ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator

State of Illinois

Consolidation Waiver Request
# 911 General Information

**Date:**

<table>
<thead>
<tr>
<th>Type of Waiver:</th>
<th>Public Safety</th>
<th>Economically Unreasonable</th>
<th>Technically Infeasible</th>
</tr>
</thead>
</table>

**Time frame to become compliant for consolidation:** This waiver will substantiate the fact that we are currently consolidated.

**Current System Name:** Deerfield Bannockburn Riverwoods 9-1-1 Center

**9-1-1 System Provider:** AT&T

**Population Served:** 25,031

**Land Area in Sq Miles:** 13.5

<table>
<thead>
<tr>
<th>PSAPs Located within Existing System</th>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deerfield servicing Bannockburn and Riverwoods</td>
<td></td>
<td>x</td>
</tr>
</tbody>
</table>

911 System Coordinator: Mary Anne Glowacz

Street Address: 850 Waukegan Road

City, State, and Zip Code: Deerfield, IL 60015

Office Telephone: (847) 945-8636

Cellular Telephone: (847) 343-3686

Email: mglowacz@deerfield.il.us

**Wireless Coverage for Consolidated System:**

100% Phase II compliant

**Please check if applicable:**

- [x] NG9-1-1 capable
- [x] Receive 9-1-1 Text
- [ ] Receive 9-1-1 Video
WAIVER REQUEST

Pursuant to (50 ILCS 750) Emergency Telephone System Act, Section 154a(c), a 9-1-1 authority may request a waiver from the requirement to consolidate and must fully demonstrate a need for such waiver based on one or more of the following grounds:

1) will result in a substantial threat to public safety;

2) is economically unreasonable; or

3) is technically infeasible.

In addition, a waiver request shall include, at a minimum, the following supporting documentation (see next page):

1) A detailed explanation of the efforts taken, if any, to comply with the statutory requirement for consolidation prior to requesting a waiver;

2) The duration of time for which a waiver is sought;

3) A five year strategic plan, including, but not limited to, financial projections, for implementation of a consolidation plan.

4) Any additional information regarding planned equipment purchases or replacements, as well as efforts to establish interoperability or shared resources.

Section 1324.200 requires the waiver to be filed electronically with the Department for review and recommendations. Within 40 calendar days of receiving a request for waiver, the Department will appoint an Administrative Law Judge (ALJ) to hold a hearing and to make a recommendation to the Advisory Board. Within 60 calendar days of receiving a request for waiver, the Advisory Board shall hold a public hearing on the request for waiver and make a recommendation to the Administrator. Notice of the hearing shall be provided to the respective entity to which the waiver request applies. Within 90 calendar days of receiving a waiver request, the Administrator shall provide a written decision.

The Statewide 9-1-1 Advisory Board and Statewide 9-1-1 Administrator acknowledge that costs to consolidate may not be present within the mandatory time frame. The waiver must include a minimum five year financial projection to demonstrate that consolidation is economically unreasonable, and a projected time frame for consolidation under the current economic or technical conditions. For example, indicate when the next major equipment replacement will take place within the system or how the 9-1-1 system will begin interoperability, sharing resources and/or consolidating. Any decision by the Administrator under this Section shall be deemed a final administrative decision and shall be subject to judicial review under the Administrative Review Law.
VERIFICATION

I, John J. Sliez, first being duly sworn upon oath, depose and say that I am the Chief of Police, of Deerfield, IL; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

[Signature]
Chief of Police

Subscribed and sworn to before me
this 30 day of June, 2016.

[Signature]
NOTARY PUBLIC ILLINOIS

NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES: 08/04/19
Request for Waiver from PSAP Consolidation or Forming a Joint ETSB Consolidation

System Name: Deerfield Bannockburn ETSB
System Address: 850 Waukogan Road, Deerfield, IL 60015
System Contact: Mary Anne Glowacz
Contact Number: 847-945-8636

List and attach documentation to support the waiver request. Requestor should include any financial analysis, strategic plans, equipment replacement schedules, etc. to support this waiver request.

1. Narrative
2. Population, Special Census, and Area served intricacies, details and demands
3. Resolutions
4. Budget
5. Strategic Plan
6. Annual Report
7. Threat to Public Safety: Testimonials & Support Articles

Narrative:

See Attachment 1.
DEERFIELD POLICE DEPARTMENT
Request for Waiver from PSAP Consolidation Narrative

The Deerfield Police Department 9-1-1 Consolidated Dispatch Center currently provides emergency telecommunication services for the Villages of Deerfield, Bannockburn, and Riverwoods. The Department is seeking a permanent waiver from consolidation for the following reasons.

POPULATION

The Deerfield Dispatch Center is an existing consolidated Center equipped with “Next Generation” capable equipment governed in part by a Joint Emergency Telephone System Board (Deerfield Bannockburn ETSB) since 2002. Pursuant to Public Act 99-0006, any 9-1-1 authority that “serves” fewer than 25,000 people will be required to consolidate to serve a population exceeding the 25,000 threshold no later than June 30, 2017. Reliable statistical data indicates that Deerfield, Bannockburn and Riverwoods currently exceed the requisite 25,000 population. The current “vintage” population data obtained from the U.S. Census Bureau as of June, 2016 is as follows;

<table>
<thead>
<tr>
<th>Village</th>
<th>Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deerfield</td>
<td>19,019</td>
</tr>
<tr>
<td>Bannockburn</td>
<td>1,571</td>
</tr>
<tr>
<td>Riverwoods</td>
<td>3,643</td>
</tr>
<tr>
<td>Total</td>
<td>24,233</td>
</tr>
</tbody>
</table>

Also, the Village of Deerfield is conducting a special census (results of which are expected in October 2016) for two newly developed tracts indicating an increased population of 798. The Census Bureau figure of 24,233 plus the additional Special Census data brings the total population to 25,031, therefore exceeding the threshold.

It is the opinion of Deerfield, Bannockburn and Riverwoods that the Center clearly “serves” in excess of 25,000 people on a daily basis and is no longer bound by Public Act 99-0006.

Moreover, several other residential developments in the corporate limits of the communities are in the early stages of approval and building which will further increase the population. Also, the daily population served is more than triple the residential total. The three communities have unique attributes and variables that greatly increase the daytime population including;

- Vehicles utilizing Interstates 94 and 294 (a 2012 IDOT roadway detector survey indicated 2,083,605 vehicles annually)
- The “Lake Cook Road Corridor” travelled by more than 40,000 vehicles on a daily basis (per Toni Preckwinkle, Cook County Board President)
- The Milwaukee North Railroad Line used by 66 trains daily carrying 6,110 passengers with station stops at the Lake Cook Road and Deerfield Road depots. An additional 25-30 freight trains hauling freight and at times hazardous materials shares the tracks on a daily basis.
Eleven PACE bus routes through Deerfield
Eight Fortune Five Hundred headquarters including Walgreens, Baxter, Takeda, Mondelez, United Stationers, Beam Inc., Discover, and CCH/Wolters Kluwer
An animal shelter/rescue facility
Trinity University (2,600 students)
The Illinois Student Assistance Commission
Department of Children and Family Services
North Shore Medical Psychiatric Services Center
An Urgent Care Medical Center
Three High Schools facilities
Twelve grammar schools
Eight hotels (1,404 rooms typically at peak occupancy Monday through Wednesday)
Four Nursing and Elderly Healthcare facilities
Three golf courses
Forest Preserves and bike trails
Twenty-four Community parks
Fourteen Houses of Worship
A plethora of restaurants and retail establishments

These businesses, schools, and organizations employ more than 27,500 people on a daily basis whose public safety is the responsibility of the Deerfield Dispatch Center.

**ECONOMICALLY UNREASONABLE**

The Deerfield Dispatch Center is a consolidated Center that is staffed year round, 24 hours a day and seven days a week serving a population of approximately 25,031 residents and 13.5 square miles. The Center is staffed by 8 full-time Telecommunicators including a Director of Communications who serves as the unit supervisor and dispatcher as required.

The Centers budget for the current fiscal year is **$1,480,331**. In 2015 Deerfield received revenue in the amount of **$245,602** from its contractual obligations with Bannockburn and Riverwoods, **$26,000** for Alarm Board Monitoring fees and 9-1-1 surcharge monies in the amount of **$343,855** for total revenues amounting to **$615,457**. Assuming the same approximate revenues for 2016 the net operating cost for the Center will be approximately **$864,874**.

In exploring consolidation possibilities, Deerfield obtained the following estimates concerning the cost to join services with other agencies;
Northwest Central Dispatch (NWCDS):

Deerfield (Bannockburn, Riverwoods) - Northwest Central Dispatch System Proposal****

<table>
<thead>
<tr>
<th></th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
<th>Year 6</th>
<th>Year 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>1-Time Capital Buy-In</td>
<td>$1,300,000</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1-Time Admin Feasibility Study</td>
<td>$20,000</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Year 1 - Membership Fees</td>
<td>$712,144</td>
<td>$747,751</td>
<td>$785,139</td>
<td>$796,046</td>
<td>$835,848</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Misc Costs</td>
<td>$25,000</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Total</td>
<td>$2,057,144</td>
<td>$747,751</td>
<td>$785,139</td>
<td>$796,046</td>
<td>$835,848</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

****Estimates only - for actual costs, feasibility study needs to be completed.

Mundelein Police Department

<table>
<thead>
<tr>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
</tr>
</thead>
<tbody>
<tr>
<td>$901,500</td>
<td>$909,560</td>
<td>$958,742</td>
</tr>
</tbody>
</table>

All transfer and connection fees would be our responsibility including moving to a new Radio, CAD, and Records Management System. An early estimate is $1,000,000 to accommodate the transition.

Glenview Dispatch

Deerfield/Bannockburn/Riverwoods Police Only

<table>
<thead>
<tr>
<th>Total Operating Costs</th>
<th>Year 1</th>
<th>Year 2</th>
<th>Year 3</th>
<th>Year 4</th>
<th>Year 5</th>
<th>Year 6</th>
<th>Year 7</th>
</tr>
</thead>
<tbody>
<tr>
<td>2017</td>
<td>$790,000</td>
<td>$821,600</td>
<td>$854,464</td>
<td>$888,643</td>
<td>$924,188</td>
<td>$961,156</td>
<td>$999,602</td>
</tr>
</tbody>
</table>

CAPTICAL COST ESTIMATE-$150,000-175,000

For connectivity (fiber and microwave), New World Police data conversion, and capital equipment and redundancy buy-in

Staffing minimums and level of service for each vary considerably. The number provided is for Dispatch Services only and does not include necessary ancillary costs which will be detailed later in this document.

The consolidation of the Deerfield Center would also result in additional initial and on-going costs including but not limited to the following:

Dispatch Center personnel provide a multitude of tasks and services that are not included in the pricing provided by the other agencies. Therefore, Deerfield would have to maintain personnel at our police department 24/7 to fill this gap. Estimating this workload and the staffing levels.
impact is very complex, especially because these duties are largely non-quantifiable. These services include:

- Prisoner checks
- Matron duty
- All duties related to LEADS including those of the LEADS Agency Coordinator for all 3 agencies
- Calling complainants/victims as needed to secure additional information
- Research and investigation of details beyond those secured in the initial call for service,
- Monitoring of surveillance cameras for the three agencies (lobby, booking, and holding areas in particular)
- Alarm board monitoring
- Communication to and from Public Works and Building and Zoning as needed
- Walk-in reports and related service requests
- Public education
- Community service

To maintain these and similar services 24/7 would require five employees at an annual cost (including benefits, etc.) of approximately $501,148 with on-going adjustments.

Outsourcing the communications center would have a further negative financial impact due to the immediate necessity for severance packages, time accumulated payouts and incentives to retain staff through the transition resulting in a minimum cost of $404,095.

Additionally, to repurpose our existing space, if the Center were to be decommissioned, would cost approximately $75,000-$100,000 depending on how the space would ultimately be utilized.

It should also be noted that the radio frequency currently used by Deerfield, Bannockburn and Riverwoods is not impacted by pending FCC “narrow banding” mandates and requires no action by Deerfield. Should consolidation be forced, the three agencies would in all probability be required to purchase “Starcom” radios at an approximate cost of $200,000 which does not include annual on-going fees of approximately $20,000 per year.

The Deerfield Center has always taken a progressive/aggressive position regarding technology and providing the best service to the citizens it serves. To meet that objective, in 2014 the phone and radio system was upgraded with the purchase of “Next Generation Ready” 9-1-1 equipment at a cost of $409,797. In 2015-16 a major upgrade was made to its CAD-Records-Mobile programs (also “Next-Gen” capable) at a cost of $158,900. A voice-recorder log was also purchased at a cost of $29,684. These purchases were planned for and made prior to any legislation concerning consolidation and are anticipated to provide service for 5-7 years. To not utilize this equipment for its intended duration could be considered a loss of $598,381.

Not included in the numbers provided is the potential fact that regardless of what agency could be dispatching for Deerfield, it could require the purchase of additional/new CAD-Records Management-Mobile computer software with a cost that could exceed $500,000.
The Deerfield Center would incur “Year One Costs” in the amount of $1,680,263 regardless of the municipality providing the consolidated service. Similarly, on-going costs in the amount of $521,148 would be incurred in subsequent years with each community. The following reflects a three year summary of preliminary costs:

<table>
<thead>
<tr>
<th>Year</th>
<th>Location</th>
<th>Year One Costs</th>
<th>Year Two Costs</th>
<th>Year Three Costs</th>
</tr>
</thead>
<tbody>
<tr>
<td>One</td>
<td>Northwest Central Dispatch</td>
<td>$3,737,407</td>
<td>$1,268,899</td>
<td>$1,306,287</td>
</tr>
<tr>
<td></td>
<td>Mundelein</td>
<td>$2,581,763</td>
<td>$1,430,708</td>
<td>$1,479,890</td>
</tr>
<tr>
<td></td>
<td>Glenview</td>
<td>$2,470,263</td>
<td>$1,342,748</td>
<td>$1,375,612</td>
</tr>
</tbody>
</table>

As previously noted, Deerfield currently operates its Center at a net cost of $864,874. As the above table reflects, Deerfield’s cost would approximately double. These estimates do not reflect other unanticipated costs. Several local agencies that have recently consolidated have seen their initial assessments more than quadruple the second year, while others have found that their assessments omitted critical components and services. For these reasons we find the consolidation to be “Economically Unreasonable.”

We are guided by a five year Strategic Plan that aligns with our budget (see attached). Among the components of the Plan are included efforts to maintain a multi-jurisdictional, “Next Gen” ready Center that has, and will continue to, seek out other PSAPs to join us. Deerfield’s experience with consolidation predates some of the largest local centers and has proven to be successful. These efforts have been fluid as demonstrated with the most recent consolidation with Riverwoods. The Deerfield Center is equipped, armed, and dedicated to continuing to pursue more agencies in the future.

It appears prudent for Deerfield, as an existing consolidated center, to stay its current course. It has proven to be fiscally sound and moreover, provides the citizens with the public safety and peace of mind they are accustomed to and deserve.

The current budgets reflect annual contributions to a future contingency plan (VERF; see budget attachment), demonstrating that in addition to the Center being Next Generation prepared and equipped for years to come, it annually sets aside funds appropriate for eventual new technology and replacements.

**CONCLUSION**

Deerfield prides itself on service. Our Mission Statement is; “With respect and dignity; provide professional and ethical service through a partnership with citizens, while proactively identifying
risks to our citizen’s quality of life.” Public safety is paramount and means more than providing general security for people. It also implies the protection of their regular day to day activities and general feeling of security.

The Department received over 300 letters of support from our officers, fire department, park district, churches, schools, business leaders, legislative representatives, and citizens. The letters often describe the experiences of those we serve who have had contact with mega centers when their public safety was in jeopardy and service provided was poor. Surveys of our population have demonstrated that our public feels safe in our hands, are happy with the service we provide, and are content with our current consolidation as voted for by referendum.

Every call is answered by a professional. We staff accordingly to provide this service and have done so in a prudent manner for decades. We have observed firsthand how local “mega-centers” handle radio traffic and phone calls. Their manner and level of service conflict with our mission and vision and have often times posed a threat to public safety as reflected in many of the attached letters. None of the quotes we have received to date can provide the same level of service we provide in a fiscally responsible manner. The cost to effect an additional consolidation at this time would result in diminished services and likewise a substantial threat to perceived public safety.

Statutorily, we are a consolidated center and wish to remain so. For decades we have successfully planned equipment purchases and replacements with interoperability, shared resources, and consolidation as our model.

It is our opinion that Deerfield meets the spirit and intent of the legislation in that the Center is consolidated, has a joint Emergency Telephone Services Board, is “Next Generation 9-1-1” equipped and recently exceeded the 25,000 population requirement.

We respectfully request your consideration.
Bright spots in population fluctuations
Collar counties see growth as overall numbers decline
By Jake Griffin (jgriffin@dailyherald.com)

Many Cook County suburbs followed Chicago’s lead in losing population last year.

But the collar counties fared better, driven by growth in Kane, Kendall, McHenry and Will counties, according to new U.S. Census Bureau data.

DuPage and Lake counties each saw small dips, but some of their towns — Naperville, Deer Park, Deerfield and Vernon Hills — had the biggest gains.

The areas of suburban growth are bright spots in a state that lost 22,194 residents last year, or 0.17 percent of its 2014 population. That’s the second-greatest percentage decline among the 50 states, according to the figures.

Only West Virginia lost a greater percentage of its population last year.

But in terms of actual number of residents lost in 2015, Illinois leads by a wide margin.

“People are going to go where the jobs are,” Des Plaines City Manager Michael Bartholomew said. “It stems from the uncertainty of the current (state) budget crisis, among other things.”

Des Plaines lost 293 residents from 2014 to 2015, according to the census data. However, the city’s population is still up 313 residents from its official 2010 census count of 58,364.

Bartholomew said Des Plaines has four new residential developments in the works, setting the stage for growth to come.

“I do find it interesting that in the year past we’ve had greater interest in residential development than in years prior,” Bartholomew said.

Not every Cook County suburb lost residents. Wheeling and Streamwood, for instance, each saw small gains.

The Chicago area’s lower than average birthrate and a “particularly impactful” loss of international immigration helped drive the population loss in 2015, said Liz Schuh, a principal policy analyst with the Chicago Metropolitan Agency on Planning. She added the state budget standoff played a part as well.

“One of the things that businesses want and residents want is a certainty, so the budget stalemate will lead to some uncertainty in economic growth,” Schuh said.

Elgin and Naperville bucked the trend of suburban residential flight the most with population gains of 947 and 817, respectively, in 2015. Both towns have experienced population gains of more than 3.5 percent since the 2010 census as well, according to the data.
Pingree Grove gained 768 people, Deerfield increased by 639, Deer Park rose by 516 and Vernon Hills grew by 416.

Along with Des Plaines’ 293-person decline, Schaumburg lost 232, Hoffman Estates lost 229 and Mount Prospect lost 225. Chicago’s population dropped by 2,890.

In Cook County, which experienced the greatest drop in population among counties statewide with 10,488 fewer residents in 2015 than 2014, officials were unconcerned by decline.

“We will assess, but at first blush we don’t see any significant change in our operational funds given that the reduction is relatively small,” said Frank Shuftan, a spokesman for County Board President Toni Preckwinkle.
**QuickFacts**

**Deerfield village, Illinois**

QuickFacts provides statistics for all states and counties, and for cities and towns with a population of 5,000 or more.

### ALL TOPICS

<table>
<thead>
<tr>
<th>People</th>
<th>Deerfield Village, Illinois</th>
</tr>
</thead>
<tbody>
<tr>
<td>Population</td>
<td>18,819</td>
</tr>
<tr>
<td>Population estimates, July 1, 2015 (V2015)</td>
<td></td>
</tr>
<tr>
<td>Population estimates, July 1, 2014 (V2014)</td>
<td>18,819</td>
</tr>
<tr>
<td>Population estimates base, April 1, 2014, V2015</td>
<td>18,236</td>
</tr>
<tr>
<td>Population estimates base, April 1, 2010, V2014</td>
<td></td>
</tr>
<tr>
<td>Population, percent change - April 1, 2010 (estimates base) to July 1, 2015, (V2015)</td>
<td>4.3%</td>
</tr>
<tr>
<td>Population, percent change - April 1, 2010 (estimates base) to July 1, 2014, (V2014)</td>
<td>0.8%</td>
</tr>
<tr>
<td>Population, Census, April 1, 2010</td>
<td>18,225</td>
</tr>
</tbody>
</table>

### Age and Sex

| Persons under 5 years, percent, July 1, 2014, V2014 |                             |
| Persons under 5 years, percent, April 1, 2010 | 5.7%                        |
| Persons under 18 years, percent, July 1, 2014, V2014 |                             |
| Persons under 18 years, percent, April 1, 2010 | 30.0%                       |
| Persons 65 years and over, July 1, 2014, V2014 |                             |
| Persons 65 years and over, percent, April 1, 2010 | 14.3%                       |
| Female persons, percent, July 1, 2014, V2014 |                             |
| Female persons, percent, April 1, 2010 | 51.7%                       |

### Race and Hispanic Origin

| White alone, percent, July 1, 2014, V2014 (a) |                             |
| White alone, percent, April 1, 2010 (a) | 94.0%                       |
| Black or African American alone, percent, July 1, 2014, V2014 (a) |                             |
| Black or African American alone, percent, April 1, 2010 (a) | 0.5%                        |
| Asian alone, percent, July 1, 2014, V2014 (a) |                             |
| Asian alone, percent, April 1, 2010 (a) | 2.8%                        |

### Population Characteristics

| Veterans, 2010-2014 | 504 |
| Foreign born persons, percent, 2010-2014 | 9.0% |

### Housing

| Housing units, July 1, 2015, V2015 |                             |
| Housing units, April 1, 2010 | 5,907                       |
| Owner-occupied housing unit rate, 2010-2014 | 88.6%                      |
| Median value of owner-occupied housing units, 2010-2014 | $494,900                    |
| Median selected monthly owner costs - with a mortgage, 2010-2014 | $1,323                      |
| Median selected monthly owner costs - without a mortgage, 2010-2014 | $1,003                      |
| Median gross rent, 2010-2014 | $1,660                      |
| Building permits, 2015 | X                           |

### Families and Living Arrangements

| Household, 2010-2014 | 6,601                       |
| Persons per household, 2010-2014 | 2.77                        |
| Living in same house 1 year ago, percent of persons age 1 year+, 2010-2014 | 95.3%                       |
| Language other than English spoken at home, percent of persons age 5 years+, 2010-2014 | 11.2%                       |

### Education

| High school graduate or higher, percent of persons age 25 years+, 2010-2014 | 97.9%                       |
| Bachelor's degree or higher, percent of persons age 25 years+, 2010-2014 | 75.2%                       |

### Health

| With a disability, under age 65 years, percent, 2010-2014 | 3.5%                        |
| Persons without health insurance, under age 65 years, percent | 2.6%                       |

### Economy

| In civilian labor force, total, percent of population age 16 years+, 2010-2014 | 68.3%                       |

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http://www.census.gov/quickfacts/table/PST045215/1718992  
6/17/2016
Search

Riverwood S

2015 Population Estimate
3,643


Median Household Income
$ 178,750

Source: 2010-2014 American Community Survey 5-Year Estimates

Individuals below poverty level
2.7%

Source: 2010-2014 American Community Survey 5-Year Profiles

Educational Attainment: Percent high school graduate or higher
98.0%

Source: 2010-2014 American Community Survey 5-Year Profiles

Health Insurance Coverage: Percent uninsured
0.9%

Source: 2010-2014 American Community Survey 5-Year Profiles

Median Housing Value
$ 697,300

Source: 2010-2014 American Community Survey 5-Year Estimates

Total Housing Units
1,339

Source: 2010-2014 American Community Survey 5-Year Estimates

Male Median Income
$ 124,539

Source: 2010-2014 American Community Survey 5-Year Estimates

Female Median Income
$ 26,806

Source: 2010-2014 American Community Survey 5-Year Estimates

Search results

p://www.census.gov/search-results.html?page=1&stateGeo=none&searchtype=web&cssp=SERP&q=riverwood...
2015 Population Estimate
1,571

Median Household Income
$ 139,464
Source: 2010-2014 American Community Survey 5-Year Estimates

Individuals below poverty level
9.8 %
Source: 2010-2014 American Community Survey 5-Year Profiles

Educational Attainment: Percent high school graduate or higher
97.9 %
Source: 2010-2014 American Community Survey 5-Year Profiles

Health Insurance Coverage: Percent uninsured
6.7 %
Source: 2010-2014 American Community Survey 5-Year Profiles

Median Housing Value
$ 1,000,001
Source: 2010-2014 American Community Survey 5-Year Estimates

Total Housing Units
331
Source: 2010-2014 American Community Survey 5-Year Estimates

Male Median Income
$ 4,926
Source: 2010-2014 American Community Survey 5-Year Estimates

Female Median Income
$ 5,697
Source: 2010-2014 American Community Survey 5-Year Estimates

Search results
REQUEST FOR BOARD ACTION

Agenda Item: 16-62

Subject: Report and Recommendation of Staff re: Agreement with the U.S. Census Bureau to Conduct a Partial Special Census (AML/Woodview)

Action Requested: Accept Report

Originated By: Village Manager's Office

Referred To: Mayor and Board of Trustees

Summary of Background and Reason for Request

The new AMLI and Woodview developments completed construction in November 2015, and January 2016, respectively. As of May, approximately 247 residents (65% capacity) occupy Woodview and 143 residents (34% capacity) occupy AMLI. The total estimated population for both units is 798 persons.

The Village receives state shared municipal revenues on a per capita basis, e.g. Income Tax, Use Tax, and Motor Fuel Tax. For this reason, staff investigated the feasibility of a partial special census, a targeted count between the regular 10 year census cycle, to document the increase and qualify for the per-capita-shared-revenues sooner than would otherwise be the case. As added background, the Village conducted a partial special census in 1997 following the occupancy of Coromandel, Bristol Place, and other new subdivisions resulting in an addition of 1,511 residents to the Village population and $136,000 annually to the per-capita-shared-revenues.

To conduct the census, The Census Bureau provided a cost estimate, valid through November 2, 2016, of $65,023 based on the estimated population. If the partial special census is conducted as recommended, the Village would begin receiving proportional increases in shared revenues by August 2017. Anticipated total revenues between 2017-2021 range from $207,967 to $453,064 due to varying conditions.

Administrative Intern Barghi will be available to review the report and respond to questions.

Reports and Documents Attached:

Memo from Administrative Intern Barghi to Assistant Manager Lichterman- Dated June 1, 2016
U.S. Census Bureau Cost-Estimate Application
Official U.S. Census Bureau Cost Estimate Form
U.S. Census Bureau Memorandum of Agreement

Date Referred to Board: June 6, 2016

Action Taken:
DATE: JUNE 1, 2016
TO: ANDREW LICHTERMAN, ASSISTANT VILLAGE MANAGER
FROM: SAM BARGHI, ADMINISTRATIVE INTERN
SUBJECT: PARTIAL SPECIAL CENSUS- AMLI AND WOODVIEW

Background
The new AMLI and Woodview luxury apartment developments completed construction in November, 2015 and January, 2016, respectively. These developments are expected to add several hundred people to the Village's population. The Village receives state shared municipal revenues on a per capita basis- e.g. Income Tax, Use Tax, Motor Fuel Tax. For this reason, staff investigated the feasibility of a partial special census to document the population increase and receive the proportional amount of shared revenues sooner than would otherwise be the case. A partial special census is a targeted census outside the decennial enumeration period. Staff submitted a cost-estimate application to the U.S. Census Bureau on March 30, 2016. The Village received an official cost estimate and Memorandum of Agreement on May 2, 2016.

Population Estimates
The total estimated population increase for AMLI and Woodview is 798 persons. Specifically, Woodview has an estimated maximum of 380 persons and AMLI has an estimated maximum of 418 persons. As of May, approximately 247 residents (65% capacity) occupy Woodview and 143 residents (34% capacity) occupy AMLI. In discussions with Woodview and AMLI representatives, they anticipate reaching their full-occupancy goals by the third quarter of 2016.

Cost/Benefit Summary
The U.S. Census Bureau provided a cost estimate, valid through November 2, 2016, of $65,023 based on an estimated population increase of 798 persons. Of this total, $54,659 is paid directly to the Census Bureau in advance, and $10,364 is held by the Village to pay field personnel including 3 enumerators and 1 clerk. The Village is responsible for recruitment and providing fully operational office quarters; however, the Census Bureau will conduct background checks and make final hiring decisions. The Census Bureau noted that there is a high likelihood of receiving a partial refund based on various factors like final population counts.

If accepted in June, the Village may begin receiving proportional increases in state shared municipal revenues by August 2017. Anticipated revenues between 2017-2021 range from $207,967 to $453,064 due to varying conditions described below. The conservative estimate of $207,967 reflects revenues to the Village assuming there is no population increase to AMLI and Woodview from present estimates (390 persons) and there is no increase to state allocation rates ($142.20/capita). The $453,064 estimate reflects the maximum population capacity at both developments (798 persons) and a modest increase in state allocation rates based on 2017 projections ($151.40/capita).
Limitations and Assumptions
1. Uncertainty over future state shared municipal revenues allocation rates
2. Woodview and AMLI actual population levels at the start of enumeration
3. Woodview and AMLI counted population levels at the end of enumeration
4. Timelines shown here are estimates that overcompensate and represent the maximum time frame this process will take.
5. Tax benefits do not account for inflation

Timeline (dates are approximate)
- **Board Approval- June 20**
  - Present report and recommendation to Village Board June 6
  - Seek authorization to execute a Memorandum of Agreement with the U.S. Census Bureau at June 20 Village Board meeting
- **Census Bureau Count and Verification- July, 2016- May, 2017**
  - Prep work- 5 months
  - Enumeration- 1 month
  - Data Processing/ Verification- 3 months
- **State of Illinois Review & Allocation- June, 2017- August, 2017**
  - Illinois Secretary of State, Index Department Certification- June 1, 2017
    - Upon receipt of Census statistics, the Secretary of State Index Department certifies the results in 1-2 weeks.
  - Illinois Department of Revenue, Local Tax Allocation Division- July/August 2017
    - If the certification is received by the 15th of June, payments are processed for the following month. Otherwise, payment is delayed 1 month.
- **Receive First Payment (reflecting population increase): August, 2017**

Recommendation
While the partial special census has large up-front costs, it presents a great opportunity for the Village to earn significant tax revenue benefits. It should be noted that these benefits may be diminished when considering the uncertainty of population sizes, earnings spread over multiple fiscal years and the unpredictable nature of forecasting future trends- particularly given the uncertainty in Springfield.

Staff recommends the Village Board execute the Memorandum of Agreement with the U.S. Census Bureau and authorize the associated costs of conducting a partial special census estimated at $65,023. If approved, the Village expects to receive payments no later than August, 2017 and receive tax revenue benefits ranging from $207,967 to $453,064, over the next 4 years.

Conclusion
With the development of two new luxury apartment complexes and the expected increase in population, staff believes conducting a partial special census will result in significant new revenues for the Village, even if there was no population increase from present levels at each of the two developments and no increase in the state allocation rates. Attached is an addendum with tax distribution rates and approximate yearly payments, original cost-estimate application, official cost estimate form, and Memorandum of Agreement. Administrative Intern Sam Barghi will be present at the June 6 Board meeting to answer any questions.
ADDENDUM

State Shared Municipal Revenue Rates & Yearly Payment Breakdown

Tax Distributions Per Capita

- **Income Tax**
  - Municipal Fiscal Year (MFY) 2016 (May '15- April '16): $99.00
  - MFY 2017 (May '16- April '17) Forecast: $102.00

- **Motor Fuel Tax**
  - MFY 2016: $23.80
  - MFY 2017 Forecast: $25.90

- **State Use Tax**
  - MFY 2016: $19.40
  - MFY 2017 Forecast: $23.50

- **Total**
  - MFY 2016: $142.20
  - MFY 2017 Forecast: $151.40
  - MFY 2018+: Unknown

- **Source**

State Shared Tax Allocations Per Year

- **Current Total Occupancy: 390**
  - Assuming MFY 2016 Rates (390 person * $142.20/capita)
    - MFY 2018 (May '17- April '18): $41,593.50
      - Assumes we begin receiving funds in August 2017
    - MFY 2019 (May '18- April '19): $55,458.00
    - MFY 2020 (May '19- April '20): $55,458.00
    - MFY 2021 (May '20- April '21): $55,458.00
      - 2020 Census results sent to States by March 31, 2021
  - **Total Tax Benefit: $207,967.50**

- Assuming MFY 2017 Rates (390 persons * $151.40/capita)
  - MFY 2018: $44,284.50
    - Assumes we begin receiving funds in August 2017
  - MFY 2019: $59,046.00
  - MFY 2020: $59,046.00
  - MFY 2021: $59,046.00
    - 2020 Census results sent to States by March 31, 2021
  - **Total Tax Benefit: $221,422.50**
• Maximum Occupancy: 798
  ▪ Assuming MFY 2016 Rates (798 persons * $142.20/capita)
    ▪ MFY 2018: $85,106.70
      • Assumes we begin receiving funds in August 2017
    ▪ MFY 2019: $113,475.60
    ▪ MFY 2020: $113,475.60
    ▪ MFY 2021: $113,475.60
      • 2020 Census sent to States by March 31, 2021
  ▪ Total Tax Benefit: $425,533.50
  ▪ Assuming MFY 2017 Rates (798 persons * $151.40/capita)
    ▪ MFY 2018: $90,612.90
      • Assumes we begin receiving funds in August 2017
    ▪ MFY 2019: $120,817.20
    ▪ MFY 2020: $120,817.20
    ▪ MFY 2021: $120,817.20
      • 2020 Census sent to States by March 31, 2021
  ▪ Total Tax Benefit: $453,064.50
• Overall Range: $207,967.50-$453,064.50
March 29, 2016

Hector Merced, Branch Chief
U.S. Census Bureau
4600 Silver Hill Rd.
Washington, D.C. 20233

Dear Mr. Merced:

The Village of Deerfield, IL is formally requesting a partial Special Census within our governmental unit. As indicated in the SC-900 Cost Estimate Request Form, the two areas designated for the partial Special Census are apartment complexes which opened this past year.

Should you have any questions or concerns with our application, please direct questions to Administrative Intern Sam Barghi. He may be reached at 847.719.7404 and sbarghi@deerfield.il.us. We look forward to your response.

Sincerely,

KENT S. STREET
Village Manager

cc: Harriet Rosenthal, Mayor
Village of Deerfield Board of Trustees
SPECIAL CENSUS COST ESTIMATE REQUEST FORM

GENERAL INSTRUCTIONS

A Special Census is a basic enumeration of population, housing units, and group quarters conducted by the U.S. Census Bureau at the request of a governmental unit. Special Censuses are conducted on a cost reimbursable basis. The first step for a governmental unit interested in having a Special Census conducted is to request an official cost estimate from the Census Bureau.

To request a cost estimate, the governmental unit should email the following items to SpecialCensusProgram@census.gov:

1. An official letter from your jurisdiction requesting a Special Census cost estimate.
   a. The letter should indicate if you are requesting a cost estimate for a full or partial Special Census. A full Special Census covers the entire governmental unit; a partial Special Census covers only selected and specific areas within the governmental unit.
   b. This letter should be signed by the Highest Elected Official or designee.

2. A completed SC-900 "Special Census Cost Estimate Request Form."
   a. The fillable SC-900 should be submitted electronically.
   b. The SC-900 must be filled out completely, including your estimated population and housing unit counts.

3. Remit a credit card payment of $200 for the cost estimate through Pay.gov.
   a. The U.S. Census Bureau is requesting all customers submit payments for reimbursable work through electronic fund transfer (EFT).
   b. To submit payment for the Special Census Cost Estimate using a credit card through EFT, follow the procedures outlined below:
      (1) Go to www.pay.gov
      (2) Type "903" in the "Search Public Forms" box on left of the form and click the grey "Go" box.
      (3) This will bring up the Special Census Cost Estimate Public Form. Click this form.
      (4) Fill in all fields with an asterisk (*) below the grey shaded areas. Complete the Bill To" information on the left-hand side of the form. If your shipping address is the same as your "Bill To" address, please mark (X) the box in the 'Ship To' area on the right of the form. If "Bill To" address and "Ship To" address are different, complete all asterisk information in the "Ship To" area.
      (5) Click "Submit Data" button. The 'Enter Payment Information' screen will appear. Enter the credit card and billing information. Once complete, click the 'Continue with Plastic Card Payment' button.
      (6) Verify that the Address, Account, and Payment Information are correct on the Authorize Payment screen. If incorrect, click "Edit this Information." Otherwise continue to the Email Confirmation Receipt area of the screen. In the Email Address: field, enter the email address to which the confirmation email must be sent. In the Confirm Email Address: field, re-enter the email address previously entered. To send the Email Confirmation Receipt to additional email addresses, enter the email addresses in the cc: field, separated by a comma. Then click the box after the statement, I authorize a charge to my card account for the above amount in accordance with my card issuer agreement. Click the "Submit Payment" button. A Payment Confirmation screen will appear, please print and retain for your records.

