### 911 GENERAL INFORMATION

**DATE:** 12/28/2016

<table>
<thead>
<tr>
<th>Type of Change:</th>
<th>Consolidation within an ETSB</th>
<th>Joint ETSB</th>
<th>Unserved consolidation</th>
<th>Plan Modification</th>
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</table>

<table>
<thead>
<tr>
<th>Current System Name</th>
<th>Population Served</th>
<th>Land Area in Sq Miles</th>
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<tbody>
<tr>
<td>DuPage ETSB</td>
<td>932,708</td>
<td>331.68</td>
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</tbody>
</table>

**System Name after Consolidation:** DuPage ETSB

#### PSAP EFFECTED:
(Consolidation Plans Only)

<table>
<thead>
<tr>
<th>PSAP</th>
<th>Consolidation/ Remain Open</th>
<th>Decommission/ Close</th>
<th>Primary</th>
<th>Secondary</th>
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<tbody>
<tr>
<td>ACDC</td>
<td>Open</td>
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</tr>
<tr>
<td>DU-COMM</td>
<td>Open</td>
<td></td>
<td>X</td>
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<td>DuPage Sheriff</td>
<td>Open</td>
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<tr>
<td>Downers Grove</td>
<td>Consolidation</td>
<td></td>
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</tbody>
</table>

**911 System Contact:** Linda M. Zarwin

Street Address: 421 County Farm Road

City, State and Zip Code: Wheaton, IL 60187

Office Telephone: (630) 550-7743

Cellular Telephone: (630) 878-2509

Email: linda.zarwin@dupageco.org

General System Email: (if applicable): etsb911@dupageco.org

**Wireless Coverage for Consolidated System:**

- **100%** Phase II compliant
- **%** Phase I compliant

**Please check if applicable:**

- **X** NG9-1-1 capable   April 2017
- Receive 9-1-1 Text
- Receive 9-1-1 Video
VERIFICATION

I, Linda M. Zerwin, first being duly sworn upon oath, depose and say that I am 911 System Coordinator, of DuPage ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

[Signature]
Linda M. Zerwin, 911 System Coordinator

Subscribed and sworn to before me

this 27 day of December, 2016.

[Signature]
Ellen L. Sebby
NOTARY PUBLIC, ILLINOIS

“OFFICIAL SEAL”
Ellen L. Sebby
NOTARY PUBLIC, STATE OF ILLINOIS
My Commission Expires 06/25/19
PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1. List the name and location of each PSAP, secondary PSAP, and backup PSAP. List the security for each location.

   This consolidation plan is submitted to move several fire agencies within the system to eliminate transfers and to close Downers Grove PSAP. PSAP effected in the DuPage ETSB System:

   ACDC  Three Friendship Plaza, Addison, IL 60101
   DU-COMM  600 Wall Street, Glendale Heights, IL 60139  Its is a stand-alone secure facility.
   Downers Grove  PSAP 801 Burlington Avenue, Downers Grove, IL 60515

   PSAP effected outside of the system: None

2. Do all of your PSAPs meet the security requirements in 1325.515? If no, explain below and include anticipated compliance date.

   ☒ Yes  ☐ No

   Plans submitted without this documentation will be rejected.

   All current PSAP locations meeting the minimum security requirements of 1325.515. In addition, DuPage ETSB will have two new PSAP facilities within the next 24 months that will exceed the security requirements.

3. Type of Radio/Telecommunications systems compatible with participating and adjacent agencies.

   ☒ STARCOMM21
   ☐ STARCOMM21 ITTF channels only
   ☐ Other, explain below

   DuPage ETSB agencies operate on Site 1 of STARCOMM21, internally referred to as the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) which includes some patched VHF frequencies for fire and some UHF patched frequencies that will be eliminated in accordance with the FCC TBand ruling.

4. Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200(b)(3)?

   ☒ Yes  ☐ No  ☐ N/A

   No change

5. Have you included maps to show the territory covered by the system, i.e., list town, counties, district, etc.?

   ☒ Yes  ☐ No

   There is not change to the system boundaries.

   Plans submitted without this documentation will be rejected.

6. Have you included a listing of all telephone companies?

   ☒ Yes  ☐ No

   There is no change to the list of telephone companies

   Plans submitted without this documentation will be rejected.
7. Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?  
   - Yes
   - No

   Plans submitted without this documentation will be rejected.

