

## State Fair COVID Mitigations Frequently Asked Questions

**1. What documentation do I bring to prove vaccination or negative test result for admission to the grandstand track?**

Bring your Vaccine Card, Vaccine Record or Negative COVID-19 test report (may be digital) taken within 72 hours (3 days) of attending a grandstand concert in the grandstand track/SRO section. Print or digital copies of vaccine cards will be accepted.

**2. What if I am unvaccinated and attending multiple concerts with grandstand track tickets?**

You will need to be screened and secure a “Track Pass” for each day you are attending a concert on the track/SRO(Standing Room Only). The “Track Pass” will expire after each show and change daily. However, you do not need an additional COVID-19 test if your test results were obtained within the 72 hours preceding each concert.

If it has been less than 14 days from receiving your last and final dose of vaccine, you are considered unvaccinated and must provide proof of a negative COVID-19 test.

**3. Do I need my vaccine card or will a picture on my phone be acceptable?**

Print or digital copies will be accepted.

**4. What if I have only received one vaccination in a two-shot series (Moderna and Pfizer)?**

Individuals who have **NOT** received the second vaccine dose in a two-dose series are considered unvaccinated and must receive a negative COVID-19 test.

**5. What if I lost my vaccine card?**

Replacement vaccine cards or vaccine reports may be available from your vaccine provider. If you do not have a print or digital copy of your vaccine card, you must show proof of a negative COVID-19 test taken within 72 hours of the grandstand event.

**6. Where can I get COVID-19 testing in my area?**

There are five testing locations on the fairgrounds. Each location will offer rapid testing as well as the more comprehensive PCR testing. You can also visit [dph.illinois.gov/testing](https://dph.illinois.gov/testing) to find a testing site near you or contact your physician and inquire if they have tests available. It is recommended you call the testing site prior to your appointment to ensure that your results will be available within 72 hours.

Those wishing to test from the convenience of their homes, may go to <https://www.testdirectly.com/ilstatefair> and order a home COVID-19 test. Home test kits must be ordered no less than three days prior to your concert date in order for a result to be available on the day of your concert.

State community-based testing sites are open to anyone regardless of symptoms and testing is free. Additional information can be found at IDPH's vaccine hotline at (833) 621-1284 as well.

**7. What if I have a stage-side party ticket?**

If you have a stage-side party ticket and a track/SRO ticket, a vaccination card or negative test will be required to enter the Track/SRO area. If you have seats in the grandstand, you will not need to provide proof of vaccination/negative test but will be required to wear a mask.

**8. Does this apply to horse and auto racing in the grandstand?**

No, but you will be required to wear a mask at your seat.

**9. Does this apply to the Multi-Purpose Arena?**

No, but you will be required to wear a mask at your seat.

**10. What if I would like a refund for a grandstand ticket purchase due to admittance changes and I purchased through Ticketmaster?**

Ticketholders who would like a refund to a grandstand concert should reach out to Ticketmaster, prior to the concert, requesting a refund due to the new mitigations. Ticketmaster will process a refund; however, ticketholder will need to be patient as this may take several weeks and the refund will be processed back to the original card used for purchase. If ticket shows it was used for admission, ticketholder will not be able to receive a refund.

**11. What if I would like a refund for a grandstand ticket purchase due to admittance changes and I purchased through the Illinois State Fair Grandstand Box Office?**

Ticketholder can stop by the Grandstand Box Office or go to the Illinois State Fair website ([www.illinoisstatefair.info](http://www.illinoisstatefair.info)) to receive a Request for Refund form. Ticketholders will be required to fill out the form, attach their physical tickets, and submit the form back to the Grandstand Box Office to have their refund processed. Illinois State Fair will issue a check back to the ticketholder and mail it to the address listed on the refund form submitted. Checks will be processed and mailed after the fair. If the tickets were used for admission into the concert, refunds will not be issued.

**12. Is it possible to be tested for screening the day of concert on the Illinois State Fairgrounds?**

IDPH will be providing free rapid tests as well as the more comprehensive PCR test at the Illinois State Fair at the same locations where you can get your wristband. PCR tests are always recommended. Rapid tests can be taken the day of event. You will need to go to one of these testing sites and ask for a rapid test. You will be tested and asked to wait for 15 minutes. If, at the end of the 15 minutes, your test is negative, you will be given a wristband.

**13. What document is needed to prove a negative test result?**

Negative test results can be provided either digitally or print. Can include negative results on lab letterhead or emailed test results the individual has received from the lab.

**14. Do I need to be screened before each concert if I have track/SRO tickets for multiple concerts?**

You will need to be screened and secure a “Track Pass” for each day you are attending a concert on the track/SRO. The “Track Pass” will expire after each show and change daily. However, you do not need an additional COVID-19 test if your test results were obtained within the 72 hours preceding each concert.

**15. What if I was diagnosed with COVID-19 and continue to test positive?**

A letter from your health care provider will be accepted in lieu of a vaccination card or negative COVID-19 test. If you have been diagnosed with COVID-19 within the previous 90 days and continue to test positive, you can show proof of a positive test taken at least 10 days before your event.