

**ILLINOIS DEPARTMENT OF INSURANCE  
TELEPHONE DIRECTORY**

FOR QUESTIONS REGARDING	CONTACT	TELEPHONE	EMAIL
Bankrupt insurance company or pool paying wc benefits	IL Insurance Guaranty Fund	312/422-9700	
Check insurance coverage			
---of insured or self-insured employer	IWCC Insurance Compliance Div.	800/622-4123	<a href="mailto:inscompquestions.wcc@illinois.gov">inscompquestions.wcc@illinois.gov</a>
---of group workers' comp insurance	Marcy Savage	217/524-0016	<a href="mailto:marcy.savage@illinois.gov">marcy.savage@illinois.gov</a>
---of PEO insurance	David Murphy	217/782-5415	<a href="mailto:david.murphy@illinois.gov">david.murphy@illinois.gov</a>
Consumer Complaints <sup>1</sup>	Iris Canto	312/814-5444	<a href="mailto:iris.canto@illinois.gov">iris.canto@illinois.gov</a>
Contract disputes (medical provider-payer)		866/455-5364 (push 8 for Managed Care Unit)	
Fraud	William Blumthal	312/814-5394	<a href="mailto:doi.workcompfraud@illinois.gov">doi.workcompfraud@illinois.gov</a>
		Toll-free 877/923-8648	
Insurance company compliance	Keith Fanning P&C Compliance	217/782-1792	<a href="mailto:keith.fanning@illinois.gov">keith.fanning@illinois.gov</a>
Legal counsel	Amy Condo	312/8145420	<a href="mailto:amy.condo@illinois.gov">amy.condo@illinois.gov</a>
Legislation	Jeff Scott	217/558-4844	<a href="mailto:jeffrey.scott@illinois.gov">jeffrey.scott@illinois.gov</a>
Preferred Provider Program (PPP)	Managed Care Unit	217/557-6953	<a href="mailto:doi.managed.care@illinois.gov">doi.managed.care@illinois.gov</a>
Premium rates	Keith Fanning P&C Compliance	217/782-1791	<a href="mailto:keith.fanning@illinois.gov">keith.fanning@illinois.gov</a>
	Erica Weyhenmeyer P&C Compliance	217/782-1790	<a href="mailto:erica.veyhenmeyer@illinois.gov">erica.veyhenmeyer@illinois.gov</a>
Press	Michael Batkins	312/814-5452	<a href="mailto:michael.batkins@illinois.gov">michael.batkins@illinois.gov</a>
Third party administrators <sup>2</sup>	David Murphy Consumer Market: Producer	217/782-5415	<a href="mailto:david.murphy@illinois.gov">david.murphy@illinois.gov</a>
Utilization review	Utilization Review/Managed Care Unit	217/557-6953	<a href="mailto:doi.managed.care@illinois.gov">doi.managed.care@illinois.gov</a>

For questions regarding DOI website content, please contact the appropriate individual listed above.

9/21/16

<sup>1</sup> For employer complaints regarding WC insurance coverage only.

<sup>2</sup> To check if a specific firm is licensed as a TPA for life/accident/health insurance.