ILLINOIS STATE POLICE
Office of the Statewide 9-1-1 Administrator

State of Illinois
Consolidation
Waiver Request
VERIFICATION

I, Terrance Andrews ________________________, first being duly sworn upon oath, depose and say that I am President ________________________, of Lawrence County ETSB ____________ ; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

Terrance Andrews

Subscribed and sworn to before me this 1st day of June, 2006.

Kelly B. Wolfe
NOTARY PUBLIC, ILLINOIS
**911 GENERAL INFORMATION**

**DATE:** 06/07/2016

<table>
<thead>
<tr>
<th>Type of Waiver:</th>
<th>[ ] Public Safety</th>
<th>[X] Economically Unreasonable</th>
<th>[X] Technically Infeasible</th>
</tr>
</thead>
<tbody>
<tr>
<td>Time frame to become compliant for consolidation:</td>
<td>None</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current System Name:</td>
<td>Lawrence County ETSB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>9-1-1 System Provider:</td>
<td>Lawrence County 9-1-1</td>
<td></td>
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</tr>
<tr>
<td>Population Served:</td>
<td>16558</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Land Area in Sq Miles:</td>
<td>374</td>
<td></td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>PSAPs Located within Existing System:</th>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Lawrence County 9-1-1</td>
<td>Yes</td>
<td></td>
</tr>
</tbody>
</table>

911 System Coordinator:  Dennis R Poland  
Street Address:  101 Rucker St, PO Box 11  
City, State and Zip Code:  Bridgeport IL 62417  
Office Telephone:  (618) 945-7119  
Cellular Telephone:  (618) 838-2205  
Email:  lawrencecounty911@gmail.com  

**Wireless Coverage for Consolidated System:**

- [ ] % Phase II compliant
- [ ] % Phase I compliant

**Please check if applicable:**

- [ ] NG9-1-1 capable
- [ ] Receive 9-1-1 Text
- [ ] Receive 9-1-1 Video
WAIVER REQUEST

Pursuant to (50 ILCS 750) Emergency Telephone System Act, Section 154a(c), a 9-1-1 authority may request a waiver from the requirement to consolidate and must fully demonstrate a need for such waiver based on one or more of the following grounds:

1) will result in a substantial threat to public safety;

2) is economically unreasonable; or

3) is technically infeasible.

In addition, a waiver request shall include, at a minimum, the following supporting documentation (see next page):

1) A detailed explanation of the efforts taken, if any, to comply with the statutory requirement for consolidation prior to requesting a waiver;

2) The duration of time for which a waiver is sought;

3) A five year strategic plan, including, but not limited to, financial projections, for implementation of a consolidation plan.

4) Any additional information regarding planned equipment purchases or replacements, as well as efforts to establish interoperability or shared resources.

Section 1324.200 requires the waiver to be filed electronically with the Department for review and recommendations. Within 40 calendar days of receiving a request for waiver, the Department will appoint an Administrative Law Judge (ALJ) to hold a hearing and to make a recommendation to the Advisory Board. Within 60 calendar days of receiving a request for waiver, the Advisory Board shall hold a public hearing on the request for waiver and make a recommendation to the Administrator. Notice of the hearing shall be provided to the respective entity to which the waiver request applies. Within 90 calendar days of receiving a waiver request, the Administrator shall provide a written decision.

The Statewide 9-1-1 Advisory Board and Statewide 9-1-1 Administrator acknowledge that costs to consolidate may not be present within the mandatory time frame. The waiver must include a minimum five year financial projection to demonstrate that consolidation is economically unreasonable, and a projected time frame for consolidation under the current economic or technical conditions. For example, indicate when the next major equipment replacement will take place within the system or how the 9-1-1 system will begin interoperability, sharing resources and/or consolidating. Any decision by the Administrator under this Section shall be deemed a final administrative decision and shall be subject to judicial review under the Administrative Review Law.
Request for Waiver from PSAP Consolidation or Forming a Joint ETSB Consolidation

System Name: Lawrence County ETSB
System Address: 101 Rucker St
System Contact: Dennis R. Poland
Contact Number: 618-945-7119

List and attach documentation to support the waiver request. Requestor should include any financial analysis, strategic plans, equipment replacement schedules, etc. to support this waiver request.

1. Contracts from Frontier Communications, Global Technical Services, WTH Mapping
2. Documents From Illinois Commerce Commission
3. 
4. 
5. 
6. 

Narrative:
The voters of Lawrence County approved the ETSB in 2004 and it was soon apparent that the County would need to develop a new PSAP. The old PSAP was only one position and had old radio equipment, no CAD system, no mapping programs and no recording devices. The ETSB along with the Lawrence County Board of Commissioners developed plans for a new PSAP. The radio equipment along with a new advanced CAD system including telephone and mapping equipment was purchased and installed. The cost of this equipment was a large investment on part of the county.
Narrative Continued:

On November 19, 2015 the Lawrence County ETSB filed a Petition with the Illinois Commerce Commission seeking authorization to establish an enhanced 9-1-1 emergency telephone number system to serve Lawrence County. Commerce Commission Number 15-0611 and on December 16, 2015 we received our order to operate from the ICC. After receiving this our truck lines was installed and we began call through testing. We tested over 40% of our end customers phone lines and met over 99% on our MSAG. After this was all completed we set a cut over live date of February 16, 2016 and this was met. Commission was kept informed of all our progress during this time.

We ask for a waiver from consolidation for a non-expiring time frame.

Since we were granted an order to operate prior to the new rules of January 1, 2016 we ask for relief of consolidation.

Our county is very rural and sometimes directions to an emergency situation is very difficult to obtain and the knowledge of our local dispatchers is valuable.
PROPOSAL

January 27, 2014

Prepared for:

911 Department
Lawrence County, Illinois

To Provide:

Think GIS® Software Licenses;
Client Support

This price proposal is valid for 90 days
OVERVIEW
The 911 Department, Lawrence County, Illinois, (the “Client”) requires GIS and/or mapping related products and services. WTH Technology (the “Company”) is a provider of such products and services. This agreement defines the scope of products and services to be offered by the Company and the compensation to be paid by the Client.

DESCRIPTION OF PRODUCTS AND SERVICES

Think GIS® Software
The Client will be provided with 1 Think GIS® Editor License. The Client may elect to install Think GIS® on a stand-alone computer or on a server but use of the software is limited to 1 computer. Each computer where Think GIS® is used shall be registered with the Company. Completely user-friendly, Think GIS® allows the user to view, edit, and create GIS data. Built with simplicity in mind, Think GIS® is equipped with robust indexing and searching capabilities.

The Client will also be provided with (5) Think GIS® User Licenses. This version is hard-coded to operate with limited functionality, which allows the following: Viewing, Querying, Printing, and All General Functionality. This version does not allow editing or addition of any data. The client may elect to install this software on stand-alone computers or on a server but use of the software is limited to 5 computers.

Think GIS® is a complete “distributed-user” Geographic Information System (GIS). Think GIS® excels as a stand-alone system. It can be used in conjunction with other GIS software to enhance the viewing capabilities of other agencies, departments, or users. Think GIS® software’s Microsoft® .NET™ user control enables it to interface with other software programs to enhance each application’s functionality, including tax records and assessment programs and 911 systems.

GIS Layer Delivery and Base Map Setup
Think GIS® will be delivered with either a set of available Client selected GIS layers that have been developed by the Client or layers provided from a source that has authorized their use by the Client. The Client shall identify the GIS layers that will be included with the Think GIS® licenses and provide this information to the Company. Only GIS layers with valid spatial reference information will be included in the base map without incurring additional configuration charges. The Company will make no alterations to the geographic locations of source data as part of the base map development process unless specified in the project scope. The Company will set up and configure a Think GIS® Base Map for the Client that will include the Client selected GIS layers.

In this case, the Client will provide source data in an ESRI Geodatabase and ESRI shape files. The preliminary evaluation of this data has revealed what appear to be duplicate layers containing similar data in multiple locations. The Company will review each of the layers included in the sources and work with the Client to determine the appropriate layers to be used in the building of the Base Map.

Installation, Configuration and Training
The Company will install the software and related data files on the Client’s registered computers and will configure each workstation to share GIS data. The Company will provide training to instruct the Client on use of the software to meet specific application needs.

The remainder of this page has been left blank intentionally.
The Hardware/System requirements for using the Think GIS® software products are as follows:

<table>
<thead>
<tr>
<th>SYSTEM REQUIREMENTS</th>
<th>MINIMUM</th>
<th>RECOMMENDED</th>
</tr>
</thead>
<tbody>
<tr>
<td>Operating System**</td>
<td>Windows XP Professional</td>
<td>Windows 7 Professional</td>
</tr>
<tr>
<td>Processor</td>
<td>Pentium (or equivalent)</td>
<td>Multi-core CPU (AMD or Intel)</td>
</tr>
<tr>
<td>Memory (RAM)</td>
<td>1 GB</td>
<td>4 GB</td>
</tr>
<tr>
<td>Available hard disk space required on server or standalone computers</td>
<td>500 MB for software + map layers. Plus 2 to 80 GB for digital aerial photography images depending on coverage area and resolution</td>
<td>250 GB (Based upon Digital Aerial Photography needs)</td>
</tr>
<tr>
<td>Available hard disk space required on workstations when data stored on server</td>
<td>Less than 50 MB</td>
<td></td>
</tr>
<tr>
<td>Video</td>
<td>15&quot; monitor capable of displaying 16 bit color at 800 X 600 resolution or better</td>
<td>19&quot; monitor, 16 bit color, 1024 X 768 resolution</td>
</tr>
<tr>
<td>Internet Access (Required for support services)</td>
<td>Dial-up connection with minimum connection speed of 46K</td>
<td>DSL/T1 Connection</td>
</tr>
<tr>
<td>Other</td>
<td>CD drive, mouse, keyboard</td>
<td>Laser Printer (with 96 MB of internal memory)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Or Color Printer (with 128 MB of internal memory)</td>
</tr>
</tbody>
</table>

**All computers must be current on all Microsoft Windows Critical Updates and Service Packs. The Company's software products do not support Windows XP Home Edition or Windows Millennium Edition (Windows ME) operating systems or any operating system released previous to Windows XP. Think GIS® software has been tested and will operate on Windows 7, Windows Vista Business, Enterprise or Ultimate.**

Think GIS® Client Support

The Company will provide the following services as part of the Annual Client Support Agreement. These services are to be paid for at the beginning of each 12-month period.