Note: Please email or call the Special Census Program at (301) 763-1429 if your governmental unit is unable to make a payment through Pay.gov or unable to fill out the SC-900 form electronically.

Your request for a cost estimate will not be considered until all three items (official letter, completed SC-900, and payment) are received by the Census Bureau. Once all required items are received, the Special Census Program will notify you of receipt.
## I. JURISDICTION CONTACT INFORMATION

### A. Governmental Unit Name

### B. Governmental Unit Address – Please include both the mailing address (example, PO Box) and the location address, if they are different.

1. Mailing Address – Number and street
   - 850 Waukegan Road
   - Deerfield
   - State: IL  ZIP Code: 60015

☐ Mark (X) this box if both the mailing address and location address are the same, then SKIP to item C. Otherwise, continue with item 2 below.

2. Location Address – Number and street
   - City
   - State  ZIP Code

### C. Does this Governmental Unit have a website?

1. Yes – Provide Governmental Unit URL: www.deerfield.il.us

2. No

### D. Contact Person(s)

#### PRIMARY

1. Name
   - Sam Barghi

2. Title
   - Administrative Intern

3. Telephone
   - (847) 719-7404

4. FAX Number
   - (847) 945-0214

5. E-mail address
   - sbarghi@deerfield.il.us

#### ALTERNATE

1. Name
   - Andrew Lichterman

2. Title
   - Assistant Village Manager

3. Telephone
   - (847) 719-7403

4. FAX Number
   - (847) 945-0214

5. E-mail address
   - alichterman@deerfield.il.us

### E. Do you have a specific time frame in which you would like to conduct a Special Census?

1. Yes – Specify time periods (MM/DD/YYYY)
   - Between Oct 01, 2016 and Dec 01, 2016

2. No
II. CHARACTERISTICS OF THE AREA(S) IN WHICH SPECIAL CENSUS IS TO BE CONDUCTED

A. Will this Special Census include the entire governmental unit or only specific areas within the governmental unit?
   (A Special Census of only specific areas within a governmental unit is referred to as a partial Special Census.)

   Special Census will include:
   1. □ Entire Governmental Unit – SKIP to item C1
   2. ☑ Only specific areas within Governmental Unit – Continue with item B1
   3. □ Don’t know – SKIP to item C1

B1. If you are interested in a partial Special Census, are the areas to be included in the Special Census contiguous to one another?

   □ Yes
   2. ☑ No

2. Please identify and list to the right the specific census tracts/blocks to be included in the Special Census. Please use Census 2010 tabulation geography.

   Attach additional sheets, if needed.

   For example:

<table>
<thead>
<tr>
<th>TRACT</th>
<th>BLOCK</th>
</tr>
</thead>
<tbody>
<tr>
<td>TR</td>
<td>BL</td>
</tr>
<tr>
<td>2001.01</td>
<td>1003</td>
</tr>
<tr>
<td>TR</td>
<td>BL</td>
</tr>
<tr>
<td>0003.00</td>
<td>2026</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>CENSUS TRACT #</th>
<th>CENSUS BLOCK #</th>
</tr>
</thead>
<tbody>
<tr>
<td>TR 8648.02</td>
<td>BL 1056</td>
</tr>
<tr>
<td>TR 8016.01</td>
<td>BL 1017</td>
</tr>
</tbody>
</table>

ASSISTANCE: For assistance with identifying tract/block numbers or with using the census maps or TIGER shapefiles, please see our website http://www.census.gov/geo/www/maps/CP_MapProducts.htm or contact your servicing Regional Office shown on page 2 of the worksheet.
II. CHARACTERISTICS OF THE AREA(S) IN WHICH SPECIAL CENSUS IS TO BE CONDUCTED – Continued

C1. Using the Census definition shown below, do any of the areas to be included in the Special Census contain GROUP QUARTERS?

☐ Yes – Complete item C2
☐ No
☐ Don’t Know

Group quarters include such places as college residence halls, residential treatment centers, skilled nursing facilities, group homes, military barracks, correctional facilities, and workers’ dormitories.

C2. For each type of Group Quarters listed in a through g, indicate whether the area to be included in the Special Census contains this type of Group Quarter.

For "Yes" responses – Enter the number of each type of group quarters and the estimated combined population of that type of group quarters.

For example: There is a college with 4 dormitories and each dormitory houses 200 students—

<table>
<thead>
<tr>
<th>TYPE</th>
<th>Total No.</th>
<th>Estimated Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. College Residence Halls</td>
<td>4</td>
<td>800</td>
</tr>
<tr>
<td>2. Residential Treatment Center</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>TYPE</th>
<th>Total No.</th>
<th>Estimated Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. College Residence Halls</td>
<td></td>
<td></td>
</tr>
<tr>
<td>b. Residential Treatment Centers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>c. Skilled Nursing Facilities</td>
<td></td>
<td>(NOTE: Assisted living quarters are counted as individual housing units, not as part of a group quarters.)</td>
</tr>
<tr>
<td>d. Group Homes</td>
<td></td>
<td></td>
</tr>
<tr>
<td>e. Military Barracks</td>
<td></td>
<td></td>
</tr>
<tr>
<td>f. Correctional Facilities</td>
<td></td>
<td></td>
</tr>
<tr>
<td>g. Workers' Dormitories</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

NOTES – Please use this space for any explanation that may be essential in understanding your reported data.
II. CHARACTERISTICS OF THE AREA(S) IN WHICH SPECIAL CENSUS IS TO BE CONDUCTED – Continued

D1. Using the Census definition shown below, do any of the areas to be included in this Special Census contain TRANSITORY LOCATIONS where people stay that have no usual home elsewhere?

☐ Yes – Complete item D2
☐ No – SKIP to Section III

Transitory locations are those places where people often live or stay temporarily in between moving from place to place. Examples of these types of locations, where people who have no usual home elsewhere live, include Recreational Vehicle (RV) parks, campgrounds, hotels, motels, marinas, racetracks, circuses, fairs, and carnivals. NOTE: Only include the transitory locations where you believe the people staying there have no other usual home elsewhere. For example, do not include hotels/motels, unless they specifically house people with no usual home elsewhere.

D2. For each type of Transitory Location listed, indicate whether the area to be included in the Special Census contains this type of Transitory Location.

For "Yes" responses – Enter the total number of locations, the total number of units combined for all locations, and the estimated population at the time of the Special Census enumeration.

<table>
<thead>
<tr>
<th>TYPE</th>
<th>Total No. of Locations</th>
<th>Total No. of Units Combined for all Locations</th>
<th>Estimated Population</th>
</tr>
</thead>
<tbody>
<tr>
<td>a. Recreational Vehicle Park</td>
<td>☐ Yes</td>
<td>☐ No</td>
<td>☐ Yes</td>
</tr>
<tr>
<td>b. Campgrounds</td>
<td>☐ Yes</td>
<td>☐ No</td>
<td>☐ Yes</td>
</tr>
<tr>
<td>c. Hotels/Motels</td>
<td>☐ Yes</td>
<td>☐ No</td>
<td>☐ Yes</td>
</tr>
<tr>
<td>d. Marinas</td>
<td>☐ Yes</td>
<td>☐ No</td>
<td>☐ Yes</td>
</tr>
<tr>
<td>e. Racetracks</td>
<td>☐ Yes</td>
<td>☐ No</td>
<td>☐ Yes</td>
</tr>
<tr>
<td>f. Circuses/Fairs/Carnivals</td>
<td>☐ Yes</td>
<td>☐ No</td>
<td>☐ Yes</td>
</tr>
</tbody>
</table>

III. ESTIMATED POPULATION AND HOUSING UNIT COUNTS FOR AREAS IN WHICH SPECIAL CENSUS WILL BE CONDUCTED

A. What is the estimated housing unit count for the areas to be included in this Special Census?

Enter housing unit count estimate as of Month Year

488

B1 What is the estimated population count for persons living in housing units in the areas to be included in this Special Census?

Enter population count estimate as of Month Year

798

NOTE: The 2010 Census population per household for your jurisdiction may be useful in your estimation of the population associated with new housing units.

2. What is the total estimated population of persons living in group quarters in the areas to be included in this Special Census?

Enter population count estimate as of Month Year

0

Include in this population estimate any and all of the group quarters population that were specified in Section II, item C2.

3. What is the total estimated population of persons living in transitory locations in the areas to be included in this Special Census?

Enter population count estimate as of Month Year

0

Include in this population estimate any and all of the transitory locations populations that were specified in Section II, item D2.
IV. DATA USED TO DETERMINE POPULATION AND HOUSING ESTIMATES

A. Which of the following types of data were used to determine the housing unit and population estimates provided in Section III?

Please specify yes or no for each listed type of data. If you answer "Yes" to any listed type of data, please enter the value of the actual or estimated increase that was used in determining your population and/or housing unit estimates in Section III. Please enter only the value of the increase.

<table>
<thead>
<tr>
<th>B. TYPE</th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Increased school enrollment</td>
<td>☑</td>
<td>Yes</td>
</tr>
<tr>
<td>2. Increased building permit activity</td>
<td>☑</td>
<td>Yes</td>
</tr>
<tr>
<td>3. Increased utility hook-ups</td>
<td>☑</td>
<td>Yes</td>
</tr>
<tr>
<td>4. Increased occupancy permits</td>
<td>☑</td>
<td>Yes</td>
</tr>
<tr>
<td>5. Recent annexation(s)</td>
<td>☑</td>
<td>Yes</td>
</tr>
<tr>
<td>6. 2010 Census vacant units occupied</td>
<td>☑</td>
<td>No</td>
</tr>
</tbody>
</table>

7. Other – Specify

<p>| | |</p>
<table>
<thead>
<tr>
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<tbody>
<tr>
<td></td>
<td>Enter estimated or actual increase →</td>
</tr>
<tr>
<td></td>
<td>Enter estimated or actual increase →</td>
</tr>
</tbody>
</table>

C. Are there special circumstances that will affect a Special Census in your jurisdiction?

For example:

- A college population that fluctuates depending on the time of the year
- Seasonal workers who are present during particular time periods, but not there at other times
- Other unique situations that may affect a population or housing count

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>☑</td>
<td>Yes</td>
</tr>
<tr>
<td>☑</td>
<td>No</td>
</tr>
</tbody>
</table>
D. Please feel free to provide any other details about your jurisdiction that may assist us in the preparation of your Special Census cost estimate and/or the timing of a Special Census.

The 2 areas designated for the partial special census are new apartment complexes that opened within this past year. As indicated in this application, the expected population increase is 798 residents. However, at the time of this application’s submission, the approximate population for AMLI apartment is 112 residents and Woodview apartment is 204 residents. The populations are expected to increase within the coming months to reach the targeted maximum populations of 418 for Amlil and 380 for Woodview.

Attached to this form are supplemental documents aimed at assisting in the preparation of the cost estimate. They include:

1. Maps highlighting the specific locations targeted for the Partial Special Census
2. Impact studies used to determine future population, housing unit, and student estimates.
March 1, 2013

Mr. Stephen Ross
Executive Vice President
Amli Residential
200 West Monroe St., Suite 2200
Chicago, IL 60606

Dear Mr. Ross:

The Perman Group was asked by AMLI Residential to evaluate the fiscal impact of a proposed residential development to be built on a 6.2 acre site in Deerfield, IL. The proposed project consists of:

- **240 rental apartments:** 128=1BR, 90=2BR, 22=Studio

Our evaluation includes: the absorption rate and projected population by type of unit, the tax revenues that will accrue to the Village of Deerfield and the other local taxing bodies, the attendant costs to those taxing bodies, the net present value of net revenues to the taxing bodies over 11 years, and our conclusions of the fiscal impact from the proposed project that will benefit the Deerfield community.

Besides our internal calculations using well-recognized formulas, we based our conclusions on data provided by AMLI Residential and its real estate tax consultant Madigan & Getzendanner.
1.0 Absorption Rates, Population and School Age Estimates

The absorption rate assumes the following schedule for the residential units. It is based on the developer's projections today for regulatory approval, construction, and a marketing campaign for the rental of the units.

- 2015: 35%
- 2016 & After: 100%

The project expects to have a full population of 418. This number is reached by using the formulas in the Village of Deerfield ordinance for household size based on the type of unit.

With regard to school age population, we used the 1993 “Illinois School Consulting Service/Associated Municipal Consultants, Inc., Naperville, IL” study, the formulas are:

- Studio apartments yield no public school students.
- 1BR apartments generated: .002 public K-5 grade school students/unit
  .001 public 6-8 grade school students/unit
  .001 public high school students/unit
- 2BR apartments generated: .082 public K-5 grade school students/unit
  .041 public 6-8 grade school students/unit
  .042 public high school students/unit

For reference purposes of this study for AMLI Deerfield, we calculated:

- 22 Studio units for a total of no public grade school or high school students.
- 128 1BR units for a total of:
  .256 public K-5 grade school students
  .128 public 6-8 grade school students
  .128 public high school students
- 90 2BR units for a total of:
  7.38 public K-5 grade school students
  3.69 public 6-8 grade school students
  3.78 public high school students

Thus, the proposed AMLI Deerfield development is expected to yield: 7.64 K-5 students,
3.82 grades 6-8 students, (total of 11 elementary school age children) and
4 high school students, based on the standard formulas cited above.
Even more striking is the proposed project is estimated to generate $2,654,262 of new Net Revenue in 11 years to the Village of Deerfield/Library and Deerfield Park District (see Table 3).

On a Net Present Value basis, the project’s tax and fee revenue is worth $2,365,837, using a discount rate of 6% (see Table 3).

From a benefit/cost perspective, the proposed project is a winner for both the local governmental taxing bodies and for the Deerfield economy. With the current marginal economic activity on the property, this project offers a substantial opportunity to create jobs, local income, and tax revenue.

School Impact Fiscal Analysis

The proposed AMLI Deerfield is in the Northbrook School District #27 and Northfield School District #225, and any school children generated from the property will attend those schools. The pro-rata share of property taxes collected for the proposed AMLI Deerfield will go directly to the neighboring Northbrook School District #27 and Northfield School District #225 (Table 4).

As noted earlier, in the 2011 tax year, Northbrook School District #27 accounted for 35.77% of a tax bill and Northfield Township High School District #225 accounted for 24.4% of a tax bill. The report uses these same percentages of tax bills throughout the study period.

We assume 35% occupancy in 2015 and 100% occupancy thereafter. We also assume an annual 3% increase in school costs per pupil.

In addition, the Village of Deerfield will collect a school impact fee in 2015 based on the estimated number of school children attending Northbrook School District #27 and Northfield School District #225. The school impact fee will be remitted to the Northbrook and Northfield school districts. This estimate is derived using a formula from the 1993 "Illinois School Consulting Service/Associated Municipal Consultants, Inc., Naperville, IL". We also use the Criteria for Requiring School Site Dedication in the Village of Deerfield Ordinance No. 0-93-48. See Deerfield School Impact Fee Calculation on the next page.

Using the formula, the proposed AMLI Deerfield development is expected to yield 11 elementary school age children and 4 high school students.

Over the course of the study period, 2015-2025, the Northbrook School District #27 will receive $2,567,971 in property tax revenue plus $55,685 in school impact fees in 2015, for a total of $2,623,656.

The Northfield School District #225, between 2015-2025, will receive $1,751,705 in property tax revenue plus $34,195 in school impact fees in 2015, for a total of $1,785,900.

There is no cost to the two Deerfield school districts from the proposed AMLI Deerfield project and the taxes and fees collected are simply a pass-through to Northbrook School District #27 and Northfield School District #225.
MEMORANDUM

TO: Molly McShane, Conor Commercial Real Estate

FROM: Ranadip Bose, SB Friedman Development Advisors
       Direct: (312) 384-2407; Email: rbose@sbfriedman.com

DATE: May 15, 2013

RE: Fiscal Impact Study for Woodview Apartments Development in Deerfield, IL

Pursuant to our recent discussions, SB Friedman Development Advisors is pleased to present these preliminary findings of a fiscal impact study for the proposed Woodview Apartments project.

Introduction and Background

In April of 2013, SB Friedman Development Advisors ("SB Friedman") was engaged by Conor Commercial Real Estate ("Conor") to conduct a fiscal impact study for the proposed Woodview Apartments project ("the Project") adjacent to the Village of Deerfield, IL ("the Village"). The proposed development site ("the Site") is approximately 7.7 acres and consists of four tax parcels at the southwest corner of Deerfield Road and the Tri-State Tollway (I-94). The Site is currently in unincorporated Lake County, but would be annexed by the Village prior to construction. The Project, as we understand it, consists of 260 for-rent apartment units, including a mix of studio, one- and two-bedroom apartments, with an estimated average monthly rent of approximately $1,900. Amenities are expected to include structured parking, an outdoor pool, a fitness room, and a community garden.

This memo serves as a presentation of our preliminary findings regarding the fiscal impact of the Project on the Village and selected taxing districts. We are assuming that subsequent to annexation, the Village of Deerfield, the Deerfield Library and Deerfield Park districts will be added to the current taxing districts serving the Site. We describe projected operating revenues and expenses generated by the Project for the Village, Deerfield-Bannockburn Fire Protection District ("Fire District"), Deerfield Park District ("Park District"), Deerfield Library District ("Library District"), Deerfield School District #109 ("SD #109"), and Highland Park High School District #113 ("SD #113").

The memo closes with a discussion of the key findings and methodology of our preliminary analysis and suggestions for next steps.
### Table 5A: Deerfield-Bannockburn Fire Protection District – Projected Revenues and Expenditures

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
<th>Source/Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Revenues</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Property Tax</td>
<td>$58,905</td>
<td>Per interview with West Deerfield Township Assessor and construction costs provided by Conor</td>
</tr>
<tr>
<td><strong>Expenditures</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Operating</td>
<td>$88,891</td>
<td>Deerfield-Bannockburn Fire Protection District FY2012 CAFR; net of charges for service revenue</td>
</tr>
<tr>
<td>Capital Improvement</td>
<td>$</td>
<td></td>
</tr>
<tr>
<td>Total Expenditures</td>
<td>$88,891</td>
<td></td>
</tr>
<tr>
<td><strong>Net Impact to Fire District</strong></td>
<td>$ (29,986)</td>
<td></td>
</tr>
</tbody>
</table>

### Table 6A: Project Program and Associated Metrics

<table>
<thead>
<tr>
<th>Project Name</th>
<th>Source/Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>Intersection</td>
<td>SW corner Deerfield Rd &amp; Tri-State Tollway SB Friedman</td>
</tr>
<tr>
<td>Units</td>
<td>260 Conor</td>
</tr>
<tr>
<td>Building Square Footage</td>
<td>2,854,450 Conor</td>
</tr>
<tr>
<td>Land Acreage/Square Footage</td>
<td>7.68 Conor</td>
</tr>
<tr>
<td>Total Estimated Construction Costs</td>
<td>33,152,000</td>
</tr>
<tr>
<td>Estimated EAV</td>
<td>$11,361,597 Lake County Assessor</td>
</tr>
<tr>
<td>Estimated EAV per Unit/SF</td>
<td>$43,698.45 Conor, West Deerfield Township Assessor’s Office, SB Friedman</td>
</tr>
<tr>
<td>Estimated Total Population Generated</td>
<td>380 U.S. Census 2010, SB Friedman</td>
</tr>
<tr>
<td>Estimated K-8 Students Generated</td>
<td>15 U.S. Census 2010, SB Friedman</td>
</tr>
<tr>
<td>Estimated HS Students Generated</td>
<td>2 U.S. Census 2010, SB Friedman</td>
</tr>
<tr>
<td>Tax Code</td>
<td>170046 Lake County Assessor</td>
</tr>
<tr>
<td>Property Tax Rates (2011)</td>
<td>0.37 Lake County Assessor</td>
</tr>
<tr>
<td>Municipality</td>
<td>0.529 Lake County Assessor - Deerfield-Bannockburn Fire Protection + Pension</td>
</tr>
<tr>
<td>Parks</td>
<td>0.533 Lake County Assessor - Deerfield Park + Pension</td>
</tr>
<tr>
<td>Library</td>
<td>0.285 Lake County Assessor</td>
</tr>
<tr>
<td>Deerfield School District #109</td>
<td>2.891 Lake County Assessor - Deerfield School Dist 109 + Pension</td>
</tr>
<tr>
<td>Highland Park High School District #113</td>
<td>2.167 Lake County Assessor - Highland Park High School Dist 113 + Pension</td>
</tr>
</tbody>
</table>

### Table 7A: Population and Student Projections

<table>
<thead>
<tr>
<th></th>
<th>Aloft at Glen Town Center [1]</th>
<th>Reserves at Evanston</th>
<th>Per Unit Average</th>
<th>Projected for Woodview</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Total</td>
<td>Per Unit</td>
<td>Total</td>
<td>Per Unit</td>
</tr>
<tr>
<td>Total Units</td>
<td>192</td>
<td>1.28</td>
<td>193</td>
<td>1.64</td>
</tr>
<tr>
<td>Total Population</td>
<td>245</td>
<td>0.22</td>
<td>317</td>
<td>0.46</td>
</tr>
<tr>
<td>Kindergarten to 4th Grade</td>
<td>4</td>
<td>0.02</td>
<td>7</td>
<td>0.04</td>
</tr>
<tr>
<td>5th Grade to 8th Grade</td>
<td>3.6</td>
<td>0.02</td>
<td>7.2</td>
<td>0.04</td>
</tr>
<tr>
<td>9th Grade to 12th Grade</td>
<td>2.15</td>
<td>0.01</td>
<td>1.05</td>
<td>0.01</td>
</tr>
</tbody>
</table>

Source: US Census 2010 block data  
[1] Includes 11 townhomes
May 2, 2016

Mr. Sam Barghi
Village of Deerfield
850 Waukegan Road
Deerfield, IL 60015

Dear Mr. Barghi:

This letter acknowledges receipt of your payment in the amount of $200 for a cost estimate for a Partial Special Census of Village of Deerfield, Illinois.

The estimated total cost of a Partial Special Census of the Village of Deerfield, based on your population estimate of 798 persons, and the specific census blocks you have identified is $65,023. Of this amount, $54,659 is paid to the Census Bureau in advance and $10,364 is held by the Village of Deerfield to pay local persons who work on the Special Census.

We are enclosing two copies of the Memorandum of Agreement (MOA) for the Special Census. Please read the MOA carefully, giving particular attention to the Terms and Conditions section, which outlines the responsibilities of all the parties involved.

As indicated in Terms and Conditions b (iii), the Governmental Unit is directly responsible for recruiting and compensating all field personnel determined necessary by the Census Bureau for taking the Special Census. The cost of the Special Census could increase significantly if sufficient applicants are not provided due to the additional costs associated with recruiting additional applicants.

It will be necessary to have an authorized local official sign and complete both copies of the MOA in the section designated “FOR THE GOVERNMENTAL UNIT.” If you would like us to begin working on your Special Census, please forward payment in the amount of $54,659 made payable to Commerce-Census, and mail both signed copies of the MOA via a traceable method to the following address:

U.S. Census Bureau
Finance Division
ATTN: Receipts Team
CENHQ FIN 2K106D
4600 Silver Hill Road
Washington, DC 20233

Note: By presenting your check, you authorize the conversion of your check into an electronic funds transfer. Your check is voided and destroyed by the Census Bureau and you will not receive the original check back from your financial institution. If the electronic funds transfer cannot be processed for technical reasons, you authorize us to process the copy of your original check. This cost estimate is valid for six (6) months from the date of this letter.
Earlier you provided a list of census tracts and blocks you want included in your Special Census. We are including a Census 2010 block map that outlines these areas, along with an associated census tract and block list of these same areas. This will allow you to clearly see your Special Census area on your jurisdiction’s census map and ensure that we have accurately identified the area you want enumerated.

After receiving this package, please contact Mr. Hector Merced in the Special Census Branch at 301-763-1429 to verify the accuracy of the defined Special Census area or to advise us of needed changes. If changes are required to the area that has been designated as the area you want enumerated, these changes should be discussed with the Special Census Branch before you sign the MOA because it may alter your cost estimate and require changes to the MOA.

Approximately three weeks after we receive your payment and signed MOA, you will receive another set of census maps for your jurisdiction with specific instructions to provide updates for current corporate boundaries. It is important that you review these maps and delineate the current boundaries of your jurisdiction and return them within one week.

Ordinances and plats are required for annexations. The enclosed maps showing the area containing the census tracts and blocks you want included in the partial Special Census will be used in conjunction with maps showing your corporate boundaries to prepare all maps and geographic files required to conduct your Special Census. Questions regarding corporate limits and the specific census tracts and blocks to be included in your partial Special Census must be resolved before the Special Census begins.

Total time needed to complete your Special Census and provide official census statistics is approximately 9-10 months from the time we receive the MOA and partial payment. Preparatory work takes approximately three (3) months, enumeration averages about one (1) month, and data processing takes about three (3) months. Providing official data within 9-10 months of receiving a signed MOA assumes that all mapping updates from the governmental unit are returned within the requested time frame and the list of the census tracts and blocks to be included in your Special Census, as identified on the enclosed map, are accurate and verified by you before signing the MOA.

We cannot guarantee the delivery of the official census statistics on a specific date. However, we will make every effort to deliver the data as soon as possible after enumeration is complete. If you require the official census statistics on or before a specific date, please contact us before signing the MOA to discuss the feasibility of meeting this deadline. Please note that the Census Bureau will provide the Special Census data to any federal, state, or local governmental office, or other individual upon receipt of a written request.
Enclosed is a prefilled Customer Registration Form with the exception of our Tax Identification Number (TIN). In Section D2, Non-Federal Customers, please insert your TIN. After completion, please fax to the Table Maintenance Team (TMT) as instructed on the form.

If you have any questions or require further information, please contact the Special Census Branch at 301-763-1429 or fax 301-763-4066.

Sincerely,

[Signature]

Albert E. Contenot, Jr.
Acting Chief, Field Division

Enclosures
Memorandum of Agreement
Through Which
The Village of Deerfield, Cook & Lake County, Illinois
Is Purchasing a Special Census
From the U.S. Census Bureau

Agreement No. 25111

1) Parties and Scope

This document establishes an agreement between the Village of Deerfield, Cook & Lake County, Illinois (Governmental Unit) and the Field Division, U.S. Census Bureau (Census), through which the Governmental Unit will pay the Census Bureau to take a special census under the authority of 13 U.S.C. § 196.

2) Authority

The Census Bureau may undertake this work pursuant to 13 U.S.C. § 196, which provides that the “Secretary may conduct special censuses for the government of any State, or of any county, city, or other political subdivision within a State, for the government of the District of Columbia, and for the government of any possession or area (including political subdivisions thereof) referred to in section 191(a) of this title, on subjects covered by the censuses provided for in this title, upon payment to the Secretary of the actual or estimated cost of each such special census. The results of each such special census shall be designated ‘Official Census Statistics’. These statistics may be used in the manner provided by applicable law.”

3) Confidentiality

The data, including individual information collected by the enumerators on the special census questionnaires, collected under this agreement are confidential under 13 U.S.C. § 9, and the questionnaires shall be controlled by and returned directly to the authorized representative of the Census Bureau. All such special census questionnaires and all other papers relating to the special census are the property of the Census Bureau and under the law may only be made available to and examined by sworn Census Bureau officials and employees. Unlawful disclosure subjects employees to a fine of up to $250,000 or imprisonment of up to 5 years, or both.

Should the Governmental Unit require access to Title 13 data to assist in the planning, data collection, data analysis, or production of final products, those staff members are required to obtain Census Bureau Special Sworn Status pursuant to 13 U.S.C. § 23(c). Such staff members must demonstrate that they have suitable background clearance and they must take Title 13 awareness training. Any access to Title 13 data at the Governmental Unit's facility is subject to prior approval by the Census Bureau’s Data Stewardship Executive Policy Committee upon assurance that the facility and information technology security meet Census Bureau requirements.
4) Terms and Conditions

Acknowledging the foregoing, the parties agree as follows:

a) The Census Bureau will achieve full cost recovery for the goods and services it is providing under this agreement:

i) The Census Bureau shall designate one or more experienced employees to direct the taking of the special census.

ii) The Census Bureau employee(s) shall oversee all aspects of the enumeration including the hiring, training, and separation of enumerators, crew leaders, and other temporary personnel employed locally to take the special census. The designated Census Bureau employee(s) shall exercise day-to-day technical supervision of these employees. All such temporary personnel shall be Federal Government employees and neither the Governmental Unit nor any representative of the Governmental Unit shall supervise, exercise control over, or in any other way interfere with such employees in the performance of their responsibilities.

iii) The Census Bureau shall provide to the Governmental Unit the official population and housing unit count derived from the special census at the earliest practicable date after completion of the enumeration and the processing required to produce the statistical results. This count, which shall be as of the date of the special census, will be provided in writing and signed by an appropriate Census Bureau official.

iv) The Census Bureau will not guarantee delivery of the final count by any specified date and shall not be held responsible for any loss or damages suffered by the Governmental Unit due to the data not being available by a specific date.

The Governmental Unit accepts that responses to a special census, unlike a decennial census, are voluntary and some respondents may choose to not answer some questions. When this happens, the Census Bureau will make every effort to collect as much information as possible. If the Census Bureau cannot obtain information directly from respondents, the Census Bureau will follow statistical procedures to assign the missing information based on information provided by people in the housing unit or from people from neighboring housing units.

The Governmental Unit also accepts that, to complete the count of the group quarters population, it may be necessary for the Census Bureau to obtain information for people residing in certain institutions (such as correctional facilities with security issues) from administrative records rather than from the respondents themselves. The Census Bureau will provide detailed statistical results to the Governmental Unit subject to limitations imposed by Title 13, United States Code, to protect the confidentiality of respondents.

The Census Bureau can only use the special census counts in the intercensal population estimates program if:

(a) the entire area of a governmental unit is included in the special census,
(b) the legal boundaries of the governmental unit correspond to those used in the Population Estimates program (boundaries legally in effect on January 1 of the estimates year), and
(c) the boundaries are reported to the Census Bureau for processing by April 1 of the estimates year, and
(d) final approved counts from the Special Census enumeration are ready by August 1 of the estimates year.

If a Governmental Unit requests a special census for only a portion of their area, they do so with the understanding that the results of this partial special census will not be included in any subsequent Census Bureau population estimates. The Governmental Unit shall accept as final the official population count and other statistical results when provided by the Census Bureau.

b) The Governmental Unit is responsible for all costs of taking the special census including, but not limited to, appropriately furnished office quarters, total compensation of all field enumeration and supervisory personnel, compensation of Census Bureau headquarters and regional office personnel for time allocated to the special census, overhead for headquarters and regional offices, processing and tabulation of data, and all other costs attributable to taking the special census:

i) The Governmental Unit shall update maps of the proposed census area in accordance with instructions provided by the Census Bureau. The Governmental Unit shall provide any certification of legal boundaries within the proposed census area as required by the Census Bureau. Once the Governmental Unit boundaries have been certified by the Census Bureau, these boundaries will become the official boundaries for the special census. Any annexations after the Governmental Unit has certified its boundaries will not be included in the special census. The special census will not be scheduled until these obligations have been completed to the satisfaction of the Census Bureau.

ii) The Governmental Unit shall supply, free of charge, satisfactory office quarters equipped with telephone(s), office furniture, photocopier, fax machine, and other equipment and furnishings as determined necessary and proper by the Census Bureau. These quarters must meet all security and confidentiality requirements as agreed to by the Census Bureau representative.

iii) In taking the special census, the Governmental Unit is directly responsible for recruiting and compensating all field personnel determined necessary by the Census Bureau for taking the special census. The Governmental Unit shall recruit sufficient qualified applicants for enumerators, crew leaders, and other positions as may be needed to complete the special census. Employees shall be selected for employment and separated under standards established by the Census Bureau, and shall take an oath or affirmation, as required, to protect the confidentiality of the information they collect. The Governmental Unit shall be responsible for all administrative operations relating to the reconciliation and payment of these employees.

iv) Notwithstanding the Governmental Unit’s responsibility for recruitment and compensation, such field personnel shall be and remain employees of the Census Bureau, subject to all applicable federal, state, and local laws, including but not limited to those pertaining to the Equal Employment Opportunity Act and the Fair Labor Standards Act applicable to these employees, and shall complete and file any and all reports required thereunder. The Census Bureau reserves the right to reject any persons recommended by the Governmental Unit if such persons fail to meet the established employment standards.

In the event that sufficient suitable applicants are not furnished by the Governmental Unit for the necessary positions and the Census Bureau must expend funds to obtain applicants to fill the remaining positions, the Governmental Unit agrees to reimburse the Census Bureau for
those additional expenses. This will increase the costs estimated in (b)(v) and (b)(vi) below. In addition, if the Governmental Unit fails to provide sufficient suitable applicants, delays in completing the special census may occur.

v) The Governmental Unit shall pay directly enumerators, crew leaders, and others hired locally to conduct the actual enumeration, at rates of pay fixed by the Census Bureau.

(1) The compensation of such enumerators, crew leaders, and others shall be paid to them directly by the Governmental Unit upon approval by the designated Census Bureau employee. The Governmental Unit shall pay or withhold from the compensation paid to the enumerators, crew leaders, and others locally employed all amounts necessary for Social Security, federal, state, and local income tax, continuation of pay, or other sums required to be paid or withheld by federal, state, or local laws. The amount necessary to cover these expenses, not including worker's compensation and continuation of pay, is estimated to be $10,364. The Governmental Unit agrees that these funds will be available for disbursement upon approval of the designated Census Bureau employee.

(2) The Governmental Unit shall reimburse the Census Bureau for all funds expended by the Census Bureau resulting from payments to the Department of Labor under applicable federal workers' compensation and unemployment benefits laws.

(3) The Governmental Unit shall reimburse the Census Bureau and/or the United States for all funds expended in the processing, investigation and defense of all administrative and/or judicial claims regarding the actions of temporary employees arising from their employment pursuant to this Memorandum of Agreement (MOA). In addition, the Governmental Unit agrees to indemnify the Census Bureau and/or the United States for any settlements and/or judgments incurred by the latter as a result of the actions of temporary employees arising from their employment pursuant to this MOA.

vi) In addition to the salary expenses to be paid directly by the Governmental Unit to all temporary employees hired locally, the Governmental Unit agrees to pay all other expenses related to the taking of the special census, including but not limited to

1. administrative and technical work performed by headquarters and regional personnel;
2. printing and preparation of enumeration questionnaires and related materials;
3. map preparation;
4. tabulation expenses;
5. the cost of the designated Census Bureau employee's salary, allowances for subsistence at the standard federal rate per day, traveling expenses, other reasonable and necessary expenses, and overhead and other charges applicable to these costs; and
6. other incidental expenses incurred by the Census Bureau in completing the special census. Based on an estimate of the population of 798 the estimated cost for these services is $54,659. A payment of that amount shall be furnished to the Census Bureau before any work on the special census is performed. The advance payment will be adjusted to actual costs and billing or refund made as appropriate. This payment is for Census Bureau costs referenced in this item and excludes those directly payable by the Governmental Unit under item (b)(v) above.

vii) In accordance with (b)(vi), if actual cost exceeds the advance payment, the additional payment to the Census Bureau is due in full, 30 days from the date of the invoice. A late charge shall be imposed on the overdue amount for each 30-day period or portion thereof during which the remittance is due. The late charge will be based on a percentage rate equal
to the current value of funds to U.S. Treasury in accordance with Treasury fiscal requirements.

c) Notwithstanding the Governmental Unit's direct payment of compensation, all temporary enumerators, crew leaders, and others hired locally to conduct the special census are employees of the Federal Government. Therefore, regarding the negligent or wrongful acts of any temporary employees arising from their employment pursuant to this MOA, any claims and/or litigation arising from said acts will be adjudicated pursuant to the Federal Tort Claims Act, 28 U.S.C. 2671 et seq. (see section (b)(v)(3) herein regarding reimbursement and indemnification requirements).

