

December 14, 2017

17-048

Courtney Avery, Administer  
Illinois Health Facilities and Services Review Board  
525 W. Jefferson Street  
Springfield, IL 62761

**RECEIVED**

DEC 22 2017

HEALTH FACILITIES &  
SERVICES REVIEW BOARD

RE: Certificate of Need Application for Vista Medical  
Center West

Dear Ms. Avery,

There is a critical need for more psychiatric services in Lake County and I support the application to expand the psychiatric services at Vista Medical Center West.

I have had a personal experience about the care of a mentally ill family member and the treatment in the system for handling a mental break is very demeaning and causes more difficulty to the patient and their family. Our issue was the waiting time for a psychiatric bed in the ER. We've been around the block with this particular stumbling block. Several times our loved on ended up in a jail cell when no bed could be found. Can you help us out, please!!

Thank you for approving this application as it's crucial to the general health of our community.

Sincerely,

The Rev. Wendy Lane  
1775 W Newport Ct.  
Lake Forest, IL 60045