- **Consulting Services**
  The Company will make its staff available to the Client to consult on issues related to the application and use of Think GIS® in daily operations. The WTH staff includes individuals who have over 100 years of combined experience in the public sector. Many have served as Elected Officials, Appointed Department Heads and Public Employees. They have prepared budgets, supervised staff, worked with other Elected Officials and Government Administrators and provided services to the public. Our team has done many of the jobs our clients do every day.

  Our GIS support staff has more than 60 years of combined experience in the GIS field. They have created over 500,000 parcels, 300,000-point addresses, and over 100,000 miles of road centerlines all digitized to 1 meter, 1 foot, and 6-inch orthophotography. The WTH staff has the knowledge and experience to help turn challenges into solutions.

- **Software Upgrades**
  Any enhancements made to the Think GIS® software during the term of the client support agreement will be automatically uploaded via the synchronization process to the Client's computers as they become available. This ensures that the client always has the most recent software version. Think GIS® Clients only purchase the software once.
Synchronization Subscription
The Company will provide a subscription to the WTH data synchronization service. This service will make it possible for departments not connected to a central network (i.e. remote users) to share data with other departments and receive Think GIS® program updates on a regular basis. Remote users responsible for maintaining one or more layers who have Internet access on their computers will be able to automatically connect to the Company's server and send or receive map updates. With data synchronization, all other users will be able to download these layer updates so they are updated on a regular basis. This option does not require the Client to have a network, simply an Internet connection. The Company will work with the Client to achieve a desirable method of updating information.

Unlimited Toll Free Phone & Remote Support
Toll Free phone support and remote support will be provided under this agreement during regular business hours, 8:00 a.m. to 5:00 p.m. EST. Phone support consultants will be available to answer questions regarding the use of Think GIS® software and to discuss the application of Think GIS® to the Client's operational needs and issues. Remote support will include the ability to connect to the Client's computers as requested and make adjustments to the software and its configuration to adapt to the Client's changing needs.

WTH requires the Client to provide remote access to all computers where WTH software is installed. WTH does not specify the method the Client is required to implement but the remote access must be continuously available and open to WTH. WTH will need to have Administrator level access to each physical computer that allows for full control to System Services, File System, and installation of both Windows Applications and Windows Services. WTH technical staff can be available to work with the Client's technical staff to insure proper configuration of this remote connectivity.

On-Site Technical Support
The Company is committed to providing rapid response to support requests. Every effort will be made to resolve issues through telephone consultation and remote connectivity to the Client's computers. If a resolution is impossible over the phone or with remote access, The Company will send staff to the Client's location as necessary and appropriate.

Off-Site Data Backup
The Company will maintain backups of the Client's Map Data transferred via the synchronization process. Twice daily, the system will archive all Map Data submitted by the Client. The 10 most recent archive copies of each file are maintained to provide incremental recovery. This data may be restored to the Client's computers upon request.

Re-installation and Configuration
The Company will assist the Client with the re-installation and configuration of Think GIS® in the event of a hardware or software system failure, or if Think GIS® becomes corrupt or inoperable, regardless of the cause. This will include installation of Think GIS® and related software, configuration of map data files, configuration of related interfaces and configuration of synchronization services.

On-Going Training
The Company will provide on-going training on Think GIS® and related software to ensure the Client is able to take full advantage of the power of Think GIS® and that new staff will quickly be able to use the system effectively. This includes current users who need refresher training on software functionality, and new hires that require introductory training and orientation. Single or group training sessions will be provided as necessary and appropriate.
• **Pre-Contract Technical Counsel**

The Company will be available to assist the Client in any pre-contract technical decision making regarding digital data proposed for use in conjunction with the Think GIS® system. The Company’s wide range of experience will aid the Client in making proper decisions prior to making a contractual commitment. This will ensure that the Client makes efficient use of available funds and the resulting system is interoperable and meets the Client’s expectations.

### DELIVERY AND INVOICING SCHEDULE

<table>
<thead>
<tr>
<th>Delivery Date from Contract Signing</th>
<th>Description</th>
<th>Invoice Date from Contract Signing</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>60 Days</td>
<td>(1) Think GIS® Editor License</td>
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<td>60 Days</td>
<td>(5) Think GIS® User Licenses</td>
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<td>60 Days</td>
<td>Base Map Setup</td>
<td>Upon Delivery</td>
<td>$4,200.00</td>
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<td>60 Days</td>
<td>Installation, Configuration and Training</td>
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**Client Support beginning Year 2**

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<tr>
<th>Description</th>
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<tr>
<td>Annual Think GIS® Client Support (1)(2)</td>
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<tr>
<td><strong>Total Annual Client Support</strong></td>
<td><strong>$769.60</strong></td>
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(1) First Year Client Support is included in the cost of the software.
(2) Annual Think GIS® Client Support is a fee based agreement calculated at 18% of the total software cost. Should the amount of software purchased increase, the Annual Think GIS® Client Support fee will adjust accordingly.

### GENERAL TERMS

**Entire Agreement** – This Agreement represents the entire agreement between the Client and the Company.

**Governing Law** – This Agreement shall be interpreted in accordance with the laws of the State of Indiana.

**Severability** – In the event that any provision or portion of this Agreement shall be determined to be invalid or unenforceable for any reason, the remaining provisions of this Agreement shall be unaffected thereby and shall remain in full force and effect.

**Amendments** – This Agreement may be amended or modified only by the mutual written agreement of the Client and Company.

**Signing in Counterparts** – This agreement may be executed in any number of counterparts and by different parties in separate counterparts. Each counterpart when so executed shall be deemed to be an original and all of which together shall constitute one in the same.

**Agreement Term and Renewal** - This Agreement shall become effective at such time that both parties sign this Agreement. Any specified Client Support shall remain in effect through the one-year anniversary date of this Agreement and shall automatically renew for succeeding one year terms, unless the Client or Company delivers a written Notice of Intent to Not Renew at least 60 days prior to
<table>
<thead>
<tr>
<th>Addresses and Contacts for Notification Purposes:</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Contact:</strong> Tony Shriner</td>
</tr>
<tr>
<td><strong>Company:</strong> WTH Technology, Inc.</td>
</tr>
<tr>
<td><strong>Address:</strong> 3665 Washington Blvd.</td>
</tr>
<tr>
<td><strong>City/State/Zip:</strong> Indianapolis, IN 46205</td>
</tr>
<tr>
<td><strong>Email:</strong> <a href="mailto:Tony.shriner@wthgls.com">Tony.shriner@wthgls.com</a></td>
</tr>
<tr>
<td><strong>Phone:</strong> 317.269.0105</td>
</tr>
<tr>
<td><strong>Fax:</strong> 317.269.1423</td>
</tr>
<tr>
<td><strong>Project Contact:</strong> Dennis Poland</td>
</tr>
<tr>
<td><strong>Client:</strong> Lawrence County 911</td>
</tr>
<tr>
<td><strong>County:</strong> Lawrence</td>
</tr>
<tr>
<td><strong>Address:</strong> 101 Rucker Street</td>
</tr>
<tr>
<td><strong>City/State/Zip:</strong> Bridgeport, IL 62417</td>
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<td><strong>Email:</strong> <a href="mailto:Lawrencecounty911@gmail.com">Lawrencecounty911@gmail.com</a></td>
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<tr>
<td><strong>Phone:</strong> 618.945.7119</td>
</tr>
<tr>
<td><strong>Fax:</strong></td>
</tr>
</tbody>
</table>

| **Contact:** Beverly Sargent, Accounting       |
| **Company:** WTH Technology, Inc.               |
| **Address:** 3665 Washington Blvd.              |
| **City/State/Zip:** Indianapolis, IN 46205     |
| **Email:** b.sargent@wthgls.com                 |
| **Phone:** 317.269.0105                         |
| **Fax:** 317.269.1423                          |
| **Invoice Contact:** SAME                      |

**LIMITATION OF LIABILITY**

In no event shall either party be liable to the other for any indirect, special, or consequential damages or lost profits arising out of or related to this Agreement or the performance thereof.

The Company takes no responsibility for the accuracy of source data provided by the Client or for any errors resulting from any inaccuracies. It is the responsibility of the Client to review the data for accuracy.

*The remainder of this page has been left blank intentionally.*
SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have executed this Agreement as of this __ day of ____, 2014.

Company:
WTH Technology, Inc.

Signature: __________________________
Name: Rex E. Jones
Title: President
Date: 2-4-14

Client:
Lawrence County 911, Illinois

Signature: __________________________
Name: Terrence A. Anderson
Title: Chairman
Date: 2-4-2014

Signature: __________________________
Name: Michael L. Mefford
Title: Vice-Chairman
Date: 02/04/14

Signature: __________________________
Name: Dennis "Jess" Chylde
Title: Sec. + Treas.
Date: 02/04/14

WTH Technology, Inc.
• 3665 Washington Blvd. • Indianapolis, IN 46205 •
• 888.225.5884 Toll Free • 317.259.1423 Fax •
• www.wthgis.com •
PROPOSAL

February 12, 2014

Prepared for:

Lawrence County 911
Lawrence County, Illinois

To Provide:
Address Verification

This price proposal is valid for 90 days

WTH Technology, Inc.
3665 Washington Blvd. • Indianapolis, IN 46205 •
888.225.5984 Toll Free • 317.259.1423 Fax •
www.wthgis.com
OVERVIEW
The 911 Department, Lawrence County, Illinois, (the "Client") requires GIS and/or mapping related products and services. WTH Technology (the "Company") is a provider of such products and services. This agreement defines the scope of products and services to be offered by the Company and the compensation to be paid by the Client.

DESCRIPTION OF PRODUCTS AND SERVICES

Re-Addressing

The Client is currently in the process of updating their Rural Route addresses to E911 addresses. The Client has seven Rural Routes edit sheets for zip codes 64217, 62427 and 62439 that have rural route addresses that need to be updated. There are approximately 1,540 rural route address records that need to be updated to the E911 address format.

The Client has already assigned all addresses in the County a new E911 address. The Client needs assistance identifying the correct E911 address for each rural route address.

The Company will perform the following steps in order to assist the Client in populating the E911 addresses for the rural route records.