5) Transfer of Funds

On a periodic basis, the parties will reconcile balances related to revenue and expenses for work performed under the agreement.

6) Contacts

Mr. Hector X. Merced
Chief, Special Census Branch
U.S. Census Bureau
4600 Silver Hill Road
Field Division
Special Census Branch
5H025
Washington, D.C. 20233
301-763-1429
301-763-4066 Fax
hector.x.merced@census.gov

Mr. Sam Barghi
Village of Deerfield
850 Waukegan Road
Deerfield, IL 60015
847-719-7404
847-945-0214 Fax
ssbarghi@deerfield.il.us

The parties agree that if there is a change regarding the information in this section, the party making the change will notify the other party in writing of such change.

7) Duration of Agreement, Amendments, and Modifications

This agreement will become effective when signed by all parties. The agreement will terminate on April 27, 2018, but may be amended at any time by mutual consent of the parties. Any party may terminate this agreement by providing 30 days written notice to the other party. This agreement is subject to the availability of funds.
8) Resolution of Disagreements

Should disagreement arise on the interpretation of the provisions of this agreement, or amendments and/or revisions thereto, that cannot be resolved at the operating level, the area(s) of disagreement shall be stated in writing by each party and presented to the other party for consideration. If agreement on interpretation is not reached within thirty days, the parties shall forward the written presentation of the disagreement to respective higher officials for appropriate resolution.

9) Termination Cost

If the Village of Deerfield cancels the order, the Census Bureau is authorized to collect costs incurred prior to cancellation of the order plus any termination costs, up to the total payment amount provided for under this agreement.

FOR THE GOVERNMENTAL UNIT
BY:

NAME: __________________________ DATE: __________________________
TITLE: __________________________
AGENCY: __________________________

FOR THE CENSUS BUREAU
BY:

Albert E. Fontenot, Jr.  DATE: __________________________
Acting Chief, Field Division
Bureau of the Census
AGENDA

STAFF/COMMUNITY DEVELOPMENT GROUP MEETING
9:00 a.m. Tuesday, May 10, 2016
Community Conference Room

CDG Discussion Items:

✓ Update re: Capital Projects
  a. Deerfield Road
  b. North Avenue
  c. Street Rehab

✓ 911 Consolidation Update

✓ Website Subcommittee Update

✓ NW Quadrant Update

✓ COW Recap
  a. Right-in, Right-out Lindemann Lot
  b. 780 Saunders
  c. Deer Lake/Estate Drive

✓ Partial Census 798 $4,000

✓ RTA Signage

8. Commission Updates: 210w West; 30 unit, 1/2 in density

9. Other Items from Staff
Deerfield Bannockburn Riverwoods Demands/Details

AMTRAK/FREIGHT:
Maximum Authorized Speed: Passenger Trains 79 MPH, Freight Trains 40 MPH
Weekdays: 66 Passenger trains (includes 16 Amtrak) – 6110 passengers
Saturdays: 40 Passenger trains (includes 16 Amtrak) - *(sometimes exceeds daily depending upon downtown events)
Sundays: 34 Passenger trains (includes 14 Amtrak)*
DAILY: Approximately 25 – 30 freight trains

Also a host of goods are transported on our rail lines every day, including hazardous materials.

RTA:
There are 11 PACE routes through Deerfield: Route 471, 627, 640, 626, 631, 632, 633, 634, 635, 629, and 628.

IDOT:
In 2013, it was determined at about 40,000 vehicles drive through the intersection of Lake Cook and Waukegan per day (per Toni Preckwinkle, Cook County Board President). It is estimated that that number has significantly increased since improvements were made.

Approximately (from a 2012 IDOT roadway detector survey) 2,083,605 vehicles pass through the Edens/Tollway Spur annually which runs through Deerfield. Our 9-1-1 Center fields the bulk of these 9-1-1, in excess of 1000 per year, and then sees that the proper police/fire response are made. Between the Spur and the Tollway, more than 200,000 motorists pass through our town daily.

HOTELS: There are 8 hotels within the corporate limits of Deerfield, Bannockburn, and Riverwoods with 1,404 rooms. These hotels are typically at 100% peak occupancy Monday through Wednesday and often times throughout the rest of the week depending on conferences and special events.
STATE OF ILLINOIS
COUNTRIES OF LAKE AND COOK SS
VILLAGE OF DEERFIELD

The undersigned hereby certifies that he is the duly appointed Deputy Village Clerk of the Village of Deerfield, Lake and Cook Counties, Illinois, and that the attached is a true and accurate copy of

Resolution R-16-10, A Resolution Supporting Deerfield 9-1-1 Center’s Waiver From Consolidation Mandate of Public Act 99-0006

as appears in the records and files of the office of the Village Clerk

Dated this 21st day of June, 2016

[Signature]
DAVID E. FITZGERALD
Deputy Village Clerk

Submitted by: Village of Deerfield
850 Waukegan Road
Deerfield, IL 60015

Mail to: Village of Deerfield
850 Waukegan Road
Deerfield, IL 60015
VILLAGE OF DEERFIELD  
LAKE AND COOK COUNTIES, ILLINOIS  
RESOLUTION NO. R-16-10  
A RESOLUTION SUPPORTING DEERFIELD 9-1-1 CENTER’S WAIVER FROM CONSOLIDATION MANDATE OF PUBLIC ACT 99-0006

WHEREAS, Public Act 99-006 requires 9-1-1 centers serving communities with a population less than 25,000 to consolidate; and

WHEREAS, the Deerfield 9-1-1 Center, serving the communities of Deerfield, Bannockburn, and Riverwoods, has for years been a consolidated center serving a night-time population of more than 24,000 and a daytime population nearly twice that size with up-to-date 9-1-1 technology; and

WHEREAS, consolidation of the Deerfield 9-1-1 Center poses a threat to public safety, is economically unreasonable, and is a waste of public resources.

NOW THEREFORE, BE IT RESOLVED BY THE PRESIDENT AND BOARD OF TRUSTEES OF THE VILLAGE OF DEERFIELD, LAKE AND COOK COUNTIES, ILLINOIS, that the Village of Deerfield fully supports the Deerfield 9-1-1 Center’s request for a waiver of the consolidation mandate of Public Act 99-006 and urges the Office of the Statewide 9-1-1 Administrator to support and grant the waiver.

PASSED this 20th day of June, 2016.

AYES: Farkas, Jester, Nadler, Seiden, Shapiro, Struthers

NAYS: None

ABSENT: None

ABSTAIN: None

APPROVED this 20th day of June, 2016.

[Signature]
Village President

[Signature]
Village Clerk
WEST DEERFIELD TOWNSHIP
Resolution No. 2016-2

A RESOLUTION SUPPORTING THE DEERFIELD 911 CENTER’S EFFORTS TO RECEIVE A WAIVER RELATED TO THE CURRENT CONSOLIDATION LANGUAGE

WHEREAS, the Township of West Deerfield (hereinafter “Township”) is an Illinois unit of Local Government under Article VII of the Constitution of the State of Illinois, and;

WHEREAS, the Illinois General Assembly has adopted Public Act 99-0006, which significantly amended the Emergency Telephone System Act and the Wireless Emergency Telephone Safety Act; and

WHEREAS, said amendments to the Illinois Emergency Telephone System Act will require many Illinois municipalities to consolidate their emergency call answering and dispatch facilities with those of other communities; and

WHEREAS, municipalities must submit compliance plans or request waivers from the consolidation mandate to the Illinois State Police Office of the Statewide 911 Administrator by July 1, 2016; and

WHEREAS, a substantial portion of the Township falls within the geographic boundaries of the Village of Deerfield’s 911 System; and

WHEREAS, the Deerfield 911 System is, and has been, a consolidated center for several decades; and

WHEREAS, the Deerfield 911 System is submitting, or has submitted materials to receive a waiver from the consolidation mandate; and

WHEREAS, further consolidation of the Deerfield 911 System would likely result in diminished public safety and increased costs to the residents of West Deerfield Township; and
WHEREAS, the mission and vision of the Deerfield 911 System are consistent with the population that they serve, and in addition to the 911-related duties, the Deerfield 911 System is very involved in West Deerfield Township by providing an exceptional level of public service, public education, charity work and public service initiatives; and

WHEREAS, the current technology that the Deerfield 911 System uses has been established to support the system over the next decade with minimal expense and outlay and further consolidation would require the Deerfield 911 System to abandon their current operating system, resulting in a loss of capital while requiring significant additional expenditures to join and maintain new technological systems; and

WHEREAS, the additional costs expected as a result of the proposed consolidation range from two million dollars for the first year, which is far more than double the Deerfield 911 System’s current budget; and

WHEREAS, the Deerfield 911 System is currently operating in an efficient, consolidated manner; and

WHEREAS, the Township Board of West Deerfield Township hereby finds that the residents of West Deerfield Township would best be served by a continuation of the current consolidated services provided by the Deerfield 911 System and not by further consolidation which would result in additional costs to Township taxpayers; and

WHEREAS, the Township Board desires to pass this resolution to demonstrate its support for the Deerfield 911 System’s application for a waiver from the consolidation requirements.

NOW THEREFORE BE IT RESOLVED by the Township Supervisor and the Township Board of the West Deerfield Township, Lake County, Illinois, as follows:
SECTION 1: The West Deerfield Township Board strongly supports the efforts of the Deerfield 911 System to procure a waiver from the consolidation requirements.

SECTION 2: The Township Clerk shall submit a copy of this Resolution to the Illinois State Police Office of the Statewide 911 Administrator and to the Deerfield 911 System upon its passage.

PASSED this 21 day of June, 2016.

AYES: 5

NAYS: 0

ABSENT: 0

ABSTAIN: 0

WEST DEERFIELD TOWNSHIP

Alyson Feiger, Supervisor

ATTEST:

Kristen Scott, Township Clerk
VILLAGE OF DEERFIELD, ILLINOIS

ANNUAL BUDGET

JANUARY 1, 2016 TO DECEMBER 31, 2016
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### PUBLIC WORKS

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## SUPPORT FUNDS

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changes in investment results.

The Village is committed to making 100% of its annual required contribution to these funds. Contributions are expensed within each operating fund/department/division that has corresponding salary expense.

**CAPITAL PROJECTS**

The most obvious benefit of establishing a capital budget is the reinforcement of planning at all levels. It is an extremely valuable decision-making device used to 1) stabilize the volume of capital improvements at some relatively uniform level, and 2) coordinate the capital costs and their financing with the attendant debt service demands on the operating budget.

The rolling five year funding plan has been extremely helpful both in scheduling major projects and in determining their financing. More than any other part of the budget, capital projects warrant detailed discussion between Board and staff. Good financial management dictates that we review closely the major expenditures required in the future to maintain the community's infrastructure. Once long-range plans and projects are determined, priorities must be set and a funding program approved.

$13.7 million is budgeted in the infrastructure replacement fund to cover capital expenditures for 2016, which is consistent with the $10 million bond issuance approved last year with the intent of funding an enhanced capital improvement program from 2015-2017.

Major capital projects scheduled for 2016 include (costs shown are Village totals for the fiscal year):

- Continuation of the Street Rehabilitation Program ($1,500,000)
- Deerfield Road Reconstruction ($2 million)
- North Avenue Reconstruction ($878,600)

The demand for capital improvements has become the Village’s most pressing need and the 2015, 2016 and 2017 program years reflect an increased scale from the level of work completed in prior years. In preparation of numerous major capital projects scheduled over this three year period, the Village Board approved a $10 million bond issuance in May, 2015. This year's program will require the full attention of staff and is funded through a combination of grants, GO bonds and IRF revenues. These capital improvements have been prioritized to address areas that are in need of roadway improvements as well as underground utility improvements. The work has also been planned in a way that will minimize disruption to the motoring public as much as possible. The street rehab program will be maintained in future years while capital improvements are also slated to take place in 2016 and 2017 on Deerfield Road, North Avenue, Brierhill Road, Woodvale Avenue and the Kates/Pfingsten Road Bridge. In recent years significant road improvements were achieved through the Lake Eleanor/Heather Road project, Carlisle/Carriage Way Infrastructure Improvement Project, Lake Cook Road Widening and Reconstruction project, Briarwood Vista Improvement Project and North Trail Drainage Improvement Project. Three years ago also concluded the construction of the sewage treatment plant replacement project which had been under planning and design for five years. The $10 million bond issuance should be sufficient to fund approximately 50% of the cost of capital improvements completed from 2015 through 2017.

**VEHICLE/EQUIPMENT REPLACEMENT FUND**

This fund includes purchases of vehicles and equipment amounting to more than $5,000. Each operating department is charged an annual amount to offset these more expensive items from impacting the budget in any one given year. This year's proposed expenditures amount to $614,342. More details can be found in the Capital Projects Funds section.
## BUDGET SUMMARY AND HISTORICAL PERSPECTIVE

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<td>(To/From Reserve)</td>
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## EXP. CATEGORIES:

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<td>Transfers</td>
<td>2,156,321</td>
<td>113,528</td>
<td>55,651</td>
<td>37,748</td>
<td>4,134</td>
<td></td>
<td></td>
</tr>
<tr>
<td>TIF Rebate</td>
<td>25,000</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>TOTAL EXPEND.</strong></td>
<td>24,704,446</td>
<td>4,706,525</td>
<td>4,121,188</td>
<td>1,478,198</td>
<td>408,634</td>
<td>494,000</td>
<td>2,781,300</td>
</tr>
</tbody>
</table>
## BUDGET SUMMARY AND HISTORICAL PERSPECTIVE (cont’d)

<table>
<thead>
<tr>
<th>Parking Lots</th>
<th>Equip. Replace.</th>
<th>E-911</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>2016</strong></td>
<td><strong>2015</strong></td>
<td><strong>2014</strong></td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>PROJECTED</strong></td>
<td><strong>BUDGET</strong></td>
</tr>
<tr>
<td><strong>BUDGET</strong></td>
<td><strong>ACTUAL</strong></td>
<td><strong>BUDGET</strong></td>
</tr>
</tbody>
</table>

### Taxes:
- Property Tax: 7,162,988
- Home Rule Sales Tax: 4,150,000
- Replacement Tax: 135,000
- Motor Fuel: 425,000
- Sales Tax: 5,060,000
- Local Use Tax: 320,000
- State Income Tax: 1,700,000
- Hotel-Motel Tax: 1,960,000

### License & Permits:
- Liquor/Food: 75,000
- Other Business Lic: 50,500
- Vehicle: 370,000
- Building Permits: 980,000
- Non-Business Lic: 9,000

### Charges:
- Police Services: 279,000
- False Alarms: 52,000
- Dispatching Service: 250,000

### Misc Rev:
- Interest Earnings: 1,385,000
- State/Fed Grants: 7,439,671
- Miscellaneous: 1,373,531
- Employee Contributions: 395,000
- Ordin Violations: 245,000

### Transfers:
- Transfers In: 6,264,233
- From General: 0
- Trans to Debt Service: 0
- Misc. Transfers: 0

### TOTAL REVENUE:
- 249,400
- 72,650
- 322,050

### TOTAL RESOURCES:
- 41,000
- 119,700
- 11,350
- 614,342
- 150,000
- 322,050

### EXP. CATEGORIES:
- Personnel: 16,104,301
- Other Services: 117,070
- Contractual: 109,916
- Commodities: 50,000
- Capital Outlay: 12,652,174
- Debt Service: 5,047,254
- Pension Payments: 2,715,000
- Transfers: 188,487
- TIF Rebate: 0

### TOTAL EXPENDITURES:
- 322,050
- 614,342
- 58,000,976
- 61,274,857
- 53,196,564
- 42,335,259
## VILLAGE OF DEERFIELD
### 2015
#### BUDGET SUMMARIES BY FUND

<table>
<thead>
<tr>
<th>FUND</th>
<th>1/1/2015 AUDITED BEGINNING FUND BALANCE</th>
<th>PROJECTED NEW REVENUES</th>
<th>PROJECTED EXPENDITURES</th>
<th>12/31/2015 PROJECTED ENDING FUND BALANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>General</td>
<td>$20,867,419</td>
<td>$18,300,422</td>
<td>$20,222,593</td>
<td>$18,945,248</td>
</tr>
<tr>
<td>Sewer</td>
<td>587,010</td>
<td>4,541,239</td>
<td>4,569,213</td>
<td>559,036</td>
</tr>
<tr>
<td>Water</td>
<td>(849,795)</td>
<td>4,021,000</td>
<td>4,288,153</td>
<td>(1,116,948)</td>
</tr>
<tr>
<td>Garage</td>
<td>31,911</td>
<td>395,100</td>
<td>388,465</td>
<td>38,546</td>
</tr>
<tr>
<td><strong>Subtotal &quot;Operational&quot; Funds</strong></td>
<td><strong>$20,636,545</strong></td>
<td><strong>$27,257,761</strong></td>
<td><strong>$29,468,424</strong></td>
<td><strong>$18,425,882</strong></td>
</tr>
<tr>
<td>MFT</td>
<td>927,908</td>
<td>425,000</td>
<td>988,000</td>
<td>364,908</td>
</tr>
<tr>
<td>Refuse (Solid Waste)</td>
<td>381,662</td>
<td>1,486,184</td>
<td>1,456,099</td>
<td>411,747</td>
</tr>
<tr>
<td>Debt Service</td>
<td>25,299</td>
<td>3,443,699</td>
<td>3,444,699</td>
<td>24,299</td>
</tr>
<tr>
<td>2011B Debt Service Sinking Fund Infrastructure</td>
<td>2,183,228</td>
<td>760,000</td>
<td>23,322</td>
<td>2,919,906</td>
</tr>
<tr>
<td>Replacement (inc. Bond Proc)</td>
<td>2,276,297</td>
<td>24,916,212</td>
<td>22,400,108</td>
<td>4,792,401</td>
</tr>
<tr>
<td>Parking Lots</td>
<td>258,116</td>
<td>244,400</td>
<td>285,850</td>
<td>216,666</td>
</tr>
<tr>
<td>Vehicle &amp; Equipment</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replacement</td>
<td>4,481,383</td>
<td>703,051</td>
<td>297,520</td>
<td>4,886,914</td>
</tr>
<tr>
<td>Enhanced 911</td>
<td>1,214,885</td>
<td>342,215</td>
<td>388,536</td>
<td>1,168,574</td>
</tr>
<tr>
<td><strong>COMBINED VILLAGE FUNDS</strong></td>
<td><strong>$32,385,333</strong></td>
<td><strong>$59,578,522</strong></td>
<td><strong>$58,752,558</strong></td>
<td><strong>$33,211,297</strong></td>
</tr>
<tr>
<td>Police Pension</td>
<td>$41,594,356</td>
<td>2,585,150</td>
<td>2,522,300</td>
<td>$41,657,206</td>
</tr>
</tbody>
</table>

Certain funds are restricted in that available funds may only be used for expenditures allowed within said fund. Figures for proprietary funds represent available cash balances.
## VILLAGE OF DEERFIELD
### 2016
#### BUDGET SUMMARIES BY FUND

<table>
<thead>
<tr>
<th>FUND</th>
<th>1/1/2016 PROJECTED BEGINNING FUND BALANCE</th>
<th>1/1/2016 BUDGET NEW REVENUES</th>
<th>1/1/2016 BUDGET EXPENDITURES</th>
<th>12/31/2016 PROJECTED ENDING FUND BALANCE</th>
</tr>
</thead>
<tbody>
<tr>
<td>General</td>
<td>$18,945,248</td>
<td>$21,743,653</td>
<td>$24,704,246</td>
<td>$15,984,655</td>
</tr>
<tr>
<td>Sewer</td>
<td>559,036</td>
<td>4,736,980</td>
<td>4,706,525</td>
<td>589,491</td>
</tr>
<tr>
<td>Water</td>
<td>(1,116,948)</td>
<td>4,373,000</td>
<td>4,121,188</td>
<td>(865,136)</td>
</tr>
<tr>
<td>Garage</td>
<td>38,546</td>
<td>405,100</td>
<td>408,634</td>
<td>35,012</td>
</tr>
<tr>
<td><strong>Subtotal &quot;Operational&quot; Funds</strong></td>
<td><strong>$16,425,882</strong></td>
<td><strong>$31,258,733</strong></td>
<td><strong>$33,940,593</strong></td>
<td><strong>$15,744,022</strong></td>
</tr>
<tr>
<td>MFT</td>
<td>364,908</td>
<td>426,500</td>
<td>494,000</td>
<td>297,408</td>
</tr>
<tr>
<td>Refuse (Solid Waste)</td>
<td>411,747</td>
<td>1,487,984</td>
<td>1,478,198</td>
<td>421,533</td>
</tr>
<tr>
<td>Debt Service</td>
<td>24,299</td>
<td>4,129,774</td>
<td>4,130,774</td>
<td>23,299</td>
</tr>
<tr>
<td>2011B Debt Service Sinking Fund</td>
<td>2,919,906</td>
<td>765,000</td>
<td>26,200</td>
<td>3,658,706</td>
</tr>
<tr>
<td>Infrastructure</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replacement (inc. Bond Proc)</td>
<td>4,792,401</td>
<td>11,825,532</td>
<td>13,755,632</td>
<td>2,862,301</td>
</tr>
<tr>
<td>Parking Lots</td>
<td>216,666</td>
<td>249,400</td>
<td>322,050</td>
<td>144,016</td>
</tr>
<tr>
<td>Vehicle &amp; Equipment</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Replacement</td>
<td>4,886,914</td>
<td>752,116</td>
<td>614,342</td>
<td>5,024,688</td>
</tr>
<tr>
<td>Enhanced 911</td>
<td>1,168,574</td>
<td>336,000</td>
<td>457,887</td>
<td>1,046,687</td>
</tr>
<tr>
<td><strong>COMBINED VILLAGE FUNDS</strong></td>
<td><strong>$33,211,297</strong></td>
<td><strong>$51,231,039</strong></td>
<td><strong>$55,219,676</strong></td>
<td><strong>$29,222,660</strong></td>
</tr>
<tr>
<td>Police Pension</td>
<td><strong>$41,657,206</strong></td>
<td>2,595,000</td>
<td>2,781,300</td>
<td><strong>$41,470,906</strong></td>
</tr>
</tbody>
</table>

Certain funds are restricted in that available funds may only be used for expenditures allowed within said fund. Figures for proprietary funds represent available cash balances.

Available balance is based on estimated prior year end totals.
# BUDGET SUMMARY - FOUR YEAR COMPARISON

<table>
<thead>
<tr>
<th>FUND/REVENUE SOURCE</th>
<th>YR. END FY 2013A</th>
<th>YR. END 2014</th>
<th>BUDGET 2015</th>
<th>EST. YR. END 2015</th>
<th>BUDGET 2016</th>
<th>% CHG BUDG 15-&gt;16</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>GENERAL FUND (10)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Taxes</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Corporate Property</td>
<td>2,142,554</td>
<td>2,247,995</td>
<td>0</td>
<td>100</td>
<td>3,449,753</td>
<td>N/A</td>
</tr>
<tr>
<td>-Sales</td>
<td>3,492,509</td>
<td>5,434,044</td>
<td>4,900,000</td>
<td>5,000,000</td>
<td>5,000,000</td>
<td>2.04%</td>
</tr>
<tr>
<td>-Home Rule Sales</td>
<td>2,257,183</td>
<td>3,413,920</td>
<td>3,200,000</td>
<td>3,000,000</td>
<td>3,100,000</td>
<td>-3.13%</td>
</tr>
<tr>
<td>-Hotel/Motel</td>
<td>1,318,409</td>
<td>2,070,324</td>
<td>1,800,000</td>
<td>2,000,000</td>
<td>1,800,000</td>
<td>5.56%</td>
</tr>
<tr>
<td>-State Income</td>
<td>1,151,815</td>
<td>1,744,931</td>
<td>1,700,000</td>
<td>1,800,000</td>
<td>1,700,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>-State Use Tax</td>
<td>222,405</td>
<td>356,053</td>
<td>300,000</td>
<td>350,000</td>
<td>320,000</td>
<td>6.67%</td>
</tr>
<tr>
<td>-Prior year Property Tax</td>
<td>0</td>
<td>5,000</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>-100.00%</td>
</tr>
<tr>
<td>-Pers. Prop. Replace.</td>
<td>57,295</td>
<td>139,743</td>
<td>125,000</td>
<td>135,000</td>
<td>135,000</td>
<td>8.00%</td>
</tr>
<tr>
<td>-Telecommunications Tax</td>
<td>936,502</td>
<td>1,261,799</td>
<td>1,350,000</td>
<td>1,250,000</td>
<td>1,250,000</td>
<td>-7.41%</td>
</tr>
<tr>
<td>-Electric Utility Tax</td>
<td>857,310</td>
<td>1,294,977</td>
<td>1,250,000</td>
<td>1,250,000</td>
<td>1,250,000</td>
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</tr>
<tr>
<td><strong>Fines</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Court/Local Ordinance</td>
<td>236,390</td>
<td>307,744</td>
<td>275,000</td>
<td>273,500</td>
<td>275,000</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>License Fees</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Business</td>
<td>58,699</td>
<td>58,195</td>
<td>60,000</td>
<td>55,500</td>
<td>55,500</td>
<td>-8.28%</td>
</tr>
<tr>
<td>-Liquor</td>
<td>58,875</td>
<td>75,100</td>
<td>65,000</td>
<td>70,000</td>
<td>70,000</td>
<td>7.69%</td>
</tr>
<tr>
<td>-Vehicle</td>
<td>329,111</td>
<td>328,931</td>
<td>330,000</td>
<td>330,000</td>
<td>370,000</td>
<td>12.12%</td>
</tr>
<tr>
<td>-Other</td>
<td>4,845</td>
<td>7,448</td>
<td>2,000</td>
<td>2,000</td>
<td>2,000</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>Permit Fees</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Building</td>
<td>826,447</td>
<td>2,592,589</td>
<td>875,000</td>
<td>960,000</td>
<td>925,000</td>
<td>5.71%</td>
</tr>
<tr>
<td>-Other</td>
<td>0</td>
<td>0</td>
<td>7,000</td>
<td>7,000</td>
<td>7,000</td>
<td>0.00%</td>
</tr>
<tr>
<td><strong>Inspection Fees</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Engineering</td>
<td>2,074</td>
<td>48,536</td>
<td>32,000</td>
<td>47,000</td>
<td>10,000</td>
<td>-68.75%</td>
</tr>
<tr>
<td><strong>Other</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Dispatching Services</td>
<td>93,621</td>
<td>230,847</td>
<td>236,000</td>
<td>244,000</td>
<td>250,000</td>
<td>6.93%</td>
</tr>
<tr>
<td>-Interest Earned (net)</td>
<td>(97,366)</td>
<td>(226,324)</td>
<td>105,000</td>
<td>100,000</td>
<td>105,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>-Special Police Services</td>
<td>204,045</td>
<td>272,778</td>
<td>282,000</td>
<td>253,000</td>
<td>279,000</td>
<td>-1.06%</td>
</tr>
<tr>
<td>-Activity Donations</td>
<td>37,303</td>
<td>122,089</td>
<td>50,000</td>
<td>50,000</td>
<td>50,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>-Grants</td>
<td>40,417</td>
<td>54,960</td>
<td>54,000</td>
<td>55,000</td>
<td>56,000</td>
<td>3.70%</td>
</tr>
<tr>
<td>-Transfers In</td>
<td>182,665</td>
<td>274,000</td>
<td>224,000</td>
<td>246,822</td>
<td>249,000</td>
<td>11.16%</td>
</tr>
<tr>
<td>-Cable Franchise Fees</td>
<td>305,849</td>
<td>432,114</td>
<td>375,000</td>
<td>425,000</td>
<td>425,000</td>
<td>13.33%</td>
</tr>
<tr>
<td>-Auction Proceeds</td>
<td>8,386</td>
<td>27,431</td>
<td>7,500</td>
<td>7,500</td>
<td>7,500</td>
<td>0.00%</td>
</tr>
<tr>
<td>-Rentals Income</td>
<td>225,405</td>
<td>269,062</td>
<td>235,000</td>
<td>235,000</td>
<td>235,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>-False Alarm Fees</td>
<td>20,825</td>
<td>25,828</td>
<td>27,000</td>
<td>27,000</td>
<td>27,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>-Miscellaneous</td>
<td>245,874</td>
<td>170,745</td>
<td>165,000</td>
<td>237,000</td>
<td>240,800</td>
<td>48.00%</td>
</tr>
<tr>
<td><strong>TOTAL NEW REVENUE</strong></td>
<td>15,219,547</td>
<td>23,035,990</td>
<td>18,037,000</td>
<td>19,300,422</td>
<td>21,743,653</td>
<td>20.55%</td>
</tr>
<tr>
<td><strong>Adjustment (To)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From Fund Balance</td>
<td>(236,562)</td>
<td>(1,668,352)</td>
<td>3,477,837</td>
<td>1,922,171</td>
<td>2,960,593</td>
<td>-14.87%</td>
</tr>
<tr>
<td><strong>TOTAL EXPENDITURES</strong></td>
<td>14,982,985</td>
<td>21,367,638</td>
<td>21,514,637</td>
<td>20,222,593</td>
<td>24,704,246</td>
<td>14.82%</td>
</tr>
<tr>
<td><strong>WATER FUND (50)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Water Sales</td>
<td>3,006,491</td>
<td>3,763,735</td>
<td>4,180,000</td>
<td>3,900,000</td>
<td>4,240,000</td>
<td>1.44%</td>
</tr>
<tr>
<td>-Interest Earned</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>-Miscellaneous/contributions</td>
<td>1,377,239</td>
<td>149,605</td>
<td>103,000</td>
<td>121,000</td>
<td>133,000</td>
<td>29.13%</td>
</tr>
<tr>
<td><strong>TOTAL NEW REVENUE</strong></td>
<td>4,383,730</td>
<td>3,913,358</td>
<td>4,283,000</td>
<td>4,021,000</td>
<td>4,373,000</td>
<td>2.10%</td>
</tr>
<tr>
<td><strong>Adjustment (To)</strong></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From Retained Earnings</td>
<td>(1,230,086)</td>
<td>431,945</td>
<td>475,814</td>
<td>267,153</td>
<td>(251,812)</td>
<td>-152.92%</td>
</tr>
<tr>
<td><strong>TOTAL OPERATING EXPENSES</strong></td>
<td>3,153,644</td>
<td>4,345,303</td>
<td>4,758,814</td>
<td>4,288,153</td>
<td>4,121,188</td>
<td>-13.40%</td>
</tr>
</tbody>
</table>
## BUDGET SUMMARY - FOUR YEAR COMPARISON

<table>
<thead>
<tr>
<th>FUND/REVENUE SOURCE</th>
<th>FUND/REVENUE SOURCE</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>YR. END FY 2013A</td>
</tr>
<tr>
<td>SEWER FUND (54)</td>
<td>-Sewer Use Fees</td>
</tr>
<tr>
<td></td>
<td>-Interest Earned</td>
</tr>
<tr>
<td></td>
<td>-Miscellaneous/transfers in/contrib</td>
</tr>
<tr>
<td></td>
<td>TOTAL NEW REVENUE</td>
</tr>
<tr>
<td></td>
<td>Adjustment (To)</td>
</tr>
<tr>
<td></td>
<td>From Retained Earnings</td>
</tr>
<tr>
<td></td>
<td>TOTAL OPERATING EXPENSES</td>
</tr>
<tr>
<td>MOTOR FUEL TAX FUND (14)</td>
<td>-Intergov. Transfer In</td>
</tr>
<tr>
<td></td>
<td>-Interest Inc./Misc.</td>
</tr>
<tr>
<td></td>
<td>TOTAL NEW REVENUE</td>
</tr>
<tr>
<td></td>
<td>Adjustment (To)</td>
</tr>
<tr>
<td></td>
<td>From Fund Balance</td>
</tr>
<tr>
<td></td>
<td>TOTAL EXPENDITURES</td>
</tr>
<tr>
<td>GARAGE FUND (70)</td>
<td>-Charges for Service</td>
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<td></td>
<td>-Interest Earned/Misc.</td>
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<td></td>
<td>TOTAL NEW REVENUE</td>
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<tr>
<td></td>
<td>Adjustment (To)</td>
</tr>
<tr>
<td></td>
<td>From Fund Balance</td>
</tr>
<tr>
<td></td>
<td>TOTAL EXPENDITURES</td>
</tr>
<tr>
<td>POLICE PENSION FUND (80)</td>
<td>-Employer Contribution</td>
</tr>
<tr>
<td></td>
<td>-Employee Contrib.</td>
</tr>
<tr>
<td></td>
<td>-Invest. Income</td>
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<tr>
<td></td>
<td>TOTAL NEW REVENUE</td>
</tr>
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<td>Adjustment (To)</td>
</tr>
<tr>
<td></td>
<td>From Fund Balance</td>
</tr>
<tr>
<td></td>
<td>TOTAL EXPENDITURES</td>
</tr>
<tr>
<td>DEBT SERVICE FUND (35)</td>
<td>-Property Taxes</td>
</tr>
<tr>
<td></td>
<td>-Transfer From General Fund</td>
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<tr>
<td></td>
<td>-Interest Earned/Misc./BAB credit</td>
</tr>
<tr>
<td></td>
<td>TOTAL NEW REVENUE</td>
</tr>
<tr>
<td></td>
<td>Adjustment (To)</td>
</tr>
<tr>
<td></td>
<td>From Fund Balance</td>
</tr>
<tr>
<td></td>
<td>TOTAL EXPENDITURES</td>
</tr>
<tr>
<td>2011B DEBT SERVICE SINKING FUND (36)</td>
<td>-Property Taxes</td>
</tr>
<tr>
<td></td>
<td>-Interest Earned</td>
</tr>
<tr>
<td></td>
<td>TOTAL NEW REVENUE</td>
</tr>
<tr>
<td></td>
<td>Adjustment (To)</td>
</tr>
<tr>
<td></td>
<td>From Fund Balance</td>
</tr>
<tr>
<td></td>
<td>TOTAL EXPENDITURES</td>
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</table>
# BUDGET SUMMARY - FOUR YEAR COMPARISON

