ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator

State of Illinois

Application for
9-1-1 Consolidation Plan
INTRODUCTION

The following document provides the application for submitting a 9-1-1 Consolidation Plan that will supply the Department of State Police (Department), the Illinois Commerce Commission (ICC), the Statewide 9-1-1 Advisory Board (Advisory Board) and the Statewide 9-1-1 Administrator (Administrator) with the necessary information about your proposal to consolidate your 9-1-1 system. All consolidations plans must comply with 83 Ill. Adm. Code Part 1324.

The Emergency Telephone System Act ("ETSA" or "Act") (50 ILCS 750) Section 15.4a(b) states that each 9-1-1 authority or qualified governmental entity required to consolidate must file a consolidation plan by July 1, 2016.

There are three consolidation categories. Please find below the documents that need to be included when filing a consolidation plan for each category.

1) Consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB
2) Consolidation of either paper ETSB's or multiple ETSB's resulting in the creation of a Joint ETSB and consolidation of individual PSAP's
3) Consolidation of PSAPs within an ETSB

Consolidation Plans defined under categories 1) and 2) above, must include the following documents when submitting a consolidation plan:

General Information: Contact and 9-1-1 System information.
Verification: Notarized statement of truth regarding information provided in the plan.
Letter of Intent: Letter that is sent to the 9-1-1 System Provider with a copy of the plan.
Plan Narrative: A summary of the changes of the proposed system's operation.
Financial Information: A summary of anticipated implementation costs and annual operating costs of the consolidated or 9-1-1 system that are directly associated with 9-1-1 as well as the anticipated revenues.
5-Year Strategic Plan: A detailed plan for implementation and financial projections.
Communities Served: A list of all communities that are served by the 9-1-1 System.
Participating Agencies: A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.
Adjacent Agencies: A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.

Attachments (if applicable):
Ordinance: Any local ordinances which dissolve an existing ETSB or creates a new ETSB.
Intergovernmental Agreement: Any intergovernmental agreements or MOU's creating a joint ETSB or any other agreements pertinent to the 9-1-1 system.
Contracts: Contract(s) with a 9-1-1 system provider or for NG-9-1-1 service.
Back-up PSAP Agreement: Establishes back-up and overflow services between PSAPs.
Network Diagram: Provided by the 9-1-1 system provider showing trunk routing and backup configuration.
Call Handling Agreements: Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
Aid Outside Jurisdictional: Aid outside normal jurisdictional boundaries agreements shall provide that once an emergency unit is dispatched in response to a request through the system, such unit
<table>
<thead>
<tr>
<th>Boundary</th>
<th>Agreements</th>
<th>shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.</th>
</tr>
</thead>
<tbody>
<tr>
<td>Carrier Listing</td>
<td>A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.</td>
<td></td>
</tr>
<tr>
<td>Test Plan</td>
<td>The 911 System's overall plan detailing how and to what extent the network and data base will be tested.</td>
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</tbody>
</table>

These consolidation Plans must be filed electronically on the Department's website at: http://www.isp.state.il.us/Statewide911/statewide911.cfm where you will see the box below to submit your plan.

The Department and the ICC have 20 days to complete the technical review of your plan. An Administrative Law Judge (ALJ) will then have 20 days to hold a hearing and make a recommendation to the Advisory Board. From that point the Advisory Board has 20 days to hold a public hearing on the plan and provide a recommendation to the Administrator. Upon receipt of the Advisory Board's recommendation, the Administrator will have 30 days to provide a written decision to the applicant.

Consolidations Plans defined under category 3) above do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment. The following documents must be included in this notification:

**General Information**
- Contact and 9-1-1 System information.

**Plan Narrative**
- A detailed summary of the changes in the proposed system's operation.

**Attachments (if applicable):**
- **Network Diagram**
  - Provided by the 9-1-1 system provider showing trunk routing and backup configuration
- **Call Handling Agreements**
  - Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
## 911 GENERAL INFORMATION

**DATE:** 10/20/2016

<table>
<thead>
<tr>
<th>Type of Change:</th>
<th>☑ Consolidation within an ETSB</th>
<th>☑ Joint ETSB</th>
<th>☐ Unserved Consolidation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Current System Name:</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Country Club Hills ETSB</td>
<td></td>
<td>16866</td>
<td>5</td>
</tr>
<tr>
<td>E-COM ETSB (Glenwood, Flossmoor, Homewood, Riverdale, South Holland, Hazel Crest)</td>
<td></td>
<td>87435</td>
<td>26.5</td>
</tr>
<tr>
<td></td>
<td></td>
<td>104301</td>
<td>31.5</td>
</tr>
<tr>
<td>System Name after Consolidation:</td>
<td>E-COM ETSB</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>PSAP EFFECTED:</th>
<th>Consolidation/ Remain Open</th>
<th>Decommission/ Close</th>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>E-COM PSAP</td>
<td>☑ X</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Country Club Hills PSAP</td>
<td></td>
<td>☑ X</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

911 System Contact: Ms. Jeanine Chiappano, RPL
Street Address: 1154 Ridge Rd
City, State and Zip Code: Homewood, IL 60430
Office Telephone: (708) 799-3787
Cellular Telephone: (708) 552-6039
Email: jchiappano@ecom911.net

### Wireless Coverage for Consolidated System:
- 100% Phase II compliant
- 100% Phase I compliant

Please check if applicable:
- ☑ NG9-1-1 capable
- Receive 9-1-1 Text
- Receive 9-1-1 Video
VERIFICATION

I, Jeanine Chiappano, RPL, first being duly sworn upon oath, depose and say that I am the Executive Director of E-COM PSAP; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Jeanine Chiappano, RPL

Subscribed and sworn to before me

this 21 day of October, 2016.

