ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator

State of Illinois

Application for
9-1-1 Modification Plan
911 GENERAL INFORMATION

DATE:

Type of Change:  ☑ Long Form Modification Plan  □ Short Form Modification Plan

Current System Name:  

<table>
<thead>
<tr>
<th>Population Served</th>
<th>Land Area in Sq Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>119,348</td>
<td>323</td>
</tr>
</tbody>
</table>

Kendall County ETSB

List PSAPs:

<table>
<thead>
<tr>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>X</td>
</tr>
</tbody>
</table>

KenCom Public Safety Dispatch

911 System Contact: Lynette Bergeron

Street Address: 1100 Cornell Lane

City, State and Zip Code: Yorkville, Illinois 60560

Office Telephone: (630) 553-0595

Cellular Telephone: (630) 273-1491

Email: lbergeron@co.kendall.il.us or KenComAdmin@co.kendall.il.us

Wireless Coverage for Consolidated System:  

100% Phase II compliant
100% Phase I compliant

Please check if applicable:

☒ NG9-1-1 capable

Receive 9-1-1 Text
Receive 9-1-1 Video

4
VERIFICATION

I, Lynette Bergeron __________________________, first being duly sworn upon oath, depose and say that I am Director ________________, of KenCom Public Safety Dispatch ________; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

[Signature]

Subscribed and sworn to before me
this 27th day of July, 2016.

[Signature]
NOTARY PUBLIC, ILLINOIS

[Seal]
OFFICIAL SEAL
TRACY A PAGE
NOTARY PUBLIC - STATE OF ILLINOIS
MY COMMISSION EXPIRES 04/23/20
May 12, 2016

AT&T
Lisa Wirtanen
4918 W. 95th Street
Oak Lawn, Illinois 60453

Dear Ms. Wirtanen;

This letter is to confirm our intent to modify our 9-1-1 System with Kane County ETSB, specifically Montgomery Police PSAP. Enclosed is your copy of our modification plan to be filed with the Department of Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

[Signature]

Lynette Bergeron
Director of Communications
NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a modified 9-1-1 plan. Also, if incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205 b)12).

1) Indicate the name of the certified 9-1-1 system provider being utilized.
2) Explain the national standards, protocols and/or operating measures that will be followed.
3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
5) Explain how split exchanges will be handled.
6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

In June of 2013 the Village of Montgomery, Montgomery Countryside Fire Protection District, Aurora Township Fire Protection District and the Kendall County ETSB entered into an agreement for dispatching services. In October of 2013 Montgomery Police Department closed their dispatch center and KenCom Public Safety Dispatch began dispatching for Montgomery Police Department, Montgomery Countryside Fire Protection District and Aurora Township Fire Protection District.

The Kendall County E.T.S.B. and the Kane County E.T.S.B. have agreed that the portion of Kane County that has been annexed into the Village of Montgomery, as well as the portion of Kendall County that has been annexed into the Village of Montgomery, will have its 9-1-1 calls pointed to KenCom Public Safety Dispatch. KenCom will answer all 9-1-1 calls for the Montgomery Police Department, Montgomery Countryside Fire District, Oswego Fire District, Bristol Kendall Fire District and the Aurora Township Fire District (ESN numbers 411, 412, 124 and 723). The land-based surcharge monies for the portion of the Village of Montgomery within Kane County, Kane shall pay Kendall the sum of forty eight cents ($ .48). The wireless surcharge monies within the zip code of 60538 (Village of Montgomery or any zip codes assigned in the future to Montgomery) 100% of monies distribution shall be remitted directly to Kendall. Kendall County ETSB (KenCom) shall maintain the Master Street Address Guide (MSAG) for the ESNs of 411, 412, 124 and 723 and submit any and all corrections or additions as needed to Intrado.