8. Have you included a list of participating and adjacent agencies?  
   - Yes Adjacent agencies, no change to participating agencies
   - No

   Plans submitted without this documentation will be rejected.

9. Have you included financial information?  
   - Yes
   - No

   Plans submitted without this documentation will be rejected.

    - This is an unserved county that will require public education. (See attachment.)
    - This is an existing 9-1-1 system(s) and does not require public education.

11. Training.  
    - This is an unserved county that will require training. (See attachment.)
    - This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.

12. Use of TTY's and Training  
    - This is an unserved county that will require training. (See attachment.)
    - This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.

13. Have you included call handling and aid outside jurisdictional boundary agreements?  
    - Yes, Call handling
    - No

   There is no change to outside jurisdictional boundary agreements.

   Plans submitted without this documentation will be rejected.

14. Have you included a new system diagram?  
    - Yes provided by ATT
    - No

   Plans submitted without this documentation will be rejected.

14a. Does the new system diagram include all PSAP(s) and backup PSAP location(s)?  
    - Yes
    - No

   Plans submitted without this documentation will be rejected.

15. Have rural residences been addressed for the database?  
    - Yes N/A to this modification
    - No

   Plans submitted without this documentation will be rejected.

15a. Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.

   The DuPage ETSB MSAG database is updated on an ongoing basis. GIS technicians maintain the database and work with 911net as within protocol as soon as changes and updates are identified.

16. Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.

   AT&T. The DuPage ETSB equipment and system are in the process of being replaced. The DuPage ETSB current system is not NG. The new system which was purchased August 2016 will be NG911 and state network ready. Estimated deployment April of 2017.

(Please include additional pages if needed.)
NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for either a consolidation or modified plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b)12).

1) Indicate the name of the certified 9-1-1 system provider being utilized.
2) Explain the national standards, protocols and/or operating measures that will be followed.
3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
5) Explain how split exchanges will be handled.
6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.
DuPage ETSB has been working with AT&T as its CLEC and CPE provider to replace its current end of life CPE system. As part of the new plan diagram, DuPage ETSB is submitting the following changes to its 911 System design:


2. Mid-March 2017. Addison Fire Protection District will move from DU-COMM to ACDC. Addison Police are already dispatched by ACDC so this will eliminate a transfer.

3. April 2017. Bensenville Fire Protection District (NORCOMM), Itasca Fire Protection District, Wood Dale Fire Protection District (both DU-COMM) will move from their current PSAP to ACDC. The Police agencies of each of these fire districts is already dispatched by ACDC, so this will eliminate a transfer.

4. April 26, 2017. Close Downers Grove PSAP and move Downers Grove Police and Fire to DU-COMM.

The five-year strategic plan of DuPage ETSB is not impacted by this consolidation as they are already a DU-COMM member. Within 24 months of this application, DuPage ETSB will have reduced the system to three PSAPS; including two new PSAPs, new CPE, replacement of the SONET network, replacement of the logging system, upgrade of the radio consoles within the PSAPs. The overall reduction of PSAPs from 18 to 3 will result in annual personnel savings of $6.7M and an estimate savings of $2.9M in capital equipment replacement.

Documentation of communities served, participating agencies, adjacent agencies and carrier list is attached. DuPage ETSB's back up and overflow are included in its AT&T diagram.

There are no new boundary agreements.
**COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

*USE ADDITIONAL SHEETS AS NECESSARY*

<table>
<thead>
<tr>
<th>City, Town or Village</th>
<th>Street Address, City, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>There is no change to this section</td>
<td></td>
</tr>
</tbody>
</table>
PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

