# 911 GENERAL INFORMATION

**DATE:** 02/15/2017

**Type of Change:** [ ] Consolidation within an ETSB  [x] Joint ETSB  [ ] Unserved Consolidation

<table>
<thead>
<tr>
<th>Current System Name</th>
<th>Population Served</th>
<th>Land Area in Sq Miles</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vernon Hills ETSB</td>
<td>25,613</td>
<td>7.92</td>
</tr>
<tr>
<td>Libertyville ETSB</td>
<td>20,512</td>
<td>9.15</td>
</tr>
<tr>
<td>Lincolnshire ETSB</td>
<td>7,292</td>
<td>4.67</td>
</tr>
<tr>
<td></td>
<td>53,417</td>
<td>21.74</td>
</tr>
</tbody>
</table>

**System Name after Consolidation:** Vernon Hills Communications Center

<table>
<thead>
<tr>
<th>PSAP EFFECTED:</th>
<th>Consolidation/ Remain Open</th>
<th>Decommission/ Close</th>
<th>Primary</th>
<th>Secondary</th>
</tr>
</thead>
<tbody>
<tr>
<td>Libertyville Police Departments ETSB/PSAP</td>
<td></td>
<td>Close</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lincolnshire Police Departments ETSB/PSAP</td>
<td></td>
<td>Close</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Vernon Hills Police Departments ETSB/PSAP</td>
<td>Open</td>
<td></td>
<td></td>
<td>Yes</td>
</tr>
<tr>
<td>Countryside Fire Protection District</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

**911 System Contact:** Edward J Manke Jr.

**Street Address:** 740 N. Lakeview Pkwy.

**City, State and Zip Code:** Vernon Hills, IL, 60061

**Office Telephone:** (847) 247-4898

**Cellular Telephone:**

**Email:** emanke@vhills.org

**Wireless Coverage for Consolidated System:**

- [ ] NG9-1-1 capable
- [ ] Receive 9-1-1 Text
- [ ] Receive 9-1-1 Video

- [ ] 100% Phase II compliant
- [ ] 100% Phase I compliant
Boundaries Agreements shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

Carrier Listing A list of each carrier telephone company(s), exchange(s), prefix(es), and the various 9-1-1 System configurations that will be used in the proposed system.

Test Plan The 911 System's overall plan detailing how and to what extent the network and data base will be tested.

These consolidation Plans must be filed electronically on the Department's website at: http://www.isp.state.il.us/Statewide911/statewide911.cfm where you will see the box below to submit your plan.

Submit Completed 911 Plans/Waivers

The Department and the ICC have 20 days to complete the technical review of your plan. An Administrative Law Judge (ALJ) will then have 20 days to hold a hearing and make a recommendation to the Advisory Board. From that point the Advisory Board has 20 days to hold a public hearing on the plan and provide a recommendation to the Administrator. Upon receipt of the Advisory Board's recommendation, the Administrator will have 30 days to provide a written decision to the applicant.

Consolidations Plans defined under category 3) above do not need to be submitted electronically on the Department's website.

The 9-1-1 Authority must provide written notification to the Administrator at 911_tech_support@isp.state.il.us at least 10 business days prior to making the following changes pursuant to Section 1325.200(h). After review, the Administrator will provide a letter of acknowledgment. The following documents must be included in this notification:

General Information Contact and 9-1-1 System information.

Plan Narrative A detailed summary of the changes in the proposed system's operation.

Attachments (if applicable):

Network Diagram Provided by the 9-1-1 system provider showing trunk routing and backup configuration

Call Handling Call handling agreements shall describe the primary and secondary dispatch method to be used by requesting parties within their respective jurisdictions.
VERIFICATION

I, Mark Fleischhauer, first being duly sworn upon oath, depose and say that I am Chief of Police, of Vernon Hills Police Department; that I have read the foregoing plan by me subscribed and know the contents thereof; that said contents are true in substance and in fact, except as to those matters stated upon information and belief, and as to those, I believe same to be true.

[Signature]
Chief of Police

Subscribed and sworn to before me

this 15 day of February, 2017.

[Signature]
NOTARY PUBLIC, ILLINOIS

[Seal]
Elisabeth Koehl
Notary Public, State of Illinois
My Commission Expires 07/22/2019
9-1-1 SYSTEM PROVIDER
LETTER OF INTENT

02/08/2017
(Date)

Joe Nash
(9-1-1 System Provider Company Representative)

AT&T
(9-1-1 System Provider Company Name)

4918 W. 95th Street
(Street Address)

Oak Lawn, IL, 60453
(City, State, Zip Code)

Dear Joe Nash:

This letter is to confirm our intent to consolidate our 9-1-1 System with (Name all 9-1-1 authorities that will be involved). Enclosed is your copy of our consolidation plan to be filed with the Department of the Illinois State Police for approval. Thank you for your assistance in this matter.

Sincerely,

(Name)

(Title)

enclosure: Consolidation Plan
**PLAN NARRATIVE**

Please answer the questions below, and provide a detailed narrative to assist the Statewide 9-1-1 Advisory Board and the Statewide 9-1-1 Administrator with an understanding of the plan as it applies to this application. Please use additional sheets if necessary.

<table>
<thead>
<tr>
<th>Question</th>
<th>Yes</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Do all of your PSAPs meet all of the requirements defined in 1325.415 and 1325.515</td>
<td>X</td>
<td></td>
</tr>
<tr>
<td>2. Type of Radio/Telecommunications systems compatible with participating and adjacent agencies.</td>
<td>STARCOMM21</td>
<td>Other, explain below</td>
</tr>
<tr>
<td>3. Will all PSAPs remaining after consolidation direct dispatch all emergency calls pursuant to section 1324.200b(3)?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>4. Have you included maps to show the territory covered by the system?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>5. Have you included a listing of all telephone companies?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>6. Have you included a copy of the intergovernmental agreement, ordinance, resolution and/or contracts?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>7. Have you included a list of participating and adjacent agencies?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>8. Have you included financial information?</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>9. Public education.</td>
<td>If this is an unserved county that will require public education. (See attachment.)</td>
<td>This is an existing 9-1-1 system(s) and does not require public education.</td>
</tr>
<tr>
<td>10. Training.</td>
<td>If this is an unserved county that will require training. (See attachment.)</td>
<td>This is an existing 9-1-1 system(s) and does not require internal training/similar/ongoing training for any GIS annexation or change of policy from agencies served.</td>
</tr>
<tr>
<td>11. Use of TTY's and Training</td>
<td>If this is an unserved county that will require training. (See attachment.)</td>
<td>This is an existing 9-1-1 system(s) and does not require internal training.</td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>---</td>
<td>---</td>
<td>---</td>
</tr>
<tr>
<td><strong>12.</strong> Have you included call handling and aid outside jurisdictional boundary agreements?</td>
<td>☒ Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Plans submitted without this documentation will be rejected.</td>
</tr>
<tr>
<td><strong>13.</strong> Have you included a new system diagram?</td>
<td>☒ Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Plans submitted without this documentation will be rejected.</td>
</tr>
<tr>
<td><strong>13a.</strong> Does the new system diagram include all PSAP(s) and backup PSAP location(s)?</td>
<td>☒ Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Plans submitted without this documentation will be rejected.</td>
</tr>
<tr>
<td><strong>14.</strong> Have or will all areas within the 9-1-1 system be addressed for the database?</td>
<td>☒ Yes</td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td>No</td>
</tr>
<tr>
<td></td>
<td>If no, please explain.</td>
<td></td>
</tr>
<tr>
<td><strong>14a.</strong> Explain all aspects of the database, i.e., how often is it updated, where is it located, etc.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>The database is updated as needed and maintained by Intrado</td>
<td></td>
</tr>
<tr>
<td><strong>15.</strong> Who is the 9-1-1 system provider for your 911 system? Please explain whether the system will be legacy based, next generation based or a combination.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>AT&amp;T is our provider and the system is a combination of both legacy and next generation.</td>
<td></td>
</tr>
</tbody>
</table>

(Please include additional pages if needed.)
NARRATIVE STATEMENT:

(Provide a detailed summary of system operations for a consolidation plan. If incorporating an NG9-1-1 solution, please include the additional items listed below pursuant to 1325.205b(12):

1) Indicate the name of the certified 9-1-1 system provider being utilized.
2) Explain the national standards, protocols and/or operating measures that will be followed.
3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
5) Explain how split exchanges will be handled.
6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.

Plan Narrative:

In 2009, the Village of Vernon Hills Police Department Communications Section combined with the Countryside Fire Protection District Communications Section to form a combined Police and Fire Communications system operating out of the Vernon Hills Police Department. In 2011, the Village of Libertyville contracted with the VHPD Communications Center to provide Police and Fire Dispatch services. In 2013, The Village of Lincolnshire contracted with the VHPD Communications Center to provide Police dispatch services. In 2014, Rockland Fire Protection District contracted with the Communications Center to provide fire dispatch services for Knollwood Fire Department. Currently the Communications Center is servicing (3) Police Departments and (3) Fire Departments, covering a population of 64,458.

All 911 calls for the Villages of Vernon Hills, Libertyville and Lincolnshire are answered by the Vernon Hills Communications Center. Calls are dispatched from the same location.

The current ETSB's of Vernon Hills, Libertyville and Lincolnshire will be dissolved. Three (3) representatives from each of the entities (Vernon Hills, Libertyville and Lincolnshire) will be appointed as Board of Directors on a new Joint ETSB to be established before June 30 2017. Countryside Fire Protection District will have one ex-officio member with non-voting rights.

1) Indicate the name of the certified 9-1-1 system provider being utilized.
   • AT&T

2) Explain the national standards, protocols and/or operating measures that will be followed.
   • Continue to operate utilizing our current Communications Operations manual, Vernon Hills General Orders, Medical Priorities EMD medical protocols, and NFPA fire dispatch protocols

3) Explain what measures have been taken to create a robust, reliable and diverse/redundant network and whether other 9-1-1 Authorities will be sharing the equipment.
   • See Attachment (Narrative Statement Question 3)

4) Explain how the existing 9-1-1 traditional legacy wireline, wireless and VoIP network, along with the databases, will interface and/or be transitioned into the NG9-1-1 system.
   • Currently we have the ability to move to NG9-1-1 capabilities through AT&T and New World Systems.
Plan Narrative:

6) Explain how split exchanges will be handled.
   - No Changes

6) Explain how the databases will be maintained and how address errors will be corrected and updated on a continuing basis.
   - No Changes currently all updates and errors are corrected within 24 hours of being identified.