1. The Client will provide the Company with the most current USPS Edit Sheets for the Rural Routes listed above. The Company will identify the rural route records in each sheet that need to be updated.
2. The Company will attempt to locate each rural route record on the GIS map created in a previous project by using the following method.
   a. Searching the Lawrence County GIS Parcel layer for the rural route address or owner name as listed on the Edit sheet
   b. If a match is found, the Company will populate the E911 address information on the Edit Sheet.
   c. If no match is found, the Company will mark the rural route record on the map as not found and continue on to the next record.
   d. If there are multiple records found on the GIS map for a particular rural route address, the Company will mark that record on the Edit sheet for the Client to review with the appropriate USPS personnel.
3. The Company will provide the updated Edit Sheets back to the Client for review. The Edit sheets will be coded to show that the E911 record was found, not found, or has multiple records.

No field verification methods will be used in this project. If the Client desires field verification of the remaining un-identified rural route addresses, a separate proposal can be generated.

DElIVERY AND INVOICING SCHEDULE

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</tr>
</thead>
<tbody>
<tr>
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<td>Address Verification</td>
<td>Upon Delivery</td>
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</tr>
<tr>
<td></td>
<td></td>
<td>TOTAL</td>
<td>$ 6,737.50</td>
</tr>
</tbody>
</table>
GENERAL TERMS

Entire Agreement – This Agreement represents the entire agreement between the Client and the Company.

Governing Law – This Agreement shall be interpreted in accordance with the laws of the State of Indiana.

Severability – In the event that any provision or portion of this Agreement shall be determined to be invalid or unenforceable for any reason, the remaining provisions of this Agreement shall be unaffected thereby and shall remain in full force and effect.

Amendments – This Agreement may be amended or modified only by the mutual written agreement of the Client and Company.

Signing in Counterparts – This agreement may be executed in any number of counterparts and by different parties in separate counterparts. Each counterpart when so executed shall be deemed to be an original and all of which together shall constitute one in the same.

Agreement Term and Renewal - This Agreement shall become effective at such time that both parties sign this Agreement. Any specified Client Support shall remain in effect through the one-year anniversary date of this Agreement and shall automatically renew for succeeding one year terms, unless the Client or Company delivers a written Notice of Intent to Not Renew at least 60 days prior to the annual anniversary date of this Agreement. For other specified work items, this Agreement shall remain in effect for a term as outlined in the Delivery and Invoicing Schedule.

Data Acknowledgements - This Agreement does not in any way change the ownership rights of any GIS Data or other Data created, imported or exchanged as a part of this Agreement. The Company and Client agree to verify the GIS Data or other Data provided to the best of their ability, but acknowledge that none of the parties make representations of any kind or in any way guarantee the accuracy, functioning, completeness, or usefulness of the GIS Data or other Data created, imported or exchanged as a part of this Agreement.

THE GIS DATA OR OTHER DATA CREATED, IMPORTED OR EXCHANGED AS PART OF THIS AGREEMENT IS PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, AND ALL WARRANTIES OF MERCHANTABILITY AND FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED WITH RESPECT TO THE GIS DATA OR OTHER DATA PROVIDED UNDER THIS AGREEMENT.

Force Majeure - Neither party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to Acts of God, Government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections and/or any other cause beyond the reasonable control of the party whose performance is affected.

Dispute Resolution - If a dispute arises out of or relates to this contract, or the breach thereof, and if said dispute cannot be settled through negotiation, the parties agree first to try in good faith to settle the dispute by mediation administered by the American Arbitration Association under its Commercial Mediation Rules, before resorting to arbitration, litigation, or some other dispute resolution procedure.

Notices – All notices, requests, demands, claims, and other communications hereunder will be in writing and shall be deemed duly given if it is sent by registered or certified mail, return receipt requested, postage prepaid, to the address of the intended recipient as set forth in this Agreement or as subsequently provided by either the Client or Company as their current notification address.
### Addresses and Contacts for Notification Purposes:

<table>
<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
<th>Fax</th>
</tr>
</thead>
<tbody>
<tr>
<td>Tony Shriner</td>
<td>317.259.0105</td>
<td>317.259.1423</td>
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<tr>
<td>WTH Technology, Inc.</td>
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<tr>
<td><a href="mailto:tony.shriner@wthgis.com">tony.shriner@wthgis.com</a></td>
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<thead>
<tr>
<th>Contact</th>
<th>Phone</th>
<th>Fax</th>
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<tbody>
<tr>
<td>Dennis Poland, Director</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lawrence County 911</td>
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<tr>
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<tr>
<td>101 Rucker Street</td>
<td></td>
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<tr>
<td>Bridgeport, IL 62417</td>
<td></td>
<td></td>
</tr>
<tr>
<td><a href="mailto:lawrencecounty911@gmail.com">lawrencecounty911@gmail.com</a></td>
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<tr>
<td>Beverly Sargent, Accounting</td>
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<tr>
<td>WTH Technology, Inc.</td>
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<tr>
<td>3665 Washington Blvd.</td>
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<tr>
<td><a href="mailto:b.sargent@wthgis.com">b.sargent@wthgis.com</a></td>
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<tr>
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<tr>
<td>Dennis Poland</td>
<td></td>
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<tr>
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<tr>
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<tr>
<td>Fax:</td>
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The Company takes no responsibility for the accuracy of source data provided by the Client or for any errors resulting from any inaccuracies. It is the responsibility of the Client to review the data for accuracy.

*The remainder of this page has been left blank intentionally.*
SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have executed this Agreement as of this ______ day of ____________ 2014.

Company: WTH Technology, Inc.

Client: Lawrence County 911, Illinois

Signature: 
Name: Rex E. Jones
Title: President
Date: 2-14-14

Signature: 
Name: Terriene A. Andrews
Title: Chairman
Date: 2-14-2014

Signature: 
Name: 
Title: 
Date: 

Signature: 
Name: 
Title: 
Date: 

Signature: 
Name: 
Title: 
Date: 

Signature: 
Name: Gerald Jess. Angle
Title: Sec.-Treas.
Date: 2-14-14

Address Verification
Thank you for your business.

Date Signed: 7-29-2014

To accept the quotation, sign here and return.

To accept this quotation and to authorize the addition of the above listed items, price, and discount, please return this form to us along with your payment in full. We will begin production immediately upon receipt of your signed quotation and payment in full. We reserve the right to cancel this order if payment is not received in full within 10 days of shipment. We reserve the right to change any item, price, or discount at any time without notice.

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Total: $1,600.00

Tax: 10% $160.00

Subtotal: $1,600.00

Unit Price: $1,600.00

Line Total: $1,600.00

Note: Date of Delivery: 30 days from shipping.

Signature:

PRINTED NAME: Lawrence County 911

E-Mail: lawrencecounty911@gmail.com

Telephone: 615-467-7119

City: ST, Zip: Bridgewater, IL 62417

Address: 111 Maple Street

County: Lawrence

Name: Dennis Roland

To: Client

www.wmcwhipp.com

Fax: 317-225-8943

Toll Free: 888-225-8943

Phone: 317-225-8943

Indianapolis IN 46219

3665 Washington Blvd.

With Transmission

Date: July 26, 2014

Sales Order
WTH Technology, Inc.
3665 Washington Blvd.
Indianapolis, IN 46205

Invoice

Date | Invoice #
--- | ---
7/31/2014 | 16805

Ship To:
Lawrence County 911
101 Rucker St.
Bridgeport, IL 62417

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<tr>
<td>4</td>
<td>Think GIS User Software License</td>
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</table>

Subtotal $1,600.00
Sales Tax (0.0%) $0.00
Payments/Credits -$1,600.00
Balance Due $0.00

We accept payment with Visa or Mastercard.

For billing inquiries call Beverly at (888) 225-5984 or email beverly.sargent@wthgis.com.

Rermit Payment to:
WTH Technology, Inc
3665 Washington Blvd.
Indianapolis, IN 46205
PROPOSAL

November 18, 2014

Prepared for:
Lawrence County 911
Lawrence County, Illinois

To Provide:
Think GIS® Computer Aided Dispatch (CAD) Active Calls Integration;
Think GIS® (CAD) Geo File Template Creation
Client Support

This price proposal is valid for 90 days

WTH Technology, Inc.
• 3665 Washington Blvd. • Indianapolis, IN 46205 •
• 888.225.5984 Toll Free • 317.259.1423 Fax •
• www.wthgis.com •

Smarter just got easier™
OVERVIEW
The Lawrence County 911 Department, Lawrence County, Illinois, (the "Client") requires GIS and/or mapping related products and services. WTH Technology (the "Company") is a provider of such products and services. This agreement defines the scope of products and services to be offered by the Company and the compensation to be paid by the Client.

DESCRIPTION OF PRODUCTS AND SERVICES

Think GIS® Computer Aided Dispatch (CAD) Active Calls Integration
Computer Aided Dispatch (CAD) Active Calls Integration expands the ability of dispatchers and command staff to manage events and resources by geographically visualizing activity. Calls for Service (CFS) are displayed as they occur and provide a view of activity level, priority and proximity to each other and to available resources.

WTH has developed software which provides the ability to create dynamic map layers from data stored in a CAD platform. It does not require special programming by the CAD vendor, simply access to data from the system. Active calls for service are dynamically displayed on the map. As new calls are entered into CAD they automatically appear. They disappear as they are cleared. Calls can be differentiated by type, status or priority. Clicking on the call icon can display details such as time, call type, units dispatched, comments, etc.

Implementation of CAD Active Calls Integration requires the Client's CAD vendor to provide WTH with access to the CAD Active Calls data. This can take the form of a read only database view; a regularly updated XML file or other mutually agreed data transfer method. The Client agrees to facilitate the interaction between WTH and their CAD vendor. The Client is responsible for any charges imposed by the CAD vendor.

Think GIS® Computer Aided Dispatch (CAD) Geo File Creation
The Company will create a Manage Address File for the Client's Zuercher CAD using the address range layer in the Client's Think GIS® map. The file will be created to meet the following supplied specifications.

