

## **IVHM Visitation Fact Sheet**

**August 4, 2021**

Visitation can be scheduled by calling 815-907-3646.

### Visitation Schedules

- All visits are by appointment only.
- Visits cannot be longer than 45 minutes.
- Visits are available from 9am thru 4pm daily.

### Visitation Guidelines

- At the time of the visit, report to the Unit in the dining hall or unit porch for outside visit.
- Visitors will be allowed in and screened for COVID-19 signs and symptoms and have their temperature checked.
- The staff member will record the temperature and affirm the screening questions remain correct.
- If a visitor answers “yes” to any screening question or has a temperature greater than 100 degrees, the visit will be cancelled.
- All visitors must wear a mask over their mouth and nose during the visit and perform hand hygiene in the presence of the staff.
- Both the resident and visitors must wear a mask during the visit.
- Visitors are not allowed access to any other areas in the facility. Life Lake restrooms are available for visitor use.
- Children can visit at outdoor visits only.
- Pets are not allowed at indoor visitations.
- If any visitor develops COVID symptoms within 3 days of their visit they should immediately notify the Infection Prevention nurse at 815-907-3568 or after hours the House Supervisor at 815-263-7400.
- If guidelines for visitation are not able to be maintained by the visitor or the resident, the visitation will end.
- Visitors should be aware that they could potentially be exposed to COVID-19 in the facility if they decide to visit.
- For your health and safety and the health and safety of our Veterans and staff we strongly recommended you receive a COVID vaccine.
- Maximum visitors allowed per day is 75.