7) Explain who will be responsible for updating and maintaining the data, at a minimum on a daily basis Monday through Friday.
   - The communications Supervisor is responsible for updating and maintaining data with Intrado.

8) Explain what security measures will be placed on the IP 9-1-1 network and equipment to safeguard it from malicious attacks or threats to the system operation and what level of confidentiality will be placed on the system in order to keep unauthorized individuals from accessing it.
   - Physical security restricting access to authorized personnel only
   - Monitored security system for intrusion detection
   - Any documentation will be locked under lock and key
   - Network security will be provided by others based on best practice and standards.
VHCC Systems Redundancy

Review as of April 27, 2016

Telephone:
1) Incoming circuits
   a) 9-1-1 CAMA trunks are not redundant, however in the event of a trunk failure, AT&T can re-reroute incoming calls to a different trunk/center
   b) Admin lines currently have very basic redundancy in that if the PRI line is cut, calls will route to Village Hall. Plans are in place to re-use certain current equipment to provide a redundant PRI connection to the Center. POTS lines have no redundancy.
2) Outgoing circuits
   a) 9-1-1 CAMA trunks are in-bound only. Outgoing calls depend on the PRI to be operational.
   b) Admin lines out-bound follow same redundancy as listed in 1b.
3) Call processing
   a) VipER product has basic redundancy built into the system. Normal operations function on an “A” side, with a “B” side available to take over immediately upon failure with no user intervention required
   b) ShoreTel product for Admin lines is dependent upon the VipER for call presentation. In the event of a VipER failure, there are 7 staff positions that can answer incoming calls after user intervention to forward calls. ShoreTel equipment has no redundancy.

Radios:
1) Conventional system currently has limited redundancy built in, depending on what fails:
   a) Phone circuit between PD and Transmitter - no redundancy
   b) Phone circuit between Transmitter and Voter - backup transmitter
   c) Satellite receiver - no redundancy for phone circuit or equipment
   d) Voter - no redundancy
   e) Transmitter - 1 backup transmitter
   f) Motorola MCC5500 card failure - backup card in hot spare mode
2) Starcom21 Trunked radio system has engineered multiple backups depending on point of failure including:
   a) Automatic re-routing of traffic on microwave
   b) Redundant paths between Core and Lake County cell
   c) Redundant geo-prime controller sites
   d) Site trunking capabilities
   e) Backup radio consolettes
3) Portable and mobile radios have very limited "redundancy". In the event of a portable failure, Agencies have limited spares. There is no redundancy for mobile units.

4) Operator Consoles
   a) MCC5500 consoles
      i) No current redundancy, spares now available in the event of failure but will have down time. Plans are being discussed to provide 1 redundant position in the near future
   b) MCC7500 consoles
      i) Total of 4 positions with identical capabilities. Limited number of spares available but will have down time. Plans are being discussed to provide 1 redundant position as noted in 4ai above
      ii) In the event the center needs to be evacuated, Lake County Sheriff's office and Waukegan Police Department can provide redundancy to the Center's law enforcement operations.

Computer Systems:
1) The center utilizes two different software packages, each with differing redundant capabilities.
   a) Law Enforcement services provided by Tyler New World Systems suite
      i) Core system runs on virtualized servers with limited redundant capabilities. Plans already in place to upgrade servers to allow for the loss of any 1 server hosting the virtual servers.
      ii) End users have no redundancy in the event of hardware failure in the center.
      iii) Remote users have no redundancy in the event of network link loss
      iv) Mobile users have a redundant path into the system should the primary link be compromised. Switching is automatic requiring no user interaction.
   b) Fire Services provided by Enroute/Infor systems and primarily runs on a self-healing microwave link. In the event of microwave link failure, system can be run on a VPN connection. Switching between paths is user controlled and is as simple as logging onto the VPN client and resuming session.
      i) Fire Services have entered into an agreement with the Village of Lake Zurich to provide backup services for each other, providing a level of redundancy.

Network Infrastructure
1) The Communications center has some redundancy built into existing systems.
   a) Internet connection
Primary connection is via in ground fiber between ISP and the Center. In the event of a fiber failure, services can be provided via wireless radio link to Village microwave. The Comm center does not require Internet access to service public safety needs of the public.

b) Networking hardware
   i) The Comm center routers have no redundancy, some functionality has been off-loaded to the network switch
   ii) The Comm Center network switch has redundant power supplies and supervisors
   iii) There is limited redundancy provided in the backbone cabling

c) Environmental
   i) The Comm Center has no redundancy for HVAC systems in the dispatch room, nor in the data center

d) Electrical
   i) The Comm Center is served by Commonwealth Edison and backed up by a UPS system with 30 minutes of available run time and a 600 amp diesel powered generator. There is no redundancy for the individual parts (single power feed, single UPS, single generator).
FINANCIAL INFORMATION

Name of ETSB(s) that are being dissolved
Libertyville and Vernon Hills Police Departments ETSB's,
Lincolnshire Police Departments ETSB

Total Reserves to be transferred to the Joint ETSB

$_________________________
$_________________________

Dispatch Staff and Positions

6 Number of answering positions prior to the consolidation (total for all entities)
6 Number of answering positions in the consolidated system
22 Number of full time dispatchers/call takers prior to the consolidation (total for all entities)
22 Number of full time dispatchers/call takers in the consolidated system
6 Number of part time dispatchers/call takers prior to the consolidation (total for all entities)
6 Number of part time dispatchers/call takers in the consolidated system

Total amount (and percentage) of salaries paid for by 9-1-1 authority prior to consolidation:

$__________________________ $2,477,250.00 100 %

Total amount (and percentage) of salaries to be paid for by 9-1-1 authority after consolidation:

$__________________________ $2,477,250.00 100 %

9-1-1 Network Cost (per year)

a) Total network cost for each entity prior to the consolidation

$__________________________ $723,380.00

b) Total network cost of consolidated system

$__________________________ $723,380.00

c) Net change in network costs:

$__________________________ $0.00

If no network cost savings please explain:
The Vernon Hills Communication Center has been operating as a consolidated center since 2009. The Vernon Hills Communication Center combined with Countryside Fire Protection District Communication Center in 2009 with the Villages of Libertyville Police and Fire and Lincolnshire Police joining in 2011 and 2013 respectively. The Rockland Fire Protection District (Knollwood Fire Department) joined the Center in 2014.
## FINANCIAL INFORMATION

### Identify Network Costs that the ETSB believes the State will pay for the Consolidated System:

<table>
<thead>
<tr>
<th>Network Cost</th>
<th>Estimated Amount (per year)</th>
</tr>
</thead>
<tbody>
<tr>
<td>911 Phone Lines</td>
<td>$36,000.00</td>
</tr>
<tr>
<td>Other Consolidation Cost</td>
<td></td>
</tr>
<tr>
<td>PSAP, CPE, CAD Equipment, logging recorders</td>
<td></td>
</tr>
<tr>
<td>MSAG and Mapping Development or changes</td>
<td></td>
</tr>
<tr>
<td>Radio Consoles</td>
<td></td>
</tr>
<tr>
<td>Construction or Remodel of PSAP</td>
<td>$0.00</td>
</tr>
<tr>
<td>Personnel</td>
<td></td>
</tr>
<tr>
<td>Other (Please place total amount in the blank at the right and explain below).</td>
<td></td>
</tr>
</tbody>
</table>

The Vernon Hills 911 Communications Center has been operational since 2009. There are no immediate plans to add any additional equipment or infrastructure changes to the Center. If other entities decide to join the VHCC, additional equipment and/or infrastructure changes may be needed.

### Recurring and Nonrecurring Cost (per year)

- Estimated nonrecurring cost for consolidation: $__________
- a) Recurring costs prior to consolidations (all entities): $__________ $3,200,630.00
- b) Proposed recurring cost for consolidated system: $__________ $3,200,630.00
- c) Net change in recurring costs: a – b = c: $__________ $0.00

### Revenue (per year)

- Projected surcharge revenue: $__________ $326,500.00
- Projected revenue from local governments: $__________ $963,560.00
- Projected revenue from other sources (grants): $__________
- Revenue in reserves: $__________ $366,512.00
- Total Revenue: $__________ $1,656,572.00
FIVE YEAR STRATEGIC PLAN FOR CONSOLIDATION PLAN

(Provide a detailed summary of the proposed system's operation, including but not limited to, a five-year strategic plan for implementation of the consolidation plan with financial projections)

Narrative:

Vernon Hills and Countryside joined together in 2009 to begin operating as a consolidated dispatch center. In 2011 Village of Libertyville signed an agreement to have their Police and Fire 911 calls and dispatch services handled by the Center. In 2013, the Village of Lincolnshire signed an agreement to have their 911 calls and Police dispatch services handled by the Center. In 2014, Rockland Fire Protection District signed an agreement to have their fire dispatch service handled by the Center.

The Vernon Hills Communications Center currently is providing 9-1-1 call services for the Villages of Libertyville, Lincolnshire, and Vernon Hills along with the Countryside Fire Protection District. There are (3) Police Departments, (Libertyville, Lincolnshire and Vernon Hills) and (3) Fire Departments/Districts, (Countryside, Libertyville and K) being dispatched by the System.

All operations are housed in the Vernon Hills Communication Center located at 740 Lakeview Parkway, Vernon Hills, IL. The System has back-up agreements with Mundelein Police department and Lake Zurich Communications Center.

The Vernon Hills Communications Center will continue to explore opportunities to offer 911 call taking and dispatching services to other entities.
Provide a list of all communities to be served by the proposed 9-1-1 System. Please include the name of the community and the official mailing address including street address, city and zip code.

