve interviews were conducted with community gate-keepers and leaders in order to acquire an initial perspective on Muslim health beliefs and practices, areas of conflict, and challenges within the American healthcare system (Table 1).

Phase 2: Community-based focus groups were conducted at area mosques and segmented by gender and language preference (Arabic vs. English). Sampling was designed to achieve variation on race, gender, and ethnicity as well as to represent the community's main groups (African Americans, South Asian Americans, and Arab Americans). Focus groups explored in great detail the topics that emerged from the semi-structured interviews in Phase 1.

The 13 focus groups (7 female and 6 male) consisted of a total of 102 participants (56 women and 46 men) (Table 2). The number of participants in each focus group ranged from 4 to 12, with a mode of 9 people. Participants ranged in age from 18 to 75, with a mean age of 45 years. Most participants identified as Sunni (N=81, 82%) while 43% of participants were Arab American (N=43), 23% were South Asian (N=23), and 22% were African American (N=22).

#### DATA ANALYSIS

The detailed content analysis of the data utilized a framework and team-based approach. Analysts immersed themselves in the data by reading and open-coding the transcripts in order to develop a preliminary coding scheme. Disagreements were resolved by team consensus, and emergent themes were discussed via a constant-comparison method during team meetings. Each transcript was assigned to an analyst, who would then develop a summary by code and perform a local integration of codes by grouping them into higher order conceptual themes. These summaries were used in team meetings to perform a global integration of themes across the interviews.<sup>17</sup>

16 Patton M. *Qualitative evaluation and research methods*. Beverly Hills: Sage Publications; 1990.

17 Weiss RS. *Learning from Strangers: The Art and Method of Qualitative Interview Studies*. New York: The Free Press; 1994.

Table 1: Participants Characteristics (N=12) in Phase 1

Characteristic	N
<b>Age</b>	
mean (SD), y	44.3 (13.6)
< 30 years	2
30-55 years	7
> 55 years	3
<b>Sex</b>	
Male	7
Female	5
<b>Religious Affiliation</b>	
Sunni	8
Shi'ite	1
Prefer Not To Say	3
<b>Ethnicity</b>	
Arab/Arab American	6
African American/Black	2
South Asian	2
European/White	1
Other	1
<b>Education Level</b>	
Associate degree and/or some college	2
4 year college degree	2
Advanced degree (Masters, Doctorate)	8
<b>Country of Origin</b>	
United States	6
Other	6
Africa	1
Europe	1
Middle East	3
South Asia	1
<b>Primary Role in American Muslim Community</b>	
Imam	2
Leadership Role in Community Health Organization	3
Leadership Role in Community Civic Organization	1
Community Organizer	2
Allied Health Professional	4

Table 2: Demographic Characteristics of the Focus Groups (13 Focus Groups with 102 Participants)

Characteristic	Frequency (N=Focus Groups)
Gender	
Female	7 (54%)
Male	6 (46%)
Ethnicity	
Arab American/Arab	4 (31%)
Mixed	4 (31%)
South Asian	3 (23%)
African American/Black	2 (15%)
Language	
English	12 (92%)
Arabic	1 (8%)

---

*In terms of the agents in healing, multiple studies note that Muslims view God as the sole controller of health and illness.*

---

## BELIEFS ABOUT HEALTH AND HEALING

As religious values and beliefs are intricately linked to cultural norms and practices, they shape patients' notions of health and illness, influence expectations of encounters with healthcare providers, affect adherence to doctors' recommendations, guide medical decision-making, and influence health outcomes.<sup>18-22</sup> Religion and spirituality also directly affect mental and physical health, for they influence coping strategies, health behaviors, and healthcare-seeking attitudes.<sup>23-25</sup> To further explore the role of culture in understanding health, illness, and health behaviors, this section relates how American Muslims view health and the agents in healing. After a brief literature review, we present our findings.

18 Johnson JL, Bottorff JL, Balneaves LG, et al. South Asian womens' views on the causes of breast cancer: images and explanations. *Patient Education and Counseling*. 1999;37(3):243-254.

19 Nielsen M, Hoogvorst A, Konradsen F, Mudasser M, van der Hoek W. Causes of childhood diarrhea as perceived by mothers in the Punjab, Pakistan. *Southeast Asian Journal of Tropical Medicine and Public Health*. 2003;34(2):343-351.

20 Nehra A, Kulaksizoglu H. Global perspectives and controversies in the epidemiology of male erectile dysfunction. *Current opinion in urology*. 2002;12(6):493-496.

21 Fukuhara S, Lopes A, Bragg-Gresham J, et al. Health-related quality of life among dialysis patients on three continents: the Dialysis Outcomes and Practice Patterns Study. *Kidney International*. 2003;64(5):1903-1910.

22 Geertz C. *Local knowledge: further essays in interpretive anthropology*. New York: Basic Books; 1983.

23 Koenig HG. Research on religion, spirituality, and mental health: A review. *Canadian journal of psychiatry*. 2009;54(5):283-291.

24 Larson DB, Larson SS, Koenig HG. Mortality and religion/spirituality: A brief review of the research. *The Annals of pharmacotherapy*. 2002;36(6):1090-1098.

25 Koenig HG. *Religious practices and health: Overview*. 2008.

The extant and largely qualitative literature provides a degree of insight into how American Muslims view health and identifies some of the agents in the healing process. In a study of immigrant Pakistani families, conceptions of health were reported to include the social, spiritual, and physical domains. The authors noted that the acceptance of medical treatments was mediated by a sense of concordance within this holistic conception of health.<sup>26</sup> In a similar fashion, Afghan American elders residing in California reported their health as tied to their adherence to Islam and thus utilized various religious practices to heal themselves.<sup>27</sup> In terms of the agents in healing, multiple studies note that Muslims view God as the sole controller of health and illness.<sup>28,29</sup> Johnson and Bottorff explored South Asian women's views on breast cancer and its etiology. Among other causative factors, the women reported that God determines who develops breast cancer and who is cured. Their view that breast cancer was a "disease of fate" influenced their healthcare-seeking behaviors, as some believed that they were destined to suffer, while others felt that their fate could be changed through prayer and seeking medical care.<sup>30,31</sup> Arab-American immigrants in New York also echoed the beliefs that cancer was from God and that modifiable risk factors were only a secondary concern, thereby giving voice to a potentially fatalistic attitude.<sup>32</sup>

Our study also offered insight into how religious beliefs and values influence patients' notions of health, illness, and healing. Our research participants opined that health has multiple components: spiritual, physical, and mental. They stated that in order to move from a state of illness to a state of well-being, multiple agents performed one or more ameliorating functions within one or more of these domains. God was said to have the preeminent role in health, as His decree led to disease and feeling ill and to healing and maintaining one's health. Most participants perceived illness through a religious lens as predestined, a trial from God by which one's sins are removed, an opportunity for spiritual reward, a reminder to improve one's health, and sometimes a sign of personal failure to follow Islam's tenets. Participants also remarked that in addition to prayer and supplicating to God, human agents (e.g., imams, family members, healthcare providers, friends, and community members) played important roles. Each actor is viewed as God's instrument and thus assumes various roles within the healing process.

The imam is a central figure in this process, for he delivers healthcare messages framed within an Islamic worldview, counsels the distressed, provides spiritual support, and facilitates healing through

---

*God was said to have the preeminent role in health, as His decree led to disease and feeling ill and to healing and maintaining one's health.*

---

26 Jan R, Smith CA. Staying healthy in immigrant Pakistani families living in the United States. *Image - the Journal of Nursing Scholarship*. 1998;30(2):157-159.

27 Morioka-Douglas N, Sacks T, Yeo G. Issues in caring for Afghan American elders: insights from literature and a focus group. *Journal of cross-cultural gerontology*. 2004;19(1):27-40.

28 DeShaw P. Use of the emergency department by Somali immigrants and refugees. *Minnesota medicine*. 2006;89(8):42-45.

29 Ypinazar VA, Margolis SA. Delivering Culturally Sensitive Care: the Perceptions of Older Arabian Gulf Arabs Concerning Religion, Health, and Disease. *Qualitative Health Research*. 2006;16(6):773-787.

30 Johnson JL, Bottorff JL, Balneaves LG, et al. South Asian women's views on the causes of breast cancer: images and explanations. *Patient Education & Counseling*. Jul 1999;37(3):243-254.

31 Rajaram SS, Rashidi A. Asian-Islamic women and breast cancer screening: a socio-cultural analysis. *Women Health*. 1999;28(3):45-58.

32 Shah SM, Ayash C, Pharaon NA, Gany FM. Arab American immigrants in New York: health care and cancer knowledge, attitudes, and beliefs. *J Immigr Minor Health*. Oct 2008;10(5):429-436.

communal supplications or prescribing Qur'anic litanies. Within the hospital, his role somewhat overlaps those of healthcare chaplains: he visits Muslim patients, is involved in patient-provider-family healthcare discussions, and serves as a religious "translator" and cultural broker.<sup>33</sup> The family also plays an important role, for its members provide physical care, emotional and spiritual support, and mediate interactions with the healthcare system. Allopathic healthcare providers provide clinical care and are expected to communicate with and educate patients in a respectful manner, as well as facilitate recognition of their religious and cultural traditions. Lastly, friends and community members contribute to the healing process by providing emotional and spiritual support. In this way, the community maintains a holistic vision of healing and recognizes several key agents outside of the allopathic system who influence one's spiritual, physical, and psychological health.

Understanding these perspectives should inform efforts designed to achieve cultural competence and the delivery of culturally sensitive care. At the patient-provider level, the healthcare provider's increased awareness of American Muslim views of healing will help them frame healthcare interventions and enhance partnerships. On a macro-level, healthcare systems and stakeholders can partner with various agents within the healing process to tailor and improve community health interventions. As noted, given that links between Islamic beliefs and practices may affect clinical encounters, culturally sensitive healthcare accommodations should be developed and implemented. As healthcare settings are confronted with adapting to an increasingly racially and ethnically diverse patient population, providers need to respond to a variety of patient perspectives, values, and behaviors about health and well-being. Failure to accommodate the health beliefs and behaviors of American Muslim patients may contribute to healthcare inequalities.

## THE NEED FOR CULTURAL COMPETENCE

Cultural competence has been defined as a "set of congruent behaviors, attitudes, and policies that comes together in a system, agency, or amongst professionals and enables them to work effectively in cross-cultural situations."<sup>34</sup> Research shows that training in this area can improve the "knowledge, attitudes, and skills" of providers working with diverse patient populations.<sup>35</sup> Cultural competence efforts that recognize and accommodate the patients' cultural and religious values can help reduce racial and ethnic healthcare disparities.<sup>36</sup> Providing appropriate services can also improve patient

33 DeVries R, Berlinger N, Cadge W. Lost in Translation: The Chaplain's Role in Health Care. *Hastings Center Report*. 2008;38(6):23-27.

34 Cross TL, Bazron BJ, Dennis KW, Isaacs MR. *Towards a Culturally Competent System of Care: A Monograph on Effective Services for Minority Children Who Are Severely Emotionally Disturbed*. Washington, DC: CASSP Technical Assistance Center, Georgetown University Child Development Center;1989.

35 Beach MC, Price EG, Gary TL, et al. Cultural competence: a systematic review of health care provider educational interventions. *Medical care*. 2005;43(4):356-373.

36 Brach C, Fraserirector I. Can cultural competency reduce racial and ethnic health disparities? A review and conceptual model. *Medical care research and review*. 2000;57(4 suppl):181-217.

health outcomes and increase client satisfaction.<sup>37</sup>

In our focus group discussions, participants noted the importance of cultural competency among providers and the healthcare system by using the following various terms interchangeably: "cultural sensitivity," "cultural awareness," "education," and "cultural sensitivity training." While explaining the rationale for this need, they claimed that cultural competency efforts will (1) lead to a greater understanding of Islam and Islamic culture, thereby improving the patient-provider relationship, and (2) improve Muslim experiences within the healthcare system, resulting in reduced challenges and increased accommodations.

Participants highlighted their experiences with healthcare providers who lacked knowledge about their faith and cultural practices. There was an expectation that providers should have a basic level of knowledge about their patients. As one frustrated participant remarked, "A lot of doctors ask really basic things and you're kind of like...they should already (know) that stuff." One participant wished that healthcare providers would have a basic understanding of American Muslims in order to decrease the burden of having to explain their culture and religious beliefs and practices, "That every one of us has to sit, educating her doctor about her beliefs. It's general information - he can take a two-hour presentation. He can learn this, and that's it. And then you don't - each particular patient ha(s) to sit and educate." Another participant suggested, "It would be good for hospitals to do some, at the hospital they teach other people about our religion and our culture. Because sometimes, people act the way they do out of ignorance. They don't know...the beliefs and the way Muslims behave." Additionally, participants asserted that Muslims are often stereotyped and generalized, despite the community's diversity. As one person remarked, "I think also we get stereotyped or maybe they have a few in-services at the hospital and everyone thinks they know everything about Muslims when we're all very, very different, so ask." Consequently, participants said that cultural competency efforts should educate healthcare practitioners about basic Islamic beliefs and practices, thus helping to reduce stereotypical care and discrimination.

Participants often described the healthcare system's atmosphere as unwelcoming, one in which "doctors and nurses...everybody...looks at you like (a) stranger or like you will be a problem for them." One participant shared, "I think we all know of stories where due to someone having an accent or...appearing Muslim...that sometimes the doctors may be more blunt with you, or they...belittle you, or not...give you the time of day." Participants also said that Muslim patients run the risk of being treated negatively when requesting accommodations for their religious and cultural beliefs. One participant related her experience with a male doctor who became upset after she requested a female OB/GYN. At times, providers may not take such requests seriously, "think(ing) it's a big joke..

---

*Participants also said that Muslim patients run the risk of being treated negatively when requesting accommodations for their religious and cultural beliefs.*

---

37 Anderson LM, Scrimshaw SC, Fullilove MT, Fielding JE, Norman J. Culturally competent healthcare systems. *American Journal of Preventive Medicine*. 2003;24(3S):68-79.

or a bunch of old-fashioned foolishness they don't want to be bothered with." Participants clarified that if healthcare practitioners understood why these accommodations were requested, they would be more likely to treat Muslim patients with respect and create a more welcoming atmosphere. Given that negative health care experiences can impact healthcare-seeking patterns, making an effort to accommodate Muslim patients can lead to greater provider-patient trust, which will ultimately impact healthcare-seeking patterns and compliance with the suggested treatments:

*When the nurse...tells you...I respect your religion...immediately, I will have trusted her...That's half of the work of being a healthcare giver...to get the trust of the patient. When the patient trusts you, he will do anything you tell him...and he will be compliant with care. So if you take the extra mile, this is (a) very important issue (for) healthcare providers. They have to make the effort to respect and to assess.*

Finally, our participants noted that these accommodations could be provided rather easily and required some flexibility and strategic planning, "Why don't we go the extra mile with...Muslims? ...Their needs are very tiny... What's the big deal..." In addition, the results of doing so will lead to improved healthcare experiences for both parties. These patient perspectives suggest the need for health systems to utilize cultural competency initiatives and train staff in order to improve interpersonal interactions, thereby enhancing cultural sensitivity and contributing to positive changes in the overall health system culture.

## PRIORITY HEALTHCARE ACCOMODATIONS

Given the different conceptions of health and healing, cultural modifications and healthcare accommodations may be integral to providing the highest quality of care. Prior research demonstrates that many hospitalized Muslim patients seek to maintain their religious practices: fasting during Ramadan, adhering to dietary restrictions, and observing the prescribed and optional prayers are just some examples. Within the framework of cultural competence, our focus group participants identified three healthcare accommodations as top priorities: (1) Gender-concordant care (2) Halal food, and (3) Prayer space.

### Gender-Concordant Care

Participants requested gender-concordant care based upon Islamic conceptions of modesty and privacy.<sup>38</sup> Some of them further described how the lack of female personnel may play a role in delaying or avoiding healthcare services, "Yeah. I would not even walk into a clinic that I didn't have a choice of the gender." Gender-concordant care was also discussed in relation to helping patients maintain a secure and private space, such as a hospital room, as well as protecting the body's personal space. In the event that such care was unavailable, participants made some further recommendations, such as more modest hospital gowns and signs on the doors that requested providers to knock and wait for permission to enter.

38 Padela AI, del Pozo PR. Muslim patients and cross-gender interactions in medicine: an Islamic bioethical perspective. *Journal of medical ethics*. 2011;37(1):40.

### Halal Food

The provision of halal (Islamically slaughtered) food was also identified as an important healthcare accommodation. Some patients requested it for health reasons, and many identified food in general as a priority area in which healthcare providers could take the initiative. One participant stated, *"I would also think that (the) hospital needs to take the initiative to ask every patient, do you have any dietary restrictions or even preferences. Because some people again, not being a very good advocate for themselves aren't going to ask and they're just going to assume...that they get what they get."* This quote speaks to a common theme in our focus groups: patients feel that they are outsiders and thus experience a further degree of stigmatization when asking for or explaining their need for certain accommodations.

### Prayer Space

Participants identified prayer space as an important healthcare accommodation due to prayer's role in healing and as a ritual five-time daily obligation. Participants described the challenges they had faced and suggested that a religiously neutral space would be welcomed. Some hospitalized participants mentioned being interrupted while praying and experiencing discomfort. One participant told of her effort to find a suitable place, *"I had knee surgery so couldn't go anywhere, and I was very worried about that...my husband was with me and put me in a wheelchair and wheeled me to the bathroom, I (supplcated) and I came back and prayed."* Another participant described an uncomfortable experience, *"So we were praying but...nurses and...security had come and asked if everything was ok...Doctors were you know, hesitant to come back in the room and...everybody came by after that and kind of looked in the door...we just praying how we pray."*

As previously mentioned, understanding American Muslim perspectives on health and healing requires that the role of religion, cultural beliefs, values, and worldviews of Islam be understood as well. Once this happens, hospital-based barriers to quality care can be identified. Providing culturally appropriate healthcare accommodations is integral to the care of American Muslim patients, and allocating resources that can serve as a source of comfort and fulfill these patients' spiritual needs can help fulfill that goal.

## THE ROLE OF IMAMS

A logical starting point for recognizing Islam's influence upon its adherents' health may be to understand the roles an imam is expected to assume. For the purpose of this report and within the American context, we define an imam as the man who leads the prayers, gives the sermon, and advises the congregation on spiritual matters. His community-based role is analogous to that of a priest, a minister, or a rabbi (Table 3). While medical literature is replete with studies describing rabbi-priest partnerships to improve their community members' health, respectively, and while chaplaincy programs have effectively incorporated them within the hospital system, few imams have been included in such initiatives. Therefore, further research is needed to delineate their multiple

roles in American Muslim health.<sup>39-41</sup> Surprisingly, few studies have examined the imam's importance in the Muslims' medical decision-making processes.<sup>42-44</sup> Non-Muslim chaplains, however, have recognized that imams should be available to minister to Muslim patients.<sup>45</sup>

The scant international literature suggests that imams and mosque-based interventions can enhance community health and reduce healthcare disparities. For example, educating imams about tuberculosis resulted in sermons on the topic and increased detection and treatment in Bangladesh.<sup>46</sup> Mosque-based lecture series on cardiovascular disease risk factors have helped advance health in Austria.<sup>47</sup> A similar approach has recently been adopted by USAID's Bureau for Global Health: imams are mobilized to be "champions" of reproductive health and family planning in multiple Muslim-majority nations.<sup>48</sup> Imams also serve as religious "translators" and cultural brokers while visiting hospitalized Muslims, provide ethical consultation for both staff and patients, and are involved in patient-provider-family healthcare discussions.<sup>49</sup>

Imams also play key roles in their community's health, as they are perceived as counselors and a source of spiritual cures.<sup>50,51</sup> Our participants identified four central healthcare-related roles for imams: (1) encouraging healthy behavior through scripture-based messages in sermons; (2) performing religious rituals around life events and illnesses; (3) advocating for Muslim patients and delivering cultural sensitivity training in hospitals; and (4) helping Muslims make healthcare decisions.

39 Campbell MK, Hudson MA, Resnicow K, Blakeney N, Paxton A, Baskin M. Church-Based Health Promotion Interventions: Evidence and Lessons Learned. *Annual Review of Public Health*. 2007;28(1):213-234.

40 Flannelly KJ, Weaver AJ, Smith WJ, Oppenheimer JE. A systematic review on chaplains and community-based clergy in three palliative care journals: 1990-1999. *American Journal of Hospice and Palliative Medicine*. July 1, 2003;20(4):263-268.

41 Shuper A, Zeharia A, Balter-Seri J, Steier D, Mimouni M. The paediatrician and the rabbi. *Journal of medical ethics*. 2000;26(6):441-443.

42 Kendall-Raynor P. Cultural understanding. *Nursing Standard*. 2007;22(4):22-23.

43 Ali OM, Milstein G, Marzuk PM. The Imam's Role in Meeting the Counseling Needs of Muslim Communities in the United States. *Psychiatr Serv*. February 1, 2005;56(2):202-205.

44 Ahmad NM. Arab-American culture and health care. *Public Health Management & Policy* 2004; <http://www.cwru.edu/med/epidbio/mph439/Arab-Americans.htm>.

45 Abu-Ras W. Chaplaincy Services for Muslim Patients in New York City Hospitals: Assessing Needs, Barriers, and the Role of Muslim Chaplains: Institute for Social Policy and Understanding; 2010.

46 Rifat M, Rusen ID, Mahmud MH, Nayer I, Islam A, Ahmed F. From Mosques to Classrooms: Mobilizing the Community to Enhance Case Detection of Tuberculosis. *Am J Public Health*. September 1, 2008;98(9):1550-1552.

47 Bader A, Musshauer D, Sahin F, Bezirkan H, Hochleitner M. The Mosque Campaign: a cardiovascular prevention program for female Turkish immigrants. *Wiener Klinische Wochenschrift*. 2006;118(7):217-223.

48 Freij LS. ES Model: Mobilizing Muslim Imams and religious leaders as "Champions" of reproductive health and family planning. In: Project TESD, ed. 2010.

49 DeVries R, Berlinger N, Cadge W. Lost in Translation: The Chaplain's Role in Health Care. *Hastings Center Report*. 2008;38(6):23-27.

50 Abu-Ras W, Gheith A, Cournos F. The Imam's Role in Mental Health Promotion: A Study of 22 Mosques in New York City's Muslim Community. *Journal of Muslim Mental Health*. 2008;3:155-176.

51 Padela A, Killawi A, Heisler M, Demmoner S, Fetters M. The Role of Imams in American Muslim Health: Perspectives of Muslim Community Leaders in Southeast Michigan. *Journal of Religion and Health*. 2010:1-15.

Table 3: A Brief Taxonomy of Imams

Type	Description	Comment
Imam = Prayer-leader	The most general definition of an imam is a congregational prayer leader.	This individual leads prayers at a mosque at specific times formally or informally. The term can also be used for an individual who leads prayer once for a group of people and may not do so on a regular basis.
Sermon-Giver = Imam and/or Khateeb	Gives sermons that are a requisite part of Friday (Jummah) prayer services and Holiday services (Eid).	This individual often, but not always, has some level of Islamic educational attainment and is asked to give sermons by the mosque leadership.
Spiritual Guide = Imam and/or Shaykh	Sought out by Muslims for spiritual guidance around life events, the esoteric sciences related to purifying one's character and belief, and "spiritual cures."	This individual is often referred to as a Shaykh which is also a ubiquitous term in the Islamic tradition. Such an individual is often associated with Sufi paths in the Islamic tradition.
Islamic Law Expert = Imam and/or Shaykh	Studied Islamic law and ethics extensively through formalized Islamic seminaries and colleges. Specialized in Islamic law and is authorized to issue religious edicts (sing. Fatwa, pl. fatawa).	The legal theorists of the classical era who promulgated the dominant extant schools of Islamic law (Maliki, Hanafi, Shafi, Hanbali, and Jafari) are all accorded the honorific title imam.
Director of Mosque = Imam and/or Shaykh	A mosque-based imam who is hired by the mosque administration to serve multiple roles for congregants, including religious ceremonies and prayers.	This individual may fulfill some or all of the types of imams listed above.

Participants discussed how imams may deliver health-based messages through sermons and lectures, especially during the congregational Friday prayer (*jum'uah*). Held at all mosques, *jum'uah* is obligatory upon all Muslim men and is often a family activity. In areas with large Muslim populations, multiple prayer sessions and sermons may be conducted at a single mosque, lending variety to both the message

and the messenger. Participants related that by framing disease and healing as coming from God, imams help Muslims cope with illness by helping them maintain hope in the Divine. Participants also alluded to imams' messages about moderation and health promotion, for example, *"to take care of our health...that (the body)...is a trust (from God)"* and to be moderate in eating, for the Qur'an states: *"Eat and drink and don't go beyond the limit"* (7:31). Participants remarked that imams sometimes use healthcare messages from the Qur'an to guide the audience's health and that some congregants expect to receive (and may desire more) health-focused sermons.

Participants also provided insight into how imams perform religious rituals connected with important life events and illnesses: blessing births, visiting the sick, overseeing funeral services, and many others. When asked about these responsibilities, one imam related, *"(Being an) imam entails...first and foremost, guiding the community...and also visiting a sick person...if somebody dies...either you get involved in the washing of the body or directing...people how to do that and...praying for the deceased person."* Thus, imams serve important ritualistic functions associated with life and death. In fact, hospitalized Muslims may even request their presence. In addition to these functions, participants noted that imams are often requested to make special prayers for sick congregants and/or their relatives. Participants shared that some Muslims believe that reciting certain Qur'anic verses and certain prayers over food can have healing qualities, and thus they may request imams to do so. Some imams may serve a more direct therapeutic role as counselors and alternative mental healthcare providers.

Participants illustrated how imams can take on larger roles within the hospital and healthcare system as part of their religious duty to visit the sick. One healthcare worker said, *"Maybe a sheikh (imam) comes from the masjid (mosque) (to educate healthcare workers about) when you come across these Muslims, this is the kind of belief...that you might encounter."* The goal here is to provide staff with a cultural knowledge base and tools that can help healthcare professionals understand and facilitate care that is attuned to Muslim beliefs. As one of our imams noted, *"Many of the staff...have no idea what Muslims believe...once they know that, they are more sensitive and they know how to approach (Muslims)...and how to respect them and not offend them."* Our respondents noted that few imams have formal hospital appointments, and thus *"many patients are surprised when they know that (t) here is (an) imam on...staff to visit them, and to take care of them, and make sure that their traditional beliefs are respected."* This illustrates how imams can serve as cultural brokers.

Respondents also provided examples of how imams play an integral role in healthcare decision-making for Muslims within hospital and mosque settings. For example, one participant observed how they function at his hospital in family meetings: *"[W]e have (had) to invite local imams to sit in on family meetings with physicians to help the family make the decision with, as far as considering the faith and the rulings because...they just had the medical advice so...(the family) wanted religious advice."* One

imam explained that imams seek to “*try to close the gap between physicians and family*” and “*inform them (the healthcare staff and patient family) what can be done and what cannot be done according to religion.*” This reveals how imams can function as interpreters and cultural brokers. Healthcare partnerships with imams and their mosques may be an important way to enhance this community’s health. Moreover, some participants described how imams may facilitate cultural competency efforts for the healthcare system. Our project also identified the need for further research related to the challenges of involving imams in healthcare settings.

## CHALLENGES IN PROVIDING CULTURALLY SENSITIVE HEALTHCARE

Many factors pose challenges to providing culturally sensitive healthcare and accommodations to American Muslim patients. These challenges are discussed in this section, with a particular focus on patient-provider interactions, the limitations of non-Muslim chaplains in healthcare settings, and the benefits and limitations of imams in healthcare settings.

American Muslim patients who have to deal with physicians who will neither accommodate their religious and cultural traditions nor fulfill their duty to communicate with and educate them may rely more heavily on folk medicine and spiritual cures in lieu of allopathic treatment. This pattern has been suggested in other studies of the American Muslim community and is not unique to it.<sup>52-55</sup> Patient-provider communication difficulties, mistrust, and perceived discrimination all play a part in minority healthcare disparities and contribute to a poorer quality of healthcare in general.<sup>56-58</sup> Furthermore, poor patient-provider dynamics influence patients’ decisions not to consume allopathic medicine and to conceal their use of alternative medicines. Such a situation contributes to delaying healthcare efforts.<sup>59,60</sup>

Given that allopathic providers are only one source of healing for American Muslims, a strong patient-doctor alliance is important. Some of our participants expressed concern that physicians sometimes did not accommodate their religious and cultural needs and exhibited distant communication styles. For example, some providers may see ritual fasting as harmful to the body or the rejection of porcine-based products as zealotry. Yet our participants affirmed how these practices can be essential to maintaining their faith

52 Chao MT, Wade C, Kronenberg F, Kalmuss D, Cushman LF. Women’s reasons for complementary and alternative medicine use: racial/ethnic differences. *Journal of Alternative & Complementary Medicine*. Oct 2006;12(8):719-720.

53 Kronenberg F, Cushman LF, Wade CM, Kalmuss D, Chao MT. Race/ethnicity and women’s use of complementary and alternative medicine in the United States: results of a national survey. *Am J Public Health*. Jul 2006;96(7):1236-1242.

54 Barnes PM, Powell-Griner E, McFann K, Nahin RL. Complementary and alternative medicine use among adults: United States, 2002. *Advance Data*. May 27 2004;(343):1-19.

55 Astin JA. Why patients use alternative medicine: results of a national study. *JAMA*. May 20 1998;279(19):1548-1553.

56 Saha S, Freeman M, Toure J, Tippens KM, Weeks C, Ibrahim S. Racial and ethnic disparities in the VA health care system: a systematic review. *J Gen Intern Med*. May 2008;23(5):654-671.

57 Williams DR, Mohammed SA. Discrimination and racial disparities in health: evidence and needed research. *J Behav Med*. Feb 2009;32(1):20-47.

58 Williams RA. *Eliminating healthcare disparities in America: beyond the IOM report*. Totowa, N.J.: Humana Press; 2007.

59 Lee YY, Lin JL. Linking patients’ trust in physicians to health outcomes. *Br J Hosp Med (Lond)*. Jan 2008;69(1):42-46.

60 Chao MT, Wade C, Kronenberg F. Disclosure of complementary and alternative medicine to conventional medical providers: variation by race/ethnicity and type of CAM. *J Natl Med Assoc*. Nov 2008;100(11):1341-1349.

identity and are of primary importance to them. Such misunderstandings have important implications for healthcare utilization, given that a variety of healing patterns emerged within our focus groups. Some participants held religious cures to be primary and so used allopathic medicines as secondary sources of healing, while others used them as integrative choices. Further work is needed to explore the linkages between the quality of patient-doctor relationships and community members' utilization patterns for alternative and spiritual therapies. Our findings suggest that there is a continuing need for healthcare providers to improve their cross-cultural communication skills and enhance their level of cultural sensitivity.

The importance of religion and spirituality in supporting individuals and families within hospital settings is often facilitated by professional chaplaincy organizations.<sup>61-63</sup> From the healthcare system perspective, chaplains provide spiritual support to patients. While these chaplaincy and pastoral care programs have largely emerged from the Judeo-Christian healing traditions, efforts to incorporate other faith traditions are underway. Little attention has been paid to the role of Muslim chaplains within healthcare settings.<sup>64</sup> Pastoral care and chaplaincy training programs rarely include education on Islam, and it is not clear if non-Muslim chaplains feel morally comfortable counseling Muslims.<sup>65,66</sup> For example, a study of directors and chaplains associated with New York City pastoral care departments revealed that non-Muslim chaplains had a limited awareness and understanding of the needs of Muslim patients.<sup>67</sup> Thus, hospital chaplains may not be able to meet them. On the other hand, hospitals may lack the financial resources or perceive Muslim patient volumes as insufficient to justify hiring a Muslim chaplain. A further barrier may be that hospitals often require chaplaincy credentials, and there are only a few Islamic chaplaincy programs in the United States.<sup>68-70</sup>

As noted earlier, imams and chaplains have similar functions, such as providing spiritual support and religious advice for Muslim patients and their families. Research within the United States notes the beneficial role imams can play in promoting mental health through counseling and healthcare initiatives. Our research also

61 Chaplains AoP, Education AfCP, Education CAFPPa, Chaplains NAOc, Chaplains NAOj. A White Paper. Professional chaplaincy: Its role and importance in healthcare. *Journal of Pastoral Care*. Spring 2001;55(1):81-97.

62 Ford T, Tartaglia A. The development, status, and future of healthcare chaplaincy. *The Southern Medical Journal*. 2006;99(6):675-679.

63 VandeCreek L, Burton L. Professional chaplaincy: Its role and importance in healthcare. *The Journal of Pastoral Care*. 2001;55(1):81-97.

64 Abu-Ras W. Chaplaincy Services for Muslim Patients in New York City Hospitals: Assessing Needs, Barriers, and the Role of Muslim Chaplains: Institute for Social Policy and Understanding; 2010.

65 Hamza DR. Faith-Based Practice On Models of Hospital Chaplaincies: Which One Works best for the Muslim Community? *Journal of Muslim Mental Health*. 2007;2:65-79.

66 Abu-Ras W, Laird L. How Muslim and non-Muslim chaplains serve Muslim patients. Does the interfaith chaplaincy model have room for Muslims' experiences? *Journal of religion and health*. 2010;50(1):46-61.

67 Abu-Ras W. Chaplaincy Services for Muslim Patients in New York City Hospitals: Assessing Needs, Barriers, and the Role of Muslim Chaplains: Institute for Social Policy and Understanding; 2010.

68 The Fairfax Institute. 2006; <http://www.fairfaxi.net/163034.html>. Accessed January 19, 2010.

69 Dudhwala IY. The Growth of Muslim Chaplaincy in the UK. 2008; <http://www.plainviews.org/AR/c/v5n13/a.html>. Accessed January 19, 2010;

70 Islamic Chaplaincy Program. <http://macdonald.hartsem.edu/chaplaincy/index.html>. Accessed January 19, 2010.

suggests several tangible benefits with respect to American Muslim health behaviors.<sup>71-74</sup> In our experience and that of other researchers, even in areas with large Muslim populations, few imams have formal chaplaincy roles in the hospital.<sup>75</sup> This might be due to a lack of time given their mosque-based responsibilities, feeling uncomfortable about assuming such a role due to their limited medical knowledge, and viewing chaplaincy as alien to their understanding of supporting the sick as a communal, not an individual, obligation.<sup>76, 77</sup>

The imams in our sample felt uneasy about making medical decisions for patients, due to the uncertainties of medical science, and expressed discomfort with being asked to convince them to pursue physician recommendations through religion-based argumentation. Some of these ethical conflicts may also stem from imams' lack of familiarity with the healthcare system and medicine in general. The barriers and potential limitations to their involvement in the healthcare system must be delineated more thoroughly, and the types of ethical challenges they face have to be explored as well. Ensuring culturally sensitive care is a multi-faceted challenge and merits a consideration of American Muslim patient beliefs and preferences regarding healthcare accommodations and spiritual support in the hospital. For example, a clearer definition of the core competencies required to become a Muslim chaplain and an increased focus on the spiritual needs of minority religious groups in chaplaincy programs may help address such concerns. Finally, it is critical to consider how these challenges manifest themselves at the individual level, within the patient-provider relationship, and in response to the system-level constraints that limit spiritual support for hospitalized Muslims.

## RECOMMENDATIONS

Several changes in policies and healthcare delivery may provide tangible solutions to the above-mentioned concerns. Based on our project's findings, we recommend the following:

- Healthcare providers can better situate medical interventions within an American Muslim cultural framework by increasing their understanding of how American Muslims view health and healing. Assessing

71 Ali OM, Milstein G, Marzuk PM. The Imam's Role in Meeting the Counseling Needs of Muslim Communities in the United States. *Psychiatr Serv.* February 1, 2005;56(2):202-205.

72 Padela A, Killawi A, Heisler M, Demonner S, Fetters M. The Role of Imams in American Muslim Health: Perspectives of Muslim Community Leaders in Southeast Michigan. *Journal of Religion and Health.* 2010;1-15.

73 Abu-Ras W, Gheith A, Cournos F. The Imam's role in mental health promotion: A study of 22 Mosques in New York city's Muslim community. *Journal of Muslim Mental Health.* 2008;3:155-176.

74 Taylor JY, Holtrop TG. Yemeni families and child lead screening in Detroit. *Journal of Transcultural Nursing.* 2007;18(1):63-69.

75 Abu-Ras W, Laird L. How Muslim and non-Muslim chaplains serve Muslim patients. Does the interfaith chaplaincy model have room for Muslims' experiences? *Journal of religion and health.* 2010;50(1):46-61.

76 Abu-Ras W, Laird L. How Muslim and non-Muslim chaplains serve Muslim patients. Does the interfaith chaplaincy model have room for Muslims' experiences? *Journal of religion and health.* 2010;50(1):46-61.

77 Dudhwala IY. Building bridges between theology and pastoral care <http://www.eurochaplains.org>. Accessed January 19, 2010.

and understanding their views on healing will enable healthcare providers to establish trust, enhance patient-provider relationships, avoid issues of non-disclosure, and reduce patient non-adherence to recommended therapies. Providers may also consider engaging structures and agents outside of the allopathic system who can better meet patient needs and enhance health.

- All patients, regardless of their religious beliefs or practices, want to receive care in a welcoming environment. Hence, health systems should train staff to enhance cultural sensitivity, reduce discrimination, and highlight intra-group differences.
- Health systems should ask patients if they prefer same-gender providers and make good-faith efforts to do so when requested. Our data suggests that this accommodation, above all others, can influence healthcare-seeking patterns. Further delineation of the import, significance, impact, and extent to which this accommodation is necessary is warranted. Our participants suggested that efforts to accommodate and respect patient privacy and modesty can be addressed in several ways:
  - o Knocking and waiting for permission to enter, so that patients can dress appropriately. For example, some Muslim women may want to don the headscarf.
  - o Providing hospital gowns and clothing that accommodate patient preferences for modesty and privacy.
  - o Placing, at the patient's request, or offering the option of a sign designating the room as a same-gender provider only.
  - o Informing a patient in advance that a person of the other gender may need to enter the room.
- Hospitals should provide halal foods and medications to alleviate the stress and discomfort caused by being confronted with substances that violate their religious beliefs.
- Health systems should consider allocating space for Muslims to pray. As some patients may pray in their hospital rooms, staff should be made aware of this practice and told not to disturb praying patients.
- Healthcare institutions should reach out to American Muslims by initiating religiously and culturally sensitive healthcare awareness campaigns through partnerships with mosques. This will allow healthcare systems and imams to explore how sermons and educational venues may be used to disseminate health messages regarding disease prevention.

- Health systems should consider implementing educational programs in healthcare settings so that hospital pastoral care and chaplaincy staff, as well as healthcare providers, can become more aware of the spiritual needs of American Muslim patients. Imams and Muslim healthcare providers may serve as potential resources and sources of support for patients.

## LIMITATIONS

The examples and recommendations cited within this report underscore the need for increased cultural competence on the part of health systems and healthcare staff, as well as the need to address cultural and religious accommodations within the healthcare system. Given that we sought to uncover how Islam influences health and healthcare decisions, we looked for participants among those who regularly attended their local mosque on the grounds that they provided a first-cut for identification with Islam and for personal religiosity. While our data legitimately represent the voices of a key community segment, the participants do not represent a full cross-section of the community in that those who did not go to the mosque were not sampled. Given that our participants were from a large and well-established community, we believe that their views offer invaluable insight into the American Muslim community at large. We also note that other communities may hold different priorities and views.

## Conclusion

---

The paucity of research and published data on the healthcare needs of American Muslim patients suggests that ongoing research into the above-mentioned barriers to optimal health and healthcare delivery is necessary. Studying American Muslim health is quite a challenge, for the lack of accurate population statistics and capturing of religious affiliation within national databases affects sampling frames and research designs. The quantification of mechanistic relations between Islam, health practices and behaviors, and population health requires a concerted, systematic, and sustained engagement on multiple levels involving community, state, and national actors. This report highlights several areas of research that may inform and augment healthcare services to American Muslims. For example, their healthcare-seeking patterns may be influenced by the provision or absence of cultural accommodation in healthcare settings that, in turn, may cause them to delay seeking care or to adopt alternative healing practices. Understanding the relationships between Islamic beliefs and practices and how they affect clinical encounters provides an opportunity to improve community health and deliver culturally sensitive, high quality care.

The qualitative literature captures some of Islam's influences upon American Muslim health values and behaviors; however, these studies often focus on only one ethnic group.<sup>78</sup> Hence, the strength of our work lies in its incorporation of African Americans, South Asian Americans, and Arab Americans, as well as Sunni and Shi'ite groups. We advocate for additional studies that give voice to patient perspectives on health and healing and highlight their experiences in healthcare settings.

An additional challenge is how to inform healthcare providers of this community's perspectives on health and illness while explaining its heterogeneity. Developing and validating Islam-based measures of religiosity, which are integral to exploring associations between religion and health behaviors, remain in the preliminary stage.<sup>79</sup> Thus, future research should include studies that capture perspectives and experiences from multiple Muslim communities, as well as from Muslims with varying levels of religious adherence, and should reflect the diversity of their members' socioeconomic status and level of acculturation. Our work represents a critical first step in setting such research agendas. Further studies in collaboration with American Muslim communities across the country are required to address current gaps in our knowledge about how they utilize healthcare services and the challenges they face in healthcare settings, while also exploring potential resources, policies, and practices that can enhance cultural competence and accommodation.

78 Beine K, Fullerton J, Palinkas L, Anders B. Conceptions of prenatal care among Somali women in San Diego. *Journal of Nurse-Midwifery*. Jul-Aug 1995;40(4):376-381.

79 Amer MM, Jr. RWH. Special Issue: Part II. Islamic Religiosity: Measures and Mental Health. *Journal of Muslim Mental Health*. 2008;3(1):1-5.

## Institute *for* Social Policy *and* Understanding

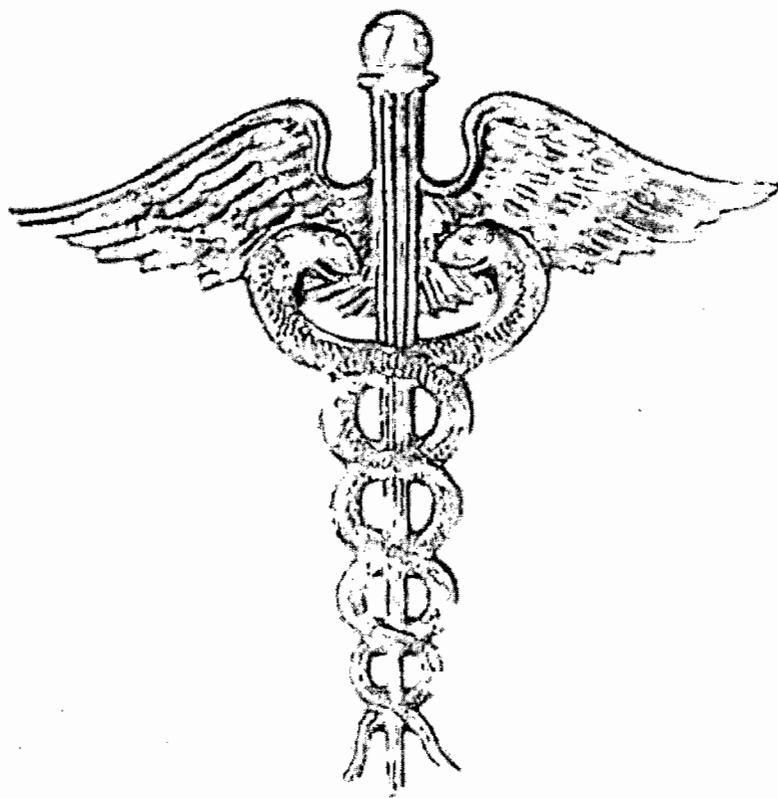
**I**SPU is an independent, nonpartisan think tank and research organization committed to conducting objective, empirical research and offering expert policy analysis on some of the most pressing issues facing our nation, with an emphasis on those issues related to Muslims in the United States and around the world. Our research aims to increase understanding of American Muslims while tackling the policy issues facing all Americans, and serves as a valuable source of information for various audiences. ISPU scholars, representing numerous disciplines, offer context-specific analysis and recommendations through our publications. The diverse views and opinions of ISPU scholars expressed herein do not necessarily state or reflect the views of ISPU, its staff, or trustees.



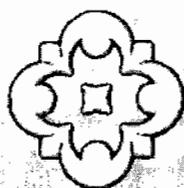
Institute *for* Social Policy *and* Understanding

1225 Eye Street, Nw, Suite 307, Washington, DC, 20005 | 1.800.920.ISPU (4778) | [info@ispu.org](mailto:info@ispu.org)

[www.ispu.org](http://www.ispu.org)



A HEALTH CARE  
PROVIDER'S  
GUIDE TO ISLAMIC  
RELIGIOUS PRACTICES



CAIR

Council on American-Islamic Relations

**The Council on American-Islamic Relations** is a non-profit, membership organization dedicated to presenting an Islamic perspective on public issues.

**CAIR Research Center** conducts research on the American Muslim experience. The center can be reached at: [researchacair-net.org](http://researchacair-net.org).

**Dr. Mohamed Nimer** is the director of research and author of CAIR Guides to Islamic religious practices.

This publication has been written in consultation with:

- Mohamad Adam Elshiekh, Imam and Director of the Islamic Society of Baltimore, Maryland, and Member of the Fiqh Council of North America.
- Maher Hathout, Cardiologist, Duarte, California.
- Asma Mubin-Uddin, Pediatrician, Columbus, Ohio.
- Janan Najeeb, Diversity Trainer, Milwaukee, Wisconsin.
- Athar Shahid, Chair of Medical Ethics, Islamic Medical Association.

**A Health Care  
Professional's  
Guide to  
Islamic  
Religious  
Practices**

*"There is a cure for every disease. Whenever an illness is treated with its right remedy, it will, by Allah's permission, be cured."*

Saying of Prophet Muhammad

## Glossary of Muslim Terms

<i>Adhan</i>	Call to prayer.
<i>Allah</i>	God.
<i>Eid</i>	A day of festivity and major religious holiday.
<i>Halal</i>	Permissible by Islamic law.
<i>Hijab</i>	Clothing Muslim women wear in public. It is generally loose-fitting and includes a head covering. Also called khimar.
<i>Imam</i>	Prayer leader.
<i>Janazah</i>	Funeral.
<i>Jum'ah</i>	Friday (prayer).
<i>Kufi</i>	A cap worn by some Muslim men.
<i>Qur'an</i>	Islam's scripture.
<i>Ramadan</i>	The month of fasting.
<i>Shari'a</i>	Islamic law.
<i>Tayammum</i>	Symbolic cleansing before prayer that does not require water.
<i>Wudu</i>	Ablution, or ritual washing before prayer.

**A**ccording to demographers, Islam is the world's second largest faith, with more than a billion adherents. Muslims are a dynamic segment of the American population. This multi-ethnic, rapidly growing group adds a new factor in the increasingly diverse character of patients in the health care system. The information in this booklet is designed to assist health care providers in formulating and implementing policies and procedures aimed at the delivery of a more culturally competent care. It will also serve as a guide for the accommodation of religiously mandated practices of Muslim patients.

### **Muslim View of Illness and Treatment**

Muslims receive illness with patience and prayers and consider it, like other life events, a test from God. Death is part of every human's ultimate journey to the next life. Yet the Quran admonishes those with a fatalistic attitude towards life. The Prophet Muhammad taught that maintaining a healthy body is an individual's duty and urged Muslims to seek treatment whenever needed. According to one saying of the Prophet, disease is part of fate, and so is its cure. There is a consensus among Muslim jurists that preserving life is the supreme objective of Shari'a, or Islamic law. Caring for the sick and the weak is a collective, societal responsibility.

## **U.S. Legal Protections of Religious Freedom**

Prayer, fasting, pilgrimage, religious celebrations, and dietary and clothing requirements are long standing practices of members of the Muslim faith. Such religiously mandated expressions are protected by the First Amendment to the Constitution, which protects the freedom to practice one's religion. Federal and state laws prohibit discriminatory practices on the basis of sex, race, religion, and national origin. Although religious practices of different faith traditions may have common elements, the details which define what is proper religious practice may differ from one religion to another.

### **Daily Prayer**

Islam urges "God consciousness" in the individual's life. To that end, Islam prescribes that believers perform prayer five times each day. Each prayer takes five to ten minutes offered any time during the following periods:

1. Daybreak until just before sunrise.
2. Midday until afternoon.
3. Late afternoon until just before sun set.
4. Sunset until darkness.
5. From darkness until midnight.

Hospitalized patients and individuals in nursing homes may ask to be alerted in order to fulfill this religious duty on time. During the act of worship, which include

specific recitations from the Qur'an, the Muslim will stand, bow and touch the forehead to the ground. Patients who cannot stand or kneel may pray using head motions (or even eye motions, should the condition require) in their beds. Patients may bring to the hospital a Quran and prayer rug. As an expression of respect, Muslims do not place anything on top of the Quran.

## **Washing**

Before prayer, Muslims wash their face, hands and feet with water. This washing is performed as needed and called wudu, or ablution. In hospitals and nursing homes some patients may need assistance in washing. They will be grateful if their nurse knows of this need. The washing is normally performed in a rest room sink or other facility that has running water, and takes about two minutes. It may take a little longer for some patients, depending on their mobility. Patients with no mobility may carry out tayammum, or symbolic ablution, if there is no one available to wash them. Also, taya mum can apply to areas of the body that, for medical reasons, cannot come in contact with water (casts, bandages, etc.).

## **Prayer Space**

Worship may be performed in any quiet, dry, clean place. During the prayers, the worshiper will face toward Mecca

(generally northeast in America, except in Hawaii and western Alaska where Muslims face northwest). Total privacy is not required. However, others should not walk in front of or interrupt the worshiper during the prayer. He or she may not respond to a ringing telephone or conversation. Doctors and nurses should wait to address the patient until the the end of the prayer. However, in case of emergency, the Muslim will respond to an announcement by stopping the prayer immediately.

Relatives and friends visiting patients around evening prayer time would appreciate it if health care providers inform them about the nearest chapel where they can offer their prayer. Chapels that can accommodate Muslim needs must have adequate space. Also, they must be clear of images of living creatures. Muslim worshippers stand in line, bow and touch the forehead to the ground.

### **Friday Congregational Prayer**

Friday is the day for congregational worship in Islam, called Jum'ah. It lasts about forty-five to ninety minutes and takes place at the mosque (a house of worship) during the noontime prayer and includes a sermon. Sick people do not have to attend the congregational prayer. However, seniors in nursing homes would appreciate any assistance in traveling to the nearest mosque. Mosque administrators may be willing to help arrange the transportation and accommodation of dis-

abled persons wishing to attend mosque services.

## **Fasting**

Islamic holy days and festivals follow the lunar calendar. Like the solar calendar, it has twelve months. However, a lunar month, which is marked by the rise of a new crescent on the horizon, may last only twenty-nine days. Thus a lunar year is about eleven days shorter than the solar year, causing the Islamic holy days to move forward about eleven days each year.

The month of Ramadan, the ninth month of the Islamic lunar calendar, is the time in which Muslims are to fast. Observing Ramadan means refraining from eating, drinking (and smoking) and sexual activity from dawn to sunset. Ramadan is a period of personal restraint and a time of focus on proper conduct. It is also time to empathize with those who are less fortunate and to appreciate what one has.

Fasting is prescribed for those who are mentally and physically fit. Those exempted from fasting include children under the age of puberty, those who are too old to fast, nursing mothers, pregnant women, those who are menstruating, and the sick.

Sick persons can defer fasting and make up the missed days at a later time. Emergency medical care can be given without reservation. In non-emergency sit-

uations, fasting Muslims will usually agree to medical testing but not to nutritional intravenous injection. Still, the observance of the fast may require the postponement of some medical procedures. Medical tests and drugs can be administered after sundown or after the Ramadan fast ends if possible. Fasting Muslims can have drops put in the eyes or ears. These decisions must be made by the patient in consultation with his/her doctor.

### **Muslim Holidays**

There are several days in the Muslim calendar with special religious significance. However, Muslims celebrate Eid (a day of festivity and major religious holiday) twice a year. The first is celebrated on the three days after the month of Ramadan ends. The second is celebrated on the tenth through the thirteenth days of the twelfth Islamic month. The feasts include congregational prayer, family visitations and gift exchanges. A typical greeting on these occasions is "Eid Mubarak," or Blessed Eid (pronounced "eed moo-BAR-ak). Eid days are devoted exclusively to family and community. Elective medical tests and procedures should be scheduled around the holidays. Hospital administrators should add Muslim holidays to their calendars. Local Islamic centers would be able to furnish such information in a timely manner.

## Dietary Requirements

The Qur'an prohibits the consumption of alcohol and pork. Therefore, practicing Muslims are careful about the food they consume and how it is prepared. Muslims follow certain standards—called halal (permissible)—of slaughter and preparation of meat and poultry. Some objectionable food items include:

- Pepperoni, sausage, and hot dogs containing pork.
- Bacon—alone or in soups, quiche, etc.
- Animal shortening—in breads, pudding, cookies, cakes, donuts, etc. Vegetable shortening is acceptable.
- Gelatin—in Jello, desserts, candies, marshmallows, chocolates, etc.
- Lard—in any product.
- Food ingredients containing alcohol, such as vanilla extract and Dijon mustard.

Health care centers can order Muslim special meals from certified halal food providers. If this is not possible, patients must be given choices that meet Muslim dietary requirement (such as vegetable, egg, milk and fish). Some patients may object to fish without scales, for instance, catfish.

Physicians should avoid prescribing medical pills coated with pork-extracted gelatin. Also, some types of medications, such as cough syrups, often contain alcohol. If available, alternatives to these medications should be prescribed. For

instance, the pediatric formulations of most cough syrups do not contain alcohol and can be given to adult patients after the dose is adjusted.

## **Clothing**

Islam prescribes that both men and women behave and dress modestly. Muslims believe that an emphasis on modesty encourages society to value individuals for their wisdom, skills and contribution to the community, rather than for their physical attributes. There are a number of ways in which Muslim men and women express such teachings.

Men and boys are always to be covered from the navel to the knee. Also, some Muslim men wear a small head covering, called a kufi. When in public, many Muslim women wear loose-fitting, non-revealing clothing, known as hijab, or khi-mar. This attire, which may vary in style, includes a head covering. Female patients may wish to maintain this head covering throughout hospitalization (even in bed), or may ask staff to hang a "Please knock sign on the door so they may cover their heads before a non-relative enters the room.

Doctors and nurses should not demand the removal of any piece of clothing unless there is a clear need for it. Also, if possible, males—except the husband—should not be allowed in the room.

## **Touching**

For those who have reached puberty, Islam prescribes certain parameters for relations between the sexes. For example, many Muslims are reluctant to shake hands with the opposite sex. This should not be taken as an insult, but as a sign of personal modesty. Patients may ask for a same sex nurse and doctor.

## **Birth and Circumcision**

Following Prophetic tradition, Muslim parents whisper the adhan (call to prayer) close to the right ear of a newly born baby. This ensures that among the first words a Muslim infant hears is an invitation to follow God. Circumcision is required only of male babies and usually takes place within the first seven days of life. Should there be any medical reason, it can be performed during later childhood years.

## **Death**

It is essential that family members (or the local mosque if family members cannot be reached) know immediately when a patient is dying. Many would like to be present during the last days to hold special prayers with the person. If family can not come soon, the imam (prayer leader) on call can counsel the patient.

In accordance with Islamic tradition, family or community members wash the body of the dead and bury him/her quickly. Cremation is not permissible and

embalming should not be performed unless required by law. The imam on call or the local mosque must be notified immediately to accommodate Janaza (funeral) service. Patients may have in their will requests specifying where they should be buried and who should handle their funeral and burial. Such requests should be accommodated. Hospital staff may ask about such a will and may encourage patients to put all their requests in writing.

### **On Call Chaplains**

Hospitals should designate imams, or Muslim chaplains, to serve their Muslim patients. They can advertise to invite applicants or contact the nearest Islamic center to ask for recommendations and contact information. CAIR's website includes information that can help find the nearest Islamic center (See the back cover for CAIR's internet address).

### **Autopsy**

Islam prohibits the mutilation of dead bodies because it shows lack of respect for the dead. Unless required by the police in connection with an investigation, an autopsy should not be performed. However, autopsy for medical research may be acceptable if respect for the body can be guaranteed. Providers should carefully explain the need for the procedure with the patients and/or their relatives.

## **Assisted Suicide and Euthanasia**

The Quran teaches that God is the giver and taker of life. Prophet Muhammad taught that suicide is a grave sin. Assisted suicide and euthanasia are not permitted.

## **Abortion and Stillborns**

Muslims do not generally approve of abortion, although many would welcome other birth control measures. Still, abortion is permissible to save the life of the mother. Burial of stillborns is a very sensitive matter. Many Muslim patients would strongly oppose treating miscarried fetuses as "medical waste" and would insist on a proper funeral and burial. Health care providers must carefully consult with the parents on this issue.

## **Other Medical Procedures**

- Blood transfusions are permissible. Some patients may prefer directed blood donations (from relatives) to anonymous ones.
- Maintaining a terminal patient on artificial life support for a prolonged period in vegetative state is not encouraged.
- Transplantation is generally allowed after consultation with the patient or his/her guardians.
- Organ donation is permissible if there is a will or if the family permits it.

- Artificial reproductive technology, including surrogate motherhood, sperm and embryo donation, is not permitted except between husband and wife during the span of an intact marriage.

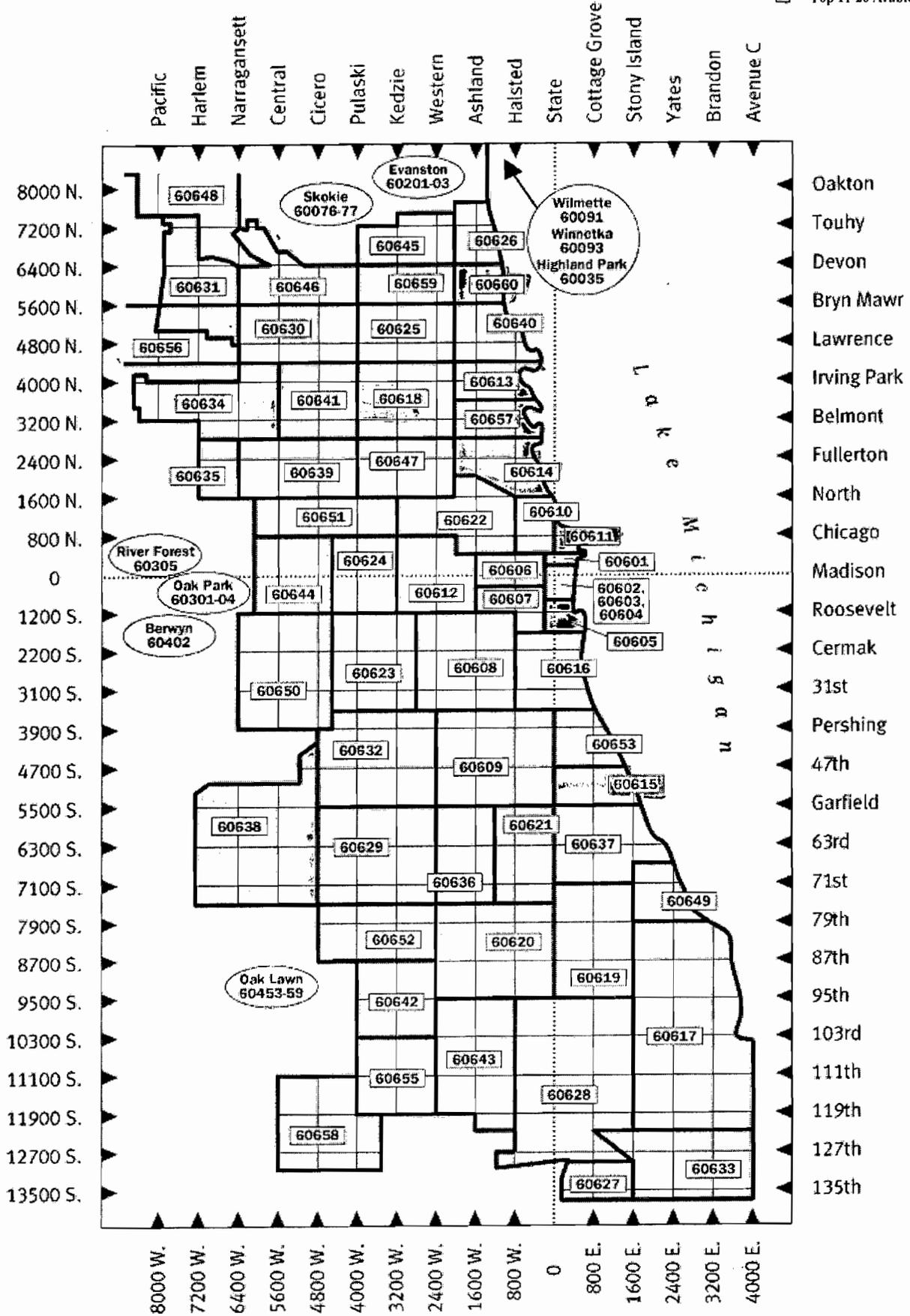


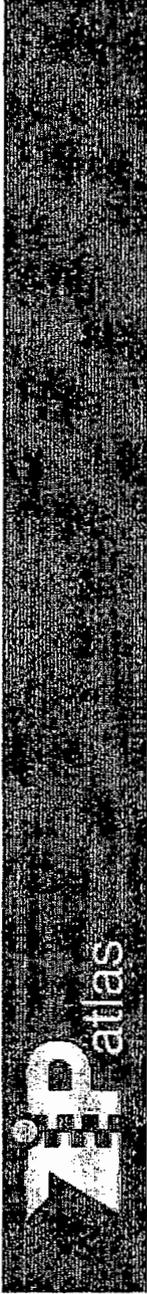
**Council on American-Islamic Relations**  
**453 New Jersey Avenue, SE**  
**Washington, DC 20003**  
**[www.cair.com](http://www.cair.com)**

156

# Chicago Zip Code Map

- Top 10 Arabic Pop. Zip Codes
- Top 11-20 Arabic Pop. Zip Codes





Database Download



Search

Google Custom Search

Zip Codes with the Highest Percentage of Arabs in Illinois

**U.S. Census Records**

Ancestry.com/Census  
Search the U.S. census collection  
1790-1940. Find millions of names.



**Chicago Injury Attorneys**

www.fishmanlaw.com  
Representing Injury Victims No Fee  
Until You Collect



**Online Associate Degree**

www.GlobeUniversity.edu  
Globe University Online Training for  
Today's In-Demand Jobs



**Schaumburg Hotels**

www.schaumburghero.com

Compare and book hotels online.  
Enjoy huge savings!



**Dare to get Down & Dirty?**

www.downanddirtyudrun.com  
Two courses, 20+ obstacles and of  
course... MORE MUD!



**Deer Valley Apartments**

www.DeerValleyApartments.com  
Luxury Apartments in Lake Bluff, IL North  
Shore of Lake County



Illinois Report:

Related Reports

Percentage of Arabs in Illinois by City  
Percentage of Arabs in the United States by Zip Code  
Percentage of Arabs in the United States by City  
Select City in Illinois

#	Zip Code	Location	City	Population	% Arabs	National Rank
1.	60455	41.746341, -87.810462	Bridgeview, Illinois	16,138	6.20 %	#27
2.	62950	37.746447, -89.560711	Jacob, Illinois	232	5.92 %	#31
3.	60415	41.703381, -87.780612	Chicago Ridge, Illinois	14,039	5.70 %	#34

158

4.	60457	41.723789, -87.829619	Hickory Hills, Illinois	14,110	4.36 %	#50
5.	60459	41.745449, -87.769853	Burbank, Illinois	27,978	4.07 %	#62
6.	60458	41.752940, -87.836741	Justice, Illinois	14,226	3.06 %	#113
7.	60456	41.730548, -87.731295	Hometown, Illinois	4,452	2.91 %	#125
8.	60465	41.699227, -87.838452	Palos Hills, Illinois	17,198	2.78 %	#136
9.	60453	41.713426, -87.753165	Oak Lawn, Illinois	54,499	2.72 %	#144
10.	60523	41.836556, -87.953483	Oak Brook, Illinois	10,231	2.54 %	#172
11.	60659	41.991923, -87.704608	Chicago, Illinois	39,155	2.19 %	#244
12.	60652	41.746234, -87.711953	Chicago, Illinois	39,126	2.19 %	#245
13.	60482	41.687735, -87.792871	Worth, Illinois	11,262	2.05 %	#285
14.	62969	37.160496, -89.343511	Olive Branch, Illinois	879	2.04 %	#290
15.	62964	37.127788, -89.217003	Mounds, Illinois	1,740	1.90 %	#325
16.	60464	41.665020, -87.865049	Palos Park, Illinois	9,520	1.81 %	#363
17.	60176	41.967265, -87.888140	Schiller Park, Illinois	11,636	1.79 %	#372
18.	61614	40.755134, -89.598186	Peoria, Illinois	34,386	1.73 %	#406
19.	60625	41.973081, -87.699751	Chicago, Illinois	91,351	1.73 %	#407
20.	60633	41.661941, -87.557757	Chicago, Illinois	13,262	1.69 %	#429
21.	61604	40.707262, -89.658577	Peoria, Illinois	33,587	1.69 %	#430
22.	60462	41.626234, -87.836393	Orland Park, Illinois	38,431	1.67 %	#436
23.	61535	40.578709, -89.516102	Groveland, Illinois	1,398	1.66 %	#440
24.	61728	40.580621, -88.622266	Colfax, Illinois	1,431	1.65 %	#446
25.	62367	40.310854, -90.878675	Plymouth, Illinois	1,337	1.60 %	#476
26.	62423	39.464514, -87.590083	Dennison, Illinois	738	1.53 %	#520
27.	60501	41.784206, -87.816734	Summit Argo, Illinois	11,175	1.47 %	#560
28.	60645	42.008406, -87.695793	Chicago, Illinois	44,197	1.42 %	#604
29.	60077	42.034520, -87.757210	Skokie, Illinois	25,040	1.41 %	#614
30.	60630	41.972071, -87.756569	Chicago, Illinois	54,781	1.37 %	#649
31.	60803	41.673552, -87.735958	Alsip, Illinois	22,757	1.36 %	#658
32.	60467	41.600117, -87.892455	Orland Park, Illinois	20,904	1.31 %	#723
33.						

