

**ILLINOIS DEPARTMENT OF INSURANCE
TELEPHONE DIRECTORY**

FOR QUESTIONS REGARDING	CONTACT	TELEPHONE	EMAIL
Bankrupt insurance company or pool paying wc benefits	IL Insurance Guaranty Fund	312/422-9700	
Check insurance coverage			
---of insured or self-insured employer	IWCC Insurance Compliance Div.	800/622-4123	inscompquestions.wcc@illinois.gov
---of group workers' comp insurance	Marcy Savage	217/524-0016	marcy.savage@illinois.gov
---of PEO insurance	David Murphy	217/782-5415	david.murphy@illinois.gov
Consumer Complaints ¹	Iris Canto	312/814-5444	iris.canto@illinois.gov
Contract disputes (medical provider-payer)		866/455-5364 (push 8 for Managed Care Unit)	
Fraud	Michael Maher	312/814-1767 Toll-free 877/923-8648	michael.maher@illinois.gov
Insurance company compliance	Keith Fanning P&C Compliance	217/782-1792	keith.fanning@illinois.gov
Legal counsel	Paulette Dove	217/785-5044	paulette.dove@illinois.gov
Legislation	Karen Zosel	217/558-4844	karen.zosel@illinois.gov
Preferred Provider Program (PPP)	Managed Care Unit	217/557-6953	doi.managed.care@illinois.gov
Premium rates	Keith Fanning P&C Compliance Erica Weyhenmeyer P&C Compliance	217/782-1791 217/782-1790	keith.fanning@illinois.gov erica.weyhenmeyer@illinois.gov
Press	Michael Batkins	312/814-5452	michael.batkins@illinois.gov
Third party administrators ²	David Murphy Consumer Market: Producer	217/782-5415	david.murphy@illinois.gov
Utilization review	Utilization Review/Managed Care Unit	217/557-6953	doi.managed.care@illinois.gov

For questions regarding DOI website content, please contact the appropriate individual listed above.

9/21/16

¹ For employer complaints regarding WC insurance coverage only.

² To check if a specific firm is licensed as a TPA for life/accident/health insurance.