

911 GENERAL INFORMATION

DATE: 12/28/2016

Type of Change: <input checked="" type="checkbox"/> Consolidation within an ETSB <input type="checkbox"/> Joint ETSB <input type="checkbox"/> Unserved consolidation <input type="checkbox"/> Plan Modification		
Current System Name:	Population Served	Land Area in Sq Miles
DuPage ETSB	932,708	331.68
	932,708	331.68
System Name after Consolidation: DuPage ETSB		

PSAP EFFECTED: (Consolidation Plans Only)	Consolidation/ Remain Open	Decommission/ Close	Primary	Secondary
ACDC	Open		X	
DU-COMM	Open		X	
DuPage Sheriff	Open		X	
Downers Grove	Consolidation		X	

911 System Contact: Linda M. Zerwin

Street Address: 421 County Farm Road

City, State and Zip Code: Wheaton, IL 60187

Office Telephone: (630) 550-7743

Cellular Telephone: (630) 878-2509

Email: linda.zerwin@dupageco.org

General System Email: (if applicable): etsb911@dupageco.org

Wireless Coverage for Consolidated System:

100 % Phase II compliant

 % Phase I compliant

Please check if applicable:

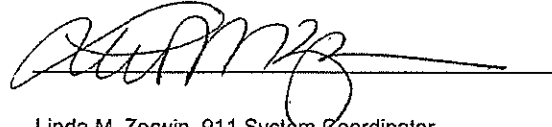
 X NG9-1-1 capable April 2017

 Receive 9-1-1 Text

 Receive 9-1-1 Video

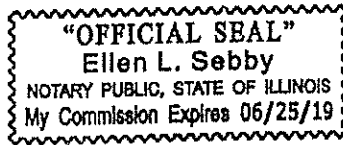
VERIFICATION

I, Linda M. Zerwin, first being duly sworn upon oath, depose and say that I am 911 System Coordinator, of DuPage ETSB; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.


Linda M. Zerwin, 911 System Coordinator

Subscribed and sworn to before me

this 27 day of December, 20 16.



Ellen L. Sebby
NOTARY PUBLIC, ILLINOIS

PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

1.	<p>List the name and location of each PSAP, secondary PSAP, and backup PSAP. List the security for each location.</p> <p>This consolidation plan is submitted to move several fire agencies within the system to eliminate transfers and to close Downers Grove PSAP. PSAP effected in the DuPage ETSB System:</p> <p>ACDC Three Friendship Plaza, Addison, IL 60101 DU-COMM 600 Wall Street, Glendale Heights, IL 60139 Its is a stand-alone secure facility. Downers Grove PSAP 801 Burlington Avenue, Downers Grove, IL 60515</p> <p>PSAP effected outside of the system: None</p>	
2.	<p>Do all of your PSAPs meet the security requirements in 1325.515? If no, explain below and include anticipated compliance date.</p>	<p><input checked="" type="checkbox"/> Yes <input type="checkbox"/> No</p> <p>Plans submitted without this documentation will be rejected.</p> <p>All current PSAP locations meeting the minimum security requirements of 1325.515. In addition, DuPage ETSB will have two new PSAP facilities within the next 24 months that will exceed the security requirements.</p>
3.	<p>Type of Radio/Telecommunications systems compatible with participating and adjacent agencies.</p>	<p><input checked="" type="checkbox"/> STARCOMM21 <input type="checkbox"/> STARCOMM21 ITTF channels only <input type="checkbox"/> Other, explain below</p> <p>DuPage ETSB agencies operate on Site 1 of STARCOMM21, internally referred to as the DuPage Emergency Dispatch Interoperable Radio System (DEDIRS) which includes some patched VHF frequencies for fire and some UHF patched frequencies that will be eliminated in accordance with the FCC TBand ruling.</p>
4.	<p>Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b)3)?</p>	<p><input checked="" type="checkbox"/> Yes No change <input type="checkbox"/> No <input type="checkbox"/> N/A</p>
5.	<p>Have you included maps to show the territory covered by the system, i.e., list town, counties, district, etc.?</p>	<p><input checked="" type="checkbox"/> Yes There is not change to the system <input type="checkbox"/> No boundaries. Plans submitted without this documentation will be rejected.</p>
6.	<p>Have you included a listing of all telephone companies?</p>	<p><input checked="" type="checkbox"/> Yes There is no change to the list of telephone companies <input type="checkbox"/> No Plans submitted without this documentation will be rejected.</p>

7.	Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
8	Have you included a list of participating and adjacent agencies?	<input checked="" type="checkbox"/> Yes Adjacent agencies, no change to <input type="checkbox"/> No participating agencies	Plans submitted without this documentation will be rejected.
9	Have you included financial information?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
10	Public education.	<input type="checkbox"/> This is an unserved county that will require public education. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require public education.	
11	Training.	<input type="checkbox"/> This is an unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	
12	Use of TTY's and Training	<input type="checkbox"/> This is a unserved county that will require training. (See attachment.) <input checked="" type="checkbox"/> This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.	
13	Have you included call handling and aid outside jurisdictional boundary agreements? Yes, Call handling	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	There is no change to outside jurisdiction boundary agreements Plans submitted without this documentation will be rejected.
14	Have you included a new system diagram?	<input checked="" type="checkbox"/> Yes provided by ATT <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
14a	Does the new system diagram include all PSAP(s) and backup PSAP location(s)?	<input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Plans submitted without this documentation will be rejected.
15	Have rural residences been addressed for the database?	<input type="checkbox"/> Yes <input type="checkbox"/> No	N/A to this modification Plans submitted without this documentation will be rejected.
15a	<p>Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.</p> <p>The DuPage ETSB MSAG data base is updated on an on-going basis. GIS technicians maintain the data base and work with 911net as within protocol as soon as changes and updates are identified.</p>		
16	<p>Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.</p> <p>AT&T. The DuPage ETSB equipment and system are in the process of being replaced. The DuPage ETSB current system is not NG. The new system which was purchased August 2016 will be NG911 and state network ready. Estimated deployment April of 2017.</p>		

(Please include additional pages if needed.)

NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for either a consolidation or modified plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b)12).

- 1) Indicate the name of the certified 9-1-1 system provider being utilized.
- 2) Explain the national standards, protocols and/or operating measures that will be followed.
- 3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
- 4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
- 5) Explain how split exchanges will be handled.
- 6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
- 7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
- 8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Narrative Statement:

DuPage ETSB has been working with AT&T as its CLEC and CPE provider to replace its current end of life CPE system. As part of the new plan diagram, DuPage ETSB is submitting the following changes to its 911 System design:

1. February 13-15, 2017. The Village of Westmont Police and Fire will move to ACDC (depending upon deployment of the new CPE).
2. Mid- March 2017. Addison Fire Protection District will move from DU-COMM to ACDC. Addison Police are already dispatched by ACDC so this will eliminate a transfer.
3. April 2017. Bensenville Fire Protection District (NORCOMM), Itasca Fire Protection District, Wood Dale Fire Protection District (both DU-COMM) will move from their current PSAP to ACDC. The Police agencies of each of these fire districts is already dispatched by ACDC, so this will eliminate a transfer.
4. April 26, 2017. Close Downers Grove PSAP and move Downers Grove Police and Fire to DU-COMM.

The five-year strategic plan of DuPage ETSB is not impacted by this consolidation as they are already a DU-COMM member. Within 24 months of this application, DuPage ETSB will have reduced the system to three PSAPs; including two new PSAPs, new CPE, replacement of the SONET network, replacement of the logging system, upgrade of the radio consoles within the PSAPs. The overall reduction of PSAPs from 18 to 3 will result in annual personnel savings of \$6.7M and an estimate savings of \$2.9M in capital equipment replacement.

Documentation of communities served, participating agencies, adjacent agencies and carrier list is attached. DuPage ETSB's back up and overflow are included in its AT&T diagram.

There are no new boundary agreements.

COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

USE ADDITIONAL SHEETS AS NECESSARY

City, Town or Village	Street Address, City, Zip Code
There is no change to this section	

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Village of Burr Ridge	7700 County Line Road Burr Ridge 60527	(630) 323-8181	x	na	na
Village of Clarendon Hills	1 N. Prospect Ave, Clarendon Hills 60514	(630) 268-5420	X		
Village of Willowbrook	7760 Quincy ST, Willowbrook 60527	(630) 323-8215	X		
Village of Addison	1 Friendship Plaza, Addison 60101	(630) 543-4100	X		
Village of Bartlett	228 S. Main, Bartlett, 60103	(630) 837-0800	X		
Village of Bensenville	12 S. Center St. Bensenville, 60106	(630) 766-8200	X		
Village of Bloomingdale	201 S. Bloomingdale, Bloomingdale 60108	(630) 893-7000	X		
Village of Carol Stream	55 N. Gary, Carol Stream 60188	(630) 665-7050	X		
Village of Darien	1702 Plainfield Rd, Darien 60561	(630) 852-5000	X		
Village of Downers Grove		(630) 434-5500	X		
Village of Elmhurst	209 York Street, Elmhurst	(630) 530-3050	X		
Village of Glen Ellyn	535 Duane St, Glen Ellyn 60137	(630) 469-5000	X		
Village of Glendale Heights	300 Civic Center Pl, Glendale Hts 60139	(630) 909-5302	X		
Village of Hanover Park	2121 W. Lake St, Hanover Park 60133	(630) 823-5900	X		
Village of Hinsdale	19 E. Chicago, Hinsdale 60521	(630) 789-7000	X		
Village of Itasca	550 W. Irving Park Rd, Itasca	(630) 773-0835	X		
Village of Lisle	925 Burlington Ave., Lisle 60532	(630) 271-4100	X		
Village of Lombard	255 E. Wilson Ave., Lombard 60148	(630) 620-5700	X		
Village of Oak Brook	1200 Oak Brook Rd, Oak Brook 60523	(630) 368-5000	X		
Village of Oakbrook Terrace	17W275 Butterfield, Oakbrook Terrace 60181	(630) 941-8300	X		

If transferring please list the Secondary PSAPs in your system that you will transfer to:

Tri-State FPD is a DuPage ETSB member and its PSAP which will be closing by at the end of 2017 with the new ACDC facility is operational.
 Pleasantview FPD District is a DuPage ETSB member and dispatched by ACDC.

PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

9-1-1 Participant Agencies	Street Address, City, Zip Code	Administrative Telephone No.	Direct Dispatch	Transfer	Call Relay
Village of Roselle	31 S. Prospect, Roselle 60172	(630) 980-2000	X		
Village of Village Park	20 S. Ardmore, Villa Park 60181	(630) 834-8500	X		
Village of Warrenville	28W701 Stafford Pl, Warrenville 60555	(630) 393-5741	X		
Village of West Chicago	475 Main Street, West Chicago 60185	(630) 293-2200	X		
Village of Westmont	31 W. Quincy, Westmont 60559	(630) 981-6200	X		
Village of Wheaton	303 Wesley, Wheaton, 60187	(630) 260-2000	X		
Village of Winfield	27W465 Jewell Rd, Winfield 60190	(630) 933-7100	X		
Village of Wood Dale	404 N. Wood Dale Rd., Wood Dale 60191	(630) 595-8545	X		
Village of Woodridge	5 Plaza Drive, Woodridge 60517	(630) 852-7000	X		
Addison FPD	10 S. Addison Rd, Addison 60101	(630) 628-3100		X	
Bartlett FPD	234 N. Oak Ave, Bartlett, 60103	(630) 837-3701	X		
Bloomingtondale FPD	179 S. Bloomingtondale, Bloomingtondale 60108	(630) 894-9080		X	
Carol Stream FPD	365 N. Kuhn Rd, Carol Stream 60188	(630) 668-4836	X		
Darien-Woodridge FPD	7550 Lyman Ave, Darien 60561	(630) 610-2200	X		
Glenside FPD	1608 N. Bloomingtondale, Glendale Hts 60139	(630) 668-5323		X	
Lisle-Woodridge FPD	1005 School St, Lisle 60532	(630) 964-2233	X		
Oakbrook Terrace FPD	17W400 Butterfield, Oakbrook Terr 60181	(630) 834-2759	X		
Warrenville FPD	3S472 Batavia Rd, Warrenville 60555	(630) 393-1381	X		
West Chicago FPD	200 Fremont, West Chicago, 60185	(630) 231-2123	X		
Wood Dale FPD	589 N. Wood Dale Rd, Wood Dale 60191	(630) 766-1147	X		

If transferring please list the Secondary PSAPs in your system that you will transfer to:

Adjacent Agencies**Organization**

AURORA POLICE DEPARTMENT

BERKELEY FIRE DEPARTMENT

BERKELEY POLICE DEPARTMENT

ELGIN POLICE DEPARTMENT

HILLSIDE FIRE DEPARTMENT

HILLSIDE POLICE DEPARTMENT

ILLINOIS STATE POLICE

KANE COUNTY SHERIFF

KANECOMM

NAPERVILLE POLICE AND FIRE DEPTS.

NORCOMM PUBLIC SAFETY COMMUNICATIONS INC

NORTHLAKE FIRE PROTECTION DISTRICT

NORTHLAKE POLICE DEPARTMENT

NORTHWEST CENTRAL DISPATCH

OFFICE OF EMERGENCY MANAGEMENT CHICAGO

PLEASANT VIEW POLICE AND FIRE DEPT.

