



MidAmerica Orthopaedics

"A Center of Excellence"

Anton J. Fakhouri, MD, FACS, FICS • Gary A. Kronen, MD • Beverlee A. Brisbin, MD • Adam F. Meisel, MD
Sarkis M. Bedikian, D.O. • George E. Charuk, D.O. • Kevin M. Jackson, MD • Prasad Gourineni, MD • Chris Chapman, D.O.
Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C

RECEIVED

OCT 24 2017

**HEALTH FACILITIES &
SERVICES REVIEW BOARD**

October 20, 2017

Ms. Kathryn J. Olson, Chair
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: Support letter for Palos Hills Surgery Center, LLC (17-041)

Dear Ms. Olson:

I am a physician specializing in plastic surgery, and I fully support the proposal to expand and modernize the ambulatory surgical treatment center ("ASTC") located at 10330 South Roberts Road, Suite 3000, Palos Hills, 60465, known as the Palos Hills Surgery Center ("PHSC").

ASTCs provide a high quality, low cost alternative for many patients seeking highly specialized care. From a clinical standpoint, ASTCs allow for increased surgeon efficiency due to faster room turnover, specialized focuses, and designated surgical times that are not impacted by emergent and trauma cases like in the hospital setting. Historically, ASTC patients have returned positive patient satisfaction results. PHSC's positive patient satisfaction results, ranging from 94% to 100%, are certainly in line with that historical trend.

PHSC is located in a building with a MidAmerica Orthopaedics ("MidAmerica") practice location, a prolific physician practice responsible for driving surgical volume that is projected to greatly exceed the current capacity of the PHSC. The location of PHSC, in proximity to MidAmerica, provides highly integrated care and superior quality outcomes for patients. As shown in the following table, PHSC's quality results over the last two years document the success of our facility in this regard.

Quality Metric	2016	2017 January - June
Unplanned Hospital Admission Rate	0%	0%
Rate of Prolonged Recoveries >4 Hours	.42%	0%
Rate of Surgery Cancellations After Admission	.08%	.24%
Infection Rate	0%	0%
Number of Adverse Events	0%	0%



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I will join MidAmerica in November 2017 and I will focus on treating hand and wrist conditions, as well as reconstructive microsurgery. I am excited and proud to join the integrated care model established by Dr. Kronen, Dr. Fakhouri, and the other PHSC surgeons at PHSC. PHSC has developed a center of excellence in hand and upper extremity injuries in a region where this specialized care is not otherwise readily available to patients. The totality and coordination of expert hand care being housed at a single location for pre-operative, operative, and post-operative services to patients increases quality and patient satisfaction while decreasing costs. Without an expansion, PHSC will not be able to accommodate the surgical growth of the MidAmerica physician practice.

Therefore, for the reasons stated above, I ask the Health Facilities and Services Review Board to approve the proposed expansion.

Sincerely,

A handwritten signature in black ink that reads "Amit Patel". The signature is fluid and cursive.

Amit Patel, MD
10330 S. Roberts Rd.
STE 3000
Palos Hills, IL 60465



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Anton J. Fakhouri, MD, FACS, FICS • Gary A. Kronen, MD • Beverlee A. Brisbin, MD • Adam F. Meisel, MD
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Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C

October 19, 2017

Ms. Kathryn J. Olson, Chair
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: Support letter for Palos Hills Surgery Center, LLC (17-041)

Dear Ms. Olson:

I am an physician specializing in orthopedic surgery, and I fully support the proposal to expand and modernize the ambulatory surgical treatment center ("ASTC") located at 10330 South Roberts Road, Suite 3000, Palos Hills, 60465, known as the Palos Hills Surgery Center ("PHSC").

ASTCs provide a high quality, low cost alternative for many patients seeking highly specialized care. From a clinical standpoint, ASTCs allow for increased surgeon efficiency due to faster room turnover, specialized focuses, and designated surgical times that are not impacted by emergent and trauma cases like in the hospital setting. Historically, ASTC patients have returned positive patient satisfaction results. PHSC's positive patient satisfaction results, ranging from 94% to 100%, are certainly in line with that historical trend.