<table>
<thead>
<tr>
<th>9-1-1 Participant Agencies</th>
<th>Street Address, City, Zip Code</th>
<th>Administrative Telephone No.</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
<th>Call Relay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Village of Burr Ridge</td>
<td>7700 County Line Road Burr Ridge 60527</td>
<td>(630) 323-8181</td>
<td>x</td>
<td>na</td>
<td>na</td>
</tr>
<tr>
<td>Village of Clarendon Hills</td>
<td>1 N. Prospect Ave, Clarendon Hills 60514</td>
<td>(630) 268-5420</td>
<td></td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Village of Willowbrook</td>
<td>7760 Quincy ST, Willowbrook 60527</td>
<td>(630) 323-8215</td>
<td></td>
<td>x</td>
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</tr>
<tr>
<td>Village of Addison</td>
<td>1 Friendship Plaza, Addison 60101</td>
<td>(630) 543-4100</td>
<td></td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Village of Bartlett</td>
<td>228 S. Main, Bartlett, 60103</td>
<td>(630) 837-6800</td>
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<td>x</td>
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</tr>
<tr>
<td>Village of Bensenville</td>
<td>12 S. Center St. Bensenville, 60106</td>
<td>(630) 766-8200</td>
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<td></td>
</tr>
<tr>
<td>Village of Bloomingdale</td>
<td>201 S. Bloomingdale, Bloomingdale 60108</td>
<td>(630) 893-7000</td>
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<tr>
<td>Village of Carol Stream</td>
<td>55 N. Gary, Carol Stream 60188</td>
<td>(630) 665-7050</td>
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</tr>
<tr>
<td>Village of Darien</td>
<td>1702 Plainfield Rd, Darien 60561</td>
<td>(630) 852-5000</td>
<td></td>
<td>x</td>
<td></td>
</tr>
<tr>
<td>Village of Downers Grove</td>
<td></td>
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<tr>
<td>Village of Elmhurst</td>
<td>209 York Street, Elmhurst</td>
<td>(630) 530-3050</td>
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<tr>
<td>Village of Glen Ellyn</td>
<td>535 Duane St, Glen Ellyn 60137</td>
<td>(630) 469-5000</td>
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<tr>
<td>Village of Glendale Heights</td>
<td>300 Civic Center Pl, Glendale Hts 60139</td>
<td>(630) 909-5302</td>
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<tr>
<td>Village of Hanover Park</td>
<td>2121 W. Lake St, Hanover Park 60133</td>
<td>(630) 823-5900</td>
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<tr>
<td>Village of Hinsdale</td>
<td>19 E. Chicago, Hinsdale 60521</td>
<td>(630) 789-7000</td>
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<td>Village of Itasca</td>
<td>550 W. Irving Park Rd, Itasca</td>
<td>(630) 773-0835</td>
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<td>Village of Lisle</td>
<td>925 Burlington Ave., Lisle 60532</td>
<td>(630) 271-4100</td>
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<td>Village of Lombard</td>
<td>255 E. Wilson Ave., Lombard 60148</td>
<td>(630) 620-5700</td>
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<td>Village of Oak Brook</td>
<td>1200 Oak Brook Rd, Oak Brook 60523</td>
<td>(630) 368-5000</td>
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<tr>
<td>Village of Oakbrook Terrace</td>
<td>17W275 Butterfield, OakbrookTerrace 60181</td>
<td>(630) 941-8300</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

If transferring please list the Secondary PSAPs in your system that you will transfer to:

Tri-State FPD is a DuPage ETSB member and its PSAP which will be closing by at the end of 2017 with the new ACDC facility is operational.

Pleasantview FPD District is a DuPage ETSB member and dispatched by ACDC.
PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agency's land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