159

60480	41.721256, -87.880964	Willow Springs, Illinois	4,758	1.31 %	#725	
34.	61536	40.701063, -89.772963	Hanna City, Illinois	2,892	1.28 %	#758
35.	60053	42.042355, -87.789270	Morton Grove, Illinois	21,668	1.24 %	#806
36.	61615	40.748922, -89.672355	Peoria, Illinois	18,411	1.22 %	#829
37.	60714	42.028109, -87.810269	Niles, Illinois	31,051	1.21 %	#850
38.	60514	41.779483, -87.957760	Clarendon Hills, Illinois	17,313	1.19 %	#885
39.	62289	38.596369, -89.751114	Summerfield, Illinois	312	1.19 %	#901
40.	62982	37.434776, -88.362925	Rosiclare, Illinois	1,423	1.18 %	#925
41.	60534	41.813241, -87.821890	Lyons, Illinois	10,212	1.15 %	#969
42.	60656	41.973544, -87.830234	Chicago, Illinois	27,129	1.12 %	#1,010
43.	62370	39.516077, -90.982241	Rockport, Illinois	641	1.07 %	#1,130
44.	60452	41.604776, -87.758108	Oak Forest, Illinois	27,899	1.07 %	#1,132
45.	61572	40.797132, -90.039689	Yates City, Illinois	1,069	1.02 %	#1,264
46.	60641	41.946466, -87.746971	Chicago, Illinois	73,824	1.01 %	#1,269
47.	62237	38.186880, -89.576154	Coulterville, Illinois	3,161	1.00 %	#1,281
48.	60646	41.992931, -87.760278	Chicago, Illinois	27,016	1.00 %	#1,283
49.	61606	40.699744, -89.611257	Peoria, Illinois	9,674	0.98 %	#1,343
50.	62901	37.682417, -89.169992	Carbondale, Illinois	30,069	0.95 %	#1,405
51.	61874	40.048463, -88.276654	Savoy, Illinois	4,355	0.95 %	#1,408
52.	62914	37.064055, -89.222426	Cairo, Illinois	4,044	0.94 %	#1,436
53.	60629	41.774690, -87.714185	Chicago, Illinois	113,984	0.94 %	#1,439
54.	60712	42.006025, -87.733024	Lincolnwood, Illinois	12,371	0.93 %	#1,473
55.	60477	41.569890, -87.804998	Tinley Park, Illinois	56,840	0.93 %	#1,474
56.	61533	40.586374, -89.842499	Glasford, Illinois	2,247	0.87 %	#1,653
57.	60530	41.796909, -88.952980	Lee, Illinois	613	0.86 %	#1,682
58.	60305	41.894875, -87.819064	River Forest, Illinois	11,635	0.86 %	#1,683
59.	61363	41.251990, -89.179230	Standard, Illinois	272	0.85 %	#1,724
60.	61336	41.111468, -89.212289	Magnolia, Illinois	663	0.83 %	#1,800
61.	61048	42.386260, -89.834850	Lena, Illinois	4,516	0.80 %	#1,921
62						

160

61745	40.323663, -88.974560	Heyworth, Illinois	4,026	0.79 %	#1,964
63.	40.848528, -89.666878	Dunlap, Illinois	5,477	0.79 %	#1,965
64.	41.722366, -87.701809	Evergreen Park, Illinois	20,821	0.78 %	#2,013
65.	40.698158, -89.533217	East Peoria, Illinois	23,663	0.77 %	#2,053
66.	41.536760, -87.684404	Flossmoor, Illinois	9,224	0.77 %	#2,054
67.	41.894702, -87.789897	Oak Park, Illinois	32,527	0.77 %	#2,055
68.	38.501857, -90.176557	East Carondelet, Illinois	1,968	0.76 %	#2,107
69.	41.831650, -87.790639	Berwyn, Illinois	60,373	0.75 %	#2,156
70.	42.474353, -89.819940	Winslow, Illinois	944	0.75 %	#2,157
71.	41.921792, -87.807947	Elmwood Park, Illinois	42,621	0.74 %	#2,196
72.	42.051556, -88.055522	Schaumburg, Illinois	12,046	0.73 %	#2,246
73.	37.602231, -89.154938	Makanda, Illinois	1,908	0.72 %	#2,297
74.	41.893024, -87.618998	Chicago, Illinois	26,522	0.72 %	#2,300
75.	38.538800, -87.733213	Allendale, Illinois	1,094	0.71 %	#2,360
76.	40.107923, -88.212433	Urbana, Illinois	29,369	0.71 %	#2,361
77.	40.781493, -89.728760	Edwards, Illinois	1,608	0.71 %	#2,362
78.	41.958302, -87.660698	Chicago, Illinois	50,548	0.70 %	#2,410
79.	42.073186, -88.107210	Schaumburg, Illinois	29,924	0.70 %	#2,411
80.	42.049580, -87.895000	Des Plaines, Illinois	58,611	0.70 %	#2,412
81.	38.318803, -89.903533	New Athens, Illinois	3,222	0.69 %	#2,457
82.	40.439873, -90.646505	Macomb, Illinois	21,659	0.68 %	#2,531
83.	40.922901, -89.619957	Edelstein, Illinois	1,173	0.68 %	#2,533
84.	41.938964, -87.656811	Chicago, Illinois	66,789	0.67 %	#2,596
85.	40.630463, -89.691062	Peoria, Illinois	10,473	0.66 %	#2,654
86.	41.261587, -89.516713	Tiskilwa, Illinois	1,476	0.66 %	#2,655
87.	41.922667, -87.652537	Chicago, Illinois	65,474	0.66 %	#2,656
88.	42.133782, -87.764704	Glencoe, Illinois	8,490	0.66 %	#2,657
89.	40.529527, -89.208590	Danvers, Illinois	2,082	0.65 %	#2,709
90.	41.789443, -88.083984	Lisle, Illinois	27,341	0.65 %	#2,711
91					

161

61068	41.950028, -89.065590	Rochelle, Illinois	14,559	0.63 %	#2,832
92. 60521	41.757112, -87.931953	Hinsdale, Illinois	37,496	0.63 %	#2,833
93. 60172	41.978744, -88.089587	Roselle, Illinois	25,349	0.63 %	#2,834
94. 61540	41.014600, -89.366597	Lacon, Illinois	2,915	0.62 %	#2,889
95. 60660	41.990561, -87.664706	Chicago, Illinois	47,726	0.62 %	#2,893
96. 60559	41.794437, -87.975994	Westmont, Illinois	25,954	0.62 %	#2,894
97. 60564	41.707430, -88.194820	Naperville, Illinois	32,206	0.62 %	#2,895
98. 62427	38.869756, -87.665560	Flat Rock, Illinois	1,904	0.61 %	#2,941
99. 61822	40.134170, -88.302917	Champaign, Illinois	15,375	0.61 %	#2,942
100. 60304	41.872502, -87.789298	Oak Park, Illinois	17,839	0.61 %	#2,945

1-100 out of 1,337 total 1 2 3 4 5 6 ... [ Last >> ] ... [ Next >> ]

162

Zip Atlas Home | Downloads

© 2012 ZipAtlas.Com





Database Download



Cities with the Highest Percentage of Arabs in Illinois

Search

Google™  
Custom Search

**U.S. Census Records**  
Ancestry.com/Census  
Search the U.S. census collection 1790-1940. Find millions of names.

**2 Months Free Storage**  
www.eastbankstorage.com  
River North. Call 312-644-2000  
Secure, clean, great service, 24/7

**Zip Code Map**  
www.MapsGalaxy.com  
Search Maps, Get Driving Directions  
Instantly with Free App!

**Schaumburg Hotels**  
www.schaumburghero.com  
Compare and book hotels online. Enjoy huge savings!

**\$900 Bankruptcy Special**

**Chapter 7 - Includes Court Cost & Filing**

**Learn More**

**Bankruptcy Attorney**  
www.Bankruptcy-Lawyers-Chicago.com  
Attorney seen on FoxNews Chicago Call (773) 276-6969 for Help Now!

**Online MBA Degree**  
www.GlobelUniversity.edu  
Flexible Programs To Suit Your Needs. Call Today For More Info!

**Chicago Dog Bite Lawyer**  
www.zneimerlaw.com  
Experienced & Aggressive Attorneys Call Today (773) 516-4100

**Time For a Divorce 2013?**  
www.RozmanLaw.com  
800-473-5709 - Free Consultation - New Year Resolution - Divorced

Illinois Report:

Related Reports

- Percentage of Arabs in Illinois by Zip Code
  - Percentage of Arabs in the United States by Zip Code
  - Percentage of Arabs in the United States by City
- Select City in Illinois

#	Location (# Zip Codes)	City Report	Population	% Arabs	National Rank
1.	Bridgeview, Illinois (1)		16,138	6.20 %	#15
2.	Jacob, Illinois (1)		232	5.92 %	#18
3.	Chicago Ridge, Illinois (1)		14,039	5.70 %	#21

164

4.	Hickory Hills, Illinois (1)		14,110	4.36 %	#31
5.	Burbank, Illinois (1)		27,978	4.07 %	#39
6.	Justice, Illinois (1)		14,226	3.06 %	#73
7.	Hometown, Illinois (1)		4,452	2.91 %	#82
8.	Palos Hills, Illinois (1)		17,198	2.78 %	#88
9.	Oak Lawn, Illinois (1)		54,499	2.72 %	#92
10.	Oak Brook, Illinois (1)		10,231	2.54 %	#105
11.	Worth, Illinois (1)		11,262	2.05 %	#173
12.	Olive Branch, Illinois (1)		879	2.04 %	#175
13.	Mounds, Illinois (1)		1,740	1.90 %	#196
14.	Palos Park, Illinois (1)		9,520	1.81 %	#218
15.	Schiller Park, Illinois (1)		11,636	1.79 %	#222
16.	Groveland, Illinois (1)		1,398	1.66 %	#261
17.	Colfax, Illinois (1)		1,431	1.65 %	#270
18.	Plymouth, Illinois (1)		1,337	1.60 %	#280
19.	Orland Park, Illinois (2)	% Arabs in Orland Park, IL	59,335	1.54 %	#299
20.	Dennison, Illinois (1)		738	1.53 %	#306
21.	Summit Argo, Illinois (1)		11,175	1.47 %	#339
22.	Alsip, Illinois (1)		22,757	1.36 %	#397
23.	Willow Springs, Illinois (1)		4,758	1.31 %	#433
24.	Hanna City, Illinois (1)		2,892	1.28 %	#457
25.	Morton Grove, Illinois (1)		21,668	1.24 %	#484
26.	Niles, Illinois (1)		31,051	1.21 %	#505
27.	Peoria, Illinois (8)	% Arabs in Peoria, IL	145,267	1.20 %	#518
28.	Clarendon Hills, Illinois (1)		17,313	1.19 %	#522
29.	Summerfield, Illinois (1)		312	1.19 %	#524
30.	Rosiclare, Illinois (1)		1,423	1.18 %	#544
31.	Lyons, Illinois (1)		10,212	1.15 %	#566
32.	Oak Forest, Illinois (1)		27,899	1.07 %	#672
??					

165



	Macomb, Illinois (1)								#1,498
63.	Edelstein, Illinois (1)					21,659		0.68 %	#1,519
64.	Glencoe, Illinois (1)					8,490		0.66 %	#1,588
65.	Tiskilwa, Illinois (1)					1,476		0.66 %	#1,594
66.	Des Plaines, Illinois (2)				% Arabs in Des Plaines, IL	88,561		0.66 %	#1,595
67.	Danvers, Illinois (1)					2,082		0.65 %	#1,608
68.	Lisle, Illinois (1)					27,341		0.65 %	#1,636
69.	Rochelle, Illinois (1)					14,559		0.63 %	#1,684
70.	Roselle, Illinois (1)					25,349		0.63 %	#1,710
71.	Hinsdale, Illinois (1)					37,496		0.63 %	#1,711
72.	Westmont, Illinois (1)					25,954		0.62 %	#1,722
73.	Lacon, Illinois (1)					2,915		0.62 %	#1,751
74.	Flat Rock, Illinois (1)					1,904		0.61 %	#1,768
75.	Woodridge, Illinois (1)					31,344		0.58 %	#1,890
76.	Schaumburg, Illinois (4)				% Arabs in Schaumburg, IL	124,435		0.58 %	#1,909
77.	Bloomington, Illinois (1)					21,960		0.57 %	#1,939
78.	Lombard, Illinois (1)					50,460		0.57 %	#1,952
79.	Park Ridge, Illinois (1)					37,732		0.56 %	#1,968
80.	Wenona, Illinois (1)					1,390		0.56 %	#1,981
81.	Savanna, Illinois (1)					4,972		0.56 %	#2,009
82.	Trivoli, Illinois (1)					1,215		0.56 %	#2,012
83.	De Land, Illinois (1)					601		0.55 %	#2,049
84.	Davis Junction, Illinois (1)					1,667		0.54 %	#2,081
85.	Chicago, Illinois (55)				% Arabs in Chicago, IL	2,878,552		0.53 %	#2,139
86.	Brookfield, Illinois (1)					19,146		0.53 %	#2,156
87.	Prospect Heights, Illinois (1)					16,126		0.52 %	#2,190
88.	Naperville, Illinois (4)				% Arabs in Naperville, IL	146,316		0.52 %	#2,191
89.	San Jose, Illinois (1)					1,031		0.52 %	#2,193
90.	Harwood Heights, Illinois (1)					22,809		0.52 %	#2,202
91									

	Odell, Illinois (1)		1,517	0.52 %	#2,208
92.	Manlius, Illinois (1)		375	0.52 %	#2,247
93.	Warrenville, Illinois (1)		13,852	0.50 %	#2,324
94.	Marshall, Illinois (1)		7,435	0.50 %	#2,349
95.	Bensenville, Illinois (1)		22,404	0.49 %	#2,377
96.	Lake Forest, Illinois (1)		22,248	0.49 %	#2,380
97.	Urbana, Illinois (2)	% Arabs in Urbana, IL	45,935	0.49 %	#2,387
98.	Ipava, Illinois (1)		1,007	0.49 %	#2,396
99.	Evanston, Illinois (3)	% Arabs in Evanston, IL	78,876	0.49 %	#2,404
100.	Philo, Illinois (1)		1,553	0.48 %	#2,423

1-100 out of 1,221 total 1 2 3 4 5 6 ... [ Last >> ] ... [ Next >> ]

168

[Zip Atlas Home](#) | [Downloads](#)

© 2012 ZipAtlas.Com

**Table 3.**  
**Arab Population in Selected Places: 2000**

(Data based on sample. For information on confidentiality protection, sampling error, nonsampling error, and definitions, see [www.census.gov/prod/cen2000/doc/sf4.pdf](http://www.census.gov/prod/cen2000/doc/sf4.pdf))

Place	Total population	Arab population			
		Number	90-percent confidence interval	Percent Arab	90-percent confidence interval
<b>Ten Largest Places</b>					
New York, NY .....	8,008,278	69,985	68,241 - 71,729	0.87	0.85 - 0.90
Los Angeles, CA .....	3,694,834	25,673	24,557 - 26,789	0.69	0.66 - 0.73
Chicago, IL .....	2,895,964	14,777	14,108 - 15,446	0.51	0.49 - 0.53
Houston, TX .....	1,954,848	11,128	10,393 - 11,863	0.57	0.53 - 0.61
Philadelphia, PA .....	1,517,550	5,227	4,829 - 5,625	0.34	0.32 - 0.37
Phoenix, AZ .....	1,320,994	5,098	4,600 - 5,596	0.39	0.35 - 0.42
San Diego, CA .....	1,223,341	7,357	6,759 - 7,955	0.60	0.55 - 0.65
Dallas, TX .....	1,188,204	4,077	3,632 - 4,522	0.34	0.31 - 0.38
San Antonio, TX .....	1,144,554	3,748	3,321 - 4,175	0.33	0.29 - 0.36
Detroit, MI .....	951,270	8,287	7,787 - 8,787	0.87	0.82 - 0.92
<b>Ten Places With Largest Arab Population</b>					
New York, NY .....	8,008,278	69,985	68,241 - 71,729	0.87	0.85 - 0.90
Dearborn, MI .....	97,775	29,181	28,392 - 29,970	29.85	29.04 - 30.65
Los Angeles, CA .....	3,694,834	25,673	24,557 - 26,789	0.69	0.66 - 0.73
Chicago, IL .....	2,895,964	14,777	14,108 - 15,446	0.51	0.49 - 0.53
Houston, TX .....	1,954,848	11,128	10,393 - 11,863	0.57	0.53 - 0.61
Detroit, MI .....	951,270	8,287	7,787 - 8,787	0.87	0.82 - 0.92
San Diego, CA .....	1,223,341	7,357	6,759 - 7,955	0.60	0.55 - 0.65
Jersey City, NJ .....	240,055	6,755	6,219 - 7,291	2.81	2.59 - 3.04
Boston, MA .....	589,141	5,845	5,341 - 6,349	0.99	0.91 - 1.08
Jacksonville, FL .....	735,503	5,751	5,251 - 6,251	0.78	0.71 - 0.85
<b>Ten Places of 100,000 or More Population With Highest Percent Arab</b>					
Sterling Heights, MI .....	124,471	4,598	4,157 - 5,039	3.69	3.34 - 4.05
Jersey City, NJ .....	240,055	6,755	6,219 - 7,291	2.81	2.59 - 3.04
Warren, MI .....	138,276	3,470	3,149 - 3,791	2.51	2.28 - 2.74
Allentown, PA .....	106,632	2,613	2,279 - 2,947	2.45	2.14 - 2.76
Burbank, CA .....	100,316	2,395	2,057 - 2,733	2.39	2.05 - 2.72
Glendale, CA .....	195,047	4,028	3,589 - 4,467	2.07	1.84 - 2.29
Livonia, MI .....	100,545	1,953	1,712 - 2,194	1.94	1.70 - 2.18
Arlington, VA .....	189,453	3,352	2,972 - 3,732	1.77	1.57 - 1.97
Paterson, NJ .....	149,222	2,634	2,297 - 2,971	1.77	1.54 - 1.99
Daly City, CA .....	103,549	1,752	1,462 - 2,042	1.69	1.41 - 1.97

Note: Because of sampling error, the estimates in this table may not be statistically different from one another or from rates for other geographic areas not listed in this table.

Source: U.S. Census Bureau, Census 2000 Summary File 4.

and Oneida Counties, New York; Lehigh and Lawrence Counties, Pennsylvania; Ohio County, West Virginia; Lucas County, Ohio; and San Mateo County, California.<sup>19</sup>

<sup>19</sup> The 90-percent confidence interval fell below 1.2 percent for all counties except for Wayne and Macomb Counties, Michigan; Passaic and Hudson Counties, New Jersey; and Fairfax County, Virginia.

Elsewhere in the country, the proportion of Arabs at the county level was more dispersed. The Arab population represented between 0.7 and 1.1 percent of the population in one or more counties in many states across the nation. However, more than half the counties in the United States had a low percentage of people who reported an Arab ancestry (0.1 or less).

**The largest number of Arabs lived in New York City.**

In 2000, 70,000 people of Arab ancestry lived in New York, making it the city with the largest number of Arabs (see Table 3). Six of the ten largest cities in the United States were also among the ten places with the largest Arab populations (New York, Los Angeles, Chicago, Houston, Detroit, and

**ATTACHMENT 13**

**Criterion 1110.230 -- Alternatives**

Pursuant to 77 Ill. Adm. Code § 1110.230(c), Preferred SurgiCenter, LLC (the "Applicant") considered the following alternatives to the proposed project:

**1. Do Nothing.**

The first alternative considered by the Applicant was to maintain the status quo and forgo the establishment of a new ambulatory surgical treatment center ("ASTC") in Orland Park, Illinois.

Total Project Cost: \$0

Reason(s) for Rejecting Alternative:

The Applicant rejected this alternative because it does not address the health care needs of the Arabic and non-Arabic residents of the geographic service area ("GSA"). Furthermore, the absence of a Shari'a Law-compliant health care facility in the Chicagoland area would mean that Muslim-Americans would continue to receive care that does not fully account for their cultural and religious tenets.

**2. Utilize Existing Providers.**

Another alternative considered by the Applicant was to utilize an existing provider instead of establishing a new ASTC.

Total Project Cost: Undetermined

Reason(s) for Rejecting Alternative:

The Applicant determined it would be an easier to develop a new health care facility that was compliant with Shari'a Law by itself rather than taking the time and extra effort required to find an ideal partner or partners who would fully understand the needs of Muslim-American patients and be willing to make the necessary changes at their existing health care facility to achieve the goals desired by the Applicant. By pursuing the project alone, the ASTC will likely be developed and operational much sooner than expected when compared with the potential amount of time to create a partnership with mutual goals and desires. In addition, the Applicant was concerned that the staff employed at nearby hospitals are not adequately trained to serve Muslim-American patients and that hospital partners may not have been willing to commit the time and resources necessary to accomplish the goals intended for this project. For these reasons, this alternative was rejected by the Applicant.

**3. Establish an ASTC at an Alternate Location.**

The Applicant also considered establishing an ASTC at an alternate location.

Total Project Cost: \$7,500,000 to \$10,000,000

Reason(s) for Rejecting Alternative:

The Applicant selected the Orland Park, Illinois site because it was the best location that could be found for the intended purpose. It is centrally-located among growing population centers where Muslim-Americans live, the space available is easily adaptable and does not present many limitations on what can be accomplished in the available space, and the modernization of this space helps continue the redevelopment of a property that became vacant in 2009 after the original occupant, Plunkett Furniture, went out of business. Moreover, modernization costs are generally lower than building a new facility from the ground up. This latter alternative would have required the acquisition of land and new construction, which would have likely resulted in a total project cost much higher than the modernization costs seen in this project. The additional design and building components could have increased the cost of this project anywhere from 50% to 100% of the current project cost.

**Documentation and Evidence**

As discussed in alternatives narrative provided above, the Applicant considered several alternative options before submitting the present CON permit application. The narrative above compares the various alternatives considered by the Applicant and, pursuant to the State Board's rules, each one considered the costs and other necessary factors relevant to each alternative. In cases where the Applicant was not able to determine the cost of a stated alternative option, "undetermined" is provided next to the project cost for the given alternative.

**Empirical Evidence & Data**

The Applicant is instructed to provide, if available, empirical evidence, including quantified outcome data, which verifies improved quality of care will occur if the project is approved. The following studies provide evidence that a health care facility that operates in a manner that properly addresses the needs and desires of Muslim-American patients can enhance the quality of patient care and encourage behavior that results in the patient seeking further medical services in the future. Copies of these studies are provided along with Attachment 12, which immediately precedes this attachment. The two studies are as follows:

- A. Adnan Hammad, Ph.D., et al., Guide to the Arab Culture: Health Care Delivery to the Arab American Community, ARAB COMMUNITY CENTER FOR ECONOMIC AND SOCIAL SERVICES (April 1999).
- B. Aasim Padela, M.D., M.S., et al., Meeting the Needs of American Muslims: Challenges and Strategies for Healthcare Settings, INSTITUTE FOR SOCIAL POLICY AND UNDERSTANDING (June 2011).

**ATTACHMENT 14**

**Criterion 1110.234 -- Project Scope: Size of Project**

Size Of Project				
Department/ Service	Proposed BGSF/DGSF	State Standard	Difference	Met Standard?
ASTC	11,000 DGSF	11,000 DGSF	0	YES

The State Standard for a proposed ambulatory surgical treatment center ("ASTC") is between 1,660 and 2,200 department gross square feet ("DGSF") per Treatment Room. Preferred SurgiCenter, LLC ("Applicant") is proposing to establish an ASTC with five (5) Treatment Rooms, consisting of three (3) operating rooms and two (2) procedure rooms (collectively, the "Project").

The Project will be a modernization that builds out leased space, with the interior being built out by the Applicant. Because the Project is classified as a modernization, the proper measure of square footage under the rules of the Illinois Health Facilities and Services Review ("State Board") is departmental gross square feet (i.e., DGSF). The proposed 11,000 DGSF amounts to 2,200 DGSF per ASTC Treatment Room, and therefore, meets the State Board's applicable standard.

## ATTACHMENT 15

### Criterion 1110.234 -- Project Services Utilization

<b>Utilization</b>					
	<b>Dept./ Service</b>	<b>Historical Utilization (Patient Days) (Treatments) Etc.</b>	<b>Projected Utilization</b>	<b>State Standard 1,500 HRS x #ORs</b>	<b>Met Standard?</b>
<b>Year 1</b>	ASTC	5,015 Procedures	7,522.5 Hours	7,500 Hours	YES
<b>Year 2</b>	ASTC	5,015 Procedures	7,522.5 Hours	7,500 Hours	YES

As the chart above illustrates, by the second year following project completion, the anticipated utilization for the proposed ambulatory surgical treatment center (the "ASTC") will meet the total number of surgical hours required by the applicable state standard. The State Board's rules, specifically 77 Ill. Adm. Code 1110.Appendix B, provides that utilization standards are 1,500 hours of surgical time per "treatment room" (i.e., an operating/procedure room).

The average number of hours per procedure will be 1.5 hours/procedure, which is the typical average for multi-specialty surgery centers. This average amount of time includes time for surgery preparation and post-procedure clean up. Historical utilization by the referring physicians, coupled with modest increases in physician referral numbers due to the hiring of additional surgeons by the referring physicians, is expected to yield 5,015 procedures at an average time of 1.5 hours per procedure. Therefore, based on the anticipated number of surgical cases that will be referred to the proposed ASTC, over 7,500 hours of surgery time is expected by the end of the second year of operation. Accordingly, this application demonstrates sufficient volume to support the five proposed procedure rooms.

Note: Additional information pertaining to project patient volumes is provided at Attachment 27, which addresses Criterion 1110.1540(c).

**ATTACHMENT 27**

**Criterion 1110.1540(b)  
Target Population**

The proposed ambulatory surgical treatment center ("ASTC") will be located in the Village of Orland Park, Cook County, Illinois. The exact site proposed for the ASTC is 10 Orland Square Drive, Orland Park, Illinois 60462, which is located within Health Service Area ("HSA") 7. In relation to the proposed ASTC, please note the following:

**(a) Line Map of the Intended Geographic Service Area ("GSA")**

A map showing the boundaries of the proposed GSA immediately follows this attachment. The GSA consists of those areas located within a forty-five (45) minute travel time from the proposed site of the ASTC.

**(b) GSA Population Data**

The proposed ASTC will serve the geographic area within a forty-five (45) minute travel time from the site. The estimated population of the GSA is provided in the following table, which identifies the zip code, city, county, and population of each population subset, and also provides an aggregate total population for the entire GSA.

CHICAGO SUBURBS			
Zip Code	City	County	Population
60101	Addison	Du Page	39119
60104	Bellwood	Cook	19038
60105	Bensenville	Du Page	0
60106	Bensenville	Du Page	20309
60126	Elmhurst	Du Page	46371
60130	Forest Park	Cook	14167
60131	Franklin Park	Cook	18097
60137	Glen Ellyn	Du Page	37805
60138	Glen Ellyn	Du Page	0
60148	Lombard	Du Page	51468
60153	Maywood	Cook	24106
60154	Westchester	Cook	16773
60155	Broadview	Cook	7927
60160	Melrose Park	Cook	25432
60161	Melrose Park	Cook	0
60162	Hillside	Cook	8111
60163	Berkley	Cook	5209
60164	Melrose Park	Cook	22048
60165	Stone Park	Cook	4946
60171	River Grove	Cook	10246
60181	Villa Park	Du Page	28836
60191	Wood Dale	Du Page	14310
60301	Oak Park	Cook	2539
60302	Oak Park	Cook	32108
60303	Oak Park	Cook	0
60304	Oak Park	Cook	17231
60305	Oak Park	Cook	11172
60401	Beecher	Will	7797
60402	Berwyn	Cook	63448

CHICAGO SUBURBS - CONTINUED			
Zip Code	City	County	Population
60482	Worth	Cook	11063
60490	Bolingbrook	Will	20463
60499	Bedford Park	Cook	0
60501	Summit Argo	Cook	11626
60513	Brookfield	Cook	19047
60514	Clarendon Hills	Cook	9708
60515	Downers Grove	Du Page	27503
60516	Downers Grove	Du Page	29084
60517	Woodridge	Du Page	32038
60521	Hinsdale	Du Page	17597
60522	Hinsdale	Du Page	0
60523	Oak Brook	Du Page	9890
60525	La Grange	Cook	31168
60526	La Grange Park	Cook	13576
60527	Willowbrook	Du Page	27486
60532	Lisle	Du Page	27066
60534	Lyons	Cook	10649
60540	Naperville	Du Page	42910
60543	Oswego	Kendall	36156
60544	Plainfield	Will	25959
60546	Riverside	Cook	15668
60555	Warrenville	Du Page	13538
60558	Western Springs	Cook	12960
60559	Westmont	Du Page	24852
60561	Darien	Du Page	23115
60563	Naperville	Du Page	35922
60564	Naperville	Will	41312
60565	Naperville	Du Page	40524
60566	Naperville	Du Page	0

**ATTACHMENT 27**

**Criterion 1110.1540(b) -- Target Population**

60406	Blue Island	Cook	25460
60409	Calumet City	Cook	37186
60410	Channahon	Will	12687
60411	Chicago Heights	Cook	58136
60412	Chicago Heights	Cook	0
60415	Chicago Ridge	Cook	14139
60417	Crete	Will	15547
60419	Dolton	Cook	22788
60421	Elwood	Will	3968
60422	Flossmoor	Cook	9403
60423	Frankfort	Will	30423
60425	Glenwood	Cook	9117
60426	Harvey	Cook	29594
60429	Hazel Crest	Cook	15630
60430	Homewood	Cook	20094
60431	Joliet	Will	22577
60432	Joliet	Will	21403
60433	Joliet	Will	17160
60434	Joliet	Will	0
60435	Joliet	Will	48899
60436	Joliet	Will	18315
60438	Lansing	Cook	28884
60439	Lemont	Cook	22919
60440	Bolingbrook	Will	52911
60441	Lockport	Will	36869
60442	Manhattan	Will	9924
60443	Matteson	Cook	21145
60445	Midlothian	Cook	26057
60446	Romeoville	Will	39807
60447	Minooka	Grundy	13709
60448	Mokena	Will	24423
60451	New Lenox	Will	34063
60452	Oak Forest	Cook	27969
60453	Oak Lawn	Cook	56855
60454	Oak Lawn	Cook	0
60455	Bridgeview	Cook	16446
60456	Hometown	Cook	4349
60457	Hickory Hills	Cook	14049
60458	Justice	Cook	14428
60459	Burbank	Cook	28929
60461	Olympia Fields	Cook	4836
60462	<b>Orland Park</b>	<b>Cook</b>	<b>38723</b>
60463	Palos Heights	Cook	14671
60464	Palos Park	Cook	9620
60465	Palos Hills	Cook	17495
60466	Park Forest	Cook	22115
60467	Orland Park	Cook	26046
60468	Peotone	Will	6116
60469	Posen	Cook	5930
60471	Richton Park	Cook	14101
60472	Robbins	Cook	5390
60473	South Holland	Cook	22439
60475	Steger	Cook	9870
60476	Thornton	Cook	2391
60477	Tinley Park	Cook	38161
60478	Country Club Hills	Cook	16833
60480	Willow Springs	Cook	5246

60570	Hinsdale	Du Page	0
60707	Elmwood Park	Cook	42920
60803	Alsip	Cook	22285
60804	Cicero	Cook	84573
60805	Evergreen Park	Cook	19852
60827	Riverdale	Cook	27946
60914	Bourbonnais	Kankakee	29107
60950	Manteno	Kankakee	12168
<b>CITY OF CHICAGO</b>			
60601	Chicago	Cook	11110
60602	Chicago	Cook	1204
60603	Chicago	Cook	493
60604	Chicago	Cook	570
60605	Chicago	Cook	24668
60606	Chicago	Cook	2308
60607	Chicago	Cook	23897
60608	Chicago	Cook	82739
60609	Chicago	Cook	64906
60610	Chicago	Cook	37726
60611	Chicago	Cook	28718
60612	Chicago	Cook	33472
60614	Chicago	Cook	66617
60615	Chicago	Cook	40603
60616	Chicago	Cook	48433
60617	Chicago	Cook	84155
60618	Chicago	Cook	92084
60619	Chicago	Cook	63825
60620	Chicago	Cook	72216
60621	Chicago	Cook	35912
60622	Chicago	Cook	52548
60623	Chicago	Cook	92108
60624	Chicago	Cook	38105
60628	Chicago	Cook	72202
60629	Chicago	Cook	113916
60632	Chicago	Cook	91326
60633	Chicago	Cook	12927
60636	Chicago	Cook	40916
60637	Chicago	Cook	49503
60638	Chicago	Cook	55026
60639	Chicago	Cook	90407
60641	Chicago	Cook	71663
60642	Chicago	Cook	18480
60643	Chicago	Cook	49952
60644	Chicago	Cook	48648
60647	Chicago	Cook	87291
60649	Chicago	Cook	46650
60650	Chicago	Cook	0
60651	Chicago	Cook	64267
60652	Chicago	Cook	40959
60653	Chicago	Cook	29908
60654	Chicago	Cook	14875
60655	Chicago	Cook	28550
60658	Chicago	Cook	0
60659	Chicago	Cook	0
<b>TOTAL POPULATION OF GSA</b>			<b>4,602,323</b>

The above-referenced data was obtained from the U.S. Census Bureau, using American Fact Finder, available at <http://factfinder2.census.gov> on the web.

**ATTACHMENT 27**

**Criterion 1110.1540(b) -- Target Population**

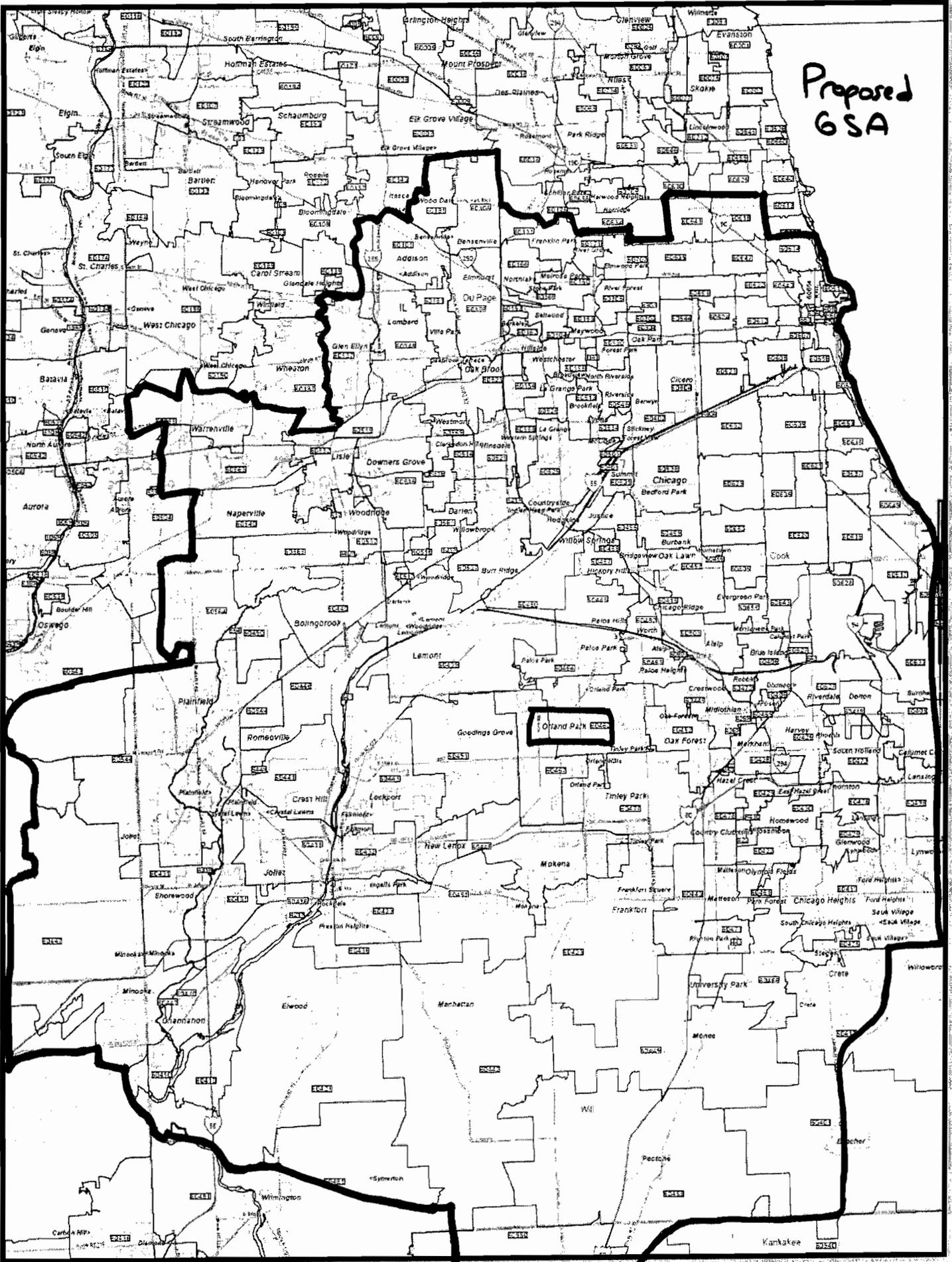
**(c) Travel Time to Borders of GSA**

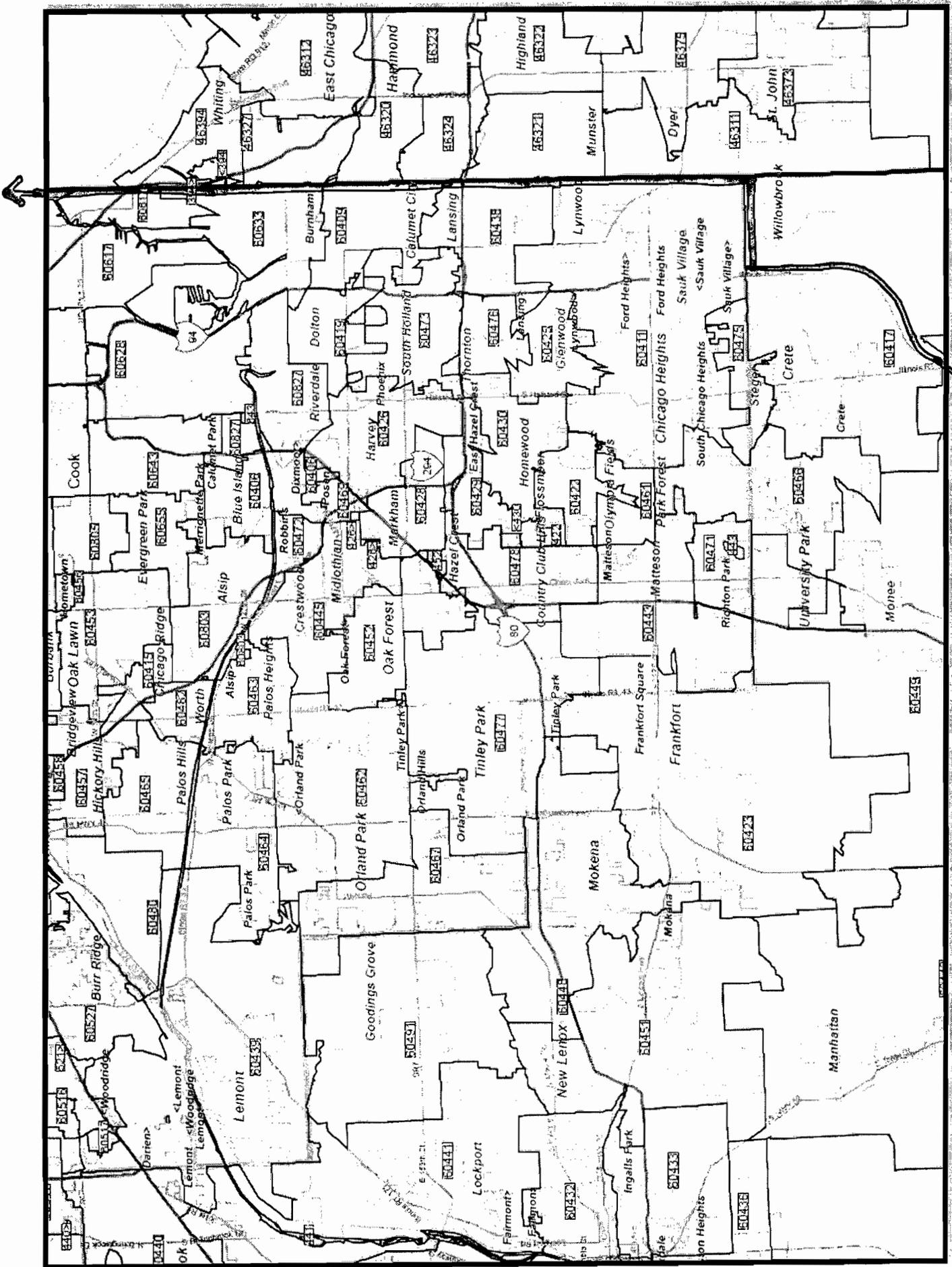
Pursuant to Section 1110.1540(b) of the State Board's rules, the intended GSA can be no less than thirty (30) minutes and no greater than sixty (60) minutes normal travel time from the site of the proposed health care facility. The CON permit applicant has selected a forty-five (45) minute drive time radius from the site as the project's geographic service area. Accordingly, the borders of this GSA extend for all travel times of forty-five (45) minutes or less from the proposed site, 10 Orland Square Drive, Orland Park, Illinois 60462. Based on this address, the borders of the GSA are as follows:

- North: The border directly to the north of the project site extends into Cook County's near northwest suburbs, including the towns of Wood Dale, Bensenville, Franklin Park, River Grove and Elmwood Park, IL. Inclusion of these towns results from easy access to expressways.
- Northeast: The GSA's northeast boundary begins at the Lake Michigan shoreline, extending west at the northern border of Chicago zip code 60614. The northeast boundary extends west, making zip codes 60625, 60630, and 60634 the NE border. This point is 45 minutes travel time from the project's site in Orland Park, Illinois.
- East: The eastern boundary of the GSA is the Illinois-Indiana border. This point is approximately 35 minutes travel time from the project's site in Orland Park, Illinois (calculated by route between Orland Park, Illinois and Lansing, Illinois).
- Southeast: The southeast boundary extends away from the Illinois-Indiana border to the southwest, taking in parts of Beecher, Illinois and all of Peotone, Illinois. This point is 45 minutes travel time from the project's site in Orland Park, Illinois.
- South: Directly to the south of the project's site, traveling down Interstate 57, finds the southern boundary of the proposed GSA. Following Interstate 57 past Manteno, Illinois reaches the northern part of Bourbonnais, Illinois. The northern-most parts of Bourbonnais are the point where 45 minutes travel time from the project's site in Orland Park, Illinois occurs, making this the southern boundary.
- Southwest: The GSA's boundary heads to the east when leaving from Manteno, Illinois. However, the GSA does not encompass Wilmington, Illinois, but passes over its northern borders. The GSA does include the villages of Minooka and Channahon, Illinois. A point a few minutes to the southwest of these villages is a point that is 45 minutes travel time from the project's site in Orland Park, Illinois. This point marks the southwestern boundary of the GSA.
- West: The border of the GSA directly to the west of the project site includes all of Plainfield, Illinois, and reaches into some of the more rural areas to the east of Oswego, Illinois. This point generally marks a point that is 45 minutes travel time from the project's site in Orland Park, Illinois, making this the western boundary of the GSA.
- Northwest: Due to certain municipalities close proximity to exits off of key interstate highways such as I-88, the northwest border of the GSA reaches out to include the villages of Lisle, Glen Ellyn, and Warrenville, Illinois. The northwest boundaries of these municipalities each average around a 45 minute travel time from Orland Park, Illinois. Thus, these boundaries show the northeast boundary of the GSA.

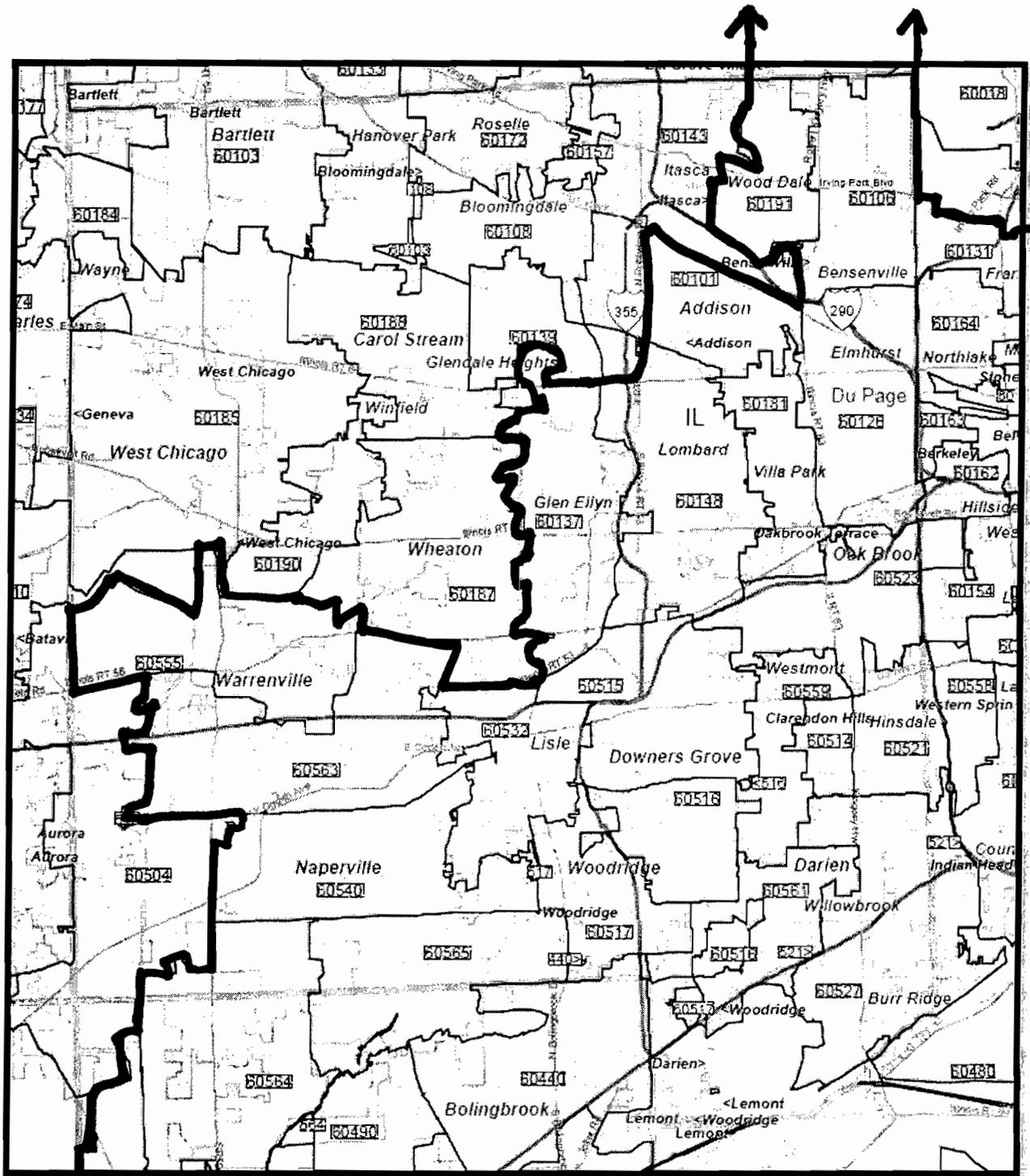
*A series of maps is attached immediately after this page, which illustrate the narrative provided above.*

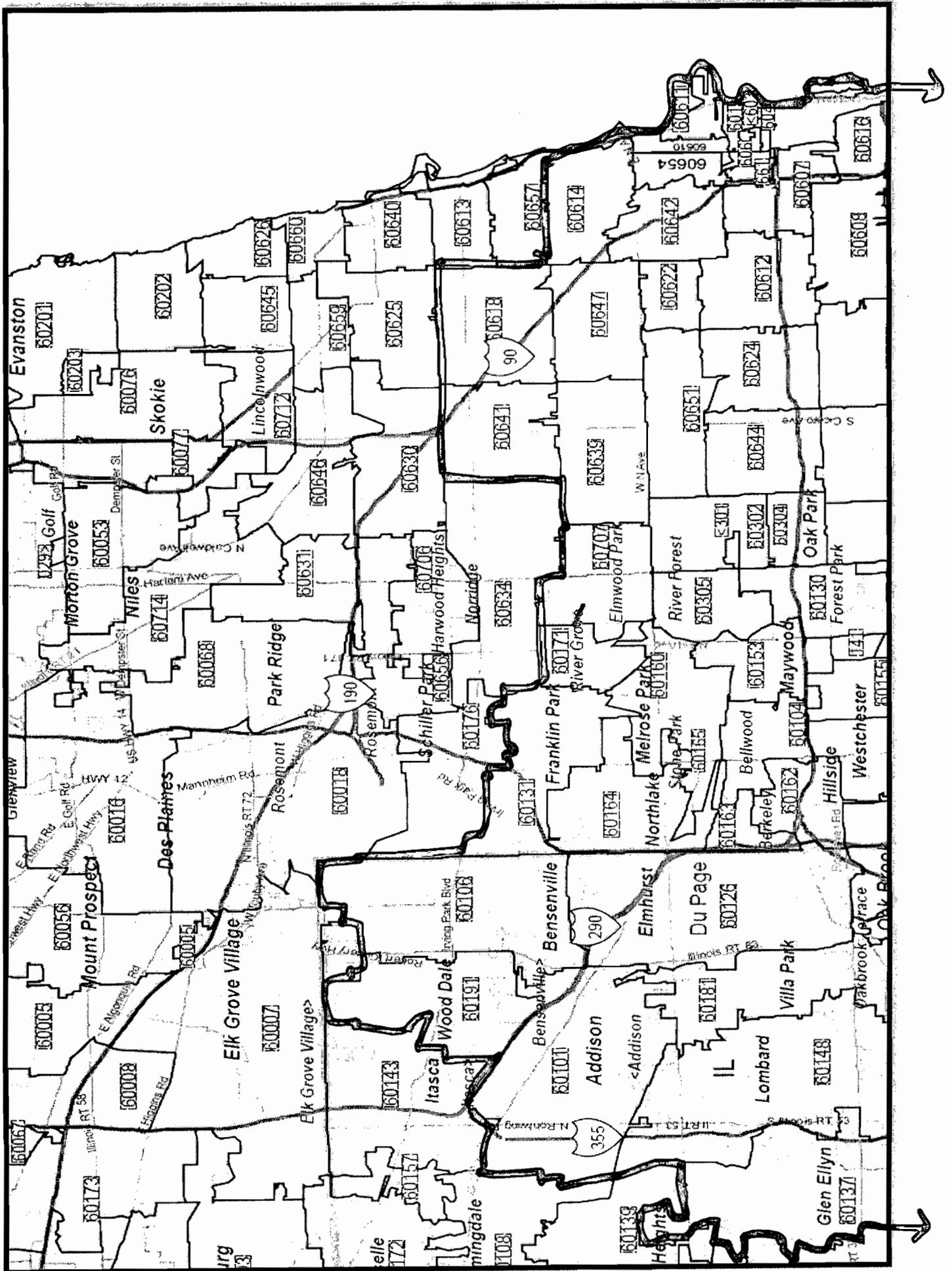
Proposed  
GSA











**ATTACHMENT 27**

**Criterion 1110.1540(c)  
Projected Patient Volume**

The physician referral letters supporting the proposed ASTC provide the number of patients referred to health care facilities (ASTCs and Hospitals) within the past 12 months and the project referrals to the proposed ASTC during the first full year of operation. The following chart also identifies the facilities to which the referring physicians sent patients to during calendar year 2012 and the number of referrals that each physician anticipates referring to the ASTC once it becomes operational.

Specialty	Physician Name	Hospital/ASTC	# Cases Performed in Past 12 Months	Anticipated # Cases Referred to New ASTC	
Gastroenterology	M. Majmundar, M.D.	Advocate Christ Hospital, Oak Lawn, IL	400	1,645	
		Silver Cross Hospital, Joliet/New Lenox, IL	400		
		Southwest Center for Gastroenterology, Oak Lawn, IL	900		
		Fullerton Surgery Center, Chicago, IL	720		
	<b>SUBTOTALS</b>			<b>2,420</b>	<b>1,645</b>
	E. Vargas, M.D.	St. Mary's Hospital, Chicago, IL	360	295	
		Fullerton Surgery Center, Chicago, IL	176		
		<b>SUBTOTALS</b>			<b>536</b>
General Surgery	R. Manglano, M.D.	Palos Community Hospital, Palos Heights, IL	50	100	
		Metro South Medical Center, Blue Island, IL	816		
		Pronger Smith Center, Blue Island, IL	48		
		Pronger Smith Center, Tinley Park, IL	336		
		<b>SUBTOTALS</b>			<b>1,250</b>
	T. Diniotis, M.D.	Our Lady of Resurrection Hospital, Chicago, IL	550	350	
		Thorek Memorial Hospital, Chicago, IL	200		
		Fullerton Surgery Center, Chicago, IL	79		
		<b>SUBTOTALS</b>			<b>829</b>
	Pain Management	Y. Hussein, M.D.	AmSurg Surgery Center, Joliet, IL	150	525
Fullerton Surgery Center, Chicago, IL			240		
Orland Park Surgery Center, Orland Park, IL			150		
<b>SUBTOTALS</b>			<b>540</b>	<b>525</b>	
F. Rahman, M.D. & T. King, M.D.		Tinley Woods Surgical Center, Tinley Park, IL	500	1,685	
		Physician Office, Orland Park, IL	960		
		<b>SUBTOTALS</b>			<b>1,460</b>
<b>TOTALS</b>			<b>7,035</b>	<b>5,015</b>	

NOTE: Copies of the physician referral letters immediately follow this page; however, the original physician referral letters (original, signed copies) are attached to this application as Appendix 1.

**Mihir Majmudar, M.D.**  
9921 Southwest Highway  
Oak Lawn, Illinois 60453

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a gastroenterology surgeon. Over the past twelve months I performed a total of 2,420 outpatient surgery cases. Gastroenterology surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

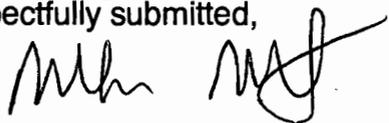
<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Advocate Christ Hospital 4440 W. 95th Street Oak Lawn, Illinois 60543	Hospital	400
Silver Cross Hospital 1200 Maple Road Joliet, Illinois 60435	Hospital	400
Southwest Center for Gastroenterology 9921 Southwest Highway Oak Lawn, Illinois 60453	ASTC	900
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	720
<b>TOTAL</b>		<b>2,420</b>

Based on my prior surgical caseload, I anticipate that I will refer 1,645 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

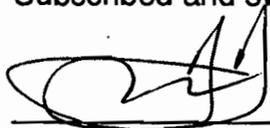
Respectfully submitted,



Mihir Majmundar, M.D.  
9921 Southwest Highway  
Oak Lawn, Illinois 60453



Subscribed and sworn to me this 21<sup>st</sup> day of January, 2013.



\_\_\_\_\_  
Notary Public

Seal:

**Edgar Vargas, M.D.**  
1925 E. Rand Road  
Arlington Heights, Illinois 60004

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a gastroenterology surgeon. Over the past twelve months I performed a total of 536 outpatient surgery cases. Gastroenterology surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

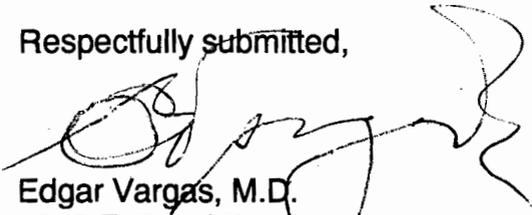
<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
St. Mary's Hospital 2233 W. Division Street Chicago, Illinois 60622	Hospital	360
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	176
<b>TOTALS</b>		<b>536</b>

Based on my prior surgical caseload, I anticipate that I will refer 295 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

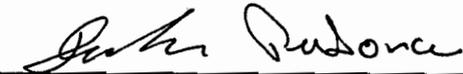
In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Edgar Vargas, M.D.  
1925 E. Rand Road  
Arlington Heights, Illinois 60004

Subscribed and sworn to me this 21<sup>st</sup> day of JANUARY, 2013.



Notary Public

Seal:



**Ramon Manglano, MD**  
17495 South La Grange Road  
Tinley Park, Illinois 60487

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a general surgeon. Over the past twelve months I performed a total of 1,250 outpatient surgery cases. General surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

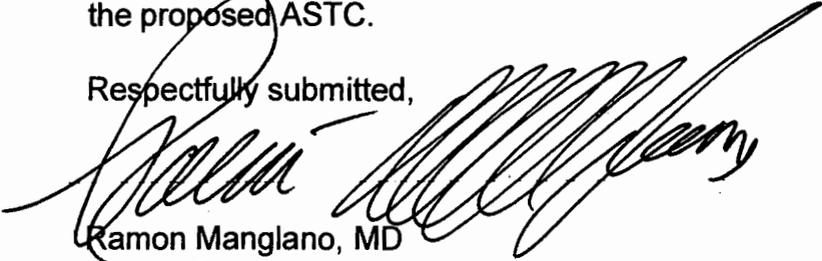
<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Palos Community Hospital Palos Hills, IL	Hospital	50
MetroSouth Medical Center Blue Island, IL	Hospital	816
Pronger Smith Center Blue Island, IL	Other	48
Pronger Smith Center Tinley Park, IL	Other	336
<b>TOTAL</b>		<b>1,250</b>

Based on my prior surgical caseload, I anticipate that I will refer 100 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

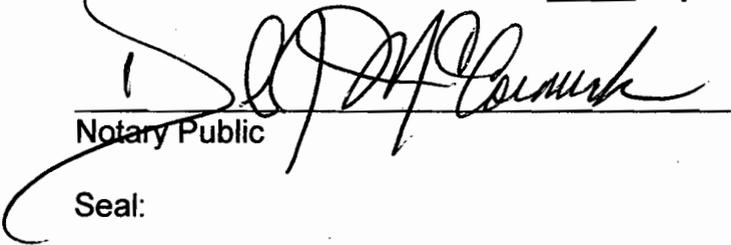
In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Ramon Manglano, MD  
17495 S. LaGrange Road  
Tinley Park, Illinois 60487

Subscribed and sworn to me this 1st day of FEBRUARY, 2013.



Notary Public



Seal:

**Tom Diniotis, MD**  
5540 West Montrose  
Chicago, Illinois 60461

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a general surgeon. Over the past twelve months I performed a total of 829 outpatient surgery cases. General surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer my cases as noted in the chart provided below. These patients will reside within the CON Permit Applicant's proposed geographic service area.

<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	79
Our Lady of Resurrection 5645 W. Addison Chicago, Illinois 60634	Hospital	550
Thorek Memorial 850 W. Irving Park Road Chicago, Illinois 60613	Hospital	200
<b>TOTAL</b>		<b>829</b>

Based on my historical referrals, I anticipate that I will refer 350 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Tom Diniotis, MD  
5540 W. Montrose  
Chicago, Illinois 60461

Subscribed and sworn to me this 21<sup>st</sup> day of January, 2013.



\_\_\_\_\_  
Notary Public

Seal:



**Yasser A. Hussein, M.D.**  
1301 Copperfield Avenue, Suite 206  
Joliet, Illinois 60432

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a pain management surgeon. Over the past twelve months I performed a total of 540 outpatient surgery cases. Pain Management surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Amsurg Surgery Center 998 129th Infantry Drive Joliet, Illinois 60435	ASTC	150
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	240
Orland Park Surgery Center 9550 W. 167th Orland Park, Illinois 60467	ASTC	150
<b>TOTAL</b>		<b>540</b>

Based on my prior surgical caseload, I anticipate that I will refer 525 surgical cases to the proposed ASTC.

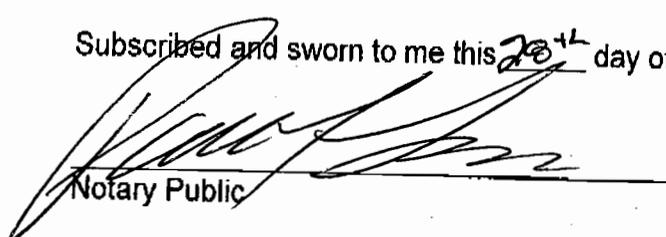
I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

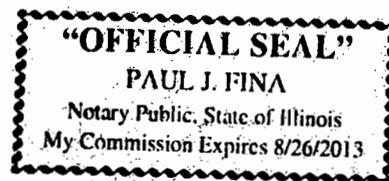
Respectfully submitted,

  
Yasser A. Hussein, M.D.  
1301 Copperfield Avenue, Suite 208  
Joliet, Illinois 60432

Subscribed and sworn to me this 20<sup>th</sup> day of JANUARY, 2013.

  
Notary Public

Seal:





January 21, 2013

Ms. Courtney Avery, Administrator  
 Illinois Health Facilities and Services Review Board  
 Illinois Department of Public Health  
 525 West Jefferson Street, Second Floor  
 Springfield, Illinois 62761

**RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL**

Dear Ms. Avery:

We are pain management surgeons. Over the past twelve months we performed a total of 1,460 outpatient surgery cases. Pain Management surgery cases will constitute the majority of our surgical work in the future.

During the past twelve months, we referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), we expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

Name of Healthcare Facility	Type of Healthcare Facility	Hospital & Licensed ASTC (Number of Cases) Most Recent 12 Month Period
Tinleywoods Surgical Center 18200 S. LaGrange Road, Tinley Park, IL	ASTC	500
Prairie Medical Center of Westchester 9441 South Wolf Road, Westchester, IL	Other	960
<b>TOTALS</b>		<b>1,460</b>

Based on our prior surgical caseload, and expected growth of our practice, we anticipate that we will be referring 2,100 surgical cases to the proposed ASTC.



I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,

Dr. Faisal Rahman, Chief Executive Officer

Dr. Timothy King, Chief Medical Officer

425 Joliet Street, Suite 400  
Dyer, Indiana 46311

Subscribed and sworn to me this 21 day of January, 2013.

Notary Public  
Seal:



**ATTACHMENT 27**

**Criterion 1110.1540(d)  
Treatment Room Need Assessment**

**Number of Procedure Rooms Proposed**

The Applicant is proposing to establish a multi-specialty ASTC with five (5) treatment rooms, which includes three (3) operating rooms and two (2) procedures rooms.

**Estimated Time Per Procedure**

The Applicant estimates that the average length of time per procedure will be 1.5 hours, which includes thirty minutes of time for surgery preparation and post-surgery clean up.

**ATTACHMENT 27**

**Criterion 1110.1540(e)  
Impact on Other Facilities**

Please note the following:

- The physician referral letters for this application are provided at Appendix 1.
- A copy of the impact letter sent to surgical facilities located within the Applicant's proposed geographic service area, along with a list of the health care facilities receiving the impact letter, are provided with this application. See Appendix 2 for the impact letters and Appendix 3 for the mailing list.
- The MapQuest sheets calculating the time and distance to each health care facility receiving an impact letter are attached hereto as Appendix 4, which provides evidence that each facility is located within thirty (30) minutes of the Applicant's proposed site for the ASTC.
- Copies of the certified mail return receipts evidencing receipt of the impact letter, and any copies of written responses that the Applicant received prior to the submission of this CON permit application, are attached hereto as Appendix 5.
- Any responses to the impact letter that are received by the Applicant following the submission of this CON permit application will be forwarded to the Health Facilities and Services Review Board staff.

**ATTACHMENT 27**

**Criterion 1110.1540(e) -- Impact on Other Facilities**

**196**

**ATTACHMENT 27**

**Criterion 1110.1540(f)  
Establishment of New Facilities**

**Services Proposed for New ASTC**

1. Gastroenterology
2. Pain Management
3. General Surgery

**Discussion**

As noted in the "Purpose of the Project" narrative provided above as Attachment 12, the proposed project is necessary because the proposed services are not available in the geographic service area because no surgery center or hospital presently provides accommodations or facility design that is compliant with Shari'a Law. Consequently, the existing hospitals and surgery centers could be viewed as having restrictive admission policies when the result of improper handling of a patient leads to that patient not seeking health care services in the future due to the earlier experience.

**ATTACHMENT 27**

**Criterion 1110.1540(g)  
Charge Commitment**

**List of Procedures to be Performed at Proposed ASTC and Accompanying Charges**

The following chart provides a list of procedures that will be performed at the proposed ASTC, along with the appropriate CPT/HCPCS code for each procedure and the charge associated with each.

