ILLINOIS STATE POLICE
Statewide 9-1-1 Administrator

State of Illinois

Application for
9-1-1 Consolidation or Modified Plan
INTRODUCTION

The following document provides the application for submitting a consolidation or modified plan that will supply the Department of State Police (Department) and the 9-1-1 State Advisory Board with the necessary information about your proposal for consolidation of your 9-1-1 system.

The Emergency Telephone System Act ("ETSA" or "Act") (50 ILCS 750) Section 15.4a(b) states that by July 1, 2016, each county and/or 9-1-1 authority required to consolidate under this Section shall file a plan for consolidation or a request for a waiver with the Department. Within 60 calendar days of receiving a consolidation plan, the Statewide 9-1-1 Advisory Board shall hold at least one public hearing on the plan and provide a recommendation to the Administrator. Notice of the hearing shall be provided to the respective entity to which the plan applies. Within 90 calendar days of receiving a consolidation plan, the Administrator shall take action regarding the plan or waiver. A waiver from a consolidation required under the ETSA may only occur if the Administrator finds that the consolidation will result in a substantial threat to public safety, is economically unreasonable, or is technically infeasible.

There are three categories of filings. Below specifies the documents necessary in a consolidation or modified plan filing:

i. Consolidation of an unserved county with an existing 9-1-1 authority and the creation of a Joint ETSB;

ii. Consolidation of either paper ETSBs or multiple ETSBs resulting in the creation of a Joint ETSB and consolidation of individual PSAPs; and

iii. Consolidation of PSAPs within an ETSB.

The first two categories of plans must file all documents included in this plan application, have a public hearing with the Statewide 9-1-1 Advisory Board and receive approval from the Statewide 9-1-1 Administrator.

The last category deals with consolidations within the ETSB. Per Section 1325.200(h), the filing entity must provide notice to the Statewide 9-1-1 Administrator 10 days prior to: permanent relocation of a PSAP or backup PSAP facility; reduction in 9-1-1 trunks from the selective router to PSAP; or reduction of PSAPs within a 9-1-1 authority. The modification should consist of the following documents in this plan application:

- 9-1-1 General Information Page;
- Verification;
- Narrative statement that explains which PSAP is closing, the date of closure and which PSAP the 9-1-1 calls will be rerouted to; and
- Revised Network Diagram.

An electronic copy of the consolidation or modified plan must be submitted to the Statewide 9-1-1 Administrator who will, in consultation with the Department and Statewide 9-1-1 Advisory Board, provide a thorough review and decision.
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</tr>
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<td>Letter that is sent to the 9-1-1 System Provider with a copy of the plan.</td>
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</tr>
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<td>A list of all communities that are served by the 9-1-1 System.</td>
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<td>A list of public safety agencies (Police, Fire, EMS, etc.) who are dispatched by the 9-1-1 System.</td>
</tr>
<tr>
<td>Adjacent Agencies</td>
<td>A list of public safety agencies (Police, Fire, EMS, etc.) that are adjacent to the 9-1-1 System's jurisdictional boundaries.</td>
</tr>
</tbody>
</table>

### Attachments:

<table>
<thead>
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<th>Local ordinance which dissolves an existing ETSB.</th>
</tr>
</thead>
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</tr>
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</tr>
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<td>Network Diagram</td>
<td>Diagram provided by the 9-1-1 system provider showing trunking arrangements.</td>
</tr>
<tr>
<td>Call Handling Agreements</td>
<td>Call handling agreements shall describe the primary and secondary dispatch methods to be used by requesting parties within their respective jurisdictions.</td>
</tr>
</tbody>
</table>

Additionally, the agreement shall include aid outside normal jurisdictional boundaries joint powers agreement which clarifies that once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

These agreements shall be made between the PSAP and all public safety agencies in a single 9-1-1 system and also between PSAPs and/or public safety agencies in different systems but whose jurisdictional boundaries are contiguous.

### Annual Agreement Renewal

Pursuant to the ETSA, Section 15, states that copies of the annual certified notification of continuing agreement shall be filed prior to January 31 each year with the Attorney General and the Administrator. Call handling agreements must be certified annually for accuracy and copies of the annual continuing agreement must be filed with:

- Illinois Attorney General
  Attn: 9-1-1 Files
  500 South 2nd Street
  Springfield, Illinois 62706

- Department of State Police
  Statewide 9-1-1 Administrator
  801 South 7th Street
  Springfield, IL 62703

### Test Plan

The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

### Carrier Listing

A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.
## 911 GENERAL INFORMATION

**DATE:** 05/25/2016

<table>
<thead>
<tr>
<th>Type of Change:</th>
<th>Consolidation within an ETSB</th>
<th>Joint ETSB</th>
<th>Unserved consolidation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Plan Modification:</td>
<td>Morgan County ETSB</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Current System Name:</td>
<td>ICC Docket No.</td>
<td>Population Served</td>
<td>Total Access Line Count</td>
</tr>
<tr>
<td>Morgan County ETSB</td>
<td>35,087</td>
<td>572</td>
<td></td>
</tr>
<tr>
<td>Greene County (unserved)</td>
<td>13,820</td>
<td>546</td>
<td></td>
</tr>
<tr>
<td>Calhoun County (unserved)</td>
<td>5,029</td>
<td>284</td>
<td></td>
</tr>
<tr>
<td><strong>Total:</strong></td>
<td>53,725</td>
<td>0</td>
<td>1402</td>
</tr>
</tbody>
</table>

**System Name after Plan Modification:** West Central ETSB

### PSAP EFFECTED:

<table>
<thead>
<tr>
<th>PSAP Name</th>
<th>Consolidation/ Remain Open</th>
<th>Decommission/ Close</th>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Jacksonville Police Department PSAP</td>
<td>X</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Morgan County Sheriff's Department PSAP Backup</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Passavant Hospital PSAP</td>
<td></td>
<td>X</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

### 911 System Coordinator:

- **Name:** Phil McCarty
- **Street Address:** 200 W Douglas AV
- **City, State and Zip Code:** Jacksonville, IL 62650
- **Office Telephone:** (217) 479-4616
- **Cellular Telephone:** (217) 473-6525
- **Email:** pmccarty@jacksonvilleil.com
- **General System Email (If applicable):** esda@jacksonvilleil.com

### Wireless Coverage for Consolidated System:

- 100% Phase II compliant
- 100% Phase I compliant

### Please check if applicable:

- [ ] NG9-1-1 capable
- [X] Receive 9-1-1 Text
- [ ] Receive 8-1-1 Video
VERIFICATION

I, Phil McCarty, Director of West Central Joint ETSB, first being duly sworn upon oath, depose and say that I am; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

[Signature]
Phil McCarty

Subscribed and sworn to before me

this 25th day of May, 2016.

[Signature]
BETHANY J. HOPKINS
NOTARY PUBLIC, ILLINOIS

"OFFICIAL SEAL"

BETHANY J. HOPKINS
Notary Public – State of Illinois
My Commission Expires Feb. 04, 2018
May 25, 2016

Paul Stoffels
Frontier Communications
3S050 Butternut Ln
Glen Ellyn, IL 60137

Dear Paul Stoffels;

This letter is to confirm our intent to consolidate our 9-1-1 System with Calhoun and Greene Counties. Enclosed is your copy of our consolidation plan to be filed with the Department of Illinois State Police for approval. Thank you for your attention to this matter.

Sincerely,

Phil McCarty
9-1-1 Director

Enclosure: Consolidation Plan
**PLAN NARRATIVE**

Please answer the questions below, and provide an overview narrative to help the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator understand the consolidation plan as it applies to this application. Please use additional sheets if necessary.

*Not required for consolidation within a 911 System

<p>| | |</p>
<table>
<thead>
<tr>
<th></th>
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</tr>
</thead>
</table>
| 1 | The exact address of the PSAP, location within building and security of the PSAP.  
   | 200 W Douglas Av, Jacksonville, IL 62650 (basement)  
   | Security will meet all Administrative Code, Illinois State, and national standards.  
   | Backup PSAP: Morgan County Sheriff’s Department, 300 W Court St, Jacksonville, IL 62650 |
| 2 | Are the buildings compliant with Administrative Rules for security  
   | ✔ Yes  
   | ☐ No  
   | If no, explain below and include anticipated compliance date. |
| 2a |   |
| 3 | Type of Radio/Telecommunications compatible with participating and adjacent agencies.  
   | ✔ STARCOMM21  
   | ☐ STARCOMM21 ITTF channels only  
   | ☐ Other, explain below |
| 3a |   |
| 4 | How 9-1-1 calls will be dispatched to participating and adjacent agencies.  
   | ☐ Transfer  
   | ✔ Direct Dispatch  
   | ☐ Call Relay |
| 5* | Have you included maps to show the territory covered by the system, i.e., list town, counties, district, etc.?  
   | ✔ Yes  
   | ☐ No*  
   | *Filings without this documentation will be rejected. |
| 6* | Have you included a listing of all telephone companies?  
   | ✔ Yes  
   | ☐ No*  
   | *Filings without this documentation will be rejected. |
| 7 | Have you included a copy of the intergovernmental agreement and/or resolutions?  
   | ✔ Yes  
   | ☐ No*  
   | *Filings without this documentation will be rejected. |
| 8* | Have you included adjacent agencies?  
   | ✔ Yes  
   | ☐ No*  
   | *Filings without this documentation will be rejected. |
| 9* | Have you included financials?  
   | ✔ Yes  
   | ☐ No*  
   | *Filings without this documentation will be rejected. |
| 10 | Public education.  
   | ✔ This is an underserved system that will require public education. (See attachment.)  
<p>| ☐ This is an existing system(s) and does not require public education. |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
</table>
| **11** Training. | ☒ This is an underserved system that will require training. (See attachment.)
|   | ☒ This is an existing system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served. |   |
| **12** Use of TTY's and Training | ☒ This is an underserved system that will require training. (See attachment.)
|   | ☒ This is an existing system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served. |   |
| **13** Have you included call handling agreements; location of alternate PSAP for backup? | ☒ Yes
|   | ☐ No* | *Fillings without this documentation will be rejected. |
| **14** Have you included documents for aid for outside jurisdictions?*Fillings without this documentation will be rejected. | ☒ Yes
|   | ☐ No* | *Fillings without this documentation will be rejected. |
| **15** Have you included a new system diagram? | ☒ Yes
|   | ☐ No* | *Fillings without this documentation will be rejected. |
| **15a** Does the new system diagram include PSAP backup locations? | ☒ Yes
|   | ☐ No* | *Fillings without this documentation will be rejected. |
| **16** How are rural residences addressed for the data base? | Calhoun and Greene County will have a new enhanced 911 addressing system. |
| **16a** Explain all aspects of the data base, i.e., how often is it updated, where is it located, etc. | The database is provided by Frontier. Updating to the system is completed daily on work days and includes the caller's telephone number, location and the appropriate emergency responders. |
| **16b** Is the selective router being provided by the local exchange carrier via tariffed rates or will it be a county/city/ETSB owned or leased selective router. | Provided by Frontier located in Bloomington, IL |