Manage Address File Specifications:
The purpose of this feature is to allow users to quickly import a file of addresses into Zuercher Suite to be used for purposes of address verification (System Admin > System > Manage Addresses). The address file must be formatted as follows to successfully import:
1. Saved as a CSV file
2. Does NOT include a header row
3. Include the following columns in the order specified below:
   a. Column A = Type – required (Address, Intersection, or Milemarker)
   b. When Type = Address:
      1. Column B = Beginning Street Number – required (e.g. 100)
      2. Column C = Ending Street Number – required (e.g. 500)
      3. Column D = Street – required (e.g. Main St)
      4. Column E = City – optional (e.g. Jacobstown)
      5. Column F = State – optional (e.g. OK)
      6. Column G = Zip – optional (e.g. 12345)
   c. When Type = Intersection:
      1. Column B = leave blank
      2. Column C = First Street – required (e.g. Main St)
3. Column D = Second Street – required (e.g. Smith Ave)  
4. Column E = City – optional (e.g. Jacobstown)  
5. Column F = State – optional (e.g. OK)  
6. Column G = Zip – optional (e.g. 12345) 

d. When Type = Milemarker:  
   1. Column B = mile marker number – required (e.g. 700)  
   2. Column C = leave blank  
   3. Column D = Highway / Interstate – required (e.g. HWY 11). This will only respect highway naming conventions supported in the Suite global settings (varies by state). Contact Zuercher Technologies Support for assistance.  
   4. Column E = leave blank  
   5. Column F = leave blank  
   6. Column G = leave blank

The populated Manage Address File will be delivered to the Client for their review. The Client will be responsible for the approval of the populated Manage Address File. Once approved the files may be imported into the Client's CAD software.

**Client Support**

**Think GIS® (CAD) Active Calls Integration Client Support**  
The Company will provide the following services as part of an Annual Client Support agreement. These services are to be paid for at the beginning of each 12-month period.

- **Software Upgrades**  
  Any enhancements made to the Think GIS® Computer Aided Dispatch (CAD) Active Calls Integration software during the term of the client support agreement will be installed during scheduled service intervals as they become available.

- **Think GIS® Computer Aided Dispatch (CAD) Active Calls Integration Software Support** will be provided via the following:
  a) E-mail support via support@wthtechnology.com  
  b) Telephone support during normal business hours using the 1-888-CALL WTH telephone number Monday through Friday 8am to 5pm (EST).  
  c) Dial in support using remote access to troubleshoot system issues.  
  d) Direct site visits will be scheduled as necessary and appropriate. The Company will endeavor to respond as soon as feasible to any given request and work to a mutually agreed schedule prior to the dispatch of a service technician in emergency and non-emergency situations.  
  e) Solutions provided to the system beyond the operation of WTH supplied components will be billed on a time and materials basis.

*Support of any hardware or communications network component is not included under this agreement.

The remainder of this page has been left blank intentionally.
DELIVERY AND INVOICING SCHEDULE

<table>
<thead>
<tr>
<th>Delivery Date from Contract Signing</th>
<th>Description</th>
<th>Invoice Date from Contract Signing</th>
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<td>60 Days</td>
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Client Support beginning Year 2

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**TOTAL Annual Client Support**  $ 225.00

(1) Annual Client Support for the 1st Year is covered under the cost of the software.
(2) Annual Client Support is a fee based agreement, and is calculated at 18% of the total software cost. Should the amount of software purchased increase, the Annual Client Support fee will adjust accordingly.

GENERAL TERMS

Entire Agreement – This Agreement represents the entire agreement between the Client and the Company.

Governing Law – This Agreement shall be interpreted in accordance with the laws of the State of Indiana.

Severability – In the event that any provision or portion of this Agreement shall be determined to be invalid or unenforceable for any reason, the remaining provisions of this Agreement shall be unaffected thereby and shall remain in full force and effect.

Amendments – This Agreement may be amended or modified only by the mutual written agreement of the Client and Company.

Signing In Counterparts – This agreement may be executed in any number of counterparts and by different parties in separate counterparts. Each counterpart when so executed shall be deemed to be an original and all of which together shall constitute one in the same.

Agreement Term and Renewal - This Agreement shall become effective at such time that both parties sign this Agreement. Any specified Client Support shall remain in effect through the one-year anniversary date of this Agreement and shall automatically renew for succeeding one year terms, unless the Client or Company delivers a written Notice of Intent to Not Renew at least 60 days prior to the annual anniversary date of this Agreement. For other specified work items, this Agreement shall remain in effect for a term as outlined in the Delivery and Invoicing Schedule.

Data Acknowledgements - This Agreement does not in any way change the ownership rights of any GIS Data or other Data created, imported or exchanged as a part of this Agreement. The Company and Client agree to verify the GIS Data or other Data provided to the best of their ability, but acknowledge that none of the parties make representations of any kind or in any way guarantee the accuracy, functioning, completeness, or usefulness of the GIS Data or other Data created, imported or exchanged as a part of this Agreement.

THE GIS DATA OR OTHER DATA CREATED, IMPORTED OR EXCHANGED AS PART OF THIS AGREEMENT IS PROVIDED “AS IS” WITHOUT WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, AND ALL
WARRANTIES OF MERCHANTABILITY AND FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED WITH RESPECT TO THE GIS DATA OR OTHER DATA PROVIDED UNDER THIS AGREEMENT.

**Force Majeure** - Neither party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to Acts of God, Government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections and/or any other cause beyond the reasonable control of the party whose performance is affected.

**Dispute Resolution** - If a dispute arises out of or relates to this contract, or the breach thereof, and if said dispute cannot be settled through negotiation, the parties agree first to try in good faith to settle the dispute by mediation administered by the American Arbitration Association under its Commercial Mediation Rules, before resorting to arbitration, litigation, or some other dispute resolution procedure.

**Notices** – All notices, requests, demands, claims, and other communications hereunder will be in writing and shall be deemed duly given if it is sent by registered or certified mail, return receipt requested, postage prepaid, to the address of the intended recipient as set forth in this Agreement or as subsequently provided by either the Client or Company as their current notification address.

### Addresses and Contacts for Notification Purposes:

<table>
<thead>
<tr>
<th>Contact</th>
<th>Company</th>
<th>Client</th>
<th>County</th>
<th>Address</th>
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<tr>
<td>Trevor Bergum</td>
<td>WTH Technology, Inc.</td>
<td>Lawrence County 911</td>
<td>Lawrence</td>
<td>101 Rucker Street</td>
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<tr>
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<td><a href="mailto:trevor.bergum@wthgis.com">trevor.bergum@wthgis.com</a></td>
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<tr>
<td></td>
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SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have executed this Agreement as of this 2 day of December 2014.

Company:
WTH Technology, Inc.

Signature: [Signature]
Name: Rex E. Jones
Title: President
Date: [Date]

Client:
Lawrence County 911
Lawrence County, Illinois

Signature: [Signature]
Name: Terrence A. Andrews
Title: Chairman
Date: 12/2/2014

Signature: [Signature]
Name: Michael H. Mefford
Title: Vice-Chairman
Date: 12/2/14

Signature: [Signature]
Name: Tess Anger
Title: Treas. & Sec
Date: 12/2/14

WTH Technology, Inc.
3666 Washington Blvd. • Indianapolis, IN 46205 • 888.225.5984 Toll Free • 317.259.1423 Fax • www.wthgle.com
PROPOSAL

January 27, 2016

Prepared for:

Lawrence County 911
Lawrence County, Illinois

To Provide:

Think GIS® 911 Interface
Client Support

This price proposal is valid for 90 days

ATTN

TREVOR
317.259.1423

WTH
Smarter just got easier™

WTH Technology, Inc.
Washington Blvd. • Indianapolis, IN 46205 • 1.225.5984 Toll Free • 317.269.1423 Fax • • www.wthgis.com •
OVERVIEW
The Lawrence County 911 Department, Lawrence County, Illinois, (the “Client”) requires GIS and/or mapping related products and services. WTH Technology (the “Company”) is a provider of such products and services. This agreement defines the scope of products and services to be offered by the Company and the compensation to be paid by the Client.

DESCRIPTION OF PRODUCTS AND SERVICES

Think GIS® 911 Interface

911 Interface Software

The Company will provide the Client with a 911 interface that will utilize the ALI data stream from the Client’s 911 provider to automatically locate the origin of a 911 call on Think GIS® maps. The Company will interface the existing 911 system with the Client’s Think GIS® Software. This interface includes all software components necessary to enable the automatic display and mapping of incoming 911 calls on the call takers’ map screen. This interface will require the cooperation of the Client’s 911 provider to supply an ALI stream of data. The Client is responsible for any charges imposed by the 911 provider.

In addition to automatically locating regular wire line calls, Think GIS® will automatically locate wireless 911 calls. For Phase I calls, Think GIS® can automatically zoom to and highlight an approximate coverage area of the antenna through which the call was received. For phase II calls, Think GIS® can automatically zoom to and highlight an X on the map marking the longitude/latitude coordinate provided in the call’s ALI stream.

Wireless Compliance

This solution assumes that an address is provided in the ALI data stream of the 911 call identifying the tower, antenna or sector that picked up the call. It also assumes that the Client has cell tower coverage areas drawn on their map.

Client Support

Think GIS® 911 Interface Client Support

The Company will provide the following services as part of the Annual Think GIS® 911 Interface Client Support Agreement. These services are to be paid for at the beginning of each 12-month period.

- **Software Upgrades**
  Any enhancements made to the Think GIS® 911 Interface during the term of the client support agreement will be installed on the Client’s computers as they become available. This ensures that the client always has the most recent software version.

- **Unlimited Toll Free Phone & Remote Support**
  Toll Free phone support and remote support will be provided under this agreement during regular business hours, 8:00 a.m. to 5:00 p.m. EST. Phone support consultants will be available to answer questions regarding the use of Think GIS® 911 Interface and to discuss the application of Think GIS® 911 Interface to the Client’s operational needs and issues. Remote support will include the ability to connect to the Client’s computers as requested and make adjustments to the software and its configuration to adapt to the Client’s changing needs.

  WTH requires the Client to provide remote access to all computers where WTH software is installed. WTH does not specify the method the Client is required to implement but the remote access must be...
continuously available and open to WTH, WTH will need to have Administrator level access to each physical computer that allows for full control to System Services, File System, and Installation of both Windows Applications and Windows Services. WTH technical staff can be available to work with the Client's technical staff to insure proper configuration of this remote connectivity.

- **Refresher Training**
  The Company will provide basic refresher training on Think GIS® and related software to ensure that new staff will quickly be able to use the system effectively. This includes current users who need refresher training on unfamiliar software functionality, and new hires that require introductory training and orientation.

- **Re-installation and Configuration**
  The Company will assist the Client with the re-installation and configuration of Think GIS® 911 Interface in the event of a hardware or software system failure, or if Think GIS® 911 Interface becomes corrupt or inoperable, regardless of the cause.

