jSMA Healthcare

February 15, 2017

RECEIVED

FEB 17 2017

HEALTH FACILITIES &
SERVICES REVIEW BOARD

Health Facilities and Services Review Board
2nd Floor
525 W Jefferson Street
Springfield, IL 62761

Re: Application for CON Project #16-057
Mercy Hospital & Medical Center, Chicago

Please accept the attached eleven letters of support for the record of Project #16-057.

As the staff has any questions, please contact me at 312.804.9401 or at jmark@jsma.com .

Sincerely,

Jeffrey S. Mark
Principal

Attachments

JSMA LLC
HEALTHCARE CONSULTANTS
1182 S. Plymouth Ct, 1SW
Chicago, IL 60605
(312) 804-9401
www.jsma.com

Congress of the United States
House of Representatives
Washington, D.C.

DANNY K. DAVIS
7TH DISTRICT - ILLINOIS

February 6, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

Please accept this communiqué as an letter of enthusiastic support for the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

Mercy Hospital is a Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first Hospital in 1852. This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

I trust the application will all due consideration.

Sincerely,

Danny K. Davis

Danny K. Davis
Member of Congress

DKD:ic

OFFICE OF THE PRESIDENT
BOARD OF COMMISSIONERS OF COOK COUNTY
118 NORTH CLARK STREET
CHICAGO, ILLINOIS 60602
(312) 603-6400
TDD (312) 603-5255

TONI PRECKWINKLE
PRESIDENT

February 6, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

As President of the Cook County Board of Commissioners, I strongly support the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

Mercy Hospital is a Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first Hospital in 1852.

This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter, and I ask that you approve this application.

Sincerely,

Toni Preckwinkle

Toni Preckwinkle
President

Printed on Recycled Paper

DEPARTMENT OF PUBLIC HEALTH
CITY OF CHICAGO

February 6, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Dear Ms. Avery:

The Chicago Department of Public Health (CDPH) supports the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

For the past three years, CDPH has funded Mercy Hospital to provide free screening mammograms to uninsured Chicago residents. In addition, Mercy Hospital is one of the community partners that stood with CDPH in support of legislation that raised the age to purchase tobacco products from 18 to 21. This legislation is commonly known as Tobacco 21. This partnership was crucial in helping pass the Tobacco 21 ordinance, which in turn will make it harder for youth to purchase tobacco products.

Mercy Hospital is a Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first hospital in 1852.

This project will modernize the 1980s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Sincerely,

Julie Morita, MD
Commissioner

333 SOUTH STATE STREET, ROOM 200, CHICAGO, ILLINOIS 60604

MERCY
MERCY HOSPITAL & MEDICAL CENTER

Ms. Courtney Avery

Administrator

Health Facilities and Service Review Board

525 West Jefferson Street, 2nd Floor

Springfield, Illinois 62761

February 1, 2017

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery

I am writing to express my strong support for Project 16-057. This permit will approve the renovation of both the General Intensive Care Unit and the inpatient Behavioral Health Unit at Mercy Hospital.

I am a Board Certified physician in Critical Care and Pulmonary Medicine and have received my medical training at the University of Illinois, Northwestern University, and Rosalind Franklin University. I have been on staff at Mercy Hospital as an intensivist and served as Director of the General Intensive Care Unit and Director of Critical Care Service since 2010. Prior to coming to Mercy Hospital, I had served as Director of the Medical Surgical Intensive Care Unit at the University of Illinois Hospital in Chicago for 15 years.

Long before my recruitment by Mercy the General Intensive Care Unit located on the first floor, constructed in 1968, has been in dire need of replacement. Among the most pressing problems affecting patient care are: 1) the extremely small size of the patient rooms and the difficulty in accommodating essential medical equipment; 2) existence of several two bed critical care rooms; 3) lack of isolation rooms; 4) and the absence of adequate support areas for nursing and ancillary staff. In addition, the 50-year old physical plant is simply inadequate for providing patient care in a contemporary medical setting.