ROMEONVILLE FIRE DEPARTMENT

ORLAND FIRE PROTECTION DISTRICT

SOUTHWEST CENTRAL DISPATCH

TRI-COM CENTRAL DISPATCH

WESTCHESTER FIRE DEPARTMENT

WESTCHESTER POLICE DEPARTMENT

WESTERN SPRINGS POLICE DEPARTMENT

WILL COUNTY SHERIFF'S OFFICE

WILLOW SPRINGS POLICE DEPARTMENT

Address Line 1

1200 E. Indian Trail

5819 Electric Avenue

5819 Electric Avenue

151 Douglas Avenue

523 N. Wolf Road

425 N. Hillside Avenue

531 Sangamon Avenue

37W755 IL State Route 38, Suite A

719 S Batavia Avenue

1350 Aurora Avenue

2600 N. Mannheim Road

118 E. Parkview Road

55 E. North Avenue

1975 E. Davis Street

1411 W. Madison Street

1970 W Plainfield Road

18 Montrose Drive

9790 W 151st Street

7611 W. College Drive

3823 Karl Madsen Drive

10240 W. Roosevelt Road

10300 W. Roosevelt Road

740 Hillgrove Avenue

14 W. Jefferson St.

8255 Willow Springs Road

Address Line 3

Aurora, IL 60505

Berkeley, IL 60163

Berkeley, IL 60163

Elgin, IL 60120

Hillside, IL 60162

Hillside, IL 60162

Springfield, IL 62702

St. Charles, IL 60175

Geneva, IL 60134

Naperville, IL 60540

Franklin Park, IL 60131

Northlake, IL 60164

Northlake, IL 60164

Arlington Heights, IL 60005

Chicago, IL 60607

LaGrange, IL 60525

Romeoville, IL 60446

Orland Park, IL 60462

Palos Heights, IL 60463

St. Charles, IL 60175

Westchester, IL 60154

Westchester, IL 60154

Western Springs, IL 60558

Joliet, IL 60432

Willow Springs, IL 60480

PHONE

630-256-5000

708-449-9444

510-981-5900

847-289-2700

708-449-6133

708-547-8684

217-782-7345

630-232-6840

630-232-8400

630-420-6197

630-279-1778

708-531-5755

708-562-3182

847-398-1130

312-746-9111

708-352-9229

815-886-7227

708-349-0074

708-448-6180

630-232-4739

708-345-0433

708-345-0060

708-246-8540

815-727-8895

708-839-2732

9-1-1 System Name: DuPage ETSB

List of Carriers who submit local 9-1-1 Surcharge

Carrier Name	Contact Phone Number	Street Address	City	State	Zip Code
Wireline					
5 Link	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
8x8, Inc.	(770) 240-8773	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
AT&T Illinois Bell	(770) 240-8849	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Access One	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Accessline	(770) 240-8773	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
A C N	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
ANPI Business, LLC	(949) 838-3300	18006 Skypark Circle, Ste.106	Irvine	CA	92614
Airespring	Qtr payments	3838 Carson Street, Ste. 200	Torrance	CA	90503
Access Point, Inc.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Apptix, inc.	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
AT&T Corp	(770) 240-8849	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Avayalive, Inc.	(908) 953-7364	211 Mt. Airy Road	Baskin Ridge	NJ	7920
Birch	(770) 240-8815	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Block Line Systems		PO Box 720128	Oklahoma City	OK	73172-0218
Bridgeconnex / RTC	(678) 436-5590	3075 Breckinridge Boulevard, Ste. 425	Duluth	GA	30096-4981
Budget Prepay, Inc.		3838 Carson Street, Ste. 200	Torrance	CA	90503
BullsEye	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
ConnectMe, LLC	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Call One, Inc.	(312) 681-8329	2255 West Wacker Drive, 8th Floor	Chicago	IL	60606-1260
Cbeyond Comm, LLC	(770) 240-8815	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Cincinnati Bell	(770) 240-8889	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Clear Rate Comm	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Comtact21, LLC	(949) 838-3300	18006 Skypark Circle, Ste.106	Irvine	CA	92614
Converging Networks Group	(815) 602-8510	143 N Schuyler Ave	Kankakee	IL	60901
ESCO Technologies	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Digium Cloud or GS		6250 Shiloh Road, Ste. 240	Alpharetta	GA	30005
Dynalink	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
US Xchange of IL/ Earthlink	(512) 301-1808	4301 W William Cannon, Ste.B-150#291	Austin	TX	78749
Easton Telecom Services		3838 Carson Street, Ste. 200	Torrance	CA	90503
EDGE	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382

Enhanced Comm	(949) 838-3300	18006 Skypark Circle, Ste.106	Irvine	CA	92614
Essex Telecom	(303) 705-6522	400 Inverness Pkwy, Ste.330	Englewood	CO	80112
First Comm	(512) 301-1808	4301 W William Cannon, Ste.B-150#291	Austin	TX	78749
Granite Telecomm, LLC	(770) 240-8889	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Globalinx Enterprises, Inc.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Interface Security Sys.LLC		3838 Carson Street, Ste. 200	Torrance	CA	90503
ITC Global Networks	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Jive Comm	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Level 3 Comm., LLC	(949) 838-3300	18006 Skypark Circle, Ste.106	Irvine	CA	92614
Line Systems		PO Box 720128	Oklahoma City	OK	73172-0128
Lingo Inc., Bartlett		3838 Carson Street, Ste. 200	Torrance	CA	90503
Lingo Inc., DuPage		3838 Carson Street, Ste. 200	Torrance	CA	90503
Masergy Cloud Comm	(214) 442-5729	2740 N Dallas Pkwy, Ste.260	Plano	TX	75093
Matrix DuPage		3838 Carson Street, Ste. 200	Torrance	CA	90503
Matrix Oak Brook		3838 Carson Street, Ste. 200	Torrance	CA	90503
MCI Metro Access	(770) 240-8748	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
McGraw Comm., Inc.	(678) 436-5590	3075 Breckinridge Boulevard, Ste. 425	Duluth	GA	30096-4981
McLeod Telecom Services	(501) 748-5407	4001 Rodney Parham Road, Attn:Corp Tax - E911	Little Rock	AR	72212
Megapath Cloud Co	(770) 240-8889	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Megapath Corp.	(770) 240-8889	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Met Tel	(212) 607-2011	55 Water Street, 32 Floor	New York	NY	10041
Mitel	(770) 240-8801	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
motherG	(800) 676-7374	248 Spring Lake Dr.	Itasca	IL	60143
netFortris Acquisition Co.		PO Box 720128	Oklahoma City	OK	73172-0128
Network Innovations		5909 NW Expressway, Ste.101	Oklahoma City	OK	73132
New Global					
Nextiva	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
North American Tel	(678) 389-4989	1595 Peachtree Parkway, Suite 204-337	Cumming	GA	30041
Paetec / Windstream / Nuvox	(501) 748-5407	4001 Rodney Parham Road, Attn:Corp Tax - E911	Little Rock	AR	72212
PNG Telecom	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Preferred Ling Distance	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Premier Hosting	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Primus Telecomm.		3838 Carson Street, Ste. 200	Torrance	CA	90503
Quantum Shift / cCom Sol	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Qwest / Centurytel Comm, LLC	(318) 340-5317	PO Box 4065	Monroe	LA	71211-4065
Ringcentral	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Royal Phone Co, LLC	(847) 541-2775	750 W Lake Cook Road, Ste 110	Buffalo Grove	IL	60089

Sage Telecom Co.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
The Sienna Group	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Single Path	(630) 812-2304	905 Parkview Blvd	Lombard	IL	60148
Small Office Systems	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
S-Net Comm	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Spectrocel, Inc.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Sprint Comm. Co.	(913) 315-5777	6500 Sprint Parkway	Overland Park	KS	66251-5555
Star2Star	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Stratus Networks	(678) 389-4989	1595 Peachtree Parkway, Suite 204-337	Cumming	GA	30041
Talk America Services	(501) 748-5407	4001 Rodney Parham Road, Attn:Corp Tax - E911	Little Rock	AR	72212
Talk America, Inc.	(501) 748-5407	4001 Rodney Parham Road, Attn:Corp Tax - E911	Little Rock	AR	72212
Telecom Man	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Thinking Phone	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Telco Experts	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Teleport LLC	(770) 240-8849	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Telesphere Networks, Ltd.	(913) 901-5071	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
TDS Metrocom, LLC	(770) 240-8889	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
TNCL Operating Co.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
TW Telecom	(303) 566-1000	10475 Park Meadow Drive	Littleton	CO	80124
Velocity		7130 Spring Meadow Dr. W	Holland	OH	43528
Woyzze Comm	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
WANetics	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
World Discount		1595 Peachtree Parkway, Suite 204-337	Cumming	GA	30041
WOW	(303) 600-1873	7887 E Belleview Ave, Ste.1000	Englewood	CO	80111
Xclutel Comm	(512) 301-1808	4301 W William Cannon, Ste.B-150#291	Austin	TX	78749
XO Communications	(770) 240-8815	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Zayo Enterprise	(512) 301-1808	4301 W William Cannon, Ste.B-150#291	Austin	TX	78749
Ymax Bartlett	(310) 792-8081	3838 Carson Street, Ste. 200	Torrance	CA	90503
Ymax DuPage		3838 Carson Street, Ste. 200	Torrance	CA	90503
Ymax Roselle		3838 Carson Street, Ste. 200	Torrance	CA	90503
VoIP					
NOS Comm., Inc.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Phone.com, Inc.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Bandwidth.com, Inc.	(770) 240-8773	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Broadview Networks	(770) 240-8783	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Chicago Business VOIP	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Comcast IP	(215) 286-7347	One Comcast Center	Philadelphia	PA	19103