**USE ADDITIONAL SHEETS AS NECESSARY**

<table>
<thead>
<tr>
<th>City, Town or Village</th>
<th>Street Address, City, Zip Code</th>
</tr>
</thead>
<tbody>
<tr>
<td>Village of Vernon Hills</td>
<td>290 Evergreen Drive, Vernon Hills 60061</td>
</tr>
<tr>
<td>Village of Libertyville</td>
<td>118 W. Cook St. Libertyville 60048</td>
</tr>
<tr>
<td>Village of Lincolnshire</td>
<td>1 Olde Half Day Rd. Lincolnshire 60069</td>
</tr>
<tr>
<td>Countryside Fire Protection District.</td>
<td>600 Deerpath Dr. Vernon Hills 60061</td>
</tr>
<tr>
<td>Rockland Fire Protection District</td>
<td>14 S. Skokie Highway Knollwood 60044</td>
</tr>
</tbody>
</table>
PARTICIPATING AGENCIES

Provide a list of public safety agencies (Police, Fire, EMS etc.) that are to be dispatched by the 9-1-1 System. Each Agencies land area(s) in square miles and estimated population which will have access to the proposed 9-1-1 System. Do not forget to include County Sheriff’s jurisdiction and Illinois State Police Districts. Each agency that appears on this list should also have signed a call handling agreement.

<table>
<thead>
<tr>
<th>9-1-1 Participant Agencies</th>
<th>Street Address, City, Zip Code</th>
<th>Administrative Telephone No.</th>
<th>Direct Dispatch</th>
<th>Transfer</th>
<th>Call Relay</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vernon Hills Police</td>
<td>754 N. Lakeview Pkwy, Vernon Hills, 60061</td>
<td>(847) 362-4449</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Libertyville Police</td>
<td>200 E. Cook St. Libertyville 60048</td>
<td>(847) 362-6310</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Libertyville Fire</td>
<td>1551 N. Milwaukee Ave Libertyville 60048</td>
<td>(847) 362-5654</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Lincolnshire Police</td>
<td>1 Olde Half Day Rd Lincolnshire 60069</td>
<td>(847) 883-9900</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Countryside Fire Protection Dis</td>
<td>800 Deerpath Dr. Vernon Hills 60061</td>
<td>(847) 367-5511</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
<tr>
<td>Rockland Fire Protection Dist</td>
<td>14 S. Skokie Highway, Knollwood 60044</td>
<td>(847) 234-0219</td>
<td>Yes</td>
<td>Yes</td>
<td>No</td>
</tr>
</tbody>
</table>
## ADJACENT AGENCIES LIST

Provide a list of public safety agencies and existing 9-1-1 Systems that are adjacent to the proposed system's boundaries. Each agency that appears on this list should also have signed a call handling agreement and/or aid outside jurisdictional boundaries.

<table>
<thead>
<tr>
<th>AGENCY</th>
<th>STREET ADDRESS, CITY, ZIP CODE</th>
<th>TELEPHONE NUMBER</th>
</tr>
</thead>
<tbody>
<tr>
<td>Mundelein Police Dept.</td>
<td>221 N. Lake St. Mundelein IL 60060</td>
<td>(847) 968-4600</td>
</tr>
<tr>
<td>Buffalo Grove Police Dept.</td>
<td>46 Raupp Blvd. Buffalo Grove IL 60089</td>
<td>(847) 459-2560</td>
</tr>
<tr>
<td>Lake County Sheriff</td>
<td>25 N. Martin Luther King Jr Ave. Waukegan IL 60085</td>
<td>(847) 549-5200</td>
</tr>
<tr>
<td>Lake County ETSB</td>
<td>1300 S. Gilmer Volo, IL 60073</td>
<td>(847) 487-8163</td>
</tr>
<tr>
<td>Deerfield Police Department</td>
<td>850 Waukegan Rd. Deerfield, IL 60015</td>
<td>(847) 945-8636</td>
</tr>
<tr>
<td>Lake Forest Police Department</td>
<td>255 Deerpath Rd. Lake Forest, IL 60045</td>
<td>(847) 234-2601</td>
</tr>
<tr>
<td>Lake Bluff Police Department</td>
<td>45 E. Center Ave. Lake Bluff, IL 60044</td>
<td>(847) 234-8760</td>
</tr>
<tr>
<td>Lake Zurich Police Department</td>
<td>200 Mohawk Trl. Lake Zurich, IL 60047</td>
<td>(847) 438-2349</td>
</tr>
<tr>
<td>Gurnee Police Department</td>
<td>100 O'Plaine Rd. Gurnee, IL 60031</td>
<td>(847) 599-7000</td>
</tr>
<tr>
<td>CENCOM 911</td>
<td>911 Lotus Dr. Round Lake, IL 60073</td>
<td>(847) 270-9111</td>
</tr>
<tr>
<td>Glenview Public Safety 911</td>
<td>2500 E. Lake Ave. Glenview, IL 60026</td>
<td>(847) 729-5000</td>
</tr>
<tr>
<td>Grayslake Police Department</td>
<td>10 S. Seymour Grayslake, IL 60030</td>
<td>(847) 223-2341</td>
</tr>
<tr>
<td>FOXCOMM 911</td>
<td>301 South US Route 59 Fox Lake, IL 60020</td>
<td>(847) 587-3100</td>
</tr>
<tr>
<td>Red Center 911</td>
<td>1842 Shermer Rd. Northbrook, IL 60062</td>
<td>(847) 498-5627</td>
</tr>
<tr>
<td>Northwest Central Dispatch 911</td>
<td>1975 E. Davis St, Arlington Heights, IL 60005</td>
<td>(847) 398-1130</td>
</tr>
<tr>
<td>North Chicago Police Department</td>
<td>1850 Lewis Ave. North Chicago, IL 60064</td>
<td>(847) 596-8700</td>
</tr>
<tr>
<td>Wauconda Police Department</td>
<td>311 S. Main St. Wauconda, IL 60084</td>
<td>(847) 526-2421</td>
</tr>
<tr>
<td>Waukegan Police Department</td>
<td>101 N. West St. Waukegan, IL 60085</td>
<td>(847) 459-2632</td>
</tr>
<tr>
<td>Wheeling Police Department</td>
<td>1 Community Blvd. Wheeling, IL 60090</td>
<td>(847) 360-9000</td>
</tr>
<tr>
<td>ISP Dist 2</td>
<td>777 S. State Elgin, IL 60123</td>
<td>(847) 831-2405</td>
</tr>
<tr>
<td>ISP Dist Chicago</td>
<td>801 S. 7th St. Springfield, IL 62703</td>
<td>(847) 294-4400</td>
</tr>
</tbody>
</table>
ATTACHMENTS

**Ordinance** - Documentation that supports the dissolution of the individual ETSB and its replacement with a JOINT ETSB per an intergovernmental agreement once the consolidation plan is approved by the Statewide 9-1-1 Administrator.

**Contracts** - The contract for a new 9-1-1 system provider or for NG 9-1-1 service.

**Intergovernmental Agreement** - The agreement creating the Joint ETSB.

**Back-up PSAP Agreement** - The agreement that establishes back-up service due to interruptions or overflow services between PSAPs.

**Network Diagram** - Diagram provided by the 9-1-1 System Provider. Re-evaluate P01 Grade of Service for cost savings and network efficiency.
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Countryside Fire Protection District for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3887, 911Wrls. transfer 848-911-3249

Secondary: Direct telephone transfer to 847-566-2121, non(emg) 847-367-5511

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of

Vernon Hills

Police Department

Mark G. Fleischhauer
Chief of Police

PSAP

Vernon Hills Police 911 Communications System

BY: [Signature]

Title: Chief of Police

AGENCY

Countryside Fire Protection District

BY: [Signature]

Title: Fire Chief
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Libertyville Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3352, 911 Wrls. transfer 848-911-3834

Secondary: Direct telephone transfer to 847-362-2131, non(emg) 847-362-8310

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of Vernon Hills

Police Department

Mark G. Fleischhauer  
Chief of Police

754 Lakeview Parkway • Vernon Hills, IL 60061-1834 • AC/847-362-4449 • Fax/847-367-3734

PSAP
Vernon Hills Police 911 Communications System

BY: 
Title: Chief of Police

AGENCY
Libertyville Police Department

BY: 
Title: CHIEF OF POLICE
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Libertyville Fire Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3832, 911 Wrls. transfer 848-911-3834

Secondary: Direct telephone transfer to 847-362-2121, non(emg) 847-362-5664

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of
Vernon Hills
Police Department

Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System

BY: [Signature]
Title: Chief of Police

AGENCY
Libertyville Fire Department

BY: [Signature]
Title: Fire Chief
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lincolnshire Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

**CALL HANDLING**

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3837, 911Wrls. transfer 848-911-3247

Secondary: Direct telephone transfer to 847-883-9900

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of
Vernon Hills

Police Department

Mark G. Fleischman
Chief of Police

Vernon Hills Police 911 Communications System

BY: [Signature]
Title: Chief of Police

AGENCY

Lincolnshire Police Department

BY: [Signature]
Title: Chief of Police
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Northwest Central Dispatch for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 630-911-5852, 911 Wrls. transfer 630-911-5883

Secondary: Starcom21

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of
Vernon Hills
Police Department
Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System
BY: [Signature]
Title: Chief of Police

AGENCY
Northwest Central Dispatch
BY: [Signature]
Title: Executive Director
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Mundelein Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3852, 911Wrls. transfer 848-911-3854

Secondary: Direct telephone transfer to 847-566-6131, non(emg) 847-968-4600

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of
Vernon Hills
Police Department
Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System
BY: [Signature]
Title: Chief of Police

AGENCY
Mundelein Police Department
BY: [Signature]
Title: Chief of Police
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Buffalo Grove Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 630-911-5852, 911 Wrls. transfer 630-911-5863

Secondary: Direct telephone transfer to 847-459-2560

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
PSAP

Vernon Hills Police 911 Communications System

BY:

Title: Chief of Police

AGENCY

Buffalo Grove Police Department

BY:

Title: Chief of Police
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the CENCOM 911 Center for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3762, 911 Wrls. transfer 848-911-3674

Secondary: non (emg) 847-270-9111

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of
Vernon Hills
Police Department

Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System
BY: [Signature]
Title: Chief of Police

AGENCY
Cencom 911 Director
BY: [Signature]
Title: Executive Director
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Deerfield Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3767, 911 Wrls. transfer 848-911-3217

Secondary: Direct telephone transfer to 847-945-8636

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Vernon Hills Police Department

Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System

BY:  
Title: Chief of Police

AGENCY
Deerfield Police Department

BY:  
Title: Chief of Police
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Foxcomm 911 for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3777, 911Wrls. transfer 848-911-3779

Secondary: Direct telephone transfer to non(emg) 847-587-3100

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of

Vernon Hills

Police Department

Mark G. Fleischhauer
Chief of Police

PSAP

Vernon Hills Police 911 Communications System

BY: [Signature]

Title: Chief of Police

AGENCY

Foxcomm Director

BY: [Signature]

Title: 911 Manager
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Glenview Public Safety Dispatch for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

**CALL HANDLING**

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3787, 911Wrls. transfer 848-911-3251

Secondary: Direct telephone transfer to non(emg) 847-729-5000

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

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All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of

Vernon Hills

Police Department

Mark G. Fleischhaner
Chief of Police

PSAP

Vernon Hills Police 911 Communications System

BY: [Signature]

Title: Chief of Police

AGENCY

Glenview Public Safety 911

BY: [Signature]

Title: [Signature]
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Grayslake Police for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3792, 911 Wrls. transfer 848-911-3794

Secondary: Direct telephone transfer to non(emg) 847-234-2341

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of Vernon Hills

Police Department

Mark G. Fleischhauer
Chief of Police

754 Lakeview Parkway • Vernon Hills, IL 60061-1834 • AC/312-362-4449 • Fax/847-367-3734

PSAP

Vernon Hills Police 911 Communications System

BY:  [Signature]

Title: Chief of Police

AGENCY

Grayslake Police Department

BY:  [Signature]

Title: Chief of Police
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Vernon Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3801, 911 Wrls. transfer 847-911-3803

Secondary: Direct telephone transfer to 847-599-7000

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of Vernon Hills
754 Lakeview Parkway • Vernon Hills, IL 60061-1834 • AC/847-362-4449 • Fax/847-367-3734

Police Department

Mark G. Fleischhauer
Chief of Police

PSAP

Vernon Hills Police 911 Communications System

BY: Mark G. Fleischhauer

Title: Chief of Police

AGENCY

Gurnee Police Department

BY:

Title: Chief of Police
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake Bluff Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3822

Secondary: Direct telephone transfer to 847-861-9611, non (emg) 847-234-8760

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of

754 Lakeview Parkway • Vernon Hills, IL 60061-1834 • AC/847-362-4449 • Fax/847-367-3734

Vernon Hills

Police Department

Mark G. Fleischhauer
Chief of Police

PSAP

Vernon Hills Police 911 Communications System

BY: 

Title: Chief of Police

AGENCY

Lake Bluff Police Department

BY:

Title: Chief of Police
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake County Sheriff's Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3702, 911 Wrls. transfer 848-911-3197

Secondary: Direct telephone transfer to 847-549-5200, Starcom21

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of Vernon Hills
Police Department

Mark G. Fleischhauer
Chief of Police

PSAP

Vernon Hills Police 911 Communications System

BY: [Signature]

Title: Chief of Police

AGENCY

Lake County Sheriff's Department
LAKE COUNTY E911

BY: [Signature]

Title: Coordinator
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake Forest Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

**CALL HANDLING**

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3827, 911 Wrls. transfer 847-911-3786

Secondary: Direct telephone transfer to 847-234-2601 847-861-9622

**AID OUTSIDE JURISDICTION BOUNDARY**

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of

Vernon Hills

Police Department

Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System

BY:
Title: Chief of Police

AGENCY
Lake Forest Police Department

BY:
Title: CHIEF OF POLICE
This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Lake Zurich Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-5808, 911 Wrls. transfer 848-911-3084

Secondary: Direct telephone transfer to 847-438-2349

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
PSAP
Vernon Hills Police 911 Communications System

BY: Mark G. Fleischhauer
Title: Chief of Police

AGENCY
LCETSB on behalf of
Lake Zurich Police Department

BY: Theresa Thomaes
Title: 911 Coordinator
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the North Chicago Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3867, 911 Wrls. transfer 848-911-3869

Secondary: Direct telephone transfer to non(emg) 847-596-8700

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of Vernon Hills
Police Department

Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System
BY:

Title: Chief of Police

AGENCY
North Chicago Police Department
BY:

Title: 911 Chairman
CALL HANDLING AND AID
OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Public Safety Answering Point (PSAP), Vernon Hills PSAP, and the Illinois State Police, District Chicago, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The PSAP Center, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (847)294-4843
Secondary: (847)294-4844

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Vernon Hills PSAP
By [Signature]
Title [Chief of Police]

Illinois State Police, District Chicago
By [Signature]
Title [Signature]

1/10/2017
CALL HANDLING AND AID
OUTSIDE JURISDICTIONAL BOUNDARIES
AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Public Safety Answering Point (PSAP), Vernon Hills PSAP, and the Illinois State Police, District 2, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The PSAP Center, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (847)931-2400 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: (847)931-2401 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTION BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Vernon Hills PSAP
By [Signature]
Title [Chief of Police]

Illinois State Police, District 2
By [Signature]
Title [SUPER CHIEF]

1/10/2017
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Wauconda Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-5804, 911Wrls. transfer 848-911-3202

Secondary: Direct telephone transfer to non(emg), 847-526-2421

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
Village of Vernon Hills

Police Department

Mark G. Fleischhauer
Chief of Police

Vernon Hills Police 911 Communications System

BY: [Signature]

Title: Chief of Police

Wauconda Police Department

BY: [Signature]

Title: Chief of Police
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Waukegan Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3892, 911 Wrls. transfer 848-911-3894

Secondary: Direct telephone transfer to 847-599-2608, non(emg) 847-360-9000

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
PSAP

Vernon Hills Police 911 Communications System

BY: [Signature]

Title: Chief of Police

AGENCY

Waukegan Police Department

BY: [Signature]

Title: [Signature]
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the Wheeling Police Department for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3897, 911 Wrls. transfer 848-911-5998

Secondary: Direct telephone transfer to 847-459-2632

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
 Branch of Vernon Hills Police Department

Mark G. Fleischhauer
Chief of Police

PSAP
Vernon Hills Police 911 Communications System
BY: [Signature]
Title: Chief of Police

AGENCY
Wheeling Police Department
BY: [Signature]
Title: Chief of Police
CALL HANDLING AND AID OUTSIDE JURISDICTIONAL BOUNDARIES AGREEMENT

FOR 9-1-1 EMERGENCY COMMUNICATIONS

This agreement is made between the Public Safety Answering Point (PSAP), Vernon Hills PSAP, and the Illinois State Police, District 2, for the purpose of effective handling and routing of 9-1-1 Emergency calls.

CALL HANDLING

The PSAP Center, receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: (847)931-2400 (State Specific Procedures if radio frequency-identity number, if talk group-identify name, if telephone-identity telephone number)

Secondary: (847)931-2401 (State Specific Procedures if radio frequency-identity frequency number, if talk group-identify name, if telephone-identity number)

AID OUTSIDE JURISDICTIONAL BOUNDARIES

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency’s published telephone number.

The PSAP Center agrees to keep all records, times, and places of all calls. All records will be available to all participants of the 9-1-1 System.

It shall be the responsibility of your agency to maintain the report of the call and the disposition of each call received.

All agreements, management, records, and service will be the responsibility of the 9-1-1 authority.

Vernon Hills PSAP

By

Title

Illinois State Police, District 2

By

Title

1/10/2017
For 9-1-1 Emergency Communications

This agreement is made between the Public Safety Answering Point, hereinafter referred to as "PSAP" and the CENCOM 911 Center for the purpose of effective handling and routing of E-911 and Wireless 911 emergency calls effective May 1, 2017.

CALL HANDLING

Vernon Hills Police Department and PSAP Center receiving a call for emergency services in your jurisdiction shall dispatch the call in the following manner:

Primary: 9-1-1 transfer 847-911-3672, 911 Wrls. transfer 848-911-3674

Secondary: non (emg) 847-270-9111

AID OUTSIDE JURISDICTION BOUNDARY

Once an emergency unit is dispatched in response to a request through the system, such unit shall render its service to the requesting party without regard to whether the unit is operating outside its normal jurisdictional boundaries.

The legislative intent is that 9-1-1 be used for emergency calls only. Therefore, all calls of an administrative or non-emergency nature shall be referred to your agency's published telephone number.

The PSAP Center agrees to keep all records, times and places of all calls. All records will be available to all participants of the 9-1-1 system.

It shall be the responsibility of your agency to maintain the report of call and the disposition of each call received.

All agreements, management, records and service will be the responsibility of the advisory and policy board. Any agreements or changes in agreements and operating policies must be approved by the advisory board.
This is an example of the Call Handling Agreements sent out for signature, there are existing Call Handling Agreements in place with each agency currently. Once signed they will on file for review.

December 20, 2016

Director Berger
Cencom
911 Lotus Dr.
Round Lake, IL 60073

Re: 9-1-1 Call Handling and Aid Outside Jurisdictional Boundaries Agreement

Dear Director Berger:

Pursuant to the requirements of Chapter 50, Section 750/14, of the Illinois Compiled Statutes and Public Act 99-006, please find enclosed two (2) originals of a 9-1-1- Call Handling and Aid Outside Jurisdictional Boundaries Agreement as an Alternate Public Safety Answering Point between your agency and the Vernon Hills Police 911 Communications System.

Please review the Agreement, and if all information is correct, please sign and return one (1) of the original Agreements, in the return envelope provided. The second copy of said Agreement is for your records. If an error is found in the information contained in either of the agreements, please contact Communications Supervisor Edward Manke soon as possible at 847-247-4898 for a revised document.

Please allow this new documentation to replace any prior call handling agreements that you might have on file with the Vernon Hills, Libertyville and Lincolnshire Police Departments on the date specified.

Thank you for your attention to this matter.