**Narrative:**

Morgan County currently receives and dispatches all 911 calls within Morgan County from two PSAPs. The new plan is consolidate to one primary PSAP with backup being provided by Morgan County Sheriff's Department. The consolidated dispatch center will receive and dispatch all 911 calls for Morgan, Greene, and Calhoun Counties. The center will also dispatch all other calls for service within Morgan County. The Intergovernmental Agreement between Morgan County, Greene County, and Calhoun County have been signed (attached).

The database is, and will continue to be, provided by Frontier Communications and will be updated on a daily basis Monday through Friday. Address errors will be corrected and updated on a daily basis Monday through Friday.

Firewalls will be in place to safeguard from malicious attacks. The system will be user name and password protected.

The 5 year Strategic Plan is attached.
FINANCIAL INFORMATION

Name of ETSB(s) that are dissolving

Morgan County $ 600,000.00

Total Reserves to be transferred to Joint ETSB

Dispatch Staff and Positions

5 Number of answering positions prior to the consolidation (total for all entities)

5 Number of answering positions in the consolidated system

20 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)

12 Number of full time dispatchers/call takers in the consolidated system

0 Number part time dispatchers/call takers prior to the consolidation (total for all entities)

2 Number part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 prior to consolidation: $ 113,000.00 100 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 after consolidation: $ 113,000.00 100 %

9-1-1 Network Cost (per year)
a) Total network cost for each entity prior to the consolidation $ 110,315.00

b) Total network cost of consolidated system $ 179,290.00

c) Net change in network costs: $ 68,975.00

If no cost savings in network please explain:

There will be no cost savings because Greene and Calhoun County are currently unserved.
Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

<table>
<thead>
<tr>
<th>Item</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Morgan County recurring charges</td>
<td>$110,315.00</td>
</tr>
<tr>
<td>Greene &amp; Calhoun County recurring charges</td>
<td>$55,572.00</td>
</tr>
</tbody>
</table>

Other Consolidation Cost

<table>
<thead>
<tr>
<th>Item</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>PSAP, CPE, CAD Equipment, logging recorders</td>
<td>$55,000.00</td>
</tr>
<tr>
<td>MSAG and Mapping Development or changes</td>
<td>$217,960.00</td>
</tr>
<tr>
<td>Radio Consoles</td>
<td>$40,000.00</td>
</tr>
<tr>
<td>Construction or Remodel of PSAP</td>
<td>$150,000.00</td>
</tr>
<tr>
<td>Personnel</td>
<td>$700,000.00</td>
</tr>
<tr>
<td>Other (Please place total amount in the blank at the right and explain below).</td>
<td>$391,000.00</td>
</tr>
</tbody>
</table>

Communication systems for emergency responders in Calhoun and Greene Counties.

Recurring and Nonrecurring Cost (per year)

<table>
<thead>
<tr>
<th>Item</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Estimated nonrecurring cost for consolidation</td>
<td>$853,960.00</td>
</tr>
<tr>
<td>a) Recurring costs prior to consolidations (all entities)</td>
<td>$260,145.00</td>
</tr>
<tr>
<td>b) Proposed recurring cost for consolidated system</td>
<td>$959,685.00</td>
</tr>
<tr>
<td>c) Net change in recurring costs: a – b = c</td>
<td>-$699,540.00</td>
</tr>
</tbody>
</table>

Revenue (per year)

<table>
<thead>
<tr>
<th>Item</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Projected surcharge revenue</td>
<td>$456,815.00</td>
</tr>
<tr>
<td>Projected revenue from local governments</td>
<td>$490,000.00</td>
</tr>
<tr>
<td>Projected revenue from other sources (grants)</td>
<td>$801,000.00</td>
</tr>
<tr>
<td>Revenue in reserves</td>
<td>$300,000.00</td>
</tr>
<tr>
<td>Total Revenue</td>
<td>$2,047,815.00</td>
</tr>
</tbody>
</table>
# COMMUNITIES SERVED

A list of all communities to be served by the proposed 9-1-1 System. Please include the name of community and official mailing address including street address, city and zip code.

<table>
<thead>
<tr>
<th>City, Town or Village</th>
<th>Street Address, City, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexander</td>
<td>Alexander, IL  62601</td>
</tr>
<tr>
<td>Chapin</td>
<td>510 Everett St, Chapin, IL  62628</td>
</tr>
<tr>
<td>Concord</td>
<td>Concord, IL  62631</td>
</tr>
<tr>
<td>Franklin</td>
<td>114 Main St, Franklin, IL  62638</td>
</tr>
<tr>
<td>Jacksonville</td>
<td>200 W Douglas Av, Jacksonville, IL  62650</td>
</tr>
<tr>
<td>Literberry</td>
<td>Literberry, IL  62660</td>
</tr>
<tr>
<td>Meredosia</td>
<td>924 State Highway 104, Meredosia, IL  62665</td>
</tr>
<tr>
<td>Murrayville</td>
<td>201 Main St, Murrayville, IL  62668</td>
</tr>
<tr>
<td>South Jacksonville</td>
<td>301 Dewey Drive, South Jacksonville, IL  62650</td>
</tr>
<tr>
<td>Waverly</td>
<td>171 N Pearl St, Waverly, IL  62692</td>
</tr>
<tr>
<td>Woodson</td>
<td>201 E Main St, Woodson, IL  62695</td>
</tr>
<tr>
<td>Carrollton</td>
<td>621 S Main St, Carrollton, IL  62016</td>
</tr>
<tr>
<td>Eldred</td>
<td>210 Oak St, Kampsville, IL  62053</td>
</tr>
<tr>
<td>Greenfield</td>
<td>512 Chestnut St, Greenfield, IL  62044</td>
</tr>
<tr>
<td>Hillview</td>
<td>Hillview, IL  62050</td>
</tr>
<tr>
<td>Kane</td>
<td>Kane, IL  62054</td>
</tr>
<tr>
<td>Patterson</td>
<td>Patterson, IL  62078</td>
</tr>
<tr>
<td>Rockbridge</td>
<td>Rockbridge, IL  62081</td>
</tr>
<tr>
<td>Roodhouse</td>
<td>137 W Palm St, Roodhouse, IL  62082</td>
</tr>
<tr>
<td>White Hall</td>
<td>139 E Sherman St, White Hall, IL  62092</td>
</tr>
<tr>
<td>Wrights</td>
<td>Wrights, IL  62098</td>
</tr>
<tr>
<td>Batchtown</td>
<td>Batchtown, IL  62006</td>
</tr>
<tr>
<td>Brussels</td>
<td>Brussels, IL  62013</td>
</tr>
<tr>
<td>Golden Eagle</td>
<td>Golden Eagle, IL  62036</td>
</tr>
<tr>
<td>Hamburg</td>
<td>210 Washington St, Hamburg, IL  62045</td>
</tr>
<tr>
<td>City, Town, or Village</td>
<td>Street Address, City, Zip Code</td>
</tr>
<tr>
<td>------------------------</td>
<td>--------------------------------</td>
</tr>
<tr>
<td>Hardin</td>
<td>100 E Main St, Hardin, IL 62047</td>
</tr>
<tr>
<td>Kampsville</td>
<td>210 Oak St, Kampsville, IL 62053</td>
</tr>
<tr>
<td>Mosier</td>
<td>Mosier, IL 62070</td>
</tr>
</tbody>
</table>
PARTICIPATING AGENCIES

A list of public safety agencies (Police, Fire, Ems etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff's jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

<table>
<thead>
<tr>
<th>9-1-1 Participant Agencies</th>
<th>Street Address, City, Zip Code</th>
<th>Administrative Telephone No.</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
<th>Call Relay</th>
</tr>
</thead>
<tbody>
<tr>
<td>See Attached List</td>
<td></td>
<td></td>
<td></td>
<td></td>
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</tbody>
</table>

