

March 27, 2019

Via Federal Express

Mr. Richard H. Sewell
Interim Chair
Illinois Health Facilities and Services Review
Board
525 West Jefferson Street, 2nd Floor
Springfield, Illinois 62761

RECEIVED

MAR 29 2019

**HEALTH FACILITIES &
SERVICES REVIEW BOARD**

Re: Ophthalmology Surgery Center of Illinois (Proj. No. 18-047)

Dear Mr. Sewell:

I am the Founder and Owner of Kovach Eye Institute, and I am writing in support of the Ophthalmology Surgery Center of Illinois (the "Surgery Center") certificate of need application. I am a Board Certified eye surgeon of the American Board of Ophthalmology, and a member of the American Academy of Ophthalmology, American Society of Cataract and Refractive Surgery and the International Society of Refractive Surgeons, and I have practiced in DuPage County since 1996.

By age 65, one in three Americans will have some form of vision-impairing eye condition. There are four major age-related eye diseases that affect seniors: glaucoma, cataracts, macular degeneration and diabetic retinopathy. As noted in the article attached at Attachment – 1, many eye diseases have no early warning signs or symptoms. The most common age related eye disease is cataracts. Data from the National Eye Institute shows 24.4 million Americans have cataracts, including half of white Americans over 75 years of age.¹ These are my patients, and I focus my professional life on ensuring that they can see despite these age related and other eye conditions.

1. Commitment to Medicaid Patients

Poverty is a key driver of health status. The higher the income level, the greater the resources available to support health and well-being, and the more likely an individual will be

¹ National Eye Institute, Statistics and Data *available at* <https://nei.nih.gov/eyedata/cataract> (last visited Mar. 23, 2019).

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able to timely access a physician. Many patients who lack access to primary care may not realize they have cataracts until the associated vision loss interferes in a major way with everyday activities, such as driving, reading or watching television. The only treatment for the most common age related condition – cataracts - is surgery to replace the cataract.

My colleagues at Kovach Eye Institute and I participate in all of the Medicaid managed care plans offering benefits to patients residing in DuPage County – BlueCross Community Health Plans, IlliniCare Health, and Meridian Health Plan. In 2018, Kovach Eye Institute had 26,913 patient encounters. As of March 25, 2019, we have managed Medicaid 206 cataract patients on a list awaiting an available surgical slot. See Attachment – 2. Our managed Medicaid patient base represents 20.6% of our patients. Also, 27.1% of our patients are enrolled in Medicare and the remaining patients are commercial patients or self-pay.

2. Area ASTCs Do Not Contribute to the Safety Net

As highlighted in the certificate of need application, one purpose of the Surgery Center is to improve access to ophthalmological surgical services for Medicaid patients. As noted above, Kovach Eye Institute treats a significant number of Medicaid patients and has encountered considerable difficulties scheduling surgeries for these patients. In fact, surgeries for our Medicaid patients have been delayed in recent years due to the fact that existing surgery centers in the area do not accept Medicaid. At the public hearing held on February 13, 2019, Surgical Care Affiliates, which operates Midwest Center for Day Surgery and Naperville Surgical Centre, opposed the Surgery Center certificate of need application. Although it claimed it supports my practice, when we attempt to schedule our Medicaid patients at their surgery centers, we are told these patients cannot receive their cataract surgery at the Midwest Center for Day Surgery or Naperville Surgical Centre because they do not accept Medicaid. See Attachment –3.

3. Hospitals Should Not Be Sole Provider of Care to Medicaid Patients

The area ASTCs' failure to accept Medicaid puts the burden to provide surgical care to these Medicaid patients on hospitals. Usually these services are provided at a financial loss to the hospitals and also the Medicaid program pays a higher rate for these cases in the hospital than they would in the surgery center setting. Hospitals are not the appropriate setting for these outpatient procedures as we often compete for qualified clinical staffing as well as for time with more emergent cases. For these reasons, hospitals are a poor alternative for cataracts and other elective surgical procedures that can be safely performed in an ASTC. As noted in the 2019 MedPac Report to Congress, Medicare rates are 94 percent higher in hospital outpatient

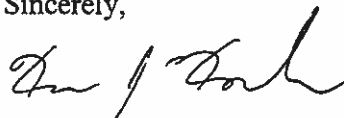
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departments (HOPD) than ASTCs. As a result, payor and patient cost sharing obligations are lower in ASTCs.²

Performing these procedures in HOPDs has a direct bearing on the State of Illinois. According to the Illinois Hospital Report Card, the 2017 the median HOPD charge for cataract surgery in the State was \$9,217, compared to \$3,967 at the Surgery Center (or 43% of the State HOPD median charge).³ Performing these procedures at the Surgery Center would provide significant cost savings to the Medicaid program.