Under Illinois law an ETSB is required to select a location for alternate routing when 9-1-1 lines to our primary Public Safety Answering Point (PSAP) are busy or if the primary PSAP closes down for a period of time due to an emergency situation. The City of Aurora Police Department and the Kendall County Emergency Telephone Systems Board have entered into an agreement for KenCom's Alternate Routing of the 9-1-1 calls through the Geneva router to be directed to the Aurora Police Department dispatch.
FINANCIAL INFORMATION

Annual recurring 9-1-1 network costs prior to modification

Projected annual recurring 9-1-1 network costs after modification

Installation cost of the project

Anticipated annual revenues

$ $ 71,000.00

$ $ 71,000.00

$ $ 0.00

$ $ 850,033.00
FIVE YEAR STRATEGIC PLAN
FOR MODIFIED PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the modified 9-1-1 plan with financial projections)

Narrative:

KenCom Public Safety Dispatch will answer all 9-1-1 calls within the Village limits of Montgomery and the City of Aurora Police Department will be the location for alternate routing of KenCom's Geneva router 9-1-1 lines.
**COMMUNITIES SERVED**

Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

**USE ADDITIONAL SHEETS AS NECESSARY**

<table>
<thead>
<tr>
<th>City, Town or Village</th>
<th>Street Address, City, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kendall County</td>
<td>W. Fox Street, Yorkville, Illinois 60560</td>
</tr>
<tr>
<td>Village of Oswego</td>
<td>100 Parkers Mill, Oswego, Illinois 60560</td>
</tr>
<tr>
<td>Village of Montgomery</td>
<td>200 N. River Street, Montgomery, Illinois 60538</td>
</tr>
<tr>
<td>United City of Yorkville</td>
<td>800 Game Farm Road, Yorkville, Illinois 60560</td>
</tr>
<tr>
<td>City of Plano</td>
<td>17 E. Main Street, Plano, Illinois 60545</td>
</tr>
<tr>
<td>Village of Newark</td>
<td>101 W. Lions Street, Newark, Illinois 60541</td>
</tr>
<tr>
<td>Village of Millbrook</td>
<td>8495 Fox River Drive, Millbrook, Illinois 60536</td>
</tr>
<tr>
<td>Village of Plattville</td>
<td>6817 Chicago Road, Yorkville, IL 60560</td>
</tr>
</tbody>
</table>
PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff’s jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

<table>
<thead>
<tr>
<th>9-1-1 Participant Agencies</th>
<th>Street Address, City, Zip Code</th>
<th>Administrative Telephone No.</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
<th>Call Relay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Montgomery Police Department</td>
<td>10 Civic Center Ave, Montgomery IL 60538</td>
<td>(630) 897-8707</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Montgomery Countryside Fire</td>
<td>198 S. Railroad St., Montgomery IL 60538</td>
<td>(630) 897-0622</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Aurora Township Fire</td>
<td>599 Montgomery Rd, Montgomery, IL 60538</td>
<td>(630) 898-3222</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Oswego Police Department</td>
<td>3525 Rt. 34, Oswego, IL 60543</td>
<td>(630) 551-7300</td>
<td></td>
<td></td>
<td>X</td>
</tr>
<tr>
<td>Kendall County Sheriff’s Office</td>
<td>1101 Cornell Ln, Yorkville, IL 60560</td>
<td>(630) 553-7500</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Yorkville Police Department</td>
<td>801 Game Farm Rd, Yorkville, IL 60560</td>
<td>(630) 553-4340</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Plano Police Department</td>
<td>111 E. Main St, Plano, IL 60545</td>
<td>(630) 552-3122</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Oswego Fire</td>
<td>3511 Wooley Rd, Oswego, IL 60543</td>
<td>(630) 554-2110</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Bristol Kendall Fire</td>
<td>103 E. Beaver St, Yorkville, IL 60560</td>
<td>(630) 553-6186</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Little Rock Fox Fire</td>
<td>5 E. North St, Plano IL 60545</td>
<td>(630) 552-3311</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Sandwich Fire</td>
<td>310 E. Railroad St, Sandwich, IL 60548</td>
<td>(815) 786-9241</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Newark Fire</td>
<td>101 E. Main St, Newark, IL 60541</td>
<td>(815) 695-5147</td>
<td></td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Lisbon-Seward Fire</td>
<td>115 N. Canal St, Newark, IL 60541</td>
<td>(815) 736-6346</td>
<td></td>
<td>X</td>
<td></td>
</tr>
</tbody>
</table>
ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system’s boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Kane County Sheriff's Office</td>
<td>37W755 Rt. 38, St. Charles, IL 60175</td>
<td>(630) 232-6840</td>
</tr>
<tr>
<td>Illinois State Police District 2</td>
<td>801 S. 7th, Suite 201 N, Springfield, IL 62703</td>
<td>(847) 931-2405</td>
</tr>
<tr>
<td>City of Aurora Police and Fire</td>
<td>1200 E. Indian Trail, Aurora, IL 60505</td>
<td>(630) 256-5000</td>
</tr>
<tr>
<td>Tri-Com</td>
<td>3823 Karl Madsen Dr, St. Charles, IL 60175</td>
<td>(630) 232-4739</td>
</tr>
<tr>
<td>Sugar Grove Fire Protection District</td>
<td>25 S. Municipal Dr., Sugar Grove, IL 60554</td>
<td>(630) 466-4513</td>
</tr>
<tr>
<td>Sugar Grove Police</td>
<td>10 Municipal Dr. #A, Sugar Grove, IL 60554</td>
<td>(630) 446-4526</td>
</tr>
<tr>
<td>Kane County ETSB</td>
<td>P.O. Box 191, Geneva, IL 60134</td>
<td>(630) 232-3571</td>
</tr>
<tr>
<td>KaneComm</td>
<td>719 S. Batavia Ave., Building C, Geneva IL 60134</td>
<td>(630) 232-8400</td>
</tr>
</tbody>
</table>
CARRIER LISTING
(Will be involved in the proposed system)