<b>Description of Procedure</b>	<b>Code</b>	<b>Charge</b>
Excision Benign Lesion	11424	\$2,120.00
Excision Pilonidal Cyst	11772	\$5,786.81
EGD	43235	\$2,900.00
EGD W/BX	43239	\$3,374.74
COLONOSCOPY	45378	\$3,503.53
COLONOSCOPY W/BX	45380	\$4,505.53
COLONOSCOPY SNARE POLYPECTOMY	45385	\$6,259.00
FLEXIBLE SIGMOIDOSCOPY	45330	\$3,472.50
Hemorrhoidectomy	46250	\$4,205.53
Repair Inguinal Hernia	49505	\$8,426.37
Repair Recurrent Inguinal Hernia	49520	\$8,426.37
Repair Femoral Hernia	49550	\$5,523.50
Repair Ventral Hernia	49561	\$6,432.45
Repair Recurrent Ventral Hernia	49565	\$8,426.37
Repair Umbilical Hernia	49587	\$5,625.00
CESI	62310	\$1,843.21
LESI	62311	\$1,843.21
C- TRANSFORAMINAL INJECTION	64479	\$1,843.21
L-TRANSFORAMINAL INJECTION	64483	\$1,843.21
CERVICAL DISCOGRAM	62291	\$2,692.50 <i>EACH LEVEL</i>
LUMBAR DISCOGRAM	62290	\$2,692.50 <i>EACH LEVEL</i>

**Owner's Certification**

A letter from Naser Rustom, M.D., the Sole Member of Preferred SurgiCenter, LLC (the "Applicant"), which certifies the Applicant's commitment to maintain the above charges for the proposed ASTCs first two (2) years of operation is attached immediately following this page.

**Preferred SurgiCenter**

10 Orland Square Drive  
Orland Park, Illinois 60462

February 7, 2013

Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson St., 2nd Floor  
Springfield IL 62761  
Attention: Mr. Dale Galassie, Board Chairman

Re: Charge Commitment

Dear Chairman Galassie:

Pursuant to 77 Ill. Adm. Code § 1110.1540(g), I hereby commit that the attached charge schedule will not be increased, at a minimum, for the first two (2) years of operation following the establishment and opening of Preferred SurgiCenter in Orland Park, Illinois. I further certify that if I wish to alter the attached charge schedule, a certificate of need permit will first need to be obtained pursuant to 77 Ill. Adm. Code § 1110.310(a).

Respectfully Submitted,



Naser Rustom, M.D.  
Sole Member  
Preferred SurgiCenter, LLC

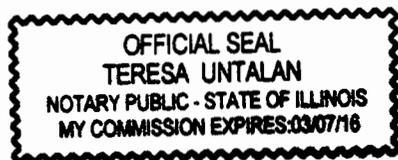
NOTARY:

Subscribed and sworn to me this 7<sup>th</sup> day of February, 2013



Notary Public

Seal:



**ATTACHMENT 39**

**Criterion 1120.120  
Availability of Funds**

The project will be entirely funded with cash and other internal resources available to the CON permit applicant; therefore, Criterion 1120.120 is not applicable.

- A signed and notarized statement provided by Preferred SurgiCenter, LLC (the "Applicant"), which is the entity that will own and operate the proposed ambulatory surgical treatment center, immediately follows this page. The statement certifies that the project will be funded entirely by available cash.
- A letter from Citibank is also attached, which states the Applicant has sufficient cash available to adequately fund the cost of the project.

**Preferred SurgiCenter**

10 Orland Square Drive  
Orland Park, Illinois 60462

February 7, 2013

Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson St., 2nd Floor  
Springfield IL 62761  
Attention: Mr. Dale Galassie, Board Chairman

Re: Internal Resources

Dear Chairman Galassie:

Pursuant to Section 1-109 of the Illinois Code of Civil Procedure, 735 ILCS 5/1-109, and relevant regulations at 77 Ill. Adm. Code § 1120.140, I hereby certify that the total estimated project costs will be funded entirely through internal resources including cash and cash equivalents.

Respectfully Submitted,



Naser Rustom, M.D.  
Sole Member  
Preferred SurgiCenter, LLC

NOTARY:

Subscribed and sworn to me this 7<sup>th</sup> day of February, 2013



Notary Public

Seal:



Citibank, N.A.  
Commercial Banking Group  
444 N. Main Street  
Glen Ellyn, IL 60137



February 7<sup>th</sup> 2013

Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson St., 2<sup>nd</sup> Floor  
Springfield IL 62761  
Attention: Mr. Dale Galassie, Board Chairman

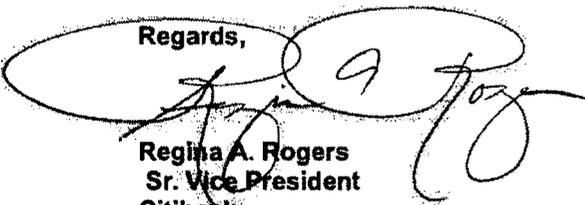
Re: Criterion 1120.120 – Availability of Funds for Preferred SurgiCenter, LLC

Dear Chairman Galassie:

Preferred SurgiCenter, LLC (the "applicant") is seeking a certificate of need permit from the Illinois Health Facilities and Services Review Board (the "state Board") for an ambulatory surgical treatment center ("ASTC") to be located at 10 Orland Square Drive, Orland Park, Illinois 60462 (the "project"). Pursuant to State Board rule 1120.120, Citibank hereby confirms that the Applicant has sufficient cash available for the ASTC referenced above, and that the amount of available cash is sufficient to pay for the modernization costs in the amount of \$ \$6,000,000.00, This includes both equipment purchases and leasehold improvements for the ambulatory surgical treatment center ("ASTC"), which is immediately available to the Applicant for the Project.

While this is not a specific commitment to lend for this particular project, as plans and specifications are not yet available, we do have funding available from other sources already established by Dr. Rustom to cover this amount.

Regards,



Regina A. Rogers  
Sr. Vice President  
Citibank  
Commercial Banking Group  
630-790-5645 (office)  
630-345-9543 (fax)

**ATTACHMENT 40**

**Criterion 1120.130  
Financial Viability Waiver**

The project will be entirely funded with cash available to the CON permit applicant; therefore, Criterion 1120.130 is not applicable.

**ATTACHMENT 41**

**Criterion 1120.130  
Viability Ratios**

The project will be entirely funded with cash available to the CON permit applicant; therefore, Criterion 1120.1340 is not applicable.

**ATTACHMENT 42**

**Criterion 1120.140  
Economic Feasibility**

**A. Reasonableness of Financing Arrangements**

A signed and notarized statement from Preferred SurgiCenter, LLC (the "Applicant") is attached immediately following this attachment. The statement attests that the project is being funded entirely by available cash and that no financing will be secured to pay for the development of the proposed surgery center.

**B. Conditions of Debt Financing**

The only debt in this project results from an eventual lease that will be entered into between the site owner and the Applicant. The following documents are attached immediately following this attachment:

1. A copy of the executed Letter of Intent to Lease, which upon permit issuance, will be replaced by a formal lease agreement between the two parties as soon as said parties agree to the final terms for the lease agreement.
2. A signed and notarized statement from the Applicant, which certifies that the project involves the leasing of a health care facility, and that expenses related to the lease are less costly than constructing a new facility.

**C. Reasonableness of Project and Related Costs**

The following chart identifies the department impacted by the proposed project (the entire ASTC as proposed) and provides a cost and square footage allocation related to this modernization project.

<b>Cost and Gross Square Feet By Department or Service</b>									
Department (list Below)	A	B	C	D	E	F	G	H	Total cost (G+H)
	Cost/Square Foot new Mod.		Gross Sq Ft New Circ.*		Gross Sq Ft Mod. Circ.*		Const. \$ (AXC)	Mod. \$ (BXE)	
ASTC (Clinical)		\$200.00			11,000	0%		\$2,200,000	\$2,200,000
Contingency		\$25.00			11,000	0%		\$275,000	\$275,000
TOTAL		\$225.00			11,000	0%		\$2,475,000	\$2,475,000

\* Include the percentage (%) of space for circulation

**D. Projected Operating Costs**

Year 2014

Operating Expenses: \$1,636,085

Procedures: 5,015

Operating Expense/Procedure: \$326.24

**E. Total Effect of the Project on Capital Costs**

Year 2014

Capital Costs: \$161,750

Procedures: 5,015

Capital Costs/Procedure: \$32.25

Preferred SurgiCenter  
10 Orland Square Drive  
Orland Park, Illinois 60462

February 7, 2013

Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson St., 2nd Floor  
Springfield IL 62761  
Attention: Mr. Dale Galassie, Board Chairman

**Re: Reasonableness of Project and Related Costs**

Dear Chairman Galassie:

Preferred SurgiCenter, LLC (the "Applicant") is paying for the development of an ambulatory surgical treatment center in Orland Park, Illinois (the "Project") with available cash and other internal resources and is not borrowing any funds for the Project. However, pursuant to the rules of the Illinois Health Facilities and Services Review Board (the "State Board"), the entering of a lease agreement is treated as tantamount to borrowing. As a result, I, the undersigned, hereby attest that the entering into of a lease is less costly than the liquidation of existing investments which would be required to buy the property from the current site owner and pursue the Project alone. Furthermore, should the site owner require the Applicant to pay off the lease in full, the Applicant's existing investments and available capital could be converted to cash or used to retire the outstanding lease obligations within a sixty (60) day period.

Respectfully Submitted,



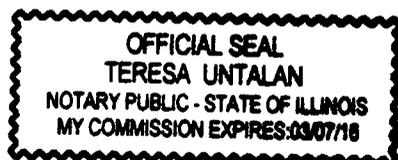
Naser Rustom, M.D.  
Sole Member  
Preferred SurgiCenter, LLC

**NOTARY:**

Subscribed and sworn to me this 7th day of February, 2013

  
\_\_\_\_\_  
Notary Public

Seal:



207

## Orland Park Medical Plaza, LLC

10 Orland Square Drive  
Orland Park, Illinois 60462

---

February 7, 2013

Preferred SurgiCenter, LLC  
10 Orland Square Drive  
Orland Park, IL 60462  
Attention: Naser Rustom, M.D.

**RE: Letter of Intent – 10 Orland Square Drive, Orland Park, Illinois 60462**

Dear Dr. Rustom:

This letter of intent ("Letter of Intent") outlines the basic business terms and conditions upon which Orland Park Medical Plaza, LLC, ("Landlord"), the owner of the Building (defined below) would be willing to enter into negotiations of a lease (the "Lease") for a portion of the Building with Preferred SurgiCenter, LLC ("Tenant"), it being understood that additional terms and conditions remain to be negotiated between the parties.

1. **BUILDING:**

10 Orland Square Drive, Orland Park, IL, 60462, containing approximately 36,000 square feet, PIN # 27-10-300-018-0000 (the "Building")

2. **USE:**

Surgery center, medical office, administrative purposes and any other lawful purpose.

3. **PREMISES:**

The Premises shall consist of approximately 11,000 square feet of the Building, subject to a more accurate determination based upon the preparation of a final floor plan for the Premises. The Premises is generally depicted on Exhibit A attached hereto. Landlord will lease the Premises to Tenant "as-is".

4. **LEASE COMMENCEMENT:**

The "Lease Commencement Date" shall be first day of the calendar month following the date on which the Tenant obtains approval of its certificate of need ("CON") permit application from the Illinois Health Facilities and Services Review Board (the "State Board"), as further defined in Section 10 of this Letter of Intent. Tenant will construct the improvements for the Premises at Tenant's expense.

5. **LEASE TERM:**

The lease term shall be for a period of ten (10) years commencing on the Lease Commencement Date (the "Lease Term").

6. **BASE RENT:**

The fair market rental value of the Premises is approximately \$10.50 per square foot. Notwithstanding the fair market rental value, base rent for the Premises, payable monthly in advance during the Lease Term, shall be ten dollars (\$10.00) per month.

7. **ADDITIONAL RENT:**

Tenant will pay its proportionate share of operating expenses and real estate taxes for the Building.

8. **OPTION TO RENEW:**

Landlord shall provide Tenant with the option to renew the Lease for two (2) additional five (5) year periods (each a "Renewal Period") on the same terms and conditions as were applicable during the initial Lease Term.

9. **PARKING:**

Tenant, Tenant's employees, visitors and clients shall have the right to use the parking facilities of the Building in common with all other tenants and visitors of the Building.

10. **CERTIFICATE OF NEED CONTINGENCY:**

Landlord and Tenant understand and agree that the establishment of a surgery center in the State of Illinois is subject to the requirements of the Illinois Health Facilities Planning Act, 20 ILCS 3960/1 et seq. and, thus, the Tenant cannot establish a surgery center on the Premises or execute a binding real estate lease in connection therewith unless the Tenant obtains a CON permit from the State Board. Tenant agrees to proceed using its commercially reasonable best efforts to submit an application for a CON permit and to prosecute said application to obtain the CON permit from the State Board. In light of the foregoing facts, the parties agree that they shall promptly proceed with due diligence to negotiate the terms of a definitive lease agreement and execute such agreement prior to the approval of the CON permit; provided, however, that such lease shall not be binding on either party prior to the approval of the CON permit and the lease agreement shall contain a contingency clause indicating that the lease agreement shall contain a contingency clause indicating that the lease agreement is not effective pending CON approval. Assuming the CON permit is granted, the effective date of the lease agreement shall be the Lease Commencement Date. In the event that the State Board does not grant a CON permit to the Tenant, neither party shall have any further obligation to the other party with regard to the negotiations, lease or Premises contemplated by this Letter of Intent.

The terms and conditions set forth above shall not be binding upon Landlord or Tenant until such time as the lease and all related documents have been (i) approved by Tenant and Landlord, and their respective principals, Boards of Directors and legal counsel, and (ii) fully executed by both Tenant and Landlord and delivered to the other party. Either party may withdraw from negotiations at any time for any reason, without liability to the other.

Please indicate your acceptance of the above terms and conditions by executing below and returning to the undersigned.

Very Truly Yours,

LANDLORD:  
Orland Park Medical Plaza, LLC

By:   
Title: President

AGREED AND ACCEPTED:

Preferred SurgiCenter, LLC

By:   
Title: President

**EXHIBIT A**

**Floor Plan**

**(See attached)**



## **ATTACHMENT 43**

### **Safety Net Impact Statement**

#### **I. Overview**

Pursuant to the Illinois Health Facilities Planning Act, 20 ILCS 3960/5.4 (the "Act"), any application related to a "substantive" project must include a Safety Net Impact Statement ("Statement"). The Applicant is proposing the establishment of a health care facility, which according to the Act, classifies the proposed ambulatory surgical treatment center ("ASTC") as a substantive project. As a result, the Applicant submits this Statement as required by the Act.

#### **II. Analysis**

Section 5.4(c) of the Act provides that each CON applicant presenting a substantive application must include a Statement with its application for permit. The Statement must describe all of the following: (i) the project's material impact, if any, on essential safety net services in the community, to the extent that it is feasible for an applicant to have such knowledge, (ii) the project's impact on the ability of another provider or health care system to cross-subsidize safety net services, if reasonably known to the applicant and (iii) how the discontinuation of a facility or service might impact the remaining safety net providers in a given community, if reasonably known by the applicant. Each of these elements of the required Statement are discussed below.

##### **1. Impact on Essential Safety Net Services in the Community**

Section 5.4(c)(1) of the Act requires an applicant to address whether the project will have a material impact on essential safety net services in the community, to the extent that it is feasible for an applicant to have such knowledge. For the following reasons, the Applicant firmly believes that the proposed Project will not have an adverse impact on essential safety net services in the community.

First, the proposed ASTC will improve the safety net services available in the Applicant's defined geographic service area ("GSA"), which is a forty-five (45) minute drive time radius around the project's site in Orland Park, Illinois. The federal Health Resources and Services Administration ("HRSA"), a subsidiary agency of the U.S. Department of Health and Human Services, identifies a number of geographic areas in the proposed GSA that are medically underserved areas and/or medically underserved populations ("MUA/Ps"). MUAs may be a whole county or a group of contiguous counties, a group of county or civil divisions or a group of urban census tracts in which residents are identified to have a shortage of personal health services. MUPs may include groups of persons who face economic, cultural or linguistic barriers to health care.

In Cook County, the southern and southwest suburbs have a large number of areas designated as either MUAs or MUPs. For example, MUA/Ps are identified in Robbins, Harvey, Chicago Heights, Riverdale, Summit, Kenwood, Blue Island, and Calumet City, Illinois. All of these communities will be in close proximity to the proposed ASTC. In addition, a significant number

of zip code areas on the south and southwest sides of the City of Chicago have also been designated as MUA/P's. See the attached print out from the HRSA website, which identifies all of the areas identified above.

Second, the proposed ASTC will enhance the health care services in its GSA because the surgery center will provide culturally-sensitive services to Muslim-Americans. Studies have shown that this demographic group are typically underserved, a fact that is quite troubling when HRSA has already identified many of the local communities or parts thereof as MUA/Ps.

Third, the proposed ASTC will be an enrolled Medicaid provider and also offer a charity care program for individuals who have a demonstrated need for free or reduced cost care.

## **2. Impact on the Ability of Other Providers or Health Care Systems to Cross-Subsidize Safety Net Services.**

Section 5.4(c)(2) of the Act adds that an applicant must discuss the project's impact on the ability of another provider or health care system to cross-subsidize safety net services, if reasonably known to the applicant. Under this section, cross subsidization is understood to mean the practice of charging higher prices to one group of consumers in order to subsidize lower prices for another group (i.e., cost shifting to paying populations to offset losses incurred from assistance programs like charity care).

As noted above, the ASTC will accept Medicaid patients and offer a charity care program to persons who are uninsured or unable to pay. As a result, this ASTC will provide a net positive effect on the community as a whole, which will result in a stronger safety net in area that the Applicant will serve.

Moreover, the Applicant knows of no reason why the proposed ASTC would impair the ability of other providers or health care systems to cross-subsidize any safety net services they may provide.

## **3. No Discontinuation of Safety Net Services**

Section 5.4(c)(3) of the Act provides that an applicant must describe how the discontinuation of a facility or service might impact the remaining safety net providers in a given community, if reasonably known by the applicant. This permit request is for the establishment of a new health care facility, not a discontinuation; therefore, this part of the Statement is not applicable to the project.

## **4. Additional Safety Net Impact Statement Information**

The Act also declares that the Statement shall include all of the following:

- (i) for the three (3) fiscal years prior to the application, a certification describing the amount of charity care provided by the applicant (the amount calculated by hospital applicants shall be in accordance with the reporting requirements for charity care

reporting in the Illinois Community Benefits Act; non-hospital applicants shall report charity care, at cost, in accordance with an appropriate methodology specified by the HFSRB),

(ii) for the three (3) fiscal years prior to the application, a certification of the amount of care provided to Medicaid patients (hospital and non-hospital applicants shall provide Medicaid information in a manner consistent with the information reported each year to the Illinois Department of Public Health regarding "Inpatients and Outpatients Served by Payer Source" and "Inpatient and Outpatient Net Revenue by Payer Source" as required by the HFSRB under Section 13 of the Act and published in the Annual Hospital Profile), and

(iii) information the applicant believes is directly relevant to safety net services, including information regarding teaching, research, and any other service.

In satisfaction of this requirement, please find attached to this Statement a certified letter that attest to the foregoing and provides additional information the Applicant believes is directly relevant to safety net services for individuals who are Muslim-Americans.

**(a) Charity Care & Medicaid Tables**

The Applicant is a newly-formed entity and is not an established provider. Consequently, the Applicant cannot provide historical data as it pertains to charity care and Medicaid services. Nevertheless, the Applicant will be establishing a charity care program once the ASTC becomes operational and financially viable and will also enroll as a provider in the Medicaid program.

<b>CHARITY CARE</b>			
	<b>Year 2010</b>	<b>Year 2011</b>	<b>Year 2012</b>
Net Patient Revenue	\$0	\$0	\$0
Amount of Charity Care	\$0	\$0	\$0
Cost of Charity Care	\$0	\$0	\$0

<b>MEDICAID</b>			
<b>Medicaid (# of patients)</b>	<b>Year 2010</b>	<b>Year 2011</b>	<b>Year 2012</b>
ASTC	0	0	0
<b>Total</b>	<b>0</b>	<b>0</b>	<b>0</b>
<b>Medicaid (revenue)</b>			
<b>Total</b>	<b>\$0</b>	<b>\$0</b>	<b>\$0</b>

However, as noted above, the Applicant plans to enroll in Medicaid and offer charity care to needy patients. The following chart provides an estimate of payer mix during the first two years of operation after the ASTC becomes operational. The first year anticipates a lower amount of Medicaid and charity care as the community will need to learn of these services at the ASTC.

<b>FORECASTED PAYER MIX</b>			
	<b>Year 2013</b>	<b>Year 2014</b>	<b>Year 2015</b>
Private Insurance	0.0%	86.0%	74.0%
Medicare	0.0%	5.0%	10.0%
Medicaid	0.0%	5.0%	10.0%
Self Pay	0.0%	2.0%	2.0%
Charity Care	0.0%	2.0%	4.0%
<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

Although the Applicant is committed to participating in Medicaid, and fully intends to offer a charity care program, the numbers provided above are nothing more than estimates based on similarly-situated ASTCs. The forecast does not take into account the unknown effect that full implementation of Obamacare will have on the delivery and payment of health care services in the United States.

Preferred SurgiCenter  
10 Orland Square Drive  
Orland Park, Illinois 60462

February 7, 2013

Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson St., 2nd Floor  
Springfield IL 62761  
Attention: Mr. Dale Galassie, Board Chairman

**Re: Safety Net Impact Statement Certification**

Dear Chairman Galassie:

Preferred SurgiCenter, LLC (the "Applicant") is a newly formed business entity created solely for the purpose of owning and operating the ambulatory surgical treatment center ("ASTC") to be located at 10 Orland Square Drive, Orland Park, Illinois 60462. Based on this fact, the Applicant is unable to provide the historical Medicaid and charity care data as requested in the certificate of need permit application.

However, the Applicant commits to becoming an enrolled Medicaid provider, and also intends to implement a charity care program once the ASTC becomes operational and financially viable. As a result, the proposed ASTC will enhance the safety net services available in the proposed geographic service area.

Finally, the ASTC will enhance safety net services because the Applicant's goal is to serve a recognized population group with a history of lacking adequate access to health care services.

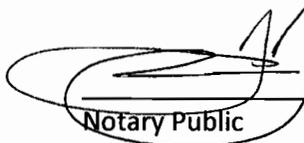
Respectfully Submitted,



Naser Rustom, M.D.  
Sole Member  
Preferred SurgiCenter, LLC

**NOTARY:**

Subscribed and sworn to me this 7th day of February, 2013



Notary Public

Seal:



217

**ATTACHMENT 43**  
Safety Net Impact Statement



Search

A-Z Index | Questions? | Order Publications

Home Get Health Care Grants Loans & Scholarships Data & Statistics Public Health About HRSA

Find Shortage Areas: MUA/P by State and County

Shortage Designation Home

Find Shortage Areas

HPSA & MUA/P by Address

HPSA by State & County

HPSA Eligible for the Medicare Physician Bonus Payment

\*\*\*\*\* SERVICE NOTICE \*\*\*\*\*

The HRSA Data Warehouse will be undergoing planned maintenance and will not be available from Friday, February 8, 2013 at 6:00pm Eastern Standard Time until Monday, February 11, 2013 at 6:00am Eastern Standard Time.

We apologize for the inconvenience and appreciate your patience.

Criteria:						
State: Illinois						
County: Cook County						
ID #: All						
Results: 491 records found.						
Name	ID#	Type	Score	Designation Date	Update Date	
<b>Cook County</b>						
<b>Rogers Park Service Area</b>	00522	MUA	61.20	1999/06/10		
CT 0101.00						
CT 0102.01						
CT 0102.02						
CT 0103.00						
CT 0104.00						
CT 0105.01						
CT 0105.02						
CT 0105.03						
CT 0106.00						
CT 0107.01						
CT 0107.02						
CT 8306.00						
<b>Communities Asian-American Population</b>	00801	GOV MUP	0.00	1988/03/31		
<b>Roseland Service Area</b>	00802	MUA	46.90	1995/10/23		
CT 4409.00						
CT 4903.00						
CT 4905.00						
CT 4906.00						
CT 4907.00						
CT 4908.00						
CT 4909.01						
CT 4909.02						
CT 4910.00						
CT 4911.00						
CT 4912.00						
CT 4913.00						
CT 4914.00						
CT 8340.00						
<b>Leclaire Courts Service Area</b>	00822	MUA	56.50	1992/12/09	1994/02/01	
CT 5601.00						
CT 5602.00						
CT 5603.00						
CT 5604.00						
<b>Cook Service Area</b>	00826	MUA	48.50	1992/08/13	1994/02/03	
CT 6103.00						
CT 6104.00						
CT 6108.00						
CT 6110.00						
CT 6111.00						
CT 6112.00						
CT 6113.00						
CT 6114.00						
CT 6116.00						
CT 6117.00						
CT 6118.00						
CT 6119.00						
CT 6120.00						
CT 6121.00						
CT 6301.00						
CT 8426.00						
CT 8438.00						
<b>Cook Service Area</b>	00827	MUA	57.90	1992/08/13	1994/02/03	
CT 3102.00						
CT 3103.00						
CT 3104.00						

Find Shortage Areas: MUA/P by State and County

CT 3104.00					
CT 3105.00					
CT 3106.00					
CT 3107.00					
CT 3108.00					
CT 3109.00					
CT 8412.00					
CT 8413.00					
CT 8432.00					
<b>Cook Service Area</b>	<b>00828</b>	<b>MUA</b>	<b>43.30</b>	<b>1992/08/13</b>	<b>1994/02/03</b>
CT 3301.00					
CT 3302.00					
CT 8410.00					
<b>Cook Service Area</b>	<b>00829</b>	<b>MUA</b>	<b>59.20</b>	<b>1992/08/05</b>	<b>1994/02/03</b>
CT 3005.00					
CT 3006.00					
CT 3007.00					
CT 3008.00					
CT 3009.00					
CT 3011.00					
CT 3012.00					
CT 3016.00					
CT 3017.01					
CT 3017.02					
CT 3018.01					
CT 3018.02					
CT 3018.03					
CT 8305.00					
CT 8407.00					
CT 8408.00					
CT 8417.00					
CT 8435.00					
<b>Robbins Service Area</b>	<b>00830</b>	<b>MUA</b>	<b>46.70</b>	<b>1992/06/11</b>	<b>1994/02/03</b>
CT 8243.00					
CT 8244.00					
CT 8248.00					
<b>Harvey/Phoenix Service Area</b>	<b>00831</b>	<b>MUA</b>	<b>45.20</b>	<b>1992/06/11</b>	<b>1994/02/03</b>
CT 8269.01					
CT 8269.02					
CT 8273.00					
CT 8274.00					
<b>Chicago Heights/Ford Heights Service Area</b>	<b>00832</b>	<b>MUA</b>	<b>45.00</b>	<b>1992/06/11</b>	<b>1994/02/03</b>
CT 8289.00					
CT 8290.00					
CT 8291.00					
CT 8297.00					
<b>Cook Service Area</b>	<b>00835</b>	<b>MUA</b>	<b>36.70</b>	<b>1984/06/04</b>	<b>1994/05/03</b>
CT 0803.00					
CT 0804.00					
CT 0810.00					
CT 0817.00					
CT 0818.00					
CT 0819.00					
CT 2402.00					
CT 2415.00					
CT 2416.00					
CT 8383.00					
CT 8422.00					
CT 8423.00					
<b>Cook Service Area</b>	<b>00836</b>	<b>MUA</b>	<b>53.30</b>	<b>1983/02/25</b>	<b>1994/05/03</b>
CT 4601.00					
CT 4602.00					
CT 4603.01					
CT 4603.02					
CT 4604.00					
CT 4605.00					
CT 4606.00					
CT 4607.00					
CT 4610.00					
CT 5101.00					
CT 5102.00					
CT 5103.00					
CT 5201.00					
CT 5202.00					
CT 5203.00					
CT 5204.00					
CT 5205.00					
CT 5206.00					
CT 8339.00					
CT 8388.00					
<b>Cook Service Area</b>	<b>00838</b>	<b>MUA</b>	<b>56.50</b>	<b>1994/05/11</b>	
CT 0306.01					
CT 0306.03					
CT 0306.04					
CT 0307.01					
CT 0307.02					
CT 0307.03					
CT 0307.06					
CT 0312.00					
CT 0313.00					
CT 0315.01					
CT 0315.02					
CT 8307.00					

Find Shortage Areas: MUA/P by State and County

<b>Cook Service Area</b>	00839	MUA	56.20	1994/05/11
CT 2405.00				
CT 2410.00				
CT 2412.00				
CT 2413.00				
CT 2414.00				
<b>Cook Service Area</b>	00840	MUA	56.40	1994/05/11
CT 2434.00				
CT 8423.00				
<b>Cook Service Area</b>	00841	MUA	54.50	1994/05/11
CT 2601.00				
CT 2602.00				
CT 2608.00				
CT 2609.00				
CT 2705.00				
CT 2712.00				
CT 2713.00				
CT 2714.00				
CT 2715.00				
CT 2718.00				
CT 2804.00				
CT 2808.00				
CT 2809.00				
CT 2819.00				
CT 2832.00				
CT 2838.00				
CT 2909.00				
CT 2912.00				
CT 2922.00				
CT 8330.00				
CT 8331.00				
CT 8368.00				
CT 8370.00				
CT 8373.00				
CT 8374.00				
CT 8378.00				
CT 8380.00				
CT 8381.00				
CT 8382.00				
CT 8386.00				
CT 8387.00				
CT 8414.00				
CT 8415.00				
CT 8419.00				
CT 8429.00				
CT 8430.00				
CT 8431.00				
<b>Cook Service Area</b>	00842	MUA	51.70	1994/05/11
CT 3405.00				
CT 3406.00				
CT 3504.00				
CT 3511.00				
CT 3514.00				
CT 3515.00				
CT 8395.00				
CT 8396.00				
CT 8420.00				
<b>Cook Service Area</b>	00843	MUA	52.60	1994/05/11
CT 3602.00				
CT 3801.00				
CT 3802.00				
CT 3805.00				
CT 3807.00				
CT 3812.00				
CT 3814.00				
CT 3815.00				
CT 3817.00				
CT 3818.00				
CT 3819.00				
CT 3901.00				
CT 3902.00				
CT 3903.00				
CT 4003.00				
CT 8345.00				
CT 8355.00				
CT 8356.00				
CT 8357.00				
CT 8358.00				
CT 8359.00				
CT 8360.00				
CT 8361.00				
CT 8364.00				
CT 8365.00				
CT 8436.00				
<b>Cook Service Area</b>	00844	MUA	54.60	1994/05/11
CT 4109.00				
CT 4110.00				
CT 4201.00				
CT 4202.00				
CT 4203.00				
CT 4204.00				

Find Shortage Areas: MUA/P by State and County

CT 4204.00					
CT 4208.00					
CT 4212.00					
CT 8344.00					
CT 8362.00					
CT 8439.00					
<b>Cook Service Area</b>	00845	MUA	53.60	1994/05/11	
CT 4307.00					
CT 4314.00					
<b>Cook Service Area</b>	00846	MUA	55.80	1994/05/18	
CT 6809.00					
CT 7101.00					
CT 8346.00					
CT 8347.00					
CT 8348.00					
CT 8425.00					
<b>Cook Service Area</b>	00874	MUA	49.00	1994/05/11	
CT 0605.00					
<b>Cook Service Area</b>	00875	MUA	55.10	1994/05/11	
CT 0609.00					
<b>Cook Service Area</b>	00876	MUA	57.10	1994/05/11	
CT 0633.01					
CT 0633.02					
CT 0633.03					
<b>Cook Service Area</b>	00877	MUA	57.10	1994/05/11	
CT 0714.00					
<b>Cook Service Area</b>	00878	MUA	55.80	1994/05/11	
CT 8326.00					
<b>Cook Service Area</b>	00879	MUA	58.00	1994/05/11	
CT 8367.00					
<b>Cook Service Area</b>	00880	MUA	58.00	1994/05/11	
CT 8314.00					
<b>Cook Service Area</b>	00881	MUA	35.10	1994/05/11	
CT 8390.00					
CT 8391.00					
<b>Evanston Service Area</b>	00883	MUA	60.00	1994/05/18	1999/06/10
CT 8094.00					
<b>Cook Service Area</b>	00884	MUA	47.90	1994/05/18	
CT 8179.00					
<b>Riverdale Service Area</b>	06126	MUA	52.30	1999/05/27	
CT 5401.01					
CT 5401.02					
CT 8215.00					
CT 8264.01					
CT 8264.02					
CT 8265.00					
CT 8266.00					
CT 8267.00					
<b>Summit</b>	06219	MUA	54.60	2001/05/24	
CT 8203.00					
CT 8204.00					
CT 8205.01					
CT 8205.02					
<b>Maywood</b>	06220	MUA	59.50	2001/05/25	
CT 8172.00					
CT 8173.00					
CT 8175.00					
<b>Low Inc - Cicero Service Area</b>	07058	MUP	60.30	1999/06/10	
CT 8136.00					
CT 8137.01					
CT 8137.02					
CT 8138.01					
CT 8138.02					
CT 8139.00					
CT 8141.00					
CT 8142.00					
<b>Low Inc - Melrose Park/ Maywood Sa</b>	07155	MUP	61.10	2002/02/27	
CT 8113.02					
CT 8162.00					
CT 8163.00					
CT 8164.01					
CT 8164.02					
CT 8165.00					
CT 8174.00					
<b>Kenwood Area</b>	07176	MUA	57.10	2002/04/04	
CT 3904.00					
CT 3905.00					
<b>Des Plaines Service Area</b>	07304	MUA	61.40	2003/02/28	
CT 7706.01					
CT 7706.02					
CT 8049.02					
CT 8059.01					
CT 8061.02					
CT 8062.01					
CT 8062.02					
CT 8063.00					
<b>Low Inc - Blue Island</b>	07308	MUP	61.60	2003/02/28	
CT 8212.00					
CT 8213.00					
CT 8234.00					
CT 8235.00					
CT 8236.03					
CT 8236.00					

Find Shortage Areas: MUAP by State and County

CT 0208.00					
<b>West Ridge Service Area</b>	07316	MUA	59.80	2003/03/13	
CT 0205.00					
CT 0206.01					
CT 0206.02					
CT 0207.01					
CT 0207.02					
CT 0208.01					
CT 0208.02					
CT 0209.01					
CT 0209.02					
<b>Low Inc - Calumet City</b>	07321	MUP	59.10	2003/04/04	
CT 8258.01					
CT 8258.02					
CT 8258.03					
CT 8259.00					
CT 8260.00					
CT 8261.00					
CT 8262.01					
CT 8262.02					
<b>Brighton Park / Gage Park Service Area</b>	07323	MUA	61.60	2003/04/07	
CT 5801.00					
CT 5802.00					
CT 5803.00					
CT 5804.00					
CT 5805.01					
CT 5805.02					
CT 5806.00					
CT 5807.00					
CT 5808.00					
CT 6301.00					
CT 6302.00					
CT 6303.00					
CT 6304.00					
CT 6305.00					
CT 6308.00					
CT 6309.00					
CT 8351.00					
CT 8428.00					
<b>Humboldt Park Service Area</b>	07335	MUA	60.70	2003/05/14	
CT 2312.00					
CT 2315.00					
CT 8366.00					
CT 8421.00					
<b>Austin Community Service Area</b>	07336	MUA	51.00	2003/05/22	
CT 2502.00					
CT 2503.00					
CT 2504.00					
CT 2506.00					
CT 2507.00					
CT 2508.00					
CT 2510.00					
CT 2511.00					
CT 2512.00					
CT 2513.00					
CT 2514.00					
CT 2515.00					
CT 2516.00					
CT 2517.00					
CT 2518.00					
CT 2519.00					
CT 2520.00					
CT 2521.01					
CT 2521.02					
CT 2522.01					
CT 2522.02					
CT 8313.00					
CT 8314.00					
<b>West Ridge Service Area</b>	07337	MUA	61.50	2003/05/22	
CT 0201.00					
CT 0202.00					
CT 0203.01					
CT 0203.02					
CT 0204.00					
<b>Low Inc - Logan Square/ Hermosa</b>	07486	MUP	61.70	2005/06/27	
CT 1605.01					
CT 1605.02					
CT 1606.01					
CT 1606.02					
CT 1607.00					
CT 1608.00					
CT 1901.00					
CT 1902.00					
CT 1906.01					
CT 1906.02					
CT 1907.01					
CT 1907.02					
CT 1908.00					
CT 1909.00					
CT 1910.00					
CT 1911.00					
CT 1912.00					

Find Shortage Areas: MUAP by State and County

CT 1913.01					
CT 1913.02					
CT 2001.00					
CT 2002.00					
CT 2003.00					
CT 2004.01					
CT 2004.02					
CT 2101.00					
CT 2104.00					
CT 2105.01					
CT 2105.02					
CT 2106.01					
CT 2106.02					
CT 2107.00					
CT 2108.00					
CT 2109.00					
CT 2203.00					
CT 2204.00					
CT 2205.00					
CT 2206.01					
CT 2206.02					
CT 2207.01					
CT 2207.02					
CT 2209.01					
CT 2209.02					
CT 2210.00					
CT 2211.00					
CT 2212.00					
CT 2213.00					
CT 2214.00					
CT 2215.00					
CT 2225.00					
CT 2226.00					
CT 2227.00					
CT 2228.00					
CT 2229.00					
CT 8309.00					
CT 8311.00					
CT 8312.00					
CT 8315.00					
CT 8324.00					
Low Inc - Arlington Heights	07553	GOV MUP	68.40	2007/02/13	2007/02/13
Chicago Lawn, West Lawn, Ashburn	07679	MUP	61.70	2008/08/28	2008/08/28
CT 6501.00					
CT 6502.00					
CT 6503.01					
CT 6503.02					
CT 6504.00					
CT 6505.00					
CT 6603.01					
CT 6603.02					
CT 6604.00					
CT 6605.00					
CT 6606.00					
CT 6607.00					
CT 6608.00					
CT 6609.00					
CT 6610.00					
CT 6611.00					
CT 7001.00					
CT 7002.00					
CT 7003.01					
CT 7003.02					
CT 7004.01					
CT 7004.02					
CT 7005.01					
CT 7005.02					
CT 8350.00					
Low Inc-Skokie	07886	MUP	61.00	2012/09/24	

NEW SEARCH

MODIFY SEARCH CRITERIA

**ATTACHMENT 44**

**Charity Care and Medicaid Participation**

Pursuant to the Illinois Health Facilities Planning Act, "charity care" means care provided by a health care facility for which the provider does not expect to receive payment from the patient or a third-party payer (20 ILCS 3960/3). Charity care must be provided at cost. All applicants and co-applicants are required to indicate the amount of charity care provided for the latest three audited fiscal years, the cost of such charity care and the ratio of that charity care cost to net patient revenue. *If an applicant is not an existing facility, the applicant is required to submit the facility's projected patient mix by payer source, anticipated charity care expense and projected ratio of charity care to net patient revenue by the end of its second year of operation.*

Based on the foregoing requirements as applied to a newly-formed entity, please note the following:

Preferred SurgiCenter, LLC (the "Applicant") is a new business entity formed for the sole purpose of owning and operating the proposed ASTC. Consequently, the Applicant cannot provide historical data as it pertains to charity care. Nevertheless, the Applicant will be establishing a charity care program once the ASTC becomes operational and is financially viable.

<b>CHARITY CARE</b>			
	<b>Year 2010</b>	<b>Year 2011</b>	<b>Year 2012</b>
Net Patient Revenue	\$0	\$0	\$0
Amount of Charity Care	\$0	\$0	\$0
Cost of Charity Care	\$0	\$0	\$0

However, as noted above, the Applicant plans to enroll in Medicaid and offer charity care to needy patients. The following chart provides an estimate of payer mix during the first two years of operation after the ASTC becomes operational. The first year anticipates a lower amount of Medicaid and charity care as the community will need to learn of these services at the ASTC.

<b>FORECASTED PAYER MIX</b>			
	<b>Year 2013</b>	<b>Year 2014</b>	<b>Year 2015</b>
Private Insurance	0.0%	86.0%	74.0%
Medicare	0.0%	5.0%	10.0%
Medicaid	0.0%	5.0%	10.0%
Self Pay	0.0%	2.0%	2.0%
Charity Care	0.0%	2.0%	4.0%
<b>TOTAL</b>	<b>100.0%</b>	<b>100.0%</b>	<b>100.0%</b>

Although the Applicant is committed to participating in Medicaid, and fully intends to offer a charity care program, the numbers provided above are noting more than estimates based on similarly-situated ASTCs. The forecast does not take into account the unknown effect that full implementation of Obamacare will have on the delivery and payment of health care services in the United States.

*Please find attached a draft charity care policy and application form.*

## Preferred SurgiCenter

10 Orland Square Drive  
Orland Park, Illinois 60462

---

### Financial Assistance Policy

In order to serve those who may not have health insurance or other means to pay for their care, Preferred SurgiCenter offers a comprehensive program of financial assistance. This program provides generous financial assistance for those who meet certain eligibility requirements.

These financial assistance policies and programs are designed to balance a need for financial assistance with Preferred SurgiCenter's responsibility to maintain financial viability, to ensure that we may continue to serve the community and others in need.

### Government Programs

Preferred SurgiCenter participates in several governmental assistance programs such as Medicare and the Illinois Medical Assistance Program (i.e., Medicaid). Medicaid is available to help patients in identifying eligibility for these programs. If you would like information regarding these programs, please contact the surgery center's manager. Before you can be considered for our charity care program, we will ask you to apply for Medicaid, unless we independently determine that you are not likely to qualify for this program.

### Financial Assistance Programs

Patients who need help in meeting their financial obligations for the healthcare services they receive at Preferred SurgiCenter may apply for financial assistance from us.

*Please let us know as early as possible if you are planning to apply for this program.*

Persons who meet the criteria and are financially unable to establish the minimum payment required for services provided by Preferred SurgiCenter are strongly encouraged to contact the surgery center's manager.

Eligibility for financial assistance or "charity care" will be provided without expectation of payment. The program is for families whose income is at or below 200% of the federal poverty level set forth by the U.S. Department of Health and Human Services. Families with income between 200% and 300% qualify for sliding scale discounts that range from 10% to 90%. To apply, contact the surgery center's manager or complete the attached Financial Assistance Screening Application and mail it to the following address:

Preferred SurgiCenter  
10 Orland Square Drive  
Orland Park, Illinois 60462  
Attention: Financial Assistance Program

# Preferred SurgiCenter

10 Orland Square Drive  
Orland Park, Illinois 60462

## FINANCIAL ASSISTANCE SCREENING APPLICATION

Patient Name: \_\_\_\_\_

Account #: \_\_\_\_\_

Current Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

By submitting this application, you are informing us that you are unable to pay for the healthcare services that you hope to receive (or have recently received) at Preferred SurgiCenter; therefore, you may be eligible for financial assistance. However, in order to be considered for this assistance, you will need to answer the following questions and provide certain information as identified below.

- DRAFT**
1. Are you employed at this time? YES  NO
  2. Do you have any self-employment income? YES  NO
  3. Do you have retirement, social security, or disability income? YES  NO
  4. Are you married? YES  NO

If **yes**, is your spouse covered under Medical Insurance that will pay for your hospital bills? YES  NO

5. Do you have any credit cards (e.g., Visa, MasterCard, Discover, American Express) that you could use to pay your physician bill? YES  NO

6. Do you have a savings or checking account? YES  NO

7. Is someone providing room and board for you? YES  NO

If **yes**, what is their name and relationship to you?

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

8. Will this person confirm in writing the level of support they give to you? If so, please provide a name, address and phone number for this person. YES  NO

9. If you have no support, how do you pay for your living expenses? Please provide a brief description below:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

**Preferred SurgiCenter**

10 Orland Square Drive  
Orland Park, Illinois 60462

10. What is your estimated annual income from all sources?

Source 1 \_\_\_\_\_ Dollar Amount \_\_\_\_\_

Source 2 \_\_\_\_\_ Dollar Amount \_\_\_\_\_

*If you have additional sources of income, please provide further explanation on a separate page.*

11. If appropriate, please fill out the attached "Medical Expenses & Outstanding Balances" form that identifies and describes the expenses that you have not been able to pay or that have outstanding balances.

12. Is there anything else that you want to explain that may be relevant our determination? If yes, please provide a brief explanation below:

**DRAFT**

*If additional space is needed, please provide your explanation on a separate page.*

***I attest that the above information and all documentation provided are complete and accurate as shown. I realize that at any time, should any of this information prove to be false, I will accept responsibility for full payment of the balance. I understand that a credit inquiry may be conducted in order to evaluate my eligibility.***

**Requested By:**

\_\_\_\_\_  
Print Patient's Name

**Patient Signature:**

\_\_\_\_\_  
Patient Signature (or Guardian's Signature if Minor)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Guardian's Printed Name (If Applicable)

**Witness:**

\_\_\_\_\_  
Print Witness' Name

**Witness Signature:**

\_\_\_\_\_  
Witness' Signature

\_\_\_\_\_  
Date



**APPENDIX 1**

**Physician Referral Letters**

(see attached)

**Mihir Majmundar, M.D.**  
9921 Southwest Highway  
Oak Lawn, Illinois 60453

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a gastroenterology surgeon. Over the past twelve months I performed a total of 2,420 outpatient surgery cases. Gastroenterology surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

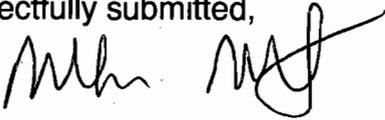
<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Advocate Christ Hospital 4440 W. 95th Street Oak Lawn, Illinois 60543	Hospital	400
Silver Cross Hospital 1200 Maple Road Joliet, Illinois 60435	Hospital	400
Southwest Center for Gastroenterology 9921 Southwest Highway Oak Lawn, Illinois 60453	ASTC	900
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	720
<b>TOTAL</b>		<b>2,420</b>

Based on my prior surgical caseload, I anticipate that I will refer 1,645 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Mihir Majmundar, M.D.  
9921 Southwest Highway  
Oak Lawn, Illinois 60453



Subscribed and sworn to me this 21<sup>st</sup> day of January, 2013.



\_\_\_\_\_  
Notary Public

Seal:

**Edgar Vargas, M.D.**  
1925 E. Rand Road  
Arlington Heights, Illinois 60004

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a gastroenterology surgeon. Over the past twelve months I performed a total of 536 outpatient surgery cases. Gastroenterology surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

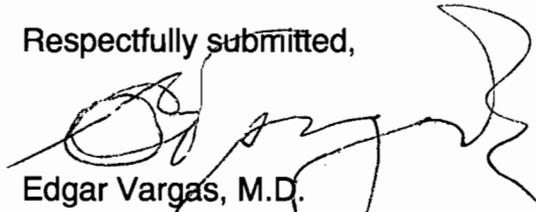
<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
St. Mary's Hospital 2233 W. Division Street Chicago, Illinois 60622	Hospital	360
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	176
<b>TOTALS</b>		<b>536</b>

Based on my prior surgical caseload, I anticipate that I will refer 295 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

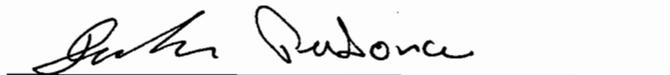
In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Edgar Vargas, M.D.  
1925 E. Rand Road  
Arlington Heights, Illinois 60004

Subscribed and sworn to me this 21<sup>st</sup> day of January, 2013.



---

Notary Public

Seal:



**Ramon Manglano, MD**  
17495 South La Grange Road  
Tinley Park, Illinois 60487

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a general surgeon. Over the past twelve months I performed a total of 1,250 outpatient surgery cases. General surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

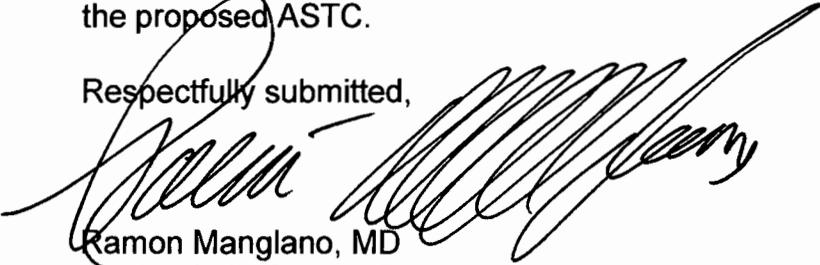
<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Palos Community Hospital Palos Hills, IL	Hospital	50
MetroSouth Medical Center Blue Island, IL	Hospital	816
Pronger Smith Center Blue Island, IL	Other	48
Pronger Smith Center Tinley Park, IL	Other	336
<b>TOTAL</b>		<b>1,250</b>

Based on my prior surgical caseload, I anticipate that I will refer 100 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Ramon Manglano, MD  
17495 S. LaGrange Road  
Tinley Park, Illinois 60487

Subscribed and sworn to me this 1st day of FEBRUARY, 2013.

  
\_\_\_\_\_  
Notary Public

Seal:



Tom Diniotis, MD  
5540 West Montrose  
Chicago, Illinois 60461

---

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a general surgeon. Over the past twelve months I performed a total of 829 outpatient surgery cases. General surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer my cases as noted in the chart provided below. These patients will reside within the CON Permit Applicant's proposed geographic service area.

<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	79
Our Lady of Resurrection 5645 W. Addison Chicago, Illinois 60634	Hospital	550
Thorek Memorial 850 W. Irving Park Road Chicago, Illinois 60613	Hospital	200
<b>TOTAL</b>		<b>829</b>

Based on my historical referrals, I anticipate that I will refer 350 surgical cases to the proposed ASTC.

I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,



Tom Diniotis, MD  
5540 W. Montrose  
Chicago, Illinois 60461

Subscribed and sworn to me this 21<sup>st</sup> day of January, 2013.



\_\_\_\_\_  
Notary Public

Seal:



**Yasser A. Hussein, M.D.**  
1301 Copperfield Avenue, Suite 206  
Joliet, Illinois 60432

January 21, 2013

Ms. Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
Illinois Department of Public Health  
525 West Jefferson Street, Second Floor  
Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

I am a pain management surgeon. Over the past twelve months I performed a total of 540 outpatient surgery cases. Pain Management surgery cases will constitute the majority of my surgical work in the future.

During the past twelve months, I referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), I expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Amsurg Surgery Center 998 129th Infantry Drive Joliet, Illinois 60435	ASTC	150
Fullerton Surgery Center 4849 W. Fullerton Chicago, Illinois 60639	ASTC	240
Orland Park Surgery Center 9550 W. 167th Orland Park, Illinois 60467	ASTC	150
<b>TOTAL</b>		<b>540</b>

Based on my prior surgical caseload, I anticipate that I will refer 525 surgical cases to the proposed ASTC.

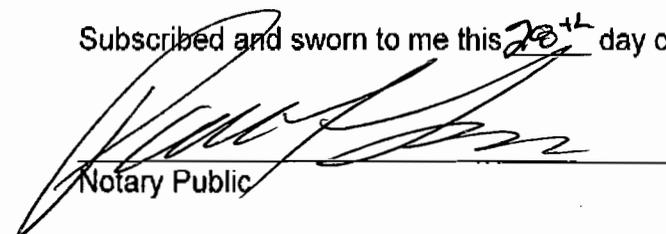
I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

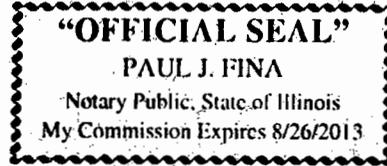
Respectfully submitted,

  
Yasser A. Hussein, M.D.  
1301 Copperfield Avenue, Suite 206  
Joliet, Illinois 60432

Subscribed and sworn to me this 20<sup>th</sup> day of JANUARY, 2013.

  
\_\_\_\_\_  
Notary Public

Seal:



2  
240



January 21, 2013

Ms. Courtney Avery, Administrator  
 Illinois Health Facilities and Services Review Board  
 Illinois Department of Public Health  
 525 West Jefferson Street, Second Floor  
 Springfield, Illinois 62761

***RE: Preferred SurgiCenter Certificate of Need for ASTC in Orland Park, IL***

Dear Ms. Avery:

We are pain management surgeons. Over the past twelve months we performed a total of 1,460 outpatient surgery cases. Pain Management surgery cases will constitute the majority of our surgical work in the future.

During the past twelve months, we referred cases to the following hospitals and ambulatory surgical treatment centers ("ASTCs"). With the opening of the proposed multi-specialty ASTC operated by Preferred SurgiCenter, LLC (the "CON Permit Applicant"), we expect to refer a certain number of surgical cases to the new ASTC. These patients will reside within the CON Permit Applicant's proposed geographic service area.

<b>Name of Healthcare Facility</b>	<b>Type of Healthcare Facility</b>	<b>Hospital &amp; Licensed ASTC (Number of Cases) Most Recent 12 Month Period</b>
Tinleywoods Surgical Center 18200 S. LaGrange Road, Tinley Park, IL	ASTC	500
Prairie Medical Center of Westchester 9441 South Wolf Road, Westchester, IL	Other	960
<b>TOTALS</b>		<b>1,460</b>

Based on our prior surgical caseload, and expected growth of our practice, we anticipate that we will be referring 2,100 surgical cases to the proposed ASTC.



I certify that the aforementioned referrals have not been used to support another pending or approved certificate of need permit application. The information provided in this letter is true and correct to the best of my knowledge.

In addition to the referral information provided herein, please also note my support for the proposed ASTC.

Respectfully submitted,

Dr. Faisal Rahman, Chief Executive Officer

Dr. Timothy King, Chief Medical Officer

425 Joliet Street, Suite 400  
Dyer, Indiana 46311

Subscribed and sworn to me this 21 day of January, 2013.

Notary Public  
Seal:



## APPENDIX 2

### List of Facilities Receiving Impact Statement Letter

*Facilities Within Forty-Five (45) Minutes Travel Time of Proposed ASTC*

<b>Ambulatory Surgical Treatment Centers</b>						
<b>#</b>	<b>Name</b>	<b>Address</b>	<b>City</b>	<b>Zip</b>	<b>Min</b>	<b>Miles</b>
1	Orland Park Surgery Center	9550 West 167 <sup>th</sup> Street	Orland Park	60467	7	2.7
2	Tinley Woods Surgery Center	18200 LaGrange Road	Tinley Park	60487	8	4.4
3	Ingalls Same Day Surgery Ctr.	6701 West 159 <sup>th</sup> Street	Tinley Park	60477	11	5.2
4	Palos Surgicenter	7340 West College Dr., #1	Palos Heights	60463	11	5.7
5	Southwest Surgery Center	19110 Darwin Drive	Mokena	60448	11	6.2
6	Palos Hills Surgery Center	10330 South Roberts Road	Palos Hills	60465	14	7.8
7	Justice (Forest) Med-Surg Ctr.	9050 West 81 <sup>st</sup> Street	Justice	60458	15	9.0
8	Oak Lawn Endoscopy	9921 Southwest Highway	Oak Lawn	60453	16	8.3
9	Nova Med Surg Ctr. Oak Lawn	6309 & 6311 W. 95 <sup>th</sup> Street	Oak Lawn	60453	18	8.9
10	United Urology aka United Therapy	120 N. LaGrange Road	La Grange	60525	26	14.2
11	Southwestern Medical Center	7456 South State Road	Bedford Park	60638	26	14.5
12	Hinsdale Surgery Center	908 North Elm Street	Hinsdale	60521	27	17.3
13	Eye Surgery Center Hinsdale	950 N. York Road, Suite 203	Hinsdale	60521	27	17.5
14	Chicago Prostate Cancer Center	815 Pasquinnelli Drive	Westmont	60559	28	18.3
15	Franciscan St. James Surg. Ctr.	333 Dixie Highway	Chicago Heights	60411	28	18.6
16	Westmont Salt Creek Surgery	530 North Cass Avenue	Westmont	60559	30	19.2
17	Loyola University Med. Ctr. ASTC	2160 South 1 <sup>st</sup> Avenue	Maywood	60153	30	19.2
18	Elmhurst Medical & Surgical Ctr.	340 West Butterfield Road	Elmhurst	60126	31	21.2
19	Elmhurst Outpatient Surgery Center	1200 South York Road	Elmhurst	60126	32	20.8
20	Loyola ASTC at Oak Brook Terrace	1 South 224 Summit	Oak Brook Terr.	60181	32	21.3
21	Children's Memorial Specialty Pediatrics	2301 Enterprise Drive	Westchester	60154	33	19.7
22	Oak Brook Surgical Center	2425 West 22 <sup>nd</sup> Street	Oak Brook	60523	33	22.2
23	DuPage Medical Group Surgical Center	2725 Technology Drive	Lombard	60148	33	22.3
24	Midwest Eye Center	1700 East West Road	Calumet City	60409	33	22.7
25	Ambulatory Surgicenter of Downers Grove	4333 Main Street	Downers Grove	60515	34	21.0
26	Midwest Day Surgery	3811 Highland Avenue	Downers Grove	60515	34	22.5
27	AMSURG Surgery Center	998 North 129 <sup>th</sup> Infantry Dr.	Joliet	60435	34	32.1
28	South Loop Surgery Center	2334 South Wabash Avenue	Chicago	60616	35	25.1
29	NovaMed Surg. Ctr. River Forest	7427 Lake Street	River Forest	60305	38	21.2
30	Rush University Surgicenter	1725 West Harrison Street	Chicago	60612	38	27.2
31	Midwest Endoscopy	1243 Rickert Drive	Naperville	60540	39	25.0
32	25 East Same Day Surgery Ctr.	25 East Washington Street	Chicago	60602	39	27.1
33	Naperville Surgical Centre	1263 Rickert Drive	Naperville	60540	40	25.2
34	Grand Avenue Surgery Center	17 West Grand Avenue	Chicago	60654	40	28.2
35	Hyde Park Surgery Center	1644 East 53 <sup>rd</sup> Street	Chicago	60615	40	29.1
36	River North Same Day Surgery	1 East Erie Street	Chicago	60611	41	28.2
37	Elmwood Park Same Day Surgery	1614 North Harlem Avenue	Elmwood Park	60707	42	22.4
38	Plainfield Surgery Center	24600 West 127 <sup>th</sup> Street	Plainfield	60585	42	24.2
39	The Center for Surgery	475 East Diehl Road	Naperville	60563	42	28.3
40	Gold Coast Surgicenter	845 North Michigan Avenue	Chicago	60611	42	28.7
41	Surg. Ctr. at 900 N. Michigan Avenue	60 East Delaware, Floor 15	Chicago	60611	42	28.8
42	Riverside Surgery Center	300 Riverside Drive	Bourbonnais	60462	42	30.9
43	DMG Pain Mgt. Surgery Center	2490 Rolling Ridge	Naperville	60564	43	24.9
44	Surgicore ASTC	10547 South Ewing Street	Chicago	60617	43	25.2
45	Advantage Health Care	203 East Irving Park Road	Wood Dale	60191	43	29.1
46	Cadence ASTC	27650 Ferry Road, Ste. 140	Warrenville	60555	43	29.8
47	American Women's Med. Group	2744 North Western Ave.	Chicago	60647	43	30.4
48	Center for Digestive Health	1615 N. Convent St., Suite 2	Bourbonnais	60914	43	31.3
49	Advanced Ambulatory Surg. Ctr.	2333 North Harlem Avenue	Chicago	60707	44	23.3
50	Aiden Center for Day Surgery	1580 West Lake Street	Addison	60101	45	31.0

Hospitals						
#	Name	Address	City	Zip	Min	Miles
1	Palos Community Hospital	12251 South 80 <sup>th</sup> Avenue	Palos Heights	60463	9	4.7
2	Silver Cross Hospital <sup>1</sup>	1870 Silver Cross Blvd., #100	New Lenox	60451	20	11.4
3	Advocate South Suburban Hospital	17800 Kedzie Avenue	Hazel Crest	60429	22	15.3
4	Metro South Medical Center	12935 Gregory Street	Blue Island	60406	23	10.8
5	La Grange Memorial Hospital	5101 Willow Springs Road	La Grange	60525	23	13.7
6	Franciscan St. James Health	20201 Crawford Avenue	Olympia Fields	60461	23	15.8
7	Advocate Christ Medical Center	4440 W. 95 <sup>th</sup> Street	Oak Lawn	60453	24	10.9
8	Ingalls Memorial Hospital	1 Ingalls Drive	Harvey	60426	24	12.0
9	Silver Cross Hospital	1200 Maple Road	Joliet	60432	24	14.6
10	Adventist Hinsdale Hospital	120 North Oak Street	Hinsdale	60521	28	16.4
11	MacNeal Memorial Hospital	3249 South Oak Park Avenue	Berwyn	60402	29	17.4
12	Little Company of Mary Hospital	2800 West 95 <sup>th</sup> Street	Evergreen Park	60805	30	13.0
13	Loyola Hospital	2160 South First Avenue	Maywood	60153	30	19.2
14	Foster McGraw Hospital	2160 South 1 <sup>st</sup> Street	Maywood	60153	30	19.2
15	Bolingbrook Hospital	500 Remington Drive	Bolingbrook	60440	30	19.7
16	Provena St. Joseph Medical Center	333 North Madison Street	Joliet	60435	30	21.4
17	Franciscan Saint James Hospital	1423 Chicago Road	Chicago Heights	60411	32	20.2
18	Elmhurst Hospital	1200 South York Road	Elmhurst	60126	32	20.8
19	Roseland Community Hospital	45 West 111 <sup>th</sup> Street	Chicago	60628	33	18.4
20	Saint Anthony Hospital	2875 West 19 <sup>th</sup> Street	Chicago	60623	34	22.5
21	Advocate Good Samaritan	3815 Highland Avenue	Downers Grove	60515	34	22.6
22	Mt. Sinai Hospital	California Avenue at 15 <sup>th</sup> St.	Chicago	60608	35	22.9
23	Mercy Hospital	2525 South Michigan Avenue	Chicago	60616	35	25.4
24	Holy Cross Hospital	2701 West 68 <sup>th</sup> Street	Chicago	60629	36	15.3
25	Rush Oak Park Hospital	520 South Maple Avenue	Oak Park	60304	36	20.4
26	Loretto Hospital	645 South Central Avenue	Chicago	60644	37	23.6
27	Westlake Hospital	1225 West Lake Street	Melrose Park	60160	38	21.9
28	Trinity Hospital	2320 East 93 <sup>rd</sup> Street	Chicago	60617	38	23.5
29	Edward Hospital	801 South Washington Street	Naperville	60504	38	24.1
30	Stroger Hospital	1901 West Harrison Street	Chicago	60612	38	24.2
31	University of Illinois Hospital	1740 West Taylor Street	Chicago	60612	38	24.5
32	Rush University Medical Center	1653 West Congress Parkway	Chicago	60612	38	27.1
33	Gottlieb Hospital	701 West North Avenue	Melrose Park	60160	39	22.9
34	Saint Bernard Hospital	326 West 64 <sup>th</sup> Street	Chicago	60621	39	24.3
35	West Suburban Medical Center	3 Erie Court	Oak Park	60302	41	24.5
36	Jackson Park Hospital	7531 South Stony Island Ave.	Chicago	60649	41	24.8
37	Provident Hospital	500 East 51 <sup>st</sup> Street	Chicago	60615	41	28.1
38	Sacred Heart Hospital	3240 West Franklin Boulevard	Chicago	60624	42	24.4
39	Northwestern Memorial	251 East Huron Street	Chicago	60611	42	28.7
40	Saint Mary of Nazareth Hospital	2233 West Division Street	Chicago	60622	42	28.9
41	South Shore Hospital	8012 South Crandon	Chicago	60617	43	25.0
42	University of Chicago Medical Center	5841 South Maryland Avenue	Chicago	60637	43	25.7
43	Norwegian American Hospital	1044 North Francisco Avenue	Chicago	60622	44	25.8
44	Saint Elizabeth Hospital	1431 North Claremont Ave.	Chicago	60622	44	29.7

**APPENDIX 3**

**Impact Statement Request Letter**

(see attached)



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Orland Park Surgical Center  
9550 W. 167<sup>th</sup>  
Orland Park, IL 60467

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

246

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Tinley Woods Surgery Center  
18200 LaGrange Road  
Tinley Park, IL 60487

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

247

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Ingalls Same Day Surgery Center  
6701 West 159<sup>th</sup> Street  
Tinley Park, Illinois 60477

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

  
Naser Rustom, M.D.

248

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Palos Surgicenter  
7340 W. College Drive, #1  
Palos Heights, IL 60463

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

249

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Southwest Surgery Center  
19110 Darwin Drive  
Mokena, Illinois 60448

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

Naser Rustom, M.D.

250

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Forest Medical Surgical Center  
9050 W. 81<sup>st</sup> Street  
Justice, IL 60458

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

251

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Southwest Gastroenterology  
9922 Southwest Highway  
Oak Lawn, IL 60453

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

252

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Center for Reconstructive Surgery  
6311 W. 95<sup>th</sup> Street  
Oak Lawn, IL 60453

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

**253**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

United Urology d/b/a United Therapy  
120 North La Grange Road  
La Grange, Illinois 60525

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

  
Naser Rustom, M.D.<sup>MR</sup>

254

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Southwestern Medical Center  
7456 South State Road  
Bedford Park, Illinois 60638

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

  
Naser Rustom, M.D.

