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Transcript of Public Hearing

Date: February 3, 2020

Case: #E-006-20 - Pipeline Louis A. Weiss Memorial Hospital, Chicago, IL

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ILLINOIS DEPARTMENT OF PUBLIC HEALTH
HEALTH FACILITIES AND SERVICES REVIEW BOARD
BEFORE HEARING OFFICER ANN GUILD

IN RE: :
PIPELINE LOUIS A. WEISS :
MEMORIAL HOSPITAL, : Project No.
CHICAGO. : E-006-20

HEARING in accordance with requirements of the
Illinois Health Facilities Planning Act

Chicago Public Library
929 West Buena Avenue
Chicago, Illinois 60613
Monday, February 3, 2020
2:03 p.m.

Job No. 286031
Pages: 1 - 27
Transcribed By: Lee Ann Nussbaum, CET

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1 PRESENT:

2 ILLINOIS HEALTH FACILITIES AND SERVICES

3 REVIEW BOARD, by

4 ANN GUILD, Public Hearing Officer

5 COURTNEY AVERY, Administrator

6 Second Floor

7 525 West Jefferson Street

8 Springfield, Illinois 62761

9 (217) 782-3516

10

11 ALSO PRESENT:

12 Matthew Lenner

13 Ruth Castillo

14 Melanie Eckner

15

16 SPEAKERS:

17 Shehzad Ali

18 Teresa Touhy

19 Dina Lipowich

20 Angela Clay

21

22

23

24

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1 P R O C E E D I N G S

2 HEARING OFFICER GUILD: Good morning.

3 Thank you for participating in today's public
4 hearing for Pipeline Weiss Memorial Hospital in
5 Chicago.

6 I am Ann Guild, compliance analyst and
7 hearing officer for the Illinois Health Facilities
8 and Services Review Board. Present with me today
9 is Courtney Avery, Administrator. On behalf of
10 HFSRB, thank you for attending.

11 As per the rules of the Illinois Health
12 Planning Act, the previously published legal
13 notice, Notice of Review and Opportunity for
14 Public Hearing and Written Comment, and Public
15 Hearing and Opportunity for Written Comment have
16 been submitted to the court reporter and will be
17 included in the record, so I won't read it.

18 ---

19 NOTICE OF REVIEW AND

20 PUBLIC HEARING AND WRITTEN COMMENT

21 In accordance with the requirements of
22 the Illinois Health Facilities Planning Act,
23 Notice is given of the receipt of a change of
24 ownership Application (#E-006-20 - Pipeline Louis

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1 A. Weiss Memorial Hospital, 4646 North Marine
2 Avenue, Chicago, Illinois). The Applicants
3 (Pipeline Health System, LLC, Pipeline Louis A.
4 Weiss Memorial Hospital, LLC, and SRC Hospital
5 Investments, LLC) propose a corporate
6 restructuring of Pipeline Louis A. Weiss Memorial
7 Hospital, a licensed 237-bed acute care hospital.
8 The transaction will result in Pipeline Health
9 System, LLC having ultimate control of a licensed
10 health care facility. The owner of the property
11 is Weiss Property Holdings, LLC. The transaction
12 is expected to close by March 31, 2020.

13 A public hearing on the proposed change
14 of ownership Application has been requested and
15 will be held on Monday, February 3, 2020, 2:00
16 p.m. to 5:30 p.m., Chicago Public Library, 929
17 West Buena Avenue, Chicago, Illinois.

18 The Application was deemed complete on
19 January 15, 2020. The proposed change of
20 ownership Application is tentatively scheduled for
21 the February 25, 2020 State Board meeting to be
22 held at the Bolingbrook Golf Club, 2001 Rodeo
23 Drive, Bolingbrook, Illinois beginning at 9:00
24 a.m. Any person wanting to submit written

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1 comments on this project must submit these
2 comments by February 5, 2020.