Just as important, if not more important, is that the aspect of the project will increase the number of General Intensive Care beds. The project will redistribute the Hospital's current 30 intensive care beds such that our compliment in the General Intensive Care Unit will increase from 14 to 19 beds. Note that the General ICU's experienced occupancy has been exceptionally high, consistently around 80% or higher, during the last 5 years. The rate is 20% higher than the Board's target occupancy rate of 60%. However, what these numbers fail to show is the additional demand or latent demand for general ICU beds on an hourly or daily basis by

MERCY
MERCY HOSPITAL & MEDICAL CENTER

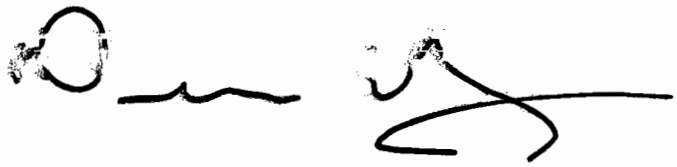
patients that are deflected or boarded elsewhere due to lack of bed availability. Routinely, patients in need of a General Intensive Care bed are boarded in the Emergency Department and the Post-Operative Care Unit. This is almost a daily occurrence.

I am convinced that once the unit's deficiencies are corrected and the number of General ICU beds expanded, that the number of patient's served will increase significantly. This is largely due to the following:

- The latent demand for General ICU beds will be accommodated with those patient days being appropriately reflected in the ICU
- The aging of the Hospital's service area population. Studies conducted show that Mercy's ICU services are provided disproportionately to our patients 65 and order. This segment of our patient population is increasing significantly
- The modernization of the General ICU as well as this redistribution of beds will result in both critical care units at Mercy operating more effectively

This project will provide for both the renovation and expansion of beds for our General ICU services. As such it will provide an appropriate setting for care and number of beds for our patients for the foreseeable future. It will help me and my staff to continue to provide the highest quality of service to those we care for.

Sincerely,



Dennis Hong, MD

Medical Director General Intensive Care Unit

Director of Critical Care Services

Chief of Department of Medicine

Mercy Hospital and Medical Center

Lutheran Social Services of Illinois
1001 E. Touhy Avenue, Suite 50
Des Plaines, Illinois 60018
LSSI.org
PHONE 847.635.4600
FAX 847.635.6764

January 11, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

The management and staff of Lutheran Social Services of Illinois strongly support the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

Serving Illinois since 1867, LSSI is a statewide, not-for-profit social service agency that brings healing, justice, and wholeness to people and communities. LSSI is the largest social service provider in the state, and last year serving more than 70,000 individuals across Illinois. The organization provides critical programs for the state's most vulnerable residents including mental health services, alcohol and drug treatment, home care, affordable senior housing, foster care, re-entry programs helping formerly incarcerated individuals access treatment, and residential and independent living programs for people with developmental disabilities. LSSI has a close working relationship with Mercy Hospital, integrating their patients back into the community for stabilization and continuity of care.

Mercy Hospital is Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first Hospital in 1852.

This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter, and we urge approval of this application.

Sincerely,

Mark Stutrud
President & CEO

NearNorth
HEALTH SERVICE CORPORATION

Berneice Mills-Thomas
Executive Director

Administrative Office
Winfield Moody Health Center
1276 North Clybourn Avenue
Chicago, IL 60610
Phone: 312-337-1073
www.nearnorthhealth.org

Cottage Grove Health Center
4829 South Cottage Grove Avenue
Chicago, IL 60615
Phone: 773-548-1170

Denny Community Health Center
30 West Chicago Avenue
Chicago, IL 60654
Phone: 312-926-3964

Flannery Health Center
1531 North Clybourn Avenue
Chicago, IL 60610
Phone: 312-664-2093

Komed Holman Health Center
4259 South Berkeley Avenue
Chicago, IL 60653
Phone: 773-268-7600

Louise Landau Health Center
800 North Kedzie Avenue
Chicago, IL 60651
Phone: 773-826-3450