**255**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Hinsdale Surgical Center  
908 N. Elm Street, #401  
Hinsdale, IL 60521

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

**256**

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Eye Surgery Center of Hinsdale  
950 N. York Road, Suite 203  
Hinsdale, IL 60521

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

257

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Chicago Prostate Cancer Surgery Center  
815 Pasquinelli Drive  
Westmont, IL 60559

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

258

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Franciscan St. James Surgery Center  
333 Dixie Highway  
Chicago Heights, Illinois 60411

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

Naser Rustom, M.D. <sup>MD</sup>

259

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Salt Creek Surgery Center  
530 N. Cass Avenue  
Westmont, IL 60559

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

260



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Elmhurst Medical & Surgical Center  
340 W. Butterfield Road  
Elmhurst, IL 60126

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

261

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Elmhurst Outpatient Surgery Center  
1200 S. York Road  
Elmhurst, IL 60126

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

262



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Loyola Ambulatory Surgical Center at Oak Brook  
1S224 Summit Avenue, #201  
Oakbrook Terrace, IL 60181

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

263

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Children's Memorial Specialty Pediatrics  
2301 Enterprise Drive  
Westchester, IL 60154

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

264

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Oak Brook Surgical Center  
2425 W. 22<sup>nd</sup> Street, #101  
Oak Brook, IL 60523

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

265

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

DuPage Medical Group Surgical Center  
6442 S. Cass Avenue  
Westmont, IL 60559

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

266



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Midwest Eye Center, S.C.  
1700 E. West Road  
Calumet City, IL 60409

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

267

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Ambulatory Surgicenter of Downers Grove  
4333 Main Street #2  
Downers Grove, IL 60515

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

268

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Midwest Center for Day Surgery  
3811 Highland Avenue  
Downers Grove, IL 60515

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

269

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Amsurg Surgery Center  
998 129<sup>th</sup> Infantry Drive  
Joliet, IL 60435

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

**270**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Novamed Surgery Center of River Forest  
7427 Lake Street  
River Forest, IL 60305

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

**271**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Midwest Endoscopy Center  
1243 Rickert Drive  
Naperville, IL 60540

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

272

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Naperville Surgical Centre  
1263 Rickert Drive  
Naperville, IL 60540

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

**273**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Elmwood Park Same Day Surgery  
1614 N. Harlem Avenue  
Elmwood Park, IL 60707

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

274

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

The Center for Surgery  
475 E. Diehl Road  
Naperville, IL 60563

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

275

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Advantage Health Care  
203 E. Irving Park Road  
Wood Dale, IL 60191

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

276

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Dupage Orthopaedic Surgery Center  
27650 Ferry Road, Suite 140  
Warrenville, IL 60555

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

277

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Aiden Center for Day Surgery  
1580 W. Lake Street  
Addison, IL 60101

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

278

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Illinois Center for Foot & Ankle Surgery  
4650 Southwest Highway  
Oak Lawn, IL 60453

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

279

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Ingalls Center for Outpatient Surgery  
1551 Huntington Drive  
Calumet City, IL 60409

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

280

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Palos Community Hospital  
12251 S. 80<sup>th</sup> Avenue  
Palos Heights, IL 60463

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

281

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

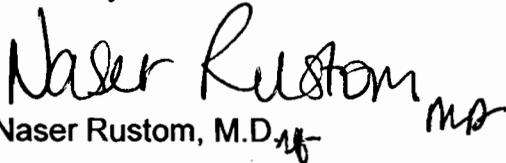
Silver Cross Hospital  
1870 Silver Cross Boulevard, Suite 100  
New Lenox, Illinois 60451

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

  
Naser Rustom, M.D.

282

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Advocate South Suburban Hospital  
17800 Kedzie Avenue  
Hazel Crest, IL 60429

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

283

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Metro South Medical Center  
12935 Gregory Street  
Blue Island, IL 60406

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

284

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

LaGrange Memorial Hospital  
5101 Willow Springs Road  
La Grange, IL 60525

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

285

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

St. James Surgery Center Hospital and Health Center  
20201 Crawford Avenue  
Olympia Fields, IL 60461

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

286

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Advocate Christ Medical Center  
4440 W. 95<sup>th</sup> Street  
Oak Lawn, IL 60453

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

287

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Ingalls Memorial Hospital  
1 Ingalls Drive  
Harvey, Illinois 60426

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

*Naser Rustom, M.D.*  
Naser Rustom, M.D.

**288**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Silver Cross Hospital  
1200 Maple Road  
Joliet, IL 60432

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

289

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Adventist Hinsdale Hospital  
120 North Oak Street  
Hinsdale, Illinois 60521

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

*Naser Rustom* <sub>MD</sub>  
Naser Rustom, M.D. <sub>MR</sub>

**290**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



February 4, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Mac Neal Memorial Hospital  
3249 South Oak Park Avenue  
Berwyn, Illinois 60402

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Thank you.

Sincerely,

*Naser Rustom*  
Naser Rustom, M.D. *NR*

**291**

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Little Company of Mary Hospital  
2800 W. 95<sup>th</sup> Street  
Evergreen Park, IL 60805

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

292

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Loyola University Hospital  
2160 S. 1<sup>st</sup> Avenue  
Maywood, IL 60153

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

293

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Adventist Bolingbrook Hospital  
500 Remington Blvd.  
Bolingbrook, IL 60440

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

294

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**  
Provena St. Joseph Medical Center  
333 Madison Street  
Joliet, IL 60435

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

295

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

Westlake Hospital  
1225 W. Lake Street  
Melrose Park, IL 60160

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

296

---

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001



January 21, 2013

**VIA CERTIFIED MAIL  
RETURN RECEIPT REQUESTED**

St. Mary of Nazareth Hospital  
2233 W. Division Street  
Chicago, IL 60622

Dear Ladies and Gentlemen:

I am writing to inform you of my intent to establish an ambulatory surgery center at 10 Orland Square Drive, Orland Park, Illinois. The surgery center will be a multi-specialty surgery center and will provide orthopedic/pain management, gastroenterology and general surgery services. It will consist of three (3) operating rooms. We are writing to give you the opportunity to inform us as to whether you believe this facility will have any impact on your services. For your information, our proposed surgery center will be enrolled in the Medicaid program and will take all patients regardless of payer source.

Please be advised, we previously sent a letter asking you to respond in writing about the impact our proposed ASTC would have on your health care facility; however, our previous letter was not sent by certified mail, return receipt requested (which is required by the CON permit application) and required us to send a second request. If you have already responded to our initial letter, please note that there is no need to respond a second time.

Thank you.

Sincerely,

Naser Rustom, M.D.

297

10 ORLAND SQUARE DRIVE · ORLAND PARK, IL · 60462

PHONE (708) 942-6000 · FAX (708) 942-6001

**APPENDIX 4**

**MapQuest Time & Distance**

(see attached)



**mapquest**

Trip to:

**[9600-9619] W 167th St**

Orland Park, IL 60467

2.55 miles / 5 minutes

Notes

Orland Park Surgery Center



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going south on Orland Square Dr toward 149th St. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn right onto 149th St. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto S La Grange Rd / US-45 / 96th Ave. [Map](#)

**2.3 Mi**

*2.5 Mi Total*



4. Turn right onto W 167th St. [Map](#)

**0.01 Mi**

*2.6 Mi Total*



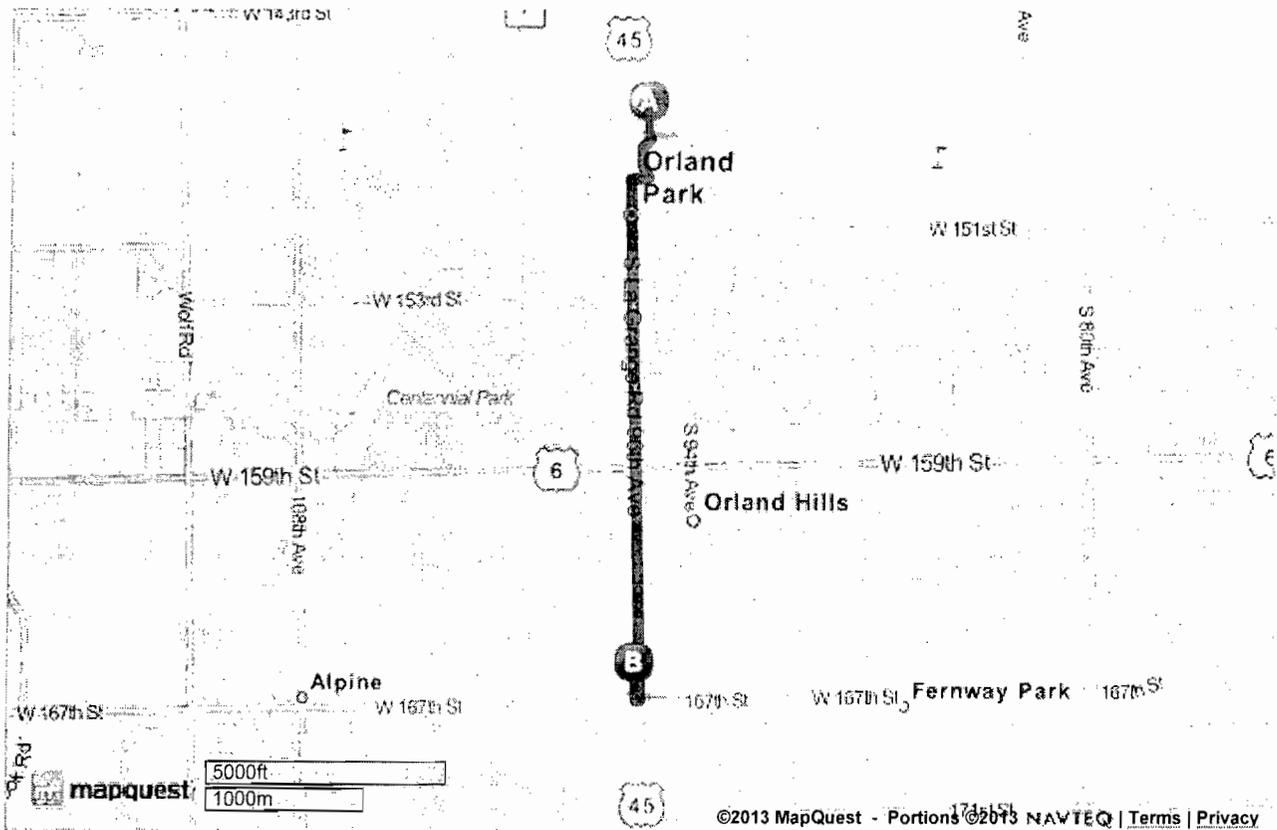
5. [\[9600-9619\] W 167TH ST. Map](#)



**[9600-9619] W 167th St, Orland Park, IL 60467**

299

Total Travel Estimate: **2.55 miles - about 5 minutes**

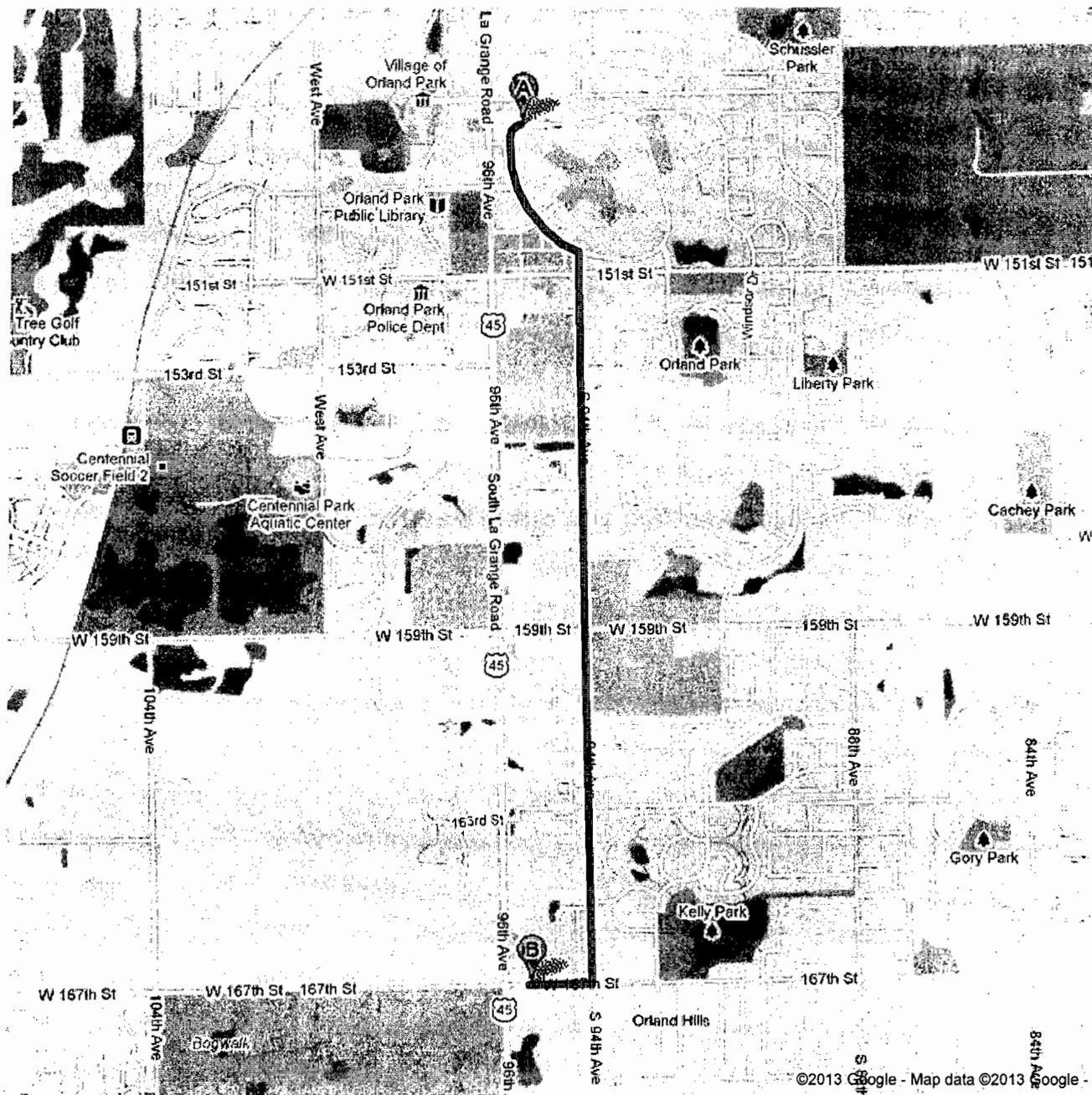


©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

300

Google

Directions to 9550 W 167th St, Orland Park, IL 60467  
2.7 mi – about 7 mins



301



10 Orland Square Dr, Orland Park, IL 60462

- 
- |  |              |
|--|--------------|
| 1. Head <b>southwest</b> on <b>Orland Square Dr</b>  | go 0.5 mi    |
| About 1 min  | total 0.5 mi |
|  2. Turn right onto <b>S 94th Ave</b> | go 2.1 mi    |
| About 5 mins   | total 2.5 mi |
|  3. Turn right onto <b>W 167th St</b> | go 0.2 mi    |
| Destination will be on the right   | total 2.7 mi |



9550 W 167th St, Orland Park, IL 60467

---

These directions are for planning purposes only. You may find that construction projects, traffic, weather, or other events may cause conditions to differ from the map results, and you should plan your route accordingly. You must obey all signs or notices regarding your route.

Map data ©2013 Google

Directions weren't right? Please find your route on [maps.google.com](http://maps.google.com) and click "Report a problem" at the bottom left.

302



**mapquest**

Trip to:

**18200 la Grange Rd**

Tinley Park, IL 60487-7721

4.37 miles / 8 minutes

Notes

Tinley Woods Surgery Center f/k/a Southwest Ambulatory Surgery Center



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the **1st left** onto **S La Grange Rd / US-45 S / 96th Ave.** Continue to follow **S La Grange Rd / US-45 S.** [Map](#)

**4.1 Mi**

*4.4 Mi Total*



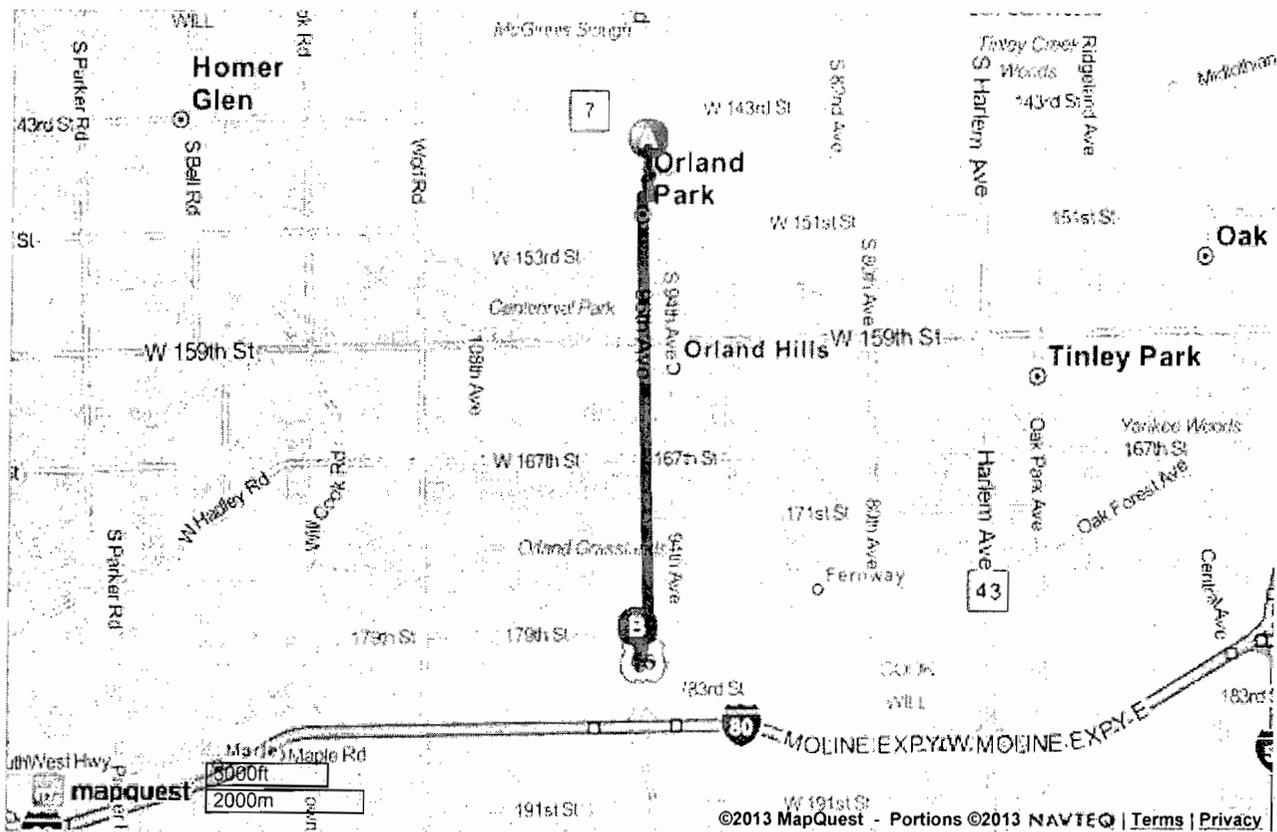
4. **18200 LA GRANGE RD** is on the **right.** [Map](#)



**18200 la Grange Rd, Tinley Park, IL 60487-7721**

303

Total Travel Estimate: 4.37 miles - about 8 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

304



**mapquest**

Notes

Ingalls Same Day Surgery Center

Trip to:

**6701 West 159th Street**

Tinley Park, IL 60477

5.19 miles / 11 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St**. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn **left** onto **W 159th St / US-6**. [Map](#)

**3.7 Mi**

*5.2 Mi Total*



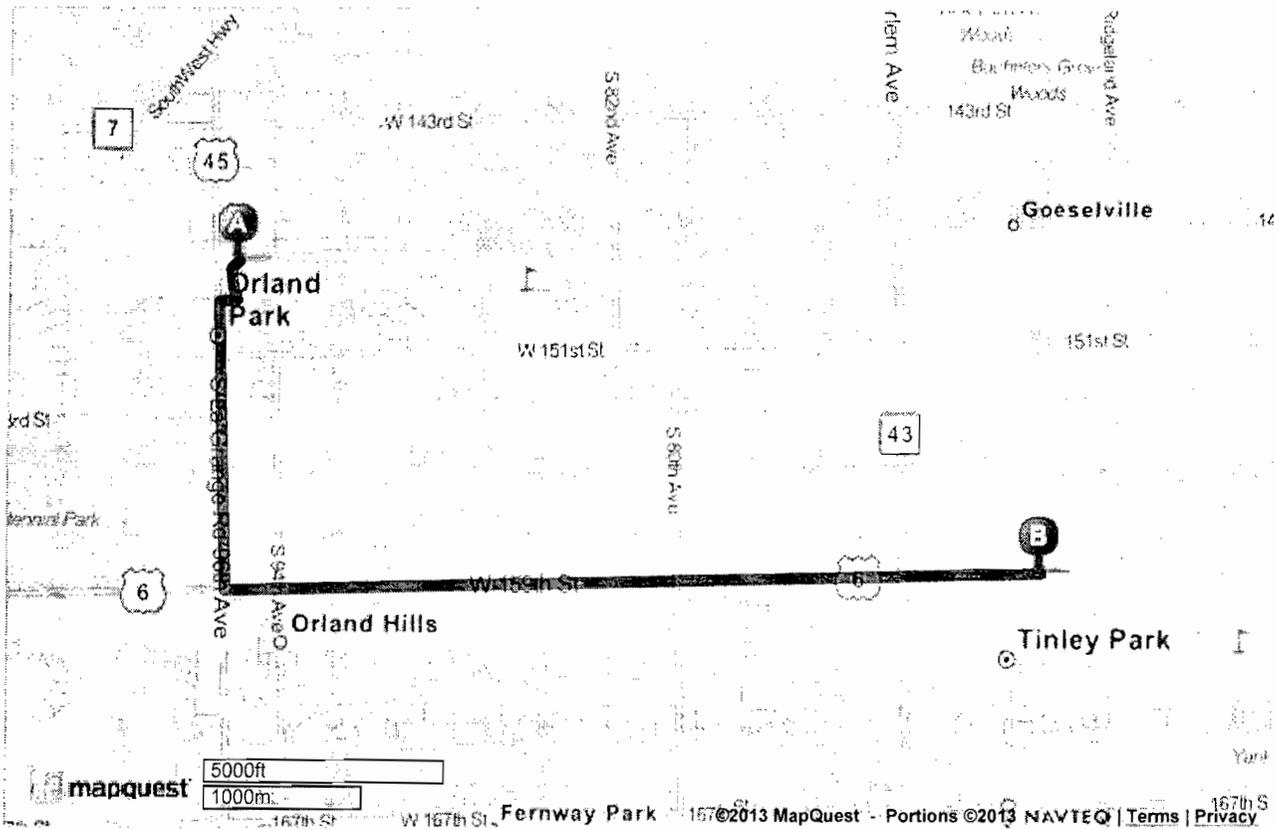
5. **6701 WEST 159TH STREET**. [Map](#)



**6701 West 159th Street, Tinley Park, IL 60477**

305

Total Travel Estimate: **5.19 miles - about 11 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

306



**mapquest**

Notes

Palos Surgicenter

Trip to:

**7340 W College Dr**

Palos Heights, IL 60463-1159

5.68 miles / 11 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#)

**1.6 Mi**

*1.8 Mi Total*



4. Turn **right** onto **W 135th St**. [Map](#)

**0.5 Mi**

*2.2 Mi Total*



5. Take the 1st left onto **SouthWest Hwy / IL-7**. [Map](#)

**2.7 Mi**

*4.9 Mi Total*



6. Turn **right** onto **W College Dr / IL-83**. [Map](#)

**0.8 Mi**

*5.7 Mi Total*



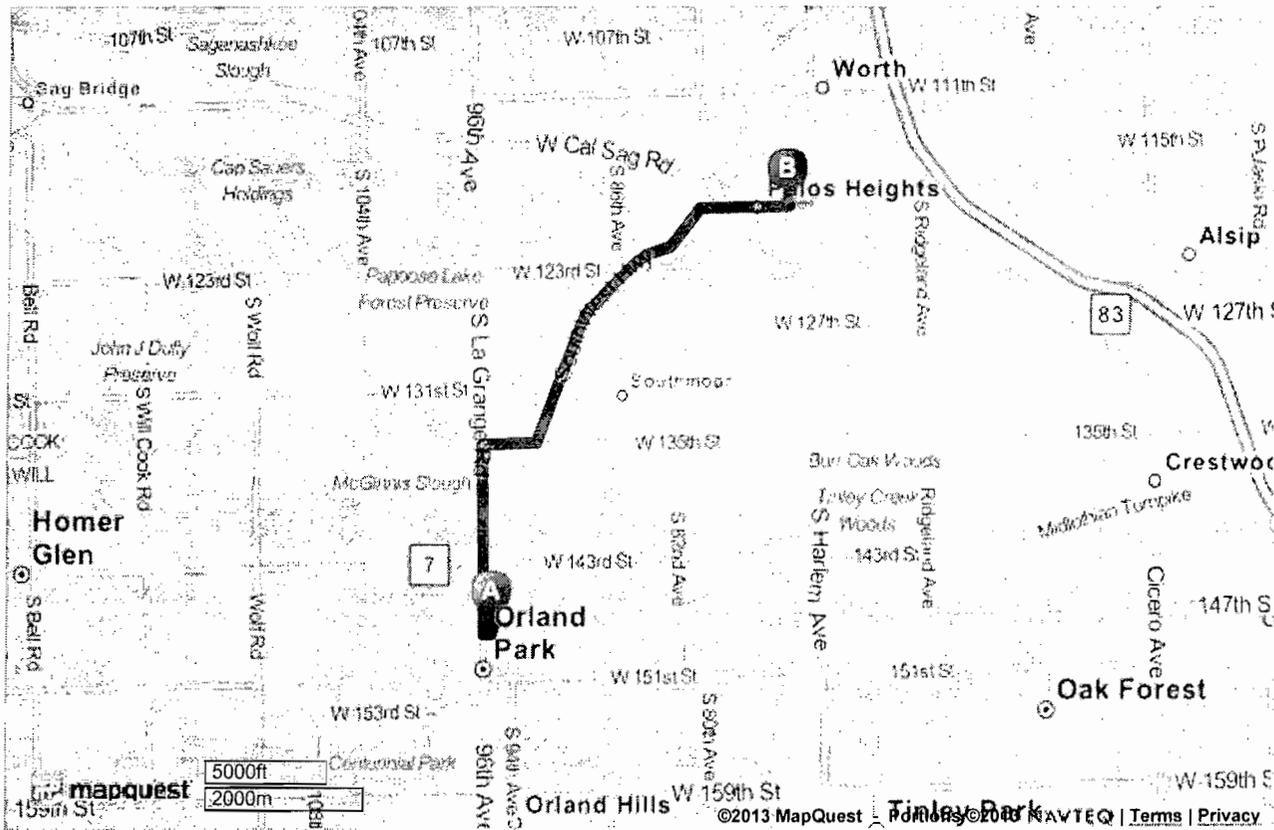
7. **7340 W COLLEGE DR** is on the left. [Map](#)



**7340 W College Dr, Palos Heights, IL 60463-1159**

307

Total Travel Estimate: **5.68 miles - about 11 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

308



**mapquest**

Notes

Southwest Surgery Center

Trip to:

**19110 Darvin Dr**

Mokena, IL 60448-8683

6.24 miles / 11 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto **S La Grange Rd / US-45 S / 96th Ave.** Continue to follow **S La Grange Rd / US-45 S.** [Map](#)

**5.3 Mi**

*5.6 Mi Total*



4. Turn **left** onto **191st St.** [Map](#)

**0.6 Mi**

*6.2 Mi Total*



5. Take the 2nd **right** onto **Darvin Dr.** [Map](#)

**0.05 Mi**

*6.2 Mi Total*



6. **19110 DARVIN DR** is on the **right.** [Map](#)



**19110 Darvin Dr, Mokena, IL 60448-8683**

309





**mapquest**

Trip to:

**10330 S Roberts Rd**

Palos Hills, IL 60465-1971

7.74 miles / 14 minutes

Notes

Palos Hills Surgery Center -- NEW



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going southwest on Orland Square Dr. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn right. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn right onto S La Grange Rd / US-45 N / 96th Ave. [Map](#)

**4.7 Mi**

*4.8 Mi Total*



4. Turn right onto W 111th St. [Map](#)

**2.0 Mi**

*6.8 Mi Total*



5. Turn left onto S Roberts Rd. [Map](#)

**0.9 Mi**

*7.7 Mi Total*



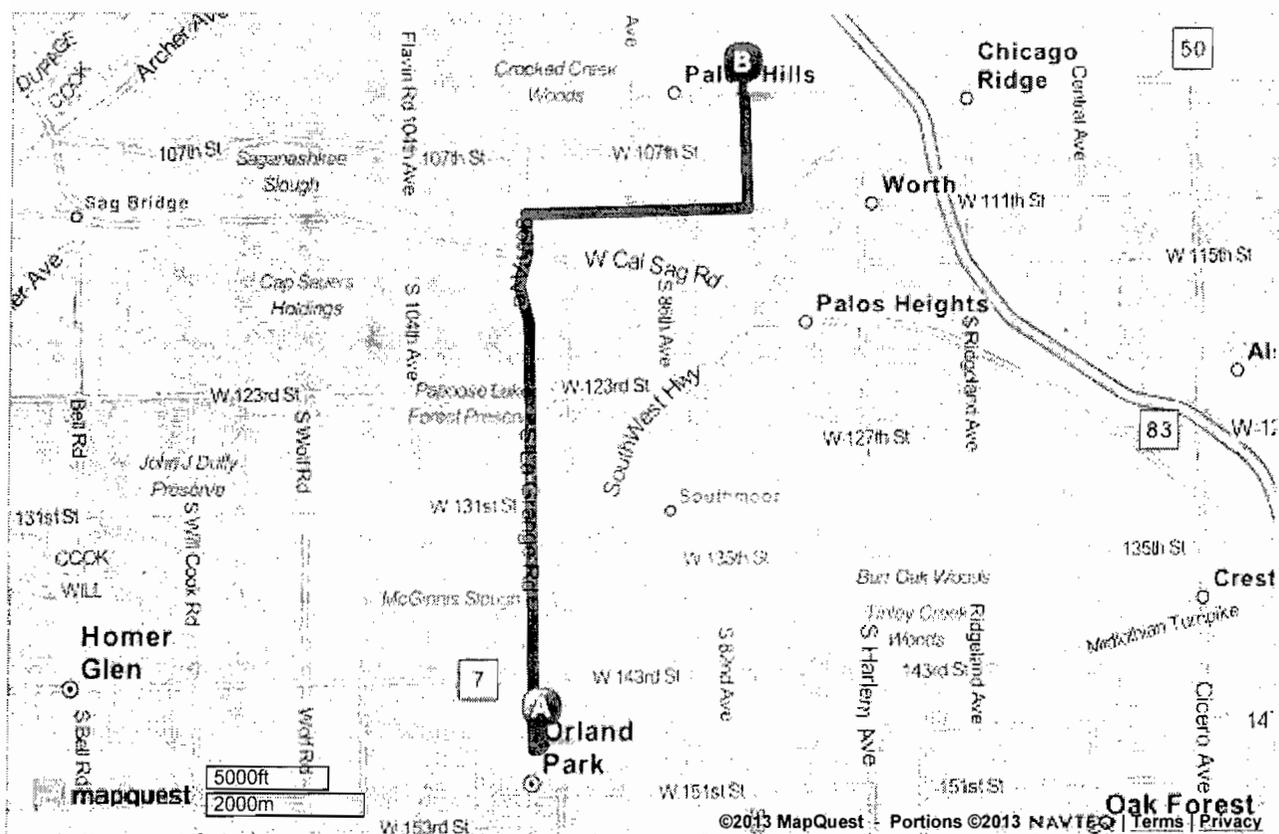
6. 10330 S ROBERTS RD is on the left. [Map](#)



**10330 S Roberts Rd, Palos Hills, IL 60465-1971**

311

Total Travel Estimate: 7.74 miles - about 14 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

3/2



**mapquest**

Notes

Justice Medical Surgery Center f/k/a Forest Surgery Center

Trip to:

**9050 W 81st St**

Justice, IL 60458-1350

8.96 miles / 15 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#)

**7.8 Mi**

*7.9 Mi Total*



4. Turn **right** onto **W 87th St.** [Map](#)

**0.2 Mi**

*8.1 Mi Total*



5. Turn **left** onto **S Kean Ave.** [Map](#)

**0.7 Mi**

*8.9 Mi Total*



6. Turn **right** onto **W 81st St.** [Map](#)

**0.1 Mi**

*9.0 Mi Total*



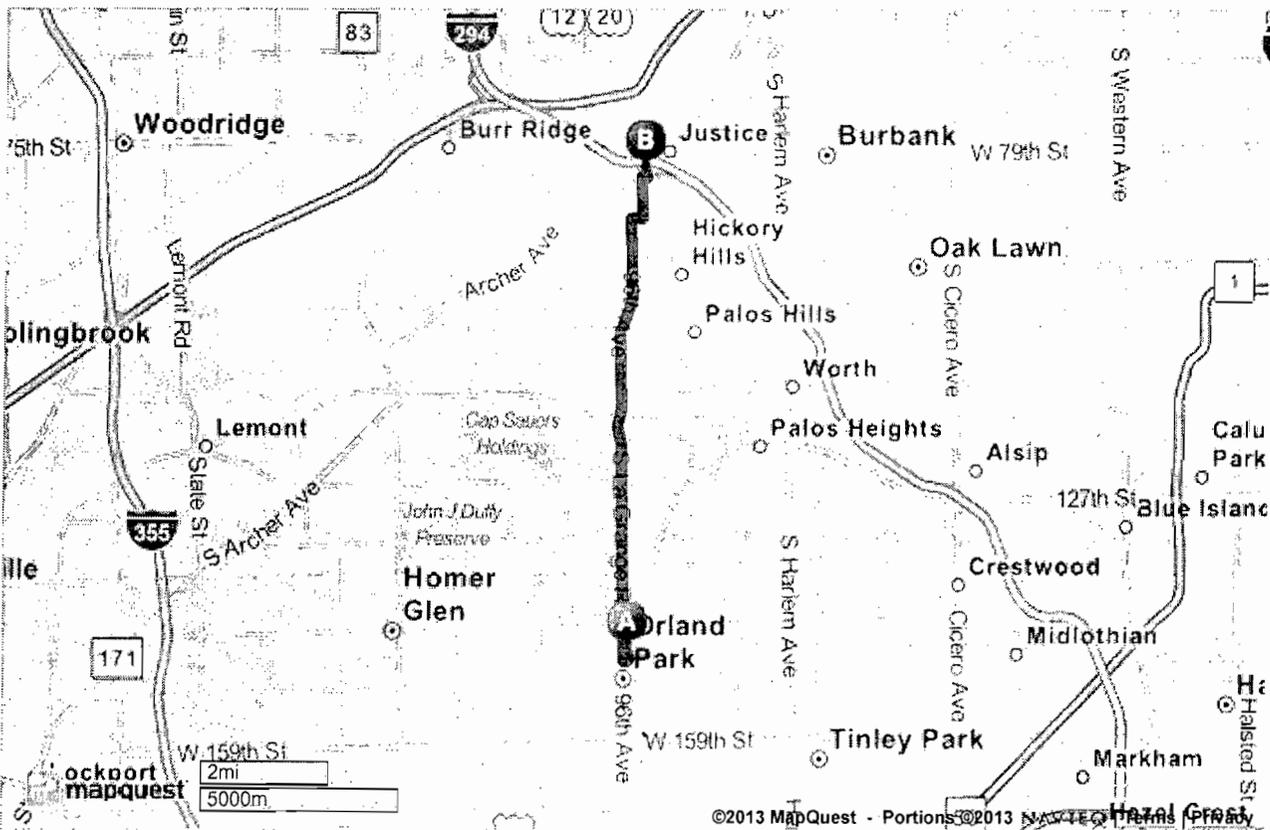
7. **9050 W 81ST ST** is on the **left.** [Map](#)



**9050 W 81st St, Justice, IL 60458-1350**

3/3

Total Travel Estimate: 8.96 miles - about 15 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

314



**mapquest**

Notes

Oak Lawn Endoscopy

Trip to:

**9921 Southwest Hwy**

Oak Lawn, IL 60453-3767

8.31 miles / 16 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**1.6 Mi**

*1.8 Mi Total*



4. Turn **right** onto **W 135th St.** [Map](#)

**0.5 Mi**

*2.2 Mi Total*



5. Take the 1st **left** onto **SouthWest Hwy / IL-7.** Continue to follow **SouthWest Hwy.** [Map](#)

**6.1 Mi**

*8.3 Mi Total*



6. **9921 SOUTHWEST HWY** is on the **right.** [Map](#)



**9921 Southwest Hwy, Oak Lawn, IL 60453-3767**

315





**mapquest**

Notes

Nova Med Surgery Center of Oak Lawn

Trip to:

**6311 W 95th St**

Oak Lawn, IL 60453-2201

8.92 miles / 18 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#)

**1.6 Mi**

*1.8 Mi Total*



4. Turn **right** onto **W 135th St**. [Map](#)

**0.5 Mi**

*2.2 Mi Total*



5. Take the **1st left** onto **SouthWest Hwy / IL-7**. Continue to follow **SouthWest Hwy**. [Map](#)

**5.9 Mi**

*8.1 Mi Total*



6. Turn **slight left** onto **Ridgeland Ave**. [Map](#)

**0.7 Mi**

*8.8 Mi Total*



7. Turn **right** onto **US-20 / US-12 / Ulysses S Grant Memorial Hwy / W 95th St**. [Map](#)

**0.1 Mi**

*8.9 Mi Total*



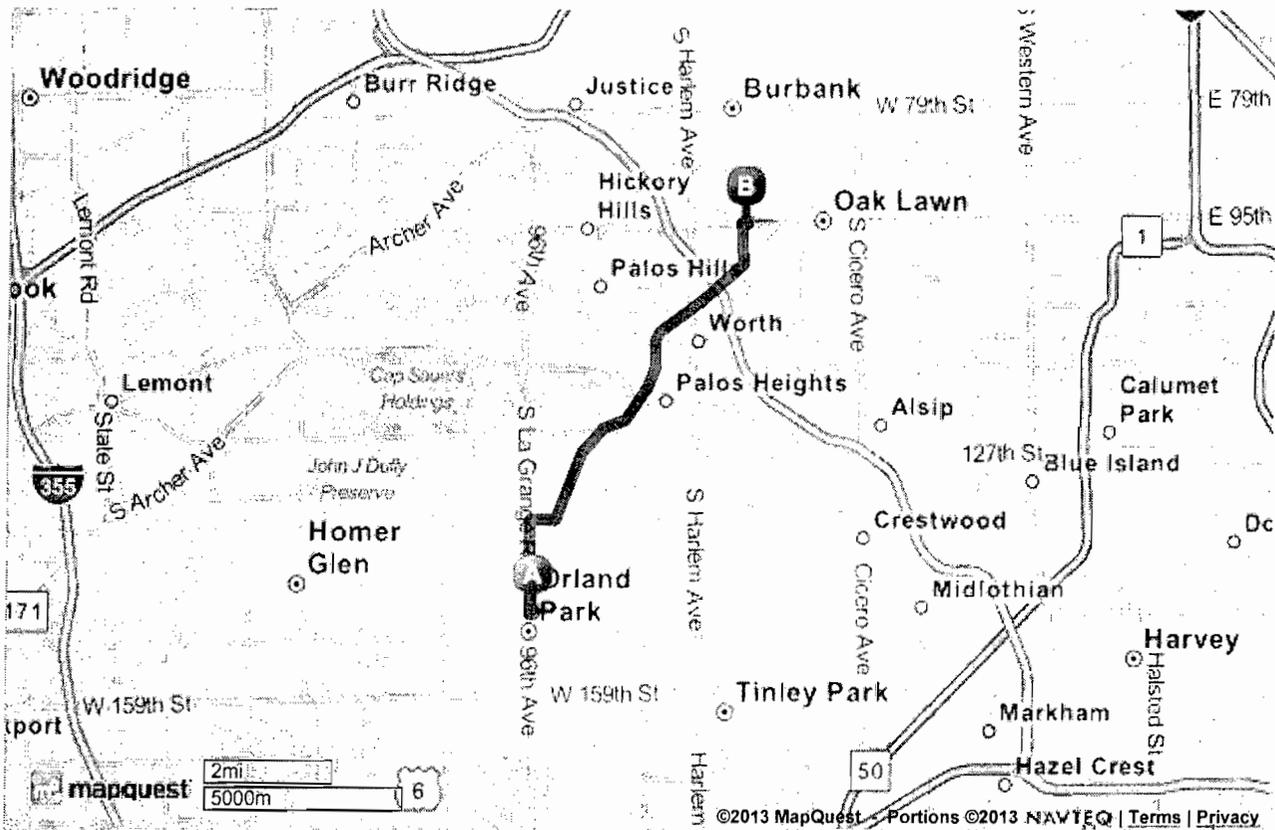
8. **6311 W 95TH ST** is on the right. [Map](#)



**6311 W 95th St, Oak Lawn, IL 60453-2201**

317

Total Travel Estimate: 8.92 miles - about 18 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

318



**mapquest**

Notes

United Urology aka United Therapy ASTC

Trip to:

**120 N la Grange Rd**

La Grange, IL 60525-2040

14.23 miles / 26 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)

**14.1 Mi**

*14.2 Mi Total*



4. **120 N LA GRANGE RD** is on the **left**. [Map](#)



**120 N la Grange Rd, La Grange, IL 60525-2040**

319

Total Travel Estimate: 14.23 miles - about 26 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

320



**mapquest**

Notes

Southwestern Medical Center

Trip to:

**7456 S State Rd**

Bedford Park, IL 60638-6621

14.51 miles / 26 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#)

**8.4 Mi**

*8.5 Mi Total*



4. Merge onto **IL-171 N / S Archer Ave** toward **79th St / I-294 S / Indiana.** [Map](#)

**0.7 Mi**

*9.2 Mi Total*



5. Turn **slight right** onto **W 79th St.** [Map](#)

**4.4 Mi**

*13.6 Mi Total*



6. Turn **slight left** onto **State Rd.** [Map](#)

**0.9 Mi**

*14.5 Mi Total*



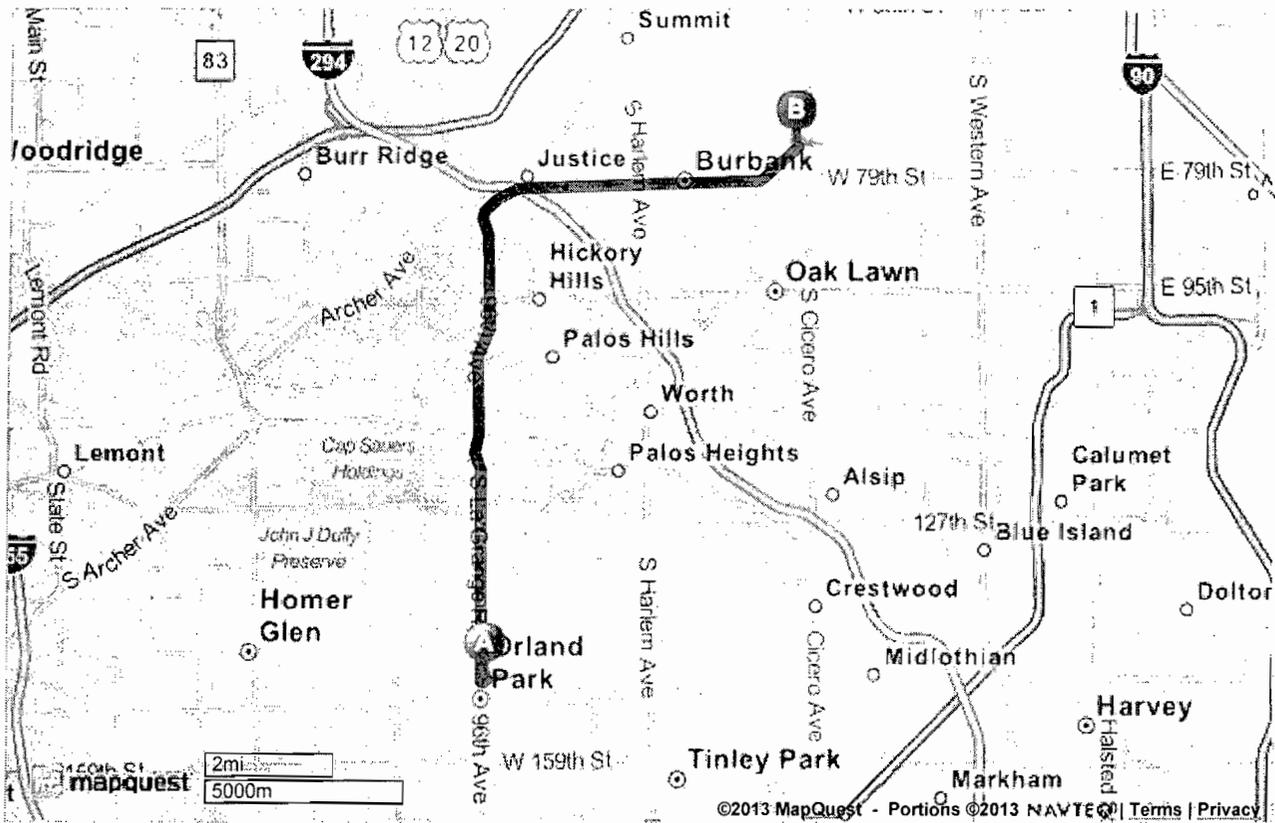
7. **7456 S STATE RD** is on the left. [Map](#)



**7456 S State Rd, Bedford Park, IL 60638-6621**

321

Total Travel Estimate: 14.51 miles - about 26 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes  
Hinsdale Surgery Center

Trip to:  
**908 N Elm St**  
Hinsdale, IL 60521-3635  
17.28 miles / 27 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

- 1. Start out going **southwest** on **Orland Square Dr.** [Map](#) 0.06 Mi  
0.06 Mi Total
- 2. Turn **right**. [Map](#) 0.06 Mi  
0.1 Mi Total
- 3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) 10.2 Mi  
10.3 Mi Total
- 4. Merge onto **I-55 S / Stevenson Expy S** toward **I-294-TOLL N / St Louis.** [Map](#) 1.9 Mi  
12.2 Mi Total
- 5. Take **EXIT 277A** toward **I-294 N / Wisconsin.** [Map](#) 1.2 Mi  
13.4 Mi Total
- 6. Merge onto **I-294 N** via the exit on the **left** toward **Wisconsin / Tri-State** (Portions toll). [Map](#) 3.2 Mi  
16.6 Mi Total
- 7. Merge onto **US-34 W / Ogden Ave.** [Map](#) 0.7 Mi  
17.3 Mi Total
- 8. Turn **right** onto **N Elm St.** [Map](#) 0.01 Mi  
17.3 Mi Total
- 9. **908 N ELM ST** is on the left. [Map](#)

**908 N Elm St, Hinsdale, IL 60521-3635**

323

Total Travel Estimate: 17.28 miles - about 27 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

324



Trip to:  
**950 N York Rd**  
 Hinsdale, IL 60521-2950  
 17.45 miles / 27 minutes

Notes

Eye Surgery Center of Hinsdale



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going southwest on Orland Square Dr. [Map](#) **0.06 Mi**  
*0.06 Mi Total*



2. Turn right. [Map](#) **0.06 Mi**  
*0.1 Mi Total*



3. Turn right onto S La Grange Rd / US-45 N / 96th Ave. Continue to follow US-45 N. [Map](#) **10.2 Mi**  
*10.3 Mi Total*



4. Merge onto I-55 S / Stevenson Expy S toward I-294-TOLL N / St Louis. [Map](#) **1.9 Mi**  
*12.2 Mi Total*



5. Take EXIT 277A toward I-294 N / Wisconsin. [Map](#) **1.2 Mi**  
*13.4 Mi Total*



6. Merge onto I-294 N via the exit on the left toward Wisconsin / Tri-State (Portions toll). [Map](#) **3.2 Mi**  
*16.6 Mi Total*



7. Merge onto US-34 W / Ogden Ave. [Map](#) **0.8 Mi**  
*17.4 Mi Total*



8. Turn right onto N York Rd. [Map](#) **0.05 Mi**  
*17.5 Mi Total*



9. 950 N YORK RD is on the left. [Map](#)



**950 N York Rd, Hinsdale, IL 60521-2950**

325

Total Travel Estimate: 17.45 miles - about 27 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



**mapquest**

Trip to:

**815 Pasquinelli Dr**

Westmont, IL 60559-1276

18.28 miles / 28 minutes

Notes

Chicago Prostate Cancer Surgery Center



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going southwest on Orland Square Dr. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn right. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn right onto S La Grange Rd / US-45 N / 96th Ave. [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the Calumet Sag Rd / IL-83 ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn left onto W Cal Sag Rd / IL-83. Continue to follow IL-83 N. [Map](#)

**12.8 Mi**

*17.2 Mi Total*



6. Take the US-34 ramp. [Map](#)

**0.3 Mi**

*17.6 Mi Total*



7. Turn slight right onto US-34 / W Ogden Ave. [Map](#)

**0.2 Mi**

*17.8 Mi Total*



8. Turn right onto Pasquinelli Dr. [Map](#)

**0.5 Mi**

*18.3 Mi Total*



9. 815 PASQUINELLI DR is on the right. [Map](#)



**815 Pasquinelli Dr, Westmont, IL 60559-1276**

327

Total Travel Estimate: 18.28 miles - about 28 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

328



**mapquest**

Notes

Franciscan St. James Surgery Center

Trip to:

**333 Dixie Hwy**

Chicago Heights, IL 60411-1748

18.61 miles / 28 minutes



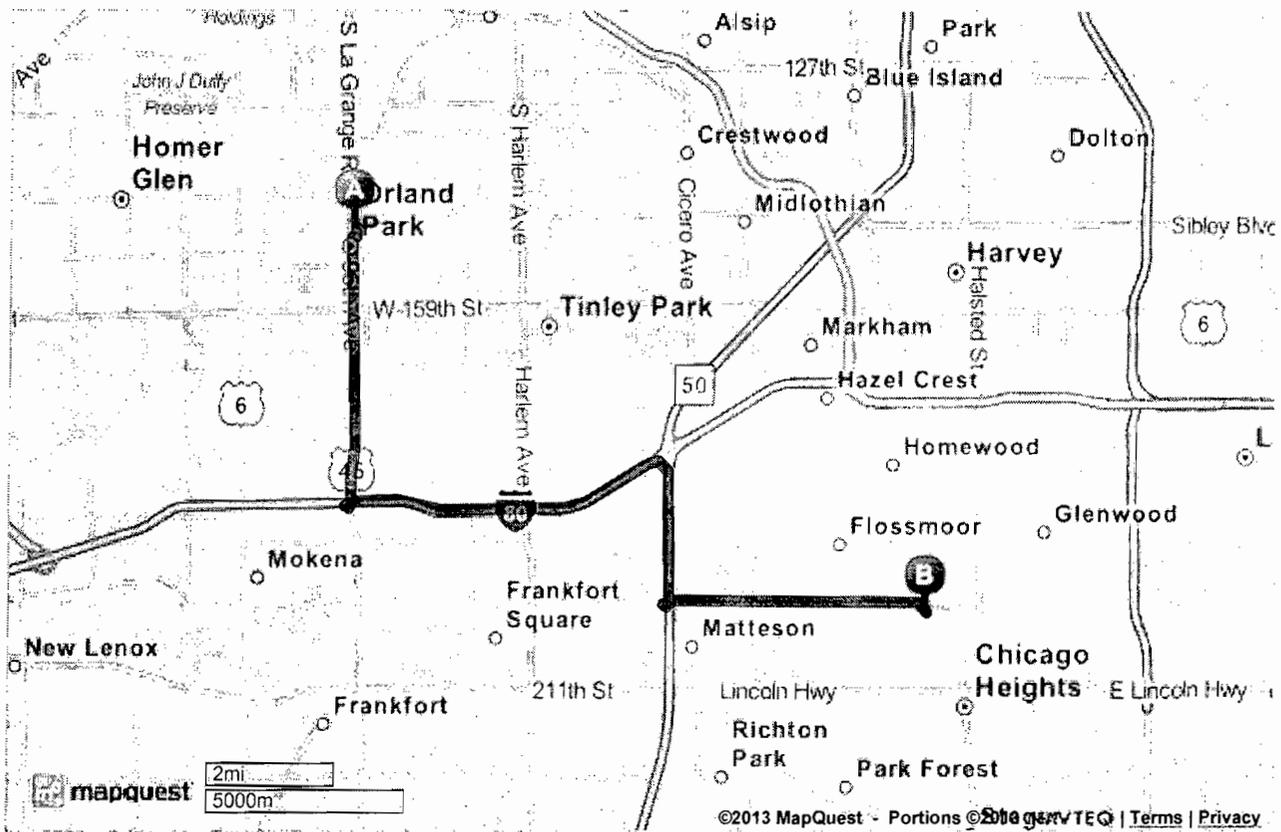
**10 Orland Square Dr, Orland Park, IL 60462-3207**

- |   |   |                                       |
|---|---|---------------------------------------|
|    | 1. Start out going south on Orland Square Dr toward 149th St. <a href="#">Map</a>   | <b>0.2 Mi</b><br><i>0.2 Mi Total</i>  |
|    | 2. Turn right onto 149th St. <a href="#">Map</a>  | <b>0.08 Mi</b><br><i>0.3 Mi Total</i> |
|       | 3. Take the 1st left onto S La Grange Rd / US-45 S / 96th Ave. Continue to follow S La Grange Rd / US-45 S. <a href="#">Map</a> | <b>4.7 Mi</b><br><i>4.9 Mi Total</i>  |
|       | 4. Merge onto I-80 E / Moline Expy E toward Indiana. <a href="#">Map</a>  | <b>5.9 Mi</b><br><i>10.8 Mi Total</i> |
|     | 5. Merge onto I-57 S via EXIT 151A toward Memphis. <a href="#">Map</a>  | <b>2.8 Mi</b><br><i>13.6 Mi Total</i> |
|   | 6. Take the East Vollmer Rd exit, EXIT 342A. <a href="#">Map</a>  | <b>0.3 Mi</b><br><i>13.9 Mi Total</i> |
|    | 7. Merge onto Vollmer Rd. <a href="#">Map</a>   | <b>4.5 Mi</b><br><i>18.4 Mi Total</i> |
|    | 8. Turn slight right onto Dixie Hwy. <a href="#">Map</a>  | <b>0.3 Mi</b><br><i>18.6 Mi Total</i> |
|    | 9. 333 DIXIE HWY. <a href="#">Map</a>   |                                       |



**333 Dixie Hwy, Chicago Heights, IL 60411-1748**

Total Travel Estimate: 18.61 miles - about 28 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

330



**mapquest**

Notes

Westmont Salt Creek Surgery Center

Trip to:

**530 N Cass Ave**

Westmont, IL 60559-1503

19.17 miles / 30 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on Orland Square Dr. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto S La Grange Rd / US-45 N / 96th Ave. [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the Calumet Sag Rd / IL-83 ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto W Cal Sag Rd / IL-83. Continue to follow IL-83 N. [Map](#)

**12.8 Mi**

*17.2 Mi Total*



6. Take the US-34 ramp. [Map](#)

**0.3 Mi**

*17.6 Mi Total*



7. Turn **slight right** onto US-34 / W Ogden Ave. [Map](#)

**1.5 Mi**

*19.1 Mi Total*



8. Turn **left** onto N Cass Ave. [Map](#)

**0.06 Mi**

*19.2 Mi Total*



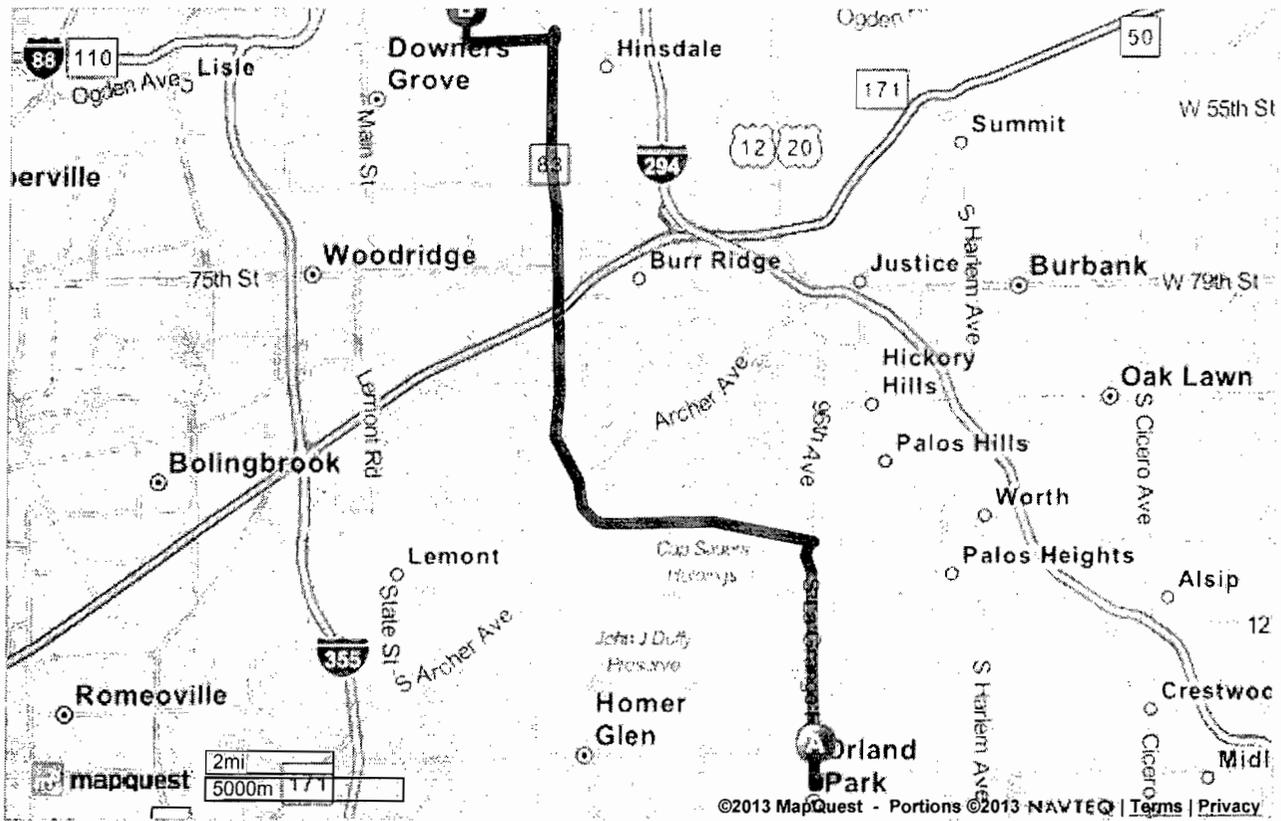
9. 530 N CASS AVE is on the right. [Map](#)



**530 N Cass Ave, Westmont, IL 60559-1503**

331

Total Travel Estimate: 19.17 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes  
Loyola University Medical Center ASTC

Trip to:  
**2160 S 1st Ave**  
Maywood, IL 60153-3328  
19.22 miles / 30 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **3.5 Mi**  
*13.6 Mi Total*

5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave.** [Map](#) **5.6 Mi**  
*19.2 Mi Total*

6. **2160 S 1ST AVE** is on the **left.** [Map](#)

**2160 S 1st Ave, Maywood, IL 60153-3328**

333

Total Travel Estimate: 19.22 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

334



Notes

Elmhurst Medical & Surgical Center

Trip to:  
**340 W Butterfield Rd**  
Elmhurst, IL 60126-5069  
21.23 miles / 31 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr**. [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right**. [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. [Map](#) **4.2 Mi**  
*4.3 Mi Total*

4. Take the **Calumet Sag Rd / IL-83 ramp**. [Map](#) **0.2 Mi**  
*4.5 Mi Total*

5. Turn **left** onto **W Cal Sag Rd / IL-83**. Continue to follow **IL-83 N**. [Map](#) **15.9 Mi**  
*20.4 Mi Total*

6. Merge onto **IL-56 E / Butterfield Rd** toward **IL-38 E / Roosevelt Rd**. [Map](#) **0.9 Mi**  
*21.2 Mi Total*

7. **340 W BUTTERFIELD RD** is on the **right**. [Map](#)

**B** 340 W Butterfield Rd, Elmhurst, IL 60126-5069

Total Travel Estimate: 21.23 miles - about 31 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



mapquest®

Notes

Elmhurst Outpatient Surgery Center

Trip to:

**1200 S York Rd**

Elmhurst, IL 60126-5626

20.84 miles / 32 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**10.2 Mi**

*10.3 Mi Total*



4. Merge onto **I-55 S / Stevenson Expy S** toward **I-294-TOLL N / St Louis.** [Map](#)

**1.9 Mi**

*12.2 Mi Total*



5. Take **EXIT 277A** toward **I-294 N / Wisconsin.** [Map](#)

**1.2 Mi**

*13.4 Mi Total*



6. Merge onto **I-294 N** via the exit on the **left** toward **Wisconsin / Tri-State** (Portions toll). [Map](#)

**6.2 Mi**

*19.6 Mi Total*



7. Merge onto **IL-38 W / Roosevelt Rd.** [Map](#)

**0.7 Mi**

*20.3 Mi Total*



8. Take the **North York Road** ramp. [Map](#)

**0.3 Mi**

*20.6 Mi Total*



9. Turn **right** onto **S York Rd.** [Map](#)

**0.2 Mi**

*20.8 Mi Total*



10. Make a **U-turn** onto **S York Rd.** [Map](#)

**0.08 Mi**

*20.8 Mi Total*



**1200 S York Rd, Elmhurst, IL 60126-5626**

337

Total Travel Estimate: 20.84 miles - about 32 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



mapquest

Notes

Loyola ASTC

Trip to:

**Oakbrook Terrace, IL**

21.34 miles / 32 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83** ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#)

**15.3 Mi**

*19.8 Mi Total*



6. Turn **left** onto **W 22nd St.** [Map](#)

**0.8 Mi**

*20.6 Mi Total*



7. Turn **right** onto **Midwest Rd / Summit Ave.** [Map](#)

**0.3 Mi**

*20.9 Mi Total*



8. Take the 1st **right** onto **Butterfield Rd / IL-56.** [Map](#)

**0.4 Mi**

*21.3 Mi Total*

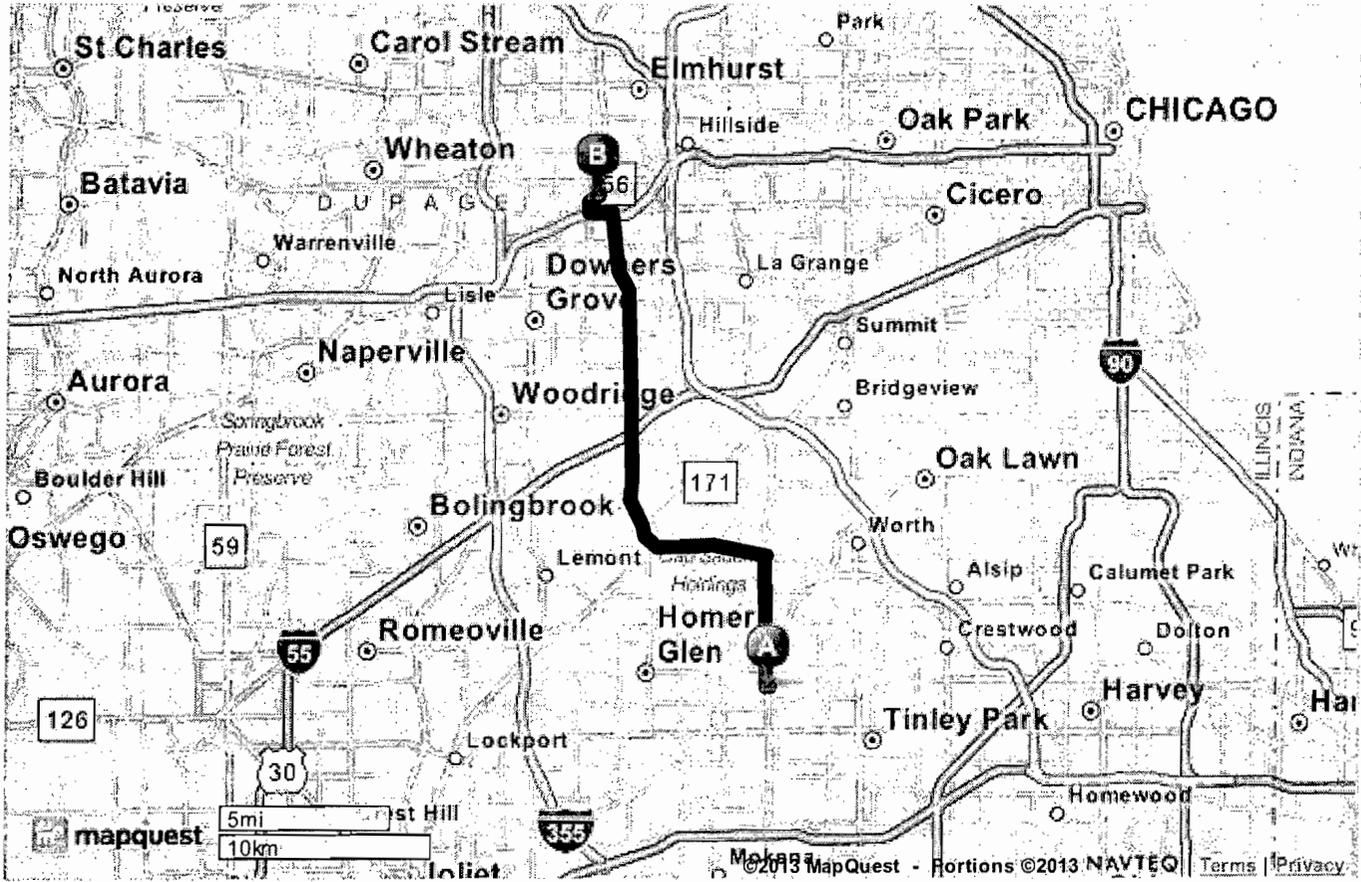


9. Welcome to **OAKBROOK TERRACE, IL.** [Map](#)



**Oakbrook Terrace, IL**

Total Travel Estimate: 21.34 miles - about 32 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

340



Notes

Children's Memorial Specialty Pediatrics

Trip to:

**2301 Enterprise Dr**  
 Westchester, IL 60154-5802  
 19.71 miles / 33 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#) **0.06 Mi**  
*0.06 Mi Total*



2. Turn **right**. [Map](#) **0.06 Mi**  
*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#) **10.2 Mi**  
*10.3 Mi Total*