3 The State Board will post its findings
4 in a State Board Staff Report, and the report will
5 be made available via the internet on February 11,
6 2020. The public may submit written responses in
7 support of or in opposition to the findings of the
8 Illinois Health Facilities and Services Review
9 Board to the address below. The public will have
10 until 9:00 a.m. February 18, 2020. The internet
11 address used to access this report is:
12 Www.hfsrb.illinois.gov.

13 Courtney Avery, Administrator
14 Illinois Health Facilities and
15 Services Review Board
16 525 West Jefferson Street (2nd Floor)
17 Springfield, Illinois 62761
18 (217) 782-3516
19 (TTY #800-547-0466 for hearing impaired only)

20

21 To ensure that the Health Facilities and
22 Services Review Board's public hearings protect
23 the privacy and maintain the confidentiality of an
24 individual's health information, covered entities

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1 as defined by the Health Insurance Portability and
2 Accountability Act of 1996, such as hospital
3 providers, health plans, healthcare clearing
4 houses, submitting oral or written testimony that
5 discloses protected health information of
6 individuals shall have a valid written
7 authorization from that individual. The
8 authorization shall allow the covered entity to
9 share the individual's protected health
10 information at this hearing.

11 If you have not yet signed in, please
12 see Courtney.

13 Those of you who have prepared text of
14 your testimony, please note that you may submit
15 the written text, which will be entered into
16 today's record and made available for all HFSRB
17 members prior to the February 25th board meeting.

18 I ask that you please limit your
19 testimony to three minutes. Participants will be
20 called in numerical order, as assigned on your
21 sign-in sheets.

22 As you approach the speaker's podium,
23 please provide me with your sign-in sheet prior to
24 the beginning of your remarks. Clearly state and

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1 spell your name.

2 If you have written comments, please
3 provide those to me.

4 Anybody have any questions?

5 (No response.)

6 HEARING OFFICER GUILD: Hearing none,
7 today's proceedings will begin with a
8 representative from Pipeline Weiss Memorial
9 Hospital.

10 UNIDENTIFIED SPEAKER: Number 1.

11 HEARING OFFICER GUILD: And you can have
12 a seat, if you wish.

13 DR. ALI: Good afternoon, fellow
14 citizens and members of the Board. Thank you for
15 holding this public hearing today. I appreciate
16 the opportunity to speak before you again.

17 Weiss Memorial Hospital has played an
18 important role in the developing of this
19 community. That future is intrinsically linked
20 with the future of Weiss. It's why I urge you to
21 support Weiss's application.

22 I am Shehzad Ali. I have called Chicago
23 home since I came to the United States in the
24 1980s. Since then Weiss Memorial Hospital has

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1 been home to me for my professional work. My
2 residency in internal medicine was at Weiss, and I
3 have been here ever since.

4 Over the years I've had the chance and
5 privilege to serve in several leadership roles. I
6 am currently the program director for our
7 residency program and have been since 2004.

8 We train 59 residents each year, and in
9 2019 I also became the chairman of the Department
10 of Medicine. In addition to this work, I still
11 practice medicine and see patients.

12 The patients I care for and those that
13 my fellow physicians, nurses, and staff care for
14 at Weiss come from a wide range of social, ethnic,
15 and economic backgrounds.

16 Despite the fact that many of our
17 patients live in neighborhoods nearby on the north
18 side of the city, we have patients who are
19 underinsured or lack insurance altogether. We
20 also have many seniors and elderly people who live
21 nearby that count on Weiss for their care.

22 As diverse as their backgrounds, so are
23 their medical challenges. Weiss is a place where
24 the healthcare needs of our diverse community are

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1 met.

2 For us to continue doing that, I urge
3 you to support the application before you that
4 will allow Weiss to be part of the National
5 Pipeline Health Systems, something it is not
6 currently part of today.

7 As I mentioned earlier, I've been part
8 of Weiss's robust residency program for many years
9 now. We have a high-quality program with a
10 hundred percent work pass rate, making our
11 residents an asset anywhere they go.