PHSC is located in a building with a MidAmerica Orthopaedics ("MidAmerica") practice location, a prolific physician practice responsible for driving surgical volume that is projected to greatly exceed the current capacity of the PHSC. The location of PHSC, in proximity to MidAmerica, provides highly integrated care and superior quality outcomes for patients. As shown in the following table, PHSC's quality results over the last two years document the success of our facility in this regard.

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Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C**

Therefore, for the reasons stated above, I ask the Health Facilities and Services Review Board to approve the proposed expansion.

Sincerely,

A handwritten signature in black ink, consisting of a large, stylized loop followed by a long horizontal line extending to the right.

Adam F. Meisel, MD
10330 S. Roberts Rd.
STE 3000
Palos Hills, IL 60465



Anton J. Fakhouri, MD, FACS, FICS • Gary A. Kronen, MD • Beverlee A. Brisbin, MD • Adam F. Meisel, MD
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October 19, 2017

Ms. Kathryn J. Olson, Chair
 Illinois Health Facilities and Services Review Board
 525 W. Jefferson Street, 2nd Floor
 Springfield, IL 62761

RE: Support letter for Palos Hills Surgery Center, LLC (17-041)

Dear Ms. Olson:

I am an orthopedic surgeon specializing in joint replacement surgery, and I fully support the proposal to expand and modernize the ambulatory surgical treatment center (“ASTC”) located at 10330 South Roberts Road, Suite 3000, Palos Hills, 60465, known as the Palos Hills Surgery Center (“PHSC”).

ASTCs provide a high quality, low cost alternative for many patients seeking highly specialized care. From a clinical standpoint, ASTCs allow for increased surgeon efficiency due to faster room turnover, specialized focuses, and designated surgical times that are not impacted by emergent and trauma cases like in the hospital setting. Historically, ASTC patients have returned positive patient satisfaction results. PHSC’s positive patient satisfaction results, ranging from 94% to 100%, are certainly in line with that historical trend.

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Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C**

I currently perform the majority of my surgeries in the hospital setting. As the cost of healthcare exponentially increases, my patients are continuously looking for lower cost, high quality settings. Recent medical advances allow for more complex, high acuity services (like joint replacement surgery) in the ASTC setting. However, without the proposed expansion of PHSC, I cannot perform these surgeries within PHSC. Consequently, my patients are currently unable to realize the benefits of this lower cost, high quality venue alternative. My current practice panel and historical caseload supports the necessity for this expansion and my patients would certainly welcome this additional option, with the above-referenced added benefits.

Therefore, for the reasons stated above, I ask the Health Facilities and Services Review Board to approve the proposed expansion.

Sincerely,

Sarkis M. Bedikian, D.O.
10330 S. Roberts Rd.
STE 3000
Palos Hills, IL 60465



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October 19, 2017

Ms. Kathryn J. Olson, Chair
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: Support letter for Palos Hills Surgery Center, LLC (17-041)

Dear Ms. Olson:

I am an physician specializing in orthopedic pain management, and I fully support the proposal to expand and modernize the ambulatory surgical treatment center ("ASTC") located at 10330 South Roberts Road, Suite 3000, Palos Hills, 60465, known as the Palos Hills Surgery Center ("PHSC").

ASTCs provide a high quality, low cost alternative for many patients seeking highly specialized care. From a clinical standpoint, ASTCs allow for increased surgeon efficiency due to faster room turnover, specialized focuses, and designated surgical times that are not impacted by emergent and trauma cases like in the hospital setting. Historically, ASTC patients have returned positive patient satisfaction results. PHSC's positive patient satisfaction results, ranging from 94% to 100%, are certainly in line with that historical trend.

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Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C**

Therefore, for the reasons stated above, I ask the Health Facilities and Services Review Board to approve the proposed expansion.

Sincerely,

A handwritten signature in black ink, appearing to read "George E. Charuk", is written over the typed name.