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<thead>
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<th>Street Address, City, Zip Code</th>
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<th>Transfer</th>
<th>Call Relay</th>
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<tbody>
<tr>
<td>Village of Roselle</td>
<td>31 S. Prospect, Roselle 60172</td>
<td>(630) 980-2000</td>
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<tr>
<td>Village of Village Park</td>
<td>20 S. Ardmore, Villa Park 60181</td>
<td>(630) 834-8500</td>
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<td>Village of Warrenville</td>
<td>28W701 Stafford Pl, Warrenville 60555</td>
<td>(630) 393-5741</td>
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<tr>
<td>Village of West Chicago</td>
<td>475 Main Street, West Chicago 60185</td>
<td>(630) 293-2200</td>
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<tr>
<td>Village of Westmont</td>
<td>31 W. Quincy, Westmont 60559</td>
<td>(630) 981-5200</td>
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<tr>
<td>Village of Wheaton</td>
<td>303 Wesley, Wheaton, 60187</td>
<td>(630) 260-2000</td>
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<tr>
<td>Village of Winfield</td>
<td>27W455 Jewell Rd, Winfield 60190</td>
<td>(630) 933-7100</td>
<td></td>
<td></td>
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<tr>
<td>Village of Woodridge</td>
<td>5 Plaza Drive, Woodridge 60517</td>
<td>(630) 852-7000</td>
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<tr>
<td>Addison FPD</td>
<td>10 S. Addison Rd, Addison 60101</td>
<td>(530) 628-3100</td>
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<tr>
<td>Bartlett FPD</td>
<td>234 N. Oak Ave, Bartlett, 60103</td>
<td>(330) 837-3701</td>
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<tr>
<td>Bloomingdale FPD</td>
<td>179 S. Bloomingdale, Bloomingdale 60108</td>
<td>(330) 694-9080</td>
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<tr>
<td>Carol Stream FPD</td>
<td>365 N. Kuhn Rd, Carol Stream 60188</td>
<td>(330) 688-4836</td>
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<tr>
<td>Darien-Woodridge FPD</td>
<td>7550 Lyman Ave, Darien 60561</td>
<td>(630) 610-2200</td>
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<tr>
<td>Glenside FPD</td>
<td>1608 N. Bloomingdale, Glendale Hts 60139</td>
<td>(630) 668-5323</td>
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<tr>
<td>Lisle-Woodridge FPD</td>
<td>1005 School St, Lisle 60532</td>
<td>(630) 964-2233</td>
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<td>Oakbrook Terrace FPD</td>
<td>17W400 Butterfield, Oakbrook Terr 60181</td>
<td>(630) 834-2759</td>
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<tr>
<td>Warrenville FPD</td>
<td>3S472 Batavia Rd, Warrenville 60555</td>
<td>(630) 393-1381</td>
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<tr>
<td>West Chicago FPD</td>
<td>200 Fernmont, West Chicago, 60185</td>
<td>(630) 231-2123</td>
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<td>X</td>
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</tr>
<tr>
<td>Wood Dale FPD</td>
<td>589 N. Wood Dale Rd, Wood Dale 60191</td>
<td>(630) 766-1147</td>
<td></td>
<td>X</td>
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</tr>
</tbody>
</table>

If transferring please list the Secondary PSAPs in your system that you will transfer to:
PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agency's land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

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<th>Transfer</th>
<th>Call Relay</th>
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<tbody>
<tr>
<td>York Center FPD</td>
<td>1517 S. Meyers Rd, Lombard, 60148</td>
<td>(630) 627-1940</td>
<td></td>
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<td></td>
</tr>
</tbody>
</table>