12 While we know we cannot keep all of our
13 residents here after they complete their training,
14 we do want more of them to stay here in Chicago.
15 We have work underway to make this a reality so
16 that we may retain more of our graduates and reap
17 more of the benefits of the investment that we
18 have made. By approving the application before
19 you, Weiss will be able to continue and accelerate
20 that effort.

21 For all of the strengths that Weiss has,
22 we do have challenges too. Our geographic
23 location makes it very competitive with three
24 major hospitals all in a short radius, St. Joseph,

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1 Advocate Illinois Masonic, and Swedish Covenant.
2 All three of these hospitals are part of health
3 systems. We need to be as well to be competitive.

4 We need to grow our primary care and
5 specialty care bases, and we need to continue to
6 make capital investments in the hospital. Without
7 being part of the National Pipeline Health System,
8 this will not be possible.

9 So again, I urge you to approve Weiss's
10 application before the Board.

11 Thank you again for the opportunity to
12 share my testimony before you.

13 HEARING OFFICER GUILD: Thank you.

14 Number 2.

15 MS. TOUHY: Good afternoon. I'm Terry
16 Touhy and I'm here to read a statement that was
17 prepared by our CEO, Mary Shehan, who is
18 unfortunately out of town.

19 Good afternoon, members of the Board and
20 fellow citizens. Thank you for the opportunity to
21 testify again on an application before you to make
22 Weiss Memorial Hospital part of the National
23 Pipeline Health System corporate structure,
24 something it is not currently part of today.

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1 I'm Mary Shehan, the CEO of Weiss.
2 While I speak to you in that capacity, perhaps
3 more importantly I come here as a life-long
4 Chicagoan, as someone who has provided care to the
5 people of this region as a clinical nurse and as
6 someone who has taught as a professor.

7 My children live not too far from here
8 in Andersonville and Ravenswood. My daughter
9 teaches at an elementary school just a few blocks
10 from where we are currently. And I also serve on
11 the board of the Uptown Chamber.

12 Simply put, the diverse community is my
13 life. And it has been a great honor to lead the
14 people of Weiss who provide its healthcare. Our
15 neighbors include seniors and the elderly and a
16 large portion of the city's LGBTQ community. The
17 day-to-day challenges Weiss Hospital faces are as
18 diverse as the community we serve.

19 First, as part of the West Suburban
20 Medical Center's network, it will allow us to
21 provide medical care -- what the healthcare world
22 calls practices -- that we otherwise couldn't.
23 Weiss may not have enough patients for a certain
24 full-time physician practice, but combined with

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1 West Suburban we do, increasing the range and
2 diversity of care we can provide.

3 In other situations, there is care that
4 West Suburban provides, like bariatrics, that we
5 don't have. By functioning as a sister
6 organization, we can be more efficient and provide
7 care to a broader market.

8 Second, Weiss has a strong residency
9 program and our young doctors will have an even
10 better educational experience with our expanded
11 relationships. With access to more practices, we
12 can recruit and retain physicians, bringing
13 greater stability and familiarity to our patients.

14 Throughout the years, Weiss Memorial
15 Hospital has been awarded for care it provides to
16 the community. We earned the Gold Seal of
17 Approval from the Joint Commission for hip, knee,
18 and stroke care, and Blue Cross and Blue Shield
19 recognized us for quality knee and hip
20 replacement.

21 In the last year, we have made more
22 important progress on several fronts, including
23 expanding care and opening new programs, investing
24 capital into critical physical projects, and

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1 increasing the number of physicians at the
2 hospital.

3 We have added seven physicians to
4 provide care to more patients through new programs
5 and expanded programs. We are growing our Women's
6 Health Program, as well as our Gender Confirmation
7 and Reconstruction Urology program.

8 One of the newest is our outpatient
9 behavioral health program that we opened in
10 November of 2019. We currently have the capacity
11 to serve 14 to 24 clients at any one time in
12 either one of our two settings: Intensive
13 Outpatient Program (the IOP) and the Partial
14 Hospitalization Program (PHP).

15 Since then it has grown steadily.
16 Because of this program, Weiss can now offer a
17 full range of comprehensive behavioral health
18 services to meet the specific needs of patients.