The Surgery Center will address the needs of the most vulnerable in our community in a lower cost setting, which is in line with the central tenets of the certificate of need process: “[c]ost containment and support for safety net services.”⁴ I strongly urge the Illinois Health Facilities and Services Review Board approve the Ophthalmology Surgery Center of Illinois’ certificate of need application to improve access to ophthalmological surgical services to some of the most vulnerable patients in DuPage County.

Sincerely,



Kevin J. Kovach, M.D.
Founder and Owner
Kovach Eye Institute, LTD

Attachments

² Medicare Payment Advisory Commission, Report to the Congress: Medicare Payment Policy 131 (Mar. 15, 2019) available at http://www.medpac.gov/docs/default-source/reports/mar19_medpac_entirereport_sec.pdf?sfvrsn=0 (last visited Mar. 23, 2019).

³ Illinois Department of Public Health, Illinois Hospital Report Card and Consumer Guide to Health Care available at <http://www.healthcarereportcard.illinois.gov/> (last visited Mar. 23, 2019).

⁴ 20 Ill. Comp. Stat. 3960/2

The New York Times

Seeing Really Is Believing

How cataract surgery changed my life.



By Jennifer Finney Boylan
Contributing Opinion Writer

March 20, 2019

I had forgotten all about Charlie by the time the darkness started closing in.

We had been friends as kids. I liked to make him laugh. Once, hanging out in the biology lab after school, I borrowed the bow from Charlie's violin and used it to play a hand saw — a weird vibrating music like something from a synthesizer or a theremin. I remember playing "Over the Rainbow" for him, while he looked on with equal measures of horror and wonder.

One time, he explained to me how he'd taken a household clock apart, gear by gear. "I like disassembling things," he said, "and then putting them back together."

Eventually, Charlie went off to Brown, and I headed to Wesleyan. While we were at college, his family moved away, and we lost touch. By the time I arrived in my 50s, I was living in Maine, teaching at Colby College. I married; we had children. I was, by some measures, doing just fine.

But sadness crept up on me now and again, especially as I got older. For a naturally gregarious person, I found it hard to talk to people sometimes. I had the feeling that the universe I lived in was getting smaller, and darker.

I'm describing my emotional state, but I'm also talking about my actual experience of looking at the world. Everything seemed draped in shadows.

One night, I took the lampshade off the light by my bed. My wife looked at me curiously. "It's just so dark in here," I told her. "Isn't it?"

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She wasn't sure what to tell me. She never had any problem with shadows.

Then, during a routine checkup with my optometrist, my doctor asked me if my cataracts were bothering me.

Cataracts? I said. The what's all this now?

Indeed, I had an early onset case of cataracts, a buildup of protein in my eyes that was keeping the light from getting in. I remember a sense of shock when I was diagnosed. I'm not crazy! I thought. The world really was getting darker.

Fortunately, cataracts can be treated, and not only that, but the surgery often means implanting new lenses which correct your vision. People who'd had it told me that it had changed their lives.

So I called up the Maine Eye Center in Portland and made an appointment. Which is where I met my doctor, Charles Zacks.

I hadn't seen him for 40 years, and his appearance had changed. But then, this could be said of me, too.

A few weeks later, an anesthesiologist was administering Versed, a drug nicknamed the "twilight sleep." I am told that while I was out, I asked Charlie if he wanted me to say the names of the presidents backward, and I did, only to pass out around Lyndon Johnson.

Then, 10 minutes later, I woke again, and picked up right where I had left off. This went on — the waking up, and nodding off again — for a half-hour. *Buchanan, Pierce, Fillmore, Taylor, Polk. ...*

He did my left eye, and then a few weeks later, my right; in the wake of each surgery, my eyes were bandaged. When Charlie finally removed the last bandage, I looked around. Everything was bright and clear. For the first time since third grade, I wasn't wearing glasses.