If transferring please list the Secondary PSAPs in your system that you will transfer to:
ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system’s boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>see attached list</td>
<td></td>
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</tr>
<tr>
<td>Adjacent Agencies</td>
<td>Address Line 1</td>
<td>Address Line 3</td>
</tr>
<tr>
<td>--------------------------------------------------------</td>
<td>--------------------------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>AURORA POLICE DEPARTMENT</td>
<td>1200 E. Indian Trail</td>
<td>Aurora, IL 60505</td>
</tr>
<tr>
<td>BERKELEY FIRE DEPARTMENT</td>
<td>5819 Electric Avenue</td>
<td>Berkeley, IL 60163</td>
</tr>
<tr>
<td>BERKELEY POLICE DEPARTMENT</td>
<td>5819 Electric Avenue</td>
<td>Berkeley, IL 60163</td>
</tr>
<tr>
<td>ELGIN POLICE DEPARTMENT</td>
<td>151 Douglas Avenue</td>
<td>Elgin, IL 60120</td>
</tr>
<tr>
<td>HILLSIDE FIRE DEPARTMENT</td>
<td>523 N. Wolf Road</td>
<td>Hillside, IL 60162</td>
</tr>
<tr>
<td>HILLSFIELD POLICE DEPARTMENT</td>
<td>425 N. Hillside Avenue</td>
<td>Hillside, IL 60162</td>
</tr>
<tr>
<td>ILLINOIS STATE POLICE</td>
<td>531 Sangamon Avenue</td>
<td>Springfield, IL 62702</td>
</tr>
<tr>
<td>KANE COUNTY SHERIFF</td>
<td>37W755 38th Street A</td>
<td>St. Charles, IL 60175</td>
</tr>
<tr>
<td>KANECOMM</td>
<td>715 S Batavia Avenue</td>
<td>Geneva, IL 60134</td>
</tr>
<tr>
<td>NAPERVILLE POLICE AND FIRE DEPTS.</td>
<td>1350 Aurora Avenue</td>
<td>Naperville, IL 60540</td>
</tr>
<tr>
<td>NORCOMM PUBLIC SAFETY COMMUNICATIONS INC</td>
<td>2600 N. Mannheim Road</td>
<td>Franklin Park, IL 60131</td>
</tr>
<tr>
<td>NORTHLAKE FIRE PROTECTION DISTRICT</td>
<td>118 E. Parkview Road</td>
<td>Northlake, IL 60164</td>
</tr>
<tr>
<td>NORTHLAKE POLICE DEPARTMENT</td>
<td>55 E. North Avenue</td>
<td>Northlake, IL 60164</td>
</tr>
<tr>
<td>NORTHWEST CENTRAL DISPATCH</td>
<td>1975 E. Davis Street</td>
<td>Arlington Heights, IL 60005</td>
</tr>
<tr>
<td>OFFICE OF EMERGENCY MANAGEMENT CHICAGO</td>
<td>1411 W. Madison Street</td>
<td>Chicago, IL 60607</td>
</tr>
<tr>
<td>PLEASANT VIEW POLICE AND FIRE DEPT.</td>
<td>1970 W. Plainfield Road</td>
<td>LaGrange, IL 60525</td>
</tr>
<tr>
<td>ROMEOVILLE FIRE DEPARTMENT</td>
<td>18 Montrose Drive</td>
<td>Romeoville, IL 60446</td>
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<td>ORLAND FIRE PROTECTION DISTRICT</td>
<td>9790 W 151st Street</td>
<td>Orland Park, IL 60462</td>
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<td>SOUTHWEST CENTRAL DISPATCH</td>
<td>7611 W. College Drive</td>
<td>Palos Heights, IL 60463</td>
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<td>TRI-COM CENTRAL DISPATCH</td>
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<td>St. Charles, IL 60175</td>
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<td>WESTCHESTER FIRE DEPARTMENT</td>
<td>10240 W. Roosevelt Road</td>
<td>Westchester, IL 60154</td>
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<td>WESTCHESTER POLICE DEPARTMENT</td>
<td>10300 W. Roosevelt Road</td>
<td>Westchester, IL 60154</td>
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<td>WESTERN SPRINGS POLICE DEPARTMENT</td>
<td>740 Hillgrove Avenue</td>
<td>Western Springs, IL 60558</td>
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<tr>
<td>WILL COUNTY SHERIFF'S OFFICE</td>
<td>14 W. Jefferson St.</td>
<td>Joliet, IL 60432</td>
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<tr>
<td>WILLOW SPRINGS POLICE DEPARTMENT</td>
<td>8255 Willow Springs Road</td>
<td>Willow Springs, IL 60480</td>
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</table>
CARRIER LISTING
(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

*(USE ADDITIONAL SHEETS AS NECESSARY)*

<table>
<thead>
<tr>
<th>CARRIERS</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
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<td>See attached list</td>
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### 9-1-1 System Name: DuPage ETSB