<table>
<thead>
<tr>
<th>FUND/REVENUE SOURCE</th>
<th>YR. END FY 2013A</th>
<th>YR. END 2014</th>
<th>BUDGET 2015</th>
<th>EST. YR. END 2015</th>
<th>BUDGET 2016</th>
<th>% CHG BUDG 15&gt;16</th>
</tr>
</thead>
<tbody>
<tr>
<td>INFRASTRUCTURE REPLACEMENT (22) including bond proceeds</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>-Transfers in</td>
<td>2,334,610</td>
<td>1,524,307</td>
<td>1,200,000</td>
<td>10,887,197</td>
<td>3,493,769</td>
<td>191.15%</td>
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<tr>
<td>-Home Rule Sales Tax</td>
<td>768,109</td>
<td>1,137,973</td>
<td>1,000,000</td>
<td>1,000,000</td>
<td>1,050,000</td>
<td>5.00%</td>
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<tr>
<td>-Property Tax</td>
<td>44,964</td>
<td>83,774</td>
<td>2,361,087</td>
<td>2,361,087</td>
<td>0</td>
<td>-100.00%</td>
</tr>
<tr>
<td>-Infrastructure Maintenance Fee</td>
<td>164,292</td>
<td>317,390</td>
<td>200,000</td>
<td>400,000</td>
<td>200,000</td>
<td>0.00%</td>
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<tr>
<td>-Other (Grants/Bond Proc.)</td>
<td>0</td>
<td>1,252,735</td>
<td>10,412,000</td>
<td>10,259,428</td>
<td>7,079,263</td>
<td>-32.01%</td>
</tr>
<tr>
<td>-Interest Earned</td>
<td>(7,252)</td>
<td>(10,043)</td>
<td>2,500</td>
<td>8,500</td>
<td>2,500</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL NEW REVENUE</td>
<td>3,334,723</td>
<td>4,306,136</td>
<td>15,175,587</td>
<td>24,916,212</td>
<td>11,825,532</td>
<td>-22.08%</td>
</tr>
<tr>
<td>Adjustment (To)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From Fund Balance</td>
<td>2,338,605</td>
<td>(1,486,484)</td>
<td>(3,270,587)</td>
<td>(2,516,104)</td>
<td>1,930,100</td>
<td>-159.01%</td>
</tr>
<tr>
<td>TOTAL EXPENDITURES</td>
<td>5,673,328</td>
<td>2,819,652</td>
<td>11,905,585</td>
<td>22,400,108</td>
<td>13,755,632</td>
<td>15.54%</td>
</tr>
<tr>
<td>VEHICLE &amp; EQUIPMENT REPLACEMENT FUND (21)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>-Interfund Transfer</td>
<td>359,884</td>
<td>570,939</td>
<td>683,051</td>
<td>683,051</td>
<td>732,116</td>
<td>7.18%</td>
</tr>
<tr>
<td>-Interest/Misc.</td>
<td>64,514</td>
<td>(38,519)</td>
<td>20,000</td>
<td>20,000</td>
<td>20,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL NEW REVENUE</td>
<td>424,398</td>
<td>532,420</td>
<td>703,051</td>
<td>703,051</td>
<td>752,116</td>
<td>6.98%</td>
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<td>Adjustment (To)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From Fund Balance</td>
<td>(8,320)</td>
<td>29,336</td>
<td>(173,823)</td>
<td>(405,531)</td>
<td>(137,774)</td>
<td>-20.74%</td>
</tr>
<tr>
<td>TOTAL EXPENDITURES</td>
<td>416,076</td>
<td>561,756</td>
<td>529,228</td>
<td>297,520</td>
<td>614,342</td>
<td>16.08%</td>
</tr>
<tr>
<td>EMERGENCY TELEPHONE SYSTEM (911) (17)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>-Surcharge Revenue</td>
<td>228,170</td>
<td>329,798</td>
<td>335,000</td>
<td>330,000</td>
<td>330,000</td>
<td>-1.49%</td>
</tr>
<tr>
<td>-Grant/Miscellaneous</td>
<td>6,199</td>
<td>3,108</td>
<td>0</td>
<td>6,215</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>-Interest</td>
<td>(6,620)</td>
<td>(9,826)</td>
<td>6,000</td>
<td>6,000</td>
<td>6,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>TOTAL NEW REVENUE</td>
<td>227,549</td>
<td>323,080</td>
<td>341,000</td>
<td>342,215</td>
<td>336,000</td>
<td>-1.47%</td>
</tr>
<tr>
<td>Adjustment (To)</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tr>
<tr>
<td>From Fund Balance</td>
<td>3,483</td>
<td>149,543</td>
<td>186,551</td>
<td>46,321</td>
<td>121,887</td>
<td>-34.66%</td>
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<tr>
<td>TOTAL EXPENDITURES</td>
<td>231,032</td>
<td>472,623</td>
<td>527,551</td>
<td>383,566</td>
<td>457,887</td>
<td>-13.21%</td>
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<tr>
<td>SOLID WASTE SYSTEM (58)</td>
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<td></td>
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<td></td>
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<td></td>
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<tr>
<td>-User Fees</td>
<td>324,969</td>
<td>500,449</td>
<td>505,500</td>
<td>505,500</td>
<td>505,500</td>
<td>0.00%</td>
</tr>
<tr>
<td>-Property Taxes</td>
<td>906,951</td>
<td>936,361</td>
<td>955,984</td>
<td>955,984</td>
<td>955,984</td>
<td>0.00%</td>
</tr>
<tr>
<td>-Interfund Transfer</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>955,984</td>
<td>-100.00%</td>
</tr>
<tr>
<td>-Miscellaneous</td>
<td>26,184</td>
<td>34,687</td>
<td>42,000</td>
<td>24,000</td>
<td>24,000</td>
<td>-42.86%</td>
</tr>
<tr>
<td>-Interest</td>
<td>(1,926)</td>
<td>(8,016)</td>
<td>1,200</td>
<td>1,200</td>
<td>2,500</td>
<td>108.33%</td>
</tr>
<tr>
<td>TOTAL NEW REVENUE</td>
<td>1,256,178</td>
<td>1,463,481</td>
<td>1,504,684</td>
<td>1,486,184</td>
<td>1,487,984</td>
<td>-1.11%</td>
</tr>
<tr>
<td>Adjustment (To)</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>From Fund Balance</td>
<td>(302,877)</td>
<td>(23,436)</td>
<td>(3,085)</td>
<td>(30,085)</td>
<td>(9,786)</td>
<td>217.21%</td>
</tr>
<tr>
<td>TOTAL OPERATING EXPENSES</td>
<td>953,301</td>
<td>1,440,045</td>
<td>1,501,599</td>
<td>1,456,099</td>
<td>1,478,198</td>
<td>-1.56%</td>
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</tbody>
</table>
### BUDGET REQUEST - 2016
**POLICE - SUMMARY**

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>7,544,704</td>
<td>8,418,928</td>
<td>7,770,730</td>
<td>8,442,562</td>
<td>0.28%</td>
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<tr>
<td>TRAINING &amp; DEVELOPMENT</td>
<td>56,062</td>
<td>64,475</td>
<td>41,980</td>
<td>65,740</td>
<td>1.96%</td>
</tr>
<tr>
<td>CONTRACTUAL SERVICES</td>
<td>351,440</td>
<td>761,980</td>
<td>633,306</td>
<td>697,898</td>
<td>-8.41%</td>
</tr>
<tr>
<td>COMMODITIES</td>
<td>113,551</td>
<td>171,700</td>
<td>84,450</td>
<td>168,100</td>
<td>-2.10%</td>
</tr>
<tr>
<td>UTILITIES</td>
<td>19,795</td>
<td>24,586</td>
<td>19,250</td>
<td>26,750</td>
<td>8.80%</td>
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<tr>
<td>CAPITAL OUTLAY</td>
<td>42,651</td>
<td>64,150</td>
<td>49,373</td>
<td>113,146</td>
<td>76.38%</td>
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<td>CAPITAL IMPROVEMENTS</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRANSFERS OUT</td>
<td>162,345</td>
<td>164,748</td>
<td>164,748</td>
<td>182,708</td>
<td>10.90%</td>
</tr>
<tr>
<td><strong>DEPARTMENT TOTAL</strong></td>
<td><strong>8,490,548</strong></td>
<td><strong>9,670,567</strong></td>
<td><strong>8,763,837</strong></td>
<td><strong>9,696,904</strong></td>
<td><strong>0.27%</strong></td>
</tr>
</tbody>
</table>

### POLICE DEPT. BUDGET BY DIVISION

- **Communications** 10%
- **Patrol** 56%
- **Investigations** 12%
- **Spec Detail** 2%
- **Administration** 20%

*(does not include E911 Fund expenditures)*
POLICE DEPARTMENT

SUMMARY OF THE POLICE MISSION

With respect and dignity, the Deerfield Police Department will provide professional and ethical service through partnership with all citizens and proactively identifying risks to Deerfield’s quality of life.

The Police Department has nine continuing goals that accomplish this mission:

- Prevention of crime
- Apprehension of offenders
- Recovery and return of property
- Safe movement of traffic
- Provision of services unavailable from other public or private welfare agencies
- Prevention of substance abuse in the community
- Education of juveniles informing them of their legal responsibilities
- Education of the public in the steps it can take to reduce the probabilities of becoming the victim of criminal attack
- Participation in the implementation of disaster and emergency services

In addition to these continuing goals, the Deerfield Police Department will complete the following projects during the 2016 fiscal year:

The Department's 9-1-1 Center will finalize an agreement with the Lake County Emergency Telephone Services Board to interface with their data sharing and interoperability "CAD Fusion" system. The system is an information sharing platform designed to improve situational awareness, enhanced communications and increased intelligence between law enforcement agencies. It provides real time unit status, location, and call type information to all participating agencies in Lake County.

In 2007 the Deerfield Police Department partnered with the University of Illinois at Chicago (UIC) to update job descriptions within the Department. The analysis included identification of essential tasks and duties related to each Police Department position in addition to identifying the necessary knowledge base and abilities required to perform the job. In conjunction with the Human Resources Coordinator, the Department continues to utilize the framework established by UIC to update and create job descriptions with related essential and non-essential job functions and responsibilities for all positions within the Department.

Continuing with a project that began in FY 2015, the Department will work with the Office of the Clerk of the Circuit Court of Lake County as they develop parameters to transition to an Electronic Citation System. The system will link our records data to the Lake County Clerk’s Office and the Lake County court system. The project will assist our agency in the processing of data collection and reporting to the Clerk. Officers will use mobile computers and in-car printers to complete traffic stops faster and more efficiently. E-ticketing will provide enforceable citations that improve conviction rates, reduce record keeping and should reduce court administration time.

Working with its current Computer Aided Dispatch (CAD), Records Management Systems (RMS) and Mobile Data Systems (MDS) vendor, the Department will complete a major upgrade to the agency computerized records/dispatch systems. The upgrade will support “next generation 9-1-1” technology, the sharing of data and complement the current phone and radio system.
2015 Accomplishments

In late 2014, Deerfield Police personnel developed departmental policy and practices, conducted training, and began carrying Naloxone, a synthetic serum Opioid antidote that blocks opiate receptors in the brain. This was done as a County-wide effort to address the growing problem of heroin and prescription opiate use. On December 25, 2014, Deerfield Police became the first department in Lake County to successfully use Naloxone to save the life of a heroin overdose victim. The program, initially established as a "beta" program, was fully implemented in 2015.

As referenced in the above section, the Department 9-1-1 completed substantial work with the Lake County Emergency Telephone Services Board to interface with their data sharing and interoperability "CAD Fusion" system. A significant water main break during the frigid days of January resulted in significant equipment damage which did not allow the completion of the project in 2015. A final agreement is pending.

Significant work was completed on a "Job Description Manual" detailing position description for most "jobs" and positions within the Department. This work was completed by using framework and analysis established in 2007 by graduate students from the University of Illinois at Chicago (UIC). The analysis included identification of essential tasks and duties related to each Police Department position in addition to identifying the necessary knowledge base and abilities required to perform the job. In conjunction with the Human Resources Coordinator, the Department hopes to finalize the framework established and create job descriptions with related essential and non-essential job functions and responsibilities for all positions within the Department.

STATISTICAL SUMMARY

<table>
<thead>
<tr>
<th></th>
<th>2011</th>
<th>2012</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
</tr>
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<tr>
<td>Calls for Service</td>
<td>12,064</td>
<td>11,001</td>
<td>11,310</td>
<td>11,098</td>
<td>13,706</td>
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<tr>
<td>Accidents; Personal Injury</td>
<td>80</td>
<td>75</td>
<td>52</td>
<td>72</td>
<td>68</td>
</tr>
<tr>
<td>Property</td>
<td>560</td>
<td>414</td>
<td>480</td>
<td>453</td>
<td>490</td>
</tr>
<tr>
<td>Traffic Tickets</td>
<td>3,392</td>
<td>3,367</td>
<td>3,549</td>
<td>3,451</td>
<td>3,766</td>
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<tr>
<td>Parking Citations</td>
<td>1,343</td>
<td>2,628</td>
<td>2,307</td>
<td>2,560</td>
<td>1,710</td>
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<tr>
<td>Crime Index*</td>
<td>202</td>
<td>215</td>
<td>183</td>
<td>137</td>
<td>134</td>
</tr>
<tr>
<td>Criminal Arrests</td>
<td>576</td>
<td>486</td>
<td>411</td>
<td>337</td>
<td>366</td>
</tr>
<tr>
<td>Domestic Trouble</td>
<td>134</td>
<td>110</td>
<td>84</td>
<td>78</td>
<td>82</td>
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<tr>
<td>Vandalism</td>
<td>42</td>
<td>33</td>
<td>30</td>
<td>34</td>
<td>28</td>
</tr>
<tr>
<td>Traffic Enforcement Index</td>
<td>42.4</td>
<td>44.8</td>
<td>68.2</td>
<td>47.9</td>
<td>55.4</td>
</tr>
</tbody>
</table>

*(Tickets per Injury Accident)*

"Crime Index: Index crimes include "Violent Crimes" (murder, non-negligent manslaughter, aggravated criminal sexual assault, robbery, aggravated battery, and aggravated assault) and "Property Crimes" (burglary, theft, larceny, motor vehicle theft and arson)."
### 106010- POLICE - ADMINISTRATION

<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>911,831</td>
<td>763,879</td>
<td>764,353</td>
<td>1,010,402</td>
<td>32.27%</td>
</tr>
<tr>
<td>TRAINING &amp; DEVELOPMENT</td>
<td>9,163</td>
<td>12,225</td>
<td>5,348</td>
<td>12,040</td>
<td>-1.51%</td>
</tr>
<tr>
<td>CONTRACTUAL SERVICES</td>
<td>506,050</td>
<td>686,760</td>
<td>576,226</td>
<td>624,628</td>
<td>-9.31%</td>
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<tr>
<td>COMMODITIES</td>
<td>32,338</td>
<td>34,500</td>
<td>16,150</td>
<td>31,000</td>
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<tr>
<td>UTILITIES</td>
<td>16,659</td>
<td>20,586</td>
<td>15,850</td>
<td>22,750</td>
<td>10.51%</td>
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<tr>
<td>CAPITAL OUTLAY</td>
<td>2,132</td>
<td>4,500</td>
<td>4,000</td>
<td>12,796</td>
<td>184.36%</td>
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<tr>
<td>CAPITAL IMPROVEMENTS</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRANSFERS OUT</td>
<td>162,345</td>
<td>164,748</td>
<td>164,748</td>
<td>182,708</td>
<td>10.90%</td>
</tr>
<tr>
<td>DEPARTMENT TOTAL</td>
<td>1,640,524</td>
<td>1,689,218</td>
<td>1,548,475</td>
<td>1,896,324</td>
<td>12.26%</td>
</tr>
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</table>

### 106020- POLICE - COMMUNICATIONS

<table>
<thead>
<tr>
<th></th>
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</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>897,220</td>
<td>1,004,465</td>
<td>940,319</td>
<td>1,010,344</td>
<td>0.59%</td>
</tr>
<tr>
<td>TRAINING &amp; DEVELOPMENT</td>
<td>4,313</td>
<td>6,600</td>
<td>4,902</td>
<td>6,600</td>
<td>0.00%</td>
</tr>
<tr>
<td>CONTRACTUAL SERVICES</td>
<td>236</td>
<td>500</td>
<td>400</td>
<td>500</td>
<td>0.00%</td>
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<td>COMMODITIES</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>UTILITIES</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>CAPITAL OUTLAY</td>
<td>2,659</td>
<td>5,000</td>
<td>4,000</td>
<td>5,000</td>
<td>0.00%</td>
</tr>
<tr>
<td>CAPITAL IMPROVEMENTS</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRANSFERS OUT</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>DEPARTMENT TOTAL</td>
<td>904,428</td>
<td>1,018,565</td>
<td>949,821</td>
<td>1,022,444</td>
<td>0.58%</td>
</tr>
</tbody>
</table>

### 106033- POLICE - INVESTIGATIONS/YOUTH

<table>
<thead>
<tr>
<th></th>
<th></th>
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<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>942,898</td>
<td>935,262</td>
<td>909,320</td>
<td>1,096,432</td>
<td>17.23%</td>
</tr>
<tr>
<td>TRAINING &amp; DEVELOPMENT</td>
<td>2,787</td>
<td>7,500</td>
<td>3,700</td>
<td>15,000</td>
<td>100.00%</td>
</tr>
<tr>
<td>CONTRACTUAL SERVICES</td>
<td>3,099</td>
<td>7,300</td>
<td>4,745</td>
<td>7,370</td>
<td>0.96%</td>
</tr>
<tr>
<td>COMMODITIES</td>
<td>15,255</td>
<td>19,100</td>
<td>10,000</td>
<td>20,000</td>
<td>4.71%</td>
</tr>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
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<tr>
<td>CAPITAL OUTLAY</td>
<td>3,593</td>
<td>34,700</td>
<td>29,750</td>
<td>14,500</td>
<td>-58.21%</td>
</tr>
<tr>
<td>CAPITAL IMPROVEMENTS</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRANSFERS OUT</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>DEPARTMENT TOTAL</td>
<td>967,572</td>
<td>1,003,862</td>
<td>957,515</td>
<td>1,153,302</td>
<td>14.86%</td>
</tr>
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</table>
### 106034-  
**POLICE - PATROL**

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>4,667,750</td>
<td>5,519,722</td>
<td>5,018,203</td>
<td>5,167,784</td>
<td>-6.38%</td>
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<td>TRAINING &amp; DEVELOPMENT</td>
<td>39,799</td>
<td>38,150</td>
<td>28,030</td>
<td>32,100</td>
<td>-15.86%</td>
</tr>
<tr>
<td>CONTRACTUAL SERVICES</td>
<td>42,109</td>
<td>65,400</td>
<td>51,935</td>
<td>65,400</td>
<td>0.00%</td>
</tr>
<tr>
<td>COMMODITIES</td>
<td>66,958</td>
<td>118,100</td>
<td>58,300</td>
<td>117,100</td>
<td>-0.85%</td>
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<tr>
<td>UTILITIES</td>
<td>3,136</td>
<td>4,000</td>
<td>3,600</td>
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<tr>
<td>CAPITAL OUTLAY</td>
<td>34,267</td>
<td>19,950</td>
<td>11,623</td>
<td>80,850</td>
<td>305.26%</td>
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<tr>
<td>CAPITAL IMPROVEMENTS</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRANSFERS OUT</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
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</table>

DEPARTMENT TOTAL: 4,853,019  
5,765,322  
5,171,691  
5,467,234  
-5.17%

### 106061-  
**POLICE - SPECIAL DETAIL**

<table>
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<tr>
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</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>125,005</td>
<td>195,600</td>
<td>138,535</td>
<td>157,600</td>
<td>-19.43%</td>
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### 176020-  
**E 911 FUND**

<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
<tbody>
<tr>
<td>PERSONNEL SERVICES</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRAINING &amp; DEVELOPMENT</td>
<td>0</td>
<td>0</td>
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<td>0</td>
<td>N/A</td>
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<tr>
<td>CONTRACTUAL SERVICES</td>
<td>85,384</td>
<td>159,281</td>
<td>143,258</td>
<td>90,900</td>
<td>-42.93%</td>
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<td>UTILITIES</td>
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<td>51,000</td>
<td>41,508</td>
<td>50,000</td>
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<tr>
<td>OTHER EXPENSES</td>
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<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>DEBT SERVICE</td>
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<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>CAPITAL OUTLAY</td>
<td>230,770</td>
<td>128,500</td>
<td>15,000</td>
<td>128,500</td>
<td>0.00%</td>
</tr>
<tr>
<td>CAPITAL IMPROVEMENTS</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>N/A</td>
</tr>
<tr>
<td>TRANSFERS OUT</td>
<td>113,621</td>
<td>188,770</td>
<td>188,770</td>
<td>188,487</td>
<td>-0.15%</td>
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</table>

TOTAL EXPENDITURES: 472,623  
527,561  
388,538  
457,887  
-13.21%
<table>
<thead>
<tr>
<th>Year</th>
<th>Equipment Type</th>
<th>DEPT.</th>
<th>COST NEW</th>
<th>LIFE SPAN</th>
<th>ANNUAL COST</th>
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<tr>
<td>2013</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2014</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2015</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2016</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2017</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
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<tr>
<td>2018</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2019</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2020</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
<tr>
<td>2021</td>
<td>Mobile Data Terminals</td>
<td>E911</td>
<td>67,500</td>
<td>67,500</td>
<td>67,500</td>
</tr>
</tbody>
</table>

**E911 VERF**

**FISCAL YEAR 2016**
<table>
<thead>
<tr>
<th>Section</th>
<th>Page</th>
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</thead>
<tbody>
<tr>
<td>Message from the Chief</td>
<td>3</td>
</tr>
<tr>
<td>Village at a Glance</td>
<td>4</td>
</tr>
<tr>
<td>Environment Analysis</td>
<td>7</td>
</tr>
<tr>
<td>SWOT Analysis</td>
<td>11</td>
</tr>
<tr>
<td>Strategic Planning Process</td>
<td>14</td>
</tr>
<tr>
<td>Mission Statement, Vision Statement and Values</td>
<td>16</td>
</tr>
<tr>
<td>Goals, Objectives and Measures</td>
<td>18</td>
</tr>
<tr>
<td>Goal 1: Secure, Motivate and Retain Staff in an Organization of Excellence</td>
<td>20</td>
</tr>
<tr>
<td>Goal 2: Lead and Implement Problem-Solving Programs in Partnership with the Community</td>
<td>22</td>
</tr>
<tr>
<td>Goal 3: Facilitate Safe Movement of Traffic</td>
<td>25</td>
</tr>
<tr>
<td>Goal 4: Research and Implement Effective Technology Solutions</td>
<td>26</td>
</tr>
<tr>
<td>Monitoring and Evaluating the Plan</td>
<td>27</td>
</tr>
<tr>
<td>Appendix I: Organizational Chart</td>
<td>28</td>
</tr>
<tr>
<td>Appendix II: Community Survey Feedback</td>
<td>29</td>
</tr>
<tr>
<td>Appendix III: Internal Survey Feedback</td>
<td>34</td>
</tr>
</tbody>
</table>
It is with a strong sense of pride and accomplishment that I present the Deerfield Police Department’s strategic plan. The planning initiative was designed to create a long-range plan that would identify organizational priorities and be the foundation for the agency’s future.

This strategic plan is a dynamic document that is in a state of constant review and updating. The goal was to establish the plan not as a document but as a philosophy based on shared responsibility to ensure accountability and sustainability. This plan is a process that is designed to change as the community and the police department changes.

The development of this plan was an arduous task that involved many individuals and groups. I would like to thank the men and women of the Deerfield Police Department, especially the volunteers of the Strategic Plan Committee, and all members of the community for their input. The project captured our vision of improving organizational accountability and the development of leadership. The result embodies a single guiding document drawn from surveys, research and data compiled to align budget goals, performance measures and operational plans into one strategic plan.

Working together we will continue to make the Village of Deerfield a safe place to live, work, learn and visit.

Sincerely,

John J. Sliozis
Chief of Police
About the Village

The Village of Deerfield was incorporated in 1903 and is located 27 miles north of downtown Chicago, in the Township of West Deerfield. The 2010 Census of 18,225 reflects a minor (about 1%) decrease in Deerfield’s population from the 2000 Census; whereas the 2010 number of housing units of 6,907 reflects a 1% increase from the 2000 census of 6,518. It should be noted at 96% of Deerfield housing units are occupied. Median family income figures from the 2010 Census estimates demonstrate that the average income of Deerfield residents far exceeds county and state averages. According to the Census Bureau, Deerfield’s 2010 median family income was $154,698, compared to $68,236 for the State of Illinois and $62,982 for the United States. This ranked Deerfield among the wealthiest communities in the State of Illinois. The median family income has increased approximately 30% from the 2000 Census figure. Of those who responded to a community survey, 79% of community members have lived in the village 11 years or longer.

Deerfield Public School Districts 109 and 113 serve village residents, and are made up of four elementary schools, two middle schools and one high school. There are also two private elementary schools and one private high school. Other services available to the residents of Deerfield are a public library, the Jewett Park Community Center, the Deerfield Golf and Learning Center, the Patty Turner Senior Center and two public pools.

Deerfield is located one mile west of the Edens Expressway and one-half mile east of the Tri-State Tollway, between Chicago and the Wisconsin border. Commuters in Deerfield have access to the Milwaukee District North Metra Rail Line from two train stations. Shuttle bus service provides morning and evening weekday rush hour service to nearby businesses. Deerfield is home to many corporate headquarters including, Baxter International, Walgreen’s Co., and Takeda Pharmaceuticals North. Due to the large corporate presence within the village there are six major hotels/motels.

About the Police Department

The Deerfield Police Department began in 1903 as one of many duties for the town constable. Today the department is overseen by the Chief of Police and two Deputy Chiefs responsible for the patrol and administrative divisions. The patrol division is composed of 36 sworn officers who are assigned to three watches (shifts) and an investigations unit. Additionally, there is a civilian crossing guard section attached to the second watch. The administrative division retains a staff of 14 full-time and 3 part-time civilian employees assigned to records, communications, social services, and
community service sections. Additionally, a full-time sworn officer serves as the Accreditation Manager under the administrative division. The department is accredited by the Commission on Accreditation for Law Enforcement Agencies.

With published annual reports, the police department also takes extensive steps to evaluate progress and report on numerous statistics and actions taken by officers. When asked to rate their overall satisfaction with the Deerfield Police Department, 90% of community members who responded to a survey rated the overall service of the department good or excellent.

**Past Five-Year Accomplishments**

- Developed inaugural strategic plan
- In 2008 and 2011 the department received full Accreditation status from the Commission on Accreditation for Law Enforcement Agencies (CALEA). Deerfield has been an accredited agency since July, 2005 and is currently working toward reaccreditation in 2014.
- Installed and implemented Blackboard Connect-CTY, a reverse 9-1-1 system
- Updated radios and related equipment to meet FCC Narrowband mandates
- Joined Lake County Passage which allows video monitoring of designated intersections within the Village
- Partnered with Save-A-Star Drug Awareness Foundation to initiate a prescription pill collection and disposal program.
- Through the use of a grant secured from the Bureau of Justice Assistance, the department purchased and implemented “Project Lifesaver”
- Expanded the existing early warning tornado system through financial considerations in the amount of $14,000 from business sponsors which resulted in the installation of a tornado siren in the area of Lake Cook and Saunders Roads
- Began serving as a resource agency to host and manage a cache of portable radio equipment for use in or around Lake County for the Interoperable Communications Council of Lake County (ICCLC) under the authority of the Lake County Emergency Management Agency (LCEMA)
- Worked with Infrastructure Management Services and Village of Deerfield Engineers to develop an inventory of signs (parking restrictions, stop, etc.) through the use of Geographic Information System mapping layers.
- Reviewed, evaluated and revised the Village of Deerfield’s Emergency Operations Plan and submitted to the Lake and Cook County Emergency Management Agencies for approval.
- Replaced the automated inkless fingerprint system originally purchased in 2003 with a version of Live Scan that is integrated with the department’s computerized Records Management System and enables the department to transmit an arrestee’s fingerprints electronically to the Illinois Bureau of Identification and receive an almost immediate response
- Implemented DocView and IyeTek system to streamline accident reporting and victim access to reports in a more effective and efficient manner
• Purchased and installed additional New World software system modules including mapping, a demographic profiling compilation system, and other upgrades
• Assigned a full-time School Resource Officer to Deerfield High School with partial reimbursement from School District 113
• Increased the strength of full-time, sworn officers in the department from 39 to 40
• On October 1, 2013 the Deerfield Police Department began to provide telecommunications services to the Riverwoods Police Department
• Hired twelve new sworn officers who successfully passed the field training program and several civilian employees in Administration, Communications, and Social Services. Five sworn officers received promotions to Sergeant or Commander
• Increased the available specialty positions by joining the Ruse Burglary Task Force and adding an Investigator to the Lake County Major Crimes Task Force
• Expanded the police vehicle fleet with the addition of utility vehicles
• Developed a social media committee to research, create, and implement a social media policy and maintain department profiles on Facebook and Twitter
• Continually stressed the importance of community and charitable efforts. Department members raised over $70,000 in the past five years
Environmental forces, both internal and external, can shift the focus and priorities of an institution over time. In planning for the future of the Deerfield Police Department, several areas were examined, including finances, service history and top service issues affecting public safety, police departments and Deerfield in particular.

**Financials**

*Village of Deerfield*

The Village’s financials from 2007 to 2012 reflect a slow but positive recovery in the national and state economy as witnessed by a slight increase in the Village base sales tax revenue which represents 1% of the total eligible sales. While a number of retailers closed this year, Walgreen’s activity increased from the prior years. The two largest sources of revenue for the Village in 2012 were property tax and sales tax. Substantial additional debt was incurred over the past two years to support the Village’s capital program for the $32 million treatment plant project and to provide initial funding for the Deerfield Public Library project. Despite this, the Village has maintained its AAA bond rating through these issues and although this debt will carry a full faith and credit backing to provide for the lowest possible interest rate, the Village has applied for and received significant savings through the Federal Build America Bonds and Qualified Energy Conservation Bonds programs. Also, the interest rate environment recently has allowed the Village to receive historically low interest rates on its tax exempt debt. As a result of the past five years budgeting decisions, a low tax composition relative to other similarly situated communities, the conservative spending that has taken place coupled with the relative strength of the micro economy in Deerfield, and our strong fund balance, the village has been able to maintain current programs and service levels and has not had to implement the drastic personnel and program reductions that many local governments have found necessary. Generally, the funds of the village are in sound condition.

*Deerfield Police Department*

Spending on public safety has remained very stable over the past five years and in fact showed reductions in fiscal years 2010 and 2012. Administrative services costs have shown the most growth in recent fiscals years, mainly attributed to an increase in contractual services. The police department remains committed to an educated and well-trained staff logging more than 9,000 training and development hours this past year.

Capital spending for the police department comes out of the Vehicle and Equipment Replacement Fund (VERF), which includes purchases of vehicles and equipment amounting to more than $5,000. Each operating department sets aside an annual amount to this fund in order to offset these more expensive...
items from impacting the budget in any one given year. The police department utilized VERF funds to upgrade several marked and appropriately equipped squads in 2013 as well as purchase Next Generation 9-1-1 equipment.

**Top Public Safety Issues**

*Property and Financial Crimes*

In recent years, the Deerfield Police Department has experienced an increased number of burglary, theft, trespass to motor vehicle, and identity theft investigations. Many of the burglary to motor vehicle investigations involve unlocked vehicles with items that are plainly visible to the offender. Frequent stolen items include purses, laptop computers, GPS units, and radar detectors. Many of these crimes go unsolved unless the suspect is identified after selling the stolen items or using stolen credit cards.

The results of the internal survey suggest that the community would benefit from additional education to prevent them from becoming victims of property and financial crimes. The Village of Deerfield continues to be one of the safest communities in Illinois according to data published in the most recent Illinois State Police Annual Uniform Crime Report.

*Traffic*

The Deerfield Police Department conducted its third triennial survey of the citizens of Deerfield. The survey was conducted through water billing mailings and via the internet through the Village’s website during the fall of 2013. Most of the comments addressed a common thread of traffic issues. For nearly every negative comment about too much traffic enforcement, there is a contrary but positive comment praising us for the strict enforcement of the exact same issue. Areas of unsafe driving, general traffic laws and enforcement continue to be an issue for most residents making comments.

Facilitating the safe movement of traffic is a top priority for Deerfield. Situated between Route 41 and I-94, Deerfield sees a high volume of traffic. Additionally, with numerous corporate headquarters in the village, the number of vehicles traveling through or to the village significantly increases during rush hours. Knowing that traffic incidents are a top concern among residents, the police department has identified the intersections with high traffic incidents and will continue to evaluate solutions for problem areas. In 2013 major improvements to Lake Cook Road were completed by Cook County Department of Transportation and Highways. Lake Cook Road was widened from four to six lanes between Pfingsten and Waukegan roads and dual left turn lanes were added from Waukegan onto Lake Cook Road.
The Lake Cook/Waukegan intersection sees the highest volume of traffic in the village, with approximately 40,000 vehicles a day driving through the intersection. With the Lake Cook Road improvements complete and additional traffic safety initiatives, the department hopes to a decrease in the number of traffic accidents in the coming years.

Distracted Driving

New legislation in Illinois went into effect January 1, 2010 that prohibits electronic messaging (“texting”) while driving. That includes not only text messages sent on a cell phone, but Internet searches, instant messaging and e-mail checks on smart phones, PDAs and computers while behind the wheel. Effective November 1, 2011 the Village of Deerfield adopted a local ordinance banning the use of handheld wireless telephones and electronic devices while operating a motor vehicle within Village limits. The ordinance was consistent with the Illinois Vehicle Code at the time, which prohibited the use of wireless telephones while operating a motor vehicle on the roadway in a school zone, or on a highway in a construction zone.

During the first several months for both new laws, the police department sought to educate citizens through community outreach and written warnings. The department distributed flyers to businesses throughout town and posted information on the Village of Deerfield website, D-Tales, and cable channel 10. The patrol division participated in several rounds of cell phone enforcement initiatives in conjunction with surrounding communities. Even with the existing education and enforcement efforts, employees who took part in the internal survey see distracted driving as a public safety concern. The Illinois Vehicle Code was updated effective January 1, 2014 to prohibit the use of wireless telephones while operating a motor vehicle statewide.

Illegal Drugs and Underage Alcohol Abuse

Increases in illegal drug use and alcohol use by minors were identified in the internal survey as problems in the community and potential threats for the future. According to the National Institute on Alcohol Abuse and Alcoholism, by age 15, half of teens have had at least one alcoholic drink. By age 18, more than 70% of teens have had at least one drink.

In 2010 the US Department of Health and Human Services conducted a national survey on drug use and health. According to the survey results, 10.1% of youths aged 12 to 17 were current illicit drug users, meaning they had used an illicit drug during the month prior to the survey interview. For the purpose of this survey, the term “illicit drug” includes; marijuana, nonmedical psychotherapeutic drugs, inhalants, hallucinogens, and cocaine. The rate of current (past month) illicit drug use was higher among young adults aged 18 to 25 (21.5%).

The Deerfield Police Department has taken measures to reduce underage drinking in the community by conducting periodic liquor license compliance checks and supplying a representative to the Lake County Underage Drinking Task Force.
Community Relations

Some Deerfield Police staff members indicated that there is a lack of connection between the department and the community. While the police department strives to be actively involved in the community through various programs, respondents explained that the citizens would benefit from additional information on the role of the police department in the community.

Outreach to the community and actively providing support in terms of programs and information is a top priority for the department. In the previous internal survey 35% of department staff members indicated a need to share more information with the community in terms of department successes, educational programs, FAQs and more. Another 21% recommended having more personal interactions with community members as a way to improve community relations. Since that time the department has increased the level of communication with its citizens through the use of the department website and social media accounts.

Currently, the Deerfield Police Department is actively engaged in the Village of Deerfield on many levels. Specifically, the department has participated in or coordinated the following community activities:

- School Resource Officer
- DARE Program
- Social Services
- Special Olympics Illinois Fundraising Activities
- Relay for Life
- Child Safety Seat Program
- Community Services Day
- Investigative Bulletins
- Child Fingerprinting Expositions
- Middle School Health Fair
- Park District “Touch a Truck”
- Parent Internet Safety Presentations
- Bike Safety Talks
- Gun Safety Talks
- Boy/Girl Scout Merit Badge Requirements
- Personal Safety and Home Security Presentations
- Identity Theft Presentations
- Toys for Tots
- Lutheran General Hospital Christmas Visit
- Bannockburn Community Services Day and Car Seat Check Point
- Cell Phone Sally Presentations
- Food Drives
In its effort to move forward with strategic planning, the Deerfield Police Department conducted an internal survey of its employees with the intention of isolating each of the department’s strengths, weaknesses, opportunities and threats. The original survey took place in 2007. An appropriate amount of time passed with a significant amount of employee turnover from time of the previous survey. The department utilized an online platform to distribute the survey in the form of 30 questions allowing the employees two weeks to complete it. The insight gleaned from this survey will allow management to review the current set of goals and make the necessary adjustments. Thirty-six out of forty-nine qualified employees completed the survey.

**Strengths**

- Personnel
- Job motivation/Morale
- Community oriented
- Discretion/Crime prevention/Problem solving
- Education
- Officer initiative
- Ability to conduct follow-up investigation
- Quality service to residents
- Participation in philanthropic events

The department has numerous strengths beginning with the level of education. Officers are required to have a bachelor’s degree to apply as a new officer and at least 60 hours of college level education to laterally transfer from another department. Deerfield dedicates a great deal of time and energy toward the community with such programs as child seat inspections, Project Lifesaver, Drug Awareness Resistance Education (DARE), and school presentations. Deerfield officers also contribute their personal time to four different philanthropic events geared toward raising funds for Special Olympics of Illinois.