Barbara J. Lynch
NOTARY PUBLIC, ILLINOIS
10/21/16
(Date)

Lisa Wirtanen
(9-1-1 System Provider Company Representative)

(9-1-1 System Provider Company Name)

(Street Address)

(City, State, Zip Code)

Dear Lisa Wirtanen:

This letter is to confirm our intent to consolidate our 9-1-1 System with (Name all 9-1-1 authorities that will be involved). Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

Jeanine Chiappano
(Name)
Executive Director

enclosure: Consolidation Plan
# PLAN NARRATIVE

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

<table>
<thead>
<tr>
<th>1. Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515</th>
<th>☒ Yes ☐ No</th>
</tr>
</thead>
<tbody>
<tr>
<td>2. Type of Radio/Telecommunications systems compatible with participating and adjacent agencies.</td>
<td>☒ STARCOMM21 ☐ STARCOMM21 ITTF channels only ☐ Other, explain below</td>
</tr>
<tr>
<td>3. Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b(3)?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>4. Have you included maps to show the territory covered by the system?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>Plans submitted without this documentation will be rejected.</td>
<td></td>
</tr>
<tr>
<td>5. Have you included a listing of all telephone companies?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>Plans submitted without this documentation will be rejected.</td>
<td></td>
</tr>
<tr>
<td>6. Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>Plans submitted without this documentation will be rejected.</td>
<td></td>
</tr>
<tr>
<td>7. Have you included a list of participating and adjacent agencies?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>Plans submitted without this documentation will be rejected.</td>
<td></td>
</tr>
<tr>
<td>8. Have you included financial information?</td>
<td>☒ Yes ☐ No</td>
</tr>
<tr>
<td>Plans submitted without this documentation will be rejected.</td>
<td></td>
</tr>
<tr>
<td>9.</td>
<td>☐ This is an unserved county that will require public education. (See attachment.) ☒ This is an existing 9-1-1 system(s) and does not require public education.</td>
</tr>
<tr>
<td>10.</td>
<td>☐ This is an unserved county that will require training. (See attachment.) ☒ This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.</td>
</tr>
<tr>
<td>11. Use of TTY's and Training</td>
<td>☐ This is a unserved county that will require training. (See attachment.) ☒ This is an existing 9-1-1 system(s) and does not require internal training.</td>
</tr>
<tr>
<td>Question</td>
<td>Yes</td>
</tr>
<tr>
<td>-------------------------------------------------------------------------</td>
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</tr>
<tr>
<td>12. Have you included call handling and aid outside jurisdictional boundary agreements?</td>
<td>✗</td>
</tr>
<tr>
<td>13. Have you included a new system diagram?</td>
<td>✗</td>
</tr>
<tr>
<td>13a. Does the new system diagram include all PSAP(s) and backup PSAP location(s)?</td>
<td>✗</td>
</tr>
<tr>
<td>14. Have or will all areas within the 9-1-1 system be addressed for the database?</td>
<td>✗</td>
</tr>
<tr>
<td>14a. Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.</td>
<td></td>
</tr>
<tr>
<td>15. Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.</td>
<td></td>
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</tbody>
</table>
NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a consolidation plan. If incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b(12)).

1) Indicate the name of the certified 9-1-1 system provider being utilized.
2) Explain the national standards, protocols and/or operating measures that will be followed.
3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
5) Explain how split exchanges will be handled.
6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

E-COM dispatches for twelve public safety agencies in a state of the art PSAP. The PSAP is managed by a Director and Deputy Director and uses shift supervisors on each shift. Cambium microwave links (using two data radios within the side of the link) between ECOM and SouthCom for backup PSAP capabilities as well as additional functionality to all current members of E-COM. Both E-COM and SouthCom have the same Spillman CAD system in a hosted environment (with ECOM being the host system) and both have VIPER E911 systems. Both also use the MCC7500 system and use the Cook County Sheriff's Police 800 MHz radio system to dispatch police units and for state wide interoperability. Both E-COM and SouthCom each have the other’s radio frequencies programmed into the consoles. This diversity allows for one center to handle all incoming 911 calls and dispatch each other’s public safety response agencies should one PSAP becoming inoperative.

Country Club Hills plans to merge both their existing ETSB into the existing E-COM ETSB. Country Club Hills and E-COM have signed a formal IGA forming the Joint ETSB when both the actual PSAP cutover to E-COM PSAP occurs (on or before March 15, 2017) and upon formal approval of the State 9-1-1 Administrator.

Country Club Hills plans to merge their existing PSAP into the existing E-COM PSAP for 9-1-1 call taking and dispatch of police responders. This merger is highly dependent on when Spillman technology can fit Country Club Hills into their training schedule (currently planned for February of 2017) with go live with E-COM targeted on or before March 15, 2017. The two PSAPs are actively working on the merger at the present time and have already completed an MSAG validation against their GIS data, creation of an IP addressing scheme and are preparing the contract for installation of the Cambium link between the records section of Country Club Hills and the E-COM PSAP.