If transferring please list the Secondary PSAPs in your system that you will transfer to:

________________________________________

________________________________________

________________________________________

________________________________________

12
<table>
<thead>
<tr>
<th>Participating Agencies</th>
<th>Address</th>
<th>City</th>
<th>Zip</th>
<th>Administrative Telephone No</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
</tr>
</thead>
<tbody>
<tr>
<td>Alexander Fire Dept</td>
<td>2900 Old 36</td>
<td>Alexander</td>
<td>62601</td>
<td>217-478-3341</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>America Ambulance Service, Inc.</td>
<td>948 N Main St</td>
<td>Jacksonville</td>
<td>62650</td>
<td>217-245-4455</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Arenzville Fire Department</td>
<td>201 S Charles St</td>
<td>Arenzville</td>
<td>62611</td>
<td>217-997-5859</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Ashland Fire Department</td>
<td>P O Box 20</td>
<td>Ashland</td>
<td>62612</td>
<td>217-476-3621</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Chapin Fire Department</td>
<td>714 S Congress St</td>
<td>Chapin</td>
<td>62628</td>
<td>217-472-3111</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Chapin Area Rescue Squad</td>
<td>714 S Congress St</td>
<td>Chapin</td>
<td>62628</td>
<td>217-370-9994</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>Chapin Police Department</td>
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<td>P O Box 117</td>
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<td>Passavant Area Hospital</td>
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<td>181 N Pearl St</td>
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<td>Illinois State Police - District 9</td>
<td>801 S 7th St,Suite 201N</td>
<td>Springfield</td>
<td>62703</td>
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<td>Illinois State Police District 18</td>
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<td>62703</td>
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<td>Illinois Department of Natural Resources</td>
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<td>62082 217-589-4141</td>
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<td>Roodhouse Police Department</td>
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<td>Carrollton Fire Department</td>
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<td>62018 217-942-3134</td>
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<td>Greene County Ambulance d/b/a Boyd Healthcare EMS</td>
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<td>Batchtown</td>
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<td>North Calhoun Fire Department</td>
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<td>Kampsville</td>
<td>62053 618-653-4521</td>
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<td>Calhoun Volunteer Ambulance Service</td>
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<td>Hardin Police Department</td>
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<td>62047 618-576-2830</td>
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<td>Calhoun County Sheriff's Department</td>
<td>301 S County Rd</td>
<td>Hardin</td>
<td>62047 618-576-2417</td>
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<td>1702 W County Rd</td>
<td>Jerseyville</td>
<td>62052 618-498-8449</td>
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ADJACENT AGENCY LIST

A list of public safety agency and existing 9-1-1 Systems adjacent to the proposed system boundaries, address and telephone number. Each agency that appears on this list should also have signed a call handling agreement.

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<tr>
<th>AGENCY</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
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<td>Agency</td>
<td>Street Address</td>
<td>City</td>
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<td>Beardstown Fire/EMS</td>
<td>1119 Edwards</td>
<td>Beardstown</td>
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<td>Cass County Sheriff's Department</td>
<td>101 W Springfield</td>
<td>Virginia</td>
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<tr>
<td>Illinois State Police District 20</td>
<td>801 S 7th St, Suite 201N</td>
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<td>Macoupin County Sheriff's Department</td>
<td>215 S East</td>
<td>Carlinville</td>
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<tr>
<td>MECCA Ambulance</td>
<td>132 S Cass St</td>
<td>Virginia</td>
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<td>Modesto</td>
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<td>1 Sheriff's Plaza</td>
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<td>Medics First</td>
<td>1600 Taylor Av</td>
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<td>35 E Market St</td>
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<td>Jersey County ETSB</td>
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<td>New Berlin Emergency Services</td>
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<td>O'Fallon, MO</td>
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<td>Lincoln County (MO) Sheriff's Department</td>
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<td>Troy, MO</td>
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<td>Pike County (MO) Sheriff's Department</td>
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<td>Secondary</td>
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<tr>
<td>217-323-1191</td>
<td>217-323-3121</td>
<td>217-323-9755 or Radio 154.430 pl 82.5; 155.955 pl 82.5</td>
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<td>217-452-7718</td>
<td>217-452-7718</td>
<td>IREACH</td>
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<tr>
<td>217-452-7223</td>
<td>217-452-7223</td>
<td>Mecca base on 154.540/210.7 and as CA-12 on Cass 911 freq. 159.105</td>
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<td>217-753-6866</td>
<td>217-753-6866/6667/6868</td>
<td>radio on IREACH or LEADS Directed Message</td>
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<td>217/452-7718</td>
<td>217/452-7223</td>
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<td>573-324-3202</td>
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# CARRIER LIST
(Wireline, Wireless, VoIP)

A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.

*(USE ADDITIONAL SHEETS AS NECESSARY)*

<table>
<thead>
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<th>CARRIERS</th>
<th>STREET ADDRESS</th>
<th>CITY, IL</th>
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<tbody>
<tr>
<td>Frontier Communications</td>
<td>3 High Ridge Park</td>
<td>Stamford, CT 06905</td>
</tr>
<tr>
<td>Cass County Telephone</td>
<td>100 Redbud Rd</td>
<td>Virginia, IL 62691</td>
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<tr>
<td>Cass County Cable TV</td>
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<tr>
<td>AT&amp;T</td>
<td>P O Box 97061</td>
<td>Redmond, WA 98073</td>
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<tr>
<td>Sprint</td>
<td></td>
<td></td>
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<tr>
<td>US Cellular</td>
<td></td>
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<tr>
<td>T-Mobile</td>
<td>12520 SE 38th St</td>
<td>Bellevue, WA 98006</td>
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<tr>
<td>Verizon</td>
<td>PO Box 5029</td>
<td>Wallingford, CT 06492</td>
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<tr>
<td>Mediacon</td>
<td>1 Mediacon Way</td>
<td>Mediacon Park, NY</td>
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<tr>
<td>Vonage</td>
<td>8875 W 96th St, Suite 220</td>
<td>Overland Park, KS</td>
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<td>Frontier Communications of Midland</td>
<td>3 High Ridge Park</td>
<td>Stanford, CT 06905</td>
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<tr>
<td>Level 3 Communications</td>
<td>18008 Skypark Circle, Suite 106</td>
<td>Irvine, CA 92614</td>
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<tr>
<td>Granite Telecommunications, Birch Telecom, MCI Metro</td>
<td>3100 Cumberland Blvd, Suite 700</td>
<td>Atlanta, GA 30339</td>
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<tr>
<td>Access Point, nexVorex, TNCI, Clear Rate, NOS, Compliance Solutions</td>
<td>740 Florida Central Parkway, Ste 2028</td>
<td>Longwood, FL 32750</td>
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</tbody>
</table>
ATTACHMENTS

Ordinance - Documentation that the individual ETSB will be dissolved and replaced with a JOINT ETSB per an Intergovernmental agreement once the consolidation plan is approved by the Illinois State Police Administrator.

Intergovernmental Agreement - The agreement creating the Joint ETSB.

Back-up PSAP Agreement - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

9-1-1 Network Diagram - Diagram provided by the 9-1-1 System Provider. Re-evaluation of P.O1 grade of Service for cost savings and network efficiency.
TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).

The test plan will be built once the Greene and Calhoun County MSAG/databases are completed. Testing will include the backup PSAP. All exchanges will be tested complying with required standards. All wireless and VoIP carriers will be tested.

2) List wireline exchanges to be tested.

457,997

618/753,232,653,576,396,683

3) List of wireless and VoIP Carriers to test with.

AT&T
Sprint
Vertzon
US Cellular
T-Mobile
Vonage
Mediacom
Morgan County Ordinance 16-12
Eliminating the Morgan County Emergency Telephone System Board

Whereas, on November 5, 1990, the Morgan County Voters approved a referendum authorizing a maximum surcharge of $1.00 per month per network connection for the purpose of installing and maintaining a 911 Enhanced Emergency Telephone System;

Whereas, on November 26, 1990, the Morgan County Board of Commissioners created by Ordinance No. 11 the Morgan County Emergency Telephone System Board;

Whereas, on January 27, 2007, the Morgan County Board of Commissioners rescinded Ordinance No. 14 and replaced it with Ordinance No. , and said Ordinance No. is now in full force and effect and governs the operation of the Morgan County Telephone System Board;

Whereas, pursuant to the Illinois Emergency Telephone System Act (50 ILCS 750/0.01 et seq.) Morgan County has the authority, through an intergovernmental agreement with one or more counties or municipalities, to create a Joint Emergency Telephone System Board to oversee the implementation and operation of a 9-1-1 emergency telephone system;

Whereas, the Illinois Emergency Telephone System Act provides that the corporate authorities of a county entering into an intergovernmental agreement to create a Joint Emergency Telephone System Board shall rescind the ordinance or ordinances creating the original Emergency Telephone System Board and shall eliminate the original Emergency Telephone System Board, effective upon the creation, with regulatory approval of the Statewide 9-1-1 Administrator;

Whereas, the County of Calhoun, Illinois, the County of Greene, Illinois, and the County of Morgan, Illinois, have, pursuant to an intergovernmental agreement approved by the corporate authorities of each county, established a Joint Emergency Telephone Systems Board known as the West Central Joint Emergency Telephone System Board (WCJETSB); and

Whereas, with the creation of the West Central Joint Emergency Telephone System Board (WCJETSB) it is necessary for the Morgan County Board of Commissioners to rescind the ordinance or ordinances creating the original Emergency Telephone System Board known as the Morgan County Emergency Telephone System Board and to eliminate the Morgan County Emergency Telephone System Board.