Comcast Phone of IL	(215) 286-7347	One Comcast Center	Philadelphia	PA	19103
Data Net Systems, LLC	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
eVolve Business	(770) 240-8889	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
eVolve IP, LLC	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Equivoice LLC		3838 Carson Street, Ste. 200	Torrance	CA	90503
Intelafone	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Intermedia Voice	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
IP Networked Services	(770) 240-8773	3100 Cumberland Boulevard, Ste.700	Atlanta	GA	30339
Excalibur Technology	(847) 850-1150	700 Fox Glen	Barrington	IL	60010
nexVortex	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Telnet Worldwide, Inc.	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
VoipStreet, Inc.	(407) 260-1011	740 Florida Central Parkway, Ste. 2028	Longwood	FL	32750
Vonage Business Sol.	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Vonage Tax Account	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
West IP Comm.	(913) 859-9674	8675 W 96th Street, Ste. 220	Overland Park	KS	66212-3382
Wireless					
AT&T	(414) 678-4986	845 N. 35th Street	Milwaukee	WI	53208
Sprint PCS Nextel	1-866-398-3284	6450 Sprint Parkway	Overland Park	KS	66251
T-Mobile	973-292-5711	12920 SE 38th Street	Bellevue	WA	980006
US Cellular	206-792-2152	8410 W. Bryn Mawr #700	Chicago	IL	60631
Verizon	678-339-6300	2 Verizon Place	Alpharetta	GA	30004

TEST PLAN DESCRIPTION

- 1) Description of test plan (back-up, overflow, failure, database).

A test plan is not required.

- 2) List wireline exchanges to be tested.

A test is not required.

- 3) List of wireless and VoIP Carriers to be tested.

A test is not required for this consolidation.



EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Enhanced 9-1-1 Emergency Service for DuPage County

421 N. County Farm Road Wheaton, Illinois 60187

Main: 630-550-7743

Fax: 630-221-0025

BOARD MEMBERS:

Mr. Gary Grasso
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DuPage County Board Representative

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Vice Chairman
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DuPage Mayors & Managers
Conference Representative

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Services Inc.
Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Addison Fire Protection District, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5316

Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-289-9111~~ 630-911-5348

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2131~~ 630-911-5334

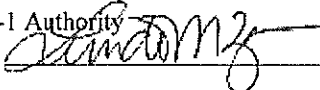
Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

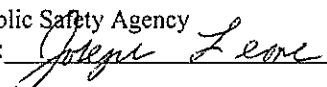
Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System according to State of Illinois Administrative Rules and internal policy. It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received according to State of Illinois Administrative Rules and internal policy. All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

9-1-1 Authority
By: 

Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: 

Authorized Agent
Print Name: Joseph Leone



EMERGENCY TELEPHONE SYSTEM BOARD OF DUPAGE COUNTY

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Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Itasca Fire Protection District, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5316

Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-289-9111~~ 630-911-5348

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2131~~ 630-911-5334

Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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9-1-1 Authority
By:

Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By:

Authorized Agent
Print Name: James I. Bucke Sr.
FIRE CHIEF



EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

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Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and **Wood Dale Fire Protection District**, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5316

Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-289-9111~~ **630-911-5348**

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2151~~ **630-911-5334**

Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

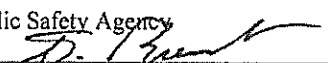
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9-1-1 Authority
By: 

Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: 

Authorized Agent
Print Name: Tim Boucka



EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

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Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Westmont Fire Department, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

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Primary: 911 transfer 630-911-5316

Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-289-9111~~ 630-911-5348

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2131~~ 630-911-5334

Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

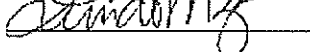
AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

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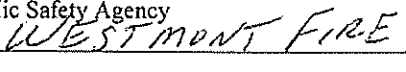
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9-1-1 Authority

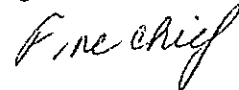
By: 

Linda M. Zerwin
911 System Coordinator

Public Safety Agency

By: 

Authorized Agent
Print Name: DAVID R. WEISS


Fire Chief



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Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 911 Emergency Communications

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Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-289-9111~~ **630-911-5348**

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2151~~ **630-911-5334**

Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

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9-1-1 Authority
By:

Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By:

Authorized Agent
Print Name: **JAMES GUNTHER**
CHIEF OF POLICE



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CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

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Primary: 911 transfer 630-911-5316

Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-289-9111~~ 630-911-5348

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2121~~ 630-911-5334


Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

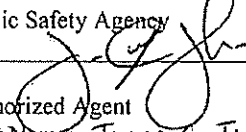
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9-1-1 Authority
By: 

Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: 
Authorized Agent
Print Name: JAMES G. JACKSON, Sr.