Sincerely,

Mark Fleischhauer
Chief of Police
Vernon Hills Police Department
VILLAGE OF VERNON HILLS

ORDINANCE 2016-041

ORDINANCE AMENDING CHAPTER 2, ARTICLE V, DIVISION 4, ENHANCED 9-1-1 ETSB ADVISORY COMMITTEE, OF THE VILLAGE OF VERNON HILLS MUNICIPAL CODE

THE 1ST DAY OF NOVEMBER 2016

Published in pamphlet form by the Authority of the President and Board of Trustees of the Village of Vernon Hills, Lake County, Illinois, this 4th Day of November 2016
STATE OF ILLINOIS
COUNTY OF LAKE

CERTIFICATE

I, JOHN M. KALMAR, CERTIFY THAT I AM THE DULY APPOINTED AND ACTING VILLAGE CLERK OF THE VILLAGE OF VERNON HILLS, LAKE COUNTY, ILLINOIS. I FURTHER CERTIFY THAT ON NOVEMBER 1, 2016, THE CORPORATE AUTHORITIES OF SUCH MUNICIPALITY PASSED AND APPROVED ORDINANCE 2016-041, ORDINANCE AMENDING CHAPTER 2, ARTICLE V, DIVISION 4, ENHANCED 9-1-1 ETSB ADVISORY COMMITTEE, OF THE VILLAGE OF VERNON HILLS MUNICIPAL CODE.

THE PAMPHLET FOR ORDINANCE NO. 2016-041, INCLUDING THE ORDINANCE AND A COVER SHEET THEREOF, WAS PREPARED, AND A COPY OF SUCH ORDINANCE WAS POSTED IN THE VILLAGE HALL, COMMENCING NOVEMBER 4, 2016 AND CONTINUING FOR AT LEAST TEN DAYS THEREAFTER. COPIES OF SUCH ORDINANCE WERE ALSO AVAILABLE FOR PUBLIC INSPECTION UPON REQUEST IN THE OFFICE OF THE VILLAGE CLERK.

DATED IN VERNON HILLS, ILLINOIS, THIS 4TH DAY OF NOVEMBER 2016

John M. Kalmar, Village Clerk
AFFIDAVIT OF SERVICE

STATE OF ILLINOIS  
COUNTY OF LAKE  


John M. Kalmar, Village Clerk

SUBSCRIBED AND SWORN TO BEFORE THIS 4TH DAY OF NOVEMBER 2016

Lisa L. Fiscebach
Notary Public
ORDINANCE 2016-041

ORDINANCE AMENDING CHAPTER 2, ARTICLE V, DIVISION 4, ENHANCED 9-1-1 ETSB ADVISORY COMMITTEE, OF THE VILLAGE OF VERNON HILLS MUNICIPAL CODE

WHEREAS, the Village of Vernon Hills ("Village") is a municipal corporation;

WHEREAS, the Village has the authority to adopt ordinances and to promulgate rules and regulations that pertain to its government and affairs that protect the health, safety and welfare of its citizens; and

WHEREAS, the Vernon Hills Municipal Code ("Code"), provides for the establishment of various boards and commissions with duties and powers related to the operations of the Village; and

WHEREAS, pursuant to the Emergency Telephone Systems Act, 50 ILCS 750/0.01, et seq., the Village previously established the Village's Emergency Telephone System Board ("ETSB") under Chapter 2, Article V of the Code; and

WHEREAS, to comply with Public Act 99-0006, which amended the Act, the corporate authorities have determined that it is in the best interests of the Village, and in furtherance of the public health, safety, and welfare, to enter into an intergovernmental agreement ("IGA") with certain other municipalities in order to create a joint emergency telephone system board ("JETSB"); and

WHEREAS, pursuant to the IGA and the Act, the Village must dissolve the ETSB upon the Commencement Date of the JETSB, as defined in the IGA, which shall be May 1, 2017, subject to the State of Illinois' approval of the consolidation plan ("Plan") to which the IGA pertains; and

WHEREAS, the Village has been given an extension that requires that the Plan be submitted no later than January 1, 2017, and

WHEREAS, the applicable administrative rules promulgated by the State require that the Village ordinance dissolving the ETSB be submitted with the Plan; and

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Vernon Hills, Lake County, Illinois, that:

Section 1: The facts and statements contained in the preamble to this Ordinance are found to be true and correct and are hereby adopted as part of this Ordinance.

Section 2: Upon the effective date of this Ordinance, Chapter 2, Article V, Division 4, of the Code, entitled Enhanced 9-1-1 Emergency Telephone System Board Advisory Committee, is deleted in its entirety, and the ETSB is dissolved.

Section 3: Every section and provision of this Ordinance shall be separable, and the invalidity of any portion of this Ordinance shall not affect the validity of any other portion of this Ordinance. All ordinances or parts of ordinances in conflict or inconsistent with any of the provisions of this Ordinance are hereby repealed.
Section 4: This Ordinance shall be in full force and effect upon the later of May 1, 2017, or the State of Illinois' approval of the Plan.

Section 5: ORDINANCE NUMBER. This Ordinance shall be known as Ordinance Number 2016-041.

Dated this 1st day of November 2016

Adopted by roll call vote as follows:

AYES: 5 Koch, Grieb, Hebdal, Schultz, Marquardt
NAYS: 0 - None
ABSENT AND NOT VOTING: 1 - Williams

PASSED: 11/1/2016
APPROVED: 11/1/2016
PUBLISHED IN PAMPHLET FORM: 11/4/2016

ATTEST:

John Kalmar
Village Clerk
VILLAGE OF LIBERTYVILLE

ORDINANCE NO. 17-O-01

AN ORDINANCE AMENDING CHAPTER 13, SECTION 13-91 - EMERGENCY TELEPHONE SYSTEM SURCHARGE

Adopted by the President and Board of Trustees of the Village of Libertyville Lake County, Illinois this 10 day of Jan., 2017

Published in pamphlet form by direction and authority of the Village of Libertyville Lake County, Illinois this 11 day of Jan., 2017
VILLAGE OF LIBERTYVILLE

ORDINANCE NO. 17-O—01

AN ORDINANCE AMENDING CHAPTER 13, SECTION 13-91 — EMERGENCY TELEPHONE SYSTEM SURCHARGE

WHEREAS, the Village of Libertyville (the "Village") is a municipal corporation;

WHEREAS, the Village has the authority to adopt ordinances and to promulgate rules and regulations that pertain to its government and affairs that protect the health, safety and welfare of its citizens;

WHEREAS, the Libertyville Municipal Code (the "Code"), provides for the establishment of various boards and commissions with duties and powers related to the operations of the Village;

WHEREAS, pursuant to the Emergency Telephone Systems Act, 50 ILCS 750/0.01, et seq., the Village previously established the Village's Emergency Telephone System Board ("ETSB") under Chapter 13, Article V, Section 13-98 of the Code;

WHEREAS, to comply with Public Act 99-0906, which amended the Act, the corporate authorities, on October 25, 2016, determined that it is in the best interests of the Village, and in furtherance of the public health, safety, and welfare, to enter into an intergovernmental agreement ("IGA") with certain other municipalities in order to create a joint emergency telephone system board ("JETSB");

WHEREAS, pursuant to the IGA and the Act, the Village must dissolve the BTSB upon the Commencement Date of the JETSB, as defined in the ICA, which shall be, May 1, 2017, subject to the State of Illinois' approval of the consolidation plan (the "Plan") to which the IGA pertains;

WHEREAS, the applicable administrative rules promulgated by the State require that the Village ordinance dissolving the ETSB be submitted with the Plan;

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Libertyville, Lake County, Illinois, that:

Section 1: The facts and statements contained in the preamble to this Ordinance are found to be true and correct and are hereby adopted as part of this Ordinance.

Section 2: Upon the effective date of this Ordinance, Chapter 13, Article V, Sections 13-91 through 13-98 of the Code, entitled Emergency Telephone System Surcharge is deleted in its entirety, and the ETSB is dissolved.
Section 3: Every section and provision of this Ordinance shall be severable, and the invalidity of any portion of this Ordinance shall not affect the validity of any other portion of this Ordinance. All Ordinances or parts of Ordinances in conflict or inconsistent with any of the provisions of this Ordinance are hereby repealed.

Section 4: This Ordinance shall be in full force and effect upon the later of May 1, 2017, or the State of Illinois’ approval of the Plan.

PASSED this 10 day of January, 2017.

AYES: Johnson, Moras, Justice, Adams, Garrity, Carey

NAYS: None

ABSENT: None

APPROVED this 11 day of January, 2017.

ATTEST:

Terry Weippelet, Village President

Sally Kowal, Village Clerk
at the curb line or within the space where vehicles pull out of the through traffic lane, but not further than three (3) feet from the curb.
(Ord. No. 97-0-60, § 2, 10-22-96)


ARTICLE V. EMERGENCY TELEPHONE SYSTEM SURCHARGE

Sec. 13-91. Definitions.

The following words, terms and phrases, when used in this article, shall have the meanings ascribed to them in this section, except where the context clearly indicates a different meaning:

Network connections means the number of voice grade communications channels directly between a subscriber and a telecommunication carrier's public switched network without the intervention of any other telecommunication carriers switched network which would be required to carry the subscriber's telecommunications traffic.

Telecommunication carrier means any natural individual, firm, trust, estate, partnership, association, joint stock company, joint adventure, corporation, municipal corporation or political subdivision of this state, or a receiver, trustee, conservator or other representative appointed by order of any court engaged in the business of transmitting messages by means of electricity.

Transmitting messages shall have the meaning ascribed to the term in section 8-11-2 of the Illinois Municipal Code (65 ILCS 5/8-11-2).
(Ord. No. 89-0-44, § 4, 8-22-89)


Sec. 13-92. Imposed.

A surcharge in the amount of seventy-five cents ($0.75) per month per in-service network connection is hereby imposed upon all telecommunication carriers engaged in the business of transmitting messages by means of electricity originating within the corporate limits of the village and terminating within the state for funding of a "911" emergency telephone system. A network connection shall not be deemed to be in service where a subscriber's account is deemed uncollectible by the telecommunication carrier.
(Ord. No. 89-0-44, §§ 1, 3, 8-22-89)

State law reference—Authority to levy above surcharge, 65 ILCS 760/15.3.

Sec. 13-93. Exemptions.

The village clerk shall provide any telecommunication carrier subject to the surcharge with a certified list of those network connections assigned to the municipality to be exempt from imposition of the surcharge. The certified list may be revised by the village on sixty (60) days' prior written notice provided to the telecommunication carriers.
(Ord. No. 89-0-44, § 5, 8-22-89)

Sec. 13-94. Payment.