Now, therefore be it ordained, by the Morgan County Board of Commissioners in the State of Illinois and the County of Morgan, as follows:
Section 1: The foregoing recitals are hereby adopted and incorporated into this ordinance as if they were restated verbatim.

Section 2: Pursuant to Section 15.4 of the Illinois Emergency Telephone System Act, and effective upon regulatory approval by the Statewide 9-1-1 Administrator, Morgan County Ordinance No. 104, and all other ordinances creating or establishing the Morgan County Emergency Telephone System Board, are rescinded and repealed.

Section 3: Pursuant to Section 15.4 of the Illinois Emergency Telephone System Act, and effective upon regulatory approval by the Statewide 9-1-1 Administrator, the Morgan County Emergency Telephone System Board is eliminated.

Section 4: The Morgan County Board of Commissioners are authorized and directed to take all necessary action to implement this Ordinance and the intergovernmental agreement creating and establishing the West Central Joint Emergency Telephone System Board (WCJETSB).

Section 5: This Ordinance shall be in full force and effect upon its passage and approval and provided by law.

Passed, adopted and approved this 27 day of June, 2016 at Jacksonville, Morgan County, Illinois.

Bill Meier, Chairman

Bradley Zeller, Member

Ginny Fanning, Member

Aye 5
Aye 2
Aye 0

Attest: J.C. Waggener, County Clerk
INTERGOVERNMENTAL AGREEMENT FOR WEST CENTRAL JOINT
EMERGENCY TELEPHONE SYSTEM BOARD

THIS AGREEMENT, entered into on the effective date specified hereafter,
shall be effective by and between the County of Calhoun, Illinois, the County of
Greene, Illinois, and the County of Morgan, Illinois (hereinafter “parties” or
“signatories”), and also those counties or other units of local government that
may hereafter become a signatory.

RECITALS

WHEREAS, the signatories have determined that the implementation of a
joint 9-1-1 Emergency Telephone System would provide a significant public
safety enhancement to the citizens of each of the participating counties;

WHEREAS, the parties have determined that a Joint Emergency
Telephone System would be beneficial on an individual and mutual basis;

WHEREAS, the Illinois Emergency Telephone System Act (50 ILCS
750/0.01 et seq.) permits the formation of a Joint Emergency Telephone System
Board to oversee the implementation and operation of a 9-1-1 emergency
telephone system;

WHEREAS, the parties to this Agreement have the authority to enter into
Intergovernmental agreements pursuant to the Illinois Constitution (Article VII,
Section 10) and the Illinois Intergovernmental Cooperation Act (5 ILCS 220/1 et
seq.); and

WHEREAS, the parties have determined that it is in the best interest of
each party and the citizens they each serve to enter into this Agreement.
NOW, THEREFORE, be it agreed by and between the parties as follows:

1. **Joint ETSB Established.** Pursuant to the *Illinois Emergency Telephone System Act* (50 ILCS 750/0.01 et seq.), the undersigned hereby establish a joint 9-1-1 emergency telephone system, to be known as the **West Central Joint Emergency Telephone System Board** (WCJETSB). WCJETSB shall provide a coordinated public safety dispatching system utilizing a coordinated dispatching center and coordinated telecommunicators. WCJETSB shall continuously provide such dispatching services in accordance with this Agreement. All 9-1-1 calls in the jurisdictional boundaries of the parties hereto shall be answered by WCJETSB or its designee. All 9-1-1 calls requiring a response by emergency services shall be dispatched and processed by WCJETSB or its designee.

2. **Joint Emergency Telephone System Board.** The members of the WCJETSB shall be appointed by the corporate authorities of the parties. The terms of office for Board members shall be three (3) years. However, the terms of office for the initial Board members shall be staggered and shall be 1, 2 or 3 year terms and the same shall be determined by lot at the initial meeting of the WCJETSB. At least fifty percent of the members appointed by each party to this Agreement shall represent public safety agencies including, but not limited to, police departments, fire departments, emergency medical services providers, or emergency services and disaster agencies. Each party shall appoint the following numbers of members of the WCJETSB based on population of the counties as determined by the most recent ten-year United States Census. The following representation by county population is hereby established:
500-15,000: 2 Members
15,001-25,000: 6 Members
25,001-35,000: 8 Members
35,001-45,000: 10 Members

Based on the foregoing, initially, the parties shall be entitled to appoint the following number of members of the WCJETSB:

Calhoun County: 2 Members
Greene County: 2 Members
Morgan County: 10 Members

At the expiration of the term of each board member, such board member shall continue in office until his/her successor is appointed. Each party may remove the board members appointed by such party. In the event of a vacancy, resignation, removal, or refusal to act, the applicable party shall appoint a replacement member to the WCJETSB.

Attendance at Meetings: It is expected that members of the Board shall attend all Board Meetings to the extent possible. Failure to attend meetings on a consistent basis will diminish the Board's ability to conduct business, lessen the broad based representation intended in the Board's design, and shall be grounds for requesting the appointing party to appoint a replacement member.

3. Powers of the Board. The powers and duties of the Joint Emergency Telephone System Board created by this Agreement shall include, but not be limited to, the following:

A. Planning a 9-1-1 emergency telephone system;

B. Coordinating and supervising the implementation, upgrading, maintenance and operation of the system including the establishment of equipment specifications and coding system;
C. Receiving monies from the surcharge imposed under the Illinois Emergency Telephone System Act, and from any other source, for deposit into the Emergency Telephone System Fund;

D. Authorizing all disbursements from the fund;

E. Hiring the staff and management personnel necessary for the implementation, operation and upgrading of the system;

F. Making and entering into contracts, assuming or terminating prior contracts and agreements entered into by the WCJETSB's predecessor, the Morgan County Emergency Telephone Systems Board;

G. Acquiring, holding and disposing of property;

H. Incurring debts, liabilities or obligations necessary for the operation of the system and accomplishment of its purposes;

I. Taking any and all other actions necessary and incidental to operating and achieving its purpose;

J. Obtaining any and all types of insurance to protect itself from all claims, accidents, and leases;

K. Adopting Bylaws, Rules, and Regulations to effectuate the terms of this Agreement and to govern its internal operations including, but not limited to, providing for the establishment of officers and the manner of their appointment, the creation of committees, etc.; and

L. All other powers and duties provided by law.

4. **Surcharge Monies.** All surcharge monies collected from telephone carriers within the boundaries and/or zip codes of the counties party to this Agreement will be remitted to the Treasurer of the County of Morgan, Illinois, said treasurer being the designated custodian of the funds of the WCJETSB.

5. **Maintenance.** The WCJETSB shall be responsible for all ongoing costs of maintenance, service agreements, and system upgrades for each system.
as it relates to 9-1-1 functions, including the replacement of equipment as required from time to time.

6. **Amendment.** This Agreement may be amended in writing at any time by mutual agreement of all of the parties to the Agreement.

7. **Agreement to provide non-911 Dispatch Services in Morgan County.** The parties acknowledge that the Morgan County ETSB has an agreement to provide non-911 dispatching services for various governmental units in Morgan County, Illinois. The parties further acknowledge that the Morgan County ETSB will be dissolved upon formation of the WCJETSB. Therefore, the parties hereby incorporate by this reference the terms of the existing Dispatch Agreement between the Morgan County ETSB, the County of Morgan, the City of Jacksonville, and Passavant Memorial Area Hospital Association.

8. **Addition of New Parties.** The parties may by unanimous vote approve the addition of a new party to this Agreement subject to said new party’s agreement to comply with the terms of this Agreement as amended from time to time, and to comply with any other conditions imposed by the existing parties. If a new party is added, the number of board members shall be increased so that the new party shall be entitled to appoint members to the WCJETSB on the same conditions and terms as set forth herein.

9. **Withdrawal of Membership:** A party may terminate its participation in this Agreement by providing to each party an approved ordinance from its
corporate authority along with the written authorization from the State of Illinois permitting such withdrawal from WCJETSB. The written authorization of this process must be received by all parties to this Agreement not less than twelve (12) months prior to the effective date of the transfer of authority by the State of Illinois. The surcharges for the withdrawing party shall continue to be paid to the WCJETSB and the WCJETSB shall continue dispatching 9-1-1 services until the effective date of the withdrawal.

10. Dissolution. It is the intent of the parties to maintain WCJETSB as a continuing operation. However, if a party elects to withdraw its participation in and support of WCJETSB as provided for above, then WCJETSB may continue in operation for the benefit of the remaining parties if a minimum of two (2) parties elect to continue their participation.

11. Effective Date. This Agreement shall become effective when signed by the representatives of the Agreement and approved by the Authority of the State of Illinois.

IN WITNESS WHEREOF, the undersigned Counties have set their signatures on the dates set forth below. This document may be signed in duplicate originals and in counterparts.
County of Calhoun, Illinois

By: [Signature]
    Its Chairman

ATTEST:

[Signature]  
Date: 5/16/16

County of Greene, Illinois

By: [Signature]
    Its Chairman

ATTEST:

[Signature]  
Date: 5/16/16

County of Morgan, Illinois

By: [Signature]
    Its Chairman

ATTEST:

[Signature]  
Date: 5/23/2016
**Morgan County 911 Board**

### Year to Date Budget/Actual

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**Total Income**

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September 2016 - August 2016

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As of April 30, 2016
MORGAN COUNTY 911 BOARD
2016-2020

Five Year Strategic Plan

Phll McCarty
Director

Beth Hopkins
Assistant Director
Mission Statement

To provide professional and compassionate 9-1-1 and emergency dispatch services in a fiscally responsible manner to the residents, visitors, businesses and all the agencies served by Morgan County 9-1-1.