Reavis School-Based Health Center
834 East 50th Street
Chicago, IL 60615
Phone: 773-358-6767

Uptown Community Health Center
4667 North Broadway Avenue
Chicago, IL 60640
phone: 773-878-8098

Nutrition Centers
Chicago Nutrition Education Center
Humboldt Park WIC
Norwegian American WIC

February 10, 2017

Ms. Courtney Avery, Administrator
Health Facilities and Services Review Board, 2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

On behalf of Near North Health Service Corporation (NNHSC), I strongly support the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

NNHSC was founded in 1966 and provides comprehensive quality health care and social services to communities within the City of Chicago through eight sites covering Primary, Mental and Dental Health Professionals and service shortage areas. NNHSC is an established and innovative Federally Qualified Health Center that has made tremendous strides in improving preventative health care to a target population which reflects the patient base with whom we have vast experience—a large ethnic/racial majority (primarily African American), medically underserved, uninsured and living in poverty, as well as those deeply impacted by health disparities. For a number of years, through our partnership with Mercy Hospital and Medical Center, we have referred may of our patients to the outstanding services provided therein, particularly the hospitals ultrasound technologists services.

NNHSC has continued to strengthen community partnerships and expand our health care safety net so that more low-income, uninsured and underserved patients can receive access to high quality health services.

Mercy Hospital is a Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first Hospital in 1852.

This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter, and we urge approval of this application.

Sincerely,

Berneice Mills-Thomas

Berneice Mills-Thomas

St. BERNARD HOSPITAL
AND HEALTH CARE CENTER

326 WEST 64TH STREET, CHICAGO, ILLINOIS 60621
TELEPHONE 773.962.3900 FACSIMILE 773.602.3849

February 10, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

The management and staff of St. Bernard Hospital and Health Care Center strongly support the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

Both St. Bernard and Mercy Hospital are Safety Net Hospitals and have been serving Chicago's south side population continuously for well over 100 years each.

This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter, and we urge approval of this application.

Sincerely,

Charles Holland

Charles Holland
President & CEO
St. Bernard Hospital and Health Care Center

BELOVED COMMUNITY WELLNESS CENTER

Healthcare for the entire family

February 4, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery,

The management and staff of Beloved Community Family Wellness Center (BCFWC)—strongly support the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

BCFWC has enjoyed partnering with Mercy Hospital and Medical Center over the past years especially as it relates to trying to connect underserved patients to consistent, quality health care. The Englewood community has quite limited health resources to offer to our patients and community. Mercy Hospital has proven to be very effective in improving timely access to care for our patients and residents in the South Side community. Our OB/Gyn patients have expressed that they want to deliver their babies at Mercy Hospital, and BCFWC and Mercy Hospital have built a relationship that has greatly increased access for our OB/Gyn patient's deliveries, inpatient care, mammograms, specialist, etc. BCFWC also refers patients to the Mercy Hospital Behavioral Health Department where they receive quality care. BCFWC has been able to receive reports/documents from Mercy Hospital in a timely manner. We look forward to continuing our growing relationship with Mercy Hospital where our patients receive more effective, quality care; and timely access to health care services.

Mercy Hospital is a Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first Hospital in 1852.

This project will modernize the 1960s facility and provide state-of-the-art environment for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter and we urge approval of this application.

Sincerely

Margie Johnson, MS
Executive Director

Phone: (773) 651-3629 ✣ Fax: (773) 651-9268

Beloved Community Family Wellness Center 6821 S. Halsted St Chicago, Illinois 60621

ACCESS
TRANSFORMING COMMUNITY HEALTH CARE
www.achn.net

Administrative Offices
600 W. Fulton Street
2nd Floor
Chicago, Illinois 60661
phone: 312.526.2200
www.achn.net

Tommy Fitzgibbon
Chairman

Donna Thompson
Chief Executive Officer

February 6, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
525 West Jefferson Street, 2nd floor
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

Access Community Health Network (ACCESS) strongly supports the modernization project at Mercy Hospital and Medical Center in Chicago, which will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

ACCESS refers many of our patients from the south side of Chicago to Mercy Hospital, including expectant mothers who deliver their newborns there. Mercy is an anchor for health care services to thousands of people, especially on the south side of Chicago.