"This is very good," my old friend said, with the understatement and modesty I remembered from childhood. "A very good result."

"How did you do this?" I asked him, wonder-struck, although I already knew the answer.

"I've always liked fixing small things," he replied.

In 2015, more than 3.6 million cataract procedures were performed in the United States. For many Americans — including me — the procedure is covered by insurance. That's a lot, but the American Academy of Ophthalmology estimates that more than 24.4 million Americans have cataracts, including half of all those over 70 years old. Surely such surgery should not be limited to people of privilege.

I'll leave it to someone to the right of me to explain why the ability to see should not be the right of every citizen.

For those who get the surgery, the restoration of sight is miracle enough. But just as important, if not more, is restoring a sense of well-being. Studies show a strong correlation between cataracts and depression, especially in older adults.

And so it was not just my vision that my childhood friend brought back to me. It was a sense of brightness and hope.

As I drove home from the Maine Eye Center — without glasses — I remembered playing “Over the Rainbow” on the musical saw for Charlie when we were kids. It was a good tune, but it wasn’t the one I’d have played for him now, if I had a saw, and he lent me his bow.

I’d have played him “I Can See Clearly Now,” the Johnny Nash song. It had been a big hit, back when we were young. *Gone are the dark clouds that had me blind.* The world shone all around me. I saw no shadows.

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Jennifer Finney Boylan, a contributing opinion writer, is a professor of English at Barnard College and the author of the novel “Long Black Veil.” @JennyBoylan

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ACCT	Location: ID	ALL PATIENT	ID: ACTION	WR DUE DATE
			EDW DATE Dr. Kovach/bcbfhp/11/28/17	11/28/17
			EDW DATE Dr. Mateen/meridian/1-8-18	01/08/18
			EDW DATE Dr. Kovach/BCBHMO/2-8-18	02/08/18
			EDW Date Dr Kovach/bcbhealth/2-26-18	03/12/18
			EDW DATE Dr. Mateen/illini/3-21-18	03/21/18
			EDW DATE Dr. Mateen/bcbhelath/2-26-18	03/23/18
			EDW DATE Dr. Mateen/bcbhealth/3-21-18	03/26/18
			EDW DATE Dr. Mateen/bcbhelath/3-7-18	03/30/18
			EDW DATE Dr. Mateen/bcbhealth/4-2-18	04/02/18
			EDW DATE Dr. Mateen/meridian/4-5-18	04/05/18
			EDW DATE Dr. Mateen/bcbhealth/4-9-18	04/09/18
			EDW DATE Dr. Mateen/bcbhealth/4-13-18	04/13/18
			EDW DATE Dr. Mateen/bcbhealth/4-13-18	04/13/18
			ST.ALEXIUS/MERIDIAN/MKA	04/25/18
			EDW DATE Dr. Kovach/bcbshealth/5-2-18	05/02/18
			EDW DATE Dr. Mateen/bcbshealth/5-7-18	05/07/18
			EDW DATE Dr. Mateen/IDPA/5-7-18	05/07/18
			EDW DATE Dr. Mateen/IDPA/5-14-18	05/14/18
			EDW DATE Dr. Mateen/illinicare/5-3-18	05/18/18
			ST.ALEXIUS/BCBSCM/MKA OS ONLY	05/21/18
			ST ALEXIUS/BCBS/MKA OD ONLY****	05/21/18
			EDW/MKA/BCBSCM/ONLY CAT OD	06/01/18
			ST.ALEXIUS/MKA/BCBS/OU	06/07/18
			EDW/KJK/BCBSCM/OU	06/07/18
			EDW/KJK/BCBSCM/OU	06/08/18
			EDW DATE Dr. Mateen/HumanaHMO/5-2-1	06/12/18
			EDW DATE Dr. Mateen/HumanaHMO/5-9-1	06/12/18
			ST.ALEXIUS/MKA/BCBSCM/OU	06/18/18
			ST.ALEXIUS/MKA/BCBSCM/OU	06/20/18
			EDW DATE Dr. Mateen/bcbhealth/6-30-18	06/30/18
			EDW DATE Dr. Mateen/bcbhealth/6-30-18	06/30/18
			ST.ALEXIUS/MKA/BCBSCM/OU*****	07/05/18
			ST.ALEXIUS/MKA/Illinicare/Ptery OS	07/09/18
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			EDWOrSTALEX/BCBSCM/MKA/blepharopla	07/09/18
			St. Alexis/MKA/BCBSCM/OU*CALLASAPI	07/10/18
			St. Alexuis/MKA/BCBSCM/OU	07/13/18
			STALEX Dr. Mateen/bcbscom/7-18	07/18/18
			STALEX Dr. Mateen/bcbscomm/7-18	07/18/18
			STALEX Dr. Matter/ Meridian/ 07-18	07/18/18
			STALEX Dr. Mateen/ Bcbscomm/07/18	07/18/18
			STALEX Dr. Mateen/meridian/7-19	07/19/18
			St. Alexis/MKA/Meridian/ Pterygium OS	07/23/18
			EDW/MKA/IlliniCare/ OU	07/27/18
			EDW DATE Dr.Mateen/Bcbscom/7-27-18	07/27/18
			St. Alexis/MKA/BCBSCM/OU	07/27/18
			EDW DATE Dr. Kovach/IDPA/7-27	07/27/18
			St Alexis /MKA/Aetna/OU	07/28/18
			EDW/KJK/BCBSCM/OU	08/01/18
			EDW/MKA/BCBS/OU	08/01/18
			St Alexis/MKA/Meridian/OU	08/02/18
			St Alexis/MKA/Illinic/OU	08/03/18
			EDW/MKA/BCBSCM/OU	08/08/18
			EDW/MKA/BCBSCM/OU	08/08/18
			EDW/MKA/BCBS/OU	08/10/18
			St.Alexis/AetnaBetter/08-21-18	08/17/18
			EDW/BCBSCM/KJK	08/20/18
			EDW/BCBSCM/MKA ****	08/21/18
			BCCH/Mateen/At Alex	08/21/18
			EDW/Chalazion Removal/MKA	08/23/18
			EDW/BCBSCM/KJK/	08/27/18
			St.Alexius/BCCH/MKA/	08/27/18