EMERGENCY TELEPHONE SYSTEM BOARD OF DU PAGE COUNTY

Enhanced 9-1-1 Emergency Service for DuPage County
421 N. County Farm Road Wheaton, Illinois 60187
Main: 630-550-7743 Fax: 630-221-0025

BOARD MEMBERS:

Mr. Gary Grasso
Chairman
DuPage County Board Representative

Mr. Joseph Block
Vice Chairman
Village of Addison
DuPage Mayors & Managers
Conference Representative

Mrs. Gwen Henry
DuPage County Treasurer
Ex-Officio

Mr. Paul Hinds
Secretary - DuPage County Clerk
Ex-Officio

Mr. Bradley Bloom
Village of Hinsdale
DuPage Chiefs of Police
Association Representative

Mr. Mark Franz
Village of Glen Ellyn
DuPage Mayors & Managers
Conference Representative

Deputy Chief James Connolly
Westmont Fire Department
DuPage County Fire Chiefs
Association Representative

Ms. Amy Curtiss
Public Representative

Mr. Grant Eckhoff
DuPage County Board Representative

Chief James Kruse
DuPage Sheriff's Office Representative

Mr. Brian Tegtmeyer, ENP
DuPage Public Safety Communication
(DU-COMM) Representative

Mr. Michael G. Tillman, RPL
Superior Air-Ground Ambulance
Services Inc.
Emergency Services Representative

Ms. Linda M. Zerwin
Executive Director
9-1-1 System Coordinator

CALL HANDLING/AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT For 911 Emergency Communications

This agreement is made between the Emergency Telephone System Board of DuPage County, ("9-1-1 System Authority") on behalf of its Public Safety Answering Points ("PSAPs"), and Downers Grove Police Department, ("Public Safety Agency"), for the purpose of effective handling and routing of 9-1-1 Emergency calls.

Addison Consolidated Dispatch Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5316

Secondary: 630-911-5328 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DU-COMM receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 Transfer ~~630-911-5316~~ 630-911-5348

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

DuPage County Sheriff's Office receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer 630-911-5330

Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

Downers Grove PSAP (until May 2017) receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 911 transfer ~~630-968-2121~~ 630-911-5334


Secondary: 630-968-2121 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

AID OUTSIDE JURISDICTION BOUNDARIES

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9-1-1 Authority
By: 

Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: 

Authorized Agent
Print Name: Kurt Bluder



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Primary: 911 Transfer 630-911-5348

Secondary: 630-833-9112 Radio contact on DuPage STARCOM, IFERN or PSAP point to point

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Secondary: 630-407-2400 or Radio contact on DuPage STARCOM, IFERN or PSAP point to point

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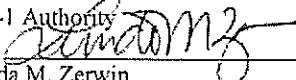
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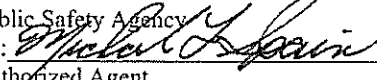
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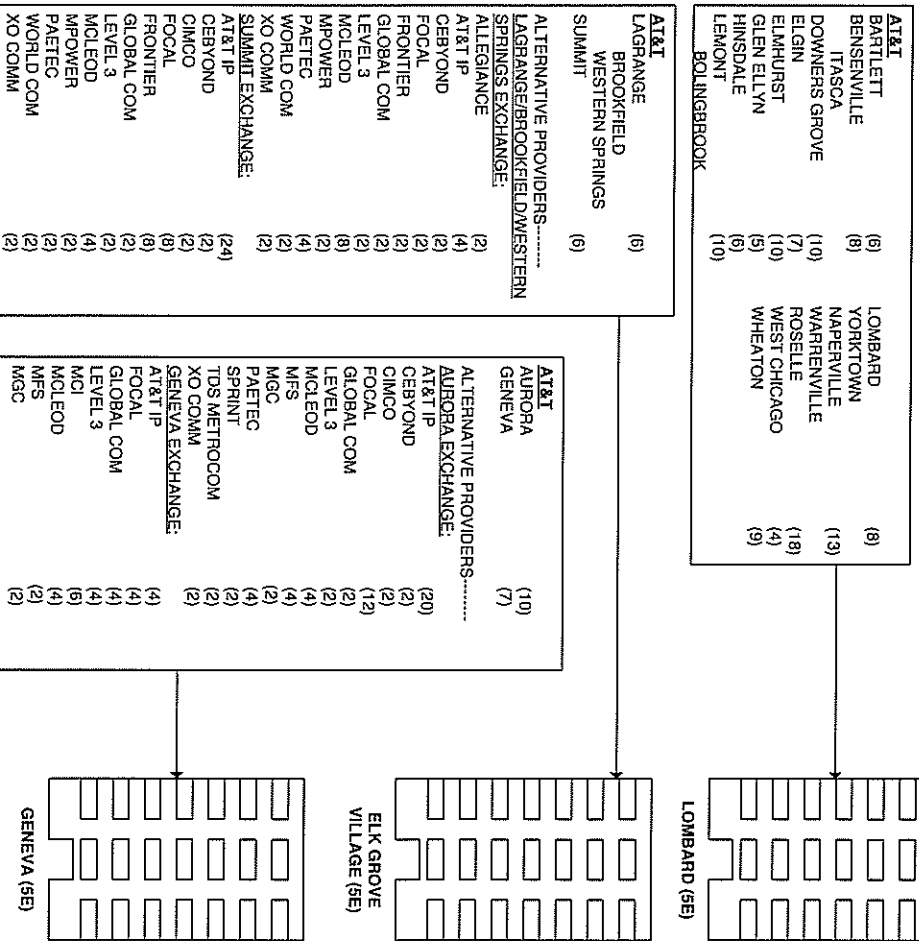
9-1-1 Authority
By: 
Linda M. Zerwin
911 System Coordinator