George E. Charuk, D.O.
10330 S. Roberts Rd.
STE 3000
Palos Hills, IL 60465



**Anton J. Fakhouri, MD, FACS, FICS • Gary A. Kronen, MD • Beverlee A. Brisbin, MD • Adam F. Meisel, MD
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October 19, 2017

Ms. Kathryn J. Olson, Chair
 Illinois Health Facilities and Services Review Board
 525 W. Jefferson Street, 2nd Floor
 Springfield, IL 62761

RE: Support letter for Palos Hills Surgery Center, LLC (17-041)

Dear Ms. Olson:

I am a board-certified neurosurgeon, and I fully support the proposal to expand and modernize the ambulatory surgical treatment center (“ASTC”) located at 10330 South Roberts Road, Suite 3000, Palos Hills, 60465, known as the Palos Hills Surgery Center (“PHSC”).

ASTCs provide a high quality, low cost alternative for many patients seeking highly specialized care. From a clinical standpoint, ASTCs allow for increased surgeon efficiency due to faster room turnover, specialized focuses, and designated surgical times that are not impacted by emergent and trauma cases like in the hospital setting. Historically, ASTC patients have returned positive patient satisfaction results. PHSC’s positive patient satisfaction results, ranging from 94% to 100%, are certainly in line with that historical trend.

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Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C**

I currently perform spine surgeries in the hospital setting. As the cost of healthcare exponentially increases, my patients are continuously looking for lower cost, high quality settings. Recent medical advances allow for more complex, high acuity services (like spine surgery) in the ASTC setting. However, without the proposed expansion of PHSC, I cannot perform these surgeries within PHSC. Consequently, my patients are currently unable to realize the benefits of this lower cost, high quality venue alternative. My current practice panel and historical caseload supports the necessity for this expansion and my patients would certainly welcome this additional option, with the above-referenced added benefits.

Therefore, for the reasons stated above, I ask the Health Facilities and Services Review Board to approve the proposed expansion.

Sincerely,

A handwritten signature in black ink, appearing to read 'Kevin M. Jackson'.

Kevin M. Jackson, MD
10330 S. Roberts Rd.
STE 3000
Palos Hills, IL 60465

Patient Name: Rosetta CRAYTON
Patient Address: 8833 S CORNELL
CHICAGO IL 60617

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. George Charuk and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Charuk. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



AERO RUBBER COMPANY,[®] INC.

AERO

QUALITY INDUSTRIAL ELASTOMERIC PRODUCTS

8100 WEST 185TH STREET TINLEY PARK, ILLINOIS 60487

GENERAL TELEPHONE

(708) 430-4900

"FAX" (708) 430-4909

SALES TELEPHONE

(800) 662-1009

"FAX" (800) 662-4400

e-mail: sales@aerorubber.com

website: www.aerorubber.com

September 25, 2017

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761


Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Anton Fakhouri and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, Illinois 60565. I am writing to express my support of the proposed project to expand this facility.

I am a long-term patient and I am extremely satisfied with the services that I received from Dr. Fakhouri. Everyone at PHSC was courteous and helpful throughout the process, and I have and will refer family, friends, and employees to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the existing and all future patients in our community.

Sincerely,



John Kasman

CEO – Aero Rubber Company

Patient Name: Edward A. Wilson
Patient Address: 10625 175th St
Tinley Park, IL 60477

Ms. Kathryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

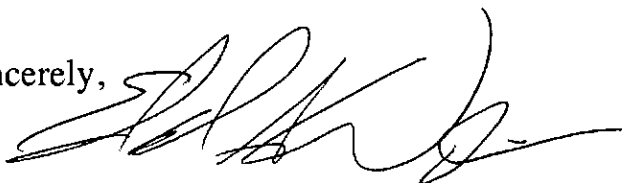
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Adam Meisel and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Meisel. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



Patient Name: Marilyn A. Benyon
Patient Address: 9012 S. Ardmore
Oak Lawn, Illinois 60453
September 29, 2019

Ms. Kathryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Gary Kronen and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Kronen. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

Marilyn A. Benyon

Patient Name: Marilyn Umgelder
Patient Address: 16418 Ridgeland Ave
Tinley Park, IL 60477

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

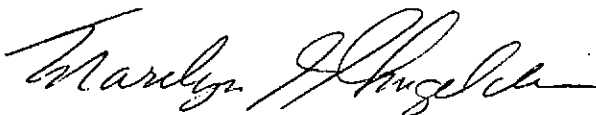
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. George Charuk and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Charuk. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



Marilyn Umgelder 708-670-7971 cell#

Patient Name: RITA MOSTER
Patient Address: 10501 SAWYER
CHICAGO IL 60655

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

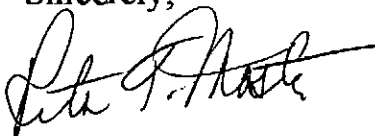
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. George Charuk and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Charuk. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



Dr. Charuk is the best!