Another strength identified by the survey is the current level of morale and job motivation. Sixty-one percent of respondents stated their current level of job motivation was very high, somewhat high. A total of 80% had a response of very high, somewhat high or neutral. The respondents most notably emphasized the “personnel” of the department as its most competent strength. Words and phrases describing this strength were diverse, ethical, professional, hardworking and high quality.
Weaknesses

- Communication
- Lack of Internet access
- Limitations on training
- Failing equipment/technology
- Administration’s focus on the negative
- “Numbers oriented” focus from administration
- Lack of positive recognition
- Uniform order challenges

The survey indicated the primary weaknesses to be training, equipment/technology, Internet access and communication. Respondents pinpointed the lack of training provided or allowed with several responses focusing on weapons and defensive tactics training. The department’s current equipment is viewed as old and outdated with respect to squad cars and computers. Internet access was labeled as a necessary tool the officers did not have at their disposal in a work capacity. There is a common perception that a lack of trust exists between the administration and the officers when it comes to handling the responsibility of Internet privileges as well as carrying of their mobile phones. Poor communication from the administration to patrol was identified as the most common concern amongst the patrol officers.

Opportunities

- Improve technology/equipment
- Training offerings
- Improved personnel evaluation procedure
- Alternative weapons
- Citizen Police Academy
- More informative website
- Student Resource Officer
- Improved communication amongst police personnel
- Employee recognition

Numerous opportunities for improvement and expansion exist for the department in the categories of equipment/technology, training, community outreach and internal communication. A large amount of responses hinged upon updating current equipment and technology which the majority felt was outdated. When asked to rate the usefulness of Less Lethal Weapon Alternatives, 81% responded with an approval rating with a focus on TASERs. More diversified training outside of the current offerings was considered a priority by most respondents.

Suggestions on improving the connection with the community focused on reimplementation of the Citizen’s Police Academy and introduction of a “Frequently Asked Questions” section to the Police department’s website. A School Resource Officer position was viewed as a positive addition to the department and a strong networking opportunity with the high school and youth of the community.
Lastly, improvements to the vertical communication structure appeared to be the most important opportunity. Included in the category of communication was the suggestion for a revised personnel evaluation system with regards to performance. Furthermore, a shift to more consistent positive recognition and feedback on employee performance from the administration was suggested.

**Threats**

- Increase in vehicle crashes
- Economic downturn/Decrease in Budget
- Centralized telecommunication
- Turnover in administrative regime
- Changes to pension system
- Negative public perception
- School violence

Threats to the department materialized in the form of traffic crashes, economic concerns, centralized telecommunication, administrative turnover, department image, and school violence. A significant increase in traffic collisions has become a major concern for the department with distracted driving becoming more prominent amongst licensed drivers. The main factor contributing to the distractions are handheld electronic devices. Economic challenges in the community were cited as the cause of decreasing police department budgets. A decrease in the budget may lead to the elimination of the internal dispatch center and a transition to an offsite, centralized telecommunication center. This was considered a threat to how the department currently operates.

The potential for a vast administrative turnover has created questions and concerns as to how the department will operate with new personnel filling the top positions. Each new election poses the possibility of legislative changes to the current pension system which has become a concern amongst the officers.

Due to specific standards put in place by the administration, Deerfield residents experience a high level of traffic enforcement. Officers fear that this contributes to the negative public image for the department. The most feared threat to date is the high frequency of school violence incidents. The “active shooter” phenomenon has become mainstream since the late 1990’s and a serious possibility in any town anywhere in the country.
Strategic planning is a disciplined process that produces clear direction and shapes how an organization moves into the future. All decisions are linked to the strategic plan, which can help guide organizations to make better, more thoughtful choices and ensure that specific goals are met. The process of strategic thinking facilitates communication, decision making based on facts and analysis, improved performance, and participation by a wide range of individual and cross-functioning units and staff. Conducting long-range planning also helps to identify trends, community needs, and goals for improved organizational performance. With well-defined objectives and goals, the Deerfield Police Department’s strategic plan serves as a five-year roadmap that steers the department and promotes effective resource allocation and budget planning.

In general, strategic planning is a complex process and should not be started unless there is a clear consensus to do so. This must also be combined with support from leadership to ensure the plan is implemented and maintained. The benefits of engaging in planning exercises allow organizations and leaders to focus on implementation and measurement, resulting in a more effective, high-performing unit able to navigate in any environment.

Development of the Strategic Plan

In 2007, Chief of Police John Sliozis called for creation and implementation of the agency’s first-ever comprehensive strategic plan. To create the plan and facilitate strategic thinking, the Deerfield Police Department partnered with the University of Illinois at Chicago’s College of Urban Planning and Public Affairs (UIC). Three master’s students in the public administration program worked as consultants by facilitating discussion, gathering data and developing the agency’s strategic plan as part of their course work for the spring 2008 semester.

The UIC students evaluated various alternatives before developing the scope and process for the strategic plan. The first step consisted of evaluating strategic documents from other agencies. Accreditation requirements from CALEA were also reviewed to ensure that the plan met the standards for best practices.

Internal and External Input

Involvement by various internal staff and external stakeholders is a key component to developing effective and meaningful strategic plans. To ensure that all members of the police department and the village community had a chance to provide input, multiple mechanisms were created for gathering feedback, including committee meetings, staff meetings, and anonymous surveys. Department administration reviewed drafts of the strategic plan to ensure the document reflected the leadership’s plans and vision.
Revision of the Strategic Plan

In 2013 the Deerfield Police Department established a Strategic Plan Committee to evaluate and revise the original strategic plan for 2014 – 2018. Employees from different units and different ranks were tasked with reenergizing the concept and implementing a new strategic plan. The Strategic Plan Committee members will act as champions for the plan, encouraging acceptance and buy-in among co-workers.

Staff Involvement

To ensure that all police department employees had the opportunity to weigh in on the department’s future, an anonymous online survey was created in February 2013. Thirty-six employees responded to the survey (see Appendix III). Participants were asked about the top issues affecting the work place, strengths, weaknesses, opportunities and threats affecting the agency, and the staff’s vision for the future of the department. More than 69% of staff respondents viewed the department’s strategic plan as an important and useful tool.

During subsequent meetings and discussions, Chief Sliozis and the Strategic Plan Committee assessed and refined information gleaned from the survey to determine the strategic plan’s direction and to clarify goals and supporting objectives.

Community Involvement

Insight from the Deerfield community played an important role in helping understand the public’s interest in the police force and key areas in which to focus during the next five years. Specifically, 516 village residents responded to a survey mailed with their utility bill in the spring of 2013 (see Appendix II). The survey was also available online.

The survey asked residents about their concerns and the important issues in their neighborhood. The strategic goals of the department are based on information learned through the community survey.
The mission statement of an organization reflects its core purpose for existence. As a brief sentence, the mission is intended to keep stakeholders aware of an agency’s objectives and responsibilities.

The current mission statement of the Deerfield Police Department was created based on the following themes:

- Value of employees
- Action-oriented staff
- Respect and dignity
- Community partnerships

The agency’s purpose is identified in the following mission statement:

“With respect and dignity, the Deerfield Police Department will provide professional and ethical service through partnership with citizens and proactively identifying risks to Deerfield’s quality of life.”

The police department has identified nine continuing goals that help accomplish this mission:

- Prevention of crime
- Apprehension of offenders
- Recovery and return of property
- Safe movement of traffic
- Provision of services unavailable from other public and private welfare agencies
- Prevent of substance abuse in the community
- Education of juveniles, informing them of their legal responsibilities
- Education of the public in steps it can take to reduce the probabilities of becoming the victim of criminal attack
- Participation in the implementation of disasters and disorder services
Vision Statement

As an overview of long-term goals that an organization aims to achieve, a vision statement is a vital element of strategic planning. Laying a foundation for the future, vision statements must be clear and articulate exactly what an organization hopes to accomplish.

“The Deerfield Police Department will be a leading, highly trained, professional criminal justice organization and a focal point in the community by developing mutually beneficial partnerships in the village.”

Values

Core values guide and inform all of the organization’s interactions with the community and reflect the agency’s identity. A basic understanding of the department’s values ensures that each staff member is clear on the ideals needed to achieve goals and objectives. The Deerfield Police Department has identified the following values:

- **Professionalism** in day-to-day activities of law enforcement and serving the community
- A community that is **safe** for its residents and visitors
- A **balance** of service, training, career development, and personal time that provides staff with the opportunity for success at the work place and home
- **Human rights** that are the foundation of the country and society
Goals

In strategic planning, overarching goals define what an organization is trying to accomplish and becomes a rallying point for the organization. The Deerfield Police Department has identified the following goals:

<table>
<thead>
<tr>
<th>Strategic Goals</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Secure, Motivate and Retain Staff in an Organization of Excellence</td>
</tr>
<tr>
<td>2. Lead and Implement Problem-Solving Programs in Partnership with the Community</td>
</tr>
<tr>
<td>3. Facilitate Safe Movement of Traffic</td>
</tr>
<tr>
<td>4. Research and Implement Effective Technology Solutions</td>
</tr>
</tbody>
</table>

Objectives and Measures

Objectives begin to give the strategic plan action steps. Expanding on the goals, objectives clearly articulate what needs to be achieved to make the vision a reality. By adding measures, deadlines and targets, the police department will be able realize its vision for the future. Draft measures were developed for the department and can be further customized based on staff levels and activities/programs that are vital to meeting the agency’s vision and mission.

Accountability

The Deerfield Police Department is committed to the successful implementation of the strategic plan. Several department members have been named as sponsors of the strategic plan objectives because identifying specific leaders to execute and see the goals/objectives to completion will enable the department to work efficiently and ensure accountability of the agency’s long-rang plans. As sponsors, they work together as a team to assign leaders, develop targets and deadlines, and balance resources as the department moves forward with the plan.

To further ensure accountability, a Goal Accomplishment Log was created and will be updated, revised, and closely monitored by the Strategic Plan Committee.
Budgeting for the Strategic Plan

Important to the process of strategic planning is the evaluation of department goals and objectives in light of their impact on the overall budget. Objectives that require additional headcount, technology, or equipment purchases must be evaluated for feasibility as to whether there will be sufficient funds for additional spending. For longer-range or more expensive objectives, advance planning is needed to ensure adequate funding in the budget.

A detailed analysis of the budget required to complete Deerfield Police Department’s strategic activities was completed by the Strategic Plan Committee. The Deerfield Police Department will work within the Village of Deerfield budget guidelines and the purchasing policy for all necessary expenditures.

Evaluate goals and measures and determine costs involved
The Deerfield Police Department believes in a highly skilled, motivated and professional police force committed to serving the village. The department looks to emphasize effective, quality training to enhance skills and career development as well as more opportunities to partner and learn from one another. It is important that the agency create an environment in which each employee takes pride in the department, a career in public safety and feels recognized for their individual contribution in meeting department and community goals.

**Objective 1.1: Improve Departmental Communication**

**Sponsors:** Chief of Police, Communications Director

**Measure:** Develop quarterly e-mail communication from the Chief to internal department providing updates about activities in the department, progress on strategic plan goals, recognition of individuals, etc.

**Measure:** Hold department-wide “All Hands on Deck” meeting hosted by the Chief.

**Objective 1.2: Prioritize Training Needs**

**Sponsor:** Deputy Chief of Patrol

**Measure:** Determine what training is mandatory and effective for all levels of the department for developing individual skills and careers.

**Measure:** Along with specific law enforcement training, ensure courses are also available for leadership development, customer service and professional development.

**Objective 1.3: Create Career Roadmaps**

**Sponsor:** Deputy Chief of Patrol

**Measure:** Identify potential for all members of the department and develop plans with the training and experience needed for those individuals to progress through the organization.

**Measure:** Management provides career counseling to employees.

**Measure:** Expand opportunities to work on special assignments.
**Objective 1.4: Establish a Culture of Accountability and Recognition**

**Sponsors:** Chief of Police, Supervisory Staff

*Measure:* Ensure annual performance evaluations are performed for all members of the department.

*Measure:* Create an internal acknowledgement program that highlights individual and team accomplishments through formal and informal means.

*Measure:* Integrate five-year strategic planning goals with department and individual performance measures.

*Measure:* Establish department performance measure tracking and analysis process.

**Objective 1.5: Promote Interaction and Learning Throughout Chain of Command**

**Sponsors:** Chief of Police, Supervisory Staff

*Measure:* Involve all staff in strategic planning development and evaluation to ensure clear communication of mission, values, vision and overall strategy.

*Measure:* Establish feedback as part of the promotional process.

*Measure:* Establish a department mentoring program.

**Objective 1.6: Ensure all Staff Follow Consistent Standard Operating Procedures**

**Sponsors:** Deputy Chief of Patrol, Deputy Chief of Administration

*Measure:* Develop and train all officers on standard delivery of customer service and heightened employee awareness of measurement standards.

*Measure:* Build review of individual service delivery into annual performance evaluations for all staff.
The Deerfield Police Department believes that an important part of providing public safety to the community of Deerfield is to be advocates for victims. There is also a belief that citizens will feel safer if they are involved and engaged in their neighborhood and have a relationship with their local police department. The Deerfield Police Department views educational programs and personal interactions with residents as an effective mechanism to help build awareness about the department and improve policing efforts. Policing in the community should focus on officers and empowering citizens so they will have a sense of responsibility for their own safety and neighborhoods. The Deerfield Police Department is committed to creating problem-solving relationships with all members of the community, means of timely and consistent communication, and education about policing in the community.

**Objective 2.1: Leverage Internal and Traditional Media to Communicate Performance**

**Sponsors:** Chief of Police, Deputy Chief of Administration, Communications Director

**Measure:** Create communications to the village about the five-year strategic plan, informing them of the key goals and objectives and allow for feedback.

**Measure:** Provide accurate and timely information about the department’s progress towards its goals.

**Measure:** Distribute “human interest” stories with positive recognition about the department as a whole and individuals. Include the volunteer and/or donation programs where members of the Deerfield Police Department are working with local charitable organizations.

**Measure:** Raise awareness of the Deerfield Police Department website and what information and alerts can be found on the site.

**Measure:** Leverage the Deerfield Police Department website and social media to post community announcements, appropriate updates on investigations, and other relevant topics to keep the community informed.

**Objective 2.2: Raise Community Awareness**

**Sponsor:** Communications Director, Administrative Secretary

**Measure:** Maintain frequently asked questions fliers and information on the department website with information that clearly explains how and when to file complaints and report crime, with contact numbers and what to expect from responding officers at the time of response and afterwards.
Measure: Publish information on the website on when and how to effectively use 911 services.

Objective 2.3: Expand Community-Based Public Safety Programs

Sponsors: Deputy Chief of Patrol, Investigations Supervisor

Measure: Maintain a program that aligns personnel (sworn and civilian) with different community groups and school programs. Allow personnel to build direct relationships in the community and for residents to have interaction with the department in collaborative, problem-solving settings.

Measure: Enhance visibility of the DARE, Citizen Police Academy, and other community outreach programs.

Measure: Establish quarterly speaking events in the community for the police department to either host or participate, sharing ways residents can ensure their own safety. Possible topics: Internet safety and protecting privacy on the Internet.

Measure: Evaluate opportunities to develop new Elder Care Programs and opportunity to obtain federal or grant money.

Objective 2.4: Create Opportunities for Greater Partnerships within the Community

Sponsors: Chief of Police, Deputy Chief of Administration, Supervisory Staff

Measure: Revive annual department open house program to invite the community into the police department to tour the facility and learn general knowledge about the department.

Measure: Facilitate a triennial community survey to gather feedback on police department interactions and service delivery.

Measure: Maintain regular opportunities for sharing of information between department units.

Measure: Have officer(s) attend and participate at community events such as Farmers Markets, Fourth of July festivities, and charitable fundraisers.

Objective 2.5: Establish Victim-Advocacy Within the Department

Sponsor: Chief of Police, Communications Director, Investigations Supervisor

Measure: Develop more victim-friendly features on the department website and social media.

Measure: Include customer satisfaction as part of the department’s community survey.

Measure: Look for opportunities to obtain federal or state grants and other outside funding to develop new victim-advocacy programs.
**Measure:** Support the Social Worker role to increase opportunities to facilitate community programs for victims and troubled families.

**Measure:** Win International Association of Chiefs of Police Excellence in Victim Services Award.
Public Safety is a priority for the Deerfield Police Department. As Deerfield is a town with low to nonexistent violent crime rates, the safe movement of traffic is a major safety issue for the Village. Since 2008, the number of traffic collisions has remained fairly constant along with the average number of citations issued. The numbers reported were greatly impacted by two major road construction projects in the village during that time period with another planned for 2015. Traffic safety will remain a focal point for the community and department with a focus on Driving Under the Influence (DUI) enforcement and the use of handheld electronic devices.

**Objective 3.1: Implement an Effective DUI Program**

**Sponsor:** Deputy Chief of Patrol

*Measure:* Establish a DUI enforcement checkpoint policy and program.

*Measure:* Create a DUI education program to be delivered to Deerfield area high school students.

*Measure:* Provide and maintain standard field sobriety training to all officers.

**Objective 3.2: Implement an Effective Road Safety Program**

**Sponsors:** Watch Commanders

*Measure:* Use speed analysis and traffic count equipment on rotation in different high-traffic areas of the city to identify speeding patterns and look for opportunities to distribute results.

*Measure:* Create a public traffic safety campaign to increase public awareness of driver safety concerns.

*Measure:* Coordinate with surrounding community law enforcement agencies to ensure consistent traffic enforcement with areas bordering Deerfield.

Due to technology’s quick pace of evolution and its widespread availability, it is important for the department to retain current policing equipment. The agency’s list of five-year accomplishments beginning on page five reflects major investment in new technologies and equipment. It is the Deerfield Police Department’s goal to evaluate and obtain technology that both enhances public safety in the community and makes sense fiscally, avoiding trends that do not add value.

**Objective 4.1: Retain Technology that Allows for Proactive Crime Prevention**

**Sponsor:** Deputy Chief of Administration

**Measure:** Have staff members attend relative technological conferences.

**Measure:** Seek input to determine what services require new technologies and whether current resources are necessary.

**Measure:** Make effort to utilize, obtain, and deploy technology that is upgradeable, instead of requiring replacement.

**Objective 4.2: Maintain Skills in Traditional Law Enforcement Methods**

**Sponsors:** Deputy Chief of Administration, Communications Director

**Measure:** Ensure the department has updated and executable Disaster Recovery Plan that details what technology must be restored in a disaster, relevant timeframes and who is responsible for restoration.

**Measure:** Ensure the department has a Business Continuity Plan that details the alternate, and often manual/paper-based, procedures that would be necessary with a loss of power, radio/telecommunications, computer network or physical building structures in order to continue providing public safety in the village.

**Measure:** Conduct annual training on operating the department without current technology.

**Objective 4.3: Leverage Technology to Make Better Management Decisions**

**Sponsor:** Deputy Chief of Patrol

**Measure:** Optimize use of existing technology and data in decisions on manpower deployment and resource allocation.
Chief Sliozis along with the Strategic Plan Committee will track and measure the success of the plan through successful completion of the goals, objectives, and measures within the defined period. By integrating the strategic plan goals, objectives and measures into individual performance evaluations, the department will be able to clearly define projects and tasks associated with the vision of the agency.

Similarly, sponsors have been assigned to each objective and will play a leadership role in facilitating implementation of each objective.

The Strategic Plan Committee will meet quarterly to discuss the status of the goals and set targets and deadlines for outstanding measures. Regular status reports and communication to the department from the chief and supervisors regarding the strategic plan goals and updates will ensure that the plan is not forgotten and becomes part of the culture of the organization.
The Deerfield Police Department conducted its fourth triennial survey of the citizens of Deerfield. The survey was conducted through water billing mailings (approximately 7000) and via the internet through the Village’s website during the spring of 2013.

The goal in conducting surveys is to assess two general areas of operations through the eyes and opinions of the residents: The overall feeling of safety within the Village of Deerfield and the courtesy factor; encompassing details such as quality of service, knowledge, problem solving, conduct, competency and helpfulness. The results of the survey help set priorities for the department as part of our planning process and identify services that need enhancement.

This year 516 survey responses were received; this is about a 7% response rate. A plus/minus 2% variance is considered in the calculations to compensate for incomplete surveys and rounding margins. It’s important to note that while 7% seems low, the national response rate for direct mailings is usually around 1%. This is an extremely high return rate taking that fact into consideration.

The specific topics of the survey included:

**Safety Rating**
- Safety of the neighborhoods
- Safety on the Village streets at night
- Safety in the shopping areas
- Overall safety of the Village
- Police visibility

**Courtesy Rating**
1. Overall quality of service
2. Courtesy
3. Helpfulness
4. Knowledge
5. Fairness
6. Problem solving
7. Put at ease
8. Professional conduct
9. Appearance
10. Response time
11. Overall competency
12. Overall response
Demographics of Respondents

Over 35% of the responses came from the “over 65” age group category. The “56-65” and “46-55” age group were almost even at 21% and 20% respectively. About 11% came from the “36-45” group. The remaining 7% was 35 and below. Approximately 3% of the respondents did not answer the question.

Safety

There were five choices to choose from when evaluating public safety in four categories. Of the 516 responses, 464 (90%) indicated they felt Very Safe or Safe. Only 20 responses indicated “Unsafe” or “Very Unsafe” which is less than 4%. Fifteen of the respondents did not answer this question.
**Courtesy**

Of the 516 completed surveys, only 266 responded to the courtesy ratings as the responses were only indicated if the respondent had contact with an employee of the department. This part of the survey included 14 categories to indicate their rating of the people with whom they had contact.

The first 12 categories:

Courtesy, Helpfulness, Knowledge, Fairness, Problem Solving, Put at Ease, Professionalism, Appearance, Response Time, Overall Quality, Overall Competence and Overall Response.

The last two categories are Visibility and Overall Service. It’s important to note that these two categories each had 455 responses which are 88% of total surveys and only 61 less than the 516 total surveys.

The first 12 categories indicated an average “excellent” rating at nearly 73%. The “good” category averaged a 14% response. The “average” category yielded a 7% response. The “fair” category held a 5% response. Leaving the “poor” category with a 1% response, and none of the 266 was left blank.

**General Comments**

There were 202 comments left out of the 516 surveys that were completed. This represents 39% of the respondents that took the time to leave a comment. Of these 202 comments, 63% of them were positive. This is a 15% increase from the 2010 survey comments that came in positive.
Most of the comments address a common thread of traffic issues. Areas of unsafe driving, general traffic laws and enforcement continue to be an issue for most residents making comments.

A good number of comments were requesting more patrol in what they felt were trouble spots. Conversely, there were comments praising the department for aggressive patrol and keeping those same areas safe.

There were a significant number of comments relating to non-police matters and matters over which the police do not have control such as private property parking and general lighting in neighborhoods and parks.

**Conclusion**

The Deerfield Police Department is pleased that this survey reflects that department members are providing residents with a feeling of safety in their community. The overwhelming positive responses are a testimony to the diligence and commitment to provide safe neighborhoods, parks and shopping for residents.

The overall courtesy factor which encompasses those 14 categories is a tribute to the impression the department makes upon citizens. The results were positive but the surveys also highlight possible improvements that the department will strive to deliver wherever possible. The department will review and take into consideration all of the comments posted and use them to improve overall productiveness and concentration in the areas indicated. As in the past these results were taken into consideration throughout the strategic planning process and to help prioritize goals.

The department appreciates everyone who completed the survey and took the time to provide feedback in the form of constructive comments and criticism to help the department improve service to the community.

**Comparison with Past Surveys**

The Deerfield Police Department has conducted four citizen surveys since 2004 (2004, 2007, 2010 and 2013). There were somewhat insignificant variances between 2004, and 2007 in the amount of positive responses regarding courtesy, a large increase in 2010 and a slight decline in 2013. In 2004 and 2007 excellent or good responses to the courtesy categories averaged 70% and 63% respectively. The 2010 an average of 97% of those surveyed gave positive courtesy ratings and the 2013 survey reflected an average of 86% positive responses.

A high percentage of residents continue to indicate a feeling of safety in Deerfield. Over the first three surveys the department maintained a 97% safety rating. For 2013 survey the safety rating was 90%. In spite of some high-profile incidents since 2007 that made national headlines putting Deerfield Police in the spotlight, the department is extremely pleased that these numbers have held steady.
The first survey conducted in 2004 had a response rate of 7% with that number almost doubling to 13% in 2007. The response rate declined slightly in 2010 at an 11% and again in 2013 with a 7% response rate. It is important to note that response rates to direct mail can vary depending on the subject matter and industry, but in recent years average rates across most industries vary between 1% and 2.6%. (Gaebler.com)
The Deerfield Police Department conducted an internal survey of employees (sworn and civilian) to solicit feedback on the challenges they see in the community and internally within the department. The survey was available online for a period of two weeks in February 2013 and participation was voluntary and anonymous.

The survey focused on what the department believes to be top concerns in the community, ideas on educating the community, and anticipated issues over the next five years. In addition, the survey also solicited feedback on work-related issues, tools needed to do a good job and the importance of strategic planning. There were a total of 36 respondents and answers to several multiple-choice questions are captured in the series of charts below.

Do you think strategic planning is beneficial to the Deerfield Police Department:

- Yes: 25
- No: 11
How would you rate your current morale (job motivation) level?

- Very High: 27.78%
- Somewhat High: 33.33%
- Neutral: 19.44%
- Somewhat Low: 16.67%
- Very Low: 2.78%

What do you think are the current policing priorities of the Department?

- Emergency Calls
- Service Calls and Assistance
- Promoting Police/Community Partnerships
- Crime Prevention
- Traffic Regulations & Enforcement
- Public Order Maintenance
- Drug & Alcohol Enforcement
- Encouraging Compliance of Laws
- Education
- Problem Solving

- Top Priority
- Second Priority
- Third Priority
Do you think the public understands the role of the Deerfield Police Department

Yes
No

Rank the top five activities you think should be the focus of the Department's community policing strategy (1 being most important)

- Increase level of involvement by neighborhood residents: 3.05
- Increase police presence in the neighborhood: 2.66
- Increase level of collaboration with other law enforcement agencies: 3.29
- Focus on more nuisance and minor crime related problems: 3.6
- Improve communication among police personnel: 2.74
- Increase ability of officers to use the latest technology: 2.13
- Increase ability to analyze crime problems as well as quality of life and evaluate the strategies used to address them: 2.85
- Increase level of collaboration with area businesses: 3.67
- Identification of at-risk individuals: 3.94
How important is it to you that the department strives to accomplish the following goals in the next few years? (1 being most important)

- Technology Improvements: 1.14
- Increase Staff: 2.33
- Increase Racial/Ethnic/Gender Diversity within the Department: 3.11
- Increase Community Partnerships: 1.72
- Broaden and Enhance Current Training Offerings: 1.39
- Improve the FTO Program: 2.14
- Solicit Community Input on Police Operations: 2.5
- Improve Personnel Evaluation Procedures: 2.0
- Review Training Programs for Effectiveness and Applicability: 1.78
- Provide Youth Services: 2.36
2015 ANNUAL REPORT

John J. Slizozis
Chief of Police

Thomas M. Keane
Deputy Chief of Patrol
March 7, 2016

Kent Street, Village Manager:

On behalf of the men and women of the Deerfield Police Department, I am pleased to submit the Annual Report for 2015. This report describes the actions taken by our police officers, the service programs provided to improve the quality of life in Deerfield, and the Department’s efforts to place well-educated, professionally trained officers on our streets.

The Department has historically placed emphasis on programs and activities designed to better serve the community. This report highlights efforts in the past year toward that commitment and describes other improvements in the quality of service provided by the Deerfield Police Department.

I would like to take this opportunity to thank you, the Mayor and Board of Trustees, Deerfield’s Board of Police Commissioners, members of the community, and the officers and employees of the Deerfield Police Department for their dedicated support of professional law enforcement services for our community.

Respectfully,

John J. Sliozis
Chief of Police
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MISSION & VALUES

Mission Statement

With respect and dignity, the Deerfield Police Department will provide professional and ethical service through partnership with citizens and proactively identifying risks to Deerfield’s quality of life.

The Police Department has identified nine continuing goals that help accomplish this mission:

- Prevention of crime
- Apprehension of offenders
- Recovery and return of property
- Safe movement of traffic
- Provision of services unavailable from other public and private welfare agencies
- Prevention of substance abuse in the community
- Education of juveniles, informing them of their legal responsibilities
- Education of the public in the steps it can take to reduce the probabilities of becoming the victim of criminal attack
- Participation in the implementation of disaster and disorder services

Values

Core values guide and inform all of an organization’s interactions and reflect assumptions about the agency’s identity. A basic understanding of the Deerfield Police Department’s values ensures that each staff member is clear on the ideals needed to achieve goals and objectives.

The Deerfield Police Department has identified the following values:

- **Professionalism** in day-to-day activities of law enforcement and serving the community
- A community that is **safe** for its residents and visitors
- A **balance** of service, training, career development, and personal time that provides staff with the opportunity for success at the work place and home
- **Human rights** that are the foundation of the country and society
DEPARTMENT FUNDRAISERS

Charity fundraising continues to be a major focus of the Deerfield Police Department. Throughout the year staff members volunteer their time to participate in a variety of charity events for organizations such as Special Olympics Illinois. The Deerfield Police Department raised over $28,400 in 2015.

Unified Relay

Special Olympics Unified Relay Across America was a historic event with three simultaneous torch runs to kickoff the Special Olympics World Games. The Relay Across America began May 26th and ended on July 10th, 2015. The Northern Route took participants through Winnetka on June 14, 2015. The Deerfield Police Department was represented by Administrative Assistant Valerie Moll and Communications Director Mary Anne Glowacz (and family members Jimmy, Mary, and Megan) as they carried the Flame of Hope, brought all the way to the United States from Athens, Greece. The Flame of Hope is a beacon to unite communities and a replica is on display at the Deerfield Village Hall.

Cop on a Rooftop

In May members of the Department, in cooperation with Dunkin Donuts, participated in the annual Cop on a Rooftop event to benefit the Special Olympics Illinois Law Enforcement Torch Run. Department members collected donations with Special Olympics athletes, Deerfield Mayor Harriet Rosenthal, Illinois Attorney General Lisa Madigan, and former Chicago Bull Bill Wennington. Over 190 Dunkin’ Donuts locations in Illinois raised nearly $500,000. Over $5,500 was raised at the Deerfield location; our highest total raised at this event to date!
DEPARTMENT FUNDRAISERS

Polar Plunge
On March 7th members of the department participated in the Special Olympics Illinois Law Enforcement Polar Plunge. Participants raised donations in exchange for plunging into frigid water in the middle of winter. All proceeds collected by plungers benefit Special Olympics Illinois athletes. In 2015, more than $1.3 million was raised by more than 11,600 plungers. Deerfield Police Department participants raised $2,030 for the cause.

Law Enforcement Torch Run
The Deerfield Police Department again participated in the annual Law Enforcement Torch Run for Special Olympics. The Torch Run is the largest grass-roots fundraiser and public awareness vehicle for Special Olympics. The Deerfield Police Department raised over $6,200 from the sale of Torch Run merchandise and general donations throughout the year.

Special Olympics Plane Pull
This event held in September featured the ultimate man versus machine battle as 35 teams played tug-of-war with a UPS A300 aircraft at O'Hare International Airport. The aircraft being pulled weighed more than 90 tons! The Deerfield team, “Just Plane Nuts” raised $1,700 for Special Olympics Illinois.

Lungevity
Members of the Deerfield Police Department along with their families participated in the Breathe Deep North Shore event at Deerfield High School on April 26, 2015. This event had over 1,600 participants and raised over $225,000 for the Lungevity Foundation and lung cancer research!
COMMUNITY SERVICE

Give Where You Live

In 2015 Mayor Harriet Rosenthal spearheaded “Give Where You Live” to help link volunteers to local community service opportunities. The first event was a Day of Service held at the Village Hall on Martin Luther King Jr. Day in January. The second Day of Service was held on Veteran’s Day and featured a variety of activities for all ages including making cards and posters for veterans, collecting and sorting items, and making gift baskets.

Lutheran General Visit

Sergeant Juan Mazariegos organized a toy drive and delivery to Advocate Lutheran General Children’s Hospital in Park Ridge for the fifth year in a row. Several employees delivered the toys to sick children in the pediatric ward as well as in the emergency room.

Toys For Tots

The Deerfield Police Department hosted its 6th annual Holiday Drive-Thru Charity Event. New unwrapped toys, canned food, personal care items, and cleaning supplies were donated to Toys for Tots, the West Deerfield Township food pantry, and the North Chicago Community Partners Family Care Closet. A number of volunteers including members of the United States Marines Corps and Deerfield Police Officers were on hand to accept donations.

Operation Stand Down

Sergeant Oliver Cachola again organized a winter coat drive in October to benefit Operation Stand Down. A program started by the Lake County Veterans Assistance Commission, Operation Stand Down benefits local homeless, unemployed, and at risk veterans and their families in Lake County. New and gently used coats and gloves, in all sizes, were collected at the Deerfield Police Department and at Deerfield High School at the Deerfield v. Highland Park football game.
COMMUNITY SERVICE

2015 Community Activities

1/19/15 & 11/11/15 Give Where You Live
1/20/15 Identity Theft/Phone/Internet Scam Talk for Senior Men’s Club
1/24/15 “Leave No One Behind” Wounded Warrior Project Breakfast Fundraiser
3/26/15 Family Reading Night – South Park Elementary
4/23/15 Drug Take-Back
5/20/15 Safety Town Talks – Park District
5/21/15 Child Safety Seat Event for Walgreens & Takeda Employees
5/24/15 Memorial Day Ceremony and Parade
6/20/15 Bannockburn Community Safety Day
8/20/15 Weinberg Community Annual BBQ

9/12/15 Healthy Lifestyle Expo – Senior Center
9/12/15 11th Annual Law Enforcement Expo
9/13/15-9/19/15 Illinois Rail Safety Week
9/26/15 National Prescription Drug Take-Back Day
9/26/15 Harvest Fest/Touch-a-Truck
4/13/15 & 9/28/15 Unannounced Lockdown Drill at all Dist. 109 Schools
10/1/15 Deerfield Rotary Club Presentation
10/2/15 Operation Stand Down
10/7/15 National Walk to School Day
10/14/15 Safety Talk at Hellenic Academy
10/27/15 Safety Talk at Bright Horizons
10/28/15 Takeda Health Fair
12/4/15 Deerfield’s Winter Celebration
12/12/15 Toys For Tots Donation Drive-Thru
12/19/15 Lutheran General Toy Donation Ride Alongs
Station Tours

The Deerfield Police Department would like to thank all of the members of the community who participated in these events. Your generosity and support made all of our charity and community events possible.
COMMUNITY PROGRAMS

School Resource Officer

In 2013 the Deerfield Police Department partnered with Township School District 113 and appointed a Deerfield Police Officer as a School Resource Officer (SRO) in Deerfield High School. Officer Anthony Kropp was selected as the Department’s first SRO for Deerfield High School.

The assignment of an SRO is intended to strengthen the Police Department’s bond with the High School through daily interaction with students and staff. Deerfield High School currently provides a safe learning environment for its students and the SRO position helps maintain that safe environment as well as act as a preventive tool for potential incidents. Having an SRO on-site is a proactive way to prevent and solve crimes that may occur on campus.

The benefits to the community of an officer in the school are countless. The SRO facilitates an open dialogue with students and staff and also provides an additional layer of security for the school.

School Resource Officer
2014-2015 School Year Statistics

<table>
<thead>
<tr>
<th>Category</th>
<th>Count</th>
</tr>
</thead>
<tbody>
<tr>
<td>Staff Assists</td>
<td>289</td>
</tr>
<tr>
<td>Student Assists</td>
<td>22</td>
</tr>
<tr>
<td>Parent Assists</td>
<td>9</td>
</tr>
<tr>
<td>Assist Other Agency</td>
<td>10</td>
</tr>
<tr>
<td>Follow Ups</td>
<td>34</td>
</tr>
<tr>
<td>Cases</td>
<td>39</td>
</tr>
<tr>
<td>Special Events</td>
<td>23</td>
</tr>
<tr>
<td>Presentations</td>
<td>22</td>
</tr>
</tbody>
</table>

The 39 cases ranged from lockouts, trespassing, theft, suspicious vehicles and persons, and more.

