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LETTER IS COMING SOON moving parts, oftentimes from different people. To have a successful rollout, project managers rely on a well-crafted project plan to ensure objectives are met on time and on budget. A project plan is a formal approved document which is used to define project goals, outline the project scope, monitor deliverables, and mitigate risks. It must answer basic questions like what is the purpose of the project, what activities are involved, who will be responsible for what, and when is it expected to be completed? It is not to be confused with the Gantt chart.

what is the purpose of the project, what activities are involved, who will be responsible for what, and when is it expected to be A big project involves overseeing a lot of moving parts, oftentimes from different people. To have a successful rollout, project managers rely on a well-crafted project plan to ensure objectives are met on time and on budget. A project plan is a formal approved document which is used to define project goals, outline the project scope, monitor deliverables, and mitigate risks. It must answer basic questions like what is the purpose of the project, what activities are involved, who will be responsible for what, and when is it expected to be completed? It is not to be confused with the Gantt chart. what is the purpose of the project, what activities are involved, who will be responsible for what, and when is it expected to be
OUR MISSION

TO IMPROVE ILLINOIS COMMUNITIES BY ENHANCING VOLUNTEERISM AND INSTILLING AN ETHIC OF SERVICE THROUGHOUT THE STATE.

OUR VISION

AN ILLINOIS WHERE ALL CITIZENS RECOGNIZE THEIR ABILITY AND RESPONSIBILITY TO HELP STRENGTHEN COMMUNITIES THROUGH VOLUNTARY SERVICE.

The Serve Illinois Commission is a 40-member (25 voting and 15 non-voting), bi-partisan board appointed by the Governor and administered by the Illinois Department of Public Health (IDPH).

The enabling legislation of the Serve Illinois Commission (PA98-0692, 20 ILCS 2330) charges the Commission to promote and support community service in public and private programs to meet the needs of Illinois citizens, to stimulate new volunteerism and community service initiatives and partnerships, and to serve as a resource and advocate within the Department of Public Health for community service agencies, volunteers, and programs which utilize State and private volunteers.

Serve Illinois oversees all aspects of program administration and training for the AmeriCorps program. AmeriCorps provides trained, dedicated people to help non-profit organizations accomplish their missions and to make more effective use of volunteers. AmeriCorps members assist in meeting locally identified community-based needs.
In 2018 we began the Serve.Illinois.gov website redesign. The site is now live with some new features we are excited to share!

- Stay up to date on the latest events and opportunities with Serve Illinois by visiting our Spotlight section on the front page.
- Visit the Volunteer Calendar to follow upcoming deadlines, events, and volunteer opportunities in your area.
STAFF MEMBERS

SCOTT MCFARLAND
EXECUTIVE DIRECTOR

MICHELLE HANNEKEN
VOLUNTEER PROGRAMS MANAGER

MELISSA TURLEY
AMERICORPS PROGRAMS MANAGER

MIKE ESPER
AMERICORPS PROGRAM OFFICER

BETTY HAYNES
MARKETING AND PUBLIC OUTREACH COORDINATOR

KANI TOURAY
PROGRAM COORDINATOR

MARIAMA JALLOW
PROGRAM COORDINATOR
COMMISSIONERS

DEBRA MARTON
CHAIR
SCHAUMBURG, IL

Debra is Manager of Community Investment for Comcast in the Greater Chicago Region. She is responsible for Comcast Cares Day, a national day of service providing over 42,000 volunteer hours of service on a single day.

TIFFANY MATHIS
VICE CHAIR
SPRINGFIELD, IL

Tiffany is Director of Development and Community Engagement at Boys and Girls Club of Central Illinois and part time Youth Group Facilitator for The Phoenix Center, both located in Springfield, IL.

Jane Angelis  Carmen Ayala  Jennifer Benanti  Julian Brown  Nisan Chavkin  Scott Clarke  Ami Copeland  Laura Davis  Merri Dee  Rachael Dietkus  James Dixon  Charlene Foss-Eggemann  Natalie Furlett

Davis Geenen  John Gremer  Amanda Guinn  Shawn Healy  Wachelle Tiffany Holmes  John Hosteny  Howard Lathan  Catherine Leonis  Shelley Long  Ann McCaughan  Adam McGriffin  Jenne Myers

CONFERENCES

ERVE ILLINOIS SPONSORS VOLUNTEERISM CONFERENCES ACROSS THE STATE.