List of Carriers who submit local 9-1-1 Surcharge

<table>
<thead>
<tr>
<th>Carrier Name</th>
<th>Contact Phone Number</th>
<th>Street Address</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
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<tr>
<td>S Link</td>
<td>(407) 260-1011</td>
<td>740 Florida Central Parkway, Ste. 2028</td>
<td>Longwood</td>
<td>FL</td>
<td>32750</td>
</tr>
<tr>
<td>B&amp;I, Inc.</td>
<td>(770) 240-8773</td>
<td>3100 Cumberland Boulevard, Ste.700</td>
<td>Atlanta</td>
<td>GA</td>
<td>30339</td>
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<tr>
<td>AT&amp;T Illinois Bell</td>
<td>(770) 240-8849</td>
<td>3100 Cumberland Boulevard, Ste.700</td>
<td>Atlanta</td>
<td>GA</td>
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<td>Access One</td>
<td>(407) 260-1011</td>
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<td>Acceecessline</td>
<td>(770) 240-8773</td>
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<tr>
<td>A C N</td>
<td>(913) 859-6764</td>
<td>8575 W 96th Street, Ste. 220</td>
<td>Overland Park</td>
<td>KS</td>
<td>66212-3382</td>
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<td>ANPI Business, LLC</td>
<td>(949) 838-3300</td>
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<td>Irvine</td>
<td>CA</td>
<td>92614</td>
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<tr>
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<td>Ctr payments</td>
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<td>Avaya, Inc.</td>
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<td>211 Mt. Airy Road</td>
<td>Basking Ridge</td>
<td>NJ</td>
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<td>Birch</td>
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<td>ConnectMe, LLC</td>
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<td>Cheyond Comm, LLC</td>
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<td>Converging Networks Group</td>
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<td>US Xchange of IL/Earthlink</td>
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<td>(214) 442-5729</td>
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<td>TX</td>
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<td>McGraw Comm., Inc.</td>
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<td>Micloud Telecom Services</td>
<td>(501) 748-5407</td>
<td>4001 Rodney Parham Road, Attn:Corp Tax - ES11</td>
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<td>AR</td>
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<td>Megapath Cloud Co</td>
<td>(770) 240-8889</td>
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<td>Megapath Corp.</td>
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<td>Met Tel</td>
<td>(212) 807-2011</td>
<td>55 Water Street, 32 Floor</td>
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<td>Mitol</td>
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<td>motherG</td>
<td>(800) 876-7574</td>
<td>240 Spring Lake Dr.</td>
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<td>Network Innovations</td>
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<tr>
<td>Nextiva</td>
<td>(407) 260-1011</td>
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<td>Cumming</td>
<td>GA</td>
<td>30041</td>
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<tr>
<td>North American Tel</td>
<td>(678) 389-4989</td>
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<td>Little Rock</td>
<td>AR</td>
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<tr>
<td>Packet / Windstream / Navox</td>
<td>(501) 748-5407</td>
<td>8675 W 96th Street, Ste. 220</td>
<td>Overland Park</td>
<td>KS</td>
<td>66212-3382</td>
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<tr>
<td>PNG Telecom</td>
<td>(913) 859-9674</td>
<td>8675 W 96th Street, Ste. 220</td>
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<td>66212-3382</td>
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<td>Preferred Long Distance</td>
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<td>Premier Hosting</td>
<td>(407) 260-1011</td>
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<td>Quantum Shift / eCom Sol</td>
<td>(913) 859-9674</td>
<td>8675 W 96th Street, Ste. 220</td>
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<td>Qwest / Centurytel Comm, LLC</td>
<td>(818) 340-5317</td>
<td>PO Box 4065</td>
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<td>Ringcentral</td>
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<tr>
<td>Royal Phone Co, LLC</td>
<td>(847) 541-2775</td>
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<td>The Stenna Group</td>
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<td>Single Path</td>
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<td>Small Office Systems</td>
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<td>Spectracel, Inc.</td>
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<td>Star2Star</td>
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<td>Stratus Networks</td>
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<td>Talk America Services</td>
<td>(501) 748-5407</td>
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<td>Telco Experts</td>
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<td>TNCI Operating Co.</td>
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<td>TW Telecom</td>
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<td>Velocity</td>
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<td>Wozzle Comm</td>
<td>(913) 859-9674</td>
<td>8675 W 96th Street, Ste. 220</td>
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<td>WANetix</td>
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<td>World Discount</td>
<td>(503) 400-1873</td>
<td>1555 Peachtree Parkway, Suite 204-337</td>
<td>Cumming, GA</td>
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<tr>
<td>WOW</td>
<td>(512) 301-1808</td>
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<tr>
<td>Xcitel Comm</td>
<td>(770) 240-8815</td>
<td>4301 W William Cannon, Ste B-1504291</td>
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<tr>
<td>XD Communications</td>
<td>(512) 301-1808</td>
<td>3100 Cumberland Boulevard, Ste.700</td>
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<tr>
<td>Zayo Enterprise</td>
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<td>Ymax Bartlett</td>
<td>(310) 792-8081</td>
<td>3838 Carson Street, Ste. 200</td>
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<td>VoIP</td>
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<td>NOS Comm., Inc.</td>
<td>(407) 260-1011</td>
<td>740 Florida Central Parkway, Ste. 2028</td>
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<tr>
<td>Phone.com, Inc.</td>
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<tr>
<td>Bandwidth.com, Inc.</td>
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<td>3100 Cumberland Boulevard, Ste.700</td>
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<td>Broadview Networks</td>
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<tr>
<td>Comcast IP</td>
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<td></td>
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<td>Address</td>
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<td>Comcast Phone of IL</td>
<td>(215) 286-7347</td>
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<td>PA</td>
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<tr>
<td>Data Net Systems, LLC</td>
<td>(913) 859-9674</td>
<td>3100 Cumberland Boulevard, Ste. 700</td>
<td>Overland Park</td>
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<td>66212-3382</td>
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<tr>
<td>eVolve Business</td>
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<td>Equivoce LLC</td>
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<td>32750</td>
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<td>Intelfone</td>
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<tr>
<td>IP Networked Services</td>
<td>(847) 850-1150</td>
<td>700 Fox Glen</td>
<td>Barrington</td>
<td>IL</td>
<td>60010</td>
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<td>Excalibur Technology</td>
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<td>Telnet Worldwide, Inc.</td>
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<td>VolpStreet, Inc.</td>
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<td>740 Florida Central Parkway, Ste. 2028</td>
<td>Overland Park</td>
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<td>66212-3382</td>
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<td>Vonage Business Sol.</td>
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<td>Overland Park</td>
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<td>66212-3382</td>
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<td>Vonage Tax Account</td>
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<td>66212-3382</td>
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<td>West IP Comm.</td>
<td>(913) 859-9674</td>
<td>8575 W 96th Street, Ste. 220</td>
<td>Overland Park</td>
<td>KS</td>
<td>66212-3382</td>
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<tr>
<td>AT&amp;T</td>
<td>(414) 678-4586</td>
<td>845 N. 35th Street</td>
<td>Milwaukee</td>
<td>WI</td>
<td>53208</td>
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<tr>
<td>Sprint PCS Nextel</td>
<td>1-866-398-3284</td>
<td>6450 Sprint Parkway</td>
<td>Overland Park</td>
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<td>66251</td>
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<tr>
<td>T-Mobile</td>
<td>973-292-5711</td>
<td>12920 SE 38th Street</td>
<td>Bellevue</td>
<td>WA</td>
<td>98003</td>
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<tr>
<td>US Cellular</td>
<td>206-792-2152</td>
<td>8410 W. Bryn Mawr #700</td>
<td>Chicago</td>
<td>IL</td>
<td>60631</td>
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<tr>
<td>Verizon</td>
<td>678-333-6300</td>
<td>2 Verizon Place</td>
<td>Alpharetta</td>
<td>GA</td>
<td>30004</td>
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</table>
TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).
   A test plan is not required.