- **Pre-Contract Technical Counsel**
  The Company will be available to assist the Client in any pre-contract technical decision making regarding digital data proposed for use in conjunction with the Think GIS® system. The Company's wide range of experience will aid the Client in making proper decisions prior to making a contractual commitment. This will ensure that the Client makes efficient use of available funds and the resulting system is interoperable and meets the Client's expectations.

### DELIVERY AND INVOICING SCHEDULE

<table>
<thead>
<tr>
<th>Delivery Date from Contract Signing</th>
<th>Description</th>
<th>Invoice Date from Contract Signing</th>
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<tbody>
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<td>(1) Think GIS® 911 Interface</td>
<td>Upon Signing</td>
<td>$3,250.00</td>
</tr>
<tr>
<td>60 Days</td>
<td>Installation, Configuration and Training</td>
<td>Upon Delivery</td>
<td>$1,400.00</td>
</tr>
<tr>
<td></td>
<td><strong>TOTAL</strong></td>
<td></td>
<td><strong>$4,650.00</strong></td>
</tr>
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</table>

**Client Support**

<table>
<thead>
<tr>
<th>Description</th>
<th>Invoice Date from Contract Signing</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual Client Support for Think GIS® 911 Interface</td>
<td>Upon 1st Anniversary</td>
<td>$585.00</td>
</tr>
</tbody>
</table>

**Total Annual Client Support** $585.00

(1) The first year Annual Client Support is covered in the cost of the software.
(2) Annual Client Support is a fee based agreement, and is calculated at 18% of the total software cost. Should the amount of software purchased increase, the Annual Client Support fee will adjust accordingly.

### GENERAL TERMS

**Entire Agreement** - This Agreement represents the entire agreement between the Client and the Company.

**Governing Law** - This Agreement shall be interpreted in accordance with the laws of the State of Indiana.

**Severability** - In the event that any provision or portion of this Agreement shall be determined to be invalid or unenforceable for any reason, the remaining provisions of this Agreement shall be unaffected thereby and shall remain in full force and effect.
Amendments – This Agreement may be amended or modified only by the mutual written agreement of the Client and Company.

Signing in Counterparts – This agreement may be executed in any number of counterparts and by different parties in separate counterparts. Each counterpart when so executed shall be deemed to be an original and all of which together shall constitute one in the same.

Agreement Term and Renewal - This Agreement shall become effective at such time that both parties sign this Agreement. Any specified Client Support shall remain in effect through the one-year anniversary date of this Agreement and shall automatically renew for succeeding one year terms, unless the Client or Company delivers a written Notice of Intent to Not Renew at least 60 days prior to the annual anniversary date of this Agreement. For other specified work items, this Agreement shall remain in effect for a term as outlined in the Delivery and Invoicing Schedule.

Data Acknowledgements - This Agreement does not in any way change the ownership rights of any GIS Data or other Data created, imported or exchanged as a part of this Agreement. The Company and Client agree to verify the GIS Data or other Data provided to the best of their ability, but acknowledge that none of the parties make representations of any kind or in any way guarantee the accuracy, functioning, completeness, or usefulness of the GIS Data or other Data created, imported or exchanged as a part of this Agreement.

THE GIS DATA OR OTHER DATA CREATED, IMPORTED OR EXCHANGED AS PART OF THIS AGREEMENT IS PROVIDED “AS IS” WITHOUT WARRANTY OF ANY KIND, EXPRESSED OR IMPLIED, AND ALL WARRANTIES OF MERCHANTABILITY AND FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED WITH RESPECT TO THE GIS DATA OR OTHER DATA PROVIDED UNDER THIS AGREEMENT.

Force Majeure - Neither party shall be liable in damages or have the right to terminate this Agreement for any delay or default in performing hereunder if such delay or default is caused by conditions beyond its control including, but not limited to Acts of God, Government restrictions (including the denial or cancellation of any export or other necessary license), wars, insurrections and/or any other cause beyond the reasonable control of the party whose performance is affected.

Dispute Resolution - If a dispute arises out of or relates to this contract, or the breach thereof, and if said dispute cannot be settled through negotiation, the parties agree first to try in good faith to settle the dispute by mediation administered by the American Arbitration Association under its Commercial Mediation Rules, before resorting to arbitration, litigation, or some other dispute resolution procedure.

Notices – All notices, requests, demands, claims, and other communications hereunder will be in writing and shall be deemed duly given if it is sent by registered or certified mail, return receipt requested, postage prepaid, to the address of the intended recipient as set forth in this Agreement or as subsequently provided by either the Client or Company as their current notification address.

The remainder of this page has been left blank intentionally.
### Addresses and Contacts for Notification Purposes:

<table>
<thead>
<tr>
<th>Contact</th>
<th>Trevor Bergum</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company</td>
<td>WTH Technology, Inc.</td>
</tr>
<tr>
<td>Address</td>
<td>3665 Washington Blvd.</td>
</tr>
<tr>
<td>City/State/Zip</td>
<td>Indianapolis, IN 46205</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:trevor.bergum@wthgis.com">trevor.bergum@wthgis.com</a></td>
</tr>
<tr>
<td>Phone</td>
<td>317.259.0105</td>
</tr>
<tr>
<td>Fax</td>
<td>317.259.1423</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Contact</th>
<th>Dennis Poland</th>
</tr>
</thead>
<tbody>
<tr>
<td>Client</td>
<td>Lawrence County 911, IL</td>
</tr>
<tr>
<td>County</td>
<td>Lawrence</td>
</tr>
<tr>
<td>Address</td>
<td>101 Rucker Street</td>
</tr>
<tr>
<td>City/State/Zip</td>
<td>Bridgeport, IL 62417</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:Lawrencecounty911@gmail.com">Lawrencecounty911@gmail.com</a></td>
</tr>
<tr>
<td>Phone</td>
<td>618.945.7119</td>
</tr>
<tr>
<td>Fax</td>
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</table>

<table>
<thead>
<tr>
<th>Contact</th>
<th>Beverly Sargent, Accounting</th>
</tr>
</thead>
<tbody>
<tr>
<td>Company</td>
<td>WTH Technology, Inc.</td>
</tr>
<tr>
<td>Address</td>
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</tr>
<tr>
<td>City/State/Zip</td>
<td>Indianapolis, IN 46205</td>
</tr>
<tr>
<td>Email</td>
<td><a href="mailto:b.sargent@wthgis.com">b.sargent@wthgis.com</a></td>
</tr>
<tr>
<td>Phone</td>
<td>317.259.0105</td>
</tr>
<tr>
<td>Fax</td>
<td>317.259.1423</td>
</tr>
</tbody>
</table>

### LIMITATION OF LIABILITY

In no event shall either party be liable to the other for any indirect, special, or consequential damages or lost profits arising out of or related to this Agreement or the performance thereof.

The Company takes no responsibility for the accuracy of source data provided by the Client or for any errors resulting from any inaccuracies. It is the responsibility of the Client to review the data for accuracy.

*The remainder of this page has been left blank intentionally.*
SIGNATURE PAGE

IN WITNESS WHEREOF, the parties have executed this Agreement as of this 1 day of Feb. 2016.

Company: WTH Technology, Inc.
Name: Rex E. Jones
Title: President
Date: 

Client: Lawrence County 911 Department
Lawrence County, Illinois
Signature: 
Name: Dennis R. Poland
Title: 911 Director
Date: 2-1-2016

Signature: 
Name: Terence A. Andrews
Title: Chairman
Date: 2-1-2016
Beverly Sargent

From: Trevor Bergum
Sent: Thursday, March 10, 2016 1:57 PM
To: Anita Cardone; Beverly Sargent
Cc: Rex Jones
Subject: Lawrence, IL Opp

All,

I just entered an Opportunity for Lawrence, IL for 10 Users. Dennis Poland said to go ahead and invoice him for these licenses, so it can be listed as won. I will be working with him next week to get those licenses installed.

Trevor Bergum
WTH Technology
3665 Washington Blvd.
Indianapolis, IN 46205
1-888-225-5984
tbergum@wthgis.com
www.wthgis.com

Date Received: 3/10/16
Date Signed: 3/27/16
NR Amount: $27,500
CSA Amount: $30,000
Project #: 10041
CSA #: 14031
Max-close Opp: 
Prop Log - update: 
NB Log - update: V
CSA Log - update: V
EDM entry: V
QB Entry: 
Deployment entry: V
Invoicing S/S: V
SpringAhead: 
REJ Signature: 
Scan (signed copy): 
Deployment Case: 
Letter to Client: 4/1 - 3/31
**DUE DATE** | **Terms** | **Purchase Order** | **Job Type** | **Project** | **Description** | **Amount**
--- | --- | --- | --- | --- | --- | ---
4/10/2016 | Net 30 | PS | 16061 | Think GIS User Software License | 3,275.00
| | | | | Annual Support for Think GIS Software | 0.00
| | | | | Effective: April 1, 2016 through March 31, 2017
| | | | | Annual Support Fee for the above purchase is $589.50

**Remit Payment to:**
WTH Technology, Inc
3665 Washington Blvd.
Indianapolis, IN 46205

Subtotal $3,275.00
Sales Tax (0.0%) $0.00
Payments/Credits -$3,275.00
Balance Due $0.00

We accept payment with Visa or Mastercard.
For billing inquiries call Beverly at (888) 225-5984 or email beverly.sargent@wthgis.com.
All,

I have just added an opportunity for Lawrence, IL for 5 users. This can be invoiced directly to Dennis Poland, 2 of the 5 licenses have been installed.

Trevor Bergum
WTH Technology
3665 Washington Blvd.
Indianapolis, IN 46205
1-888-225-5984
tbergum@wthgis.com
www.wthgis.com

[Signature]

Date Received: 4/18/16
Date Signed: 4/18/16
NR Amount: 1895
CSA Amount: 324
Project #: 14072
CSA #: 14031
Max-close Opp
Prop Log - update
NB Log - update
CSA Log - update
EDM entry
QB Entry
Deployment entry
Invoicing S/S
SpringAhead
REJ Signature
Scan (signed copy)
Deployment Case
Letter to Client
4/1 - 3/17
**Ship To:**

Dennis Poland  
Lawrence County 911  
101 Rucker St.  
Bridgeport, IL 62417

<table>
<thead>
<tr>
<th>DUE DATE</th>
<th>Terms</th>
<th>Purchase Order</th>
<th>Job Type</th>
<th>Project</th>
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<td>5/18/2016</td>
<td>Net 30</td>
<td>PS</td>
<td>16072</td>
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<table>
<thead>
<tr>
<th>Quantity</th>
<th>Description</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>5</td>
<td>Think GIS User Software License</td>
<td>1,800.00</td>
</tr>
</tbody>
</table>

Annual Support Fee for the above purchase is $324

---

**Remit Payment to:**  
WTH Technology, Inc  
3665 Washington Blvd.  
Indianapolis, IN 46205  
Indianapolis, IN 46205

<table>
<thead>
<tr>
<th>Subtotal</th>
<th>$1,800.00</th>
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<td>Sales Tax (0.0%)</td>
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<tr>
<td>Payments/Credits</td>
<td>$0.00</td>
</tr>
<tr>
<td>Balance Due</td>
<td>$1,800.00</td>
</tr>
</tbody>
</table>

We accept payment with Visa or Mastercard.

