

SuccessFactors Supported Browsers

Supported Desktop Browsers for SAP SuccessFactors ☆



SAP SuccessFactors supports these desktop browsers.

Supported Versions

- Microsoft Internet Explorer 11 (Internet Explorer 10 Metro is not supported at this time)
- Microsoft Edge
- Chromium Edge
- Mozilla Firefox
- Apple Safari
- Google Chrome

Additional Information

We are committed to supporting the most recent versions of Internet Explorer. Internet Explorer 9 and 10 are no longer supported because Microsoft ended support for these browsers on January 12, 2016.

The supported Internet Explorer browser is used in certification testing.

Internet Explorer compatibility and Enterprise Mode are not supported.



Quick Reference Guide Enterprise Resource Planning (ERP) Program

ACTS SuccessFactors
Tips for Receiving Email Communications

Tips for Receiving Email Communications

The main form of communication for submitted State of Illinois application(s) will be through email. These emails are distributed through a message center that does not have a State of Illinois (@illinois.gov) email domain.

There are several email service providers available today. Some of the more popular providers include the following:

- Microsoft Outlook
- Yahoo
- Gmail
- Apple iCloud

Each email service provider has unique “junk mail” or “spam” filter settings. This document serves as a quick reference guide for the listed provider’s “junk mail” or “spam” folder.

Please check your “junk mail”, “spam”, or “other” folder for communication(s) regarding any submitted application(s). You may receive emails from the following addresses:

- donotreply@SIL-P1.ns2cloud.com
- systems@SIL-P1.ns2cloud.com



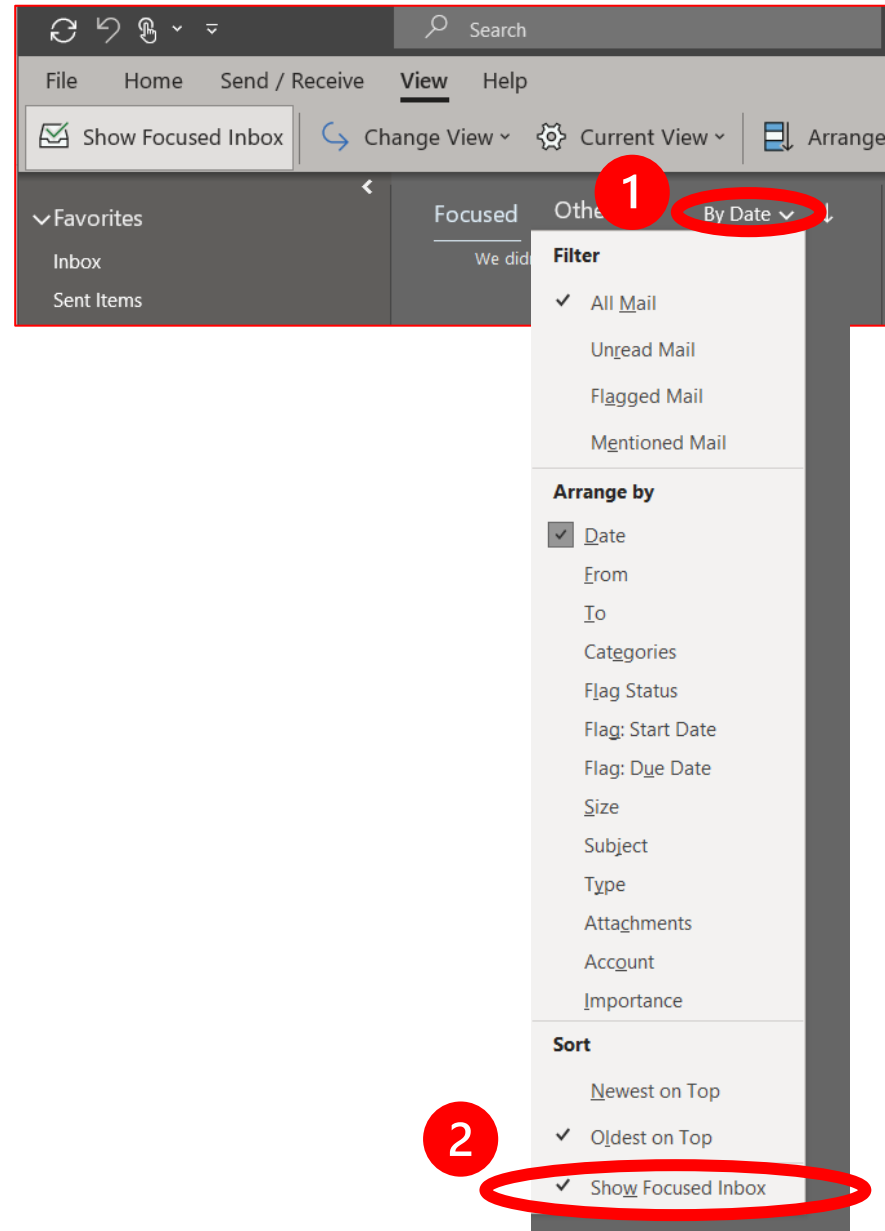
Microsoft Outlook

If using Outlook, settings can default to a “Focused Inbox” which filters external email domains. The best way to ensure that you receive communications from SuccessFactors automated email system is to merge your Focused and Other boxes.

Below are step-by-step instructions to remove the filter.

1. To turn off Focused inbox, select the Sort drop-down arrow shown to the right.
2. At the bottom of the drop-down list unselect the “Show Focused Inbox” option.

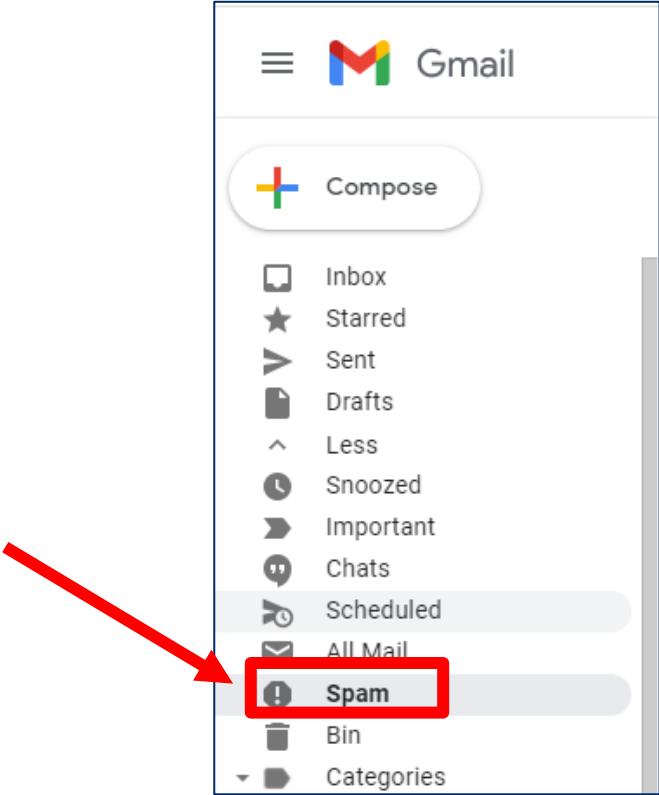
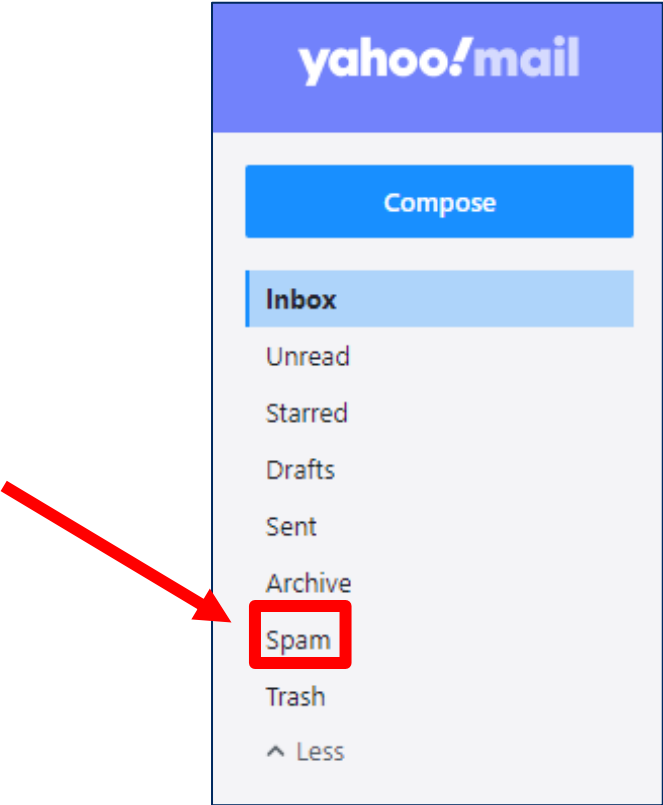
Your email inboxes will now be merged.