19 Our refurbished and expanded parking
20 garage opened on January 1, 2020, on time and on
21 budget.

22 A new electronic medical records system
23 will come online next month, on time and on
24 budget. This multi-million dollar investment will

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1 replace our current system, a relic from two
2 owners ago.

3 Finally, our LeapFrog hospital safety
4 score has improved one letter grade, and we have
5 plans in place to continue that upward trend.

6 While this is great progress, we have
7 more work to do to grow patient volumes, remain
8 competitive and meet the changing dynamics of
9 healthcare.

10 As I mentioned earlier, I've been
11 providing healthcare for four decades, and in all
12 those years the pace of change has never been
13 faster than it is today. New laws at the federal
14 level, the State of Illinois Medicaid managed care
15 programs and advances in medicine will only keep
16 that change going.

17 To navigate this change and adapt, it
18 requires more capital, strategic leadership, and a
19 bold vision. We cannot do this alone as a
20 freestanding hospital. Being part of the National
21 Pipeline Health System corporate structure will
22 help us with this. That's why again I urge the
23 board to approve our application.

24 Thank you for this opportunity to

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1 testify today.

2 HEARING OFFICER GUILD: Thank you.

3 MS. TOUHY: You're welcome.

4 HEARING OFFICER GUILD: Number 3.

5 MS. LIPOWICH: Good afternoon, my name
6 is Dina Lipowich. For the last six months, I have
7 served as the chief nursing officer at Weiss
8 Memorial Hospital in Uptown Chicago. While this
9 job is new to me, Weiss and the Uptown
10 neighborhood are not.

11 My story begins more than 40 years ago
12 in the early 1980s when my family and thousands of
13 others from the Soviet Union immigrated to the
14 United States seeking political and religious
15 asylum. We settled here in Chicago's Uptown
16 neighborhood, just one block from where I now work
17 every day.

18 My family and many other immigrants owe
19 everything to this neighborhood, as we are the
20 beneficiaries of its compassion and care. Whether
21 it was providing affordable housing, food
22 security, or learning English as a second language
23 the community of Uptown has helped provide so many
24 of the resources we needed to transition to life

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1 in the United States. If we had a medical
2 emergency we came to Weiss, our community
3 hospital.

4 Back in the late 1980s, my father was
5 cared for at Weiss Hospital after suffering a
6 massive stroke. While he remains paralyzed, he is
7 still with us today thanks to the care he received
8 from Dr. Rose and his clinical team in the ICU.
9 My father still comes to Weiss to receive care
10 when needed, and Dr. Rose continues his dedication
11 to providing care to patients in this community.

12 During those long and stressful days, I
13 came to know the physicians, nurses, and staff at
14 Weiss. The hospital team supported me during that
15 difficult time and showed my family so much
16 compassion and care, despite the fact that we
17 didn't have the financial means.

18 Their compassion and commitment to
19 serving the community inspired me to study
20 healthcare and become a nurse. I earned my
21 Bachelor's of Liberal Arts from Lawrence
22 University and Bachelor's of Nursing from Rush
23 University. I continued to earn a Master's of
24 Science in Gerontological Nursing from Rush.

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1 Although I began my career as a bedside
2 nurse and then nurse practitioner, I was drawn to
3 healthcare administration. When I was offered the
4 chief nursing officer role at Weiss Hospital, I
5 felt incredibly privileged for the opportunity to
6 serve in a hospital and community that cared for
7 me in my time of need. This was truly an
8 opportunity to give back, and I cannot begin to
9 describe the joy that is in my heart to be part of
10 the incredible Weiss family.

11 Over the course of my career in
12 healthcare, I've seen many changes. The advances
13 in technology, science, and healthcare delivery
14 are incredible but so too are the challenges. The
15 biggest challenge for healthcare systems is to
16 provide access to high quality care while
17 maintaining stewardship to cost.

18 Healthcare spending is at its highest in
19 history, and resources in some communities are
20 limited, potentially impacting the quality of care
21 and outcomes for patients.