Many presentations for students are conducted in health and driver’s education classes including “Look Who’s Driving” and “Handing Over the Keys.” The following topics were covered:

- What to do during a traffic stop
- What to do during a traffic accident
- The effects of alcohol and how it affects the body
- The effects of drugs and how it affects the body
- DUI procedures for both alcohol and drugs
- Long term effects of drugs
- Mock party scenarios

Staff and parent presentations are also given throughout the year. Presentation topics include: school safety, bomb awareness, current drug trends, Deerfield Parent Network, and more.
COMMUNITY PROGRAMS

D.A.R.E

Our School Liaison Program consists of four DARE Officers and four Juvenile Officers. The DARE officers are Detective Steve Pettorelli, Detective Brad Tokarz, Officer Marci Landy, Officer Rheanna Hall and Officer Barry Schwartz. The DARE curriculum provides over 20 hours of instruction to fifth grade students at all schools in District 109 and Holy Cross School. The curriculum covers tobacco, alcohol, marijuana, prescription, and over the counter drugs. The responses to the DARE curriculum have been overwhelmingly positive from both the instructing officers, students and the schools.

Car Seat Inspections

Motor vehicle crashes are the number one cause of fatal injury for children. Proper use of child restraints and seatbelts may be the most important thing you can do to protect your child in a crash. According to safetyseat.org as many as 7 out of 10 children in safety seats are not installed properly.

The Deerfield Police Department offers child safety seat installations and inspections by appointment. A certified car seat technician officer will walk you through the steps to make sure your child’s safety seat is installed properly and show you how to properly use it. Staff members also coordinated and assisted with several Child Safety Seat events throughout the year.

The Car Seat Inspection Program consists of nine certified car seat technicians; Dispatcher Carolyn Bunnell-Lorenz, Dispatcher Desirae Kuceba, Dispatcher Candace Hill, Officer Marci Landy, Officer Rheanna Hall, Officer Wes Carner, Officer Quinn Curren, CSO Hannah Kroll and CSO Matt Melvin. Department members performed 46 inspections in 2015. The department has inspected approximately 1000 seats since the implementation of the program.
Calls for Service

“Calls for Service” is a term used by police departments to describe the activity generated by crime complaints, requests for service, and other police workload which cannot be categorized as either: inspectional service, routine patrol activity, administrative activity, time out of service (such as meals), or workload generated directly by the police officer (such as traffic or parking citations).

Calls for Service relate to almost every facet of police operations. They include the investigation of miscellaneous complaints, traffic collisions, the preliminary investigation of crimes, and a myriad of other services provided to the general public.

In 2015 the Deerfield Police received 22,756 calls for service. Of that total number, 13,785 incidents required police response.

Patrol Operations

Patrol Operations is comprised of three shifts that are responsible for patrolling the streets to serve and protect the community. The patrol section responds to all emergency and non-emergency calls for service, enforces statutes and ordinances and investigates crimes. The patrol section’s responsibilities and duties include but are not limited to:

- Patrol residential subdivisions and commercial businesses
- Respond to calls for service
- Traffic Enforcement
- Field Training of New Recruits
- Bicycle Officers
- School Crossing Guard Program
- Evidence Technicians
- Community Relations

The Patrol Officer’s professionalism, attitude, and timely response to incidents continue to develop positive relationships between the citizens of Deerfield and the Deerfield Police Department. The Patrol Section places a strong emphasis on community involvement and ensuring the quality of law enforcement services provided is of the highest standard.
PATROL OPERATIONS

Parking Tickets

The following table details the disposition of all parking tickets issued in 2015. Of the 1,301 valid (non-voided) tickets issued, 1,110 have been paid. That is a payment compliance rate of 86%.

<table>
<thead>
<tr>
<th>Ticket Disposition</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Paid</td>
<td>1,049</td>
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<tr>
<td>Unpaid</td>
<td>41</td>
</tr>
<tr>
<td>Paid – Collection Agency</td>
<td>61</td>
</tr>
<tr>
<td>Final Notice Sent</td>
<td>16</td>
</tr>
<tr>
<td>Court Date Assigned</td>
<td>2</td>
</tr>
<tr>
<td>Void – Beyond Control</td>
<td>9</td>
</tr>
<tr>
<td>Void – Improperly Issued/Officer Error</td>
<td>12</td>
</tr>
<tr>
<td>Void – Deceased</td>
<td>0</td>
</tr>
<tr>
<td>Void – SOS Error</td>
<td>1</td>
</tr>
<tr>
<td>Void – All Others</td>
<td>386</td>
</tr>
<tr>
<td>Not on File</td>
<td>5</td>
</tr>
<tr>
<td>Sent to Collections</td>
<td>127</td>
</tr>
<tr>
<td><strong>Total Issued</strong></td>
<td><strong>1,709</strong></td>
</tr>
</tbody>
</table>

Through this program the Deerfield Police Department seeks to:

- Establish contacts within the community
- Enhance community relations and communication
- Eliminate minor issues and challenges within the neighborhood
- Take ownership of assigned neighborhood
- Maintain trust and transparency

The department currently has three Citizen Police Liaisons; Officer Lisa Majka, Officer Bryan Foster, and Officer Kasey Kuhlers, with the intent to expand the program in the future.

Station Tours

The Patrol Division will often lead tours of the police department for school-age children for events like, government day, summer camp, and boy/girl scout outings. During a station tour children are shown the communications center (pictured below), report writing area, booking and lockup area, and squad cars.

Citizen’s Police Liaison

Newly established in 2015, the Citizen’s Police Liaison program is designed to strengthen community relations between the residents of Deerfield and the members of the Deerfield Police Department. The program’s intent is for a specific Officer to address minor concerns and challenges within an assigned subdivision or neighborhood.

Examples of minor concerns and challenges for the Citizen’s Police Liaison are, parking concerns, traffic and signage, vacation residence watch, and chronic animal issues.
The Traffic Unit focuses on traffic safety issues including but not limited to; traffic enforcement, traffic safety education, citizen traffic complaints, and acts as a liaison with the Village of Deerfield Safety Commission.

When responding to a traffic complaint, the Traffic Unit prepares traffic surveys as needed, organizes selective enforcement, and reports results back to the original complainant. The report may conclude that no more enforcement is needed, engineering changes need to be made, or that selective enforcement needs to continue.

The Traffic Unit works in conjunction with the Patrol Division to reach the important goal of reducing traffic crashes and allowing the traffic to flow smoothly and safely throughout the Village.

Citation Totals

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Traffic Citations Issued</td>
<td>3451</td>
<td>3766</td>
</tr>
<tr>
<td>Written Warnings Issued</td>
<td>5352</td>
<td>6148</td>
</tr>
</tbody>
</table>

Most Common Traffic Citations Issued

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>1) Cell Phone Violations</td>
<td>1,113</td>
<td>1,170</td>
</tr>
<tr>
<td>2) Speeding</td>
<td>546</td>
<td>672</td>
</tr>
<tr>
<td>3) Expired/No Registration</td>
<td>415</td>
<td>391</td>
</tr>
<tr>
<td>4) Fail to Reduce Speed/Accident</td>
<td>218</td>
<td>218</td>
</tr>
<tr>
<td>5) Operating Uninsured Vehicle</td>
<td>239</td>
<td>217</td>
</tr>
</tbody>
</table>

Public Roadway Crashes

<table>
<thead>
<tr>
<th></th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Property Damage</td>
<td>446</td>
<td>491</td>
</tr>
<tr>
<td>Injury Reported, Not Evident</td>
<td>44</td>
<td>39</td>
</tr>
<tr>
<td>Non-Incapacitating Injury</td>
<td>27</td>
<td>23</td>
</tr>
<tr>
<td>Incapacitating Injury</td>
<td>3</td>
<td>5</td>
</tr>
<tr>
<td>Fatal</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Total</td>
<td>520</td>
<td>558</td>
</tr>
</tbody>
</table>

Summary of Crashes by Year

Truck Enforcement

Unsafe trucks continue to be the cause of an increasing number of accidents on our nation’s highways. The Deerfield Police Department is committed to traffic safety through the enforcement of overweight and oversize truck traffic. In 1996 a local ordinance was approved that requires overweight and oversize vehicles to obtain a permit in order to drive the vehicle through Deerfield. Because of voluntary compliance by trucking companies and strict enforcement in previous years, the number of overweight violations has been greatly reduced. During 2015, Truck Enforcement Officers issued a total of 108 truck permits.
INVESTIGATIONS

The Investigations Unit assists the patrol unit with preliminary investigations when offenders are apprehended at the scene and conduct follow-up investigations of crimes when the offenders have fled the scene or are unknown at the time of the report.

The unit proactively networks with other law enforcement agencies and task forces; collects and disseminates information to effectively prevent criminal activity; and identifies and apprehends offenders after committing a crime. Detectives maintain partnerships with residents, businesses and schools.

In 2015 Detectives were assigned to follow-up on 188 cases and conducted 11 background investigations for employment and liquor license applications.

Major Cases

Identity Theft
In September 2014 Deerfield Officers took a report of a resident who reported fraudulent credit cards were opened in his name. Detectives were able to determine that the accounts were opened online and the location of the offender. In January 2015, with the assistance of Glenview Police and Homeland Security Agents, Detectives were able to charge a Glenview resident with three counts of Felony Identity Theft.

Bank Robbery
On December 2, 2015 Deerfield Police Officers responded to a reported robbery at the TCF Bank. Initial responding officers confirmed a robbery had occurred and the offender was last seen on foot exiting the building. Detectives secured bank surveillance video that depicted the offender and his vehicle. Subsequent contact with the Illinois State Police led to additional information and an I-Pass photo that depicted the offenders license plate information. That information led to the arrest of the offender and the clearance of similar offenses in Kenosha, WI and Waukegan.

Felony Lane Gang
In December 2015, after a rash of burglary to auto incidents throughout the Chicagoland area, Detectives set up surveillance at local daycare centers and parks. Detectives observed a suspicious vehicle with no front plates in the area and after an investigation, were able to determine that the individuals in the vehicle were in possession of stolen property from a burglary to auto incident that occurred in Cary, IL.

Offenders who commit these smash and grab burglaries are part of a criminal faction known as the “Felony Lane Gang.” They target vehicles parked at places where it is more likely drivers will leave their purse or valuables in the car; such as daycare centers, fitness centers, parks, and golf courses. To avoid becoming a victim, never leave your purse or valuables in your car, even if you plan to return shortly.

Compliance Checks

The Deerfield Police Department takes the issue of underage drinking very seriously and together with the Village of Deerfield has developed a comprehensive enforcement program. Through the use of an underage special agent, the Investigations Unit conducts compliance checks on alcohol retailers in the Village throughout the year. Failure to comply with age restrictions can result in fines or loss of the liquor license. In 2015 the Deerfield Police Department conducted 31 compliance checks at 21 establishments and charged 2 violators.

In addition to alcohol compliance checks the Department also conducts checks at tobacco retail establishments to ensure that tobacco products are only sold to patrons over the age of 18.
The Youth and Social Services Department is a division of the Investigations Unit. Two full-time civilians, a Psychologist and a Licensed Professional Counselor, are employed to work closely with members of the Police Department and the community to provide services to people in crisis. The Social Services Department is available to assist residents who experience: grief after a death, divorce, domestic violence, juvenile problems, sexual assault, substance abuse, mental illness, financial crisis, and more. Social Services provides counseling to individuals or families upon request or referral from the case officer.

Social Services acts as a conduit for schools, religious institutions, and government to work together in a cooperative environment.

Social Services coordinates the employee assistance program for the Village of Deerfield and the Deerfield Police Department. They also coordinate the drug testing of police department personnel.

The Social Services staff regularly attends training related to substance abuse, domestic violence, and mental health. In 2015 Dr. Zachar attended a conference on “Ethics and Cultural Competency” and the new Diagnostic and Statistical Manuel used in diagnosis of mental disorders. Both he and Stephanie Locascio attended a seminar on “Overcoming Shock and Dealing with the Secondary Trauma of Law Enforcement Personnel.”

Dr. Zachar was asked to become a member of the Community Services Advisory Committee of the West Deerfield Township. This committee advises the township in its distribution of funds for local special needs within the community.

The Social Services Department continues to cooperate with:

- Community Crisis Response Team
- Lake County Juvenile Justice Council
- Lake County After School Coalition
- Association of Police Social Workers
- The Division of Child and Family Services
- Community School Districts
- Campaign Against Underage Drinking
- Children’s Advocacy Center
- Zacharia’s Sexual Abuse Center
- Omni Youth Services
- Community Youth Network

Programs

Senior Wraparound
The Senior Wraparound is an effort by the township supervisor, police social workers, the social worker at One Deerfield Place, and the social worker and director of the senior center to coordinate services to seniors in crisis.

Community Emergency Fund
Social Services works in partnership with the township office in coordinating the Community Emergency Fund. Individuals who are in financial crisis receive help from this fund.

Support Groups for Adults
Social Services facilitates a support group for adults who are grieving the loss of a spouse, sibling or parent.

Support Groups for Youth
Social Services facilitates “Girl Power,” a group for teenage girls.
ADMINISTRATION
Reports and Analysis

Accreditation

The Deerfield Police Department received the Advanced Law Enforcement Accreditation award on July 26, 2014 at the Commission on Accreditation for Law Enforcement Agencies, Inc. (CALEA) Summer Conference in Schaumburg, Illinois.

The Police Department has been a fully Accredited agency with CALEA since 2005. The CALEA Accreditation process—considered by the public safety community as the "gold standard"—is a proven modern management model. Once implemented, it provides an agency, on a continuing basis, with a blueprint that promotes the efficient use of resources and improves service delivery—regardless of the size, geographic location, or functional responsibilities of the agency. The standards upon which CALEA’s programs are based reflect the best thinking and experience of contemporary public safety practitioners and researchers. The standards are considered benchmarks for today's public safety agencies.

The award signifies the Deerfield Police Department has successfully met a body of internationally recognized professional standards offered by CALEA.

The CALEA Accreditation award is for three years and the agency is required to maintain continuous compliance during the award period. This is the Department’s fourth consecutive award.

Every member of the Department has a hand in making the award possible. The award is a symbol of the dedication and hard work in the pursuit of public safety professionalism and excellence. The CALEA Program Manager for the Deerfield Police Department is Sergeant Chris Fry.

Internal Affairs

The Deerfield Police Department follows an internal affairs policy to ensure prompt and thorough investigation of alleged transgressions and, if needed, issues suitable disciplinary action.

In 2015 there were 23 incidents that required internal affairs investigations. These incidents were initiated by either a complaint (internal or external) or by policy. The 23 incidents involved 30 employees with 16 of those employees receiving discipline as a result of the investigation.

<table>
<thead>
<tr>
<th>Incident</th>
<th>2013</th>
<th>2014</th>
<th>2015</th>
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<tr>
<td>Administrative Reviews</td>
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<td>Citizen Complaint</td>
<td>9</td>
<td>7</td>
<td>5</td>
</tr>
<tr>
<td>Evaluations</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Internal Complaint</td>
<td>2</td>
<td>10</td>
<td>7</td>
</tr>
<tr>
<td>Pursuit</td>
<td>1</td>
<td>0</td>
<td>1</td>
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<tr>
<td>Accident</td>
<td>3</td>
<td>4</td>
<td>5</td>
</tr>
<tr>
<td>Use of Force</td>
<td>3</td>
<td>6</td>
<td>12</td>
</tr>
<tr>
<td>Workman’s Comp</td>
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<td>0</td>
<td>0</td>
</tr>
<tr>
<td><strong>Total Employees / Incident</strong></td>
<td><strong>18/13</strong></td>
<td><strong>27/25</strong></td>
<td><strong>30/23</strong></td>
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</tbody>
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<table>
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<tr>
<th>Findings by Employee</th>
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<tbody>
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<td>Exonerated</td>
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<td>5</td>
<td>14</td>
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<tr>
<td>Not Sustained</td>
<td>2</td>
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<td>0</td>
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<tr>
<td>Sustained</td>
<td>10</td>
<td>16</td>
<td>13</td>
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<tr>
<td>Sustained with Qualifications</td>
<td>2</td>
<td>0</td>
<td>3</td>
</tr>
<tr>
<td>Unfounded</td>
<td>2</td>
<td>6</td>
<td>0</td>
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<table>
<thead>
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<th>Discipline by Employee</th>
<th></th>
<th></th>
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<tbody>
<tr>
<td>Counseling</td>
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<td>5</td>
<td>1</td>
</tr>
<tr>
<td>Employee Contact</td>
<td>3</td>
<td>6</td>
<td>2</td>
</tr>
<tr>
<td>Letter of Instruction</td>
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<td>2</td>
<td>0</td>
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<td>Suspension</td>
<td>0</td>
<td>2</td>
<td>10</td>
</tr>
</tbody>
</table>
Reports and Analysis

Use of Force Analysis

Members of the Deerfield Police Department strive to accomplish the mission of the agency as efficiently as possible, with the highest regard for the human dignity of all persons and with minimal reliance upon the use of physical force. The use of physical or deadly force shall be restricted to circumstances authorized by law and only to accomplish lawful objectives. All sworn members of this agency are required to review the use of force policy annually. The policy is reviewed throughout the year at roll call and at weapons training.

The Deerfield Police Department reviewed five instances of use of force in 2015. All use of force incidents during the calendar year were found to be a reasonable response. There were no recommendations for discipline as a result of a use of force investigation.

No concerns have been raised for potential problems in the agency’s early warning system from these incidents. Examination of these reports failed to reveal any trends, patterns, equipment needs, or recommendations for policy changes. All officers involved followed the policies, statutes, and case law.

Vehicle Pursuits

Vehicle pursuit is one of the most dangerous duties a Police Officer must perform. When a decision to pursue is made, the safety of all concerned must be considered. The seriousness of the offense must be weighed against the hazards of the health and welfare of citizens who might be affected by the chase.

It is policy of the Deerfield Police Department not to engage in vehicle pursuit for offenses other than serious felonies. Vehicle pursuit is justified only when the officer knows or has reasonable grounds to believe the suspect is attempting to evade apprehension and the suspect, if allowed to escape, may present a danger to human life or cause serious injury to other people. A supervisor must specifically authorize a pursuit and the supervisor can also order termination of the pursuit.

There was one vehicle pursuit in 2015 and none in 2014. There are no trends or patterns identified that would indicate the need for additional training, equipment or policy changes.

Analysis of Grievances

It has been the policy of the Department to strictly adhere to the policy of the Village of Deerfield, which establishes and maintains the grievance procedure that is designed to resolve matters between the employee and employer fairly and expeditiously. A grievance is any complaint concerning working conditions, classification, salary, or other work-related matter.

An annual analysis of grievances is required in order to determine if a trend is observed and what steps may be taken to minimize the causes of such grievances in the future. There was one grievance filed in 2015 and none the previous five years. There are no trends that can be determined at this time.
ADMINISTRATION

Reports and Analysis

Biased-Based Policing

On July 18, 2003 Public Act 93-209 required whenever a local law enforcement officer stopped a motorist for an alleged violation of the Illinois Vehicle Code, the officer would record certain data relative to the stop. The legislation was enacted to address concerns of racial profiling by law enforcement agencies.

The Deerfield Police Department collects the required data for all field contacts, motor vehicle stops, and instances of seizure/forfeiture. The data is forwarded to the Illinois Department of Transportation throughout the year.

The Deerfield Police Department initiated several internal procedures to ensure fair and unbiased policing. The procedures include, but are not limited to the following:

- Prohibition, by policy, of any type of bias – based law enforcement or racial profiling
- Ethnic diversity and sensitivity training
- Use of Mobile Video Recorder in all squads

In 2013, the Illinois Department of Transportation developed the Estimated Minority Driving Population Benchmarks for each law enforcement agency in Illinois using 2010 U.S. Census data. The minority "benchmark" for the Deerfield Police Department was established at 30.58%.

The Deerfield Police Department minority traffic stop data has never exceeded the established benchmark. For 2015 the Department performed 20.6% of total traffic stops on minority drivers; substantially less than the 30.58% benchmark.

<table>
<thead>
<tr>
<th>Reason for Stop</th>
<th>Caucasians</th>
<th>Minorities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Moving Violation</td>
<td>68.1%</td>
<td>61.5%</td>
</tr>
<tr>
<td>Registration</td>
<td>14.5%</td>
<td>22.3%</td>
</tr>
<tr>
<td>Equipment</td>
<td>17.3%</td>
<td>15.4%</td>
</tr>
<tr>
<td>Commercial</td>
<td>0.1%</td>
<td>0.8%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Results of the Stop</th>
<th>Caucasians</th>
<th>Minorities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Citation</td>
<td>31.8%</td>
<td>33.2%</td>
</tr>
<tr>
<td>Warning</td>
<td>67.6%</td>
<td>65.7%</td>
</tr>
<tr>
<td>Stop Card</td>
<td>0.6%</td>
<td>1.1%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Results of the Stop</th>
<th>Total Stopped</th>
<th>Citation</th>
<th>Warning</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deerfield Resident</td>
<td>2,008</td>
<td>25.9%</td>
<td>74.1%</td>
</tr>
<tr>
<td>Non Resident</td>
<td>6,940</td>
<td>33.9%</td>
<td>66.1%</td>
</tr>
<tr>
<td>Caucasian Driver-Male</td>
<td>3,788</td>
<td>32.4%</td>
<td>67.6%</td>
</tr>
<tr>
<td>Caucasian Driver-Female</td>
<td>3,318</td>
<td>31.2%</td>
<td>68.8%</td>
</tr>
<tr>
<td>Minority Driver-Male</td>
<td>1,125</td>
<td>33.1%</td>
<td>66.9%</td>
</tr>
<tr>
<td>Minority Driver-Female</td>
<td>717</td>
<td>33.3%</td>
<td>66.7%</td>
</tr>
</tbody>
</table>
COMMUNICATIONS

Our Communications staff is comprised of eight full-time and two part-time Telecommunicators. Two full-time Community Service Officers and one Patrol Officer are fully cross-trained in Communications and assist when needed in the dispatch center.

Members of the Communications staff participate in a variety of training annually to arm themselves with the skills and abilities necessary to be efficient and effective, especially as it relates to new technology. This year staff secured certification through: Police Legal Sciences, Inc.; The Association of Public Safety Communications Officials (APCO) Institute; The National Emergency Network Association (NENA); The Suburban Law Enforcement Academy; Federal Emergency Management Agency (FEMA); and The Northeastern Illinois Public Safety Academy.

News & Programs

The Deerfield Communications Center staff works tirelessly to meet the agency mission. Their commitment to developing and implementing innovative programs and creating partnerships with local agencies and citizens result in effective public safety solutions and a unique relationship with the community.

This past October marked our second anniversary dispatching for the Riverwoods Police Department; this initiative has been quite successful and fruitful for all involved. The fact that Riverwoods shares our radio band has proven helpful on a number of occasions where critical information was shared expeditiously, resulting in arrests, officer assistance, and a safer community overall.

Our Telecommunicators continue to play a lead role in our social media initiative. They provide current updates on traffic, weather, crime prevention, public safety, community service, and related life safety issues. Our audience continues to grow as we strive to develop and implement new and innovative ways to connect with the community. Find us on Facebook at facebook.com/DeerfieldPD and on Twitter at @DeerfieldILPD.

In the upcoming year, we will be transitioning to a new website and mass notification system that complement one another; they will facilitate making both emergency and non-emergency notifications expeditiously. We will also be using this platform to aid citizens in registering for our Premise Alert Program so that our emergency responders are equipped with the pertinent information they need for our special needs population.

Dispatch Center and Equipment

The center has four independent IP-based answering points that serve the emergency and non-emergency communication needs of the Villages of Deerfield, Bannockburn, and Riverwoods. Each position is equipped with TDD services for the deaf, technology to activate the emergency sirens on demand, audio and video surveillance for the police department as well as video for several off site locations. The Communications Center is also off site linked to Lake County’s PASSAGE system which provides us with real time views of many critical intersections.
COMMUNICATIONS

Plans for the upcoming year include upgrading the New World System (NWS) computer aided dispatch, records management, and mobile system. The upgrade will complement the Zetron phone and radio system in terms of its preparedness for Next Generation 9-1-1 capabilities as well as interoperability and information sharing with local agencies. We will also be joining the Lake County Fusion project, which will provide us with a data sharing platform that will link us with public safety systems across Lake County.

Calls Received

<table>
<thead>
<tr>
<th>Calls Received</th>
<th>Percentage</th>
</tr>
</thead>
<tbody>
<tr>
<td>Deerfield Police Calls for Service</td>
<td>52%</td>
</tr>
<tr>
<td>Deerfield Police Administrative Calls</td>
<td>15%</td>
</tr>
<tr>
<td>Bannockburn Police Calls</td>
<td>21%</td>
</tr>
<tr>
<td>Riverwoods Police Calls</td>
<td>12%</td>
</tr>
</tbody>
</table>

In 2015, the Deerfield Police received 22,756 calls for service, while the Dispatch Center managed an additional 9,414 for Deerfield Police administrative calls, 6,852 for Bannockburn Police, and 5,098 for Riverwoods Police; for a total of 34,120 calls received.

Community Service

Communications staff play an integral role in department fundraising. This year they supported: Special Olympics Illinois, the Unified Relay, Six Flags Roller Coaster Challenge, the West Deerfield Township, Advocate Lutheran General Hospital, Orphan’s of the Storm, Wounded Warriors, North Chicago Community Partners, the Optimist Club of Deerfield, the Toys for Tots program, Operation North Pole, St. Jude’s Research Hospital, and several local Veteran’s programs.

Our Communications staff manages the Department’s car safety seat instruction and installation program. In 2015 our technicians attended ongoing training; developed and facilitated a local Child Safety Seat event; manned a booth and performed checks at the Chicago Auto Show and the Vernon Hills Law Enforcement Expo; and assisted local agencies with car seat checkpoints.

Communications personnel continue to teach the basics of 9-1-1 to preschool children through a curriculum developed by Weekly Reader. Our goal is to arm students with tools that ensure emergency response arrives to the correct location in a timely manner.
The Deerfield Police Department supports a strong training program with current and relevant topics that enhance the abilities and professional development of personnel. We accomplish this while ensuring we are in compliance with all mandated State, Federal, CALEA, and Department required training.

Training Highlights

Managing an Investigative Unit
Verbal Judo
40 Hour FTO Training
Critical Infrastructure Awareness
ICS 300
ICS 400
Advanced Critical Infrastructure Protection
Supervision of Police Personnel (80 hour)
Patrol Rifle Instructor
Telecommunicator as an Investigator
The Will to Survive: Aftermath Trauma
Evidence Property Management
Basic Evidence Technician (40 hour)
Annual Fraud Seminar
Evidence Technician Refresher Training
Jurisdictional Threat Identification
Police Cyclist Class
Rifle Training
Managing the Training Function
Front Line Leadership
Trouble Shooting Search and Seizure
ASP Instructor
Law Enforcement SUV Driving
Facebook Training
Social Media Investigations
Police Applicant Background Investigations
Defensive Tactics
Less-Lethal Shotgun Training
Less Lethal Executive Forum
Asset Forfeiture Seminar
Solo Active Shooter Response
Rescue Task Force Training
Use of Force for Supervisors
Tactical Trauma and Shock Management
Railroad Safety
Lock Up Procedures for Female Personnel
Criminal Related Interviewing
EVOC Train-the-Trainer
Breath Analysis Operator Certifications
Less Lethal Shotgun Instructor
Legal Aspects for Police Management
Police Executive Role in the 21st Century
Crisis Intervention Team Training
AED/CPR
NARCAN/First Aid
Youth Mental Health First Aid
Crime Scene Awareness (non-ET)
Monthly Legal/Law Update

Firearms — All Officers went through annual firearm training conducted by Range Officers which included handguns and rifles. The use of force policy is also reviewed at firearms training.

Evidence Technicians — All Evidence Technicians go through annual refresher training to further enhance their skills. In addition, all Officers who are not currently certified as evidence technicians went through in-service training on crime scene response and proper scene etiquette.

The Department had 5 Officers go through the 40-Hour Basic ET class this year. In total, the agency has 31 Officers or Supervisors who are state certified Evidence Technicians.
**TRAINING**

**Basic Academy** — After appointment to the position of Police Officer, Trevor Salato and Michael Draniczarek attended the 12-week Basic Police Academy at the College of DuPage Suburban Law Enforcement Academy (SLEA) in 2015. Upon graduating from SLEA, new recruits enter the Field Training Program.

Michael Draniczarek is pictured below with his graduating class on September 25, 2015.

**Breakdown of Training Hours**

<table>
<thead>
<tr>
<th>Training Description</th>
<th>Hours</th>
</tr>
</thead>
<tbody>
<tr>
<td>Training of Sworn Personnel</td>
<td>1851</td>
</tr>
<tr>
<td>Training for New Sworn Personnel</td>
<td>1760</td>
</tr>
<tr>
<td>Training of Non-Sworn Personnel</td>
<td>158</td>
</tr>
<tr>
<td>Training Hours of New Dispatch Personnel</td>
<td>800</td>
</tr>
<tr>
<td>In-house and Firearms Training</td>
<td>942</td>
</tr>
<tr>
<td>Computer Training</td>
<td>936</td>
</tr>
<tr>
<td>Roll Call and Misc. Training</td>
<td>265</td>
</tr>
<tr>
<td><strong>Total number of Training Hours</strong></td>
<td><strong>7131</strong></td>
</tr>
</tbody>
</table>

**Field Training Program**

Field Training Officers (FTOs) serve an important role in the development of new officers. FTOs train new Police Officers in areas of internal policy and procedures, police operations, and community awareness. At the conclusion of the second phase of the program, the probationary Officer is ready to patrol on his or her own in a safe, skillful and professional manner.

During the first two phases of the Field Training Program a new recruit will work alongside with three different FTOs. The Deerfield Police Department currently has five FTOs; Geoffrey Ruther, Rick Bernas, Steve Pettorelli, Anthony Kropp, and Bryan Foster. The FTO program consists of three phases. The first phase is an orientation period of five days. The second phase is actual field training in all aspects of patrol operations and lasts 75 days. The third phase of is the remaining balance of the probationary period (two years from date of hire). During this last phase the Officer is working without the daily oversight of an FTO, however he or she continues to receive guidance from other officers and monthly evaluations from the shift supervisor.

In 2015 two new Officers entered the FTO program and one Officer completed phase three.

**Rapid Deployment Training** — This is an in-house training the involving officer response to an active shooter incident. This training is not only for an incident in school but can be applied to incidents at corporate or office buildings as well.

During 2015, agency personnel went through extensive training in Rescue Task Force concepts. The idea of Rescue Task Force takes Rapid Deployment training to the next level which involves location entry with the Fire Department to extract and treat victims. Department members attended multiple trainings on this from the basic introduction to command and control, and culminated in November with participation in a multi-agency full scale exercise.
**Personnel**

**Retirement**

**Commander Walt Trillhaase** retired from the Deerfield Police Department on November 6, 2015. Walt was hired in 1989 with 4 years prior police experience. Throughout his career Walt held specialty positions such as traffic officer, field training officer, DARE officer and then in 2000 he was promoted to Sergeant. As a Sergeant Walt was assigned to Patrol, Investigations, and Administration. Walt was promoted to Commander in 2005 and was assigned to Accreditation where he was instrumental in the agency achieving our second accreditation award. As a Commander Walt also led the Investigations Division and his last assignment was in Patrol.

**New Employees**

**Trevor Salato** was hired on January 5, 2015 as a Probationary Police Officer and attended the 12-week basic academy at the Suburban Law Enforcement Academy. Trevor has a Bachelor’s Degree in Criminal Justice from Northern Michigan University, an Associate’s Degree in Computer Forensics from the College of Lake County, and a Master’s Degree in Emergency management from Arkansas Technical University. Prior to employment with Deerfield Trevor worked as a Principal Probation Officer with Lake County Adult Probation.

**Promotion**

**Greg Hury** was promoted to Commander to fill the vacancy left by Walt Trillhaase. Greg began his employment with the Deerfield Police Department on June 17, 2001. During his time as a Patrol Officer Greg served in numerous positions including; Evidence Technician, Field Training Officer, Bike Officer, and he represented the Department on the Major Crash Assistance Team. Greg was promoted to Sergeant in February 2012 where he served in Patrol. As a Sergeant, Greg also served as Chairman of the Strategic Plan Committee and was instrumental in the development of the 2014-2018 Strategic Plan. In January 2015 Greg was assigned to the Administration Division as an Administrative Sergeant.
Michael Draniczarek was sworn in on July 2, 2015 as a Probationary Police Officer and attend the 12-week basic academy at the Suburban Law Enforcement Academy. Michael was born in Chicago and attended Illinois State University where he graduated with a Bachelor’s Degree in Mathematics. Prior to employment with Deerfield Michael worked for the Illinois State’s Treasurer’s Office as an Unclaimed Property Examiner.

Justin Gonzalez was hired on November 17, 2015 as a Telecommunicator. Justin was born in Chicago, where he currently resides with his family. Prior to his employment with Deerfield, Justin was a Community Service Officer with the City of Elmhurst for seven years as well as a part-time Auxiliary Officer for the Village of Schaumburg for three years.

School of Police Staff and Command

In 2015 Commander Bill Annen and Sergeant Chris Fry graduated from the School of Police Staff and Command at Northwestern University Center for Public Safety. The School of Police Staff and Command is a university-based program intended for middle and upper-level management personnel who have at least two years of supervisory experience and are prepared to complete upper-division university course work. It is a 10-week program that provides instruction in topics such as: leadership, human resources, planning, policy development, and budgeting. Each student is academically challenged through written exams, projects, presentations, and a staff study.

Employment Anniversaries

The Deerfield Police Department is honored to recognize the following employees who celebrated continuous employment anniversaries in 2015:

**25 Years of Service**
Thomas Keane

**20 Years of Service**
Brian Riley

**15 Years of Service**
Steve Pettorelli
Brian Lazaretti

**10 Years of Service**
Wesley Carner
Jessica Koschnitzky

**5 Years of Service**
Oliver Cachola
Elaine Janowick
David Hardt
Bradley Schroeder
Brad Tokarz
Honorable Mentions

Rick Bernas
Teamwork and Outstanding Investigation
Quick Response, Professionalism, and Teamwork
Outstanding Investigation
Life-Saving Actions
Outstanding Investigation

Rick Bernas
Teamwork and Outstanding Investigation
Quick Response, Professionalism, and Teamwork
Outstanding Investigation
Life-Saving Actions
Outstanding Investigation

Quentin Davie
Life-Saving Actions

Mary Anne Glowacz
Quick Response, Professionalism, and Teamwork

Greg Hury
Life-Saving Actions

Tom Keane
Life-Saving Actions

Kasey Kuhlers
Life-Saving Actions

Andy Kupsak
Teamwork and Outstanding Investigation

Marci Landy
Teamwork and Outstanding Investigation

Juan Mazariegos
Life-Saving Actions
Outstanding Investigation

Steve Pettorelli
Outstanding Investigation

Irene Quill
Quick Response, Professionalism, and Teamwork

Brad Schroeder
Quick Response, Professionalism, and Teamwork
Outstanding Investigation
Outstanding Investigation

Barry Schwartz
Life-Saving Actions

Sherry Wood
Quick Response, Professionalism, and Teamwork

Naloxone Administration

In 2014 the Lake County Opioid Initiative established a program to provide and train first responders throughout Lake County in the use of Naloxone, a synthetic serum opioid (heroin) antidote that blocks opiate receptors in the brain.

Deerfield Officers were able to aid an overdose victim with the use of Naloxone on December 25, 2014—marking the first time the antidote was successfully used by police in Lake County.

On January 22, 2015 Sergeant Juan Mazariegos, Officer Barry Schwartz, Officer Kasey Kuhlers, and Officer Quentin Davie (pictured below with Chief Sliozis) were honored by the Lake County State’s Attorney’s Office for that event.

On February 2, 2015 the same officers attended a meeting of the Deerfield Mayor and Board of Trustees to accept an Honorable Mention for Life-Saving Actions.
AWARDS

Clarence Pederson Award

The Deerfield Lions Club awards the Clarence Pederson Award every two years to a member of the Deerfield Police Department who has performed an outstanding act, developed a valuable program, or accomplished any noteworthy achievement which resulted in improved operations, performance, or in any way enhanced the image of the department.

Administrative Assistant Valerie Moll was voted by the Department as the recipient of the Clarence Pederson Award for accomplishments in 2014. Val has proven herself to be a great asset to the agency through her willingness to help in several capacities and often times operating behind the scenes to keep operations running smoothly and efficiently. Val worked closely with a uniform vendor to develop an ordering site specially for our Department. Val attended a 3-day social media training in 2014 and worked to enhance the image of the Department through our social media presence. Val is a member of the Strategic Plan Committee and helped plan the All Hands on Deck meeting and organized the first Department photo in over 20 years.