EACH YEAR, OVER 500 VOLUNTEER ADMINISTRATORS AND VOLUNTEERS FROM MORE THAN 200 ORGANIZATIONS BENEFIT FROM THESE OPPORTUNITIES.

Illinois Conference on Volunteer Administration
August 15, 2018
Chicago, IL

Central Illinois Volunteerism Conference
June 27, 2018
Springfield, IL

Southern Illinois Volunteerism Conference
April 26, 2018
Belleville, IL

BE SURE TO SIGN UP FOR OUR EMAIL LIST TO STAY UP TO DATE ON CONFERENCE OPPORTUNITIES!
The Volunteer of the Week is a program that highlights volunteers across the state that are making a difference in their communities. We select a new volunteer each week by sharing their story and photograph on each of our media outlets. It has been our privilege to hear their stories and share them. To learn more about our Volunteer of the Week program or to nominate, please visit Serve.Illinois.gov/#VOTW.
2018 VOLUNTEERS OF THE WEEK

- Teri Lehman
- Ana Patricia Marquez
- Patrick Miller
- Aggie Becker
- Willian Mugg
- Donald Steplight
- Karran Robinson
- Walter Jones
- Evan Robinson
- Marilun Newman
- Abby Sagher
- Annie Niswander
- Anthony Rizzo
- Yadier Molina
- Joseph Kalala
- Heather Gardewine
- Jahmal Cole
- Louise Carson
- Kennison Adams
- Rosalea Colucci
- Jose Abreu
- Jack Picciolo
- The Plainfield Park District's Great Adventures Preschool
  - Emily Blankenberger
  - Barb Higdon
  - Mark Holterman
  - Heather McClelland
  - Jason Powell
- Sigma Phi Zeta Chapter of Zeta Phi Beta Sorority of Waukegan
- Sophie Happ
- Thanet Natisri
- Mike Foppe
- Dan Dankert
- Amanda Martin
- Jennifer Weiner
- Jennifer Weiner
- Taylor Larson
- George Stout
- Matthew Williams
- Jill Egizii
- Mary Ann Hettel
- Anuva Shandilya
- Michelle Ramirez
- Eva Mayol
- Mary Wegeng
- Carol Lefler
- Paulette Herring
- Kelsey Woodcock
- Rosie Marshall
- Chris Parson
- Matt Forte
- Millikin University Baseball Team
- DoIT and IDPH Office of Preparedness and Response
- Soung Kim

IF YOU KNOW A VOLUNTEER WHO DESERVES A CERTIFICATE OF APPRECIATION FROM THE GOVERNOR’S OFFICE AND SERVE ILLINOIS PLEASE EMAIL US AT DPH.SERVEILLINOIS.GOV.
## Governor's Volunteer Service Awards

<table>
<thead>
<tr>
<th>Adult</th>
<th>Americorps</th>
<th>Business</th>
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<tbody>
<tr>
<td><strong>East Central</strong></td>
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</tr>
<tr>
<td>Priyanka Bahel</td>
<td>Brian Frapolly</td>
<td>Land of Lincoln Credit Union</td>
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<tr>
<td><strong>Northeast</strong></td>
<td></td>
<td></td>
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<tr>
<td>Anna Starcardt</td>
<td>Brandi France</td>
<td>Northwestern Medicine - Team MN</td>
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<tr>
<td><strong>Northwest</strong></td>
<td></td>
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<tr>
<td>Melissa Ryan Bergstrom</td>
<td>Christopher Black</td>
<td>Culver's - Dixon, IL</td>
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<tr>
<td><strong>Southern</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marlene Shepherd</td>
<td>Zach Brookman</td>
<td>Luxury Looks Barber and Salon</td>
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<tr>
<td><strong>West Central</strong></td>
<td></td>
<td></td>
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<tr>
<td>Jenny Lee</td>
<td>Justin Krohn</td>
<td>Kassing Lumber Company</td>
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</tbody>
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S E N I O R  S E N I O R C O R P S  Y O U T H

ALFRED HAMPTON  ALICE BRAY  GAGE FORD

ANN MCAVEENY  ARTHUR "NICK" CORDELL  NOLAN RAHM

JUANITA MARTIN  CHAR POLIS  SARINA GOLDIE

ALICE MCGOWEN  RON SIMPSON  KAITLYN BARNETT

WILLIAM DURALL  JOSEPH URBANC  BECKHAM OLDENETTEL

Serve Illinois presents The Governor’s Volunteer Service Awards every year.