Values

We will work together as a team and we set high standards for our decisions and actions.

We hold ourselves accountable to the highest level of ethical conduct and value our diverse communities, ensuring that every person is treated equally, with dignity, compassion and respect.

We will provide high quality service by processing all requests promptly and accurately, while in a manner that leaves the communities and agencies we represent feeling confident in the performance of the system and center.
Morgan County ETSB

Established in 1990, Morgan County ETSB has a long history of fiscal responsibility and was one of the leaders to provide 9-1-1 and enhanced 9-1-1 service within West Central Illinois.

Morgan County is served by three PSAPs located at the Morgan County Sheriff's Office, Jacksonville Police Department and Passavant Hospital. Passavant Hospital serves as the secondary PSAP with the primary purpose of medical dispatch. Primary operation of the PSAPs was the responsibility of the PSAPs. Morgan County ETSB provides equipment in order to support 9-1-1 services. This includes call handling equipment, dispatch consoles, voice loggers, GIS mapping service, and a County Wide Radio System. Morgan County ETSB also provides set payments for service to Morgan County Sheriff's Department and Jacksonville Police Department for dispatch service.

In 2014 Morgan County ETSB upgraded to Zetron Max CPE equipment for the Jacksonville and Passavant Hospital PSAPs. This upgrade allowed for operation integration of the City of Jacksonville phone system and sets a platform for NG migration in the future. This also limited the recurring cost for circuits to Passavant Hospital.

In 2015 Morgan County added text-to-9-1-1. This is a service that many of the deaf community of Jacksonville have been requesting for a number of years. This service was added for the Jacksonville Police Department PSAP. A large public education campaign on the operation and use of the system was put into place. This was a standalone system that provided service for Jacksonville and Morgan County.

In 2015 Morgan County ETSB, City of Jacksonville, Morgan County, and Passavant Hospital started discussions to consolidate the three PSAPs in order to more efficiently provide dispatch services and 9-1-1 services to Jacksonville and Morgan County. This process has been discussed many times over the years. In March of 2016 the contract between Morgan County ETSB, City of Jacksonville, and Morgan County was put into place. The goal for full operation of the Morgan County Central Dispatch Center is December of 2016 which will include a full build out of a new PSAP within the City of Jacksonville City Hall. In early 2016 Morgan County, Greene County, and Calhoun County began talks to create a Joint ETSB to bring 9-1-1 service to Greene and Calhoun Counties. March of 2016 Intergovernmental agreements between Greene County, Calhoun and Morgan County were put into place. The Joint ETSB with Greene, Calhoun, and Morgan County will be put into place on during 2nd quarter of 2016.

Funding:

Funding sources for the Central dispatch project, as well as ongoing 9-1-1 services, is a very important part to ensure that the ETSB can continue to be a leader within Western
Illinois. The funding must support three functions which include personnel, equipment upgrades and ongoing maintenance of all equipment with West Central Dispatch. Fiscal responsibility and value added spending is going to be required versus non-value added principals.

Challenges:

1. Personnel longevity increases
2. Employee benefits-IMRF/Insurance
3. Equipment maintenance and replacement
4. Recent changes in State of Illinois funding

Strategy to meet challenges:

1. Provide support to legislative efforts to ensure 9-1-1 systems have stable funding.
2. Manage costs by doing more with less.
3. Obtain the same services while keeping overtime to minimal amounts.
4. Continue to hold the standard of service to the highest level to enhance marketing to neighboring communities for service.
5. Search for grant funding.
6. Maintain equipment to ensure long term life of equipment. Equipment replacement and upgrades will be built on needs and not wants.

Start Date: January 2016
End Date: Ongoing
Person Responsible: Director, Dispatch Supervisor
Resources Needed: None
Fiscal Impact: TBD

Staffing:

Current Staffing:
Director
Assistant Director

2016 Staffing Goals:
Director
Assistant Director
Dispatch Supervisor
(3) Lead/Trainer Dispatchers
(8) Dispatcher’s
(2) Part-Time Dispatchers
Hiring Practices

Implementation of testing system and interview system to ensure quality placement of employees to positions that can provide success for the employer.

Training and Development

Mandatory Training: EMD/CPR, APCO Telecommunicator 1, standard operating procedures and guidelines, and discipline specific training.

Quality

Dispatch Leads will provide support within the center for day to day operation. Dispatch Supervisor will hold monthly staff meetings with shift leads, director and assistant director to address quality and training issues.

Supervisor will provide quarterly report to the director and assistant director for review.

Bargaining Agreement

Fair and reasonable labor practices when building employee contract.

Start Date: January 2016
End Date: Ongoing
Person Responsible: Director, Dispatch Supervisor
Resources Needed: None
Fiscal Impact: Anticipated 3-4% labor increase per year

Unserved Consolidation:

Greene and Calhoun Counties are both at Phase 0 9-1-1 service. With the new legislation, Greene and Calhoun are required to partner with an existing 9-1-1 system in order to provide Enhanced 9-1-1 service within the counties. Morgan County is a neighboring county to Greene County and would serve as a good partner to provide Greene with enhanced 9-1-1 service. In March of 2016 Intergovernmental agreements were put into place in order to create a Joint ETSB for Morgan, Greene, and Calhoun Counties.

Greene County Challenges:

1. Addressing across the entire County must be updated to meet Enhanced 9-1-1 requirements.
2. Fire and EMS do not operate on common paging notification channel.
3. There are currently two local PSAP and one County PSAP across the County.
4. Jersey County is currently handling the wireless calls for Greene County.
5. The amount of funding in order to support Greene County is unclear.
Calhoun County Challenges:

1. Addressing across the entire County must be updated to meet Enhanced 9-1-1 requirements.
2. Fire and EMS do not operate on common paging notification channel.
3. Jersey County is currently handling the wireless calls for Calhoun County
4. The amount of funding in order to support Calhoun County is unclear. As population plays a part in funding the limited population of Calhoun County could limit the funding for 9-1-1 services.
5. The topography of Calhoun County provides for difficult operation of wireless communications.

Strategy to meet challenges:

1. Build a team of professionals, as well as members from Greene/Calhoun County, to provide addressing for all address points within the Counties.
2. Build a common communication system across Greene and Calhoun Counties that provide mobile coverage area and pager coverage within communities that have volunteer departments.
3. File for all wireless 9-1-1 calls from Greene and Calhoun be routed to Morgan County in order to start providing services and bring in the income for wireless surcharges. Use those surcharges to support bringing the system to an enhanced 9-1-1 system.
4. Create Intergovernmental agreements and Joint ETSB for Morgan, Greene, and Calhoun Counties.
5. Apply for funding from the State of Illinois grant process to support unserved counties.

Start Date: January 2016
End Date: December 2017
Person Responsible: Director, County Boards, ETSB Board
Resources Needed: Technical Experts and GIS staff
Fiscal Impact: Unknown

Providing Services for Counties Outside of Morgan County

Morgan County ETSB with the combined dispatch project has provided a platform for the future. Taking on 9-1-1 services for Greene and Calhoun will also provide for a good starting point for consolidating all of the dispatch services. Brown County contacted Morgan County to be a back-up location for Brown County. Morgan County has been working very closely with Brown County to provide them support for their 9-1-1 system.

Morgan and Scott Counties have had a planning meeting to discuss the options of joining Scott County with Morgan County. As Scott and Morgan County share a number
of emergency responders, this would aid in making the joint process easier. Scott County, being a County that does have a current enhanced 9-1-1 system and has a current ETSB, could also join the Joint Board of Morgan, Greene, and Calhoun Counties.

**Joint County Challenges:**

1. Ensuring representation on the Joint ETSB for each county at a fair level.
2. Meeting locations for the Counties could cause members to travel.
3. Dispatchers having an understanding of the area they are dispatching for.
4. Split of funding that comes into the Joint ETSB.
5. Sharing of data between Counties
6. Connection to communication systems from the dispatch center.

**Strategy to meet challenges:**

1. Clear standards need to be set for bylaws of the Joint Board to ensure that representation is fair from each member.
2. Meeting location may need to be located in different counties and/or a central location. Providing for conference call capabilities in order to attend meetings also could allow for ease of attendance.
3. Dispatchers must attend meetings of first responders in all counties.
4. Dispatchers can do a ride along program with Law Enforcement to gain a better understanding of the counties.
5. IP connectivity has better reliability in land mobile communication than in years past. Redundant paths for connectivity will be required for critical communication systems.
6. IP connectivity to the local PSAP will allow them to share information off of the current CAD system and allow them to only have access to the data for their community.

Start Date: January 2016
End Date: Ongoing
Person Responsible: Joint ETSB Board, Director
Resources Needed: Grand Funding from Illinois State Police
Fiscal Impact: Depending on the funding from the State and contracts for service, impact should be limited to all forms of government.

**Equipment:**

Equipment that the ETSB operates poses the highest cost for the ETSB for necessary operations next to personnel. 9-1-1 technology is always in the process of changing and moving forward. It an important process in order to enhance services as well as balance the enhanced services with effectiveness of those services and the associated cost for those services.
Additional equipment will be required in order to provide service for Greene County and Calhoun County. Reliable communication to the responders within Greene and Calhoun County is an important part of a successful 9-1-1 system.