Effective January 1, 2016 Val Moll’s position of Administrative Assistant has been reclassified to Police Management Analyst as the duties and expectations of the position have changed over the years. Val was hired as the Administrative Assistant on July 6, 2005.

Donald E. Gehrig Award

Donald E. Gehrig served on the Deerfield Board of Police Commissioners until January 1, 1972. His interest and concern for this Department were well known to all who worked with him. To honor him the Board of Police Commissioners annually recognizes an employee for outstanding service.

In 2015 the Board of Commissioners selected Sergeant Oliver Cachola as the recipients of the Donald E. Gehrig award. Sergeant Cachola, as a combat veteran who served in Operation Iraqi Freedom, was instrumental in bringing the communities of Deerfield, Bannockburn, and Highland Park together in an effort to collect coats and raise awareness for homeless and at risk veterans in Lake County. The program, entitled “Operation Stand Down” was run in conjunction with Deerfield High School and resulted in the collection of hundreds of coats and clothing articles that were then distributed to veterans throughout Lake County. Sergeant Cachola has also been an active participant in numerous other Department charitable events including the Special Olympics Polar Plunge, Special Olympics Plane Pull, Special Olympics Torch Run and Breathe Deep North Shore “Lungevity” event. Sergeant Cachola also initiated the “Project Child Safe” program offering gun locks for gun owners to safely store firearms in their homes.
Index Crimes

The Illinois Uniform Crime Reporting (I-UCR) Program requires agencies to report the occurrence of selected offenses within the eight Index Crime categories identified below. The I-UCR Program’s Crime Index is the same as the FBI National Program’s and is intended to provide some indication of how much serious crime has occurred in a given jurisdiction. There is significance to the order in which the crime categories are listed, with criminal homicide ranked the highest in the hierarchy and arson ranked the lowest. Index Crime categories reported include:

1. Criminal Homicide
2. Forcible Rape
3. Robbery
4. Aggravated Battery/Aggravated Assault
5. Burglary
6. Theft
7. Motor Vehicle Theft
8. Arson

Four of the crimes included in the Crime Index are considered “Violent Crimes”: Homicide (including first and second degree murder and drug induced homicide, does not include attempts); Forcible Rape (includes criminal sexual assault, aggravated criminal sexual assault, predatory criminal sexual assault, and attempts); Robbery (includes armed robbery, robbery, vehicular hijacking, aggravated vehicular hijacking, aggravated robbery, and attempts); and Aggravated Battery/Aggravated Assault (including aggravated battery, heinous battery, aggravated battery of a child, aggravated domestic battery, aggravated batter of a senior citizen, ritual mutilation, aggravated assault, and attempts).

Also included in index crimes are the four categories considered “Property Crimes”: Burglary (including commercial burglaries, residential burglaries, home invasion, and attempts); Theft (includes all thefts and attempts except for motor vehicle theft); Motor Vehicle Theft (including attempts); and Arson (including arson, aggravated arson, and criminal damage to property where property damaged by means of fire or explosive, and attempts).

In 2015 Deerfield’s Crime Index decreased to 134 from 137 in 2014. The Village of Deerfield continues to be one of the safest communities in Illinois according to data published in the most recent Illinois State Police Annual Uniform Crime Report (2014 data). In 2014 there were a total of 308,258 Index Crime Offenses in the state of Illinois.

Crime Index Summary

<table>
<thead>
<tr>
<th>Category</th>
<th>2014</th>
<th>2015</th>
</tr>
</thead>
<tbody>
<tr>
<td>Criminal Homicide</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Forcible Rape</td>
<td>0</td>
<td>2</td>
</tr>
<tr>
<td>Robbery</td>
<td>1</td>
<td>2</td>
</tr>
<tr>
<td>Aggravated Battery/Aggravated Assault</td>
<td>6</td>
<td>6</td>
</tr>
<tr>
<td>Burglary</td>
<td>21</td>
<td>22</td>
</tr>
<tr>
<td>Theft</td>
<td>105</td>
<td>99</td>
</tr>
<tr>
<td>Motor Vehicle Theft</td>
<td>3</td>
<td>3</td>
</tr>
<tr>
<td>Arson</td>
<td>1</td>
<td>0</td>
</tr>
<tr>
<td><strong>TOTAL</strong></td>
<td><strong>137</strong></td>
<td><strong>134</strong></td>
</tr>
</tbody>
</table>
## 2015 Statistics

<table>
<thead>
<tr>
<th>Service Call</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>Premise Exam</td>
<td>2551</td>
</tr>
<tr>
<td>Ambulance Call</td>
<td>1090</td>
</tr>
<tr>
<td>Burglar Alarm</td>
<td>1090</td>
</tr>
<tr>
<td>Assist Other Agency</td>
<td>630</td>
</tr>
<tr>
<td>Other Complaints</td>
<td>596</td>
</tr>
<tr>
<td>Animal Problems</td>
<td>406</td>
</tr>
<tr>
<td>Motorist Assist</td>
<td>383</td>
</tr>
<tr>
<td>Fingerprinting</td>
<td>353</td>
</tr>
<tr>
<td>Parking Complaint</td>
<td>350</td>
</tr>
<tr>
<td>Suspicious Auto</td>
<td>341</td>
</tr>
<tr>
<td>Traffic Complaint</td>
<td>340</td>
</tr>
<tr>
<td>9-1-1 Hang Up Calls</td>
<td>329</td>
</tr>
<tr>
<td>Public Service</td>
<td>323</td>
</tr>
<tr>
<td>Vehicle Lock Out</td>
<td>317</td>
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<tr>
<td>Fire Alarm</td>
<td>236</td>
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<tr>
<td>Fire Call</td>
<td>228</td>
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<tr>
<td>Construction Complaint</td>
<td>228</td>
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<tr>
<td>Well Being Check</td>
<td>227</td>
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<tr>
<td>Field Contacts</td>
<td>218</td>
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<tr>
<td>Other Investigations</td>
<td>200</td>
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<tr>
<td>Suspicious Person</td>
<td>138</td>
</tr>
<tr>
<td>Traffic Investigations</td>
<td>112</td>
</tr>
<tr>
<td>Hold Up Alarm</td>
<td>107</td>
</tr>
<tr>
<td>Found Property</td>
<td>105</td>
</tr>
<tr>
<td>Suspended/Revoked Driver's License</td>
<td>95</td>
</tr>
<tr>
<td>Noise Complaint</td>
<td>91</td>
</tr>
<tr>
<td>Domestic Trouble</td>
<td>81</td>
</tr>
<tr>
<td>Identity Theft</td>
<td>66</td>
</tr>
<tr>
<td>Lost/Mislaid Property</td>
<td>62</td>
</tr>
<tr>
<td>Possession of Cannabis</td>
<td>51</td>
</tr>
<tr>
<td>Solicitor Complaint</td>
<td>50</td>
</tr>
<tr>
<td>No Valid Driver's License</td>
<td>49</td>
</tr>
<tr>
<td>Insurance Report</td>
<td>48</td>
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<tr>
<td>Child Seat Inspection</td>
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<td>No Insurance</td>
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<td>Possession of Drug Paraphernalia</td>
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<td>Retail Theft</td>
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<td>DUI</td>
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<td>Theft Over $300.00</td>
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<td>Criminal Damage to Property</td>
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June 3, 2016

Cindy Barbera-Brelle
Illinois State Police
801 South 7th Street
Springfield, IL 62703

The purpose of this letter is to support the Deerfield 9-1-1 Center’s request for a waiver of the requirements in SB 96 for 9-1-1 authorities with a population of less than 25,000. First, it should be noted that although the most recent census indicates that slightly fewer than 25,000 people reside in the three communities (Deerfield, Bannockburn and Riverwoods) which are served by the Deerfield 9-1-1 Center, the population actually living and working in these three communities is far greater. For example, Deerfield in and of itself is the home of Trinity University which has a full-time enrollment of over 2,500. Deerfield is also the national or regional headquarters for ten corporations with greater than 10,000 employees working in Deerfield on any given weekday. Moreover, Deerfield is a shopping hub with two regional major malls. Finally, the 9-1-1 Center’s service area is also bordered or bisected by the Tri-State Tollway, two major state highways and Lake-Cook Road. In practical terms, the population served by the Deerfield 9-1-1 Center may be as much as double the census figures.

Among the three criteria cited in the statute for granting a waiver, one clearly stands out as most relevant and most easily quantifiable. In short, will a further “consolidation” at this point in time result in an “economically unreasonable” outcome? I believe the answer is yes given the current budgetary climate for both state and local government in general and in terms of this Center in particular. According to the Center, current staffing and existing technology will
be cost effective through 2020 while a forced consolidation with a mega-center will require a sizable up-front investment of at least $2,000,000 which is over twice the Center's annual budget. Consolidation with a mega-center will potentially have a much greater out-year annual operating cost.

The Deerfield 9-1-1 Center has a long and celebrated history. It was one of, if not the first, combined centers in Lake County, Illinois. During its many decades of distinguished service to its three communities, there have been multiple, but unfortunately unsuccessful overtures, to add additional communities that are within close proximity. In recognition of its long record of accomplishment and its unequaled level of customer recognition, I cannot believe there is a center in Illinois that would be more deserving of a waiver at this time.

I hope that this letter proves useful during your deliberations, and if you have questions or comments, please feel free to contact me.

Sincerely,

Terry Link
State Senator
30th District
May 23, 2016

To Whom it May Concern:

I write in strong support for providing the Deerfield 9-1-1 Center's a waiver in reference to the current consolidation legislation. I think requiring further consolidation at this time with respect to the Deerfield Center would actually substantially reduce the level of service and safety for the three already-consolidated communities served. While the total resident population of Deerfield, Bannockburn, Riverwoods is slightly below the 25,000 threshold, the daytime surge of people working in these communities is substantially greater. Furthermore, as these communities are already operating a consolidated center for many years, significant cost savings and other efficiencies have already been achieved.

The 9-1-1 Center's mission and vision are consistent with the population they serve. Their full-time staff of 8 has a combined tenure of 150 years that provides an exceptional level of public service. In addition to their 9-1-1 related duties, they are intimately involved with the community through public education, charity work, and a plethora of public service initiatives. Their current technology is poised to bring them into the next decade with minimal outlay; whereas, further consolidation would require the center to abandon their state of the art owned equipment resulting in a loss of capital while requiring significant additional expenditures to join, online, and maintain new systems. Estimates they've obtained from other consolidation centers to secure their services range from two million dollars for the first year (far more than double the current budget) to several points in between.

Thank you for considering my position regarding the Deerfield Center.

Sincerely,

Bradley S. Schneider
Member of Congress, 2013-2015
Deerfield Resident Since 1991
Illinois State Police  
Office of the Statewide 911 Administrator  

To whom it may concern,  

I support the Deerfield 9-1-1 Center’s efforts to secure a waiver in reference to the current consolidation requirement. First and foremost, the municipalities that make up this center are, and have been a consolidated center for several decades.  

Their mission and vision are consistent with the population they serve. Their full-time staff of 8 has a combined tenure of 150 years that provides an exceptional level of public service. In addition to their 9-1-1 related duties, they are intimately involved with the community through public education, charity work, and a plethora of public service initiatives. Their current technology is poised to bring them into the next decade with minimal outlay; whereas, further consolidation would require them to abandon their state of the art owned equipment resulting in a loss of capitol while requiring significant additional expenditures to join, online, and maintain new systems. Estimates they’ve obtained from other consolidation centers to secure their services range from two million dollars for the first year (far more than double our current budget) to several points in between. The most economical of their options would be joining a mega-center that often runs at minimums, experiences frequent turnover, and subsequently, staff works a tremendous amount of overtime.  

The 25,000 population threshold, which this district barely misses, is in reality met and surpassed. Responses to Trinity International University’s campus, I-294, and over 20,000 additional day time employees who cluster at large corporations here certainly meet and exceed the intent of serving 25,000.  

If any agency in Illinois should receive a waiver, it should be Deerfield. They are currently consolidated and meet the spirit of the law through and through.  

Sincerely,  

Julie A. Morrison  
State Senator  
29th Legislative District
June 29, 2016

Illinois State Police
Office of the Statewide 911 Administrator

To Whom It May Concern,

I have been working closely with the Deerfield Police Department and their efforts to secure a waiver in reference to the legislation to consolidate 911 dispatch centers. I am aware of Deerfield's unique situation that places them just under the threshold of the 25,000 population requirement. I understand the spirit of the 911 consolidation is to combine smaller agencies and reduce costs. Towards this goal, Deerfield has proactively engaged in the 911 consolidation process; they even started this process before the legislation was passed. Deerfield has been dispatching for themselves, as well as Riverwoods and Bannockburn. They have also extended invitations to additional communities. One of Deerfield's challenges is that although Deerfield dispatches for Riverwoods, due to prior ETSB legislation, Lake County gets to claim the Riverwoods population in their numbers.

Respectfully, I would like to urge you to consider the waiver because they meet the intent of the law and are very close to meeting the actual population threshold with hopes of reaching or exceeding the 25,000 population when another community accepts their invitation.

If you have any questions, please do not hesitate to reach out to me by phone at 847.478.9909 or by email at repsente@gmail.com.

Sincerely,

[Signature]

Carol Sente
State Representative
59th District
May 31, 2016

Illinois State Police
Office of Statewide 911 Administrator

To Whom It May Concern:

This is a letter of support for the awarding of a waiver for consolidation of the Deerfield 911 Center. The Deerfield 911 Center is the primary answering point for the emergency calls for our fire district. Our fire district handles fire and life safety emergencies for the Villages of Deerfield, Bannockburn and Riverwoods. Within our district boundaries there are many overlapping and redundant addressing. This requires someone answering 911 with the knowledge to quickly ascertain the correct location and provide to our fire dispatching agency the needed information for our response. Without this intimate knowledge of the area, I am very positive our fire district would suffer critical delays in dispatching our services, that most certainly would lead to tragic or even fatal outcomes.

As our primary 911 answering point they are consistently able to handle large call volumes during emergencies for our fire district without overtaxing our fire dispatch center with additional transferred calls. Deerfield is able to do this because of their long tenured quality staff that is familiar with all aspects of the service demands of our mutual residents and costumers. If our 911 calls are forced to a large consolidated center, I am sure these multiple calls and inquires would be simply transferred to our fire dispatch center. This would overload our fire dispatch center and cause serious delays in service.

Additionally, the Deerfield 911 Center provides backup fire alarm monitoring to our fire district. If the alarm panel was not staffed by Deerfield, it would require our staff to be removed from fire and life safety operations and be placed to work on the fire alarm panel. This action would diminish the availability of firefighters and paramedics to respond to emergencies.

It is my belief that the Deerfield 911 Center has already met the intention of the consolidation act. They have actively sought out consolidation of dispatch services and are already poised to provide new technology into the future. Therefore, the Deerfield Bannockburn Fire Protection District supports the awarding of a waiver to the Deerfield 911 Center.

Respectfully,

Ian Kazian
Fire Chief
May 24, 2016

The Illinois State Police
Office of the Statewide 911 Administrator

To Whom It May Concern:

We write this letter on behalf of our officers in the Deerfield Police Union. This letter expresses our utmost concerns regarding the new statewide legislation requiring our Deerfield 9-1-1 Center, serving the communities of Deerfield, Bannockburn and Riverwoods, to disband and consolidate with a larger Center come June 2017.

The Deerfield Police Union asks the State of Illinois to please allow our Deerfield 9-1-1 Center to stay intact as is. Our Center plays a much bigger role than just answering 9-1-1 calls. Deerfield has a population of approximately 18,500. Monday thru Friday, our population increases to over 120,000 given our area businesses. Deerfield has the most World Headquarters per capita and there is an ever large need to have our 9-1-1 Center local and in house.

We foresee a major threat to our local communities by consolidating to a larger Center. Simply calling 9-1-1 may no longer have a live person on the received end with the proper knowledge of our given towns. Our dispatchers are tenured and serve as that “friendly voice” when help is needed. In the last three years, nearly 10 lives have been saved via Automatic Electronic Devices (AEDs) within our towns. One of which occurred merely feet away from our dispatch office. Having a live dispatcher, who knows the town inside out, helped our officers arrive on scene in a timely manner. So many lives have changed- one of which was a prominent local pediatrician who serves for many of our local children.

Our dispatchers are active in the community. They are involved in public education, charity work and other public service initiatives. Local residents are on a first name basis with dispatchers and I can assure you losing that will make our towns feel less safe without knowing someone will be there to help them.

We urge to keep the Deerfield 9-1-1 Center intact so we can continue to have a safe and well-connected community. They are our eyes and ears before we respond.

Sincerely,

Rick J. Bernas
President, Deerfield Police Union

Brad W. Tokars
Vice President, Deerfield Police Union

Accredited by the Commission on Accreditation for Law Enforcement Agencies, Inc.
Dear Sir,

In July 1988, I began my Law Enforcement Officer career with the Village of Deerfield. Prior to beginning my time on the streets of Deerfield, I attended the Police Academy. During my training, I was taught many things in those 12 weeks. Training consisted of procedures, laws, driving, and writing to name a few. To be totally honest, there was one thing preached on a daily basis not found in the curriculum and this is brotherhood, sisterhood, or just family. The Law Enforcement family is one of a kind. We will watch over each other during good, bad, funny, horrific, and crazy times. We know what to say when and know when to just be there and say nothing. This feeling of family is important to have in this profession.

My entire career has been with the Deerfield Police Department and I have worked closely with the Bannockburn Police Department over the years. Recently, I have also worked closely with the Riverwoods Police Department. These three departments continue to work closely as we are a part of a family being held together by a common core. This common core is the Deerfield 9-1-1 Dispatch Center. These men and women are the best and have the safety and well-being of the officers as a priority.

When it comes down to it, we are all concerned for the safety of the general public, our residents and emergency responders. With its current configuration, the Deerfield 9-1-1 Dispatch Center has safety and service first. Our dispatchers know the communities they dispatch for. They have been out on the streets with officers to see the communities. This proves to be helpful when they receive a call and can provide firsthand knowledge of the area, this cannot be done by an outside center in a remote area. The rapport with the communities is beyond perfect. They provide comfort to callers in need and are able to provide simple assistance just by knowing the communities. Dispatchers from outside the area and no connection to the community cannot provide this.

There is something to be said about a voice you hear that is comforting and familiar. Several years ago, I was involved in a situation where I called for emergency back-up. When I made the call for help, I did not have the chance to provide my location (was provided prior) and the dispatcher immediately dispatched multiple units to assist. After units were en-route, this dispatcher communicated with me in a way I did not have to respond, he was just talking to me. The situation ended well for all involved and after speaking with the two dispatchers, I realized they too were out there with me. That day, along with the other 28 years of my career, I have trusted the Deerfield 9-1-1 Dispatch Center with my life. I have also seen firsthand how they provide this same level of comfort to residents who call when they believe someone is breaking into their house.

This team work between Departments and Community cannot come without our common core, Deerfield 9-1-1 Dispatch Center. You are doing a dis-service to the residents of three outstanding communities and police departments if you do not provide a waiver to the Deerfield 9-1-1 Dispatch Center. This waiver will allow them to continue to provide the highest level of service to these communities and departments.

Respectfully,

Brian Budny #1156
Commander Deerfield Police Department

June 20, 2016
To:
Illinois State Police
Office of the Statewide Administrator

Dear Madam or Sir,

As an Officer with the Village of Riverwoods, Illinois Police Department, I would like to express my concern regarding the legislation requiring the Deerfield 9-1-1 Center to consolidate with a larger center by June 2017. The Deerfield center currently serves Deerfield, Bannockburn, and Riverwoods, and has done an outstanding job in providing vital service to our department since 2013.

Consolidation of emergency call centers presents a number of very serious dangers and consequences to the general public, officers and first responders in communities impacted by consolidation, and budgets. As an officer, knowing that the Deerfield 9-1-1 Center is staffed by local workforce and is located within a reasonable perimeter of our community is vital. Local residents, too, would likely share the concern that dispatch coming from an outside area and people unfamiliar with our local terrain could put their very lives at risk. Officers and residents, alike, build a rapport with call center staff and no automated system can replace the confidence required for rescue workers to have in their team behind the scenes. Proximity and connection to the community in which you serve is crucial when seconds can make a difference for someone in an emergency situation.

I am proud to serve the Village of Riverwoods in my work and I feel that my job would be increasingly more difficult with a consolidation like the one proposed. As you are well aware, police and first responders already deal with a number of struggles ranging from time sensitivity when responding to emergency calls, general concerns when dealing with the public, and any number of violent crimes that are a part of today’s world. Adding a remote dispatch center to the equation seems too large an obstacle to chance. I feel that the residents I have sworn to serve and protect would be at greater risk and our local budgets would suffer in terms of training, technology bridging and upgrading, and additional time spent on calls if this consolidation comes to pass. I urge you to consider awarding a waiver to allow the Deerfield 9-1-1 Center to remain in service as it is currently.

Respectfully,

Officer Jared Tyunaitis
Village of Riverwoods Police Department
Dear Madam or sir,

I have been a police officer for 30 years, and a dispatcher for 2 years prior to that. In that time 26 of those years were with the Village of Deerfield. Deerfield has been a combined dispatch center for the entirety of that time for both police and fire for Deerfield as well as the village of Bannockburn and more recently the Village of Riverwoods. The Deerfield Dispatch Center has been outfitted with the advanced equipment and staffed by a staff of highly trained, dedicated professionals I have had the fortune to work with. Over the years, they have been entrusted with the lives of so many citizens and provided them with a feeling of safety and security in so many varying situations, and continue to do so. I have also placed my own life and safety in their hands in many situations as well as my fellow officers time and time again. Their ability to perform with unwavering confidence and professionalism has left all of us feeling much safer and secure knowing that they can be relied on in any situation.

I feel...no, I know that moving to a larger call center would not be beneficial for the residents or the police officers of Deerfield, Bannockburn and Riverwoods. I have been witness to neighboring communities switch to a larger central dispatch system, and seen the struggles that they have experienced and continue to experience every day. Most recently, I personally have heard an officer from a neighboring town on a traffic stop, who was in tense and stressful situation with a criminal offender, have the added challenge of trying to describe his location to his dispatch center via local landmarks. The dispatcher was struggling to determine this officer location because, through no fault of theirs, they are unfamiliar with the area due to working at another location miles away. Yes, touring the town and having an interactive map does help alleviate this, but it still does not replace the first-hand knowledge of being in that town.

I have also personally experienced the shortcomings of residing in a town that has made the switch to a central dispatch system. I had an emergency situation where I called 911 for police response to a local boat ramp at a lake in a residential area and the dispatcher needed an address. This boat ramp is not marked but is well known to all first responders and residents in this community. If this call had been prior this town’s switch, I assure you that the dispatcher would also have known this location, yet again due to the dispatch center being more that 20 miles away there was confusion and delay. I finally ran down the street to find a house number and provided that so the police could respond. I
am not faulting this dispatcher in this situation at all; this is just simply one of the negative and potentially dangerous by-products of the central dispatch center.

In this day and age, you know all too well the struggle law enforcement faces with public image and the trust of the populace that can be so quickly lost. With the call taker in Dispatch being the first point of contact with a resident who may be calling 911 for the first time with a problem, whether real or perceived, is still a very important call and places an enormous responsibility on the call taker. The professionalism and confidence that this call taker can instill in the caller can make all the difference in their view on their police and fire departments in the future. I know that any negative experience with emergency services is far more likely to be remembered and subsequently retold to others, than a positive one. This is one of many reasons why a knowledgeable, professional 911 call taker who is local and familiar with the area is key to the safety of citizens and officers.

In short, Deerfield has a professional, highly functioning Dispatch center that has performed with excellence for many years and the residents and officers of the communities know this and feel confident in them. I feel the negative far outweighs the positive (if any) to a central dispatch system and urge you to please grant a waiver to the Deerfield 911 Call Center so the citizens and officers can continue with the high level of service they have been provided with over the years. Thank you.

Sergeant I. McCowan #5550

[Signature]
Illinois State Police  
Office of the Statewide 911 Administrator

To whom it may concern,

As a Police Officer with over 20 years of service, I have been dispatched by the Deerfield 9-1-1 Center for the last 17 years. Previously, I was dispatched by the Village of Maywood 9-1-1 center where I worked for 3 years. I currently hold the rank of Investigations Commander for the Deerfield Police Department. I am writing this letter to express my concern regarding the new legislation requiring municipalities such as Deerfield to consolidate with a larger dispatching center. Currently Deerfield 9-1-1 dispatches for Deerfield, Bannockburn and Riverwoods Police Departments. They have proven to be effective throughout the years for both the residents and its officers. One of my concerns is those who voted to pass this legislation, do not understand the effects it will have on the residents and officers in each community.

I previously lived in Lombard Illinois where the police department uses an outside 9-1-1 center (Du-Comm) to dispatch calls to its officers. While living in Lombard, my wife and I have had to call for police service a few times. Each time we called, the DuPage County Sheriffs responded to our home and were unable to assist us because we lived in incorporated Lombard. The response time was horrific and I thanked the lord it was not a critical incident. After a third incident, I reported the errors to the Lombard Police and I was told it would be addressed. This same mistake occurred a fourth time and I was told to contact Du-Comm to correct the issue. Thankfully I moved out and didn’t have to worry about someone dispatching calls to officers who don’t have any knowledge of my town/city.

After so many years of living worry free in a town where they have their own 9-1-1 center and working in another town who dispatches their own, a new legislation is introduced where the 9-1-1 Call Center must consolidate. This brings new worries for the safety of our officers and its residents having lived in Lombard. In regards to safety, Deerfield 9-1-1 dispatchers know the residents good and bad, have a personal relationship with officers to know when they are in trouble and have knowledge of geographical area to know where an officer or resident is located in an emergency situation and can dispatch a quick response.

Approximately 2 years ago, a few of our neighboring towns switched to a consolidated dispatch service. These towns share the same radio band we do and I must say, I thanked god we kept our own dispatch center. To keep it short, listening to the unprofessionalism on the air, the continuous mistakes by the dispatchers, and complaints from veteran officers from these municipalities assured me Deerfield made the correct decision for its residents and officers. I have taken the time to speak with some of the personal who work for the neighboring dispatch center and have been told of the unsafe work conditions. Many say they are fatigued because they are made to work 16 hour shifts.

Knowing this, I believe the residents I swore to serve and protect would not receive the quality of service they deserve. I urge you to please give a waiver to the Deerfield 9-1-1 Call Center so that the residents of Deerfield and its Police Officers continue to receive the high quality and professional law enforcement services.

Respectfully,

[Signature]

Juan Mazariego #5710  
Commander, Investigations  
Deerfield Police Department
Dear Sir,

I have been employed as a police officer with over 23 years of experience, and have been dispatched by the Deerfield 911 center for the last 19 years. During this time as both a patrolman and a supervisor I have had the opportunity to observe the high level of service that Deerfield's dispatchers provide to not only our officers, but the communities of Deerfield, Bannockburn, and Riverwoods; all of which border Deerfield. During the same time period I have also observed the quality of service that other towns on our radio network who are remotely dispatched by other more distant communication centers receive. I can be very honest in saying that Deerfield's 911 center sets a higher standard, by far, over the remotely dispatched towns, who frequently make mistakes due to not being fully aware of locations, or become confused and send officers to the wrong addresses. These kinds of mistakes slow the proper response of police and at some point will threaten the lives of both community members and officers.

In contrast; Deerfield's 911 dispatchers are true stakeholders in the public safety mission of our connected communities. They are highly trained, are assigned ride-alongs with officers to familiarize themselves with streets and landmarks, and most importantly, have in-grained themselves as part of our shared community by taking on many additional responsibilities that in other towns have been left to others. Just one look at the community service section of our annual report will show picture after picture and event after event of our dispatchers working side by side with our officers and serving the community at the Special Olympics Relay, Cop on Top, Law Enforcement Polar Plunge, Law Enforcement Torch Run, Special Olympics Train Pull, Give Where You Live, Lutheran General Toy Drive, Toys for Tots, and so many more that if I listed them would take up the rest of this letter. Participation and even the planning of some of these events are where our 911 dispatchers really differentiate themselves as our true colleagues, and service givers to the communities of Deerfield, Bannockburn, and Riverwoods.

The bottom line in this request for a waiver from consolidation is the people who live in our adjoined communities demand and deserve the high level of service that they have been receiving for many, many years, and the suggested change is not a good fit for us and just does not make sense. The sworn personnel in our towns trust our dispatchers as well, and moving to a cookie cutter framework statewide system makes completing our mission more difficult as well.

I hope you consider these points and I urge you to grant a waiver to the Deerfield 911 Call Center so that our communities and sworn personnel continue to receive the highest level of service possible.

Respectfully,

Commander William Annen
June 3, 2016

To: The Illinois State Police Office of the Statewide Administrator

As Chief of the Riverwoods Police Department, I am writing in support of the 9-1-1 Center Consolidation waiver request by the Deerfield Police Department. The Deerfield Center has provided excellent service to the Village of Riverwoods Police Department and residents since 2013. I have often since commended the Center staff on their professionalism ranging from helping residents resolve minor problems to helping to resolve an armed barricaded suicidal subject incident.

My officers and I know each of the Center staff by first name and we take comfort in knowing they are there for us 24/7. We know if we make an arrest on the street, they will be monitoring our status until we arrive at the police station, at which time they monitor the prisoner booking process via our booking room camera/audio system connected to the Deerfield Center. We are re-assured in the fact the staff knows many of our individual residents, our businesses, and our streets, having become a part of our community.

When the Lincolnshire 9-1-1 Center serving Riverwoods disbanded in 2013, I reviewed several area centers. I chose the Deerfield Center based on cost, proximity, professionalism, and their use of state of the art technology. Larger centers I researched had similar technology, but were more expensive and did not appear to offer the same level of personal service we have experienced with Deerfield.

When we joined the Deerfield Center in 2013, in addition to our annual fee, we paid $29,000 in capital costs to cover first year only expenses related to new radios, radio coverage infrastructure, telephone setup, hardware, and software. If we are forced to join a new larger center, Riverwoods taxpayers would have an unfair burden of paying similar expenses again, after only a few years.

I am not against consolidation in general. I believe the Deerfield 9-1-1 Center meets the spirit of what the legislation intends to accomplish. The center currently serves three Villages, Deerfield, Bannockburn, and Riverwoods. It is my understanding that 9-1-1 Centers serving ETSB’s under 25,000 residents must consolidate. The current resident population served in our three communities is only slightly under the 25,000, and is expected to be over $25,000 in the next year. Although, Riverwoods has not been able to join the Deerfield/Bannockburn ETSB due to the way the law is written, it is our intention to join if and when this becomes possible. In the meantime, the Riverwoods population should be counted based on the fact we are meeting the spirit of the legislation, with Deerfield supplying all of our PSAP, E911, and Dispatch services.
The granting of the Deerfield 9-1-1 Center consolidation waiver is very important to the members of the Riverwoods Police Department and to the residents of the Village. Thank you for your consideration.

Sincerely,

[Signature]

Bruce M. Dayno
Chief of Police
Riverwoods Police Department
To: Illinois State Police
Office of the Statewide Administrator

Dear Madam or Sir,

I am an Officer with the Bannockburn Police Department in Bannockburn, Illinois. I would like to express my concern regarding the legislation requiring our dispatch, the Deerfield 911 Center, to consolidate by June 2017. The Deerfield 911 center currently serves Deerfield, Bannockburn, and Riverwoods, and in my opinion provides exceptional services for each and every town they service. I have worked with several other dispatch centers as a dispatcher and as an Officer at other jurisdictions. Some were individual dispatch centers responsible for only one town, some were similar to Deerfield where they were responsible for a few towns, as well as large consolidated dispatch that dispatched for most of Kane County. Consolidating our current dispatch into a much larger one will only cause problems, and Officer safety. The centers I have worked for and/or with, have very little to no knowledge of the towns they were dispatching for. They did not know the Officers, other than by call number or last name. There was no bond between most of the Officers and the dispatch center and the service provided was sub-par. We share a radio frequency with Glenview Dispatch that just took on several of the towns in our area. At times it is painful at best to listen to the lack of service that each of the towns receive. I have spoken to several of Officers from those towns and they all agree that they do not get the hands on, above and beyond service they used to get before they were consolidated. I believe that the Deerfield 911 center gives each town and Officer the same level of service and respect as they do their own Deerfield Police and residents. They are all very professional and have no problem assisting any Officer from any town they provide service for. Allowing a consolidation of the Deerfield 911 center not only negatively affects Deerfield, but also Riverwoods and Bannockburn residents and Officers. I implore you to allow the Deerfield 911 center to continue to operate as they have been, and award them a waiver that will continue to allow them to provide outstanding service to the people and Officers they serve.

Respectfully,

Officer Dennis Sears Jr,

Village of Bannockburn Police Department
Illinois State Police  
Office of the Statewide 911 Administrator

To Whom It May Concern,

I am a ten year veteran of the Bannockburn Police Department, with a total of thirty eight years as a police officer. I have worked as a patrol officer, supervisor, investigator and administrator in several capacities. I have seen numerous advancements in law enforcement techniques, equipment and infrastructure over my career. Consolidation of dispatching services in order to reduce costs is not a new concept. The Bannockburn Police Department and the Riverwoods Police Department each serve small communities that could not afford to operate their own police dispatch centers and have consolidated with the Deerfield Police Department 911 Dispatch Center for excellent services.

What is new is a current effort that is being made to consolidate even more, requiring communities to meet an arbitrary population figure in order to operate a 911 Dispatch Center. The population of Deerfield, Bannockburn and Riverwoods is just under the proposed population of 25,000. Rather than a community deciding to determine whether further consolidation is beneficial, other powers to be are trying to decide what is best. I would suggest that wording in the proposed legislation should allow for exceptions for already consolidated communities such as ours. Does the control of the 911 surcharge have anything to do with the proposed new mandate?

It is certainly possible to continue to consolidate, but not all things that are possible are necessarily the best for the people these consolidated entities may serve. There are times when consolidation can be cumbersome, unsafe, and not effective. The intangible characteristics and abilities of the 911 Dispatch Centers that are smaller, more personal, more adept, and centralized to the communities they serve cannot be overlooked. They have unquantifiable abilities and information about the communities which assists the police officers they serve. Even with the advancement in technology available to the street officer such as mobile data terminals, the dispatch center is the life blood of communications for the street officer. Their work is invaluable, and needless to say, a police officer relies very heavily on its dispatch center. As a police officer, I would not feel as safe if that dispatcher were in a 911 Dispatch Center located many miles away from the communities they serve, no matter how caring and able those personnel were able to perform the duties of as a 911 dispatcher in a centralized dispatch center.
Have legislators considered the men and women who rely on their local dispatch centers for their help in a timely fashion? Have they considered increased call volume and possible delayed response by dispatch personnel based on the increased call volume. Do we have any examples of delayed response time as a result of large call volume? Please consider these concerns and grant the Deerfield Police Department a waiver for the currently proposed criteria for operating a 911 Dispatch Center. Thank you for your consideration.

Respectfully,

George Roberts*450
Bannockburn Police Department
Illinois State Police
Office of the State 911 Administrator

To Whom it May Concern,

I have been a police officer in southern Lake County (IL) for the past 35 years of which I have had the pleasure and honor of working with the men and women of the Deerfield Police Department dispatch center. I had been issued certificates from 1982 to 1994 as a fully certified LEADS operator and in 1994 had been certified as an emergency medical dispatch operator. I believe I have a great insight into the working knowledge of what it is like to be a telecommunicator in a dispatch center. I have taken phone calls, radio calls, walk in persons, interdepartmental communications as well as monitoring the weather and alarm systems.

Having personnel that understand the geography, demographics and ordinances of the Villages tends to take some of the pressure/burden off of the patrol officers when the dispatch center can handle the dissemination of information without the need of an officer. The dispatchers at the Deerfield Police Department go on ride-a-longs to become familiar with the area and develop an understanding how locations are situated to help ask the right questions when the need to gather information on a call is required to help the officers. Going to a larger dispatch center would only lessen the ability of the dispatch center to function as efficiently as it does. The smaller group of dispatch personnel become familiar with the officers and their voices. Numerous times I have observed an officer’s call number become unintelligible but the dispatcher knows the officer and can communicate back to that officer without asking for secondary transmissions. I have also heard the transmissions from the neighboring towns that consolidated larger centers and have been disappointed with the results.