22 To remain viable as a community
23 healthcare provider, we must consider two things.
24 First, organizations part of a broader network

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1 have access to resources beyond what they would
2 independently. This is especially critical for
3 organizations that rely primarily on government or
4 managed public aid reimbursements.

5 The National Pipeline Health System
6 specializes in not only developing, but actually
7 empowering, community-based hospitals with
8 technology and efficiency infrastructures that
9 ensure sustainability into the future.

10 Secondly, embracing the needs of our
11 community means ensuring access to care and
12 development of specialized programs which serve
13 our dynamic population.

14 One example is our recent addition of
15 the outpatient behavioral health program which
16 provides needed support and improves quality of
17 life for those who do not qualify for inpatient
18 services and would otherwise go untreated.

19 Our capacity to develop and implement
20 such programs relies on our ability to leverage
21 technology, follow best practices and care
22 delivery, and remain efficient.

23 We are actively working on recruiting
24 new physicians, specialists, and expanding our

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1 current programs to ensure that the people of
2 Uptown need look no further than their backyard
3 for the highest quality specialized and
4 compassionate care.

5 Being part of a broader health system
6 will provide us with the resources necessary to
7 continue this growth. I urge you to approve the
8 applications before you that will incorporate
9 Weiss Hospital into the National Pipeline Health
10 System.

11 Our ultimate goal is to provide the best
12 possible patient outcomes with care that is
13 accessible for our dynamic community and to do it
14 in a compassionate way.

15 We may not always be able to cure, but
16 we can certainly heal a patient's spirit with
17 compassion and kindness, regardless of who they
18 are, where they come from, or if they have funds
19 to pay for the needed healthcare.

20 After all, this is what Weiss and the
21 community provided to me and my family when I was
22 just a little girl from Russia. More than
23 anything else, it is the reason I am standing
24 before you today. Thank you.

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1 HEARING OFFICER GUILD: Thank you. Is
2 there a number --

3 UNIDENTIFIED SPEAKER: She decided to
4 scoot.

5 HEARING OFFICER GUILD: Okay.

6 UNIDENTIFIED SPEAKER: So when you get a
7 chance, just cross that out and put --

8 HEARING OFFICER GUILD: Okay. Got you.

9 UNIDENTIFIED SPEAKER: Thanks.

10 HEARING OFFICER GUILD: Angela Clay.

11 Thank you.

12 MS. CLAY: Hi, Community. My name is
13 Angela Clay. I am here representing Northside
14 Action for Justice. I am a lifelong Uptownian.
15 My family has actually lived in the community for
16 over 80 years. My grandmother, who was an
17 immigrant, settled right here in the melting pot
18 of Uptown. And I think it goes without saying
19 that our community is very privileged to have the
20 opportunity of diversity that we do.

21 Weiss Memorial is my go-to hospital for
22 everyone in my entire family. I always resonate
23 the feeling of appreciation because my grandfather
24 suffered a heart attack three years ago, which we

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1 had no idea he was even having, and rushed him
2 over to Weiss Memorial Hospital and they were
3 literally able to save his life.

4 We were afforded that privilege because
5 we stayed right around the corner in an
6 affordable, diverse community. And I think that's
7 one thing that I am pushing for Weiss's diversity
8 to continue to stay to reflect that of our
9 neighbors.

10 A lot of people don't have the privilege
11 to have a hospital within walking distance of
12 their homes. And to have that privilege is not
13 one that should be taken lightly and is not one
14 that should just be afforded to people who can
15 afford to have it.

16 Our community is changing drastically,
17 and there are a lot of residents who are being
18 pushed out, and their services are housed at Weiss
19 Memorial Hospital. So I believe that in order for
20 us to feel comfortable with the change in
21 ownership, that the community also needs to make
22 sure that that is not going to be reflective of a
23 change in the entire community.

24 I know there are talks about the parking

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1 lot, the surface parking lot that will possibly be
2 turned into a development site. That also needs
3 to be taken into account that it reflects the
4 needs of the entire community.