ACCESS partners with patients at all points of care, providing high quality, patient-centered health services, accessible to all in their own communities. We provide preventive care, chronic disease management, and integrated substance abuse and behavioral health treatment services to more than 180,000 people in underserved communities through our 36 Federally Qualified Health Centers in Cook and DuPage Counties. ACCESS is the largest provider of primary care for Medicaid beneficiaries in Illinois.

Mercy Hospital is a Safety Net hospital and has been serving Chicago's south side population continuously since its founding as the city's first Hospital in 1852. This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter, and we urge approval of this application.

Sincerely,

Donna Thompson
Chief Executive Officer

The New

Roseland
Community Hospital

"Dedicated Service and our Commitment Continues."

February 13, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

The New Roseland Community Hospital strongly supports the modernization project at Mercy Hospital and Medical Center in Chicago. This project will renovate both the Intensive Care Unit and Behavioral Health inpatient services at the Hospital.

Roseland Community Hospital is an acute care safety net hospital, dedicated to providing quality health care to underserved populations in the Greater Roseland and the surrounding communities.

We value Mercy Hospital as a safety net provider and look forward to continuing to work together to increase access and reduce health care disparities for the most vulnerable members of the communities we serve.

Mercy Hospital is a safety net hospital and has been serving Chicago's south side population continuously since its founding as the city's first hospital in 1852.

This project will modernize the 1960s facility and provide state-of-the-art environments for Intensive Care and Behavioral Health. These renovations will enable Mercy's staff to continue to provide the highest quality medical care to its patients.

Thank you for your consideration in this matter, and we urge approval of this application.

Sincerely,

Tim Egan,
President/CEO

45 W. 111th Street, Chicago, IL 60628 • Phone: 773.995.3000 • Fax: 773.995.6602

MERCY

Mercy Hospital & Medical Center
2525 South Michigan Avenue
Chicago, Illinois 60616-2477
312.567.2000 *phone*

February 8, 2017

Ms. Courtney Avery
Administrator
Health Facilities and Services Review Board
2nd Floor
525 West Jefferson Street
Springfield, Illinois 62761

Re: Mercy Hospital and Medical Center
Project # 16-057

Dear Ms. Avery:

In your consideration of the requested Certificate of Need (CON) please review the following safety and clinical care improvements this renovation project will allow for the Behavioral Health (BH) Department at Mercy Hospital and Medical Center.

The plan includes a de-centralized nursing care delivery model which will bring the staff closer to the patients. This increased physical proximity, of staff to patients, allows for improved observation and timely responsiveness to the patient's needs. This design feature was modeled after Mercy Hospital in Grand Rapids Michigan. Since implementation of this model they have reported Behavioral Health restraints decreased from greater than 500 hours per year to 50 hours per year. This positive clinical outcome is very important for the safety of the patients and staff.

Our current BH unit is outdated and in need of improved safety features. The proposed design includes multiple safety features unique to Behavioral Health clinical needs including alarm systems, cameras and pressure sensitive alarms on doors. The safer environment decreases the risk of a patient committing suicide or harming another person while receiving treatment on our unit.

The newly designed environment is able to significantly improve safety while providing a welcoming and respectful tone. It has been shown that minimizing institutional experiences for patients improves the safety of all.

The updated environment will promote recruitment of more psychiatrists which is very challenging with a dated environment of care.

Mercy Hospital and Medical Center is committed to treating the very vulnerable person in need of BH Inpatient services with safe, respectful and clinically excellent care. This renovation project will greatly assist in this goal. Thank you for your consideration of Mercy Hospital and Medical Center's CON request and of these clinical care issues this renovation will allow us to improve.

Sincerely,

Elaine Shemroske

Elaine Shemroske BSN, RN
Director of Behavioral Health
Mercy Hospital and Medical Center