		MIDWEST/KJK/Humana Intergrated**	08/27/18
		EDW DATE Dr. Kovach/bcbscom/8-28-18	08/28/18
		St. Alexius/Aetna/MKA	08/30/18
		St. Alexius/Aetna/MKA	08/30/18
		St. Alexius/Meridian/MKA	08/30/18
		St. Alexius/BCBSCM/MKA	09/04/18
		EDW/BCBSCM/MKA	09/05/18
		St Alex/MKA/Cataract OD/KDB/03-21-19	09/06/18
		BCCH/EDW/St. Aix*****CALL FIRST*****	09/10/18
		EDW/Humana/KJK	09/11/18
		EDW DATE Dr. Mateen/Bcbshealth/8/29/18	09/13/18
		St. Alexius/BCBSCM/MKA*****	09/14/18
		Ectropion Sx St Alexius/mka	09/17/18
		St. Alexius/IDPA/MKA/Pteryg****	09/19/18
		St. AlexiusMKA/MERIDIAN	09/19/18
		St. Alexius/MKA/AetnaBetterHealth	09/19/18
		St. Alexius/MKA/Meridian/Pteryg OU	09/19/18
		St. Alexius/MKAORALI/Illinicare	09/24/18
		EDW/St. Alex/MKA/BCBSCM	09/25/18
		Meridian/MKA/Cataract OU/09-28-18	09/28/18
		Meridian/MKA/Cataract OU/09-28-18	09/28/18
		IDPA/MKA/cataract OU/02-01-19	10/01/18
		BCBS Medi/MKA/10-01-18	10/01/18
		EDW/ St. Alex/MKA	10/04/18
		Meridian/MKA/Cataract OU ****ASAP	10/05/18
		BCBS Medi/MKA/Cataract OU/10-05-18	10/05/18
		St. Alexius/BCBSCM/MKA	10/15/18
		St Alexis/Illinicare/MKA	10/15/18
		St. Alexius/meridian/MKA	10/16/18
		BCBS Medi/MKA/10-22-18/Cataract OU	10/22/18
		St. Alexius/IlliniCare/OD Only	10/22/18
		Pterygium OS/MKA/ST. Alexius***	10/24/18
		STALEXIUS/MERIDIAN/MKA***asap	10/24/18
		Illinicare/MKA/Cataract Ou/10-25-18	10/25/18
		St. ALEXIUS/MKA/Illinicare	11/01/18
		St. Alexius/ MKA/ Public Aid ***asap	11/02/18
		ST. Alexius/MKA/BCBS	11/02/18
		BCBS Medi/MKA/11-02-18	11/02/18
		St. Alexius/Meridian/MKA	11/05/18
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		Pterygium St. Joe's 2019	11/12/18
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		Illinicare MKA Cataract Od	11/15/18
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		Meridian/MKA/cataract OU/11-26-18	11/26/18
		St Alexius/Dr. MKA/bcbsCM PTERYGIUM C	11/28/18
		EDWONLY/MKA/OS	11/29/18
		St. Alexius/BCBSCM/MKA	11/29/18
		St. Alexius/BCBS/MKA	11/29/18
		STALEXIUS/STJOES/MERIDIAN/MKA/ FHA	12/03/18
		ST.ALEXIUS/MERIDIAN/MKA OS ONLY	12/03/18
		MKA Or FHA Cat Sx Aetna Better 12/03	12/03/18
		ST.ALEXIUS/ILLICARE/MKA	12/04/18
		ST.ALEXIUS/ILLINACARE/MKA	12/04/18
		EDW/St ALX Pterygium Sx/BCBScomm	12/05/18
		ST.ALEXIUS/EDW/BCBSCM/MKA	12/10/18
		ST.ALEXIUS/ILLINACARE/MKA OD ONLY	12/10/18
		EDW/BCBSCM/KJK	12/11/18