(USE ADDITIONAL SHEETS AS NECESSARY)

<table>
<thead>
<tr>
<th>CARRIERS</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>AT&amp;T Mobility</td>
<td>1025 Lenox Park Blvd, Atlanta, GA 30319</td>
<td>(615) 221-3613</td>
</tr>
<tr>
<td>T Mobile</td>
<td>12920 SE 38th St, Bellevue, WA 98006</td>
<td>(425) 383-2073</td>
</tr>
<tr>
<td>Verizon Wireless</td>
<td>One Verizon Way, Basking Ridge, NJ 07920</td>
<td>(770) 797-1226</td>
</tr>
<tr>
<td>Sprint/Nextel</td>
<td>6200 Sprint Pkwy, Overland Park, KS 66251</td>
<td>(913) 762-2957</td>
</tr>
<tr>
<td>AT&amp;T</td>
<td>208 S. Akard St, Dallas, TX 75202</td>
<td>(210) 821-4105</td>
</tr>
<tr>
<td>Vonage</td>
<td>23 Main Street, Holmdel, NJ 07733</td>
<td>(732) 528-2800</td>
</tr>
</tbody>
</table>
ATTACHMENTS

Ordinance - The local ordinance which created an ETSB prior to January 1, 2016.

Contracts - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

Intergovernmental Agreement

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluate P.01 grade of Service for cost savings and network efficiency.
INTERGOVERNMENTAL AGREEMENT

THIS AGREEMENT, made and entered into this 16th day of July, 2015, by and between KENDALL COUNTY Emergency Telephone System Board (ETSB) as defined under 50 ILCS 750/2-11 (hereinafter referred to as “KENDALL”) and KANE COUNTY Emergency Telephone System Board (ETSB) as defined under 50 ILCS 750/2-11, hereinafter referred to as “KANE”)

WITNESSETH:

WHEREAS, the County of Kane and the County of Kendall both have emergency 9-1-1 telephone answering services, and

WHEREAS, the Village of Montgomery, heretofore located within the physical boundaries of the County of Kane and the County of Kendall, and

WHEREAS, the parties hereto desire to set forth the respective responsibilities of each of the parties with regard to emergency 9-1-1 telephone answering services and the collection of surcharge funds for the providing of said services within the portion of the Village of Montgomery which is located in Kane County, and
WHEREAS, 50 ILCS 750/1 et. Seq. fosters and encourages the mutual assistance of a system responding to the need for the communication of emergency services for persons outside of the traditional jurisdictional boundaries of the public agency providing firefighting, police, ambulance, medical or other emergency services, including to accomplish such results, the entering into of agreements pursuant to Article VII, Section 10 of the Constitution of Illinois for the obtaining or sharing of services and the combining or transferring of any power or function, in any manner not prohibited by law or ordinance, and,

NOW, THEREFORE, IN CONSIDERATION OF THE MUTUAL PROMISES AND COVENANTS CONTAINED HEREIN, THE PARTIES AGREE AS FOLLOWS:

1. That KANE will collect all surcharge funds from the portions of the Village of Montgomery within Kane County.

2. That for each land-based telephone network connection located in the portion Village of Montgomery within Kane County, KANE shall pay KENDALL the sum of forty eight cents ($ .48) upon the signing of this Agreement, which sum shall be accountable for and shall be payable to KENDALL for deposit with its treasurer on a semi-annual basis on July 31 and January 31 of each year with the first such payment due hereunder on January 31, 2016.
3. Calls to 9-1-1 originating from the portion of the Village of Montgomery within Kane County shall be routed to and directly received by the Kendall Public Safety Answering Point (PSAP) for appropriate handling. Going forward, if Kane’s current land-based surcharge is increased, KENDALL shall receive 96% of the new surcharge amount for the portion of the Village of Montgomery in Kane County.

4. That through the Illinois Commerce Commission WETSA program the distribution of surcharge monies for wireless telephone subscribers with a billing address in the Village of Montgomery within the zip code of 60538 (Village of Montgomery or any zip codes assigned in the future to Montgomery) 100% of monies distribution shall be remitted directly to KENDALL effective upon the signing of this Agreement.

5. That KENDALL shall maintain the Master Street Address Guide (“MSAG”) for Montgomery and shall provide KANE a copy of said Guide with updates and changes therein periodically when requested. Kane has coordinated with and been provided with emergency service numbers (“ESNs”) by AT&T for the purpose of reflecting in the 9-1-1 database areas served by the Montgomery Police Department, Sugar Grove Fire Department, Aurora Township Fire Department, the Montgomery and Countryside Fire Department and Sugar Grove Fire Department, Aurora Township Fire Department and the Montgomery
and Countryside E.M.S. as emergency service providers. Those ESN numbers are 411, 412, and 413 respectively.

6. That KENDALL shall be responsible for the keeping and reporting of 9-1-1 records and reports required by State of Illinois law and Illinois Commerce Commission rules for the Village of Montgomery located in both Kane and Kendall Counties.

7. Subject to the approval of the Illinois Commerce Commission, this Agreement shall be effective on the ___ day of __________, 2015, and in order to provide the orderly transfer of emergency calls from KANE to the KENDALL PSAP there shall be a testing period on ________________, 2015 between the hours of 8 o’clock a.m. and 5 o’clock p.m., during which the residents of the Village of Montgomery may call 9-1-1 to determine that their calls are being answered by the Kendall PSAP.

8. That the parties to this Agreement shall cooperate in the timely rerouting of the E-9-1-1 service and test period.
9. That KENDALL shall be responsible for giving proper and timely notice of the aforementioned testing period to affected residents living within the Village of Montgomery that is located within Kane County.

10. To the extent not covered by statutory immunities, KENDALL will indemnify, defend and hold harmless KANE from any third-party claims, actions, suits, proceedings, costs, expenses, damages and liabilities including reasonable attorney’s fees and expenses (collectively, CLAIMS) arising out of the receipt, dispatch, and transfer of 9-1-1 calls arising in the portion of the Village of Montgomery within Kane County.

11. That all notices required to be sent by the respective parties to this Agreement shall be given as follows:

To KENDALL: ETSB Board Chair
KenCom Public Safety Dispatch Center
1100 Cornell Lane
Yorkville, IL 60560
To KANE: ETSB Board Chair

Kane County ETSB
719 S. Batavia Avenue, Building B
Post Office Box 191
Geneva, IL 60134-0191

All notices, requests, and other communications under this Agreement shall be in writing and shall be personally delivered or sent by certified mail, postage prepaid, return receipt requested, or by licensed overnight courier to the appropriate party at its address immediately set forth above. Notice shall be deemed given at the time delivered, if personally delivered, at the time indicated on the duly completed postal service return receipt, if delivered by certified mail, or on the next business day after such notice is sent, if delivered by overnight courier.

12. That this agreement shall continue from time to time unless any of the parties hereto gives a 60 day notice to the other party of the intent to terminate. Kendall shall be entitled to receive the fees set forth above in Paragraphs 2 and 3 through the date ICC approves termination and 911 calls are routed back to KANE County notwithstanding such surcharge may not as yet have been billed or collected until after the date of such termination.
13. That this Agreement shall be binding upon and inure to the benefits of KENDALL and KANE and their respective successors and assigns, except that neither party may assign its rights under this Agreement without the prior written consent of the other party.