Patient Name: Timothy D. Fitzgerald
Patient Address: 3429 W 116th St
Chicago IL 60655

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

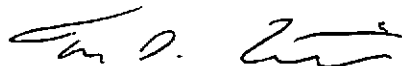
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Adam Meisel and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility. *Dr. Meisel was great and had excellent bedside manners. I never missed time at work due to my injury. And was playing sports in 4 weeks.*

I am extremely satisfied with the services that I received from Dr. Meisel. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



Patient Name: LUCY A. ANTCHAK
Patient Address: 703 OTTAWA DR.
ROUND LAKE HTS. IL
60073

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Gary Kronen and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Kronen. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



FROM THE DESK OF
JOSEPH E.HINES

September 23, 2017

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Anton Fakhouri and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Fakhouri. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,
Joseph E. Hines

Patient Name: RICHARD L LYNCH
Patient Address: 4275 W. 188TH ST.
COUNTRY CLUB HILLS
IL. 60478

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Gary Kronen and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

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I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

RICHARD L LYNCH

Richard L. Lynch

Patient Name: RAYMOND A. MATHEWS
Patient Address: 23735 S. JONATHAN LANE
CRETE, ILLINOIS 60417

SEPTEMBER 25, 2017

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

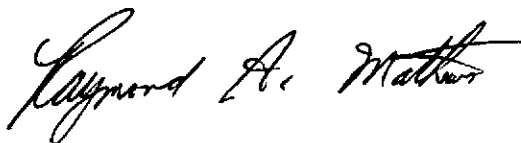
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

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I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



Patient Name: TARA WOODSON
Patient Address: 1712 W. STEUBEN ST
CHICAGO IL, 60643

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. George Charuk and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Charuk. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

Paul Wapser

Patient Name: David Cantu
Patient Address: 8931 S. Roberts Rd. Unit 5
Hickory Hills, IL 60457

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

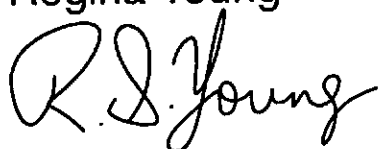
I am a patient of Dr. Adam Meisel and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that my son received from Dr. Meisel. He had a minor non-invasive surgery when he broke his wrist and everyone at PHSC was courteous and helpful throughout the process. My son and I were both very nervous going in, however everyone involved made us so comfortable from start to finish. I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

Regina Young



MOTHER OF PATIENT

Patient Name: Margaret Mason
Patient Address: 9829 S. Hoyne Ave.
CHgo, IL 60643

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services
Review Board:

I am a patient of Dr. Anton Fakhouri and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Fakhouri. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

Margaret Mason

Patient Name: TRUDI DEDIC
Patient Address: 15250 ORLAN BROOK DR
ORLAND PARK IL 60462
CELL 708-212-0260

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Anton Fakhouri and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Fakhouri. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

Trudi Dedic

PS - I have had 3 separate surgical procedures done at this facility.

Karen A. Latimer
6655 S. Cass Ave., Unit 4C
Westmont, IL 60559
September 24, 2017

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

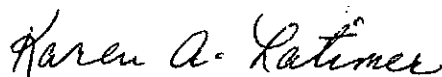
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Gary Kronen and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Kronen. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,



Karen A. Latimer

Pamela Marr
10924 White Deer Circle
Orland Park, IL 60467

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Anton Fakhouri and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Fakhouri. Everyone at PHSC was courteous and helpful throughout the process, *and I have and will continue to* refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,

Pamela Marr

Patient Name: Judith M. Grimanis
Patient Address: 8034 Valley Drive, Palos Hills, IL 60465

Ms. Katheryn J. Olson
Chairman
Illinois Health Facilities & Services Review Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