For billing inquiries call Beverly at (888) 225-5984 or email beverly.sargent@wthgis.com.
SCHEDULE A-1
VERIZON CREDIT INC.
STATE AND LOCAL GOVERNMENT LEASE SCHEDULE
(TAX EXEMPT)

MASTER EQUIPMENT LEASE-PURCHASE
AGREEMENT DATE: ___________________________ LEASE SCHEDULE NO.: __________________

LESSEE: Lawrence County E-911 LEASE SCHEDULE DATE: ___________________________

1. This Schedule covers the following Equipment together with all accessories, attachments, substitutions and accessions:

<table>
<thead>
<tr>
<th>Vendor</th>
<th>Quantity</th>
<th>Description of Units of Equipment</th>
<th>Serial Numbers (if available)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Verizon Select Services Inc.</td>
<td></td>
<td>Data Development Service Bureau (GIS Mapping and Data Development)</td>
<td></td>
</tr>
</tbody>
</table>

( ) Equipment Summary Attached

2. EQUIPMENT LOCATION: Lawrence County E-911

Address: 1100 State Street

City: Lawrenceville County: Lawrence State: IL Zip: 62439

3. AMOUNT FINANCED:

Cash Purchase Price (including delivery) $132,647.00

Plus processing/documentation fees $100.00

Plus sales tax $0.00

Amount Financed $132,747.00

Lessee shall pay any sales or use tax with respect to the Equipment described in this Schedule. Lessee hereby certifies that it is exempt from State and local taxation and its tax-exempt identification number is ____________. If applicable, a copy of a certificate evidencing Lessee's tax-exemption is attached as Exhibit 6 hereto.

At the time of installation, the amount financed may be adjusted (at Lessee's request and as approved by Lessor based upon information provided by Lessee that supports such request in Lessor's reasonable judgment) by the addition or deletion of items of Equipment the cash purchase price of which shall not exceed 10% of the Cash Purchase Price indicated above.

4. RENTAL PAYMENT TERMS:

Annual interest rate 5.33%

First Rental Payment due upon invoice.

Rental Payments due thereafter: Monthly (X)

Quarterly ( )

Other

Number of Rental Payments 60

Lessee agrees that the Rental Payment Schedule shall be calculated and prepared by Lessor after delivery by Lessee of the Certificate of Acceptance relating to this Schedule, subject to any adjustment in the amount financed as described above and adjustments of the annual interest rate used to calculate the interest component of Rental Payments as provided in Paragraph 5 below.

5. ADJUSTMENT IN ANNUAL INTEREST RATE: Lessor and Lessee have entered into this Schedule prior to delivery, installation and Lessee acceptance of the Equipment and with the mutual understanding that the annual interest rate stated in Paragraph 4 of this Schedule is subject to adjustment based upon the formula in this Paragraph 5. Lessor and Lessee agree that the annual interest rate described in Paragraph 4 is subject to a one-time adjustment equal to 52% of the variance in yield between the applicable U. S. Treasury Index below and the respective Treasury Issue reflected in The Wall Street Journal on the date that Lessor is in receipt of all
required documents properly completed and executed (including an unconditional Certificate of Acceptance) and all other conditions for funding have been met for the Schedule. If more than one Treasury Issue is given, the issue trading closest to par will be selected.

U.S. TREASURY INDEX

**THE WALL STREET JOURNAL** dated 6/20/2005

**LEASE TERM** 60 months

**TREASURY ISSUE TERM** 36 months

**COUPON** 3.25%

**MATURITY DATE** Aug-08

**YIELD** 3.75%

6. INCORPORATION BY REFERENCE: The terms and provisions of the Master Equipment Lease-Purchase Agreement described above (other than to the extent that such terms and provisions relate solely to other Schedules or Equipment listed on other Schedules) are hereby incorporated into this Schedule by reference and made a part hereof. Upon execution and delivery by Lessee of a Certificate of Acceptance related to this Schedule and execution by Lessor of the Acknowledgment thereon, such Certificate of Acceptance, Acknowledgment thereto and the Rental Payment Schedule calculated and prepared by Lessor with respect thereto shall be, and are hereby, incorporated into this Schedule by reference and made a part hereof.

7. REPRESENTATIONS, WARRANTIES AND COVENANTS: Lessee hereby represents, warrants and covenants that its representations, warranties and covenants set forth in such Master Equipment Lease-Purchase Agreement (including the exhibits and attachments thereto) are true and correct as though made on the date of execution of this Schedule and that such warranties and covenants shall remain true and correct. Lessee hereby further represents and warrants to and agrees with Lessor that:

(a) The payment of the Rental Payments or any portion thereof related to this Schedule is not (under the terms of the related Lease or any underlying arrangement) directly or indirectly (i) secured by any interest in property used or to be used in any activity carried on by any person other than a state or local governmental unit or payments in respect of such property or (ii) derived from payments (whether or not to Lessee) in respect of property, or borrowed money, used or to be used in any activity carried on by any person other than a state or local governmental unit. No Equipment described in this Schedule is being or will be used, directly or indirectly, in any activity carried on by any person other than Lessee. Lessee has not entered and will not enter into any management or service contract with respect to the use and operation of the Equipment; provided, however, that Lessee may enter into customary agreements for the maintenance and upkeep of the Equipment so long as Lessee complies with Treas. Regs. sec. 1.141-3(b)(4) or any successor provision thereto.

(b) Lessee shall not permit any person or entity (including the federal government) to guarantee, directly or indirectly, in whole or in part, any Rental Payments related to this Schedule without the prior written consent of Lessor.

Lawrence County E-911 (Lessee)

By: 

Printed Name: Teresa A. Andrews

Title: Chairman

(c) All funds to be allocated for the payment of the purchase price by Lessor at Lessee's direction pursuant to each Certificate of Acceptance will be used, directly or indirectly, to finance costs of a type that would be properly chargeable to a capital account under the Code (or would be so chargeable with a proper election) under federal income tax principles if Lessee were treated as a corporation subject to federal income taxation, taking into account the placed-in-service date for the Equipment.

(d) Lessee does not intend to sell or otherwise dispose of the Equipment identified in this Schedule (or any interest therein) prior to the last Rental Payment scheduled to be paid with respect to such Equipment during the Initial Term and any Renewal Term under the applicable Rental Payment Schedule.

(e) Lessee has entered into this Schedule for the purpose of purchasing, acquiring and leasing the Equipment identified herein and not for the purpose of refinancing any outstanding obligation of Lessee more than 90 days in advance of its payment or prepayment date. The purchase price for the Equipment will be paid directly by Lessor, at the direction of Lessee as provided in a Certificate of Acceptance and upon satisfaction of all conditions precedent to disbursement, to the vendor or vendors of such Equipment or as reimbursement to Lessee for funds advanced to purchase such Equipment; provided, however, that no portion of the purchase price for the Equipment will be paid to Lessee as reimbursement for any expenditure paid by Lessee more than 60 days prior to the execution and delivery of this Schedule or, if earlier, more than 60 days prior to any official action taken to evidence an intent to reimburse.

8. ATTACHMENTS: Lessee hereby represents and certifies to Lessor that:

(a) attached to this Schedule as Exhibit 2 is a full, true and correct copy of a resolution or other appropriate official action of Lessee's governing body specifically authorizing Lessee to execute and deliver the Master Equipment Lease-Purchase Agreement, this Schedule and the applicable Lease;

(b) attached to this Schedule as Exhibit 3 is a full, true and correct copy of an Incumbency Certificate relating to the authority of the officers who have executed and delivered, or will execute and deliver, the Master Equipment Lease-Purchase Agreement, this Schedule and the applicable Lease on behalf of Lessee;

(c) attached to this Schedule as Exhibit 4 is a full, true and correct copy of an opinion of Lessee's legal counsel regarding the legal, valid and binding nature of the Master Equipment Lease-Purchase Agreement, this Schedule and each Lease on Lessee and certain other related matters including the tax-exempt status of the interest portion of the Rental Payments;

(d) attached to this Schedule as Exhibit 7 is a full, true and correct copy of a Tax Certificate, providing representations, warranties and covenants with respect to certain matters necessary for Lessee's legal counsel to reach the conclusion that the interest portion of the Rental Payments are excludible from Lessor's gross income.

9. ORIGINAL LEASE: Lessor and Lessee shall execute and deliver only one original Lease represented by this Schedule and the Certificate of Acceptance (including the Rental Payment Schedule attached thereto) to be delivered with respect hereto and incorporated herein and such original Lease shall be delivered to Lessor.

VERIZON CREDIT INC. (Lessor)

By: 

Printed Name: 

Title: 

Muni Schedule 205LS-TE Verizon 2/15/06
SECTION 7.0 FINAL ACCEPTANCE CRITERIA

SYSTEM ACCEPTANCE & ACCEPTANCE TEST PLAN

The purpose of this procedure is to provide the details required to perform the test to ensure that the communications equipment purchased by the Lawrence County ETSB, meets specifications as bid by Global Technical Systems, Inc.

The data sheets provided are to be completed and provided to the system operator as the acceptance test report.

The signature below indicates acceptance by the Lawrence County ETSB and Global Technical Systems, Inc., of the outlined equipment installation format.