		STALEXIUS/llinicare/MKA***ASAP	12/19/18
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		ST.ALEX O RST.JOES/ILLINACARE	12/20/18
		EDW/BCBSCM/MKA ONLY OD	01/02/19
		EDW/MKA/BCBSCM/ONLY OD	01/03/19
		STALEXIUS/AETNA/MKA	01/04/19
		STALEXIUS/MERIDIAN/MKA	01/07/19
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		ATALEX/ILLINACARE/MKA	01/08/19
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		St. Alexius/ILLINACARE/MKA OS ONLY	01/10/19
		STALEXIUS/ILLINACARE/MKA***asap	01/14/19
		St Alexius/Dr. Mateen/Asap/workers Comp	01/15/19
		STALEX/ILLINACARE/MKA	01/16/19
		STALEX/MERIDIAN/MKA	01/16/19
		EDW/STALEXIUS/BCBSCM/MKA ****OU	01/21/19
		STALEXIUS/MERIDIAN/MKA	01/21/19
		Laser& Toric @ St Alexius/Dr. Mateen/Hum	01/25/19
		St Alexis/Dr. Mateen/medicare****	01/29/19
		EDW W/Dr. Kovach/BCBS IHP***	01/29/19
		STALEX/MKA/BCBSComm/CataractsOU	02/01/19
		EDW/STALEXIUS/BCBSCM/MKA	02/01/19
		EDW/KJK/BCBSComm/Lid Sx ***	02/01/19
		EDW/Dr. Kovach/BCBS Comm	02/01/19
		STALEXIUS/ILLINACARE/MKA	02/06/19
		ST.Alexis/MKA/Irrigation Probing	02/07/19
		DSAEK @ STJ/ALI After MAY 2019	02/07/19
		EDW/KJK/	02/07/19
		BCBS Medi/MKA/cataracts OU/02-08-19	02/08/19
		EDW/HUMANAHMO/MKA	02/11/19
		STJOES/MERIDIAN/ALI	02/11/19
		ST. ALEXIUS/MKA/ILLINACARE	02/11/19
		EDW/BCBSCM/MKA ONLY OD	02/11/19
		STALEX/EDW/BCBSCM/MKA	02/11/19
		Pterygium Sx /EDW/ KJK/HUMANAHMO	02/14/19
		EDW/BCBSCM/MKA ****ASAP	02/14/19
		EDW/BCBSCM/MKA	02/16/19
		STALEXIUS/MERIDIAN/MKA	02/16/19
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		STALEXIUS/llinicare/MKA	02/18/19
		STALEXIUS/ILLINACARE/MKA	02/20/19
		EDW/KJK/HUMANAHMO	02/20/19
		EDW/HUMANAHMO/MKA	02/20/19
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		EDW/HUMANAHMO/MKA	02/27/19
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		St. Alexius/llinicare/MKA	02/28/19
		Cat Sx/MKA	02/28/19
		BCBSmedi/MKA/03-04-19	03/04/19
		StAlex/llinicare/cataracts Ou 03/04/19	03/04/19
		EDW/STALEXIUS/BCBSCM/MKA	03/06/19
		CAT SX/ Crystalens/ EDW/KJK	03/07/19
		BCBS Comm/cat Sx Ou/STJ/STALX 3/7/19	03/07/19
		llinicare/Cataract OU/03-08-18	03/08/19
		Chalazion/MKA StAlex/EDW?/03-08	03/08/19
		Meridian/Cataracts OU/03-11-19	03/11/19
		SALX/STJ/lliniCare/cataractsOU/03-11-19	03/11/19