These awards recognize individual volunteers through a statewide award program that highlights the importance of volunteerism and community service in the State of Illinois.
Since 1983, the Governor’s Hometown Awards (GHTA) program has given formal recognition to those who contributed to projects that improved their community’s quality of life.

These projects are sponsored by local units of government that had strong volunteer support, met a need, and made a definitive impact. Project Winners generate a positive outcome in the community and by extension, the state.
OAK LAWN
COMMUNITY GARDEN

AVISTON
VINTAGE HALL
RENOVATION

LEMONT
HAUNTED
CENTRAL

CUP FINALISTS

PROJECT WINNERS

- **Aurora**- "Lighting Up Our Neighborhoods"
- **Cicero**- "Keep Cicero Clean Day"
- **East. St Louis Township**- "East St. Louis Community Tennis Association- 40 Days of Nonviolence Initiative"
- **Edwardsville**- "Growing with the Garden"
- **Edwardsville Township**- "Kelan's Wheelchair Accessible Swing"
- **Hanover Park**- "Greenbrook Tanglewood Neighborhood Revitalization"
- **Limestone Township**- "Mom's Who Care: Limestone Community High School"
- **Madison County**- "Beautification of Triad Middle School Student Courtyard"
- **Morrison**- "Loft 112"
- **Mundelein**- "Veterans Appreciation Dinner"
- **Oak Brook**- "9/11 Memorial Healing Field"
- **Royalton**- "Royalton Community Garden"
- **Urbana**- "Friendship Grove Nature Playscape"
- **Waterloo**- "Share the Feast"
Every year in October, AmeriCorps and Senior Corps members gather in Springfield to commemorate their upcoming year of service. This October, we welcomed more than 900 National Service members and staff for service projects, activities, and training sessions.
Serve Illinois spearheads efforts each year to encourage Illinoisans to volunteer in their communities. We provide tools and resources for organizations and individuals to engage in service activities and promote volunteerism. We promote service activities focused on three specific Days of Service:

**MLK Day of Service**
January 15, 2018

**AmeriCorps Week**
March 11-17, 2018

**Veterans Day of Service**
November 12, 2018
A TOTAL OF 366,046 ILLINOISANS ARE SERVED ANNUALLY THROUGH AMERICORPS PROGRAMS.

Other includes but is not limited to:

- Job training
- Schools
- Faith-based organizations
- Non-profits

Youth: 209,286
Veterans & Military Families: 39,744
Adult Literacy: 3,604
Disabled: 2,273
Other: 70,405
Health Education: 37,412
Homeless: 3,322
ANNUAL IMPACT

AmeriCorps Impact

1 AmeriCorps member impacts 227 Illinoisans

Value of State Service

\[
\begin{align*}
1,851,453 & \quad \text{AmeriCorps hrs served} \\
+ 187,549 & \quad \text{Non-AmeriCorps volunteer hrs} \\
x 24.69 & \quad \text{Value of volunteer time} \\
\hline
50,342,949 & \quad \text{Service to Illinois communities}
\end{align*}
\]
INVESTMENT IN ILLINOIS

THERE IS A TOTAL ANNUAL INVESTMENT OF $87,196,7338 FOR AMERICORPS PROGRAMS IN ILLINOIS.
RETURN ON INVESTMENT

Illinois Return on Investment

$\$ \rightarrow \$ \$ \$ \$

$5.29$ return on every $1.00$ spent

Federal Return on Investment

$\$ \rightarrow \$ \$ \$ \$

$3.90$ return on every $1.00$ spent
INVESTING IN ILLINOIS COMMUNITIES

AmeriCorps Education Award

$6,333,058  $\quad$ Education awards earned

/  $10,000  \quad\hat{\text{cap}}\quad\text{Avg cost of 1 yr of college}

633  \quad\text{Years of college}

Meals Served by AmeriCorps Programs

1.5 million meals served annually to Illinois residents
RESPONDING TO DISASTERS

Illinois Disaster Corps is a statewide initiative designed to provide disaster assistance to Illinois communities.

Each of our 38 AmeriCorps programs has committed to participate in Illinois Disaster Corps. We have over 50 members trained, serving across the state, and ready to respond when called to action.

When disaster strikes, many areas see an influx in volunteers coming to help. Volunteers need to be managed properly in order to be helpful to the community. By continuing to strengthen the presence of Illinois Disaster Corps, we have set a strong foundation to help communities get back on their feet.