Country Club Hills has executed a Resolution dissolving their ETSB and joining E-COM which will take effect when both the actual cutover to E-COM PSAP occurs (on or before March 15, 2017) and formal approval from the State 9-1-1 Administrator.

Country Club Hills is in the final implementation process (to be completed by October 15, 2016) to have their fire/EMS calls dispatched by Orland Central Fire Dispatch PSAP and have signed agreements to validate that choice. As such, even after the consolidation with E-COM, fire/EMS will still be dispatched by Orland Central Fire Dispatch PSAP after the 9-1-1 call is answered by E-COM and transferred via 9-1-1 truck lines to the Secondary PSAP at Orland Central.
FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved
Country Club Hills ETSB

Total Reserves to be transferred to the Joint ETSB

$ $ 53,000.00

$ $ 

Dispatch Staff and Positions

11 Number of answering positions prior to the consolidation (total for all entities)

8 Number of answering positions in the consolidated system

32 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)

27 Number of full time dispatchers/call takers in the consolidated system

7 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)

6 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

$ $ 635,549.00 27 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

$ $ 912,951.00 27 %

9-1-1 Network Cost (per year)

a) Total network cost for each entity prior to the consolidation

$ $ 96,849.00

b) Total network cost of consolidated system

$ $ 82,550.00

c) Net change in network costs:

$ $ 14,299.00

If no network cost savings please explain:
## FINANCIAL INFORMATION

### Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

<table>
<thead>
<tr>
<th>Network Cost</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>9-1-1 Trunks, DBM and wireless tariff</td>
<td>$82,550.00</td>
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### Other Consolidation Cost

<table>
<thead>
<tr>
<th>Description</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSAP, CPE, CAD Equipment, logging recorders</td>
<td>$221,398.00</td>
</tr>
<tr>
<td>MSAG and Mapping Development or changes</td>
<td>$</td>
</tr>
<tr>
<td>Radio Consoles</td>
<td>$</td>
</tr>
<tr>
<td>Construction or Remodel of PSAP</td>
<td>$</td>
</tr>
<tr>
<td>Personnel</td>
<td>$</td>
</tr>
<tr>
<td>Other (Please place total amount in the blank at the right and explain below).</td>
<td>$</td>
</tr>
</tbody>
</table>

### Recurring and Nonrecurring Cost (per year)

- Estimated nonrecurring cost for consolidation: $221,398.00
- a) Recurring costs prior to consolidations (all entities): $3,946,937.00
- b) Proposed recurring cost for consolidated system: $3,381,301.00
- c) Net change in recurring costs: $565,636.00

### Revenue (per year)

- Projected surcharge revenue: $1,035,060.00
- Projected revenue from local governments: $2,346,241.00
- Projected revenue from other sources (grants): $0.00
- Revenue in reserves: $195,000.00
- Total Revenue: $3,576,301.00
FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

Narrative:

This consolidation is anticipated to be completed for both the PSAP and ETSB and operational by March of 2017.

E-COM will continue to be provided backup PSAP services by SouthCom, and as was explained earlier each PSAP is a mirror image of one another using the same hosted Spillman CAD system, VIPER 9-1-1 equipment, the Cook County Sheriff Radio 800 MHz network, local VHF/UHF fire dispatch radio network, MABAS fire ground radio integrated through the Motorola MCC7500 consoles and both are linked through a redundant, high speed Microwave link.

Upon completion of the consolidation E-COM will have member governmental units from Homewood, Flossmoor, Hazel Crest, Glenwood, Riverdale, South Holland and Country Club Hills receiving 9-1-1 calls for each unit and dispatching 13 response agencies.

Financial projections are static with increases annually of 2% per year for telecommunicator salaries.
**COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

*USE ADDITIONAL SHEETS AS NECESSARY*

<table>
<thead>
<tr>
<th>City, Town or Village</th>
<th>Street Address, City, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Village of Flossmoor</td>
<td>2800 Flossmoor Rd, Flossmoor, IL 60422</td>
</tr>
<tr>
<td>Village of Glenwood</td>
<td>1 Asselborn Way, Glenwood, IL 60425</td>
</tr>
<tr>
<td>Village of Hazel Crest</td>
<td>3000 W. 170th Pl, Hazel Crest, IL 60429</td>
</tr>
<tr>
<td>Village of Homewood</td>
<td>2020 Chestnut Rd, Homewood, IL 60430</td>
</tr>
<tr>
<td>Village of Riverdale</td>
<td>157 W. 144th St, Riverdale, IL 60827</td>
</tr>
<tr>
<td>Village of South Holland</td>
<td>16228 Wausau Ave, South Holland, IL 60473</td>
</tr>
<tr>
<td>City of Country Club Hills</td>
<td>4200 Main St, CCHills, IL 60428</td>
</tr>
</tbody>
</table>
COMMUNITIES SERVED

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

*USE ADDITIONAL SHEETS AS NECESSARY*

<table>
<thead>
<tr>
<th>City, Town or Village</th>
<th>Street Address, City, Zip Code</th>
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</table>
## PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