Fire and EMS responders within Greene County operate on a number of different channels to communicate and receive notification. In order to have efficient communication and notification for response to 9-1-1 emergencies within the county a common communications must be put into place.

Calhoun County Sheriff, Hardin Police Department, Calhoun County Highway and all Fire and EMS operate on a single VHF County Wide communication channel.

**CPE Equipment:**

Morgan County ETSB currently has 9-1-1 telephony equipment at Jacksonville Police Department, Morgan County Sheriff’s Department and Passavant Hospital. In 2014 the Jacksonville Police Department and Passavant Hospital equipment was replaced with CPE. Morgan County Sheriff’s Office operates on CML CO based equipment that is at end of life.

**Greene/Calhoun County Project:**

In order to take on Greene and Calhoun County 9-1-1 cells, an additional position will need to be added to the dispatch center. Additional inbound 9-1-1 trunks will be required to service Greene and Calhoun Counties. The current 9-1-1 trunk gateways are full and will need to be expanded in order to handle to additional load. The back-up center of Macoupin County will need to have the additional 9-1-1 trunks and additional gateway to handle the back-up from Morgan, Greene, Calhoun, and Morgan County.

**Greene/Calhoun Project:**

Start Date: July 2016  
End Date: May 2018  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: Funding from Equipment Upgrade Fund  
Fiscal Impact: $45,000  
This project has an extended end date due to buildout happening at the same time as the Morgan County consolidated project in order to put equipment in place at the same time to limit go back cost from vendors.

**Strategic Replacement/Upgrade Plan:**

With the combined dispatch project, the back-up location will be Macoupin County. The location at the Morgan County Sheriff’s Department will no longer be required. Equipment located at Passavant Hospital will be relocated to the combined center. The
Current system purchased in 2014 has an expected life span of 10-15 years. When NG 9-1-1 is available the upgrade of this will be a modular upgrade.

**5 Year Plan**

Start Date: January 2027  
End Date: January 2028  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: Funding from Equipment Upgrade Fund  
Fiscal Impact: $375,000 (5 Positions) Total replacement after Greene/Calhoun Project

**Dispatch Console:**

Morgan County ETSB has funded dispatch consoles for Morgan County Sheriff's Office and Jacksonville Police Department PSAPs. Jacksonville Police Department upgraded their console in 2012. As part of the combined dispatch project, the ETSB will assume ownership of the City of Jacksonville's console. This system will also provide a position at the Morgan County Sheriff's Department for Corrections.

**Greene/Calhoun Project:**

In order to take on Greene and Calhoun County 9-1-1 calls an additional position will need to be added to the dispatch center. Additional radio gateways will be required to service Greene and Calhoun Counties. The back-up center of Macoupin County will need to have the additional gateways to handle the back-up from Morgan, Greene, Calhoun, and Morgan County.

**Greene/Calhoun Project:**

Start Date: July 2016  
End Date: May 2018  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: Funding from Equipment Upgrade Fund  
Fiscal Impact: $40,000  
This project has an extended end date due to buildout happening at the same time as the Morgan County consolidated project in order to put equipment in place at the same time to limit go back cost from vendors.

**Strategic Replacement/Upgrade Plan:**

The current Zetron Max RD system is a current IP based system. This system has stable hardware. Software upgrades may be required to keep the system current and provide the security required to protect the system. Overall, upgrade is a long term plan for this system.
5 Year Plan

Start Date: January 2023
End Date: January 2024
Person Responsible: Joint ETSB Board, Director
Resources Needed: Funding from Equipment Upgrade Fund
Fiscal Impact: $350,000 (5 Positions)

**CAD**

The City of Jacksonville and Morgan County Sheriff's Office share joint ownership of the current CAD system. The joint ownership will continue with the addition of the Morgan County ETSB as the Joint Dispatch system moves forward and other users have been added. As other users are added to the system those users are going to have to offset the increased cost for the system to include the use of the mobile client.

Start Date: January 2025
End Date: January 2027
Person Responsible: Joint ETSB Board, Director, CAD users.
Resources Needed: Funding from Equipment Upgrade Fund
Fiscal Impact: TBD

**Voice Logger**

Morgan County ETSB shares operation of the voice logger at Jacksonville Police Department and Morgan County Sheriff's Department. The current analog voice logger that is located at the Jacksonville Police Department will be the primary voice logger for the combined dispatch center.

**Greene/Calhoun County Project:**

The communication system for Greene and Calhoun Counties will have IP control to the gateways located within their respective counties. In order to ensure that all audio is recorded for all of the communications for Morgan, Greene, and Calhoun Counties an IP based recorder will be required to record this audio.

**Greene/Calhoun Project:**

Start Date: July 2018
End Date: May 2018
Person Responsible: Joint ETSB Board, Director
Resources Needed: Funding from Equipment Upgrade Fund
Fiscal Impact: $52,000
Strategic Replacement/Upgrade Plan:

As this equipment will be required to have a total upgrade with the Greene/Calhoun project this is a long term replacement project.

Start Date: January 2026  
End Date: January 2027  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: Funding from Equipment Upgrade Fund  
Fiscal Impact: $80,000

County Wide Fire and EMS Radio System

Morgan County ETSB installed a county wide radio system for paging and voice communications for EMS and Fire across the County. This was an upgrade from the dial up paging system that was used in the past along with communication on the Morgan County Sheriff’s Department Channel. The M-CERN system has provided good communication to Fire and EMS across Morgan County. The system has been in place since 2006. With new digital communications pushing more and more into the public safety market, the push to move to digital communication appears to be the direction most communities are moving towards. The cost of portable and mobile radio equipment for digital communications however will hold back the changeover of the system to digital. Moving paging to a digital format is a process that must be addressed as pagers for departments have increased in cost over the past years. Digital paging allows more information to be passed along to the end users in a secure manner. This will also free up the communication path to the PSAP so users do not have to wait for pages to end in order to communicate. Grant funding will be required in order to move departments over the digital paging format as all of the pagers within the County will have to be replaced.

Start Date: January 2026  
End Date: January 2028  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: Funding from Equipment Upgrade Fund  
Fiscal Impact: $375,000

Greene/Calhoun County Communication System

Greene County Fire and EMS:

Greene County Fire and EMS do not have a common platform to communicate to the dispatch center without sharing the law enforcement channel. Notification of these departments is archived in a number of different methods. This will not offer the best case practice for accurate efficient notification for responders. In the late 1990’s
Morgan County experienced this same issue. Errors were common as well as not getting the correct responders paged. Once the County Wide paging system was put into place, this corrected the errors and opened up a clear communication path for responders. Bringing all Fire and EMS responders within Greene County onto a common platform for notification and communication to the PSAP is an imperative part of the communication process. Building this system at analog VHF will allow for reprogramming of subscriber units within the county and limit the cost of total replacements for the departments.

**Start Date:** August 2016  
**End Date:** August 2017  
**Person Responsible:** Joint ETSB Board, Director  
**Resources Needed:** State of Illinois 9-1-1 grant funding  
**Fiscal Impact:** $150,000

**Calhoun County Fire/EMS/Law Enforcement**

The current communication system that is used in Calhoun County for emergency responders and the highway department is outdated and has poor operation. Connection to this system is not feasible as it does not have the current capabilities to connect to current IP network. Building a new VHF analog communication system that will connect to the PSAP not only will improve the commutation for the responders within Calhoun County, but will provide them a system that they can program their equipment to operate on without wholesale change of equipment across the county. The current communication system utilizes all users on the same operating channel and that is found to be an important part for response in the rural area.

**Start Date:** August 2016  
**End Date:** August 2017  
**Person Responsible:** Joint ETSB Board, Director  
**Resources Needed:** State of Illinois 9-1-1 grant funding  
**Fiscal Impact:** $120,000

**Greene County Law Enforcement**

Greene County law enforcement has a number of departments that operate on a number of different channels. All of those channels are designed for their specific communities and the Sheriff's channel is designed for county wide operation. Interface to the existing system would be cost prohibitive. A single system that will provide for communications for all communities as well as county wide operation will be necessary in order to provide 9-1-1 call dispatch services. It is desired for Law Enforcement to use digital platform equipment to move forward. This will not impact interoperability for Fire and EMS as this will operate on VHF. The department will have to replace subscriber units to utilize the system in digital mode.
Start Date: August 2016  
End Date: August 2017  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: State of Illinois 9-1-1 grant funding  
Fiscal Impact: $65,000

**IP Connectivity Greene/Calhoun**

In order to provide connectivity across the square miles required to provide 9-1-1 dispatch services to Greene and Calhoun Counties IP connectivity is going to be required between the counties. This will also offer Law Enforcement the ability to share CAD records for 9-1-1 calls if required. This will also not require long term lease agreements with for fiber and other cloud based connectivity that is not reliable. This microwave system will be licensed and redundant as the equipment that it is operating. This is the most cost effective way to achieve connectivity without a recurring network costs.

Start Date: August 2016  
End Date: August 2017  
Person Responsible: Joint ETSB Board, Director  
Resources Needed: State of Illinois 9-1-1 grant funding  
Fiscal Impact: $60,000

**Macoupin County Back-Up Integration**

Macoupin County will be providing backup services for Morgan County 9-1-1. This will be in order to meet the requirements for backup centers. This will also help as Morgan County is the backup for Macoupin County. This will not require reoccurring funding as the ETSB will have ownership of the system. This will allow for connectivity to the communication platform and limited 9-1-1 call taking connectivity.

