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HEALTH FACILITIES &
SERVICES REVIEW BOARD

Ms. Courtney Avery, Administrator
Illinois Health Facilities and Services Review Board
525 West Jefferson St. 2nd Floor
Springfield, Ill. 62761

May 18, 2015

Dear Ms. Avery,

I'm writing this letter in support of the OSF Saint Anthony Medical Center Modernization Project 15-021.

I have a deep appreciation for the care, expertise and facilities connected to OSF Saint Anthony Medical Center in Rockford. I was successfully treated for cancer at the Center for Cancer Care in 2007-08. And just last year, I was hospitalized four different times at OSF for issues related to diverticulitis. Once again, I was overwhelmed by the excellent care by the physicians, nurses and other hospital staff. I am happy to report that I have made a full recovery.

While I have recommended OSF to friends and colleagues, my chief complaint during my many hospital stays has been the lack of privacy in the patient rooms, which, at times, can hinder a full recovery. I've had many experiences with roommates – not all of which have been positive. I've witnessed loud roommates, rude roommates (to staff), and roommates who've abused hospital policies by having more than two visitors at a time. Not to mention the difficulty I had in using the restroom with my roommate's guests lined up outside the restroom door.

I have the utmost respect for OSF Saint Anthony Medical and the excellent medical care it provides the Rockford community. I will continue to utilize its programs and services in the future, especially if the system can provide additional privacy, as do many other health care institutions. I strongly urge you to approve the application to build the bed pavilion that will offer private rooms.

Sincerely,



Paul Anthony Arco
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