<table>
<thead>
<tr>
<th>9-1-1 Participant Agencies</th>
<th>Street Address, City, Zip Code</th>
<th>Administrative Telephone No.</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
<th>Call Relay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flossmoor PD</td>
<td>2800 Flossmoor Rd, Flossmoor, 60422</td>
<td>(708) 957-4500</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Flossmoor FD/EMS</td>
<td>2800 Flossmoor Rd, Flossmoor, 60422</td>
<td>(708) 798-3696</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glenwood PD</td>
<td>1 Asselborn Way, Glenwood, 60425</td>
<td>(708) 753-2420</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Glenwood FD</td>
<td>1 Asselborn Way, Glenwood, 60425</td>
<td>(708) 753-2440</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bud's Ambulance (Glenwood)</td>
<td>1234 Sibley Blvd, Dolton, 60419</td>
<td>(708) 849-0945</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bud's Ambulance (Riverdale)</td>
<td>&quot;</td>
<td>(708) 849-0945</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Homewood PD</td>
<td>17950 Dixie Hwy, Homewood, 60430</td>
<td>(708) 206-3420</td>
<td>X</td>
<td></td>
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</tr>
<tr>
<td>Homewood FD/EMS</td>
<td>17950 Dixie Hwy, Homewood, 60430</td>
<td>(708) 206-3407</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hazel Crest PD</td>
<td>3000 W 170th Pl, Hazel Crest, 60429</td>
<td>(708) 335-9640</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hazel Crest FD/EMS</td>
<td>3000 W 170th Pl, Hazel Crest, 60429</td>
<td>(708) 335-9630</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Riverdale PD</td>
<td>725 W. 138th St, Riverdale, 60827</td>
<td>(708) 841-2203</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Riverdale FD</td>
<td>725 W. 138th St, Riverdale, 60827</td>
<td>(708) 849-2122</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>South Holland PD</td>
<td>16330 S Park Av, South Holland, 60473</td>
<td>(708) 331-3131</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>South Holland FD/EMS</td>
<td>16220 Wausau Av, South Holland, 60473</td>
<td>(708) 331-3123</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Country Club Hills PD</td>
<td>3700 175th Pl, CCHills, 60428</td>
<td>(708) 798-3191</td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CCHills FD/EMS (Orland)</td>
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<tr>
<td>ISP District #5</td>
<td>16648 Broadway, Lockport, 60441</td>
<td>(815) 726-6377</td>
<td>X</td>
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<tr>
<td>Cook County Sheriff</td>
<td>1401 Maybrook Dr, Maywood, 60153</td>
<td>(708) 865-4700</td>
<td>X</td>
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<tr>
<td>Cook County Forest Preserve</td>
<td>1401 Maybrook Dr, Maywood, 60153</td>
<td>(708) 865-4700</td>
<td>X</td>
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(708) 865-4700
PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff’s jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

<table>
<thead>
<tr>
<th>9-1-1 Participant Agencies</th>
<th>Street Address, City, Zip Code</th>
<th>Administrative Telephone No.</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
<th>Call Relay</th>
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<td>3000 W 170th Pl, Hazel Crest, 60429</td>
<td>(708) 841-2203</td>
<td>X</td>
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</table>
ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
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<tr>
<td>Sea Attached List</td>
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CARRIER LISTING
(Wireline, Wireless, VoIP)

Provide a list of each carrier that will be involved in the proposed system.

*(USE ADDITIONAL SHEETS AS NECESSARY)*

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<tr>
<th>CARRIERS</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
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ATTACHMENTS

**Ordinance** - Documentation that supports the dissolution of the individual ETSB and its replacement with a JOINT ETSB per an intergovernmental agreement once the consolidation plan is approved by the Statewide 9-1-1 Administrator.

**Contracts** - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

**Intergovernmental Agreement** - The agreement creating the Joint ETSB.

**Back-up PSAP Agreement** - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

**Network Diagram** - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 Grade of Service for cost savings and network efficiency.
December 30, 2015

Chief John Cobb
Lynwood Fire Department
3107 Glenwood-Dyer Rd
Lynwood, IL 60411-9760

Dear Chief Cobb,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

Please let this letter serve as official notification to your agency that the Call Handling Agreement signed between our Departments is hereby extended for a period of one year effective January 1, 2016 to December 31, 2016. Further, all information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement will include wireless 9-1-1 services.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Russell Pearson
Lynwood Police Department
21460 Lincoln Hwy
Lynwood, IL 60411-8742

Dear Chief Pearson,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Dave Habecker  
Thornton Fire Department  
115 East Margaret St  
Thornton, IL 60476-1285

Dear Chief Habecker,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

[J. E. Chiappano, RPL]  
Executive Director

JC/bjz
December 30, 2015

Chief Glenn Beckman
Thornton Police Department
700 Park Ave
Thornton, IL 60476-1057

Dear Chief Beckman,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Christopher Schwalbe
Matteson Fire Department
3445 W 211th St
Matteson, IL 60443-2521

Dear Chief Schwalbe,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

[Signature]

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Michael Jones
Matteson Police Department
20500 S Cicero Ave
Matteson, IL 60443-1646

Dear Chief Jones,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief John Krull
Olympia Fields Police Department
20040 Governors Hwy
Olympia Fields, IL 60461-1188

Dear Chief Krull,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Dennis L. Murrin  
Lansing Police Department  
2710 170th St  
Lansing, IL 60438-1110

Dear Chief Murrin,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Assistant Chief Kenneth Verkaik
Lansing Fire Department
19300 Burnham Ave
Lansing, IL 60438-3824

Dear Assistant Chief Verkaik,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Charles Giuliani
Chicago Heights Police Department
1601 Chicago Rd
Chicago Heights, IL 60411-3447