2) List wireline exchanges to be tested.
   A test is not required.

3) List of wireless and VoIP Carriers to be tested.
   A test is not required for this consolidation.
CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 9-1-1 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Addison Fire Protection District, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5316
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 Transfer 630-289-9114 630-911-5348
Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5330
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-968-2131 630-911-5334
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTIONAL BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received according to State of Illinois Administrative Rules and internal policy. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

9-1-1 Authority
By: [Signature]
Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: [Signature]
Authorized Agent
Print Name: Joseph Leora
EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
Enhanced 9-1-1 Emergency Service for DuPage County
421 N. County Farm Road Wheaton, Illinois 60187
Main: 630-550-7743 Fax: 630-221-0025

BOARD MEMBERS:
Mr. Gary Grasso
Chairman
DuPage County Board Representative

Mr. Joseph Block
Vice Chairman
Village of Addison
DuPage Mayors & Managers Conference Representative

Mrs. Owen Henry
DuPage County Treasurer
Ex-Officio

Mr. Paul Hinds
Secretary - DuPage County Clerk
Ex-Officio

Mr. Bradley Bloom
Village of Hinsdale
DuPage Chiefs of Police Association Representative

Mr. Mark Franz
Village of Glen Ellyn
DuPage Mayors & Managers Conference Representative

Deputy Chief James Connolly
Westmont Fire Department
DuPage County Fire Chiefs Association Representative

Ms. Amy Curtis
Public Representative

Mr. Grant Eckhoff
DuPage County Board Representative

Chief James Kruze
DuPage Sheriff’s Office Representative

Mr. Brian Togtmeyer, ENP
DuPage Public Safety Communication (DU-COMA) Representative

Mr. Michael G. Tillman, RPL
Superior Air-Ground Ambulance Services Inc.
Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Itasca Fire Protection District, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5316
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 Transfer 630-289-9311 6 30 - 911- 5348
Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5330
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-656-3231 6 30 - 911- 5334
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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9-1-1 Authority
By: Linda M. Zerwin

Public Safety Agency
By: Authorized Agent
Print Name: James L. Burke JR

911 System Coordinator

Fire Chief
CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Wood Dale Fire Protection District, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5316
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-833-5348
Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5330
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-968-2000
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTIONAL BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received according to State of Illinois Administrative Rules and internal policy. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

9-1-1 Authority
By: [Signature]
Public Safety Agency
By: [Signature]