Start Date: August 2016  
End Date: August 2017  
Person Responsible: Joint ETSB Board, Director, Macoupin County ETSB  
Resources Needed: State of Illinois 9-1-1 grant funding  
Fiscal Impact: $26,000
Summary:

Morgan County ETSB is looking forward to a number of changes within the next five years. These changes will allow enhancement to services for those that do not have enhanced 9-1-1 service at this time and combine a number of services within one location in order to provide enhanced services for emergency responders. All of this work does not come without challenges or funding. Funding sources from the State of Illinois must continue to rise in order to match the cost of providing services within the State. The same services are required of rural communities as the urban and the cost at times is higher with the rural because of less funding. Providing 9-1-1 services to communities that do not have such services comes with a number of challenges. Morgan County ETSB is dedicated to move forward and meet the challenges that present themselves.
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the ____________________________ for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: ____________________________________________

Secondary: __________________________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________

Title: Director

Agency

By: ____________________________

Title: __________________________

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Alexander Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: phone system 217-478-3341

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________
Title: Director

Effective Date: Upon creation of the West Central Joint ETBB

Alexander Fire Department
Agency

By: ____________________________
Title: Fire Chief
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the America Ambulance Service, Inc., for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: 217.523.3636

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ________________
Title: Director

America Ambulance Service, Inc.
Agency

By: ________________
Title: Operations Mgr.

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Arenzville Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN

Secondary: 217/997-5859 #44

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of each call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Effective Date: Upon creation of the West Central Joint ETSS

Arenzville Fire Department

Agency

By: [Signature]

Title: [Signature]

CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Ashland Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Pager - 1-217/476-3596, 35* then voice pager
Secondary: 1-217/452-7718

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy boards.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: [Signature]

Ashland Fire Department

Agency

By: [Signature]
Title : [Signature]

[Signature]
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Beardstown Fire/EMS for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/323-3121

Secondary: 217/323-9755 or Radio 154.430pl82.5; 155.955pl82.5

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Beardstown Fire/EMS

Agency

By: [Signature]

Title: Fire Chief

Effective Date: [Date]
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Calhoun County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-576-2417

Secondary: 618 576 9041

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Calhoun County Sheriff's Department
Agency

By: [Signature]

Title: Sheriff

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Calhoun Volunteer Ambulance Service, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-576-2417 22 88

Secondary: 618-576-2417

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Effective Date: Upon creation of the West Central Joint ET3B

Calhoun Volunteer Ambulance Service

Agency

By: [Signature]

Title: Chairman
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Carrollton Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Greene County Sheriff

Secondary: ____________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________

Title: Director

Effective Date: Upon creation of the West Central Joint ETSS

Carrollton Fire Department

Agency

By: ____________________________

Title: ____________________________
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Carrolton Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-942-3135

Secondary: 217-942-6901

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 

Title: Director

Effective Date: Upon creation of the West Central Joint ETQB

Carrolton Police Department

Agency

By: Terry D. House

Title: Chief of Police
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Cass County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-452-7197
Secondary: 217-452-7719

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director

Cass County ETSB

Agency

By: __________________________
Title: __________________________

Effective Date: __________________________

Upon creation of the West Central Joint ETSB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Case County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-452-7718

Secondary: 1REACH

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Cass County Sheriff's Department
Agency

By: [Signature]
Title: [Signature]

Effective Date: Upon creation of the West Central Joint ETBB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Chapin Area Rescue, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN

Secondary: (217)370-9991

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________

Title: Director

Chapin Area Rescue

Agency

By: __________

Title: Chief

Effective Date: __________
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Chapin Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN Frequency 153.920 TX/155.850 RC
Secondary: Cell phone - 217/320-3625 (Chief Scott Pahlmann)

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director

Chapin Fire Department

By: __________________________
Title: Chief

Effective Date: Upon creation of the West Central Joint ETBB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Chapin Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Chapin Police Department 217 245 6103
Secondary: Morgan County Sheriff's Office 217 245 4143

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP
By: Director
Title: Director
Effective Date: Upon creation of the West Central Joint 911

Chapin Police Department
Agency
By: Chief of Police
Title: Chief of Police
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Franklin Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-473-2058 MCPRN
Secondary: 217-473-8065 2174732058

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the record of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 
Title: Director

Effective Date: Upon creation of the West Central Joint ETA

Franklin Fire Department Agency

By: 
Title: Chief
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Greene County Ambulance for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/942-5550
Secondary: 217/942-6901

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 
Title: Director

Greene County Ambulance

By: 
Title: EMS Coordinator

Effective Date: Upon creation of the West Central Joint ETBB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Greene County Sheriff's Office, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217 942-0901
Secondary: 217 942-0902

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP
By: [Signature]
Title: Director

Greene County Sheriff's Office
Agency
By: [Signature]
Title: Chief Deputy

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Greenfield Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-368-5247 (end color)
Secondary: 217-448-6801 (sheriff)

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Greenfield Fire Department

Agency

By: [Signature]
Title: Chief

Effective Date: Upon creation of the West Central Joint ETBB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications:

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Greenfield Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Greene County Sheriff's Dept. 217-942-6901

Secondary: ________________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ________________________________

Title: Director

Greenfield Police Department

Agency

By: ________________________________

Title: Chief of Police

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Hardin Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (618) 576-8417

Secondary: ___________________________

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________

Title: Director

Effective Date: Upon creation of the West Central Joint ETIB

Hardin Fire Department

Agency

By: __________________________

Title: President


CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Hardin Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-576-2417
Secondary: 618-576-9500

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP
By: [Signature]
Title: Director
Effective Date: Upon creation of the West Central Joint ETSS

Hardin Police Department
Agency
By: Matthew Haug
Title: Mayor
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Illinois State Police, District 9, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/786-7110
Secondary: 217/786-7111

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________
Title: Director

Illinois State Police, District 9

Agency

By: ____________________________
Title: ____________________________

Effective Date: Upon creation of the West Central Joint ETSS

CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Illinois State Police, District 18 LITCHFIELD, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/324-2151

Secondary: 217/324-2152

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 

Title: Director

Illinois State Police, District 18 LITCHFIELD

Agency

By: 

Title: 

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Illinois State Police, District 18 PITTSFIELD for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/285-4431
Secondary: 217/285-4432

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Illinois State Police, District 18 PITTSFIELD

Agency

By: [Signature]
Title: [Title]

Effective Date: [Date]
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Illinois Department of Natural Resources-Law Enforcement, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:


Secondary: Captain Jamie Maul, 217/685-9470 or 217/785-8404

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the record of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 

Title: Director

Effective Date: Upon creation of the West Central Joint ET3B

Illinois Department of Natural Resources-Law Enforcement

Agency

By: 

Title: IDNR Office of Law Enforcement-Director

[Signature]

[Signature]
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jacksonville Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio 155.18250
Secondary: 217/479-4141

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: Upon creation of the West Central Joint ETSS

Jacksonville Fire Department

Agency

By: [Signature]
Title: Fire Chief
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jacksonville Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio - 453.25000
Secondary: 217/479-4630

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative Intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: Director

Effective Date: Upon creation of the West Central Joint 9720

Jacksonville Police Department

Agency

By: Chief

Title:
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jacksonville/Morgan County Dive Team, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: MCSD Radio Pager 159.210

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, time, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director

Effective Date: __________________________

Jacksonville/Morgan County Dive Team

Agency

By: __________________________
Title: President

Upon creation of the West Central Joint ETSS
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jacksonville/Morgan County Office of Emergency Management, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/479-4616
Secondary: 217/473-6525

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the record of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________
Title: Director

Effective Date: ____________________

Jacksonville/Morgan County Office of Emergency Management

Agency

By: ____________________________
Title: Director

Upon creation of the West Central Joint ETBB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jersey Community Hospital EMS, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-498-5571 688
Secondary:

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Jersey Community Hospital EMS

Agency

By: [Signature]
Title: EMS Administrator

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jersey County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-498-6881

Secondary: ________________

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP  Jersey County ETSB

By: ________________  By: ________________

Title: Director  Title: Executive Director

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Jersey County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: TRANSFER CALL TO our PSAP 498-0881
Secondary: DIRECT DISPATCH

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director
Effective Date: Upon creation of the West Central Joint ETSB

Jersey County Sheriff's Department

Agency

By: [Signature]
Title: Sheriff
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Lincoln County (MO) Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Call Communications at 636-528-6100
Secondary: Call Sheriff's office at 636-462-3267

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Lincoln County (MO) Sheriff's Department Agency

By: [Signature]
Title: Captain, Communications Division

Effective Date: [Date]
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Lifestar Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: 217-245-7540

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director
Effective Date: [Signature]

Lifestar Ambulance
Agency

By: [Signature]
Title: Manager
Effective Date: [Signature]
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Macoupin County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-854-9051
Secondary: 618-498-2718

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director

Macoupin County ETSB

Agency

By: __________________________
Title: Administrator

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, herebyafter referred to as "PSAP," and the Macoupin County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/854-3135

Secondary:

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By:  

Title: Director

Effective Date: Upon creation of the West Central Joint ETSS

Macoupin County Sheriff's Department

Agency

By:  

Title: Chief Deputy
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Manchester Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Scott County 9-1-1

Secondary: ________________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 8-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________
Title: Director

Manchester Fire Department

Agency By: ____________________________
Title: Fire Chief

Effective Date: Upon issuance of the West Central Joint 9-1-1 Plan.
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the MECCA Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/452-7223