4. Merge onto **I-55 S / Stevenson Expy S** toward **I-294-TOLL N / St Louis**. [Map](#) **1.9 Mi**  
*12.2 Mi Total*



5. Take **EXIT 277A** toward **I-294 N / Wisconsin**. [Map](#) **1.2 Mi**  
*13.4 Mi Total*



6. Merge onto **I-294 N** via the exit on the **left** toward **Wisconsin / Tri-State** (Portions toll). [Map](#) **2.9 Mi**  
*16.3 Mi Total*



7. Merge onto **US-34 E / Ogden Ave**. [Map](#) **1.0 Mi**  
*17.2 Mi Total*



8. Turn **left** onto **Wolf Rd**. [Map](#) **1.9 Mi**  
*19.1 Mi Total*



9. Turn **left** onto **W Cermak Rd / Cermak Rd / W 22nd St**. Continue to follow **W Cermak Rd / W 22nd St**. [Map](#) **0.4 Mi**  
*19.6 Mi Total*



10. Turn **left** onto **Enterprise Dr**. [Map](#) **0.1 Mi**  
*19.7 Mi Total*



**2301 Enterprise Dr, Westchester, IL 60154-5802**

341

Total Travel Estimate: 19.71 miles - about 33 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

342



Notes

Oak Brook Surgical Center

Trip to:  
**2425 W 22nd St**  
Oak Brook, IL 60523-1245  
22.20 miles / 33 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#) **4.2 Mi**  
*4.3 Mi Total*

4. Take the **Calumet Sag Rd / IL-83 ramp.** [Map](#) **0.2 Mi**  
*4.5 Mi Total*

5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#) **14.0 Mi**  
*18.4 Mi Total*

6. Take the **Oak Brook Rd / 31st Street ramp.** [Map](#) **0.3 Mi**  
*18.8 Mi Total*

7. Turn **left** onto **Oak Brook Rd / 31st St.** [Map](#) **1.9 Mi**  
*20.7 Mi Total*

8. Turn **right** onto **Meyers Rd.** [Map](#) **0.8 Mi**  
*21.5 Mi Total*

9. Turn **right** onto **Butterfield Rd / IL-56 E.** [Map](#) **0.4 Mi**  
*21.9 Mi Total*

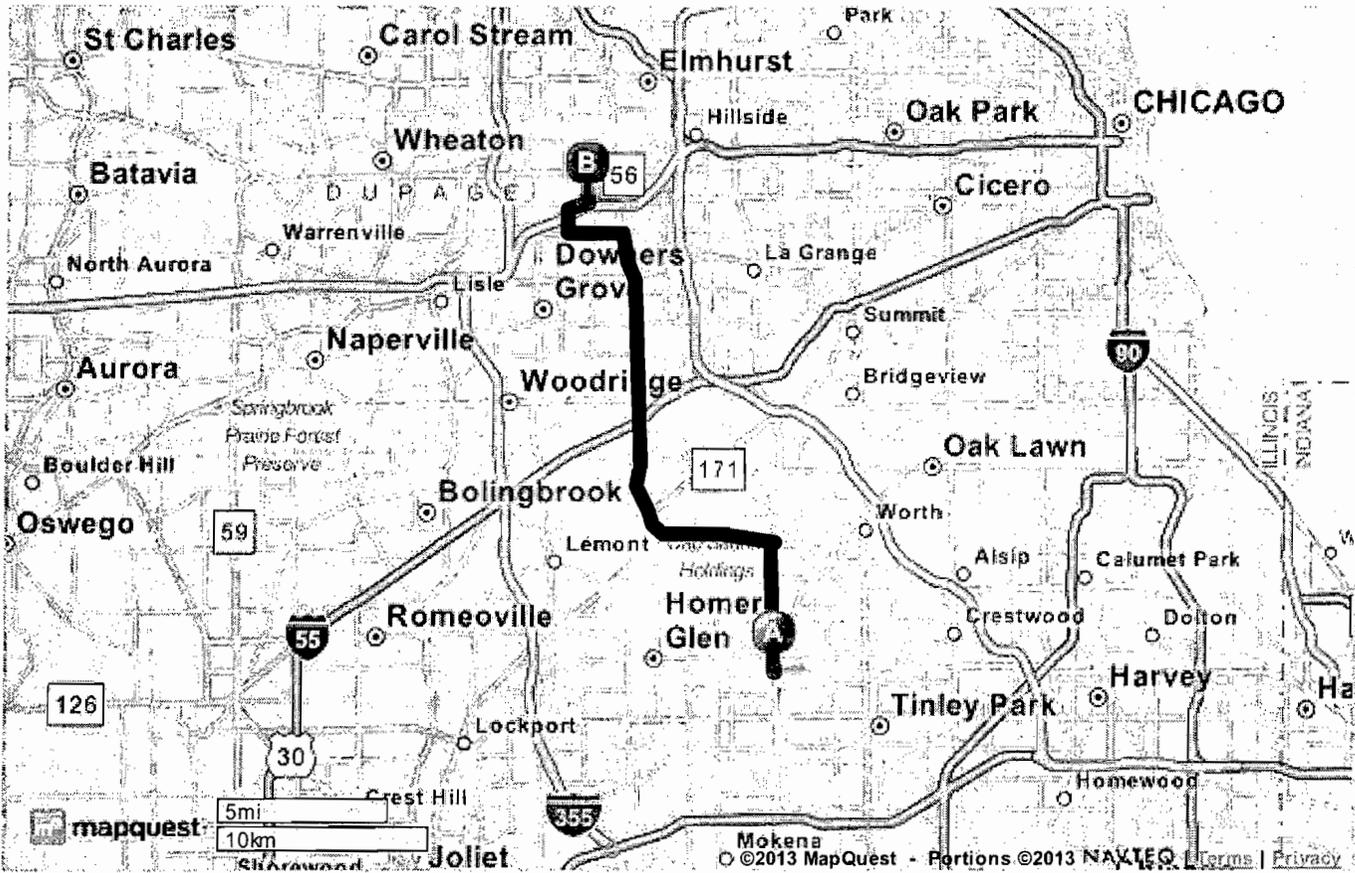
10. **Butterfield Rd / IL-56 E** becomes **W 22nd St / 22nd St.** [Map](#) **0.3 Mi**  
*22.2 Mi Total*

11. **2425 W 22ND ST.** [Map](#)

**B** 2425 W 22nd St, Oak Brook, IL 60523-1245

343

Total Travel Estimate: 22.20 miles - about 33 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

344



**mapquest**

Notes

DMG Surgical Center

Trip to:

**2725 Technology Dr**

Lombard, IL 60148-5675

22.25 miles / 33 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83** ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#)

**15.3 Mi**

*19.8 Mi Total*



6. Turn **left** onto **W 22nd St.** [Map](#)

**1.3 Mi**

*21.1 Mi Total*



7. **W 22nd St** becomes **Butterfield Rd / IL-56 W.** [Map](#)

**0.9 Mi**

*22.1 Mi Total*



8. Turn **left** onto **Technology Dr.** [Map](#)

**0.2 Mi**

*22.3 Mi Total*



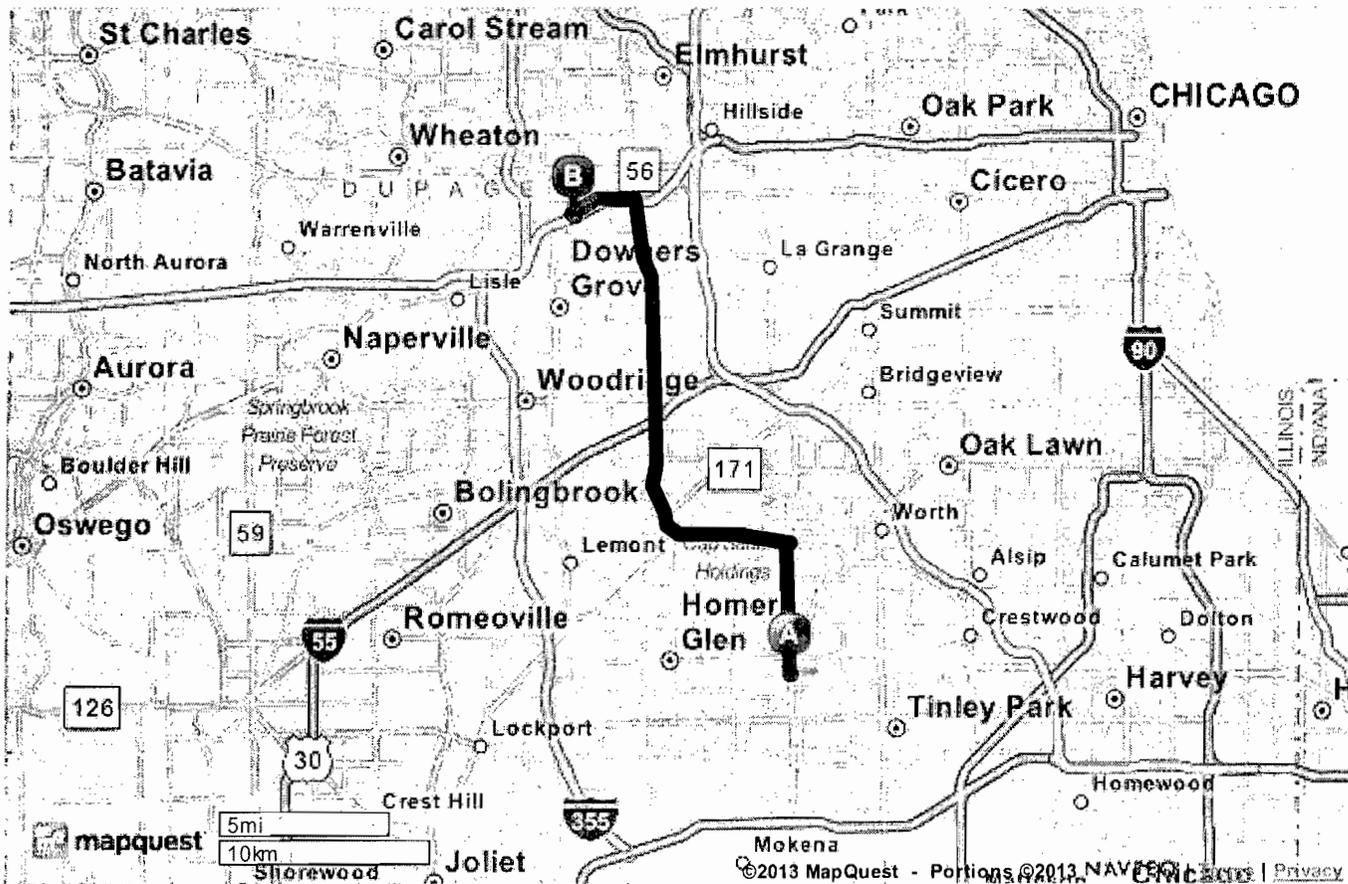
9. **2725 TECHNOLOGY DR** is on the **left.** [Map](#)



**2725 Technology Dr, Lombard, IL 60148-5675**

345

Total Travel Estimate: 22.25 miles - about 33 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

346



Notes

Midwest Eye Center SC

Trip to:

**1700 E West Rd**

Calumet City, IL 60409-5415

22.71 miles / 33 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 S / 96th Ave.** Continue to follow **S La Grange Rd / US-45 S.** [Map](#)

**4.7 Mi**

*4.9 Mi Total*



4. Merge onto **I-80 E** toward **Indiana** (Portions toll). [Map](#)

**14.6 Mi**

*19.5 Mi Total*



5. Take the **IL-394 S** exit toward **I-94 W / Chicago / Danville.** [Map](#)

**0.3 Mi**

*19.8 Mi Total*



6. Take the **I-94 W** exit on the **left** toward **Chicago.** [Map](#)

**0.6 Mi**

*20.4 Mi Total*



7. Merge onto **IL-394 N / Bishop Ford Fwy.** [Map](#)

**0.5 Mi**

*20.9 Mi Total*



8. **IL-394 N / Bishop Ford Fwy** becomes **I-94 W / Bishop Ford Fwy.** [Map](#)

**0.5 Mi**

*21.4 Mi Total*



9. Merge onto **US-6 E / 159th St** via **EXIT 73B.** [Map](#)

**1.2 Mi**

*22.6 Mi Total*



10. Turn **right** onto **Ring Rd.** [Map](#)

**0.1 Mi**

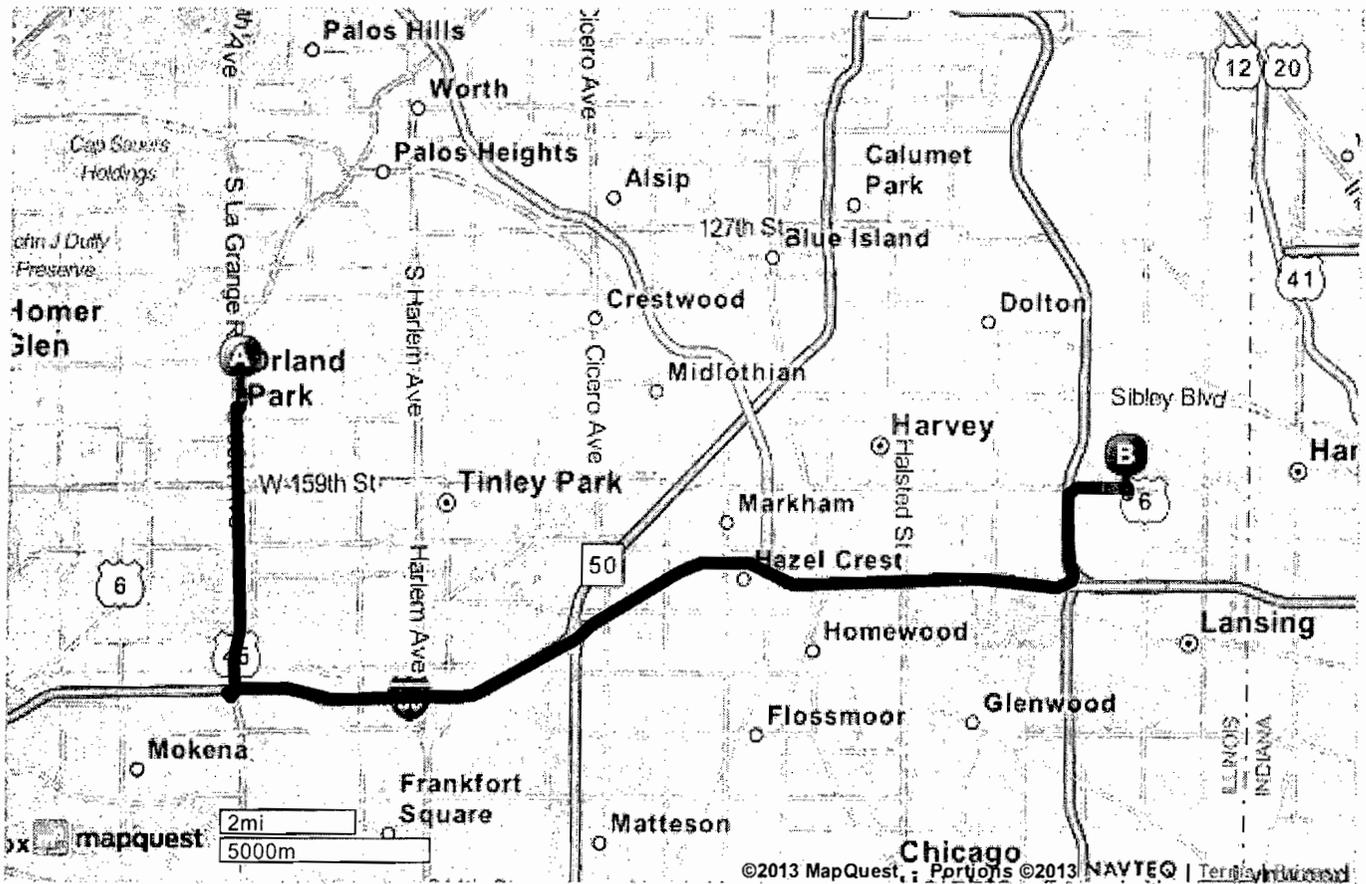
*22.7 Mi Total*



**1700 E West Rd, Calumet City, IL 60409-5415**

347

Total Travel Estimate: 22.71 miles - about 33 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

348



Notes

Ambulatory Surgicenter of Downers Grove

Trip to:

**4333 Main St**

Downers Grove, IL 60515-2869

20.96 miles / 34 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83** ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83**. Continue to follow **IL-83 N**. [Map](#)

**12.8 Mi**

*17.2 Mi Total*



6. Take the **US-34** ramp. [Map](#)

**0.3 Mi**

*17.6 Mi Total*



7. Turn **slight right** onto **US-34 / W Ogden Ave**. [Map](#)

**3.4 Mi**

*20.9 Mi Total*



8. Turn **left** onto **Main St**. [Map](#)

**0.04 Mi**

*21.0 Mi Total*



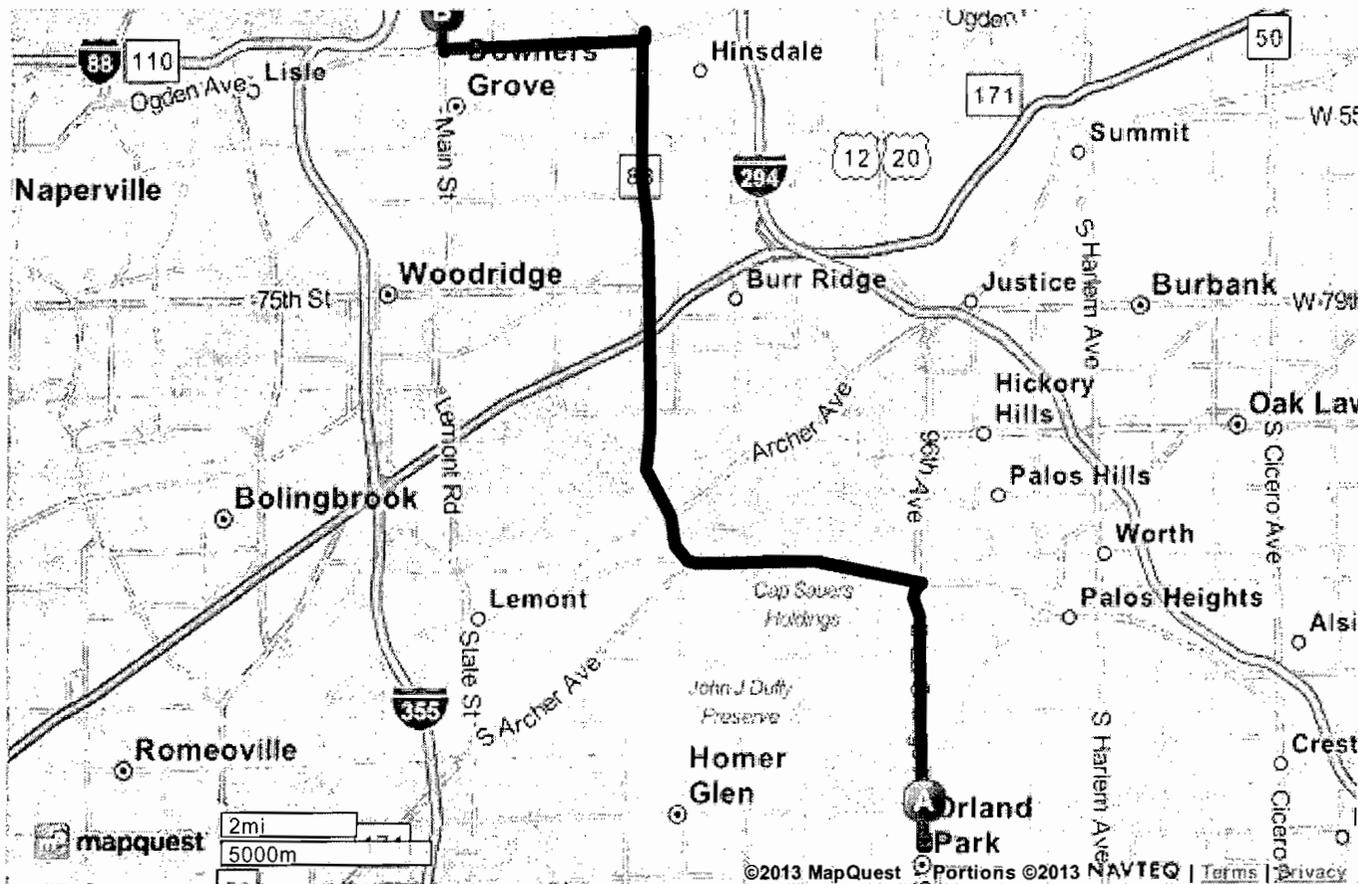
9. **4333 MAIN ST** is on the **left**. [Map](#)



**4333 Main St, Downers Grove, IL 60515-2869**

349

Total Travel Estimate: 20.96 miles - about 34 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

350



mapquest

Notes

Midwest Day Surgery

Trip to:

**3811 Highland Ave**

Downers Grove, IL 60515-1555

22.54 miles / 34 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83** ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#)

**14.0 Mi**

*18.4 Mi Total*



6. Take the **Oak Brook Rd / 31st Street** ramp. [Map](#)

**0.3 Mi**

*18.8 Mi Total*



7. Turn **left** onto **Oak Brook Rd / 31st St.** Continue to follow **31st St.** [Map](#)

**2.9 Mi**

*21.7 Mi Total*



8. Turn **left** onto **Highland Ave.** [Map](#)

**0.8 Mi**

*22.5 Mi Total*



9. **3811 HIGHLAND AVE** is on the **left.** [Map](#)



**3811 Highland Ave, Downers Grove, IL 60515-1555**

351

Total Travel Estimate: **22.54 miles - about 34 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

352



**mapquest**

Notes

AMSURG Surgery Center

Trip to:

**998 N 129th Infantry Dr**

Joliet, IL 60435-3159

23.12 miles / 34 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going south on Orland Square Dr toward 149th St. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn right onto 149th St. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto S La Grange Rd / US-45 S / 96th Ave. Continue to follow S La Grange Rd / US-45 S. [Map](#)

**4.3 Mi**

*4.6 Mi Total*



4. Merge onto I-80 W toward Joliet. [Map](#)

**14.9 Mi**

*19.5 Mi Total*



5. Merge onto S Larkin Ave / IL-7 N via EXIT 130B. [Map](#)

**2.0 Mi**

*21.5 Mi Total*



6. Turn left onto Black Rd. [Map](#)

**1.3 Mi**

*22.8 Mi Total*



7. Turn right onto N 129th Infantry Dr. [Map](#)

**0.3 Mi**

*23.1 Mi Total*



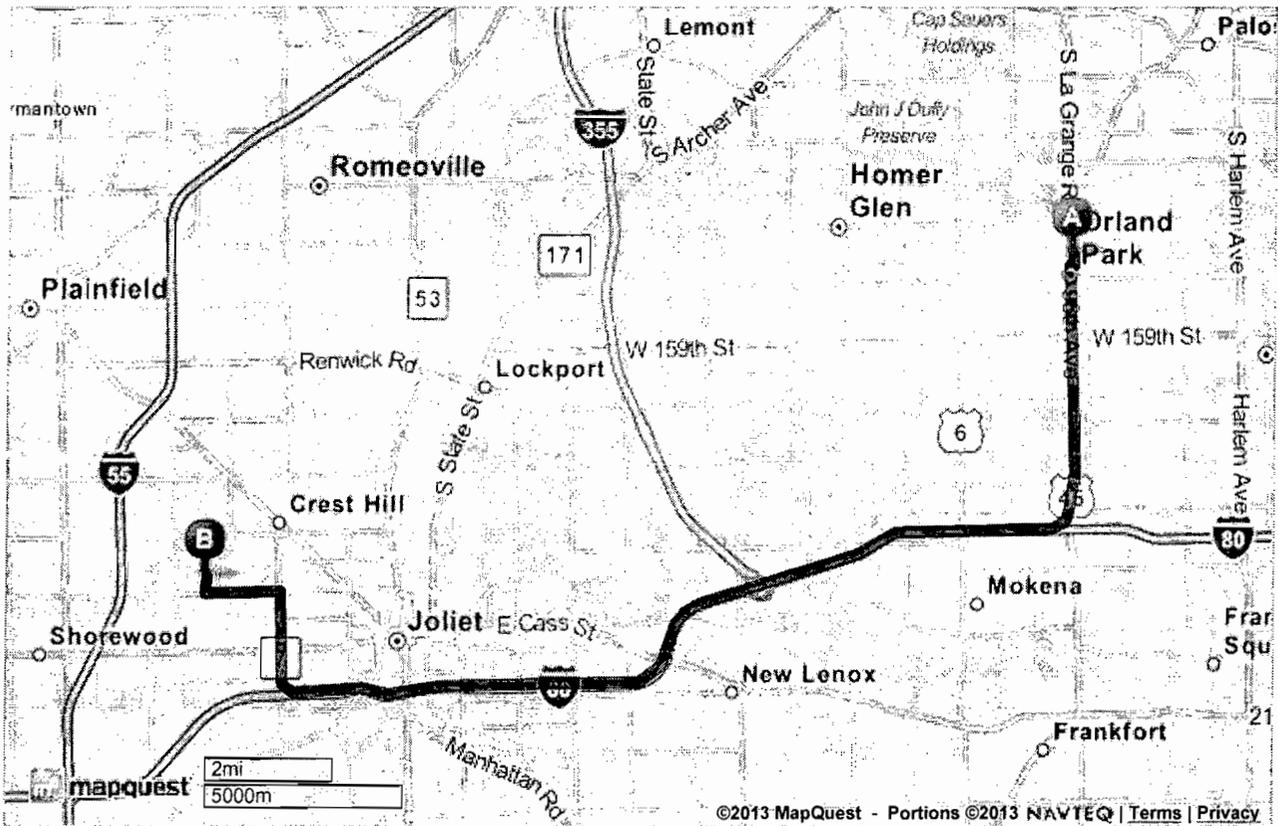
8. 998 N 129TH INFANTRY DR is on the right. [Map](#)



**998 N 129th Infantry Dr, Joliet, IL 60435-3159**

353

Total Travel Estimate: 23.12 miles - about 34 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

354



Notes

South Loop ASTC

Trip to:

**2334 S Wabash Ave**

Chicago, IL 60616-2112

25.11 miles / 35 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**13.9 Mi**

*24.0 Mi Total*



5. Take the **Cermak Rd** exit, **EXIT 293A**, toward **Chinatown.** [Map](#)

**0.7 Mi**

*24.7 Mi Total*



6. Turn **right** onto **W Cermak Rd / W 22nd St.** [Map](#)

**0.3 Mi**

*24.9 Mi Total*



7. Take the 2nd **right** onto **S Wabash Ave.** [Map](#)

**0.2 Mi**

*25.1 Mi Total*



8. **2334 S WABASH AVE** is on the **right.** [Map](#)



**2334 S Wabash Ave, Chicago, IL 60616-2112**

355

Total Travel Estimate: 25.11 miles - about 35 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

356



Notes

NovaMed Surgery Center of River Forest

Trip to:  
**7427 Lake St**  
River Forest, IL 60305-1817  
21.19 miles / 38 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **4.3 Mi**  
*14.4 Mi Total*

5. Take the **IL-43 / Harlem Ave** exit, **EXIT 283.** [Map](#) **0.3 Mi**  
*14.7 Mi Total*

6. Turn **left** onto **IL-43 N / Harlem Ave.** [Map](#) **6.3 Mi**  
*20.9 Mi Total*

7. Turn **left** onto **Lake St.** [Map](#) **0.3 Mi**  
*21.2 Mi Total*

8. **7427 LAKE ST** is on the **left.** [Map](#)

**7427 Lake St, River Forest, IL 60305-1817**

357

Total Travel Estimate: 21.19 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

358



Notes

Rush Surgicenter

Trip to:

**1725 W Harrison St**

Chicago, IL 60612-3841

27.16 miles / 38 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going southwest on Orland Square Dr. [Map](#) **0.06 Mi**  
0.06 Mi Total

2. Turn right. [Map](#) **0.06 Mi**  
0.1 Mi Total

3. Turn right onto S La Grange Rd / US-45 N / 96th Ave. Continue to follow US-45 N. [Map](#) **9.9 Mi**  
10.1 Mi Total

4. Merge onto I-55 N / Stevenson Expy N toward Chicago. [Map](#) **12.7 Mi**  
22.8 Mi Total

5. Merge onto I-90 W / I-94 W / Dan Ryan Expy W via EXIT 292A toward Wisconsin. [Map](#) **2.2 Mi**  
25.0 Mi Total

6. Take the I-290 W / Eisenhower Expy exit, EXIT 51H, toward West Suburbs. [Map](#) **0.5 Mi**  
25.5 Mi Total

7. Merge onto I-290 W / IL-110 W / Eisenhower Expy W via the exit on the left toward West Suburbs. [Map](#) **1.2 Mi**  
26.6 Mi Total

8. Take EXIT 28B toward Ashland Ave / Paulina St. [Map](#) **0.2 Mi**  
26.8 Mi Total

9. Turn slight left onto W Van Buren St. [Map](#) **0.06 Mi**  
26.8 Mi Total

10. Turn left onto S Ashland Ave. [Map](#) **0.1 Mi**  
27.0 Mi Total

11. Turn right onto W Harrison St. [Map](#) **0.2 Mi**  
27.2 Mi Total

12. 1725 W HARRISON ST is on the left. [Map](#)

**B** 1725 W Harrison St, Chicago, IL 60612-3841

359

Total Travel Estimate: 27.16 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

360



Notes  
Midwest Endoscopy

Trip to:  
**1243 Rickert Dr**  
Naperville, IL 60540-0954  
25.04 miles / 39 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#) **4.2 Mi**  
*4.3 Mi Total*

4. Take the **Calumet Sag Rd / IL-83 ramp.** [Map](#) **0.2 Mi**  
*4.5 Mi Total*

5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#) **8.7 Mi**  
*13.2 Mi Total*

6. Turn **left** onto **75th St.** [Map](#) **11.5 Mi**  
*24.6 Mi Total*

7. Turn **right** onto **Rickert Dr.** [Map](#) **0.3 Mi**  
*25.0 Mi Total*

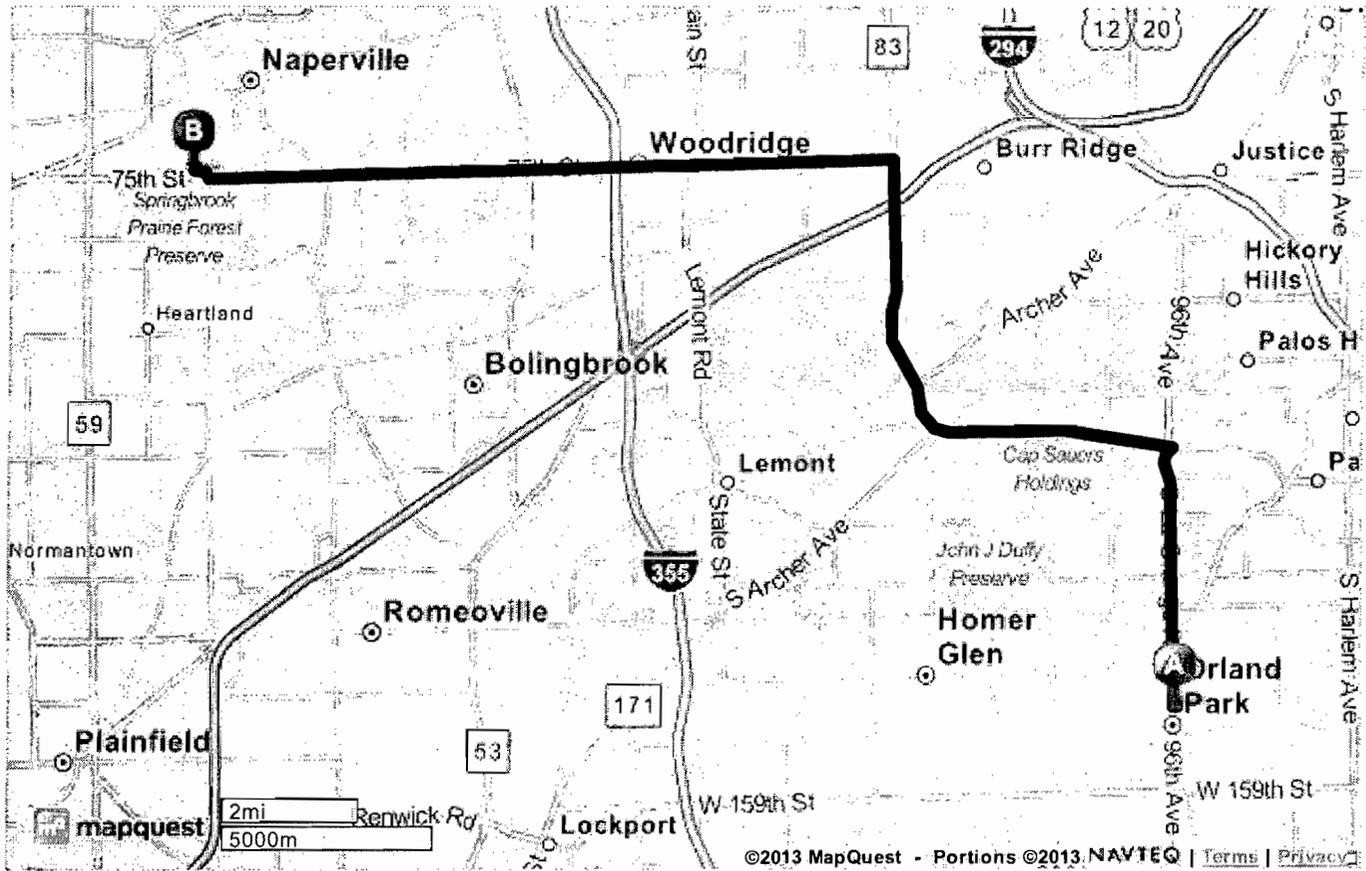
8. Make a **U-turn** at **S River Rd** onto **Rickert Dr.** [Map](#) **0.04 Mi**  
*25.0 Mi Total*

9. **1243 RICKERT DR** is on the **right.** [Map](#)

**1243 Rickert Dr, Naperville, IL 60540-0954**

361

Total Travel Estimate: 25.04 miles - about 39 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

362



mapquest

Notes

25 East Same Day Surgery Center

Trip to:

**25 E Washington St**

Chicago, IL 60602-1708

27.12 miles / 39 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**3.3 Mi**

*26.0 Mi Total*



6. Take **EXIT 51C** toward **East Washington Blvd.** [Map](#)

**0.1 Mi**

*26.2 Mi Total*



7. Turn **right** onto **W Washington Blvd.** [Map](#)

**0.3 Mi**

*26.5 Mi Total*



8. **W Washington Blvd** becomes **W Washington St.** [Map](#)

**0.7 Mi**

*27.1 Mi Total*



9. **25 E WASHINGTON ST** is on the **right.** [Map](#)



**25 E Washington St, Chicago, IL 60602-1708**

363

Total Travel Estimate: 27.12 miles - about 39 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

364



Notes

Naperville Surgical Centre

Trip to:  
**1263 Rickert Dr**  
Naperville, IL 60540-0954  
25.19 miles / 40 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#) **4.2 Mi**  
*4.3 Mi Total*

4. Take the **Calumet Sag Rd / IL-83 ramp.** [Map](#) **0.2 Mi**  
*4.5 Mi Total*

5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#) **8.7 Mi**  
*13.2 Mi Total*

6. Turn **left** onto **75th St.** [Map](#) **11.5 Mi**  
*24.6 Mi Total*

7. Turn **right** onto **Rickert Dr.** [Map](#) **0.3 Mi**  
*25.0 Mi Total*

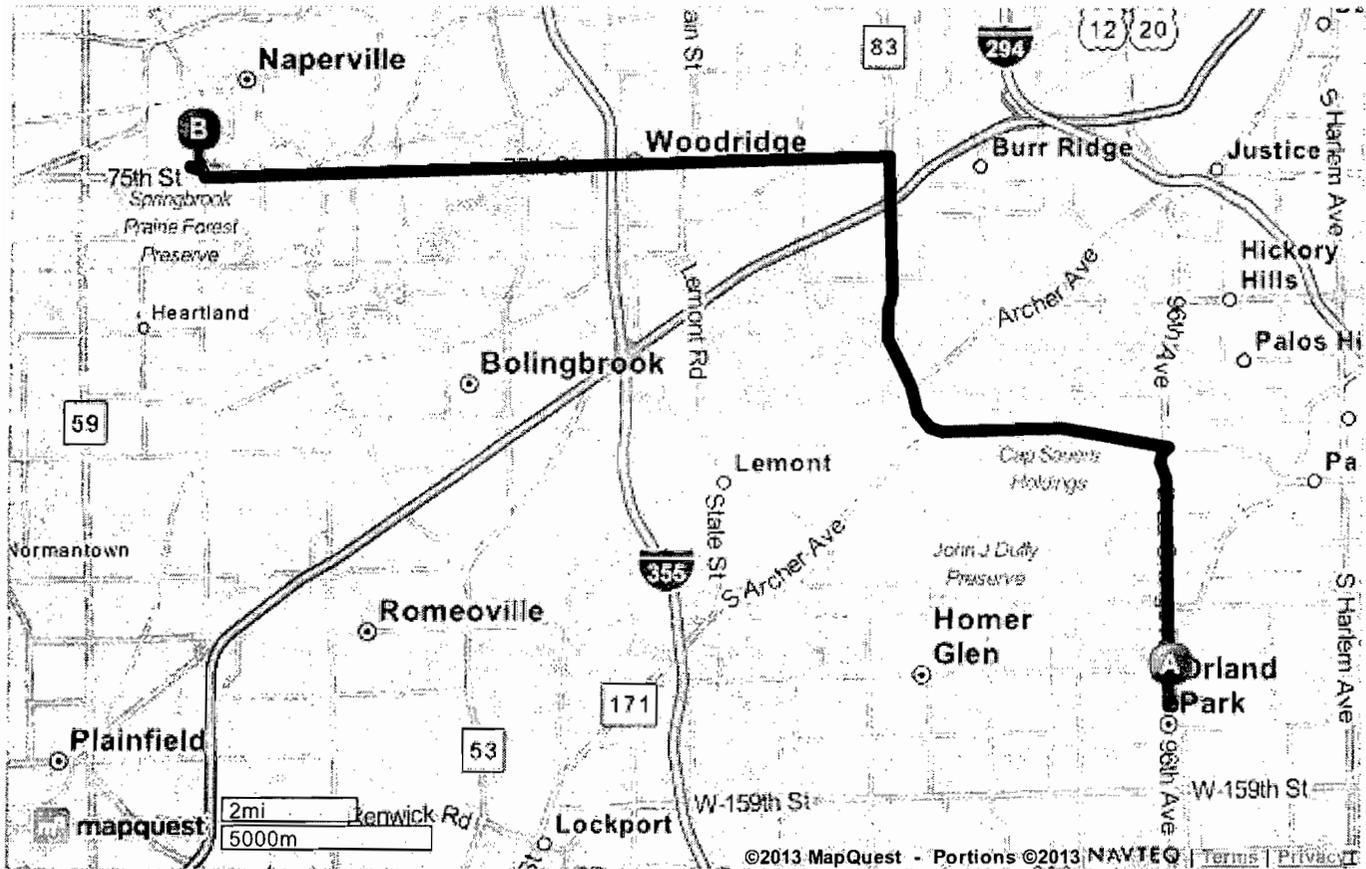
8. Make a **U-turn** at **S River Rd** onto **Rickert Dr.** [Map](#) **0.2 Mi**  
*25.2 Mi Total*

9. **1263 RICKERT DR** is on the **right.** [Map](#)

**1263 Rickert Dr, Naperville, IL 60540-0954**

365

Total Travel Estimate: 25.19 miles - about 40 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

366



Notes

Grand Ave Surgery Center

Trip to:

**17 W Grand Ave**

Chicago, IL 60654-4806

28.17 miles / 40 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**4.0 Mi**

*26.8 Mi Total*



6. Take **EXIT 50B** toward **East Ohio St.** [Map](#)

**0.8 Mi**

*27.6 Mi Total*



7. Stay **straight** to go onto **W Ohio St.** [Map](#)

**0.5 Mi**

*28.1 Mi Total*



8. Turn **right** onto **N State St.** [Map](#)

**0.06 Mi**

*28.1 Mi Total*



9. Take the 1st **right** onto **W Grand Ave.** [Map](#)

**0.03 Mi**

*28.2 Mi Total*



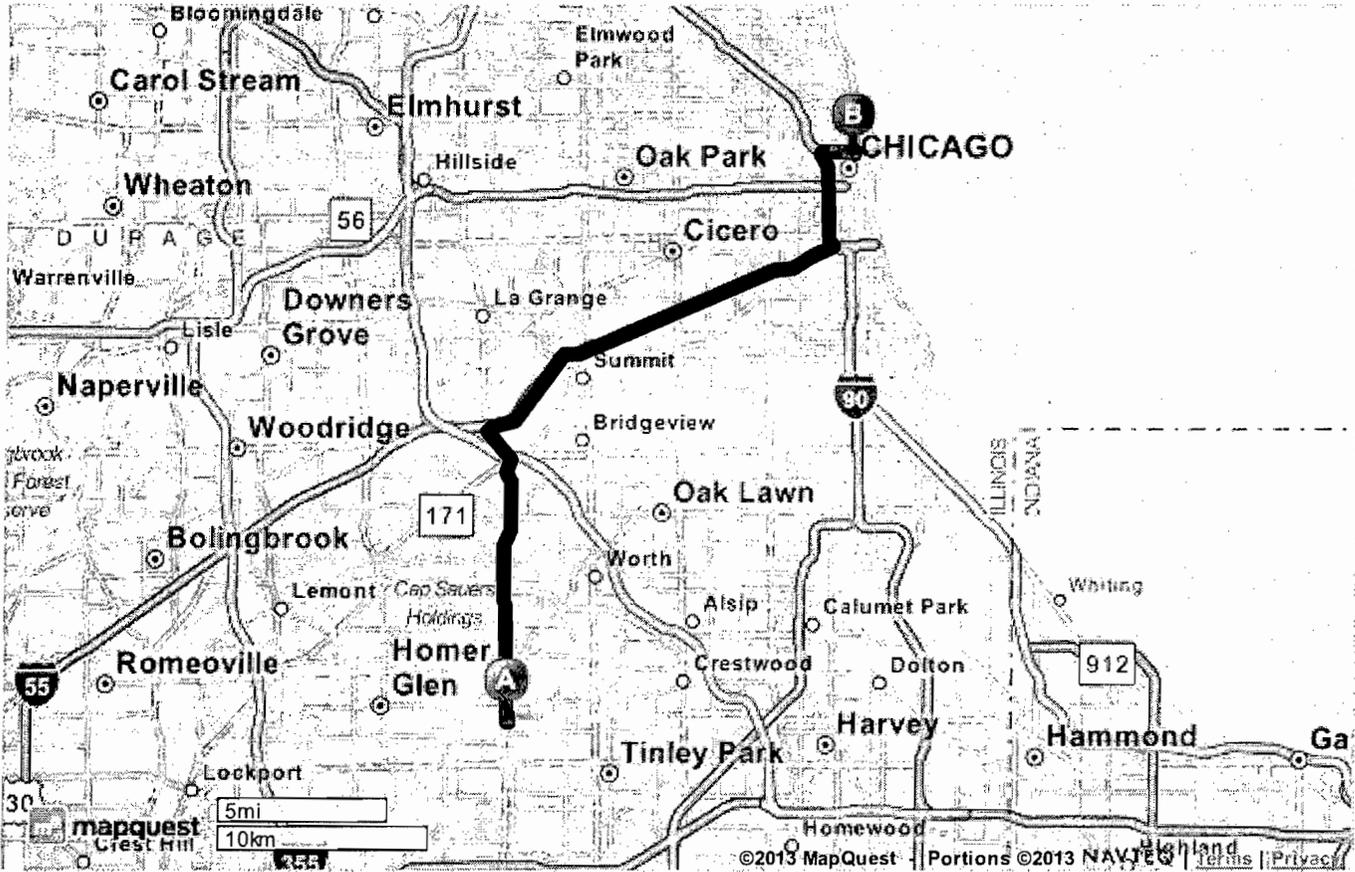
10. **17 W GRAND AVE** is on the **left.** [Map](#)



**17 W Grand Ave, Chicago, IL 60654-4806**

367

Total Travel Estimate: 28.17 miles - about 40 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

368



Notes  
Hyde Park Surgery Center

Trip to:  
**1644 E 53rd St**  
Chicago, IL 60615-4210  
29.11 miles / 40 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **14.9 Mi**  
*25.0 Mi Total*

5. Merge onto **S Lake Shore Dr / US-41 S.** [Map](#) **3.9 Mi**  
*28.8 Mi Total*

6. Take the **53rd St** ramp. [Map](#) **0.09 Mi**  
*28.9 Mi Total*

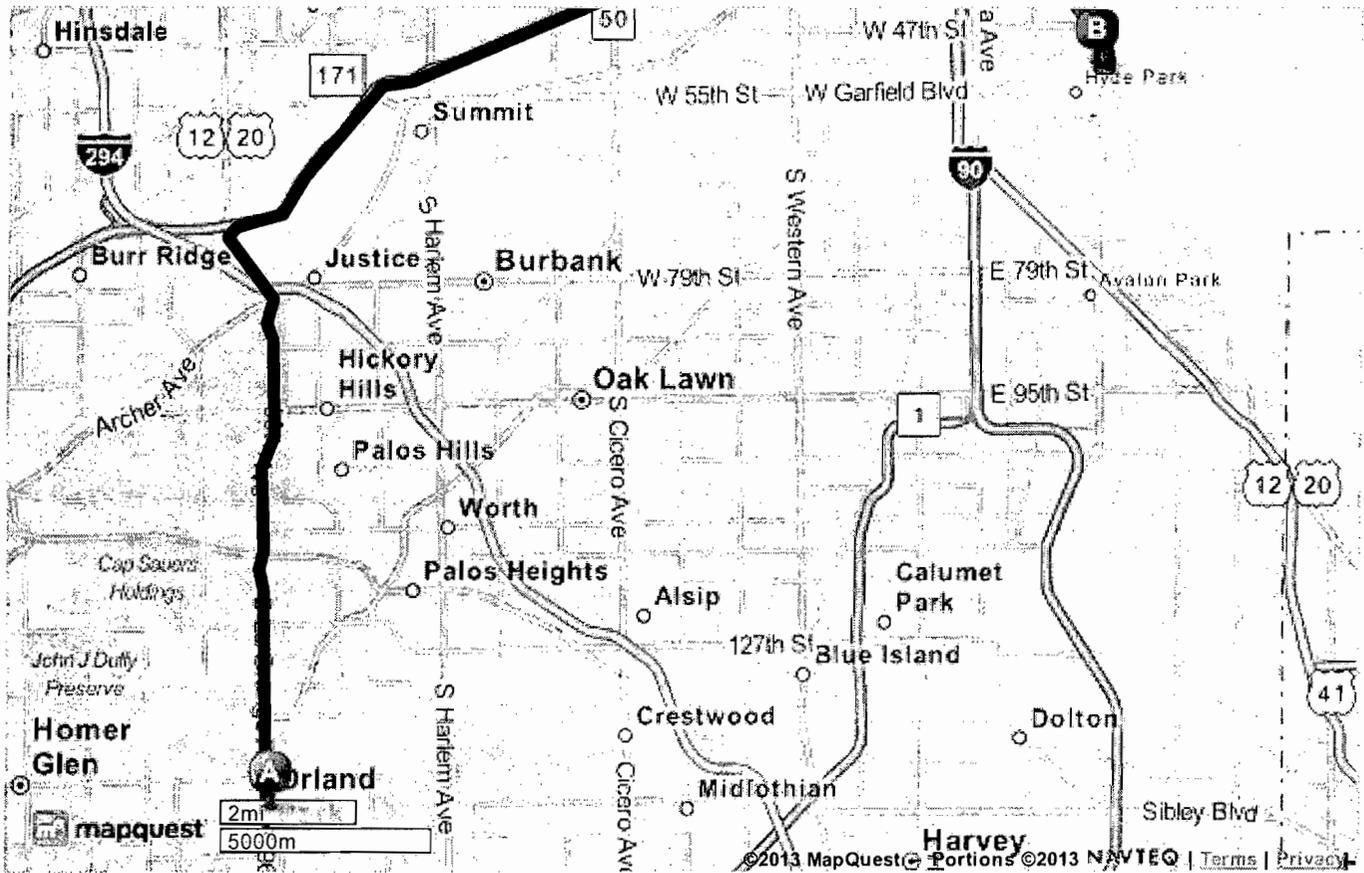
7. Turn **slight right** onto **E 53rd St.** [Map](#) **0.2 Mi**  
*29.1 Mi Total*

8. **1644 E 53RD ST** is on the **right.** [Map](#)

**1644 E 53rd St, Chicago, IL 60615-4210**

369

Total Travel Estimate: **29.11 miles - about 40 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

370



Notes

Elmwood Park Same Day Surgery

Trip to:

**1614 N Harlem Ave**

Elmwood Park, IL 60707-4302

22.38 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#)

**4.3 Mi**

*14.4 Mi Total*



5. Take the **IL-43 / Harlem Ave** exit, **EXIT 283**. [Map](#)

**0.3 Mi**

*14.7 Mi Total*



6. Turn **left** onto **IL-43 N / Harlem Ave**. [Map](#)

**7.7 Mi**

*22.4 Mi Total*



7. **1614 N HARLEM AVE** is on the **left**. [Map](#)



**1614 N Harlem Ave, Elmwood Park, IL 60707-4302**

371





Notes  
Plainfield Surgery Center

Trip to:  
**24600 W 127th St**  
Plainfield, IL 60585-9507  
24.24 miles / 42 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#) **0.2 Mi**  
*0.2 Mi Total*

2. Turn **right** onto **149th St**. [Map](#) **0.08 Mi**  
*0.3 Mi Total*

3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#) **1.3 Mi**  
*1.5 Mi Total*

4. Turn **right** onto **W 159th St / US-6**. Continue to follow **W 159th St**. [Map](#) **9.3 Mi**  
*10.8 Mi Total*

5. **W 159th St** becomes **IL-7 / E 9th St**. [Map](#) **2.6 Mi**  
*13.4 Mi Total*

6. **IL-7 / E 9th St** becomes **Renwick Rd**. [Map](#) **3.5 Mi**  
*16.9 Mi Total*

7. **Renwick Rd** becomes **W Renwick Dr**. [Map](#) **0.03 Mi**  
*17.0 Mi Total*

8. **W Renwick Dr** becomes **W Renwick Rd**. [Map](#) **2.3 Mi**  
*19.3 Mi Total*

9. Turn **slight right** onto **S Joliet Rd / US-30 / W Lincoln Hwy**. [Map](#) **1.1 Mi**  
*20.3 Mi Total*

10. Turn **slight right** onto **S Route 59 / US-30 W / IL-59 N**. Continue to follow **IL-59 N**. [Map](#) **3.1 Mi**  
*23.4 Mi Total*

11. Turn **slight left**. [Map](#) **0.1 Mi**  
*23.5 Mi Total*

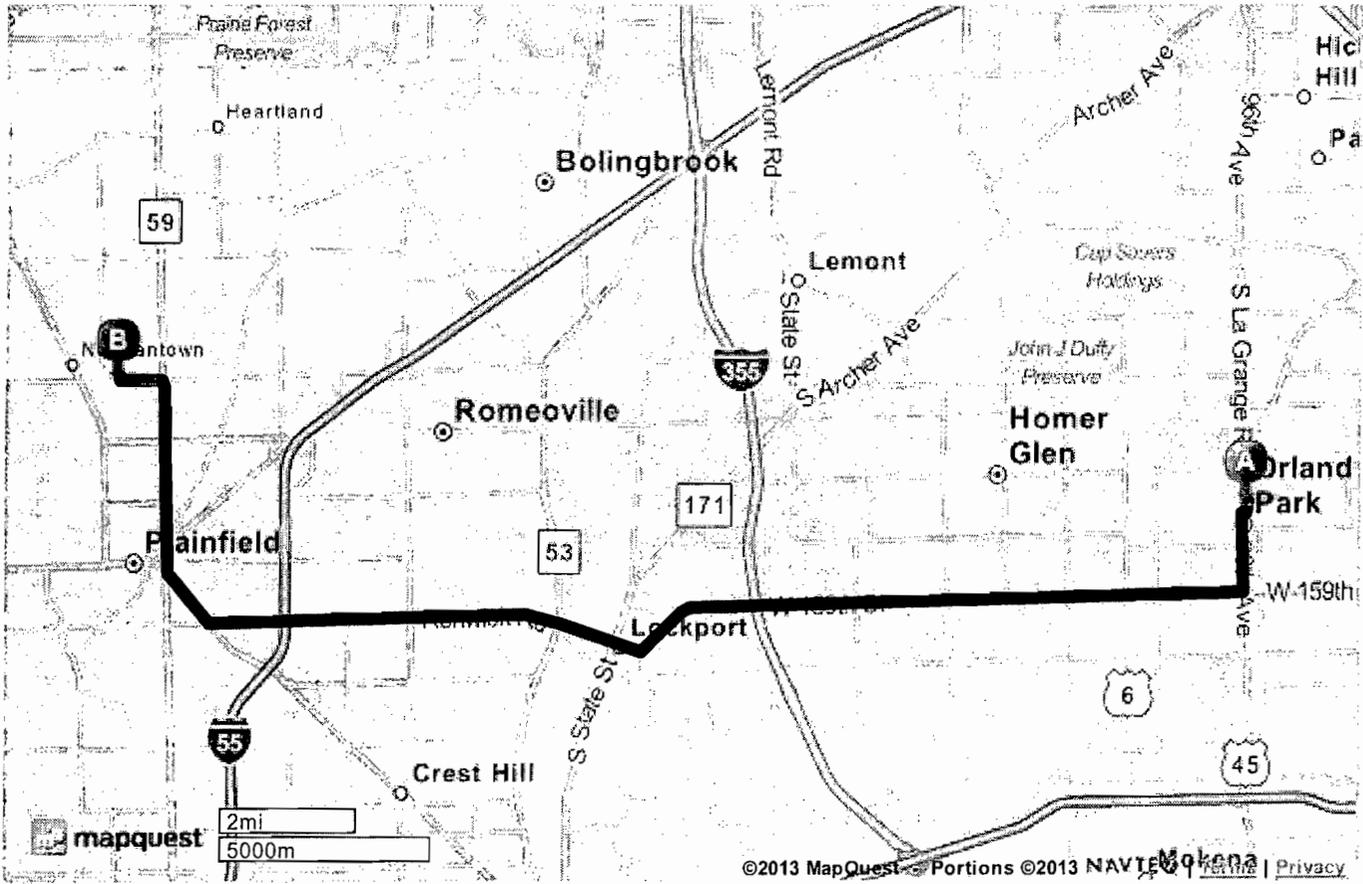
12. Turn **left** onto **W 127th St**. [Map](#) **0.7 Mi**  
*24.2 Mi Total*

13. **24600 W 127TH ST** is on the **right**. [Map](#)

**B** 24600 W 127th St, Plainfield, IL 60585-9507

373

Total Travel Estimate: **24.24 miles - about 42 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

374



mapquest

Notes

The Center for Surgery

Trip to:

**475 E Diehl Rd**

Naperville, IL 60563-1353

28.28 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**2.1 Mi**

*2.3 Mi Total*



4. Turn **left** onto **W 131st St.** [Map](#)

**7.0 Mi**

*9.2 Mi Total*



5. Turn **left** onto **S Archer Ave / IL-171 S.** [Map](#)

**1.5 Mi**

*10.7 Mi Total*



6. Merge onto **I-355 N / Veterans Memorial Tollway** toward **West Suburbs** (Portions toll). [Map](#)

**11.7 Mi**

*22.4 Mi Total*



7. Merge onto **I-88 W / IL-110 W / Ronald Reagan Memorial Tollway** toward **Aurora** (Portions toll). [Map](#)

**4.3 Mi**

*26.7 Mi Total*

**EXIT**



8. Take the exit toward **Naperville Rd.** [Map](#)

**0.3 Mi**

*27.1 Mi Total*



9. Turn **left** onto **Freedom Dr.** [Map](#)

**0.4 Mi**

*27.5 Mi Total*



10. Turn **right** onto **E Diehl Rd.** [Map](#)

**0.8 Mi**

*28.3 Mi Total*



**475 E Diehl Rd, Naperville, IL 60563-1353**

375

Total Travel Estimate: 28.28 miles - about 42 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes

Gold Coast Surgicenter

Trip to:

**845 N Michigan Ave**

Chicago, IL 60611-2252

28.67 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**4.0 Mi**

*26.8 Mi Total*



6. Take **EXIT 50B** toward **East Ohio St.** [Map](#)

**0.8 Mi**

*27.6 Mi Total*



7. Stay **straight** to go onto **W Ohio St.** [Map](#)

**0.7 Mi**

*28.3 Mi Total*



8. Turn **left** onto **N Michigan Ave.** [Map](#)

**0.4 Mi**

*28.7 Mi Total*



9. **845 N MICHIGAN AVE** is on the **right.** [Map](#)



**845 N Michigan Ave, Chicago, IL 60611-2252**

Total Travel Estimate: 28.67 miles - about 42 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



mapquest

Notes

Surgery Center at 900 N. Michigan Avenue

Trip to:

**900 N Michigan Ave**

Chicago, IL 60611-1542

28.75 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**4.0 Mi**

*26.8 Mi Total*



6. Take **EXIT 50B** toward **East Ohio St.** [Map](#)

**0.8 Mi**

*27.6 Mi Total*



7. Stay **straight** to go onto **W Ohio St.** [Map](#)

**0.7 Mi**

*28.3 Mi Total*



8. Turn **left** onto **N Michigan Ave.** [Map](#)

**0.5 Mi**

*28.7 Mi Total*



9. **900 N MICHIGAN AVE** is on the **left.** [Map](#)



**900 N Michigan Ave, Chicago, IL 60611-1542**

Total Travel Estimate: 28.75 miles - about 42 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



mapquest

Notes

Riverside ASTC

Trip to:

**300 Riverside Dr**

Bourbonnais, IL 60914-4996

30.87 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto **S La Grange Rd / US-45 S / 96th Ave.** Continue to follow **US-45 S.** [Map](#)

**30.6 Mi**

*30.8 Mi Total*



4. Turn **left** onto **Riverside Dr.** [Map](#)

**0.04 Mi**

*30.9 Mi Total*

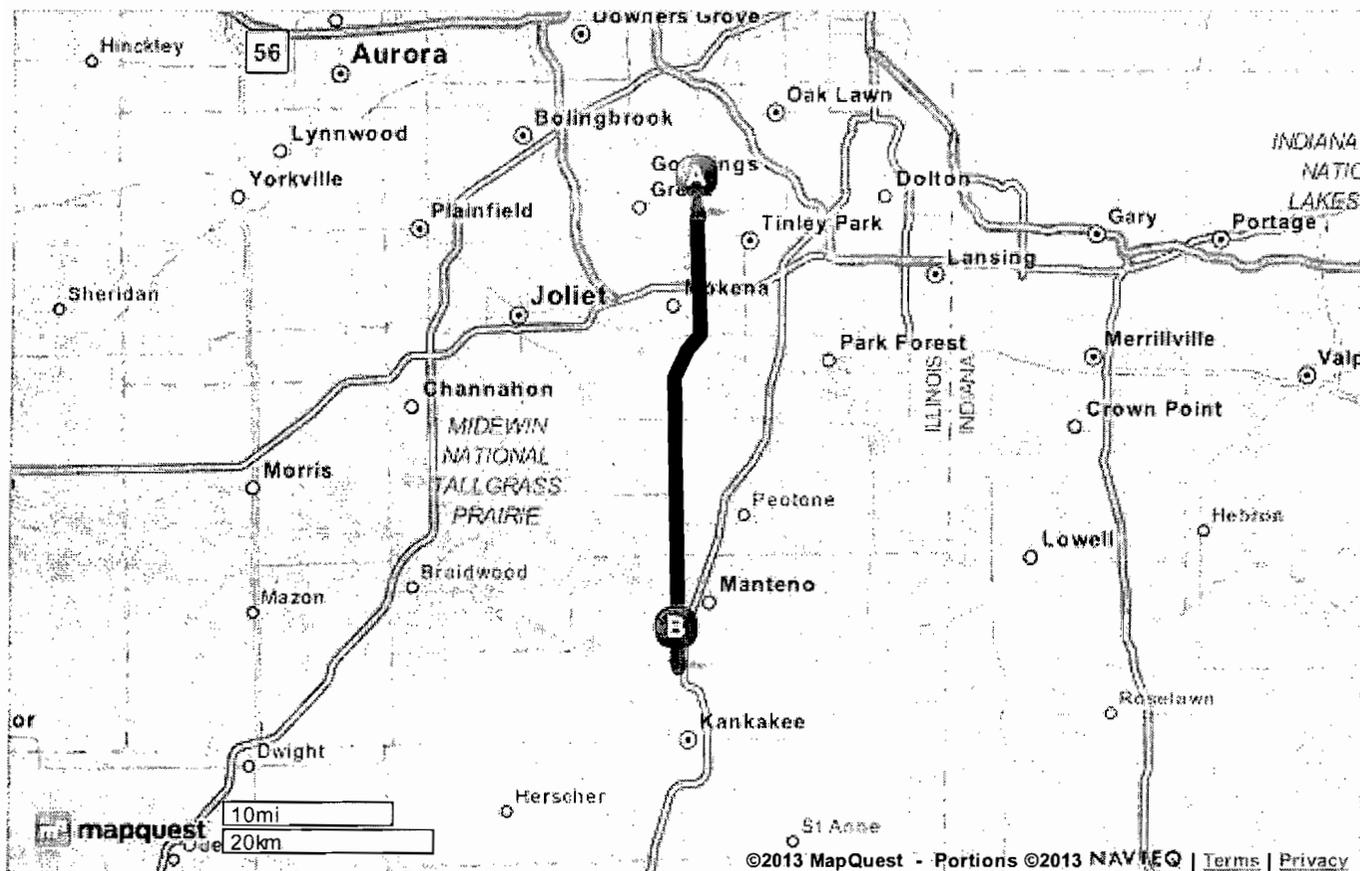


5. **300 RIVERSIDE DR** is on the **left.** [Map](#)



**300 Riverside Dr, Bourbonnais, IL 60914-4996**

Total Travel Estimate: 30.87 miles - about 42 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



# mapquest

### Notes

DMG Pain Management Surgery Center

Trip to:

## [2900-2951] Rollingridge Rd

Naperville, IL 60564

24.85 miles / 43 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**2.1 Mi**

*2.3 Mi Total*



4. Turn **left** onto **W 131st St.** [Map](#)

**7.0 Mi**

*9.2 Mi Total*



5. Turn **left** onto **S Archer Ave / IL-171.** [Map](#)

**0.9 Mi**

*10.2 Mi Total*



6. Turn **slight right** onto **W 135th St.** [Map](#)

**6.3 Mi**

*16.5 Mi Total*



7. Turn **right** onto **N Weber Rd.** [Map](#)

**3.0 Mi**

*19.5 Mi Total*



8. Turn **left** onto **W 111th St / Hassert Blvd.** [Map](#)

**4.1 Mi**

*23.5 Mi Total*



9. Turn **right** onto **IL-59 N.** [Map](#)

**1.3 Mi**

*24.8 Mi Total*



10. Turn **left** onto **Rollingridge Rd.** [Map](#)

**0.04 Mi**

*24.8 Mi Total*



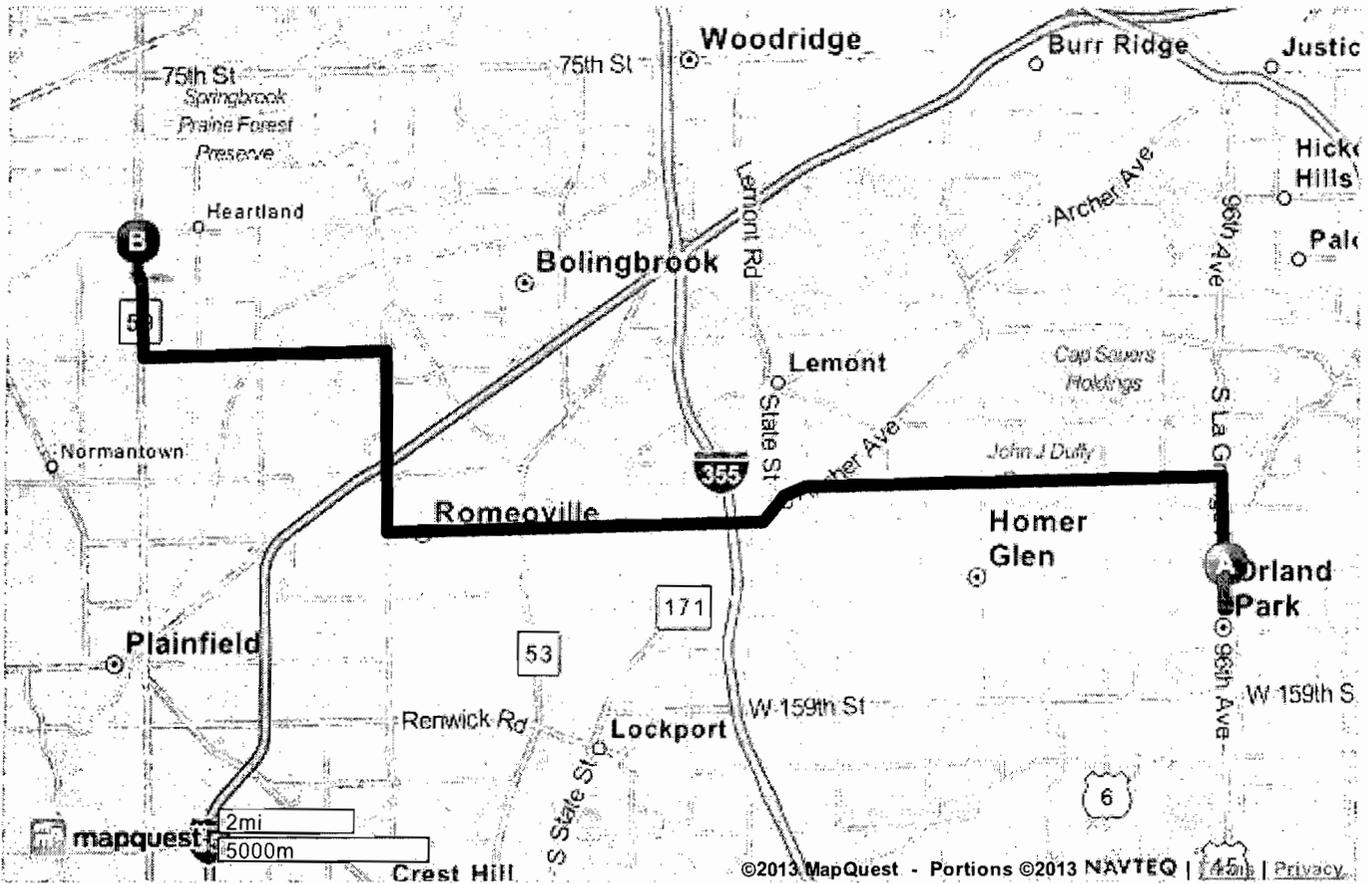
11. **[2900-2951] ROLLINGRIDGE RD.** [Map](#)



**[2900-2951] Rollingridge Rd, Naperville, IL 60564**

383

Total Travel Estimate: **24.85 miles - about 43 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

384



Notes

Surgicore ASTC

Trip to:  
**10547 S Ewing Ave**  
Chicago, IL 60617-6220  
25.19 miles / 43 minutes

 **10 Orland Square Dr, Orland Park, IL 60462-3207**

 1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#) **0.2 Mi**  
*0.2 Mi Total*

 2. Turn **right** onto **149th St.** [Map](#) **0.08 Mi**  
*0.3 Mi Total*

  3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#) **1.3 Mi**  
*1.5 Mi Total*

  4. Turn **left** onto **W 159th St / US-6.** [Map](#) **7.5 Mi**  
*9.0 Mi Total*

  5. Merge onto **I-57 N.** [Map](#) **10.2 Mi**  
*19.2 Mi Total*

  6. Merge onto **I-94 E / Bishop Ford Fwy** toward **Indiana.** [Map](#) **1.5 Mi**  
*20.7 Mi Total*

 7. Take the **Stony Island Ave** exit, **EXIT 65**, toward **95th-103rd STS.** [Map](#) **0.8 Mi**  
*21.5 Mi Total*

 8. Keep **right** to take the **103rd St** ramp. [Map](#) **0.6 Mi**  
*22.1 Mi Total*

 9. Turn **left** onto **E 103rd St.** [Map](#) **1.4 Mi**  
*23.5 Mi Total*

 10. Turn **right** onto **S Torrence Ave.** [Map](#) **0.4 Mi**  
*23.9 Mi Total*

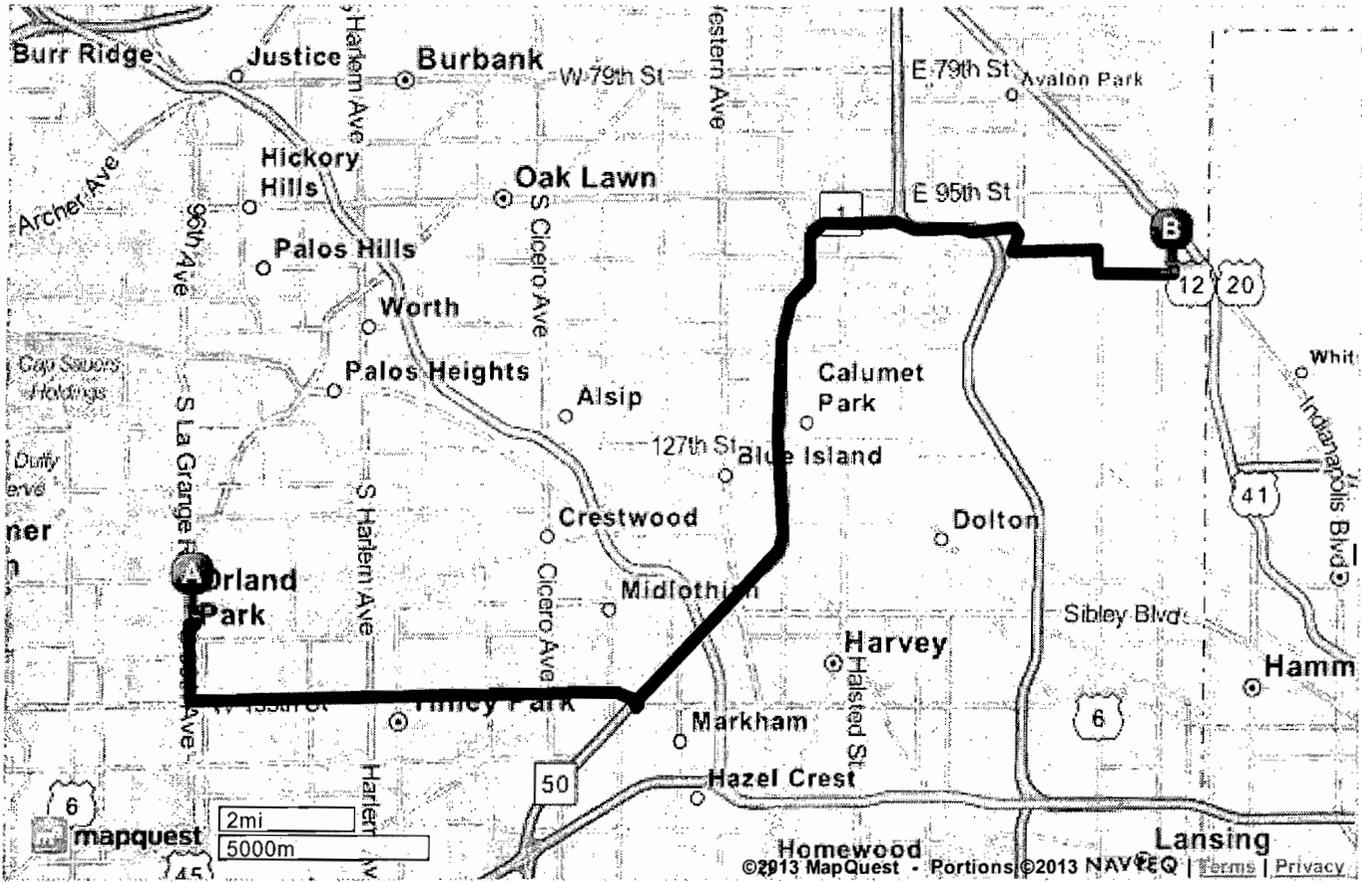
 11. Take the 3rd **left** onto **E 106th St.** [Map](#) **1.3 Mi**  
*25.1 Mi Total*

 12. Turn **left** onto **S Ewing Ave.** [Map](#) **0.07 Mi**  
*25.2 Mi Total*

 13. **10547 S EWING AVE** is on the **right.** [Map](#)

 **10547 S Ewing Ave, Chicago, IL 60617-6220**

Total Travel Estimate: 25.19 miles - about 43 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes

Advantage Health Care, Ltd.