5 I literally have been able to go from
6 preschool to elementary school at Brennamen (ph)
7 to high school at Uplift Community High School to
8 college at DePaul University, right down the
9 street, all because I live in this amazing
10 community. Right?

11 And I currently now work at my alma
12 mater, Uplift Community High School, and the
13 students are feeling the changes that are
14 happening in our neighborhood, quite frankly. And
15 they want to have a relationship -- we are a
16 stone's throw away from Weiss Memorial Hospital.
17 And we have a lot of students that are very
18 interested in health programs and becoming the
19 next nurse and becoming the next doctor of their
20 community.

21 So we want to make sure that even with
22 the change in ownership that there is a
23 relationship to the entire community and not just
24 a select few.

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1 We also want to make sure that the
2 services continue to be great. A lot of the
3 community that Weiss Memorial does serve is an
4 older population. And with our older residents
5 they don't tend to trust as willingly as younger
6 people do, especially with their health. Right?
7 So they want to make sure that their doctors can
8 speak their language. They want to make sure that
9 their doctors look like them. They want to make
10 sure that they have a level of care and comfort so
11 that they can live their best life for however
12 long they are here on this earth for.

13 So I definitely just want to make sure
14 that the community's needs are at the forefront of
15 this change and making sure that it is a diverse
16 decision, that it does not negatively impact all
17 of the residents that currently live and take part
18 of Weiss Memorial Hospital.

19 HEARING OFFICER GUILD: Thank you.

20 MS. CLAY: Thank you.

21 HEARING OFFICER GUILD: Is there anyone
22 else in the audience who would like to testify?

23 (No response.)

24 HEARING OFFICER GUILD: Okay. We are in

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1 a short recess I guess. Right?

2 (Brief pause.)

3 HEARING OFFICER GUILD: This is the part
4 that I usually say at the conclusion, but you
5 might as well hear it now so that if you choose
6 not to wait until we're done you know what the
7 drill is.

8 This project is tentatively scheduled
9 for consideration by the Board at its February
10 25th meeting. The meeting will be held at
11 Bolingbrook Golf Club in Bolingbrook, Illinois.

12 Please refer to our website
13 HFSRB.illinois.gov for more details and possible
14 agenda changes.

15 Please take note of the following dates
16 and times regarding Exemption Number 005-20 -- I
17 think it's actually 006. Sorry.

18 Written comments must be received by
19 9:00 a.m. on Wednesday, February 5th. The State
20 Board staff report will be posted online at
21 HFSRB.illinois.gov/sars.htm on Tuesday, February
22 11. Written responses to the State Board staff
23 report must be submitted by 9:00 a.m. on Tuesday,
24 February 18. And written comments and responses

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1 should be sent to the Health Facilities and
2 Services Review Board, Attention Courtney Avery,
3 Administrator, 525 West Jefferson Street, Second
4 Floor, Springfield, Illinois 62761.

5 And all of this can be found on our
6 website. So, thank you.

7 (Off the record at 2:26 p.m.)

8

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CERTIFICATE OF NOTARY PUBLIC

I, Mike Pietanza, the officer before whom the foregoing deposition was taken, do hereby certify that said proceedings were electronically recorded by me; and that I am neither counsel for, related to, nor employed by any of the parties to this case and have no interest, financial or otherwise, in its outcome.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed my notarial seal this 3rd day of February, 2020.



MIKE PIETANZA, NOTARY PUBLIC
FOR THE STATE OF ILLINOIS

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CERTIFICATE OF TRANSCRIBER

I, Lee Ann Nussbaum, do hereby certify that the foregoing transcript is a true and correct record of the recorded proceedings; that said proceedings were transcribed to the best of my ability from the audio recording and supporting information; and that I am neither counsel for, related to, nor employed by any of the parties to this case and have no interest, financial or otherwise, in its outcome.



LEE ANN NUSSBAUM, CET-517

Certified Electronic Transcriber

February 10, 2020

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