Terry Andrews, Chairman
Lawrence County ETSB

Mike Mefford, Vice Chairman
Lawrence County ETSB

Gerald Angle, Secretary/Treasurer
Lawrence County ETSB

Chuck Roth, Lawrence County Board Rep.
Lawrence County ETSB

Christopher A. Ginder, Sec/Treasurer
Global Technical Systems, Inc.
<table>
<thead>
<tr>
<th>ITEM</th>
<th>ITEM DESCRIPTION</th>
<th>TOTAL</th>
</tr>
</thead>
<tbody>
<tr>
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<td>ZETRON COMMUNICATIONS CONSOLE</td>
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<tr>
<td>2</td>
<td>ESE GPS BASED TIME REFERENCE</td>
<td>$3,709.48</td>
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<tr>
<td>3</td>
<td>MICROWAVE DATA SYSTEMS 4.9GHz LINK</td>
<td>$28,130.69</td>
</tr>
<tr>
<td>4</td>
<td>TOWER REMOTE SITE MONITORING AND ALARM (16 CONDITIONS)</td>
<td>$2,820.00</td>
</tr>
<tr>
<td>5</td>
<td>EVENTIDE 40 CHANNEL AUDIO LOGGER</td>
<td>$21,308.79</td>
</tr>
<tr>
<td>6</td>
<td>REMOTE CAMERAS @ TOWER CONNECTED BACK VIA MICROWAVE</td>
<td>$5,002.24</td>
</tr>
<tr>
<td>7</td>
<td>35' TOWER @ PSAP</td>
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</tr>
<tr>
<td>8</td>
<td>SHERIFF'S REPEATER</td>
<td>$12,875.94</td>
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<tr>
<td>9</td>
<td>FIRE DISPATCH</td>
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</tr>
<tr>
<td>10</td>
<td>EMS DISPATCH</td>
<td>$11,472.77</td>
</tr>
<tr>
<td>11</td>
<td>T4-4R #1</td>
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<tr>
<td>12</td>
<td>T4-4R #2</td>
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<tr>
<td>13</td>
<td>REVERSE BANK</td>
<td>$14,836.56</td>
</tr>
<tr>
<td>14</td>
<td>IEMA LOW BAND STATION</td>
<td>$5,500.35</td>
</tr>
<tr>
<td>15</td>
<td>LAWRENCE COUNTY HIGHWAY BASE STATION</td>
<td>$5,229.32</td>
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<tr>
<td>16</td>
<td>AVL UHF REPEATER &amp; SERVER INTERFACE</td>
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</tr>
<tr>
<td>17</td>
<td>STARCOM 21 AND KNOX COUNTY CONTROL STATION INSTALL AND CONSOLE INTEGRATION</td>
<td>$2,203.45</td>
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<tr>
<td>18</td>
<td>SUGGESTED SPARE PARTS KIT</td>
<td>$4713.79</td>
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**PROPOSED PROJECT TOTAL:** $299,821.56
STATE OF ILLINOIS

ILLINOIS COMMERCE COMMISSION

Lawrence County, Illinois  :  Lawrence County, Illinois
15-0611

Petition for Approval of a 9-1-1 Emergency Telephone Number System.

ORDER

By the Commission:

On November 19, 2015, Lawrence County, Illinois ("Lawrence County" or "Petitioner") filed a verified Petition with the Illinois Commerce Commission ("Commission") seeking authorization to establish an enhanced 9-1-1 emergency telephone number system to serve all areas of Lawrence County, Illinois. Petitioner has a proposed operational date of January 1, 2016.

On November 25, 2015, Commission Staff filed an Answer to the Petition. No evidentiary hearing was conducted. The Petition and supporting materials establish a prima facie case for approval of the proposed modification.

I. The Petition

Pursuant to the provisions of the Act, Petitioner submitted its plan for the implementation of an enhanced 9-1-1 emergency reporting system for the County of Lawrence. The 9-1-1 system is being established to serve all areas of Lawrence County, covering 374 square miles and serving a population of 16,558. As part of its filing, Petitioner submitted maps showing boundaries of the proposed system, jurisdictional boundaries of system participants, adjoining public agencies and public safety agencies.

A Narrative Statement was provided by the Petitioner which explains that the Lawrence County 9-1-1 Public Safety Answering Point ("PSAP") will collectively answer, process and direct all calls placed to 9-1-1 within its jurisdictional boundaries. The Lawrence County PSAP will be backed up by the Crawford County E-911 system. The Petition and Narrative Statement also contain sections describing or identifying system location; radio and communications capability; dispatching procedures; geographic area covered; telephone exchanges in the system; call handling agreements; adjacent agencies; public education; training; and the data base.

An interagency agreement has been signed by both the Lawrence County Emergency Telephone System Board ("ETSB") and the Crawford County ETSB for the provisioning of backup 9-1-1 services.

In an affidavit attached to the Petition, Frontier Communications 9-1-1 Administrator, Paul Stoffels, stated that Frontier Communications will not activate the proposed 9-1-1 system with a database error ratio greater than 1%. 
II. Staff's Answer

Petitioner's PSAP will be located at the Lawrence County 9-1-1 Building located at 101 Rucker St., Bridgeport, IL. Staff states that the PSAP meets the requirements for a PSAP as prescribed in Section 725.415(a)-(h) of Part 725.

The back-up PSAP will be the Crawford County 9-1-1 PSAP, located at the Crawford County Law Enforcement Center in Robinson, IL. Staff states that this PSAP meets all the requirements for a backup PSAP as prescribed in Section 725.415(i) of Part 725 as it is currently a primary PSAP in the Crawford County 9-1-1 system.

Based on its review of the record, Staff witness Ross, testified that Staff supports Petitioner's request for the Commission's approval of its proposed 9-1-1 emergency reporting system. Staff states that the Petition and application for the provision of 9-1-1 service meets the requirements as prescribed in Section 725.210 - Final Plans of 83 Illinois Administrative Code Part 725 - Standards of Service Applicable to 9-1-1 Emergency Systems.

III. Commission Analysis and Conclusion

The Administrative Law Judge determined that the Petition and accompanying material established a prima facie case for approval of Petitioner's proposed modification of its existing 9-1-1 plan. Accordingly, and in view of Staff's support for the Petition, no evidentiary hearing was conducted in this proceeding.

The Petition in this proceeding was filed pursuant to the Emergency Telephone System Act ("Act"), 50 ILCS 750, et seq. The purpose of the Act is "to establish the number '9-1-1' as the primary emergency telephone number for use in this State and to encourage units of local government and combinations of such units to develop and improve emergency communication procedures and facilities in such a manner as to be able to quickly respond to any person calling the telephone number '9-1-1' seeking police, fire, medical, rescue and other emergency services." 50 ILCS 750/1.

The Commission is authorized to coordinate the implementation of systems established under the Act. In order to secure compliance with the technical and operational standards for the development of local agency systems, the Act empowers the Commission to approve or disapprove plans submitted by the public agencies. Standards of service applicable to 9-1-1 emergency systems, as adopted by the Commission, are set forth in 83 Ill. Adm. Code 725 ("Part 725").

Based on Staff's recommendation and the Commission's review of the record, the Commission finds that the Petition meets the requirements of the Act and it approved.

IV. Findings and Ordering Paragraphs

The Commission, having considered the entire record herein and being fully advised of the premises, is of the opinion and finds that:

(1) Petitioner, Lawrence County, Illinois, is seeking to provide emergency services and, as such, the Commission, pursuant to the provisions of the Act, has jurisdiction over Petitioner and of the subject matter hereof;
(2) the facts set forth in the prefatory portion of this Order are supported by
the record and are hereby adopted as findings of fact;

(3) the '9-1-1' emergency reporting system to be implemented pursuant to the
plan submitted by Petitioner is an enhanced system; Commission
approval of Petitioner's plan is in the public interest; authorization should
be granted for said plan to be put into service effective as soon hereafter
as practicable;

(4) any inter-governmental agreements, together with any amendments
thereto, and together with any agreements between public agencies and
public safety agencies, not heretofore filed with the Commission and the
Office of the Attorney General should be filed with both the Commission
and the Office of the Attorney General;

(5) certified notification of the continuation of inter-governmental and other
relevant agreements should be made annually among the parties and
copies of the annual certified notification agreements should be filed with
the Commission and the Illinois Attorney General prior to the 31st of
January of each succeeding year;

(6) the authorization granted herein is subject to the Petitioner's continued
compliance with all rules and regulations relating to 9-1-1 service now in
existence or as promulgated by the Commission in the future; and

(7) rates for 9-1-1 emergency service shall be the appropriate telephone
public utility's applicable rates now in effect or such other rates as may be
hereinafter approved by the Commission.

IT IS THEREFORE ORDERED that the plan submitted by the Petitioner,
Lawrence County, Illinois, for the implementation of an enhanced 9-1-1 emergency
reporting service, is hereby authorized effective as soon hereafter as practicable.

IT IS FURTHER ORDERED that the authorization herein granted is subject to
the conditions set forth in Finding Nos. 4, 5 and 6 above.

IT IS FURTHER ORDERED that the rates for said authorized service shall be the
appropriate telecommunications carrier's applicable rates now in effect, or such other
rates as may hereafter be approved by the Commission.

IT IS FURTHER ORDERED that any petitions, objections or motions made in this
proceeding and not otherwise specifically disposed of herein are hereby disposed of in
a manner consistent with the conclusions contained herein.

IT IS FURTHER ORDERED that subject to the provisions of 83 Ill. Adm. Code
200.880, this Order is final; it is not subject to the Administrative Review Law.
By Order of the Commission this 16th day of December, 2016.

(SIGNED) BRIEN SHEAHAN

Chairman
Thank you for submitting your wireless 9-1-1 plan to the Illinois Commerce Commission's 9-1-1 Program. The wireless plan has been reviewed and it has been determined that the plan meets the requirements set forth in Section 728.210(c)(1)-(6) of Illinois Administrative Code Part 728 - Standards of Service Applicable to Wireless 9-1-1 Emergency Systems. Your entity is now considered to be an Authorized Wireless 9-1-1 Answering Point in the State of Illinois. This authorization will be forwarded to the Illinois WETSA Program for surcharge distribution.

Sincerely,

Marci Elliott
9-1-1 Program Manager
calling test
2 messages

Dennis Poland <lawrencecounty911@gmail.com>
To: "Stoffels, Paul" <paul.stoffels@ftr.com>

We have tested all exchanges and everything is good!

Thanks

---

Dennis R Poland
911 Director
Lawrence County E911
101 Rucker St
P O Box 11
Bridgeport, IL 62417

Stoffels, Paul <paul.stoffels@ftr.com>
To: Dennis Poland <lawrencecounty911@gmail.com>

Great.

Thanks, Ticket on cable pairs is: 25133-16-01

If you have problems – Customer Care Center is 877-245-3511.

That is our 24/7 contact number for you to call in a trouble.

Your PSAP ID is 25133.