Every telecommunication carrier shall remit to the village treasurer the amount of surcharge due and owing for each calendar month within thirty (30) days following expiration of each month to which the surcharge applies, net of any network or other "911" or sophisticated "911" system charge then due the particular telecommunication carrier as shown on an itemized bill.
(Ord. No. 89-0-44, § 7, 8-22-89)

Sec. 13-95. Itemized return.

Simultaneously with the remittance described in section 13-94, each telecommunication carrier shall make a return to the village treasurer for the period to which the remittance applies stating as follows:

(1) The name of the telecommunication carrier.
(2) The telecommunication carrier's principal place of business.
(3) The number of network connections to which the surcharge applies.
(4) The amount of surcharge due.
Such other reasonable and related information as the corporate authorities may require.

Sec. 13-96. Credit for overpayments.

If it shall appear that an amount of surcharge has been paid which was not due under the provisions of this article, whether as the result of a mistake of fact or an error of law, then such amount shall be credited against any surcharge due, or to become due, under this article from the telecommunication carrier who made the erroneous payments; provided that no amounts erroneously paid more than three (3) years prior to the filing of a claim therefor shall be so credited.

Sec. 13-97. Limitation on recovery.

No action to recover any amount of surcharge due under the provisions of this article shall commence more than three (3) years after the due date of such amount.

Sec. 13-98. Emergency telephone system board.

The following persons are hereby designated as the emergency telephone system board: Two (2) sworn members of the police department, two (2) sworn members of the fire department, one (1) member of the board of trustees of the village, and the director of Libertyville E911 Communications. The emergency telephone system board shall have all power and responsibility imposed by the Act and hereunder.

STATE OF ILLINOIS  )
COUNTY OF LAKE  )  SS.

CLERK'S CERTIFICATE

I, BRADLY J. BURKE, do hereby certify that I am the duly appointed and qualified Village Clerk for the Village of Lincolnshire, Lake County, Illinois.

I do further certify that the above and attached is a true and correct copy of an Ordinance entitled:

ORDINANCE NO. 17-3430-158

AN ORDINANCE AMENDING TITLE 2, CHAPTER 5 OF THE LINCOLNSHIRE VILLAGE CODE DISSOLVING THE LINCOLNSHIRE EMERGENCY TELEPHONE SYSTEM BOARD (ETSB)

I do further certify that the aforesaid Ordinance was entrusted to my care and custody, that the same is duly spread upon the record of proceedings of said Village, and that I am the custodian of all Village records, including the journal of proceedings, ordinances, and resolutions of said Village.

IN WITNESS WHEREOF, I have hereunto set my hand and seal this 23rd day of January, 2017.

Bradly J. Burke
Deputy Village Clerk
Village of Lincolnshire
Lake County

Prepared by and Mail to:
Village of Lincolnshire
One Olde Half Day Road
Lincolnshire, IL 60069
VILLAGE OF LINCOLNSHIRE

ORDINANCE NO. 17-3430-158

AN ORDINANCE AMENDING TITLE 2, CHAPTER 5 OF THE LINCOLNSHIRE VILLAGE CODE DISSOLVING THE LINCOLNSHIRE EMERGENCY TELEPHONE SYSTEM BOARD (ETSB)

WHEREAS, the Village of Lincolnshire (the "Village"), is an Illinois home rule municipal corporation organized and operating pursuant to Article VII of the Illinois Constitution of 1970; and

WHEREAS, the Village has the authority to adopt ordinances and to promulgate rules and regulations that pertain to its government and affairs that protect the health, safety and welfare of its citizens; and

WHEREAS, the Lincolnshire Village Code provides for the establishment of various boards and commissions with duties and powers related to the operations of the Village; and

WHEREAS, pursuant to the Emergency Telephone Systems Act (the "Act"), 50 ILCS 750/0.01, et seq., the Village previously established the Village’s Emergency Telephone System Board (ETSB) under Title 2, Chapter 5 of the Village Municipal Code; and

WHEREAS, to comply with Public Act 99-0006, which amended the Act, on June 27, 2016, the Lincolnshire Village Board approved a resolution indicating its intent to dissolve the local Lincolnshire ETSB and pursue an intergovernmental agreement with certain other communities to create a Joint Emergency Telephone Systems Board; and
WHEREAS, on October 26, 2016 the Village of Lincolnshire Emergency Telephone System Board met to discuss Public Act 99-0006 and voted unanimously to dissolve the ETSB effective May 1, 2017 or on an effective date outlined in the proposed intergovernmental agreement; and

WHEREAS, on November 14, 2016, the Lincolnshire Village Board approved an Intergovernmental Agreement (IGA) between the Village of Vernon Hills, Countryside Fire Protection District and Village of Libertyville for the purpose of forming and joining a Joint Emergency Telephone Systems Board (JETSB); and

WHEREAS, pursuant to the IGA and the Act, the Village must dissolve its ETSB upon the Commencement Date of the JETSB, as defined in the IGA, which shall be, May 1, 2017, subject to State of Illinois approval of the Consolidation Plan (the "Plan") to which the IGA pertains; and

WHEREAS, the applicable administrative rules promulgated by the State require that the Village ordinance dissolving the ETSB be submitted with the Plan; and

WHEREAS, the Village had been given an extension that requires the Plan be submitted no later than February 28, 2017;

NOW, THEREFORE, BE IT ORDAINED by the Mayor and Board of Trustees of the Village of Lincolnshire, in exercise of its home rule authority, as follows:

SECTION 1. The facts and statements contained in the preamble to this Ordinance are found to be true and correct and are hereby adopted as part of this Ordinance.

SECTION 2. The Village of Lincolnshire Emergency Telephone System Board will be and is hereby dissolved as of the date of commencement of the Joint Emergency
Telephone System Board as provided in the aforementioned intergovernmental agreement and that Title 2, Chapter 5 of the Village Municipal Code will be and is hereby repealed in its entirety.

SECTION 3. Every section and provision of this Ordinance shall be separable, and the invalidity of any portion of this Ordinance shall not affect the validity of any other portion of this Ordinance. All ordinances or parts of ordinances in conflict or inconsistent with any of the provisions of this Ordinance are hereby repealed.

SECTION 4. This Ordinance shall be in full force and effect upon the later of May 1, 2017, or the State of Illinois' approval of the Plan.

PASSED this 23rd day of January, 2017, by the Corporate Authorities of the Village of Lincolnshire on a roll call vote as follows:

AYES: Feldman, Grujanac, Leider, McDonough, Servi

NAYS: None

ABSTAIN: None

ABSENT: Hancock

APPROVED this 23rd day of January, 2017

Elizabeth J. Brandt, Mayor

ATTEST:

Bradly J. Burke, Deputy Village Clerk
INTERGOVERNMENTAL AGREEMENT ESTABLISHING
A JOINT EMERGENCY TELEPHONE SYSTEMS
BOARD

THIS INTERGOVERNMENTAL AGREEMENT (the "Agreement") is made and entered
into as of November 1, 2016 (the "Effective Date"), by and between the Village of Vernon Hills,
an Illinois home rule municipal corporation (hereinafter, "Vernon Hills"), the Countryside Fire
Protection District, a Fire Protection District, organized and existing under the terms of the Illinois
Fire Protection District Act, 70 ILCS 705/1 of the State of Illinois (hereinafter, "Countryside") the
Village of Libertyville, an Illinois municipal corporation (hereinafter, "Libertyville"), and the
Village of Lincolnshire, an Illinois home rule municipal corporation (hereinafter, "Lincolnshire"),
(For convenience, Vernon Hills, Libertyville, Lincolnshire, may be referred to individually as a
"Party" and collectively as the "Parties.")

RECITALS

A. Vernon Hills and Countryside operate a full service dispatch center from a
facility located at 740 Lakeview Parkway, Vernon Hills, Illinois (the "Vernon Hills Communication
Center").

B. The Vernon Hills Communication Center is a public safety answering point
("PSAP"), as defined in the Emergency Telephone Systems Act, 50 ILCS 750/0.01, et seq. (the
"Act").

C. Libertyville, Lincolnshire and Rockland Fire Protection District have each
entered into intergovernmental agreements with Vernon Hills and/or Countryside (collectively,
the "Dispatch Service Agreements"), pursuant to which Vernon Hills and Countryside provides
dispatch services to each of those Parties.

D. Vernon Hills, Libertyville and Lincolnshire each has an emergency telephone
systems board, as defined in the Act, appointed by its corporate authorities.

E. Section 15.4 of the Act authorizes any two or more municipalities, counties, or
combinations thereof, to establish by intergovernmental agreement a joint emergency telephone
system board, as defined therein.

F. Moreover, Section 15.4a of the Act sets forth certain consolidation requirements
to ensure, among other things, that no 9-1-1 Authority, as defined in the Act, serves a population
of less than 25,000, and that any 9-1-1 Authority without a PSAP in its jurisdiction be consolidated
through an intergovernmental agreement with an existing 9-1-1 Authority that has a PSAP to
create a joint emergency telephone systems board.

intergovernmental cooperation between units of local government, including the power to contract
or otherwise associate among themselves to obtain or share services and to exercise, combine,
or transfer any power or function in any manner not prohibited by law or by ordinance.

H. The Illinois Intergovernmental Cooperation Act, 5 ILCS 220/1 et seq., provides that
any power or powers, privileges or authority exercised or which may be exercised by a unit of
local government may be exercised and enjoyed jointly with any other unit of local government.
I. The Parties are units of local government, and Vernon Hills and Lincolnshire are home rule municipalities.

J. Vernon Hills, Libertyville and Lincolnshire desire to dissolve their individual emergency telephone system boards and establish a joint emergency telephone system board to comply with the consolidation requirements of Section 15.4a of the Act, as described above.

K. Public Act 99-0006 created a uniform statewide surcharge and centralized collection and distribution of 9-1-1 surcharge revenues under the Illinois State Police ("ISP"), and provides that ISP will distribute surcharge revenues to joint emergency telephone system boards.

L. The Parties have determined that it is their mutual best interests, and in furtherance of the public health, safety, and welfare, to enter into this Agreement.

NOW, THEREFORE, in consideration of the foregoing, and for other good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged by the Parties, the Parties hereby agree as follows:

Section 1. Incorporation of Recitals. The foregoing recitals are material to this Agreement and are incorporated herein as if set forth in full. In the event of any ambiguity in the enforcement and implementation of this Agreement, it is the Parties' intent for the Agreement to be construed to most completely accomplish the purposes described in the foregoing recitals.