Trip to:

**203 E Irving Park Rd**

Wood Dale, IL 60191-2045

29.08 miles / 43 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83** ramp. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83**. Continue to follow **IL-83 N**. [Map](#)

**23.5 Mi**

*28.0 Mi Total*



6. Turn **right** onto **Brookwood St**. [Map](#)

**0.10 Mi**

*28.1 Mi Total*



7. Take the 1st **right** onto **Marshall Rd**. [Map](#)

**0.1 Mi**

*28.2 Mi Total*



8. Turn **right** onto **W Irving Park Rd / IL-19**. [Map](#)

**0.9 Mi**

*29.1 Mi Total*



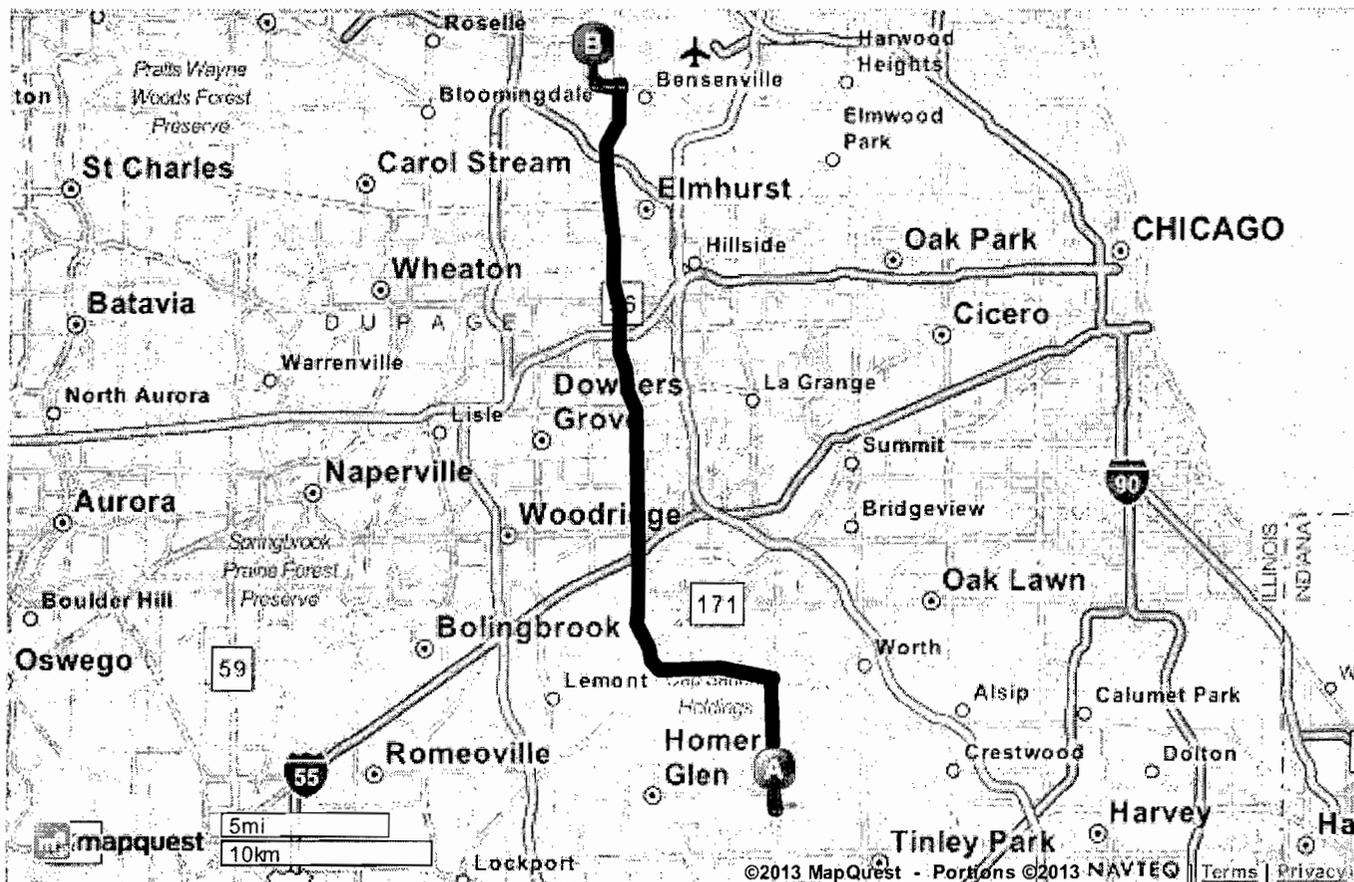
9. **203 E IRVING PARK RD** is on the **right**. [Map](#)



**203 E Irving Park Rd, Wood Dale, IL 60191-2045**

387

Total Travel Estimate: **29.08 miles - about 43 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

388



Notes

River North Same Day Surgery Center

Trip to:

**1 E Erie St**

Chicago, IL 60611-2740

28.19 miles / 41 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr**. [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right**. [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#) **12.7 Mi**  
*22.8 Mi Total*

5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin**. [Map](#) **4.0 Mi**  
*26.8 Mi Total*

6. Take **EXIT 50B** toward **East Ohio St**. [Map](#) **0.8 Mi**  
*27.6 Mi Total*

7. Stay **straight** to go onto **W Ohio St**. [Map](#) **0.5 Mi**  
*28.1 Mi Total*

8. Turn **left** onto **N State St**. [Map](#) **0.1 Mi**  
*28.2 Mi Total*

9. Turn **right** onto **E Erie St**. [Map](#) **0.01 Mi**  
*28.2 Mi Total*

10. **1 E ERIE ST** is on the **right**. [Map](#)

**B** 1 E Erie St, Chicago, IL 60611-2740

389

Total Travel Estimate: 28.19 miles - about 41 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

390



Notes

Cadence ASTC

Trip to:  
**27650 Ferry Road**  
Warrenville, IL 60555  
29.74 miles / 43 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#) **2.1 Mi**  
*2.3 Mi Total*

4. Turn **left** onto **W 131st St.** [Map](#) **7.0 Mi**  
*9.2 Mi Total*

5. Turn **left** onto **S Archer Ave / IL-171 S.** [Map](#) **1.5 Mi**  
*10.7 Mi Total*

6. Merge onto **I-355 N / Veterans Memorial Tollway** toward **West Suburbs** (Portions toll). [Map](#) **11.7 Mi**  
*22.4 Mi Total*

7. Merge onto **I-88 W / IL-110 W / Ronald Reagan Memorial Tollway** toward **Aurora** (Portions toll). [Map](#) **6.4 Mi**  
*28.9 Mi Total*

8. Take the **Winfield Road** exit. [Map](#) **0.4 Mi**  
*29.3 Mi Total*

9. Keep **right** to take the ramp toward **Warrenville.** [Map](#) **0.03 Mi**  
*29.3 Mi Total*

10. Turn **right** onto **Winfield Rd.** [Map](#) **0.2 Mi**  
*29.5 Mi Total*

11. Turn **right** onto **Ferry Rd.** [Map](#) **0.2 Mi**  
*29.7 Mi Total*

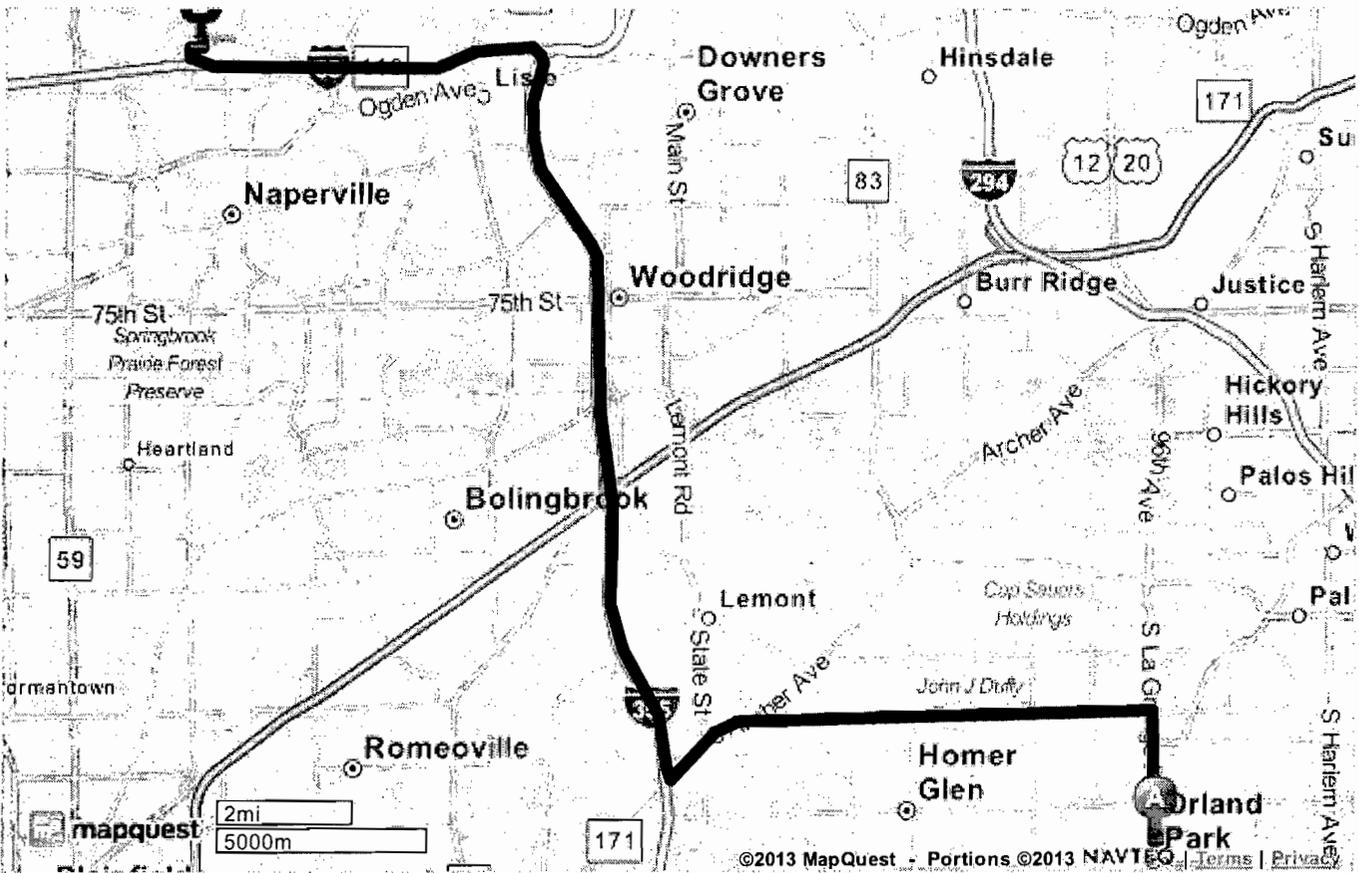
12. Take the 1st **left** onto **Chase Ct.** [Map](#) **0.07 Mi**  
*29.7 Mi Total*

13. **27650 FERRY ROAD.** [Map](#)

**B** 27650 Ferry Road, Warrenville, IL 60555

391

Total Travel Estimate: 29.74 miles - about 43 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes

American Women's Medical Group ASTC

Trip to:

**2744 N Western Ave**

Chicago, IL 60647-2017

30.39 miles / 43 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr**. [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right**. [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#) **12.7 Mi**  
*22.8 Mi Total*

5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin**. [Map](#) **6.8 Mi**  
*29.6 Mi Total*

6. Take the **Fullerton Ave** exit, **EXIT 47A**, toward **Western Ave**. [Map](#) **0.2 Mi**  
*29.8 Mi Total*

7. Keep **left** at the fork in the ramp. [Map](#) **0.2 Mi**  
*30.0 Mi Total*

8. Keep **right** at the fork in the ramp. [Map](#) **0.2 Mi**  
*30.2 Mi Total*

9. Turn **slight right** onto **N Western Ave**. [Map](#) **0.2 Mi**  
*30.4 Mi Total*

10. **2744 N WESTERN AVE** is on the **left**. [Map](#)

**B** 2744 N Western Ave, Chicago, IL 60647-2017

Total Travel Estimate: 30.39 miles - about 43 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

394



Notes

Center for Digestive Health

Trip to:

**1615 N Convent St**

Bourbonnais, IL 60914-1081

31.23 miles / 43 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 S / 96th Ave.** Continue to follow **US-45 S.** [Map](#)

**31.0 Mi**

*31.2 Mi Total*



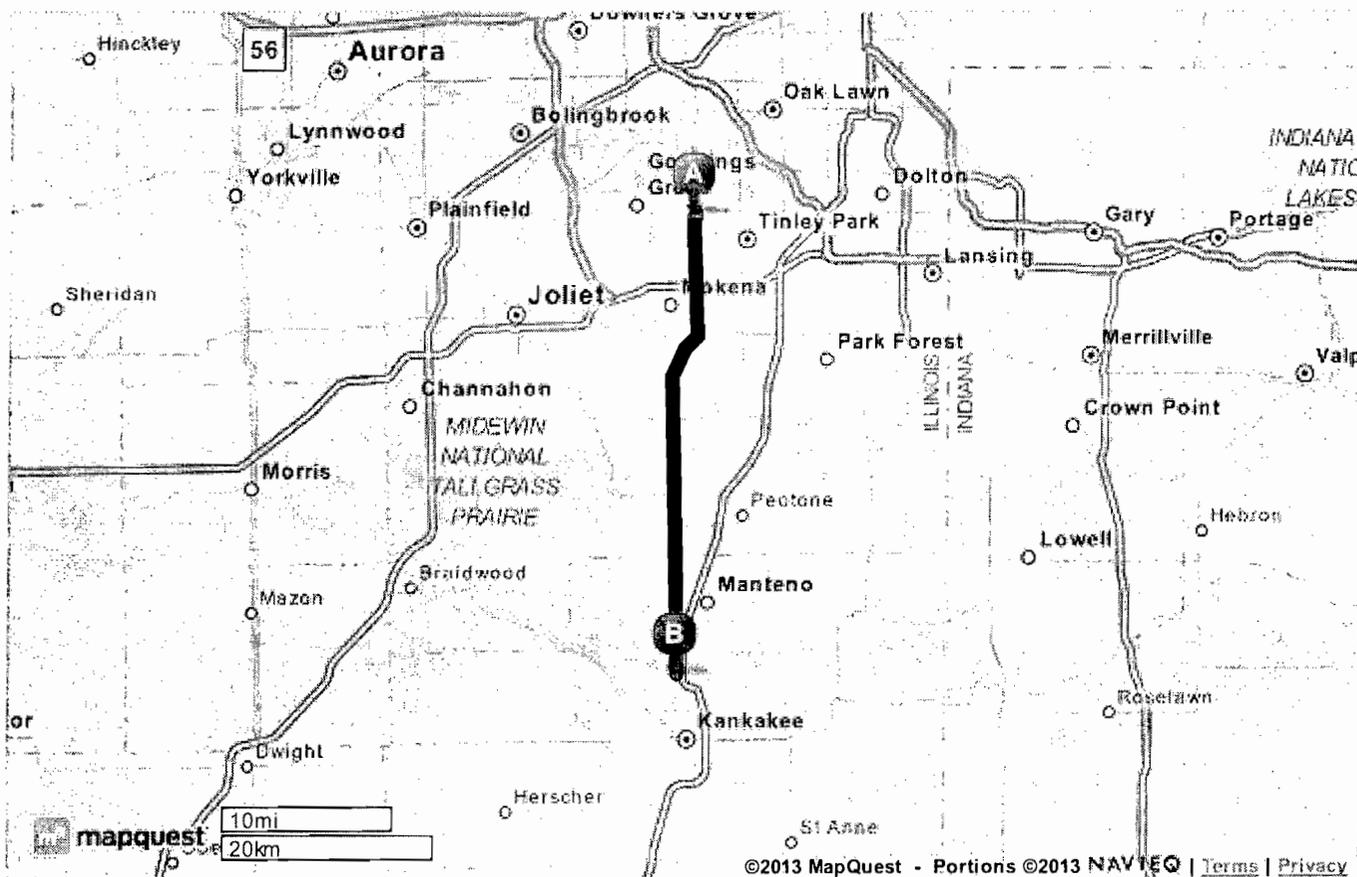
4. **1615 N CONVENT ST** is on the **right.** [Map](#)



**1615 N Convent St, Bourbonnais, IL 60914-1081**

395

Total Travel Estimate: 31.23 miles - about 43 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes

Advanced Ambulatory Surgical Center

Trip to:  
**2333 N Harlem Ave**  
Chicago, IL 60707-2718  
23.25 miles / 44 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr**. [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right**. [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#) **4.3 Mi**  
*14.4 Mi Total*

5. Take the **IL-43 / Harlem Ave** exit, **EXIT 283**. [Map](#) **0.3 Mi**  
*14.7 Mi Total*

6. Turn **left** onto **IL-43 N / Harlem Ave**. [Map](#) **8.6 Mi**  
*23.2 Mi Total*

7. **2333 N HARLEM AVE** is on the **right**. [Map](#)

**B** 2333 N Harlem Ave, Chicago, IL 60707-2718

397

Total Travel Estimate: 23.25 miles - about 44 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes

Aiden Center for Day Surgery

Trip to:

**1580 W Lake St**  
Addison, IL 60101-1171  
30.99 miles / 45 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

- 
1. Start out going **southwest** on **Orland Square Dr**. [Map](#)
0.06 Mi  
0.06 Mi Total
- 
2. Turn **right**. [Map](#)
0.06 Mi  
0.1 Mi Total
- 

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)
10.2 Mi  
10.3 Mi Total
- 

4. Merge onto **I-55 S / Stevenson Expy S** toward **I-294-TOLL N / St Louis**. [Map](#)
1.9 Mi  
12.2 Mi Total
- 
5. Take **EXIT 277A** toward **I-294 N / Wisconsin**. [Map](#)
1.2 Mi  
13.4 Mi Total
- 

6. Merge onto **I-294 N** via the exit on the **left** toward **Wisconsin / Tri-State** (Portions toll). [Map](#)
6.3 Mi  
19.7 Mi Total
- 

7. Merge onto **I-290 W / Eisenhower Expy W** toward **US-20 / Rockford / IL-64**. [Map](#)
9.4 Mi  
29.1 Mi Total
- 
8. Take the **Lake St / US-20** exit, **EXIT 7**. [Map](#)
1.2 Mi  
30.4 Mi Total
- 
9. Take the exit on the **left** toward **Addison**. [Map](#)
0.03 Mi  
30.4 Mi Total
- 

10. Turn **left** onto **US-20 E / Lake St / Ulysses S Grant Memorial Hwy**. Continue to follow **US-20 E / Ulysses S Grant Memorial Hwy**. [Map](#)
0.6 Mi  
31.0 Mi Total
- 
11. **1580 W LAKE ST**. [Map](#)

**B** 1580 W Lake St, Addison, IL 60101-1171

Total Travel Estimate: 30.99 miles - about 45 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

400



**mapquest**

Trip to:

**12251 S 80th Ave**

Palos Heights, IL 60463-1256

4.72 miles / 9 minutes

Notes

Palos Community Hospital



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**1.6 Mi**

*1.8 Mi Total*



4. Turn **right** onto **W 135th St.** [Map](#)

**0.5 Mi**

*2.2 Mi Total*



5. Take the 1st **left** onto **SouthWest Hwy / IL-7.** [Map](#)

**1.7 Mi**

*3.9 Mi Total*



6. Turn **slight right** onto **ramp.** [Map](#)

**0.1 Mi**

*4.1 Mi Total*



7. Turn **slight right** onto **W 123rd St / W McCarthy Rd.** [Map](#)

**0.6 Mi**

*4.7 Mi Total*



8. Turn **left** onto **S 80th Ave.** [Map](#)

**0.04 Mi**

*4.7 Mi Total*



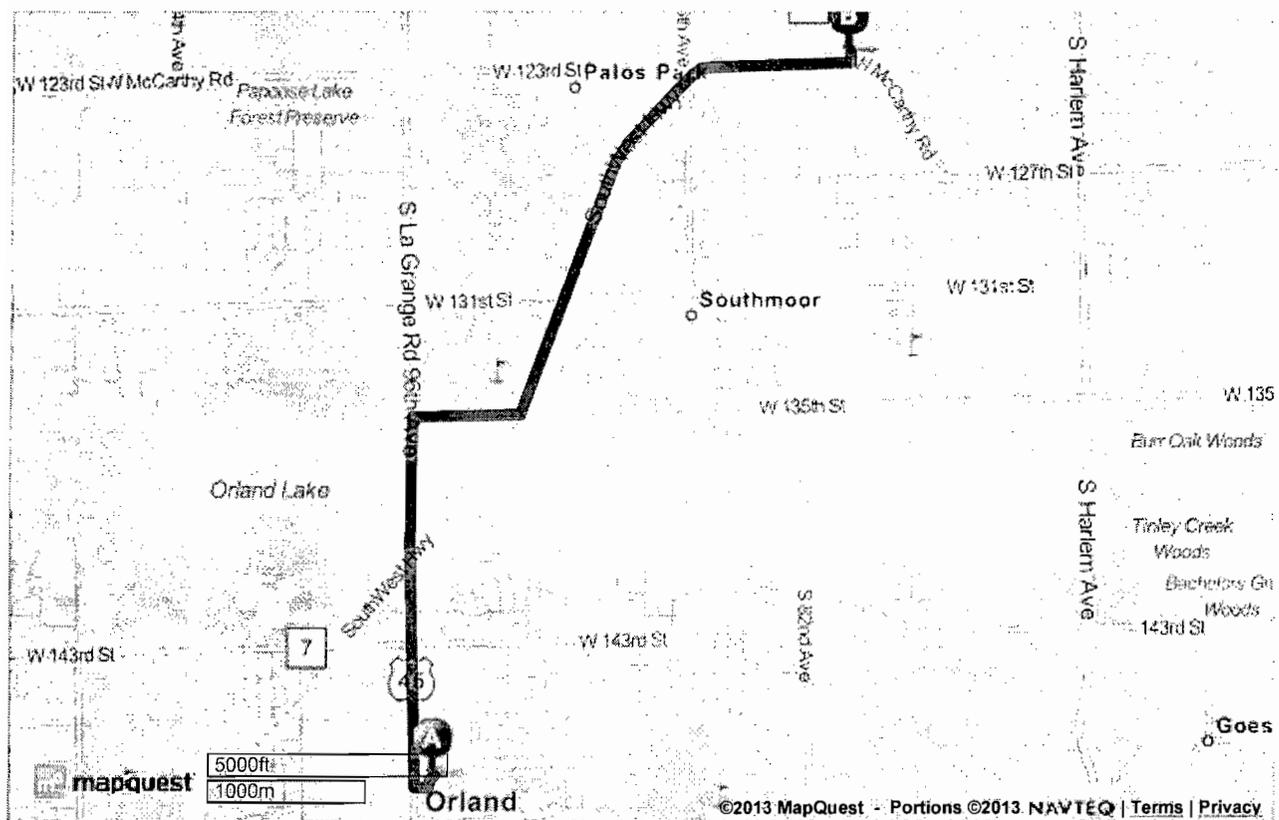
9. **12251 S 80TH AVE** is on the **right.** [Map](#)



**12251 S 80th Ave, Palos Heights, IL 60463-1256**

401

Total Travel Estimate: **4.72 miles - about 9 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

402



**mapquest**

Notes

Silver Cross Hospital - New Lenox Campus

Trip to:

**1870 Silver Cross Blvd**

New Lenox, IL 60451-8639

11.44 miles / 20 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going south on Orland Square Dr toward 149th St. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn right onto 149th St. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto S La Grange Rd / US-45 / 96th Ave. [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn right onto W 159th St / US-6. [Map](#)

**2.0 Mi**

*3.5 Mi Total*



5. Turn left onto Wolf Rd / US-6. [Map](#)

**1.9 Mi**

*5.4 Mi Total*



6. Turn right onto US-6 / SouthWest Hwy. Continue to follow US-6 W. [Map](#)

**5.6 Mi**

*11.0 Mi Total*



7. Turn left onto Silver Cross Blvd. [Map](#)

**0.4 Mi**

*11.3 Mi Total*



8. Make a U-turn onto Silver Cross Blvd. [Map](#)

**0.1 Mi**

*11.4 Mi Total*



9. 1870 SILVER CROSS BLVD is on the right. [Map](#)



**1870 Silver Cross Blvd, New Lenox, IL 60451-8639**

403





Trip to:  
**17800 Kedzie Ave**  
Hazel Crest, IL 60429-2029  
15.30 miles / 22 minutes

Notes

Advocate South Suburban Hospital



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#) **0.2 Mi**  
*0.2 Mi Total*



2. Turn **right** onto **149th St**. [Map](#) **0.08 Mi**  
*0.3 Mi Total*



3. Take the 1st left onto **S La Grange Rd / US-45 S / 96th Ave**. Continue to follow **S La Grange Rd / US-45 S**. [Map](#) **4.7 Mi**  
*4.9 Mi Total*



4. Merge onto **I-80 E / Moline Expy E** toward **Indiana**. [Map](#) **9.0 Mi**  
*13.9 Mi Total*



5. Take the **Kedzie Ave** exit, **EXIT 154**. [Map](#) **0.2 Mi**  
*14.2 Mi Total*



6. Turn **right** onto **Kedzie Ave**. [Map](#) **1.1 Mi**  
*15.3 Mi Total*



7. **17800 KEDZIE AVE** is on the right. [Map](#)



**17800 Kedzie Ave, Hazel Crest, IL 60429-2029**

405





**mapquest**

Notes

Metro South Medical Center

Trip to:

**12935 Gregory St**

Blue Island, IL 60406-2428

10.83 miles / 23 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going east on Orland Square Dr toward John Humphrey Dr. [Map](#) **0.03 Mi**  
*0.03 Mi Total*



2. Take the 1st left onto John Humphrey Dr. [Map](#) **0.6 Mi**  
*0.7 Mi Total*



3. Take the 3rd right onto W 143rd St. [Map](#) **4.3 Mi**  
*4.9 Mi Total*



4. W 143rd St becomes Midlothian Turnpike. [Map](#) **2.6 Mi**  
*7.5 Mi Total*



5. Turn right onto S Pulaski Rd / S Crawford Ave. [Map](#) **0.1 Mi**  
*7.6 Mi Total*



6. Take the 1st left onto 139th St. [Map](#) **2.0 Mi**  
*9.6 Mi Total*



7. Turn left onto Western Ave. [Map](#) **0.9 Mi**  
*10.5 Mi Total*



8. Turn slight right onto Gregory St. [Map](#) **0.3 Mi**  
*10.8 Mi Total*



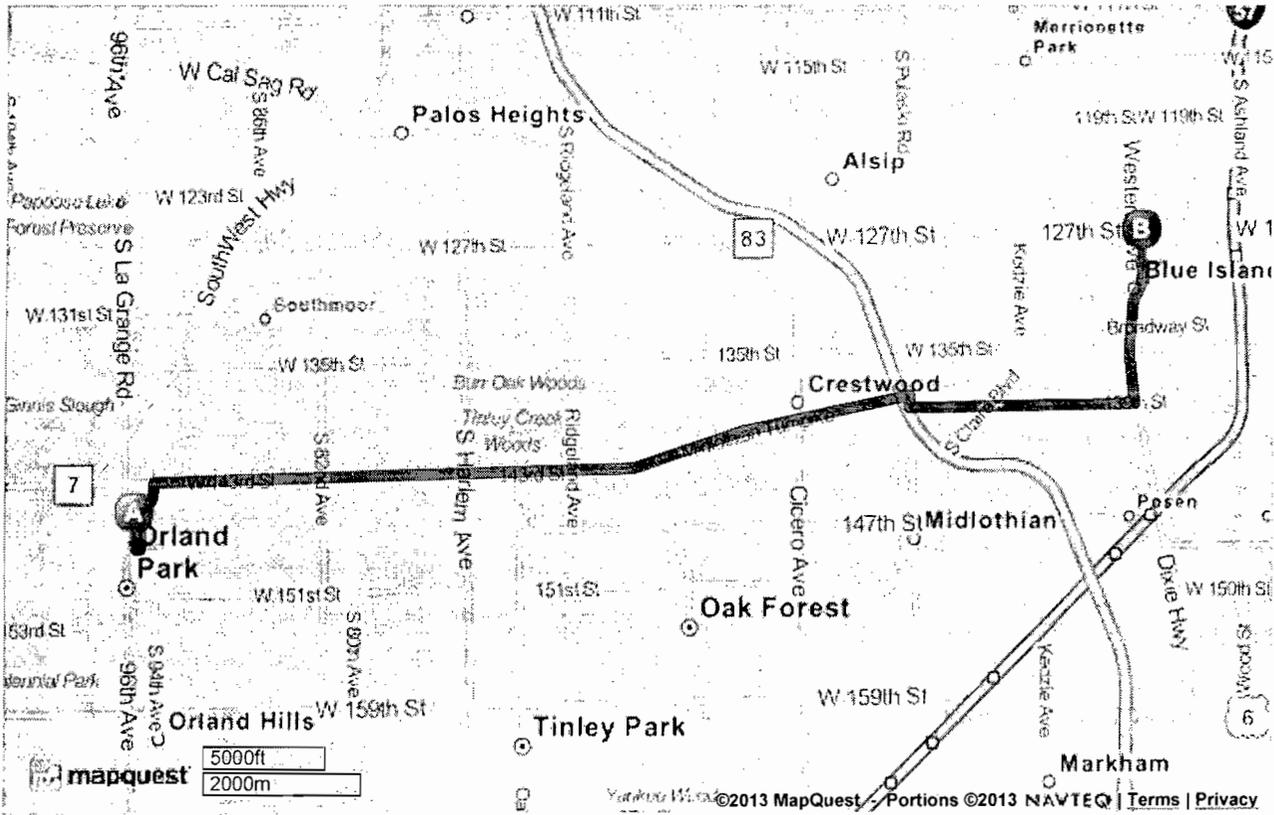
9. 12935 GREGORY ST is on the right. [Map](#)



**12935 Gregory St, Blue Island, IL 60406-2428**

407

Total Travel Estimate: 10.83 miles - about 23 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

408



**mapquest**

Notes

Adventist La Grange Memorial Hospital

Trip to:

**5101 Willow Springs Rd**

La Grange, IL 60525-2600

13.71 miles / 23 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**12.1 Mi**

*12.2 Mi Total*



4. Turn **left** onto **W 55th St.** [Map](#)

**1.0 Mi**

*13.2 Mi Total*



5. Turn **right** onto **Willow Springs Rd.** [Map](#)

**0.5 Mi**

*13.7 Mi Total*



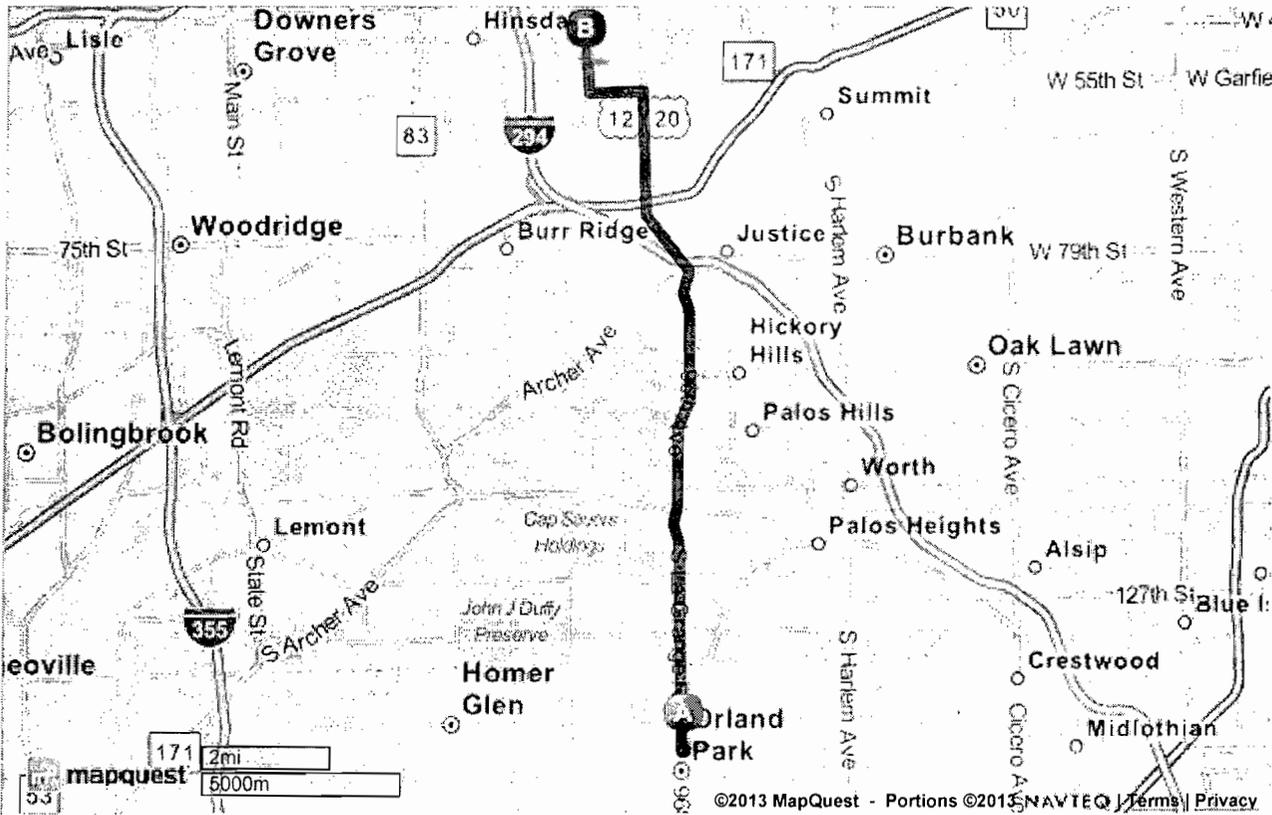
6. **5101 WILLOW SPRINGS RD** is on the **right.** [Map](#)



**5101 Willow Springs Rd, La Grange, IL 60525-2600**

409

Total Travel Estimate: 13.71 miles - about 23 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

410



**mapquest**

Trip to:

**20201 Crawford Ave**

Olympia Fields, IL 60461-1010

15.81 miles / 23 minutes

Notes

Franciscan St. James Hospital



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going south on Orland Square Dr toward 149th St. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn right onto 149th St. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto S La Grange Rd / US-45 S / 96th Ave. Continue to follow S La Grange Rd / US-45 S. [Map](#)

**4.7 Mi**

*4.9 Mi Total*



4. Merge onto I-80 E / Moline Expy E toward Indiana. [Map](#)

**5.9 Mi**

*10.8 Mi Total*



5. Merge onto I-57 S via EXIT 151A toward Memphis. [Map](#)

**2.8 Mi**

*13.6 Mi Total*



6. Take the East Vollmer Rd exit, EXIT 342A. [Map](#)

**0.3 Mi**

*13.9 Mi Total*



7. Merge onto Vollmer Rd. [Map](#)

**1.5 Mi**

*15.4 Mi Total*



8. Turn right onto Pulaski Rd / Crawford Ave. [Map](#)

**0.4 Mi**

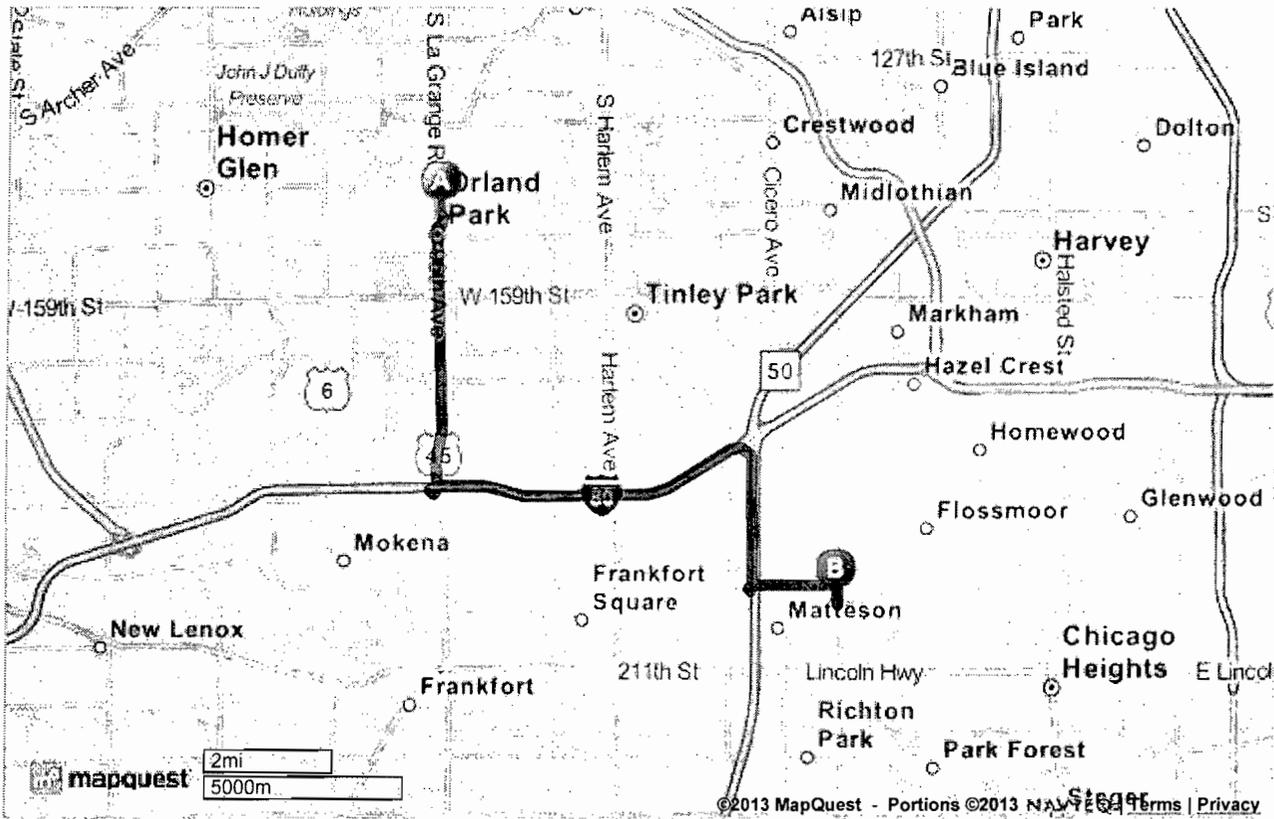
*15.8 Mi Total*



**20201 Crawford Ave, Olympia Fields, IL 60461-1010**

411

Total Travel Estimate: 15.81 miles - about 23 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

412



**mapquest**

Notes

Advocate Christ Medical Center

Trip to:

**4440 W 95th St**

Oak Lawn, IL 60453-2600

10.89 miles / 24 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**1.6 Mi**

*1.8 Mi Total*



4. Turn **right** onto **W 135th St.** [Map](#)

**0.5 Mi**

*2.2 Mi Total*



5. Take the 1st **left** onto **SouthWest Hwy / IL-7.** Continue to follow **SouthWest Hwy.** [Map](#)

**6.8 Mi**

*9.0 Mi Total*



6. Turn **right** onto **US-20 / US-12 / Ulysses S Grant Memorial Hwy / W 95th St.** [Map](#)

**1.9 Mi**

*10.9 Mi Total*



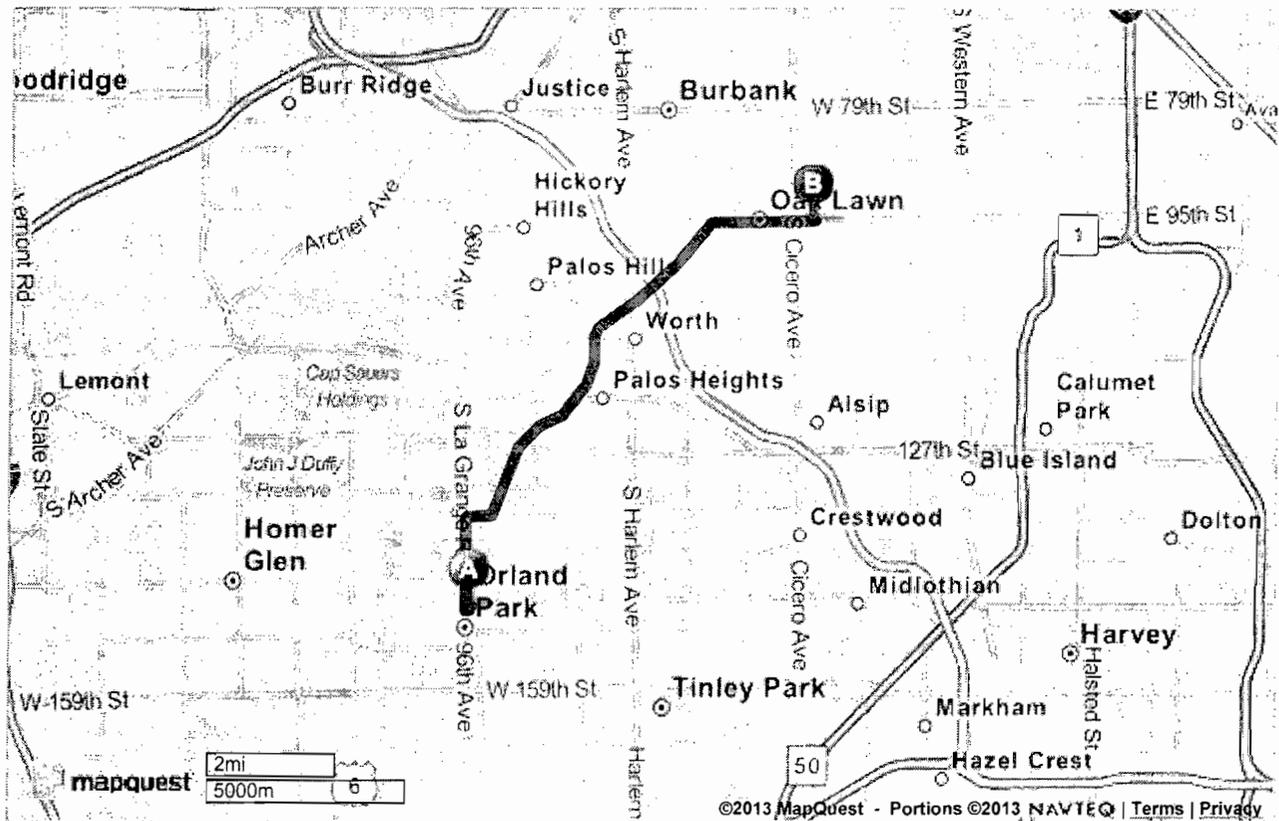
7. **4440 W 95TH ST** is on the **left.** [Map](#)



**4440 W 95th St, Oak Lawn, IL 60453-2600**

413

Total Travel Estimate: **10.89 miles - about 24 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

414



**mapquest**

Notes

Ingalls Memorial Hospital

Trip to:

**1 Ingalls Dr**

Harvey, IL 60426-3558

11.97 miles / 24 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St**. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn **left** onto **W 159th St / US-6**. [Map](#)

**10.0 Mi**

*11.5 Mi Total*



5. Turn **left** onto **Wood St**. [Map](#)

**0.4 Mi**

*11.9 Mi Total*



6. Take the 3rd **right** onto **W 156th St**. [Map](#)

**0.06 Mi**

*11.9 Mi Total*



7. Take the 1st **left** onto **Ingalls Dr**. [Map](#)

**0.03 Mi**

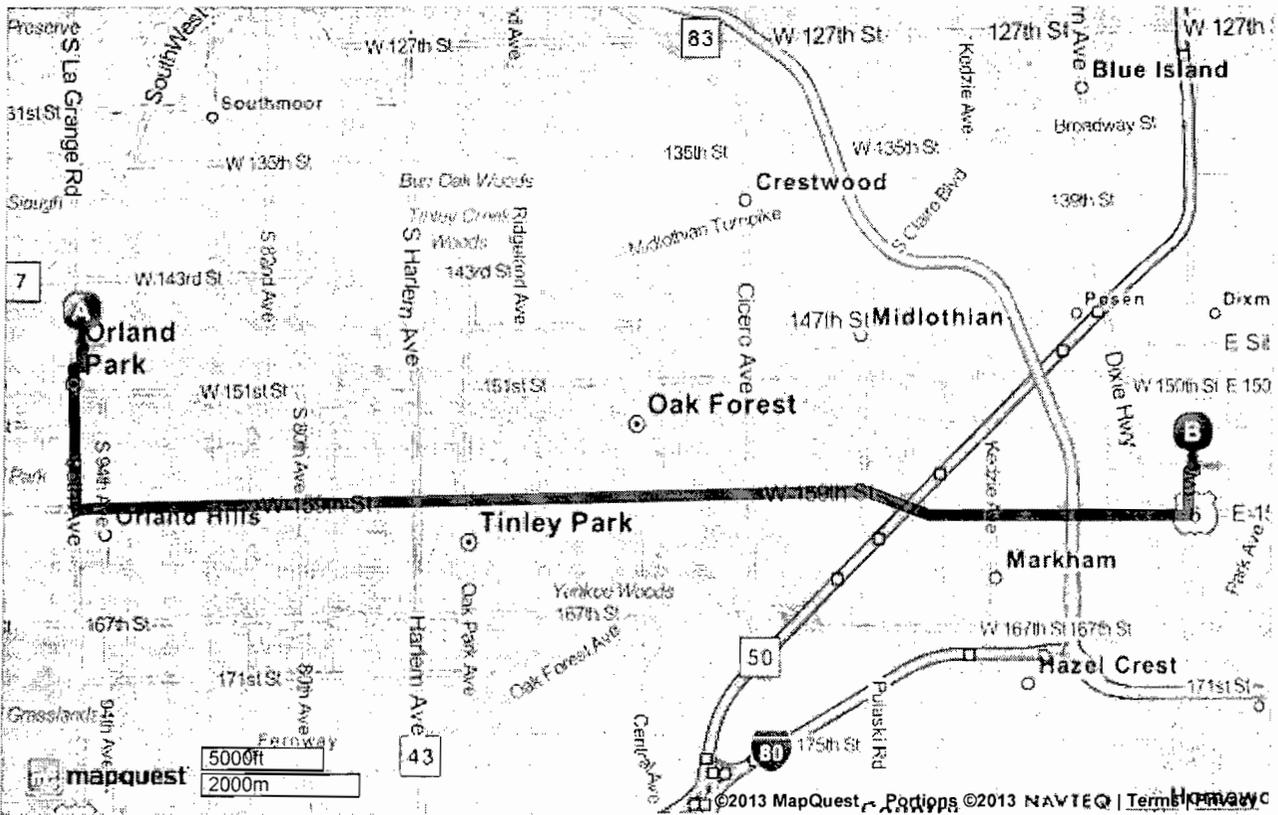
*12.0 Mi Total*



**1 Ingalls Dr, Harvey, IL 60426-3558**

415

Total Travel Estimate: 11.97 miles - about 24 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

416



**mapquest**

Notes

Silver Cross Hospital - Joliet Campus

Trip to:

**1200 Maple Rd**

Joliet, IL 60432-1439

14.55 miles / 24 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going south on Orland Square Dr toward 149th St. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn right onto 149th St. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st left onto S La Grange Rd / US-45 / 96th Ave. [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn right onto W 159th St / US-6. [Map](#)

**2.0 Mi**

*3.5 Mi Total*



5. Turn left onto Wolf Rd / US-6. [Map](#)

**1.9 Mi**

*5.4 Mi Total*



6. Turn right onto US-6 / SouthWest Hwy. Continue to follow US-6 W. [Map](#)

**9.1 Mi**

*14.5 Mi Total*



7. 1200 MAPLE RD is on the left. [Map](#)



**1200 Maple Rd, Joliet, IL 60432-1439**

417





**mapquest**

Notes

Adventist Hinsdale Hospital

Trip to:

**120 N Oak St**

Hinsdale, IL 60521-3829

16.43 miles / 28 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**10.2 Mi**

*10.3 Mi Total*



4. Merge onto **I-55 S** toward **I-294-TOLL N / St Louis.** [Map](#)

**2.6 Mi**

*12.9 Mi Total*



5. Take the **North County Line Rd** exit, **EXIT 276B.** [Map](#)

**0.3 Mi**

*13.2 Mi Total*



6. Merge onto **S County Line Rd.** [Map](#)

**3.0 Mi**

*16.2 Mi Total*



7. Turn **left** onto **E Chicago Ave.** [Map](#)

**0.1 Mi**

*16.3 Mi Total*



8. Turn **right** onto **N Oak St.** [Map](#)

**0.1 Mi**

*16.4 Mi Total*



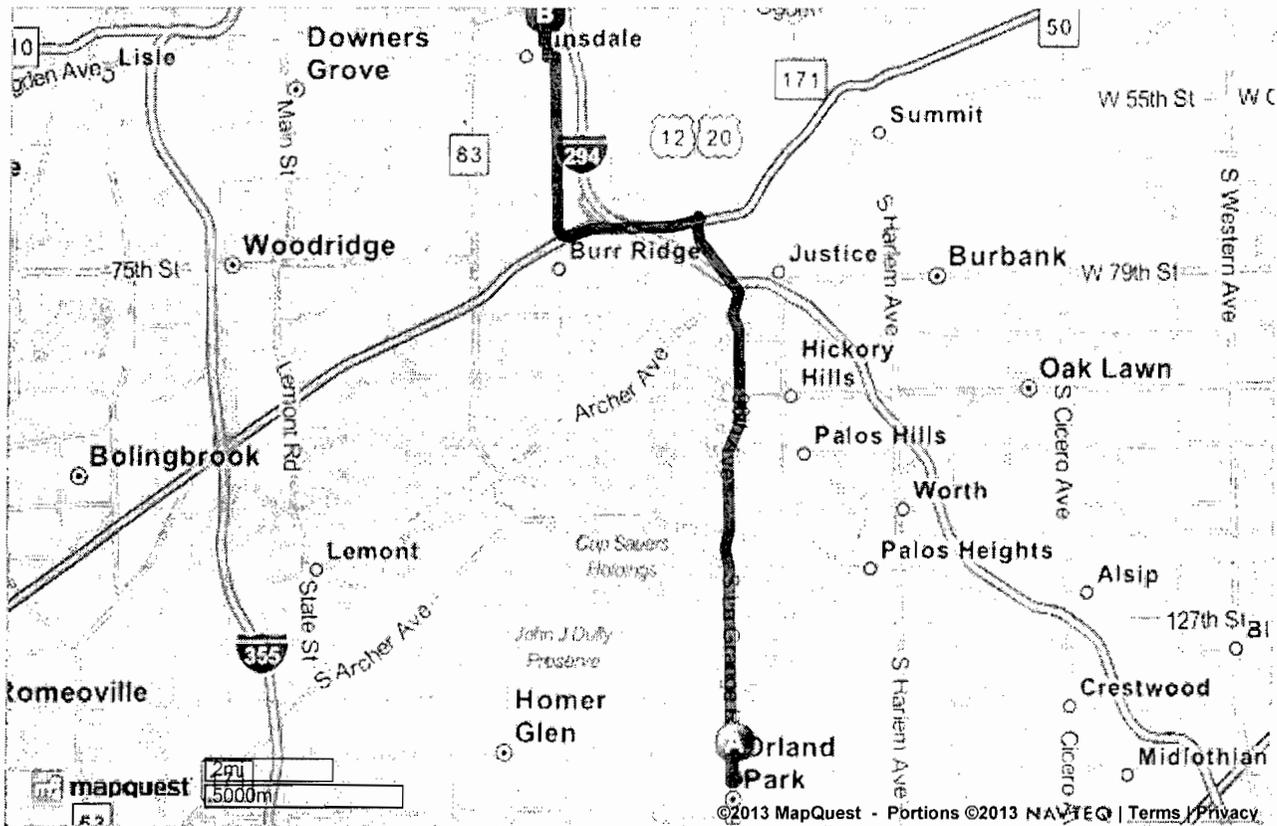
9. **120 N OAK ST** is on the **left.** [Map](#)



**120 N Oak St, Hinsdale, IL 60521-3829**

419

Total Travel Estimate: **16.43 miles - about 28 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

420



**mapquest**

Notes

Mac Neal Hospital

Trip to:

**3249 Oak Park Ave**

Berwyn, IL 60402-3429

17.38 miles / 29 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#)

**4.3 Mi**

*14.4 Mi Total*



5. Take the **IL-43 / Harlem Ave** exit, **EXIT 283**. [Map](#)

**0.3 Mi**

*14.7 Mi Total*



6. Turn **left** onto **IL-43 N / Harlem Ave**. [Map](#)

**1.8 Mi**

*16.4 Mi Total*



7. Turn **right** onto **Ogden Ave**. [Map](#)

**0.6 Mi**

*17.0 Mi Total*



8. Turn **left** onto **Oak Park Ave**. [Map](#)

**0.4 Mi**

*17.4 Mi Total*



9. **3249 OAK PARK AVE**. [Map](#)



**3249 Oak Park Ave, Berwyn, IL 60402-3429**

421

Total Travel Estimate: 17.38 miles - about 29 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

422



**mapquest**

Trip to:

**2800 W 95th St**

Evergreen Park, IL 60805-2701

13.03 miles / 30 minutes

Notes

Little Company of Mary Hospital



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**1.6 Mi**

*1.8 Mi Total*



4. Turn **right** onto **W 135th St.** [Map](#)

**0.5 Mi**

*2.2 Mi Total*



5. Take the **1st left** onto **SouthWest Hwy / IL-7.** Continue to follow **SouthWest Hwy.** [Map](#)

**6.8 Mi**

*9.0 Mi Total*



6. Turn **right** onto **US-20 / US-12 / Ulysses S Grant Memorial Hwy / W 95th St.** [Map](#)

**4.0 Mi**

*13.0 Mi Total*



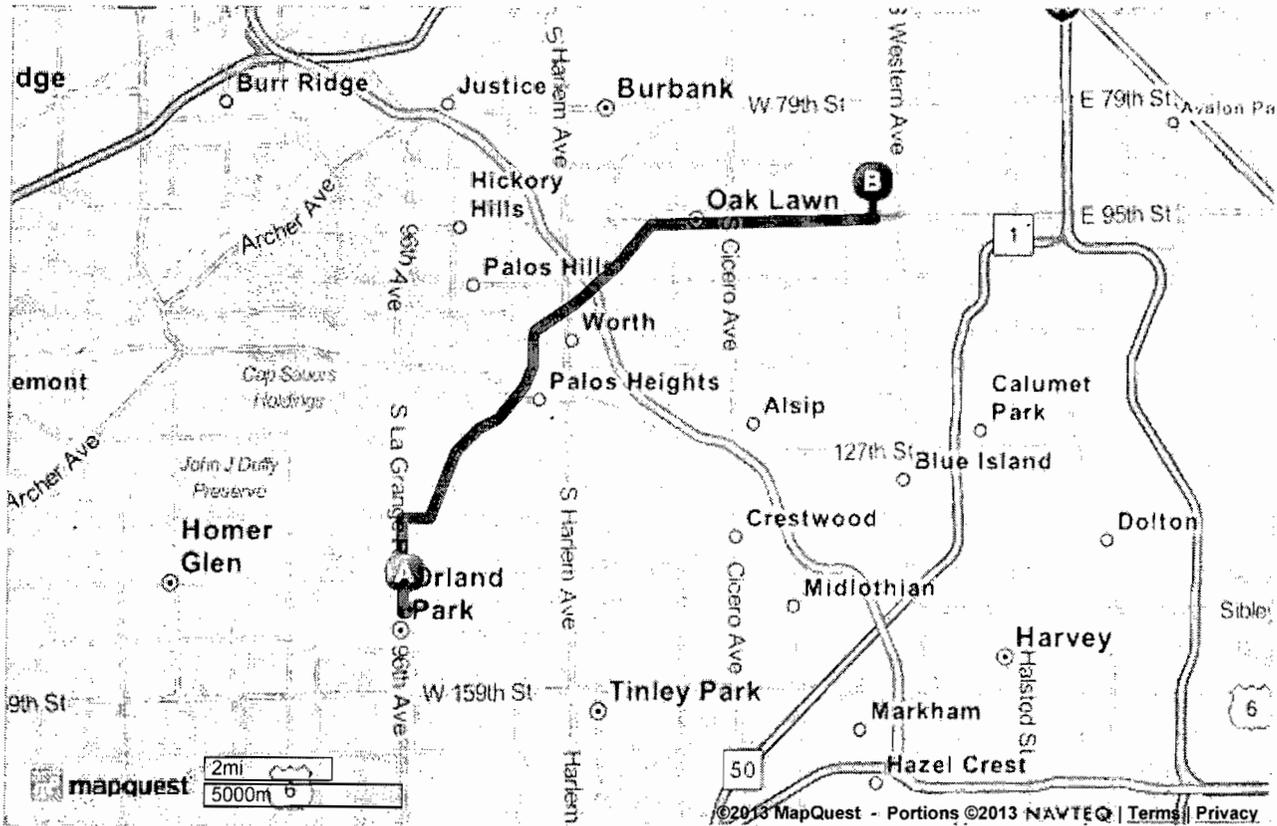
7. **2800 W 95TH ST** is on the **left.** [Map](#)



**2800 W 95th St, Evergreen Park, IL 60805-2701**

423

Total Travel Estimate: 13.03 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

424



**mapquest**

Trip to:  
**2160 S 1st Ave**  
Maywood, IL 60153-3328  
19.22 miles / 30 minutes

Notes

Loyola Medical Center



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**  
*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**  
*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**  
*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**3.5 Mi**  
*13.6 Mi Total*



5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave.** [Map](#)

**5.6 Mi**  
*19.2 Mi Total*



6. **2160 S 1ST AVE** is on the **left.** [Map](#)



**2160 S 1st Ave, Maywood, IL 60153-3328**

425

Total Travel Estimate: 19.22 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

426



**mapquest**

Trip to:

