

#20-004



**Mano a Mano**  
Family Resource Center

January 15, 2020

Courtney Avery, Administrator  
Illinois Health Facilities and Services Review Board  
525 West Jefferson St., 2nd Floor  
Springfield, Illinois 62761

**RECEIVED**

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HEALTH FACILITIES  
SERVICES REVIEW BOARD

Dear Ms. Avery:

I'm writing to you today in support for Advocate Condell Medical Center's application to expand the number of Intensive Care Unit (ICU) beds in Condell. I speak for our clients when I say we are grateful for the outstanding care and services the hospital provides for our entire community.

Together with the region's existing hospitals, our organization has helped Lake County residents far and wide. We would not have the same impact without these partner hospitals. We value and appreciate our collaborative efforts to help our community members. Mano a Mano has partnered with the hospital in several initiatives such as; Rx Mobile Food Pantry, Mental Health First Aid Training, hosting the Lake county Community Health Workers Partnership, in addition to our organization serving in the hospital's Community Health Council.

As you review this application, I ask you to remember the underserved people in this community. Please help us continue our important work in the Lake County by approving Condell's expansion of their Intensive Care Unit (ICU) beds.

Thank you for your consideration.

Best Regards,

Dulce Ortiz  
Executive Director