Dear Chief Giuliani,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief James Angell
Chicago Heights Fire Department
1601 Chicago Rd
Chicago Heights, IL 60411-3447

Dear Chief Angell,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Ray Robertson
East Hazel Crest Police Department
17223 Throop St
East Hazel Crest, IL 60429-1949

Dear Chief Robertson,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief William Vallow
East Hazel Crest Fire Department
17221 Throop St
East Hazel Crest, IL 60429-1949

Dear Chief Vallow,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Mack Sanders  
Markham Police Department  
16313 Kedzie Ave  
Markham, IL 60428-5690

Dear Chief Sanders,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Chief Ron Moaton
Markham Fire Department
16313 Kedzie Ave
Markham, IL 60426-5690

Dear Chief Moaton,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief William Jones
Country Club Hills Police Department
3700 W 175th Pl
Country Club Hills, IL 60478-4604

Dear Chief Jones,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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Executive Director

JC/bjz
December 30, 2015

Chief Roger Agpawa  
Country Club Hills Fire Department  
4350 183rd St  
Country Club Hills, IL 60478-5311

Dear Chief Agpawa,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

Please let this letter serve as official notification to your agency that the Call Handling Agreement signed between our Departments is hereby extended for a period of one year effective January 1, 2016 to December 31, 2016. Further, all information contained in the agreement shall remain in full force and effect. This certification will also serve as notice that this agreement will include wireless 9-1-1 services.

There is no need to respond to the letter unless it is your intention to modify or terminate this agreement. If you wish to change our agreement in any way, please notify our agency in writing within ten (10) days of receipt of this letter. Unless we hear contrary from you, we will assume that our current Call Handling Agreement remains in effect.

If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Chief John Franklin
Dolton Police Department
14030 Park Ave
Dolton, IL 60419-1029

Dear Chief Franklin,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Steven McCain
Dolton Fire Department
14022 Park Ave
Dolton, IL 60419-1089

Dear Chief McCain,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Jim Klinker  
Blue Island Fire Department  
13051 Greenwood  
Blue Island, IL 60406-2331

Dear Chief Klinker,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

[Signature]

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Deputy Chief Michael Cornell
Blue Island Police Department
13051 Greenwood
Blue Island, IL 60406-2331

Dear Deputy Chief Cornell,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Mark Davis  
Calumet Park Police Department  
12409 S Throop St  
Calumet Park, IL 60827-5819

Dear Chief Davis,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Chief Howard Fisher
Calumet Park Fire Department
12409 S Throop St
Calumet Park, IL 60827-5820

Dear Chief Fisher,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Jason Bell
Harvey Fire Department
15600 Center Ave
Harvey, IL 60426-4334

Dear Chief Bell,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Acting Chief Denard Eaves  
Harvey Police Department  
15301 Dixie Highway  
Harvey, IL 60426-2954

Dear Acting Chief Eaves,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Assistant Chief Tom Difiori
Calumet City Police Department
1200 Pulaski Rd
Calumet City, IL 60409-3915

Dear Assistant Chief Difiori,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Bill Galgan
Calumet City Fire Department
204 Pulaski Rd
Calumet City, IL 60409-4115

Dear Chief Galgan,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Chief Arnold Randall
Forest Preserve District of Cook County
536 N Harlem Ave
River Forest, IL 60305-1932

Dear Chief Randall,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Director Leo Schmitz
Illinois State Police
9511 W Harrison St
Des Plaines, IL 60016-1563

Dear Director Schmitz,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

General Superintendent Joseph Perez
Metropolitan Rail/METRA
547 W Jackson Blvd
Chicago, IL 60661-5717

Dear General Superintendent Perez,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Executive Director Nneka Jones Tapia
Cook County 911 Center (Sheriff's Police Dispatch)
9511 W Harrison St
Des Plaines, IL 60016-1563

Dear Executive Director Tapia,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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Sincerely,

[Signature]
Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Executive Director Gary Schenkel  
Office of Emergency Management & Communication  
1411 Madison  
Chicago, IL 60607-1809

Dear Executive Director Schenkel,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
December 30, 2015

Director Cathy Dorans
SouthCom Combined Dispatch Center
21113 Dettmering
Matteson, IL 60443-2516

Dear Director Dorans,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
December 30, 2015

Supervisor Denine Pikowitz
Central Dispatch
21460 E Lincoln Highway
Lynwood, IL 60411-8742

Dear Supervisor Pikowitz,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
September 15, 2016

Chief Steve Neubauer
Tinley Park PSAP
7850 183rd St
Tinley Park, IL 60477-3681

Dear Chief Neubauer,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements "outside normal jurisdictional boundaries". A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General's Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
September 15, 2016

Chief Greg Anderson
Oak Forest PSAP
15440 Central Ave
Oak Forest, IL 60452-2104

Dear Chief Anderson,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be files with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

[Signature]

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
September 15, 2016

Director Pam Buzan
East Com
1370 Benton St
Crete, IL 60417-2847

Dear Director Buzan,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
September 15, 2016

Director Brad Veerman
Lincolnway PSAP
11000 W Lincoln Hwy
Frankfort, IL 60423-9765

Dear Director Veerman,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
September 15, 2016

Director William Neuman  
Orland Central Fire Protection District  
9790 W 151st St  
Orland Park, IL 60462-3108

Dear Director Neuman,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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If you have any questions, please feel free to contact me.