Section 2. Dispatch Service Agreements. The Parties expressly acknowledge and agree that the Dispatch Service Agreements remain in full force and effect, and are not amended, modified, or superseded in any way by this Agreement. To the extent that there are any conflicts between the provisions of the Dispatch Service Agreements and this Agreement, the provisions of the Dispatch Service Agreements shall prevail.

Section 3. Creation of JETSB. Effective May 1, 2017 (the "Commencement Date"), the Parties establish a joint emergency telephone system board (the "JETSB" or the "Board"), as defined in the Act. The organization and powers of the JETSB shall be as set forth herein and Section 15.4 of the Act. Pursuant to Section 15.4(e) of the Act, the corporate authorities of each Party shall rescind the ordinance or ordinances creating that Party's individual emergency telephone system boards, effective upon the creation of the JETSB on the Commencement Date, subject to regulatory approval of the consolidation plan to which this Agreement pertains (the "Consolidation Plan") by the Statewide 9-1-1 Administrator. In the event the Consolidation Plan is not approved, the parties will work together to resubmit the Consolidation Plan for approval. Notwithstanding anything herein to the contrary, the Commencement Date shall not occur before the Consolidation Plan is approved by the Statewide 9-1-1 Administrator.

Section 4. Board Composition.

A. Each Party to this Agreement, except Countryside, shall be represented by three members of the Board (each, a "Board Member"). Each Party's Board Member shall be designated by the governing board of each of the parties. Countryside shall be represented by one ex officio, non-voting member.

B. Each Party may designate an alternate (each, an "Alternate") to attend regular and special Board meetings, with the same voting power as the Board Member, when the Board Member is incapable of attending.

C. At the first meeting of the Board, the Board shall elect a Chairman from among its
members, who shall preside over all Board meetings. The term of the first Chairman shall be until the first meeting of the Board in 2018, and then for one year terms. In each subsequent year, the Chairman will rotate through each of the Parties. In the absence of the Chairman at any meeting, the Board shall elect a temporary chair to preside over the meeting.

D. At the first meeting of the Board in each calendar year, the Board shall elect a Secretary from among its Members, who shall be responsible for keeping the Board’s records and for taking minutes of all Board meetings. The term of the Secretary shall be one year.

E. The JETSB’s fiscal year shall be from May 1 to April 30.

Section 5. Board Powers.

The powers of the JETSB shall be limited to the following:

A. Maintaining control over the Fund, defined in Section 7 hereof, including:

1. Receiving monies from the surcharge imposed under Section 15.3 of the Act, or disbursed to it under Section 30 of the Act, and from any other source, for deposit into the Fund, as defined in Section 7, herein; and

2. Authorizing all disbursements from the Fund pursuant to Section 7 of this Agreement.

B. Planning and maintaining the System, defined herein. On behalf of the Board, Vernon Hills shall exercise these powers pursuant to the Dispatch Service Agreements, including:

1. Planning a 9-1-1 system (the “System”);

2. Coordinating and supervising any implementation, upgrading, or maintenance of the System approved by the Board, including the establishment of equipment specifications and coding systems and maintenance of a Master Street Address Guide database that meets the requirements of Section 15.4(d) of the Act;

3. Hiring, on a temporary or permanent basis, any staff necessary for the implementation or upgrade of the System;

4. Contracting with telecommunications providers to service the System and reviewing and approving all Network Costs incurred in the provision of such services; and

5. Preparing all annual reports required to be provided to the Statewide 9-1-1 Administrator or any other government agency pursuant to the Act.

C. Any other powers conferred upon it by the Act.

Section 6. Board Meetings and FOIA

A. The Board shall adopt an annual regular meeting schedule in accordance with the Open Meetings Act, 5 ILCS 120/1, et seq. (the "OMA").

B. Special meetings of the Board may be called by the Chairman or by any three
Board Members.

C. A majority of all Board Members then holding office shall constitute a quorum for the transaction of all business by the Board.

D. All meetings of the JETSB shall comply with the requirements of the OMA.

E. A simple majority vote of all Board Members present shall be required to pass any motion or resolution.

F. Each Board Member shall be entitled to one vote on each matter of business considered by the Board.

G. No Board Member shall be permitted to vote by proxy.

H. The JETSB shall adopt rules allowing Board Members to attend and participate in Board meetings by means other than physical presence, in accordance with Section 7 of the OMA.

I. The Board may adopt bylaws, rules for public comment and additional rules of procedure it deems appropriate for conducting business.

J. Unless otherwise provided in rules of procedure adopted by the Board, Board meetings shall be conducted in accordance with the current edition of Robert's Rules of Order.

K. All FOIA requests for the JETSB are to be submitted to the Treasurer.

Section 7. Emergency Telephone System Fund and Distribution.

A. Effective on the Commencement Date, there shall be created an Emergency Telephone System Fund (hereafter the "Fund") into which all 9-1-1 surcharge revenues and reserve balances of the Parties' respective ETSB funds received by the Board shall be deposited. The Fund shall have a separate interest-bearing account. All interest accruing in the Fund shall remain in the Fund, until such time as it is disbursed annually, on a pro-rata basis, using month-end balances attributable to each Party, by resolution of the Board.

B. The Vernon Hills Finance Director, as ex officio Treasurer, shall act as the treasurer and FOIA compliance officer.

C. No expenditures may be made from the Fund except upon direction of the Board by resolution. The Parties agree that at the Board's regular meetings, the Board will, in addition to any other business, consider Parties' requests for disbursements made in accordance with Section 7.D.4 hereof.

D. The Parties have agreed that the preparation of resolutions and distributions made from the Fund shall occur as follows:

1. ISP will distribute 9-1-1 surcharge revenues to the Fund in accordance with the Act and any applicable administrative rules;

2. 9-1-1 surcharge revenues will be accounted for according to each Party's jurisdiction where the revenue was collected based on the funding level set forth in the Act, as the Act may be amended from time to time;
3. The Treasurer shall account for and report 9-1-1 surcharge revenues collected by the Board and attributed to each Party;

4. At any meeting of the Board, a Party may request disbursements from the Fund to be used in satisfaction of allowable expenditures under the Act ("Allowable Expenditures") for which the requesting Party has legally obligated itself as of the date of the disbursement request. No later than 10 days prior to the Board meeting, a requesting Party shall submit to the Treasurer a certified statement detailing the nature and amounts of such Allowable Expenditures for which disbursement is sought, together with supporting documentation concerning such Allowable Expenditures ("Supporting Documentation"), the sufficiency of which shall be determined by the Treasurer. Such Supporting Documentation may include, without limitation, approved and executed contracts and/or purchase orders, and shall expressly include the requesting Party's Dispatch Service Agreement. The Board shall consider and act promptly upon all such requests properly submitted.

5. At its first meeting during any fiscal year, the Board may adopt resolutions approving disbursements to each Party for Allowable Expenditures that constitute the applicable percentage of that year's annual amounts due under each Party's Dispatch Service Agreement. Such resolutions shall authorize the Treasurer to disburse said amounts to each Party as surcharge revenues attributable to that Party are received and deposited in the Fund, without further action by the Board during that fiscal year, subject to Section 7.D.6, below.

6. No Party shall be entitled to receive any disbursement in excess of the balance held in the Fund that is attributable to that Party at the time of its request for disbursement.

7. Upon approval of a resolution by the Board, the Treasurer shall execute approved disbursements from the Fund to each Party within 10 business days.

8. Moneys other than 9-1-1 surcharge revenues that are related to the operation of the System and properly received by the Board, including, but not limited to grant funds, shall be placed in the Fund and disbursed pursuant to resolution of the Board.

E. As of the Commencement Date, if a Party has a reserve balance of 9-1-1 surcharge revenues, or if that Party receives additional 9-1-1 surcharge revenues directly from the State of Illinois, that Party shall transfer such revenues into the Fund and such revenues will be recorded as attributable to that Party.

F. Each Party shall have the right to review the records and conduct, at its sole expense, an independent audit of the deposits into and expenditures from the Fund by the Board upon ten business days' notice. The Treasurer will take all commercially reasonable steps to cooperate and assist any Party seeking to conduct such a review or audit. If the Party's Independent audit demonstrate that the Fund contains an error of greater than 5% of the balance attributable to such Party, the Board shall reimburse the Party for the costs of the audit.

G. The Treasurer shall maintain detailed books and records related to consolidation grants and surcharge disbursements received and the use of those funds in accordance with applicable law and generally accepted accounting principles. The Treasurer shall maintain such books and records for a minimum of five years. All such books and records shall be available for review or audit by the Department of State Police, its representatives, the Illinois Auditor General, and other governmental entities with monitoring authority, upon reasonable notice and
Section 8. Entry and Termination.

A. Each municipality or county that becomes a party to this Agreement after the Effective Date hereof (each, a "Subsequent Party") shall be entitled to representation on the Board in the same manner as described in Section 4.A. of this Agreement. Each Subsequent Party shall rescind its ordinance or ordinances creating its individual emergency telephone system board, and shall eliminate such emergency telephone system board, upon becoming a Subsequent Party.

B. Any municipality or county wishing to become a Subsequent Party may make application for such status (each, a "Subsequent Party Application") to the JETSB. Any Subsequent Party Application shall include a copy of a resolution duly adopted by the corporate authorities of the applying entity expressing that entity's desire and intent to become a Subsequent Party and approving the same, subject to the approval of the JETSB. The JETSB shall review any Subsequent Party Application and determine, by vote of all Board Members then holding office, whether to admit the applying entity as a Subsequent Party. Each Party and Subsequent Party delegates to its respective Board Member the express authority to act on behalf of that Party or Subsequent Party in accordance with the provisions of this Section 8.

C. As a condition to becoming a Subsequent Party, each Subsequent Party must enter into an agreement pursuant to which Vernon Hills and Countryside shall provide dispatch services to that Subsequent Party, similar in form and scope to the Dispatch Service Agreements.