Public Safety Agency
By: 
Authorized Agent
Print Name: MICHAEL FSPAN
FIRE CHIEF

RATE CENTER END OFFICE TO SELECTIVE ROUTER

ALTERNATIVE PROVIDERS-----	ALTERNATIVE PROVIDERS-----	ALTERNATIVE PROVIDERS-----
BARTLETT EXCHANGE: AT&T IP CEBYOND FOCAL LEVEL 3 MGC TDS METROCOM WINSTAR	ELMHURST EXCHANGE: CEBYOND FOCAL FRONTIER MCLEOD XO COMM	ROSELLE EXCHANGE: AT&T IP CIMCO FOCAL FRONTIER GLOBAL COM INTERMEDIA
BENSENVILLE EXCHANGE: ALLEGIANCE AT&T IP CEBYOND CIMCO FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD	HINSDALE EXCHANGE: ALLEGIANCE AT&T IP CEBYOND CIMCO FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD	WHEATON EXCHANGE: ALLEGIANCE AT&T IP CIMCO FOCAL GLOBAL COM INTERMEDIA LEVEL 3 PAETEC WORLD COM
DOWNERS GROVE EXCHANGE: ALLEGIANCE AT&T IP CEBYOND CIMCO FRONTIER GLOBAL COM INTERMEDIA LEVEL 3 MCI MCLEOD MGC	LEMONT EXCHANGE: AT&T IP CEBYOND CIMCO FOCAL GLOBAL COM LEVEL 3 MFS PAETEC TDS METROCOM XO COMM	
PAETEC TDS METROCOM TELEPORT WORLD COM XO COMM	NAPERVILLE EXCHANGE: ALLEGIANCE AT&T IP CEBYOND CIMCO FOCAL FRONTIER GLOBAL COM LEVEL 3 MCI MCLEOD MGC SPRINT TDS METROCOM WORLD COM XO COMM	
ELGIN EXCHANGE: AT&T IP CEBYOND CIMCO FRONTIER GLOBAL COM LEVEL 3 MCI MGC PAETEC SPRINT TDS METROCOM WORLD COM XO COMM		

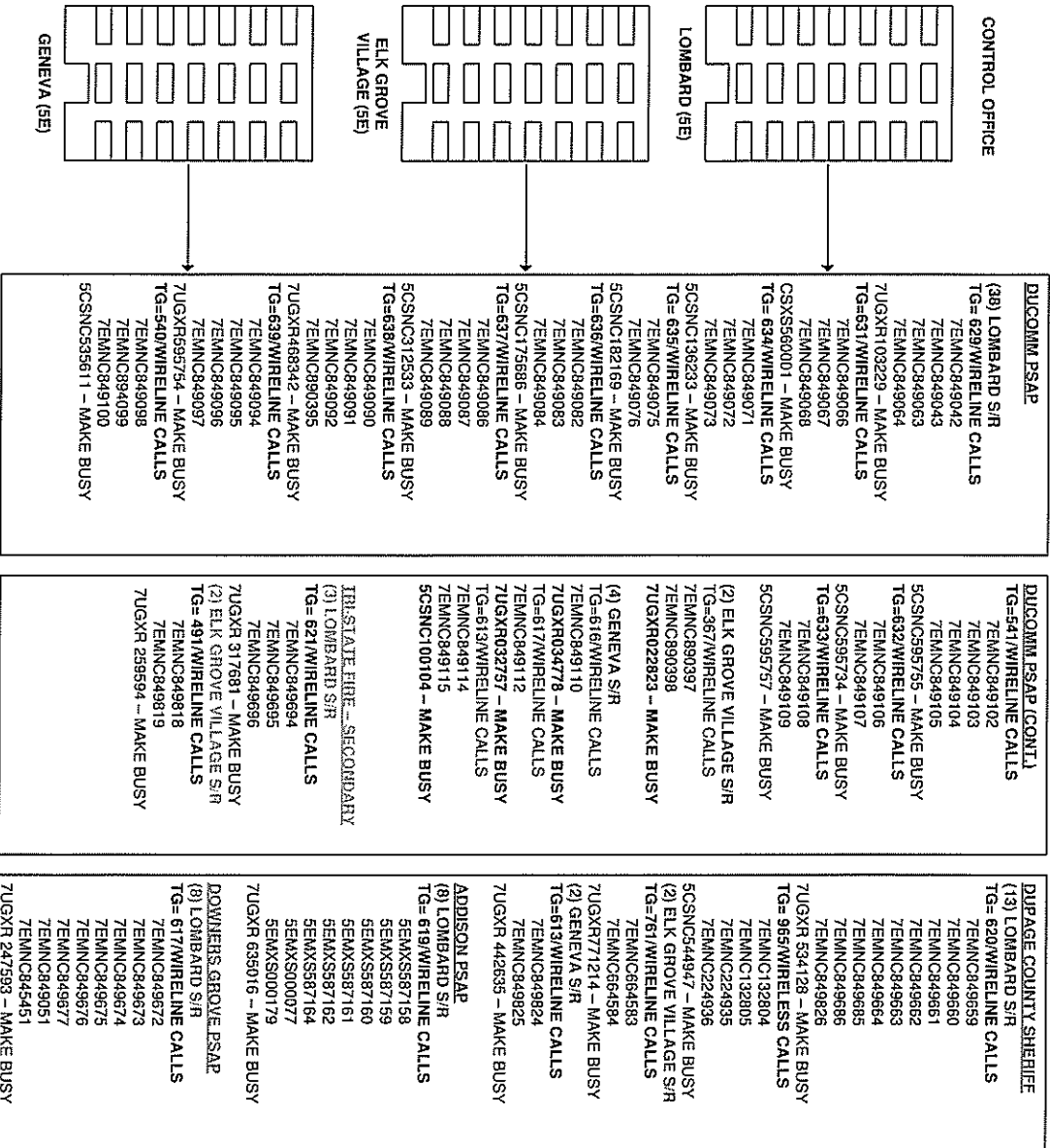
CONFIDENTIAL - AT&T ILLINOIS 9-1-1 PUBLIC SAFETY