Sincerely,

Jeanine E. Chiappano, RPL  
Executive Director

JC/bjz
September 15, 2016

Danielle Hennegan
Will County Sheriff
16909 W Laraway Rd
Joliet, IL 60433-8472

Dear Danielle Hennegan,

In accordance with the Emergency Telephone Systems Act [50, ILCS Act 750], our agency is required to annually certify the renewal of all Call Handling Agreements “outside normal jurisdictional boundaries”. A current version of our agreement is on file with the Illinois Commerce Commission and the Attorney General’s Office. Each year prior to January 31st, an updated agreement must be filed with both offices per State Law.

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Sincerely,

Jeanine E. Chiappano, RPL
Executive Director

JC/bjz
TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

Since all backup facilities for E-COM are already in place and have been tested nothing new is planned above the regular exercise of that backup practice with SouthCom. All new incoming 911 phone calls that originally were routed to Country Club Hills will be tested for routing accuracy and default routing as they are provisioned to E-COM.

2) List wireline exchanges to be tested.

The wireline ESN that existed to route calls to Country Club Hills will be tested for routing accuracy to E-COM.

3) List of wireless and VoIP Carriers to be tested.

Existing wireless 9-1-1 ESNs as well as and VoIP that currently go to Country Club Hills will be tested for routing accuracy to E-COM.
<table>
<thead>
<tr>
<th>Carrier Name</th>
<th>Contact Phone Number</th>
<th>Street Address</th>
<th>City</th>
<th>State</th>
<th>Zip Code</th>
</tr>
</thead>
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<td>AT&amp;T Corp</td>
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<td>Bandwith.Com, Inc</td>
<td>(770) 240-8773</td>
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THE CITY OF COUNTRY CLUB HILLS, ILLINOIS
Ordinance No. 0-10-16

AN ORDINANCE SUSPENDING THE OPERATION OF THE CITY OF COUNTRY CLUB HILLS EMERGENCY TELEPHONE SYSTEM BOARD

WHEREAS, Section 3.21 of the City of Country Club Hills Municipal Code established the City of Country Club Hills Emergency Telephone System Board ("City of County Club Hills ETSB");

WHEREAS, the City of Country Club Hills ETSB exercised all statutory powers in conjunction with the operation of the City of Country Club Hills' 9-1-1 emergency telephone system as authorized under the Emergency Telephone System Act (50ILCS 750/1); and

WHEREAS, on September 12, 2016, the City Council of Country Club Hills approved and adopted an Intergovernmental Combined Dispatch and Communication Agreement ("IGA"); which joined the Country Club Hills communications system into a regional ETSB with the Villages of Glenwood, Hazel Crest, Homewood, Riverdale, South Holland and Flossmoor, for the purpose of providing facilities, equipment, personnel, software, data processing and all other services necessary or incidental to the provision of 9-1-1 emergency and/or municipal public safety dispatch and communication services to its members; and

WHEREAS, the IGA established the E-COM Joint Emergency Telephone System Board in conformity with Section 15.4 of the Illinois Emergency Telephone Act (50 ILCS 750/1) and outlines and defines the duties and powers of the Board in compliance with the Illinois Emergency Telephone Act and the Wireless Emergency Telephone Safety Act; and

WHEREAS, upon the City of Country Club Hills ETSB joining the E-COM Joint Emergency Telephone System Board and becoming operational and providing enhanced 9-1-1 and emergency, fire and police dispatching services to its members, the IGA provides that all surcharge funds received pursuant to Section 15.3 of the Emergency Telephone System Act and pursuant to Section 17 of the Wireless Emergency Telephone Safety Act shall be transferred to the E-COM Joint Emergency Telephone System Board to be used specifically for paying any financial obligations incurred by the members of the E-COM Joint Emergency Telephone System Board; and

WHEREAS, upon the Villages of Glenwood, Hazel Crest, Homewood, Riverdale, South Holland, Flossmoor and the City of Country Club Hills joining the E-COM Joint Emergency Telephone System Board and becoming operational on or before March 15, 2017, providing enhanced 9-1-1 and emergency fire and police dispatching services to its members and upon the approval of the Illinois Statewide 9-1-1 Administrator, the Illinois Emergency Telephone Act and the Wireless Emergency Telephone Safety Act provides
that future 9-1-1 surcharge funds collected thereafter in compliance with the City of Country Club Hills ETSB approved surcharge referendum and the laws of the State of Illinois shall be deposited with the E.COM Joint Emergency Telephone System Board; and

WHEREAS, upon the City of Country Club Hills Emergency Telephone System Board Communication's Systems and the participating Villages becoming jointly operational on or before March 15, 2017, providing enhanced 9-1-1 and emergency fire and police dispatching services to the City of Country Club Hills and upon approval of the Illinois Statewide 9-1-1 Administrator as evidenced by an order of the Administrator, the City of Country Club Hills ETSB shall suspend its operations and become a member of the E-COM Joint Emergency Telephone System Board; and

WHEREAS, the City of Country Club Hills ETSB shall not operate as an emergency telephone system board unless and until it terminates its membership in the E-COM Emergency Telephone System Board and receives approval of the Illinois Statewide 9-1-1 Administrator as evidenced by an order of the Administrator to once again operate as an independent emergency telephone system board and receive surcharge funds collected pursuant to the laws of the State of Illinois.