14. That this Agreement contains the entire understanding of the parties with respect to the subject matters of this Agreement. There are no restrictions, agreements, promises, warranties, covenants, or undertakings other than those expressly set forth herein. This Agreement supersedes all prior agreements and understandings between the parties with respect to its subject matter. This Agreement may be amended only by a written instrument duly executed by all of the parties or their successors or assigns after approval by each of the respective ETSB’s of KANE and KENDALL.

15. That no waiver of any breach or default hereunder shall by considered valid unless in writing and signed by the party giving such waiver and no such waiver shall be deemed a waiver of any subsequent breach or default of the same or similar nature.
16. The invalidity of any provision of this Agreement shall not impair the validity of any other provision. If any provision of this Agreement is determined by a court of competent jurisdiction to be unenforceable, that provision shall by deemed severable and the Agreement shall be enforced with the provisions severed or as modified by the Court.

17. That this Agreement and all amendments thereof shall be governed and construed in accordance with the laws of the State of Illinois applicable to contracts made and to be performed therein.

18. That the parties agree that this Agreement shall be adopted by resolution approved by each of the ETSB Board of Directors of KANE and KENDALL.

IN WITNESS WHEREOF, the parties hereto have caused the execution of this Agreement by their duly authorized Chairman this _16th_ day of July, 2015.

BY:  
Roger Fahnestock  
Chairman, Kane County ETSB

BY:  
Greg Witek  
Chairman, Kendall County ETSB
The Village of Montgomery is the area shaded in orange.
Kendall County ETSB/Aurora Police Department
Alternate Routing Agreement

This Agreement is made and entered by and between the Kendall County Emergency Telephone Systems Board (hereinafter referred to as Kendall ETSB), and the City of Aurora Police Department (hereinafter known as Aurora PD).

WITNESSETH:

WHEREAS, the Kendall County ETSB currently is certified to provide and operate an Enhanced 9-1-1 telephone service for the citizens of Kendall County under Illinois Commerce Commission Order #89-0157, and Aurora PD is certified to provide and operate an Enhanced 9-1-1 telephone service for the citizens of Aurora under Illinois Commerce Commission Order 91-0213, and

WHEREAS, under Illinois law an ETSB is required to select a location for alternate routing when 9-1-1 lines to the primary Public Safety Answering Point ("PSAP") are busy or if the primary PSAP closes down for a period of time due to an emergency situation; and

WHEREAS, the Aurora PSAP of Aurora PD (Illinois) is a member agency of the Kane County ETSB and has the capability of receiving and transferring 9-1-1 calls on a 24 X 7 basis with qualified emergency dispatch personnel; and

WHEREAS, Article VII, Section 10 of the 1970 Illinois Constitution and 5 ILCS 220/1 et seq. authorize units of local government to enter into intergovernmental cooperation contracts; and

WHEREAS, the Kendall ETSB and the Aurora PD mutually desire to enter into an Agreement establishing Aurora's PSAP for alternate routing for 9-1-1 calls when all the 9-1-1 lines to the Kendall ETSB's KenCom PSAP are busy, or in the event that the KenCom PSAP closes down for a period of time due to an emergency situation,

NOW, THEREFORE, in consideration of the mutual covenants herein, the Kendall ETSB (the KenCom PSAP) and Aurora PD (the Aurora PSAP) do hereby Agree as follows:

1. Beginning upon the execution of this Agreement by both parties, when, at any time, all the 9-1-1 lines for the KenCom PSAP served by the AT&T tandem office are busy, or in the event the KenCom PSAP closes down for a period of time due to an emergency situation, the KenCom PSAP shall instruct AT&T to route all 9-1-1 calls to the Aurora PSAP via its designated trunk lines. The Aurora PSAP agrees to process all 9-1-1 calls rerouted to it as set forth by policies and practices established and agreed to by both PSAPs.
2. Whenever the need for alternate back-up routing arises, the KenCom PSAP will contact the Aurora PSAP and advise the Aurora PSAP of the reason for the alternate routing request along with the estimated length of time the alternate routing will need to be in effect. KenCom PSAP personnel will then travel to their back-up PSAP to re-establish the normal answering of KenCom’s 9-1-1 calls and relieve Aurora PSAP from that responsibility. Calls received on 9-1-1 by the Aurora PSAP during this interim period that cannot be transferred by telephone but require dispatch in accordance with the terms of this Agreement, will be relayed to Kendall County public safety agencies via the IREACH (Illinois Radio Emergency Assistance Channel/155.055 MHz) or IFERN 1 (Interagency Fire Emergency Radio Network/154.265 MHz).