DUPAGE COUNTY
CUTOVER DATE : 9-11-1991



CONTROL OFFICE



PSAP LOCATIONS

ALL DATABASE ACCESS

DUCOMM 600 WALL ST. GLENDALE HEIGHTS BACK-UP PSAP: DUCOMM	7FDDZ695060-NORTHBROOK 3FDDZ695061-SOUTHFIELD
DUPAGE COUNTY SHERIFF 501 N. COUNTY FARM RD BACK-UP PSAP: DUCOMM	7FDDZ695212-NORTHBROOK 3FDDZ695047-SOUTHFIELD
DUPAGE COUNTY SHERIFF 131 W. LAKE, ADDISON BACK-UP PSAP: DUPAGE SHERIFF	7FDDZ695046-NORTHBROOK 3FDDZ695047-SOUTHFIELD
DOWNERS GROVE PSAP 801 BURLINGTON, DOWNERS GV BACK-UP PSAP: DUCOMM	7FDDZ695058-NORTHBROOK 3FDDZ695059-SOUTHFIELD
TRI-STATE FIRE - SECONDARY 419 PLAINFIELD, GAREN BACK-UP PSAP: DUCOMM	7FDDZ694782-NORTHBROOK 3FDDZ694783-SOUTHFIELD

EXISTING NETWORK

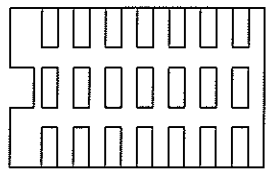
12/7/2016

CONTROL OFFICE

ALL DATABASE ACCESS

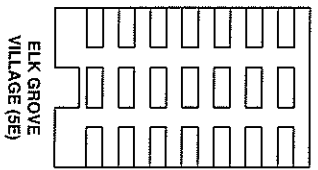
9-1-1 CIRCUITS SELECTIVE ROUTER TO PSAP

DUPAGE COUNTY
CUTOVER DATE : 9-11-1991



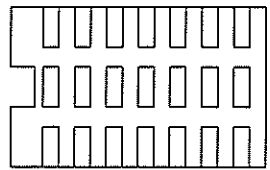
LOMBARD (SE)

CUSTOMER OWNED HOST A SIDE
DUCOMM PSAP
7FDDZ695066-NORTHBROOK
3FDDZ695061-SOUTHFIELD



ELK GROVE
VILLAGE (SE)

CUSTOMER OWNED HOST B SIDE
ADDISON CONSOLIDATED PSAP
7FDDZ695046-NORTHBROOK
3FDDZ695047-SOUTHFIELD



GENEVA (SE)

C U S T O M E R - O W N E D H O S T A S I D E
D U C C O M M P S A P
7 F D D Z 6 9 5 0 6 6 - N O R T H B R O O K
3 F D D Z 6 9 5 0 6 1 - S O U T H F I E L D

P.01 ALL DB RECORD COUNTS as of 12/1/2016:

- ACDC PSAP
LOMBARD S/R - 124,647 = 10 TRUNKS (P.01)
- DUCOMM PSAP
LOMBARD S/R - 488,602 = 26 TRUNKS (P.01)
ELK GROVE VILLAGE S/R - 382 = 2 TRUNKS (P.01)
GENEVA S/R - 1,281 = 2 TRUNKS (P.01)
- DUPAGE COUNTY SHERIFF PSAP
LOMBARD S/R - 25,352 = 6 TRUNKS (P.01)
GENEVA S/R - 175 = 2 TRUNKS (P.01)

PROPOSED NETWORK DESIGN
(NOTE: TRUNKS WILL BE SPLIT INTO 2 TRUNK GROUPS BETWEEN HOST A AND HOST B, BUT WILL BE AVAILABLE FOR ALL CALLS AT ALL TIMES)

- ACDC PSAP
LOMBARD S/R
POLICE TRAFFIC - 10 TRUNKS (6 TO HOST A/5 TO HOST B)
FIRE TRAFFIC - 4 TRUNKS (2 TO HOST A/2 TO HOST B)
- DUCOMM PSAP
LOMBARD S/R
POLICE TRAFFIC - 26 TRUNKS (13 TO HOST A/13 TO HOST B)
FIRE TRAFFIC - 4 TRUNKS (2 TO HOST A/2 TO HOST B)
ELK GROVE VILLAGE S/R
ALL CALLS - 2 TRUNKS (1 TO HOST A/1 TO HOST B)
GENEVA S/R
ALL CALLS - 2 TRUNKS (1 TO HOST A/1 TO HOST B)
- DUPAGE COUNTY SHERIFF PSAP
LOMBARD S/R
ALL CALLS - 6 TRUNKS (3 TO HOST A/3 TO HOST B)
GENEVA S/R
ALL CALLS - 2 TRUNKS (1 TO HOST A/1 TO HOST B)
- ALL PSAPS - SHARED
LOMBARD S/R
OVERFLOW CALLS - 8 TRUNKS (4 TO HOST A/4 TO HOST B)

PSAP LOCATIONS

ADDISON CONSOLIDATED DISP,
131 W. LAKE, ADDISON

DUCOMM
600 WALL ST, GLENDALE HEIGHTS

DUPAGE COUNTY SHERIFF
501 N. COUNTY FARM RD

**PROPOSED NETWORK
12/7/2016**

* UPDATED 1/4/17 TO
REFLECT OVERFLOW TG