NOW, THEREFORE BE IT ORDAINED BY, THE MAYOR AND ALDERMEN OF THE CITY OF COUNTRY CLUB HILLS, COUNTY OF COOK STATE OF ILLINOIS AS FOLLOWS:

SECTION 1: The forgoing recitals are a material part of this Ordinance and incorporated herein as if they were fully set forth in this section.

SECTION 2: The City of Country Club Hills ETSB shall suspend its operations on or before March 15, 2017 and upon the date the Illinois Statewide 9-1-1 Administrator permits it to operate with the E-COM Emergency Telephone System Board as a joint emergency telephone system for its members. The City of Country Club Hills ETSB shall not again operate as an emergency telephone system board and receive surcharge funds collected pursuant to the laws of the State of Illinois unless and until it terminates its membership in the Country Club Hills Emergency Telephone System Board and receives approval as a municipal emergency telephone system board from the State of Illinois.

SECTION 3: If any section, paragraph, clause or provision of this ordinance shall be held invalid the invalidity thereof shall not affect any of the other provisions of this ordinance.

SECTION 4: All ordinances or parts of said ordinances in conflict with the provisions of this ordinance are hereby repealed insofar as they conflict herewith.

SECTION 5: This Ordinance shall be in full force and effect from and after its passage and approval, and shall subsequently be published in pamphlet form as provided by law.
PASSED BY THE FOLLOWING ROLL CALL VOTE this 12th Day of September, 2016.

A YES: 3 – Aldermen Lockett, Glispie, and Spivey

NAYS: 0

ABSENT: 2 - Aldermen Davis and Evans

APPROVED THIS 12th Day of September, 2016.

James W. Ford, Mayor

Attest:

Deborah M. Mollvain, City Clerk
THE CITY OF COUNTRY CLUB HILLS, ILLINOIS
ORDINANCE NO. O-09 -16

AN ORDINANCE AUTHORIZING AND DIRECTING THE CITY OF COUNTRY CLUB HILLS TO EXECUTE THE E-COM INTERGOVERNMENTAL AGREEMENT

WHEREAS, as a Illinois home Rule Municipality, the City of Country Club Hills may exercise any power and perform any Function pertaining to its government and affairs including, but not limited to, the power to regulate for the protection of all citizens, the public health, safety and welfare; and

WHEREAS, the Illinois General Assembly has adopted the Emergency Telephone Act, (50ILCS 7501 et. seq.) for the purpose of shortening the time required for a citizen to request and receive emergency aid; and

WHEREAS, the Illinois General Assembly has declared that single Primary Emergency Services can be quickly and efficiently obtained and would provide a significant contribution to Law Enforcement and other public service efforts by making it less difficult to quickly notify public safety personnel which would result in the saving of life, a reduction in destruction of property, quicker apprehension of criminals and the saving of money; and

WHEREAS, the purpose of the Act is to encourage units of local government and combinations of such units to develop and improve emergency communication procedure and facilities in such a manner as to be able to quickly respond to any citizen seeking police, fire, medical, rescue and other emergency services; and

WHEREAS, it is the desire of the Participating Municipalities to jointly establish, maintain and operate a centralized combined dispatch and communication system; and

WHEREAS, the respective Corporate Authorities of the current Participating Municipalities have authorized and directed the execution of this agreement; and

WHEREAS, the Mayor and City Council have determined that it is in the best interest of the City of Country Club Hills to execute the Intergovernmental Agreement with E-COM Joint Emergency Telephone System Board; and

NOW, THEREFORE BE IT ORDAINED BY THE MAYOR AND CITY COUNCIL OF THE CITY OF COUNTRY CLUB HILLS, COOK COUNTY, ILLINOIS, IN THE EXERCISE OF THE CITY'S HOME RULE POWERS, as follows:

SECTION 1: Termination. The City Council hereby agrees to execute the System Intergovernmental Agreement with E-Com Joint Emergency Telephone Board.
SECTION 2: Home Rule Authority. This ordinance and each of its terms shall be the effective legislative act of a home rule municipality without regard to whether such ordinance should (a) contain terms contrary to the provisions of current or subsequent non-preemptive state law, or (b) legislate in a manner or regarding a matter not delegated to municipalities by state law. It is the intent of the corporate authorities of the City of Country Club Hills that to the extent that the terms of this ordinance should be inconsistent with any non-preemptive state law, that this ordinance shall supersede state law in that regard within its jurisdiction.

SECTION 3: Full Force and Effect. This Ordinance shall be in full force and effect from and after its passage and approval.

PASSED BY THE FOLLOWING ROLL CALL VOTE this 12th day of September, 2016.

AYES: 3 – Aldermen Lockett, Glispie and Spivey

NAYS: 0

ABSENT: 2 – Aldermen Davis and Evans

APPROVED THIS 12th DAY OF SEPTEMBER, 2016.