		Schedule Neoplasm/St.Josephs	03/12/19
		BCBSmedi/MKA/cat OU/03-14-19	03/14/19
		EDW/HUMANAHMO/MKA	03/16/19
		ST. ALEXIUS/MERIDIAN/MKA 1 EYE	03/16/19
		Cat Sx/mateen/ BCBSmedi/femto	03/18/19
		Check If DESAK Can Be Done For This Pt	03/18/19
		STALX Cataract Sx Ou 03/18	03/18/19
		STALX/STJ Meridian Cataracts Ou 3/18/19	03/18/19
		STALX Chalazion Removal ASAP	03/20/19
		Illini/MKA/StAlex	03/20/19
		Illinicare/MKA/cataracts OU/03-20-19	03/20/19
		Illinicare/MKA/Cataract OU/03-21-19	03/21/19
		Cat Sx/ALI/St Joes	03/21/19
		STALEXIUS/IDPA/MKA	03/22/19
		BCBSmedi/MKA/cataractOU/03-22-19	03/22/19
		Cat Sx/ALI/EDW/StJoes	03/22/19

2/20/2019

MD Office Mail

Subject: [REDACTED]

From: Gloria Worobec <gworobec@mwsmsg.com>

To: Norma Cerda <norma.cerda@kovacheye.com>

Date: Wednesday, 01/16/2019 3:10 PM

HI NORMA,

CA
[REDACTED] (1/21) CANNOT COME HERE DUE TO HIS INSURANCE WHICH IS AETNA BETTER HEALTH. WE ARE NOT PART OF THAT INSURANCE AND THEREFORE DON'T TAKE IT.

SORRY !!!

Gloria Worobec

MidwestCenter for Day Surgery
3811 Highland Ave
Downers Grove IL 60515

My Direct Phone: 630.869.6352
MCDS Main Phone: 630-852-9300
MCDS Office Fax: 630-852-7773

Email: GWorobec@MWSMG.com
Website: <http://MidwestSC.MWSMG.com>

2/20/2019

MD Office Mail

Subject: RE: March 5 - Dr Aliniazee
From: Sibrina Bremer <sbremer@mwsmsg.com>
To: Norma Cerda <norma.cerda@kovacheye.com>
Date: Wednesday, 02/20/2019 10:43 AM

Ok, so we wont be able to schedule any of the patient's you sent over for March 5.

Sibrina Bremer
Naperville Surgical Centre
Scheduling Coordinator
630-869-5252
630-365-7699(fax)

From: Norma Cerda [mailto:norma.cerda@kovacheye.com]
Sent: Wednesday, February 20, 2019 10:34 AM
To: Sibrina Bremer
Subject: RE: March 5 - Dr Aliniazee

They are both medicaid plans

Norma Cerda
Surgical Manager
Kovach Eye Institute
630-833-9621 ext.112

On Wednesday 02/20/2019 at 10:30 am, Sibrina Bremer wrote:

| Norma,

I went thru the remaining orders you sent, the following appear to be Medicaid, which we do not take

- ██████████ RK
- ██████████ KH
- ██████████ WL
- ██████████ MP
- ██████████ JL

- ST VH

The remaining 2 patients, ██████████ and ██████████ I would need to see a copy of their insurance card, it looks like Medicaid too.