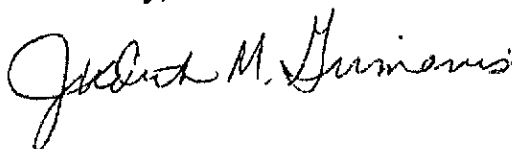
Dear Chairman Olson and Members of the Illinois Health Facilities & Services Review Board:

I am a patient of Dr. Anton Fakhouri and I have received surgical services at Palos Hills Surgery Center ("PHSC"), located at 10330 South Roberts Road, Suite 3000, Palos Hills, IL, 60565. I am writing to express my support of the proposed project to expand this facility.

I am extremely satisfied with the services that I received from Dr. Fakhouri. Everyone at PHSC was courteous and helpful throughout the process, and I would refer family and friends to this facility in the future. Allowing PHSC to expand and update equipment will only enhance the already excellent patient experience, and will allow more patients in our community to access these meaningful services.

I appreciate your consideration of my opinion in your review of the project application. Please approve this project for the benefit of the patients in our community.

Sincerely,





Anton J. Fakhouri, MD, FACS, FICS • Gary A. Kronen, MD • Beverlee A. Brisbin, MD • Adam F. Meisel, MD
Sarkis M. Bedikian, D.O. • George E. Charuk, D.O. • Kevin M. Jackson, MD • Prasad Gourineni, MD • Chris Chapman, D.O.
Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C

October 23, 2017

Ms. Kathryn J. Olson, Chair
Illinois Health Facilities and Services Review Board
525 W. Jefferson Street, 2nd Floor
Springfield, IL 62761

RE: Support letter for Palos Hills Surgery Center, LLC (17-041)

Dear Ms. Olson:

I am a Pediatric Orthopaedic Specialist and fully support the proposal to expand and modernize the ambulatory surgical treatment center ("ASTC") located at 10330 South Roberts Road, Suite 3000, Palos Hills, 60465, known as the Palos Hills Surgery Center ("PHSC").

ASTCs provide a high quality, low cost alternative for many patients seeking highly specialized care. From a clinical standpoint, ASTCs allow for increased surgeon efficiency due to faster room turnover, specialized focuses, and designated surgical times that are not impacted by emergent and trauma cases like in the hospital setting. Historically, ASTC patients have returned positive patient satisfaction results. PHSC's positive patient satisfaction results, ranging from 94% to 100%, are certainly in line with that historical trend.

PHSC is located in a building with a MidAmerica Orthopaedics ("MidAmerica") practice location, a prolific physician practice responsible for driving surgical volume that is projected to greatly exceed the current capacity of the PHSC. The location of PHSC, in proximity to MidAmerica, provides highly integrated care and superior quality outcomes for patients.

I joined MidAmerica and PHSC in June 2017. I treat a significant amount of Medicaid and self-pay patients and have previously encountered difficulty obtaining surgical times at area ASTCs due to this payor mix. Historically, I would be required to perform a majority of my surgeries in the hospital setting. Surgeries performed in the hospital setting carry much higher costs, less convenience, higher infection rates, and a less welcoming atmosphere.

A majority of my patients encounter difficulties paying for healthcare. Absent expansion of PHSC, I fear that my patients' options for treatment venues will be severely limited to the point where patients may postpone vital procedures due to cost. The proposed expansion of PHSC will assist



Anton J. Fakhouri, MD, FACS, FICS • Gary A. Kronen, MD • Beverlee A. Brisbin, MD • Adam F. Meisel, MD
Sarkis M. Bedikian, D.O. • George E. Charuk, D.O. • Kevin M. Jackson, MD • Prasad Gourineni, MD • Chris Chapman, D.O.
Jeremy T. Bell, PA-C • Kelly J. Hermann, PA-C • Chris Koenig, PA-C • Kristen Veldman, PA-C

in providing not only a welcome, but also a needed treatment venue alternative for my patients – the most vulnerable individuals in our society.

Therefore, I ask the Health Facilities and Services Review Board to approve the proposed expansion.

Sincerely,

Prasad Gourineni, MD
10330 S. Roberts Rd.
STE 3000
Palos Hills, IL 60465