D. Any Party or Subsequent Party may terminate its status as such and withdraw from the Board by providing at least three hundred sixty-five (365) days written notice to the Treasurer stating its effective withdrawal date and identifying the joint emergency telephone system board that such Party or Subsequent Party will join upon termination and withdrawal from the Board. Notwithstanding the foregoing, if applicable law is amended such that the Parties' participation in a joint emergency telephone systems board is no longer required, then any Party may terminate its status as a Party and withdraw from the Board upon thirty (30) days written notice to the Treasurer, and without the need to identify any other joint emergency telephone systems board that it intends to join.

E. Any Party or Subsequent Party that terminates its status and withdraws from the Board, shall, after the effective date of the withdrawal, receive a final distribution from the Fund in proportion to its remaining balance of funds in the Fund. Such distribution shall be made in accordance with Section 7 of this Agreement and any other Board rules and procedures with respect to Fund expenditures.

F. Upon expiration or termination of any Party's Dispatch Service Agreement with Vernon Hills, the Board Shall, in its discretion and upon passage of a resolution, terminate that Party's participation in the JETSB. In that event, the termination of that Party's participation in the JETSB shall be effective upon 120 days written notice by the JETSB.

Section 9. 9-1-1 Authority. The Parties acknowledge that Title 83, Parts 1325 and 1328 of the Illinois Administrative Code (the "Rules") sets forth standards of service applicable to 9-1-1 emergency systems and standards of service applicable to wireless 9-1-1 emergency systems. The Parties further acknowledge and agree that Vernon Hills shall perform the administrative functions of the "9-1-1 Authority" described in the Rules. For all other purposes,
the Board shall serve as, and perform the functions of, the "9-1-1 Authority" as referenced elsewhere in the Rules.

As additional consideration for Vernon Hills performing the administrative functions of the 9-1-1 Authority, the Board shall indemnify and hold Vernon Hills harmless and free from liability of any kind whatsoever arising from third party claims resulting from the acts or conduct of Vernon Hills, their agents, representatives and employees in the performance of the administrative functions of the 9-1-1 Authority, except to the extent caused by the Intentional or gross negligence acts or omissions of Vernon Hills, its agents, representatives, employees, officers and anyone for whom it may be held liable. The Parties agree that the indemnity described herein is not intended to apply to (a) claims by the Parties that Vernon Hills has breached this Agreement, or (b) the performance of dispatch services, which is addressed separately in the Dispatch Service Agreements. Nothing herein waives any immunities Vernon Hills may assert.

Section 10. General Provisions.

A. Notice. Any notice or communication required or permitted to be given under this Agreement shall be in writing and shall be delivered (i) personally, (ii) by a reputable overnight courier, or (iii) by certified mail, return receipt requested, and deposited in the U.S. Mail, postage prepaid. Unless otherwise provided in this Agreement, notices shall be deemed received after the first to occur of (a) the date of actual receipt; or (b) the date that is one (1) business day after deposit with an overnight courier as evidenced by a receipt of deposit; or (b) the date that is three (3) business days after deposit in the U.S. mail, as evidenced by a return receipt. Notices to the Parties and to the Treasurer shall be addressed as follows:

Parties:

Village of Vernon Hills
290 Evergreen Drive
Vernon Hills, IL 60061

Attention: Village Manager

With a copy to: Patrick T. Brankin
Schain Banks Kenny & Schwartz, Ltd.
70 W. Madison Street, Suite 5300
Chicago, IL 60602

Countryside Fire Protection District
600 Deerpath Drive
Vernon Hills, IL 60061-1834

Attention: Chief Jeff Steingart

With a copy to: John Kelly
Ottsen, Britz, Kelly, Cooper, Gilbert & DiNolfo, Ltd
1804 North Naper Boulevard, Suite 350
Naperville, IL 60563
Time of the Essence. Time is of the essence in the performance of this Agreement.

C. Governing Law. This Agreement shall be governed by, and enforced in accordance with, the laws of the State of Illinois. Venue for any disputes arising under this Agreement shall lie exclusively in the Circuit Court of Lake County, Illinois.

D. Severability. It is hereby expressed to be the intent of the Parties that should any provision, covenant, agreement, or portion of this Agreement or its application to any person or property be held invalid by a court of competent jurisdiction, the remaining provisions of this Agreement shall not be impaired thereby, but the remaining provisions shall be interpreted, applied, and enforced so as to achieve, as near as may be, the purpose and intent of this Agreement to the greatest extent permitted by law.

E. Amendments and Modifications. No amendment or modification to this Agreement shall be effective until it is reduced to writing and approved and executed by all Parties.

F. Changes in Laws. Unless otherwise provided in this Agreement, any reference to laws, statutes, ordinances, rules, or regulations shall be deemed to include any modifications of, or amendments to, such laws, statutes, ordinances, rules, or regulations that may occur in the future, except to the extent such amendment may frustrate the essential purpose of this Agreement.
the future, except to the extent such amendment may frustrate the essential purpose of this Agreement.

G. **Authority to Execute.** Each Party hereby warrants and represents to the other Parties that the persons executing this Agreement on its behalf have been properly authorized to do so by the corporate authorities of such Party.

H. **No Third Party Beneficiaries.** No claim as a third party beneficiary under this Agreement by any person shall be made, or be valid, against the Parties.

I. **Counterparts.** This Agreement may be executed in counterparts, each of which shall be deemed an original and all of which together shall be deemed one and the same instrument.

J. **Commencement Date.** The Commencement Date of this Agreement shall be May 1, 2017.

[Signature page follows.]
IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF VERNON HILLS
By ____________________________
Village President
Attest ____________________________
Village Clerk
Date ____________________________

VILLAGE OF LIBERTYVILLE
By ____________________________
Village President
Attest ____________________________
Village Clerk
Date ____________________________

COUNTRYSIDE FIRE PROTECTION DISTRICT
By ____________________________
President, Board of Trustees
Attest ____________________________
Secretary, Board of Trustees
Date ____________________________

VILLAGE OF LINCOLNSHIRE
By ____________________________
Village President
Attest ____________________________
Village Clerk
Date ____________________________
IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF VERNON HILLS
By ____________________________
Village President
Attest __________________________
Village Clerk
Date ____________________________

COUNTRYSIDE FIRE PROTECTION DISTRICT
By ____________________________
President, Board of Trustees
Attest __________________________
Secretary, Board of Trustees
Date ____________________________

VILLAGE OF LINCOLNSHIRE
By ____________________________
Village President
Attest __________________________
Village Clerk
Date ____________________________

VILLAGE OF LIBERTYVILLE
By ____________________________
Village President
Attest __________________________
Village Clerk
Date 11/3/16
IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF VERNON HILLS
By ______________________________
Village President

Attest ______________________________
Village Clerk

Date ______________________________

VILLAGE OF LIBERTYVILLE
By ______________________________
Village President

Attest ______________________________
Village Clerk

Date ______________________________

COUNTRYSIDE FIRE PROTECTION DISTRICT
By ______________________________
President, Board of Trustees

Attest ______________________________
Secretary, Board of Trustees

Date 11/17/2016

VILLAGE OF LINCOLNSHIRE
By ______________________________
Village President

Attest ______________________________
Village Clerk

Date ______________________________

CFPD IGA 16-1-07

4819-1509-4328, v. 4
IN WITNESS WHEREOF, the Parties have executed this Agreement as of the dates set forth below.

VILLAGE OF VERNON HILLS
By________________________
Village President
Attest________________________
Village Clerk
Date_________________________

VILLAGE OF LIBERTYVILLE
By________________________
Village President
Attest________________________
Village Clerk
Date_________________________

COUNTRYSIDE FIRE PROTECTION DISTRICT
By________________________
President, Board of Trustees
Attest________________________
Secretary, Board of Trustees
Date_________________________

VILLAGE OF LINCOLNSHIRE
By________________________
Village President
Attest________________________
Village Clerk

Date_________________________
### Rate Center End Office to Selective Router

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### Alternate Providers

#### DEERFIELD Exchange:
- AT&T IP
- FOCAL
- GLOBAL COMM
- MPOWER
- MCLEOD
- PAETEC
- TDS METROCOM
- TELEPORT
- VERIZON BUSINESS
- XO COMM

#### LAKE FOREST EXCHANGE:
- AT&T IP
- FOCAL
- GLOBAL COMM
- MPOWER
- MCLEOD
- PAETEC
- TDS METROCOM
- TELEPORT
- VERIZON BUSINESS
- XO COMM

#### LIBERTYVILLE EXCHANGE:
- AT&T IP
- FOCAL
- GLOBAL COMM
- MPOWER
- MCLEOD
- PAETEC
- TDS METROCOM
- TELEPORT
- VERIZON BUSINESS
- XO COMM

#### LINCOLNSHIRE EXCHANGE:
- AT&T IP

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### Control Office

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### PSAP Locations

| VERNON HILLS PSAP 745 S LAKEVIEW PKWY VERNON HILS PERKINS () MB BACK-UP PSAP: MUNDELEIN |

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### AT&T All Access

| 7FDZ695004-NORTHBROOK 3FDDZ695905-SOUTHFIELD |

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### Confidentail - AT&T Illinois 9-1-1 Public Safety

11/22/2016
911 Testing Application Plan

Upon the installation on 911 ENT Circuits proper testing of those circuits will need to be completed to confirm they are in proper operation. Random test calls from locations within the ETSB’s areas will be performed. Including transfers to other PSAP’s and forwarding of calls to the backup PSAP.

911 Operators will make test 911 calls from random locations to confirm proper routing and receipt of ANI/ALI. Test calls that need to be transferred to neighboring agencies will occur by using the star transfer to confirm the star codes are working properly. Upon completion the switch to the backup PSAP will be activated and the same testing will be performed again to ensure the backup PASP can perform the same duties.

Upon completion of the backup PSAP testing the switch will be deactivated and additional test calls will be completed to ensure the 911 ENT circuits are terminating properly in the 911 Center.
TEST PLAN DESCRIPTION

1) Description of test plan (back-up, overflow, failure, database).
   Existing 9-1-1 System

2) List wireline exchanges to be tested.
   Existing 9-1-1 System

3) List of wireless and VoIP Carriers to be tested.
   Existing 9-1-1 System
PSAP
Vernon Hills Police 911 Communications System

BY: ________________________

Title: Chief of Police

AGENCY
Cencom 911 Director

BY: ________________________

Title: ________________________