3. Aurora PD and the Aurora PSAP agree to serve the Kendall ETSB and KenCom PSAP with back-up 9-1-1 service without any compensation except as provided in this Agreement. Aurora PD and Aurora PSAP shall not be required to incur or pay costs of any kind as a result of this Agreement. The Kendall County ETSB and the KenCom PSAP agree to indemnify and reimburse Aurora PD and Aurora PSAP for any costs they would incur or have incurred in the actual performance of this Agreement.

4. Aurora PD agrees to designate the Aurora Dispatch Facility to serve as the KenCom PSAP back-up without any compensation.

5. Any notice or other communications permitted or required to be given to either party shall be in writing and shall be personally delivered or mailed by registered or certified U.S. Mail, postage prepaid, to the party to receive same as follows:

   Kendall County ETSB  
   Attention: Chairman  
   1100 Cornell Lane  
   Yorkville, Illinois 60560

   Aurora Police Department  
   Attn: Police Chief  
   1200 E. Indian Trail  
   Aurora, Illinois 60505

Notice delivered by personal delivery shall be considered received immediately upon receipt, and notice by U.S. Mail shall be considered served upon receipt or four (4) days after mailing, whichever is sooner.

6. This Agreement shall be effective at the time it is executed by authorized officials of the Kendall County ETSB and Aurora PD, and unless otherwise terminated, this Agreement shall remain in effect perpetually until either the Kendall County ETSB or Aurora PD notifies the other party in writing that this Agreement shall be
terminated on a date certain not less than sixty (60) days after the effective date of the service of the notice to terminate this Agreement.

7. If in the event a court of proper jurisdiction determines that any portion or portions of this Agreement are invalid, the parties agree that such invalidity shall not, to the extent permitted by law, affect the validity of the remaining portions of this Agreement.

8. This Agreement shall not be assigned by either the Kendall County ETSB or Aurora PD, and any purported assignment of this Agreement by either the Kendall ETSB or the Aurora PD shall be null and void, provided however, the Kendall ETSB or Aurora PD shall be entitled to assign this Agreement to any successor entity of the Kendall ETSB or the Aurora PD.

9. The persons executing this Agreement on behalf of the Kendall ETSB and the Aurora PD warrant that they have actual authority to enter into this Agreement on behalf of the Kendall ETSB and Aurora PD.

10. Indemnification of the Kendall ETSB: the Aurora PD agrees to defend, indemnify and hold the Kendall ETSB, its officers, directors, agents and employees harmless from and against any loss, liability, cost or expense (including reasonable attorneys’ fees and court costs) which the Kendall ETSB may sustain or incur if, and to the extent that, such loss, liability, cost or expense arises out of the negligence or willful misconduct of the Aurora PD, its members, managers, officers, directors, PSAPs, agents or employees, in rendering services under this Agreement.

11. Indemnification of Aurora PD: the Kendall ETSB agrees to defend, indemnify and hold Aurora PD, its officers, directors, agents and employees, harmless from and against any actual loss, liability, cost or expense (including reasonable attorneys’ fees and court costs) which the Aurora PD may sustain or incur if, and to the extent that, such loss, liability, cost or expense arises out of the negligence or willful misconduct of the Kendall ETSB, its members, managers, officers, directors, PSAPs, agents or employees in rendering services under this Agreement.

12. This Agreement constitutes the complete, final, and entire Agreement between the Kendall ETSB and the Aurora PD with regard to the subject matter of this Agreement, and it supersedes any prior agreements, either written or oral, between the parties.
13. Any modification to this Agreement shall be null and void unless the modification is in writing and executed by both the Kendall ETSB and the Aurora PD.

14. This Agreement shall be governed and construed in accordance with the laws of the State of Illinois.

IN WITNESS THEREOF, the undersigned have caused this Agreement to be duly executed.

Kendall County ETSB

BY: [Signature]

Date: 07-05-16

Aurora PD

BY: [Signature] CHIEF OF POLICE

Date: 07-11-16
Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

In the event that a call for emergency service in your jurisdiction is received in the KenCom PSAP, that call shall be dispatched in the following manner:

Primary: 9-1-1 Transfer

Secondary: Teletype via LEADS System to dispatch

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its services to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries. The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, calls of an administrative or non-emergency nature will be referred to your published telephone number.