Secondary: MECCA BASE on 154.640/210.7 and as CA-12 on Casm 100.160; on Casm 911 freq 100.106

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Effective Date: Upon creation of the West Central Joint ETBB

MECCA Ambulance

Agency

By: [Signature]

Title: [Signature]
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Medics First, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-753-6666
Secondary: 217-535-0100

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 
Title: Director

Medics First

Agency

By: 
Title: 

Effective Date: Upon creation of the West Central Joint ETFR
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the [Meredosia-Bluffs Volunteer Rescue Squad], for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN

Secondary: ________________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ________________________________

Title: Director

Effective Date: [Upon creation of the West Central Joint ETOD]

Meredosia Rescue Squad

Agency

By: Lyndell Huseman

Title: President
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Meredosia Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN

Secondary: Scott Worries fire chief 248-2553

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 
Title: Director

Meredosia Fire Department

Agency
By: 
Title: chief

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as “PSAP,” and the Meredith Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Morgan County Sheriff's Department MG 201 208
Secondary: 217/584-1351

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Meredith Police Department

Agency: [Signature]
By: [Signature]
Title: Chief of Police

Effective Date: [Signature]
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Morgan County Sheriff's Department for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Radio 159.210
Secondary: Phone 217-245-6103

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: _______________________
Title: Director

Morgan County Sheriff's Department

Agency

By: _______________________
Title: Sheriff

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Murrayville Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN

Secondary: 217/882-3805 pagers

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Effective Date: [Upon creation of the West Central Joint ETSB]

Murrayville Fire Department

Agency

By: [Signature]

Title: Assistant Chief
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Murrayville Police Department for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCSD - 217-245-6103
Secondary: 217/491-2046

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director

Murrayville Police Department

Agency
By: __________________________
Title: Officer

Effective Date: Upon creation of the West Central Joint E911
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Murrayville Woodson EAS, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: 217/243-6211

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Murrayville Woodson EAS

Agency

By: [Signature]
Title: President

Effective Date: [Current Date]
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the New Berlin Emergency Services, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1
Secondary: 9-1-1

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: Upon creation of the West Central Joint E911

New Berlin Emergency Services
Agency

By: [Signature]
Title: Chief
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the North Calhoun Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: __________________________________________________________________
Secondary: __________________________________________________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________________________________________________
Title: Director

North Calhoun Fire Department

Agency

By: __________________________________________________________________
Title: __________________________________________________________________

Effective Date: __________________________________________________________________
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Northwestern Area Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Brandon Oxley 217/971-1476
Secondary: Doug Oxley 217/439-7480

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Northwestern Area Ambulance
Agency

By: [Signature]
Title: Communications Officer

Effective Date: Upon creation of the West Central Joint ET38
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Passavant Area Hospital PSAP, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: from PSAP dedicated phone line connected to printer
Secondary: dedicated ring phone lines to appropriate EMS agency

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: Upon creation of the West Central Joint ETSS

Passavant Area Hospital PSAP
Agency

By: [Signature]
Title: EMS Coordinator
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Pike County Ambulance, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-285-4471
Secondary: 217-285-5011

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Pike County Ambulance

Agency

By: [Signature] Jami Webel
Title: Administrator

Effective Date: Upon creation of the West Central Joint ETSB
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Pike County ETSB for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/285-4471 (Pike County Sheriff's Dept)
Secondary: 217/285-5011

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: [Upon creation of the West Central Joint ETSB]

Pike County ETSB

Agency

By: [Signature]
Title: [Signature]
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Pike County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/285-4471
Secondary: 217/285-5011

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Pike County Sheriff's Department

Agency

By: [Signature]

Title: Sheriff

Effective Date: Upon creation of the West Central Joint ET3S
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Pike County (MO) Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 573-324-3202 Pike Co.

Secondary: ____________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ________________________________

Title: Director

Pike County (MO) Sheriff’s Department Agency

By: ________________________________

Title: _________________________________________

Effective Date: ________________

Upon creation of the West Central Joint ETSB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Point Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 618-573-2417
Secondary: 877-685-8301

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director
Effective Date: Upon activation of the West Central Joint ETSB

Point Fire Department

By: Kent Schula
Title: Chief

Point Fire Protection District
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Roodhouse Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-589-4348
Secondary: 217-589-5134

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Effective Date: Upon creation of the West Central Joint E911B

Roodhouse Fire Department

Agency

By: [Signature]

Title: Fire Chief
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Roadhouse Police Department for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary:      (917) 332-4848
Secondary:    (617) 442-6901

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________
Title: Director

Effective Date: [insert date]

Roadhouse Police Department
Agency

By: __________________________
Title: Chief of Police
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Richwood Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 1-618-396-2418
Secondary: 1-618-576-2417

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Richwood Fire Department
Agency

By: [Signature]
Title: President of Richwood Fire District

Effective Date: [Date]
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Sangamon County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Phone 217-753-6666

Secondary: 217-788-8341

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 
Title: Director

Effective Date: Upon creation of the West Central Joint ETSB

Sangamon County ETSB

Agency

By: 
Title: Director
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Sangamon County ETSB for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Phone 217-535-6444
Secondary: 217-588-8214

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]  
Title: Director

Sangamon County ETSB

Agency

By: [Signature]  
Title: Director

Effective Date: Upon creation of the West Central JTF 911
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Sangamon County Office of Emergency Management, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Sangamon County Sheriff's Dispatch 217/753-6666

Secondary: __________________________

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________

Title: Director

Sangamon County Office of Emergency Management

Agency

By: __________________________

Title: DIRECTOR

Effective Date: Upon creation of the West Central Joint 6738

04/2016
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Sangamon County Sheriff's Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217/753-6666/6667/6668

Secondary: radio on IREACH or LEADS Directed Message

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]  
Title: Director

Sangamon County Sheriff's Department
Agency

By: [Signature]  
Title: Sheriff

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Scott County ETSB, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 54.837
Secondary: 55.055

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the record of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ________________________________
Title: Director

Effective Date: Upon creation of the West Central Joint ETSB

Scott County ETSB

Agency

By: ________________________________
Title: ETSB Chair
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the South Jacksonville Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: South Jacksonville Fire Radio Frequency 154.040

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 

Title: Director

South Jacksonville Fire Department
Agency

By: 

Title: Fire Chief

Effective Date: Upon creation of the West Central Joint EETSB
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the South Jacksonville Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: __________________________

Secondary: 217/245-9222

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: __________________________

Title: Director

Effective Date: __________________________

South Jacksonville Police Department

Agency

By: __________________________

Title: Acting Village President

[Signature]

[Date] 1/11/16
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the South Jacksonville Rescue Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN

Secondary: South Jacksonville Fire Radio Frequency 154.040

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP
By: 
Title: Director
Effective Date: Upon creation of the West Central Joint ETSS

South Jacksonville Rescue Department
Agency
By: David A. Ciccone
Title: Fire Chief
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the St Charles County Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 636-949-3000
Secondary: 636-949-1750

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

St Charles County Police Department
Agency

By: [Signature]
Title: Deputy Manager

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Virginia Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: Cass County Sheriff - 217/452-7718
Secondary: Mecca Ambulance - 217/452-7223

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: Upon creation of the West Central Joint ETSS

Virginia Fire Department

Agency
By: [Signature]
Title: Fire Chief
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Waverly Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-435-2341 MCERN
Secondary: pager 2174352341

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]

Title: Director

Effective Date: Upon creation of the West Central Joint ETBB

Waverly Fire Department

Agency

By: [Signature]

Title: [Title]

[Signature]
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Waverly Police Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCSD 247-245-6103 243-6123
Secondary: 245-6103

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP
By: [Signature]
Title: Director

Waverly Police Department
Agency
By: [Signature]
Title: Chief of Police

Effective Date: Upon creation of the West Central Joint E911
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Waverly Rescue Squad, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: 217-435-2341

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director
Effective Date: Upon creation of the West Central Joint ETSS

Waverly Rescue Squad

By: [Signature]
Title: [Signature]

Agency
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the White Hall Fire Department, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-374-2134
Secondary: 217-374-2135

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: Upon creation of the West Central Joint ETSC

White Hall Fire Department

Agency

By: [Signature]
Title: Chief
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the "White Hall Police Department," for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: White Hall Police Dept.

Secondary: Crawford Co Sheriff's AFD

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of all calls and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: 
Title: Director

Effective Date: Upon creation of the West Central Joint ETBB

White Hall Police Department

Agency

By: 
Title: Chief of Police
CALL HANDLING AND
AID OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Winchester Emergency Medical Services, for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:


AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Winchester Emergency Medical Services Agency

By: [Signature]
Title: President

Effective Date: Upon creation of the West Central Joint ETSS
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Woodson Fire Department for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: MCERN
Secondary: Home Frequency Paging System 154.965

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the record of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: ____________________________
Title: Director

Effective Date: Upon creation of the West Central Joint ETB

Woodson Fire Department

Agency

By: ____________________________
Title: Fire Chief
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

For 911 Emergency Communications

This agreement is made between the West Central Public Safety Answering Point, hereinafter referred to as "PSAP," and the Woodson Police Department for the purpose of effective handling and routing of 9-1-1 Emergency Calls.

CALL HANDLING

West Central PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 217-245-6103
Secondary: 217-673-3611

AID OUTSIDE JURISDICTIONAL BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 is used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the advisory and policy board.

West Central PSAP

By: [Signature]
Title: Director

Effective Date: [Signature]

Woodson Police Department
Agency

By: [Signature]
Title: Village Marshal