Linda M. Zerwin
911 System Coordinator

Authorized Agent
Print Name: [Print Name]
EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY  
Enhanced 9-1-1 Emergency Service for DuPage County  
421 N. County Farm Road  Wheaton, Illinois 60187  
Main: 630-550-7743  Fax: 630-221-0025

BOARD MEMBERS:  
Mr. Gary Grasso  
Chairman  
DuPage County Board Representative

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Vice Chairman  
Village of Addison  
DuPage Mayors & Managers Conference Representative

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DuPage County Treasurer  
Ex-Officio

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Ex-Officio

Mr. Bradley Bloom  
Village of Hinsdale  
DuPage Chiefs of Police Association Representative

Mr. Mark Franz  
Village of Glen Ellyn  
DuPage Mayors & Managers Conference Representative

Deputy Chief James Connolly  
Westmont Fire Department  
DuPage County Fire Chiefs Association Representative

Ms. Amy Curtis  
Public Representative

Mr. Grant Eckhoff  
DuPage County Board Representative

Chief James Kruse  
DuPage Sheriffs Office Representative

Mr. Brian Teguneyer, ENP  
DuPage Public Safety Communication (DU-COMM) Representative

Mr. Michael G. Tillman, RPL  
Superior Air-Ground Ambulance Services Inc.  
Emergency Services Representative

Ms. Linda M. Zerwin  
Executive Director  
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT  
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority"), on behalf of its Public Safety Answering Points ("PSAPs"), and Westmont Fire Department, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:  
Primary:  911 transfer 630-911-5316  
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:  
Primary:  911 transfer 630-833-6211  630-911-5348  
Secondary:  630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:  
Primary:  911 transfer 630-911-5330  
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:  
Primary:  911 transfer 630-968-2121  630-911-5334  
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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9-1-1 Authority
By: [Signature]  
Linda M. Zerwin  
911 System Coordinator

Public Safety Agency  
By: [Signature]  
Authorized Agent  
Print Name: [Signature]  
Fire Chief
EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
Enhanced 9-1-1 Emergency Service for DuPage County
421 N. County Farm Road  Wheaton, Illinois 60187
Main: 630-550-7743  Fax: 630-221-0025

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Vice Chairman
Village of Addison
DuPage Mayors & Managers
Conference Representative

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Ex-Officio

Mr. Paul Hinds
Secretary - DuPage County Clerk
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DuPage Sheriff’s Office Representative

Mr. Brian Tegtmeier, ENP
DuPage Public Safety Communication (DU-COMM) Representative

Mr. Michael G. Tilman, RPL
Superior Air-Ground Ambulance Services Inc.
Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, (“9-1-1 System Authority”) on behalf of its Public Safety Answering Points (“PSAPs”), and Westminster Police Department, (“Public Safety Agency”), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5316
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 Transfer Message: 630 - 911 - 5348
Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff’s Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5330
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-968-2151 630-968-2151
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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9-1-1 Authority
By: [Signature]
Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: [Signature]
Authorized Agent
Print Name: [Signature]
Chief of Police
CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Downers Grove Fire Department, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5316
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 Transfer 630-911-5348
Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5330
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5334
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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9-1-1 Authority
By: [Signature]
Linda M. Zervin
911 System Coordinator

Public Safety Agency
By: [Signature]
Authorized Agent
Print Name: James G. Jackson, S.A.
CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority"), on behalf of its Public Safety Answering Points ("PSAPs"), and Downers Grove Police Department, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5316
Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5348
Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-911-5330
Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:
Primary: 911 transfer 630-997-6348
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTIONAL BOUNDARIES
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received according to State of Illinois Administrative Rules and internal policy. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

9-1-1 Authority: By: Public Safety Agency

Linda M. Zerwin
911 System Coordinator

Authorized Agent
Print Name: Kurt Bluder
EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY
Enhanced 9-1-1 Emergency Service for DuPage County
421 N. County Farm Road    Wheaton, Illinois 60187
Main: 630-650-7743    Fax: 630-221-0025

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT
For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Bensenville Fire Protection District, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

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Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

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9-1-1 Authority
By: [Signature]
Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: [Signature]
Authorized Agent
Print Name: MICHAEL FSAAL
FIRE CHIEF
Proposed Network

Proposed Network Design

Customer Overhead Host A Site

Customer Overhead Host B Site

Auxiliary Office

Customer Contact Center

4-1 Circuit Selective Route to PSAF

All Database Access

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