Thank you

Sibrina Bremer
Naperville Surgical Centre
Scheduling Coordinator
630-869-5252
630-365-7699(fax)

2/20/2019

MD Office Mail

Subject: March 5 - Dr Aliniabee

From: Sibrina Bremer <sbremer@mwsmsg.com>

To: norma.cerda@kovacheye.com <norma.cerda@kovacheye.com>

Date: Tuesday, 02/19/2019 4:54 PM

Hi Norma

Patient you sent today ^{MS} [REDACTED] her insurance is Illini Care & is a form of Medicaid which we don't take.

Sorry.

Sibrina Bremer

Naperville Surgical Centre

Scheduling Coordinator

630-869-5252

630-365-7699(fax)

2/26/2019

MD Office Mail

Subject: APETER VIGUSHIN

From: Gloria Worobec <gworobec@mwsmsg.com>

To: Norma Cerda <norma.cerda@kovacheye.com>

Date: Tuesday, 02/26/2019 2:37 PM

PV

██████████ IS SCHEDULED FOR A CATATACT WITH LASER & I-STENT BUT HE IS B/C AND WE CANNOT DO B/C I-STENTS....DO YOU WANT TO LEAVE HIM ON WITHOUT THE I-STENT???

Gloria Worobec

MidwestCenter for Day Surgery
3811 Highland Ave
Downers GroveIL 60515

My Direct Phone: 630.869.6352
MCDS Main Phone: 630-852-9300
MCDS Office Fax: 630-852-7773

Email: GWorobec@MWSMG.com
Website: <http://MidwestSC.MWSMG.com>

Subject: RE: istent
From: Gloria Worobec <gworobec@mwsmsg.com>
To: Norma Cerda <norma@kovacheye.com>
Date: Monday, 02/25/2019 4:29 PM

SORRY NO, NOT WITH BLUE CROSS INSURANCE.....

Gloria Worobec

MidwestCenter for Day Surgery
3811 Highland Ave
Downers GroveIL 60515

My Direct Phone: 630.869.6352
MCDS Main Phone: 630-852-9300
MCDS Office Fax: 630-852-7773

Email: GWorobec@MWSMG.com
Website: <http://MidwestSC.MWSMG.com>

From: Norma Cerda [mailto:norma@kovacheye.com]
Sent: Monday, February 25, 2019 4:05 PM
To: Gloria Worobec
Subject: istent

Hello,

I sent two patient with iStent but they have BCBS are they going to be able to be done at your facility?

Thank you

Norma Cerda

Surgical Manager

3/28/2019

MD Office Mail

Subject: [REDACTED] C
From: Gloria Worobec <gworobec@mwsmsg.com>
To: Norma Cerda <norma.cerda@kovacheye.com>
Date: Thursday, 03/28/2019 8:29 AM

[REDACTED] ON TUESDAY 4/9 IS A STENT BUT WE CAN'T DO IT BECAUSE IT'S BLUE CROSS SO WE HAVE TO CANCEL IT OR DO IT WITHOUT THE STENT SO LET ME KNOW...

Gloria Worobec

Midwest Center for Day Surgery
3811 Highland Ave
Downers Grove IL 60515

My Direct Phone: 630.869.6352
MCDS Main Phone: 630-852-9300
MCDS Office Fax: 630-852-7773

Email: GWorobec@MWSMG.com
Website: <http://MidwestSC.MWSMG.com>

Attachment - 3

Subject: [REDACTED]

From: Gloria Worobec <gworobec@mwsmsg.com>

To: Norma Cerda <norma.cerda@kovacheye.com>

Date: Friday, 03/15/2019 9:42 AM

HI AGAIN,

[REDACTED] S BLUE CROSS AND WE CANNOT DO A BLUE CROSS I-STENT HERE...I HAD HAD NOTIFIED YOU LAST WEEK YOU SAID YOU WERE CHECKING ON IT... THIS WILL HAVE TO BE CANCELED... SORRY!!

Gloria Worobec

MidwestCenter for Day Surgery
3811 Highland Ave
Downers GroveIL 60515

My Direct Phone: 630.869.6352
MCDS Main Phone: 630-852-9300
MCDS Office Fax: 630-852-7773

Email: GWorobec@MWSMSG.com
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