



Leticia G. Ruffolo
Vice President
Business Relationship Manager
Business Banking

May 17, 2016

Ms. Courtney Avery
Administrator
Illinois Health Facilities & Services Review Board
525 W. Jefferson St. 2nd Floor
Springfield, IL 623761

Dear Ms. Avery

My name is Leticia Ruffolo, I'm a Business Relationship Manager with Chase Bank. I've been with Chase for over 20yr. I'm currently managing Dr. Alausa's accounts for all his Kidney Care Centers/ Home Dialysis centers. It's been a pleasure to work with Dr. Alausa & his staff.

Dr. Alausa kidney Care Centers have a strong relationship with the bank since 2004, and growing to this date. All of the Kidney Care Centers accounts have always been in good standing. Between all the Home Dialysis Care Centers they have in excess of \$1,180,000 in balances.

If you should have any additional questions I can be reached at 708-579-4272.

Sincerely,

A handwritten signature in black ink that reads "Leticia Ruffolo". The signature is fluid and cursive, with a long horizontal flourish extending to the left.

Leticia Ruffolo
Business Relationship Manager
Vice President Business Relationship Manager III|Chase Business Banking
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