Paul
From: Dennis Poland [mailto:lawrencecounty911@gmail.com]
Sent: Tuesday, February 16, 2016 11:35 AM
To: Stoffels, Paul <paul.stoffels@ftr.com>
Subject: calling test

[Quoted text hidden]

This communication is confidential. Frontier only sends and receives email on the basis of the terms set out at http://www.frontier.com/email_disclaimer.
Lawrence county Cut Notice.

This note is to confirm that we cut Lawrence County to LIVE E911 today, February 16, 2016.

Please treat Lawrence County as a Live E911 System.

Customer has completed call through testing

Please remove any test codes put in place for the call through testing period.

If you have any questions, please call me.

Thanks,

Paul

Paul R. Stoffels - ENP
9-1-1 Administrator – IL, IA, NE
Frontier Communications
(630) 441-7701 (Cell)
Ellison, Cathy <Cathy.Ellison@ftr.com>  
To: "Stoffels, Paul" <paul.stoffels@ftr.com>, "Williams, Charlene" <Charlene.Williams@ftr.com>, "Rardin, Bill" <Bill.Rardin@ftr.com>, "Drone, Todd" <Todd.Drone@ftr.com>, Dennis Poland <lawrencecounty911@gmail.com>, Kevin Keaveny <kkeaveny@bigrivercom.com>, Jahir Estrada <jestrada@bigrivercom.com>, Fondra Marshall <fmmarshall@bandwidth.com>, "Beckett, Andrea" <andi.beckett@ftr.com>, Danielle Littlepage <dl@bigrivercom.com>, operations <operations@bigrivercom.com>, "Marci_Elliott@isp.state.il.us" <Marci_Elliott@isp.state.il.us>, "Stacy_Ross@isp.state.il.us" <Stacy_Ross@isp.state.il.us>, "Crites, Phillip" <Phillip.Crites@ftr.com>, "Bloom, Ronald" <ronald.bloom@ftr.com>, "Kuhn, Kathy" <Kathy.Kuhn@ftr.com>, "Davis, Michael F." <michael.f.davis@ftr.com>, "Hall, Barclay" <barclay.e.hall@ftr.com>, "Stewart, Deb" <Debra.Stewart@ftr.com>, DSSC <DSSC2@ftr.com>, "Parrent, Kevin" <kevin.l.parrent@ftr.com>

Paul,

Ticket 25133-16-0001

op 502425 for ckt 91/emnc/577185

op 502428 for ckt 91/emnc/577186

Cathy Ellison

Central Office Technician

Frontier Communications-CNOC

Data Solutions Service Center 877 262-6822

E911 Customer Care Center 877-245-3511

https://mail.google.com/mail/u/0?ui=2&ik=93e00fd5e9&view=pt&search=inbox&th=152eb20a4824b0d4&siml=152eb20a4824b0d4&siml=152eb3928ea6c688&siml=152eb4c57a97fa9e&siml=152eb65dfa7e3207
Newbridge 877 262-6822
cathy.ellison@ftr.com

From: Stoffels, Paul
Sent: Tuesday, February 16, 2016 12:29 PM
To: Williams, Charlene <Charlene.Williams@ftr.com>; Rardin, Bill <Bill.Rardin@ftr.com>; Drone, Todd <Todd.Drone@ftr.com>; Dennis Poland <lawrencecounty911@gmail.com>; Kevin Keaveny <kkeaveny@bigrivercom.com>; Jahir Estrada <jestrada@bigrivercom.com>; Fondra Marshall <fmarshal@bandwidth.com>; Beckett, Andrea <andi.beckett@ftr.com>; Danielle Littlepage <dl@bigrivercom.com>; operations <operations@bigrivercom.com>; Marci_Elliott@isp.state.il.us; Stacy_Ross@isp.state.il.us; Crites, Phillip <Phillip.Crites@ftr.com>; Bloom, Ronald <ronald.bloom@ftr.com>; Kuhn, Kathy <Kathy.Kuhn@ftr.com>; Davis, Michael F. <michael.f.davis@ftr.com>; Hall, Barclay <barclay.e.hall@ftr.com>; Stewart, Deb <Debra.Steward@ftr.com>; DSSC <DSSC2@ftr.com>; Parrent, Kevin <kevin.l.parrent@ftr.com>
Subject: Lawrence county Cut Notice.

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[Quoted text hidden]

Browning, Mark <Mark.Browning@ftr.com>
Tue, Feb 16, 2016 at 12:16 PM
To: "Ellison, Cathy" <Cathy.Ellison@ftr.com>, "Stoffels, Paul" <paul.stoffels@ftr.com>, "Williams, Charlene" <Charlene.Williams@ftr.com>, "Rardin, Bill" <Bill.Rardin@ftr.com>, "Drone, Todd" <Todd.Drone@ftr.com>, Dennis Poland <lawrencecounty911@gmail.com>, Kevin Keaveny <kkeaveny@bigrivercom.com>, Jahir Estrada <jestrada@bigrivercom.com>, Fondra Marshall <fmarshal@bandwidth.com>, "Beckett, Andrea" <andi.beckett@ftr.com>, Danielle Littlepage <dl@bigrivercom.com>, operations <operations@bigrivercom.com>, "Marci_Elliott@isp.state.il.us" <Marci_Elliott@isp.state.il.us>, "Stacy_Ross@isp.state.il.us" <Stacy_Ross@isp.state.il.us>, "Crites, Phillip" <Phillip.Crites@ftr.com>, "Bloom, Ronald" <ronald.bloom@ftr.com>, "Kuhn, Kathy" <Kathy.Kuhn@ftr.com>, "Davis, Michael F." <michael.f.davis@ftr.com>, "Hall, Barclay" <barclay.e.hall@ftr.com>, "Stewart, Deb" <Debra.Steward@ftr.com>, DSSC <DSSC2@ftr.com>, "Parrent, Kevin" <kevin.l.parrent@ftr.com>

Paul,

Correction on the OP ticket number;

Ticket 25133-16-0001
op 502425 for ckt 91/emnc/577185
op 502429 for ckt 91/emnc/577186

https://mail.google.com/mail/u/0?ui=2&ik=93e001d5e9&view=pt&search=inbox&th=152eb20a4824b0d4&siml=152eb20a4824b0d4&siml=152eb3928ea6c688&siml=152eb4c57a97f9a8&siml=152eb5cfd7e3207
Thanks,

Mark Browning

Supervisor – Commercial Customer Support Center/E911 CCC

(304) 526-0415

Frontier Communications

Huntington WV/Charleston WV

Mark.browning@ftr.com

From: Ellison, Cathy
Sent: Tuesday, February 16, 2016 12:56 PM
To: Stoffels, Paul <paul.stoffels@ftr.com>; Williams, Charlene <Charlene.Williams@ftr.com>; Rardin, Bill <Bill.Rardin@ftr.com>; Drone, Todd <Todd.Drone@ftr.com>; Dennis Poland <lawrencecounty911@gmail.com>; Kevin Keaveny <kkeaveny@bigrivercom.com>; Jahir Estrada <jestrada@bigrivercom.com>; Fondra Marshall <fmars@bandwidth.com>; Beckett, Andrea <andi.beckett@ftr.com>; Danielle Littlepage <dl@bigrivercom.com>; operations <operations@bigrivercom.com>; Marci_Elliott@isp.state.il.us; Stacy_Ross@isp.state.il.us; Crites, Phillip <Phillip.Crites@ftr.com>; Bloom, Ronald <ronald.bloom@ftr.com>; Kuhn, Kathy <Kathy.Kuhn@ftr.com>; Davis, Michael F. <michael.f.davis@ftr.com>; Hall, Barclay <barclay.e.hall@ftr.com>; Stewart, Deb <Debra.Stewart@ftr.com>; DSSC <DSSC2@ftr.com>; Parrent, Kevin <kevin.l.parrent@ftr.com>

Subject: RE: Lawrence county Cut Notice.

[Quoted text hidden]

[Quoted text hidden]
From: Browning, Mark
Sent: Tuesday, February 16, 2016 1:17 PM
To: Ellison, Cathy <Cathy.Ellison@FTR.com>; Stoffels, Paul <paul.stoffels@ftr.com>; Williams, Charlene <Charlene.Williams@ftr.com>; Rardin, Bill <Bill.Rardin@ftr.com>; Drone, Todd <Todd.Drone@ftr.com>; Dennis Poland <lawrencecounty911@gmail.com>; Kevin Keaveny <kkeaveny@bigrivercom.com>; Jahir Estrada <jestrada@bigrivercom.com>; Fondra Marshall <fmarshall@bandwidth.com>; Beckett, Andrea <andi.beckett@ftr.com>; Danielle Littlepage <dl@bigrivercom.com>; operations <operations@bigrivercom.com>; Marci_Elliott@isp.state.il.us; Stacy_Ross@isp.state.il.us; Crites, Phillip <Phillip.Crites@ftr.com>; Bloom, Ronald <ronald.bloom@ftr.com>; Kuhn, Kathy <Kathy.Kuhn@ftr.com>; Davis, Michael F. <michael.f.davis@ftr.com>; Hall, Barclay <barclay.e.hall@ftr.com>; Stewart, Deb <Debra.Stewart@ftr.com>; DSSC <DSSC2@ftr.com>; Parrent, Kevin <kevin.l.parrent@ftr.com>

[Quoted text hidden]
Subject: Switch over

From: Dennis Poland <lawrencecounty911@gmail.com>

How things are going?

Everything sounds good. We will get on the call on Thursday morning to see things.

Cc: 911 Tech - Support@isp.state.l.us

To: Dennis Poland <lawrencecounty911@gmail.com>

911 Tech - Support@isp.state.l.us

Thu, Feb 11, 2016 at 12:20 PM

5 messages

Switched over

Dennis Poland <lawrencecounty911@gmail.com>
Thanks you guys very much. I really appreciate all you have done over the years.

Dennis Poland <lawrencecounty911@gmail.com>

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Subject: Switch over
Date: 02/11/2016 11:42 AM
To: 911_Tech-Support@isp.state.il.us
From: Dennis Poland <lawrencecounty911@gmail.com>

Congratulations on the live cutover Dennis!!!

Sounds great.

Thanks for all your help.

Dennis Poland <lawrencecounty911@gmail.com>

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To: 911_Tech-Support@isp.state.il.us
From: Dennis Poland <lawrencecounty911@gmail.com>

Tue, Feb 11, 2016 at 12:27 PM

Tue, Feb 16, 2016 at 2:01 PM