**333 Madison St**

Joliet, IL 60435-8200

21.39 miles / 30 minutes

Notes

Provena St. Joseph Medical Center



**10 Orland Square Dr, Orland Park, IL 60462-3207**

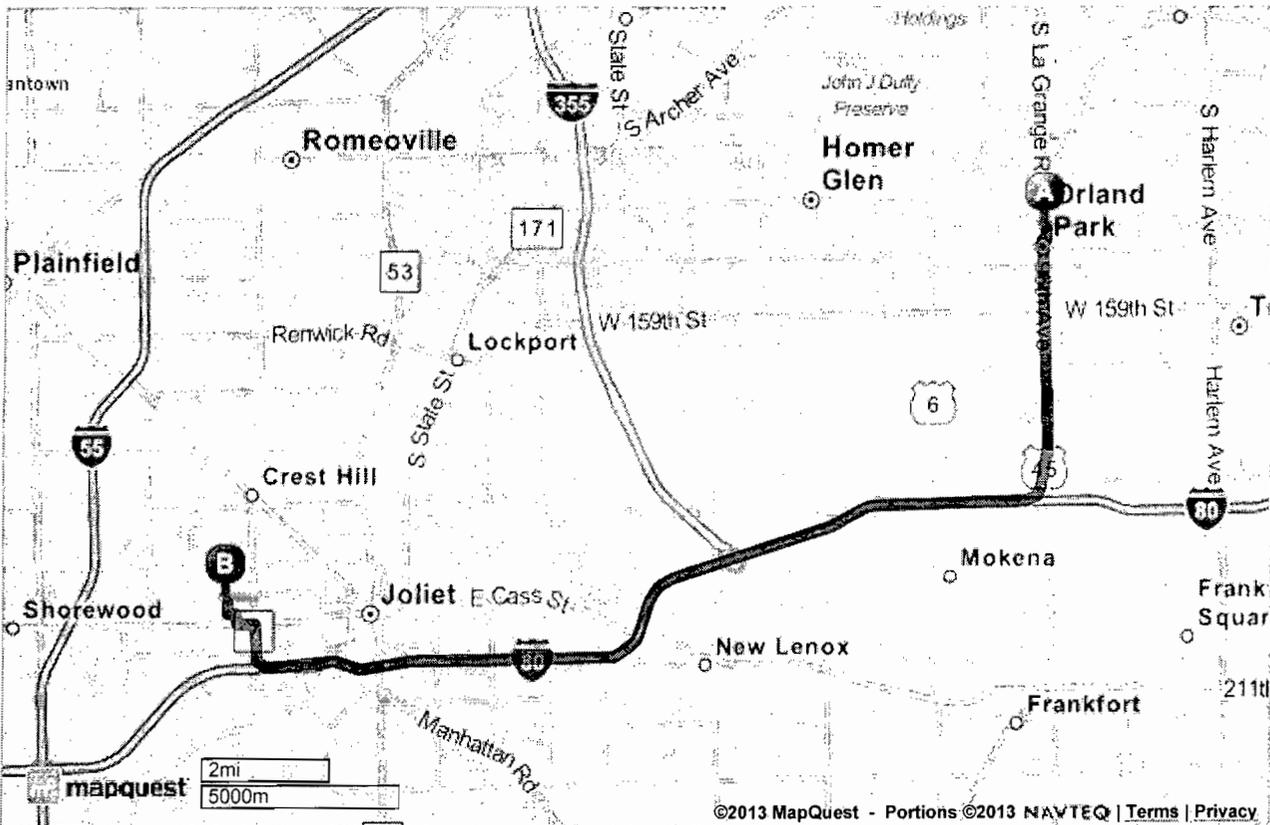
- |  |  |  |
|--|--|--|
|  | 1. Start out going <b>south</b> on Orland Square Dr toward <b>149th St</b> . <a href="#">Map</a>   | <b>0.2 Mi</b><br><i>0.2 Mi Total</i>   |
|  | 2. Turn <b>right</b> onto <b>149th St</b> . <a href="#">Map</a>  | <b>0.08 Mi</b><br><i>0.3 Mi Total</i>  |
|  | 3. Take the 1st <b>left</b> onto <b>S La Grange Rd / US-45 S / 96th Ave</b> . Continue to follow <b>S La Grange Rd / US-45 S</b> . <a href="#">Map</a> | <b>4.3 Mi</b><br><i>4.6 Mi Total</i>   |
|  | 4. Merge onto <b>I-80 W</b> toward <b>Joliet</b> . <a href="#">Map</a>   | <b>14.9 Mi</b><br><i>19.5 Mi Total</i> |
|  | 5. Merge onto <b>S Larkin Ave / IL-7 N</b> via <b>EXIT 130B</b> . <a href="#">Map</a>  | <b>1.0 Mi</b><br><i>20.5 Mi Total</i>  |
|  | 6. Turn <b>left</b> onto <b>W Jefferson St / US-52</b> . <a href="#">Map</a>   | <b>0.3 Mi</b><br><i>20.8 Mi Total</i>  |
|  | 7. Take the 1st <b>right</b> onto <b>N Hammes Ave</b> . <a href="#">Map</a>  | <b>0.2 Mi</b><br><i>21.0 Mi Total</i>  |
|  | 8. Take the 1st <b>left</b> onto <b>W Oneida St</b> . <a href="#">Map</a>  | <b>0.1 Mi</b><br><i>21.2 Mi Total</i>  |
|  | 9. Take the 1st <b>right</b> onto <b>Madison St</b> . <a href="#">Map</a>  | <b>0.2 Mi</b><br><i>21.4 Mi Total</i>  |
|  | 10. <b>333 MADISON ST</b> is on the <b>left</b> . <a href="#">Map</a>  |  |



**333 Madison St, Joliet, IL 60435-8200**

427

Total Travel Estimate: 21.39 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

428



Notes

Foster McGraw Hospital

Trip to:

**2160 S 1st Ave**  
Maywood, IL 60153-3328  
19.22 miles / 30 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **3.5 Mi**  
*13.6 Mi Total*

5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave.** [Map](#) **5.6 Mi**  
*19.2 Mi Total*

6. **2160 S 1ST AVE** is on the **left.** [Map](#)

**B** 2160 S 1st Ave, Maywood, IL 60153-3328

429

Total Travel Estimate: 19.22 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

430



mapquest

Notes

Adventist Bolingbrook Hospital

Trip to:

**500 Remington Blvd**

Bolingbrook, IL 60440-4906

19.69 miles / 30 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**2.1 Mi**

*2.3 Mi Total*



4. Turn **left** onto **W 131st St.** [Map](#)

**7.0 Mi**

*9.2 Mi Total*



5. Turn **left** onto **S Archer Ave / IL-171 S.** [Map](#)

**1.5 Mi**

*10.7 Mi Total*



6. Merge onto **I-355 N / Veterans Memorial Tollway** toward **West Suburbs** (Portions toll). [Map](#)

**5.0 Mi**

*15.8 Mi Total*



7. Merge onto **I-55 S** toward **St Louis.** [Map](#)

**2.4 Mi**

*18.1 Mi Total*



8. Take the **IL-53 / Bolingbrook** exit, **EXIT 267.** [Map](#)

**0.3 Mi**

*18.4 Mi Total*



9. Keep **right** to take the ramp toward **Bolingbrook.** [Map](#)

**0.04 Mi**

*18.4 Mi Total*



10. Turn **right** onto **S Bolingbrook Dr / IL-53 N.** [Map](#)

**0.1 Mi**

*18.6 Mi Total*



11. Turn **left** onto **Remington Blvd.** [Map](#)

**1.1 Mi**

*19.7 Mi Total*



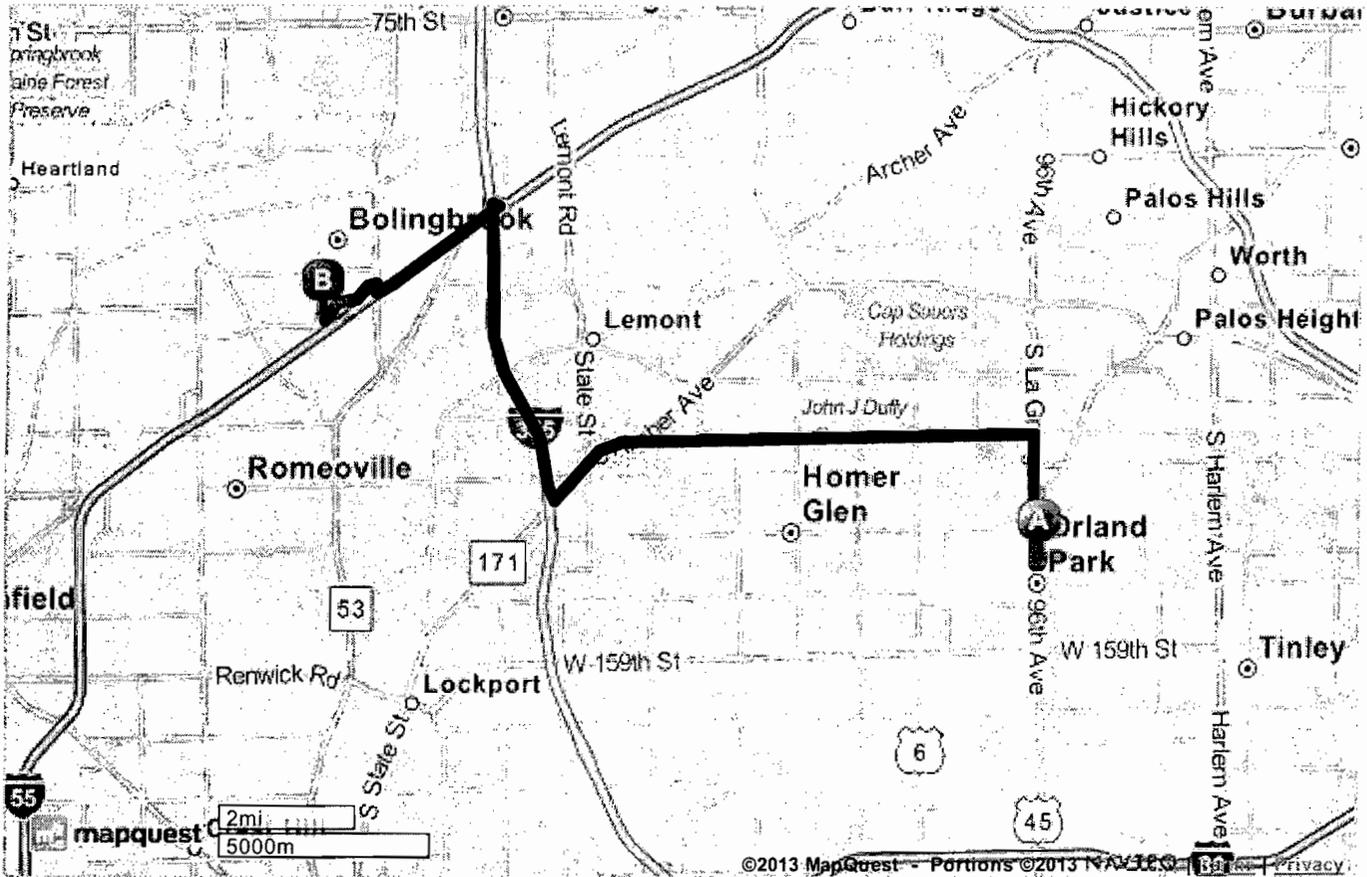
12. **500 REMINGTON BLVD** is on the **right.** [Map](#)



**500 Remington Blvd, Bolingbrook, IL 60440-4906**

431

Total Travel Estimate: 19.69 miles - about 30 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

432



Notes

Trip to:

**1423 Chicago Rd**

Chicago Heights, IL 60411-3400

20.19 miles / 32 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 S / 96th Ave.** Continue to follow **S La Grange Rd / US-45 S.** [Map](#)

**4.7 Mi**

*4.9 Mi Total*



4. Merge onto **I-80 E / Moline Expy E** toward **Indiana.** [Map](#)

**5.9 Mi**

*10.8 Mi Total*



5. Merge onto **I-57 S** via **EXIT 151A** toward **Memphis.** [Map](#)

**2.8 Mi**

*13.6 Mi Total*



6. Take the **East Vollmer Rd** exit, **EXIT 342A.** [Map](#)

**0.3 Mi**

*13.9 Mi Total*



7. Merge onto **Vollmer Rd.** [Map](#)

**4.5 Mi**

*18.4 Mi Total*



8. Turn **slight right** onto **Dixie Hwy.** [Map](#)

**1.5 Mi**

*19.8 Mi Total*



9. Turn **right** onto **IL-1 / Chicago Rd.** [Map](#)

**0.3 Mi**

*20.2 Mi Total*



10. Make a **U-turn** onto **Chicago Rd / IL-1.** [Map](#)

**0.03 Mi**

*20.2 Mi Total*



11. **1423 CHICAGO RD** is on the **right.** [Map](#)



**1423 Chicago Rd, Chicago Heights, IL 60411-3400**

Total Travel Estimate: 20.19 miles - about 32 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

434



mapquest

Notes

Elmhurst Hospital

Trip to:

**1200 S York Rd**

Elmhurst, IL 60126-5626

20.84 miles / 32 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**10.2 Mi**

*10.3 Mi Total*



4. Merge onto **I-55 S / Stevenson Expy S** toward **I-294-TOLL N / St Louis.** [Map](#)

**1.9 Mi**

*12.2 Mi Total*



5. Take **EXIT 277A** toward **I-294 N / Wisconsin.** [Map](#)

**1.2 Mi**

*13.4 Mi Total*



6. Merge onto **I-294 N** via the exit on the **left** toward **Wisconsin / Tri-State** (Portions toll). [Map](#)

**6.2 Mi**

*19.6 Mi Total*



7. Merge onto **IL-38 W / Roosevelt Rd.** [Map](#)

**0.7 Mi**

*20.3 Mi Total*



8. Take the **North York Road** ramp. [Map](#)

**0.3 Mi**

*20.6 Mi Total*



9. Turn **right** onto **S York Rd.** [Map](#)

**0.2 Mi**

*20.8 Mi Total*



10. Make a **U-turn** onto **S York Rd.** [Map](#)

**0.07 Mi**

*20.8 Mi Total*

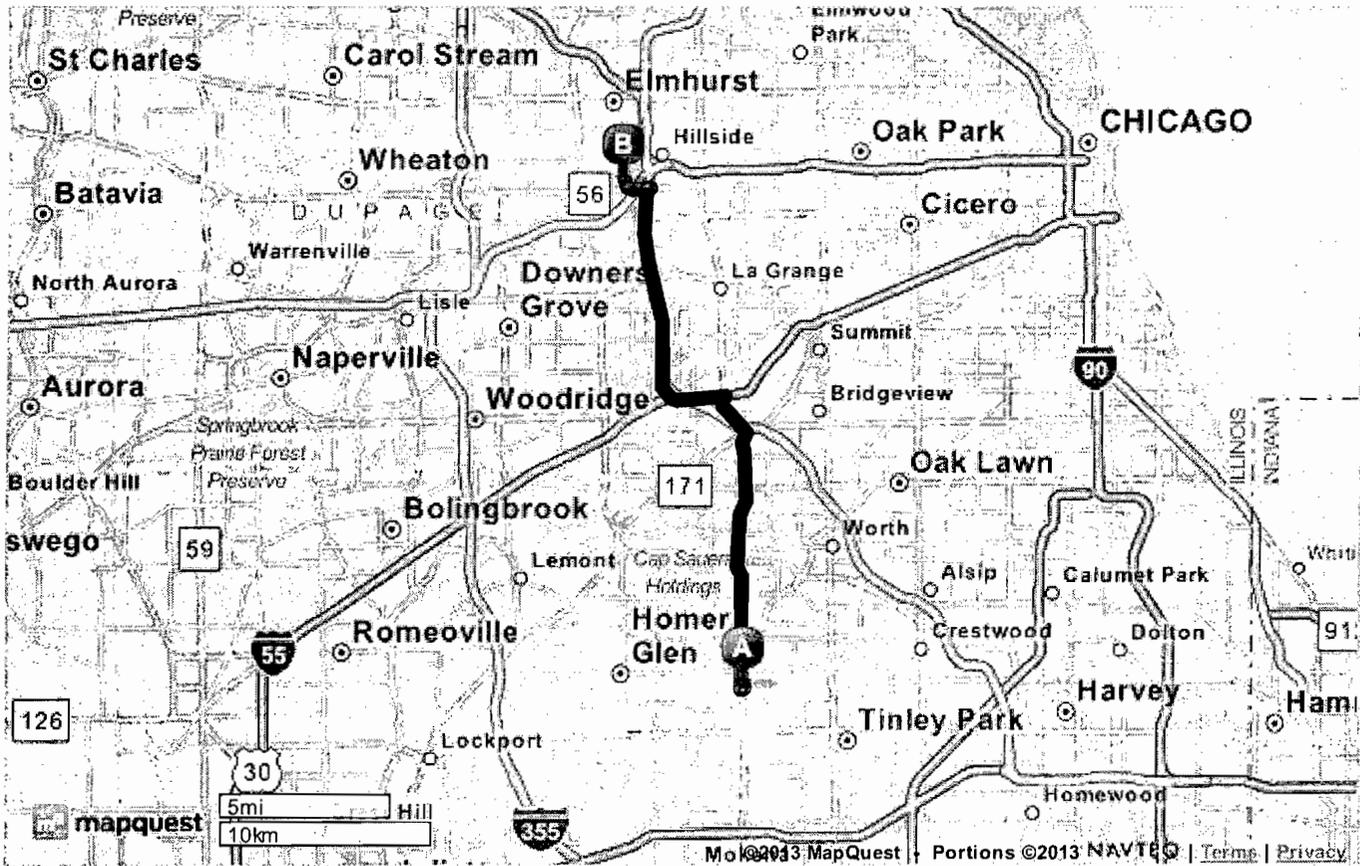


11. **1200 S YORK RD** is on the **right.** [Map](#)



**1200 S York Rd, Elmhurst, IL 60126-5626**

Total Travel Estimate: 20.84 miles - about 32 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



Notes

Roseland Community Hospital

Trip to:

**45 W 111th St**

Chicago, IL 60628-4200

18.37 miles / 33 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St**. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn **left** onto **W 159th St / US-6**. [Map](#)

**7.5 Mi**

*9.0 Mi Total*



5. Merge onto **I-57 N**. [Map](#)

**7.1 Mi**

*16.1 Mi Total*



6. Take **EXIT 355** toward **Monterey Ave / 111th St**. [Map](#)

**0.2 Mi**

*16.3 Mi Total*



7. Turn **slight left** onto **S Ashland Ave / S Hamlet Ave**. Continue to follow **S Hamlet Ave**. [Map](#)

**0.3 Mi**

*16.6 Mi Total*



8. Turn **right** onto **W 111th St**. [Map](#)

**1.8 Mi**

*18.4 Mi Total*

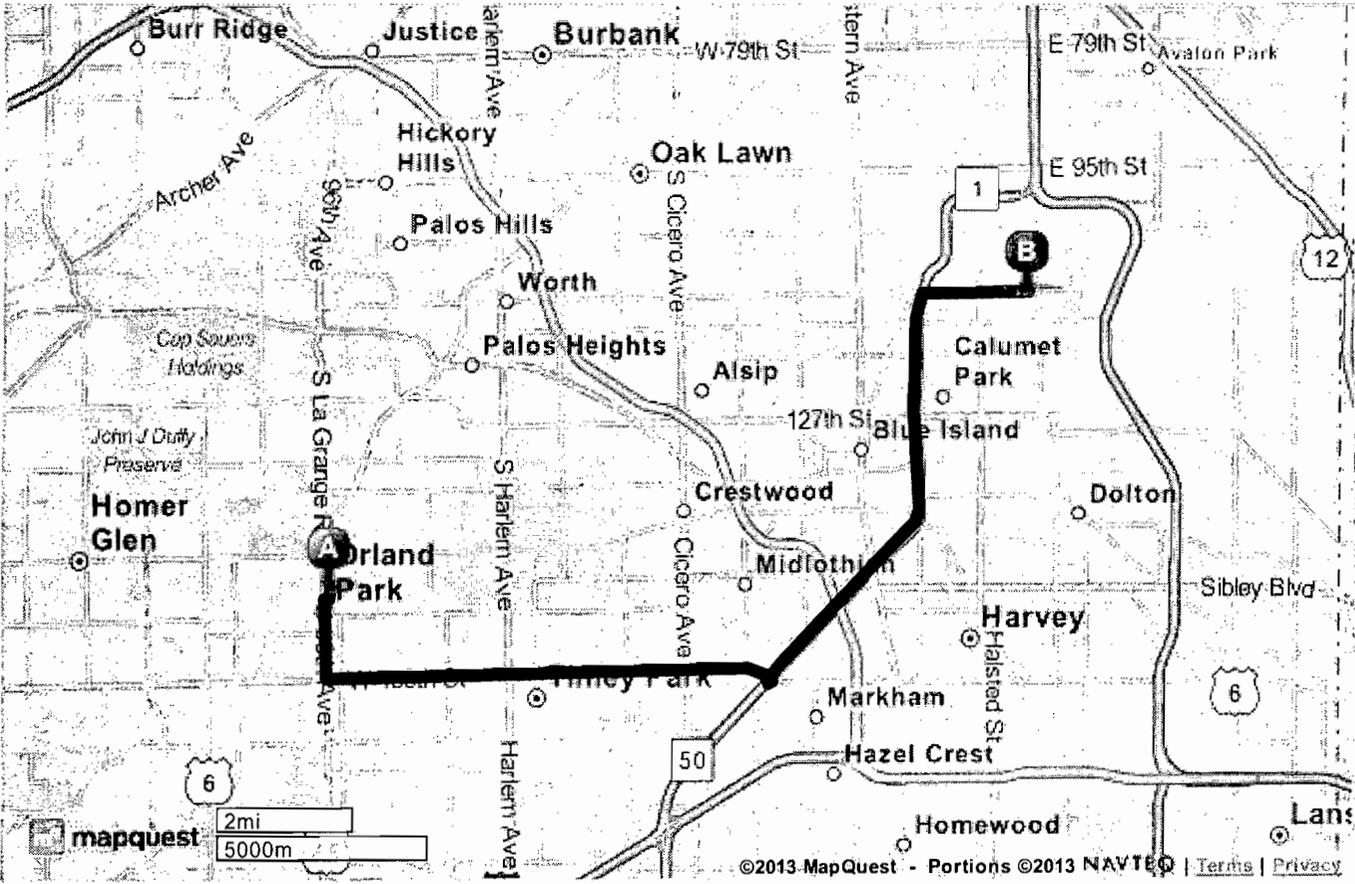


9. **45 W 111TH ST** is on the **right**. [Map](#)



**45 W 111th St, Chicago, IL 60628-4200**

Total Travel Estimate: **18.37 miles - about 33 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

438



Notes  
Saint Anthony Hospital

Trip to:  
**2875 W 19th St**  
Chicago, IL 60623-3501  
22.46 miles / 34 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr**. [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right**. [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#) **10.1 Mi**  
*20.2 Mi Total*

5. Take **EXIT 289** toward **California Ave**. [Map](#) **0.2 Mi**  
*20.4 Mi Total*

6. Keep **right** to take the **California Ave** ramp. [Map](#) **1.9 Mi**  
*22.3 Mi Total*

7. Turn **left** onto **W 19th St / S Homan Ave**. [Map](#) **0.1 Mi**  
*22.5 Mi Total*

8. **2875 W 19TH ST** is on the **left**. [Map](#)

**B** 2875 W 19th St, Chicago, IL 60623-3501

439

Total Travel Estimate: **22.46 miles - about 34 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

440



mapquest

Notes

Advocate Good Samaritan Hospital

Trip to:

**3815 Highland Ave**

Downers Grove, IL 60515-1500

22.54 miles / 34 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83 ramp**. [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83**. Continue to follow **IL-83 N**. [Map](#)

**14.0 Mi**

*18.4 Mi Total*



6. Take the **Oak Brook Rd / 31st Street ramp**. [Map](#)

**0.3 Mi**

*18.8 Mi Total*



7. Turn **left** onto **Oak Brook Rd / 31st St**. Continue to follow **31st St**. [Map](#)

**2.9 Mi**

*21.7 Mi Total*



8. Turn **left** onto **Highland Ave**. [Map](#)

**0.8 Mi**

*22.5 Mi Total*



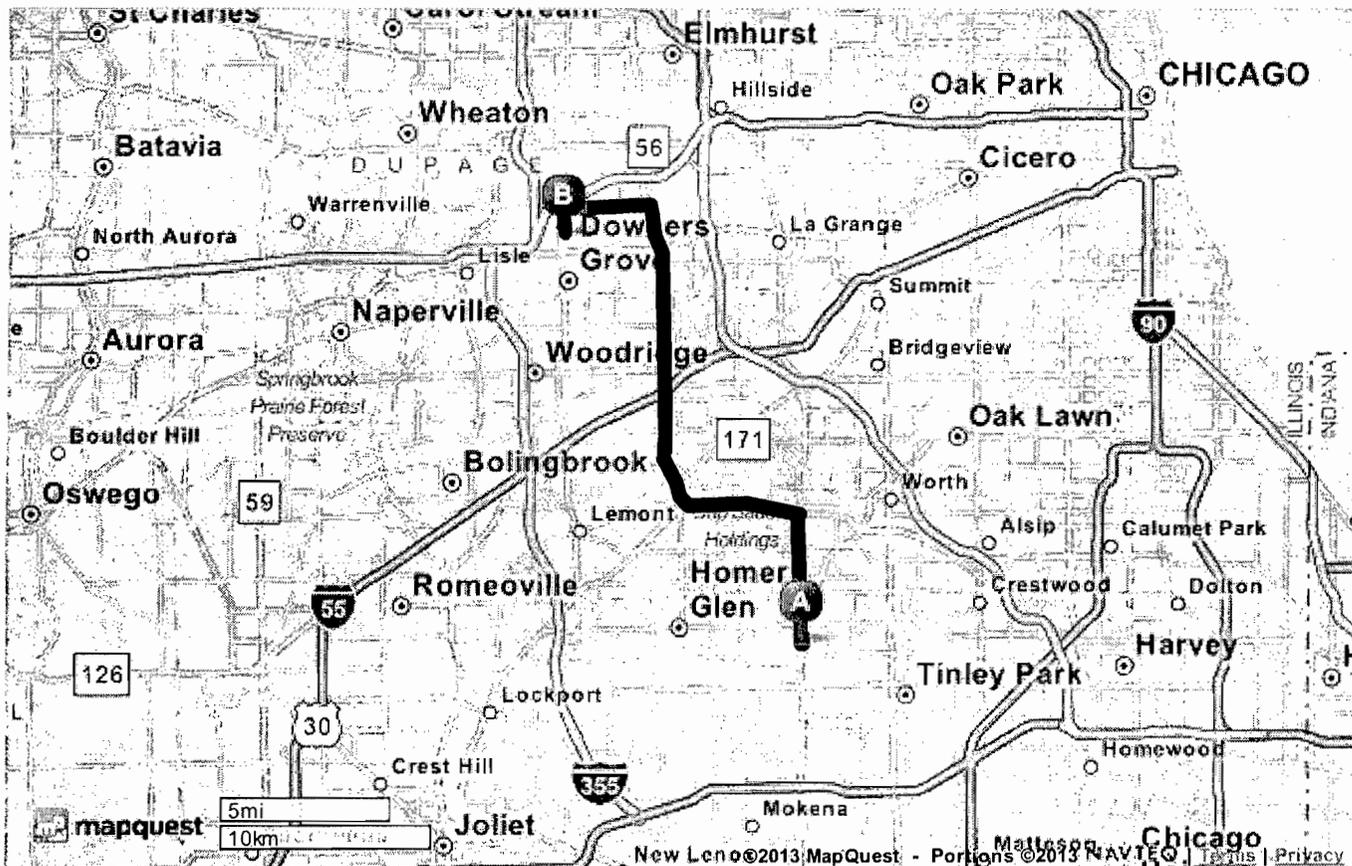
9. **3815 HIGHLAND AVE** is on the **left**. [Map](#)



**3815 Highland Ave, Downers Grove, IL 60515-1500**

441

Total Travel Estimate: **22.54 miles - about 34 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

442



Notes

Mt. Sinai Hospital  
2720 West 15th Street

Trip to:  
**2720 W 15th St**  
Chicago, IL 60608-1610  
22.86 miles / 35 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**  
*10.1 Mi Total*

4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **10.1 Mi**  
*20.2 Mi Total*

5. Take **EXIT 289** toward **California Ave.** [Map](#) **0.2 Mi**  
*20.4 Mi Total*

6. Keep **right** to take the **California Ave** ramp. [Map](#) **0.2 Mi**  
*20.6 Mi Total*

7. Keep **left** at the fork to go on **S California Ave.** [Map](#) **1.9 Mi**  
*22.6 Mi Total*

8. Turn **right** onto **W 16th St.** [Map](#) **0.1 Mi**  
*22.7 Mi Total*

9. Turn **left** onto **S Washtenaw Ave.** [Map](#) **0.1 Mi**  
*22.8 Mi Total*

10. Turn **right** onto **W 15th St.** [Map](#) **0.03 Mi**  
*22.9 Mi Total*

11. **2720 W 15TH ST** is on the **left.** [Map](#)

**2720 W 15th St, Chicago, IL 60608-1610**

443

Total Travel Estimate: **22.86 miles - about 35 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

444



Notes

Mercy Hospital

Trip to:

**2525 S Michigan Ave**

Chicago, IL 60616-2333

25.43 miles / 35 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**14.6 Mi**

*24.7 Mi Total*



5. Take **EXIT 293D** toward **Martin L King Dr.** [Map](#)

**0.1 Mi**

*24.8 Mi Total*



6. Keep **right** at the fork in the ramp. [Map](#)

**0.04 Mi**

*24.8 Mi Total*



7. Turn **slight left** onto **E 25th St.** [Map](#)

**0.05 Mi**

*24.9 Mi Total*



8. Take the 1st **right** onto **S Dr Martin L King Jr Dr.** [Map](#)

**0.2 Mi**

*25.0 Mi Total*



9. Turn **right** onto **E 26th St.** [Map](#)

**0.3 Mi**

*25.3 Mi Total*



10. Turn **right** onto **S Michigan Ave.** [Map](#)

**0.10 Mi**

*25.4 Mi Total*



11. **2525 S MICHIGAN AVE** is on the **right.** [Map](#)



**2525 S Michigan Ave, Chicago, IL 60616-2333**

445

Total Travel Estimate: 25.43 miles - about 35 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

446



Notes  
Holy Cross Hospital

Trip to:  
**2701 W 68th St**  
Chicago, IL 60629-1813  
15.28 miles / 36 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

3. Turn **right** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#) **1.6 Mi**  
*1.8 Mi Total*

4. Turn **right** onto **W 135th St.** [Map](#) **0.5 Mi**  
*2.2 Mi Total*

5. Take the 1st **left** onto **SouthWest Hwy / IL-7.** Continue to follow **SouthWest Hwy.** [Map](#) **9.6 Mi**  
*11.8 Mi Total*

6. **SouthWest Hwy** becomes **W Columbus Ave.** [Map](#) **1.5 Mi**  
*13.3 Mi Total*

7. Turn **left** onto **S Kedzie Ave.** [Map](#) **1.0 Mi**  
*14.3 Mi Total*

8. Turn **right** onto **W 71st St.** [Map](#) **0.5 Mi**  
*14.8 Mi Total*

9. Turn **left** onto **S California Ave.** [Map](#) **0.4 Mi**  
*15.2 Mi Total*

10. Turn **right** onto **W 68th St.** [Map](#) **0.1 Mi**  
*15.3 Mi Total*

11. **2701 W 68TH ST** is on the **right.** [Map](#)

**B** 2701 W 68th St, Chicago, IL 60629-1813

447

Total Travel Estimate: 15.28 miles - about 36 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

448



Notes

Rush Oak Park Hospital

Trip to:

**520 S Maple Ave**

Oak Park, IL 60304-1022

20.37 miles / 36 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**4.3 Mi**

*14.4 Mi Total*



5. Take the **IL-43 / Harlem Ave** exit, **EXIT 283.** [Map](#)

**0.3 Mi**

*14.7 Mi Total*



6. Turn **left** onto **IL-43 N / Harlem Ave.** [Map](#)

**5.6 Mi**

*20.3 Mi Total*



7. Turn **right** onto **Madison St.** [Map](#)

**0.05 Mi**

*20.4 Mi Total*



8. Take the 1st **right** onto **S Maple Ave.** [Map](#)

**0.02 Mi**

*20.4 Mi Total*



9. **520 S MAPLE AVE** is on the **left.** [Map](#)



**520 S Maple Ave, Oak Park, IL 60304-1022**

449





mapquest

Notes

Loretto Hospital



Trip to:

**645 S Central Ave**

Chicago, IL 60644-5059

23.57 miles / 37 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#)

**3.5 Mi**

*13.6 Mi Total*



5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave**. [Map](#)

**6.2 Mi**

*19.8 Mi Total*



6. Merge onto **I-290 E / IL-110 E / Eisenhower Expy E**. [Map](#)

**3.4 Mi**

*23.2 Mi Total*



7. Take the **Central Ave** exit, **EXIT 23B**. [Map](#)

**0.2 Mi**

*23.5 Mi Total*



8. Turn **left** onto **S Central Ave**. [Map](#)

**0.1 Mi**

*23.6 Mi Total*



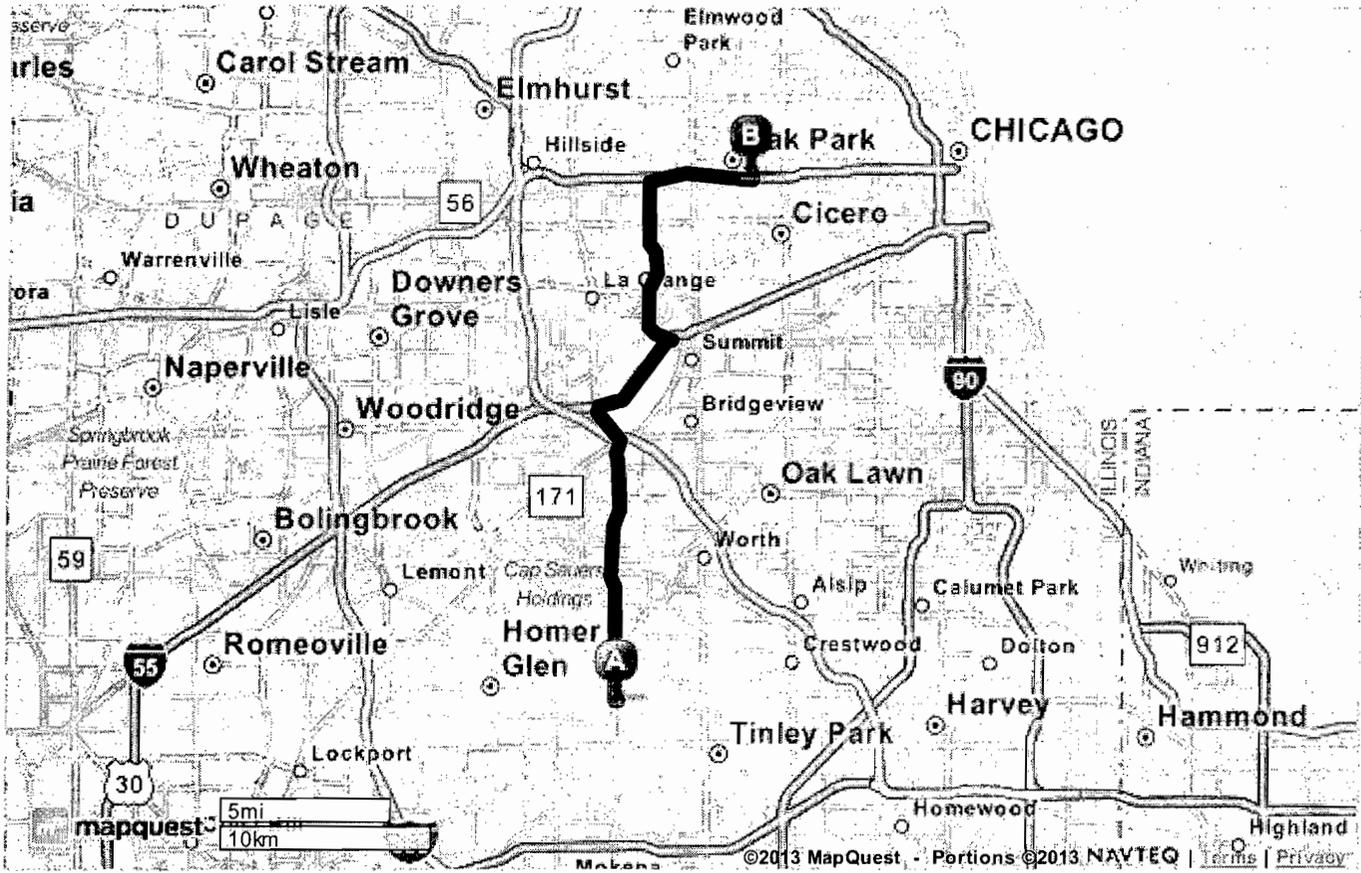
9. **645 S CENTRAL AVE** is on the **right**. [Map](#)



**645 S Central Ave, Chicago, IL 60644-5059**

451

Total Travel Estimate: 23.57 miles - about 37 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

452



mapquest

Notes

Westlake Hospital

Trip to:

**1225 W Lake St**

Melrose Park, IL 60160-4039

21.84 miles / 38 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**3.5 Mi**

*13.6 Mi Total*



5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave.** [Map](#)

**7.5 Mi**

*21.1 Mi Total*



6. Turn **left** onto **Lake St.** [Map](#)

**0.7 Mi**

*21.8 Mi Total*



7. **1225 W LAKE ST** is on the **right.** [Map](#)



**1225 W Lake St, Melrose Park, IL 60160-4039**

453

Total Travel Estimate: 21.84 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

454



Notes

Trinity Hospital

Trip to:  
**2320 E 93rd St**  
Chicago, IL 60617-3983  
23.45 miles / 38 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#) **0.2 Mi**  
*0.2 Mi Total*

2. Turn **right** onto **149th St**. [Map](#) **0.08 Mi**  
*0.3 Mi Total*

3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#) **1.3 Mi**  
*1.5 Mi Total*

4. Turn **left** onto **W 159th St / US-6**. [Map](#) **7.5 Mi**  
*9.0 Mi Total*

5. Merge onto **I-57 N**. [Map](#) **10.2 Mi**  
*19.2 Mi Total*

6. Merge onto **I-94 E / Bishop Ford Fwy** toward **Indiana**. [Map](#) **1.5 Mi**  
*20.7 Mi Total*

**65**  
**EXIT** 7. Take the **Stony Island Ave** exit, **EXIT 65**, toward **95th-103rd STS**. [Map](#) **0.8 Mi**  
*21.5 Mi Total*

**RAMP** 8. Keep **left** to take the **North Stony Island Ave** ramp toward **95th St**. [Map](#) **0.5 Mi**  
*22.0 Mi Total*

9. Merge onto **S Stony Island Ext**. [Map](#) **0.2 Mi**  
*22.2 Mi Total*

10. **S Stony Island Ext** becomes **S Stony Island Ave**. [Map](#) **0.08 Mi**  
*22.3 Mi Total*

11. Turn **right** onto **E 95th St / US-20 / US-12 / Ulysses S Grant Memorial Hwy**. [Map](#) **0.8 Mi**  
*23.0 Mi Total*

12. Take the 2nd **left** onto **S Paxton Ave**. [Map](#) **0.3 Mi**  
*23.3 Mi Total*

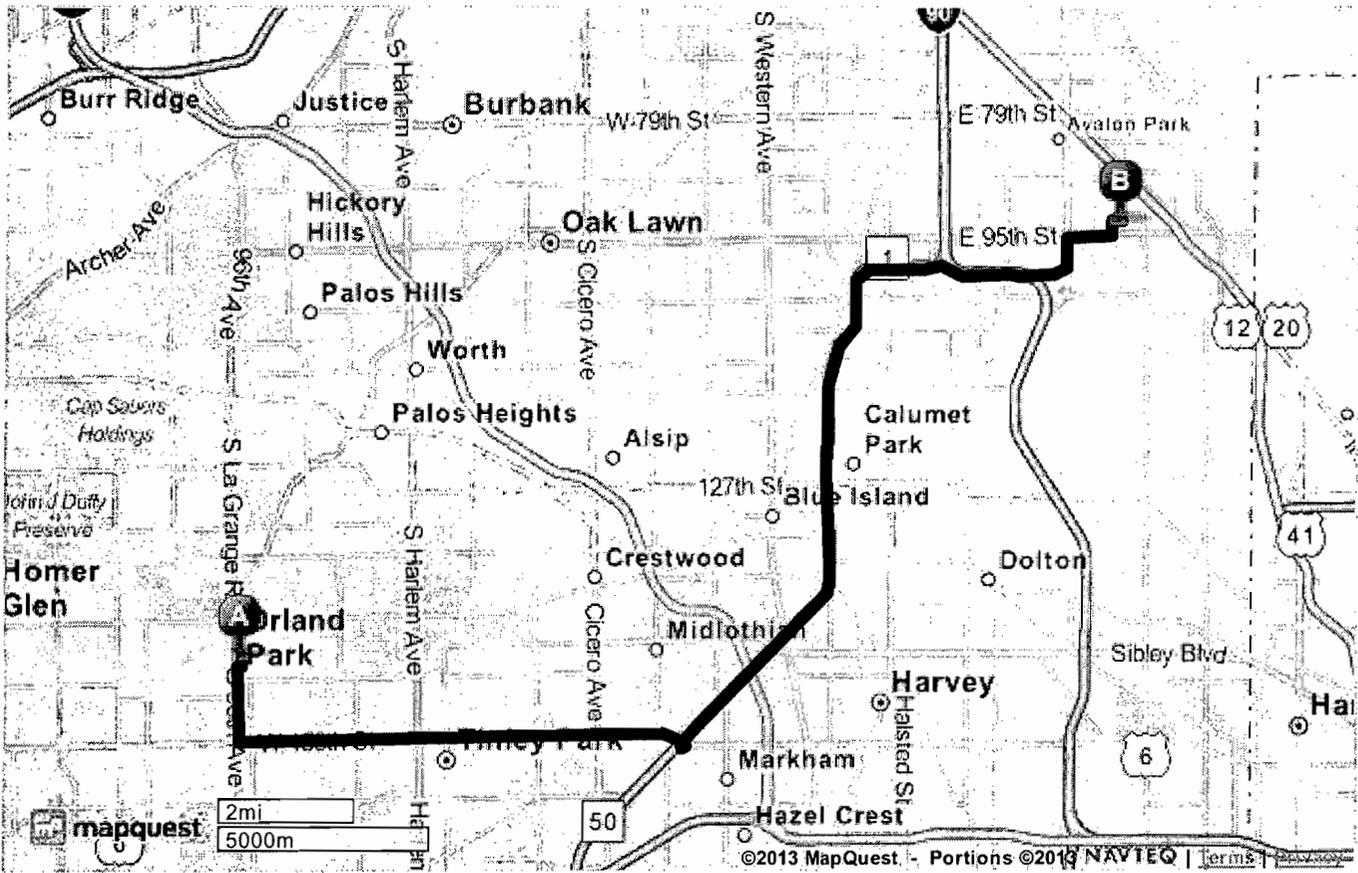
13. Turn **right** onto **E 93rd St**. [Map](#) **0.2 Mi**  
*23.4 Mi Total*

14. **2320 E 93RD ST** is on the **left**. [Map](#)

**B** 2320 E 93rd St, Chicago, IL 60617-3983

455

Total Travel Estimate: 23.45 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

456



mapquest

Notes

Edward Naperville Hospital

Trip to:

**801 S Washington St**

Naperville, IL 60540-7430

24.07 miles / 38 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** [Map](#)

**4.2 Mi**

*4.3 Mi Total*



4. Take the **Calumet Sag Rd / IL-83 ramp.** [Map](#)

**0.2 Mi**

*4.5 Mi Total*



5. Turn **left** onto **W Cal Sag Rd / IL-83.** Continue to follow **IL-83 N.** [Map](#)

**8.7 Mi**

*13.2 Mi Total*



6. Turn **left** onto **75th St.** [Map](#)

**9.6 Mi**

*22.7 Mi Total*



7. Turn **right** onto **S Washington St.** [Map](#)

**1.4 Mi**

*24.1 Mi Total*



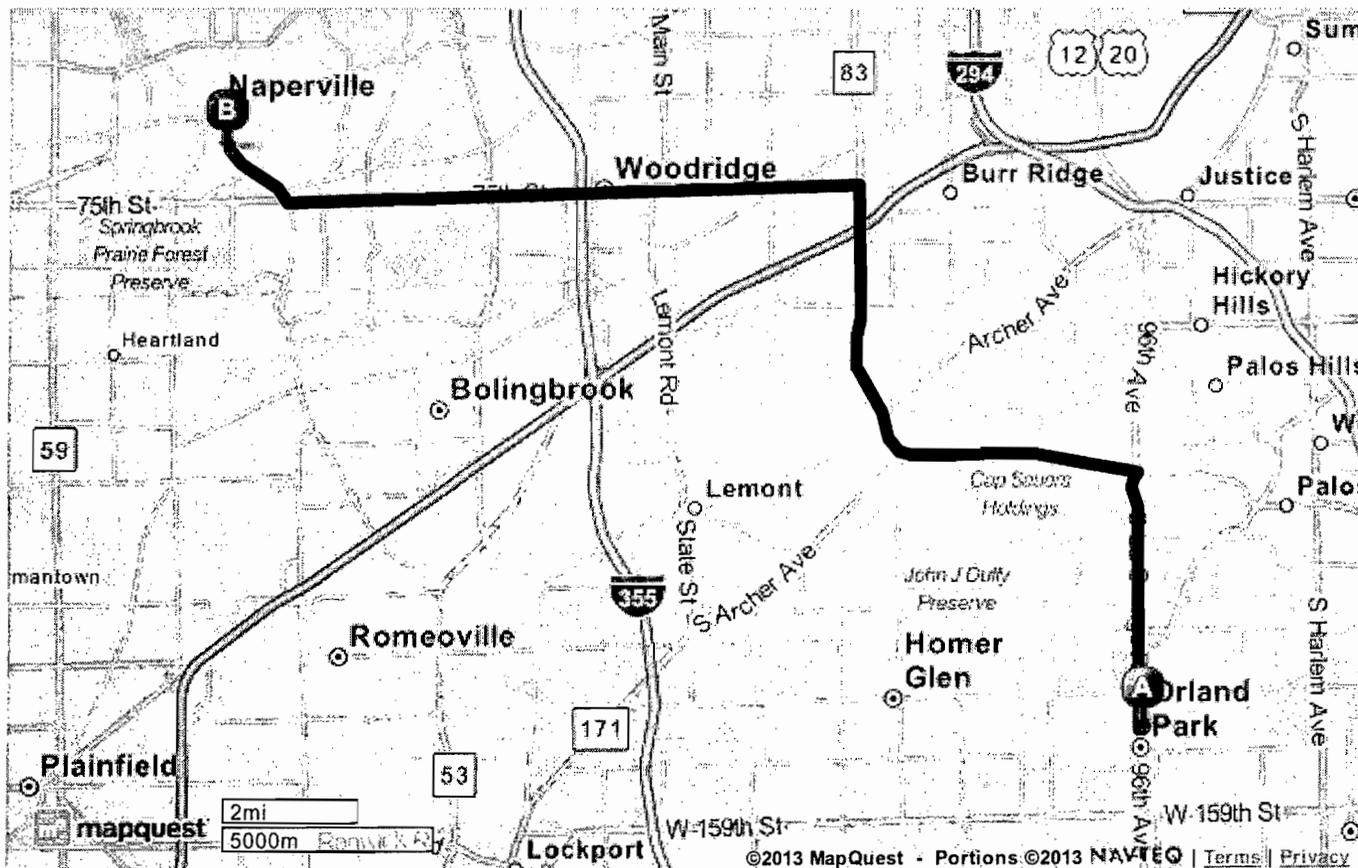
8. **801 S WASHINGTON ST** is on the **left.** [Map](#)



**801 S Washington St, Naperville, IL 60540-7430**

457

Total Travel Estimate: 24.07 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

458



mapquest

Notes

Stroger Hospital

Trip to:

**1901 W Harrison St**

Chicago, IL 60612-3714

24.18 miles / 38 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**10.1 Mi**

*20.2 Mi Total*



5. Take **EXIT 289** toward **California Ave.** [Map](#)

**0.2 Mi**

*20.4 Mi Total*



6. Keep **right** to take the **California Ave** ramp. [Map](#)

**0.2 Mi**

*20.6 Mi Total*



7. Keep **left** at the fork to go on **S California Ave.** [Map](#)

**2.1 Mi**

*22.7 Mi Total*



8. Turn **right** onto **W Ogden Ave.** [Map](#)

**1.4 Mi**

*24.1 Mi Total*



9. Turn **slight right** onto **W Harrison St.** [Map](#)

**0.04 Mi**

*24.2 Mi Total*



10. **1901 W HARRISON ST** is on the **right.** [Map](#)



**1901 W Harrison St, Chicago, IL 60612-3714**

Total Travel Estimate: **24.18 miles - about 38 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

460



# mapquest

### Notes

University of Illinois Hospital

Trip to:

**1740 W Taylor St**

Chicago, IL 60612-7232

24.47 miles / 38 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#)

**11.2 Mi**

*21.3 Mi Total*



5. Take the **Damen Ave** exit, **EXIT 290**, toward **Ashland Ave**. [Map](#)

**0.2 Mi**

*21.4 Mi Total*



6. Keep **left** to take the **Damen Ave** ramp. [Map](#)

**0.2 Mi**

*21.7 Mi Total*



7. Keep **left** at the fork in the ramp. [Map](#)

**0.06 Mi**

*21.7 Mi Total*



8. Turn **slight left** onto **S Damen Ave**. [Map](#)

**0.8 Mi**

*22.5 Mi Total*



9. Turn **right** onto **S Blue Island Ave**. [Map](#)

**0.6 Mi**

*23.1 Mi Total*



10. Turn **left** onto **S Ashland Ave**. [Map](#)

**1.2 Mi**

*24.3 Mi Total*



11. Turn **left** onto **W Taylor St**. [Map](#)

**0.2 Mi**

*24.5 Mi Total*



12. **1740 W TAYLOR ST** is on the **right**. [Map](#)



**1740 W Taylor St, Chicago, IL 60612-7232**

Total Travel Estimate: 24.47 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

462



mapquest

Notes

Rush University Medical Center

Trip to:

**1653 W Congress Pkwy**

Chicago, IL 60612-3833

27.12 miles / 38 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W / Dan Ryan Expy W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**2.2 Mi**

*25.0 Mi Total*



6. Take the **I-290 W / Eisenhower Expy** exit, **EXIT 51H,** toward **West Suburbs.** [Map](#)

**0.5 Mi**

*25.5 Mi Total*



7. Merge onto **I-290 W / IL-110 W / Eisenhower Expy W** via the exit on the **left** toward **West Suburbs.** [Map](#)

**1.2 Mi**

*26.6 Mi Total*



8. Take **EXIT 28B** toward **Ashland Ave / Paulina St.** [Map](#)

**0.2 Mi**

*26.8 Mi Total*



9. Turn **slight left** onto **W Van Buren St.** [Map](#)

**0.2 Mi**

*27.0 Mi Total*



10. Turn **left** onto **S Paulina St.** [Map](#)

**0.08 Mi**

*27.1 Mi Total*



11. Take the **1st left** onto **W Congress Pky.** [Map](#)

**0.06 Mi**

*27.1 Mi Total*



12. **1653 W CONGRESS PKWY.** [Map](#)



**1653 W Congress Pkwy, Chicago, IL 60612-3833**

43

Total Travel Estimate: 27.12 miles - about 38 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

464



Notes

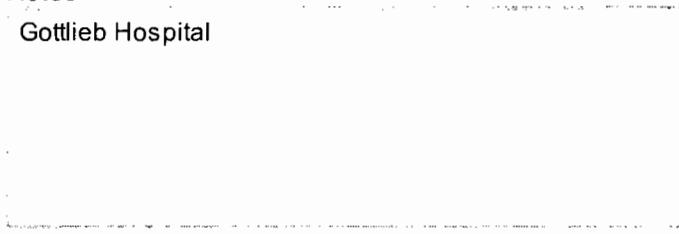
Gottlieb Hospital

Trip to:

**701 W North Ave**

Melrose Park, IL 60160-1612

22.85 miles / 39 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**3.5 Mi**

*13.6 Mi Total*



5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave.** [Map](#)

**8.8 Mi**

*22.5 Mi Total*



6. Turn **left** onto **W North Ave / IL-64 W.** [Map](#)

**0.4 Mi**

*22.9 Mi Total*



7. **701 W NORTH AVE** is on the **right.** [Map](#)



**701 W North Ave, Melrose Park, IL 60160-1612**

465

Total Travel Estimate: 22.85 miles - about 39 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

466



mapquest

Notes

Saint Bernard Hospital

Trip to:

**326 W 64th St**

Chicago, IL 60621-3114

24.27 miles / 39 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St**. [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St**. [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave**. [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn **left** onto **W 159th St / US-6**. [Map](#)

**7.5 Mi**

*9.0 Mi Total*



5. Merge onto **I-57 N**. [Map](#)

**10.2 Mi**

*19.2 Mi Total*



6. Merge onto **I-94 W / Dan Ryan Expy W** via the exit on the **left** toward **Chicago Loop**. [Map](#)

**3.8 Mi**

*23.0 Mi Total*



7. Take **EXIT 59B** toward **Marquette Rd / 67th St**. [Map](#)

**0.2 Mi**

*23.3 Mi Total*



8. Keep **right** at the fork in the ramp. [Map](#)

**0.2 Mi**

*23.5 Mi Total*



9. Turn **left** onto **W Marquette Rd / W 67th St**. [Map](#)

**0.3 Mi**

*23.8 Mi Total*



10. Turn **right** onto **S Yale Ave**. [Map](#)

**0.4 Mi**

*24.2 Mi Total*



11. Take the 3rd **left** onto **W 64th St**. [Map](#)

**0.08 Mi**

*24.3 Mi Total*



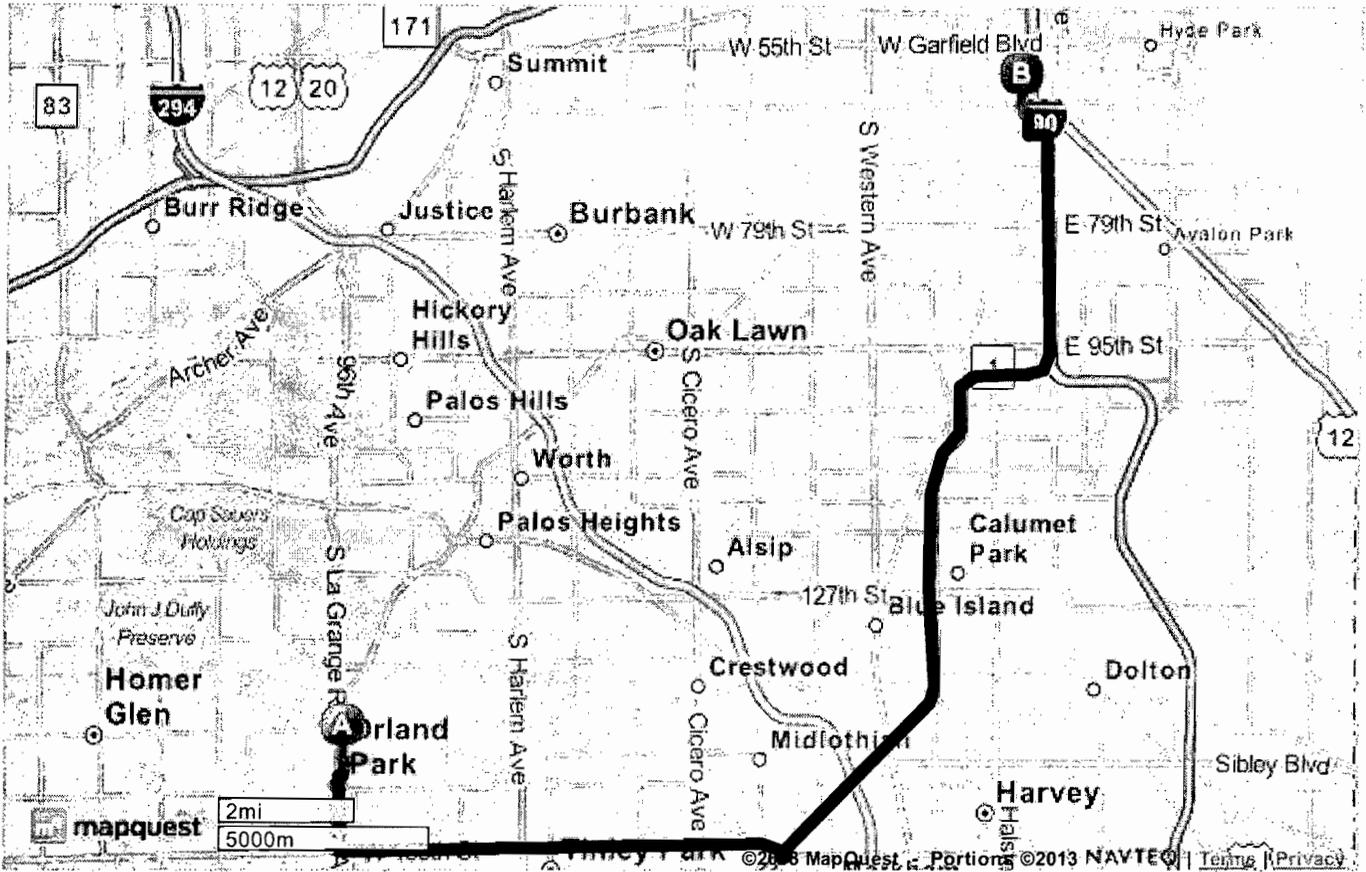
12. **326 W 64TH ST** is on the **right**. [Map](#)



**326 W 64th St, Chicago, IL 60621-3114**

467

Total Travel Estimate: 24.27 miles - about 39 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)



mapquest

Notes

West Suburban Medical Center

Trip to:

**3 Erie Ct**

Oak Park, IL 60302-2519

24.45 miles / 41 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr**. [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right**. [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave**. Continue to follow **US-45 N**. [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago**. [Map](#)

**3.5 Mi**

*13.6 Mi Total*



5. Merge onto **IL-171 N** via **EXIT 282B** toward **1st Ave**. [Map](#)

**6.2 Mi**

*19.8 Mi Total*



6. Merge onto **I-290 E / IL-110 E / Eisenhower Expy E**. [Map](#)

**2.9 Mi**

*22.7 Mi Total*



7. Take the **Austin Blvd** exit, **EXIT 23A**, on the **left**. [Map](#)

**0.3 Mi**

*22.9 Mi Total*



8. Turn **left** onto **S Austin Blvd**. [Map](#)

**1.4 Mi**

*24.4 Mi Total*



9. Turn **left** onto **Erie St**. [Map](#)

**0.05 Mi**

*24.4 Mi Total*



10. Take the 1st **left** to stay on **Erie St**. [Map](#)

**0.02 Mi**

*24.4 Mi Total*



11. **3 ERIE CT**. [Map](#)



**3 Erie Ct, Oak Park, IL 60302-2519**

Total Travel Estimate: 24.45 miles - about 41 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

4720



mapquest

Notes

Jackson Park Hospital

Trip to:

**7531 S Stony Island Ave**

Chicago, IL 60649-3954

24.74 miles / 41 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn **left** onto **W 159th St / US-6.** [Map](#)

**7.5 Mi**

*9.0 Mi Total*



5. Merge onto **I-57 N.** [Map](#)

**10.2 Mi**

*19.2 Mi Total*



6. Merge onto **I-94 E / Bishop Ford Fwy** toward **Indiana.** [Map](#)

**1.5 Mi**

*20.7 Mi Total*



7. Take the **Stony Island Ave** exit, **EXIT 65**, toward **95th-103rd STS.** [Map](#)

**0.8 Mi**

*21.5 Mi Total*



8. Keep **left** to take the **North Stony Island Ave** ramp toward **95th St.** [Map](#)

**0.5 Mi**

*22.0 Mi Total*



9. Merge onto **S Stony Island Ext.** [Map](#)

**0.2 Mi**

*22.2 Mi Total*



10. **S Stony Island Ext** becomes **S Stony Island Ave.** [Map](#)

**2.1 Mi**

*24.3 Mi Total*



11. Keep **right** at the fork to continue on **S Stony Island Ave.** [Map](#)

**0.5 Mi**

*24.7 Mi Total*



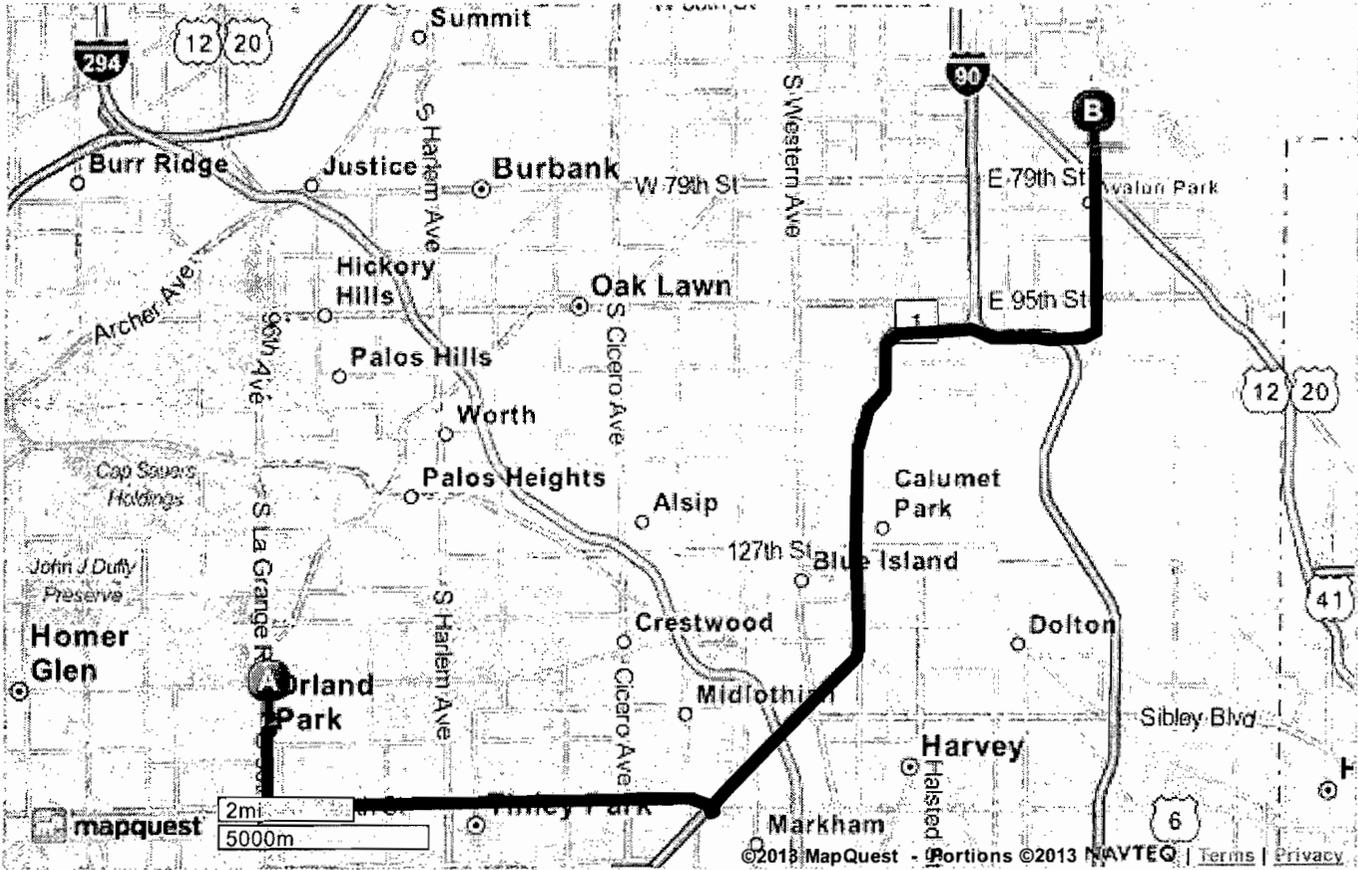
12. **7531 S STONY ISLAND AVE** is on the **right.** [Map](#)



**7531 S Stony Island Ave, Chicago, IL 60649-3954**

471

Total Travel Estimate: 24.74 miles - about 41 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

472



Notes  
Provident Hospital

Trip to:  
**500 E 51st St**  
Chicago, IL 60615-2400  
28.07 miles / 41 minutes

**10 Orland Square Dr, Orland Park, IL 60462-3207**

- 1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**  
*0.06 Mi Total*

---

- 2. Turn **right.** [Map](#) **0.06 Mi**  
*0.1 Mi Total*

---

- 3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**  
*10.1 Mi Total*

---

- 4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **13.2 Mi**  
*23.3 Mi Total*

---

- 5. Merge onto **I-90 E / I-94 E / Dan Ryan Expy E** via **EXIT 292B** toward **Indiana.** [Map](#) **3.1 Mi**  
*26.3 Mi Total*

---

- 6. Take **EXIT 56B** toward **47th St.** [Map](#) **0.2 Mi**  
*26.6 Mi Total*

---

- 7. Turn **slight left** onto **S Wentworth Ave.** [Map](#) **0.06 Mi**  
*26.6 Mi Total*

---

- 8. Take the 1st **left** onto **W 47th St.** [Map](#) **0.5 Mi**  
*27.1 Mi Total*

---

- 9. Turn **right** onto **S Michigan Ave.** [Map](#) **0.5 Mi**  
*27.6 Mi Total*