The KenCom PSAP agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

KenCom Public Safety Dispatch
PSAP

By ____________________________
Title Director

July 15th, 2016
Date

City of Aurora Police and Fire Dispatch
Agency

By ____________________________
Title ____________________________
Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

In the event that a call for emergency service in your jurisdiction is received in the KenCom PSAP, that call shall be dispatched in the following manner:

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All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

KenCom Public Safety Dispatch               Illinois State Police District 2
PSAP                                        Agency

By                                           By

Title Director                                Title

July 15th, 2016
Date
Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

In the event that a call for emergency service in your jurisdiction is received in the KenCom PSAP, that call shall be dispatched in the following manner:

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All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

KenCom Public Safety Dispatch

By __________________________

Title ________________________

July 15th, 2016

KaneComm

Agency

By __________________________

Title ________________________
Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

In the event that a call for emergency service in your jurisdiction is received in the KenCom PSAP, that call shall be dispatched in the following manner:

   Primary: 9-1-1 Transfer

   Secondary: Teletype via LEADS System to dispatch

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KenCom Public Safety Dispatch

By

Title

Kane County ETSB

Agency

By

Title

July 15th, 2016

Date
Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

In the event that a call for emergency service in your jurisdiction is received in the KenCom PSAP, that call shall be dispatched in the following manner:

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KenCom Public Safety Dispatch
PSAP

By
Title Director

July 15th, 2016
Date

Sugar Grove Fire Protection District
Agency

By
Title


Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

In the event that a call for emergency service in your jurisdiction is received in the KenCom PSAP, that call shall be dispatched in the following manner:

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KenCom Public Safety Dispatch
PSAP

By________________________
Title______________________

July 15th, 2016
Date

Sugar Grove Police Department
Agency

By________________________
Title______________________
KenCom Public Safety Dispatch
1100 Cornell Lane, Yorkville, Illinois 60560
Phone (630) 553-0911
Fax (630) 553-9411

Dear Public Safety Official,

In accordance with the Emergency Telephone Systems Act (50 ILCS 750), this letter will serve as the certified notification of the Call Handling Agreement with KenCom Public Safety Answering Point.

CALL HANDLING:

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All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

KenCom Public Safety Dispatch
PSAP
By__________________________
Title________________________
July 15th, 2016

TriCom
Agency

By__________________________
Title________________________
June 14, 2016

Lisa Wirvanen
AT&T Global Services
911 Public Safety

Dear Ms. Wirvanen;

The Montgomery Police Department releases ESNs 411 (Montgomery Police/Montgomery Countryside Fire), 412 (Montgomery Police/Aurora Township Fire), 124 (Montgomery Police/Bristol Kendall Fire), and 723 (Montgomery Police/Oswego Fire) to be directly routed to KenCom Public Safety Dispatch. KenCom Public Safety Dispatch will also be responsible for the MSAG database and any future updates for the above mentioned ESNs.

Sincerely,

[Signature]

Daniel Meyers
Chief of Police
ESN Acceptance Letter

June 14, 2016

AT&T Global Services – 911 Public Safety
Lisa Wirtanan

Dear Ms. Wirtanan;

KenCom Public Safety Dispatch accepts the routing of ESNs 411 (Montgomery Police/Montgomery Countryside Fire), 412 (Montgomery Police/Aurora Township Fire), 124 (Montgomery Police/Bristol Kendall Fire), and 723 (Montgomery Police/Oswego Fire) directly to our PSAP. KenCom Public Safety Dispatch will also be responsible for the MSAG database and future updates for the above mentioned ENSs.

Sincerely,

[Signature]

Lynette Bergeron
Director of Communications
TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

The listed ESN's will be pointed to KenCom Public Safety Dispatch and test calls from landlines will be made. KenCom will utilize the 9-1-1 transfer switch for the Geneva router to test that 9-1-1 calls are flowing to Aurora Police Dispatch.

2) List wireline exchanges to be tested.

630-897

3) List of wireless and VoIP Carriers to be tested.

AT&T Wireless,
Sprint/Nextel,
Verizon Wireless,
T-Mobile