James W. Ford, Mayor

Attest:

Deborah M. Melvain, City Clerk
THE CITY OF COUNTRY CLUB HILLS

RESOLUTION NO. R-11 -16

A RESOLUTION
AUTHORIZING THE CITY OF COUNTRY CLUB HILLS TO BECOME A MEMBER OF E-COM 9-1-1 EMERGENCY DISPATCH CENTER

WHEREAS, Section 3.21 of the City of Country Club Hills Municipal Code established the City of Country Club Hills Emergency Telephone System Board ("City of Country Club Hills ETSB");

WHEREAS, the City of Country Club Hills ETSB exercised all statutory powers in conjunction with the operation of the City of Country Club Hills 9-1-1 emergency telephone system as authorized under the Emergency Telephone System Act (50ILCS 75011); and

WHEREAS, on September 12, 2016, the City Council of Country Club Hills approved and adopted an Intergovernmental Combined Dispatch and Communication Agreement ("IGA"); which joined the Country Club Hills 9-1-1 public safety dispatch and communications system on or before March 15, 2017 into a regional 9-1-1 Dispatch Center and ETSB with the Villages of Glenwood, Hazel Crest, Homewood, Riverdale, South Holland and Flossmoor, for the purpose of providing facilities, equipment, personnel, software, data processing and all other services necessary or incidental to the provision of 9-1-1 public safety emergency and/or municipal dispatch and communication services to its members; and

WHEREAS, the IGA established the E-COM Joint Emergency Telephone System Board in conformity with Section 15.4 of the Illinois Emergency Telephone Act (50 ILCS 75011) and outlines and defines the duties and powers of the Board in compliance with the Illinois Emergency Telephone Act and the Wireless Emergency Telephone Safety Act; and

WHEREAS, the Participating Municipalities have determined that joint action is the most efficient and effective means to meet that need and is in the best interests of each of the Participating Municipalities and their residents; and

WHEREAS, Article VII, Section 10 of the 1970 Constitution of the State of Illinois, and Section 220/1 et seq. of the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 et seq.) authorize two or more units of local government to contract to share services and to exercise, combine or transfer any power or function common to them; and

WHEREAS, the Participating Municipalities require new members to partner with E-COM Emergency Dispatch Center and become a member; and
NOW, THEREFORE BE IT RESOLVED BY, THE MAYOR AND ALDERMEN OF THE CITY OF COUNTRY CLUB HILLS, COUNTY OF COOK AND STATE OF ILLINOIS AS FOLLOWS:

SECTION 1: The foregoing recitals are a material part of this Resolution and incorporated herein as if they were fully set forth in this section.

SECTION 2: The City of Country Club Hills hereby authorizes and adopts this Resolution to participate as a member of the E-COM Emergency Dispatch Center.

SECTION 3: If any section, paragraph, clause or provision of this ordinance shall be held invalid the invalidity thereof shall not affect any of the other provisions of this ordinance.

SECTION 4: All resolutions or parts of resolutions in conflict with the provisions of this Resolution are hereby repealed insofar as they conflict herewith.

SECTION 5: This resolution shall be in full force and effect from and after its passage and approval, and shall subsequently be published in pamphlet form as provided by law.

PASSED BY THE FOLLOWING ROLL CALL VOTE this 12th DAY OF SEPTEMBER, 2016.

AYES: 3 – Aldermen Lockett, Glispie and Spivey

NAYS: 0

ABSENT: 2 – Aldermen Davis and Evans

APPROVED THIS 12th DAY OF SEPTEMBER, 2016.

James W. Ford, Mayor

Attest:

Deborah M. McIlvain, City Clerk
Addendum to Intergovernmental Agreement

This addendum is made this 12th day of September 2016, by and between the City of Country Club Hills (hereinafter “City”) and the E-COM Emergency Dispatch Center (hereinafter “E-COM”).

1. The City is a municipal corporation organized under the laws of the State of Illinois.
2. E-COM is a unit of intergovernmental cooperation organized under the terms of the Intergovernmental Cooperation Act, 5 ILCS 220/1 et seq.
3. E-COM was formed by an Intergovernmental Agreement executed by the Villages of Flossmoor, Glenwood, Hazel Crest, and Homewood.
4. E-COM provides consolidated 9-1-1 and emergency dispatch services to the member communities and to units of local government who may thereafter contract for such service.
5. The City seeks to obtain 9-1-1 and emergency police dispatch services from E-COM.
6. E-COM agrees to provide 9-1-1 and emergency police dispatch to the City under the terms and conditions set out below:
   a. The City will pay its portion of the annual operating costs as determined by the intergovernmental Agreement. Said payment shall be made upon the terms and conditions established by E-COM.
   b. The City will pay its share of those unique expenses associated with the addition of the City to E-COM. These costs may include, but are not limited to radio equipment modifications, E-911 equipment and modifications, and licenses and access for the computer-aided dispatch system (CAD). Any additional or unknown costs associated with the addition of the City to E-COM will be the responsibility of the City.
   c. The City will pay $95,779.76 as its share of the capital expenses associated with E-COM’s depreciated value of capital equipment.
   d. The City will have full voting membership on the E-COM Board of Directors as defined in the Intergovernmental Agreement.
   e. The City will follow all policies and procedures associated with the operation of E-COM.
g. The City agrees to follow E-COM policies relative to notice and procedures should the City determine to cease membership from E-COM.

h. Any call for service from the City of Country Club Hills requesting fire or EMS service shall be directly transferred to the Orland Fire Protection District for dispatch and will not be dispatched by E-COM.

7. One public representative shall be appointed by the Mayor of the City on a rotating basis beginning in 2018 and thereafter in accordance with paragraph 2.0(3) of the Intergovernmental Agreement.

8. This Addendum may only be amended in writing with the consent of the parties.

9. This Addendum shall be effective when signed by both parties.

City of Country Club Hills

[Signature]
Mayor

E-COM Emergency Dispatch Center

[Signature]
Chairperson

Attest: [Signature]
Clerk

Attest: [Signature]
Secretary