---

- 10. Turn **left** onto **E 51st St.** [Map](#) **0.4 Mi**  
*28.1 Mi Total*

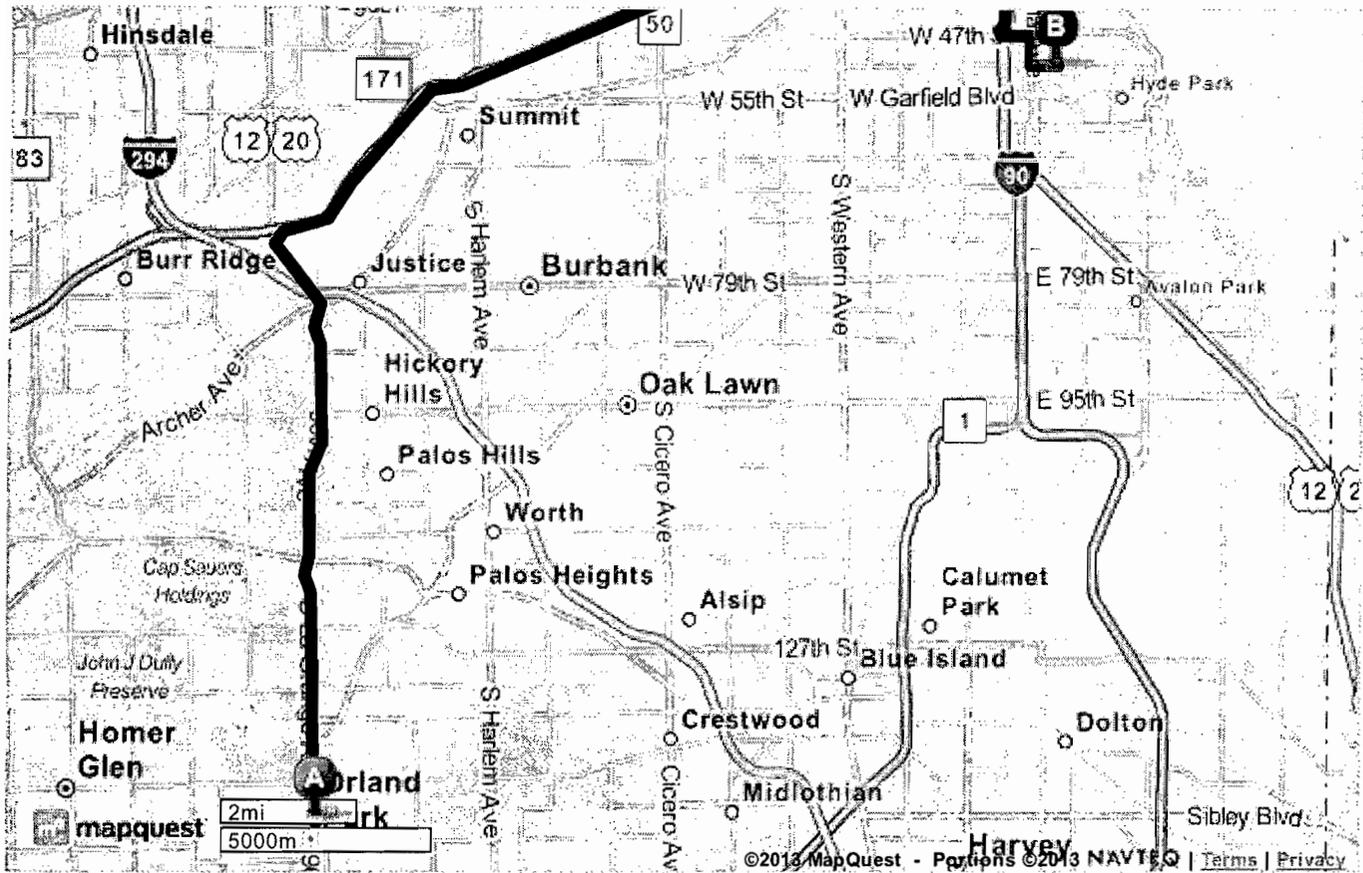
---

- 11. **500 E 51ST ST** is on the **left.** [Map](#)

**500 E 51st St, Chicago, IL 60615-2400**

473

Total Travel Estimate: **28.07 miles - about 41 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

474



mapquest

Notes

Sacred Heart Hospital

Trip to:

**3240 W Franklin Blvd**

Chicago, IL 60624-1511

24.40 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**8.7 Mi**

*18.8 Mi Total*



5. Take the **Pulaski Rd** exit, **EXIT 287.** [Map](#)

**0.2 Mi**

*19.0 Mi Total*



6. Keep **left** at the fork in the ramp. [Map](#)

**0.08 Mi**

*19.0 Mi Total*



7. Turn **slight left** onto **S Pulaski Rd.** [Map](#)

**1.9 Mi**

*21.0 Mi Total*



8. Turn **right** onto **W Ogden Ave.** [Map](#)

**1.1 Mi**

*22.1 Mi Total*



9. Turn **left** onto **S Kedzie Ave.** [Map](#)

**2.2 Mi**

*24.3 Mi Total*



10. Turn **left** onto **W Franklin Blvd.** [Map](#)

**0.08 Mi**

*24.4 Mi Total*



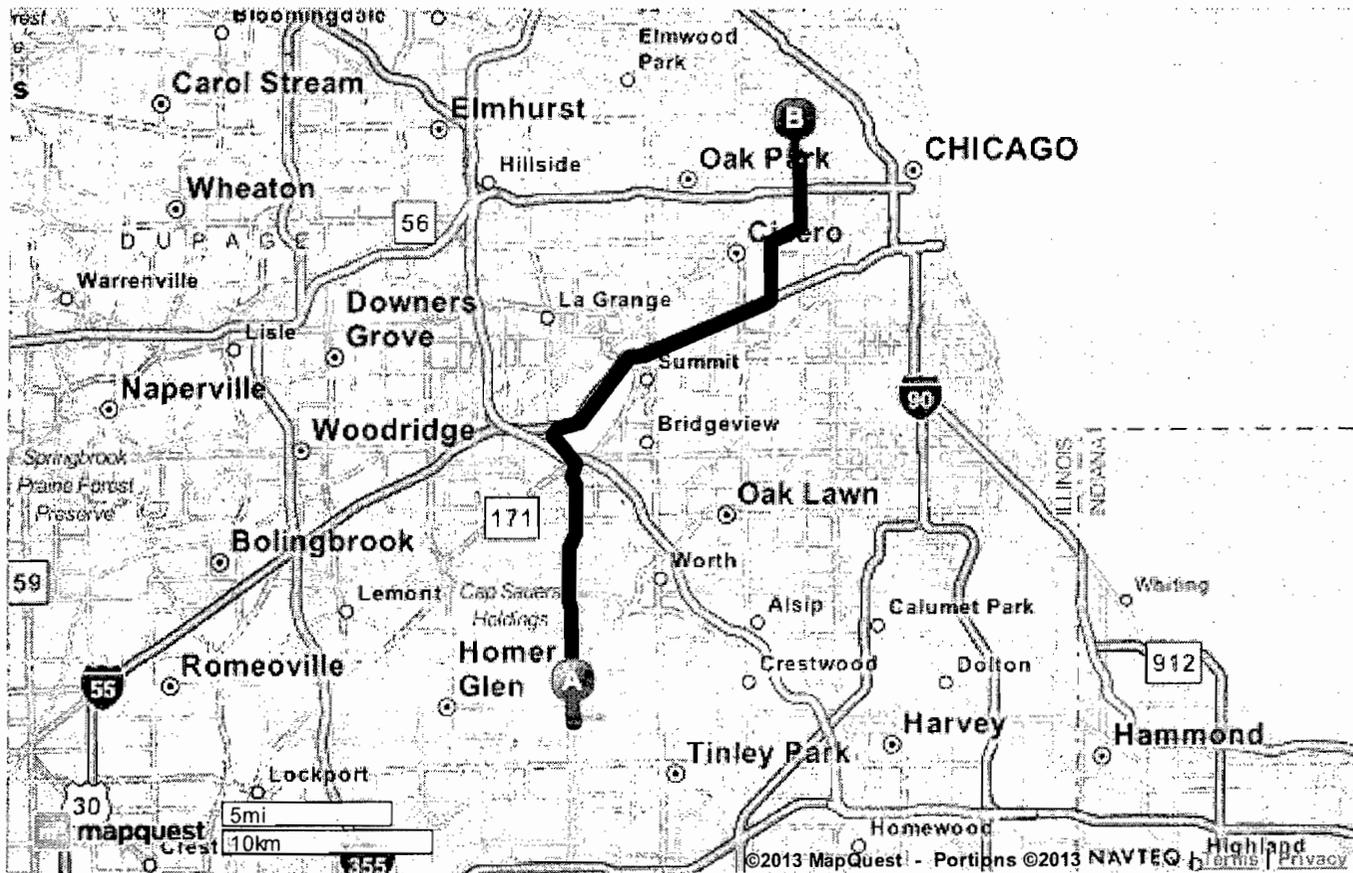
11. **3240 W FRANKLIN BLVD** is on the **right.** [Map](#)



**3240 W Franklin Blvd, Chicago, IL 60624-1511**

475

Total Travel Estimate: 24.40 miles - about 42 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

476



Notes

Northwestern Memorial Medical Center

Trip to:

**251 E Huron St**

Chicago, IL 60611-2908

28.71 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**4.0 Mi**

*26.8 Mi Total*



6. Take **EXIT 50B** toward **East Ohio St.** [Map](#)

**0.8 Mi**

*27.6 Mi Total*



7. Stay **straight** to go onto **W Ohio St.** [Map](#)

**0.9 Mi**

*28.5 Mi Total*



8. Turn **left** onto **N Fairbanks Ct.** [Map](#)

**0.2 Mi**

*28.7 Mi Total*



9. Turn **left** onto **E Huron St.** [Map](#)

**0.06 Mi**

*28.7 Mi Total*



**251 E Huron St, Chicago, IL 60611-2908**

477

Total Travel Estimate: 28.71 miles - about 42 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

478



Notes

Saint Mary of Nazareth Hospital

Trip to:

**2233 W Division St**

Chicago, IL 60622-8151

28.92 miles / 42 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**4.7 Mi**

*27.4 Mi Total*



6. Take the **Augusta Blvd / Milwaukee Ave** exit, **EXIT 49B.** [Map](#)

**0.3 Mi**

*27.7 Mi Total*



7. Turn **slight right** onto **N Milwaukee Ave.** [Map](#)

**0.4 Mi**

*28.1 Mi Total*



8. Turn **slight left** onto **W Division St.** [Map](#)

**0.9 Mi**

*28.9 Mi Total*



9. **2233 W DIVISION ST** is on the **left.** [Map](#)



**2233 W Division St, Chicago, IL 60622-8151**

479

Total Travel Estimate: **28.92 miles - about 42 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

480



Notes

South Shore Hospital

Trip to:  
**8012 S Crandon Ave**  
Chicago, IL 60617-1124  
25.02 miles / 43 minutes

**A** 10 Orland Square Dr, Orland Park, IL 60462-3207

1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#) **0.2 Mi**  
*0.2 Mi Total*

2. Turn **right** onto **149th St.** [Map](#) **0.08 Mi**  
*0.3 Mi Total*

3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#) **1.3 Mi**  
*1.5 Mi Total*

4. Turn **left** onto **W 159th St / US-6.** [Map](#) **7.5 Mi**  
*9.0 Mi Total*

5. Merge onto **I-57 N.** [Map](#) **10.2 Mi**  
*19.2 Mi Total*

6. Merge onto **I-94 W / Dan Ryan Expy W** via the exit on the **left** toward **Chicago Loop.** [Map](#) **2.3 Mi**  
*21.6 Mi Total*

7. Take **EXIT 60C** toward **79th St.** [Map](#) **0.2 Mi**  
*21.7 Mi Total*

8. Keep **right** at the fork in the ramp. [Map](#) **0.2 Mi**  
*21.9 Mi Total*

9. Stay **straight** to go onto **S State St.** [Map](#) **0.09 Mi**  
*22.0 Mi Total*

10. Take the 1st **right** onto **E 79th St.** [Map](#) **2.9 Mi**  
*24.9 Mi Total*

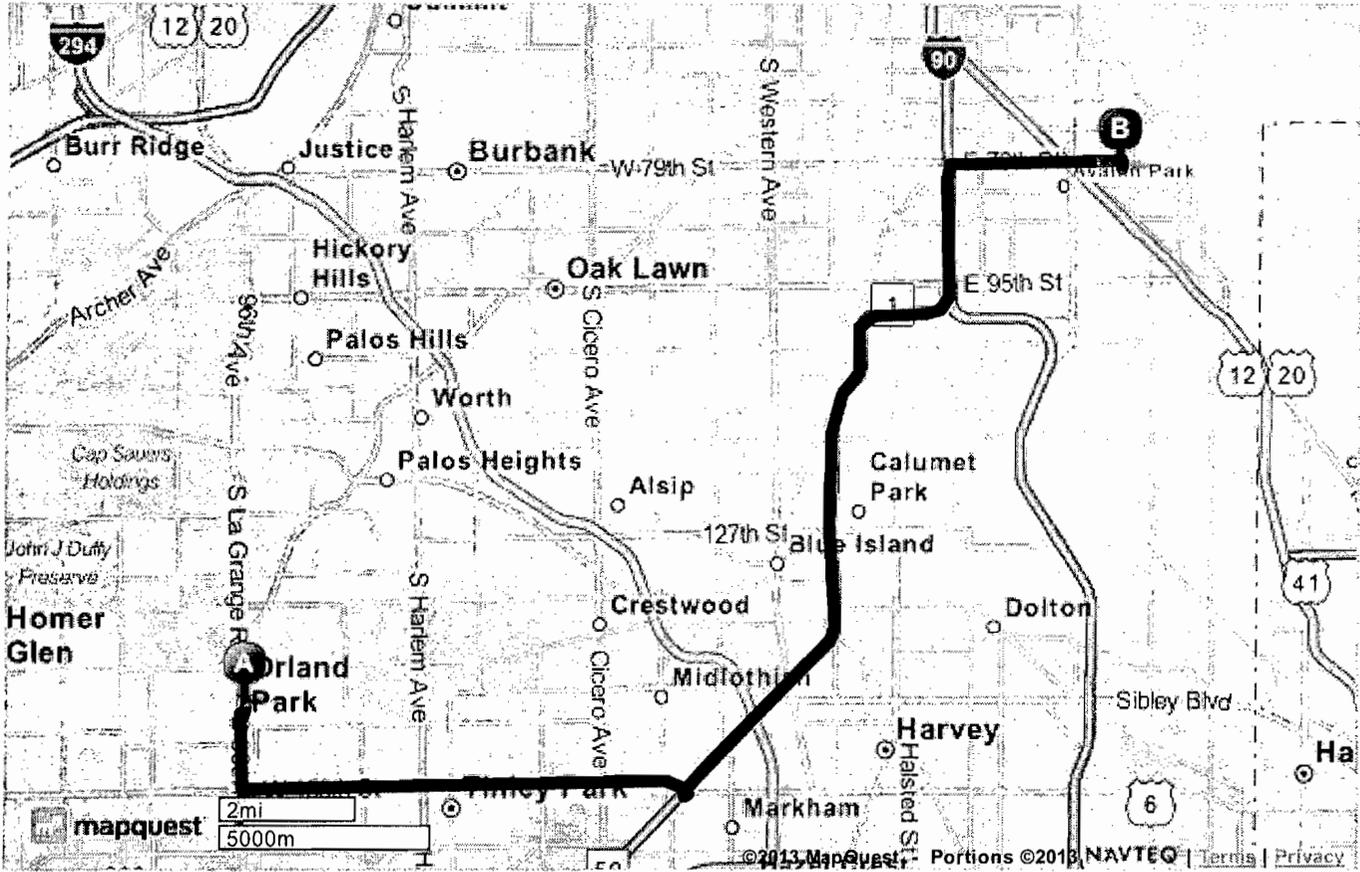
11. Turn **right** onto **S Crandon Ave.** [Map](#) **0.1 Mi**  
*25.0 Mi Total*

12. **8012 S CRANDON AVE** is on the **right.** [Map](#)

**B** 8012 S Crandon Ave, Chicago, IL 60617-1124

481

Total Travel Estimate: 25.02 miles - about 43 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

482



mapquest®

Notes

University of Chicago Medical Center

Trip to:

**5841 S Maryland Ave**

Chicago, IL 60637-1447

25.65 miles / 43 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **south** on **Orland Square Dr** toward **149th St.** [Map](#)

**0.2 Mi**

*0.2 Mi Total*



2. Turn **right** onto **149th St.** [Map](#)

**0.08 Mi**

*0.3 Mi Total*



3. Take the 1st **left** onto **S La Grange Rd / US-45 / 96th Ave.** [Map](#)

**1.3 Mi**

*1.5 Mi Total*



4. Turn **left** onto **W 159th St / US-6.** [Map](#)

**7.5 Mi**

*9.0 Mi Total*



5. Merge onto **I-57 N.** [Map](#)

**10.2 Mi**

*19.2 Mi Total*



6. Merge onto **I-94 W / Dan Ryan Expy W** via the exit on the **left** toward **Chicago Loop.** [Map](#)

**3.8 Mi**

*23.0 Mi Total*



7. Take **EXIT 59B** toward **Marquette Rd / 67th St.** [Map](#)

**0.2 Mi**

*23.3 Mi Total*



8. Keep **right** at the fork in the ramp. [Map](#)

**0.2 Mi**

*23.5 Mi Total*



9. Turn **right** onto **W Marquette Rd / W 67th St.** Continue to follow **W 67th St.** [Map](#)

**1.0 Mi**

*24.5 Mi Total*



10. Turn **left** onto **S Cottage Grove Ave.** [Map](#)

**1.0 Mi**

*25.5 Mi Total*



11. Turn **right** onto **E 59th St.** [Map](#)

**0.06 Mi**

*25.6 Mi Total*



12. Take the 1st **left** onto **S Maryland Ave.** [Map](#)

**0.07 Mi**

*25.7 Mi Total*



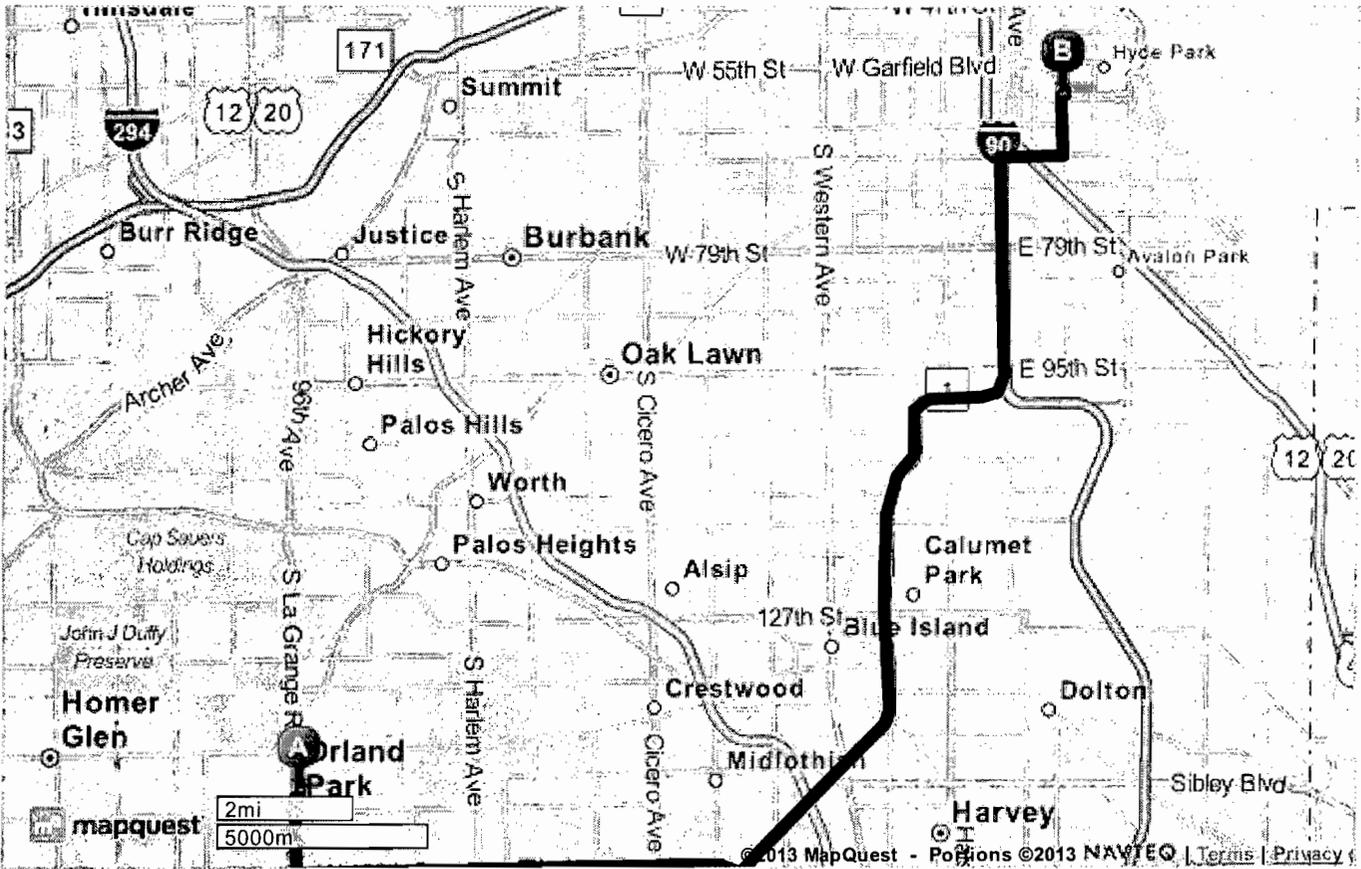
13. **5841 S MARYLAND AVE** is on the **right.** [Map](#)



**5841 S Maryland Ave, Chicago, IL 60637-1447**

483

Total Travel Estimate: 25.65 miles - about 43 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

484



**mapquest**

Notes

Norweigan American Hospital

Trip to:

**1044 N Francisco Ave**

Chicago, IL 60622-2743

25.81 miles / 44 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#) **0.06 Mi**



2. Turn **right.** [Map](#) **0.06 Mi**



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#) **9.9 Mi**



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#) **10.1 Mi**



5. Take **EXIT 289** toward **California Ave.** [Map](#) **0.2 Mi**



6. Keep **right** to take the **California Ave** ramp. [Map](#) **2.7 Mi**



7. Turn **left** onto **W Roosevelt Rd.** [Map](#) **0.3 Mi**



8. Turn **right** onto **S Sacramento Blvd.** [Map](#) **2.3 Mi**



9. Turn **right** onto **W Augusta Blvd.** [Map](#) **0.2 Mi**



10. Take the 3rd **left** onto **N Francisco Ave.** [Map](#) **0.04 Mi**



11. **1044 N FRANCISCO AVE** is on the **left.** [Map](#)



**1044 N Francisco Ave, Chicago, IL 60622-2743**

485

Total Travel Estimate: 25.81 miles - about 44 minutes



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

486



mapquest

Notes

Saint Elizabeth's Hospital

Trip to:

**1431 N Claremont Ave**

Chicago, IL 60622-1702

29.72 miles / 44 minutes



**10 Orland Square Dr, Orland Park, IL 60462-3207**



1. Start out going **southwest** on **Orland Square Dr.** [Map](#)

**0.06 Mi**

*0.06 Mi Total*



2. Turn **right.** [Map](#)

**0.06 Mi**

*0.1 Mi Total*



3. Turn **right** onto **S La Grange Rd / US-45 N / 96th Ave.** Continue to follow **US-45 N.** [Map](#)

**9.9 Mi**

*10.1 Mi Total*



4. Merge onto **I-55 N / Stevenson Expy N** toward **Chicago.** [Map](#)

**12.7 Mi**

*22.8 Mi Total*



5. Merge onto **I-90 W / I-94 W** via **EXIT 292A** toward **Wisconsin.** [Map](#)

**5.5 Mi**

*28.2 Mi Total*



6. Take the **IL-64 / North Ave** exit, **EXIT 48B.** [Map](#)

**0.2 Mi**

*28.4 Mi Total*



7. Turn **left** onto **IL-64 / W North Ave.** [Map](#)

**1.1 Mi**

*29.5 Mi Total*



8. Turn **left** onto **N Claremont Ave.** [Map](#)

**0.2 Mi**

*29.7 Mi Total*



9. **1431 N CLAREMONT AVE** is on the **left.** [Map](#)



**1431 N Claremont Ave, Chicago, IL 60622-1702**

487

Total Travel Estimate: **29.72 miles - about 44 minutes**



©2013 MapQuest, Inc. Use of directions and maps is subject to the MapQuest Terms of Use. We make no guarantee of the accuracy of their content, road conditions or route usability. You assume all risk of use. [View Terms of Use](#)

488

**APPENDIX 5**

**Impact Statement Letter -- Certified Mail Receipts and Pre-Filing Responses**

(see attached)

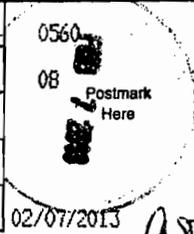
7047 2008 1830 0003 6533 4407

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

MAYWOOD IL 60153 **OFFICIAL USE**

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>



Sent to Conda University Medical Ctr  
 Street, Apt. No., or PO Box No. 2160 South 18 Ave.  
 City, State, ZIP+4 MAYWOOD IL 60153

PS Form 3800, August 2006 See Reverse for Instructions

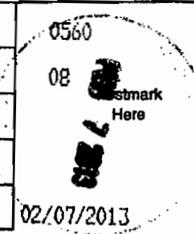
7007 2008 1830 0003 6533 4407

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

OAK LAWN IL 60453 **OFFICIAL USE**

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>



Sent to Nova Med Surg Ctr. Oak Lawn  
 Street, Apt. No., or PO Box No. 6309 S 63rd W 95th St.  
 City, State, ZIP+4 OAK LAWN IL 60453

PS Form 3800, August 2006 See Reverse for Instructions

490

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

JUSTICE IL 60458 OFFICIAL USE

Postage	\$ 0.46	0560 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Justice (Forest) Med-Surg Center  
 Street, Apt. No. or PO Box No.: 9050 W. 81st St.  
 City, State, ZIP+4: Justice IL 60458

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

MAHONDI IL 60131 OFFICIAL USE

Postage	\$ 0.46	0560 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Foster McGraw Hospital  
 Street, Apt. No. or PO Box No.: 2160 South 1st St.  
 City, State, ZIP+4: MahonDI IL 60131

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

OAK LAWN IL 60453 OFFICIAL USE

Postage	\$ 0.46	0560 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Oak Lawn Endoscopy  
 Street, Apt. No. or PO Box No.: 2121 Southwest Highway  
 City, State, ZIP+4: Oak Lawn IL 60453

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

OLMFIELD IL 60461 OFFICIAL USE

Postage	\$ 0.46	0560 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Franciscan St. James Health  
 Street, Apt. No. or PO Box No.: 20201 Crawford Ave  
 City, State, ZIP+4: Olinidia Fields IL 60461

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60617 OFFICIAL USE

Postage	\$ 0.46	0560 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Surgicare ASC  
 Street, Apt. No. or PO Box No.: 1547 South Ewing Street  
 City, State, ZIP+4: Chicago IL 60617

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60649 OFFICIAL USE

Postage	\$ 0.46	0560 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Jackson Park Hospital  
 Street, Apt. No. or PO Box No.: 1531 S. Stony Island Ave.  
 City, State, ZIP+4: Chicago IL 60649

PS Form 3800, August 2006 See Reverse for Instructions

491

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at www.usps.com®

CHICAGO IL 60602 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To  
 Street, Apt. No., or PO Box No. 25 East Same Day Surgery Ctr.  
 25 E WASHINGTON ST.  
 City, State, ZIP+4 CHICAGO IL 60602

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at www.usps.com®

CHICAGO IL 60602 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To  
 Street, Apt. No., or PO Box No. River North Same Day Surgery  
 1 East Erie St.  
 City, State, ZIP+4 CHICAGO IL 60611

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at www.usps.com®

CHICAGO IL 60612 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To  
 Street, Apt. No., or PO Box No. Rush University Surgicenter  
 1725 W. Harrison  
 City, State, ZIP+4 CHICAGO IL 60612

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at www.usps.com®

CHICAGO IL 60615 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To  
 Street, Apt. No., or PO Box No. Hyde Park Surgery Ctr.  
 1144 E. 53rd St.  
 City, State, ZIP+4 CHICAGO IL 60615

PS Form 3800, Aug. st 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at www.usps.com®

CHICAGO IL 60616 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To  
 Street, Apt. No., or PO Box No. South Loop Surgery Ctr.  
 2334 S. Wabash Ave.  
 City, State, ZIP+4 CHICAGO IL 60616

PS Form 3800, August 2006 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)  
 For delivery information visit our website at www.usps.com®

CHICAGO IL 60654 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To  
 Street, Apt. No., or PO Box No. Grand Avenue Surgery Ctr.  
 17 W. Grand Ave.  
 City, State, ZIP+4 CHICAGO IL 60654

PS Form 3800, August 2006 See Reverse for Instructions

7011 0470 0001 5643 6722

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com).

ELMWOOD PARK IL 60120  
**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To  
 Advanced Ambulatory Surgery Center  
 Street, Apt. No. or PO Box No. 220 N. Harlem Ave.  
 City, State, ZIP+4 Chicago IL 60709

PS Form 3800, August 2006 See Reverse for Instructions

7011 0470 0001 5643 6708

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com).

BURBONNAIS IL 60414  
**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To  
 Center for Digestive Health  
 Street, Apt. No. or PO Box No. 1615 N. Cornwell St., Ste 2  
 City, State, ZIP+4 Bourbonnais IL 60414

PS Form 3800, August 2006 See Reverse for Instructions

7011 0470 0001 5643 6746

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com).

ELMHURST IL 60126  
**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To  
 Elmhurst Hospital  
 Street, Apt. No. or PO Box No. 200 South York Rd.  
 City, State, ZIP+4 Elmhurst IL 60126

PS Form 3800, August 2006 See Reverse for Instructions

7011 0470 0001 5643 6708

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com).

CHICAGO HEIGHTS IL 60611  
**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To  
 Franciscan St. James Hospital  
 Street, Apt. No. or PO Box No. 1423 Chicago Rd  
 City, State, ZIP+4 Chicago Heights IL 60411

PS Form 3800, August 2006 See Reverse for Instructions

7011 0470 0001 5643 6715

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com).

CHICAGO IL 60611  
**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To  
 St. Bernard Hospital  
 Street, Apt. No. or PO Box No. 326 West 64th St.  
 City, State, ZIP+4 Chicago IL 60624

PS Form 3800, August 2006 See Reverse for Instructions

7011 0470 0001 5643 6723

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com).

OAK PARK IL 60302  
**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To  
 West Suburban Medical Ctr.  
 Street, Apt. No. or PO Box No. 3 Erie Ct.  
 City, State, ZIP+4 Oak Park IL 60302

PS Form 3800, August 2006 See Reverse for Instructions

7999 6495 1000 0470 0000 5645 6661

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: DMG Pain Mgt Surgery Center  
 Street, Apt. No. or PO Box No.: 1940 Rolling Ridge  
 City, State, ZIP+4: Wadsworth IL 60564

PS Form 3800, August 2006 See Reverse for Instructions

7999 6495 1000 0470 0000 5645 6661

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Riverside Surgery Center  
 Street, Apt. No. or PO Box No.: 100 Riverside Dr.  
 City, State, ZIP+4: Bourbonnais IL 60462

PS Form 3800, August 2006 See Reverse for Instructions

7999 6495 1000 0470 0000 5645 6661

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Palos Hills Surgery Ctr.  
 Street, Apt. No. or PO Box No.: 10330 S. Roberts Rd.  
 City, State, ZIP+4: Palos Hills IL 60465

PS Form 3800, August 2006 See Reverse for Instructions

7999 6495 1000 0470 0000 5645 6661

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: American Women's Med Group  
 Street, Apt. No. or PO Box No.: 2744 North Western Ave.  
 City, State, ZIP+4: Chicago IL 60647

PS Form 3800, August 2006 See Reverse for Instructions

7999 6495 1000 0470 0000 5645 6661

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Gottlieb Hospital  
 Street, Apt. No. or PO Box No.: 101 West North Ave.  
 City, State, ZIP+4: Melrose Park IL 60160

PS Form 3800, August 2006 See Reverse for Instructions

7999 6495 1000 0470 0000 5645 6661

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

**OFFICIAL USE**

Postage	\$ 0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>	

Sent To: Cadence ASTC  
 Street, Apt. No. or PO Box No.: 17650 Ferry Rd. Ste 140  
 City, State, ZIP+4: Wadsworth IL 60555

PS Form 3800, August 2006 See Reverse for Instructions

494

7007 2560 0002 3520 7932

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.®

CHICAGO IL 60628 OFFICIAL USE

Postage	\$ \$0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ \$6.11	

Sent To  
 Roseland Community Hospital  
 Street, Apt. No., or PO Box No. 45 West 11th St.  
 City, State, ZIP+4 Chicago IL 60628

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7925

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.®

CHICAGO IL 60622 OFFICIAL USE

Postage	\$ \$0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ \$6.11	

Sent To  
 St. Elizabeth Hospital  
 Street, Apt. No., or PO Box No. 1431 North Clarendon Ave.  
 City, State, ZIP+4 Chicago IL 60622

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7956

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.®

DOWNERS GROVE IL 60515 OFFICIAL USE

Postage	\$ \$0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ \$6.11	

Sent To  
 Advocate Good Samaritan Hospital  
 Street, Apt. No., or PO Box No. 3815 Highland Ave.  
 City, State, ZIP+4 Downers Grove IL 60515

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7949

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.®

CHICAGO IL 60608 OFFICIAL USE

Postage	\$ \$0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ \$6.11	

Sent To  
 St. Mary Hospital  
 Street, Apt. No., or PO Box No. California Ave at 15th St.  
 City, State, ZIP+4 Chicago IL 60608

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7970

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.®

CHICAGO IL 60612 OFFICIAL USE

Postage	\$ \$0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ \$6.11	

Sent To  
 Rush University Medical Ctr  
 Street, Apt. No., or PO Box No. 1653 West Congress Pkwy  
 City, State, ZIP+4 Chicago IL 60612

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7963

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at www.usps.com.®

CHICAGO IL 60623 OFFICIAL USE

Postage	\$ \$0.46	0560 08 Postmark Here 02/07/2013
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ \$6.11	

Sent To  
 St. Anthony Hospital  
 Street, Apt. No., or PO Box No. 2875 West 19th St.  
 City, State, ZIP+4 Chicago IL 60623

PS Form 3800, August 2006 See Reverse for Instructions

495

7007 2560 0002 3520 7871

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60624 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To Sacred Heart Hospital  
 Street, Apt. No., or PO Box No. 3240 West Franklin Blvd  
 City, State, ZIP+4 Chicago IL 60624

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7864

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60615 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To Provident Hospital  
 Street, Apt. No., or PO Box No. 500 East 51st St.  
 City, State, ZIP+4 Chicago IL 60615

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7895

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60617 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To South Shore Hospital  
 Street, Apt. No., or PO Box No. 3012 South Crandon  
 City, State, ZIP+4 Chicago IL 60617

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7888

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60611 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To Northwestern Memorial  
 Street, Apt. No., or PO Box No. 251 East Huron St.  
 City, State, ZIP+4 Chicago IL 60611

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7918

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60622 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
Postmark Here  
02/07/2013

Sent To Norwegian American Hospital  
 Street, Apt. No., or PO Box No. 1044 N. Francisco Ave.  
 City, State, ZIP+4 Chicago IL 60622

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7901

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60637 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
Postmark Here  
02/07/2013

Sent To University of Chicago Medical Ctr  
 Street, Apt. No., or PO Box No. 5841 S. Maryland Ave.  
 City, State, ZIP+4 Chicago IL 60637

PS Form 3800, August 2006 See Reverse for Instructions

7007 1830 0003 6533 4292

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60629 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08 Postmark Here  
02/07/2013

Sent To  
 Holy Cross Hospital  
 Street, Apt. No. or PO Box No. 2701 W. 108th St.  
 City, State, ZIP+4 Chicago IL 60629

PS Form 3800, August 2006 See Reverse for Instructions

7007 2562 0002 6320 8369

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

DAK PARK IL 60304 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08 Postmark Here  
7 2013  
02/07/2013

Sent To  
 Rush Oak Park Hospital  
 Street, Apt. No. or PO Box No. 520 S. Maple Ave  
 City, State, ZIP+4 Oak Park IL 60304

PS Form 3800, August 2006 See Reverse for Instructions

7008 1830 0003 6533 4312

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60611 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08 Postmark Here  
7 2013  
02/07/2013

Sent To  
 Surgery Ctr. at 900 N. Michigan  
 Street, Apt. No. or PO Box No. 60 E Delaware, 15th Fl  
 City, State, ZIP+4 Chicago IL 60611

PS Form 3800, August 2006 See Reverse for Instructions

7008 1830 0003 6533 4308

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60616 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08 Postmark Here  
7 2013  
02/07/2013

Sent To  
 Mercy Hospital  
 Street, Apt. No. or PO Box No. 25 25 S. Michigan Ave  
 City, State, ZIP+4 Chicago IL 60616

PS Form 3800, August 2006 See Reverse for Instructions

7008 1830 0003 6533 4339

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

PLAINFIELD IL 60585 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08 Postmark Here  
7 2013  
02/07/2013

Sent To  
 Plainfield Surgery Ctr.  
 Street, Apt. No. or PO Box No. 24600 W. 127th St.  
 City, State, ZIP+4 Plainfield IL 60585

PS Form 3800, August 2006 See Reverse for Instructions

7008 1830 0003 6533 4322

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60611 OFFICIAL USE

Postage	\$ 0.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 6.11</b>

0560  
08 Postmark Here  
7 2013  
02/07/2013

Sent To  
 Gold Coast Surgicenter  
 Street, Apt. No. or PO Box No. 845 N. Michigan Ave  
 City, State, ZIP+4 Chicago IL 60611

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7987

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60612 OFFICIAL USE

Postage	\$	\$0.46
Certified Fee		\$3.10
Return Receipt Fee (Endorsement Required)		\$2.55
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To: Stroger Hospital  
 Street, Apt. No., or PO Box No. 901 W. Harrison St.  
 City, State, ZIP+4 Chicago IL 60612

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 8133

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60612 OFFICIAL USE

Postage	\$	\$0.46
Certified Fee		\$3.10
Return Receipt Fee (Endorsement Required)		\$2.55
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To: University of Illinois Hospital  
 Street, Apt. No., or PO Box No. 1740 W. Taylor St.  
 City, State, ZIP+4 Chicago IL 60612

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 8007

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60617 OFFICIAL USE

Postage	\$	\$0.46
Certified Fee		\$3.10
Return Receipt Fee (Endorsement Required)		\$2.55
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To: Trinity Hospital  
 Street, Apt. No., or PO Box No. 2310 E 93rd St.  
 City, State, ZIP+4 Chicago IL 60617

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 7994

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

ALHAMBRA IL 60504 OFFICIAL USE

Postage	\$	\$0.46
Certified Fee		\$3.10
Return Receipt Fee (Endorsement Required)		\$2.55
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To: Edward Hospital  
 Street, Apt. No., or PO Box No. 801 S. Washington St.  
 City, State, ZIP+4 Naperville IL 60504

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 8021

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

CHICAGO IL 60644 OFFICIAL USE

Postage	\$	\$0.46
Certified Fee		\$3.10
Return Receipt Fee (Endorsement Required)		\$2.55
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To: Coretto Hospital  
 Street, Apt. No., or PO Box No. 645 S. Central Ave.  
 City, State, ZIP+4 Chicago IL 60644

PS Form 3800, August 2006 See Reverse for Instructions

7007 2560 0002 3520 8014

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)

MELROSE PARK IL 60164 OFFICIAL USE

Postage	\$	\$0.46
Certified Fee		\$3.10
Return Receipt Fee (Endorsement Required)		\$2.55
Restricted Delivery Fee (Endorsement Required)		\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$</b>	<b>\$6.11</b>

0560  
08  
Postmark Here  
02/07/2013

Sent To: Westlake Hospital  
 Street, Apt. No., or PO Box No. 1225 West Lake St.  
 City, State, ZIP+4 Melrose Park IL 60160

PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
MCKENNA IL 60448

Postage	\$ 40.46	0515
Certified Fee	\$3.10	03
Return Receipt Fee (Endorsement Required)	\$2.55	Postmark Here 02/05/2013
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	02/05/2013

South West Surgery Center  
Street Apt. No. 1110 Darwin Dr.  
or PO Box No.  
City/State/Zip+4 MCKENNA IL 60448  
PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
BENNING IL 60402

Postage	\$ 40.46	0515
Certified Fee	\$3.10	03
Return Receipt Fee (Endorsement Required)	\$2.55	Postmark Here 02/05/2013
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	02/05/2013

Plan View Memorial Hospital  
Street Apt. No. 3249 S Oak Park Ave.  
or PO Box No.  
City/State/Zip+4 Benning IL 60402  
PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
TINLEY PARK IL 60477

Postage	\$ 40.46	0515
Certified Fee	\$3.10	03
Return Receipt Fee (Endorsement Required)	\$2.55	Postmark Here 02/05/2013
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	02/05/2013

Thalles Sine Day Surgery Center  
Street Apt. No. 101 West 191st St.  
or PO Box No.  
City/State/Zip+4 Tinley Park, IL 60477  
PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
HINSDALE IL 60521

Postage	\$ 40.46	0515
Certified Fee	\$3.10	03
Return Receipt Fee (Endorsement Required)	\$2.55	Postmark Here 02/05/2013
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	02/05/2013

Adelstein-Hinsdale Hospital  
Street Apt. No. 120 N. Oak Street  
or PO Box No.  
City/State/Zip+4 Hinsdale IL 60521  
PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
LA GRANGE IL 60525

Postage	\$ 40.46	0515
Certified Fee	\$3.10	03
Return Receipt Fee (Endorsement Required)	\$2.55	Postmark Here 02/05/2013
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	02/05/2013

United Urology Alpha Unit & Temp  
Street Apt. No. 120 N LaGrange Rd.  
or PO Box No.  
City/State/Zip+4 LaGrange IL 60525  
PS Form 3800, August 2006 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
CHICAGO IL 60649

Postage	\$ 40.46	0515
Certified Fee	\$3.10	03
Return Receipt Fee (Endorsement Required)	\$2.55	Postmark Here 02/05/2013
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	02/05/2013

Southwestern Medical Center  
Street Apt. No. 7157 South State Road  
or PO Box No.  
City/State/Zip+4 Oakwood Park IL 60458  
PS Form 3800, August 2006 See Reverse for Instructions

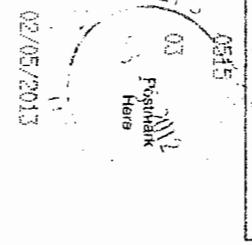
499

9599 22 0001 0000 2000 7101

USPS Postals Service  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage/Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
CHICAGO HEIGHTS IL 60411

Postage	\$ 40.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
Total Postage & Fees	\$ 46.11



Sent To  
 Street, Apt. No. or PO Box No. **Francis St. James Surgery Center**  
 City, State, ZIP+4 **Chicago Heights IL 60411**  
 PS Form 3800 August 2008 See Reverse for Instructions

9599 22 0001 0000 2000 7101

USPS Postals Service  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage/Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
NEW LENOX IL 60451

Postage	\$ 40.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
Total Postage & Fees	\$ 46.11



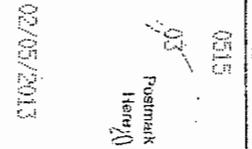
Sent To  
 Street, Apt. No. or PO Box No. **Silver Cross Hospital**  
 City, State, ZIP+4 **New Lenox IL 60451**  
 PS Form 3800 August 2008 See Reverse for Instructions

9599 22 0001 0000 2000 7101

USPS Postals Service  
**CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage/Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
HARVEY IL 60426

Postage	\$ 40.46
Certified Fee	\$3.10
Return Receipt Fee (Endorsement Required)	\$2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
Total Postage & Fees	\$ 46.11



Sent To  
 Street, Apt. No. or PO Box No. **Duggals Memorial Hospital**  
 City, State, ZIP+4 **Harvey IL 60426**  
 PS Form 3800 August 2008 See Reverse for Instructions

003

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**MAYWOOD IL 60153**

Postage	\$ 4.46	0515
Certified Fee	3.10	Postmark Here JAN 26 2013 USA
Return Receipt Fee (Endorsement Required)	2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.11	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. **LYDIA UNIV. HOSPITAL  
 2100 S. 1ST AVE.  
 City, State, ZIP+4 **MAYWOOD IL 60153****

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**WESTMONT PARK IL 60707**

Postage	\$ 4.06	0515
Certified Fee	3.10	Postmark Here JAN 26 2013 USA
Return Receipt Fee (Endorsement Required)	2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.11	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. **ELWOOD PARK SKATE DRX SURG.  
 1614 N. HAZELHURST AVE  
 City, State, ZIP+4 **ELWOOD PARK IL 60707****

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**VILLA PARK IL 60181**

Postage	\$ 4.46	0515
Certified Fee	3.10	Postmark Here JAN 26 2013 USA
Return Receipt Fee (Endorsement Required)	2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.11	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. **LYDIA KAPLAN RYBY SURG. CNR  
 15224 SUMMIT AVE #201  
 City, State, ZIP+4 **WILMINGTON IL 60181****

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**WESTMONT IL 60559**

Postage	\$ 4.46	0515
Certified Fee	3.10	Postmark Here JAN 26 2013 USA
Return Receipt Fee (Endorsement Required)	2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.11	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. **DUPRE HD GRP SURG. CNR  
 16442 S. CASS AVE  
 City, State, ZIP+4 **WESTMONT IL 60559****

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**CALHET CITY IL 60409**

Postage	\$ 4.46	0515
Certified Fee	3.10	Postmark Here JAN 26 2013 USA
Return Receipt Fee (Endorsement Required)	2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.11	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. **INELVIS GR FOR CURTAIN  
 1551 THURMINGTON DR  
 City, State, ZIP+4 **CHUMLEY CITY IL 60409****

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**LA GRANGE IL 60525**

Postage	\$ 4.46	0515
Certified Fee	3.10	Postmark Here JAN 26 2013 USA
Return Receipt Fee (Endorsement Required)	2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.11	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. **ARRAIVE HAYBRIK TRS  
 5101 MILLER SPRING  
 City, State, ZIP+4 **LA GRANGE IL 60525****

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 ELMHURST IL 60126

Postage	\$ 4.46	0515
Certified Fee	3.40	
Return Receipt Fee (Endorsement Required)	2.35	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.21	01/28/2013

Postmark Here  
 JAN 26 2013  
 Sent to  
 Street, Apt. No. or PO Box No. 1200 S YORK RD  
 City, State, ZIP+4® ELMHURST IL 60126  
 PS Form 3800, August 2005 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 MELROSE PARK IL 60160

Postage	\$ 4.46	0515
Certified Fee	3.40	
Return Receipt Fee (Endorsement Required)	2.35	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.21	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. 1225 W LAKE ST.  
 City, State, ZIP+4® MELROSE PARK IL 60160  
 PS Form 3800, August 2005 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 CHICAGO IL 60639

Postage	\$ 4.46	0515
Certified Fee	3.40	
Return Receipt Fee (Endorsement Required)	2.35	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.21	01/28/2013

Postmark Here  
 JAN 26 2013  
 Sent to  
 Street, Apt. No. or PO Box No. 4849 W FULLERTON  
 City, State, ZIP+4® CHICAGO IL 60639  
 PS Form 3800, August 2005 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 HAPERVILLE IL 60563

Postage	\$ 4.46	0515
Certified Fee	3.40	
Return Receipt Fee (Endorsement Required)	2.35	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.21	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. 475 E DIEM RD  
 City, State, ZIP+4® HAPERVILLE IL 60563  
 PS Form 3800, August 2005 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 JUSTICE IL 60458

Postage	\$ 4.46	0515
Certified Fee	3.40	
Return Receipt Fee (Endorsement Required)	2.35	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.21	01/28/2013

Postmark Here  
 JAN 26 2013  
 Sent to  
 Street, Apt. No. or PO Box No. 9050 W 81ST ST  
 City, State, ZIP+4® JUSTICE, IL 60458  
 PS Form 3800, August 2005 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 HINSDALE IL 60521

Postage	\$ 4.46	0515
Certified Fee	3.40	
Return Receipt Fee (Endorsement Required)	2.35	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 10.21	01/28/2013

Sent to  
 Street, Apt. No. or PO Box No. 908 N BLISS ST, #4  
 City, State, ZIP+4® HINSDALE IL 60521  
 PS Form 3800, August 2005 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage/Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 L INCOL M A 000 IL 60712

Postage	\$ 4.46	0515
Certified Fee	3.41	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	JAN 26 2013
Total Postage & Fees	\$ 10.42	01/28/2013

Sent To  
 STEPHEN SHORE SURICKA GR2  
 Street, Apt. No. or PO Box No. 3725 W TUTHY AVE.  
 City, State, ZIP+4  
 LINCOLNWOOD IL 60712  
 PS Form 3800, August 2008 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage/Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 BOL INGERNOX IL 60440

Postage	\$ 4.46	0515
Certified Fee	3.41	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	JAN 26 2013
Total Postage & Fees	\$ 10.42	01/28/2013

Sent To  
 ADAM SI PALLINEBROOK HOSP  
 Street, Apt. No. or PO Box No. 500 RICHMOND BLVD  
 City, State, ZIP+4  
 BILNIGERBROOK IL 60440  
 PS Form 3800, August 2008 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage/Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 JOLIET IL 60432

Postage	\$ 4.46	0515
Certified Fee	3.41	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	JAN 26 2013
Total Postage & Fees	\$ 10.42	01/28/2013

Sent To  
 SILVER CROSS HSPRDX  
 Street, Apt. No. or PO Box No. 1200 MAPLE RD  
 City, State, ZIP+4  
 JOLIET IL 60432  
 PS Form 3800, August 2008 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage/Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 OAK LAWN IL 60453

Postage	\$ 4.46	0515
Certified Fee	3.41	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	JAN 26 2013
Total Postage & Fees	\$ 10.42	01/28/2013

Sent To  
 SOUTHWEST GAS FRONTIER PEEB  
 Street, Apt. No. or PO Box No. 9722 SOUTHWEST HWY  
 City, State, ZIP+4  
 OAK LAWN IL 60453  
 PS Form 3800, August 2008 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage/Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 UYER JA FIELDS IL 60461

Postage	\$ 4.46	0515
Certified Fee	3.41	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	JAN 26 2013
Total Postage & Fees	\$ 10.42	01/28/2013

Sent To  
 JAMES SURE GR2 HOSP  
 Street, Apt. No. or PO Box No. 20201 CRAWFORD AVE  
 City, State, ZIP+4  
 CLYBURNIA HEADS IL 60461  
 PS Form 3800, August 2008 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage/Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 WARRENVILLE IL 60555

Postage	\$ 4.46	0515
Certified Fee	3.41	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	JAN 26 2013
Total Postage & Fees	\$ 10.42	01/28/2013

Sent To  
 DUPRE ORTHOPEDIC SURE C  
 Street, Apt. No. or PO Box No. 27050 PAPPAS RD STE 1  
 City, State, ZIP+4  
 WARRENVILLE IL 60555  
 PS Form 3800, August 2008 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 ADMISSON IL 60101

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Send To  
 Street, Apt. No., or PO Box No. 1580 W. LAKE ST,  
 City, State, ZIP+4® ABBESON IL 60101  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 OAK LAWN IL 60453

Postage	\$ 0.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 6.11	

Send To  
 Street, Apt. No., or PO Box No. 1011 W. 95th Street  
 City, State, ZIP+4® Oak Lawn IL 60453  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 WESTCHESTER IL 60154

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Send To  
 Street, Apt. No., or PO Box No. 333 MADISON ST.  
 City, State, ZIP+4® JOLIET IL 60435  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 WESTCHESTER IL 60154

Postage	\$ 0.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 6.11	

Send To  
 Street, Apt. No., or PO Box No. 2301 Enterprise Dr.  
 City, State, ZIP+4® WESTCHESTER IL 60154  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 CHICAGO IL 60622

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Send To  
 Street, Apt. No., or PO Box No. 2233 W. DIVISION ST  
 City, State, ZIP+4® CHICAGO IL 60622  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 TINLEY PARK IL 60487

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Send To  
 Street, Apt. No., or PO Box No. 18200 W. PANTAGE RD  
 City, State, ZIP+4® TINLEY PARK IL 60487  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 CHICAGO IL 60622

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Send To  
 Street, Apt. No., or PO Box No. 2233 W. DIVISION ST  
 City, State, ZIP+4® CHICAGO IL 60622  
 See Reverse for Instructions

**U.S. Postal Service™**  
**CERTIFIED MAIL™ RECEIPT**  
*(Domestic Mail Only/No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 TINLEY PARK IL 60487

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Send To  
 Street, Apt. No., or PO Box No. 18200 W. PANTAGE RD  
 City, State, ZIP+4® TINLEY PARK IL 60487  
 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
WESTMONT IL 60559

Postage	\$ 0.46	0515 Postmark Here JAN 28 2013 WESTMONT, ILL.
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$6.11	

Sent To  
Street, Apt. No. or PO Box No. **Chicago Prostate Cancer Surgery**  
City, State, ZIP+4® **855 Passanelli Dr Westfield, IL 60559**  
PS Form 3800, August 2009 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
DOWNERS GROVE ILL 60515

Postage	\$ 0.46	0515 Postmark Here JAN 28 2013 DOWNERS GROVE, ILL.
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$6.11	

Sent To  
Street, Apt. No. or PO Box No. **Industrialby Surgcenter of Downers Grove**  
City, State, ZIP+4® **333 Main St #2 Downers Grove, IL 60515**  
PS Form 3800, August 2009 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
WESTMONT IL 60559

Postage	\$ 0.46	0515 Postmark Here JAN 28 2013 WESTMONT, ILL.
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$6.11	

Sent To  
Street, Apt. No. or PO Box No. **Heart Over Surgery Center**  
City, State, ZIP+4® **630 N. Cass Ave Westmont, IL 60559**  
PS Form 3800, August 2009 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
DOWNERS GROVE ILL 60515

Postage	\$ 0.46	0515 Postmark Here JAN 28 2013 DOWNERS GROVE, ILL.
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$6.11	

Sent To  
Street, Apt. No. or PO Box No. **GOLF SUPPLIES CTR**  
City, State, ZIP+4® **8901 GOLF RD Downers Grove, IL 60515**  
PS Form 3800, August 2009 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
DOWNERS GROVE ILL 60515

Postage	\$ 0.46	0515 Postmark Here JAN 28 2013 DOWNERS GROVE, ILL.
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$6.11	

Sent To  
Street, Apt. No. or PO Box No. **OXFORD SUPPLIES CTR**  
City, State, ZIP+4® **2425 W. 22nd St #1 OXFORD BROOK, IL 60523**  
PS Form 3800, August 2009 See Reverse for Instructions

**U.S. Postal Service™  
CERTIFIED MAIL™ RECEIPT**  
(Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
DOWNERS GROVE ILL 60515

Postage	\$ 0.46	0515 Postmark Here JAN 28 2013 DOWNERS GROVE, ILL.
Certified Fee	\$3.10	
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$6.11	

Sent To  
Street, Apt. No. or PO Box No. **OXFORD SUPPLIES CTR**  
City, State, ZIP+4® **2425 W. 22nd St #1 OXFORD BROOK, IL 60523**  
PS Form 3800, August 2009 See Reverse for Instructions

USPS Postal Service  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 HAZEL CREST IL 60429

Postage	\$ 40.46	0515
Certified Fee	\$3.10	01 Postmark Here JAN 26 2013
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	01/28/2013

Sent To  
 Waukegan South Suburban Hospital  
 Street, Apt. No. or PO Box No. 18800 Kildee Ave  
 City, State, ZIP+4 ZIP+4  
 Waukegan Crest IL 60024  
 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 IOWEN'S GROVE IL 60515

Postage	\$ 40.46	0515
Certified Fee	\$3.10	01 Postmark Here JAN 26 2013
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	01/28/2013

Sent To  
 HIWESSI CR FOR DRY SUITE  
 Street, Apt. No. or PO Box No. 3811 MECHANIC AVE.  
 City, State, ZIP+4 ZIP+4  
 De W0515  
 See Reverse for Instructions

USPS Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 JULIET IL 60435

Postage	\$ 1.46	0515, SN
Certified Fee	\$3.10	01 Postmark Here JAN 26 2013
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 6.11	01/28/2013

Sent To  
 Am Sun Surgery Center  
 Street, Apt. No. or PO Box No. 2000 Oak Ridge Factory Dr.  
 City, State, ZIP+4 ZIP+4  
 Juliet IL 60435  
 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 OAK LAWN IL 60453

Postage	\$ 1.46	0515
Certified Fee	\$3.10	01 Postmark Here JAN 26 2013
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 6.11	01/28/2013

Sent To  
 CR FOR FRET & ANGLE SW  
 Street, Apt. No. or PO Box No. 4050 SOUTHWEST HWY.  
 City, State, ZIP+4 ZIP+4  
 Oak Lawn IL 60453  
 See Reverse for Instructions

USPS Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 OAK LAWN IL 60453

Postage	\$ 40.46	0515
Certified Fee	\$3.10	01 Postmark Here JAN 26 2013
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	01/28/2013

Sent To  
 Waukegan Quest Medical C  
 Street, Apt. No. or PO Box No. 4440 W 95th St  
 City, State, ZIP+4 ZIP+4  
 Oak Lawn IL 60453  
 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only; No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 WOOD Dale IL 60191

Postage	\$ 40.46	0515
Certified Fee	\$3.10	01 Postmark Here JAN 26 2013
Return Receipt Fee (Endorsement Required)	\$2.55	
Restricted Delivery Fee (Endorsement Required)	\$0.00	
Total Postage & Fees	\$ 46.11	01/28/2013

Sent To  
 Advantag Health Care  
 Street, Apt. No. or PO Box No. 203 E Irving Park  
 City, State, ZIP+4 ZIP+4  
 Wood Dale IL 60191  
 See Reverse for Instructions

USPS Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 EVERGREEN PARK IL 60805

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Sent To  
 JUNE CO OF MEYER  
 Street Apt. No. 1200 W 95TH ST  
 or PO Box No. 1200 W 95TH ST  
 City, State, ZIP+4  
 EVERGREEN PARK IL 60805  
 PS Form 3800 August 2008 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 HAFERVILLE IL 60540

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Sent To  
 MIDWEST BANDSCOPY CRT  
 Street Apt. No. 1243 RIVERST DR  
 or PO Box No. 1243 RIVERST DR  
 City, State, ZIP+4  
 HAFERVILLE IL 60540  
 PS Form 3800 August 2008 See Reverse for Instructions

USPS Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 DELANIT PARK IL 60467

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Sent To  
 DELANIT PARK SUPPLY CRT  
 Street Apt. No. 4550 W 167TH  
 or PO Box No. 4550 W 167TH  
 City, State, ZIP+4  
 DELANIT PARK IL 60467  
 PS Form 3800 August 2008 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 FALDS HEIGHTS IL 60463

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Sent To  
 FALDS COMPLIANCE HOSPITAL  
 Street Apt. No. 12251 S. 60TH AVE  
 or PO Box No. 12251 S. 60TH AVE  
 City, State, ZIP+4  
 FALDS HEIGHTS, IL 60463  
 PS Form 3800 August 2008 See Reverse for Instructions

USPS Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 ELMHURST IL 60126

Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Sent To  
 ELMHURST MED & SUPPLY CRT  
 Street Apt. No. 340 W BANNERFIELD  
 or PO Box No. 340 W BANNERFIELD  
 City, State, ZIP+4  
 ELMHURST IL 60126  
 PS Form 3800 August 2008 See Reverse for Instructions

U.S. Postal Service™  
**CERTIFIED MAIL™ RECEIPT**  
 (Domestic Mail Only/No Insurance Coverage Provided)

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
 HINSDALE IL 60521

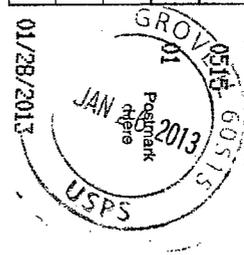
Postage	\$ 4.46	0515
Certified Fee	3.10	01
Return Receipt Fee (Endorsement Required)	2.55	Postmark Here
Restricted Delivery Fee (Endorsement Required)	\$0.00	01/28/2013
Total Postage & Fees	\$ 10.11	

Sent To  
 EYE SURGERY CRT & HINSDALE  
 Street Apt. No. 150 N YORK ST, #202  
 or PO Box No. 150 N YORK ST, #202  
 City, State, ZIP+4  
 HINSDALE IL 60521  
 PS Form 3800 August 2008 See Reverse for Instructions

**U.S. Postal Service<sup>SM</sup>**  
**CERTIFIED MAIL<sup>SM</sup> RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**BLUE ISLAND PO BOX 1100**

Postage	\$ 4.40
Certified Fee	3.40
Return Receipt Fee (Endorsement Required)	2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 10.35</b>



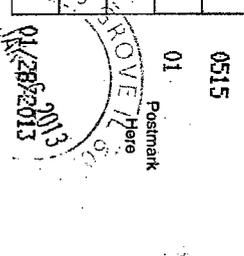
Street, Apt. No. or PO Box No. **12935 GLENN RD. CENTER BLUE ISLAND MO 64006**  
 City, State, ZIP+4<sup>®</sup>  
 PS Form 3800, August 2009 See Reverse for Instructions

7102 2000 0001 5872 6905

**U.S. Postal Service<sup>SM</sup>**  
**CERTIFIED MAIL<sup>SM</sup> RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**MAPEVILLE PO BOX 1100**

Postage	\$ 4.40
Certified Fee	3.40
Return Receipt Fee (Endorsement Required)	2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 10.35</b>



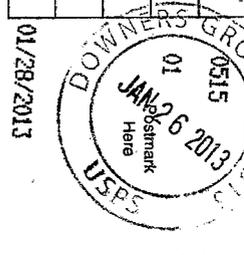
Street, Apt. No. or PO Box No. **1263 PICKERT DR. MAPEVILLE MO 64054**  
 City, State, ZIP+4<sup>®</sup>  
 PS Form 3800, August 2009 See Reverse for Instructions

7102 2000 0001 5872 6929

**U.S. Postal Service<sup>SM</sup>**  
**CERTIFIED MAIL<sup>SM</sup> RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**DOWNERS GROVES RIVER FOREST II 60305**

Postage	\$ 4.40
Certified Fee	3.40
Return Receipt Fee (Endorsement Required)	2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 10.35</b>



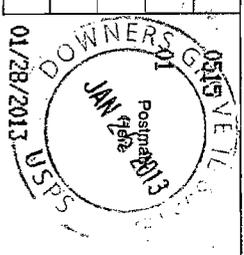
Street, Apt. No. or PO Box No. **7427 LAKE ST. DOWNERS GROVES FOREST II MO 6385**  
 City, State, ZIP+4<sup>®</sup>  
 PS Form 3800, August 2009 See Reverse for Instructions

7102 2000 0001 5872 6929

**U.S. Postal Service<sup>SM</sup>**  
**CERTIFIED MAIL<sup>SM</sup> RECEIPT**  
*(Domestic Mail Only; No Insurance Coverage Provided)*

For delivery information visit our website at [www.usps.com](http://www.usps.com)  
**CADET CITY II 60309**

Postage	\$ 4.40
Certified Fee	3.40
Return Receipt Fee (Endorsement Required)	2.55
Restricted Delivery Fee (Endorsement Required)	\$0.00
<b>Total Postage &amp; Fees</b>	<b>\$ 10.35</b>



Street, Apt. No. or PO Box No. **1700 E WEST RD. CADET CITY MO 64009**  
 City, State, ZIP+4<sup>®</sup>  
 PS Form 3800, August 2009 See Reverse for Instructions

7102 2000 0001 5872 6929

February 5, 2013

Naser Rustom, M.D.  
10 Orland Square Drive  
Orland Park, IL 60462

RE: Letter of Intent to Establish an ASTC

Dear Dr. Rustom:

We are in receipt of your letter informing us of your plans to establish a multi-specialty ASTC in Orland Park, Illinois that will provide orthopedic/pain management, gastroenterology and general surgery services.

While we do not know what your targeted service area is for your proposed facility, we are very concerned that it will be located just 12 miles (or 20 minutes) from our existing hospital campus in New Lenox. We expect that your proposed facility will have a significant negative impact on our current surgical program. And, based on the number of other existing surgical service providers – it would appear that your facility will only be duplicating services that are already available in this market.

Silver Cross Hospital cannot support your endeavor.

Sincerely,



Paul Pawlak  
President & CEO

cc: Courtney Avery  
Administrator  
Illinois Health Facilities & Services Review Board  
525 West Jefferson Street, 2<sup>nd</sup> Floor  
Springfield, IL 62761

509

Brian D. Smith, MD, FACS  
Eye Physicians and Surgeons  
Small Incision Cataract Surgery  
Refractive Surgery  
Cosmetic Eyelid Surgery  
Laser Surgery



950 N. York Road, Suite 203  
Hinsdale, IL 60521  
T: 630.323.8882  
F: 630.789.3909

January 29, 2013

Naser Rustom, MD  
10 Orland Square Drive  
Orland Park, IL 60462

Dear Dr. Rustom:

I received your letter about the proposed surgical center in Orland Park. The Eye Surgery Center of Hinsdale, of which I am the medical director, has no objections to your proposed center. Good luck to you.

Sincerely,

A handwritten signature in black ink, appearing to read "B. D. Smith". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Brian D. Smith, MD

I am writing to you regarding the proposed surgical center in Orland Park. The Eye Surgery Center of Hinsdale, of which I am the medical director, has no objections to your proposed center. Good luck to you.

**AFFILIATED SURGICARE, LTD.**

4941 NORTH KEDZIE AVENUE  
CHICAGO, IL 60625-5009

CITIBANK, N.A. BR. #12

CHICAGO, IL 60623  
2-7080-2710

1/30/2013

PAY TO THE ORDER OF ILLINOIS DEPARTMENT OF PUBLIC HEALTH

\$ \*\*2,500.00

Two Thousand Five Hundred and 00/100\*\*\*\*\* DOLLARS

ILLINOIS DEPARTMENT OF PUBLIC HEALTH

*13-007 Preferred Surgicenter, LLC*

MEMO

Application fee for orland park



AUTHORIZED SIGNATURE

⑈001272⑈ ⑆27107080⑆ ⑆0800514894⑈

Security features. Details on back.

**AFFILIATED SURGICARE, LTD.**

ILLINOIS DEPARTMENT OF PUBLIC HEALTH

1/30/2013

2,500.00

CITIBANK CHECKIN Application fee for orland park

2,500.00