Gmail or Yahoo Mail

If using Gmail or Yahoo mail, there is a designated “spam” folder within the sidebar. The best way to ensure that you receive communications from SuccessFactors automated email system is to check your SPAM folder.

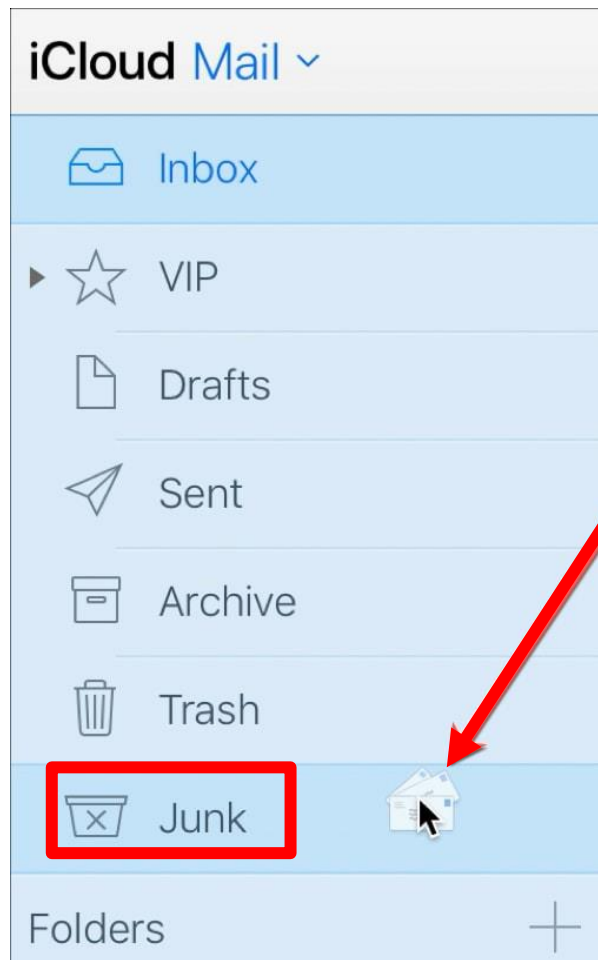
Below are examples of where to find the SPAM folders within a Gmail or Yahoo mail sidebar.



Apple iCloud

If using iCloud mail, there is a designated “junk” folder within the sidebar. The best way to ensure that you receive communications from SuccessFactors automated email system is to check your JUNK folder.

Below is an example of where to find the JUNK folder within the iCloud mail sidebar.



Enterprise Resource Planning (ERP) Program