While no one is perfect and errors occur it is very infrequent with the Deerfield Police Department dispatch center. I have spoken with officers from other agencies that have combined dispatch centers and have been told they would prefer to have their own center back. I can understand for agencies that have a financial difficulty to run their own center and it is more affordable to consolidate but for the agencies that can and wish to retain their own centers I believe is in the best interest of the Village’s residents and the police officers they serve.

It is my understanding the combined villages of Deerfield, Riverwoods and Bannockburn are slightly under the minimum number of residents required to maintain their own dispatch center. If the Village’s are financially capable of maintaining their own center it would be beneficial to the residents of the area to maintain their own center. I am asking to allow the three villages a waiver for the consolidation of the dispatch center into a larger unit and to retain their own dispatch center.

Sincerely,

Ofc. Robert C. Ogden #453
Bannockburn (IL) Police Department
Illinois State Police  
Office of the Statewide 911 Administrator

Dear Sir,

As a police officer with over 37 years of service, I have been dispatched by the Deerfield 9-1-1 Center for the last 32 years. Deerfield has been a combined dispatch center the entire time, dispatching for the Villages of Deerfield, Bannockburn (both police and fire) and within the last few years, Riverwoods. The Dispatch Center is equipped with the latest technology and staffed by highly trained professional dispatchers. I have placed my trust, my life and well-being, into the hands of these dispatchers for many years and I continue to do so. I am at ease knowing these caring and talented individuals are my life line. These dispatchers know the city and the residents very well. Going to a larger call center would destroy the rapport that has been established over decades and would put the citizens and officers at risk, as well as creating additional expenses for our taxpayers.

I have observed other local cities disband their dispatch centers to go to a combined dispatch center. I have seen nothing good come from it. There are less personnel on duty in the center, they talk as though they are using a CB radio more than a police radio, failing to use ten codes and repeating everything an officer says, taking up twice the valuable air time on a frequency that is heavily used. They have dispatched to wrong locations, dispatched wrong cities to calls in another agencies jurisdiction and are totally unaware of local landmarks. This unprofessional approach to dispatching will place our citizens and officers in jeopardy.

As all in law enforcement knows, in today's world, we have come under public scrutiny in several highly publicized cases and the magnifying glass is currently upon us and all our actions. We currently enjoy a good respectful relationship with our community and do not want that image tarnished by unprofessional dispatch services. Citizens expect to talk to a live caring person upon calling for help, expect a quick response by the police, firemen or paramedics, and expect professionalism at all levels. Through decades the Deerfield 9-1-1 Center has provided the utmost professional service to all they serve without any problems or concerns. It makes absolutely no sense in trying to change a system that has been working flawlessly for many years just for the sake of change.

I urge you to give a waiver to the Deerfield 9-1-1 Call Center so that we can continue with high quality and professional law enforcement services.

Respectfully,

Dave Lemmer #451
Bannockburn Police Department
Illinois State Police
Office of the Statewide 911 Administrator

Dear Sir or Madam,

As an officer with the Village of Deerfield, Illinois Police Department, I would like to express my concern reference the recent consolidation legislation. As a sworn officer for the last thirteen years, I have placed my trust and my life in the hands of the Deerfield Police Department Dispatch Center. They receive the best and latest training and are equipped with the latest technology. They are very familiar with the village and surrounding towns. They also have built a rapport with the Regional Emergency Dispatch center (RED), who provide fire and paramedic dispatch services to Deerfield and surrounding towns which proves to be essential in critical situations.

Working in the dispatch center on a part-time basis has given me the unique perspective of seeing how truly important it is to have dispatchers that are located in town. I believe consolidating would put myself and fellow officers at risk. I have heard countless stories and witnessed some firsthand, of how consolidated dispatch centers make potentially fatal errors by dispatching to the wrong locations, or dispatching the wrong cities to calls in another jurisdiction. I currently live in a town that utilizes a large consolidation center for police and fire emergencies. I speak from personal experience when I tell you how frustrating it is to be transferred five times before speaking to someone who can assist me. In an emergency this puts residents and officers at serious risk, especially when every second counts.

The Deerfield Police Department Dispatch Center has provided quality service for many years. It would be senseless to change this level of service when it has worked for so many years. I urge you to give a waiver to the Deerfield Dispatch Center so we may continue to receive the highest level of professional law enforcement services.

Respectfully,

[Signature]

Officer Rheanna Hall #3390
Deerfield Police Department
The Illinois State Police  
Office of the Statewide 911 Administrator

Dear Sir,

As the Chief of Police in the Village of Bannockburn, I would like to express my concern over recent legislation that would affect the residents I serve and the men and women of the Bannockburn Police Department. I have worked as a Police Officer in Bannockburn for the past 29 years. During that time, the Deerfield Dispatch Center has been our partner in law enforcement. The men and women who dispatch for us have been trained to answer our calls with the same high level of service that our residents demand and have come to know and love. These telecommunicators are our link to providing service on a 24/7 basis with compassion and care for our officers and residents. I want you to understand that we are all in favor of cutting costs and sharing services. That is why we have been a consolidated dispatch center since 1972. Recently, our dispatch center has also taken on our neighbor, the Village of Riverwoods, adding to the consolidation of communities.

We are not opposed to the idea and concept of consolidation; we have been doing it for many years now. It works for us in Bannockburn and we want to continue our relationship with what we feel is the model for consolidation. Please accept this letter of support for our consolidated dispatch center and do not force us to make a costly, and possibly life threatening, move to another center that would not have the best interests of Bannockburn in mind.

Thank you for your consideration in this matter,
Sincerely,

[Signature]

Ronald D. Price  
Chief of Police
Illinois State Police
Office of Statewide 911 Administrator

Dear Sir:

As an employee of a municipal jurisdiction, I would like for you to consider this dispatch center as one that should be granted a waiver of this consolidation. My experience here is in comparison to prior work within the ISP District 15/ISTHA dispatching realm is the reason for the request.

The pending requirement that the 9-1-1 call centers of certain-sized jurisdictions must surrender their service areas to an arbitrarily-sized consolidated dispatching unit begs these not-quite rhetorical questions:
- Who benefits and how?
- Who pays and for what?

I offer as a response –

In my past experience, the fact that the dispatchers were acquainted with the special duties and operations of both the personnel and the areas in which they operated was critical to providing accurate and swift assistance to the public by appropriate dispatch of the officers/maintenance & engineering personnel and all the associated fire/rescue services serving the over 270 miles of roadway.

The same applies to the Deerfield-Bannockburn-Riverwoods combined 9-1-1 call dispatching center. Given the intricacy of the side street networks, the variety of both residential and commercial occupancies these three communities contain it would not be likely that simply assigning this area to some other region is a good use of resources. Because the present center has been established for so long and has trained its dispatchers so well, the prospect of having remotely stationed personnel acting as their replacement seems likely to deteriorate the level of service so needed for the local community and all those who pass through daily.

This last point is of no small importance, given the Average Daily Traffic on the arterial roadways that crisscross these three municipalities. The commercial/office districts of each, taken as an aggregate population, along with the residential areas, surely present a level of population that should satisfy the intent of the legislated consolidation. The present level of service, given to another dispatch center tasked with serving an even larger conglomerate area, could not be maintained. If the intent of the legislation is to save money, this is not a true public service. The present surcharge for operation of the local 9-1-1 system has provided the public an operation that is swift and accurate, with direct response (not an automated queue of call-waiting).

Respectfully yours,

Russell K. Williams
Bannockburn Police Department #353
Illinois State Police  
Office of Statewide 911 Administrator

Dear Sir,

As a Sergeant with the Village of Bannockburn, I would like to express my concerns over the recent legislation consolidating dispatch centers. I have been a police officer for 43 years and have been a part of many decisions over the years involving dispatch centers. I can honestly tell you that consolidation has never benefited the officers or the residents involved. Our dispatchers are our “Front” line. They know the people, the officer, and the residents. If this vital link is altered the services provided suffer.

Deerfield dispatch has served the communities of Deerfield, Bannockburn, and Riverwoods in a compassionate and caring way. They are efficient and knowledgeable in the workings of all three of the Police Departments they serve. A consolidated dispatch center would not be able to serve in such a way.

Please consider allowing Deerfield dispatch to continue serving our communities as they have for so many years.

Thank you for your consideration in this matter,

Bruce D. Bone  
Sergeant
June 2, 2016

The Illinois State Police,
Office of the Statewide 911 Administrator

I fully support the Deerfield’s 911 Center’s efforts to secure a waiver in reference to the current consolidation legislation. There’s the saying “If it’s not broke, don’t fix it”. This applies to Deerfield’s Dispatch Center.

First of all, we already are a consolidated center and have been for many decades. While the official census count may be less that required by the legislation, the actual population we serve just about doubles during the day. Deerfield, Bannockburn, and Riverwoods are home to many office headquarters, some of which are among the Fortune 500. In addition, we serve Trinity College.

Further consolidation would surely be a threat to public safety. A person, not automation, answers each and every call. No one is ever put in a cue to be answered. Our full time staff has a combined tenure of 150 years that provides an exceptional level of public service. In the past month, the expertise of our dispatchers as well as the quick response of our officers has saved two lives.

We have continually invested in the technology for our center, and are at a point where we can continue our efficient services with little more dollar outlay. Further consolidation would require us to abandon our state of the art equipment resulting in a loss of our investment as well as resulting in huge expenditures to join and maintain new systems. Estimates range from $2,000,000.00 for the first year.

I truly believe since we are already consolidated and serve a population far larger than our census numbers, a waiver should be granted. We do in fact meet the spirit of the law. Thank you for your consideration.

Very truly yours,

Harriet Rosenthal
Mayor
May 20, 2016

Illinois State Police
Office of the Statewide 911 Administrator

Subject: 911 Call Center Consolidation Waiver for the Villages of Deerfield, Bannockburn and Riverwoods

The Village of Deerfield’s 911 Call Center serves the communities of Deerfield, Bannockburn and Riverwoods. This is a logical grouping of similar communities, expecting a high level of service. In addition to 911 calls, the Call Center also serves as a 24-hour resource for the whole community.

The Village of Deerfield Public Works Department relies on the Call Center to contact our staff for emergency call outs. This could be a snow plowing event, a water main break or an alarm at our wastewater treatment plant or water pumping stations. This is a tremendous service necessary for our critical facilities.

Our Call Center takes pride in the fact that Deerfield has one of the State’s lowest surcharges, operates within its means, and has preemptively invested in enhanced 911 technologies, which may now be rendered obsolete if further forced consolidation is required. It is estimated that additional consolidation may cost upwards of $2 million to upgrade communication and other infrastructure, present heavy time constraints to meet the State’s requirements, and cause staff reductions. This reduction may cause our Police Department’s doors to close after hours and prevents the police from answering after hour calls for service as well as put our Public Works operation at risk.

We feel that a forced consolidation will result in diminished public safety, greatly increased costs and inappropriate partnerships.

Thank you for your favorable consideration in this request for a waiver.

Please contact me if you have any questions.

Sincerely,

[Signature]

Barbara K. Little, P.E.
Director of Public Works and Engineering
Village of Deerfield
850 Waukegan Road
Deerfield, IL 60015
847.317.2490
blittle@deerfield.il.us
Leo P. Schmitz, Director  
Office of the Statewide Administrator  
Illinois State Police  

June 1, 2016

Dear Mr. Schmitz:

I am writing in regards to the recently passed requirement for municipalities with fewer than 25,000 residents to consolidate 9-1-1 services. Deerfield’s 9-1-1 center serves approximately 23,500 and is requesting a waiver from the current consolidation legislation.

I support the Deerfield 9-1-1 Center’s efforts to secure such a waiver. First and foremost, our 9-1-1 center is and has been a consolidated center for a number of years. They serve Deerfield, Bannockburn, and Riverwoods. I believe that further consolidation would result in diminished public safety, increased costs, and partnerships with communities that may or may not have the same needs as Deerfield.

Our full-time staff of 8 has a combined tenure of 150 years that provides an exceptional level of public service, both in emergencies and other functions. In addition to their 9-1-1 related duties, they are intimately involved with the community through public education, charity work, and a plethora of public service initiatives.

Deerfield has made major investments of tax dollars to bring state-of-the-art technology to our villages. According to our police chief, the present system will bring us into the next decade with minimal additional outlay. Further consolidation would require our 9-1-1 center to abandon their technologically advanced owned equipment, resulting in a loss of capital, while requiring significant additional expenditures to join, get online with, and maintain new systems.

Estimates our police have obtained from other consolidation centers are as much as 2 million dollars for just the first year to secure their services (far more than double our current budget). The most economical of the available options would be joining a mega-center that often runs at minimums, experiences frequent turnover, and consequently employs staff that works a tremendous amount of overtime—costing more money. Consolidation is supposed to increase efficiency, but as Deerfield’s 9-1-1 center is already serving several communities, additional consolidation would cost, not save money and wouldn’t make sense.

There are a host of public services that the forced consolidation could not satisfy; consequently, new personnel would be needed to bridge this gap at a significant cost to our village and our taxpayers. Because Deerfield’s center has already consolidated with adjacent villages, we meet the spirit of the new law, and should qualify for a waiver.

Thank you for your consideration.

Barbara J. Struthers, Trustee  
Village of Deerfield
May 24, 2016

Illinois State Police
Office of the Statewide 9-1-1 Administrator

RE: Waiver of Consolidation
DEERFIELD 9-1-1 CENTER
DEERFIELD, IL 60015

To whom it may concern:

As a Deerfield resident, I am opposed to the Deerfield 9-1-1 Center's further consolidation and request that Office of the Statewide 9-1-1 Administrator grant a waiver as provided for in the legislation.

The Deerfield 9-1-1 Center has already been consolidated and provides services to the immediate community, including Deerfield, Bannockburn and Riverwoods. This previous consolidation as resulted in a financially efficient, responsive and personal operation. A further consolidation would require additional capital and would result in a significant loss in value of the equipment, facilities and training investments made by the community. This is a double loss ... causing the community additional investment while suffering the loss of current equipment and technology.

This course of action is, if taken by the Office of the Statewide 9-1-1 Administrator, would be financially negligent and insupportable.

Perhaps an even more important reason for granting the waiver to consolidation is to support public safety. The 24/7/365 live 9-1-1 operators are able to deal with emergency situations in a professional and personal way. They are responding to residents' emergencies in a community that they know and serve daily. They know the geography, resources and in many cases, the residents.

This is the type of police/community interaction we expect from our Deerfield Police Department and the Deerfield 9-1-1 Center. We expect the leadership of the Illinois State Police to respect and protect this positive relationship.

I am available to discuss any aspect of this communication with you. My contact information is on the letterhead.

Very truly yours,

Jack E. Frigo

cc Chief John J. Sliozis
My wife Ellen Rudnick and I have been residents at 1316 Woodland Court West in Riverwoods since 1991. Among many other things, we have been most satisfied with the safety and protection measures provided by our Deerfield community. Things have been improved from this high level of service when the Village of Riverwoods expanded its staffing and programs in this area in 2013. In comparing the Deerfield Center with others in the area, our programs are clearly superior to and more financially sound than the alternatives. We are strongly in support of a waiver so that we can continue our excellent and efficient 9-1-1 Center. A change to consolidate into a broader area would be a threat to our public safety and also be economically unreasonable.

Thank you for considering and supporting this request for a waiver.
June 5, 2016

Illinois State Police
Office of the Statewide Administrator

Dear Sirs:

We are writing in support of granting a waiver to the Village of Riverwoods, of which I am a resident, to allow the villages of Deerfield, Bannockburn and Riverwoods to maintain their current 9-1-1 center. Our police department and village administration believe that the current structure for handling emergencies within these villages is superior to and more financially sound than the proposed alternative. They also believe any changes could pose a serious threat to public safety in these villages and that a consolidation of facilities will cost more money and pose significant technical problems to implement.

We are firm believers in the concept of "if it isn't broken, don't fix it". The proposed plans seem to me to specifically countervene that theory. We in Riverwoods have competent village management and policing and making changes in light of something that is working well doesn't seem to make sense to us.

We ask that you grant the village the waiver that it is requesting.

Very truly yours,

Scott J. Mermel
Eve G. Mermel
Residents,
Riverwoods, IL
June 3, 2016

Illinois State Police Office of the Statewide Administrator

From: Mr. and Mrs. Francisco Flores
1040 Portwine Road
Riverwood, Illinois 60015-2433

It has come to our attention that legislation is requiring our Deerfield 9-1-1 Center to disband and consolidate with a larger Center by June of 2017. We are not in favor of this for the simple reason that if it works well why change. Our system here in Deerfield is fiscally sound, better than any other alternatives.

If our system was not fiscally sound, or technically infeasible we might not feel this way. Our system works well and has kept our community sound and safe and we see no reason to disband it or to consolidate.

We have been receiving excellent service from our Village since 2013 and feel it shall continue to be excellent in the future years to come.

See the detailed letter from the Village of Deerfield which is attached.

Sincerely,

Linda Flores
The Flores Family
6-9-16

To The Illinois State Police:
Office of the Statewide Administrators

I feel compelled to address the Deerfield 911 Center and the possibility of consolidating (and thus elimination of the center) to a less personal Mega Call Center.

We moved to Riverwoods to escape some of the increasing crime in Chicago as a safer place to raise our three children.

Though much smaller in size—our village(s) have not been w/o/ut emergencies which have been managed seamlessly by the local 911 center.

It would be a terrible consequence and possible threat to our communities to eliminate our 911 dispatchers from our locale.

Lines could be saved for lack of this service that in itself is priceless. Please reconsider said legislation.

Thankyou,

Sally Michaels

2890 Duffy LN NW
31 May 16

Illinois State Police
Office of the State 911 Administrator

To Whom It May Concern,

It has recently come to my attention that due to the passage of Public Act 99-0006, the Deerfield Police Communications Center has been mandated to consolidate with a yet unnamed, larger communications center by June of 2017. Although the stated goal of this legislation is to prepare for conversion to a “Next Generation” 911 system, I am deeply concerned as to how this consolidation would affect the high quality 911 call-answering and dispatch operations offered currently by the professional telecommunicators of the Deerfield Police Department.

While reviewing the Act, I was concerned that all distributions from the Statewide Fund are “subject to appropriation”. With the ongoing state budget impasse and the lack of any fiscal responsibility by a majority of our legislators, mission-critical funding could be withheld for extended periods of time to our 911 call centers. It is my understanding that no absolute amounts are guaranteed to be distributed if the Statewide Fund does not have sufficient money to permit pay outs.

Additionally, I become apprehensive when I read that the majority of the Statewide Surcharge ($0.53 of $0.87 collected) will go to “various special funds and administrative costs”. When these two broad categories are quoted, it has historically led to increases in government bureaucracy and corruption opportunities.

As a former police officer and supervisor, I have had the experience of being dispatched by a county-wide dispatch center, a multiple community (4) dispatch center and eventually, our own municipal 911 center. On the county-wide radio band it was often impossible to get on the air when competing with the sheriff’s department and multiple municipal police agencies. This dispatching overload would place deputies and officers in danger as they initiated traffic stops or
suspicious person or vehicle investigations on their own with perhaps just their partner being aware of it through the use of a public works local band radio.

Dispatching improved somewhat when sharing the radio band with only four other municipalities but competition of airtime on day and evening shifts, especially on weekends or holidays, was still difficult.

When at last we had funded our own dispatch center, communications improved tremendously between the public we served, the telecommunicators and the police officers on patrol. The speed in which registration and drivers license checks were run oftentimes provided officers with critical safety information prior to their approach to the vehicles they had initiated stops on. The telecommunicators also had an intimate knowledge of the geography of the community they served. Will the same be able to be said about telecommunicators working in a multijurisdictional dispatch center that could be located many miles away? I would doubt it.

Lastly, does the Illinois State Police (ISP) really need another government mandate? The fine men and women of the ISP continue to face the daily challenges of operating state crime labs, the Bureau of Identification, and conducting background checks on concealed carry applicants, riverboat gambling supervision, etc, etc.

With the aforementioned concerns now brought to your attention, I request that the Deerfield Police Department be awarded a waiver from the consolidation requirement so the threat to public safety and our police officers does not escalate and an uncalled for economic burden is placed on the Village of Deerfield's Police Department.

Sincerely,

Patrick Quillinan
Senior Security Investigator
Takeda Pharmaceuticals U.S.A., Inc.
Dear Mary Anne,

Please find below our letter in support of a waiver to exempt the Deerfield 9-1-1 Center from consolidation with a larger center. Feel free to call me with any questions.

Regards,

Wende Rudnick
C-847-373-8466

To: The Illinois State Police, Office of the Statewide 911 Administrator

To Whom it May Concern:

As members and homeowners of the Deerfield Community for the past 10 years, we are writing this letter to show our strong support of a waiver to EXEMPT the Deerfield 9-1-1 Center from consolidating with a larger Center. We have recently become aware of new statewide legislation requiring the current operation to disband and combine, which we feel is a huge threat to public safety and fiscally irresponsible.

The Administrators and Staff of the Deerfield Center have worked extremely hard to provide swift and personable responses to the Deerfield Community and create a partnership through public education and charity work. We feel this Center is a superior and economically sound operation, with state of the art equipment and caring, full-time staff. We have utilized these resources 2 occasions over the past few years; I was unable to breathe one night due to a respiratory illness and an ambulance arrived quickly and without incident; my husband tried to drive himself to Highland Park Hospital due to heart attack symptoms, but pulled into the police station when he realized he couldn’t go on. He was met with concerned staff and a quick response that got him to Highland Park Hospital immediately.

Forced consolidation will bring unwarranted and unnecessary economic costs to the Deerfield Community. We pay a considerable amount in real estate taxes each year for just these services. To compromise our resources for the betterment of other communities is an unfair burden. It will also compromise and burden a dedicated, hard-working and caring staff that has served the citizens so well over the years.

For all of these reasons mentioned above, we feel consolidation is a detriment to the Citizens of Deerfield and the Administrators and Staff of the Deerfield 9-1-1 Center. We feel a waiver is in order.

Sincerely,

Wende and Gary Rudnick
1356 Somerset Ave.
Deerfield, IL
Mary Anne Glowacz

From: William Furie <WFurie@rosenthalbros.com>
Sent: Wednesday, May 25, 2016 3:18 PM
To: Mary Anne Glowacz
Subject: Support of Deerfield 911 Center

Rosenthal Bros., Inc. is an independent insurance agency located in Deerfield, IL. The position I hold at Rosenthal Bros., Inc. is President. We employ 52 individuals at our offices located at 740 Waukegan Road, Deerfield, IL.

I support the Deerfield 9-1-1 Center’s effort to secure a waiver in reference to the current consolidation program. The Deerfield Center is and has been a consolidated center for several decades. We need to make sure our employees have the best possible safety center available. Further consolidation would result in diminished safety not only for our employees but the public in general. We do not want to count on a center located elsewhere to ensure our safety. The Deerfield center has worked efficiently and effectively throughout our tenancy in our Deerfield offices. We have occupied our offices for the past 17 years.

Their mission and vision are consistent with the population they serve. They have 8 full time staff with combined tenure of 150 years. They provide an exceptional level of public safety. The staff not only handles 911 calls but is active in the community in many facets including charity work, public education and public service initiatives.

They possess current technology which will serve them well for the next decade with minimal expense. If consolidation occurs they would have to abandon their current technology resulting in a tremendous loss of capital and will require significant expenditures to join and maintain new systems. I have heard numbers as much as $2,000,000. This is absurd at best.

If any agency in Illinois should receive a waiver, it should be Deerfield, IL. They are currently consolidated and meet the spirit of the law. Please do NOT do a dis-service to this community and grant a waiver to Deerfield.

Thank you.

Bill Furie | Rosenthal Bros, Inc.

Direct: 847-940-4185 | Cell: 847-710-7280 | Fax:847-940-4315
WFurie@rosenthalbros.com | www.rosenthalbros.com
Mary Anne Glowacz

From: troy@hetzcovenantbuilders.com
Sent: Wednesday, May 25, 2016 11:25 AM
To: Mary Anne Glowacz
Subject: Dispatch center

Mary Anne Glowacz,

In response to the information you sent to Pastor Mike on behalf of our community church here in Deerfield, I am writing this email to support the request for the Deerfield 9-1-1 Center to continue to stay up and running as it does now. I hope the waiver is issued to allow it to do so.

We (the church, myself and my extended family) live and serve in the Area served by your center. Our church, my in laws and I are in Bannockburn/Deerfield. We have all at one time or another needed to use the center and the service has always been exemplary.

A few of the times the need was immediate and any delay caused by a "consolidated center" would have caused greater risk of injury and more damage to our property. As far as cost goes, we already pay a substantial amount of property taxes, but with the high level of service provided this helps offset the sting of cost. I find it EXTREMELY improbable that the "consolidated center" which I will need to be set up, upgraded, interfaced, staffed, trained and then implemented will be less expensive than the state of the art, highly trained and staffed existing center. Plus all of the existing expensive equipment will have been wasted spending.

Let me summarize, this proposed "forced consolidation" may be a need for lesser quality or lesser funded facilities, however it would be a great detriment to our community to take our well running existing center and to downgrade it, thereby risking the lives and property of the people currently served, people like me, my family and my church.

Frankly put, it is a bad idea! Please issue waiver to keep us safer!

Sincerely,

Troy Hetz
Resident, small business owner,
Facility Manager
North Shore Chinese Christian Church

Sent from my iPad ...

"Oh love The Lord, all ye his saints:
For The Lord preserveth the faithful,
and plenteifully rewardeth the proud doer."
June 12, 2016

Illinois State Police Office of the Statewide Administrator

To Whom It May Concern:

I am writing to voice my concern of the threat of safety if consolidation of the Deerfield 9-1-1 Center takes place in our area.

My family lives in Riverwoods, down a winding, secluded road. We have confidence that our local Police Dept. knows our location well, as we have had quick responses in the past for safety matters. If our area is consolidated with other areas, the larger response team may not be aware of our personal issues.

For decades, our Deerfield 9-1-1 Center has been serving the communities of Deerfield, Bannockburn, and Riverwoods. We have been repeatedly informed that our current operation is superior and more fiscally sound than any alternatives suggested. The current full time staff has over 150 years experience. And it gives us residents much comfort in knowing that we are being watched over by a very dedicated staff that knows our small community well.

I strongly urge you to award a waiver to the Deerfield 9-1-1 Center for future consolidation with a larger Center. A disbandment and consolidation with a larger Center would be steps backward in providing a safe local police Center for our residents.

Thank you,

Timothy L. Buzard
June 1, 2016

To: Illinois State Police, Office of the Statewide Administrator
From: Michael Lepore, 761 Links Ct, Riverwoods, IL 60015
Subject: Disbanding of the Deerfield 9-1-1 Center

I have just been made aware of the legislation requiring our Deerfield 9-1-1 center to close and consolidate with another center unless a waiver is awarded by the State of Illinois that will allow it to continue “as is”.

I strongly oppose closing the Deerfield 9-1-1 center, and I request such a waiver from the State to allow it to continue. It has provided me and our community excellent service. Because of the numbers of senior citizens (such as my wife and I) who live in the community, we are a target for crime and for scams. I fear and expect that closing the Deerfield 9-1-1 center will result in an increased threat to the public safety of our community. In addition, our Police Departments have consistently looked at alternatives, and found that our current operation is more economically and fiscally sound and responsible to other alternatives.

So, let’s not screw it up. Please grant the waiver to allow our Deerfield 9-1-1 center to remain open.

Sincerely,
Michael Lepore
Resident of Riverwoods, IL
Illinois State Police  
Office of the Statewide 911 Administrator

May 25, 2016

Dear Sir or Madam,

It has come to my attention and to that of my congregation that there are plans to consolidate our Deerfield 911 Center into a much larger conflation of area communities in a bigger system. Many of us have the concern that this move will diminish the quality of the emergency communication services that we have enjoyed over the years. Having worked with first responders myself from in other areas where such a larger call center is in operation, I know there is quite a bit of frustration and often critical time lost in these larger systems.

The Deerfield, Bannockburn and Riverwoods communities have a group of skilled, devoted and long serving 911 Call Center staff who know our department members and our communities. We are very concerned about losing that “close to the ground” quality of service in this critical area of service.

No one, when they wake up in the morning, are planning to call 911 that day. That three digit number is a prayer for help. When that prayer is made, we all want it to be answered swiftly, efficiently and with healing care. We know that is your goal for all those you serve as well. We are requesting that you award a waiver so that our 911 Call Center can continue to operate in the structure and with the dedication that is has up to now.

If I can be of assistance in any other ways, please do not hesitate to be in touch with me.

Faithfully yours,

[Signature]

The Rev. David P. Jones  
Rector
May 23, 2016

The Illinois State Police
Office of the Statewide 911 Administrator

To Whom It May Concern:

I support the Deerfield 9-1-1 Center's efforts to secure a waiver in reference to the current consolidation legislation. First and foremost, they are and have been a consolidated center for several decades. Further consolidation would result in diminished public safety, increased costs, and obtuse partnerships.

Their mission and vision are consistent with the population they serve. Their full-time staff of eight has a combined tenure of 150 years that provides an exceptional level of public service. In addition to their 9-1-1 related duties, they are intimately involved with our community through public education, charity work, and a plethora of public service initiatives. Their current technology is poised to bring them into the next decade with minimal outlay. Further consolidation would require them to abandon their state of the art owned equipment, resulting in a loss of capital while requiring significant additional expenditures to join, online, and maintain new systems. Estimates they’ve obtained from other consolidation centers to secure their services range from two million dollars for the first year (far more than double their current budget) to several points in between. The most economical of their options would be joining a mega-center that often runs at minimums, experiences frequent turnover, and subsequently, staff works a tremendous amount of overtime. Additionally, there are a host of public services that the forced consolidation would and could not satisfy, consequently, they will have to hire new personnel to bridge this gap at a significant cost to their agency and thereby, our citizens.

If any agency in Illinois should receive a waiver, it should be Deerfield. They are currently consolidated and meet the spirit of the law through and through. Thank you for your consideration.

Sincerely,

Amy Falaz-Paterson, Director
Deerfield Public Library
June 9, 2016

Illinois State Police
9-1-1 Administrative Support Command
801 South 7th Street
Springfield, IL 62703

To Whom It May Concern,

The purpose of this letter is to register the support for a waiver allowing the Deerfield, IL Police Communications Center 911 system to be excluded from Public Act 99-0006, which mandates that it consolidate with a yet unnamed, larger communications center by June of 2017.

Although the stated goal of this legislation is to prepare for conversion to a “Next Generation” 911 system, we are concerned as to how this consolidation would affect the 911 call-answering and dispatch operations offered currently by the Deerfield Police Department.

As a major employer in Deerfield with an employee base of more than 1,000, we depend upon prompt response in the rare event of an emergency situation at our facilities. Our employees depend upon our company to provide a safe working environment, and we in turn depend upon the community services like Deerfield 911 to respond quickly and professionally if a need arises.

We echo the concerns of local law enforcement personnel and city leaders that consolidation has risks that we consider unacceptable.

With the ongoing state budget impasse, mission-critical funding could be withheld for extended periods of time to our 911 call centers. It is our understanding that no amounts are guaranteed to be distributed if the Statewide Fund does not have sufficient money to permit pay outs.

Furthermore, as a practical matter, we are advised that the county-wide radio band could become overloaded with so many competing departments. Any significant delay would not only be concerning but could risk the safety and lives of our employees and dozens of visitors to our campus any day.

Lastly, the Deerfield Police Communications Center is well funded and operating very efficiently. To displace a high functioning system with another of unknown quality or efficiency for
something as serious as protecting the safety and well-being of our employees and visitors is not a course we wish to see pursued.

We respectfully request that the Deerfield Police Department be awarded a waiver from the consolidation requirement so the threat to public safety for our employees, their families that reside in Deerfield and many visitors to our campus are not adversely affected.

Sincerely,

[Signature]

Elizabeth Brunsvold  
State Government Affairs Director, MidWest Region  
Government & External Affairs  
Takeda Pharmaceuticals U.S.A., Inc.  
One Takeda Parkway  
Deerfield, IL 60015  
Elizabeth.Brunsvold@Takeda.com  
www.takeda.us
Merrillville reports drop in crime; new dispatch center blasted

Karen Caffarini

Crime in Merrillville was down in almost every category in 2015, making it one of the best years in a while for the police department, Police Chief Joseph Petruch said, who said the new consolidated dispatch center hasn't helped.

Petruch attributed the improved statistics to the use of overtime money and a more proactive stance by police officers, who he said have been hampered in their job by the new consolidated 911 emergency dispatch center system.

Petruch said dispatchers at the consolidated center often give police officers the wrong address, making their job even more difficult. He said one night police officers received three bad addresses in a short time.

Petruch said the dispatch center call takers in Crown Point aren't always familiar with the geography of a community as they should be.

"I'm worried about the officers on the street. They're walking into an unknown," he said.

"They took a dispatch center that wasn't broken. Now it's broken and there's nothing we can do to fix it," Petruch said.

Town Council President Richard Hardaway, D-2nd, said the police department is doing an "excellent job," and agreed with Petruch that the new 911 consolidation center is broken.

"It's hindering the police officers' job. It's a failed program," said Hardaway.

"Speaking as a citizen, not an elected official, I don't think they thought this all the way through and they waited too long to implement it," he said.

Brian Hitchcock, E-911 director, said he hasn't been contacted about any problems in Merrillville, adding the system needs more time to work out any kinks.

"When you first do a consolidation, it takes a full year to work things out. We're only into it for three or four months," Hitchcock said.

"I won't say mistakes will never be made. We're dealing with human beings. But give it a year," he said.

He encouraged any police departments having problems to call him so any problems can be resolved.

Statistics for 2015 show homicides were down 67 percent, with one last year compared to three in 2014. There were no rapes in 2015, compared to three the previous year. Domestic violence was down 33 percent, from 58 cases in 2014 to 39 last year; and battery remained even at 246 cases each year, statistics from the police department showed.

Residential burglaries dropped 35 percent, with 108 cases last year compared to 167 the previous year, while business burglaries were up 7 percent, going from 15 to 16.
"We're always hit hard on residential burglaries," Petruch said. "About 75 percent happen in apartment complexes. It's hard to control there."

There was one arson last year compared to three the previous year. There were 108 thefts from a building reported, a 29 percent drop from the 152 in 2014, while shoplifting was down 6 percent, from 174 to 164.

There was a 46 percent hike in non-state vehicle crashes, 496 to 339 in 2014, while the number of crashes on U.S. 30 and other state-controlled roads dropped 4 percent, from 1,394 to 1,344. There was one fatal crash each year, while personal injury accidents dropped 9 percent, from 282 to 257, statistics showed.

There was a 29 percent increase in traffic citations, from 6,749 to 8,719, and a 194 percent hike in the number of traffic warnings issued.

Hardaway said the number of citations shows the police are out patrolling the streets.

"They also issued a lot of warnings rather than hitting them over the head with a stick," he said.

Hardaway also was pleased with the 113 percent increase in weed violation citations issued, 23 to 49.

"It means code enforcement is going out and doing exactly what we want them to do," he said.

Karen Caffarini is a freelance reporter for the Post-Tribune.

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Thursday, October 29, 2015
CROWN POINT, Ind. (WLS) --
A northwest Indiana 911 dispatched was fired Thursday after her dispatching error earlier this week delayed the arrival of paramedics for 47 minutes to the Griffith home of man needing medical help.

Natalia Deluna-Avila, a nine-year veteran, was fired after being placed on unpaid administrative leave following the death of 81-year-old Kenneth Booker. She entered the number 3, instead of 8, when entering his address.

The 911 center in Crown Point is about 10 miles away from Booker’s apartment building in Griffith. However, Deluna-Avila entered the wrong address sending first responders nearly a mile away. Police said that had they been given the correct address, they likely would have been at the man’s home within minutes.

In 911 tapes released on Thursday, Booker is heard giving his address correctly and the dispatcher repeatedly saying that she did not understand him. Booker placed several calls while waiting for help.

Booker died Monday night.

Emergency call centers are being consolidated throughout the state of Indiana. Lake County's new $9 million center opened earlier this year and serves 15 cities and 460,000 residents. The consolidation aimed to improve services after a botched call in June may have led to the death of off-duty officer Burt Sanders, who suffered a heart attack at his Gary church. The dispatcher who took that call was later fired.

Brian Hitchcock, Lake County 911 executive director, said there are already plans to re-test all dispatchers for accuracy and competency. He added that all operators have completed customer service training.

Booker's son said he has since hired an attorney.